

TO: FHCP PROVIDERS

FROM: MARY PETERSON / PROVIDER SERVICES ADMINISTRATIVE SPECIALIST

DATE: JANUARY 2022

RE: PROVIDER RESOURCE GUIDE UPDATES

The following changes have been made to the FHCP Provider Resource Guide (Formerly known as the FHCP Provider Handbook). The Provider Resource Guide can be viewed under the <u>Providers</u> tab-For Providers under Resources, Education and Support at: fhcp.com.

SECTION NAME	DESCRIPTION OF CHANGE	REVISION DATE
Health Care Identification Cards	Updated Non-Medicare ID Cards	1/3/2022
Page 39	Page 39	
		1/3/2022
Health Care Identification Cards	Updated Medicare ID Cards	
Page 39	Page 40	
Medical Management/Utilization	Updated verbiage under Prior Authorization	1/3/2022
Management Process	Requirements	
Page 48	Page 52	
Provider Billing Guidelines	Removed Holly Hill Facility location under Risk	1/3/2022
Page 62	Adjustment Data Requirements	
	Page 66	
Provider Billing Guidelines	Removed verbiage 1 st paragraph under	1/3/2022
Page 62	Provider Electronic Payment Options	
	Page 68	

If you have any questions about this memo, please contact me at: 386-615-5079, or mpeterson1@fhcp.com. Thank you.

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