



TO: FHCP PROVIDERS

FROM: MARY PETERSON / PROVIDER CONTRACTING ADMINISTRATIVE SPECIALIST

DATE: MARCH 2022

RE: PROVIDER RESOURCE GUIDE UPDATES

The following changes have been made to the FHCP Provider Resource Guide (Formerly known as the FHCP Provider Handbook). The Provider Resource Guide can be viewed under the Providers tab-For Providers under Resources, Education and Support at: fhcp.com.

SECTION NAME	DESCRIPTION OF CHANGE	REVISION DATE
Additional Resources for Participating Providers Via the FHCP Provider Portal Page 7	Updated Verbiage under Provider Newsletters Page 7	3/1/2022
FHCP Participating Provider Responsibilities Page 25	Verbiage under Register for and use the FHCP Online Provider Portal Page 26	3/1/2022
Our Products Page 37	Verbiage under Commercial and Individual Under 65 Products and Medicare Products Page 37	3/1/2022
Participating Provider Claims Audit Programs Page 71	Verbiage under Escalation Process Page 74	3/1/2022

If you have any questions about this memo, please contact me at: 386-615-5079, or mpeterson1@fhcp.com. Thank you.

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