

COVID-19

Update: May 19, 2023

Provider Audience: Individual Under 65, Small Group, Large Group & Medicare

On February 10, 2023, The Department of Human Services (HHS) declared May 11, 2023, as the official last day of the COVID-19 public health emergency (PHE). With the PHE concluded some services members received during the PHE will change.

COVID 19 Vaccine:

- The bivalent vaccine is now the standard vaccine authorized for use against COVID-19 in the US. All monovalent COVID-19 vaccines have been discontinued.
- FHCP is offering the Moderna bivalent vaccine at no cost to members. [Click here to find a location](#) .

COVID 19 Vaccine Booster Recommendations:

- The Moderna bivalent vaccine is authorized for individuals 6 months and older.
- Everyone ages **6 months through 5 years** with no previous doses of COVID vaccine should receive 2 of the bivalent vaccine 1 month apart. The severely immunocompromised should receive a 3rd dose of the bivalent vaccine 1 month after the 2nd dose.
- Everyone ages **6 years through 11 years** should receive 1 does of the bivalent vaccine. The severely immunocompromised should receive a 2nd dose of the bivalent vaccine 2 months after the 1st dose.
- Everyone ages **12 years through 64 years** should receive 1 dose of the bivalent vaccine.
- Everyone **65 years and older** should receive a 2nd dose of the bivalent vaccine 4 months after the 1st dose. The severely immunocompromised should receive a 3rd dose of the bivalent vaccine 2 months after the 2nd dose.

*Immunosuppressed refers to persons who have undergone solid organ, bone marrow or stem cell transplants or who are diagnosed with conditions that are considered to have equivalent level of immunocompromise such undergoing cancer treatment or have AIDS.

Vaccine Cross-Over Information

Members who received the Johnson & Johnson vaccine at least 2 months ago or the Pfizer vaccine at least 6 months ago may cross-over and receive a Moderna booster.

COVID 19 Testing

- It is recommended members who are not feeling well and present symptoms that may include shortness of breath, fever, or cough take an at-home COVID-19 test.
- Access to free over the counter COVID-19 tests has ended. At-home tests may be purchased at a local or online pharmacy.
- In Flagler, Volusia and Seminole counties, members with severe symptoms may continue to access [FHCP Testing Locations](#) for testing.
- Members residing in Brevard and St. Johns counties may access their primary care providers or visit an FHCP Contracted Urgent Care Provider. A listing of Contracted Urgent Care Providers is listed on fhcp.com .
- Members are required to have a lab order from a healthcare provider to be tested at a Quest Patient Care Centers effective May 12, 2023.

Telemedicine:

- Members may continue to access FHCP Employed Primary Care Physicians, Behavioral Health Providers and Specialists for virtual visits. Members will be responsible for their normal office visit cost share for virtual visits.
- Members may continue to access Contracted Primary Care Physicians, Behavioral Health Providers, and Specialty Providers as long as the following requirements are met:
 - Telehealth services are part of the provider's contractual agreement with FHCP.
 - Telehealth platforms are HIPAA compliant and include audio and visual components following the Office of Civil Rights guidance.
 - Claims are submitted with the proper documentation, place of service and modifiers.
- Members will be responsible for their normal office visit cost share for virtual visits with Contracted Primary Care Physicians, Behavioral Health Providers, and Specialty Providers.
- Members may continue to access [Doctor on Demand](#) with board-certified providers 24 hours a day 7 days a week. Members will be responsible for their normal office visit cost share for virtual visits.
- Urgent Care facilities, Outpatient Programs (IOP) and Partial Hospitalization Programs (PHP) will no longer be able to provide virtual visits with Members.
- FHCP does not cover audio-only visits for Commercial or ACA members.

Claims:

- Providers may bill codes G2012, G2010 and G2252 for virtual visits along with remote patient monitoring codes for established patients only after May 11, 2023.
- The following billing codes 90785 – 90840 for Behavioral Services are now part of the Telehealth Services List.
- After December 31, 2023 Incident-to virtual services with supervision will no longer be allowed.
- Providers will receive reimbursement for audio-only visits for Medicare Members by using codes 99441-99443, when billed with the appropriate and necessary elements to meet the codes descriptions through December 31, 2023.
- Place of Service codes (POS) 02 and 10 may still be used to report the members appropriate location when telehealth services are rendered.

For questions or concerns regarding this announcement please contact rhemphill@fhcp.com