

FHCP Memorandum

TO: FHCP PROVIDERS

FROM: MARY PETERSON / PROVIDER SERVICES ADMINISTRATIVE SPECIALIST

DATE: MARCH 2020

RE: PROVIDER RESOURCE GUIDE UPDATES

The following are recent updates to the FHCP Provider Resource Guide (Formerly known as the FHCP Provider Handbook). The Guide is available at www.fhcp.com/documents/FHCP-Provider-Resource-Guide-2020.pdf. A printed copy of information posted to the FHCP Web site is available upon request.

SECTION NAME	DESCRIPTION OF CHANGE	REVISION DATE
Confidentiality of Member Information	Page 28 under bullet #4 reflects updated verbiage	April 2020
Participating Provider Compliance with State and Federal Regulations	Page 31 reflects formatting separate paragraphs, adding/deleting verbiage and updating verbiage	April 2020
HIPAA Privacy-Summary of FHCP Policies	Page 33 reflects Formatting, adding RR016	April 2020
Viewing Electronic Protected Health Information	Page 34 reflects deleting under heading "Specific FHCP Policies and Procedures related to this topic:"	April 2020

If you have any questions in reference to this memo, please contact me at 386 / 615-5079, or mpeterson1@fhcp.com. Thank you.

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