



## **PROVIDER REFERRAL GUIDE – SEMINOLE COUNTY**

**THE FHCP PROVIDER REFERRAL GUIDES CAN BE FOUND AT  
[FHCP.COM-PROVIDERS](https://www.fhcp.com/providers)  
AND THE FHCP PROVIDER PORTAL**

**DISCLAIMER: THIS PROVIDER REFERRAL GUIDE IS FOR INFORMATIONAL PURPOSES ONLY AND SOLELY FOR PROVIDERS' USE. NOTHING HEREIN SHALL BE CONSTRUED AS EXTENDING, MODIFYING, OR IN ANY WAY STATING THE COVERAGE AND BENEFITS OF MEMBERS.**

Authorization is not a guarantee of payment. Coverage is subject to member eligibility, applicable benefit criteria, and Provider contract provisions effective as of the date of service. Contract limitations may apply and supersede any authorization provided.

In the event of any inconsistency between the information contained in this guide and the agreement(s) between you/your facility and Florida Health Care Plans the terms of such agreement(s) shall govern. This Provider Referral Guide is not intended to be a complete statement of policies or procedures applicable to providers.

Please contact Florida Health Care Plans Provider Relations at 386 / 615-5096 or email [Providerrelations@fhcp.com](mailto:Providerrelations@fhcp.com) for any additional information.



**These links make the Referral Guidelines easily accessible, and they are updated monthly.  
The guides are interactive as well – NO need to scroll!**

**Helpful Tips when navigating these guides:**

1. By typing Ctrl + F – it brings up the “Find” function box. Type the Specialty in the “Find” box, it will display exact matches to the user. The user should then select the appropriate match they are trying to reference.  
Once selected, it transports the user directly to the specialty, under the Table of Contents. Click on the Specialty. That will then lead the user to the desired selection.  
or
2. Go directly to the Specialty of your choice in the Table of Contents and click on the Specialty and it will take you to the specialty section selected.
3. By typing Ctrl + Home – will bring the user back to the top of the PDF document.



## PROVIDER REFERRAL GUIDE – SEMINOLE COUNTY

CHECK OUT OUR WEBSITES [fhcp.com](http://fhcp.com) or [FHCPMedicare](http://FHCPMedicare)

FHCP Central Referral Department  
Manager / Sue A. Schack, L.P.N.  
Clinical Supervisor / Jane Vesta

800 /352-9824 (Ext. 3230)  
Fax: 855 / 442-8398

Provider Relations Coordinator / Josy Cross

407-548-6529

Case Management Utilization Review Department

866 / 676-7187

Case Management Coordination of Care Department

855 / 205-7293

Provider Benefit & Eligibility Questions

844 / 615-4024

Member Appeals

386 615 4022  
Fax 386 676 7149

\*\*\*\*\*

**Indicates pre-authorization needed**

**By FHCP Central Referrals Department.**

**For URGENT requests that require pre-authorization, the requesting provider/staff MUST CALL FHCP's Central Referrals Department at 800 / 352-9824 (Ext. 3230) or 386 / 238-3230.**

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Services that require pre-authorization must have documentation as to the medical necessity. If that documentation is not available, the request may be denied. **Please refer to the Provider Referral Guide for assistance in referring patients for services.**

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## ACUPUNCTURE

**REQUIRES PRIOR AUTHORIZATION.** Please complete the “FHCP Referral Form” found at [fhcp.com](http://fhcp.com) under the *Referrals, Prior Authorizations, and Orders* tab. Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

**Routine requests:** Non-urgent and elective procedures should not be scheduled until approvals are obtained to avoid patients having financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible as it may take up to 14 days calendar days for determinations/authorizations.

**Urgent requests:** Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as urgent requests. Physician offices should call FHCP Central Referrals Department at 386.238.3230 to discuss urgent cases with a clinician rather than faxing requests.

**This program is for Medicare Members with a history of lower chronic back pain lasting 12 weeks and not identifiable with a systemic cause, such as metastatic, inflammatory, or infectious disease and not associated with surgery or pregnancy.**

## **ACUTE LOW BACK & NECK PROGRAM**

This low back and neck pain program is for FHCP members 17 years of age and older. The program is for **acute pain, less than 2 week duration**. **Access to this program can be made by either the physician or the patient.**

### **INSTRUCTIONS:**

#### **Physician:**

- For members you have recently treated for low back or neck pain, you must complete the FHCP Rehabilitation Services Request form indicating **Acute Low Back & Neck Program**.
- Instruct the member to call for an appointment at the nearest location (Location List on next page) and to bring the request form to the initial visit.
- Member is responsible for co-payment.

#### **Member:**

- Direct access (i.e. call to self-refer). **Must not be currently receiving care from a physician for low back/neck pain.**
- Appointment will be limited to no more than 4 visits in 2 weeks
- Members are responsible for Physical Therapy co-payment.

**The following page is a listing of all the locations a member can go for therapy.  
The page can be printed for the convenience of your office or patient.**

## **FLORIDA HEALTH CARE PLANS OUTPATIENT REHABILITATION LOCATIONS**

Please schedule the initial appointment within one week of the date of the request.

### **Ability Health Services – Altamonte Springs**

901 Douglas Av Suite 105  
Altamonte Springs, FL 32714  
Phone: 407 / 865-7153  
Fax: 407 / 865-7159

### **Ability Health Services – Heathrow**

1337 S International Pkwy Suite 1321  
Lake Mary, FL 32746  
Phone: 407 / 833-0802  
Fax: 407 / 833-8931

### **Ability Health Services -- Sanford**

1200 Lexington Green Ln  
Sanford, FL 32771  
Phone: 407 / 322-3442  
Fax: 407 / 322-8404

### **Ability Health Services – Oviedo**

7400 Red Bug Lake Rd  
Oviedo, FL 32765  
Phone: 407 / 971-2774  
Fax: 407 / 971-2776

## ALLERGY

**Prior authorization from the FHCP Central Referrals Department is not needed.** The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

Jose R Arias Jr., M.D. #10Z489 Andrew S Bagg, M.D. #10Y927 Warit Jithpratuck, M.D. #099922 Pragnesh H Patel, M.D. #130356  All ages	Allergy Asthma Specialists, PA 661 E Altamonte Dr Suite 315 Altamonte Springs, FL 32701	407 / 339-3002 Fax: 407 / 260-5039
Rajesh Patel, M.D. #112424  Members (5) years of age and older	Asthma Allergy Care Center, PL 1301 S International Pkwy Suite 1011 Lake Mary, FL 32746  2511 Junior St Orange City, FL 32763	407 / 804-6002 Fax: 407 804-8777  386 / 774-1221 Fax: 386 / 774-8660
Daniel Rothbaum, M.D. # 011652 Devang Shah, M.D. #006370  All Ages	Atlantic Ear, Nose & Throat 1301 S International Pkwy Suite 2011 Lake Mary, FL 32746	407 / 774-9880 Fax: 386 / 774-2898
Robert P. Collette, M.D., P.A.  Members 18 years of age and older	766 N Sun Dr Suite 1060 Lake Mary, FL 32746	407 / 444-0573 Fax: 386 / 775-8679

## **AMBULATORY SURGERY CENTERS**

For Ambulatory Surgical Centers (ASC's) please refer to the Surgical Facilities section for In-Network locations and instructions.

## **APPLIED BEHAVIOR ANALYSIS (ABA THERAPY)**

**REQUIRES PRIOR AUTHORIZATION.** Please complete the “FHCP Referral Form” found at [fhcp.com](http://fhcp.com) under the *Referrals, Prior Authorizations, and Orders* tab. Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

In-Bloom Autism Services	1000 Color Pl Suite 101 Apopka, FL 32703  5798 S Semoran Bv Orlando, FL 32822  6973 University Bv Winter Park, FL 32792	Centralized Phone & Fax 888 / 754-0398 Fax: 954 / 982-6491
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## **ARTERIAL BLOOD GASES (ABG's)**

**Prior authorization from the FHCP Central Referrals Department is not needed.** The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

HCA Florida Lake Monroe Hospital #00Y009	1401 W Seminole Blvd Sanford, FL 32771	407 / 321-4500
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## **AUDIOLOGY**

**Prior authorization from the FHCP Central Referrals Department is not needed.** The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

Devang Shah, M.D. #006370 Daniel Rothbaum, M.D. # 011652  Krista Fitzgerald, Au.D. # 128253 Michael McKenna, Au.D. #088318 Michele Mulvihill, Au.D #128254 Alina Lasrado, Au.D. #103320  All ages	Atlantic Ear, Nose & Throat, P.A. 1301 S International Pkwy Suite 2011 Lake Mary, FL 32746	386 / 774-9880 Fax: 386 / 774-2898
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## **AUTISM SPECTRUM DISORDER (ASD)**

**Prior authorization from the FHCP Central Referrals Department is not needed.** The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

Germano Falcao, M.D. #057339	Neurology Children's LLC 2984 Alafaya Trail Suite 2020 Oviedo, FL 32765	407 / 278-2401 Fax: 407 / 278-2402
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## **BARIATRIC SURGERY PROGRAM**

**Prior authorization from the FHCP Central Referrals is not needed for the program.** The requesting provider will send an order to the specialist.

Appointments can be made by the physician's office, or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

FHCP no longer requires Prior Authorization for the Bariatric Surgery Programs. The programs will not require prior authorization but the request for the surgery will continue to need prior authorization. FHCP encourages the Bariatric Surgery providers to verify the patient's benefits with FHCP.

Please complete the Request for Surgical & Special Procedure form to request the Bariatric Surgery. This form can be found at <https://www.fhcp.com/for-providers/>. Complete the form and forward to the FHCP Central Referral Department at (855 / 442-8398) to request the surgery. Surgery will still require a FHCP member to meet the same BMI Parameters (>40 or > 35 with complications).

Joel Sebastien, M.D., F.A.C.S.	East Coast Bariatrics at Halifax Health 201 N Clyde Morris Blvd Suite 210 Daytona Beach, FL 32114	386 / 238-3208 Fax: 386 / 238-3234
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## **BARIUM SWALLOW TESTING**

**Prior authorization from the FHCP Central Referrals Department is not needed.** The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

Outpatient barium swallow tests ordered with a separate swallowing evaluation will need to be scheduled at the **Radiology / Imaging Department** of an in-network hospital listed below.

HCA Florida Lake Monroe Hospital #00Y009	1401 W Seminole Blvd Sanford, FL 32771	407 / 321-4500
AdventHealth Fish Memorial #00YG34	1055 Saxon Blvd Orange City, FL 32763	386 / 851-5000
Oviedo Medical Center #061457	8300 Red Bug Lake Rd Oviedo, FL 32765	407 / 890-2273
HH/UF Health Medical Center of Deltona #086901	3300 Halifax Crossings Blvd Deltona, FL 32725	386 / 425-6100
Orlando Health South Seminole Hospital #00Y120	555 W SR 434 Longwood, FL 32750	407 / 767-1200

## **BEHAVIORAL HEALTH**

Prior authorization is **NOT REQUIRED** by the FHCP's Central Referral Department for these services:

CBT – Cognitive screening/behavioral therapy  
CISM – Critical Incident Stress Management counseling/treatment  
EMDR – Eye Movement Desensitization and Reprocessing  
PTSD – Post Traumatic Stress Syndromes counseling/treatment

**REQUIRES PRIOR AUTHORIZATION** for the following services:

NLP – Neuro-linguistic programming  
Neuropsychological evaluation  
Rapid Trauma Resolution  
TMS – Transcranial Magnetic Stimulation

Please complete the “FHCP Referral Form” found at [fhcp.com](http://fhcp.com) Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP's Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

Please note Substance Abuse information can be found under the heading of Substance Use Disorders within this document.

## **INPATIENT**

The requesting provider should instruct the member to present themselves to one of the above facilities for screening. **Prior authorization from the FHCP Central Referrals Department is not needed for the initial 24 hours admission.**

However, the admitting facility must notify FHCP's Case Management Department **within 1 business day of the admission and provide clinical information for the authorization of continued inpatient care.** FHCP Case Management Department – 866 / 676-7187

After Hours and Holidays – 386 / 226-4542

AdventHealth – Deland #05059	701 W Plymouth Av Deland, FL	386 / 943-4522
Blackberry Center Members 18 years of age and older	91 Beehive Circle Dr St. Cloud, FL 34769	321 / 805-5090 Fax: 407 / 593-9241
Orlando Health – Behavioral Health Services #00Y120	455 W. Warren Ave. Longwood, FL 32750  98 Terra Mango Loop, Ste. 12 Longwood, FL 32750	407/262-2220 Fax: 407/834-5011  *Centralized phone number.

Additional Psychiatry/Behavioral Health information on the following page.

## **FHCP INTENSIVE OUTPATIENT PROGRAM FOR SUBSTANCE USE DISORDERS/BEHAVIORAL HEALTH**

Florida Health Care Plans offers an Intensive Outpatient Program that is open to FHCP members 18 years of age and older. The program is offered throughout FHCP's service areas and does not require prior authorization, only a referral from the ordering physician. Eligible members can participate in this program in-person or virtually.

FHCP Behavioral Health Department	330 N Clyde Morris Blvd Daytona Beach, FL 32114	386 / 676-7175 Fax: 386 / 676-7134
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## **INTENSIVE OUTPATIENT PROGRAMS FOR SUBSTANCE USE DISORDERS/BEHAVIORAL HEALTH**

IOP programs are one of the highest levels of care in an outpatient setting, **PRIOR AUTHORIZATION IS REQUIRED** from FHCP.  
**Contact:** Case Management Department 386 676-7187 or 1 866 676-7187 After Hours and Holidays please call 386 226-4542  
Fax Medical Records to 386 615-4058

Additional Psychiatry/Behavioral Health information on the following page.

## OUTPATIENT

**Prior authorization from the FHCP Central Referrals Department is not needed.** The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

Raymond De Castro, MD #058616 Lisa Dante, LMHC #10W148 Linda Rodgers, LMHC #00007W Brian F Shea, LCSW #089447  Members 18 years of age and older	Florida Health Care Plans 110 Pond Ct Suite 201 Debary, FL 32713	386 / 317-8635 Fax: 386 / 317-8637
Maria Pizarro, APRN #047711  Members 12 years of age and older <b>Non-Medicare Members Only</b>	A New Path In Christian Counseling, Inc 1140 S Semoran Blvd Suite C Orlando, FL 32807	407 / 271-8890 Fax: 407 / 271-8991
Jennifer Vestal, LMHC #069924  Members 5 years of age and older <b>Non-Medicare Members Only</b>	A New Perspective 1209 E 2 <sup>nd</sup> St Sanford, FL 32771	407 / 792-0900 Fax: 321 / 363-4835
Angela Jones, LMFT #080070  Members 4 years of age and older <b>Non-Medicare Members Only</b>	Art of Therapy Counseling & Consulting 1540 International Pkwy Suite 2000 Lake Mary, FL 32746  275 S US Hwy 17-92 Suite 102, Debary, FL 32713	407 / 602-3550 Fax: 407 / 602-3550
Samantha L Charbonneau, LMHC #077526  Members 6 years of age and older <b>Non-Medicare Members Only</b>	101 Timberlachen Cir Suite 201 Lake, Mary, FL 32746	407 / 466-3467 Fax: 407 / 549-5987
Linda Mesing Cook, LMHC #077923  Members 3 years of age and older <b>Non-Medicare Members Only</b>	5458 Lake Howell Rd Winter Park, FL 32792	321 / 274-2224 Fax: 407 / 699-4020

Additional Psychiatry/Behavioral Health information on the following page.

## **BEHAVIORAL HEALTH – OUTPATIENT (continued)**

**Prior authorization from the FHCP Central Referrals Department is not needed.** The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

Central Florida Recovery Centers, Inc #080191 Members 3 years of age and older	1120 S Park Av Apopka, FL 32703 6900 Turkey Lake Rd Suite 1-2 Orlando, FL 32819	Centralized Phone/Fax Phone 407 / 370-5257 Fax 407 / 801-5139
Antonio Cubano, M.D. #10Y952 Ana Rodriguez, LCSW #094099 Members 2 years of age and older	352 Englenook Dr. Debary, FL 32713  *Telemedicine offered*	407 / 732-7266 Fax: 407 / 732-7310
Soni McCarty, LMHC #044925 Members 3 years of age and older <b>Non-Medicare Members Only</b>	Compassionate Counseling 1385 W SR 434 Suite 207 Longwood, FL 32750	407 / 461-1978 Fax: 407 / 960-3686
Samantha L Charbonneau, LMFT #077526 Members 6 years of age and older <b>Non-Medicare Members Only</b>	101 Timberlachen Cir Suite 201, Lake Mary, FL 32746	407 / 466-3467 Fax: 407 / 549-5987
Alison Garcia, LMHC #077675  <b>Non-Medicare Members Only</b>	Compassionate Souls Counseling 101 Timberlachen Cir Suite 101 Lake Mary, FL 32746	321 / 262-3443 Fax: 407 / 577-3109
Michael Grover, LMHC #064821 Members 12 years of age and older <b>Non-Medicare Members Only</b>	Comprehensive Addiction Solutions 283 Cranes Roost Blvd Suite 111 Altamonte Springs, FL 32701	407 / 637-8095 Fax: 407 / 215-7472
Katharine Mendoza, LCSW #070077 Members 18 years of age and older	The Counseling & Family Wellness Center 1385 W SR 434 Suite 207 Longwood, FL 32750	407 / 247-5972 Fax: 407 331-8041

Additional Psychiatry/Behavioral Health information on the following page.

## **BEHAVIORAL HEALTH – OUTPATIENT (continued)**

**Prior authorization from the FHCP Central Referrals Department is not needed.** The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

Natalie Herrick, LMFT #069243 David Martin, LMHC #081113 Cindy L Nelson, LMHC #068645 Lynda Ruf, LMHC, LMFT #129946 Sutton Shepherd, LMHC #10S209 Members 13 years of age and older  <b>Non-Medicare Members Only</b>	EMDR Counseling Associates 366 E Graves Av Suite D Orange City, FL 32763	386 / 775-0990 Fax: 386 / 822-5696
Patrick Nave, LMHC, CAP #10Z902  Members 3 years of age and older <b>Non-Medicare Members Only</b>	Family4Today, Inc. 1349 S International Pkwy Suite 2421 Lake Mary, FL 32746	407 / 952 -8444 Fax: 321 / 249-0222
Roman Carrasco, Psy.D. #097211 Josette Romain, M.D. #011590 Jessie Scott, L.M.H.C. # 070344 Adly Thebaud, M.D. #104459  All ages	Family Psychiatric Services 2725 Rebecca Ln Orange City Suite 107 FL 32763	407 / 322-3096 Fax: 407 / 321-5655  386 / 775-0736 Fax: 386 / 775-0738
Sharon L Flatow, PhD, LMHC #069473  Members 18 years of age and older <b>Non-Medicare Members Only</b>	251 Maitland Av Altamonte Springs, FL 32701	407 / 260-5666 Fax: 407 / 732-7310
Kristy M Forare, PsyD #10J865 Members of all ages	713 W New York Av Suite 101 Deland, FL 32720	386 / 742-4822 Fax: 386 / 943-9937
Tanesha Burns, LMHC # 076292 Members of ages <b>Non-Medicare Members Only</b>	Grace Counseling Center, LLC 655 W Fulton St Suite 12 Sanford, FL 32771	407 / 431-7866 Fax: 407 / 386-9611

Additional Psychiatry/Behavioral Health information on the following page.



## **BEHAVIORAL HEALTH – OUTPATIENT (continued)**

**Prior authorization from the FHCP Central Referrals Department is not needed.** The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

Ryan A Freda, LMHC #109655 Jordyn Mueller, LMHC #093391 Michelle Patterson, LMHC #10V168 Jayna Race, LMHC #066755 Lauren Wycuff, LMHC #098988  Members 6 years of age and older <b>Non-Medicare Members Only</b>	Heart Peace Counseling Center 321 Piney Ridge Rd Casselberry, FL 32707  1395 Campus View Ct Oviedo, FL 32765  112 W New York Av Suite 215, Deland, FL 32720	Centralized Phone/Fax Phone: 877 / 515-7775 Fax: 386 / 742-1508
Adriana Rueda-Barrera, LMHC # 044170  Members 16 years of age and older <b>Non-Medicare Members Only</b>	Lake Mary Counseling and Wellness Center 2500 West Lake Mary Blvd Suite 103 Lake Mary, FL 32746	407 / 620-0598 Fax: 321 / 926-3048
Jeffrey Krotenberg, D.O. #053062  Members 21 years of age and older <b>Non-Medicare Members Only</b>	Lake Mary Psychiatry & Counseling, LLC 305 Waymont Ct Suite 111 Lake Mary, FL 32746	407 324-0405 Fax: 407 324-0075
Sonny V. Joseph, M.D. #005115  Members 13 years of age and older <b>Non-Medicare Members Only</b>	9430 Turkey Lake Rd Suite 2014 Orlando, FL 32819	407 / 354-5290 Fax: 407 / 370-3411
Belinda Judge, MA LMHC #10Y994  Members 21 years of age and older <b>Non-Medicare Members Only</b>	305 Waymont Ct Suite 111 Lake Mary, FL 32746	407 328-7668 Fax: 407 324-0075
Shawn P. Riker LMFT # 063574  Members 12 years of age and older <b>Non-Medicare Members Only</b>	Life United, LLC 3599 W Lake Mary Blvd Suite B1 Lake Mary, FL 32746	407 / 796-1232 Fax: 321 / 363-4302

Additional Psychiatry/Behavioral Health information on the following page.

## **BEHAVIORAL HEALTH – OUTPATIENT (continued)**

**Prior authorization from the FHCP Central Referrals Department is not needed.** The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

Matthew S. Angelelli, M.D. #123856 Samar Abdel Jabar, M.D. #099463 Parth Brahmabhatt, M.D. #099173 Jonathan D Hirschauer, D.O. #126612 Abid Malik, M.D. # 10Q819 Suraj Modi, M.D. #127572 Neel Patel, M.D. #091766 Dennis Plat, M.D. #10H921 Usama Ahmad Rafique, M.D. #127538 Siddharth Shah, M.D. #093730 Naren Vellanki, M.D. #099334 Chloe Murray, D.O. #137672 Jennifer Olsen, M.D. #137673 Members 13 years of age and older	Orlando Health Medical Group Behavioral Health  455 W Warren Av Longwood, FL 32750  98 Terra Mango Loop, Ste. 12 Longwood, FL 32750  FHCP patients can also access other Orlando Health providers in Orange and Osceola counties. To research Orlando Health Providers please visit <a href="#">Orlando Health Provider Search</a>	Centralized Phone/Fax Phone: 407 / 262-2220 Fax: 407 / 834-5011
Katie Cutchin, LCSW #099057 Donna Martinez, A.P.R.N #073291 Bhaskar Raju, M.D. #073288  Members 3 years of age and older	OPA Behavioral Health 4106 W Lake Mary Blvd Suite 205 Lake Mary, FL 32746	407 / 851-5121 Fax: 407 / 851-0439
Orlando Treatment Solutions Members 13 years of age and older	400 W SR 434 Suite 1000 Oviedo, FL 32765	321 / 415-3213 Fax: 407 / 588-4782
Patricia Peace, LMHC #089625  Members 1 years of age and older <b>Non-Medicare Members Only</b>	Peaceful Counseling, LLC 90 Fox Ridge Ct Suite B Debary, FL 32713	386 / 479-9062

Additional Psychiatry/Behavioral Health information on the following page.

## **BEHAVIORAL HEALTH – OUTPATIENT (continued)**

**Prior authorization from the FHCP Central Referrals Department is not needed.** The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

Veronica Petkus LMHC #060013 Members 6 years of age and older	418 Treemont Dr Orange City, FL 32763	386 / 212-3643 Fax: 386 / 822-5596
Andrew Pittington, LMHC #045820 Members 2 years of age and older <b>Non-Medicare Members Only</b>	Pittington Counseling Services 142 Lakeview Av Suite 2010 Lake Mary, FL 32746	407 / 330-5060 Fax: 407 / 688-0307
Shannon Sweeney, L.M.F.T. #144596 Susan Rawson, L.M.H.C.#14454 Susan Sult, Ph.D.#125293	Central Florida Psychological Services 204 N. Park Ave., Ste. 100 Sanford, FL 32771-1293	Phone: (407) 330-0418 Fax: (407) 321-0059
Bret Althafer, LMHC #041907 Adriana Carreno, LMHC # 126078 Mariel Johnson, LMHC # 062172 Nathalia Dibenardo LMHC #094268 Edda Casnova, MD #041672 Steven Littleton, LCSW #077533 Kanisha Miller, APRN #102587 Carmen Sanz, M.D. #063331 Abisoye Somorin, APRN # 126856 Marline Toussaint, APRN # 077530 Morgan Thomas, APRN #088991 Hilda Vega-Vazquez, M.D. #10F568 Jose Vera, APRN #077529 Christie Cain, LMHC #125084 Members 3 years of age and older	Saafe Behavioral Services, LLC 3993 W First St Sanford, FL 32771	407 / 732-4272 Fax: 407 / 732-4579

Additional Psychiatry/Behavioral Health information on the following page.

**BEHAVIORAL HEALTH – OUTPATIENT (continued)**

**Prior authorization from the FHCP Central Referrals Department is not needed.** The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

Saleh Parvez, M.D. # 049352 Sherin Parvez, M.D. #079269	Silver Lining Psychiatry 2984 Alafaya Tr Suite 1030 Oviedo, FL 32765	407 / 542-3137 Fax: 321 / 319-9674
Members 16 years of age and older	3554 W Orange Country Club Dr Suite 110, Winter Garden, FL 32787	407 / 395-9320 Fax: 407 / 395-9261
Sherry Gergis, M.D. #079299	Trinity Psychiatric Health, LLC 2500 W Lake Mary Blvd Suite 109 Lake Mary, FL 32746	407 / 324-0484 Fax: 407 324-5890
Members 8 years of age and older		
Lindsay Brownell, LMHC #095062 Jamie Dimacchia, LMHC #078835 Heather Esteban, LMHC #102528 Kelly Johnson, LMHC #091965 Cindy Sharp, LMHC #092368 Elayne Soler-Cummings, LCSW #089285 Jacy Mesch, LCSW #093365 Deena Nathoo, LMHC #078837 Tara Spears, LMHC #078834 Quanique Valera, LCSW #078835 Erin Howell, LMFT #128030	Togetherness Counseling 300 N Ronald Reagan Blvd Suite 301 Longwood, FL 32750	407 / 405-3257 Fax: 888 / 519-1560
<b>Non-Medicare Members Only</b>		
Katharine Usher, LMHC #042803	1109 W Euclid Av Deland, FL 32720	386 / 943-9040 Fax: 386 / 943-9937
<b>Non-Medicare Members only</b> Members 3 years of age and older		
Edmundo Rivera, M.D. #104764	West Volusia Psychiatric 250 Treemont Drive Orange City, FL 32763	386 / 774-6001 Fax: 386 / 774-6044
Members 15 years of age and older		

Additional Psychiatry/Behavioral Health information on the following page.

**BEHAVIORAL HEALTH – OUTPATIENT (continued)**

<p>Kian Jacobs, L.C.S.W. # 076782 Lisa Johnson, L.C.S.W., L.M.F.T. # 089489 Deborah Yost, L.C.S.W. # 087629 Richard Fay, L.C.S.W. # 076786 (All members above) Kristin Brown, L.M.H.C. # 134180 Roberta Cavin, L.M.H.C. # 093844 Denise Otero, L.M.H.C. # 100071 Jacqueline Rita, L.M.H.C. # 098439 Brandon Harris, L.M.H.C. # 091504 Kristi Miller, L.M.H.C. # 076778 Michelle Protko, L.M.H.C. # 064020 Blessing Pereira, L.M.H.C. # 076779 Lisa Benitez, L.M.H.C. # 076787 Angelina Vickers, L.M.H.C. # 134756</p>	<p>The Presbyterian Counseling Center, Inc.  3600 Aloma Ave. Oviedo, FL 32765</p>	<p>(386) 258-1618 Fax: (386) 253-4215</p>
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## **TMS (TRANSCRANIAL MAGNETIC STIMULATION)**

**REQUIRES PRIOR AUTHORIZATION.** Please complete the “FHCP Referral Form” found at [fhcp.com](http://fhcp.com) . Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

**Routine requests:** non-urgent and elective procedures should not be scheduled until approvals are obtained to avoid patients having financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible as it may take up to 14 days calendar days for determinations/authorizations.

**Urgent requests:** Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as urgent requests. Physician offices should call FHCP Central Referrals Department at 386.238.3230 to discuss urgent cases with a clinician rather than faxing requests.

Dr. Jana E Cua, M.D. #122855 Dr. Lindsay Israel-Gaines, M.D. #065199 Dr. Carlos Rudea, M.D. #121378  Members 18 years of age and older	Success TMS 635 Primera Blvd Suite 121 Lake Mary, FL 32746  1890 W CR 419 Suite 1020 Oviedo, FL	407 / 720-6482 Fax: 407 / 338-3357  407 /720-6536 Fax: 407 / 675-6384
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## **BIRTH CENTER**

**Prior authorization from the FHCP Central Referrals Department is not needed.** Any FHCP member may self-refer to their provider of choice. Member may call to schedule an appointment at their convenience without an order from a physician.

Heart2Heart Birth Center, LLC #10H411	1110 Lexington Green Ln Sanford, FL 32771	407 / 322-9944 Fax: 407 / 878-5858
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## **HOME BIRTH SERVICES**

**Prior authorization from the FHCP Central Referrals Department is not needed.** Any FHCP member may self-refer to their provider of choice. Member may call to schedule an appointment at their convenience without an order from a physician.

In-home Prenatal, Obstetrical and Home Birth services.

Mama Mia Midwifery Non-Medicare members 16 years of age and older	10268 Park Row Ct Orlando, FL 32832	425 / 772-6213 Fax 321 / 319-9713
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## **BONE DENSITY STUDIES**

**Prior authorization from the FHCP Central Referrals Department is not needed.** The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

**(H) - Outpatient Hospital Department/Facility**

**(N) - Outpatient Non-Hospital Facility**

**Out of Pocket costs may vary depending on location or benefit plan**

Cyrus Diagnostic Imaging, Inc. #109138 (N)	165 Waymont Ct Lake Mary, FL 32746 <b>Patients screened for mobility</b>	407 / 321-3012 Fax: 407 / 321-9006
Oviedo Medical Center #061457 (H)	8300 Red Bug Lake Rd Oviedo, FL 32765	407 / 890-2273
SimonMed Imaging Florida, LLC #042277 (N)	745 Orienta Av Suite 1161 Altamonte Springs, FL 32701 917 Rinehart Rd Suite 1051 Lake Mary, FL 32746 225 W SR 434 Suite 104 Longwood, FL 32750 7424 Red Bug Lake Rd Oviedo, FL 32765 303 W 1 <sup>st</sup> St Sanford, FL 32771	Centralized Phone/Fax 407 / 788-2888 Fax: 407 / 682-0746
Orlando Health Imaging Centers		
Altamonte Springs #059882	398 E Altamonte Dr. Altamonte Springs, FL 32701	Centralized Phone/Fax 407 / 331-9355
Lake Mary #086881	392 Rinehart Rd Suite 1040 Lake Mary, FL 32746	Fax: 407 / 331-9481



## **BONE GROWTH STIMULATORS**

**REQUIRES PRIOR AUTHORIZATION.** Please complete the “FHCP Referral Form” found at [fhcp.com](http://fhcp.com) . Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

**Routine requests:** non-urgent and elective procedures should not be scheduled until approvals are obtained to avoid patients having financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible as it may take up to 14 days calendar days for determinations/authorizations.

**Urgent requests:** Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as urgent requests. Physician offices should call FHCP Central Referrals Department at 386.238.3230 to discuss urgent cases with a clinician rather than faxing requests.

OrthoFix Inc #00SD93	1720 Bray Central Dr McKinney, TX 75069	800 / 535-4492 Fax: 800 / 445-1923
EBI, LP #00SD26	100 Interpace Pkwy Parsippany, NJ 07054	800 / 526-2579 Fax: 888 / 299-9022

## **BONE SCANS**

**Prior authorization from the FHCP Central Referrals Department is not needed.** The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

**(H) - Outpatient Hospital Department/Facility**

**(N) - Outpatient Non-Hospital Facility**

**Out of Pocket costs may vary depending on location or benefit plan**

HCA Florida Lake Monroe Hospital #00Y009 <b>(H)</b>	1401 W Seminole Blvd Sanford, FL 32771	407 / 321-4500
Cyrus Diagnostic Imaging, Inc. #109138 <b>(N)</b>	165 Waymont Ct Lake Mary, FL 32746 <b>Patients screened for mobility</b>	407 / 321-3012 Fax: 407 / 321-9006
Advent Health Imaging #00YG34 <b>(H)</b>	1745 Sterling Silver Blvd Deltona, FL 32725 Centralized Scheduling – 386 / 917-5428	386 / 917-7500 Fax: 386 / 917-7501
AdventHealth Fish Memorial #00YG34 <b>(H)</b>	1055 Saxon Blvd Orange City, FL 32763 Centralized Scheduling – 386 / 917-5428	386 / 917-5428 Fax: 386 / 917-5576
Akumin Imaging #008160 <b>(N)</b>	1555 Saxon Blvd Bldg 4 Suite 401 Deltona, FL 32725 <b>Patients screened for mobility</b>	386 / 860-9336 Fax: 386 / 860-2225

## BRACES / ORTHOTICS / PROSTHETICS

**REQUIRES PRIOR AUTHORIZATION.** Please complete the “FHCP Referral Form” found at [fhcp.com](http://fhcp.com) under the *Referrals, Prior Authorizations, and Orders* tab. Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

**Routine requests:** Non-urgent and elective procedures should not be scheduled until approvals are obtained to avoid patients having financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible as it may take up to 14 days calendar days for determinations/authorizations.

**Urgent requests:** Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as urgent requests. Physician offices should call FHCP Central Referrals Department at 386.238.3230 to discuss urgent cases with a clinician rather than faxing requests.

National Diabetes Care # 073996	1431 Orange Camp Rd Suite 109B Deland, FL 32724	386 / 873-2911 No Fax
Dynasplint Systems #00SB77 <b>Dynamic Splinting Systems</b>	770 Ritchie Hwy Suite W21 Severna Park, MD 21146	866 / 293-9406 Fax: 866 / 641-0006
Hanger Prosthetics & Orthotics, Inc. #136048	745 Orienta Av Suite 1041 Altamonte Springs, FL 32701 2730 Enterprise Rd Suite B Orange City, FL 32763	407 / 740-8774 Fax: 407 / 740-7930  386 / 774-5678 Fax: 386 / 774-4644
Joint Active Systems, Inc #111118 Splinting – Range of motion devices	2600 S Raney St Effingham, IL 62401	800 / 879-0117 Fax: 217 / 347-3384
Medcare Services of Orlando #10A395	794 Big Tree Dr Suite 104, Longwood, FL 32750	407 / 831-8833 Fax: 407 / 831-8834
Prosthetic & Orthotic Associates #105165	3160 Southgate Commerce Blvd Suite 38 Orlando, FL 32806	407 / 245-7770 Fax: 407 / 245-7727
Unity Prosthetics & Orthotics, Inc.	725 Primera Blvd., Ste. 205 Lake Mary, FL 32746	Phone: (407) 232-9944 Fax: (407) 232-9966

## BRCA TESTING

For BRCA Testing instructions please refer to Genetic Testing.

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## CARDIOLOGY

**Prior authorization from the FHCP Central Referrals Department is not needed.** The requesting provider will send an order to the specialist. Appointments can be made by the physician's office or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

TAVR Evaluations guidelines can be found under TAVR.

Zoll Life Vests guidelines can be found under Durable Medical Equipment

Jacob K Agamasu, M.D. #138215  Members 18 years of age and older	731 Stirling Center Pl Suite 1911 Lake Mary, FL 32746  756 Elkcarn Blvd Suite A Deltona, FL 32725	Centralized Phone & Fax 407 / 804-9616 Fax: 407 / 804-8331
Ratan Ahuja, M.D. #000397 David Joseph, M.D. #117764 Dor, Isaac, M.D. #124479 Syed Mahmood, M.D. # 095702 Balaji Shanmugam, M.D. #124764  Members 18 years of age and older	Central Florida Cardiovascular Consultants 915 Harley Strickland Blvd Orange City, FL 32763  1319 S. International Pkwy Suite 1171 Lake Mary, FL 32746	Central Phone/Fax 386 / 456-0300 Fax: 386 / 456-0303
Rajendra Hippalgaonka, M.D. #004674  Records needed prior to scheduling. <b>Members 18 years of age and older</b>	Central Florida Heart Associates, PA 932 Saxon Blvd Suite A Orange City, FL 32763	386 / 774-2100 Fax: 386 / 774-0326

Additional Cardiology information on the following page.

## **CARDIOLOGY (continued)**

**Prior authorization from the FHCP Central Referrals Department is not needed.** The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

TAVR Evaluations guidelines can be found under TAVR.

Zoll Life Vests guidelines can be found under Durable Medical Equipment

Neel R. Patel, M.D. #050181  Members 18 years of age and older	Central Florida Heart Care 541 S Orlando Av Suite 301 Maitland, FL 32751	407 / 790-7860 Fax: 407 / 790-7861
Janak Bhavsar, M.D. #10X469 Chad Broome-Webster, M.D. #005530 Marielle Lazard, M.D. #10A338 Umang Shah, M.D. #080396 Roy Venzon, M.D. #048999 Oscar West, M.D. #002073  Members 18 years of age and older	Daytona Heart Group  938 Saxon Blvd Suite 101-C Orange City, FL 32763  3400 Halifax Crossing Blvd Suite 220 Deltona, FL 32725	386 / 774-5485 Fax: 386 / 775-0761  386 / 774-5485 Fax: 386 / 775-0761
Wasim Ahmar, M.D. #114380 Khalid Yaqoob, M.D. #10P031  Members 18 years of age and older	Longwood Cardiology 450 W SR 434 Suite 3010 Longwood, FL 32750	407 / 767-8200 Fax: 407 / 339-1200
Babak Vakili M.D. #065355	Heart Vein and Vascular, LLC 2170 W SR 434 Suite 190 Longwood, FL 32779	407 / 990-1921 Fax: 855 / 537-4411
Amish M. Parikh, M.D. #051476 George Andreae, M.D. #002847 TOMA <b>Members 18 years of age and older</b>	Premier Cardiology & Vascular Associates, PL 670 N Orlando Av Suite 1003 Maitland, FL 32751	407 / 622-0793 Fax: 407 / 289-4018

Additional Cardiology information on the following page.

## **CARDIOLOGY (continued)**

**Prior authorization from the FHCP Central Referrals Department is not needed.** The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

TAVR Evaluations guidelines can be found under TAVR.

Zoll Life Vests guidelines can be found under Durable Medical Equipment

Imran M. Bawaney, M.D. # 084898 Ana C Mercedes-Germosen, M.D. # 084342 Muhammad Ghumman, M.D. #084250 Dustin Hill, M.D. #091303 Salvador Lanza, M.D. #006722 Caleb Mercardo, M.D. #107989 Harenda Patel, M.D. #039513  Members 18 years of age and older	Orlando Health Heart and Vascular Institute 521 W SR 434 Suite 308 Longwood, FL 32750  392 Rinehart Rd Suite 2080 Lake Mary, FL 32746  1000 W Broadway St Suite 105A Oviedo, FL 32765  FHCP patients can also access other Orlando Health providers in Orange and Osceola counties. To research Orlando Health Providers please visit <a href="#">Orlando Health Provider Search</a>	Centralized Phone/Fax Phone: 321 / 841-6444 Fax: 407 / 650-1307
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## **CARDIOLOGY - NUCLEAR**

**Prior authorization from the FHCP Central Referrals Department is not needed.** The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

Jacob K. Agamasu, M.D. #138215 Members 18 years of age and older	1355 S International Pkwy Suite 1481 Lake Mary, FL 32746	407 / 804-9616 Fax: 407 / 804-8331
Ratan Ahuja, M.D. #000397 Isaac Dor, M.D. #124479 David Joseph, M.D. #117764 Syed Mahmood, M.D. # 095702 Balaji Shanmugam M.D. #124764 Members 18 years of age and older	Central Florida Cardiovascular Consultants 915 Harley Strickland Blvd Orange City, FL 32763  1319 S. International Pkwy Suite 1171 Lake Mary, FL 32746	Centralized Phone/Fax 386 / 456-0300 Fax: 386 / 456-0303
Rajendra Hippalgaonkar, M.D. #004674 Robert Rosemond, M.D. #004655  Records needed prior to scheduling. Members 18 years of age and older	Central Florida Heart Associates, PA 932 Saxon Blvd Suite A Orange City, FL 32763	386 / 774-2100 Fax: 386 / 774-0326
Neel R. Patel, M.D. #050181 Members 18 years of age and older	Central Florida Heart Care 541 S Orlando Av Suite 301 Maitland, FL 32751	407 / 790-7860 Fax: 407 / 790-7861
Janak Bhavsar, M.D. #10X469 Chad Broome-Webster, M.D. #005530 Marielle Lazard, M.D. #10A338 Umang Shah, M.D. #080396 Roy Venzon, M.D. #048999 Oscar West, M.D. #002073 Members 18 years of age and older	Daytona Heart Group 938 Saxon Blvd Suite 101-C Orange City, FL 32763  3400 Halifax Crossing Blvd Suite 220 Deltona, FL 32725	386 / 774-5485 Fax: 386 / 775-0761  386 / 774-5485 Fax: 386 / 775-0761

Cardiology – Nuclear information on the following page.

## **CARDIOLOGY – NUCLEAR (continued)**

**Prior authorization from the FHCP Central Referrals Department is not needed.** The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

Ana C Mercedes-Germosen, M.D. #084342 Muhammad Ghumman, M.D. #084250 Dustin Hill, M.D. #091303 Salvador Lanza, M.D. #006722 Caleb Mercardo, M.D. #107989 Harenda Patel, M.D. #039513  Members 18 years of age and older	Orlando Health Heart Institute Cardiology Group 521 W SR 434 Suite 308 Longwood, FL 32750  392 Rinehart Rd Suite 2080 Lake Mary, FL 32746  1000 W Broadway St Suite 105A Oviedo, FL 32765  FHCP patients can also access other Orlando Health providers in Orange and Osceola counties. To research Orlando Health Providers please visit <a href="#">Orlando Health Provider Search</a>	Centralized Phone/Fax Phone: 321 / 841-6444 Fax: 407 / 650-1307
Amish M. Parikh, M.D. #051476  Members 18 years of age and older	Premier Cardiology & Vascular Associates, PL 670 N Orlando Av Suite 1003 Maitland, FL 32751	407 / 622-0793 Fax: 407 / 289-4018



## CARDIOLOGY – PEDIATRIC

**ALL PEDIATRIC SUB-SPECIALTIES REQUIRE PRIOR AUTHORIZATION.** Please complete the “FHCP Referral Form” found at [fhcp.com](http://fhcp.com) under the *Referrals, Prior Authorizations, and Orders* tab. Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

**Routine requests:** Non-urgent and elective procedures should not be scheduled until approvals are obtained to avoid patients having financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible as it may take up to 14 days calendar days for determinations/authorizations.

**Urgent requests:** Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as urgent requests. Physician offices should call FHCP Central Referrals Department at 386.238.3230 to discuss urgent cases with a clinician rather than faxing requests.

**FOR SCHOOL SPORTS PHYSICALS REQUIRING AN ELECTROCARDIOGRAM (EKG),** the FHCP member should visit an FHCP Extended Hours Care Center (EHCC) to have the EKG test. An appointment is not required. Patients should not be referred to a pediatric cardiologist for the sports-physical EKG. To find a local Extended Hours Care Center please go to [fhcp.com](http://fhcp.com) and visit the FHCP Facilities page.

## CARDIAC – CATHETERIZATION

**REQUIRES PRIOR AUTHORIZATION.** Please complete the “FHCP Referral Form” found at [fhcp.com](http://fhcp.com) under the *Referrals, Prior Authorizations, and Orders* tab. Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

**Routine requests:** non-urgent and elective procedures should not be scheduled until approvals are obtained to avoid patients having financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible as it may take up to 14 days calendar days for determinations/authorizations.

**Urgent requests:** Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as urgent requests. Physician offices should call FHCP Central Referrals Department at 386.238.3230 to discuss urgent cases with a clinician rather than faxing requests.

HCA Florida Lake Monroe Hospital #00Y009	1401 W Seminole Blvd Sanford, FL 32771	407 / 321-4500
AdventHealth Fish Memorial #00YG34	1055 Saxon Blvd Orange City, FL 32763	386 / 917-5796 Fax: 386 / 917-5512

## **CARDIAC ELECTROPHYSIOLOGY**

**Prior authorization from the FHCP Central Referrals Department is not needed.** The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

Jorge O Diaz, M.D. #141572 Giancarlo Speziani, M.D. #063179 Rafael Pena, M.D. #078934  Members 16 years of age and older	1331 S International Pkwy Suite 1261 Lake Mary, FL 32746	407 / 444-4848 Fax: 407 / 444-4870
Imran Bawaney, M.D. #084898 Whitney Thorne, D.O. #133527 Ana Mercedes Germosen, M.D. #084342 Salvador Lanza, M.D. #006722 Muhammad Ghumman, M.D. #084250  Members 18 years of age and older	Orlando Health Heart & Vascular Institute 521 W SR 434 Suite 308 Longwood, FL 32750  FHCP patients can also access other Orlando Health providers in Orange and Osceola counties. To research Orlando Health Providers please visit <a href="#">Orlando Health Provider Search</a>	321 / 841-6444 Fax: 407 / 650-1307

## **CARDIAC MONITORING**

**Prior authorization from the FHCP's Central Referrals Department is not required.** iRhythm Technologies, Inc. provides a long term continuous ambulatory cardiac monitoring device (Zio Patch) to FHCP members to record and store elect electrocardiogram (ECG) data. Prior authorization from the FHCP's Central Referrals Department is not required. Participating providers can contact the company directly at the above telephone number.

The medical device shall be affixed to the FHCP member at the Participating Provider's office and the member shall wear the device for up to fourteen (14) days as medically necessary. Interpretation and reporting of the ECG data captured by the supplier's medical device will be the responsibility of the ordering Participating Provider.

CardioNet, LLC Pennsylvania #10C186 California #085039  Holter Monitors – Up to 48 Hours	4430 Rosewood Dr Suite 200 Pleasanton, CA 94588	866 / 426-4402 Fax: 855 /560-7774
iRhythm Technologies, Inc. #050404	650 Townsend St Suite 380 San Francisco, CA 94103	888 / 693-2401 Fax: 888 / 693-2402

## **CARDIOVERTER DEFIBILLATOR SERVICES**

**REQUIRES PRIOR AUTHORIZATION.** Please complete the “FHCP Referral Form” found at <https://www.fhcp.com/for-providers/> under the *Referrals, Prior Authorizations, and Orders* tab. Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

**Routine requests:** non-urgent and elective procedures should not be scheduled until approval is obtained to avoid patient financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible, as it may take up to 14 calendar days for determination of authorization.

**Urgent requests:** Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as *urgent requests*. Physician offices should **call FHCP Central Referrals Department at 386.238.3230** to discuss urgent cases with a clinician, rather than faxing the request.

Kestra Medical Technology Services, INC #126651	Customer Service	833 / 692-7787 Fax: 877 / 371-2202
Zoll Services, LLC #058334	Customer Service	412 / 968-3333 or 800 / 543-3267 Fax: 412 / 567-9676

## **CARDIAC REHABILITATION**

**REQUIRES PRIOR AUTHORIZATION.** Please complete the “FHCP Referral Form” found at [fhcp.com](http://fhcp.com) under the *Referrals, Prior Authorizations, and Orders* tab. Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

**Routine requests:** Non-urgent and elective procedures should not be scheduled until approvals are obtained to avoid patients having financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible as it may take up to 14 days calendar days for determinations/authorizations.

**Urgent requests:** Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as urgent requests. Physician offices should call FHCP Central Referrals Department at 386.238.3230 to discuss urgent cases with a clinician rather than faxing requests.

HCA Florida Lake Monroe Hospital #00Y009	1401 W Seminole Blvd Sanford, FL 32771	407 / 321-4500
AdventHealth Fish Memorial #00YG34	1055 Saxon Blvd Orange City, FL 32763	386 / 851-5125 Fax: 386 / 917-5167

## CASE MANAGEMENT COORDINATION OF CARE DEPARTMENT

Case Management Coordination of Care is designed to address the needs for the highest risk members. The case management process utilizes evidence-based clinical guidelines to conduct comprehensive assessment of the member's condition, evaluates available benefits and resources, develops and implements a case management plan with performance goals, monitoring, and follow up. The overall goal of case management is to empower members in self-management skills, regain optimum health, or improve functional capability through appropriate services and interventions. Case Management is a voluntary program, and all eligible members have the right to decline participation.

Criteria for enrollment in Case Management Coordination of Care includes but not limited to members with new diagnoses, acute or uncontrolled chronic diseases, critical events that require extensive use of resources, significant barriers of social determinants of health that limit access to care, or identified from proactive data screening, who may require any of the following:

- Assistance navigating the health care system
- Assistance with monitoring and treatment
- Assistance with barriers related to social determinants of health
- Education on health condition(s) and health coaching
- Education supporting practitioner plan of care
- Coordinate appropriate resources, programs, or benefits
- Coordinate measures to improve quality of life and disease-specific outcomes

There are several case management services that the members will be stratified to:

- **Chronic Complex Care-** assists members with complex health conditions to reduce disease progression and gain empowerment through self-management of lifestyle practices that aims to improve quality of life. Members would benefit from advocacy, education, and navigation to access appropriate care, link to resources, benefits, or programs. Program includes transplant case management.
- **Short Term Program-** assists members with new onset of health diagnoses, transitional care from hospital to home, or link members with high use of emergency room or hospitalizations to FHCP resources. Members would benefit from frequent contact for monitoring and education to understand signs and symptoms for early intervention and gain empowerment with self-management skills to reduce complications and improve quality of life.
- **In-Home Mid-Level Providers-** Available in Brevard, Volusia, Flagler, and Seminole counties; the RN Case Manager coordinates member care with the mid-level providers to assist homebound members or those with limited support to supplement primary care services in the home or facilitate transitional care for high risk members discharged from hospital/SNF to home. The goal is to reduce the risk of disease progression; reduce risk of fragmented care; provide early interventions to reduce need for emergency department, hospitalization, and urgent care by provision of primary care or transitional care services. In Home Mid-Level providers promote compliance with follow up care and medication management to reduce complications and enhance quality of care.

Additional Case Management Coordination of Care information on the following page.

## **CASE MANAGEMENT COORDINATION OF CARE DEPARTMENT (continued)**

- **Community Resource Program-** Community Resource Coordinators partners with members and providers/referral sources to address the barriers to social determinants of health that impact access to healthcare through utilization of agencies and community partners. Community Resource Coordinators complete individualized needs assessments to link members with appropriate existing resources offered through agencies or within their community. CRCs do not address urgent placement or home safety evaluations; physicians would continue to refer members with urgent needs to HHC Skilled Nurse and Medical Social Worker or Department of Children and Families. SNF placement continues to be directed to Utilization Management Department 386-676-7187.

Members may be referred by:

- Practitioners
- Member or Caregiver
- Discharge Planners
- Medical Management Programs
- Proactive Data Claims Review

There are various methods to refer a member to the Case Management Coordination of Care or Community Resources services:

Telephone Contact: Toll Free 855/205-7293 or 386/238-3284

Referral form available through the provider handbook

Fax: 386/238-3271

Website: [www.fhcp.com](http://www.fhcp.com)

Email: [cmanagement@fhcp.com](mailto:cmanagement@fhcp.com)

Internal: E.H.R. Task

Monday - Friday 08:00 AM to 5:00 PM

- **FHCP New Member Transition of Care Program-** The goal of the Transition of Care team is to assist new members transitioning into our network of providers, pharmacies, and covered medications. The member would benefit from clinical review of health history and medications to coordinate care with available resources, benefits, and participating providers or services to make the transition as seamless as possible. The RN Navigator assists existing members that are experiencing a change in benefits, providers, or services, or moving into another county served by FHCP or change of employers that offer FHCP insurance.

Members may be referred by:

- Practitioners
- Member or Caregiver
- Member Services
- Marketing Agents
- Employer Groups

Additional Case Management Coordination of Care information on the following page.



## **CASE MANAGEMENT COORDINATION OF CARE DEPARTMENT (continued)**

There are various methods to submit a referral for the CM Coordination of Care or Community Resource services:

- Telephone Contact: Toll free 855 / 205-7293
- Referral form available through the Provider Resource Guide
- Fax: 386 / 238-3271
- Website: [www.fhcp.com](http://www.fhcp.com)
- Email: [cmanagement@fhcp.com](mailto:cmanagement@fhcp.com)
- Internal: E.H.R. Task

## **CASE MANAGEMENT UTILIZATION REVIEW DEPARTMENT**

The FHCP Case Management Utilization Review Department is a multi-faceted case management program designed to monitor, evaluate, assist physicians, members, providers in the care of FHCP members that are in an acute hospital, Skilled Nursing Home, Home Health Care or Long term acute care facility.

**Office Coordinator** – Screens incoming calls and coordinates departmental needs.

**Admissions Coordinator** – Manages authorizations for members admitted to hospitals

**Data Coordinator** – Assists both office and admission coordinators, maintains forms, correspondence and manage reporting data as well as authorization management for SNF and HHC

**Case Management Nurses** – RN's that review inpatient clinical information for appropriateness of admission and coordinates care upon discharge to ensure that member's needs are met, both locally and out of area. These functions involve physicians, facility Case Mangers/Discharge planners, FHCP administration, FHCP Case Management team and other providers as needed.

**HHC Coordinator** – RN that reviews and monitors related clinical information as pertinent to Skilled HHC needs with providers as well as contacting members to assist with potential continued care needs. Assist Triage RN as needed.

**Skilled Nursing Facility (SNF) Coordinator** – RN's that coordinate's care and completes on site reviews during a member's confinement to a SNF. They work closely with the SNF physicians, facility nursing, therapy, discharge planning staff.

**Discharge Coordinators** - RN's and clerical staff that contact members post discharge from acute hospital for evaluation. This call includes discharge needs in place, appointments in place, medication reconciliation; members are also screened for placement into the short-term complex care or referred to the Complex Care Program.

To access the FHCP Case Management Department, please call 800 / 352-9824 (Ext. 7187) Fax: 386 / 615-4058

## CHIROPRACTIC

**Prior authorization from the FHCP Central Referrals Department is not needed.** Any FHCP member may self-refer to their provider of choice. Member may call to schedule an appointment at their convenience without an order from a physician.

Dustin Huffman, D.C. #099893 Stephanie Kern, D.C. # 070667 All ages	New Age Chiropractic 853 SR 436 Suite 1001 Casselberry, FL 32707	407 / 960-3237 Fax: 407 / 960-3229
Justin Cough, D.C. #089186 Erin Chu, D.C. #058374  All ages	Oviedo Chiropractic 2871 Clayton Crossing Way Oviedo, FL 32765	407 / 542-1614 Fax: 407 / 542-1615
Neal Wieder, D.C. # 064676 All Ages	Pure Chiropractic 1045 Primera Blvd Suite 1017 Lake Mary, FL 32746	407 / 682-4454 Fax: 407 / 915-6853
Richard Fair, D.C. #044870 Alicia Rivera, D.C. #10S129 Omar Rivera, D.C. #10S997  All ages	Rivera Family Chiropractic Center 3590 S. US Hwy 17-92 Suite 1000 Casselberry, FL 32707  821 Debary Av Deltona, FL 32725	407 / 767-4878 Fax: 407 / 767-4880  386 / 860-5448 Fax: 386 / 668-3665
Omar Rivera, D.C. #10S997 All ages	Rivera Family Chiropractic Center 900 W 25 <sup>th</sup> St Sanford, FL 32771	407 / 878-5848 Fax: 407 / 878-5850
Neil Wieder, D.C. #064676	Pure Chiropractic & Natural Health 1045 Primera Blvd #1017 Lake Mary, FL 32746	407-682-4454 Fax: 407-915-6853
Soleil Doval, D.C. # 127729 Leonardo Samalot, D.C. #127634 Leonard A. Rollman, D.C. #060085 Erica Adams, D.C. #12855	Wellspring Health 940 Centre Cir Suite 1018 Altamonte Springs, FL 32714	407 / 789-0600 Fax: 407 / 789-0601

## **COLOGUARD TESTING**

**INSTRUCTIONS:** The Physician's office will need to complete the Cologuard Requisition Form available at [Cologuard](#). Complete the form and fax the completed form to the number noted on the bottom of the form. Patient Insurance/Billing Information must be completed for FHCP to pay for the test. The easiest option would be to copy the patient's FHCP card and attach it to the requisition.

- Cologuard is for individuals 45 years or older, and at average risk.
- Cologuard looks for blood and DNA associated with colon cancer and precancerous growth found in a person's stool sample.

Once ordered by your office, a Cologuard box is delivered to the patient's home via UPS. Patients collect their sample on their own time and use a prepaid return shipping label to send the specimen to Exact Sciences Laboratories in Madison, Wis. for processing. Test results are sent directly to your office within a few weeks. **Please fax a copy of the test results to FHCP at 386 / 481-5009.** Exact Sciences also conducts follow up calls to drive high patient compliance. Click on [Cologuard Information](#) to learn more.

**Please fax a copy of the test results to FHCP Medical Records at 386.5009.**

Cologuard is not a replacement for diagnostic or surveillance colonoscopy in high-risk individuals.

**Note: Cologuard is not a replacement for diagnostic or surveillance colonoscopy in high-risk individuals.**

## COLONOSCOPY - DIAGNOSTIC

### COLONOSCOPIES PERFORMED ON SYMPTOMATIC PATIENTS TO DIAGNOSE OR RULE OUT DISEASE REQUIRE PRIOR.

**AUTHORIZATION.** Please complete the “FHCP Referral Form” found at [fhcp.com](http://fhcp.com) under the *Referrals, Prior Authorizations, and Orders* tab. Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

**Routine requests:** Non-urgent and elective procedures should not be scheduled until approvals are obtained to avoid patients having financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible as it may take up to 14 days calendar days for determinations/authorizations.

**Urgent requests:** Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as urgent requests. Physician offices should call FHCP Central Referrals Department at 386.238.3230 to discuss urgent cases with a clinician rather than faxing requests.

Kalyani Gaddipati, M.D. #003542 Members 18 years of age and older	917 Rinehart Rd Suite 2051 Lake Mary, FL 32746	407 / 936-2444 Fax: 407 / 936-2448
Arvid Gopal, M.D. #092290 Vishal Gupta, M.D. #143207 Karl Mersich, M.D. # 069804 Dany Shamoun, M.D. #082316 Jennifer Sinclair, M.D. #088162 Members 18 years of age and older	Gastroenterology of Greater Orlando, P.A. 795 Primera Blvd Suite 1001 Lake Mary, FL 32746  2884 Wellness Av Suite 100 Orange City, FL 32763	Centralized Phone/Fax 407 / 749-6656 Fax: 407 / 305-0055
Lenkala Mallaiah, M.D. #005629  Members 21 years of age and older	Mid-Florida Gastroenterology Group, PA 1565 Saxon Blvd Suite 102 Deltona, FL 32725  311 N Mangoustine Av Sanford, FL 32771	386 / 789-5400 Fax: 386 / 532-0889  407 / 321-4570 Fax: 407 / 321-7690

Additional Colonoscopy / Diagnostic information and instructions on the following page.

## **COLONOSCOPY - SCREENING**

**Prior authorization from the FHCP Central Referrals Department is not needed.** Any FHCP member may self-refer to their provider of choice. Member may call to schedule an appointment at their convenience without an order from a physician.

Kalyani Gaddipati, M.D. #003542 Members 18 years of age and older	917 Rinehart Rd Suite 2051 Lake Mary, FL 32746	407 / 936-2444 Fax: 407 / 936-2448
Arvid Gopal, M.D. #092290 Vishal Gupta, M.D. #143207 Karl Mersich, M.D. # 069804 Dwarka Nath, M.D. # 099699 Dany Shamoun, M.D. #082316 Jennifer Sinclair, M.D. #088162 Members 18 years of age and older	Gastroenterology of Greater Orlando, P.A. 795 Primera Blvd Suite 1001 Lake Mary, FL 32746  2884 Wellness Av Suite 100 Orange City, FL 32763	Centralized Phone/Fax 407 / 749-6656 Fax: 407 / 305-0055
Lenkala Mallaiah, M.D. #005629  Members 21 years of age and older	Mid-Florida Gastroenterology Group, PA 1565 Saxon Blvd Suite 102 Deltona, FL 32725  311 N Mangoustine Av Sanford, FL 32771	386 / 789-5400 Fax: 386 / 532-0889  407 / 321-4570 Fax: 407 / 321-7690

## **CONTRACEPTION**

A list of FHCP covered oral contraceptives and contraception appliance order forms can be found online at [FHCP Medication Formularies](#). Contraception benefits can be verified with the FHCP Provider Benefit & Eligibility Department at 844 / 615-4024 or 386 / 615-4024.

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## **CRANIAL REMODELING ORTHOSES**

**REQUIRES PRIOR AUTHORIZATION.** Please complete the “FHCP Referral Form” found at [fhcp.com](#) under the *Referrals, Prior Authorizations, and Orders* tab. Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

**Routine requests:** Non-urgent and elective procedures should not be scheduled until approvals are obtained to avoid patients having financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible as it may take up to 14 days calendar days for determinations/authorizations.

**Urgent requests:** Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as urgent requests. Physician offices should call FHCP Central Referrals Department at 386.238.3230 to discuss urgent cases with a clinician rather than faxing requests.

Restore POC #10R459	766 N Sun Dr Suite 3090 Lake Mary, FL 32746	407 / 478-7223 Fax: 407 / 667-8998
Prosthetic & Orthotic Associates #105165	3160 Southgate Commerce Blvd Suite 38 Orlando, FL 32806	407 / 245-7770 Fax: 407 / 245-7727

## CT SCANS

**Prior authorization from the FHCP Central Referrals Department is not needed.** The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

**(H) - Outpatient Hospital Department/Facility**

**(N) - Outpatient Non-Hospital Facility**

**Out of Pocket costs may vary depending on location or benefit plan.**

HCA - Florida Lake Monroe Hospital #00Y009 (H)	1401 W Seminole Blvd Sanford, FL 32771	407-321-4500
Cyrus Diagnostic Imaging, Inc. #109138 (N)	165 Waymont Ct Lake Mary, FL 32746 <b>Patients screened for mobility</b>	407 / 321-3012 Fax: 407 / 321-9006
Advent Health Imaging #00YG34 (H)	1745 Sterling Silver Blvd Deltona, FL 32725	386 / 917-7500 Fax: 386 / 917-5576
AdventHealth Fish Memorial #00YG34 (H)	1055 Saxon Blvd Orange City, FL 32763	386 / 917-5428 Fax: 386 / 917-5576
Akumin Imaging, #008160 (N)	1555 Saxon Blvd Bldg 4 Suite 401 Deltona, FL 32725 <b>Patients screened for mobility</b>	386 / 860-9336 Fax: 386 / 860-2225
Orlando Diagnostic Center #039056 (N)	450 W SR 434 Suite 102 Longwood, FL 32750	321 / 207-0200 Fax: 407 / 262-0924
Orlando Health Imaging Centers (H)		Centralized Phone/Fax
Altamonte Springs #059882	398 E Altamonte Dr. Altamonte Springs, FL 32701	407 / 331-9355
Lake Mary #086881	392 Rinehart Rd Suite 1040 Lake Mary, FL 32746	Fax: 407 / 331-9481

Additional CT SCANS information and instructions on the following page.



## **CT SCANS (continued)**

**Prior authorization from the FHCP Central Referrals Department is not needed.** The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

**(H) - Outpatient Hospital Department/Facility**

**(N) - Outpatient Non-Hospital Facility**

**Out of Pocket costs may vary depending on location or benefit plan.**

SimonMed Imaging Florida, LLC #042277 (N)	745 Orienta Av Suite 1161 Altamonte Springs, FL 32701	Central Phone/Fax Phone: 407 / 788-2888 Fax: 407 / 682-0746
	917 Rinehart Rd Suite 1051 Lake Mary, FL 32746	
	225 W SR 434 Suite 104 Longwood, FL 32750	
	7424 Red Bug Lake Rd Oviedo, FL 32765	
	303 W 1 <sup>st</sup> St Sanford, FL 32771	

Additional CT SCANS information and instructions on the following page.

## **CT SCANS (continued)**

**EXCEPTIONS TO THE ABOVE ARE NOTED ON THE NEXT PAGE.**

**REQUIRES PRIOR AUTHORIZATION.** Please complete the “FHCP Referral Form” found at [fhcp.com](http://fhcp.com) under the *Referrals, Prior Authorizations, and Orders* tab. Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

**Routine requests:** Non-urgent and elective procedures should not be scheduled until approvals are obtained to avoid patients having financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible as it may take up to 14 days calendar days for determinations/authorizations.

**Urgent requests:** Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as urgent requests. Physician offices should call FHCP Central Referrals Department at 386.238.3230 to discuss urgent cases with a clinician rather than faxing requests.

**The exceptions to the above are:**

- **Breast MRI’s**
- **Sestamibi Scan/Parathyroid Scan (Endocrinologists and Cardiologists can order with no prior authorization)**
- **Stereotactic Breast Biopsy**
- **Ultrasound Guided Needle Breast Biopsy**
- **CT Colonography (Virtual Colonoscopy)**
- **Pill Cam**
- **Genetic Testing**
- **Hida Scan**
- **PET SCAN**

## **DENTAL SERVICES**

**Prior authorization from the FHCP Central Referrals Department is not needed.** Members can schedule appointments with FHCP's Dental Department after being assigned to a dentist through Member Services Department 386 / 615-4022. FHCP coverage of dental examinations, cleaning and x-ray services are in accordance with the member's FHCP benefits. Dental services are available to our members on a discounted fee-for-service basis through FHCP Dental Providers.

### **URGENT CARE**

(Accidental dental injury, less than 72 hours.) Calls FHCP's Dental Department at 386 / 238-3280 and describe the presenting problem. They will advise you if FHCP covers the problem and who you should call within FHCP's Provider Network to arrange for treatment of the member.

### **TMJ SERVICES**

Please send the completed FHCP Referral form and pertinent documentation to substantiate and fax the request to FHCP's Dental Department Orange City 386 / 774-6638 or Daytona Beach 386 / 238-3279 for review and scheduling.

### **ORAL SLEEP APNEA APPLIANCES**

Complete the FHCP Referral Form. Attach pertinent documentation to substantiate the request and forward by fax (855 / 442-8398) to FHCP's Central Referrals at the Daytona Beach facility. The Referral Department will review the request and if approved will forward the referral and clinical information to the provider for scheduling purposes.

**Patient must have a Sleep Apnea evaluation with Sleep Studies prior to submitting your request.**

Nicholas Tanturri, D.D.S. #037411 Members 8 years of age and older	FHCP Center 350 N Clyde Morris Blvd Daytona Beach, FL 32114	386 / 238-3280 Fax: 386 / 238-3279
Members 7 years of age and older	FHCP Center 2777 Enterprise Rd Orange City, FL 32763	386 / 481-6886 Fax: 386 / 774-6638
Terry Blanks, D.D.S. #002047 Members 6 years of age and older  <b>Non-Medicare Members Only</b>	Florida Dental Associates, Inc. 895 S Dexter Av DeLand, FL 32720	386 / 738-2002 Fax: 386 / 738-9523

## **DERMATOLOGY**

**Prior authorization from the FHCP Central Referrals Department is not needed.** Any FHCP member may self-refer to their provider of choice. Member may call to schedule an appointment at their convenience without an order from a physician.

<p>Mid Florida Dermatology Associates, PA</p> <p>Mariela Salinda, M.D. #062121  Michael Gutierrez, M.D. #142344  Vitaly Blatnoy, M.D. #067084  Timothy Nyckowski, D.O. #132913  Mikhail Vaysberg, D.O. #076463</p> <p>Members of all ages</p>	<p>4106 W Lake Mary Blvd Suite 324 Lake Mary, FL 32746</p> <p>2650 W State Road 434, Longwood, FL 32779</p> <p>390 Maitland Av Suite 2000 Altamonte Springs, FL 32701</p> <p>25 Windsormere Wy Suite 101/301 Oviedo, FL 32765</p> <p>2921 S Orlando Dr Suite 166, Sanford, Florida 32773</p> <p>261 E Airport Blvd Sanford, FL 32773</p>	<p>Centralized Scheduling  407 / 299-7333  Fax: 407 / 293-2049</p>
<p>Dermatology and Skin Cancer Surgery Center, LLC</p> <p>Vitaly Blatnoy, M.D. #067084  Timothy Nyckowski, D.O #132913  Mikhail Vaysberg, D.O. #076463</p> <p>Members 1 year and older</p>	<p>7560 Red Bug Lake Rd, Ste. 1014 Oviedo, FL 32765-9290</p> <p>731 Stirling Center Pl., Ste. 1931 Lake Mary, FL 32746-5209</p>	<p>Phone: (407) 706-1770  Fax: (321) 244-0645</p> <p>Phone: (407) 706-1770  Fax: (407) 459-8732</p>
<p>Sun State Dermatology</p> <p>Dr. Rajiv Nathoo M.D.#074099</p>	<p>430 Lake Howell Rd, Maitland, FL 32751</p>	<p>Phone: (407) 636-3113  Fax: (407) 636-3133</p>

## **DIABETES EDUCATION**

**Prior authorization from the FHCP Central Referrals Department is not needed.** scheduled through the main office and will be set at a location most convenient for the member. The Department will advise you of the scheduling protocol. Members can self-refer, but a referral is also encouraged, you may receive a task from one of our educators. Always document ICD-10 code for service requested.

Anna Bartz, MS, RDN, LDN Wanda Edwards, RN-BC, BSN, MSHS Deborah Kelleher, MS, RDN, LDN Kathleen MacNeill, MSN, RN, BC-ADM, CDCES Tiffany McClure, RDN, LDN Cari Rivas, DHA, RDN, LDN,CPHQ,BC-ADM,CDCES Catherine Robinson, MS, RDN, LDN, CDCES Adults only	FHCP Center 330 N. Clyde Morris Blvd Suite 9 Daytona Beach, FL 32114  Classes available at various locations or on an individual basis depending on the need. Classes available at various locations including Brevard, Titusville, Lake Mary, St. Augustine, Flagler, Seminole and Volusia County FHCP centers	Centralized Phone/Fax 386 / 676-7133 Fax: 386 / 238-3228
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Services provided include, but not limited to:

- Diabetes Education 10 hours, Day, Evening and one on one
- Carbohydrate Counting
- Gestational Diabetes
- Insulin Start
- CSII Pump management and Continuous Glucose Management Systems (CGMS)
- Medical Nutrition Therapy
- Hyperlipidemia
- Chronic Kidney Disease
- Hyperlipidemia
- Hypertension
- Diabetes Prevention
- Nutritional Game Plan- Refresher courses

## **DIABETIC SHOE PROVIDERS**

**Prior authorization from the FHCP Central Referrals Department is not needed.** The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

The need for diabetic shoes must be certified by a physician who is a Doctor of Medicine or a Doctor of Osteopathy and who is responsible for diagnosing and treating the patient's diabetic systemic condition through a comprehensive plan of care.

The managing physician must:

- Document in the patient's medical record that the patient has diabetes
- Certify that the patient is being treated under a comprehensive plan of care for diabetes, and that the patient needs diabetic shoes; and
- Document in the patient's record that the patient has one or more of the following conditions:
  - Peripheral neuropathy with evidence of callus formation.
  - History of pre-ulcerative calluses.
  - History of previous ulceration.
  - Foot deformity.
  - Previous amputation of the foot or part of the foot; or
  - Poor Circulation
  - For each individual, coverage of the footwear and inserts is limited to one of the following within one calendar year:
    - No more than one pair of custom-molded shoes (including inserts provided with such shoes) and two additional pairs of inserts; or
    - No more than one pair of depth shoes and three pairs of inserts (not including the non-customized removable inserts provided with such shoes).

**Custom molded shoes are only available through Hanger Prosthetics and Orthotics, Inc.**

National Diabetes Care #073996	1431 Orange Camp Rd Suite 109B Deland, FL 32724	386 / 873-2911 Fax: 386 / 200-6311
Hanger Prosthetics & Orthotics, Inc. Orange City #136048	745 Orienta Av Suite 1041 Altamonte Springs, FL 32701  2754 Enterprise Rd Suite A Orange City, FL 32763	407 /740-8774 Fax: 407 /740-7930  386 / 774-5678 Fax: 386 / 774-4644

## **DIALYSIS SERVICES**

**Prior authorization from the FHCP Central Referrals Department is not needed.** The Nephrologist's office should call the dialysis center directly to schedule an appointment.

DaVita		
Casselberry #057141	252 State Rd 436 Casselberry, FL 32707	689 / 223-5334 Fax: 689 / 223-5358
Lake Mary #047831	39 Skyline Dr Suite 1001 Lake Mary, FL 32746	407 / 833-8667 Fax: 407 / 833-8672
Oviedo #048161	7560 Red Bug Lake Rd Suite 1048 Oviedo, FL 32765	407 / 366-0211 Fax : 407 / 366-4269
Sanford #036875	902 S Persimmon Av Sanford, FL 32771	407 / 268-9425 Fax : 407 /268-9899
Fresenius Medical Care of Sanford #086731	419 E 1 <sup>st</sup> St Sanford, FL 32771	407 / 688-6765 Fax : 407 / 688-9478
Fresenius Kidney Care of N Orlando # 086758	750 Northlake Blvd Suite 1024 Altamonte Springs, FL 32701	407 / 831-7070 Fax : 407 / 7091
Fresenius Kidney Care of Orlando #086756	775 Gateway Dr Suite 1010 Altamonte Springs, FL 32714	407 /294-2456 Fax : 407 / 294-4997
Fresenius Kidney Care of Casselberry #091769	174 SR 436 Suite D102 Casselberry, FL 32707	407 / 551-1601 Fax : 407 / 551-1610

## **DISEASE MANAGEMENT PROGRAMS**

### **HEALTH, WELLNESS AND DISEASE MANAGEMENT PROGRAMS**

FHCP offers members a variety of health, wellness and disease management programs and services at little or no cost. Members are not limited by the number of programs they may participate in. For more information, go to [fhcp.com](http://fhcp.com) or call the number listed under each program, Monday through Friday from 8 a.m. to 5 p.m. Hearing impaired call TRS Relay 711.

#### ***Acute Low Back and Neck Pain***

This physical therapy program helps members manage acute or chronic low back or neck pain. Open to all members age 17 and up, members can contact Ability Health Services (all locations) or Palm Coast Sports Medicine directly. Co-pay/co-insurance and policy limits apply. For more information or to obtain a list of facilities, call FHCP Member Services at **386-615-4022** or **1-877-615-4022**.

#### ***Case Management - Coordination of Care***

This is a free program offered to members who may benefit from assistance with coordinating their medical, psychosocial, and financial needs. Working with members and their physicians, Case Managers can provide the education and resources needed for members to better understand and comply with their plans of care. Other programs are available to meet your health care needs; these include remote patient monitoring, in-home medical management and community resources coordination. A Case Manager will help you determine which programs are right for you. The FHCP Case Management Department can be reached at **386-238-3284** or toll free at **1-855-205-7293**.

#### ***Hypertension (high blood pressure)***

FHCP offers a two-hour hypertension self-management class taught by Registered Dietitians. This free class focuses on the DASH (Dietary Approaches to Stop Hypertension) diet and low sodium education. For more information or to register, call the FHCP Diabetes/Health Education Department at **386-676-7133** or toll free at **1-877-229-4518**.

#### ***Diabetes Education Program***

Recognized by the American Diabetes Association (ADA), and conducted by FHCP registered nurses and registered dietitians/Certified Diabetes Educators (CDEs), this free 10-hour diabetes education program covers: diabetes overview, complications, signs and symptoms of high and low blood sugar, lifestyle modifications, medications, nutrition, monitoring guidelines (HgbA1C, blood glucose meters, blood pressure, weight), and foot, skin, and dental care. In addition, CDEs are also available for individual appointments. For more information, contact the FHCP Diabetes/Health Education Department at **386-676-7133** or **1-877-229-4518**

#### ***Nutrition Game Plan for Diabetes***

This two-hour session is recommended for members who have completed the 10-hour Diabetes Education Program. The class reinforces disease specific nutrition education and answers questions regarding diabetes. For more information, call the FHCP Diabetes/Health Education Department at **386-676-7133** or **1-877-229-4518**.

Additional Disease Management information on the following page

### **DISEASE MANAGEMENT PROGRAMS (continued)**

#### ***Diabetes Prevention Program***



This free, two-hour class is designed to help members identify risk factors for developing diabetes. It includes information about nutrition, exercise, and behavioral strategies for prevention. A more intense diabetes prevention program also is available. For more information, call the FHCP Diabetes/Health Education Department at **386-676-7133** or **1-877-229-4518**

### ***Healthy Heart Nutrition Program***

This free class helps members identify risk factors for heart disease and offers tips for improving lifestyle to reduce those risks. For more information, call the FHCP Diabetes/Health Education Department at **386-676-7133** or **1-877-229-4518**.

### ***Osteoporosis***

This program is for members who are at risk for or have been diagnosed with Osteoporosis or Osteopenia. Therapists at Ability Health Services will perform an evaluation and physical assessment to determine strength, endurance and activity level. Members can call Ability directly; no referral is needed. Co-pay/co-insurance and policy limits may apply. For more information or to obtain a list of facilities, call FHCP Member Services at **386-615-4022** or **1-877-615-4022**.

### ***Preferred Fitness / Gym Access***

This free fitness program is provided to FHCP Medicare members, certain employer groups who elect this coverage and members who enroll in individual plans with gym access. Eligible members have unlimited access to a variety of quality health and fitness facilities in Volusia, Flagler, Brevard, St. Johns and Seminole counties. For a current list of facilities, visit our website or call FHCP Member Services at **386-615-4022** or **1-877-615-4022**.

### ***Weight Management***

“Eat Right, Move Right” is a free six-week course that promotes a lifestyle change approach to weight loss for members with a Body Mass Index (BMI) over 27. Class topics include how to increase activity, improve eating habits, and change behaviors for permanent weight loss. Members will learn to set realistic goals, make behavior changes, use the USDA plate method, manage dining out experiences, and change food shopping habits. For more information, call the FHCP Diabetes/Health Education Department at **386-676-7133** or **1-877-229-4518**.

### ***Smoking Cessation***

Tobacco Free Florida (TFF) is a free, statewide smoking cessation and prevention campaign. The program is managed by the Florida Department of Health through the Bureau of Tobacco Prevention. Smokers and smokeless tobacco users interested in assistance with quitting are encouraged to call the Florida Quitline at **1-877-U-CAN-NOW (877-822-6669)** to speak with Quit Coach®.

To access TFF’s additional quit smoking resources, visit the Tobacco Free Florida website at **[tobaccofreeflorida.com](http://tobaccofreeflorida.com)**.

## **DURABLE MEDICAL EQUIPMENT**

The requesting provider’s office should fax the order along with supporting documentation directly to Apria Healthcare.

All patients (regardless of group type) must meet **STRINGENT** evidence based medical criteria guidelines for the specific equipment or supplies being ordered. If the patient does not meet the criteria, Apria Healthcare will refer the case to FHCP's Central Referrals Department for review.

Please include the following with the order:

- FHCP Member Information
- Physician signed order
- Clinical Documentation
- Length of need (Nebulizers do not need length of need)

Apria Healthcare, Inc. #011216  CPAP machines and supplies Wheelchairs Walkers/Canes Mastectomy Bras Nebulizers Mattress gel overlays and pads	3443 Parkway Center Ct Orlando, FL 32808	FHCP Customer Service telephone number: 888/ 494-4647 Fax: 407 / 578-9924
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## OXYGEN ORDERS

To request oxygen for a FHCP member, please supply one of the following: an arterial blood gas study performed within 30 days of the order, if not conducted prior to a hospital discharge, arterial oxygen saturation, 6-minute walk results, or O2 saturation on Room air must be below 88. If the O2 order is only for night, an overnight oximetry is all that will be required. The order must indicate the liter flow and indicate frequency (i.e., at night only, 24 hours per day).

## POV'S / ELECTRIC WHEELCHAIR ORDERS

FHCP follows evidence based medical criteria guidelines for the eligibility of Power Operated Vehicles (POV's) and Electric Wheelchairs for all members (Medicare and Commercial). Therefore, prior to submitting a referral to Apria Healthcare, the member must have had a Power Operated Vehicle Physical Therapy Evaluation specific to the need for and use of the equipment.

Additional DME information on the following page.

## **DURABLE MEDICAL EQUIPMENT - SPECIAL**

**REQUIRES PRIOR AUTHORIZATION.** Please complete the "FHCP Referral Form" found at [fhcp.com](http://fhcp.com) under the Referrals, *Prior Authorizations, and Orders* tab. Attach documentation supporting medical necessity. Fax the form and supporting documentation to

FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

**Routine requests:** Non-urgent and elective procedures should not be scheduled until approvals are obtained to avoid patients having financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible as it may take up to 14 days calendar days for determinations/authorizations.

**Urgent requests:** Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as urgent requests. Physician offices should call FHCP Central Referrals Department at 386.238.3230 to discuss urgent cases with a clinician rather than faxing requests.

**Vacuum assisted closure devices – also see Hyperbaric Oxygen Therapy (HBO) and Vacuum Assisted Closure Devices**  
**Bone Growth Stimulators – also see Bone Growth Stimulators**  
**Neuro Muscular Stimulators**  
**Splinting Systems – also see Braces / Orthotics / Prosthetics**  
**Also see Cardioverter Defibrillator Services**

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**EAR LAVAGE**

**Prior authorization from the FHCP Central Referrals Department is not needed.** The requesting provider will send an order to the specialist. Appointments can be made by the physician’s office, or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

Florida Health Care Plans	707 Platinum Pt Lake Mary, FL 32746 <b>By appointment only</b>	407 / 878-0910 Fax: 407 / 878-0911
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**EAR, NOSE AND THROAT (ENT)**

**Prior authorization from the FHCP Central Referrals Department is not needed.** The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

Erik Schoenberg, M.D. #064428	Orlando Allergy & ENT 200 N Mangoustine Av Sanford, FL 32771	407 / 833-7415 Fax: 407 / 833-7416
Robert P. Collette, M.D. #003831	763 Harley Strickland Blvd Orange City, FL 32763	386 / 775-4467 Fax: 386 / 775-8679
Members 18 years of age and older	766 N Sun Dr Suite 1060 Lake Mary, FL 32746	407 / 444-0573 Fax: 386 / 775-8679
Daniel Rothbaum, M.D. #011652 Devang Shah, M.D. #006370	Atlantic Ear, Nose & Throat, PA 1301 S International Pkwy Suite 2011 Lake Mary, FL 32746	386 / 774-9880 Fax: 386 / 774-2898
All ages		

## **ECHOCARDIOGRAMS**

**Prior authorization from the FHCP Central Referrals Department is not needed.** The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

**(H) - Outpatient Hospital Department/Facility**

**(N) – Outpatient Non-Hospital Facility**

**Out of Pocket costs may vary depending on location or benefit plan**

HCA Florida Lake Monroe Hospital #00Y009 <b>(H)</b>	1401 W Seminole Blvd Sanford, FL 32771	407 / 321-4500
Cyrus Diagnostic Imaging, Inc. #109138 <b>(N)</b>	165 Waymont Ct Lake Mary, FL 32746 <b>Patients screened for mobility</b>	407 / 321-3012 Fax: 407 / 321-9006
Orlando Health Imaging Centers  Altamonte Springs #059882	398 E Altamonte Dr. Altamonte Springs, FL 32701	Centralized Phone/Fax 407 / 331-9355 Fax: 407 / 331-9481
SimonMed Imaging	745 Orienta Av Suite 1161 Altamonte Springs, FL 32701  7424 Red Bug Lake Rd Oviedo, FL 32765	Central Phone/Fax 407 / 788-2888 Fax: 407 682-0746

## **EEG TESTING**

**Prior authorization from the FHCP Central Referrals Department is not needed.** The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

**(H) - Outpatient Hospital Department/Facility**

**(N) – Outpatient Non-Hospital Facility**

**Out of Pocket costs may vary depending on location or benefit plan**

HCA Florida Lake Monroe Hospital#00Y009 (H)	1401 W Seminole Blvd Sanford, FL	407 / 321-4500
BioSerenity /Comprehensive Sleep Disorder Center #10J125 (N)  Members 3 years of age and older	598 Northlake Blvd Suite 1040, Altamonte Springs, FL 32714	Centralized Phone & Fax Phone: 407 / 834-1023 Fax: 866 / 830-4248

## **EEG TESTING – MOBILE SERVICES**

**REQUIRES PRIOR AUTHORIZATION.** Please complete the “FHCP Referral Form” found at [fhcp.com](http://fhcp.com) under the *Referrals, Prior Authorizations, and Orders* tab. Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling. **Services shall be rendered in the Member’s place of residence.**

**Routine requests:** Non-urgent and elective procedures should not be scheduled until approvals are obtained to avoid patients having financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible as it may take up to 14 days calendar days for determinations/authorizations.

**Urgent requests:** Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as urgent requests. Physician offices should call FHCP Central Referrals Department at 386.238.3230 to discuss urgent cases with a clinician rather than faxing requests.

BioSerentiy Comprehensive Sleep Disorder Center #10J125 Members 3 years of age and older	598 Northlake Blvd Suite 1040, Altamonte Springs, FL 32714	407 / 834-1023 Fax: 866 / 830-4248
Coastal Diagnostic Group, LLC #037343	927 Beville Road, Suite 106, South Daytona, FL 32119	469 / 995-8416 Fax: 833 / 523-8032
Neurovative Diagnostic, LLC # 128850	16800 Dallas Pkwy Suite 175 Dallas, TX 75248	972 / 361-8040 Fax: 972 / 502-9208

## **EEG TESTING - VIDEO**

**REQUIRES PRIOR AUTHORIZATION.** Please complete the “FHCP Referral Form” found at [fhcp.com](http://fhcp.com) under the *Referrals, Prior Authorizations, and Orders* tab. Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling. **Services for 24-72 ambulatory EEG video monitoring shall be rendered in the Physician’s office or the Member’s place of residence.**

**Routine requests:** Non-urgent and elective procedures should not be scheduled until approvals are obtained to avoid patients having financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible as it may take up to 14 days calendar days for determinations/authorizations.

**Urgent requests:** Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as urgent requests. Physician offices should call FHCP Central Referrals Department at 386.238.3230 to discuss urgent cases with a clinician rather than faxing requests.

Coastal Diagnostic Group, LLC #037343	927 Beville Road, Suite 106, South Daytona, FL 32119	Centralized Phone & Fax 469 / 995-8416 Fax: 833 / 523-8032
Neurovative Diagnostic, LLC # 128850	16800 Dallas Pkwy Suite 175 Dallas, TX 75248	972 / 361-8040 Fax: 972 / 502-9208

## **ELECTROCARDIOGRAMS (EKG’S)**



**Prior authorization from the FHCP Central Referrals Department is not needed.** The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

**(H) - Outpatient Hospital Department/Facility**

**(N) - Outpatient Non-Hospital Facility**

**Out of Pocket costs may vary depending on location or benefit plan**

Florida Health Care Plans (N)	Guidewell Medical Center 707 Platinum Pt Lake Mary, FL 32746 <b>By appointment only</b>	407 / 878-0910 Fax: 407 / 878-0911
Cyrus Diagnostic Imaging, Inc. #109138 (N) (EKG'S & STRESS EKG TESTING)	165 Waymont Ct Lake Mary, FL 32746 <b>Patients screened for mobility</b>	407 / 321-3012 Fax: 407 / 321-9006

## EMERGENCY FACILITIES

**Emergency Department Admissions or 23-hour Observation Cases:** Identify the member's assigned FHCP PCP and contact that PCP to discuss the case. After 5:00 pm or on weekends or holidays, contact FHCP's After Hours Call office at 386 / 226-4542 or Fax 386 / 258-4858.

HCA Florida Lake Monroe Hospital #00Y009	1401 W Seminole Blvd Sanford, FL 32771	407 / 321-4500
AdventHealth Deltona ER #00YG34	3108 Howland Blvd Deltona, FL 32725	386 / 917-7700
AdventHealth Fish Memorial #00YG34	1055 Saxon Blvd Orange City, FL 32763	386 / 851-5000
Guidewell Emergency Doctors  Winter Park #049702  Orlando #049702  Ocoee #062701	113 N Orlando Av Winter Park, FL 32789  1706 N Semoran Blvd Suite 100 Orlando, FL 32807  9580 W Colonial Dr Ocoee, FL 34761-6947  <b>After Hours Care Only</b> Monday -- Friday 9:00am to 7:00pm <b>Saturday &amp; Sunday 9:00am to 4:00pm</b>	407 / 801-8400 Fax: 407 / 636-5610  321 / 804-9110 Fax: 407 / 757-0755  321 / 316-6455 Fax: 321 / 888-2512
HH/UF Health Medical Center of Deltona #086901	3300 Halifax Crossings Bv Deltona, FL 32725	386 / 425-6100 Fax: 386 / 425-6101
Oviedo Medical Center #061457	8300 Red Bug Lake Rd Oviedo, FL 32765	407 / 890-2273
Orlando Health South Seminole Hospital #00Y120	555 W SR 434 Longwood, FL 32750	407 / 767-1200

## **ENDOCRINOLOGY**

**Prior authorization from the FHCP Central Referrals Department is not needed.** The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

Ahmad H. Ali, M.D. #062232 Members 18 years of age and older	Diabetes, Thyroid and Endocrine Advance Care 2802 Aloma Av Suite 101 Winter Park, FL 32792	407 / 573-2021 Fax: 407 / 972-2922
Victor L. Roberts, M.D. #006139 Members 16 years of age and older <b>Non-Medicare Members Only</b>	Orlando Health Endocrinology and Cancer Institute 766 N Sun Dr Suite 2060 Lake Mary, FL 32746	321/841-4371 Fax: 407 936-3866
Maha Ansara, M.D. #000836 Members 18 years of age and older	Regency Endocrinology & Diabetes 752 Stirling Center Pl Suite 1008 Lake Mary, FL 32746	407 / 333-1212 Fax: 407 / 333-1213
Lee Metchick, M.D. #011145 Under 18 – case by case basis Members 18 years of age and older	Endocrinology of Central Florida, P.A. 141 Victoria Commons Blvd Deland, FL 32724	386 / 427-4544 Fax: 386 / 427-8688

## **EVENT MONITOR**

**Prior authorization from the FHCP Central Referrals Department is not needed.** The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

**Additional cardiac monitors can be found under Cardiac Monitoring in this document.**

Cyrus Diagnostic Imaging, Inc. #109138	165 Waymont Ct. Lake Mary, FL 32746 <b>Patients screened for mobility</b>	407 / 321-3012 Fax: 407 / 321-9006
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## **GASTROENTEROLOGY**

**Prior authorization from the FHCP Central Referrals Department is not needed.** The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

Lakhinder Bhatia, M.D. #060852 Beatrice Bratu, M.D. #005470 Harsh Duphare, M.D. #061640 Ammar Hemaïdan, M.D. #000104 Saud El-Sayed Suleiman, M.D. #001166 Harold Sullivan, M.D. #062100 Hassan Zulfiqar, M.D. #009959  Members 18 years of age and older	Advanced GI 1240 E Normandy Blvd Suite 100 Deltona, FL 32725  All appointment scheduling will be through the Port Orange office  Medical Records Fax – 386 / 481-5009 or 888 / 427-4544	386 / 763-4920 Fax: 386 / 481-5429
Osama Atallah, M.D. #092016 Basher Atiquzzaman, M.D. #091948 Elisa Bianchi M.D. #092013 Sheryl Rosa Cruz, M.D. #091751 Sedat Ekici, M.D. #116596 Moin Kola, M.D. #063493 Sergio Larach, M.D. #082740 Seth Lipka, M.D. #093531 Jessica Narvaez-Lugo, M.D. #091946 Srinivas Seela, M.D. #143152 Harinath Sheela, M.D. #139418 Joseph Webster, M.D. #113956 Douglas Weissman, M.D. #091947 Leonor Santos-Burgos, M.D. #132844 Kamini Ramani, M.D. #144781 Members 18 years of age and older	Digestive and Liver Center of Florida 1403 Medical Plaza Dr Suite 206 Sanford, FL 32771	407 / 384-7388 Fax: 407 / 384-7391
Kalyani Gaddipati, M.D. #003542  Members 18 years of age and older	917 Rinehart Rd Suite 2051 Lake Mary, FL 32746	407 / 936-2444 Fax: 407 / 936-2448

Additional Gastroenterology information on the following page.

## **GASTROENTEROLOGY (continued)**

**Prior authorization from the FHCP Central Referrals Department is not needed.** The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

Arvid Gopal, M.D. #092290 Vishal Gupta, M.D. #143207 Karl Mersich, M.D. # 069804 Dwarka Nath, M.D. #099699 Dany Shamoun, M.D. #082316 Jennifer Sinclair, M.D. #088162  Members 18 years of age and older	Gastroenterology of Greater Orlando, P.A.  795 Primera Blvd Lake Mary, FL 32746  2884 Wellness Av Suite 100 Orange City, FL 32763	Centralized Phone /Fax 407 / 749-6656 Fax: 386 / 668-2228
Lenkala Mallaiah, M.D. #005629  Members 21 years of age and older	Mid-Florida Gastroenterology Group, P.A.  311 Mangoustine Av Sanford, FL 32771	407 / 321-4570 Fax: 407 / 321-7690

## **GENETIC COUNSELING**

Genetic Counseling, across the board, no longer requires prior authorization from Florida Health Care Plans, **as long as the counseling is performed by the referring provider or by InformedDNA (IDNA), Florida Health Care Plans' In-Network Genetic Counseling provider.**

Genetic counseling orders may be sent directly to IDNA by fax to 760.203.1194 or online at [IDNA Refer A Patient](#)

InformedDNA (IDNA) #079436	11 2 <sup>nd</sup> Ave NE Suite 700 St. Petersburg, FL 33701	Centralized Phone & Fax 800 / 975-4819 Fax: 760 / 203-1194
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## **GENETIC TESTING**

Prior Authorization is not required for the following genetic tests, **as long as the specimens are processed by Quest Diagnostic Laboratories.** Providers may send patient orders directly to a FHCP Lab or to a Quest Patient Center for lab draws.

- Solid Core Tumor Panel
- PD-L 1
- Comprehensive Hereditary Panel - 66 Gene
- QUAD Screen
- QNatal
- Prenatal Carrier Screen (CF, Fragile X, SMA)

**All other genetic tests or lab orders for any other laboratory other than Quest Diagnostic Laboratories will require prior authorization from Florida Health Care Plans.**

For questions regarding other genetic tests please contact Florida Health Care Plans Central Referral Department at 386 / 238-3230

Genetic Counseling, across the board, no longer requires prior authorization from Florida Health Care Plans, **as long as the counseling is performed by the referring provider or by InformedDNA (IDNA), Florida Health Care Plans' In-Network Genetic Counseling provider.**

Genetic counseling orders may be sent directly to IDNA by fax to 760.203.1194 or online at [IDNA Refer A Patient](#)



## **GLUCOMETERS**

### **BLOOD GLUCOSE METER TRAINING**

FHCP's Call Center, located at Halifax Health, has meters available **ONLY** for FHCP members being discharged.

Meters (both new and replacement meters) are available for all other FHCP members at their **FHCP PCP office** or one of the **Extended Hours Care Centers** listed below. If member has an outside PCP and needs a new or replacement meter those meters are available in the EHCC clinics. All other requests or issues should default to Health/Diabetes Education, and they will assist member. Please call 877 / 229-4518 or 386 / 676-7133 Fax: 386 / 238-3228.

Fee for Service clients must have a prescription and obtain their meter from wherever their insurance plan directs them. Volusia Health Network patients should call Karen Aalbrektse at VHN, 386 / 239-2322, to obtain their meters.

A member or his/her representative may pick up a meter if they already know how to use it. Meter training must be provided for all newly diagnosed members and American Diabetes Association (ADA) Recognized Diabetes Education Classes offered.

**Meters (both new and replacement meters) are available for FHCP members at their FHCP PCP's office or one of the Extended Hours Care Centers listed below. The below EHCC locations will also be available for FHCP members who have an outside PCP and needs a new or replacement meter.**

#### **Designated EHCC Clinics**

FHCP Center  
320 North Clyde Morris Blvd Suite D  
Daytona Beach, FL 32114  
386 / 238-3204

FHCP Center  
239 N Ridgewood Av  
Edgewater, FL 32132  
386 / 427-4868

FHCP Center  
461 S Nova Rd  
Ormond Beach, FL 32174  
386 / 671-4337

FHCP Center  
2777 Enterprise Rd  
Orange City, FL 32763  
386 / 774-2550

FHCP Center  
937 N Spring Garden Av  
Deland, FL 32720  
386 / 736-1948

## **GYNECOLOGY AND WELL WOMAN'S ASSESSMENTS**

**Prior authorization from the FHCP Central Referrals Department is not needed.**

**WELL WOMAN ASSESSMENT:** Routine Well Woman Assessments may be provided by either the GYN provider or the member's PCP. All female FHCP members 16 years of age and older may call directly and schedule themselves for an annual Well Woman Assessment with any of the Providers listed above.

**GYN APPOINTMENTS:** Member can self-refer to this specialty and will be able to call and schedule an appointment without an order from a physician.

Michael Denardis, M.D. #096062 Deborah Spiers, M.D. #080539 Mark R. Palazzolo D.O. #10M749 Ana M. Benitez Prieto, M.D. #082535 Bradley J. Kasper D.O. #124886  Members 14 years of age and older	2078 Winter Springs Blvd Oviedo, FL 32765	407 / 333-1616 Fax: 407 / 333-1617  407 / 453-2072 Fax: 407 / 518-9056
Robert Benjamin, Jr., M.D. #112826 Hiep Nguyen, M.D #078769 Walter Schratt, M.D. #038338 Harold Neyra, D.O. #077499 Ajeet Sodhi, M.D. #128685  All ages	Osceola Surgical Associates – Obstetrics and Gynecology 8400 Red Bug Lake Rd Suite 1010 Oviedo, FL 32784	407 / 890-4990 Fax: 407 / 365-7053
Udita Jahagirdar, M.D. #006874   Members 2 years of age and older	Udita Jahagirdar, M.D., FACOG, P.A. 101 N 8 <sup>th</sup> St Suite 1001 Lake Mary, FL 32746  319 N Mangoustine Av Sanford, FL 32771	407 / 321-8300  407 / 321-4560  Centralized Fax 707 / 321-8820

Additional Gynecology and Well Woman's Assessments information can be on the following page.

**GYNECOLOGY AND WELL WOMAN'S ASSESSMENTS (continued)**

**Prior authorization from the FHCP Central Referrals Department is not needed.**

**WELL WOMAN ASSESSMENT:** Routine Well Woman Assessments may be provided by either the GYN provider or the member's PCP. All female FHCP members 16 years of age and older may call directly and schedule themselves for an annual Well Woman Assessment with any of the Providers listed above.

**GYN APPOINTMENTS:** Member can self-refer to this specialty and will be able to call and schedule an appointment without an order from a physician.

Cynthia Bernal, M.D. #078656 Virgil A. Davila, M.D. #036775 Brandon Locklear, M.D. #067419 Natasha Spencer, M.D. #088505 Gregory A. Zittel, M.D. #114300	Orlando Health – Physician Associates	
	931 N SR 434 Suite 1275 Altamonte Springs, FL 32714	407 / 635-5518 Fax: 407 / 635-7877
	719 Rodel Cove Suite 1015 Lake Mary, FL 32746	407 / 262-5800 Fax: 407 / 636-7840
	550 E SR 434 Longwood, FL 32750	407 / 635-3026 Fax: 321 / 203-4614
	7416 Red Bug Lake Rd Oviedo, FL 32765	407 / 381-7387 Fax: 407 / 636-7821
	4932 W SR 46 Suite 1090 Sanford, FL 32771	
	1135 E SR 434 Suite 1001 Winter Springs, FL 32708	407 / 302-3133 Fax: 407 / 330-4690
	FHCP patients can also access other Orlando Health providers in Orange and Osceola counties. To research Orlando Health Providers please visit <a href="#">Orlando Health Provider Search</a>	407 / 635-3220 Fax: 407 / 636-7841

Members 18 years of age and older		
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Additional Gynecology and Well Woman's Assessments information can be on the following page.

**GYNECOLOGY AND WELL WOMAN'S ASSESSMENTS (continued)**

**Prior authorization from the FHCP Central Referrals Department is not needed.**

**WELL WOMAN ASSESSMENT:** Routine Well Woman Assessments may be provided by either the GYN provider or the member's PCP. All female FHCP members 16 years of age and older may call directly and schedule themselves for an annual Well Woman Assessment with any of the Providers listed above.

**GYN APPOINTMENTS:** Member can self-refer to this specialty and will be able to call and schedule an appointment without an order from a physician.

Shakeela Tawwab, M.D. #005161	2650 W Lake Mary Blvd Suite 119 Lake Mary, FL 32746  634 Deltona Blvd Suite C Deltona, FL 32725	Centralized Phone/Fax 386 / 574-5565 Fax: 386 / 574-8567
Members 13 years of age and older		
True Health #058588	1120 SR 436 Suite 1200 Casselberry, FL 32707  4930 E Lake Mary Blvd Sanford, FL 32771  400 W Airport Blvd Sanford, FL 32773	407 / 322-8645 Fax: 407 / 386-6947  407 / 322-8645 Fax: 321 / 832-1054  407 / 322-8645 Fax: 407 / 956-4337
Well Women & Family Planning services only <b>Non-Medicare Members Only</b>		

## **HEARING -AUDIOLOGY SERVICES**

**Prior authorization from the FHCP Central Referrals Department is not needed.** Any FHCP member may self-refer to their provider of choice. Member may call to schedule an appointment at their convenience without an order from a physician.

Devang Shah, M.D. #006370 Daniel Rothbaum, M.D. # 011652  Krista Fitzgerald, Au.D. # 128253 Michael McKenna, Au.D. #088318 Michele Mulvihill, Au.D #128254 Alina Lasrado, Au.D. #103320  All ages	Atlantic Ear, Nose and Throat, P.A. 1301 S International Pkwy Suite 2011 Lake Mary, FL 32746	407 / 774-9880 Fax: 386 / 774-2898
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## **HEPATITIS C**

**REQUIRES PRIOR AUTHORIZATION.** Please complete the “FHCP Referral Form” found at [fhcp.com](http://fhcp.com) under the *Referrals, Prior Authorizations, and Orders* tab. Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

**Routine requests:** Non-urgent and elective procedures should not be scheduled until approvals are obtained to avoid patients having financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible as it may take up to 14 days calendar days for determinations/authorizations.

**Urgent requests:** Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as urgent requests. Physician offices should call FHCP Central Referrals Department at 386.238.3230 to discuss urgent cases with a clinician rather than faxing requests.

Physician consultation services for Hepatitis C do not require prior authorization.

Godson Oguchi, M.D. #011100	Santa Rosa De Lima Medical P.A. 955 Town Center Dr Suite 100 Orange City, FL 32763	386 / 228-0661 Fax: 386 / 228-0662
Members 16 years of age and older	665 Peachwood Dr Deland, FL 32720	386 / 822-4191 Fax: 386 / 822-4192

## **HOLTER MONITOR**

**Prior authorization from the FHCP Central Referrals Department is not needed.** The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

**Additional cardiac monitors can be found under Cardiac Monitoring in this document.**

CardioNet, LLC Pennsylvania #10C186 California #085039	1000 Cedar Hollow Rd Suite 102 Malvern, PA 19355 456 Montgomery St Suite 600, San Francisco, CA 94104	866 / 426-4402 Fax: 855 / 560-7774
Extended Holter Monitors greater than 48 hours Cyrus Diagnostic Imaging, Inc. #109138	165 Waymont Ct Lake Mary, FL 32746 <b>Patients Screened for Mobility</b>	407 / 321-3012 Fax: 407 / 321-9006

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## **HOME BIRTH SERVICES**

**Prior authorization from the FHCP Central Referrals Department is not needed.** Any FHCP member may self-refer to their provider of choice. Member may call to schedule an appointment at their convenience without an order from a physician.

In-home Prenatal, Obstetrical and Home Birth services.

Mama Mia Midwifery Non-Medicare members 16 years of age and older	10268 Park Row Ct Orlando, FL 32832	425 / 772-6213 Fax 321 / 319-9713
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## **HOME HEALTH CARE**

**Prior authorization from the FHCP Central Referrals Department is not needed.** The requesting provider may call the home health agency directly and make arrangements for necessary home health services. When HHC obtains the referral, they will call FHCP Case Management for authorization 386 / 676-7187.

Interim Healthcare of Greater Orlando	1890 SR 436 Suite 355 Winter Park, FL 32792	407 / 740-5284 Fax: 407 / 539-1463
CenterWell Home Health formerly known as Kindred At Home	300 Primera Blvd Suite 132 Lake Mary, FL 32746	407 644-3532 Fax: 407 644-7782
Mederi Caretenders  18 years of age and older	474 S Northlake Blvd Suite 1020 Altamonte Springs, FL 32701	Phone: (407) 854-3100 Fax: (407) 852-2782
Signature HomeNow-Longwood	1425 SR 434 Suite 101 Longwood, FL 32750	407 / 834-0020 Fax: 407 /834-0080



## **HOME INFUSION PHARMACIES**

**REQUIRES PRIOR AUTHORIZATION.** Please complete the “FHCP Referral Form” found at [fhcp.com](http://fhcp.com) under the *Referrals, Prior Authorizations, and Orders* tab. Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

**Routine requests:** Non-urgent and elective procedures should not be scheduled until approvals are obtained to avoid patients having financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible as it may take up to 14 days calendar days for determinations/authorizations.

**Urgent requests:** Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as urgent requests. Physician offices should call FHCP Central Referrals Department at 386.238.3230 to discuss urgent cases with a clinician rather than faxing requests.

All Home Infusion Services must have prior authorization from FHCP. Contact FHCP Case Management Department at 866 /767-7187. After Hours and Holidays 386 / 226-4542.

Ambient Healthcare of Central Florida	12689 Challenger Pkwy Suite 100 Orlando, FL 32826	407 / 678-2068 888 / 999-8586
Holly Hill Pharmacy #00S423	1702 Ridgewood Av Holly Hill, FL 32117	386 / 677-7377 Fax: 844 / 677-0739

## **HOSPICE**

**Non-Medicare members require prior authorization.** Contact Case Management Utilization Review Department for detailed instructions at 800 / 352-9824 Ext 7187 or 386 / 676-7187.

**FHCP Medicare members can be referred to any Medicare certified hospice of their choice.** The requesting provider, member or other concerned party may call the hospice directly and request a hospice evaluation.

It is imperative that FHCP Case Management Utilization Review be notified of all Hospice admissions (Medicare and Commercial). Please call 386 / 676-7187, Option 1, Ext. 7525# to report patient information.

VITAS Healthcare	2201 Lucien Wy Suite 100 Maitland, FL 32751	321 /751-6671 Fax: 321 /752-2595
Advent Health Hospice Care “Hospice of the Comforter”	605 Montgomery Rd. Altamonte Springs, FL 32714	407 / 682-9090

## **HOSPITALS AND EMERGENCY FACILITIES**

### **Direct Admissions:**

Providers with admitting privileges should contact FHCP's Admission Coordinator at 800 / 352-9824 Ext. 7187, Monday – Friday, 8am – 5pm for pre-admission evaluations/verification on direct admissions from the provider's office.

After hours and holidays, please call FHCP's After Hours Call Office at 386 / 226-4542 or Fax 386 / 258-4858.

### **Emergency Department Admissions or 23-hour Observation Cases:**

Identify the member's assigned FHCP PCP and contact the PCP to discuss the case.

After hours and holidays, contact FHCP's After Hours Call Center at 386 / 226-4542 or Fax 386 / 258-4858.

HCA Florida Lake Monroe Hospital #00Y009	1401 W Seminole Blvd Sanford, FL 32771	407 / 321-4500
AdventHealth Fish Memorial #00YG34	1055 Saxon Blvd Orange City, FL 32763	386 / 851-5000
Oviedo Medical Center #061457	8300 Red Bug Lake Rd Oviedo, FL 32765	407 / 890-2273
Guidewell Emergency Doctors  Winter Park #049702  Orlando #049702  Ocoee #062701	113 N Orlando Av Winter Park, FL 32789  1706 N Semoran Blvd Suite 100 Orlando, FL 32807  9580 W Colonial Dr Ocoee, FL 34761-6947  <b>After hours care only</b> Monday – Friday 9:00am to 7:00pm Saturday & Sunday 9:00am to 4:00pm	407 / 801-8400 Fax: 407 / 636-5610  321 / 804-9110 Fax: 407 / 757-0755  321 / 316-6455 Fax: 321 / 888-2512
HH/UF Health Medical Center of Deltona #086901	3300 Halifax Crossings Blvd Deltona, FL 32725	386 / 425-6100 Fax: 386 / 425-6101
Orlando Health South Seminole Hospital #00Y120	555 W SR 434 Longwood, FL 32750	407 / 767-1200

## **ACUTE INPATIENT REHABILITATION FACILITIES**

**REQUIRES PRIOR AUTHORIZATION.** All admissions for acute inpatient rehabilitation facilities must have prior authorization from FHCP Case Management Department at 866 / 676-7187. After Hours and Holidays – 386 / 226-4542.

HCA Florida Lake Monroe Hospital	1401 W Seminole Blvd Sanford, FL 32771	407 / 321-4500 Ext. 35315 Fax: 407 / 302-7352
Halifax Health and Brooks Center for Inpatient Rehabilitation	303 N Clyde Morris Blvd Floors 8 & 9 Daytona Beach, FL 32114	386 / 254-4000 Fax: 386 / 425-5801
Orlando Health & Rehabilitation Center	830 W 29 <sup>th</sup> St Orlando, FL 32805	407 / 843-3230 Fax: 407 / 649-7594 ATTN: Rehab Center

## **LTACH ADMISSIONS – LONG TERM ACUTE CARE HOSPITALS**

**REQUIRES PRIOR AUTHORIZATION.** All admissions for acute inpatient rehabilitation facilities must have prior authorization from FHCP Case Management Department at 866 / 676-7187. After Hours and Holidays – 386 / 226-4542.

Kindred Hospital Melbourne #045272 All ages	765 W Nasa Blvd Melbourne, FL 32901	321 / 733-5725 Fax: 321 / 733-5799
Kindred Hospital North Florida #00YP41 All ages	801 Oak Av Green Cove Springs, FL 32043	904 / 284-9230 Fax: 904 / 284-6612
Kindred Hospital Ocala #00Y729 All ages	1500 SW 1 <sup>st</sup> Av Ocala, FL 34474	352 / 369-0513
Select Specialty Hospital – North Campus #135829 Members 18 years of age and older	2250 Bedford Rd Orlando, FL 32803	407 / 303-7869
Select Specialty Hospital – South Campus #135829 Members 18 years of age and older	5579 S Orange Av Edgewood, FL 32809	407 / 241-4800

## **HOSPITALISTS**

**Prior authorization from the FHCP Central Referrals Department is not needed.** If admitting physician does not have admitting privileges at a facility, please contact the appropriate hospitalist group to facilitate coverage for the patient.

Inpatient Consultants of Florida, Inc. (IPC)	AdventHealth-Deland 701 W Plymouth Av Deland, FL 32720  AdventHealth-Fish Memorial 1055 Saxon Blvd Orange City, FL 32763  HCA Florida Lake Monroe Hospital 1401 W Seminole Blvd Sanford, FL 32771	386 / 304-3888
Greater Orlando Hospitalists, P.A.	AdventHealth – Altamonte 601 E Altamonte Dr Altamonte Springs, FL 32701	407 / 303-2200

## **HYPERBARIC OXYGEN THERAPY (HBO)**

**REQUIRES PRIOR AUTHORIZATION.** Please complete the “FHCP Referral Form” found at [fhcp.com](http://fhcp.com) under the *Referrals, Prior Authorizations, and Orders* tab. Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

**Routine requests:** Non-urgent and elective procedures should not be scheduled until approvals are obtained to avoid patients having financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible as it may take up to 14 days calendar days for determinations/authorizations.

**Urgent requests:** Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as urgent requests. Physician offices should call FHCP Central Referrals Department at 386.238.3230 to discuss urgent cases with a clinician rather than faxing requests.

## **INFECTIOUS DISEASES**

**Prior authorization from the FHCP Central Referrals Department is not needed.** The requesting provider will send an order to the specialist. Appointments can be made by the physician's office or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

Santiago Calderon, M.D. #002522 Members 18 years of age and older	1668 S Volusia Av Orange City, FL 32763	386 / 775-1175 Fax: 321 / 256-1547
Salman Noor, M.D. #103452 Vincent Spoto, M.D. #075016 Ashley Thomas, M.D. #057637 Members 18 years of age and older	Orlando Health Infectious Disease 521 W SR 434 Suite 305 Longwood, FL 32750  FHCP patients can also access other Orlando Health providers in Orange and Osceola counties. To research Orlando Health Providers please visit <a href="#">Orlando Health Provider Search</a>	407 / 423-1039 Fax: 407 / 425-2347
Godson Oguchi, M.D. #011100 Members 16 years of age and older	Santa Rosa De Lima Medical, P.A. 955 Town Center Dr Suite 100 Orange City, FL 32763  665 Peachwood Dr Deland, FL 32720	Centralized Phone/Fax 386 / 228-0661 Fax: 386 / 228-0662

## **INFUSION SERVICES**

Florida Health Care Plans	Guidewell Medical Center 707 Platinum Point Lake Mary, FL 32746	407 / 878-0910 Fax: 407 / 878-0911
Mid-Florida Hematology & Oncology	2100 W First Street Sanford, FL 32771	386 / 774-1223 Fax: 386 / 774-4658

Please follow the listed instructions for infusion services for FHCP members:

- Some infusion medications require **Prior Authorization**. Please refer to the list of Prior Authorization medications located on the FHCP website FHCP.com under the For Providers tab located at the bottom of the home page. Please follow the specific instructions for the medication and use the form indicated. The FHCP Central Referral Department will review your request and forward on for administration or notify you if request is denied.
- If the medication does not require prior authorization, the order must be sent to FHCP Infusion Clinic or Mid-Florida Hematology.
- For Infusion services starting on a weekend, the ordering provider must contact a FHCP contracted Home Health agency to start the process. A listing of the contracted Home Health agencies is located in the Seminole and Volusia Provider Referral Guides for Volusia/Flagler and Seminole counties. The guidelines are located on the FHCP website at <http://www.fhcp.com/providers/services/referral-guidance>

**All orders must have Patient Demographics and a recent History & Physical along with the required Physician Order.**

**The Infusion Therapy Physician Order form needed for the above services is available at [www.fhcp.com](http://www.fhcp.com)—Providers, under Forms**

Additional Infusion Services on the following page.



## **INFUSION SERVICES**

**REQUIRES PRIOR AUTHORIZATION.** Please complete the “FHCP Referral Form” found at [fhcp.com](http://fhcp.com) under the *Referrals, Prior Authorizations, and Orders* tab. Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

**Routine requests:** Non-urgent and elective procedures should not be scheduled until approvals are obtained to avoid patients having financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible as it may take up to 14 days calendar days for determinations/authorizations.

**Urgent requests:** Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as urgent requests. Physician offices should call FHCP Central Referrals Department at 386.238.3230 to discuss urgent cases with a clinician rather than faxing requests.

IVX Health	293 E Altamonte Dr Suite 1201 Altamonte Springs, FL 32701	407 / 392-3171 Fax: 844 /946-0867
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Please follow the listed instructions for infusion services for FHCP members:

- Some infusion medications require **Prior Authorization**. Please refer to the list of Prior Authorization medications located on the FHCP website [FHCP.com](http://FHCP.com) under the For Providers tab located at the bottom of the home page. Please follow the specific instructions for the medication and use the form indicated. The FHCP Central Referral Department will review your request and forward on for administration or notify you if request is denied.
- If the medication does not require prior authorization, the order must be sent to FHCP Infusion Clinic or Mid-Florida Hematology.
- For Infusion services starting on a weekend, the ordering provider must contact a FHCP contracted Home Health agency to start the process. A listing of the contracted Home Health agencies is located in the Seminole and Volusia Provider Referral Guides for Volusia/Flagler and Seminole counties. The guidelines are located on the FHCP website at <http://www.fhcp.com/providers/services/referral-guidance>

**All orders must have Patient Demographics and a recent History & Physical along with the required Physician Order.**

**The Infusion Therapy Physician Order form needed for the above services is available at [www.fhcp.com](http://www.fhcp.com)–Providers, under Forms**

## **INFUSION SERVICES (INFUSION PUMPS FOR CHEMOTHERAPY)**

**Prior authorization from the FHCP Central Referrals Department is not needed.** The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

InfuSystem will supply ambulatory infusion pumps and supplies related to chemotherapy/oncology patients. The Oncology office should contact the local representative, Walter Schytte at 407 / 488-3491 to order the supplies for the FHCP member.

InfuSystem, Inc. Walter Schytte-Representative	407 / 488-3491
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## **INJECTION CLINIC**

**Prior authorization from the FHCP Central Referrals Department is not needed.** The requesting provider may call the above facility for information and instructions.

Florida Health Care Plans	Guidewell Medical Center 707 Platinum Point Lake Mary, FL 32746	407 / 878-0910 Fax: 407 / 878-0911
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## **INSULIN PUMPS**

**REQUIRES PRIOR AUTHORIZATION.** Please complete the “FHCP Referral Form” found at [fhcp.com](http://fhcp.com) under the *Referrals, Prior Authorizations, and Orders* tab. Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

**Routine requests:** Non-urgent and elective procedures should not be scheduled until approvals are obtained to avoid patients having financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible as it may take up to 14 days calendar days for determinations/authorizations.

**Urgent requests:** Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as urgent requests. Physician offices should call FHCP Central Referrals Department at 386.238.3230 to discuss urgent cases with a clinician rather than faxing requests.

### **PROCEDURE**

All orders for the Insulin Pump will be processed through the Central Referrals Department. Attach the following documentation and laboratory values to the Referral.

#### **Criteria A:**

- Diagnosis of Diabetes Mellitus Type 1 that is obvious or that is documented by a fasting C-peptide level that is less than or equal to 110 percent of the lower limit of normal of the laboratory’s measurement method, or positive GAD or insulin autoantibodies; or
- Diagnosis of Diabetes Mellitus Type 2 manifested by wide fluctuations in blood sugars, or severe insulin resistance with inadequate glycemic control (i.e. HgbA1C > 7.0% despite multiple insulin injections with > 50 units per day + or – oral agents); and
- Completion of a comprehensive Diabetes Education Program (10-hour ADA Recognized Self Management Class or equivalent) within the past three years, to include carbohydrate counting by RD CDE. Once Diabetes Education and Carbohydrate counting has been completed, the appropriate educator will notify physician of completion via email or dictation within 72 hours of completion; and
- Documentation of an average of four (4) per day self-glucose testing during the two (2) months prior to ordering pump; and
- Appointment with RN Diabetes Educator for evaluation and introduction to Pump
- Documentation of frequent adjustments of insulin dose for three (3) months prior to order.

**And meets one or more of the following:**

Additional Insulin Pumps information on the following page.

## **INSULIN PUMPS (continued)**

**REQUIRES PRIOR AUTHORIZATION.** Please complete the “FHCP Referral Form” found at [fhcp.com](http://fhcp.com) under the *Referrals, Prior Authorizations, and Orders* tab. Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

**Routine requests:** Non-urgent and elective procedures should not be scheduled until approvals are obtained to avoid patients having financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible as it may take up to 14 days calendar days for determinations/authorizations.

**Urgent requests:** Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as urgent requests. Physician offices should call FHCP Central Referrals Department at 386.238.3230 to discuss urgent cases with a clinician rather than faxing requests.

- Glycosylated hemoglobin level (HbA1c) >7.0 percent.
- History of recurring hypoglycemia and/or hypoglycemic unawareness.
- Wide fluctuation in blood glucose before mealtime.
- Dawn phenomenon with fasting blood sugars frequently exceeding 200 mg/dl.
- History of severe glycemic excursions
- Pregnancy

### **Criteria B:**

- The patient with Diabetes has been on a pump prior to enrollment with Florida Health Care Plans; and
- Has documented frequency of glucose self-testing an average of at least four (4) times per day during the month prior to enrollment;

And the patient has been evaluated by an Endocrinologist who recommends continuation of the insulin pump within the last 3 months.

Member should be seen and evaluated by the treating Endocrinologist\* at least every three (3) months.

\*Insulin pumps may be ordered and managed only by a treating Florida Health Care Plans Endocrinologist or contracted Pediatric Endocrinologist.

All pediatric insulin pump patients under the age of 18 must be treated and managed by a Pediatric Endocrinologist.

## **INTERPRETER SERVICES**

### **1. Hearing Impaired Services – Sign Language**

Florida Health Care Plans Provider Relations Coordinator	FHCP Center	800 / 352-9824 EXT 7272
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**INSTRUCTIONS:** Deaf and Hard of Hearing Interpreter services are available to all FHCP members. The requesting provider must call the FHCP Provider Relations Coordinator to request a Sign Language Interpreter at least 24 hours prior to the member's visit to their office.

### **2. Deaf and Hard of Hearing Services – Telecommunication Relay Services**

FHCP uses the national Telecommunication Relay Services (TRS) System. TRS is a telephone service that allows persons with hearing or speech disabilities to place and receive telephone calls. Please call TRS RELAY directly at 711.

### **3. Language Interpreters – Language Line**

FHCP contracts with Language Line to assist FHCP staff and providers to better communicate with members whose primary language is other than English.

#### **Language Line Instructions for FHCP Contracted Providers:**

Please contact the FHCP Switchboard Operator at **386-238-3200** or **800-352-9824** to obtain the 6-digit Client ID number needed for your call. This number ensures that FHCP will be financially responsible for the service. You will need the 6-digit Client ID number to utilize the Language Line.

**All FHCP Staff Providers will have the 6-digit Client ID Number made available to them in their offices.**

Additional Interpreter Services information on the following page.

## **INTERPRETER SERVICES (continued)**

### **INSTRUCTIONS:**

Call comes in requesting a specific Language or patient is in the office

1. Use Conference Hold to place the limited English speaker on hold or have the patient present
2. Dial: 866 / 874 – 3972
3. Enter on your telephone keypad or provide the call Agent:
  - 6-digit Client ID (Number **obtained when calling FHCP or available at FHCP Staff offices**)
  - Press 1 for Spanish
  - Press 2 for all other languages and speak the name of the language you need at the prompt.

An Interpreter will be connected to the call.

4. Brief the Interpreter. Give your name and phone number and advise the interpreter that in the event you are dropped off the call to conference you back in. Summarize what you wish to accomplish and give any special instructions.
5. **Add the limited-English Speaker to the line.**
6. Say “End of Call” to the Interpreter when the call is completed.

To hear a recorded demonstration of over-the-phone interpretation, call the demonstration line at 1-800-996-8808 or visit the website at [www.LanguageLine.com](http://www.LanguageLine.com).

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## **INTERVENTIONAL RADIOLOGY**

Majority of interventional radiology procedures require prior authorization. To find out if a specific interventional radiology procedure requires prior authorization, please call Florida Health Care Plans Central Referrals Department at 386-238-3230 to discuss the procedure.

## **LABORATORY SERVICES – ROUTINE**

**Prior authorization from the FHCP Central Referrals Department is not needed.** If the member wishes to utilize a Quest Diagnostic Center, complete the Quest Diagnostics form and direct the member to one of the Draw Stations noted in this section. Appointments are not necessary however, members can schedule appointments online <https://appointment.questdiagnostics.com/patient/appointment> or by phone at 888-277-8772.

Florida Health Care Plans	Guidewell Medical Center 707 Platinum Pt Lake Mary, FL 32746 Lab Hours: M-F 6:30am – 3:30pm	407 / 878-0910 Fax: 407 / 548-6551
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## **LABORATORY SERVICES – STAT**

**Prior authorization from the FHCP Central Referrals Department is not needed.** If stat labs are needed and all draw stations are closed, please send the patient to the closest contracted hospital with the order.

HCA Florida Lake Monroe Hospital #00Y009	1401 W Seminole Blvd Sanford, FL 32771	407 / 321-4500
Advent Health Fish Memorial #00YG34	1055 Saxon Blvd Orange City, FL 32763	386 / 851-5000
Orlando Health South Seminole Hospital #00Y120	555 W SR 434 Longwood, FL 32750	321 / 841-2000

## **LABORATORY SERVICES-HOME**

**Prior authorization from the FHCP Central Referrals Department is not needed.** The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

Independent Phlebotomy Services, Inc. will be providing home phlebotomy/laboratory draw services to FHCP members residing in Volusia, Flagler and Seminole Counties. This service is for patients that have homebound status or documentation of a taxing physical effort to receive services at an outpatient lab draw station.

Independent Phlebotomy Services, Inc. #042041	977 Gardenia Dr Daytona Beach, FL 32117	386 / 677-8338 Fax: 386 / 673-5729
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## LITHOLINK SERVICES

**REQUIRES PRIOR AUTHORIZATION.** Please complete the “FHCP Referral Form” found at [fhcp.com](http://fhcp.com) under the *Referrals, Prior Authorizations, and Orders* tab. Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

**Routine requests:** Non-urgent and elective procedures should not be scheduled until approvals are obtained to avoid patients having financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible as it may take up to 14 days calendar days for determinations/authorizations.

**Urgent requests:** Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as urgent requests. Physician offices should call FHCP Central Referrals Department at 386.238.3230 to discuss urgent cases with a clinician rather than faxing requests.

Litholink assists in preventing recurrent stone formation in patients. They provide laboratory services, educational materials and physician consultation services.

All services for Litholink will require **prior authorization** from the FHCP’s Central Referrals Department. The FHCP Guidelines for Litholink services are as follows:

- All children 18 years of age and younger will be eligible
- Patients over the age of 18 must have 2 documented episodes of Nephrolithiasis in 5 years
- FHCP Primary Care Physicians, Urologists and Nephrologists can request Litholink services

This **must include documentation** of the 2 episodes of Nephrolithiasis in 5 years.

**The form needed for the above services is available at [fhcp.com](http://fhcp.com) – For Providers, under Related Documents.**

## **LACTATION SERVICES – BREAST FEEDING CLASSES**

**Prior authorization from the FHCP Central Referrals Department is not needed.** Any FHCP member may self-refer to their provider of choice. Member may call to schedule an appointment at their convenience without an order from a physician.

Breastfeeding Class	Oviedo Medical Center 8400 Red Bug Lake Rd Oviedo, FL 32765	(407) 890-2273
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## **LOOP RECORDERS**

**REQUIRES PRIOR AUTHORIZATION.** Please complete the “FHCP Referral Form” found at [fhcp.com](http://fhcp.com) under the *Referrals, Prior Authorizations, and Orders* tab. Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

**Routine requests:** Non-urgent and elective procedures should not be scheduled until approvals are obtained to avoid patients having financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible as it may take up to 14 days calendar days for determinations/authorizations.

**Urgent requests:** Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as urgent requests. Physician offices should call FHCP Central Referrals Department at 386.238.3230 to discuss urgent cases with a clinician rather than faxing requests.

## **LYMPHEDEMA CLINIC**

**REQUIRES PRIOR AUTHORIZATION.** Please complete the “FHCP Referral Form” found at [fhcp.com](http://fhcp.com) under the *Referrals, Prior Authorizations, and Orders* tab. Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

**Routine requests:** Non-urgent and elective procedures should not be scheduled until approvals are obtained to avoid patients having financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible as it may take up to 14 days calendar days for determinations/authorizations.

**Urgent requests:** Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as urgent requests. Physician offices should call FHCP Central Referrals Department at 386.238.3230 to discuss urgent cases with a clinician rather than faxing requests.

## LYMPHEDEMA IN-HOME

**REQUIRES PRIOR AUTHORIZATION.** Please complete the “FHCP Referral Form” found at [fhcp.com](http://fhcp.com) under the *Referrals, Prior Authorizations, and Orders* tab. Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

**Routine requests:** Non-urgent and elective procedures should not be scheduled until approvals are obtained to avoid patients having financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible as it may take up to 14 days calendar days for determinations/authorizations.

**Urgent requests:** Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as urgent requests. Physician offices should call FHCP Central Referrals Department at 386.238.3230 to discuss urgent cases with a clinician rather than faxing requests.

AxiomHealth Management LLC	1180 Spring Centre South Blvd Suite 225 Altamonte Springs, FL 32714	407 / 494-0644 Fax: 407 / 494-0644
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## **MAMMOGRAMS (DIAGNOSTIC OR SCREENING)**

**Prior authorization from the FHCP Central Referrals Department is not needed.** The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

**(H) - Outpatient Hospital Department/Facility**

**(N) - Outpatient Non-Hospital Facility**

**Out of Pocket costs may vary depending on location or benefit plan**

Cyrus Diagnostic Imaging, Inc. #109138 (N)	165 Waymont Ct Lake Mary, FL 32746 <b>Patients screened for mobility</b>	407 / 321-3012 Fax: 407 / 321-9006
Advent Health Imaging #00YG34 (H)	1745 Sterling Silver Blvd Deltona, FL 32725	386 / 917-7500 Fax: 386 / 917-5576
Akumin Imaging, #008160 (N)	1555 Saxon Blvd Suite 401 Deltona, FL 32725 <b>Patients screened for mobility</b>	386 / 860-9336 Fax: 386 / 860-2225
Orlando Diagnostic Center #039056 (N)	450 W SR 434 Suite 102 Longwood, FL 32750	321 / 207-0200 Fax: 407 / 262-0924
Orlando Health Imaging Centers  Altamonte Springs #059882  Lake Mary #086881	398 E Altamonte Dr. Altamonte Springs, FL 32701  392 Rinehart Rd Suite 1040 Lake Mary, FL 32746	Centralized Scheduling/ Fax  407 / 331-9355 Fax: 407 / 331-9481
SimonMed Imaging Florida, LLC #042277 (N)	917 Rinehart Rd Suite 1051 Lake Mary, FL 32746  225 W SR 434 Suite 104 Longwood, FL 32750  7424 Red Bug Lake Rd Oviedo, FL 32765	Central Phone/Fax Phone: 407 / 788-2888 Fax: 407 / 682-0746

## **MEDICATIONS**

If a medication **REQUIRES PRIOR AUTHORIZATION**, or is not listed in a formulary, the provider must submit an “FHCP Prior Authorization Medication Form along with supporting documentation of medical necessity and fax the form and supporting documents to the Central Referrals Department at 386.238-3253. The Central Referrals Department will review the request and notify you of their decision.

All FHCP medication formularies and forms are available online at [FHCP Medication Formularies](#)

## MOBILE IMAGING SERVICES

**REQUIRES PRIOR AUTHORIZATION.** Please complete the “FHCP Referral Form” found at [fhcp.com](http://fhcp.com) under the *Referrals, Prior Authorizations, and Orders* tab. Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

**Routine requests:** Non-urgent and elective procedures should not be scheduled until approvals are obtained to avoid patients having financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible as it may take up to 14 days calendar days for determinations/authorizations.

**Urgent requests:** Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as urgent requests. Physician offices should call FHCP Central Referrals Department at 386.238.3230 to discuss urgent cases with a clinician rather than faxing requests.

Atlantic Mobile Imaging Services, Inc. #109230	1400 Hand Ave., Ste. A, Ormond Beach, FL 32174	386 / 239-8270 Fax: 386 / 239-8273
Patients 18 years of age and older		
Cyrus Diagnostic Imaging, Inc.	165 Waymont Ct. Lake Mary, FL 32746	407 / 321-3012 Fax: 407 / 321-9006

Mobile services to include:

- Doppler Studies
- EKGs
- Ultrasound Exams
- Vascular Ultrasound Exams
- X-rays
- 24 Hour Holter Monitor Exams
- The member must be institutionally bound to be approved for Mobile Diagnostic Services (i.e. Skilled Nursing Facility)
- If the patient can be transported to the nearest FHCP facility, which performs same, then Atlantic Mobile Imaging may **NOT** be used.
- Medicare guidelines for such are also applicable when determining whether a member may qualify for these services.

## **MRI'S**

**Prior authorization from the FHCP Central Referrals Department is not needed.** The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

**(H) - Outpatient Hospital Department/Facility**

**(N) - Outpatient Non-Hospital Facility**

**Out of Pocket costs may vary depending on location or benefit plan**

Advanced Imaging # 10X711 (N)	1639 N Volusia Av Orange City, FL 32763	386 / 774-7226 Fax: 866 / 972-1685
HCA Florida Lake Monroe Hospital #00Y009 (H)	1401 W Seminole Blvd Sanford, FL 32771	407 / 321-4500
Cyrus Diagnostic Imaging, Inc. #109138 (N) Open MRI Available	165 Waymont Ct Lake Mary, FL 32746 <b>Patients screened for mobility</b>	407 / 321-3012 Fax: 407 / 321-9006
Advent Health Imaging #00YG34 (H)	1745 Sterling Silver Blvd Deltona, FL 32725	386 / 917-7500 Fax: 386 / 917-5576
AdventHealth Fish Memorial #00YG34 (H)	1055 Saxon Blvd Orange City, FL 32763	386 / 917-5428 Fax: 386 / 917-5576
Akumin Imaging #008160 (N)	1555 Saxon Blvd Bldg 4 Suite 401 Deltona, FL 32725 <b>Patients screened for mobility</b>	386 / 860-9336 Fax: 386 / 860-2225
Orlando Diagnostic Center #039056 (N)	450 W SR 434 Suite 102 Longwood, FL 32750	321 / 207-0200 Fax: 407 / 262-0924
Orlando Health Imaging Centers  Altamonte Springs #059882  Lake Mary #086881	398 E Altamonte Dr. Altamonte Springs, FL 32701  392 Rinehart Rd Suite 1040 Lake Mary, FL 32746	Centralized Scheduling/Fax 407 / 331-9355 Fax: 407 / 331-9481
Orlando Health South Seminole Hospital #00Y120 (H)	555 W SR 434 Longwood, FL 32750	321 / 841-2000

Additional MRI information on the following page.



## **MRI'S (continued)**

**Prior authorization from the FHCP Central Referrals Department is not needed.** The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

**(H) - Outpatient Hospital Department/Facility**

**(N) - Outpatient Non-Hospital Facility**

**Out of Pocket costs may vary depending on location or benefit plan**

Oviedo Medical Center #061457 <b>(H)</b>	8300 Red Bug Lake Rd Oviedo, FL 32765	407 / 890-2273
SimonMed Imaging Florida, LLC #042277 <b>(N)</b>	917 Rinehart Rd Suite 1051 Lake Mary, FL 32746 225 W SR 434 Suite 104 Longwood, FL 32750 7424 Red Bug Lake Rd. Oviedo, FL 32765	Centralized Phone/Fax Phone: 407 / 788-2888 Fax: 407 / 682-0746

**INSTRUCTIONS:** Prior authorization from the FHCP's Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

**EXCEPTIONS TO THE ABOVE ARE NOTED ON THE FOLLOWING PAGE.**

## **MRI'S (continued)**

**REQUIRES PRIOR AUTHORIZATION.** Please complete the “FHCP Referral Form” found at [fhcp.com](http://fhcp.com) under the *Referrals, Prior Authorizations, and Orders* tab. Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

**Routine requests:** Non-urgent and elective procedures should not be scheduled until approvals are obtained to avoid patients having financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible as it may take up to 14 days calendar days for determinations/authorizations.

**Urgent requests:** Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as urgent requests. Physician offices should call FHCP Central Referrals Department at 386.238.3230 to discuss urgent cases with a clinician rather than faxing requests.

The exceptions to the above are:

- Breast MRI’s
- Sestamibi Scan (Endocrinologists and Cardiologists can order with no prior authorization)
- Stereotactic Breast Biopsy
- CT Colonography (Virtual Colonoscopy)
- Pill Cam
- Genetic Testing
- Hida Scans
- PET SCANS

## **NEPHROLOGY**

**Prior authorization from the FHCP Central Referrals Department is not needed.** The requesting provider will send an order to the specialist. Appointments can be made by the physician's office or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

Volodymyr, Chornyy, M.D. #080634 Rohan Desai, M.D. #011664 Harjas Moorjani, M.D. #000022 Alfredo Pegoraro, M.D. #005634 Muhammad Tahir, M.D. #124412  Members 18 years of age and older	Florida Kidney & Hypertension Specialists, P.A. 2877 Wellness Av Orange City, FL 32763  213 S Alabama Av Deland, FL 32720	386 / 668-4650 Fax: 386 / 668-4649  386 / 279-0081 Fax: 386 / 668-4649
Syed Irfan Qadri, M.D. #084619 All Ages	Kidney Care Associates, LLC 661 E Altamonte Dr Suite 213 Altamonte Springs, FL 32701	407 951-5883 Fax: 407 951-8326
Fuad Afzal, M.D. #143665 Sayed Husain, M.D. #067746  Members 18 years of age and older	Mid Florida Kidney & Hypertension Care, P.L. 631 Palm Springs Dr Suite 104 Altamonte Springs, FL 32701  1355 S International Pkwy Suite 1451 Lake Mary, FL 32746	Centralized Phone/Fax Phone: 407 / 265-2540 Fax: 407 / 265-9167
Vasudeva Bommineni, M.D. #130969 Ivan Maya, M.D. #10Z357 Alfred Rodriguez, M.D. #114093 Jose Santini, M.D. #004873  Members 18 years of age and older	Nephrology Associates of Central Florida, P.A. 685 Palm Springs Dr Suite 1B Altamonte Springs, FL 32701  766 N Sun Dr Suite 3030 Lake Mary, FL 32746	407 / 339-4447 Fax: 407 339-6649  407 / 444-2800 Fax: 407 444-2810

## NEUROLOGY

**Prior authorization from the FHCP Central Referrals Department is not needed.** The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

Samip Borad, M.D. #116595 Ramit Panara, M.D. #037613 Sampathkumar Shanmugham, M.D. #006807 Nitesh Shekhadia, M.D. #010451  Members 18 years of age and older	Florida Neurology, P.A. 755 Stirling Center Pl Lake Mary, FL 32746  2245 S Volusia Av Orange City, FL 32763	407 / 333-1718 Fax: 407 / 333-1633  386 / 218-6867 Fax: 386 / 218-6870
Rana Abusoufeh, M.D. #123308  Members 18 years of age and older	AdventHealth Medical Group – Neurology at Deland  742 W Plymouth Av Deland, FL 32720	386 / 943-3190 Fax: 738-7629
Matthew Burry, M.D # 10D164 Roy Hwang, MD #099881  All ages	The Neurohealth Sciences Center -HCA 8400 Red Bug Lake Rd. Oviedo, FL 32765  1403 Medical Plaza Dr., Ste. 102 Sanford, FL 32771  305 N. Mangoustine Ave., Ste. 100 Sanford, FL 32771	Phone: (407) 279-1020 Fax: (407) 833-4509  Phone: (407) 833-7505 Fax: (407) 833-7509  Phone: (407) 833-7505 Fax: (407) 833-4509
Ajeet Sodhi, M.D.# 128685	Osceola Surgical Associates  1403 Medical Plaza Dr., Ste. 102 Sanford, FL 32771	Phone: (321) 346-5560 Fax: (407) 338-4801

## **NUTRITIONAL EDUCATION**

**Prior authorization from the FHCP Central Referrals Department is not needed.** scheduled through the main office and will be set at a location most convenient for the member. The Department will advise you of the scheduling protocol. Members can self-refer, but a referral is also encouraged, you may receive a task from one of our educators. Always document ICD-10 code for service requested.

Jennifer Badillo, RN, BSN MaryBeth Curtiss, RDN, LDN, CDE, CDCES Deborah Kelleher, MS, RDN, LDN Andrea Likens, RDN, LDN, CDE, CDCES Kathleen MacNeill, MSN, RN, BC-ADM, CDCES Tiffany McClure, RDN, LDN Catherine Robinson, MS, RDN, LDN, CDCES Adults only	FHCP Center 330 N. Clyde Morris Blvd Suite 9 Daytona Beach, FL 32114  Classes available at various locations or on an individual basis depending on the need. Classes available at various locations including Brevard, Titusville, Lake Mary, St. Augustine, Flagler, Seminole and Volusia County FHCP centers	Centralized Phone/Fax 386 / 676-7133 Fax : 386 / 238-3228
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Services provided include, but not limited to:

- Diabetes Education 10 hours, Day, Evening and one on one
- Carbohydrate Counting
- Gestational Diabetes
- Insulin Start
- CSII Pump management and Continuous Glucose Management Systems (CGMS)
- Medical Nutrition Therapy
- Hyperlipidemia
- Chronic Kidney Disease
- Hyperlipidemia
- Hypertension
- Diabetes Prevention
- Nutritional Game Plan- Refresher courses

## **OBSTETRICS**

**Prior authorization from the FHCP Central Referrals Department is not needed.** Any FHCP member may self-refer to their provider of choice. Member may call to schedule an appointment at their convenience without an order from a physician.

Michael Denardis, M.D. #096062 Mark R. Palazzolo, D.O. #10M749 Deborah Spiers, M.D. #080539  Members 14 years of age and older	Florida Woman Care, LLC 1071 S Sun Dr Suite 1043 Lake Mary, FL 32746  2078 Winter Springs Blvd Oviedo, FL 32765	407 / 333-1616 Fax: 407 / 333-1617  407 / 453-2072 Fax: 407 / 518-9056
Heart2Heart Birth Center, LLC #10H411  Complete outpatient obstetrical services, including vaginal delivery at the Center, to members age 16 years and older for uncomplicated, low-risk pregnancies.	1110 Lexington Green Ln Sanford, FL 32771	407 / 322-9944 Fax: 407 / 878-5858
Cynthia Bernal, M.D. #078656 Virgil A. Davila, M.D. #036775 Brandon Locklear, M.D. #067419 Natasha Spencer, M.D. #088505 Joanna Dalton Ayoung M.D. #137668  Members 18 years of age and older	Orlando Health – Physician Associates  931 N SR 434 Suite 1275 Altamonte Springs, FL 32714  719 Rodel Cove Suite 1015 Lake Mary, FL 32746  550 E SR 434 Longwood, FL 32750  7416 Red Bug Lake Rd Oviedo, FL 32765  FHCP patients can also access other Orlando Health providers in Orange and Osceola counties. To research Orlando Health Providers please visit <a href="#">Orlando Health Provider Search</a>	407 / 635-5518 Fax: 407 / 635-7877  407 / 262-5800 Fax: 407 / 636-7840  407 / 635-3056 Fax: 321 / 203-4614  407 / 381-7387 Fax: 407 / 636-7821

Additional Obstetrics information on the following page.

**OBSTETRICS (continued)**

Gene Krishinger, Jr., M.D. #10D692  Members, 12 years and older.	OB/GYN Care Orlando, LLC 2572 W. State Rd. 426, Ste. 1040 Oviedo, FL 32765	321/ 304-6249 Fax: 321 / 304-6004
David A. Ossin, M.D. #119784 All ages	Osceola Surgical Associates – Obstetrics and Gynecology 8400 Red Bug Lake Rd Suite 1010 Oviedo, FL 32784	407 / 890-4990 Fax: 407 / 365-7053

## OCULAR PROSTHETICS LAB

**REQUIRES PRIOR AUTHORIZATION.** Please complete the “FHCP Referral Form” found at [fhcp.com](http://fhcp.com) under the *Referrals, Prior Authorizations, and Orders* tab. Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

**Routine requests:** Non-urgent and elective procedures should not be scheduled until approvals are obtained to avoid patients having financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible as it may take up to 14 days calendar days for determinations/authorizations.

**Urgent requests:** Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as urgent requests. Physician offices should call FHCP Central Referrals Department at 386.238.3230 to discuss urgent cases with a clinician rather than faxing requests.

Services include:

1. Evaluation for Ocular Prostheses/Artificial Eye
2. Fabrication and Fitting of Ocular Prostheses
3. Polishing/Resurfacing of Ocular Prosthesis. FHCP will not require prior authorization for the Polishing and Resurfacing as long as the Medicare Guidelines are met. Any services above the standard number of units per year will require prior authorization.

Ocular Prosthetics Lab, Inc.	Ocular Prosthetics Lab, Inc. 36 W Illiana St Orlando FL 32806  17560 US 441 Mount Dora, FL 32757	Centralized Phone/Fax Phone: 888 / 578-4788 Fax: 407 / 246-0222
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## **ONCOLOGY–MEDICAL/HEMATOLOGY**

**Prior authorization from the FHCP Central Referrals Department is not needed.** The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

**Medical/Hematology Oncology physician consultation services do not require prior authorization.**

Bushra Ajaz, M.D. #063566 Rene Cabeza, M.D. #002283 Daniel Castro, M.D. #125183 Gregory Ortega, M.D. #003181 Wandaly Pardo-Ruiz M.D. #079007 Neeraj Sharma, M.D. #009958  Members 18 years of age and older	Mid-Florida Hematology & Oncology Centers  2100 W First St Sanford, FL 32771  658 Oviedo Medical Dr. Oviedo, FL 32765	407 / 323-2250 Fax: 407 / 321-5550  407 / 901-9076 Fax: 407 / 901-9075
Ahmed Al-Hazzouri, M.D. #047065 Marinely Cruz-Amy, M.D. #074727 Rasga Beg, M.D. #053816 Roy Ambinder, M.D. #10Y416 Martin Dietrich, M.D. #087449 Maria Flores, M.D. #046822 Roy Gousse, M.D. #10W131 Alexander Philipovskiy, MD #108287 Raji Shameem, M.D. #087753 Tarek Eldawy, M.D. #144158 Tarek Eldawy, M.D. #144158  Members 18 years of age and older	Florida Cancer Specialists & Research Institute, LLC  805 Currency Cir Lake Mary, FL 32746  750 Orienta Ave. Altamonte Springs, FL 32701  2572 W SR 426 Suite 3080 Oviedo, FL 32765	407 / 804-6133 Fax: 866 / 447-9143  407 / 553-7710 Fax: 866 / 445-1446  407 / 565-2192 Fax: 407 / 565-2285

Additional Oncology-Medical/Hematology information on the following page.

## **ONCOLOGY – MEDICAL HEMATOLOGY THERAPY – COMMERCIAL MEMBERS**

**REQUIRES PRIOR AUTHORIZATION.** Authorization requests for FHCP Commercial members should be directed to Carelon Specialty Health (formerly known as AIM Specialty Health) through their secure web portal located at [www.providerportal.com](http://www.providerportal.com) or by telephone at (844) 423-0881.

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## **ONCOLOGY-MEDICAL HEMATOLOGY THERAPY – MEDICARE MEMBERS**

Medical/Hematology Oncology Therapy for FHCP Medicare members **Prior authorization from the FHCP Central Referrals Department is not needed.**

## **ONCOLOGY - RADIATION**

**Prior authorization from the FHCP Central Referrals Department is not needed.** The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

### **Radiation Oncology physician consultation services do not require prior authorization**

Maneesh Gossain, M.D. #10R521 Richard J. Lee, M.D. #041909  Members 18 years of age and older	Central Florida Cancer Care Center 2200 W First St Sanford, FL 32771	407 / 321-3040 Fax: 407 / 321-3041
David Diamond, M.D. #067682 Kelly LaFave, M.D. # 068478	Florida Radiation Oncology Partners, LLC 483 N Semoran Blvd Suite 107 Winter Park, FL 32792	407 / 539-0722 407 / 539-0723
Alan Forbes, M.D. #060347 Gary Graham, M.D. #011581  Members 18 years of age and older	Mid-Florida Hematology & Oncology Centers 2776 Enterprise Rd Suite 100 Orange City, FL 32763  658 Oviedo Medical Dr Oviedo, FL 32765	386 / 774-1223 Fax: 386 / 774-4658  407 / 901-9076 Fax: 407 / 901-9075
David Buser, M.D. #077404 Members 18 years of age and older	Winter Park Oncology 1561 W Fairbanks Av Suite 100 Winter Park, FL 32789	407 478-4920 Fax: 407 478-4921

## ONCOLOGY – RADIATION THERAPY

**REQUIRES PRIOR AUTHORIZATION.** Authorization requests should be directed to Carelon Specialty Health (formerly known as AIM Specialty Health) through their secure web portal located at [www.providerportal.com](http://www.providerportal.com) or by phone at (844) 423-0881.

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## OPHTHALMOLOGY

**Prior authorization from the FHCP Central Referrals Department is not needed.** The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

Eric Cohn, D.O. #002496 Craig Cole, M.D. #075114 Eric Feinstein, M.D. # 078097 Mathew K. George, M.D. #038402 Gokul Kumar, M.D. #064200 Huberto Perez, M.D. #10B846 Karl Waite, M.D. #048285  Members 10 years of age and older	Sakowitz Eye Center  313 N Mangoustine Av Sanford, FL 32771  2850 Wellness Av Orange City, FL 32763	Centralized Phone/Fax Phone: 386 / 574-0700 Fax: 386 / 574-1139
Roozbeh Akhtari, M.D. #123615 Kevin Barber, M.D. #10A214 Andrea Chih, O.D. #10I299 Brian Jones, O.D. # 090705 Phillip Mackinder, O.D. #000839 Ryan Scruggs, M.D. #041904 Bao Truong, M.D. #100956  Members 13 years of age and older	Central Florida Eye Specialists, P.L.  968 International Pkwy Lake Mary, FL 32746	407 / 878-6518 Fax: 407 / 688-3096

## OPHTHALMOLOGY-CORNEAL SERVICES ONLY

**PROVIDERS LISTED BELOW REQUIRE PRIOR AUTHORIZATION.** Please complete the “[FHCP Referral Form](#)” found at [Referrals, Prior Authorizations, and Orders](#). Attach documentation supporting medical necessity. Fax the form and supporting documentation to the FHCP Ophthalmology Department at **386-676-7186**. The FHCP Ophthalmology Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

**Routine requests:** Non-urgent and elective procedures should not be scheduled until approval is obtained to avoid patient financial responsibility. Please submit requests to FHCP Ophthalmology Department as soon as possible, as it may take up to 14 calendar days for determination of authorization.

**Urgent requests:** Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as *urgent requests*. Physician offices should **call FHCP Ophthalmology Department at 386-676-7103** to discuss urgent cases with a clinician, rather than faxing the request to the FHCP Ophthalmology Department.

OCULARIST, OCULOPLASTICS, NEURO OPHTHALMOLOGY AND ANY PROVIDER NOT LISTED IN THE PROVIDER REFERRAL GUIDE WILL **REQUIRE PRIOR AUTHORIZATION** FROM THE FHCP CENTRAL REFERRALS DEPARTMENT.

Huberto Perez, M.D. #10B846	Florida Eye Surgeons and Associates 313 Mangoustine Av Sanford, FL 32771  2850 Wellness Av Orange City, FL 32763	386 / 574-0700 Fax: 386 / 574-1139
Michael Lugo, M.D.	564 Health Bv Daytona Beach, FL 321174 (Limited Hours)	Fax: 407 260-2831

## **OPHTHALMOLOGY-RETINAL SERVICES ONLY**

**Prior authorization from the FHCP Central Referrals Department is not needed. Referrals for Retinal Services can only be made by an Ophthalmologist.** The requesting Ophthalmologist will send an order to the specialist. Appointments can be made by the physician's office or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

Alexander Barnes, M.D. # 087635 Thomas Barnard, M.D. #003338 Matthew A. Cunningham, M.D. #036832 Elias Mavrofrides, M.D. #011037  All ages accepted	Florida Retina Institute, Inc. 1025 Primera Blvd. Lake Mary, FL 32748	407 / 333-1570 Fax: 407 / 333-1381
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## **OPTOMETRY**

**Prior authorization from the FHCP Central Referrals Department is not needed.** Any FHCP member may self-refer to their provider of choice. Member may call to schedule an appointment at their convenience without an order from a physician.

Mona Patel, O.D. #113626  Members 4 years of age and older	Bayhead Eye Centre, PA 820 W Lake Mary Blvd Sanford, FL 32773	407 /322-2230 Fax: 407 / 330-6287
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## ORAL SLEEP APNEA APPLIANCES

**REQUIRES PRIOR AUTHORIZATION.** Please complete the “FHCP Referral Form” found at [fhcp.com](http://fhcp.com) under the *Referrals, Prior Authorizations, and Orders* tab. Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

**Routine requests:** Non-urgent and elective procedures should not be scheduled until approvals are obtained to avoid patients having financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible as it may take up to 14 days calendar days for determinations/authorizations.

**Urgent requests:** Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as urgent requests. Physician offices should call FHCP Central Referrals Department at 386.238.3230 to discuss urgent cases with a clinician rather than faxing requests.

**Patient must have a Sleep Apnea evaluation with Sleep Studies prior to submitting your request.**

John Whitsitt, D.D.S. #002016	Atlantic Coast Prosthodontists, Inc. 1509 Mason Av Daytona Beach, FL 32117	386 / 239-7600 Fax: 866 / 262-0851
Kenneth A. Mogell, D.M.D. P.A.	1400 Pine St Suite A Melbourne, FL 32901-3170	844 /692-7632 Fax: 561 / 988-1102

## **ORTHOPAEDICS – SPORTS MEDICINE-NON-SURGICAL TREATMENT**

**Prior authorization from the FHCP Central Referrals Department is not needed.** Any FHCP member may self-refer to their provider of choice. Member may call to schedule an appointment at their convenience without an order from a physician.

**Orthopedics/Sports Medicine** involves non-surgical treatment of conditions or injuries of bones, joints, ligaments, tendons and muscles. Services can include evaluation and management, splinting, casting, therapy or injections. These providers also have additional training in sports medicine and provide medical care to active people to prevent or treat sports related injuries.

Kyle Correll, M.D. # 018941  Members 5 years of age and older	FHCP Orange City 2777 Enterprise Rd Orange City, FL 32763	386 / 774-2550 Fax: 386 / 774-5140
Luis A. Gandara Colon, M.D. # 076571 Daniel Miller, M.D. #124447 Minh Nguyen, M.D. #086390 Adam Fenichel, M.D. #003168 Michael Jablonski, M.D. #10S910 Joseph Tutorino, M.D. #072098 Colleen Zittel, M.D. #002616 Sheyan Armaghani, M.D. #116957	Jewett Orthopedic Institute 701 Platinum Pt Lake Mary, FL 32746  392 Rinehart Rd Suite 3000 Lake Mary, FL 32746	407 / 206-4500 Fax: 407 / 643-2802  321 / 843-5851 Fax: 321 /842-2495
Narinder Aujla, M.D. #003468	Tri-County Orthopedics, P.A. 317 N Mangoustine Av Sanford, FL 32771	407 / 323-2577 Fax: 407 / 323-6559



## **OUTPATIENT REHABILITATION**

### **HAND THERAPY**

**Prior authorization from the FHCP Central Referrals Department is not needed.** The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

Ability Health Services Altamonte #011007	901 Douglas Av Suite 105 Altamonte Springs, FL 32714	407 / 865-7153 Fax: 407 / 865-7159
Oviedo #10B940	7400 Red Bug Lake Rd Oviedo, FL 32765	407 / 971-2774 Fax: 407 / 971-2776

Additional Outpatient Rehabilitation information on the following page.

## **OUTPATIENT REHABILITATION (continued)**

### **PHYSICAL THERAPY**

**Prior authorization from the FHCP Central Referrals Department is not needed.** The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

Ability Health Services Altamonte #011007	901 Douglas Av Suite 105, Altamonte Springs, FL	407 /865-7153 Fax: 407 / 865-7159
Deltona #010413	1565 Saxon Blvd Suite 301 Deltona, FL 32725	386 / 851-0901 Fax: 386 / 851-2426
Heathrow #011008	1337 S International Pkwy Suite 1321 Lake Mary, FL 32746	407 / 833-0802 Fax: 407 833-8931
Orange City #087812	294 Treemont Dr Orange City, FL 32763	386 / 878-1200 Fax: 386 / 561-9284
Oviedo #10B940	7400 Red Bug Lake Rd Oviedo, FL 32765	407 / 971-2774 Fax: 971-2776
Sanford #115121	1200 Lexington Green Ln Sanford, FL 32771	407 / 322-3442 Fax: 407 322-8404
Sanford West #094093	270 W Lake Mary Blvd Sanford, FL 32773	407 / 638-9834 Fax: 407 / 732-6008

Additional Outpatient Rehabilitation information on the following page.

## **OUTPATIENT REHABILITATION (continued)**

### **OCCUPATIONAL THERAPY**

**Prior authorization from the FHCP Central Referrals Department is not needed.** The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

Ability Health Services Altamonte #011007	901 Douglas Av Altamonte Springs, FL	407 /865-7153 Fax: 407 / 865-7159
Deltona #010413	1565 Saxon Blvd Suite 301, Deltona, FL 32725	386 / 851-0901 Fax: 386 / 851-2426
Heathrow #10B941	1337 S International Pkwy Suite 1321 Lake Mary, FL 32746	407 / 833-0802 Fax: 407 833-8931
Oviedo #10B940	7400 Red Bug Lake Rd Oviedo, FL 32765	407 / 971-2774 Fax: 407 971-2776

Additional Outpatient Rehabilitation information on the following page.

## **OUTPATIENT REHABILITATION (continued)**

### **SPEECH THERAPY**

**Prior authorization from the FHCP Central Referrals Department is not needed.** The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

Ability Health Services Deltona #010413	1565 Saxon Blvd Deltona, FL 32725	386 / 851-0901 Fax: 386 / 851-2426
Jamie Smith, SLP #064081 Kelly Yurasko, CCC-SLP #10N564 All Ages	Atlantic Ear, Nose, Throat, P.A. 1301 S International Pkwy Suite 2011, Lake Mary, FL 32746	386/ 774-9880 Fax: 386 774-2898

Additional Outpatient Rehabilitation information on the following page.

## **OUTPATIENT REHABILITATION (continued)**

### **VESTIBULAR THERAPY**

**Prior authorization from the FHCP Central Referrals Department is not needed.** The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

Ability Health Services Altamonte #011007	901 Douglas Av Altamonte Springs, FL	407 / 865-7153 Fax: 407 / 865-7159
Deltona #010413	1565 Saxon Blvd Deltona, FL 32725	386 / 851-0901 Fax: 386 / 851-2426
Heathrow #10B941	1337 S International Pkwy Suite 1321 Lake Mary, FL 32746	407 / 833-0802 Fax: 407 833-8931
Oviedo #10B940	7400 Red Bug Lake Rd Oviedo, FL 32765	407 / 971-2774 Fax: 971-2776
Sanford #115121	1200 Lexington Green Ln Sanford, FL 32771	407 / 322-3442 Fax: 407 322-8404
Professional Physical Therapy-Edgewater	1316 S Ridgewood Av Suite 1 Edgewater, FL 32132	386 / 423-0100 Fax: 386 / 428-8631
Timko Hearing Care, PL. #005501	844 N Stone St Suite 206 Deland, FL 32720	386 / 736-7192 Fax: 386 / 736-8520
University Rehabilitation #069786	2576 S Volusia Av Suite 102 Orange City, FL 32763	386 / 774-4840 Fax: 386 473-7588

Additional Outpatient Rehabilitation information on the following page.

## **OUTPATIENT REHABILITATION (continued)**

### **VIDEOSTROBOSCOPY AND VOICE THERAPY EVALUATION**

**Prior authorization from the FHCP Central Referrals Department is not needed.** The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

Laryngoscopy with a stroboscopy

- Evaluation of speech, language, voice and communication
- Laryngeal function studies (i.e., aerodynamic and acoustic testing)
- Patient then sent to Ability for prescribed therapy program
- Further evaluation will be made depending on the need of the patient

Jamie Smith, SLP #064081 Kelly Yurasko, CCC-SLP #10N564  <b>Videostroboscopy and Voice Therapy Evaluations available with this provider. Please see Outpatient Rehabilitation for guidelines.</b>  All ages	Atlantic Ear, Nose & Throat, P.A.  1301 S International Pkwy Suite 2011 Lake Mary, FL 32746	386 / 774-9880 Fax: 386 / 774-2898
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## **PAIN MEDICINE**

**Prior authorization from the FHCP Central Referrals Department is not needed.** The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

Nilusha Fernando, D.O. #053268 Luis Guerrero, M.D. #100194	Lake Mary Pain Relief Center 325 Waymont Ct Suite 111 Lake Mary, FL 32746  683 Douglas Av Suite 101, Altamonte Springs, FL 32714	407 / 302-4770 Fax: 407 / 936-3352  407 / 478-1510 Fax: 407 / 478-1512
Members 18 years of age and older		
Quyen V. Truong, M.D. # 095686 Himabindu Gandam Venkata, M.D. #096765  Send records prior to scheduling. The practice will schedule and confirm with the member.	Pain Management & Rehabilitation Associates 761 Stirling Center Pl Lake Mary, FL 32746	407 / 732-7682 Fax: 407/ 878-0984
Members 16 years of age and older		

## **PATHOLOGY – OUT-PATIENT/AMBULATORY**

**Prior authorization from the FHCP Central Referrals Department is not needed.** The FHCP member's specimen can be sent directly to one of the contracted providers listed below. **All pathology services done while patient is in a hospital will be covered.**

AmeriPath Central Florida #00Z208	8150 Chancellor Dr Suite 110 Orlando, FL 32809	800 / 395-7284
AmeriPath Kissimmee #10Q828	1200 N Central Av Suite 103 Kissimmee, FL 34741	800 / 395-7284
AmeriPath South Florida #136270	895 SW 30 <sup>th</sup> Av Suite 101 Pompano Beach, FL 33069	800 / 330-6770
AmeriPath Southwest Florida #011516	1620 Medical Ln Suite 100 Ft Myers, FL 33907	888 / 558-1164
AmeriPath Tampa #00Z208	4225 E Fowler Av Tampa, FL 33617	813 / 972-7100
Dermopath Diagnostics Bay Area #10R687	10500 University Center Dr Suite 200 Tampa, FL 33612	800 / 929-6696
Dermopath Diagnostics Center Florida #10P523	745 Orienta Av Suite 1201 Altamonte Springs, FL 32701	800 / 226-8968



## **PEDIATRICS**

Participating Pediatrics can be found on our website at [Provider Search](#) .

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### **PEDIATRIC SUB-SPECIALTIES**

**ALL PEDIATRIC SUB-SPECIALTIES REQUIRE PRIOR AUTHORIZATION.** Please complete the “FHCP Referral Form” found at [fhcp.com](http://fhcp.com) under the *Referrals, Prior Authorizations, and Orders* tab. Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

**Routine requests:** Non-urgent and elective procedures should not be scheduled until approvals are obtained to avoid patients having financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible as it may take up to 14 days calendar days for determinations/authorizations.

**Urgent requests:** Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as urgent requests. Physician offices should call FHCP Central Referrals Department at 386.238.3230 to discuss urgent cases with a clinician rather than faxing requests.

## **PEG TUBE FEEDING ASSESSMENT**

**Prior authorization from the FHCP Central Referrals Department is not needed.** Complete the FHCP Referral for Diabetes Education or Nutritional Counseling form located at [fhcp.com](http://fhcp.com) under the *Referrals, Prior Authorizations, and Orders* tab. Attach documentation supporting medical necessity and fax the information to FHCP's Nutritional Education Department at 386 /238-3228. If assessment is prior to PEG tube insertion, state scheduled date of procedure.

Nutritional Assessment and recommendation will be sent to physician who will send an order for feeding to Apria Healthcare, Inc.,  
Fax 386 / 673-4403.

Melissa Baumann, MS, RD, CDE Cara Karner, MS, RD, LD, CDE Catherine Robinson, MS, RD, LD, CDE  All ages	FHCP Center 330 N Clyde Morris Blvd Daytona Beach, FL 32114 – Main Office  Classes available at various locations or on an individual basis depending on the need including FHCP Facilities in Orange City and Lake Mary.	Centralized Phone/Fax 877 / 229-4518 Fax: 386 / 238-3228
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**PELVIC HEALTH PROGRAM**

**Prior authorization from the FHCP Central Referrals Department is not needed.** Any FHCP member may self-refer to their provider of choice. Member may call to schedule an appointment at their convenience without an order from a physician.

This program is designed to help with urinary incontinence and pelvic pain for both male and female FHCP members 18 years of age and older. The program includes up to six (6) visits for pelvic floor strengthening and muscle training including biofeedback.

**Should a member require more than six (6) visits, additional visits will need to be pre-authorized through the FHCP Central Referrals Department.**

Ability Health Services		
Members 18 years of age and older	1200 Lexington Green Ln Sanford, FL 32771	407 / 322-3442 Fax: 407 / 322-8404

## **PERINATOLOGY**

**Prior authorization from the FHCP Central Referrals Department is not needed.** The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

**Perinatology services can only be ordered by an OB provider**

Joann Acuna, M.D. #10AG04 Ramon Castillo, M.D. #002650 Gerardo Del Valle, M.D. #009720 Francisco Gaudier, M.D. #132173 Walter Morales, M.D. #039607 Edgard Ramos-Santos, M.D. #039607 Kathryn Villano, M.D. #10M260	Regional Obstetric Consultants, PA 303 N Clyde Morris Blvd Perinatal Unit-HMC Daytona Beach, FL 32114	386 / 239-5007 Fax: 386 / 239-5010
Lama Tolaymat, M.D. #049429  Patients 12 years and older	Sunshine Perinatology Specialists, M.D., P.A.  7421 Conroy Windermere Rd Orlando, FL 32835	407 / 378-5970 Fax: 407 / 757-0999

## PET SCANS

**REQUIRES PRIOR AUTHORIZATION.** Please complete the “FHCP Referral Form” found at [fhcp.com](http://fhcp.com) under the *Referrals, Prior Authorizations, and Orders* tab. Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

**Routine requests:** Non-urgent and elective procedures should not be scheduled until approvals are obtained to avoid patients having financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible as it may take up to 14 days calendar days for determinations/authorizations.

**Urgent requests:** Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as urgent requests. Physician offices should call FHCP Central Referrals Department at 386.238.3230 to discuss urgent cases with a clinician rather than faxing requests.

**(H) - Outpatient Hospital Department/Facility**

**(N) - Outpatient Non-Hospital Facility**

**Out of Pocket costs may vary depending on location or benefit plan**

For specific instructions in other sections for: Ultrasounds, X-Rays, Mammograms, Event Monitors, Holtor Monitors, EMG’s, EKG’s, ABG’s, PFT’s and echocardiograms.

HCA Florida Lake Monroe Hospital #00Y009 (H)	1401 W Seminole Blvd Sanford, FL 32771	407 / 321-4500
Cyrus Diagnostic Imaging, Inc # 109138 (N)	165 Waymont Ct Lake Mary, FL 32746 <b>PATIENTS SCREENED FOR MOBILITY</b>	407 / 321-3012 Fax: 407 / 321-9006

## **PHARMACY**

FHCP Individual, family and employer group plans pharmacies, [Click here.](#)

After Hours FHCP Individual, family and employer group plans pharmacies, [Click here.](#)

FHCP Medicare Pharmacies, [Click here.](#)

## **PHYSICAL MEDICINE AND REHABILITATION SERVICES**

**Prior authorization from the FHCP Central Referrals Department is not needed.** The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

**Physical Medicine and Rehabilitation Providers specialize in the non-operative physical medicine services specific to musculoskeletal conditions.**

Collen M. Zittel, M.D. # 002616  <b>Non-Medicare Members Only</b>	Jewett Orthopedic Institute 701 Platinum Pt Lake Mary, FL 32746	407 / 206-4500 Fax: 407 / 643-2802
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## **PICC AND MIDLINE PLACEMENTS**

Providers needing assistance in coordinating PICC or Midline placement in a patient's place of residence or in a skilled nursing facility please call FHCP's Case Management Coordination of Care Department 386 / 238-3284 or 855 / 205-7293 Fax: 386 / 238-3271.

For After Hours or Holidays assistance please call 386 /226-4542



## **PODIATRY**

**Prior authorization from the FHCP Central Referrals Department is not needed.** Any FHCP member may self-refer to their provider of choice. Member may call to schedule an appointment at their convenience without an order from a physician.

Jacob Huffman, D.P.M. #094840 Tamara Nemeroff, D.P.M #121607 Roma Patel, D.P.M #062540 Adam Siegal, D.P.M. #092199 Michael Zuri, D.P.M. #092200 Kristina Sikar, D.P.M #145103  All ages	Modern Foot & Ankle 178 Wilshire Blvd Casselberry, FL 32707  2500 W Lake Mary Blvd Suite 210 Lake Mary, FL 32746  1000 Executive Dr Oviedo, FL 32765	407 / 671-8010 Fax: 407 / 915-9615  407 / 956-4123 Fax: 321 296-7190  407 / 588-1598 Fax: 321 / 296-7207
Matthew Villani, D.P.M #060042  All ages	Central Florida Bone & Joint Institute 917 Rinehart Rd Suite 2031 Lake Mary, FL 32746  2745 Rebecca Ln Orange City, FL 32763	Centralized Phone/Fax Phone: 386 / 775-2012 Fax: 386 / 232-9921
Lisa Crigler, D.P.M. #037601  All ages	Crigler Foot & Ankle Center, LLC 251 Maitland Av Suite 206 Altamonte Springs, FL 32701	407 / 331-3668 Fax: 407 / 331-3700
Gary Chessman, D.P.M. #006815 Lisa Alaish, D.P.M. #10Z623 Walter Roth, III, D.P.M. #005575 Cindy Watson, D.P.M. #005053  All Ages	Florida Foot & Ankle Group 925 Williston Park Pt Suite 1009 Lake Mary, FL 32746  7560 Red Bug Lake Rd Suite 2024 Oviedo, FL 32765	407 / 323-2566 Fax: 407 / 381-3370  407 / 679-7444 Fax: 407 / 359-6840
Lori A. Grant D.P.M #053555  All Ages	Physician Associates, LLC 719 Rodel Cv Suite 2001 Lake Mary, FL 32746	407 / 878-4720 Fax: 407 / 878-4732

Additional Podiatry information on the following page.

## **PODIATRY (continued)**

**Prior authorization from the FHCP Central Referrals Department is not needed.** Any FHCP member may self-refer to their provider of choice. Member may call to schedule an appointment at their convenience without an order from a physician.

Gary Chessman, D.P.M. # 057424  18 years of age and older	Level One Orthopedics at Orlando Health 515 W SR 434 Longwood, FL 32750	407 / 649-6878 Fax: 407 / 231-1380
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## **PRIMARY CARE**

Participating Primary Care Physicians can be found on our website at

**[FHCP-Find A Provider](#)** for individual, family and employer groups providers

**[FHCP-Medicare](#)** for FHCP Medicare providers

## **PROVIDERS OR FACILITIES NOT LISTED IN FHCP DIRECTORIES**

**REQUIRES PRIOR AUTHORIZATION.** Please complete the “FHCP Referral Form” found at [fhcp.com](http://fhcp.com) under the *Referrals, Prior Authorizations, and Orders* tab. Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

**Routine requests:** Non-urgent and elective procedures should not be scheduled until approvals are obtained to avoid patients having financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible as it may take up to 14 days calendar days for determinations/authorizations.

**Urgent requests:** Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as urgent requests. Physician offices should call FHCP Central Referrals Department at 386.238.3230 to discuss urgent cases with a clinician rather than faxing requests.

This would include all providers and hospitals that are out of the FHCP’s network. It also includes supplemental providers not listed in FHCP Provider Directories.

Referrals to Providers who do not participate in FHCP’s HMO Network or certain providers and facilities that supplement FHCP’s Network require prior authorization by FHCP. Referral to a non-participating or supplemental provider may be considered for approval under the following circumstances:

1. A particular skill or service is not available from FHCP Network Providers
2. A Network Provider is not available or accessible within established availability time frames
3. The Network Provider is not geographically accessible to the member

**Please include the requested provider’s complete name, address and telephone number.**

## **PROVIDER PORTAL REGISTRATION**

Registration for FHCP Provider Portal is available at [FHCP Provider Portal Registration](#) . You will need the practice’s Tax and Vendor ID to complete the registration process. If assistance is needed, please contact Josy Cross / Provider Relations Coordinator 407 / 548-6529

## **PULMONARY FUNCTION TESTS (PFTs) - SPIROMETRY**

**Prior authorization from the FHCP Central Referrals Department is not needed.** The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

A basic Spirometry test will include the flow volume loop (FVL) and measure the FEV<sub>1</sub> & FVC. If you need pre-& post bronchodilation, add that to your order/Rx. **Patient to bring inhaler with them if having pre-& post bronchodilation.**

**NO INHALERS OR NEBULIZER TREATMENTS 4 HOURS PRIOR TO APPOINTMENT.**

Florida Health Care Plans	Guidewell Medical Center 707 Platinum Pt Lake Mary, FL 32746	407 / 878-0910 Fax: 407 / 878-0911
Arianne Bennett-Venner, M.D. #067251 Kurt Bowman, M.D. #10T025 Krystal Carthan, M.D. #046536 Ashraf Luqman, M.D. #048513 Shahana Masood, M.D. #098839 Edward K. Scanlon, M.D. #004629 Travis Smith, M.D. #005345 Radhika Verma, M.D. #117360  Members 18 years of age and older	Pulmonary Practice Associates 749 Stirling Center Pl Lake Mary, FL 32746  1075 Town Center Dr Orange City, FL 32763  1087 Town Center Dr Orange City, FL 32763	Centralized Phone & Fax 386 / 917-0333 Fax: 386 / 917-0335

## **PULMONARY FUNCTION TESTS (PFTs) with DLCO**

**Prior authorization from the FHCP Central Referrals Department is not needed.** The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

**NO INHALERS OR NEBULIZER TREATMENTS 4 HOURS PRIOR TO APPOINTMENT.**

HCA Florida Lake Monroe Hospital #00Y009	1401 W Seminole Blvd Sanford, FL 32771	407 / 321-4500
AdventHealth Fish Memorial #00YG34	1055 Saxon Blvd Orange City, FL 32763	386 / 917-5428 Fax: 386 / 917-5576
Orlando Health South Seminole Hospital #00Y120	555 W SR 434 Longwood, FL 32750	407 / 767-1200

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## **PULMONARY REHABILITATION**

**REQUIRES PRIOR AUTHORIZATION.** Please complete the "FHCP Referral Form" found at [fhcp.com](http://fhcp.com) under the *Referrals, Prior Authorizations, and Orders* tab. Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP's Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

**Routine requests:** Non-urgent and elective procedures should not be scheduled until approvals are obtained to avoid patients having financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible as it may take up to 14 days calendar days for determinations/authorizations.

**Urgent requests:** Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as urgent requests. Physician offices should call FHCP Central Referrals Department at 386.238.3230 to discuss urgent cases with a clinician rather than faxing requests.

HCA Florida Lake Monroe Hospital #00Y009	1401 W Seminole Blvd Sandford, FL 32771	407 / 321-4500
AdventHealth Fish Memorial #00YG34	1055 Saxon Blvd Orange City, FL 32763	386 / 851-5125 Fax: 386 / 917-5167

## **PULMONOLOGY**

**Prior authorization from the FHCP Central Referrals Department is not needed.** The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

Karuna Ahuja, M.D. #111202  Patients 18 years and older Patient to bring films	Central Florida Cardiopulmonary Center 915 Harley Strickland Blvd Orange City, FL 32763  1319 S International Pkwy Suite 1171 Lake Mary, FL 32746	Central Phone/Fax 386 / 456-0300 Fax: 386 / 456-0303
Antonio Rodriguez, M.D. #005999 Rishi K Sehgal, M.D. #082061     Members 18 years of age and older	Orlando Health Medical Group Lung and Sleep Medicine  515 W SR 434 Suite 203 Longwood, FL 32750  1000 W Broadway St Suite 105A Oviedo, FL 32765  392 Rinehart Rd Suite 3040 Lake Mary, FL 32746  FHCP patients can also access other Orlando Health providers in Orange and Osceola counties. To research Orlando Health Providers please visit <a href="#">Orlando Health Provider Search</a>	407 / 265-7775 Fax: 407 / 265-2266  407 / 265-7775 Fax: 407 / 265-2266  407 / 841-7856 Fax: 407 / 265-2266

Additional Pulmonology information on the following page.

## **PULMONOLOGY (continued)**

**Prior authorization from the FHCP Central Referrals Department is not needed.** The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

Arianne Bennett-Venner, M.D. #067251 Kurt Bowman, M.D. 10T025 Kristal Carthan, M.D. #046536 Ashraf Luqman, M.D. #048513 E. Kevin Scanlon, M.D. #004629 P. Travis Smith, M.D. #005345 Radhika Verma, M.D. #117360  Patient to bring films Members 18 years of age and older	Pulmonary Practice Associates 749 Stirling Center Pl Lake Mary, FL 32746  1075 Town Center Dr Orange City, FL 32763  1087 Town Center Dr Orange City, FL 32763	407 / 321-8230 Fax: 407 / 321-0388  386 / 917-0333 Fax: 386 / 917-0335  386 / 917-0333 Fax: 386 / 917-0335
Shirish Kirtane, M.D. #002314 Members 18 years of age and older	Kirtane Associates, M.D., P.A. 210 N Westmonte Dr Altamonte Springs, FL 32714	407 / 788-7844 Fax: 407 / 682-6071

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## **PULMONOLOGY- PEDIATRIC**

**ALL PEDIATRIC SUB-SPECIALTIES REQUIRE PRIOR AUTHORIZATION.** Please complete the "FHCP Referral Form" found at [fhcp.com](http://fhcp.com) under the *Referrals, Prior Authorizations, and Orders* tab. Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP's Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

**Routine requests:** Non-urgent and elective procedures should not be scheduled until approvals are obtained to avoid patients having financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible as it may take up to 14 days calendar days for determinations/authorizations.

**Urgent requests:** Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as urgent requests. Physician offices should call FHCP Central Referrals Department at 386.238.3230 to discuss urgent cases with a clinician rather than faxing requests.



## **REPORTABLE DISEASES CONDITIONS**

The Animal Incident Reporting Form should be filled out by the reporter (staff member) and not the victim.

An animal bite report must be submitted before the rabies series can be started. The report form needed for this is located on [www.fhcp.com](http://www.fhcp.com), PROVIDERS-FORMS

Prior authorization from the FHCP Central Referrals is not needed.

For a list of Reportable Diseases/Conditions in Florida visit:

[http://www.floridahealth.gov/diseases-and-conditions/disease-reporting-and-management/ documents/reportable\\_diseases/ documents/Reportable Diseases List Practitioners.pdf](http://www.floridahealth.gov/diseases-and-conditions/disease-reporting-and-management/documents/reportable_diseases/documents/Reportable_Diseases_List_Practitioners.pdf)

Forms needed for reporting diseases and conditions to the State of Florida can be found on [www.fhcp.com](http://www.fhcp.com), PROVIDERS-FORMS

Seminole County Health Department 8:00 am to 5:00 pm		407 / 665-3266 Fax: 407 / 665-3214
STD – SEMINOLE COUNTY		407 665-3291 Fax: 407 / 665-3276
TB – SEMINOLE COUNTY		407 665-3243 No Fax
Seminole County Health Department After Hours	Please follow instructions on message.	407 / 665-3266 No Fax

## **RHEUMATOLOGY**

**Prior authorization from the FHCP Central Referrals Department is not needed.** The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

Lance Feller, M.D. #094263	Central Florida Rheumatology Consultants, LLC 1319 S International Pkwy Suite 1171 Lake Mary, FL 32746	Central Phone & Fax 386 / 561-9967 Fax: 844 / 815-1446
Members 18 years of age and older	759 Harley Strickland Blvd Orange City, FL 32763	
Shikha Mehta, M.D. # 094831	Doctor of Clinical Specialties, LLC 1307 S International Pkwy Suite 2071 Lake Mary, FL 32746	Centralized Phone & Fax 407 / 500-3627 Fax: 407 / 930-4353
Members 18 years of age and older	634 Deltona Blvd Suite B Deltona, FL 32725	
Luis Ramos, M.D. #078131	Florida Arthritis Center 3070 W. Lake Mary Blvd. Lake Mary, FL 32746  609 M Charles Richard Beall Blvd Debary, FL 32713	Central Phone & Fax 407 / 688-9446 Fax: 407 / 688-9448
Members 18 years of age and older	All appointments will be made through the Lake Mary office	

## **SKILLED NURSING FACILITIES**

Hospital in-patient will be placed through Florida Health Care Plan Case Management Department at 386 / 676-7187. Florida Health Care Plans offers no custodial coverage. Any questions regarding member being placed from home or clarification of skilled vs. custodial, please contact Case Management Department at 386 / 676-7187.

**Admissions to skilled level of care require prior authorization through the FHCP Case Management 800 / 352-9824, Ext. 7187.**

Healthcare & Rehab of Sanford	950 Mellonville Av Sanford, FL 32771	407 / 322-8566 Fax: 407 / 322-0121
Longwood Health and Rehab	1520 S Grant St Longwood, FL 32750	407 / 339-9200 Fax: 407 / 339-5032

## **SLEEP DISORDER PROVIDERS**

**Prior authorization from the FHCP Central Referrals Department is not needed.** The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

**(H) – Outpatient Hospital Department/Facility**

**(N) – Outpatient Non-Hospital Facility**

**Out of pocket costs may vary depending on location or benefit plan**

Karuna Ahuja, M.D. #111202 (N) Members 18 years of age and older	1319 S International Pkwy Suite 1171 Lake Mary, FL 32746	407 / 268-3660 Fax: 407 / 936-1601
Antonio Rodriguez, M.D. #005999 (H)      18 years of age and older	Orlando Health Lung & Sleep Medicine  392 Rinehart Rd Suite 3040 Lake Mary, FL 32746  515 W SR 434 Suite 203 Longwood, FL 32750  1000 W Broadway St Suite 105A Oviedo, FL 32765  FHCP patients can also access other Orlando Health providers in Orange and Osceola counties. To research Orlando Health Providers please visit <a href="#">Orlando Health Provider Search</a>	Central Phone/Fax 407 / 265-7775 Fax: 407 / 265-2266
Arianne Bennett-Venner, M.D. #067251 (N) Kurt Bowman, M.D. #10T025 Kristal Carthan, M.D. #046536 Ashraf Luqman, M.D. #048513 Shahan Masood, M.D. #098839 Kevin Scanlon, M.D. #004629 P. Travis Smith, M.D. #005345 Radhika Verma, M.D. #117360 Members 18 years and older	Pulmonary Practice Associates 749 Stirling Center Pl Lake Mary, FL 32746  1075 Town Center Dr Orange City, FL 32763  1087 Town Center Dr Orange City, FL 32763	Centralized Phone & Fax 386 / 917-0333 Fax: 386 / 917-0335

## **SLEEP DISORDER PROVIDER – HOME STUDIES**

**Prior authorization from the FHCP Central Referrals Department is not needed.** The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

**(H) – Outpatient Hospital Department/Facility**

**(N) – Outpatient Non-Hospital Facility**

**Out of pocket costs may vary depending on location or benefit plan**

Karuna Ahuja, M.D. #111202 (N) Members 18 years of age and older	1319 S International Pkwy Suite 1171 Lake Mary, FL 32746 Home kits available	407 / 268-3660 Fax: 407 / 936-1601
Antonio Rodriguez, M.D. #005999 (H)      18 years of age and older	Orlando Health Pulmonology  392 Rinehart Rd Suite 3040 Lake Mary, FL 32746  515 W SR 434 Suite 203 Longwood, FL 32750  1000 W Broadway St Suite 105A Oviedo, FL 32765  FHCP patients can also access other Orlando Health providers in Orange and Osceola counties. To research Orlando Health Providers please visit <a href="#">Orlando Health Provider Search</a>	Central Phone/Fax 407 / 265-7775 Fax: 407 / 265-2266
Kurt Bowman, M.D. #10T025 (N) Kristal Carthan, M.D. #046536 (N) Kevin Scanlon, M.D. #004629 (N) P. Travis Smith, M.D. #005345 (N) Radhika Verma, M.D. #117360 (N) Members 18 years and older	Pulmonary Practice Associates 749 Stirling Center Pl Lake Mary, FL 32746   1087 Town Center Dr Orange City, FL 32763	407 / 321-8230 Fax: 407 / 321-0388  386 / 917-0333 Fax: 386 / 917-0335

## **SLEEP DISORDER PROVIDER – PEDIATRIC**

**REQUIRES PRIOR AUTHORIZATION.** Please complete the “FHCP Referral Form” found at [fhcp.com](http://fhcp.com) under the *Referrals, Prior Authorizations, and Orders* tab. Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

**Routine requests:** Non-urgent and elective procedures should not be scheduled until approvals are obtained to avoid patients having financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible as it may take up to 14 days calendar days for determinations/authorizations.

**Urgent requests:** Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as urgent requests. Physician offices should call FHCP Central Referrals Department at 386.238.3230 to discuss urgent cases with a clinician rather than faxing requests.

## **SPORTS PHYSICALS**

**Prior authorization from FHCP Central Referrals is not needed.** FHCP members may self-refer to their primary care provider (PCP) or pediatrician for an appointment for physical exams required to participate in school sports. The provider will advise you of their scheduling protocol.

**FOR SCHOOL SPORTS PHYSICALS REQUIRING AN ELECTROCARDIOGRAM (EKG),** the FHCP member should visit an FHCP Extended Hours Care Center (EHCC) to have the EKG test. An appointment is not required. Patients should not be referred to a pediatric cardiologist for the sports-physical EKG. To find a local Extended Hours Care Center please go to [fhcp.com](http://fhcp.com) and visit the FHCP Facilities page.

## **SUBSTANCE USE DISORDERS**

### **DETOXIFICATION & INPATIENT CARE**

The requesting provider should instruct the member to present themselves to one of the above facilities for screening. **Prior authorization from the FHCP Central Referrals Department is not needed for the initial 24 hours admission.**

However, the admitting facility must notify FHCP's Case Management Department **within 1 business day of the admission and provide clinical information for the authorization of continued inpatient care.** FHCP Case Management Department – 866 / 676-7187

After Hours and Holidays – 386 / 226-4542

Hero's Mile #049981 <b>Services limited to Veterans</b>	2775 Big John Dr Deland, FL 32724	386 / 337-7957 Fax: 386 / 337-7968
University Behavioral Center #00YL14  Members 12 years of age and older	2500 Discovery Dr Orlando, FL 32826	407/ 281-7000 Fax: 407 / 282-7012
Central Florida Recovery Centers, Inc  Members 18 years of age and older <b>Non-Medicare members only</b>	1124 S Park Av Apopka, FL 32703	Centralized Phone/Fax 407 / 370-5357 Fax: 407 / 801-5139

Additional Substance Use Disorders – Detoxification & Inpatient Care on the following page.

## **SUBSTANCE USE DISORDERS (continued)**

### **DETOXIFICATION & INPATIENT CARE**

The requesting provider should instruct the member to present themselves to one of the above facilities for screening. **Prior authorization from the FHCP Central Referrals Department is not needed for the initial 24 hours admission.**

However, the admitting facility must notify FHCP's Case Management Department **within 1 business day of the admission and provide clinical information for the authorization of continued inpatient care.** FHCP Case Management Department – 866 / 676-7187  
After Hours and Holidays – 386 / 226-4542

Sunrise Detox – Ft. Lauderdale	2331 NE 53 <sup>rd</sup> St Ft Lauderdale, FL 33308	954 / 491-9700 Fax: 954 /491-9710
Sunrise Detox – Lake Worth #10L945	3185 Boutwell Rd Lake Worth, FL 33461	561 / 533-0074 Fax: 561 / 533-8077
Sunrise Detox – Orlando #059240	2431 West Sand Lake Rd Orlando, FL 32809	407 / 857-6117 Fax: 407 857-6118
Members 18 years of age and older <b>Non-Medicare members only</b>		



## INTENSIVE OUTPATIENT PROGRAMS FOR SUBSTANCE USE AND/OR BEHAVIORAL HEALTH

IOP programs are one of the highest levels of care in an outpatient setting, **PRIOR AUTHORIZATION IS REQUIRED** from FHCP.

**Contact:** Case Management Department 386 676-7187 or 1 866 676-7187

After Hours and Holidays please call 386 226-4542

Fax Medical Records to 386 615-4058

5Palms Members 18 years of age and older	1200 W Granada Blvd Suite 1 Ormond Beach, FL 32174	386 / 463-2170 Fax: 386 / 463-2331
Central Florida Recovery Centers, Inc  Members 13 years of age and older <b>Non-Medicare members only</b>	1120 S Park Av Apopka, FL 32703 6900 Turkey Lake Rd Suite 1 Orlando, FL 32819	Centralized Phone/Fax 407 / 370-5357 Fax: 407 / 801-5139
La Amistad Treatment Center #105993  Members 12 years of age and older	1600 Dodd Rd Winter Park, FL 32792  1650 N Park Av Maitland, FL 32751	Centralized Phone 800 / 433-1122
Hero's Mile #049981  <b>Services limited to Veterans</b>	2775 Big John Dr Deland, FL 32724	386 / 337-7957 Fax: 888 / 838-6692
Orlando Treatment Solutions #125291  <b>Members 13 years of age and older</b>	400 W SR 434 Suite 1000 Oviedo, FL 32765	321 / 415-3213 Fax: 407 / 588-4782
Serenity Springs, LLC # 068277  <b>Non-Medicare Male Members 18 and older</b>	1555 Cow Creek Rd Edgewater, FL 32132	386 / 423-4540 Fax: 386 / 463-1023
Sojourners Recovery and Wellness Center, LLC  Members 13 years of age and older <b>Non-Medicare Members Only</b>	1349 S International Pkwy Suite 2421 Lake Mary, FL 32746	407 / 952-8444 Fax: 321 / 249-0222
Turning Point of Tampa, Inc Members 18 years of age and older <b>Non-Medicare Members Only</b>	6227 Sheldon Rd Tampa, FL 33615	(813) 882-3003 Fax: (813) 885-6974

## SUBSTANCE USE DISORDERS (continued)

### **PARTIAL HOSPITALIZATION PROGRAM**

**REQUIRES PRIOR AUTHORIZATION.** Please contact FHCP Case Management Department 866 / 676-7187 or 1 866 / 676-7187  
After Hours and Holidays please call 386 226-4542 Fax Medical Records to 386 615-4058

5Palms Members 18 years of age and older	1200 W Granada Blvd Suite 1 Ormond Beach, FL 32174	386 / 463-2170 Fax: 386 / 463-2331
Serenity Springs, LLC # 068277 <b>Non-Medicare Male Members 18 and Older</b>	1555 Cow Creek Rd Edgewater, FL 32132	386 / 423-4540 Fax: 386 / 463-1023
Hero's Mile #049981 <b>Services limited to Veterans</b>	2775 Big John Dr Deland, FL 32724	386 / 337-7957 Fax: 888 / 838-6692
La Amistad Treatment Center #105993 Members 12 years of age and older	1600 Dodd Rd Winter Park, FL 32792 1650 N Park Av Maitland, FL 32751	Centralized Phone 800 / 433-1122
Orlando Treatment Solutions #125291 <b>Members 13 years of age and older</b>	400 W SR 434 Suite 1000 Oviedo, FL 32765	321 / 415-3213 Fax: 407 / 588-4782
Sojourners Recovery and Wellness Center, LLC Members 13 years of age and older <b>Non-Medicare Members Only</b>	1349 S International Pkwy Suite 2421 Lake Mary, FL 32746	407 / 952-8444 Fax: 321 / 249-0222
Turning Point of Tampa, Inc Members 18 years of age and older <b>Non-Medicare Members Only</b>	6227 Sheldon Rd Tampa, FL 33615	(813) 882-3003 Fax: (813) 885-6974

## **SUBSTANCE USE DISORDERS (continued)**

### **RESIDENTIAL**

**REQUIRES PRIOR AUTHORIZATION.** Please contact FHCP Case Management Department 866 / 676-7187 or 1 866 / 676-7187  
After Hours and Holidays please call 386 226-4542 Fax Medical Records to 386 615-4058

5Palms	515 Tomoka Av Ormond Beach, FL 32714	386 / 463-2170 Fax: 386 / 463-2331
Central Florida Recovery Centers, Inc Members 18 years of age and older <b>Non-Medicare members only</b>	1124 S Park Av Apopka, FL 32703	Centralized Phone/Fax 407 / 370-5357 Fax: 407 / 801-5139
Hero's Mile #049981 <b>Services limited to Veterans</b>	2775 Big John Dr Deland, FL 32724	386 / 337-7957 Fax: 888 / 838-6692
La Amistad Treatment Center #105993 Members 12 years of age and older	1600 Dodd Rd Winter Park, FL 32792 1650 N Park Av Maitland, FL 32751	Centralized Phone 800 / 433-1122
Serenity Springs, LLC # 068277 <b>Non-Medicare Male Members 18 and Older</b>	1555 Cow Creek Rd Edgewater, FL 32132	386 / 423-4540 Fax: 386 / 463-1023
Turning Point of Tampa, Inc Members 18 years of age and older <b>Non-Medicare members only</b>	6227 Sheldon Rd Tampa, FL 33613	(813) 882-3003 Fax: (813) 885-6974

### **SUBSTANCE USE DISORDERS (continued)**

## OUTPATIENT

**Prior authorization from the FHCP Central Referrals Department is not needed.** The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

Orlando Treatment Solutions #125291	400 W SR 434 Suite 1000 Oviedo, FL 32765	321 / 415-3213 Fax: 407 / 588-4782
<b>Members 13 years of age and older</b>		
Saleh Parvez, M.D. # 049352 Sherin Parvez, M.D. #079269	Silver Lining Psychiatry 2500 Discovery Dr Orlando, FL 32826	407 / 275-2203 Fax: 407 / 282-7012
	3554 W Orange Country Club Dr Suite 110, Winter Garden, FL 32787	407 / 395-9320 Fax: 407 / 395-9261
Members 16 years of age and older		

## SURGERY

### CARDIOTHORACIC

**Prior authorization from the FHCP Central Referrals Department is not needed.** The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

Megan March, M.D. #057329 Patrick Mangonon, M.D. #059406  Members 18 years of age and older	AdventHealth Medical Group 1061 Medical Center Dr Suite 305 Orange City, FL 32763	386 / 231-3600 Fax: 386 / 231-3602
Harron L. Chughtai, M.D. #108323 Hafiz Hussain, M.D. #108186 Tuan Nguyenduy, M.D. #085300  All ages	Heart And Lung Institute of Central Florida 305 N Mangoustine Av Suite 200 Sanford, FL 32771  1718 Lexington Green Ln Suite B Sanford, FL 32771  2827 Enterprise Rd Suite 100 Orange City, FL 32763	321 / 363-9335 Fax: 321 / 219-9930  407 / 302-5520 Fax: 407 / 324-2896  386 / 457-6550 Fax: 386 / 457-6551
Hiep Nguyen, M.D. #078769  Members 18 years of age and older	Osceola Surgical Associates, LLC 8400 Red Bug Lake Rd Suite 1010 Oviedo, FL 32765	407 / 890-4990 Fax: 407 / 365-7053

Additional Surgery information on the following page.

## **SURGERY (continued)**

### **CARDIOVASCULAR**

**Prior authorization from the FHCP Central Referrals Department is not needed.** The requesting provider will send an order to the specialist. Appointments can be made by the physician's office or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

TAVR Evaluations guidelines can be found under TAVR.

Utpal Desai, M.D. #009810 Patrick Mangonon, M.D. #059406  Members 18 years of age and older	AdventHealth Medical Group 1061 Medical Center Dr Suite 305 Orange City, FL 32763	386 / 231-3600 Fax: 386 / 231-3602
Muhammad Ghumman, M.D. #084250 Dustin Hill, M.D. #091303 Salvador Lanza, M.D. #006722 Caleb Mercado, M.D. #107989 Harendra Patel, M.D. #039513  Members 18 years of age and older	Orlando Heart and Vascular Institute 392 Rinehart Rd Suite 2080 Lake Mary, FL 32746  521 W State Road 434 Suite 307 Longwood, FL 32750  1000 W Broadway St Suite 105A Oviedo, FL 32765  FHCP patients can also access other Orlando Health providers in Orange and Osceola counties. To research Orlando Health Providers please visit <a href="#">Orlando Health Provider Search</a>	321 /841-6444 Fax 407 / 650-1307

Additional Surgery information on the following page.

## **SURGERY (continued)**

### **COLON - GENERAL**

**Prior authorization from the FHCP Central Referrals Department is not needed.** The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

Dennis Diaz, M.D. #10Q154 Joan Iacobeli, M.D. #10S540 Jeremy Steinbaum, M.D. #006391	North Orlando Surgical Group, Inc 2864 Wellness Av Suite 200 Orange City, FL 32763	386 / 775-0333 Fax: 386 / 775-0427
Francisco J. Couto, M.D. #069903 Javier E. Varela, M.D. #091025  Members 18 years of age and older	Orlando Health Medical Group Surgery 521 W SR 434 Suite 301 Longwood, FL 32750	407 / 767-5808 Fax: 407 / 767-5892

Additional Surgery information on the following page.

## **SURGERY (continued)**

### **GENERAL**

**Prior authorization from the FHCP Central Referrals Department is not needed.** The requesting provider will send an order to the specialist. Appointments can be made by the physician's office or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

Dennis Diaz, M.D. #10Q154 Joan Iacobelli, M.D. #10S540 Jeremy Steinbaum, M.D. #006391  All ages	North Orlando Surgical Group, Inc. 2864 Wellness Av Suite 200 Orange City, FL 32763	386 / 775-0333 Fax: 386 / 775-0427
Joel Sebastien, M.D. #006578	Guidewell Medical Center 707 Platinum Pt Lake Mary, FL 32746	386 / 238-3295 Fax: 386 / 238-3273
Robert Benjamin, M.D. #112826 Dalkeith Facey, D.O. #094624 Harold Neyra, D.O #077499 Ajeet Sodhi, M.D. #128685 Emilio Alonso, M.D. #134162 David Ossin, M.D. #119784 Hiep Nguyen, M.D. #078769  All ages	Osceola Surgical Associates, LLC 305 N Magoustine Av Suite 100 Sanford, FL 32771  8400 Red Bug Lake Rd Suite 1010 Oviedo, FL 32765  1403 Medical Plaza Dr., Ste. 102 Sanford, FL 32771	321 / 283-2100 Fax: 407 / 878-0446  407 / 890-4990 Fax: 407 / 365-7053  Phone: (321) 346-5560 Fax: (407) 338-4801
Francisco J. Couto, M.D. #069903 Javier E. Varela, M.D. #091025  Members 18 years of age and older	Orlando Health Medical Group Surgery 521 W SR 434 Suite 301 Longwood, FL 32750	407 / 767-5808 Fax: 407 / 767-5892
	Currency Circle Surgery Center 835 Currency Cir. Lake Mary, FL 32746	Phone: (407) 544-6643
	Heathrow Surgery Center 942 International Pkwy. Lake Mary, FL 32746	Phone: (407) 794-9717 Fax: (321) 307-2139



Additional Surgery information on the following page.

**SURGERY (continued)**

**GYNECOLOGIC ONCOLOGY**

**REQUIRES PRIOR AUTHORIZATION.** Please complete the “FHCP Referral Form” found at [fhcp.com](http://fhcp.com) under the *Referrals, Prior Authorizations, and Orders* tab. Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

**Routine requests:** Non-urgent and elective procedures should not be scheduled until approvals are obtained to avoid patients having financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible as it may take up to 14 days calendar days for determinations/authorizations.

**Urgent requests:** Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as urgent requests. Physician offices should call FHCP Central Referrals Department at 386.238.3230 to discuss urgent cases with a clinician rather than faxing requests.

Additional Surgery information on the following page.

**SURGERY (continued)**

**HAND**

**Prior authorization from the FHCP Central Referrals Department is not needed.** The requesting provider will send an order to the specialist. Appointments can be made by the physician's office or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

Brian Leung, M.D. #057939	Central Florida Bone & Joint Institute 917 Rinehart Rd Suite 2031 Lake Mary, FL 32714  2745 Rebecca Ln Orange City, FL 32763	Central Phone & Fax 386 / 775-2012 386 / 232-9921
Juan Castaneda, D.O. #011373  Members 6 years of age and older	Hand & Upper Extremity Surgery of Daytona Beach 1241 S Ridgewood Av Daytona Beach, FL 32114	386 / 322-6882 Fax: 386 / 322-6848
Brett Lewellyn, M.D. #044832 Justin Zumsteg, M.D. #060014  Members 18 years of age and older.	Orlando Health Orthopedic Institute Orthopedic and Sports Medicine Group  515 W SR 434 Suite 434 Longwood, FL 32750  FHCP patients can also access other Orlando Health providers in Orange and Osceola counties. To research Orlando Health Providers please visit <a href="#">Orlando Health Provider Search</a>	407 / 649-6878 Fax: 321 / 843-2172
Vikram P. Mehta, M.D. #10T077  All ages accepted	4106 W Lake Mary Blvd Suite 224 Lake Mary, FL 32746	407 / 333-4548 Fax: 407 / 333-1797

Additional Surgery information on the following page.

**SURGERY (continued)**

**NEURO**

**Prior authorization from the FHCP Central Referrals Department is not needed.** The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

Matthew Burry, M.D. #10D164 Roy Hwang, MD #099881  Members 18 years of age and older	The Neurohealth Sciences Center, LLC 305 N Mangoustine Av Suite 100 Sanford, FL 32771  8400 Red Bug Lake Rd Oviedo, FL 32765	407 / 833-7505 Fax: 407 / 833-7509  407 / 279-4020 Fax: 407 / 833-7509
Raul A. Rodas, D. O. #139691  Members 18 years of age and older	The NeuroHealth Center, LLC 755 Stirling Center Pl Lake Mary, FL 32746	407 / 878-3704 Fax: 407 / 878-3705

Additional Surgery information on the following page.

**SURGERY (continued)**

**ORAL**

**REQUIRES PRIOR AUTHORIZATION.** Please complete the “FHCP Referral Form” found at [fhcp.com](http://fhcp.com) under the *Referrals, Prior Authorizations, and Orders* tab. Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

**Routine requests:** Non-urgent and elective procedures should not be scheduled until approvals are obtained to avoid patients having financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible as it may take up to 14 days calendar days for determinations/authorizations.

**Urgent requests:** Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as urgent requests. Physician offices should call FHCP Central Referrals Department at 386.238.3230 to discuss urgent cases with a clinician rather than faxing requests.

Additional Surgery information on the following page.

**SURGERY (continued)**

**ORTHOPAEDICS**

**Prior authorization from the FHCP Central Referrals Department is not needed.** The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

Juan Agudelo, M.D. #098571 Jose Jimenez-Almonte, M.D. #102834 Kathryn Crum, M.D. #067773 Brian Leung, M.D. #057939	Central Florida Bone and Joint Institute  917 Rinehart Rd Suite 2031 Lake Mary, FL 32746	Centralized Phone/Fax Phone: 386 / 775-2012 Fax: 386 / 232-9921
Thomas J. Brodrick, M.D. #004328 Stephen M. Reed, M.D. #001954 Morad Chughtai, M.D #137232 Stephanie Lavoie, M.D. #000132 Jonathan Waldbaum, M.D. #011866  All ages *Under age 14-case by case *	Florida Orthopaedic Associates, P.A.  1337 S International Pkwy Suite 1341 Lake Mary, FL 32746	407 / 333-4507 Fax: 407 / 333-4576
Ronald Hudanich, D.O. #077013 Robert Meuret, M.D. #102563 Brian Vickaryous, M.D. #102569  16 years of age and older	Hudanich Orthopedics 725 Rodel Cove Lake Mary, FL 32746  7404 Red Bug Lake Rd Oviedo, FL 32765	Centralized Phone/Fax Phone: 407 /977-4130 Fax: 407 / 977-4139

Additional Surgery information on the following page.

## **SURGERY (continued)**

### **ORTHOPAEDICS**

**Prior authorization from the FHCP Central Referrals Department is not needed.** The requesting provider will send an order to the specialist. Appointments can be made by the physician's office or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

Sheyan J Armaghani, M.D. #116957 Michael Jablonski M.D #10S910 Minh D Nguyen, M.D. #086390 Joseph C. Turorino, M.D. #072098  <b>Non-Medicare members only</b>	Orlando Health/Jewett Orthopedic Institute 701 Platinum Pt Lake Mary, FL 32746  392 Rinehart Rd Suite 3000 Lake Mary, FL 32746	321 / 843-5851 Fax: 407 /643-2802  321 / 843-5851 Fax: 321 / 842-2495
Frank Avilucea, M.D. #075639 George Haidukewych, M.D. #10W673 Stanley Kupiszewski, M.D. #10M663 Joshua Langford, M.D. #10I268 Mark Munro, M.D. #142510 Robert Murrah, M.D. #121022 Jeffrey Petrie, M.D. #042538 James Ryan IV, M.D. #003618 Benjamin Service, M.D. #059636	Orlando Health Orthopedic Institute Orthopedic and Sports Medicine Group  725 Rodel Cv Lake Mary, FL 32746  515 W SR 434 Suite 310 Longwood, FL 32750  7404 Red Bug Lake Rd. Oviedo, FL 32765  FHCP patients can also access other Orlando Health providers in Orange and Osceola counties. To research Orlando Health Providers please visit <a href="#">Orlando Health Provider Search</a>	407 / 878-4720 Fax: 407 / 878-4732  407 / 649-6878 Fax: 407 / 231-1380  407 /977-4130 Fax: 407 / 977-4139

18 years of age and older		
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Additional Surgery information on the following page.

## **SURGERY (continued)**

### **PLASTIC**

**REQUIRES PRIOR AUTHORIZATION.** Please complete the “FHCP Referral Form” found at [fhcp.com](http://fhcp.com) under the *Referrals, Prior Authorizations, and Orders* tab. Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

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**Urgent requests:** Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as urgent requests. Physician offices should call FHCP Central Referrals Department at 386.238.3230 to discuss urgent cases with a clinician rather than faxing requests.

Jillian Morrison, M.D. # 072389 All Ages	Mid Florida Dermatology & Plastic Surgery 390 Maitland Av Suite 2000 Altamonte Springs, FL 32701	Centralized Phone/Fax 407 / 299-7333 Fax: 407 / 293-2049
Saulius Jankauskas, M.D. #001309 12 years and over	521 W SR 434 Suite 106 Longwood, FL 32750	407 / 834-5255 Fax: 407 / 834-5364
James Shoukas, M.D. #10N064	Lake Mary Plastic Surgery and Cosmetic Surgery, P.A. 934 Willison Park Pt Suite 1028 Lake Mary, FL 32746	407 / 333-2518 Fax: 407 / 333-2521

Additional Surgery information on the following page.

**SURGERY (continued)**

**THORACIC**

**Prior authorization from the FHCP Central Referrals Department is not needed.** The requesting provider will send an order to the specialist. Appointments can be made by the physician's office or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

Zoll Life Vests guidelines can be found under Durable Medical Equipment

TAVR Evaluations guidelines can be found under TAVR.

Utpal Desai, M.D. #009810 Patrick Mangonon, M.D. #059406  Ages 18 years of age and older	AdventHealth Medical Group 1061 Medical Center Dr Suite 305 Orange City, FL 32763	386 / 231-3600 Fax: 386 / 231-3602
Hiep Nguyen, M.D. #078769	Heart and Lung Institute of Florida 305 N Mangoustine Av Suite 200 Sanford, FL 32771	321 / 363-9335 Fax: 321 / 219-9930
Jeremy Steinbaum, M.D. #006391  All ages	North Orlando Surgical Group, Inc. 2864 Wellness Av Suite 200 Orange City, FL 32763	386 / 775-0333 Fax: 386 / 775-0427



Additional Surgery information on the following page.

**SURGERY (continued)**

**VASCULAR**

**Prior authorization from the FHCP Central Referrals Department is not needed.** The requesting provider will send an order to the specialist. Appointments can be made by the physician's office or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

Zoll Life Vests guidelines can be found under Durable Medical Equipment

TAVR Evaluations guidelines can be found under TAVR.

Utpal Desai, M.D. #009810 Patrick Mangonon, M.D. #059406  Members 18 years of age and older	AdventHealth Medical Group 1061 Medical Center Dr Suite 305 Orange City, FL 32763	386 / 231-3600 Fax: 386 / 231-3602
David Joseph M.D. #117764 Dor, Isaac, M.D. #124479 Ratan Ahuja M.D. #095702 Syed Mahmood, M.D. #095702 Balaji Shanmugam, M.D. #124764  Members 18 years of age and older	Central Florida Cardiovascular Consultants 915 Harley Strickland Blvd Orange City, FL 32763  1319 S International Pkwy Suite 1171 Lake Mary, FL 32746	386 456-0300 Fax: 386/ 456-0303
Kevin Claudeanos, M.D. #063703 Richard Teed, M.D. #063705 Jon Wesley, M.D. #062317	Florida Health Network 7560 Red Bug Lake Rd Ste 2024, Oviedo, FL 32765	407 / 648-4323 Fax: 407 / 839-1493

Members 18 years of age and older		
George Adcock, M.D. #086608 Robert Winter, M.D. #086379	Orlando Health Health and Vascular Institute 125 Waymont Ct Suite 111 Lake Mary, FL 32746  FHCP patients can also access other Orlando Health providers in Orange and Osceola counties. To research Orlando Health Providers please visit <a href="#">Orlando Health Provider Search</a>	407 / 539-2100 Fax: 407 / 539-1472
Members 18 years of age and older		

Additional Surgery information on the following page.

## **SURGERY (continued)**

## **VASCULAR**

**Prior authorization from the FHCP Central Referrals Department is not needed.** The requesting provider will send an order to the specialist. Appointments can be made by the physician's office or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

Zoll Life Vests guidelines can be found under Durable Medical Equipment

TAVR Evaluations guidelines can be found under TAVR.

Joan Iacobelli, M.D. #10S540 Jeremy Steinbaum, M.D. #006391	North Orlando Surgical Group, Inc. 2864 Wellness Av Suite 200 Orange City, FL 32763	386 / 775-0333 Fax: 386 / 775-0427
Muhammad Ghumman, M.D. #084250 Dustin Hill, M.D. #091303 Salvador Lanza, M.D. #006722 Harenda Patel, M.D. #039513	Orlando Heart and Vascular Institute 392 Rinehart Rd Suite 2080 Lake Mary, FL 32746  521 W State Road 434 Suite 307 Longwood, FL 32750  FHCP patients can also access other Orlando Health providers in Orange and Osceola counties. To research Orlando Health Providers please visit <a href="#">Orlando Health Provider Search</a>	321 / 841-6444 Fax: 407 / 650-1307

## **SURGICAL FACILITIES**

**REQUIRES PRIOR AUTHORIZATION.** If the request is approved the requesting provider will be notified and the procedure can then be scheduled. Patients may have their pre-op testing, ie labs, chest x-ray, ekg at the facility where the surgery is approved, if available.

Alliance Surgical Center, LLC #10P538	917 Rinehart Rd Suite 1001 Lake Mary, FL 32746	407 / 708-5383 Fax: 407 / 708-5390
Blue Springs Surgery Center #10G603	1053 Medical Center Dr Suite 201 Orange City, FL 32763	386 / 878-8080 Fax: 386 / 878-8081
HCA Florida Lake Monroe Hospital #00Y009	1401 W Seminole Blvd Sanford, FL 32771	407 / 321-4500
Lake Mary Surgery Center, LLC #037262	460 St Charles Ct Lake Mary, FL 32746	407 / 585-0263 Fax: 407 / 585-0264
Maitland Surgery Center #10T354	790 Concourse Pkwy S Suite 100 Maitland, FL 32751	407 / 691-3331 Fax: 407 691-3332
OH Health Rinehart Rd Surgery Center #092849	392 Rinehart Rd Suite 1090, Lake Mary, FL 32746	321 / 363.9400 Fax: 321 / 363-9444

## **TAVR EVALUATIONS**

**REQUIRES PRIOR AUTHORIZATION.** Please complete the “FHCP Referral Form” found at [fhcp.com](http://fhcp.com) under the *Referrals, Prior Authorizations, and Orders* tab. Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

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## TERTIARY CARE CENTERS

**REQUIRES PRIOR AUTHORIZATION.** Please complete the “FHCP Referral Form” found at [fhcp.com](http://fhcp.com) under the *Referrals, Prior Authorizations, and Orders* tab. Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

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## TRANSPLANTS

**REQUIRES PRIOR AUTHORIZATION.** Please complete the “FHCP Referral Form” found at [fhcp.com](http://fhcp.com) under the *Referrals, Prior Authorizations, and Orders* tab. Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

**Routine requests:** Non-urgent and elective procedures should not be scheduled until approvals are obtained to avoid patients having financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible as it may take up to 14 days calendar days for determinations/authorizations.

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## **ULTRASOUND TESTING**

**Prior authorization from the FHCP Central Referrals Department is not needed.** The requesting provider will send an order to the specialist. Appointments can be made by the physician's office or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

**(H) - Outpatient Hospital Department/Facility**

**(N) - Outpatient Non-Hospital Facility**

**Out of Pocket costs may vary depending on location or benefit plan**

**ALL BREAST ULTRASOUNDS, REQUESTED AFTER A MAMMOGRAM, ARE TO BE DONE AT THE FACILITY WHERE THE MAMMOGRAM WAS PERFORMED.**

Florida Health Care Plan (N)	Guidewell Medical Center 707 Platinum Point Pl Lake Mary, FL 32746  General, Vascular and GYN Appointments Preferred.	Centralized Phone/Fax Phone: 386 /238-3270 X 3303 Fax: 386 / 238-3256
HCA Florida Lake Monroe Hospital #00Y009 (H)	1401 W Seminole Blvd Sanford, FL 32771	407 / 321-4500
Cyrus Diagnostic Imaging, Inc. #109138 (N)	165 Waymont Ct Lake Mary, FL 32746 Patients Screened For Mobility	407 / 321-3012 Fax: 407 / 321-9006
Orlando Diagnostic Center #039056 (N)	450 W SR 434 Suite 102 Longwood, FL 32750	321 / 207-0200 Fax: 407 / 262-0924
Orlando Health Imaging Centers  Altamonte Springs #059882  Lake Mary #086881	398 E Altamonte Dr. Altamonte Springs, FL 32701  392 Rinehart Rd Suite 1040 Lake Mary, FL 32746	Centralized Phone/Fax 407 / 331-9355 Fax: 407 / 331-9481

Oviedo Medical Center #061457 (H)	8300 Red Bug Lake Rd. Oviedo, FL 32765	407 / 890-2273
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Additional Ultrasound Testing information on the following page.

**ULTRASOUND TESTING continued**

**Prior authorization from the FHCP Central Referrals Department is not needed.** The requesting provider will send an order to the specialist. Appointments can be made by the physician's office or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

**(H) - Outpatient Hospital Department/Facility**

**(N) - Outpatient Non-Hospital Facility**

**Out of Pocket costs may vary depending on location or benefit plan**

**ALL BREAST ULTRASOUNDS, REQUESTED AFTER A MAMMOGRAM, ARE TO BE DONE AT THE FACILITY WHERE THE MAMMOGRAM WAS PERFORMED.**

SimonMed Imaging Florida, LLC. #042277 (N)	917 Rinehart Rd Suite 1051 Lake Mary, FL 32746  225 W SR 434 Suite 104 Longwood, FL 32750  7424 Red Bug Lake Rd Oviedo, FL 32765	Central Phone/Fax Phone: 407 / 788-2888 Fax: 407 / 682-0746
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**EXCEPTIONS TO THE ABOVE ARE NOTED ON THE FOLLOWING PAGE.**



Additional Ultrasound Testing information on the following page.

### **ULTRASOUND TESTING continued**

**REQUIRES PRIOR AUTHORIZATION.** Please complete the “FHCP Referral Form” found at [fhcp.com](http://fhcp.com) under the *Referrals, Prior Authorizations, and Orders* tab. Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

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The exceptions to the above are:

- Breast MRI’s
- Sestamibi Scan (Endocrinologists and Cardiologists can order with no prior authorization)
- Stereotactic Breast Biopsy
- CT Colonography (Virtual Colonoscopy)
- Pill Cam
- Genetic Testing
- Hida Scans
- PET SCANS

## URGENT CARE FACILITIES

**Prior authorization from FHCP Central Referrals is not needed.** Any FHCP member may utilize these facilities when FHCP Extended Hours Care Centers (EHCC) and the member's primary care physician (PCP) are unavailable for medical services. Urgent Care Providers should attempt to direct the member to member's Primary Care Physician (PCP) or an FHCP Extended Hours Care Clinic if available prior to initiating treatment.

CareSpot of Orlando	512 E Altamonte Dr Suite 100, Altamonte Springs, FL 327014  136 Parliament Lp Suite 1020 Lake Mary, FL 32746  968 W Mitchell Hammock Rd Suite 1050 Oviedo, FL 32765  5355 Red Bug Lake Rd Winter Springs, FL 32708	321 / 319-0212 Fax: 321 / 319-0123  407 / 333-0160 Fax: 407 / 333-0108  407 / 890-1890 Fax: 407 890-1891  321-304-3300 Fax: 321 / 304-3287
Central Florida Pediatric Urgent Care  Members 0 – 21 years of age <b>Non-Medicare Members Only</b>	425 Hunt Club Blvd Suite 1001 Apopka, FL 32703	407 / 865-6564 Fax: 407 865-6266
Express Care Clinic, LLC.	2650 W SR 434 Longwood, FL 32779	407 / 475-3366 Fax: 407 / 475-3367

## **UROGYNECOLOGY**

**Prior authorization from the FHCP Central Referrals Department is not needed.** The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

Sarah St. Louis, M.D. #077653 Members 12 years of age and older	Associates in Urogynecology 1561 W Fairbanks Av Suite 205 Winter Park, FL 32789	407 /286-6190 Fax: 866 /307-6193
Bela Kudish, M.D. #10U796	Bela Vida Urogynecology 8400 Red Bug Lake Rd Suite 2090, Oviedo, FL 32765	407 982-4852 Fax: 407 604-6323

## UROLOGY

**Prior authorization from the FHCP Central Referrals Department is not needed.** The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

Michael Grable, M.D. # 001811 Arash Rafiei, M.D. # 049271 Stephen Weiss, M.D. #000126  Members 16 years of age and older	Advanced Urology Institute, LLC 685 Peachwood Dr Suite 1 DeLand, FL 32720  2583 S Volusia Av Suite 300/400 Orange City FL 32763	386 / 736-3463 Fax: 386 / 736-3492  386 / 774-2121 Fax: 386 / 774-5505
Andrew Davidiuk, M.D. # 066515 David Jablonski, M.D. # 061656 Javier Miller, M.D. # 061795 Steven Brooks, M.D. #108854 Charles Witten # 095333  Member 18 years of age and older	Orlando Health Urology 1000 W Broadway St Oviedo Suite 150, FL 32765  515 W SR 434 Suite 201 Longwood, FL 32750  4106 W Lake Mary Blvd Suite 215 Lake Mary, FL 32746	877 / 876-3627 Fax : 321 / 843-4101  407 / 332-0777 Fax : 407 / 548-2354  407 / 332-7700 Fax : 407 / 332-9749
Marvin Young, M.D. #10F825  Prakash Maniam, M.D. #067096	HCA Florida Urology Lake Mary 1071 S Sun Dr Suite 1003 Lake Mary, FL 32746  HCA Florida Urology Oviedo 8400 Red Bug Lake Rd Suite 1010 Oviedo, FL 32765	407 / 302-2620 Fax : 407 / 302-2690  407 / 890-3020 Fax : 407 / 365-7053

## **VACUUM ASSISTED CLOSURE DEVICES**

**REQUIRES PRIOR AUTHORIZATION.** Please complete the “FHCP Referral Form” found at [fhcp.com](http://fhcp.com) under the *Referrals, Prior Authorizations, and Orders* tab. Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

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**Urgent requests:** Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as urgent requests. Physician offices should call FHCP Central Referrals Department at 386.238.3230 to discuss urgent cases with a clinician rather than faxing requests.

## VARICOSE VEIN TREATMENT

**REQUIRES PRIOR AUTHORIZATION.** Please complete the “FHCP Referral Form” found at [fhcp.com](http://fhcp.com) under the *Referrals, Prior Authorizations, and Orders* tab. Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

**Routine requests:** Non-urgent and elective procedures should not be scheduled until approvals are obtained to avoid patients having financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible as it may take up to 14 days calendar days for determinations/authorizations.

**Urgent requests:** Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as urgent requests. Physician offices should call FHCP Central Referrals Department at 386.238.3230 to discuss urgent cases with a clinician rather than faxing requests.

Hugo Hart, M.D. #072384 Samuel Martin, M.D. #002784 Charles Stein, M.D. #130082  Members 18 years of age and older	Vascular Vein Centers 4106 W Lake Mary Blvd Suite 325 Lake Mary, FL 32746  1200 Edgewater Dr Orlando, FL 32804  100 N Dean Rd Suite 201 Orlando, FL 32825	Centralized Phone/Fax 407 / 244-8859 Fax: 888 / 272-9531
Christopher Meyers, M.D. #074085  Currently not accepting new patients Members 16 years of age and older	Florida Vein Care Specialists, LLC 75 Fox Ridge Ct Suite D Debary, FL 32713	Centralized Phone/Fax 321 / 252-0327 Fax: 321 / 549-0522
George Adcock, M.D. #005311 Robert Winter, M.D. #004708 Members 18 years of age and older	Orlando Health Health and Vascular Institute 125 Waymont Ct Suite 111 Lake Mary, FL 32746  <b>FHCP patients can also access other Orlando Health providers in Orange and Osceola counties. To research Orlando Health Providers please visit <a href="#">Orlando Health Provider Search</a></b>	407 / 539-2100 Fax: 407 / 539-1472

## **WEIGHT MANAGEMENT PROGRAMS**

**Prior authorization from the FHCP Central Referrals Department is not needed.** Any FHCP member may self-refer to their provider of choice. Members may call directly to the Diabetes/Health Education Department in Daytona Beach to reserve their seating. Please call 386 / 676-7311, Monday through Friday between 9:00 am – 5:00 pm.

Florida Health Care Plans  Eat Right Move Right Adult Weight Management Program  BMI of 27 or higher – No Charge	FHCP Center 330 N. Clyde Morris Blvd Suite 9 Daytona Beach, FL 32114  Classes available at various locations on an individual basis, or zoom depending on the need. Classes are taught by Registered Dietitians.	Centralized Phone/Fax 386 / 676-7133 Fax : 386 / 238-3228
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## WOUND CARE

### WOUND CARE AT FHCP

**Prior authorization from the FHCP Central Referrals Department is not needed.** The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

Karla McNish, M.D. # 10M623	FHCP Deland Facility 937 N Spring Garden Av Deland, FL 32720	386 / 736-1948 Fax: 386 / 481-6226
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### WOUND CARE OTHER PROVIDERS

**REQUIRES PRIOR AUTHORIZATION.** Please complete the "FHCP Referral Form" found at [fhcp.com](http://fhcp.com) under the *Referrals, Prior Authorizations, and Orders* tab. Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP's Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

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**Urgent requests:** Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as urgent requests. Physician offices should call FHCP Central Referrals Department at 386.238.3230 to discuss urgent cases with a clinician rather than faxing requests.

Nautilus Wound Care at Orlando Health South Seminole	555 W SR 434 Longwood, FL 32750	Centralized Phone & Fax 407 767-5843 Fax: 407 767-5832
Nautilus Wound Care Outpatient Center	715 W SR 434 Suite 101 Longwood, FL 32750	



Additional Wound Care information on the following page.

## **WOUND CARE (continued)**

### **WOUND CARE IN-HOME**

**REQUIRES PRIOR AUTHORIZATION.** Please complete the “FHCP Referral Form” found at [fhcp.com](http://fhcp.com) under the *Referrals, Prior Authorizations, and Orders* tab. Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

**Routine requests:** Non-urgent and elective procedures should not be scheduled until approvals are obtained to avoid patients having financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible as it may take up to 14 days calendar days for determinations/authorizations.

**Urgent requests:** Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as urgent requests. Physician offices should call FHCP Central Referrals Department at 386.238.3230 to discuss urgent cases with a clinician rather than faxing requests.

## **HYPERBARIC OXYGEN THERAPY (HBO) AND VACUUM ASSISTED CLOSURE DEVICES**

**REQUIRES PRIOR AUTHORIZATION.** Please complete the “FHCP Referral Form” found at [fhcp.com](http://fhcp.com) under the *Referrals, Prior Authorizations, and Orders* tab. Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

**Routine requests:** Non-urgent and elective procedures should not be scheduled until approvals are obtained to avoid patients having financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible as it may take up to 14 days calendar days for determinations/authorizations.

**Urgent requests:** Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as urgent requests. Physician offices should call FHCP Central Referrals Department at 386.238.3230 to discuss urgent cases with a clinician rather than faxing requests.

## **X-RAYS - PLAIN FILMS**

**Prior authorization from the FHCP Central Referrals Department is not needed.** The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

**(H) - Outpatient Hospital Department/Facility**

**(N) - Outpatient Non-Hospital Facility**

**Out of Pocket costs may vary depending on location or benefit plan**

Florida Health Care Plan (N)	Guidewell Medical Center 707 Platinum Point Pl Lake Mary, FL 32746  Appointments preferred; walk-ins accepted when schedule permits. Patients 600 pounds and under	407 / 878-0910 Ext. 5
Florida Health Care Plan (N) Patients 485 lbs. & under  STAT READINGS AVAILABLE	FHCP Center 2777 Enterprise Rd Orange City, FL 32763  Appointments preferred; walk-ins accepted when schedule permits.	386 / 774-2550 Ext. 6823 Fax: 386 / 774-4705
HCA Florida Lake Monroe Hospital #00Y009 (H)	1401 W Seminole Blvd Sanford, FL 32771	407 / 321-4500
Cyrus Diagnostic Imaging, Inc. #109138 (N)  Patients 400 lbs. & under	165 Waymont Ct Lake Mary, FL 32746 Patients Screened For Mobility	407 / 321-3012 Fax: 407 / 321-9006
Orlando Diagnostic Center #039056 (N)	450 W SR 434 Suite 102 Longwood, FL 32750	321 / 207-0200 Fax: 407 / 262-0924
Orlando Health Imaging Centers (H)  Altamonte Springs #059882  Lake Mary #086881	398 E Altamonte Dr. Altamonte Springs, FL 32701  392 Rinehart Rd Suite 1040 Lake Mary, FL 32746	Centralized Scheduling/Fax 407 / 331-9355 Fax: 407 / 331-9481

Additional X-ray (Plain Films) information on the following page.

**X-RAYS - PLAIN FILMS continued**

**Prior authorization from the FHCP Central Referrals Department is not needed.** The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

**(H) - Outpatient Hospital Department/Facility**

**(N) - Outpatient Non-Hospital Facility**

**Out of Pocket costs may vary depending on location or benefit plan**

Oviedo Medical Center #061457 (H)	8300 Red Bug Lake Rd Oviedo, FL 32765	407 / 890-2273
SimonMed Imaging Florida, LLC #042277 (N)	917 Rinehart Rd Suite 1051 Lake Mary, FL 32746 225 W SR 434 Suite 104 Longwood, FL 32750 7424 Red Bug Lake Rd Oviedo, FL 32765	Central Phone/Fax Phone: 407 / 788-2888 Fax: 407 / 682-0746

## **X-RAYS - STAT READINGS**

**Prior authorization from the FHCP Central Referrals Department is not needed.** The requesting Provider should call the listed facility directly to schedule an appointment.

**(H) - Outpatient Hospital Department/Facility**

**(N) - Outpatient Non-Hospital Facility**

**Out of Pocket costs may vary depending on location or benefit plan**

Florida Health Care Plan (N)	Guidewell Medical Center 707 Platinum Point Pl Lake Mary, FL 32746	407 / 878-0910
Florida Health Care Plan (N) Patients 485 lbs. & under STAT READINGS AVAILABLE	FHCP Center  2777 Enterprise Rd Orange City, FL 32763  Appointments preferred; walk-ins accepted when schedule permits.	386 / 774-2550 Ext. 6823 Fax: 386 / 774-4705
HCA Florida Lake Monroe Hospital #00Y009 (H)	1401 W Seminole Blvd Sanford, FL 32771	407 / 321-4500
Cyrus Diagnostic Imaging, Inc. #109138 (N) Patients 400 lbs. & under	165 Waymont Ct Lake Mary, FL 32746 <b>Patients screened for mobility</b>	407 / 321-3012 Fax: 407 / 321-9006
Advent Health Imaging #00YG34 (H)	1745 Sterling Silver Blvd Deltona, FL 32725	Phone: 386 / 917-7500 Fax: 386 / 917-5576
AdventHealth Fish Memorial #00YG34 (H)	1055 Saxon Blvd Orange City, FL 32763	386 / 917-5428 Fax: 386 / 917-5576
Akumin Imaging #008160 (N)	1555 Saxon Blvd Bldg. 4 Suite 401 Deltona, FL 32725 <b>Patients screened for mobility</b>	386 / 860-9336 Fax: 386 / 860-2225

**(H) - Outpatient Hospital Department/Facility**

**(N) - Outpatient Non-Hospital Facility**

**Out of Pocket costs may vary depending on location or benefit plan**

Additional X-rays (STAT READING) information on the following page.

**X-RAYS - STAT READINGS continued**

**Prior authorization from the FHCP Central Referrals Department is not needed.** The requesting Provider should call the listed facility directly to schedule an appointment.

**(H) - Outpatient Hospital Department/Facility**

**(N) - Outpatient Non-Hospital Facility**

**Out of Pocket costs may vary depending on location or benefit plan**

Orlando Diagnostic Center #039056 (N)	450 W SR 434 Suite 102 Longwood, FL 32750	321 / 207-0200 Fax: 407 / 262-0924
Oviedo Medical Center #061457 (H)	8300 Red Bug Lake Rd Oviedo, FL 32765	407 / 890-2273
SimonMed Imaging Florida, LLC #042277 (N)	917 Rinehart Rd Suite 1051 Lake Mary, FL 32746 225 West SR 434 Suite 104 Longwood, FL 32750 7424 Red Bug Lake Rd Oviedo, FL 32765	Central Phone/Fax Phone: 407 / 788-2888 Fax: 407 / 682-0746

