

COVID-19

Update: January 12, 2023

Provider Audience: Individual Under 65, Small Group, Large Group & Medicare

Florida Health Care Plans (FHCP) is actively engaged in the COVID-19 public health emergency and is committed to supporting our members and our communities as this difficult situation evolves. Accordingly, FHCP is pursuing the following initiatives:

COVID 19 Testing through **April 14, 2023**

- In Volusia, Flagler and Seminole counties, Members who desire to be tested in person for COVID-19 are strongly encouraged to go to one of FHCP's COVID-19 testing locations for testing. FHCP testing sites will give our members results and will **include treatment recommendations and follow-up** care if necessary. For a list of the locations please visit <https://www.fhcp.com/for-providers>
- In Brevard County, for Members who desire to be tested in person for COVID-19, Quest has an available test 39448 which can be ordered by providers able to collect specimens using a nasopharyngeal and/or oropharyngeal swab. The testing kits can be ordered from Quest. The test for COVID-19 must be ordered on a separate requisition from other tests. Members may also go to several network providers who perform COVID-19 testing, including multiple urgent care locations.
- In St. Johns County, for members who desire to be tested in person for COVID-19, Quest has an available test 39448 which can be ordered by providers able to collect specimens using a nasopharyngeal and/or oropharyngeal swab. The testing kits can be ordered from Quest. The test for COVID-19 must be ordered on a separate requisition from other tests. Members may also go to several other providers who perform COVID-19 testing, including multiple urgent care locations.

Florida Health Care Plans is offering a reimbursement program to members for FDA-approved, over the counter COVID-19 diagnostic tests. <https://www.fhcp.com/covid-19-information/covid-19-reimbursement-program/>

COVID 19 Vaccine:

- FHCP is offering the Moderna vaccine to FHCP members and anyone in the community who wishes to be vaccinated. An appointment is appreciated but is not necessary. Vaccinations, including booster shots, will be given on a walk-in basis. [Click here to find a location.](#)
- The Moderna vaccine has been approved for the pediatric population 6 months and older as well as adults

OVID 19 Vaccine Booster Recommendations:

FHCP is offering the new bivalent booster shots from Moderna also known as an “updated booster” which targets both the original strain of SARS-CoV-2 and omicron subvariants BA.4 and BA.5. Those who are moderately or severely immunocompromised should speak with their provider or that of their child regarding updated recommendations.

The Moderna Vaccine bivalent booster is only authorized for adults 18 y/o and older.

- Everyone ages **6 months through 11 years** should get the 2 COVID-19 primary series doses.
- Everyone ages **12 years – 17 years** is recommended to receive one bivalent booster at least two months after the 2nd primary series dose. Please note, currently only the Pfizer bivalent booster is recommended for this age group.
- Everyone ages **18 years and older** is recommended to receive the new updated bivalent booster at least two months after receiving the 2nd primary series dose or last booster.
 - This includes those who have received all primary series doses and people who have previously received one or more original monovalent boosters.

Vaccine Cross-Over Information

- People who received the Johnson & Johnson vaccine at least 2 months ago or the Pfizer vaccine at least 6 months ago may cross-over and receive a Moderna booster.

Telemedicine:

- Members continue to have access to FHCP employed Primary Care Physicians, Behavioral Health Providers, and Specialist Provider at \$0 cost for virtual visits with such FHCP employed providers if the doctor has the virtual visit capability.
- To ensure FHCP members who need care can better focus on their health, FHCP has extended the following through **April 14, 2023**:
 - FHCP will allow all non-staff Primary Care Physicians, Behavioral Health Providers, and Specialist Providers to provide virtual visits with Members if they have telemedicine capabilities which ***include a video component***. Members will be responsible for their normal office visit cost share for virtual visits.
 - FHCP does not cover audio-only visits for Commercial or ACA members.
 - FHCP will allow urgent care facilities to provide virtual visits with Members if they have telemedicine capabilities which ***include a video component***. Members will be responsible for their normal office visit cost share for virtual visits.

- FHCP will allow Intensive Outpatient Programs (IOP) and Partial Hospitalization Program (PHP) providers to provide virtual visits with Members if they have telemedicine capabilities which **include a video component**. Members will be responsible for their normal office visit cost share for virtual visits.

Pharmacy Services through April 14, 2023:

- In response to CDC guidelines of encouraging individuals who are ill or at higher risk for COVID-19 to remain home, Members may fill prescriptions and have them mailed with free standard shipping.

In addition, FHCP is waiving early refill limits on 30 Day prescription medications for Medicare Members Only.

Claims through April 14, 2023:

- FHCP will work closely with providers and physicians to ensure Members are not balance billed for any covered services related to COVID-19 testing.
- All Claims that result in a Member being sent for a test or require in office/facility collection must be billed with modifier 'CS' on every line of the claim.
- Claims must be submitted with place of service '02' and have a '95' or 'GT' modifier.

Should you have any questions regarding this bulletin, please contact RHemphill@FHCP.com