



TO: FHCP PROVIDERS

FROM: MARY PETERSON / PROVIDER SERVICES ADMINISTRATIVE SPECIALIST

DATE: OCTOBER 2021

RE: PROVIDER RESOURCE GUIDE UPDATES

The following changes have been made to the FHCP Provider Resource Guide (Formerly known as the FHCP Provider Handbook). The Provider Resource Guide can be viewed under the Providers tab-For Providers under Resources, Education and Support at: fhcp.com.

SECTION NAME	DESCRIPTION OF CHANGE	REVISION DATE
How to Join Our Networks Page 21	Verbiage added under Behavioral health care practitioners and added under Facilities Page 23	10/1/2021
FHCP Participating Provider Responsibilities Page 25	Verbiage added under Additional Provider Responsibilities Page 27	10/1/2021
How We Manage Our Members' Care Page 45	Verbiage removed and added under In-Home Providers and New Member Transition Process Page 46 Phone # updated and added verbiage Page 47	10/1/2021
FHCP Holiday Schedule Page 77	Updated 2021 Holiday Schedule to include New Year's Eve	10/1/2021

If you have any questions about this memo, please contact me at: 386-615-5079, or mpeterson1@fhcp.com. Thank you.

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