

FHCP Memorandum

TO: FHCP PROVIDERS

FROM: MARY PETERSON / PROVIDER SERVICES ADMINISTRATIVE SPECIALIST

DATE: FEBRUARY 2021

RE: PROVIDER RESOURCE GUIDE UPDATES

The following are recent updates to the FHCP Provider Resource Guide (Formerly known as the FHCP Provider Handbook). The Guide is available at <https://www.fhcp.com/documents/FHCP-Provider-Resource-Guide.pdf>. A printed copy of information posted to the FHCP Web site is available upon request.

SECTION NAME	DESCRIPTION OF CHANGE	REVISION DATE
FHCP General Wellness Guidelines Page 8	Updated link with 2021 FHCP General Wellness Guidelines	2/1/2021
Primary Care Physician Appointment Access Page 14	Verbiage has been updated	2/1/2021
Health Care Identification Cards Page 40	Removed Self-Insured HMO Plan Cards (No longer covered by FHCP)	2/1/2021
Medical Management/Utilization Management Process Page 51	Updated links for CMS and First Coast Service Options	2/1/2021
FHCP Holiday Schedule Page 79	Updated 2021 FHCP Holiday Schedule	2/1/2021

If you have any questions in reference to this memo, please contact me at 386 / 615-5079, or mpeterson1@fhcp.com. Thank you.