



PROVIDER REFERRAL GUIDE – VOLUSIA/FLAGLER COUNTIES

THE FHCP PROVIDER REFERRAL GUIDES CAN BE FOUND AT

[HTTPS://WWW.FHCP.COM/PROVIDERS/](https://www.fhcp.com/providers/)

AND THE FHCP PROVIDER PORTAL

These links make the Referral Guidelines easily accessible, and they are updated monthly.

The guides are interactive, so there's no need to scroll!

NOTE: We do not recommend printing this extensive guide, as it's updated monthly. If you note any errors in the guide, please contact FHCP Provider Services at 386-317-8809 so that we may make corrections.

HELPFUL TIPS FOR REFERRAL GUIDE NAVIGATION:

- **Ctrl + F** – Brings up the “Find” function box. Type the specialty in the box, and exact matches will appear to the left of your screen on the Navigation panel. Select your choice, and you'll be directed to the specialty under the Table of Contents. Click on the specialty to go directly to the list of specialists.
- Alternatively, you may select the specialty of choice in the Table of Contents. Click on the specialty to go directly to the list of specialists.
- **Ctrl + Home** will return you to the top of this document.



PROVIDER REFERRAL GUIDE – VOLUSIA/FLAGLER COUNTIES

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| FHCP Central Referral Department | Ph: 386-238-3230 or Toll Free: 800-352-9824, Ext 3230 Fax: 386-238-3253 or 855-442-8398 |
| Central Referral Department Manager – Sue Schack, LPN | Ph: 386-676-7100 or Toll Free: 800-352-9824, Ext 3230 |
| Central Referral Department Clinical Supervisor – Jane Vesta, LPN | Ph: 386-676-7100 or Toll Free: 800-352-9824, Ext 3230 |
| Provider Relations Manager – Roberta Hemphill | Ph: 800-352-9824, Ext 7423 or 386-616-5018 |
| Flagler & Volusia Counties Provider Relations Coordinator – Rhonda White | Ph: 800-352-9824, Ext 7662 or 386-317-8809 |
| FHCP Case Management – Utilization Review Department | Ph: 386-676-7187 or Toll Free: 866-676-7187 |
| FHCP Case Management – Coordination of Care Department | Ph: 386-238-3284 or Toll Free: 855-205-7293 |
| Provider Benefits and Eligibility Questions | Ph: 386-615-4024 or Toll Free: 844-615-4024 |

BLACK BOX Indicates prior authorization is required through the FHCP Central Referrals Department.

For URGENT REQUESTS (i.e., life-threatening, or serious jeopardy to health) requiring prior authorization, the requesting provider must call FHCP Central Referrals at 386-238-3230.

Services that require prior authorization must have documentation of medical necessity. If documentation is unavailable, your request may be denied. Please refer to this Provider Referral Guide for assistance in referring our patients for services. Note that there are guideline variations for Halifax Employee Care Network (HECN).

HALIFAX EMPLOYEE CARE NETWORK (HECN), DAYTONA STATE COLLEGE, BETHUNE-COOKMAN UNIVERSITY, AND VOLUSIA COUNTY SCHOOL BOARD MEMBERS CAN SEE ALL LISTED HMO PROVIDERS, AS WELL AS ADDITIONAL PROVIDERS, AS SPECIFIED, WHO HAVE BEEN **INDICATED IN GREEN** WITHIN THIS DOCUMENT.

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ACUPUNCTURE

REQUIRES PRIOR AUTHORIZATION. The requesting provider should complete the “FHCP Referral Form” found at [Referrals, Prior Authorizations, and Orders](#). Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

Routine requests: Non-urgent and elective procedures should not be scheduled until approval is obtained to avoid patient financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible, as it may take up to 14 calendar days for determination of authorization.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as *urgent requests*. Physician offices should **call FHCP Central Referrals Department at 386.238.3230** to discuss urgent cases with a clinician, rather than faxing the request.

This program is for FHCP Medicare members with a history of chronic lower back pain lasting 12 weeks, not identifiable with a systemic cause (such as metastatic, inflammatory, or infectious disease) and not associated with surgery or pregnancy.

ACUTE LOW BACK & NECK PROGRAM (1 of 3 pages)

This low back and neck pain program is for FHCP members ages 17 and above. The program is for *acute pain, less than two-weeks duration*. Access to this program can be made by either the physician or the patient.

PHYSICIAN:

For members whom you have recently treated for low back or neck pain, please give an order to the patient indicating “Acute Low Back & Neck Program.” Instruct the member to call for an appointment at the nearest location (list of *Outpatient Rehabilitation Programs* on the next page) and to bring your order to their initial visit.

The member is responsible for their copayment.

MEMBER:

Direct access – patient may call to self-refer. Patient must not be currently receiving care from a physician for low back or neck pain. Appointments will be limited to no more than four (4) visits in two (2) weeks.

The member is responsible for copayment.

A list of locations providing these services appears on the next pages.

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ACUTE LOW BACK & NECK PROGRAM (2 of 3 pages)

OUTPATIENT REHABILITATION LOCATIONS

| | | |
|---|--|---------------------------------------|
| Ability Health Services & Rehabilitation | 290 Clyde Morris Boulevard, Suite A1, Ormond Beach, FL 32174 | Ph: 386-898-0443 Fax: 386-898-0459 |
| Ability Health Services & Rehabilitation | 401 Venture Boulevard, Suite B, South Daytona, FL 32119 | Ph: 386-763-0084 Fax: 386-763-0085 |
| Ability Health Services & Rehabilitation | 1565 Saxon Boulevard, Suite 301, Deltona, FL 32725 | Ph: 386-851-0901 Fax: 386-763-0085 |
| Ability Health Services & Rehabilitation | 10 Cypress Point Parkway, Until 106, Palm Coast, FL 32164 | Ph: 386-264-6672 Fax: 386-264-6632 |
| Ability Health Services & Rehabilitation | 617 Canal Street, Suites B & C, New Smyrna Beach, FL 32168 | Ph: 386-410-6903 Fax: 386-402-7459 |
| Ability Health Services & Rehabilitation | 294 Treemont Drive, Orange City, FL 32763 | Ph: 386-878-1200 Fax: 386-561-9284 |
| Palm Coast Sports & Medicine Rehabilitation Center | 35 Old Kings Road North, Palm Coast, FL 32137 | Ph: 386-445-5555 Fax: 386-445-9800 |
| Professional Physical Therapy | 1316 S. Ridgewood Avenue, Suite 1, Edgewater, FL 32132 | Ph: 386-423-0100 Fax: 386-428-8631 |

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ACUTE LOW BACK & NECK PROGRAM (3 of 3 pages)

OUTPATIENT REHABILITATION LOCATIONS

| | | |
|---------------------------|--|---------------------------------------|
| Blue Water Therapy | 916 N. Dixie Freeway, New Smyrna Beach, FL 32168 | Ph: 386-410-6903 Fax: 866-239-9013 |
| | 699 N. Dixie Freeway, New Smyrna Beach, FL 32168 | Ph: 386-426-7885 Fax: 386-239-9013 |
| | 600 Eaton Road, Edgewater, FL 32132 | Ph: 386-426-7885 Fax: 386-239-9013 |
| | 617 Canal Street, Suites B & C, New Smyrna Beach, FL 32168 | Ph: 386-410-6903 Fax: 386-402-7459 |

ALLERGY

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

| | | |
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| <p>Robert DiNicolò, MD #001853 All ages Records are needed prior to scheduling. Please send via courier.</p> | <p>The Asthma, Allergy, and Sinus Clinic 353 N. Clyde Morris Blvd., Daytona Beach, FL 32114</p> | <p>Ph: 386-252-6622 Fax: 386-252-6990</p> |
| <p>Juan C. Mas, MD #000557 Edward McLaughlin, MD #000003 Ages 2+</p> | <p>Asthma & Allergy Specialists 890 N. Boundary Avenue, Suite 101, Deland, FL 32720 9 Pine Cone Drive, Suite 105, Palm Coast 32137 785 W. Granada Blvd., Suite 2, Ormond Beach, FL 32174</p> | <p>Ph: 386-736-3911 Fax: 386-736-2293 Ph: 386-446-3006 Fax: 386-446-2909 Ph: 386-673-1323 Fax: 386-676-7448</p> |
| <p>Rajesh K. Patel, MD #112424 Ages 5+</p> | <p>Asthma Allergy Care Center, PL 2511 Junior Street, Orange City, FL 32763</p> | <p>Ph: 386-774-1221 Fax: 386-774-8660</p> |
| <p>Yong Tsai, MD #004441 Ages 3+</p> | <p>Arthritis, Autoimmune, and Allergy 1893 N. Clyde Morris Blvd, Ste 110, Daytona Beach, FL 32117</p> | <p>Ph: 386-676-0307 Fax: 386-677-7842</p> |
| <p>Michael D. Kohen, MD #004099 Vinicius Costa Diniz Domingues, MD #064728 Ages 3+</p> | <p>Allergy, Asthma, Arthritis & Lung Center 709 N. Clyde Morris Blvd., Daytona Beach, FL 32114 HECN, DAYTONA STATE COLLEGE, AND BETHUNE-COOKMAN UNIVERSITY</p> | <p>Ph: 386-252-1632 Fax: 386-257-5526</p> |

AMBULATORY SURGICAL CENTERS (ASC)

PLEASE SEE *SURGICAL FACILITIES*.

APPLIED BEHAVIORAL ANALYSIS (ABA THERAPY)

REQUIRES PRIOR AUTHORIZATION. The requesting provider should complete the “FHCP Referral Form” found at [Referrals, Prior Authorizations, and Orders](#). Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

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| Easterseals Northeast Central Florida #10J850 | 1219 Dunn Avenue, Daytona Beach, FL 32114 156 McGregor Road, Deland, FL 32720 | Ph: 386-255-4568 Fax: 386-258-7677 Ph: 386-873-3658 Fax: 386-738-1160 |
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ARTERIAL BLOOD GASES (ABG)

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

| | | |
|---|---|---------------------------------------|
| Halifax Health #00Y007 | 303 N. Clyde Morris Blvd., Daytona Beach, FL 32114 | Ph: 386-238-2251 Fax: 386-238-2252 |
| AdventHealth Deland #00YG80 | 701 W. Plymouth Ave., Deland, FL 32720 | Ph: 386-943-4610 Fax: 386-917-5576 |
| AdventHealth Fish Memorial Imaging #00YG34 | 1055 Saxon Blvd, 1 st Floor, Orange City, FL 32763 | Ph: 386-917-5428 Fax: 386-917-5576 |
| AdventHealth Palm Coast #00Y015 Outpatient Laboratory | 60 Memorial Medical Parkway, Palm Coast, FL 32168 | Ph: 386-586-4402 Fax: 386-917-5576 |
| AdventHealth New Smyrna Beach #00Y010 | 401 Palmetto Street, New Smyrna Beach, FL 32168 | Ph: 386-424-5044 Fax: 386-917-5576 |

AUTISM SPECTRUM DISORDER (ASD)

Prior authorization from the FHCP Central Referral Department is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician’s office, or the member can call to schedule after the order has been received by the specialty office.

The FHCP psychiatrist will evaluate and diagnose the member. Once evaluated and a confirmatory diagnosis is made, the FHCP psychiatric office will submit a referral order to our FHCP Central Referral Department. The Central Referral Department will review the request to determine benefit eligibility has been met for coverage of ASD. If approved, the FHCP Central Referral Department will notify the FHCP contracted provider who renders Autism Spectrum Disorder Treatment, who will then schedule the member.

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| FHCP Behavioral Health Department Jarod Ritter, MD #041010 Ages 0-18 | Florida Health Care Plans Daytona Beach 485 S. Nova Road, Ormond Beach, FL 32174 315 Palm Coast Parkway NE, Suite 3, Palm Coast, FL 32137 (Thursdays only) | Ph: 386-481-6160 Fax: 386-481-6170 Ph: 904-295-3685 Fax: 904-295-3686 |
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BARIATRIC SURGERY PROGRAM

Prior authorization from FHCP Central Referrals is not needed *for the program*. However, **prior authorization is required for *bariatric surgery***. For the Bariatric Surgery *Program*, the requesting provider will send an order to the specialist. Appointments can be made by the physician’s office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

THE REQUEST FOR BARIATRIC SURGERY REQUIRES PRIOR AUTHORIZATION. FHCP encourages all bariatric surgery providers to contact FHCP to verify the member’s benefits. Please complete the “Request for Surgical and Special Procedure Form” found at [Referrals, Prior Authorizations, and Orders](#). Please fax the completed form to the FHCP Central Referral Department at **386-238-3253** to request surgical approval. *Note that bariatric surgery requires the member to meet a BMI parameter of >40, or >35 with complications.*

Routine requests: Non-urgent and elective procedures should not be scheduled until approval is obtained to avoid patient financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible, as it may take up to 14 calendar days for determination of authorization.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as *urgent requests*. Physician offices should **call FHCP Central Referrals Department at 386.238.3230** to discuss urgent cases with a clinician, rather than faxing the request.

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| Joel Sebastien, MD, FACS | East Coast Bariatrics at Halifax Health 201 N. Clyde Morris Blvd., Suite 210, Daytona Beach, FL 32114 2777 Enterprise Road, Suite 5, Orange City, FL 32763 | Both locations: Ph: 386-238-3205 Fax: 386-238-3234 |
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BEHAVIORAL HEALTH (1 of 16 pages)

Prior authorization from FHCP Central Referrals is not needed for the services listed immediately below. The requesting provider will send an order to the specialist. Provider should include patient's psychiatric history, recent labs, and medication list. Appointments can be made by the physician's office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

- Cognitive screening / behavioral therapy (CBT)
- Critical incident stress management counseling and treatment (CISM)
- Eye movement desensitization and reprocessing (EMDR)
- Post-traumatic stress disorder/syndrome counseling and treatment (PTSD)

THE SERVICES LISTED IN THE BLACK BOX BELOW REQUIRE PRIOR AUTHORIZATION. Please complete the "FHCP Referral Form" found at [Referrals, Prior Authorizations, and Orders](#). Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP's Central Referrals Department at

386-238-3253. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

- **Routine requests:** Non-urgent and elective procedures should not be scheduled until approval is obtained to avoid patient financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible, as it may take up to 14 calendar days for determination of authorization.
- **Urgent requests:** Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as *urgent requests*. Physician offices should **call FHCP Central Referrals Department at 386.238.3230** to discuss urgent cases with a clinician, rather than faxing the request.

- **NEURO-LINGUISTIC PROGRAMMING (NLP)**
- **NEUROPSYCHOLOGICAL EVALUATION**
- **RAPID TRAUMA RESOLUTION THERAPY**
- **TRANSCRANIAL MAGNETIC STIMULATION**

Substance abuse information can be found under the heading ***SUBSTANCE ABUSE*** within this document.

NOTE: Licensed Mental Health Counselor (LMHC) and Licensed Medical Family Therapist (LMFT) services are not covered by Medicare and should not be scheduled for FHCP Medicare members.

BEHAVIORAL HEALTH – (2 of 16 pages)

PLEASE SEE SPECIFIC INSTRUCTIONS ON PAGE 1 of 16.

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| <p>Jared Ritter, MD #041010 (Ormond Beach, Palm Coast) Ages 0-18</p> <p>Richard Greer, MD #078143 (Palm Coast)</p> <p>Amy Iannitelli, LMHC #079142 (Ormond Beach)</p> <p>Linda Rodgers, LMHC #00007W (Debary) Ages to 65</p> <p>Susan Munteer, LMFT #007654 (Ormond, Palm Coast)</p> <p>Miriam A. Staub, MD #090747 (Edgewater) Ages 2+</p> <p>Julia D. Howe, LCSW #138254 (Ormond Beach) Ages 3+</p> <p>Maria Masferrer, MD #079951 (Ormond Beach) Ages 4+</p> <p>Brian Shea, LCSW #089447 (Debary)</p> <p>Nicole Blue, LMHC #099380 (Daytona) Ages 5+</p> <p>Lisa Dante, LMHC #10W148 (Debary) Ages 7-65</p> <p>Mary Kathleen “Kathy” Lichtenwalter, MS, LMHC #10S109 Ages 10+ (Daytona Pain Management)</p> <p>Erika Sunday, LMHC #082119 (Daytona Beach)</p> <p>John Caliendo, MD #081241 (Daytona Beach) Ages 13+</p> <p>Karen Berkeley, LCSW #066962 (Edgewater) Ages 17+</p> <p>Medical Records Fax: 386-481-5009</p> <p><i>FHCP PROVIDER LIST CONTINUED NEXT PAGE</i></p> | <p>Florida Health Care Plans Daytona Beach 330 N. Clyde Morris Boulevard, Daytona Beach, FL 32114</p> <p>Florida Health Care Plans Palm Coast 315 Palm Coast Parkway NE, Suite 3, Palm Coast, FL 32137</p> <p>Florida Health Care Plans Edgewater 239 N. Ridgewood Avenue, Edgewater, FL 32132</p> <p>Florida Health Care Plans Debary 110 Pond Court, Suite 201, Debary, FL 32713</p> <p>Florida Health Care Plans Ormond Beach 483 S. Nova Road, Ormond Beach, FL 32174</p> <p>These providers offer in-home Behavioral Health services:</p> <ul style="list-style-type: none"> • Karen Berkeley, LCSW • Heather Pepe, LCSW • Willis Blower, LCSW | <p>Ph: 386-676-7175 Fax: 386-676-7134</p> <p>Ph: 386-445-7073 Fax: 386-676-7134</p> <p>Ph: 386-427-4868 Fax: 386-427-5157</p> <p>Ph: 386-317-8635 Fax: 386-317-8637</p> <p>Ph: 386-481-6160 Fax: 386-481-6170</p> |
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| <p>Raymond De Castro, MD #058616 (Debary) James Bryant, LCSW #093979 (Daytona) Willis Blower, LCSW #055245 (Daytona) Heather Pepe, LCSW #042370 (Approved referral required) Ages 18+ (All locations) Rafael Parlade, Ph.D. #000456 (Daytona Beach) Ages 21+</p> <p>Medical Records Fax: 386-481-5009</p> | <p>Florida Health Care Plans Daytona Beach 330 N. Clyde Morris Boulevard, Daytona Beach, FL 32114</p> <p>Florida Health Care Plans Palm Coast 315 Palm Coast Parkway, Palm Coast, FL 32137</p> <p>Florida Health Care Plans Edgewater 239 N. Ridgewood Avenue, Edgewater, FL 32132</p> <p>Florida Health Care Plans Debary 110 Pond Court, Suite 201, Debary, FL 32713</p> <p>Florida Health Care Plans Ormond Beach 483 S. Nova Road, Ormond Beach, FL 32174</p> <p>These providers offer in-home Behavioral Health services:</p> <ul style="list-style-type: none"> • Karen Berkeley, LCSW • Heather Pepe, LCSW • Willis Blower, LCSW | <p>Ph: 386-676-7175 Fax: 386-676-7134</p> <p>Ph: 386-445-7073 Fax: 386-676-7134</p> <p>Ph: 386-427-4868 Fax: 386-427-5157</p> <p>Ph: 386-317-8635 Fax: 386-317-8637</p> <p>Ph: 386-481-6160 Fax: 386-481-6170</p> |
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| <p>Karen Boggs, LCSW #085925 Ages 3+</p> <p>Liana Menendez, LCSW #091906 Ages 4+</p> <p>Kelly Bowles, LCSW #079406</p> <p>Nadine Heusner, LCSW #079412 Ages 5+</p> <p>Dara Bushman-Deleon, Psy.D. #091905 Ages 11+</p> <p>John Townsend, LCSW #091907 Ages 12+</p> <p>Carla Morales, LMHC #083871</p> <p>Shelly Stum, LCSW #058679 Ages 13+</p> <p>Vanessa Hill, LCSW #084310 Ages 14+</p> <p>Patricia Adams, LCSW #079410</p> <p>Katherine Staley, LMHC #079407 Ages 18+</p> | <p>Lakeside Counseling and Wellness Center 900 N. Swallowtail Drive, Suite 105, Port Orange, FL 32129</p> | <p>Ph: 386-333-9717 Fax: 386-333-9718</p> <p>Crisis Line: 800-273-8255</p> |
| <p>Kimberly L. Rust, LCSW #10AC36 Ages 3+</p> | <p>136 Julia Street, New Smyrna Beach, FL 32168</p> | <p>Ph: 386-423-9161 Fax: 386-423-3094</p> |
| <p>Jennifer Mann, LMHC #064823 Ages 5-64 Does not accept Medicare</p> | <p>REACH Counseling & Wellness 7421 E. Moody Boulevard, Suite 204, Bunnell, FL 32110</p> | <p>Ph: 386-793-9669 Fax: 386-256-1761</p> |

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| <p>Jaime Calderon, Psy. D. #060494 Bret Althafer, LMHC #041907 Edda Casanova, MD #041672 Carmen Sanz, MD #06331 Marline Toussaint, APRN #077530 Hilda Vega-Vazques, MD #10F568 Ages 3+ Morgan Thomas, APRN #088991 Ages 6+ Jessica Plate, LCSW #078551 Ages 12+ Steven Littleton, LCSW #077533 Ages 15+ Jose Vera, APRN #077529 Ages 18+ Maribel Johnson, LMHC #062172 Ages 18-64 Does not accept Medicare.</p> | <p>Saaf Behavioral Services, LLC 201 W. Plymouth Avenue, Deland, FL 32720</p> | <p>Ph: 386-873-2963 Fax: 877-406-6392</p> |
| <p>Margaret Aldridge, LCSW #011355</p> | <p>3220 W. State Road #0442, Unit 2, Edgewater, FL 32132</p> | <p>Ph & Fax number: 386-679-2621</p> |
| <p>Kelly Jo Bowles, LCSW #099501 Ages 5+</p> | <p>Magnolia Grove Counseling 104 Treemont Drive, Orange City, FL 32763</p> | <p>Ph: 386-385-4748 Fax: 386-855-8729</p> |
| <p>Michelle Jordan, LMHC #098262 Ages 8-64 Does not accept Medicare.</p> | <p>Sunshyne Counseling 1109 West Euclid Avenue, Deland, FL 32720</p> | <p>Ph: 386-943-9040 Fax: 386-943-9937</p> |

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| <p>Richard Fay, LCSW #076786 Brandon Harris, LCSW #091504 All ages Lisa Johnson, LCSW #089489 Deborah H. Yost, LCSW #087629 (Daytona only) Ages 13+</p> <p><i>THESE PROVIDERS DO NOT ACCEPT MEDICARE:</i> Margaret Billings, LMHC #064150 (Ormond only) Kristi Miller, LMHC #076778 Lisa Benitez, LMHC #076787 Michelle Protko, LMHC #064020 Blessing Pereira, LMHC #076779 Ages up to 64 Robert L. Cavin, LMHC #093844 (Daytona & Ormond locations only) Ages 13+ Jacqueline Rita, LMHC #098439 (La Paloma only) Katy Redel, LMHC #093633 (Daytona & Port Orange only) Ages 5+ Denise Otera, LMHC #100071 (Daytona & Port Orange only) Ages 6+</p> | <p>Presbyterian Counseling Center 430 Braddock Avenue, Daytona Beach, FL 32118</p> <p>3232 La Paloma Avenue, Daytona Beach, FL 32118</p> <p>50 W. Granada Boulevard, Ormond Beach, FL 32174</p> <p>1035 W. Granada Boulevard, Ormond Beach, FL 32174</p> <p>4662 S. Clyde Morris Boulevard, Port Orange, FL 32129</p> <p>156 Florida Park Drive, Palm Coast, FL 32137</p> <p>509 Magnolia Avenue, New Smyrna Beach, FL 32168</p> | <p>All locations: Ph: 386-258-1618 Fax: 386-253-4215</p> |
| <p>Elisa Carter, LMHC #069691 Cristen Coker, LMHC #052988 Ages 3+; does not accept Medicare.</p> | <p>Better Day Therapy 501 North Ridgewood Avenue, Suite E, Edgewater, FL 32132</p> | <p>Ph: 386-663-4495 Fax: 386-269-6121</p> |
| <p>Trevon Clow, Ph.D. #011023 All ages</p> | <p>Trevon Clow Counseling Therapies 221 N. Causeway, Suite B, New Smyrna Beach, FL 32169</p> | <p>Ph: 386-428-4564 Fax: 386-428-4539</p> |

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| <p>Timothy Shaw, Ph.D. #004693 All ages</p> <p>Jamie McCole, LMHC #078907 Ages 2-64; does not accept Medicare.</p> <p>George Rahaim, Jr, Ph.D. #071972 Ages 5+</p> <p>Kim Carter Winokur, LMHC #055222</p> <p>Jessica Magers, LMHC, #090080</p> <p>Potoula Diaz, LMFT #085460 Ages 5-64; does not accept Medicare.</p> <p>Emily Edwards, LCSW #069560 Ages 6+</p> <p>Sarah Kuykendall, LCSW #060940 Ages 6+</p> <p>Shane Porter, LMHC #010963 Ages 10-64; does not accept Medicare.</p> <p>T. Richard Saunders, Ph.D. #10Y124 Ages 12+</p> <p>Amanda Phillips, APRN #049644 Ages 14+</p> | <p>Counseling Center of New Smyrna Beach 136 Julia Street, Suite 100, New Smyrna Beach, FL 32168</p> <p>1730 Dunlawton Avenue, Suite 3, Port Orange, FL 32127</p> | <p>Ph: 386-423-9161 Fax: 386-423-3094</p> <p>Ph: 386-957-3905 Fax: 386-402-8992</p> |
| <p>Katherine Usher, LMHC #042803 Ages 3+; does not accept Medicare.</p> <p>Jeanette Jacobs, Psy.D. #075896 Ages 5+</p> | <p>1109 W. Euclid Avenue, Deland, FL 32720</p> | <p>Ph: 386-943-9040 Fax: 386-943-9937</p> |

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| <p>Anthony Capozzi, MD #10R246 Ages 12+</p> <p>Potoula Diaz, LMFT #085460 Ages 5+</p> <p>Abbie C. James, LMHC #065500 Ages 4-64; does not accept Medicare.</p> <p>Jerry Oestmann, Ph.D. #047257 Ages 5+</p> <p>Shane Porter, LMHC #010963 Ages 10-64; does not accept Medicare.</p> <p>George Rahaim, Jr, Ph.D. #071972 Ages 5+</p> | <p>Center for Behavioral Medicine 1730 Dunlawton Avenue, Suite 3, Port Orange, FL 32127</p> | <p>Ph: 386-957-3905 Fax: 386-402-8992</p> |
| <p>Salvador Cevallos, MD #10V006 New patients ages 4+</p> | <p>Santrock Psychiatry at Center for Behavioral Medicine 1730 Dunlawton Avenue, Suite 3, Port Orange, FL 32127</p> | <p>Ph: 386-957-3905 Fax: 386-402-8992</p> |
| <p>Sophia Mas, LMHC #059873</p> <p>Dean Palamara, LCSW #080293</p> <p>Denise Verones, Ph.D. #059893</p> | <p>Verones & Company 328 North 2nd Street, Flagler Beach, FL 32136</p> | <p>Ph: 386-439-7905 Fax: 386-439-7910</p> |
| <p>Kathleen Conrad, LCSW #073848 Ages 1+; does not accept Medicare.</p> | <p>New Beginnings Therapeutic Services 4721 East Moody Boulevard, Suite 503, Bunnell, FL 32110</p> | <p>Ph: 386-437-7747 Fax: 386-437-4938</p> |

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| <p>Cindy L. Nelson, LMHC, #068645 Ages 13-64 Natalie Herrick, LMFT #069243 Ages 18-64 David Martin, LMHC #081113 Ages 5-64 Practice does not accept Medicare.</p> | <p>EMDR Counseling Associates 366 E. Graves Avenue, Suite D, Orange City, FL 32763</p> | <p>Ph: 801-450-5704 Ph: 386-738-7787 Ph: 386-679-4429 Fax for all locations: 386-822-5696</p> |
| <p>Emeka Anyiam, LMFT #077302 Ages 2+</p> | <p>Embridge Counseling Services 140 S. Beach Street, Suite 310, Daytona Beach, FL 32114</p> | <p>Ph: 386-747-6541 Fax: 866-401-6150</p> |
| <p>Jessica Magers, LMHC #090080 Ages 5+</p> | <p>136 Julia Street, Suite 100, New Smyrna Beach, FL 32168</p> | <p>Ph: 386-423-9161 Fax: 386-423-3094</p> |
| <p>Helen Arbit, LMHC #088352 Rachel Dawson, LMHC #097453 Ages 13-64; does not accept Medicare. Kathleen Coughlin, LCSW #078878 Carrie Oliver, LCSW #087305 Ages 10+</p> | <p>OceanVista Counseling Associates 1450 North US Highway 1, Suite 500, Ormond Beach, FL 32174</p> | <p>Ph: 386-449-8600 Fax: 833-559-1151</p> |
| <p>Lynda Ruf. LMHC, LMFT Ages 13-64; does not accept Medicare.</p> | <p>Choices Unlimited 366 E. Graves Avenue, Suite D, Orange City, FL 32763</p> | <p>Ph: 386-775-0990 Fax: 386-822-5696</p> |
| <p>Kristy M. Forare, Psy.D. #10J865 Ages 18+</p> | <p>713 West New York Avenue, Suite 101, Deland, FL 32720</p> | <p>Ph: 386-742-4822 Fax: 386-943-9937</p> |

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| <p>Christine Bailey, Ph.D. #089611 Alexa Barnett, Psy.D. #086784 Sharon Crane, LCMH #071524 Lisa Merilson, Psy.D. #011043 Julie Parker, Psy.D. #10F433 Ages 6+ Outpatient cognitive screening</p> <p>Neuropsychological evaluation requires prior authorization.</p> | <p>Volusia Neuropsychology & Behavioral Health 512 Canal Street, New Smyrna Beach, FL 32169</p> | <p>Ph: 386-423-0442 Fax: 386-423-0402</p> |
| <p>Autumn French, LMFT # 041745 Ages 15+; does not accept Medicare. <i>Established patients only.</i></p> | <p>1025 W. New York Avenue, Suite 3, Deland, FL 32720</p> | <p>Ph: 386-214-5143 Fax: 386-873-7565</p> |
| <p>Gary Frick, MD #039522 Ages 14+</p> | <p>Northeast Florida Psychiatric Association 804 Dunlawton Avenue, Suite 1, Port Orange, FL 32127</p> | <p>Ph: 386-767-8584 Fax: 386-767-8536</p> |
| <p>Sibel Guelseren, LMFT #041906 Ages 3+; does not accept Medicare.</p> | <p>Anew Counseling 50 Leanni Way, Suite B3, Palm Coast, FL 32137</p> | <p>Ph: 386-334-3777 Fax: 386-238-5900</p> |
| <p>Cynthia Hairston, LMHC #061265 Ages 13+; does not accept Medicare.</p> | <p>Cynthia Hairston Counseling 1 Hargrove Grade, Suite B1, Palm Coast, FL 32137</p> | <p>Ph: 386-643-3115 Fax: 386-276-3474</p> |
| <p>Carole S. Hull, LMHC #064509 Ages 10-64; does not accept Medicare. DOT-qualified substance abuse professional</p> | <p>1025 West New York Avenue, Suite 2, Deland, FL 32720</p> | <p>Ph: 386-668-5435 Fax: 386-738-5916</p> |

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BEHAVIORAL HEALTH – (11 of 16 pages)

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| David L. Johns, LMHC #057539 Ages 18+; does not accept Medicare | 465 Summerhaven Drive, Suite A, Debary, FL 32713 | Ph: 407-970-8814 Fax: 888-386-7036 |
| Angela Jones, LMFT #080070 Alyssa Sorrells, LMHC #089197 Ages 4-65; does not accept Medicare | Art of Therapy Counseling & Consulting Group 275 South US Highway 17-92, Suite 102, Debary, FL 32713 | Ph: 407-602-3550 Fax: 407-602-3550 |
| Asad Khan, MD #045159 Abdelrahim Abu-Shtaiah, APRN #076847 Ages 18+ Offers addictionology services. | Medical & Psychiatric Institute of Florida, Inc. 927 Beville Road, Suite 7, South Daytona, FL 32119 | Ph: 386-269-9009 Fax: 386-269-9004 |
| Sandra Lynch-Bass, LMFT #062940 Ages 12+; does not accept Medicare | Therapeutic Empowerment, Inc. 1182 Pelican Bay Drive, Daytona Beach, FL 32119 | Ph: 386-547-2876 Fax: 386-561-9974 |
| Courtney Mahairas, LMHC #078774 All ages; does not accept Medicare | Lighthouse Behavioral Health, LLC 595 N. Nova Road, Suite 119, Ormond Beach, FL 32174 | Ph: 386-492-9041 Fax: 386-492-9061 |
| Travis McBride, LMHC #10P589 Ages 15+; does not accept Medicare | Starting Point Mental Health, LLC 620 East New York Avenue, Suite B, Deland, FL 32724 | Ph: 386-738-9922 Fax: 386-738-9923 |
| Sarah Keen, LMHC #040804 Ages 5+; does not accept Medicare | Keen Counseling, LLC 1362 N. US Hwy 1, Suite 301, Ormond Beach, FL 32174 | Ph: 386-871-9632 Fax: 386-200-4410 |

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| <p>Angela R. Baldwin, LMHC #093584 Edward Merkle, LMHC #058466 Liana Menendez, LCSW #091995 Ages 10+; does not accept Medicare</p> | <p>Psychotherapy of Volusia 2447 South Ridgewood Avenue, South Daytona, FL 32119</p> | <p>All locations: Ph: 386-416-9767 Fax: 386-204-8712</p> |
| <p>Patrick Nave, LMHC, CAP Ages 3+; does not accept Medicare</p> | <p>Family4Today 960 E. Normandy Boulevard, Deltona, FL 32725</p> | <p>Ph: 407-952-8444 Fax: 321-249-0222</p> |
| <p>Michelle Patterson, LMHC #10V168 Jayna Race, LMHC #066755 Ages 6-64 established patients only Lisa Weithman, LMHC #086292 Jordan Mueller, LMHC #093391 Ages 3-64 Lauren Wycuff, LMHC #098988 Ages 13-64 This practice does not accept Medicare.</p> | <p>Heart Peace Counseling Center 112 W. New York Avenue, Suite 215, Deland, FL 32720</p> | <p>Ph: 407-797-5289 Ph: 877-515-7775 Fax: 386-742-1508</p> |
| <p>Patricia Peace, LMHC #089625 Ages 1 to 65; does not accept Medicare</p> | <p>Peaceful Counseling, LLC 90 Fox Ridge Court, Suite B, Debary, FL 32713</p> | <p>Ph: 386-479-9062</p> |
| <p>Roderick Perry, LMHC #088322 Ages 11+ years; does not accept Medicare</p> | <p>Helping Homes Counseling & Wellness 1 Florida Park Drive South, Suite 320, Palm Coast, FL 32137</p> | <p>Ph: 386-888-3682 Fax: 386-313-1309</p> |
| <p>Veronica Petkus, LMHC #060013 Ages 6+; does not accept Medicare</p> | <p>418 Treemonte Drive, Orange City, FL 32763</p> | <p>Ph: 386-212-3643 vpetkus@yahoo.com</p> |

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|---|---|---------------------------------------|
| Edmundo Rivera, MD #104764 Ages 15+ | West Volusia Psychiatric 250 Treemonte Drive, Orange City, FL 32763 | Ph: 386-774-6001 Fax: 386-774-6044 |
| Brenda C. Rockwell, LMHC #090493 Ages 5-65; does not accept Medicare | Chrysalis Counseling Center, LLC 3930 S. Nova Road, Suite 303, Port Orange, FL 32127 | Ph: 386-310-7436 Fax: 386-774-6044 |
| Anita Sanz, Ph.D., #010131 Donald Sanz, Ph.D., #106727 | Sanz and Sanz Psychological Associates 1109 W. Euclid Avenue, Deland, FL 32720 | Ph: 386-943-9040 Fax: 386-943-9937 |
| Jessica Cavinta, LMHC, #098797 Ashley Goetsch, LMHC #074481 Stacy Savage, LMHC #10Q548 Rachel Scott, LMHC #086486 Ages 8+; does not accept Medicare | Solutions Counseling and Consulting 381 Palm Coast Parkway SW, Unit 1, Palm Coast, FL 32137 | Ph: 386-597-2904 Fax: 386-597-2903 |
| Edward Lee Somers, LMHC #10V167 Ages 5+; does not accept Medicare | 101 N. Woodland Boulevard, Suite 203, Deland, FL 32720 | Ph: 321-277-7714 Fax: 321-445-5223 |
| Sunita Tikku, MD #10N259 Ages 18+ | Southwest Volusia Medical Associates 1061 Medical Center Drive, Orange City, FL 32174 | Ph: 386-917-7610 Fax: 386-917-7615 |
| Josephine H. Underhill, LMHC #044953 Ages 3+; does not accept Medicare | 101 N. Woodland Boulevard, Suite 207, Deland, FL 32720 | Ph: 386-747-7148 Fax: 386-734-2475 |

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| <p>Elizabeth Shoemaker, LMFT #039542 Ages 13+; does not accept Medicare</p> | <p>Behavioral Health Center of Ormond Beach 533 N. Nova Road, Suite 203, Ormond Beach, FL 32174</p> | <p>Ph: 386-589-5610 Fax: 386-672-0771</p> |
| <p>Cynthia Streifer, LMFT #042753 Ages 13+; does not accept Medicare</p> | <p>721 Ridgewood Avenue, #6, Holly Hill, FL 32117</p> | <p>Ph: 386-265-3920 Fax: 386-243-3749</p> |
| <p>Adly Thebaud, MD #104459 Josette Romain, MD #011590 Fhteachia Andrews, APRN #084519 Katie Ruri, APRN #074209 Jessie Sherman, LMHC #070344 Jessica Shutt, APRN #052255 Natalie K. Speranzo-Otero, APRN #064531 All ages</p> | <p>Family Psychiatric Services 2725 Rebecca Lane, Orange City, 32763</p> | <p>Ph: 386-322-3096 Fax: 407-321-5655</p> |
| <p>Kathleen Vacchelli, APRN #142680 Ages 5+</p> | <p>Atlas Behavioral Health 50 Leanni Way, Suite B-3, Palm Coast, FL 32137</p> | <p>Ph: 386-283-2929 Fax: 386-264-6254</p> |
| <p>Jennifer Warmka, LCSW #057543 Ages 5+ Keniesha Francis, LMHC #086293 Ages 12+; does not accept Medicare</p> | <p>Journey to Wellness 4865 Palm Coast Parkway NW, Unit 1, Palm Coast, FL 32137</p> | <p>Ph: 386-530-6796 Fax: 386-530-6797</p> |
| <p>SMA Behavioral Health Services, Inc. Adults only</p> | <p>Mental Health Counseling and Medication Management 1220 Willis Avenue, Daytona Beach, FL 32114 105 West Calvin Street, Deland, FL 32720 702 S. Ridgewood Avenue, Daytona Beach, FL 32114</p> | <p>All locations: Ph: 800-539-4228 Fax: 386-236-3161</p> |

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| <p>Kathryn Fraser, Ph.D. #010102 <i>HECN Only Provider</i></p> | <p>Halifax Center for Family & Sports Medicine 201 N. Clyde Morris Boulevard, Suite 200, Daytona Beach, FL 32114</p> | <p>Ph: 386-425-4165 Fax: 386-425-7545</p> |
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BEHAVIORAL HEALTH – CHILD & ADOLESCENT

PRIOR AUTHORIZATION IS REQUIRED TO SEE THE PROVIDERS BELOW. Please complete the “FHCP Referral Form” found at [Referrals, Prior Authorizations, and Orders](#). Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, FHCP will forward to the provider for scheduling.

Routine requests: Non-urgent and elective procedures should not be scheduled until approval is obtained to avoid patient financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible, as it may take up to 14 calendar days for determination of authorization.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as *urgent requests*. Physician offices should **call FHCP Central Referrals Department at 386.238.3230** to discuss urgent cases with a clinician, rather than faxing the request.

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| <p>Steven Batton, DO #076733 Fariya Afridi, MD #10N061 Ages 0-18</p> | <p>Halifax Behavioral Services 841 Jimmy Ann Drive, Daytona Beach, FL 32114</p> | <p>Ph: 386-425-3900 Fax: 386-425-7804</p> |
| <p>Sara Riley, LMHC #011510 Ages 1-25 new; 25+ established</p> | <p>4865 NW Palm Coast Parkway, Unit 1, Palm Coast, FL 32137</p> | <p>Ph: 386-986-2222 Fax: 386-986-2200</p> |

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BEHAVIORAL HEALTH – (15 of 16 pages)

BEHAVIORAL HEALTH – INPATIENT SERVICES – (16 of 16 pages)

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Prior authorization from FHCP Central Referrals is not needed for the initial 24-hour admission. The requesting provider should instruct the member to present to one of the facilities listed below for screening.

The admitting facility must notify FHCP's Case Management Department at 386-676-7187 within one business day of admission for authorization of continued inpatient care.

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| AdventHealth Deland | 701 W. Plymouth Avenue, Deland, FL 32720 | Ph: 386-943-4522 |
| Halifax Health #00Y007 | 303 N. Clyde Morris Boulevard, Daytona Beach, FL 32114 | Ph: 386-254-4303 Fax: 386-254-4113 |
| SMA Behavioral Health Services, Inc. | 1150 Red John Drive, Daytona Beach, FL 32124 | Ph: 800-539-4228 Fax: 386-236-3161 |

BIRTH CENTERS

Prior authorization is not needed. Members may self-refer to this specialty and will be able to call to schedule appointments without an order from their physician.

These providers will provide complete outpatient obstetrical services to FHCP members, including vaginal deliveries at the birth center, for uncomplicated, low-risk pregnancies.

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| Heart2Heart Birth Center, LLC Ages 16+ | 1110 Lexington Green Lane, Sanford, FL 32771 | Ph: 407-322-9944 Fax: 407-878-5858 |
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BONE DENSITY STUDIES

Prior authorization from the FHCP Central Referral Department is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician’s office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

FHCP will cover this testing for our members once every twenty-four (24) months.

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| Florida Health Care Plans (N) Patients weighing 350 pounds and under | FHCP Center – Daytona Beach 350 N. Clyde Morris Blvd, Daytona Beach, FL 32114 | Ph: 386-238-3200 Ext 3229 Fax: 386-238-3292 |
| Florida Health Care Plans (N) Patients weighing 350 pounds and under | FHCP Center – Edgewater 239 N. Ridgewood Avenue, Edgewater, FL 32132 | Ph: 386-427-4868 Fax: 386-427-6350 |
| Cyrus Diagnostic Imaging, Inc. #109138 (N) Patients screened for mobility | 165 Waymont Court, Lake Mary, FL 32746 | Ph: 407-321-3012 Fax: 407-321-9006 |
| Akumin #008160 (N) Patients screened for mobility | 1555 Saxon Blvd., Bldg. 4, Suite 401, Deltona, FL 32725 | Ph: 386-860-9336 Fax: 386-860-2225 |
| Palm Coast Imaging #005448 (N) Will not schedule SNF patients | 3 Pine Cone Drive, #101, Palm Coast, FL 32137 | Ph: 386-274-6000 Fax: 386-446-1866 |
| Town Center Imaging #10P733 (N) Will not schedule SNF patients | 21 Hospital Drive, Palm Coast, FL 32164 | Ph: 386-446-5200 Fax: 386-446-1866 |
| Radiology Associates Imaging Deltona (N) #083163 | 3400 E. Halifax Crossing Blvd., Suite 170, Deltona, FL 32725 | Ph: 386-259-5959 Fax: 386-259-5999 |

Legend:

- **(H) – Outpatient hospital department or facility**
- **(N) – Outpatient non-hospital department or facility**

Out of pocket costs may vary, depending on location or benefit plan.

BONE GROWTH STIMULATORS

REQUIRES PRIOR AUTHORIZATION. The requesting provider should complete the “FHCP Referral Form” found at [Referrals, Prior Authorizations, and Orders](#). Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

Routine requests: Non-urgent and elective procedures should not be scheduled until approval is obtained to avoid patient financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible, as it may take up to 14 calendar days for determination of authorization.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as *urgent requests*. Physician offices should **call FHCP Central Referrals Department at 386.238.3230** to discuss urgent cases with a clinician, rather than faxing the request.

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| OrthoFix, Inc. #00SD93 | 1720 Bray Central Drive, McKinney, TX 75069 | Ph: 800-535-4492 Fax: 800-445-1923 |
| EBI, LP #00SD26 | 100 Interpace Parkway, Parsippany, NJ 07054 | Ph: 800-526-2579 |

BONE SCANS (1 of 2 pages)

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

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| Cyrus Diagnostic Imaging, Inc. #109138 (N) Patients screened for mobility | 165 Waymont Court, Lake Mary, FL 32746 | Ph: 407-321-3012 Fax: 407-321-9006 |
| Akumin #008160 (N) Patients screened for mobility | 1555 Saxon Blvd., Bldg. 4, Suite 401, Deltona, FL 32725 | Ph: 386-860-9336 Fax: 386-860-2225 |
| Palm Coast Imaging #005448 (N) Will not schedule SNF patients | 3 Pine Cone Drive, #101, Palm Coast, FL 32137 | Ph: 386-274-6000 Fax: 386-446-1866 |
| Town Center Imaging #10P733 (N) Will not schedule SNF patients | 21 Hospital Drive, Palm Coast, FL 32164 | Ph: 386-446-5200 Fax: 386-446-1866 |
| AdventHealth Fish Memorial Imaging #00YG34 (H) | 1055 Saxon Blvd, 1 st Floor, Orange City, FL 32763 | Ph: 386-917-5428 Fax: 386-917-5576 |
| AdventHealth Palm Coast #00Y015 (H) | 60 Memorial Medical Parkway, Palm Coast, FL 32168 | Ph: 386-437-2211 Fax: 386-917-5576 |
| AdventHealth New Smyrna Beach #00Y010 (H) | 401 Palmetto Street, New Smyrna Beach, FL 32168 | Ph: 386-424-5044 Fax: 386-917-5576 |

Legend:

- **(H)** – Outpatient hospital department or facility
- **(N)** – Outpatient non-hospital department or facility

Out of pocket costs may vary, depending on location or benefit plan.

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BONE SCANS (2 of 2 pages)

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

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| AdventHealth Deland #00YG80 (H) | 701 W. Plymouth Ave., Deland, FL 32720 | Ph: 386-943-4522 Fax: 386-917-5576 |
| AdventHealth Imaging Deltona #00YG34 (H) | 1745 Sterling Silver Bldg., Deltona, FL 32725 | Ph: 386-917-5428 Fax: 386-917-5576 |
| Port Orange Imaging Center #10P730 (N) Open MRI unit also available Will not schedule SNF patients | 1195 Dunlawton Avenue, Port Orange, FL 32127 | Ph: 386-322-1616 Fax: 386-322-5330 |
| Twin Lakes Imaging Center #10P735 (N) Will not schedule SNF patients | 1890 LPGA Blvd., Suite 110, Daytona Beach, FL 32124 | Ph: 386-274-5454 Fax: 386-274-5440 |

Legend:

- **(H) – Outpatient hospital department or facility**
- **(N) – Outpatient non-hospital department or facility**

Out of pocket costs may vary, depending on location or benefit plan.

BRACES, ORTHOTICS, AND PROSTHETICS (1 of 2 pages)

REQUIRES PRIOR AUTHORIZATION. Please complete the “FHCP Referral Form” found at [Referrals, Prior Authorizations, and Orders](#). Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

See also **Diabetic Shoes** for diabetic member footwear needs.

Routine requests: Non-urgent and elective procedures should not be scheduled until approval is obtained to avoid patient financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible, as it may take up to 14 calendar days for determination of authorization.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as *urgent requests*. Physician offices should **call FHCP Central Referrals Department at 386.238.3230** to discuss urgent cases with a clinician, rather than faxing the request.

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| American Ortho-Tech Laboratories, d/b/a Restore OPC #001917 | 1320 Mason Avenue, Daytona Beach, FL 32117 | Ph: 386-258-0401 Fax: 386-252-1013 |
| B & G Rehab, Inc. #067009 Spinal and cervical braces only | 533 N. Nova Road, Suite 109, Ormond Beach, FL 32174 | Ph: 386-310-4359 Fax: 386-310-4394 |
| Dynasplint Systems / Dynamic Splinting Systems | 770 Ritchie Hwy., Suite W21, Severna Park, MD 21146 | Ph: 866-293-9406 Fax: 866-641-0006 |
| Hanger Prosthetics & Orthotics, Inc. | 1400 Mason Avenue, Suite 130, Daytona Beach, FL 32117 2730 Enterprise Road, Suite B, Orange City, FL 32763 | Ph: 386-274-4907 Fax: 386-274-1229 Ph: 386-774-5678 Fax: 386-774-4644 |

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BRACES, ORTHOTICS, AND PROSTHETICS (2 of 2 pages)

PLEASE SEE SPECIAL INSTRUCTIONS ON PAGE 1 OF 2.

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| <p>Joint Active Systems, Inc. Custom orthotic devices (L-codes) JAS dynamic range-of-motion devices EMPI advance range-of-motion devices</p> | <p>2600 S. Raney Street, Effingham, IL 62401</p> | <p>Ph: 800-879-0117 Fax: 217-347-3384</p> |
| <p>Medcare Services of Orlando #10A395 Provides orthotic spinal services and devices to eligible FHCP member's residence or SNF.</p> | <p>794 Big Tree Drive, Suite 104, Longwood, FL 32750</p> | <p>Ph: 800-453-8551 Fax: 407-831-8834</p> |
| <p>National Diabetes Care Ages 15+ <i>DME related to diabetic care and diabetic shoes only.</i></p> | <p>1431 Orange Camp Road, Suite 109-B, Deland, FL 32724</p> | <p>Ph: 386-873-2911 No fax.</p> |
| <p>Orthotic & Prosthetic Center of Daytona</p> | <p>851 Dunlawton Avenue, Suite 101, Port Orange, FL 32127</p> | <p>Ph: 386-267-5389 Fax: 386-265-4456</p> |
| <p>Jerry Weed, DPM #138226</p> | <p>Flagler Family Medicine 28 Old Kings Road North, Suite A, Palm Coast, FL 32137</p> | <p>Ph: 904-826-3469 Fax: 904-808-4608</p> |

CARDIAC CATHETERIZATION

REQUIRES PRIOR AUTHORIZATION. The cardiologist should schedule the procedure with the hospital, make arrangements for pre-op as needed, and notify the member. The cardiologist should then complete the “Request for Surgical and Special Procedure Form” found at [Referrals, Prior Authorizations, and Orders](#). Please fax the completed form to the FHCP Central Referral Department at **386-238-3253** to request surgical approval. After review, **the cardiologist will be notified *only if the procedure is not approved***.

Routine requests: Non-urgent and elective procedures should not be scheduled until approval is obtained to avoid patient financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible, as it may take up to 14 calendar days for determination of authorization.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as *urgent requests*. Physician offices should **call FHCP Central Referrals Department at 386.238.3230** to discuss urgent cases with a clinician, rather than faxing the request.

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| Halifax Health #00Y007 Outpatient cardiac catheterization laboratory | 303 N. Clyde Morris Blvd., Daytona Beach, FL 32114 | Ph: 386-254-4338 Fax: 386-258-4803 |
| AdventHealth Deland #00YG80 | 701 W. Plymouth Avenue, Deland, FL 32724 | Ph: 386-943-4710 Fax: 386-943-4759 |
| AdventHealth Fish Memorial #00YG34 | 1055 Saxon Blvd., Orange City, FL 32763 | Ph: 386-917-5796 Fax: 386-917-5512 |
| AdventHealth Palm Coast #00Y015 | 60 Memorial Medical Parkway, Palm Coast, FL 32168 | Ph: 386-586-4372 Fax: 386-586-4618 |
| AdventHealth Daytona Beach #00Y004 Outpatient cardiac catheterization laboratory | 301 Memorial Medical Pkwy., Daytona Beach, FL 32117 | Ph: 386-676-6105 Fax: 386-676-6498 |
| AdventHealth New Smyrna Beach #00Y010 | 401 Palmetto Street, New Smyrna Beach, FL 32168 | Ph: 386-424-5091 Fax: 386-424-6364 |
| Central Florida Regional Hospital #00Y009 | 1401 West Seminole Blvd., Sanford, FL 32771 | Ph: 407-321-4500 |

CARDIAC MONITORING

Prior authorization from FHCP Central Referrals is not needed. The requesting provider can directly call the company below. Appointments can be made by the physician’s office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

iRhythm Technologies, Inc. provides a long-term, continuous, ambulatory cardiac monitoring device (Zio Patch) to the FHCP member to record and store electrocardiogram (ECG) data. The medical device shall be affixed to the FHCP member at the participating provider’s office, and the member can wear the device up to fourteen days, as medically necessary. Interpretation and reporting of the ECG data captured by the supplier’s medical device will be the responsibility of the ordering participating provider.

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| iRhythm Technologies, Inc. #050404 | 650 Townsend Street, Suite 380, San Francisco, CA 94103 | Ph: 224-543-2200 Fax: 888-693-2402 |
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CARDIAC REHABILITATION

REQUIRES PRIOR AUTHORIZATION. Please complete the “FHCP Referral Form” found at [Referrals, Prior Authorizations, and Orders](#). Attach documentation supporting medical necessity. **Please indicate what phase of the program is being requested.** Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

Routine requests: Non-urgent and elective procedures should not be scheduled until approval is obtained to avoid patient financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible, as it may take up to 14 calendar days for determination of authorization.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as *urgent requests*. Physician offices should **call FHCP Central Referrals Department at 386.238.3230** to discuss urgent cases with a clinician, rather than faxing the request.

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| Halifax Health #00Y007 | 201 N. Clyde Morris Blvd., 3rd. Floor, Daytona Beach, FL 32114 | Ph: 386-254-4338 Fax: 386-258-4803 |
| Central Florida Regional Hospital #00Y009 | 1401 West Volusia Seminole Blvd., Sanford, FL 32771 | Ph: 407-321-4500 |
| AdventHealth New Smyrna Beach #00Y010 | 401 Palmetto Street, New Smyrna Beach, FL 32168 | Ph: 386-424-5091 Fax: 386-424-5079 |
| AdventHealth Deland #00YG80 | 701 W. Plymouth Avenue, DeLand, FL 32724 | Ph: 386-943-4716 Fax: 386-943-4776 |
| AdventHealth Fish Memorial #00YG34 | 1055 Saxon Blvd., Orange City, FL 32763 | Ph: 386-851-5125 Fax: 386-917-5167 |
| AdventHealth Palm Coast #00Y015 | 60 Memorial Medical Parkway, Palm Coast, FL 32168 | Ph: 386-586-4480 Fax: 386-586-1751 |
| AdventHealth Daytona Beach #00Y004 | 301 Memorial Medical Pkwy., Daytona Beach, FL 32117 | Ph: 386-676-6000 Fax: 386-231-3691 |

CARDIOLOGY (1 of 5 pages)

Prior authorization from FHCP Central Referrals is not needed, with the exceptions listed below. The requesting provider will send an order to the specialist. **Please send recent EKG and labs.** Appointments can be made by the physician's office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

THE IN-OFFICE-BASED PROCEDURES LISTED BELOW REQUIRE PRIOR AUTHORIZATION.

- LOWER EXTREMITY ENDOVASCULAR REVASCULARIZATION
- LOOP RECORD IMPLANTATION
- SUPERFICIAL VENOUS DISEASE TREATMENT, INCLUDING ABLATION AND SCLEROTHERAPY
- COMPUTED TOMOGRAPHY ANGIOGRAPHY (CTA) IMAGING

Please complete the "FHCP Referral Form" found at [Referrals, Prior Authorizations, and Orders](#). Attach documentation supporting medical necessity. **Please indicate what phase of the program is being requested.** Fax the form and supporting documentation to FHCP's Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

Routine requests: Non-urgent and elective procedures should not be scheduled until approval is obtained to avoid patient financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible, as it may take up to 14 calendar days for determination of authorization.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as *urgent requests*. Physician offices should **call FHCP Central Referrals Department at 386.238.3230** to discuss urgent cases with a clinician, rather than faxing the request.

Information on Zoll Life Vests can be found under Zoll Life Vest.

Guidelines for TAVR evaluations can be found under TAVR.

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CARDIOLOGY (2 of 5 pages)

SEE PAGE 1 OF 5 FOR INSTRUCTIONS.

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| <p>Stephen Minor, M.D. #10P180 Ryan A. Smith, D.O. #068788 Niloufar T. Wilson, M.D. #087871Ages 18+ <i>Records required prior to scheduling. Please fax to 386-481-5009.</i></p> | <p>FHCP Daytona Beach 350 N. Clyde Morris Blvd., Daytona Beach, FL 32114</p> | <p>Ph: 386-238-3289 Fax: 386-238-3296</p> |
| <p>Robert Bianco, MD #005086 Ages 18+ <i>Ordering provider must complete and review patient EKG before referring. Fax to 386-481-5009</i></p> | <p>FHCP Palm Coast Center 145 City Place, Palm Coast, FL 32164</p> | <p>Ph: 386-302-0975 Fax: 386-302-0976</p> |
| <p>Ratan Ahuja, MD #000397 Mubeen Chida, MD #004826 Syed Mahmood, MD #095702 Ages 18+</p> | <p>Central Florida Cardiovascular Consultants, PL 915 Harley Strickland Blvd., Orange City, FL 32763</p> | <p>Ph: 386-456-0300 Fax: 386-456-0303</p> |
| <p>Rajendra Hippalgoankar, MD #004674 Ages 18+ Records required prior to scheduling.</p> | <p>Central Florida Heart Associates, PA 932 Saxon Blvd., Suite A, Orange City, FL 32763</p> | <p>Ph: 386-774-2100 Fax: 386-774-0326</p> |
| <p>Jacob K. Agamasu, MD #138215 Ages 18+</p> | <p>756 Elkcam Boulevard, Suite A, Deltona, FL 32725</p> | <p>Ph: 407-804-9616 Fax: 407-804-8331</p> |

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CARDIOLOGY (3 of 5 pages)

SEE PAGE 1 OF 5 FOR INSTRUCTIONS.

SPECIAL INSTRUCTIONS for Daytona Heart Group:

Daytona Heart Group physicians located in *West Volusia (indicated by an asterisk below) may see any FHCP member referred by a physician without prior authorization.

Daytona Heart Group physicians located in East Volusia require a referral approved by the FHCP Cardiology Department. Fax the referral to FHCP Cardiology Department at 386-238-3296.

HECN members do not require prior authorization.

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| <p>Beth Bartholomew, MD #011244 Joshua Horenstein, MD #10L042 Barry Kusnick, MD #079439 Vincent Petersen, DO #058364 Glenn Rayos, MD #002655 Surya Rao, MD #10E082 *Janak Bhavsar, MD #10X469 *Chad Broome-Webster, MD #005530 *Marielle Lazard, MD #10A228 *Oscar D. West, MD #002073 *Roy Venzon, MD #048999 *Hansey Seide, MD #010393 Ages 18+ Vance Wilson, MD #005336 Ages 25+ Umang Shah, MD #080396 Ages 18+ <i>Interventional cardiology</i></p> | <p>Daytona Heart Group 695 N. Clyde Morris Blvd., Daytona Beach, FL 32114</p> <p>655 N. Clyde Morris Blvd., Daytona Beach, FL 32114</p> <p>780 Dunlawton Ave, Unit 101, Port Orange, FL 32127</p> <p>1404 S. Ridgewood Avenue, Edgewater, FL 32132</p> <p>*630 W. Plymouth Avenue, Deland, FL 32720</p> <p>*938 Saxon Blvd., Suite 101-C, Orange City, FL 32763</p> | <p>Ph: 386-258-8722 Fax: 386-258-8659</p> <p>Ph: 386-258-8722 Fax: 386-258-8659</p> <p>Ph: 386-265-5926 Fax: 386-265-5928</p> <p>Ph: 386-265-5926 Fax: 386-265-5928</p> <p>Ph: 386-734-3654 Fax: 386-943-8087</p> <p>Ph: 386-774-5485 Fax: 386-775-0761</p> |
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CARDIOLOGY (4 of 5 pages)

SEE PAGE 1 OF 5 FOR INSTRUCTIONS.

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| <p>Wing Yi Liu, MD #038604 Ages 18+ Records required prior to scheduling. Doppler imaging and venous scans available.</p> | <p>Wing Cardiology and Health 161 N. Causeway, Suite C. New Smyrna Beach, FL 32169</p> | <p>Ph: 386-424-8440 Fax: 386-426-8839</p> |
| <p>Huijian Wang, MD #10H333 18+</p> | <p>Complete Cardiology Care 1240 W. Granada Boulevard, 2nd Floor, Ormond Beach, FL 32174</p> | <p>Ph: 386-672-1023 Fax: 386-263-2996</p> |
| <p>Dinesh Arab, MD #011602 David Henderson, MD #000901 Barton Sickinger, DO #054636 Nathaniel Valin, MD #062843 Rene Celis, MD #055916 Ages 18+</p> | <p>Cardiology Physicians Memorial 305 Memorial Medical Pkwy, Suite 301, Daytona Beach, FL 32117</p> <p>HECN, DAYTONA STATE COLLEGE, BETHUNE-COOKMAN UNIV, and TRIPLE OPTION MEMBERS, EMPLOYEES & DEPENDENTS</p> | <p>Ph: 386-615-1521 Fax: 386-671-0694</p> |
| <p>Humayun Jamidar, MD #000027 Otakar Quadrat, MD #10I98 Ages 18+</p> | <p>Cardiology Physicians 311 N. Clyde Morris Blvd., Suite 320, Daytona Beach, FL 32114</p> <p>HECN, DAYTONA STATE COLLEGE, AND BETHUNE-COOKMAN UNIV, and EMPLOYEES & DEPENDENTS OF THE PRACTICE</p> | <p>Ph: 386-255-5331 Fax: 386-254-8945</p> |
| <p>Kizhake Kurian, MD #10R358 Ages 18+</p> <p><i>EPN Triple Option members only</i></p> | <p>AdventHealth Medical Group Interventional Cardiology at Palm Coast 120 Cypress Edge Drive, Suite 201, Palm Coast, FL 32164</p> <p>61 Memorial Medical Parkway, Suite 3802, Palm Coast, FL 32164</p> | <p>Ph: 386-586-4765 Fax: 386-586-4769</p> <p>Ph: 386-586-1930 Fax: 386-586-1931</p> |

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CARDIOLOGY (5 of 5 pages)

SEE PAGE 1 OF 5 FOR INSTRUCTIONS.

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| <p>Taher Khalil, MD #005527 Ages 18+ <i>EPN Triple Option members only.</i></p> | <p>1425 Hand Avenue, Suite K, Ormond Beach, FL 32174</p> | <p>Ph: 386-673-5404 Fax: 386-673-5480</p> |
| <p>Ram Balasubramanian, MD #079972 Behzad Oskouei, MD #058372 Ravi Rao, MD #10AJ69 Paul Isenbarger, MD #075875 Ages 18+</p> | <p>Heart Care Centers of Florida 600 Palmetto Street, New Smyrna Beach, FL 32168</p> | <p>Ph: 386-424-3870 Fax: 386-424-3871</p> |

COMPUTED TOMOGRAPHY ANGIOGRAPHY (CTA) IMAGING requires prior authorization. Please complete the “FHCP Referral Form” found at [Referrals, Prior Authorizations, and Orders](#). Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253** a *minimum of seven (7) days prior to performing the service*. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling

Routine requests: Non-urgent and elective procedures should not be scheduled until approval is obtained to avoid patient financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible, as it may take up to 14 calendar days for determination of authorization.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as *urgent requests*. Physician offices should **call FHCP Central Referrals Department at 386.238.3230** to discuss urgent cases with a clinician, rather than faxing the request.

CARDIOLOGY – NUCLEAR (1 of 3 pages)

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. **Please send recent EKG and labs.** Appointments can be made by the physician’s office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

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| <p>Stephen Minor, MD #10P180 Ryan A. Smith, DO #068788 Niloufar T. Wilson, MD #087871 Ages 18+ Records required prior to scheduling. Fax to 386-481-5009</p> | <p>FHCP Dayton Beach Center 350 N. Clyde Morris Blvd., Daytona Beach, FL 32114</p> | <p>Ph: 386-238-3289 Fax: 386-238-3296 Medical records fax: 386-481-5009</p> |
| <p>Robert Bianco, MD #005086 Ages 18+ Ordering provider must complete and review patient EKG before referring. Fax to 386-481-5009</p> | <p>FHCP Palm Coast Center 145 City Place, Palm Coast, FL 32164</p> | <p>Ph: 386-302-0975 Fax: 386-302-0976</p> |
| <p>Ratan Ahuja, MD #000397 Mubeen Chida, MD #004826 Syed Mahood, MD #095702 Ages 18+</p> | <p>Central Florida Cardiovascular Consultants, PL 915 Harley Strickland Blvd., Orange City, FL 32763</p> | <p>Ph: 386-456-0300 Fax: 386-456-0303</p> |

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CARDIOLOGY - NUCLEAR (2 of 3 pages)

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. **Please send recent EKG and labs.** Appointments can be made by the physician's office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

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| <p>Janak Bhavsar, MD #10X469 Chad Broome-Webster, MD #005530 Marielle Lazard, MD #10A228 Oscar D. West, MD #002073 Roy Venzon, MD #048999 Ages 18+</p> | <p>Daytona Heart Group 630 W. Plymouth Avenue, Deland, FL 32720</p> <p>938 Saxon Blvd., Suite 101-C, Orange City, FL 32763</p> | <p>Ph: 386-734-3654 Fax: 386-943-8087</p> <p>Ph: 386-774-5485 Fax: 386-775-0761</p> |
| <p>Rajendra Hippalgoankar, MD #004674 Ages 18+ Records required prior to scheduling.</p> | <p>Central Florida Heart Associates, PA 932 Saxon Blvd., Suite A, Orange City, FL 32763</p> | <p>Ph: 386-774-2100 Fax: 386-774-0326</p> |
| <p>Wing Yi Liu, MD #038604 Ages 18+ Records required prior to scheduling.</p> | <p>Wing Cardiology and Health, LLC 161 N. Causeway, Suite C. New Smyrna Beach, FL 32169</p> | <p>Ph: 386-424-8440 Fax: 386-426-8839</p> |

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CARDIOLOGY – NUCLEAR (3 of 3 pages)

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. **Please send recent EKG and labs.** Appointments can be made by the physician’s office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

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| <p>Ram Balasubramanian, MD #079972 Behzad Oskouei, MD #058372 Ravi Rao, MD #10AJ69 Paul Isenbarger, MD #075875 Ages 21+</p> | <p>Heart Care Centers of Florida 600 Palmetto Street, New Smyrna Beach, FL 32168</p> | <p>Ph: 386-424-3870 Fax: 386-424-3871</p> |
| <p>Dinesh Arab, MD #011602 David Henderson, MD #000901 Barton Sickinger, DO #054636 Nathaniel Valin, MD #062843 Ages 18+</p> | <p>Cardiology Physicians Memorial, LLC 305 Memorial Medical Pkwy, Suite 301, Daytona Beach, FL 32117</p> <p>HECN, DAYTONA STATE COLLEGE, AND BETHUNE-COOKMAN UNIVERSITY</p> | <p>Ph: 386-615-1521 Fax: 386-671-0694</p> |

CARDIOLOGY – PEDIATRIC

REQUIRES PRIOR AUTHORIZATION. Please complete the “FHCP Referral Form” found at [Referrals, Prior Authorizations, and Orders](#). Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

Routine requests: Non-urgent and elective procedures should not be scheduled until approval is obtained to avoid patient financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible, as it may take up to 14 calendar days for determination of authorization.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as *urgent requests*. Physician offices should **call FHCP Central Referrals Department at 386.238.3230** to discuss urgent cases with a clinician, rather than faxing the request.

CASE MANAGEMENT – COORDINATION OF CARE (1 of 3 pages)

Case Management Coordination of Care is designed to address the needs of high-risk members. The case-management process utilizes evidence-based clinical guidelines to conduct comprehensive assessment of the member's condition; evaluates available benefits and resources; and develops and implements a case-management plan with performance goals, monitoring, and follow up. The overall goal is to empower members in self-management skills, regain optimum health, or improve functional capability through appropriate services and interventions. Case management is voluntary program, and all eligible members have the right to decline participation.

Criteria for enrollment includes, but is not limited to, members with new diagnoses, acute or uncontrolled chronic diseases, critical events that require extensive use of resources, significant barriers of social determinants of health that limit access to care, or members identified from proactive data screening who may require any of the following:

- Assistance navigating the health care system
- Assistance with barriers related to social determinants of health
- Education on health condition(s) and health coaching
- Education supporting their practitioner's plan of care
- Coordination of appropriate resources, programs, or benefits
- Coordination of measures to improve quality of life and disease-specific outcomes.

There are several case-management services to which the member may be stratified:

- **Chronic Complex Care** – Assists members with complex health conditions to reduce disease progression and gain empowerment through self-management of lifestyle practices that aim to improve quality of life. Members benefit from advocacy, education, and navigation to access appropriate care and/or link to resources, benefits, or programs. The program includes transplant case management.
- **Interactive Health at Home** – Remote patient monitoring targets members with uncontrolled hypertension and congestive heart failure. Members benefit from health sessions, monitoring of member's biometrics, and management of symptoms. Reports to the member's physician are timely and accurate, with actionable data to promote clinical efficiencies, reduce hospitalizations, and improve outcomes for members. Peripherals offered are a scale, blood pressure cuff, and pulse oximeter.
- **Short-term Program** – Assists members with new-onset health diagnoses, hospital-to-home transitional care, or links members who have high use of the emergency room or multiple hospitalizations to FHCP resources. Members benefit from frequent contact for monitoring and education to better understand signs and symptoms for early intervention. Members gain empowerment with self-management skills to reduce complications and improve their quality of life.

CONTINUED NEXT PAGE

CASE MANAGEMENT – COORDINATION OF CARE (2 of 3 pages)

SEE PAGE 1 OF 3 FOR INSTRUCTIONS.

- **In-home Mid-level Providers** – Service available in Brevard, Volusia, Flagler, and Seminole Counties. An RN Case Manager coordinates member’s care with mid-level providers to assist homebound members or those with limited support to supplement primary care services in the home, or facility transitional care for high-risk members discharged from the hospital or skilled nursing facility (SNF) to home. In-home mid-level providers promote compliance with follow-up care and medication management to reduce complications and enhance the member’s quality of life.
- **Community Resource Program** – FHCP Community Resource Coordinators (CRCs) partner with members and providers and/or referral sources to address barriers to social determinants of health that impact access to healthcare through utilization of agencies and community partners. Community Resource Coordinators complete individualized needs assessments to link members with appropriate existing resources offered through agencies or within their community. *CRCs do not address urgent placement or home safety evaluations.* Physicians must continue to refer members with urgent needs to their home health care skilled nurse and medical social worker or the Department of Children and Families (DCF). Skilled nursing facility (SNF) placement should be directed to the FHCP Utilization Management Department at 386-676-7187.

Members may be referred by:

- Practitioner
- Member or caregiver
- Discharge planner
- Medical management programs
- Proactive data claims review

You may refer a member to the Case Management – Coordination of Care or Community Resources Services by:

- Phone: 885-205-7293 or 386-238-3284, Monday-Friday from 8:00am to 5:00pm.
- The “FHCP Referral Form” found at [Referrals, Prior Authorizations, and Orders](#).
- Fax a referral to 386-238-3271
- Email a referral to cmanagement@fhcp.com
- Internally, enter the referral through an EHR task.

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CASE MANAGEMENT – COORDINATION OF CARE (3 of 3)

SEE PAGE 1 OF 3 FOR INSTRUCTIONS.

The FHCP New Member Transition of Care Program – The goal of the Transition of Care team is to assist new members transitioning into our network of providers, pharmacies, and covered medications. Members benefit from clinical review of their health history and medications to coordinate care with available resources, benefits, and participating providers or services to make the transition as seamless as possible. Our FHCP RN Navigator assists existing members who are experiencing a change in benefits, providers, or services, or are moving into another county served by FHCP, or change of employers who offer FHCP insurance.

These members may be referred by:

- Practitioners
- Member or caregiver
- FHCP Member Services
- Marketing agents
- Employer groups

You may refer a member to the New Member Transition of Care Program by:

- Phone: 885-205-7293 or 386-386-615-5017, Monday-Friday from 8:00am to 5:00pm.
- The “FHCP Referral Form” found at [Referrals, Prior Authorizations, and Orders](#).
- Fax a referral to 386-238-3271
- Email a referral to TOC@fhcp.com
- Internally, enter the referral through an EHR task.

CHIROPRACTIC – (1 of 8 pages)

Prior authorization from the FHCP Central Referrals Department is not needed. Any FHCP member may self-refer to their provider of choice. Member may call to schedule an appointment at their convenience without an order from a physician.

| | | |
|---|--|---------------------------------------|
| Doris Antos, DC #10P988 All ages | Doris Antos, DC, PL 569 Health Boulevard, Daytona Beach, FL 32114 | Ph: 386-258-9800 Fax: 386-238-0092 |
| MaryJo Arciom, DC #105175 All ages | Arciom Chiropractic Clinic 244 9 th St., Daytona Beach, FL 32117 | Ph: 386-677-1212 Fax: 386-872-7831 |
| Rebecca Bruno, DC #011736 Linda Lombardo, DC #102242 Meagan Vecino, DC #095033 All ages | Lombardo Chiropractic Clinic, PA 1400 Hand Ave., Suite S, Ormond Beach, FL 32174 | Ph: 386-673-0400 Fax: 386-673-1825 |
| Jennifer DeMaio, DC #081499 All ages | Coastal City Chiropractic Center 4550 Clyde Morris Blvd., Suite D, Port Orange, FL 32129 | Ph: 386-238-9355 Fax: 386-238-9356 |
| Keith Engler, DC #105112 Robert Snow, DC #079094 | 225 N. Causeway, New Smyrna Beach, FL 32169 | Ph: 386-424-9977 Fax: 386-423-3899 |
| Rachel Nakayama, DC #080668 All ages | Elite Spine 800 Dunlawton Avenue, Unit 103, Port Orange, FL 32127 | Ph: 386-265-0102 Fax: 386-401-2316 |
| Cecil Ashby, DC #096648 Alene Cabrera, DC #10AD11 All ages | Total Health of Ormond Beach 400 Clyde Morris Boulevard, Suite C, Ormond Beach, FL 32174 | Ph: 386-672-3305 Fax: 800-429-7089 |

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CHIROPRACTIC – (2 of 8 pages)

Prior authorization from the FHCP Central Referrals Department is not needed. Any FHCP member may self-refer to their provider of choice. Member may call to schedule an appointment at their convenience without an order from a physician.

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| Samuel Kranz, DC #071452 Kenneth W. Davis, DC #044901 Bryan Schuerlein, DC #096268 All ages | Davis Chiropractic Center 381 Palm Coast Pkwy. SW, Unit 2, Palm Coast, FL 32137 | Ph: 386-264-6800 Fax: 386-264-6802 |
| John Pl. Gingras, DC #008694 | Gringas Chiropractic 3133 S. Ridgewood Ave., South Daytona, FL 32119 | Ph: 386-767-6602 Fax: 386-767-6602 |
| Jamie A. Grainger, DC, #067800 All ages | Ultimate Spine & Wellness 70 Fox Ridge Court, Suite A, Debary, FL 32713 | Ph: 386-668-6321 Fax: 386-668-1855 |
| James Jeremy Hether, DC, #011914 All ages | Hether Chiropractic Clinic 2719 S. Woodland Blvd. Deland, FL 32720 | Ph: 386-734-0702 Fax: 386-279-0185 |
| Ashley Hughes, DC #069791 All ages | Passion Chiropractic 3510 S. Nova Rd., Suite 108, Port Orange, FL 32129 | Ph: 386-947-7185 Fax: 386-333-9437 |
| Graham R. Steskal, DC #088088 J. Randall Timko, DC #00WG79 All ages | Complete Wellness Chiropractic Center 844 N. Stone Street, Suite 202, Deland, FL 32720 | Ph: 386-434-2592 Fax: 386-734-1773 |
| Carol Learned, DC #10N499 Roger Learned, DC #10Q034 Vincent Mattiello, DC #067158 | Ormond's Family Chiropractic Center 147 E. Granada Blvd., Ormond Beach, FL 32176 | Ph: 386-265-5968 Fax: 386-265-5970 |
| Christopher Lechmaier, DC #10P381 Tricia Lechmaier, DC #130379 | Lechmaier Family Chiropractic Center 1051 Town Center Drive, Orange City, FL 32763 | Ph: 386-775-3600 Fax: 386-775-3602 |

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CHIROPRACTIC – (3 of 8 pages)

Prior authorization from the FHCP Central Referrals Department is not needed. Any FHCP member may self-refer to their provider of choice. Member may call to schedule an appointment at their convenience without an order from a physician.

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| John Christopher, DC #088037 Matt R. Nirschl, DC #011439 | 55 N. Old Kings Road, Suite C, Ormond Beach, FL 32174 | Ph: 386-672-6565 Fax: 386-672-6550 |
| A. Michael Petker, DC #005553 | A. Michael Petker Chiropractic 220 Mason Ave., Holly Hill, FL 32117 | Ph: 386-258-7474 Fax: 386-248-1466 |
| Debora Porter, DC #058688 All ages | Porter Chiropractic and Wellness, LLC 1367 Beville Road, Daytona Beach, FL 32119 | Ph: 386-317-2000 Fax: 386-265-5552 |
| Jose Sanchez, DC #096274 Amanda Prokop, DC #10E187 All ages | New Smyrna Beach Chiropractic 1205 N. Dixie Freeway, New Smyrna Beach, FL 32168 | Ph: 386-423-5259 Fax: 386-423-0929 |
| Patrick Reed, DC #010969 All ages | Patrick Reed, DC, PA 4601 East Highway 100, Suite G4, Bunnell, FL 32110 | Ph & Fax: 386-437-9990 |
| Leonard Rollman, DC #060085 | Coastal Spine and Injury Center 2415 S. Volusia Ave., Suite A2, Orange City, FL 32763 701 Ridgewood Avenue, Unit D, Holly Hill, FL 32117 | Ph: 386-775-6879 Fax: 386-774-0307 Ph: 386-238-9092 Fax: 386-238-9093 |
| Michael Rodriguez, DC #086286 All ages | Ormond Medical Center 545 W. Granada Blvd., Ormond Beach, FL 32174 | Ph: 386-672-6243 Fax: 386-677-7463 |

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CHIROPRACTIC – (4 of 8 pages)

Prior authorization from the FHCP Central Referrals Department is not needed. Any FHCP member may self-refer to their provider of choice. Member may call to schedule an appointment at their convenience without an order from a physician.

| | | |
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| Melony K. Thomas, DC #086286 All ages | Coastal Integrative Healthcare 145 Cypress Point Pkwy, Suite 208, Palm Coast, FL 32164 | Ph: 386-445-4455 Fax: 386-631-6211 |
| Jennifer Smith, DC #10F257 All ages | Health & Wellness Chiropractic Center 1051 Town Center Drive, Orange City, FL 32763 | Ph: 386-775-3600 Fax: 386-775-3602 |
| Timothy Steflik, DC #10V838 Samantha Wunder, DC #092794 All ages | Coastal Integrative Healthcare, Inc. 315 N. Ridgewood Ave., Edgewater, FL 32132 75 Fox Ridge Court, Suite G, Debary, FL 32713 | Ph: 386-427-8403 Fax: 386-269-9541 Ph: 386-854-3031 Fax: 386-269-9541 |
| Jennifer Thornton, DC #10J889 All ages | Palm Coast Chiropractic Center 4721 E. Moody Blvd., Suite 101, Bunnell, FL 32210 | Ph: 386-437-7111 Fax: 386-437-7790 |
| Trudy Vogel, DC #000123 All ages | Vogel Chiropractic Center 1780 S. Nova Road, Suite 4, South Daytona Beach, FL 32119 | Ph: 386-788-4778 Fax: 386-788-8110 |
| Donald B. Walsh, DC #10K176 All ages | Synergy Chiropractic and Wellness Solutions, LLC 259 N. Causeway, New Smyrna Beach, FL 32169 | Ph: 386-423-2415 Fax: 386-423-2417 |
| Terry Watts, DC #10S122 | Watts Chiropractic Center, LLC 2751 Enterprise Road, Suite 103, Orange City, FL 32763 | Ph: 386-218-4924 Fax: 386-218-6887 |
| Michael Hill, DC #011594 Sarah Hill, DC #133357 | Hill Family Chiropractic 298 S. Nova Road, Suite E, Ormond Beach, FL 32174 | Ph: 386-226-0081 Fax: 386-226-2148 |

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CHIROPRACTIC – (5 of 8 pages)

Prior authorization from the FHCP Central Referrals Department is not needed. Any FHCP member may self-refer to their provider of choice. Member may call to schedule an appointment at their convenience without an order from a physician.

| | | |
|---|--|--|
| Rachel Nakayama, DC #080668 | Elite Spine 800 Dunlawton Avenue, Unit 103, Port Orange, FL 32127 | Ph: 386-265-0102 Fax: 386-401-2316 |
| Chris Tatalovich, DC #10S342 John Gringas, DC #008694 | Florida Coast Chiropractic Clinic 3821 Woodbriar Trail, Suite 103, Port Orange, FL 32129 | Ph & Fax: 386-265-1579 |
| Russell Humphries, DC #005542 | Humphries Chiropractic 4343 S. Ridgewood Avenue, Suite B, Port Orange, FL 32127 | Ph: 386-767-2727 Fax: 386-676-6674 |
| Christian Grause, DC #081073 | Liddle Chiropractic 103 E. Connecticut Avenue, Edgewater, FL 32132 | Ph: 386-423-7572 Fax: 386-847-8366 |
| Jasmine Perez, DC #084664 | Restore Injury Health Center 747 Fawn Ridge Drive, Suite 100, Orange City, FL 32763 | Ph: 386-259-9051 Fax: 386-259-4243 |
| Stacy Craig, DC #057451 Christopher Ristuccia, DC #088811 Peter Wakeman, DC #001539 | Wakeman Chiropractic 305 Memorial Medical Pkwy., Suite 305, Daytona Beach, FL 32117 120 Cypress Edge Drive, Suite 201, Palm Coast, FL 32164 | Both locations: Ph: 386-673-0201 Fax: 386-677-8143 |
| Seth J. Bowden, DC, #069583 All ages | River City Chiropractic 155 S. Charles Richard Beall Boulevard, Suite B, Debary, FL 32713 | Ph: 386-320-0058 Fax: 386-516-6921 |
| Alicia Rivera, DC #10S129 All ages | Rivera Family Chiropractic Center 821 Debary Avenue, Deltona, FL 32725 | Ph: 386-860-5448 Fax: 386-668-3665 |

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CHIROPRACTIC – (6 of 8 pages)

Prior authorization from the FHCP Central Referrals Department is not needed. Any FHCP member may self-refer to their provider of choice. Member may call to schedule an appointment at their convenience without an order from a physician.

| These providers are contracted for Triple Option Point of Service only: | | |
|--|--|---------------------------------------|
| Bradley Tepper, DC #10AD12 | First Choice Chiropractic of Ormond, Inc. 1721 Ridgewood Avenue, Suite A, Holly Hill, FL 32117 | Ph: 386-310-7246 Fax: 386-310-4952 |
| Dennis Acquaro, DC #005553 Stacy Straw, DC #057451 | Acquaro & Wakeman Chiropractic and Rehabilitation 305 Memorial Medical Pkwy., Suite 305, Daytona Beach, FL 32117 | Ph: 386-673-0201 Fax: 386-677-8143 |
| Roberta Amara, DC #010369 | Amara Chiropractic Center 2445 S. Ridgewood Avenue, South Daytona, FL 32119 | Ph: 386-767-2064 Fax: 386-756-5700 |
| Elizabeth Hennighan, DC #118573 | American Family & Sports Chiropractic Center, Inc. 4649 S. Clyde Morris Blvd., Suite 609, Port Orange, FL 32129 | Ph: 386-760-6150 Fax: 386-788-1998 |
| Philip Afghani, DC #039371 | Atlantic Chiropractic & Wellness Center 840 Dunlawton Avenue, Suite B, Port Orange, FL 32127 | Ph: 386-492-4881 Fax: 386-492-4887 |
| Dennis Filosa, DC #010244 | Back in Action Chiropractic 840-H Deltona Boulevard, Deltona, FL 32725 | Ph: 386-860-3777 Fax: 386-860-0330 |
| Ryan Imhoff, DC #055855 | Back to Basics Chiropractic & Sports Rehabilitation 800 Sterthaus Drive, Suite A, Ormond Beach, FL 32174 | Ph: 386-310-4884 Fax: 386-872-7647 |
| Carl Bennett, DC #143000 | Bennett Chiropractic Clinic 3945 S. Nova Road, Port Orange, FL 32127 | Ph: 386-767-1100 Fax: 386-767-1103 |
| Carly Meckle, DC #039074 | Edgewater Chiropractic Clinic 201 S. Ridgewood Avenue, Suite 11, Edgewater, FL 32132 | Ph & Fax: 386-423-7575 |

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CHIROPRACTIC – (7 of 8 pages)

Prior authorization from the FHCP Central Referrals Department is not needed. Any FHCP member may self-refer to their provider of choice. Member may call to schedule an appointment at their convenience without an order from a physician.

| These providers are contracted for Triple Option Point of Service only: | | |
|--|---|---------------------------------------|
| Bradley Tepper, DC #10AD12 | First Choice Chiropractic of Ormond, Inc. 1721 Ridgewood Avenue, Suite A, Holly Hill, FL 32117 | Ph: 386-310-7246 Fax: 386-310-4952 |
| Ronald Utter, DC, #048248 | Halifax Chiropractic & Injury Center 337 N. Clyde Morris Boulevard, Daytona Beach, FL 32114 | Ph: 386-265-7246 Fax: 386-265-4908 |
| Herman Carrero, DC #10W724 | Harmony Clinic, PA 1948 Saxon Boulevard, Deltona, FL 32725 | Ph: 386-774-7246 Fax: 386-206-1433 |
| Kathleen Link, DC, #106234 | Link Chiropractic Clinic 190 Vining Court, Ormond Beach, FL 32176 | Ph: 386-673-3085 Fax: 386-673-3353 |
| David Mallory, DC #00WG74 | Mallory Chiropractic 1033 S. Ridgewood Avenue, Daytona Beach, FL 32114 | Ph: 386-248-8000 Fax: 386-252-1850 |
| Lisa Parissi, DC #061818 Christopher Wojcik #036747 | Modern Health Chiropractic 760 S. Volusia Avenue, Suite 100, Orange City, FL 32763 912 S. Ridgewood Avenue, Suite D, Daytona Beach, FL 32114 | Ph: 386-218-3799 Fax: 386-256-3516 |
| Danielle Menneto, DC #054587 Angela Moore, DC #049988 | Moore & Menneto Chiropractic 4647 S. Clyde Morris Boulevard, Suite 502, Port Orange, FL 32129 | Ph: 386-202-2714 Fax: 386-202-2708 |
| David Jacobsen, DC #005545 | OneCare Chiropractic & Wellness Clinic 755 Westmoreland Road, Daytona Beach, FL 32114 | Ph: 386-226-0011 Fax: 386-226-0013 |

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CHIROPRACTIC – (8 of 8 pages)

Prior authorization from the FHCP Central Referrals Department is not needed. Any FHCP member may self-refer to their provider of choice. Member may call to schedule an appointment at their convenience without an order from a physician.

| These providers are contracted for Triple Option Point of Service only: | | |
|--|--|---------------------------------------|
| Terry Kahn, DC #10Q987 Mindy Weingarten, DC #114022 | Port Orange Family Chiropractic Center 4606 Clyde Morris Boulevard, Suite 1-M, Port Orange, FL 32129 | Ph: 386-756-9303 Fax: 386-756-8119 |
| Brandon Lavelle, DC #051808 | Radiant Health Chiropractic 209 Dunlawton Avenue, Suite 18, Port Orange, FL 32127 | Ph: 386-308-9076 Fax: 386-675-6591 |
| Adam Sainato, DC #10T341 | Sainato Chiropractic Injury & Wellness Clinic 3959 S. Nova Road, Suite 9, Port Orange, FL 32127 | Ph: 386-761-4001 Fax: 386-761-2522 |

COCHLEAR IMPLANT SERVICES

Prior authorization from the FHCP Central Referrals Department is not needed. Any FHCP member may self-refer to their provider of choice.

COLOGUARD TESTING

The provider must complete the Cologuard Requisition Form found at <https://www.fhcp.com/providers/referrals-authorizations-orders/>. Fax the completed form to the number noted on the bottom of the form. “Patient Insurance/Billing Information” must be completed for FHCP to pay for the test. To ensure coverage, please attach a copy of the patient’s FHCP insurance card to the requisition when faxing.

- Cologuard is for individuals 45 years of age or older and at average risk.
- Cologuard looks for blood and DNA associated with colon cancer and precancerous growth found in a person’s stool sample.

Once a provider submits the Cologuard Requisition Form, the request is processed and a Cologuard box is delivered to the patient’s home via UPS. Patients collect a sample and return using the prepaid return shipping label included with the box, sending the specimen to Exact Sciences Laboratories in Madison, WI for processing. Test results will be sent directly to the ordering provider in a few weeks.

Please fax a copy of the test result to FHCP Medical Records at 386-481-5009.

Exact Sciences Laboratories also conducts follow-up calls to encourage higher patient compliance. You can learn more about Cologuard at <https://www.cologuardhcp.com>.

NOTE: Cologuard is not a replacement for diagnostic or surveillance colonoscopy in high-risk individuals.

COLONOSCOPY – SCREENING

Prior authorization from the FHCP Central Referrals Department is not needed for age-related screening colonoscopy. Any FHCP member may self-refer to their provider of choice. Member may call to schedule an appointment at their convenience without an order from a physician.

| | | |
|---|--|---|
| <p>Beatrice Bratu, MD #005470 Ammar Hemaidan, MD #000104 Brian Hudes, MD #077419 Saud El-Sayed Suleiman, MD #001166 Hassan Zulfiqar, MD #009959 <i>Schedule all appointments through the Port Orange office.</i></p> | <p>Advanced GI 1690 Dunlawton Avenue, Suite 210, Port Orange, FL 32127 1890 LPGA Boulevard, Suite 270, Daytona Beach, FL 32117 239 N. Ridgewood Avenue, Suite 3, Edgewater, FL 32132 315 Palm Coast Parkway, Suite 5, Palm Coast, FL 32137</p> | <p>All locations: Ph: 386-763-4920 Fax: 386-763-4939 Medical Records Fax: 386-491-5009</p> |
| <p>Kaleem Ahmed, MD #069804 Rajiv Sharma, MD #095240 Vishal Gupta, MD #143207 Karl Mersich, MD #069804 Dany Shamoun, MD #082316 Arvind Gopal, MD #092290 Jennifer Sinclair, MD #088162 Ages 18+</p> | <p>Gastroenterology of Greater Orlando 929 North Spring Garden Avenue, Suite 150, Deland, FL 32720 2884 Wellness Avenue, Suite 100, Orange City, FL 32763 795 Primera Boulevard, Suite 1001, Lake Mary, FL 32746</p> | <p>Ph: 386-469-7993 Fax for all locations: 386-668-2228 Ph: 386-668-2221 Ph: 407-749-6656</p> |
| <p>Kalyani Gaddipati, MD #003542</p> | <p>917 Rinehart Road, Suite 2051, Lake Mary, FL 32746</p> | <p>Ph: 407-936-2444 Fax: 407-936-2448</p> |
| <p>Lenkala Mallaiah, MD #005629</p> | <p>Mid-Florida Gastroenterology Group, PA 311 N. Mangoustine Avenue, Sanford, FL 32771</p> | <p>Ph: 407-321-4570 Fax: 407-321-7690</p> |
| <p>Bharat C. Patel, MD #000451 Martin Gino F. Prado, MD #007629 Maria Soriano Co, MD #043830 <i>FHCP member must reside in or be assigned to a PCP in West Volusia to be referred to this group.</i></p> | <p>Advent Health Medical Group Gastroenterology at Deland 1070 N. Stone Street, Suite D, Deland, FL 32720</p> | <p>Ph: 386-822-9410 Fax: 386-822-9112</p> |

COLONOSCOPY – DIAGNOSTIC – (1 of 2 pages)

COLONOSCOPES PERFORMED ON SYMPTOMATIC PATIENTS TO DIAGNOSE OR RULE OUT DISEASE REQUIRE PRIOR AUTHORIZATION. Please complete the “FHCP Referral Form” found at [Referrals, Prior Authorizations, and Orders](#). Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

Routine requests: Non-urgent and elective procedures should not be scheduled until approval is obtained to avoid patient financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible, as it may take up to 14 calendar days for determination of authorization.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as *urgent requests*. Physician offices should **call FHCP Central Referrals Department at 386.238.3230** to discuss urgent cases with a clinician, rather than faxing the request.

| | | |
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| <p>Beatrice Bratu, MD #005470 Ammar Hemaïdan, MD #000104 Brian Hudes, MD #077419 Saud El-Sayed Suleïman, MD #001166 Hassan Zulfïqar, MD #009959 <i>Schedule all appointments through the Port Orange office.</i></p> | <p>Advanced GI 1690 Dunlawton Avenue, Suite 210, Port Orange, FL 32127 1890 LPGA Boulevard, Suite 270, Daytona Beach, FL 32117 239 N. Ridgewood Avenue, Suite 3, Edgewater, FL 32132 315 Palm Coast Parkway, Palm Coast, FL 32137</p> | <p>Ph: 386-763-4920 Fax: 386-763-4939 Medical Records Fax: 386-491-5009</p> |
| <p>Kaleem Ahmed, MD #069804 Vishal Gupta, MD #143207 Karl Mersich, MD #069804 Dany Shamoun, MD #082316 Arvind Gopal, MD #092290</p> | <p>Gastroenterology of Greater Orlando 929 North Spring Garden Avenue, Suite 150, Deland, FL 32720 2884 Wellness Avenue, Suite 100, Orange City, FL 32763 795 Primera Boulevard, Suite 1001, Lake Mary, FL 32746</p> | <p>Ph: 386-469-7993 Fax for all locations: 386-668-2228 Ph: 386-668-2221 Ph: 407-749-6656</p> |

CONTINUED NEXT PAGE

COLONOSCOPY - DIAGNOSTIC – (2 of 2 pages)

SEE PAGE 1 OF 2 FOR INSTRUCTIONS.

| | | |
|---|--|---------------------------------------|
| Bharat C. Patel, MD #000451 Martin Gino F. Prado, MD #007629 Maria Soriano Co, MD #043830 <i>FHCP member must reside in or be assigned to a PCP in West Volusia to be referred to this group.</i> | Advent Health Medical Group Gastroenterology at Deland 1070 N. Stone Street, Suite D, Deland, FL 32720 | Ph: 386-822-9410 Fax: 386-822-9112 |
| Kalyani Gaddipati, MD #003542 | 917 Rinehart Road, Suite 2051, Lake Mary, FL 32746 | Ph: 407-936-2444 Fax: 407-936-2448 |
| Lenkala Mallaiah, MD #005629 | Mid-Florida Gastroenterology Group, PA 311 N. Mangoustine Avenue, Sanford, FL 32771 | Ph: 407-321-4570 Fax: 407-321-7690 |

CONTRACEPTION

A list of FHCP covered oral contraceptives and contraception appliances can be found on the FHCP website at [FHCP Medication Formularies](#). Contraception benefits can be verified with the FHCP Provider Benefit & Eligibility Department at **844-615-4024** or **386-615-4024**.

CT SCANS (1 of 4 pages)

Prior authorization from FHCP Central Referrals is not needed, with the exceptions noted below. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

EXCEPTIONS REQUIRING PRIOR AUTHORIZATION INCLUDE:

- BREAST MRI
- SESTAMIBI SCAN (ENDOCRINOLOGISTS AND CARDIOLOGISTS CAN ORDER WITH NO PRIOR AUTHORIZATION)
- STEREOTACTIC BREAST BIOPSY
- ULTRASOUND-GUIDED NEEDLE BREAST BIOPSY
- CT COLONOSCOPY (VIRTUAL COLONOSCOPY)
- PILL CAMERA
- GENETIC TESTING
- HIDA (CHOLESCINTIGRAPHY) SCANS
- PET SCANS – *SEE NEXT PAGE FOR SPECIAL INSTRUCTIONS.*

FOR EXCEPTIONS NOTED ABOVE – PET scan instructions on next page: Please complete the “FHCP Referral Form” found at [Referrals, Prior Authorizations, and Orders](#). Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP's Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

Routine requests: Non-urgent and elective procedures should not be scheduled until approval is obtained to avoid patient financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible, as it may take up to 14 calendar days for determination of authorization.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as *urgent requests*. Physician offices should **call FHCP Central Referrals Department at 386.238.3230** to discuss urgent cases with a clinician, rather than faxing the request.

CT SCANS (2 of 4 pages)

SEE PAGE 1 OF 4 FOR INSTRUCTIONS.

PRIOR AUTHORIZATION IS REQUIRED FOR PET SCANS: Please complete the “PET – PET CT Prior Authorization Form” found at [Referrals, Prior Authorizations, and Orders](#). Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

Routine requests: Non-urgent and elective procedures should not be scheduled until approval is obtained to avoid patient financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible, as it may take up to 14 calendar days for determination of authorization.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as *urgent requests*. Physician offices should **call FHCP Central Referrals Department at 386.238.3230** to discuss urgent cases with a clinician, rather than faxing the request.

| | | |
|---|---|---------------------------------------|
| Twin Lakes Imaging Center #10P735 (N) <i>Will not schedule SNF patients.</i> | 1890 LPGA Blvd., Suite 110, Daytona Beach, FL 32124 | Ph: 386-274-5454 Fax: 386-274-5440 |
| AdventHealth New Smyrna Beach #00Y010 (H) | 401 Palmetto Street, New Smyrna Beach, FL 32168 | Ph: 386-424-5044 Fax: 386-917-5576 |
| Port Orange Imaging Center #10P730 (N) <i>PET, CT, and Open MRI Unit available.</i> | 1195 Dunlawton Avenue, Port Orange, FL 32127 | Ph: 386-322-1616 Fax: 386-322-5330 |

Legend:

- **(H)** – Outpatient hospital department or facility
- **(N)** – Outpatient non-hospital department or facility

Out of pocket costs may vary, depending on location or benefit plan.

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CT SCANS (3 of 4 pages)

SEE PAGE 1 OF 4 FOR INSTRUCTIONS.

| | | |
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| Cyrus Diagnostic Imaging, Inc. #109138 (N) <i>Patients screened for mobility.</i> | 165 Waymont Court, Lake Mary, FL 32746 | Ph: 407-321-3012 Fax: 407-321-9006 |
| Advent Health Imaging Deland #00YG80 (H) | 701 W. Plymouth Avenue, Deland, FL 32720 | Ph: 386-943-4610 Fax: 386-917-5576 |
| Advent Health Imaging Deltona #00YG34 (H) | 1745 Sterling Silver Boulevard, Deltona, FL 32725 | Ph: 386-917-5428 Fax: 386-917-5576 |
| Advent Health Palm Coast #00YG80 (H) | 60 Memorial Medical Parkway, Palm Coast, FL 32164 | Ph: 386-586-4402 Fax: 386-917-5576 |
| Advent Health Fish Memorial Imaging #00YG34 (H) | 1055 Saxon Boulevard, Orange City, FL 32763 | Ph: 386-851-5000 Fax: 386-917-5576 |
| Akumin #008160 (N) <i>Patients screened for mobility</i> | 1555 Saxon Boulevard, Bldg. 4, Suite 401, Deltona, FL 32725 | Ph: 386-860-9336 Fax: 386-860-2225 |
| Palm Coast Imaging Center #005448 (N) <i>Will not schedule SNF patients.</i> | 3 Pine Cone Drive, Suite 101, Palm Coast 32137 | Ph: 386-274-6000 Fax: 386-446-1866 |

Legend:

- **(H)** – Outpatient hospital department or facility
- **(N)** – Outpatient non-hospital department or facility

Out of pocket costs may vary, depending on location or benefit plan.

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CT SCANS (4 of 4 pages)

SEE PAGE 1 OF 4 FOR INSTRUCTIONS.

| | | |
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| Radiology Associates Imaging Deltona #083163 (N) | 3400 E. Halifax Crossing Blvd., Suite 170, Deltona, FL 32725 | Ph: 386-259-5959 Fax: 386-274-5440 |
| Advanced Imaging (N) | 1639 North Volusia Avenue, Orange City, FL 32763 | Ph: 386-774-7226 Fax: 386-774-7227 |
| Town Center Imaging #10P733 (N) <i>Will not schedule SNF patients.</i> | 21 Hospital Drive, Palm Coast, FL 32164 | Ph: 386-446-5200 Fax: 386-446-1866 |
| Halifax Health Medical Center Daytona #00Y007 (H) | 303 N. Clyde Morris Boulevard, Daytona Beach, FL 32114 | Ph: 386-254-4070 Fax: 386-425-4356 |
| Halifax Health Port Orange #00Y007 (H) | 1041 Dunlawton Avenue, Port Orange, FL 32127 | Ph: 386-322-4700 Fax: 386-425-4386 |
| Halifax Health Deltona ER #00Y007 (H) | 3300 Halifax Crossing Boulevard, Deltona, FL 32725 | Ph: 386-425-6100 Fax: 386-425-6101 |

Legend:

- **(H)** – Outpatient hospital department or facility
- **(N)** – Outpatient non-hospital department or facility

Out of pocket costs may vary, depending on location or benefit plan.

DENTAL SERVICES (1 of 3 pages)

Prior authorization from FHCP Central Referrals is not needed. FHCP members can schedule appointments with FHCP's Dental Department after being assigned to a dentist through the Member Services Department at **386-615-4022**. FHCP coverage of dental examinations, cleaning, and x-ray services are in accordance with the member's FHCP benefits. Dental services are available to our members on a discounted fee-for-service basis with FHCP Dental providers.

URGENT DENTAL SERVICES – No later than 72 hours – accidental dental injury services – Call FHCP's Dental Department in our FHCP Daytona Beach Center at **386-238-3280** and describe the presenting problem. They will advise you if FHCP covers the problem and who you should call within the FHCP Provider Network or otherwise arrange for treatment of our member.

TMJ SERVICES – Please complete the "FHCP Referral Form" found at [Referrals, Prior Authorizations, and Orders](#), and fax the form directly to FHCP's Dental Department at **386-238-3279 (Daytona Beach)** or **386-774-6638 (Orange City)** for review and scheduling.

ORAL SLEEP APNEA APPLIANCES – *Please see ORAL SLEEP APNEA APPLIANCES located alphabetically in this document.*

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DENTAL SERVICES (2 of 3 pages)

SEE PAGE 1 OF 2 FOR INSTRUCTIONS.

| | | |
|---|---|--|
| <p>Nicholas Tanturri, DDS #037411 David Boules, DMD #044188 Ages 8+</p> | <p>FHCP Daytona Beach 350 N. Clyde Morris Blvd., 2nd Floor, Daytona Beach, FL 32114</p> | <p>Ph: 386-238-3280 Fax: 386-238-3279</p> |
| <p>Kevin Ogle, DDS #093287 All ages</p> | <p>FHCP Orange City 2777 Enterprise Road, Orange City, FL 32763</p> | <p>Ph: 386-481-6886 Fax: 386-774-6638</p> |
| <p>Benjamin Lacy, DDS #077358 Jeremiah Mahoney, DMD #077357 Ryan Smith, DMD #077359 All ages Erik Olson, DMD #000840 Ages 9+</p> | <p>Flagler Dental Associates 30 Office Park Drive, Palm Coast, FL 32137 97 Flagler Drive, Flagler Beach, FL 32137</p> | <p>Ph: 386-446-3883 Fax: 386-445-9318 Ph: 386-693-4883 Fax: 386-445-9318</p> |
| <p>Danny Parrish, DDS #10W591 All ages For Dental Benefit 2 (non-Medicare) and Benefit Plan 002 (Medicare) only.</p> | <p>Parrish Family Dentistry, LLC 729 Dunlawton Avenue, Port Orange, FL 321227</p> | <p>Ph: 386-767-3121 Fax: 386-767-2667</p> |
| <p>Mark L. Johnson, DDS #109458 65+ For Benefit Plan 002 (Medicare) only.</p> | <p>215 S. 3rd Street, Flagler Beach, FL 32136</p> | <p>Ph: 386-439-9688 Fax: 386-439-1915</p> |
| <p>Terry C. Blanks, Jr., DDS #002047 All ages For Dental Benefit 2 (non-Medicare) only.</p> | <p>895 S. Dexter Avenue, Deland, FL 32720</p> | <p>Ph: 386-738-2002 Fax: 386-738-2026</p> |

DENTAL SERVICES – TMJ SERVICES (3 of 3 pages)

PRIOR AUTHORIZATION IS REQUIRED. Please complete the “FHCP Referral Form” found at [Referrals, Prior Authorizations, and Orders](#), and fax the form directly to FHCP’s Dental Department at **386-238-3279 (Daytona Beach)** or **386-774-6638 (Orange City)**. The FHCP Dental Department will review the request and, if approved, FHCP will schedule and confirm the member’s appointment.

Routine requests: Non-urgent and elective procedures should not be scheduled until approval is obtained to avoid patient financial responsibility. Please submit requests marked to FHCP Dental Department as soon as possible, as it may take up to 14 calendar days for determination of authorization.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as *urgent requests*. Physician offices should **call FHCP Central Referrals Department at 386.238.3230** to discuss urgent cases with a clinician, rather than faxing the request.

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|----------------------------|---|---------------------------------------|
| John Whitsitt, DDS #002016 | Atlantic Coast Prosthodontists, Inc. 1509 Mason Avenue, Daytona Beach, FL 32117 | Ph: 386-239-7600 Fax: 866-262-0851 |
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DERMATOLOGY – (1 of 2 pages)

Prior authorization from the FHCP Central Referrals Department is not needed. Any FHCP member may self-refer to their provider of choice. Member may call to schedule an appointment at their convenience without an order from a physician.

| | | |
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| <p>Lina Cardona, MD #074004 Adrian Dobrescu, MD #087546 Michael Gutierrez, MD #142344 Stanley Hoffman, MD #068012 Jillian Morrison, MD #072389 Ben Treen, MD #090633 Robert Collette, MD #069759 All ages Ronald Sherman, DO #004104 <i>Limited availability. Ages 18+</i></p> | <p>Mid Florida Dermatology and Plastic Surgery 713 N. Clyde Morris Boulevard, Daytona Beach, FL 32114</p> <p>275 South Charles Richard Beall Blvd. Suite 105, Debary, FL 32713</p> <p>844 North Stone Street, Suite 204 Deland, FL 32720</p> <p>519 North Dixie Freeway, New Smyrna Beach, FL 32168</p> <p>802 Sterthaus Drive, Suite C, Ormond Beach, FL 32174</p> <p>14 Office Park Drive, Suite 6, Palm Coast, FL 32137</p> | <p>Ph: 407-299-7333 Fax: 407-293-2049 Helpline: 407-581-4171</p> |
| <p>Gina Mollis Seigny, MD #007916 Reena Sachdev, MD #046637 All ages HECN, DAYTONA STATE COLLEGE, & BETHUNE-COOKMAN PROVIDERS</p> | <p>Ormond Beach Dermatology 305 Clyde Morris Boulevard, Suite 150, Ormond Beach, FL 32174</p> | <p>Ph: 386-615-1771 Fax: 386-615-1545</p> |
| <p>Jeffrey Heller, DO #002947 Richard Levine, MD #096250 Ages 12+ EPN TRIPLE OPTION MEMBERS ONLY</p> | <p>Heller Dermatology 511 N. Clyde Morris Boulevard, Daytona Beach, FL 32114</p> <p>790 Dunlawton Avenue, Suite D, Port Orange, FL 32127</p> | <p>Both locations: Ph: 386-239-8700 Fax: 386-239-7070</p> |

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DERMATOLOGY (2 of 2 pages)

Prior authorization from the FHCP Central Referrals Department is not needed. Any FHCP member may self-refer to their provider of choice. Member may call to schedule an appointment at their convenience without an order from a physician.

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|---|---|--|
| <p> Jeffrey Parks, MD #006094 John Coppola, DO #10Q049 Michelle Foley, DO #10Q117 Michael Suah, MD #006440 Courtney Bernett, DO #090742 Karthik Krishnamurthy, DO #082248 All ages VOLUSIA COUNTY SCHOOL BOARD & EPN TRIPLE OPTION MEMBERS ONLY </p> | <p> Parks Dermatology Center 1175 Dunlawton Avenue, Suite 102, Port Orange, FL 32127 2515 Junior Street, Orange City, FL 32763 1385 W. Granada Boulevard, Suite 1, Ormond Beach, FL 32174 400 Lakebridge Plaza Drive, Ormond Beach, FL 32174 406-B Palmetto Street, New Smyrna Beach, FL 32168 </p> | <p> Ph: 386-265-1913 Fax: 386-677-3083 Ph: 386-218-6806 Fax: 386-677-3083 Ph: 386-677-9044 Fax: 386-677-3083 Ph: 386-677-9044 Fax: 386-677-3083 Ph: 386-677-9044 Fax: 386-677-3083 </p> |
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DIABETIC SHOES (1 of 3 pages)

SPECIAL INSTRUCTIONS: The need for diabetic shoes must be certified by a provider who is an MD or DO and is responsible for diagnosing and treating the patient's diabetic systemic condition through a comprehensive plan of care. The managing physician must:

- Document in the patient's medical record that the patient has diabetes
- Certify that the patient is being treated under a comprehensive plan of care for diabetes and needs diabetic shoes
- Document in the patient's medical record that the patient has one or more of the following conditions:
 - Peripheral neuropathy with evidence of callus formation
 - History of pre-ulcerative calluses
 - History of previous ulceration
 - Foot deformity
 - Previous amputation of the foot or part of the foot
 - Poor circulation

Coverage of the footwear and inserts is limited to one of the following within one (1) calendar year:

- No more than one pair of custom-molded shoes (including inserts provided with shoes) and two additional pairs of inserts, *or*
- No more than one pair of depth shoes and three pairs of inserts (not including non-customized removable inserts provided with shoes).

Custom-molded shoes are available only through:

- **Hanger Prosthetics and Orthotics, Inc.**
- **From the Sole, Inc.**
- **Dale's Shoes and Pedorthics**

TO REQUEST THIS SERVICE: Medical doctor (MD) or doctor of osteopathy (DO) places order on a **prescription pad**, including applicable covered criteria listed above. The patient should be directed to take the **prescription** to their provider of choice.

Discounts will be offered to patients who do not meet the above criteria.

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DIABETIC SHOES (2 of 3 pages)

PLEASE SEE SPECIAL INSTRUCTIONS ON PREVIOUS PAGE.

DIABETIC SHOE PROVIDERS

| | | |
|---|---|---------------------------------------|
| Atlantic Foot & Ankle Associates All ages | 790 Dunlawton Avenue, Suite C, Port Orange, FL 32127 | Ph: 386-788-6333 Fax: 386-788-3996 |
| | 1890 LPGA Boulevard, Suite 230, Daytona Beach, FL 32117 | Ph: 386-274-3336 Fax: 386-274-3660 |
| | 1890 LPGA Boulevard, Suite 255, Daytona Beach, FL 32117 | Ph: 386-281-3524 Fax: 386-265-4197 |
| | 975 Town Center Drive, Suite 200, Orange City, FL 32763 | Ph: 386-775-2281 Fax: 386-775-2482 |
| | 21 Hospital Drive, Suite 170, Palm Coast, FL 32164 | Ph: 386-586-7373 Fax: 386-586-7346 |
| | 595 W. Granada Boulevard, Suite F, Ormond Beach, FL 32174 | Ph: 386-673-2266 Fax: 386-676-2772 |
| | 11 Florida Park N., Palm Coast, FL 32137 | Ph: 386-445-4734 Fax: 386-445-8411 |

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DIABETIC SHOES (3 of 3 pages)

PLEASE SEE SPECIAL INSTRUCTIONS ON PAGE 1 OF 3.

DIABETIC SHOE PROVIDERS

| | | |
|---|---|--|
| Dale's Shoes and Pedorthics #008743 All ages | 753 S. Nova Road, Ormond Beach, FL 32174 | Ph: 386-252-2138 Fax: 386-252-0928 |
| From the Sole, Inc. Custom-molded shoes available | 1520 Ridgewood Ave., Holly Hill, FL 32117 | Ph: 386-672-9394 Fax: 386-672-4310 |
| Hanger Prosthetics and Orthotics, Inc. Custom-molded shoes available | 1400 Mason Avenue, Suite 130, Daytona Beach, FL 32117 2730 Enterprise Road, Suite B, Orange City, FL 32763 | Ph: 386-274-4907 Fax: 386-274-1229 Ph: 386-774-5678 Fax: 386-774-4644 |
| National Diabetes Care Ages 15+ <i>DME related to diabetic care and diabetic shoes only.</i> | 1431 Orange Camp Road, Suite 109-B, Deland, FL 32724 | Ph: 386-873-2911 No fax. |
| Jerry Weed, DPM #138226 | Flagler Family Medicine 28 Old Kings Road North, Suite A, Palm Coast, FL 32137 | Ph: 904-826-3469 Fax: 904-808-4608 |

DIABETES EDUCATION

Prior authorization from the FHCP Central Referrals Department is not needed. Providers should send a referral order through the EHR or by completing the “FHCP Diabetes & Nutritional Counseling Form” found at [Referrals, Prior Authorizations, and Orders](#). Completed form with ICD-10 code should be faxed to FHCP Nutrition & Health Education Department at **386-238-3228**. Patients may also self-refer, but a provider referral is encouraged.

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| <p>MaryBeth Curtiss, RDN, LDN, CDE, CDCES Deborah Kelleher, MS, RDN, LDN Andrea Likens, RDN, LDN, CDE, CDCES Kathleen MacNeill, MSN, RN, BC-ADM, CDCES Tiffany McClure, RDN, LDN Catherine Robinson, MS, RDN, LDN, CDCES Jennifer Badillo, RN, BSN Adults only</p> | <p>FHCP Nutrition & Health Education Department 330 N. Clyde Morris Boulevard, Suite 9, Daytona Beach, FL 32114</p> <p>Class locations include: Daytona Beach, Titusville, Lake Mary, St. Augustine, and other FHCP Centers in Flagler, Seminole, Brevard, and Volusia Counties as needed. Classes may also be held on an individual basis, depending on need.</p> | <p>Ph: 386-676-7133 Fax: 386-238-3228</p> |
|--|--|--|

Services provided include, but are not limited to:

- **Diabetes Education (10 hours – day, evening, and one-on-one)**
- **Prediabetes Education (Diabetes Prevention)**
- **Gestational Diabetes Education**
- **Carbohydrate Counting**
- **Insulin Start**
- **CSII Pump Management and Continuous Glucose Management Systems (CGMS)**
- **Medical Nutrition Therapy**
- **Hyperlipidemia**
- **Chronic Kidney Disease**
- **Hypertension**
- **Nutritional Game Plan – Refresher courses**

DIAGNOSTIC TESTING – (1 of 4 pages)

Prior authorization from FHCP Central Referrals is not needed, with the exceptions noted below. The requesting provider will send an order to the specialist. Appointments can be made by the physician’s office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

See specific instructions in other sections for: Ultrasound, X-Ray, Mammogram, Event Monitors, EMG, EKG, ABG, and PFT

EXCEPTIONS REQUIRING PRIOR AUTHORIZATION INCLUDE:

- BREAST MRI
- SESTAMIBI SCAN (ENDOCRINOLOGISTS AND CARDIOLOGISTS CAN ORDER WITH NO PRIOR AUTHORIZATION)
- STEREOTACTIC BREAST BIOPSY
- ULTRASOUND-GUIDED NEEDLE BREAST BIOPSY
- CT COLONOSCOPY (VIRTUAL COLONOSCOPY)
- PILL CAMERA
- GENETIC TESTING
- HIDA (CHOLESCINTIGRAPHY) SCANS
- PET SCANS

FOR EXCEPTIONS NOTED ABOVE: Please complete the “FHCP Referral Form” found at [Referrals, Prior Authorizations, and Orders](#). Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

Routine requests: Non-urgent and elective procedures should not be scheduled until approval is obtained to avoid patient financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible, as it may take up to 14 calendar days for determination of authorization.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as *urgent requests*. Physician offices should **call FHCP Central Referrals Department at 386.238.3230** to discuss urgent cases with a clinician, rather than faxing the request.

INSTRUCTIONS CONTINUED NEXT PAGE

DIAGNOSTIC TESTING (2 of 4 pages) **SEE PAGE 1 OF 4 FOR INSTRUCTIONS.**

PRIOR AUTHORIZATION IS REQUIRED FOR PET SCANS. Please complete the “PET – PET CT Prior Authorization Form” found at [Referrals, Prior Authorizations, and Orders](#). Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

Routine requests: Non-urgent and elective procedures should not be scheduled until approval is obtained to avoid patient financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible, as it may take up to 14 calendar days for determination of authorization.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as *urgent requests*. Physician offices should **call FHCP Central Referrals Department at 386.238.3230** to discuss urgent cases with a clinician, rather than faxing the request.

| | | |
|---|---|---------------------------------------|
| Twin Lakes Imaging Center #10P735 (N) <i>Will not schedule SNF patients.</i> | 1890 LPGA Blvd., Suite 110, Daytona Beach, FL 32124 | Ph: 386-274-5454 Fax: 386-274-5440 |
| Open MRI of Daytona #000294 (N) | 201 Bill France Boulevard, Daytona Beach, FL 32114 | Ph: 386-254-6800 Fax: 386-254-6995 |
| AdventHealth New Smyrna Beach #00Y010 (H) | 401 Palmetto Street, New Smyrna Beach, FL 32168 | Ph: 386-424-5044 Fax: 386-917-5576 |
| Port Orange Imaging Center #10P730 (N) <i>PET, CT, and Open MRI Unit available.</i> <i>Will not schedule SNF patients.</i> | 1195 Dunlawton Avenue, Port Orange, FL 32127 | Ph: 386-322-1616 Fax: 386-322-5330 |

Legend:

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- **(N)** – Outpatient non-hospital department or facility

Out of pocket costs may vary, depending on location or benefit plan.

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DIAGNOSTIC TESTING (3 of 4 pages)

SEE PAGE 1 OF 4 FOR INSTRUCTIONS.

| | | |
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| Radiology Associates Imaging Deltona #083163 (N) | 3400 E. Halifax Crossing Blvd., Suite 170, Deltona, FL 32725 | Ph: 386-259-5959 Fax: 386-259-5999 |
| Advanced Imaging (N) | 1639 North Volusia Avenue, Orange City, FL 32763 | Ph: 386-774-7226 Fax: 386-774-7227 |
| Town Center Imaging #10P733 (N) <i>Will not schedule SNF patients.</i> | 21 Hospital Drive, Suite 130, Palm Coast, FL 32164 | Ph: 386-446-5200 Fax: 386-446-1866 |
| Halifax Health Medical Center Daytona #00Y007 (H) | 303 N. Clyde Morris Boulevard, Daytona Beach, FL 32114 | Ph: 386-254-4070 Fax: 386-425-4356 |
| Halifax Health Port Orange #00Y007 (H) | 1041 Dunlawton Avenue, Port Orange, FL 32127 | Ph: 386-322-4700 Fax: 386-425-4386 |
| Halifax Health Deltona ER #00Y007 (H) | 3300 Halifax Crossing Boulevard, Deltona, FL 32725 | Ph: 386-425-6100 Fax: 386-425-6101 |
| Akumin #008160 (N) <i>Patients screened for mobility</i> | 1555 Saxon Boulevard, Bldg. 4, Suite 401, Deltona, FL 32725 | Ph: 386-860-9336 Fax: 386-860-2225 |
| Palm Coast Imaging Center #005448 (N) <i>Will not schedule SNF patients.</i> | 3 Pine Cone Drive, Suite 101, Palm Coast 32137 | Ph: 386-274-6000 Fax: 386-446-1866 |

Legend:

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Out of pocket costs may vary, depending on location or benefit plan.

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DIAGNOSTIC TESTING (4 of 4 pages)

SEE PAGE 1 OF 4 FOR INSTRUCTIONS.

| | | |
|--|---|---------------------------------------|
| Advent Health Imaging Deltona #00YG34 (H) | 1745 Sterling Silver Boulevard, Deltona, FL 32725 | Ph: 386-917-5428 Fax: 386-917-5576 |
| Advent Health Palm Coast #00YG80 (H) | 60 Memorial Medical Parkway, Palm Coast, FL 32164 | Ph: 386-586-4402 Fax: 386-917-5576 |
| Advent Health Fish Memorial Imaging #00YG34 (H) | 1055 Saxon Boulevard, Orange City, FL 32763 | Ph: 386-851-5000 Fax: 386-917-5576 |

Legend:

- **(H)** – Outpatient hospital department or facility
- **(N)** – Outpatient non-hospital department or facility

Out of pocket costs may vary, depending on location or benefit plan.

DIALYSIS SERVICES (1 of 2 pages)

Prior authorization from the FHCP Central Referrals Department is not needed. The nephrologist's office should call the dialysis center directly to schedule the appointment. An FHCP referral form is not needed.

| | | |
|---|---|---------------------------------------|
| Fresenius Kidney Care Daytona | 720 N. Clyde Morris Boulevard, Daytona Beach, FL 32114 | Ph: 386-947-9872 Fax: 386-947-9873 |
| Fresenius Kidney Care Palm Coast | 515 Palm Coast Parkway SW, Suite 2, Palm Coast, FL 32137 | Ph: 386-447-4477 Fax: 386-447-4476 |
| U.S. Renal Care, Inc. | 821 State Road 44, New Smyrna Beach FL 32168 | Ph: 386-409-8855 Fax: 386-409-8755 |
| DaVita Palm Coast Home Training | 80 Pinnacles Drive., Building B, Suite 1000, Palm Coast, FL 32164 | Ph: 386-586-7399 Fax: 386-586-2975 |
| DaVita Preserve Point Dialysis | 57 Town Court Road, Suite 118, Palm Coast, FL 32164 | Ph: 800-424-6589 Fax: 386-309-2904 |
| DaVita Port Orange Dialysis | 3997 S. Nova Road., Port Orange, FL 32127 | Ph: 386-761-7961 Fax: 386-763-2150 |

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DIALYSIS SERVICES – (2 of 2 pages)

Prior authorization from the FHCP Central Referrals Department is not needed. The nephrologist's office should call the dialysis center directly to schedule the appointment. An FHCP referral form is not needed.

| | | |
|---|--|---------------------------------------|
| Total Renal Deland Dialysis | 3000 DaVita Way, Deland, FL 32724 | Ph: 386-738-1809 Fax: 386-738-2469 |
| DaVita Deland Dialysis | 350 E. New York Avenue., Deland, FL 32720 | Ph: 386-738-2570 Fax: 386-738-9576 |
| DaVita Daytona Beach Dialysis | 578 Health Boulevard, Daytona Beach, FL 32114 | Ph: 386-258-7322 Fax: 386-258-0191 |
| DaVita Diamond Speedway Dialysis | 1115 N. Nova Road, Daytona Beach, FL 32117 | Ph: 386-239-6877 Fax: 386-239-5955 |
| DaVita Daytona South Dialysis | 955 Foster Way, Suite 306, South Daytona, FL 32119 | Ph: 386-322-3625 Fax: 386-322-3695 |
| DaVita Deltona Dialysis | 1200 Deltona Boulevard, Suite 26, Deltona, FL 32725 | Ph: 386-574-0225 Fax: 386-574-6460 |
| DaVita New Smyrna Beach Dialysis | 110 S. Orange Street., New Smyrna Beach, FL 32168 | Ph: 386-409-0025 Fax: 386-409-0410 |
| DaVita Orange City Dialysis | 2575 S. Volusia Avenue, Suite 400, Orange City, FL 32763 | Ph: 386-774-0101 Fax: 386-774-0249 |
| DaVita Ormond Beach Dialysis | 420 S. Nova Road, Suite 7, Ormond Beach, FL 32174 | Ph: 386-676-2405 Fax: 386-676-6738 |

DISEASE MANAGEMENT PROGRAMS (1 of 3 pages)

HEALTH, WELLNESS, AND DISEASE MANAGEMENT PROGRAMS - Prior authorization from the FHCP Central Referrals Department is not needed.

FHCP offers members a wide variety of health, wellness, and disease management programs and services at little or no cost. Participation in the programs is unlimited: members may join as many programs as desired. For more information, please visit www.fhcp.com, or call the number listed under each program below. We are available Monday through Friday, 8am to 5pm. Hearing impaired may call TRS Relay 711.

Acute Low Back and Neck Pain

This physical therapy program helps members manage acute or chronic low back or neck pain. Members 17 and up can contact Ability Health Services (all locations) or Palm Coast Sports Medicine directly. Co-pay/co-insurance and policy limits apply. For more information, or to obtain a list of locations, call FHCP Member Services at **386-615-4022** or **877-615-4022**.

Case Management – Coordination of Care

This is a free program offered to members who may benefit coordination of their medical, financial, and/or psychosocial needs. Our Case Managers work with members and their physicians to provide education and resources need for members to better understand and comply with their care plans. Programs other than those listed here are available to meet the member's health care needs, including remote patient monitoring, in-home medical management, and community resources coordination. An FHCP Case Manager will help determine which programs are right for our member by calling **386-238-3284** or **877-229-4518**.

Hypertension (High Blood Pressure)

FHCP offers a free, two-hour hypertension self-management class taught by Registered Dietitians. This course focuses on the Dietary Approaches to Stop Hypertension (DASH) Diet and education on low-sodium foods. For more information and registration, call the FHCP Diabetes and Nutrition Information Department at **386-676-7133** or **877-229-4518**.

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DISEASE MANAGEMENT PROGRAMS (2 of 3 pages)

Diabetes Education Program

This free, 10-hour diabetes program is recognized by the American Diabetes Association (ADA) and conducted by FHCP Registered Nurses, Registered Dietitians/Certified Diabetes Educators. The course covers a diabetes overview, complications, signs and symptoms of high and low blood sugar, lifestyle modifications, medications, nutrition, and foot, skin, and dental care. Members are also educated on monitoring guidelines for HgbA1C, blood glucose meters, blood pressure, and weight. Our Certified Diabetes Educators are also available for one-on-one appointments. For more information, contact the FHCP Diabetes and Nutrition Information Department at **386-676-7133** pr **877-229-4518**.

Nutrition Game Plan for Diabetes

This free, two-hour session is recommended for members who have completed the 10-hour Diabetes Education Program. The class reinforces disease-specific nutrition education and answers questions regarding diabetes. For more information, call the FHCP Diabetes and Nutrition Information Department at **386-676-7133** pr **877-229-4518**.

Diabetes Prevention Program

This free, two-hour class is designed to help our members identify risk factors for developing diabetes. Information is shared about nutrition, exercise, and behavioral strategies for prevention. A more intense diabetes prevention program is also available. For more information, call the FHCP Diabetes and Nutrition Information Department at **386-676-7133** pr **877-229-4518**.

Healthy Heart Nutrition Program

This free class helps members identify risk factors for heart disease and offers tips for improving lifestyle to reduce those risks. For more information, call the FHCP Diabetes and Nutrition Information Department at **386-676-7133** pr **877-229-4518**.

Osteoporosis / Osteopenia Programs

This program is for members who are at risk or have been diagnosed with osteoporosis or osteopenia. The therapists at Ability Health Services will perform an evaluation and physical assessment to determine strength, endurance, and activity level. Members may call Ability directly, as no referral is needed. Co-pay/co-insurance and policy limits apply. For more information, or to obtain a list of locations, call FHCP Member Services at **386-615-4022** or **877-615-4022**.

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DISEASE MANAGEMENT PROGRAMS (3 of 3 pages)

Preferred Fitness Gym Access

This free fitness program is provided to FHCP Medicare members, certain employer groups who elect this coverage, and members who enroll in individual plans with gym access. Our eligible members have access to a variety of quality health and fitness facilities in Volusia, Flagler, Brevard, St. Johns, and Seminole counties. For a current list of facilities, visit www.FHCP.com, or call FHCP Member Services at **386-615-4022** or **877-615-4022**.

Weight Management

“Eat Right, Move Right” is a free, six-week course promoting a lifestyle-change approach to weight loss for members with a body mass index (BMI) of 27 or higher. Class topics include how to increase activity, improve eating habits, and change behaviors for permanent weight loss. Members learn how to set realistic goals, make behavior changes, use the USDA plate method, manage dining-out experiences, and change food shopping habits. For more information, call the FHCP Diabetes and Nutrition Information Department at **386-676-7133** or **877-229-4518**.

Smoking Cessation

Tobacco Free Florida (TFF) is a free, statewide smoking cessation and prevention campaign. The program is managed by the Florida Department of Health through the Bureau of Tobacco Prevention. Smokers and smokeless tobacco users interested in assistance with quitting are encouraged to call the Florida Quitline at **877-U-CAN-NOW (877-822-6669)** to speak with a Quit Coach®. To access Tobacco Free Florida’s additional quit-smoking resources, visit the Tobacco Free Florida website at www.tobaccofreeflorida.com.

DURABLE MEDICAL EQUIPMENT (1 of 3 pages)

ALL DURABLE MEDICAL EQUIPMENT (DME) ORDERS/REFERRALS REQUIRE:

- A PHYSICIAN SIGNATURE
- CLINICAL DOCUMENTATION OF MEDICAL NECESSITY
- LENGTH OF NEED.
- LENGTH OF NEED (nebulizers do not require length of need)

SEE SPECIFIC INSTRUCTIONS BELOW FOR EACH TYPE OF EQUIPMENT LISTED.

For custom pedorthotics, diabetic shoes, and shoe inserts, please see *DIABETIC SHOES*.

Prior authorization from the FHCP Central Referrals Department is not needed for the equipment listed immediately below. The requesting provider's office should fax the order, along with supporting documentation, directly to Apria Healthcare to order covered equipment and supplies. Documentation of supporting medical necessity should then be faxed directly to Apria for the order to be filled. All patients (regardless of group type) must meet **stringent** evidence-based medical criteria guidelines for the specific equipment or supplies being ordered. If the patient does not meet Apria's evidence-based medical care guidelines, Apria will refer the case to the FHCP Referral Central Department for review. Nebulizers do not require length of need.

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| <p>Apria Healthcare, Inc. #011216</p> <ul style="list-style-type: none"> • Wheelchairs – <i>see special instructions below for POVs and electric wheelchairs</i> • Walkers and canes • Mastectomy bras • Nebulizers • CPAP machines and supplies • Mattress gel overlays and pads • Oxygen – <i>see special instructions below</i> | <p>771 Fentress Boulevard, Suite 1F, Daytona Beach, FL 32114</p> | <p>Ph: 855-613-8303 Fax: 386-673-4403 After hours: 386-274-4809</p> |
| <p>Oxygen – To request oxygen for an FHCP member, please supply one of the following: an arterial blood gas study performed within 30 days of the order (if not conducted prior to a hospital discharge); an arterial oxygen saturation; 6-minute walk results; or O₂ saturation on room air (must be below 88). If the oxygen order is for one night only, an overnight oximetry is all that will be required. The order must indicate the liter flow and indicate frequency (i.e., only at night, 24 hours per day, etc.)</p> | | |
| <p>Power-Operated Vehicles / Electric Wheelchair Orders – See next page</p> | | |

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DURABLE MEDICAL EQUIPMENT – SPECIAL (2 of 3 pages)

PLEASE SEE ADDITIONAL INSTRUCTIONS ON PRIOR PAGE.

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| Apria Healthcare, Inc. #011216 <ul style="list-style-type: none">• Power-operated vehicles (POVs)• Electric wheelchairs | 771 Fentress Boulevard, Suite 1F, Daytona Beach, FL 32114 | Ph: 855-613-8303 Fax: 386-673-4403 After hours: 386-274-4809 |
| <p>FHCP follows evidence-based medical criteria guidelines for the eligibility of Power-Operated Vehicles (POVs) and Electric Wheelchairs for all members (Medical and Commercial). Therefore, <i>prior to submitting</i> a referral to Apria Healthcare, the members must complete a Power-Operated Vehicle Physical Therapy Evaluation specific to the need for and use of the equipment. Outpatient Rehabilitation instructions and locations can be found in this directory. The physical therapist will evaluate the patient for appropriateness of the requested equipment.</p> <p>Documentation of supporting medical necessity should then be faxed directly to Apria for the order to be filled. If the patient does not meet evidence-based medical guidelines, Apria Healthcare will refer the case to the FHCP Central Referral Department for review.</p> | | |

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DURABLE MEDICAL EQUIPMENT – SPECIAL – (3 of 3 pages)

EXCEPTIONS REQUIRING PRIOR AUTHORIZATION INCLUDE:

- VACUUM-ASSISTED CLOSURE DEVICES – See *Hyperbaric Oxygen Therapy (HBO)* and *Vacuum-Assisted Closure Devices* found in the *WOUND CARE* section of this document
- BONE GROWTH STIMULATORS – See *Bone Growth Stimulators*
- NEUROMUSCULAR STIMULATORS
- SPLINTING SYSTEMS – See *Braces / Orthotics / Prosthetics*
- ZOLL LIFE VESTS – See *Zoll Life Vest*

FOR EXCEPTIONS NOTED ABOVE: Please complete the “FHCP Referral Form” found at [Referrals, Prior Authorizations, and Orders](#). Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

Routine requests: Non-urgent and elective procedures should not be scheduled until approval is obtained to avoid patient financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible, as it may take up to 14 calendar days for determination of authorization.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as *urgent requests*. Physician offices should **call FHCP Central Referrals Department at 386.238.3230** to discuss urgent cases with a clinician, rather than faxing the request.

EAR, NOSE, AND THROAT (ENT) – (1 of 2 pages)

Prior authorization from the FHCP Central Referrals Department is not needed *except as indicated on page 2 of 2*. The requesting provider will send a referral order to the specialist. Appointments can be made by the physician's office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

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| Robert P. Collette, MD #003831 Ages 18+ | 763 Harley Strickland Boulevard, Orange, City, FL 32763 | Ph: 386-775-4467 Fax: 386-775-8679 |
| Narges Mazloom, DO #048397 Ages 65+ Medicare Members Only | AdventHealth Medical Group Ear, Nose & Throat at Daytona Beach 305 Memorial Medical Pkwy, Suite 208, Daytona Beach, FL 32117 | Ph: 386-231-3593 Fax: 386-231-3595 |

Prior authorization from the FHCP Central Referrals Department is not needed. The requesting provider will send a referral order to the specialist. Provider or member should then call to schedule an appointment. For hearing loss, vertigo, and tinnitus, an audiogram must be completed before scheduling the appointment. For sinusitis, a sinus CT, limited without contract, must be completed prior to the appointment. See *Diagnostic Testing* for instructions.

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| Perrin C. Clark, MD #0548141 James Craven, MD #011985 Jane T. Dillon, MD #079508 Joseph P. Mirante, MD #001948 Michael Munier, MD #000024 Anthony Tucker, MD #044370 All ages | Coastal Ear, Nose, & Throat, PA 1050 W. Granada Boulevard, Suite 4, Ormond Beach, FL 32174 1185 Dunlawton Avenue, Suite 102, Port Orange, FL 32127 3 Pine Cone Drive, Suite 106, Palm Coast, FL 32137 | Ph: 386-677-8808 Fax: 386-222-0769 Ph: 386-760-6601 Fax: 386-222-0769 Ph: 386-597-5839 Fax: 386-222-0769 |
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EAR, NOSE, AND THROAT (ENT) – (2 of 2 pages)

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|---|--|---|
| <p>Daniel Rothbaum, MD #011652 Devang Shah, MD #006370 All ages <i>Fiberoptic Endoscopic Evaluation of Swallowing (FEES)</i> <i>Evaluation of oral and pharyngeal swallowing tests</i> <i>Videostroboscopy procedures</i> <i>Services provided to FHCP members assigned to PCPs in West Volusia.</i></p> | <p>Atlantic Ear, Nose, & Throat, PA 963 Town Center Drive, Suite 100, Orange City, FL 32763 1431 Orange Camp Road, Suite 112, Deland, FL 32724</p> | <p>Both locations: Ph: 386-774-9880 Fax: 386-774-2898</p> |
| <p>NASAL AND SINUS ENDOSCOPY PROCEDURES REQUIRE PRIOR AUTHORIZATION IF PERFORMED IN AN AMBULATORY SURGICAL CENTER. Please complete the "FHCP Referral Form" found Referrals, Prior Authorizations, and Orders. Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP's Central Referrals Department at 386-238-3253. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling. <i>Endoscopy procedures performed in the office do not require prior authorization.</i></p> <p>Routine requests: Non-urgent and elective procedures should not be scheduled until approval is obtained to avoid patient financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible, as it may take up to 14 calendar days for determination of authorization.</p> <p>Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as <i>urgent requests</i>. Physician offices should call FHCP Central Referrals Department at 386.238.3230 to discuss urgent cases with a clinician, rather than faxing the request.</p> | | |

ECHOCARDIOGRAMS (1 of 2 pages)

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician’s office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

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| <p>Florida Health Care Plans (N) Ultrasound Departments</p> | <p>FHCP Daytona Beach 350 N. Clyde Morris Blvd., Suite 5, Daytona Beach, FL 32114</p> <p>FHCP Deland 937 North Spring Garden Avenue, Deland, FL 32720</p> <p>FHCP Edgewater 239 N. Ridgewood Avenue, Edgewater, FL 32132</p> <p>FHCP Ormond Beach 300 Clyde Morris Boulevard, Ormond Beach, FL 32174</p> <p>FHCP Palm Coast 309 Palm Coast Parkway, Palm Coast, FL 32137</p> <p>FHCP Palm Coast 145 City Place, Palm Coast, FL 32164</p> | <p>All locations:</p> <p>Ph: 386-238-3270 Ph: 800-321-1227, Ext 3303 Fax: 386-238-3256</p> |
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Legend:

- (H) – Outpatient hospital department or facility
- (N) – Outpatient non-hospital department or facility

Out of pocket costs may vary, depending on location or benefit plan

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ECHOCARDIOGRAMS (2 of 2 pages)

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

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| AdventHealth Deland #00YG80 (H) | 701 W. Plymouth Avenue, Deland, FL 32720 | Ph: 386-943-4610 Fax: 386-917-5576 |
| AdventHealth Fish Memorial #00YG80 (H) | 1055 Saxon Boulevard, Orange City, FL 32763 | Ph: 386-943-4610 Fax: 386-917-5576 |
| Akumin #008160 (N) <i>Patients screened for mobility.</i> | 1555 Saxon Blvd., Bldg. 4, Suite 401, Deltona, FL 32725 | Ph: 386-860-9336 Fax: 386-860-2225 |

Legend:

- **(H)** – Outpatient hospital department or facility
- **(N)** – Outpatient non-hospital department or facility

Out of pocket costs may vary, depending on location or benefit plan

ELECTROENCEPHALOGRAM (EEG TESTING)

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

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| Halifax Health #00Y007 (H) | 201 N. Clyde Morris Boulevard, Daytona Beach, FL 32114 | Ph: 386-238-2251 Fax: 386-238-2252 |
| Central Florida Regional Hospital #00Y009 (H) | 1401 West Seminole Boulevard, Sanford, FL 32771 | Ph: 407-321-4500 |
| AdventHealth Deland #00YG80 (H) | 701 W. Plymouth Avenue, Deland, FL 32720 | Ph: 386-943-4610 Fax: 386-917-5576 |
| AdventHealth Fish Memorial #00YG80 (H) | 1055 Saxon Boulevard, Orange City, FL 32763 | Ph: 386-943-4610 Fax: 386-917-5576 |
| AdventHealth Palm Coast #00Y015 (H) | 60 Memorial Medical Parkway, Palm Coast, FL 32164 | Ph: 386-586-4402 Fax: 386-917-5576 |
| AdventHealth Daytona Beach #00Y015 (H) | 301 Memorial Medical Parkway, Daytona Beach, FL 32117 | Ph: 386-671-5055 Fax: 386-917-5576 |
| Neurology Associates of Ormond Beach (N) Ages 18+ | 8 Mirror Lake Drive, Suite A, Ormond Beach, FL 32174 870 Dunlawton Avenue, Suite 109, Port Orange, FL 32127 | Ph: 386-673-2500 Fax: 386-673-3204 Ph: 386-427-3700 Fax: 386-673-3204 |
| Timothy Wierzbicki, MD #036581 Ages 18+ | Brain & Spine Institute of Port Orange (N) 1211 Dunlawton Avenue, Port Orange, FL 32127 | Ph: 386-304-0111 Fax: 386-304-1099 |

Legend:

- (H) – Outpatient hospital department or facility
- (N) – Outpatient non-hospital department or facility

Out of pocket costs may vary, depending on location or benefit plan

EEG TESTING – VIDEO – (1 of 2 pages)

REQUIRES PRIOR AUTHORIZATION. Please complete the “FHCP Referral Form” found at [Referrals, Prior Authorizations, and Orders](#). Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling. **Services for 24-72-hour ambulatory EEG video monitoring shall be rendered in the physician’s office or the member’s place of residence.**

Routine requests: Non-urgent and elective procedures should not be scheduled until approval is obtained to avoid patient financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible, as it may take up to 14 calendar days for determination of authorization.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as *urgent requests*. Physician offices should **call FHCP Central Referrals Department at 386.238.3230** to discuss urgent cases with a clinician, rather than faxing the request.

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| <p>Dalia Fulop, MD #133180 Mandeep Garewal, MD #011986 David McDonald, MD #002373 James A. Scott, MD #005198 Fax records, then the office will schedule member.</p> | <p>Neurology Associates of Ormond Beach 8 Mirror Lake Drive, Ormond Beach, FL 32174</p> <p>870 Dunlawton Avenue, Suite 109, Port Orange, FL 32127</p> | <p>Ph: 386-673-2500 Fax: 386-673-3204</p> <p>Ph: 386-427-3700 Fax: 386-673-3204</p> |
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Legend:

- (H) – Outpatient hospital department or facility
- (N) – Outpatient non-hospital department or facility

Out of pocket costs may vary, depending on location or benefit plan

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EEG TESTING – VIDEO – (2 of 2 pages)

PLEASE SEE INSTRUCTIONS ON PAGE 1 OF 2.

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|---|---|--|
| Timothy Wierzbicki, MD #036851 Ages 18+ | Brain & Spine Institute of Port Orange (N) 1211 Dunlawton Avenue, Port Orange, FL 32127 | Ph: 386-304-0111 Fax: 386-304-1099 |
| Vincente Trapani, MD #038366 Ages 18+ | NDC of Volusia 1055 N. Dixie Freeway, Suite 1, New Smyrna Beach, FL 32168 780 Dunlawton Avenue, Suite 1, Port Orange, FL 32127 | Ph: 386-423-0505 Fax: 386-423-0515 Ph: 386-322-6111 Fax: 386-322-3777 |

Legend:

- **(H) – Outpatient hospital department or facility**
- **(N) – Outpatient non-hospital department or facility**

Out of pocket costs may vary, depending on location or benefit plan

EEG TESTING – MOBILE SERVICES

REQUIRES PRIOR AUTHORIZATION. Please complete the “FHCP Referral Form” found [Referrals, Prior Authorizations, and Orders](#). Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling. **Services shall be rendered in the member’s place of residence.**

Routine requests: Non-urgent and elective procedures should not be scheduled until approval is obtained to avoid patient financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible, as it may take up to 14 calendar days for determination of authorization.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as *urgent requests*. Physician offices should **call FHCP Central Referrals Department at 386.238.3230** to discuss urgent cases with a clinician, rather than faxing the request.

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| <p>Coastal Diagnostics Group #037343 <i>Mobile EEG continuous recording (with or without video) and interpretation</i> Ages 3+</p> | <p>927 Beville Road, Suite 106, South Daytona, FL 32119</p> | <p>Ph: 469-995-8416 Fax: 386-523-8032</p> |
| <p>Comprehensive Sleep Disorder Center #10J125 <i>Mobile EEG monitoring (with or without video)</i></p> | <p>598 Northlake Boulevard, Suite 1040, Altamonte Springs, FL 32701</p> | <p>Ph: 407-834-1023 Fax: 407-834-6515</p> |
| <p>RSC Diagnostic Services #053489 <i>Mobile EEGs (with or without video)</i> Ages 3 months+</p> | <p>331 Melrose Drive, Suite 145, Richardson, TX, 75080</p> | <p>Ph: 877-333-2575 Fax: 800-840-8626</p> |

ELECTROCARDIOGRAM (EKG)

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol. **Write the EKG order and ICD-10 (diagnosis) code on a prescription pad and give to the member to present at the time of their test.**

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| Florida Health Care Plans Daytona Beach No appointment necessary | FHCP Daytona Beach Cardiology Department 350 N. Clyde Morris Blvd., 2 nd Floor, Daytona Beach, FL 32114 | Ph: 386-238-3289 Fax: 386-238-3296 |
| Florida Health Care Plans Deland By appointment only. | 937 N. Spring Garden Avenue., Deland, FL 32720 | Ph: 386-736-1948 Fax: 386-736-2784 |
| Florida Health Care Plans Edgewater By appointment only. | 239 N. Ridgewood Avenue, Edgewater, FL 32132 | Ph: 386-427-4868 Fax: 386-427-6350 |
| Florida Health Care Plans Orange City By appointment only. | 2777 Enterprise Road, Orange City, FL 32763 | Ph: 386-774-2550, Ext. 6832 Fax: 386-775-0176 |
| Florida Health Care Plans Ormond Beach No appointment necessary; Monday thru Friday, 7am to 11:30am and 1pm to 3pm | 461 S. Nova Road, Ormond Beach, FL 32174 | Ph: 386-671-4337 Fax: 386-481-6182 |
| Florida Health Care Plans Palm Coast By appointment only. | 309 Palm Coast Parkway, Palm Coast, FL 32137 | Ph: 386-447-9685 Fax: 386-446-3222 |
| Florida Health Care Plans Port Orange By appointment only. | 740 Dunlawton Avenue, Suite 200, Port Orange, FL 32127 | Ph: 386-763-1000 Fax: 386-763-0507 |
| Florida Health Care Plans Holly Hill By appointment only. | 1510 Ridgewood Avenue, Holly Hill, FL 32117 | Ph: 386-676-7136 Fax: 386-676-7181 |

EMERGENCY FACILITIES

Prior authorization from FHCP Central Referrals is not needed.

For emergency department admissions or 23-hour observation care, identify the member's assigned FHCP PCP and contact the PCP to discuss the case. After 5pm, or on weekends or holidays, contact the FHCP After Hours Call Center at **386-226-4542** or via fax at **386-258-4858**.

Pediatric admissions are available ONLY at the Halifax Health Daytona Beach (N. Clyde Morris) location.

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| Halifax Health #00Y007 Pediatric admissions available ONLY at the Daytona Beach location. | 303 N. Clyde Morris Boulevard, Daytona Beach, FL 32114 1041 Dunlawton Avenue, Port Orange, FL 32127 | Ph: 386-454-4303 Fax: 386-254-4133 Ph: 386-322-4700 |
| Halifax Health UF Medical Center of Deltona #086901 | 3300 Halifax Crossings Boulevard, Deltona, FL 32725 | Ph: 386-425-6100 Fax: 386-425-6101 |
| AdventHealth New Smyrna Beach #00Y010 | 401 Palmetto Street, New Smyrna Beach, FL 32168 | Ph: 386-424-5000 Fax: 386-424-5007 |
| AdventHealth Deland #00YG80 | 701 W. Plymouth Avenue, Deland, FL 32720 | Ph: 386-943-4610 Fax: 386-917-5576 |
| AdventHealth Fish Memorial #00YG80 | 1055 Saxon Boulevard, Orange City, FL 32763 | Ph: 386-943-4610 Fax: 386-917-5576 |
| AdventHealth Palm Coast #00Y015 | 60 Memorial Medical Parkway, Palm Coast, FL 32164 | Ph: 386-586-4402 Fax: 386-917-5576 |
| AdventHealth Daytona Beach #00Y015 | 301 Memorial Medical Parkway, Daytona Beach, FL 32117 | Ph: 386-671-5055 Fax: 386-917-5576 |
| AdventHealth Deltona #00YG34 | 3108 Howland Boulevard, Deltona, FL 32725 | Ph: 386-917-7700 Fax: 386-851-5019 |
| AdventHealth Port Orange ER #00Y004 | 3511 S. Williamson Boulevard, Port Orange, FL 32128 | Ph: 386-231-6350 Fax: 386-231-6398 |

ELECTROMYOGRAPHY (EMG) – (1 of 2 pages)

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician’s office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

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| Kenneth Derbenwick, MD #000694 | Florida Health Care Plans Daytona Beach 350 N. Clyde Morris Boulevard, Daytona Beach, FL 32114 Medical Records fax: 386-481-5009 | Ph: 386-238-3244 Fax: 386-238-3269 |
| Brahmananda R. Yadlapalli, MD #089276 | Florida Health Care Plans Palm Coast 315 Palm Coast Parkway NE, Suite 4, Palm Coast, FL 32137 Medical Records fax: 386-481-5009 | Ph: 386-445-7073 Fax: 386-246-3839 |
| Stephanie Carinci, MD #10A885 Ages 14+ Hendrik Dinkla, MD #004435 All ages | Advent Health Medical Group Neurology at Deland 742 W. Plymouth Avenue, Deland, FL 32720 | Ph: 386-943-3190 Fax: 386-738-7629 |
| Dalia Fulop, MD #133180 Mandeep Garewal, MD #011986 David McDonald, MD #002373 James A. Scott, MD #005198 Fax records to 386-676-6348, then office will schedule member. | Neurology Associates of Ormond Beach 8 Mirror Lake Drive, Ormond Beach, FL 32174 870 Dunlawton Avenue, Suite 109, Port Orange, FL 32127 | Ph: 386-673-2500 Fax: 386-673-3204 Ph: 386-427-3700 Fax: 386-673-3204 |
| Amol K. Gupta, MD #10F317 Ages 18+ | Gupta Sports & Spine Center 345 Clyde Morris Boulevard, Suite 390, Ormond Beach, FL 32174 | Ph: 386-673-0075 Fax: 386-673-0049 |

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ELECTROMYOGRAPHY (EMG) – (2 of 2 pages)

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician’s office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

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| <p>Jeremy Grimes, MD #10T549 Ages 18+ Send records, and staff will schedule appointment.</p> | <p>Grimes Neurology and Concussion Center, PA 1515 Herbert Street, Unit 208, Port Orange, FL 32129</p> | <p>Ph: 386-679-3270 Fax: 386-256-2518</p> |
| <p>Vincente Trapani, MD #038366 Ages 18+</p> | <p>NDC of Volusia 1055 N. Dixie Freeway, Suite 1, New Smyrna Beach, FL 32168 780 Dunlawton Avenue, Suite 1, Port Orange, FL 32127</p> | <p>Ph: 386-423-0505 Fax: 386-423-0515 Ph: 386-322-6111 Fax: 386-322-3777</p> |

ENDOCRINOLOGY (1 of 2 pages)

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

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| <p>Silvia Cuadra, MD #074063 Ages 18+ Medical records fax: 386-481-5009</p> | <p>Florida Health Care Plans Daytona Beach 350 N. Clyde Morris Boulevard, 1st Floor, Daytona Beach, FL 32114</p> <p>Florida Health Care Plans Port Orange 740 Dunlawton Avenue, Port Orange, FL 32127</p> | <p>Both locations: Ph: 386-763-1000 Fax: 386-481-6399</p> |
| <p>Gerald Miceli, MD #005608 Ages 18+ Medical Records Fax: 386-481-5009</p> | <p>Florida Health Care Plans Palm Coast 309 Palm Coast Parkway NE, Suite 1, Palm Coast, FL 32137</p> <p>Florida Health Care Plans Ormond Beach 300 Clyde Morris Boulevard, Ormond Beach, FL 32174</p> | <p>Both locations: Ph: 386-317-8620 Fax: 386-317-8625</p> |
| <p>Salwa Ayad, MD #071264 Lorraine Dajani, MD #135719 John Gary Evans, MD #037369 James Magee, MD #113796 Miguel Roura, MD #113797 Mae Sheikh-Ali, MD #069734 Anil Shrestha, MD #053578 Ricardo Silva, MD #110026 Senan Sultan, MD #10X550 David Sutton, Jr., MD #110210 Ages 18+</p> | <p>Northeast Florida Endocrine & Diabetes Associates 50 Cypress Point Parkway, Suites C1 & C2, Palm Coast, FL 32164</p> | <p>Ph: 904-384-2240 Fax: 904-486-2314</p> |

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ENDOCRINOLOGY (2 of 2 pages)

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

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| <p>Ashley Briggs, APRN-C, CDE #072146 Ages 14+ Diabetes Management Medical Records Fax: 386-481-5009</p> | <p>Florida Health Care Plans Orange City 2777 Enterprise Road, Orange City, FL 32763</p> <p>Florida Health Care Plans Edgewater 239 Ridgewood Avenue, Edgewater, FL 32132</p> | <p>Ph: 386-774-2550 Fax: 386-774-5140</p> <p>Ph: 386-427-4868 Fax: 386-427-6350</p> |
| <p>Christina Rho, MD #00007N Established patients only Ages 18+ Some ages 16-17, on a case-by-case basis.</p> | <p>780 Dunlawton Avenue, Suite 1, Port Orange, FL 32127</p> | <p>Ph: 386-322-6111 Fax: 386-322-3777</p> |
| <p>Charlene Robertson, MD #10AD28 Medicare members only.</p> | <p>AdventHealth Medical Group Endocrinology at Orange City 2885 Wellness Avenue, Orange City, FL 32763</p> | <p>Ph: 386-917-7627 Fax: 386-456-0033</p> |
| <p>Sheila Gupta, MD #00007L Ages 18+ Not accepting new diabetic patients.</p> | <p>Gupta Medical Specialists 345 Clyde Morris Boulevard, Suite 390, Ormond Beach, FL</p> | <p>Ph: 386-673-0075 Fax: 386-673-0049</p> |
| <p>Lee Metchick, MD #011145 Ages 18+ Under age 18 on a case-by-case basis.</p> | <p>Endocrinology of Central Florida, PA 141 Victoria Commons Boulevard, Deland, FL 32724</p> | <p>Ph: 386-427-4544 Fax: 386-427-8688</p> |
| <p>Poonam Kapadia, MD #094265 Ages 18+</p> | <p>Halifax / UF Health Endocrinology 311 N. Clyde Morris Boulevard, Suite 580, Daytona Beach, FL 32114</p> | <p>Ph: 386-241-1000 Fax: 386-241-1001</p> |

EVENT MONITOR

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician’s office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

Additional cardiac monitors can be found under *Cardiac Monitoring* in this document.

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| Florida Health Care Plans Daytona Beach EKG Technician | 350 N. Clyde Morris Boulevard, Daytona Beach, FL 32114 | Ph: 386-238-3200, Ext. 3352 Fax: 386-238-3210 |
| Florida Health Care Plans Orange City EKG Technician | 2777 Enterprise Road, Orange City, FL 32763 | Ph: 386-774-2550, Ext. 6832 Fax: 386-775-0176 |
| Florida Health Care Plans Palm Coast EKG Technician | 309 Palm Coast Parkway, Palm Coast, FL 32137 | Ph: 386-447-9685 Fax: 386-446-3222 |

EXTENDED HOURS CARE CENTERS (EHCC) – (1 of 2)

ALL FHCP EXTENDED HOURS CARE CENTERS OFFER APPOINTMENTS (SAME DAY AVAILABLE) AND ACCEPT WALK-INS. Call the center below or call FHCP Central scheduling at 386-676-7198 for an appointment. **Prior authorization is not needed.**

| HOURS OF OPERATION FOR THE FHCP EXTENDED HOURS CARE CENTERS BELOW: Monday – Friday, 7am to 7pm Saturdays, 8am to 12 noon | | |
|---|--|---------------------------------------|
| Florida Health Care Plans EHCC Daytona Beach | 350 North Clyde Morris Boulevard, 1 st Floor, Daytona Beach, FL 32114 | Ph: 386-238-3221 Fax: 386-235-3232 |
| Florida Health Care Plans EHCC Edgewater | 239 N. Ridgewood Avenue, Edgewater, FL 32132 | Ph: 386-427-4868 Fax: 386-481-6591 |
| Florida Health Care Plans EHCC Orange City | 2777 Enterprise Road, Orange City, FL 32763 | Ph: 386-774-2550 Fax: 386-774-5667 |
| HOURS OF OPERATION FOR THE FHCP EXTENDED HOURS CARE CENTERS BELOW: Monday – Friday, 7am to 7pm | | |
| Florida Health Care Plans EHCC Deland | 937 N. Spring Garden Avenue, Deland, FL 32720 | Ph: 386-736-1948 Fax: 386-734-4571 |
| Florida Health Care Plans EHCC Ormond Beach | 461 S. Nova Road, Ormond Beach, FL 32174 | Ph: 386-671-4337 Fax: 386-671-1127 |
| Florida Health Care Plans Port Orange | 740 Dunlawton Avenue, Port Orange, FL 32127 | Ph: 386-763-1000 Fax: 386-481-6399 |

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EXTENDED HOURS CARE CENTERS (EHCC) – (2 of 2)

Extended-Hour Primary Care Services Only

Members will be charged the appropriate copayment as listed in the copayment section of their FHCP Member Handbook.

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| Halifax Health Primary Care Clinics HECN PROVIDER | Halifax Health Primary Care Deltona 2090 Saxon Boulevard, Suite B, Deltona, FL 32725 Halifax Health Primary Care Ormond Beach 1688 W. Granada Boulevard, Suite 2A, Ormond Beach, FL 32174 | Ph: 386-425-3300 Fax: 386-425-3301 Ph: 386-425-4460 Fax: 386-425-4461 |
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For additional after-hours services, see URGENT CARE SERVICES.

FLIGHT PHYSICALS – Federal Aviation Administration (FAA) Physicals

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician’s office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

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| Elizabeth Le, MD #10G373 All FHCP Members | Florida Health Care Plans Daytona Beach 350 N. Clyde Morris Blvd., 1 st Floor, Daytona Beach, FL 32114 | Ph: 386-238-3221 Fax: 386-238-3235 |
| Ryan Rees, MD #011254 Non-Medicare FHCP members only | 201 N. Clyde Morris Blvd., Suite 240, Daytona Beach, FL 32114 | Ph: 386-425-4822 Fax: 386-255-0140 |

GASTROENTEROLOGY – (1 of 3 pages)

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. **Please send EKG if completed within the past year.** Appointments can be made by the physician’s office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

For Pediatric Gastroenterology, see *PEDIATRIC SUB-SPECIALTIES – GASTROENTEROLOGY*.

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| <p>Beatrice Bratu, MD #005470 Ammar Hemaïdan, MD #000104 Brian Hudes, MD #077419 Saud El-Sayed Suleïman, MD #001166 Hassan Zulfïqar, MD #009959 Ages 18+ Medical Records Fax: 386-481-5009</p> | <p>Advanced GI 1690 Dunlawton Avenue, Suite 210, Port Orange, FL 32127 1890 LPGA Boulevard, Suite 270, Daytona Beach, FL 32117 239 N. Ridgewood Avenue., Suite 3, Edgewater, FL 32132 315 Palm Coast Parkway, Suite 5, Palm Coast, FL 32137</p> | <p>All locations: Ph: 386-763-4920 Fax: 386-763-4939</p> |
| <p>Joseph McKinley, MD #10L528 Wallace Combs, MD #112551 (Pinnacles Dr.) Issam Nasr, MD #10S757 Ages 18+ <i>EPN Triple Option members only.</i></p> | <p>Advent Health Medical Group Gastroenterology at Palm Coast 60 Memorial Medical Parkway, Palm Coast, FL 32164 61 Memorial Medical Parkway, Suite 1800-B, Palm Coast, FL 32164 61 Memorial Medical Parkway, Suite 2815, Palm Coast, FL 32164 120 Pinnacles Drive, Suite 1, Palm Coast, FL 32164</p> | <p>Ph: 386-589-1955 Fax: 386-246-3615 Ph: 386-589-1955 Fax: 386-586-1772 Ph: 386-586-1810 Fax: 386-586-1811 Ph: 386-586-6611 Fax: 386-586-6633</p> |

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GASTROENTEROLOGY – (2 of 3 pages)

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. **Please send EKG if completed within the past year.** Appointments can be made by the physician’s office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

For Pediatric Gastroenterology, see *PEDIATRIC SUB-SPECIALTIES – GASTROENTEROLOGY*.

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| <p>Kaleem Ahmed, MD #070600 Vishal Gupta, MD #143207 Karl Mersich, MD #069804 Dany Shamoun, MD #082316 Arvind Gopal, MD #092290 Rajiv Sharma, MD #095270 Jennifer Sinclair, MD #088162 Ages 18+</p> | <p>Gastroenterology of Greater Orlando, PA 929 North Spring Garden Ave., Suite 150, Deland, FL 32720 2884 Wellness Avenue, Suite 100, Orange City, FL 32763</p> | <p>Both locations: Ph: 386-668-2221 Fax: 386-668-2228</p> |
| <p>Antonio DeCarli, MD #10D185 Ages 18+</p> | <p>Gastro Health, LLC 1722 State Road 44, New Smyrna Beach, FL 32168</p> | <p>Ph: 386-427-0390 Fax: 386-427-0394</p> |
| <p>Bryan Heath, MD #004974 Ages 17+</p> | <p>308 Palmetto Street, New Smyrna Beach, FL 32168</p> | <p>Ph: 386-957-3891 Fax: 386-957-3887</p> |
| <p>Mark A. Nagrani, MD #004740 Ages 17+</p> | <p>612 Palmetto Street, New Smyrna Beach, FL 32168</p> | <p>Ph: 386-423-5500 Fax: 386-409-9762</p> |
| <p>Maria Soriano Co, MD #004740 Bharat C. Patel, MD #000451 Martin Gino F. Prado #007629 Ages 16+ Member must reside in, or be assigned to, a western Volusia County PCP to be referred to this group.</p> | <p>AdventHealth Medical Group Gastroenterology at Deland 1070 N. Stone Street, Suite D, Deland, FL 32720 151 Victoria Commons Blvd., Suite 105, Deland, FL 32724</p> | <p>Ph: 386-822-9410 Fax: 386-822-9112 Ph: 386-943-3270 Fax: 386-822-9112</p> |

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GASTROENTEROLOGY – (3 of 3 pages)

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. **Please send EKG if completed within the past year.** Appointments can be made by the physician’s office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

For Pediatric Gastroenterology, see *PEDIATRIC SUB-SPECIALTIES – GASTROENTEROLOGY*.

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| <p>Osman Ahmad, MD #078846 Pediatric Gastroenterology only - Ages birth to 21 Amer Khatib, MD #077460 Ages 18+ Medical records fax: 386-481-5009</p> | <p>Advanced Medical Center Gastroenterology at Port Orange 1690 Dunlawton Ave., Suite 220, Port Orange, FL 32127</p> | <p>Ph: 386-271-2273 Fax: 386-256-7151</p> |
| <p>Louis Agnone, MD #004456 Vrushak Deshpande, MD #081880 Raxitkumar Jinjuvadia, MD #098310 Sunil Pasricha, MD #005463 Ketul Patel, MD #10X175 Donato Ricci, MD #004155 Ages 18+ <i>EPN Triple Option members only.</i></p> | <p>Borland-Groover Clinic 3635 S. Clyde Morris Blvd., Suite 100, Port Orange, FL 32129 305 Clyde Morris Blvd., Suite 270, Ormond Beach, FL 32174</p> | <p>Ph: 386-788-1242 Fax: 386-756-8802 Ph: 386-788-1242 Fax: 386-756-8802</p> |

GENETIC TESTING/COUNSELING

REQUIRES PRIOR AUTHORIZATION. Please do not send a member directly to a lab. Please complete both the “FHCP Referral Form” and the “Genetic Testing Authorization Form” found at [Referrals, Prior Authorizations, and Orders](#). Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the ordering provider for scheduling.

Routine requests: Non-urgent and elective procedures should not be scheduled until approval is obtained to avoid patient financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible, as it may take up to 14 calendar days for determination of authorization.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as *urgent requests*. Physician offices should **call FHCP Central Referrals Department at 386.238.3230** to discuss urgent cases with a clinician, rather than faxing the request.

IMPORTANT INFORMATION:

- **Genetic Counseling of the FHCP member is required prior to testing.** FHCP Providers ordering Genetic Testing may provide Genetic Counseling to the FHCP member.
- **If the ordering physician cannot provide Genetic Counseling, then the counseling will require prior authorization** from the FHCP Central Referrals Department. See instructions above for how to request prior authorization. *The provider must order Genetic Counseling prior to submitting the request for Genetic Testing on the “Genetic Testing Authorization Form” noted above.*
 - The FHCP Central Referrals Department will order patient genetic counseling from INFORMEDDNA (IDNA). *Counseling must be completed prior to submitting the request for Genetic Testing on the “Genetic Testing Authorization Form.”*
- If the member is approved for genetic testing, the ordering provider will notify the member and either give the order form directly to the FHCP member or to the Quest or FHCP lab draw station that the patient has requested.

GLUCOMETERS

Prior authorization from FHCP Central Referrals is not needed.

For FHCP Members: New and replacement glucometers (blood glucose meters) are available to diabetic FHCP members at their FHCP PCP office or at any of the FHCP Extended Hours Care Centers listed below. If our FHCP member is a patient of a network PCP and needs a new or replacement glucometer, the member may pick up a meter at any of the FHCP Extended Hours Care Centers listed below.

For Fee for Service clients: Fee for Service clients must have a prescription and obtain their glucometer from the place where their insurance plan directs them.

Volusia Health Networks (VHN) patients should call Karen Albrecht with VHN at 386-239-2322 to obtain a meter.

A member or their representative may pick up a glucometer if they know how to use it.

NOTE: Glucometer training must be provided for all newly diagnosed diabetic members and American Diabetes Association (ADA) recognized diabetes education classes offered. Members may receive glucometer training at their PCP office or at one of our EHCC locations listed below.

Diabetes education, other training requests, or any issues should be directed to the **FHCP Diabetes and Nutrition Education Department at 386-676-7133, or 877-229-4518 (fax: 386-238-3228).**

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| FHCP Extended Hours Care Center Daytona Beach 350 North Clyde Morris Boulevard, 1 st Floor, Daytona Beach, FL 32114 Ph: 386-238-3221 | FHCP Extended Hours Care Center Port Orange 740 Dunlawton Avenue, Port Orange, FL 32127 Ph: 386-763-1000 |
| FHCP Extended Hours Care Center Ormond Beach 461 S. Nova Road, Ormond Beach, FL 32174 Ph: 386-671-4337 | FHCP Extended Hours Care Center Edgewater 239 N. Ridgewood Avenue, Edgewater, FL 32132 Ph: 386-427-4868 |
| FHCP Extended Hours Care Center Deland 937 North Spring Garden Avenue, Deland, FL 32720 Ph: 386-736-1948 | FHCP Extended Hours Care Center Orange City 2777 Enterprise Road, Orange City, FL 32763 Ph: 386-774-2550 |

GYNECOLOGY & WELL WOMAN'S ASSESSMENTS – (1 of 4 pages)

Prior authorization from FHCP Central Referrals is not needed. Routine well-woman and gynecological exams may be provided by either a gynecologist or the member's PCP. Female members may directly call the selected provider below to schedule an appointment. A provider's referral is not necessary.

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| <p>Cynthia Baldwin, MD #011160 Marjorie Bhogal, MD #042174 Pamela Carbiener, MD #000170 Patricia C. Esquivel, MD #049161 Toby Marshall, MD #098726 Zachary Tyser, MD #063216 Jacinta Feldman, CNM #085735 Ages 10+</p> | <p>Halifax OB/Gyn Associates 1890 LPGA Boulevard, Suite 160, Daytona Beach, FL 32117</p> | <p>Ph: 386-252-4701 Fax: 386-253-9410</p> |
| <p>Megan Bagwell, MD #042577 Meetesh Desai, MD #112690 Ted. E. Robertson, MD #10Q518 Cecille Tapia-Santiago, MD #000793 Sergio Vignali, MD #075320 Ages 18+</p> | <p>Volusia Obstetrics & Gynecology 500 Health Boulevard, Daytona Beach, FL 32114</p> | <p>Ph: 386-252-5858 Fax: 386-252-4477</p> |
| <p>Jeffrey Brooks, MD #043476 Ages 13+ <i>Established patients only.</i></p> | <p>AdventHealth Medical Group OB/GYN at Deland 1070 N. Stone Street, Suite C, Deland, FL 32720</p> | <p>Ph: 386-943-3175 Fax: 386-943-3177</p> |
| <p>Steven J. Brown, MD #000075 All ages</p> | <p>Palm Coast Women's Center 21 Hospital Drive, Suite 270, Palm Coast, FL 32164</p> | <p>Ph: 386-437-5959 Fax: 376-437-5390</p> |

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GYNECOLOGY & WELL WOMAN'S ASSESSMENTS – (2 of 4 pages)

Prior authorization from FHCP Central Referrals is not needed. Routine well-woman and gynecological exams may be provided by either a gynecologist or the member's PCP. Female members may directly call the selected provider below to schedule an appointment. A provider's referral is not necessary.

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| Jesse Greenblum, MD #061149 Ages 12+ | Halifax Health Family & Sports Medicine 201 Clyde Morris Boulevard, Suite 200, Daytona Beach, FL 32114 | Ph: 386-425-4165 Fax: 386-255-0140 |
| Christine DaSilva, MD #107457 John Meyers, MD #006366 All ages | OB/Gyn Health Center 769 N. Clyde Morris Boulevard, Daytona Beach, FL 32114 | Ph: 386-258-0123 Fax: 386-258-6464 |
| Ricardo J. Larrain, MD #001855 All ages | 800 W. Plymouth Avenue, Deland, FL 32720 | Ph: 386-736-1404 Fax: 386-736-1423 |
| Heather Metchick #011105 Ages 10+ | Edgewater Gynecology, PA 433 N. Causeway, New Smyrna Beach, FL 32169 | Ph: 386-427-4441 Fax: 386-427-4494 |
| Patricia Modad, MD #10T904 Ages 16+ | Palm Coast OB/Gyn 7 Boulder Rock Drive, Suite 4, Palm Coast, FL 32137 | Ph: 386-447-6831 Fax: 386-447-6834 |
| Hussain Esmail Rawji, MD #045908 Ages 15+ Established patients only. | 850 W. Plymouth Avenue, Deland, FL 32720 | Ph: 386-337-3190 Fax: 844-766-1845 |

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GYNECOLOGY & WELL WOMAN'S ASSESSMENTS – (3 of 4 pages)

Prior authorization from FHCP Central Referrals is not needed. Routine well-woman and gynecological exams may be provided by either a gynecologist or the member's PCP. Female members may directly call the selected provider below to schedule an appointment. A provider's referral is not necessary.

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| Jacob Rouse, MD #001831 All ages | New Smyrna Beach Gynecology 603 South Orange Street, New Smyrna Beach, FL 32168 | Ph: 386-423-0333 Fax: 386-423-0042 |
| Julie Schneider, MD #011823 FHCP Medicare members only | Florida Women's Health Center 335 Clyde Morris Boulevard, Suite 240, Ormond Beach, FL 32174 | Ph: 386-231-6172 Fax: 386-231-6173 |
| Whitney Shoemaker, DO #066279 All ages | The Gynecology Center 598 Sterthaus Drive, Ormond Beach, FL 32174 | Ph: 386-256-2565 Fax: 386-256-2567 |
| Charles Stein, MD #011374 Ages 18+ | 21 Hospital Drive, Suite 250, Palm Coast, FL 32164 598 Sterthaus Drive, Ormond Beach, FL 32174 | Both locations: Ph: 386-586-5344 Fax: 386-313-1532 |
| Shakeela Tawwab, MD #005161 Ages 13+ | 634 Deltona Boulevard, Suite C, Deltona, FL 32725 | Ph: 386-574-5565 Fax: 386-574-8567 |
| R. John Vagovic, MD #005314 All ages | Daytona Beach Women's Center, Inc. 311 N. Clyde Morris Boulevard, Suite 420, Daytona Beach, FL 32114 | Ph: 386-274-1005 Fax: 386-274-5779 |
| John White, MD #005158 Gyn services – ages 12+ Well-woman services – ages 18+ | 533 N. Clyde Morris Boulevard, Suite A, Daytona Beach, FL 32114 | Ph: 386-255-0901 Fax: 386-255-4454 |

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GYNECOLOGY & WELL WOMAN'S ASSESSMENTS – (4 of 4 pages)

Prior authorization from FHCP Central Referrals is not needed. Routine well-woman and gynecological exams may be provided by either a gynecologist or the member's PCP. Female members may directly call the selected provider below to schedule an appointment. A provider's referral is not necessary.

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| <p>Kelly Jago, MD #040604 Laila Needham, MD #046621 Eric Pulsfus, MD #110301 Karen Toppi, MD #011083 Ages 18+</p> | <p>Florida Woman Care dba OB/GYN Associates 5 Boulder Rock Drive, Palm Coast, FL 32137</p> | <p>Ph: 386-246-2350 Fax: 904-810-1023</p> |
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GYNECOLOGIC ONCOLOGY

REQUIRES PRIOR AUTHORIZATION. Please complete the "FHCP Referral Form" found at [Referrals, Prior Authorizations, and Orders](#). Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP's Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the home health care provider for scheduling.

Routine requests: Non-urgent and elective procedures should not be scheduled until approval is obtained to avoid patient financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible, as it may take up to 14 calendar days for determination of authorization.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as *urgent requests*. Physician offices should **call FHCP Central Referrals Department at 386.238.3230** to discuss urgent cases with a clinician, rather than faxing the request.

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| <p>Kelly Molpus, MD #011164 (Medical & Gyn only) Ages 18+</p> | <p>Halifax Medical Oncology Associates 303 N. Clyde Morris Boulevard, Daytona Beach, FL 32114</p> | <p>Ph: 386-425-4034 Fax: 386-425-7704</p> |
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HAND THERAPY SERVICES

HAND THERAPY SERVICES MUST BE ORDERED BY A HAND SURGEON. Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician’s office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

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| Daytona Beach Hand Clinic | 3635 S. Clyde Morris Boulevard, Suite 300, Port Orange, FL 32129 | Ph: 386-258-8080 Fax: 386-258-8177 |
| Brooks Rehab Center Flagler County residents only Requires referral by FHCP-contracted hand surgeon. See that section of this document. | 9 Pinecone Trail, Suite 104-B, Palm Coast, FL 32137 | Ph: 386-446-9716 Fax: 386-446-0046 |
| Ability Health Services & Rehabilitation | <p>1565 Saxon Boulevard, Suite 301, Deltona, FL 32725</p> <p>290 Clyde Morris Boulevard, Suite A1, Ormond Beach, FL 32174</p> <p>617 Canal Street, Suites B & C, New Smyrna Beach, FL 32168</p> | <p>Ph: 386-851-0901 Fax: 386-851-2426</p> <p>Ph: 386-898-0043 Fax: 386-898-0459</p> <p>Ph: 386-410-6903 Fax: 386-402-7459</p> |

HEARING & AUDIOLOGY SERVICES

Prior authorization from FHCP Central Referrals is not needed, *except for Easterseals, as noted below.*

FHCP members may self-refer to this special and can call to schedule an appointment without a provider's order. If a physician is requesting a hearing test for an FHCP member, the order can be written on a prescription and given to the patient to present at time of service.

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| Atlantic Hearing and Balance Cochlear implant services included All ages | 1680 Dunlawton Avenue, Port Orange, FL 32127 1400 Hand Avenue, Suite M, Ormond Beach, FL 32174 | Both locations: Ph: 386-756-8225 Fax: 386-767-0742 |
| Timko Hearing Care Cochlear implant services included All ages | 100 E. New York Avenue, Suite 103, Deland, FL 32724 | Ph: 386-736-7192 Fax: 386-736-8520 |
| First Coast Hearing Clinic Cochlear implant services included All ages | 50 Cypress Point Parkway, Suite B3, Palm Coast, FL 32164 | Ph: 386-447-7364 Fax: 386-447-8742 |

EASTERSEALS REFERRALS REQUIRE PRIOR AUTHORIZATION. Please complete the "FHCP Referral Form" found at [Referrals, Prior Authorizations, and Orders](#). Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP's Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the ordering provider for scheduling.

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| Easterseals Northeast Central Florida #10J850 | 1219 Dunn Avenue, Daytona Beach, FL 32114 156 McGregor Road, Deland, FL 32720 | Ph: 386-255-4568 Fax: 386-258-7677 Ph: 386-873-3658 Fax: 386-738-1160 |
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HEMATOLOGY

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

| | | |
|--|---|---------------------------------------|
| Walter J. Durkin, MD #003875 Ages 18+ Medical Records fax: 386-481-5009 | Florida Health Care Plans Daytona Beach 350 N. Clyde Morris Boulevard, 2 nd Floor, Daytona Beach, FL 32114 | Ph: 386-238-3200 Fax: 386-238-3216 |
|--|---|---------------------------------------|

HEPATITIS C SERVICES

REQUIRES PRIOR AUTHORIZATION. Please complete the “FHCP Referral Form” found at [Referrals, Prior Authorizations, and Orders](#). Attach documentation supporting medical necessity. Please include recent lab and Metavir score (through liver biopsy or Fibrosure), as well as genotype, viral load, and treatment history. Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

Routine requests: Non-urgent and elective procedures should not be scheduled until approval is obtained to avoid patient financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible, as it may take up to 14 calendar days for determination of authorization.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as *urgent requests*. Physician offices should **call FHCP Central Referrals Department at 386.238.3230** to discuss urgent cases with a clinician, rather than faxing the request.

FHCP is managing curative treatment of chronically infected HCV patients through our CAN Community HCV Clinic. Non-Medicare and Exchange (ACA) members with a Metavir score of F3-F4 are eligible for treatment with Direct Acting Antivirals (DAA). Medicare members are eligible for treatment regardless of Metavir score.

| | | |
|--|---|---------------------------------------|
| Mohammed Reza, MD #059549 Ages 18+ Mobile medical unit available. | CAN Community Health, Inc. 1435 Dunn Avenue, Suite 101, Daytona Beach, FL 32114 | Ph: 386-274-7651 Fax: 877-242-5455 |
|--|---|---------------------------------------|

HEPATOBILIARY SERVICES

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician’s office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

| | | |
|---|--|---------------------------------------|
| Mark Johnson, MD #065795 Ages 18+ | Halifax Healthcare Systems 311 N. Clyde Morris Boulevard, Suite 360, Daytona Beach, FL 32114 | Ph: 386-425-4650 Fax: 386-425-7510 |
|---|--|---------------------------------------|

HIV (HUMAN IMMUNODEFICIENCY VIRUS)

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician’s office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

| | | |
|--|---|--|
| <p>Dana Barnes, MD #070079 Anil Suryaprasad, MD #085974 Ages 18+ Mobile medical unit available.</p> | <p>CAN Community Health, Inc. 1435 Dunn Avenue, Suite 101, Daytona Beach, FL 32114</p> | <p>Ph: 386-274-7651 Fax: 877-242-5455</p> |
| <p>Godson Oguchi, MD #011100 Ages 16+</p> | <p>Santa Rosa De Lima Medical, PA 955 Town Center Drive, Suite 100, Orange City, FL 32763 665 Peachwood Drive, Deland, FL 32720</p> | <p>Ph: 386-228-0661 Fax: 386-228-0062 Ph: 386-822-4191 Fax: 386-822-4192</p> |

HOLTER MONITOR

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician’s office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

Additional cardiac monitors can be found under *Cardiac Monitoring* in this document.

| | | |
|--|--|---|
| Florida Health Care Plans Daytona Beach EKG Technician | FHCP Daytona Beach Cardiology Department 350 N. Clyde Morris Blvd., 2 nd Floor, Daytona Beach, FL 32114 | Ph: 386-238-3289 Fax: 386-238-3296 |
| Florida Health Care Plans Orange City EKG Technician | 2777 Enterprise Road, Orange City, FL 32763 | Ph: 386-774-2550, Ext. 6832 Fax: 386-775-0176 |
| Florida Health Care Plans Palm Coast EKG Technician | 309 Palm Coast Parkway, Palm Coast, FL 32137 | Ph: 386-447-9685 Fax: 386-446-3222 |
| CardioNet To be connected and disconnected by trained FHCP personnel. Staffed 24/7/365. | 2476 Swedesford Road, Suite 350, Malvern, PA 19355 1 Electronics Drive, Mercerville, NJ 08619 456 Montgomery Street, Suite 600, San Francisco, CA 94104 175 Pinelawn Road, Melville, NY 11747 | All locations: Ph: 866-426-4402 Fax: 855-560-7774 |

HOME HEALTH CARE

The requesting provider will call the home health care agency below directly to make arrangements. **The home health care company will then obtain authorization from the FHCP Case Management Department at 386-676-7187.**

| | | |
|---|---|---------------------------------------|
| AccentCare Home Health of Daytona #011810 Ages 18+ FHCP members residing in Volusia and Flagler Counties only. | 1200 W. Granada Boulevard, Suite 4, Daytona Beach, FL 32174 | Ph: 386-872-4700 Fax: 800-475-9082 |
|---|---|---------------------------------------|

HOME INFUSION PHARMACIES

REQUIRES PRIOR AUTHORIZATION. Providers should contact the FHCP Case Management Utilization Review Department at **386-676-7187** or **866-686-7187**. For after-hours or holiday **authorizations**, call the FHCP Call Center at **386-226-4542**.

Routine requests: Non-urgent and elective procedures should not be scheduled until approval is obtained to avoid patient financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible, as it may take up to 14 calendar days for determination of authorization.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as *urgent requests*. Physician offices should **call FHCP Central Referrals Department at 386.238.3230** to discuss urgent cases with a clinician, rather than faxing the request.

| | | |
|----------------------------|---|--------------------------------------|
| Holly Hill Pharmacy | 1702 Ridgewood Avenue, Holly Hill, FL 32117 | Ph: 386-677-7377 Ph: 844-677-0739 |
|----------------------------|---|--------------------------------------|

HOSPICE

NON-MEDICARE MEMBERS REQUIRE PRIOR AUTHORIZATION. Providers should contact the FHCP Case Management Utilization Review Department at **386-676-7187** or **866-686-7187**. For after-hours or holiday authorizations, call the FHCP Call Center at **386-226-4542**.

Medicare patients, their representatives, or their providers, may call any Medicare-certified hospice of their choice for an evaluation. The FHCP Case Management Utilization Review Department must be notified of all hospice admissions (Medicare and commercial) by calling **386-676-7187** or **866-686-7187**.

| | | |
|----------------------------------|---|--|
| Halifax Health Hospice | Care Center Locations: 4140 S. Ridgewood Avenue, Edgewater, FL 32141 1625 Veterans Memorial Parkway, Orange City, FL 32763 235 Booth Road, Ormond Beach, FL 32174 3800 Woodbriar Trail, Port Orange, FL 32129 Office Locations: 3800 Woodbriar Trial, Port Orange, FL 32129 168 W. Granada Boulevard, Ormond Beach, FL 32174 12550 South SR 15-A, Deland, FL 32720 110 Flagler Plaza Drive, Palm Coast, FL 32137 | Ph: 386-425-8950 Ph: 386-851-7600 Ph: 386-425-7900 Ph: 386-322-4752 Ph: 386-322-4701 Ph: 386-425-7900 Ph: 386-822-4848 Ph: 386-446-0300 |
| AdventHealth Hospice Care | 770 West Granada Boulevard, Suite 304, Ormond Beach, FL 32174 | Ph: 386-671-2138 Fax: 386-672-0314 |

HOSPITAL ADMISSIONS

Direct Admissions: Providers with admitting privileges should contact FHCP’s Admission Coordinator at **386-676-7187** Monday – Friday 8am to 5pm for pre-admission evaluations and verification of direct admissions from the provider’s office. After 5pm or on weekends or holidays, please call FHCP’s After Hours Call Center at **386-226-4542** or fax **386-258-4858**.

If the admitting physician does not have admitting privileges, the physician should all the FHCP contracted hospitalist group assigned to that facility for coverage. See “Hospitalist” for a list of locations.

Emergency Department Admissions or 23-hour Observation cases: Contact the FHCP member’s PCP to discuss the case. After 5pm or on weekends or holidays, please call FHCP’s After Hours Call Center at **386-226-4542**.

| | | |
|--|--|---|
| Halifax Health #00Y007 Pediatric admissions available at Halifax Daytona Beach only. | 303 N. Clyde Morris Boulevard, Daytona Beach, FL 32114 1041 Dunlawton Avenue, Port Orange, FL 32127 | Ph: 386-425-4000 Fax: 386-254-4113 Ph: 386-425-4700 |
| Halifax Health / UF Medical Center of Deltona #086901 | 3300 Halifax Crossings Boulevard, Deltona, FL 32725 | Ph: 386-425-6100 Fax: 386-425-6101 |
| AdventHealth New Smyrna Beach #00Y010 | 401 Palmetto Street, New Smyrna Beach, FL 32168 | Ph: 386-424-5000 Fax: 386-424-5007 |
| AdventHealth Deland #00YG80 | 701 W. Plymouth Avenue, Deland, FL 32720 | Ph: 386-943-4522 |
| AdventHealth Fish Memorial #00YG80 | 1055 Saxon Boulevard, Orange City, FL 32763 | Ph: 386-851-5000 |
| AdventHealth Palm Coast #00Y015 | 60 Memorial Medical Parkway, Palm Coast, FL 32164 | Ph: 386-437-2211 Fax: 386-586-4627 |
| AdventHealth Daytona Beach #00Y015 | 301 Memorial Medical Parkway, Daytona Beach, FL 32117 | Ph: 386-231-3034 Fax: 386-676-6077 |

INPATIENT (ACUTE) REHABILITATION FACILITIES

REQUIRES PRIOR AUTHORIZATION. Providers should contact the FHCP Case Management Utilization Review Department at **386-676-7187** or **866-686-7187**. For after-hours or holiday authorizations, call the FHCP Call Center at **386-226-4542**.

| | | |
|--|--|---------------------------------------|
| Halifax Health and Brooks Center for Inpatient Rehabilitation | 303 N. Clyde Morris Boulevard, Floors 8 & 9, Daytona Beach, FL 32114 | Ph: 386-254-4000 Fax: 386-425-5801 |
|--|--|---------------------------------------|

LONG-TERM ACUTE CARE HOSPITAL ADMISSIONS

REQUIRES PRIOR AUTHORIZATION. Providers should contact the FHCP Case Management Utilization Review Department at **386-676-7187** or **866-686-7187**. For after-hours or holiday **authorizations**, call the FHCP Call Center at **386-226-4542**.

| | | |
|--|---|---------------------------------------|
| Select Specialty Hospital – Daytona Beach #049209 Ages 18+ | 301 Memorial Medical Parkway, 11 th Floor, Daytona Beach, FL 32117 | Ph: 386-231-3436 Fax: 386-231-5210 |
|--|---|---------------------------------------|

HOSPITALIST (1 of 2 pages)

If the admitting physician does not have admitting privileges, the physician should all the FHCP contracted hospitalist group assigned to that facility for coverage. Physicians provide medical care to FHCP members and to non-FHCP patients of our FHCP PCPs who choose not to perform inpatient services.

| | | |
|--|---|--|
| FHCP Hospitalist Program Richard L. Braithwaite, MD , Program Director Susan P. Mathew, MD, Ph.D. Edward Schwartz, DO | Halifax Health 303 N. Clyde Morris Boulevard, Daytona Beach, FL 32114 | Ph: 386-226-4542 Fax: 386-258-4858 |
| FHCP Physicians – Hospitalist Services Mario Cucciarella, MD Wesley Driggers, MD Carmen Serrano-Lopez, MD Donald White, MD | Halifax Health 1041 Dunlawton Avenue, Port Orange, FL 32127 | Ph: 386-226-4542 Fax: 386-258-4858 |
| Halifax Pediatric Hospitalists Lindsey Johnson, MD Muhammad Youseuf Hassan, MD | Halifax Health 303 N. Clyde Morris Boulevard, Daytona Beach, FL 32114 | Ph: 386-226-4542 Fax: 386-258-4858 |
| OB Hospitalist Group, LLC | Halifax Health 303 N. Clyde Morris Boulevard, Daytona Beach, FL 32114 1041 Dunlawton Avenue, Port Orange, FL 32127 | Both locations: Ph: 386-425-5200 Fax: 386-425-7535 |
| FHCP Physicians – Hospitalist Services George L. Ehringer, MD Erika Faile, MD Jason Harmon, MD Harjot Kahlon, MD Alfonza McCollum, MD | AdventHealth Daytona Beach 301 Memorial Medical Parkway, Daytona Beach, FL 32117 | Ph: 386-226-4542 Fax: 386-258-4858 |

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HOSPITALIST (2 of 2 pages)

If the admitting physician does not have admitting privileges, the physician should all the FHCP contracted hospitalist group assigned to that facility for coverage. Physicians provide medical care to FHCP members and to non-FHCP patients of our FHCP PCPs who choose not to perform inpatient services.

| | | |
|---|---|---------------------------------------|
| Sound Inpatient Physicians, Inc. | AdventHealth New Smyrna Beach 401 Palmetto Street, New Smyrna Beach, FL 32168 | Ph: 386-424-5000 |
| | AdventHealth Palm Coast 60 Memorial Medical Parkway, Palm Coast, FL 32164 | Ph: 386-586-2000 |
| Volusia Hospitalists, PLC | 301 Memorial Medical Parkway, Daytona Beach, FL 32117 | Ph: 386-676-0255 Fax: 386-676-2555 |
| Inpatient Consultants of Florida, Inc. (IPC) | AdventHealth Deland 701 W. Plymouth Avenue, Deland, FL 32720 | Ph: 386-304-3888 |
| | AdventHealth Fish Memorial 1055 Saxon Boulevard, Orange City, FL 32763 | |

HYPERBARIC OXYGEN THERAPY

Please refer to the *WOUND CARE* section of this document for instructions on ordering these services.

INFECTIOUS DISEASES – (Page 1 of 2)

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician’s office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

| | | |
|---|--|---|
| <p>Levonne Mitchell-Samon, MD #10AK97 Ages 18+, outpatient services only Medical Records Fax: 386-481-5009</p> | <p>FHCP Daytona Beach 320 N. Clyde Morris Boulevard, Suite D, Daytona Beach, FL 32114</p> | <p>Ph: 386-238-3242 Fax: 386-238-3287</p> |
| <p>Reba K. Isaac, MD #011046 Ages 16+</p> | <p>IDC of Volusia 410 Palmetto Street, New Smyrna Beach, FL 32168</p> | <p>Ph: 386-410-4981 Fax: 386-410-4982</p> |
| <p>Ukonu Ejie, MD #133136 Ages 18+ Send records prior to scheduling.</p> | <p>Infectious Diseases of Mid-Florida, PA 104 La Costa Lane, Suite 120, Daytona Beach, FL 32114</p> | <p>Ph: 386-274-1966 Fax: 386-274-1964</p> |
| <p>Godson Oguchi, MD #011100 Ages 16+</p> | <p>Midland Florida Infectious Diseases Specialists 955 Town Center Drive, Suite 100, Orange City, FL 32763 665 Peachwood Drive, Deland, FL 32720</p> | <p>Ph: 386-228-0661 Fax: 386-228-0662 Ph: 386-822-4191 Fax: 386-822-4192</p> |
| <p>Dana Barnes, MD #070079 Ages 18+ Mobile medical unit available.</p> | <p>CAN Community Health, Inc. 1435 Dunn Avenue, Suite 101, Daytona Beach, FL 32114</p> | <p>Ph: 386-274-7651 Fax: 877-242-5455</p> |

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INFECTIOUS DISEASES – (Page 2 of 2)

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician’s office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

| | | |
|---|---|--|
| Volusia County Health Department #00P421 All ages | 1845 Holsenback Drive, Daytona Beach, FL 32117 | Ph: 386-424-2065 Fax for all locations: 386-274-0800 |
| | 775 Harley Strickland Blvd., Suite 110, Orange City, FL 32763 | Ph: 386-457-6300 |
| | 717 Canal Street, New Smyrna Beach, FL 32168 | Ph: 386-424-2065 |
| | 421 S. Keech Street, Daytona Beach, FL 32114 | Ph: 386-281-6500 |

INFECTIOUS DISEASES – PEDIATRICS

REQUIRES PRIOR AUTHORIZATION. All pediatric subspecialists require prior authorization. Please complete the “FHCP Referral Form” found at [Referrals, Prior Authorizations, and Orders](#). Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

Routine requests: Non-urgent and elective procedures should not be scheduled until approval is obtained to avoid patient financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible, as it may take up to 14 calendar days for determination of authorization.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as *urgent requests*. Physician offices should **call FHCP Central Referrals Department at 386.238.3230** to discuss urgent cases with a clinician, rather than faxing the request.

For assistance in securing pediatric subspecialty care, you may contact FHCP Central Referrals at **386-238-3260** or **800-352-9824, extension 3230**.

INFUSION CLINICS

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the facility below for information and instructions. The patient must have a written order from the physician. Scheduling is by appointment only.

| | | |
|--|---|---|
| Florida Health Care Plans Daytona Beach | 350 N. Clyde Morris Boulevard, 1 st Floor, Daytona Beach, FL 32114 | Ph: 386-238-3297 Fax: 386-238-3274 |
| Florida Health Care Plans Orange City | 2777 Enterprise Road, Orange City, FL 32763 | Ph: 386-774-2550, Ext 6832 Fax: 386-774-5667 |

INFUSION SERVICES FOR WEST VOLUSIA RESIDENTS:

Some infusion medications require prior authorization. Please refer to the list of Prior Authorization medications located on the FHCP website at <https://www.fhcp.com/providers/referrals-authorizations-orders/> under the Medication Formularies tab, at “Prior Authorization Criteria.” Please follow the specific instructions for the medication. Complete the “FHCP Prior Authorization Medication Form” found on the link above and fax to FHCP’s Central Referrals Department at **386-238-3253**. All orders require recent history and physical along with the physician’s order. The FHCP Central Referrals Department will review the request and forward for administration or notify you if the request is denied. If the medication does not require prior authorization, the provider should send the history and physical along with the order directly to Mid-Florida Hematology. For Infusion Service beginning on a weekend, the ordering provider must contact an FHCP-contracted Home Health Agency to start the process. Guidelines are noted under *HOME HEALTH* in this document.

| | | |
|--|---|---------------------------------------|
| Mid-Florida Hematology & Oncology | 2776 Enterprise Road, Orange City, FL 32763 | Ph: 386-774-1223 Fax: 386-774-1314 |
|--|---|---------------------------------------|

INFUSION SERVICES – INFUSION PUMPS FOR CHEMOTHERAPY

Prior authorization from FHCP Central Referrals is not needed. The requesting oncologist should contact the representative below to order supplies for the FHCP member.

| | | |
|---------------------------------------|---|------------------|
| Walter Schytte, Representative | InfuSystem, Inc. 960 Turnpike Street, Unit 20, Canton, MA 02021 | Ph: 407-488-3491 |
|---------------------------------------|---|------------------|

INJECTION CLINIC

Prior authorization from FHCP Central Referrals is not needed. The requesting provider may call the selected facility below for information and instructions. Scheduling is by appointment only.

| | | |
|--|--|---|
| Florida Health Care Plans Daytona Beach | 350 N. Clyde Morris Boulevard, Daytona Beach, FL 32114 | Ph: 386-238-3297 Fax: 386-238-3274 |
| Florida Health Care Plans Orange City | 2777 Enterprise Road, Orange City, FL 32763 Mon-Fri 8:30am to 1:00pm and 2:00pm to 3:00pm Routine injections will be scheduled Wednesdays from 1pm to 4pm. | Ph: 386-774-2550 Ext 6832 or 6833 Fax: 386-774-5667 |
| Florida Health Care Plans Palm Coast | 309 Palm Coast Parkway, Palm Coast, FL 32137 | Ph: 386-445-7073 Fax: 386-447-7092 |

INSULIN PUMPS (1 of 2 pages)

REQUIRES PRIOR AUTHORIZATION. Please complete the “FHCP Referral Form” found at [Referrals, Prior Authorizations, and Orders](#). Attach lab results requested below along with documentation supporting medical necessity. Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling. FHCP follows CMS and Milliman Care Guidelines for approving insulin pumps.

Routine requests: Non-urgent and elective procedures should not be scheduled until approval is obtained to avoid patient financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible, as it may take up to 14 calendar days for determination of authorization.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as *urgent requests*. Physician offices should **call FHCP Central Referrals Department at 386.238.3230** to discuss urgent cases with a clinician, rather than faxing the request.

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INSULIN PUMPS - (2 of pages)

SEE SPECIAL INSTRUCTIONS ON PAGE 1 OF 2 PAGES.

CRITERIA A:

- Diagnosis of diabetes mellitus type 1 that is obvious or documented by a fasting C-peptide level that is $< / =$ to 110% of the lower limit of the normal laboratory's measurement method, or positive GAD or insulin auto-antibodies; or
- Diagnosis of diabetes mellitus type 2 manifested by wide fluctuations in blood sugars, or severe insulin resistance with inadequate glycemic control (i.e., HgbA1c $> 7\%$ despite multiple insulin injections with > 50 units per day, plus or minus oral agents); and
- Completion of a comprehensive diabetes education program (10-hour ADA-recognized self-management class, or equivalent), within the past three years, to include carbohydrate counting by RD CDE. (See *DIABETES EDUCATION* in this document for more information.) Once diabetes education and carbohydrate counting has been completed, the appropriate educator will notify the physician via email or dictation within 72 hours of completion; and
- Documentation of an average of four self-glucose tests per day during the two months prior to ordering the pump; and
- An appointment with an RN Diabetes Educator for evaluation and introduction to the insulin pump; and
- Documentation of frequent adjustments of insulin dose for three months prior to the order; and
- Must meet one or more of the following:
 - HgbA1c of $>7.0\%$
 - History of recurring hypoglycemia and/or hypoglycemic unawareness
 - Wide fluctuation in blood glucose before mealtime.
 - Dawn phenomenon with fasting blood sugars frequently exceeding 200mg/dl.
 - History of severe glycemic excursions.
 - Pregnancy.

CRITERIA B:

- The diabetic patient has been on an insulin pump prior to enrollment with Florida Health Care Plans, and
- Has documented frequency of glucose self-testing and average of at least four times per day during the month prior to enrollment, and
- Has been evaluated by an endocrinologist within the last three months who recommends continuation of the insulin pump.

Member should be seen and evaluated by their treating endocrinologist* at least every three months.

*Insulin pumps may be ordered and managed only by a treating FHCP endocrinologist or a contracted pediatric endocrinologist.

All pediatric insulin pump patients under 18 years of age must be treated and managed by a pediatric endocrinologist.

INTERPRETER SERVICES (1 of 2 pages)

DEAF AND HARD OF HEARING SERVICES

SIGN LANGUAGE:

Deaf and Hard of Hearing Sign Language Interpreters are available to all FHCP members. The requesting provider must call an FHCP Provider Relations Coordinator at the number below at least 24 hours in advance to request a sign language interpreter.

| | | |
|---|----------------------------------|---------------------------------------|
| Florida Health Care Plans Provider Relations Coordinator | Florida Health Care Plans | Ph: 386-615-4001 Fax: 386-676-7167 |
|---|----------------------------------|---------------------------------------|

TELECOMMUNICATION RELAY SERVICES:

FHCP uses the national Telecommunication Relay Services (TRS) System. TRS is a telephone service that allows persons with hearing or speech disabilities to place and receive telephone calls. **Please call TRS Relay directly at 711.**

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INTERPRETER SERVICES (2 of 2 pages)

LANGUAGE INTERPRETERS

LANGUAGE LINE:

FHCP contracts with Language Line to assist FHCP staff and providers to better communicate with members whose primary language is other than English.

Please contact the FHCP Switchboard Operator at **386-238-3200** or **800-352-9824** to obtain a 6-digit Client ID number needed for your call. This number ensures that FHCP will be financially responsible for the service. You will need the 6-digit Client ID number to utilize the Language Line.

FHCP staff providers have a 6-digit client ID number available to them in their offices.

LANGUAGE LINE INSTRUCTIONS:

1. A call comes in from a limited-English-speaking patient or a patient requesting a specific-language interpreter, or a patient need language assistance arrives in the physician's office.
2. Use "**conference hold**" to place the limited-English-speaking caller on hold or have the patient present with you.
3. Dial Language Line at **866-874-3972**.
4. **Enter your 6-digit client ID** when prompted to do so. (Be sure to have obtained this number in advance as instructed above.)
 - a. Press 1 for Spanish
 - b. Press 2 for all other languages
 - i. Speak the name of the language you need at the prompt.
5. An interpreter will be connected to your call.
6. **Brief the interpreter.** Give your name, phone number, and advise the interpreter that, in the event of a dropped call, to please call to conference you back in on the call. Summarize what you wish to accomplish and give any special instructions.
7. **Add the limited-English-speaking caller to the line.**
8. **Say, "End of call"** to the interpreter when the call is completed.

To hear a recorded demonstration of an over-the-phone Language Line interpretation, call the demonstration line at **800-996-8808**, or visit their website at www.LanguageLine.com.

LABORATORY SERVICES – ROUTINE AND STAT (1 of 4 pages)

No appointment is necessary at the locations listed below. FHCP requests that all members use these facilities and those on the next page for routine and STAT lab collections. Providers may make arrangements for specimen collection appointments with Quest Diagnostics by calling 888-277-8772 or online at www.QuestDiagnostics.com/appointments. Complete the Quest form and give to the patient to take to Quest at time of service.

PRIOR AUTHORIZATION IS REQUIRED FOR GENETIC TESTING. See *GENETIC TESTING* in this document for instructions.

| | | |
|--|---|--|
| Florida Health Care Plans Daytona Beach Laboratory Draw Station | 350 N. Clyde Morris Boulevard, 1 st Floor, Daytona Beach, FL 32114 Lab hours: Monday through Friday, 7am to 5pm | Ph: 386-238-3285 Fax: 386-238-3282 |
| Florida Health Care Plans Deland Laboratory Draw Station | 937 North Spring Garden Avenue, Deland, FL 32720 Lab hours: Monday through Friday, 7am to 4pm | Ph: 386-736-7948 Fax: 386-734-4571 |
| Florida Health Care Plans Holly Hill Laboratory Draw Station | 1510 Ridgewood Avenue, Holly Hill, FL 32117 Lab hours: Monday through Friday, 7am to 3:15pm | Ph: 386-676-7136 Fax: 386-676-7181 |
| Florida Health Care Plans Ormond Beach Laboratory Draw Station | 461 S. Nova Road., Ormond Beach, FL 32174 Lab hours: Monday through Friday, 6:30am to 3pm | Ph: 386-671-4337 Fax: 386-481-6185 |
| Florida Health Care Plans Orange City Laboratory Draw Station | 2777 Enterprise Road, Orange City, FL 32763 Lab hours: Monday through Friday, 6:30am to 4:15pm | Ph: 386-774-2550 Fax: 386-774-5667 |
| Florida Health Care Plans Palm Coast Laboratory Draw Station | 309 Palm Coast Parkway, Palm Coast, FL 32137 Lab hours: Monday through Friday, 7am to 3:30pm | Ph: 386-447-9685 Fax: 386-446-3222 |
| Florida Health Care Plans Palm Coast Laboratory Draw Station | 145 City Place, Palm Coast, FL 32164 Lab hours: Monday through Friday, 7am to 3:30pm | Ph: 386-302-0975 Fax: 386-302-0980 |
| Florida Health Care Plans Edgewater Laboratory Draw Station | 239 N. Ridgewood Avenue, Edgewater, FL 32132 Lab hours: Monday through Friday, 7am to 3:15pm | Ph: 386-427-4868 Fax: 386-481-6593 |
| Florida Health Care Plans Port Orange Laboratory Draw Station | 740 Dunlawton Avenue, Port Orange, FL 32127 Lab hours: Monday through Friday, 7am to 3pm | Ph: 386-763-1000, ext. 6312 Fax: 386-481-6386 |
| Quest Diagnostics Daytona Beach | 1663 N. Clyde Morris Boulevard, Suite 1, Daytona Beach, FL 32117 Lab & drug screen hours: Mon-Fri 6:30am to 3:30pm, Sat 7am-11am | Ph: 866-697-8378 Fax: 386-274-2510 |
| Quest Diagnostics Daytona Beville | 1500 Beville Road, Suite 601, Daytona Beach, FL 32114 Lab & drug screen hours: Mon-Fri 6:30am to 3:30pm | Ph: 866-697-8378 Fax: 386-255-2585 |

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LABORATORY SERVICES – ROUTINE AND STAT (2 of 4 pages)

No appointment is necessary at the locations listed below. FHCP requests that all members use these facilities and those on the prior and next pages for routine and STAT lab collections. Providers may make arrangements for specimen collection appointments with Quest Diagnostics by calling **888-277-8772** or online at www.QuestDiagnostics.com/appointments. Complete the Quest form and give to the patient to take to Quest at time of service.

PRIOR AUTHORIZATION IS REQUIRED FOR GENETIC TESTING. See *GENETIC TESTING* in this document for instructions.

| | | |
|---|--|---------------------------------------|
| Quest Diagnostics New Smyrna Beach | 1704 State Road 44, New Smyrna Beach, FL 32168 Lab & drug screen hours: Mon-Fri 6:30am to 3:30pm | Ph: 866-697-8378 Fax: 386-423-3157 |
| Quest Diagnostics Ormond Beach | 372 W. Granada Boulevard, Ormond Beach, FL 32174 Lab & drug screen hours: Mon-Fri 6:30am to 3:30pm | Ph: 866-697-8378 Fax: 386-673-1275 |
| Quest Diagnostics Port Orange | 3863 South Nova Road, Port Orange, FL 32127 Lab & drug screen hours: Mon-Fri 6:30am to 3:30pm, Sat 7am-11am | Ph: 866-697-8378 Fax: 386-761-4416 |
| Quest Diagnostics Orange City | 2756 Enterprise Road., Orange City, FL 32763 Lab & drug screen hours: Mon-Fri 6:30am to 3:30pm, Sat 7am-11am | Ph: 866-697-8378 Fax: 386-774-8239 |
| Quest Diagnostics Deltona | 2783 Elkcam Boulevard, Unit 208, Deltona, FL 32738 Lab & drug screen hours: Mon-Fri 6:30am to 3:30pm | Ph: 866-697-8378 Fax: 386-774-0255 |
| Quest Diagnostics Deltona 2 | 915 Doyle Road, Suites C4 & C5, Deltona, FL 32725 Lab hours: Mon-Fri 6:30am to 3:30pm, Drug screens M-F 6:30a to 1p | Ph: 866-697-8378 Fax: 386-860-5067 |
| Quest Diagnostics Deltona 3 | 101 Howland Boulevard, Deltona, FL 32738 Lab hours: Mon-Fri 7am to 4pm, Sat 7am-11am, 11:30am-2pm | Ph: 866-697-8378 Fax: 407-320-7044 |
| Quest Palm Coast | 33 Old Kings Road N., Suite 4, Palm Coast, FL 32137 Lab hours: Mon-Fri 6am to 3pm | Ph: 866-697-8378 Fax: 386-447-5804 |
| Quest Diagnostics Deland | 1702 N. Woodland Boulevard, Suite 106, Deland, FL 32720 Lab & drug screen hours: Mon-Fri 6:30am to 3:30pm, Sat 7am-11am | Ph: 866-697-8378 Fax: 386-734-7511 |

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LABORATORY SERVICES – ROUTINE AND STAT (3 of 4 pages)

No appointment is necessary at the locations listed below. FHCP requests that all members use these facilities and those on the prior two pages for routine and STAT lab collections.

PRIOR AUTHORIZATION IS REQUIRED FOR GENETIC TESTING. See *GENETIC TESTING* in this document for instructions.

These locations are HECN providers.

| | | |
|---|---|---------------------------------------|
| Halifax Health – Professional Building | 311 N. Clyde Morris Boulevard, Daytona Beach, FL 32114 Lab hours: Monday through Friday, 6:30am to 4:15pm | Ph: 386-254-4128 Fax: 386-254-6833 |
| Countryside Professional Center | 1185 Dunlawton Avenue, Port Orange, FL 32127 Lab hours: Mon-Thurs, 6:30am to 3:45pm, Friday, 6:30am to 12:00pm | Ph: 386-947-4655 Fax: 386-947-4658 |
| Twin Lakes Medical Center | 1890 LPGA Boulevard, Suite 200, Daytona Beach, FL 32117 Lab hours: Mon-Fri, 7am to 11:30am and 12:30pm-3:15pm | Ph: 386-274-1830 Fax: 386-274-2955 |
| Halifax Health Ormond Beach | 1688 W. Granada Boulevard, Ormond Beach, FL 32174 Lab hours: Monday through Friday, 7am to 12 noon | Ph: 386-615-4405 Fax: 38-676-1391 |

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LABORATORY SERVICES – ROUTINE AND STAT (4 of 4 pages)

For STAT labs needed when all draw stations are closed, please send the FHCP member to the closest contracted hospital listed below with lab orders in hand.

PRIOR AUTHORIZATION IS REQUIRED FOR GENETIC TESTING. See *GENETIC TESTING* in this document for instructions.

| | | |
|---|--|---|
| Halifax Health #00Y007 Pediatric admissions available at Daytona location | 303 N. Clyde Morris Boulevard, Daytona Beach, FL 32114 1041 Dunlawton Avenue, Port Orange, FL 32127 | Ph: 386-254-4303 Fax: 386-254-4113 Ph: 386-322-4700 |
| AdventHealth New Smyrna Beach #00Y010 | 401 Palmetto Street, New Smyrna Beach, FL 32168 | Ph: 386-424-5000 Fax: 386-424-5007 |
| AdventHealth Deland #00YG80 | 701 W. Plymouth Avenue, Deland, FL 32720 | Ph: 386-943-4522 |
| AdventHealth Fish Memorial #00YG80 | 1055 Saxon Boulevard, Orange City, FL 32763 | Ph: 386-851-5000 |
| AdventHealth Palm Coast #00Y015 | 60 Memorial Medical Parkway, Palm Coast, FL 32164 | Ph: 386-437-2211 Fax: 386-586-4627 |
| AdventHealth Daytona Beach #00Y015 | 301 Memorial Medical Parkway, Daytona Beach, FL 32117 | Ph: 386-231-3034 Fax: 386-676-6077 |

LABORATORY SERVICES – IN-HOME

Prior authorization from FHCP Central Referrals is not needed. The requesting provider may call the selected facility below for information and instructions.

Independent Phlebotomy Services, Inc. provides home phlebotomy/lab draw services to FHCP members residing in Volusia, Flagler, and Seminole Counties. Provider should document homebound status or taxing physical effort to receive services at an outpatient laboratory.

| | | |
|--|---|---------------------------------------|
| Independent Phlebotomy Services, Inc. #042041 | 977 Gardenia Drive, Daytona Beach, FL 32117 | Ph: 386-677-8338 Fax: 386-673-5729 |
|--|---|---------------------------------------|

Onsite Phlebotomy Services, LLC provides phlebotomy services to eligible FHCP members ages 13+ in their homes or nursing home facilities as custodial care patients. Services are available in Volusia, Flagler, Seminole, Brevard, and Orange Counties. Provider should document homebound status or taxing physical effort to receive services at an outpatient laboratory.

| | | |
|--|---|------------------|
| Onsite Phlebotomy Services, LLC #075982 Ages 13+ | 176 Ormwood Drive, Ormond Beach, FL 32176 | Ph: 386-238-9139 |
|--|---|------------------|

LACTATION SERVICES & BREASTFEEDING CLASSES

Prior authorization from FHCP Central Referrals is not needed. FHCP members may self-refer to this specialty and may call to schedule an appointment without a referral from their provider.

| | | |
|-----------------------------|--|------------------|
| Breastfeeding Class | Halifax Health Medical Center 303 N. Clyde Morris Boulevard, Daytona Beach, FL 32114 | Ph: 386-425-4000 |
| Better Breastfeeding | AdventHealth Deland 701 West Plymouth Avenue, Deland, FL 32720 | Ph: 386-943-4560 |

LITHOLINK SERVICE

REQUIRES PRIOR AUTHORIZATION. Please complete the “FHCP Referral Form” found [Referrals, Prior Authorizations, and Orders](#). Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

Routine requests: Non-urgent and elective procedures should not be scheduled until approval is obtained to avoid patient financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible, as it may take up to 14 calendar days for determination of authorization.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as *urgent requests*. Physician offices should **call FHCP Central Referrals Department at 386.238.3230** to discuss urgent cases with a clinician, rather than faxing the request.

Litholink assists in preventing recurrent stone formation in patients. They provide laboratory services, educational materials, and physician consultation services to FHCP members.

FHCP guidelines for Litholink services are:

- All children ages 18 and younger are eligible.
- Patients ages 18+ must have two documented episodes of nephrolithiasis in the last five years.
- Litholink services may be requested by FHCP PCPs, urologists, and nephrologists.

LOOP RECORDERS

REQUIRES PRIOR AUTHORIZATION. Please complete the “FHCP Referral Form” found at [Referrals, Prior Authorizations, and Orders](#). Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

Routine requests: Non-urgent and elective procedures should not be scheduled until approval is obtained to avoid patient financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible, as it may take up to 14 calendar days for determination of authorization.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as *urgent requests*. Physician offices should **call FHCP Central Referrals Department at 386.238.3230** to discuss urgent cases with a clinician, rather than faxing the request.

LYMPHEDEMA CLINICS

REQUIRES PRIOR AUTHORIZATION. Please complete the “FHCP Referral Form” found at [Referrals, Prior Authorizations, and Orders](#). Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

Routine requests: Non-urgent and elective procedures should not be scheduled until approval is obtained to avoid patient financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible, as it may take up to 14 calendar days for determination of authorization.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as *urgent requests*. Physician offices should **call FHCP Central Referrals Department at 386.238.3230** to discuss urgent cases with a clinician, rather than faxing the request.

| | | |
|---|--|---------------------------------------|
| Ability Health Services & Rehabilitation | 290 Clyde Morris Boulevard, Suite A-1, Ormond Beach, FL 32174 | Ph: 386-898-0443 Fax: 386-898-0459 |
| Ability Health Services & Rehabilitation | 10 Cypress Point Parkway, Unit 106, Palm Coast, FL 32164 | Ph: 386-264-6672 Fax: 386-264-6632 |
| Palm Coast Sports & Medicine Rehabilitation Center | 35 Old Kings Road North, Palm Coast, FL 32137 | Ph: 386-445-5555 Fax: 386-445-9800 |
| IN-HOME LYMPHEDEMA CLINIC: | | |
| Axiom Rehabilitation #087258 | 1180 Spring Centre South Blvd., Suite 225, Altamonte Springs, FL 32714 | Ph: 407-494-0644 Fax: 407-494-0644 |

MAMMOGRAPHY - DIAGNOSTIC OR SCREENING – (1 of 2 pages)

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician’s office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

| | | |
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| Twin Lakes Imaging Center #10P735 (N) Will not schedule SNF patients. | 1890 LPGA Blvd., Suite 110, Daytona Beach, FL 32124 | Ph: 386-446-5200 Fax: 386-446-1866 |
| AdventHealth Medical Group Radiology at New Smyrna Beach #00Y010 (H) | 401 Palmetto Street, New Smyrna Beach, FL 32168 | Ph: 386-424-5044 Fax: 386-917-5576 |
| Port Orange Imaging Center #10P730 (N) Will not schedule SNF patients. | 1195 Dunlawton Avenue, Port Orange, FL 32127 | Ph: 386-322-1616 Fax: 386-322-5330 |
| Radiology Imaging Associates Deltona #083163 (N) | 3400 E. Halifax Crossing Blvd., Suite 170, Deltona, FL 32725 | Ph: 386-259-5959 Fax: 386-274-5440 |
| Town Center Imaging #10P733 (N) Will not schedule SNF patients. | 21 Hospital Drive, Palm Coast, FL 32164 | Ph: 386-446-5200 Fax: 386-446-1866 |
| AdventHealth Medical Group Imaging at Deltona #00YG34 (H) | 1745 Sterling Silver Boulevard, Deltona, FL 32725 | Ph: 386-917-5428 Fax: 386-917-5576 |
| AdventHealth Medical Group Radiology at Palm Coast #00YG80 (H) | 60 Memorial Medical Parkway, Palm Coast, FL 32164 | Ph: 386-586-4402 Fax: 386-917-5576 |

Legend:

- **(H)** – Outpatient hospital department or facility
- **(N)** – Outpatient non-hospital department or facility

NOTE: *Out of pocket costs may vary, depending on location or benefit plan.*

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MAMMOGRAPY – DIAGNOSTIC OR SCREENING – (2 of 2 pages)

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician’s office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

| | | |
|---|--|---------------------------------------|
| Akumin #008160 (N) Patients screened for mobility | 1555 Saxon Boulevard, Bldg. 4, Suite 401, Deltona, FL 32725 | Ph: 386-860-9336 Fax: 386-860-0050 |
| AdventHealth Medical Group Deland Victoria Medical Imaging #00YG80 (H) HMO members, City of Deland, and Deland Housing Authority members covered for outpatient imaging. All other members require prior authorization. | 151 Victoria Commons Boulevard, Deland, FL 32724 | Ph: 386-943-4610 Fax: 386-917-5576 |
| Palm Coast Imaging Center #005448 (N) Will not schedule SNF patients. | 3 Pine Cone Drive, Suite 101, Palm Coast 32137 | Ph: 386-274-6000 Fax: 386-446-1866 |
| Radiology Associates Daytona Beach Shores #095634 (N) Mammography services only | 3048 S. Atlantic Ave., Ste 102, Daytona Beach Shores, FL 32118 | Ph: 386-274-6000 Fax: 386-274-5095 |
| Radiology Associates Port Orange West #100543 (N) Mammogram services only | 5440 S. Williamson Boulevard, Suite 102, Port Orange, FL 32128 | Ph: 386-274-6000 Fax: 386-274-5095 |

Legend:

- (H) – Outpatient hospital department or facility
- (N) – Outpatient non-hospital department or facility

Out of pocket costs may vary, depending on location or benefit plan.

MEDICATIONS

If a medication REQUIRES PRIOR AUTHORIZATION, or is not listed in the formulary, the provider must submit a request on the “FHCP Prior Authorization Medication Form.” Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and notify you of their decision.

ALL FHCP MEDICATION FORMULARIES AUTHORIZATION FORMS ARE AVAILABLE ONLINE at [FHCP Medication Formularies](#).

MOBILE IMAGING SERVICES

REQUIRES PRIOR AUTHORIZATION. Please complete the “FHCP Referral Form” found at [Referrals, Prior Authorizations, and Orders](#). Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

Routine requests: Non-urgent and elective procedures should not be scheduled until approval is obtained to avoid patient financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible, as it may take up to 14 calendar days for determination of authorization.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as *urgent requests*. Physician offices should **call FHCP Central Referrals Department at 386.238.3230** to discuss urgent cases with a clinician, rather than faxing the request.

Mobile imaging services include:

- Doppler studies
- EKGs
- Ultrasound exams with interpretation
- Vascular ultrasound exams with interpretation
- X-rays
- 24-hour Holter monitor exams with interpretation

The member must be institutionally bound for approval of mobile imaging services (i.e., skilled nursing facility or homebound). If the patient can be transported to the nearest FHCP facility for the same imaging exam, then the facilities below cannot be utilized. Medicare guidelines are also applicable when determining if an FHCP Medicare member may qualify for mobile imaging services.

| | | |
|---|---|---------------------------------------|
| Atlantic Mobile Imaging Services, Inc. #109230 Ages 18+ | 1400 Hand Avenue, Suite A, Ormond Beach, FL 32174 | Ph: 386-239-8270 Fax: 386-239-8273 |
|---|---|---------------------------------------|

MAGNETIC RESONANCE IMAGING (MRI) – (1 of 3 pages)

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician’s office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

EXCEPTIONS REQUIRING PRIOR AUTHORIZATION INCLUDE:

- BREAST MRI
- STEREOTACTIC BREAST BIOPSY
- ULTRASOUND-GUIDED NEEDLE BREAST BIOPSY
- GENETIC TESTING
- SESTAMIBI SCAN (ENDOCRINOLOGISTS AND CARDIOLOGISTS CAN ORDER WITH NO PRIOR AUTHORIZATION)
- CT COLONOSCOPY (VIRTUAL COLONOSCOPY)
- PILL CAMERA
- PET SCANS
- HIDA (CHOLESCINTIGRAPHY) SCANS

FOR EXCEPTIONS NOTED ABOVE: Please complete the “FHCP Referral Form” found at [Referrals, Prior Authorizations, and Orders](#). Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

Routine requests: Non-urgent and elective procedures should not be scheduled until approval is obtained to avoid patient financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible, as it may take up to 14 calendar days for determination of authorization.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as *urgent requests*. Physician offices should **call FHCP Central Referrals Department at 386.238.3230** to discuss urgent cases with a clinician, rather than faxing the request.

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MAGNETIC RESONANCE IMAGING (MRI) – (2 of 3 pages)

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician’s office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol. **See page 1 of 3 pages for exceptions requiring prior authorization.**

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|---|--|---------------------------------------|
| Palm Coast Imaging Center #005448 (N) Will not schedule SNF patients. | 3 Pine Cone Drive, Suite 101, Palm Coast, FL 32137 | Ph: 386-274-6000 Fax: 386-446-1866 |
| Advanced Imaging (N) | 1639 North Volusia Avenue, Orange City, FL 32763 | Ph: 386-774-7226 Fax: 386-774-7227 |
| AdventHealth Deland #00YG80 (H) | 701 W. Plymouth Avenue, Deland, FL 32720 | Ph: 386-943-4610 Fax: 386-917-5576 |
| Open MRI of Daytona #000297 (N) | 201 Bill France Boulevard, Daytona Beach, FL 32114 | Ph: 386-254-6800 Fax: 386-254-6995 |
| Halifax Health Medical Center Imaging Daytona #00Y007 (H) | 303 N. Clyde Morris Boulevard, Daytona Beach, FL 32114 | Ph: 386-254-4070 Fax: 386-425-4356 |
| Halifax Health Port Orange Imaging Center #00Y007 (H) | 1041 Dunlawton Avenue, Port Orange, FL 32127 | Ph: 386-322-4700 Fax: 386-425-4386 |
| Halifax Health Deltona Imaging #00Y007 (H) | 3300 Halifax Crossing Boulevard, Deltona, FL 32725 | Ph: 386-425-6100 Fax: 386-425-6101 |
| Radiology Associates Imaging Deltona #083163 (N) | 3400 E. Halifax Crossing Blvd., Suite 170, Deltona, FL 32725 | Ph: 386-259-5959 Fax: 386-274-5440 |

Legend:

- **(H)** – Outpatient hospital department or facility
- **(N)** – Outpatient non-hospital department or facility

NOTE: Out of pocket costs may vary, depending on location or benefit plan.

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MAGNETIC RESONANCE IMAGING (MRI) – (3 of 3 pages)

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician’s office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol. **See page 1 of 3 pages for exceptions requiring prior authorization.**

| | | |
|--|---|---------------------------------------|
| Twin Lakes Imaging Center #10P735 (N) <i>Will not schedule SNF patients.</i> | 1890 LPGA Blvd., Suite 110, Daytona Beach, FL 32124 | Ph: 386-274-5454 Fax: 386-446-1866 |
| AdventHealth New Smyrna Beach #00Y010 (H) | 401 Palmetto Street, New Smyrna Beach, FL 32168 | Ph: 386-424-5044 Fax: 386-917-5576 |
| Port Orange Imaging Center #10P730 (N) <i>Open MRI also available.</i> <i>Will not schedule SNF patients.</i> | 1195 Dunlawton Avenue, Port Orange, FL 32127 | Ph: 386-322-1616 Fax: 386-322-5330 |
| Town Center Imaging #10P733 (N) <i>Will not schedule SNF patients.</i> | 21 Hospital Drive, Palm Coast, FL 32164 | Ph: 386-446-5200 Fax: 386-446-1866 |
| AdventHealth Imaging Deltona #00YG34 (H) | 1745 Sterling Silver Boulevard, Deltona, FL 32725 | Ph: 386-917-5428 Fax: 386-917-5576 |
| AdventHealth Palm Coast #00YG80 (H) | 60 Memorial Medical Parkway, Palm Coast, FL 32164 | Ph: 386-586-4402 Fax: 386-917-5576 |
| Akumin #008160 (N) <i>Patients screened for mobility</i> | 1555 Saxon Boulevard, Bldg. 4, Suite 401, Deltona, FL 32725 | Ph: 386-860-9336 Fax: 386-860-2225 |
| AdventHealth Fish Memorial Imaging #00YG34 (H) | 1055 Saxon Boulevard, Orange City, FL 32763 | Ph: 386-851-5000 Fax: 386-917-5576 |

Legend:

- **(H)** – Outpatient hospital department or facility
- **(N)** – Outpatient non-hospital department or facility

NOTE: Out of pocket costs may vary, depending on location or benefit plan.

NEPHROLOGY (1 of 2 pages)

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

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| Volodymyr Chorny, MD #080634 Rohan Desai, MD #011664 Harjas Moorjani, MD #000022 Alfredo Pegoraro, MD #005634 Ages 18+ | Florida Kidney and Hypertension Specialists, PA 2877 Wellness Avenue, Orange City, FL 32720 213 S. Alabama Avenue, Deland, FL 32720 | Ph: 386-668-4650 Fax: 386-668-4649 Ph: 386-279-0081 Fax: 386-668-4649 |
| Jaideep Hoskote, MD #037825 Ages 18+ | AdventHealth Medical Group Nephrology at Palm Coast 120 Cypress Edge Drive, Suite 208, Palm Coast, FL 32164 | Ph: 386-586-4460 Fax: 386-586-4461 |
| Jaideep Hoskote, MD #101719 Ages 18+ | Nephrology Consultants, PA 1200 West Granada Boulevard, Suite 6A, Ormond Beach, FL 32174 | Ph: 386-258-6522 Fax: 386-254-8803 |
| Abdul Jumani, MD #011821 Ages 18+ | Volusia Renal Consultants 4645 S. Clyde Morris Boulevard, Suite 208, Port Orange, FL 32129 | Ph: 386-295-6601 Fax: 386-492-1174 |
| Luke Basdeo, MD #086580 Maulik Govani, MD #094742 Ages 18+ | Daytona Beach Nephrology, LLC 544 Health Boulevard, Daytona Beach, FL 32114 125 Florida Memorial Pkwy, Suite 2300, New Smyrna Beach, FL 32168 | All locations: Ph: 386-304-8302 Fax: 386-304-8204 |

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NEPHROLOGY (2 of 2 pages)

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

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| <p>Sajid Latif, MD #005982 Ages 18+ Send records prior to scheduling.</p> | <p>Renal Care Consultants, PL 4641 S. Clyde Morris Boulevard, Suite 201, Port Orange, FL 32129</p> | <p>Ph: 386-322-6340 Fax: 386-322-6212</p> |
| <p>Christopher Mai, MD #010475 Ages 19+</p> | <p>821 State Road 44, New Smyrna Beach, FL 32168</p> | <p>Ph: 386-427-3762 Fax: 386-423-2516</p> |
| <p>Vinayak V. Purandare, MD #000778 Prathap Simhadri, MD #049827 Ages 18+ Send records prior to scheduling.</p> | <p>AdventHealth Medical Group Nephrology at Daytona Beach 305 Memorial Medical Parkway, Suite 507, Daytona Beach, FL 32117</p> | <p>Ph: 386-672-8595 Fax: 386-677-4987</p> |
| <p>J. Peter Singh, MD #001889 Ages 18+</p> | <p>East Coast Nephrology Associates, LLC 335 Clyde Morris Boulevard, Suite 260, Ormond Beach, FL 32174 1728 Dunlawton Avenue, Suite 4, Port Orange, FL 32127 385 Palm Coast Parkway SW, Suite 2, Palm Coast, FL 32137</p> | <p>All locations: Ph: 386-672-4001 Fax: 386-672-4006</p> |

NEUROLOGY (1 of 2 pages)

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

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| <p>Mary J. Derbenwick, MD #000693 Ages 12+ Medical Records Fax: 386-481-5009</p> | <p>Florida Health Care Plans Daytona Beach 350 N. Clyde Morris Boulevard, Daytona Beach, FL 32114</p> | <p>Ph: 386-238-3244 Fax: 386-238-3269</p> |
| <p>Brahmananda R. Yadlapalli, #089276 Ages 14+ Medical Records Fax: 386-481-5009</p> | <p>Florida Health Care Plans Palm Coast 315 Palm Coast Parkway NE, Suite 4, Palm Coast, FL 32137</p> <p>Florida Health Care Plans Ormond Beach 300 Clyde Morris Boulevard, Ormond Beach, FL 32174</p> | <p>Ph: 386-445-7073 Fax: 386-246-3839</p> <p>Ph: 386-317-8620 Fax: 386-317-8625</p> |
| <p>Stephanie Carinci, MD #10A885 Ages 14+ Hendrik Dinkla, MD #004435 All ages</p> | <p>AdventHealth Medical Group Neurology at Deland 742 W. Plymouth Avenue, Deland, FL 32720</p> | <p>Ph: 386-943-3190 Fax: 386-738-7629</p> |
| <p>Dalia Fulop, MD #133180 Mandeep Garewal, MD #011986 David McDonald, MD #002373 James A. Scott, MD, Ph.D. #005198 Ages 18+ Fax records to 386-676-6348 prior to scheduling.</p> | <p>Neurology Associates of Ormond Beach 8 Mirror Lake Drive, Ormond Beach, FL 32174</p> <p>870 Dunlawton Avenue, Suite 109, Port Orange, FL 32127</p> | <p>Ph: 386-673-2500 Fax: 386-673-3204</p> <p>Ph: 386-427-3700 Fax: 386-673-3204</p> |
| <p>Ramit Panara, MD 037613 Sampathkumar Shanmugham, MD #006807 Nitesh Shekhadia, MD #010451 Gary Miller, MD #088455 Ages 18+</p> | <p>Florida Neurology, PA 2445 S. Volusia Avenue, Orange City, FL 32763</p> | <p>Ph: 386-218-6867 Fax: 386-218-6870</p> |

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NEUROLOGY (2 of 2 pages)

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

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| Jose Garcia-Guerra, MD #10H400 FHCP Medicare members only | 61 Memorial Parkway, Suite 2808, Palm Coast, FL 32164 | Ph: 386-586-1875 Fax: 386-586-1871 |
| Jeremy Grimes, MD #10T549 Ages 18+ Send records prior to scheduling. | Grimes Neurology and Concussion Center 1515 Herbert Street, Unit 208, Port Orange, FL 32129 | Ph: 386-679-3270 Fax: 386-256-2818 |
| David Karaffa, MD #10X510 FHCP Medicare members only | 120 Cypress Edge Drive, Suite 206, Palm Coast, FL 32164 | Ph: 386-586-4464 Fax: 386-586-8411 |
| Deepak Tikku, MD #011898 Ages 18+ | Neurology Center of Central Florida 2808 Enterprise Road, Suite 104, Debarry, FL 32713 | Ph: 386-624-6900 Fax: 386-624-6993 |
| Vincente Trapani, MD #038366 Ages 18+ | NDC of Volusia 1055 N. Dixie Freeway, Suite 1, New Smyrna Beach, FL 32167 780 Dunlawton Avenue, Suite 1, Port Orange, FL 32127 | Ph: 386-423-0505 Fax: 386-423-0515 Ph: 386-322-6111 Fax: 386-322-3777 |
| Timothy Wierzbicki, MD #036851 Ages 18+ | Brain & Spine Institute of Port Orange 1211 Dunlawton Avenue, Port Orange, FL 32127 | Ph: 386-304-0111 Fax: 386-304-1099 |
| Mirza Beg, MD #037398 Established patients only. Ages 16+ Alyn Benezette, DO #003692 Ages 16+ | Coastal Neurology, Inc. 725 W. Granada Boulevard, Suite 22, Ormond Beach, FL 32137 | Ph: 386-788-2300 Fax: 386-944-6622 |

NUTRITIONAL SERVICES

Prior authorization from the FHCP Central Referrals Department is not needed. Providers should send a referral order through the EHR or by completing the “FHCP Diabetes & Nutritional Counseling Form” found at [Referrals, Prior Authorizations, and Orders](#). Completed form with ICD-10 code should be faxed to FHCP Nutrition & Health Education at **386-238-3228**. Patients may also self-refer, but a provider referral is encouraged.

Services provided include, but are not limited to:

- Eating disorders such as anorexia, bulimia, and obesity
- Food allergies
- Hyperlipidemia
- Chronic kidney disease
- Peg tube feedings
- Carbohydrate counting
- Diabetes education (please see the *Diabetes Education* section in this document)
- Medical nutrition therapy

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| <p>MaryBeth Curtiss, RDN, LDN, CDE, CDCES Deborah Kelleher, MS, RDN, LDN Andrea Likens, RDN, LDN, CDE, CDCES Kathleen MacNeill, MSN, RN, BC-ADM, CDCES Tiffany McClure, RDN, LDN Catherine Robinson, MS, RDN, LDN, CDCES Jennifer Badillo, RN, BSN Adults only</p> | <p>FHCP Nutrition & Health Education Department 330 N. Clyde Morris Boulevard, Suite 9, Daytona Beach, FL 32114</p> <p>Class locations include: Daytona Beach, Titusville, Lake Mary, St. Augustine, and other FHCP Centers in Flagler, Seminole, Brevard, and Volusia Counties as needed. Classes may also be held on an individual basis, depending on need.</p> | <p>Ph: 386-676-7133 Fax: 386-238-3228</p> |
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OBSTETRICS (1 of 2 pages)

Prior authorization from FHCP Central Referrals is not needed. FHCP members may directly call the selected provider below to schedule an appointment. A provider's order is not necessary.

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| <p>Cynthia Baldwin, MD #011160 Marjorie Bhogal, MD #042174 Pamela Carbiener, MD #000170 Patricia C. Esquivel, MD #049161 Toby Marshall, MD #098726 Zachary Tyser, MD #063216 Jacinta Feldman, CNM #085735 Ages 10+</p> | <p>Halifax OB/Gyn Associates 1890 LPGA Boulevard, Suite 160, Daytona Beach, FL 32117</p> | <p>Ph: 386-252-4701 Fax: 386-253-9410</p> |
| <p>Megan Bagwell, MD #042577 Meetesh Desai, MD #112690 Ted. E. Robertson, MD #10Q518 Cecille Tapia-Santiago, MD #000793 Sergio Vignali, MD #075320 Ages 18+</p> | <p>Volusia Obstetrics & Gynecology 500 Health Boulevard, Daytona Beach, FL 32114</p> | <p>Ph: 386-252-5858 Fax: 386-252-4477</p> |
| <p>R. John Vagovic, MD #005314 All ages</p> | <p>Daytona Beach Women's Center, Inc. 311 N. Clyde Morris Boulevard, Suite 420, Daytona Beach, FL 32114</p> | <p>Ph: 386-274-1005 Fax: 386-274-5779</p> |
| <p>John White, MD #005158 Gyn services – ages 12+ Well-woman services – ages 18+</p> | <p>533 N. Clyde Morris Boulevard, Suite A, Daytona Beach, FL 32114</p> | <p>Ph: 386-255-0901 Fax: 386-255-4454</p> |
| <p>Christine DaSilva, MD #107457 John Meyers, MD #006366 All ages</p> | <p>OB/Gyn Health Center 769 N. Clyde Morris Boulevard, Daytona Beach, FL 32114</p> | <p>Ph: 386-258-0123 Fax: 386-258-6464</p> |

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OBSTETRICS (2 of 2 pages)

Prior authorization from FHCP Central Referrals is not needed. FHCP members may directly call the selected provider below to schedule an appointment. A provider's order is not necessary.

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| Ricardo J. Larrain, MD #001855 All ages | 800 W. Plymouth Avenue, Deland, FL 32720 | Ph: 386-736-1404 Fax: 386-736-1423 |
| Hussain Esmail Rawji, MD #045908 Ages 15+ | 850 W. Plymouth Avenue, Deland, FL 32720 | Ph: 386-337-3190 Fax: 844-766-1845 |
| Kelly Jago, MD #040604 Laila Needham, MD #046621 Eric Pulsfus, MD #110301 Karen Toppi, MD #011083 Elizabeth Arnett, CNM #061450 Elizabeth Meadows, CNM #061452 Lindsay Stubbs, CNM #091865 Naomi Sullivan, CNM #091962 Ages 18+ | OB/GYN Associates of St. Augustine 5 Boulder Rock Drive, Palm Coast, FL 32137 | Ph: 386-246-2350 Fax: 904-810-1023 |

The providers below will provide complete outpatient obstetrical services, including vaginal deliveries at the birth center, to FHCP members, for uncomplicated, low-risk pregnancies. **Prior authorization from FHCP Central Referrals is not needed.** FHCP members may directly call the selected provider to schedule an appointment. A provider's order is not necessary.

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| Heart 2 Heart Birth Center Ages 16+ | 1110 Lexington Green Lane, Sanford, FL 32771 | Ph: 407-322-9944 Fax: 407-878-5858 |
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OCULAR PROSTHETICS LAB

REQUIRES PRIOR AUTHORIZATION. Please complete the “FHCP Referral Form” found at [Referrals, Prior Authorizations, and Orders](#). Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

Routine requests: Non-urgent and elective procedures should not be scheduled until approval is obtained to avoid patient financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible, as it may take up to 14 calendar days for determination of authorization.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as *urgent requests*. Physician offices should **call FHCP Central Referrals Department at 386.238.3230** to discuss urgent cases with a clinician, rather than faxing the request.

Services include:

- Evaluation for ocular prosthesis/artificial eye
- Fabrication and fitting of ocular prosthesis
- Polishing and resurfacing of ocular prosthesis. FHCP does not require prior authorization for polishing and resurfacing if Medicare guidelines are met. Any services above the Medicare standard number of units per year will require prior authorization.

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| Ocular Prosthetics Lab, Inc. | 575 W. Granada Boulevard, Suite H, Ormond Beach, FL 32174 | Ph: 407-246-5451 Ph: 888-578-4788 Fax: 407-246-0222 |
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ONCOLOGY – MEDICAL/HEMATOLOGY – (1 of 3 pages)

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician’s office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol. **Medical/Hematology Oncology Therapy requires prior authorization for FHCP Commercial members.** See that section in this document for information.

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| <p>Christopher Alexander, DO #002456 Kathleen Doughney, MD #003384 Paul Dodd III, MD #002284 Karin Bigman, MD #002309 Eric M. Harris, DO #043960 Mudussara Khan, MD #037471 Padmaja Sai, MD #011934 Rasha N. Beg, MD #053816 Ernesto Bustinza-Linares, MD #047974 Victor W. Melgen, MD #006583 Shemin Gupta, MD #038068 Lynn Van Ummersen, MD #10J831 Marinely Cruz-Amy, MD #074727 Raji Shameem, MD #087753 Roy Ambinder, MD #10Y416 Ages 18+</p> | <p>Florida Cancer Specialists, PL 325 Clyde Morris Boulevard, Suite 450, Ormond Beach, FL 32174</p> <p>800 Dunlawton Avenue, Suite 101, Port Orange, FL 32127</p> <p>224 Memorial Parkway, Suite 300, Daytona Beach, FL 32117</p> <p>61 Memorial Medical Parkway, Suite 2812, Palm Coast, FL 32164</p> <p>61 Memorial Medical Parkway, Suite 2818, Palm Coast, FL 32164</p> <p>765 Image Way, Orange City, FL 32763</p> <p>810 N. Spring Garden Avenue, Suite 100, Deland, FL 32720</p> | <p>Ph: 386-673-2442 Fax: 386-673-4884</p> <p>Ph: 386-767-6977 Fax: 855-783-0491</p> <p>Ph: 386-231-4060 Fax: 386-615-9119</p> <p>Ph: 386-586-1860 Fax: 386-586-1861</p> <p>Ph: 386-586-2889 Fax: 386-586-2890</p> <p>Ph: 386-774-7411 Fax: 386-774-7412</p> <p>Ph: 386-943-9446 Fax: 386-943-9385</p> |
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ONCOLOGY – MEDICAL/HEMATOLOGY – (2 of 3 pages)

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician’s office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol. **Medical/Hematology Oncology Therapy requires prior authorization for FHCP Commercial members.** See instructions in the *Oncology – Medical Hematology Therapy* sections of this document.

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| <p>Murty Andavolu, MD #072379 Boon Y. Chew, MD #011075 Ruby Anne Deveras, MD #011371 Zafar Latif, MD #10X841 Abdul Sorathia, MD #002958 Tabitha Townsend, MD #066013 Richard Weiss, MD #003903 Ages 18+</p> | <p>Halifax Medical Center for Oncology 303 N. Clyde Morris Boulevard, Daytona Beach, FL 32114</p> <p>1688 W. Granada Boulevard, Ormond Beach, FL 32174</p> <p>1185 Dunlawton Avenue, Port Orange, FL 32127</p> <p>401 Palmetto Street, New Smyrna Beach, FL 32168</p> | <p>Ph: 386-254-4212 Fax: 386-425-4214</p> <p>Ph: 386-425-4480 Fax: 386-425-7536</p> <p>Ph: 386-425-4750 Fax: 386-425-4751</p> <p>Ph: 386-424-5038 Fax: 386-424-5081</p> |
| <p>Bushra Ajaz, MD #063566 Rene Cabeza, MD #002283 Giselle M. Mery, MD #044784 Santosh Nair, MD #011306 Gregory Ortega, MD #003181 Roderick Paras, MD #051693 Wandaly Pardo-Ruiz, MD #079007 Neeraj Sharma, MD #009958 Bhanu Visvalingam, MD #011770 Ages 18+</p> | <p>Mid-Florida Hematology & Oncology Center, PA 2776 Enterprise Road, Suite 100 Orange City, FL 32763</p> <p>805 N. Spring Garden Avenue, Deland, FL 32720</p> <p><i>Referral fax: 386-774-1314</i></p> | <p>Ph: 386-774-1223 Fax: 386-774-4658</p> <p>Ph: 386-734-1013 Fax: 386-774-4658</p> |

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ONCOLOGY – MEDICAL/HEMATOLOGY – (3 of 3 pages)

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician’s office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol. **Medical/Hematology Oncology Therapy requires prior authorization for FHCP Commercial members.** See instructions in the *Oncology – Medical Hematology Therapy* sections below.

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| Sameer Baig, MD #090588 Marc Warmuth, MD #061067 Ages 18+ | Cancer Specialists of North Florida 80 Pinnacles Drive, Suite 700, Palm Coast, FL 32164 | Ph: 386-367-8500 Fax: 386-387-8007 |
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ONCOLOGY – MEDICAL/HEMATOLOGY THERAPY – *NON-MEDICARE MEMBERS*

PRIOR AUTHORIZATION IS REQUIRED FOR NON-MEDICARE MEMBERS. Authorization should be requested through AIM Specialty Health through their secure web portal at www.providerportal.com or by calling **844-423-0881**.

Routine requests: Non-urgent and elective procedures should not be scheduled until approval is obtained to avoid patient financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible, as it may take up to 14 calendar days for determination of authorization.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as *urgent requests*. Physician offices should **call FHCP Central Referrals Department at 386.238.3230** to discuss urgent cases with a clinician, rather than faxing the request.

ONCOLOGY – MEDICAL/HEMATOLOGY THERAPY – *MEDICARE MEMBERS*

Prior authorization from FHCP Central Referrals is not needed for Medicare members. The requesting provider will send an order to the specialist. Appointments can be made by the physician’s office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

ONCOLOGY – RADIATION – (1 of 2 pages)

Prior authorization from FHCP Central Referrals is not needed for radiation oncology consultation services. The requesting provider will send an order to the specialist. Appointments can be made by the physician’s office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol. **Radiation therapy requires prior authorization.** See instructions in the *Oncology – Radiation Therapy* section of this document on the next page.

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| <p>Alvaro Alvarez-Farinetti, MD #011745 Jeffrey Brabham, MD #061713 David Diamond, MD #061714 Brad Factor, MD #011613 Ronald J. Krochak, MD #048160 Kelly LaFave, MD #053440 Ages 18+</p> | <p>Halifax Medical Center for Oncology 303 N. Clyde Morris Boulevard, Daytona Beach, FL 32114</p> <p>1688 W. Granada Boulevard, Ormond Beach, FL 32174</p> <p>1185 Dunlawton Avenue, Port Orange, FL 32127</p> <p>401 Palmetto Street, New Smyrna Beach, FL 32168</p> | <p>Ph: 386-254-4212 Fax: 386-425-4214</p> <p>Ph: 386-425-4480 Fax: 386-425-7536</p> <p>Ph: 386-425-4750 Fax: 386-425-4751</p> <p>Ph: 386-424-5038 Fax: 386-424-5081</p> |
| <p>Alan Forbes, MD #060347 Gary Graham, MD #011581 Ages 18+</p> | <p>Mid-Florida Hematology & Oncology Center, PA 2776 Enterprise Road, Suite 100, Orange City, FL 32763</p> <p>658 Oviedo Medical Drive, Oviedo, FL 32765</p> | <p>Ph: 386-774-1223 Fax: 386-774-4658</p> <p>Ph: 407-901-9076 Fax: 407-901-9075</p> |
| <p>Sameer Baig, MD #090588 Birenda KC, MD #080837 Marc Warmuth, MD #061067 Ages 18+</p> | <p>Cancer Specialists of North Florida 80 Pinnacles Drive, Suite 700, Palm Coast, FL 32164</p> | <p>Ph: 386-387-8500 Fax: 386-387-8007</p> |

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ONCOLOGY – RADIATION (2 of 2 pages)

Prior authorization from FHCP Central Referrals is not needed for radiation oncology consultation services. The requesting provider will send an order to the specialist. Appointments can be made by the physician’s office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol. **Radiation therapy requires prior authorization.** See instructions in the *Oncology – Radiation Therapy* section of this document, below.

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| <p>Catherine Hwang, MD #048089 Afshin Foruzannia, MD #048103 Amber Orman, MD #080541 Matthew Biagiolo, MD #080541 John Bollinger, MD #064121 Ravi Shridhar, MD #10S463 Anudh Jain, MD #048092 Samir Sejpal, MD #048666 Shravan Kandula, MD #050369 Irfan Ahmed, MD #053690 Mark Harvey, MD #047586 Margarita Racsa, MD #051690 Charles Hodge, MD #047587 Justin Wu, MD #092649 All ages William Assad, MD #002970 Nevine Hanna, MD #084100 John Reilly Jr., MD #089437 Aamir Hussain, MD #048088 Ages 18+ Shiv Desai, MD #075941 Ages 22+</p> | <p>AdventHealth Medical Group Radiation Oncology at Central Florida 301 Memorial Medical Parkway, Daytona Beach, FL 32117</p> <p>701 W. Plymouth Avenue, Deland, FL 32720</p> <p>1055 Saxon Boulevard, Orange City, FL 32763</p> <p>60 Memorial Medical Parkway, Palm Coast, FL 32164</p> | <p>Ph: 386-231-6000 Fax: 386-705-5047</p> <p>Ph: 386-943-4522 Fax: 386-705-5047</p> <p>Ph: 386-917-5000 Fax: 386-705-5047</p> <p>Ph: 386-586-2000 Fax: 386-705-5047</p> |
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ONCOLOGY – RADIATION THERAPY

Prior authorization required. Please request authorization through AIM Specialty Health at www.providerportal.com or by calling **844-423-0881**.

OPHTHALMOLOGY – (1 of 3 pages)

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician’s office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

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| <p>Annemarie N. Etienne, MD #10H655 Todd Geis, MD #000091 F. Harold Kushner, MD #000007 All ages Asher Neren, MD #099400 Ages 12+ Medical Records Fax: 386-481-5009</p> | <p>Florida Health Care Plans Daytona Beach 350 N. Clyde Morris Boulevard, Suite 210, Daytona Beach, FL 32114</p> <p>Florida Health Care Plans Palm Coast 315 Palm Coast Parkway, Palm Coast, FL 32137</p> | <p>Ph: 386-676-7103 Fax: 386-676-7186</p> <p>Ph: 386-676-7103 Fax: 386-447-7536</p> |
| <p>Kevin Barber, MD #10A214 Ryan Scruggs, MD #041904 Ilya Sluch, MD #072803 Sanja Cypen, MD #098960 Jyoti Gupta, MD #100348 Brian Jones, OD #090705 All ages Office-based surgeries for non-Medicare members only.</p> | <p>Central Florida Eye Specialists 1592 S. SR 15-A, Deland, FL 32720</p> <p>2715 Rebecca Lane, Orange City, FL 32763</p> <p>524 Canal Street, New Smyrna Beach, FL 32168</p> | <p>Ph: 386-734-2931 Fax: 386-734-2939</p> <p>Ph: 386-917-0404 Fax: 386-917-0584</p> <p>Ph: 386-428-6811 Fax: 386-734-2939</p> |
| <p>Orest Krajnyk, MD #053146 Ages 4+ Optometry services are not covered.</p> | <p>Precision Eye Institute 303 N. Ridgewood Avenue, Edgewater, FL 32132</p> <p>424 Luna Bella Lane, Suite 127, New Smyrna Beach, FL 32168</p> | <p>Ph: 386-424-1422 Fax: 386-424-1401</p> <p>Ph: 386-957-3715 Fax: 386-424-1404</p> |

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OPHTHALMOLOGY - (2 of 3 pages)

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

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| <p>Eric Cohn, DO #002496 Craig Cole, MD #075114 Matthew K. George, MD #069925 Huberto Perez, MD #10B846 Howard Sakowitz, MD #002412 Ages 10+</p> | <p>Sakowitz Eye Center 2850 Wellness Avenue, Orange City, FL 32763</p> | <p>Ph: 386-574-0700 Fax: 386-574-1139</p> |
| <p>Robert Routh, MD #038022 Ages on a case-by-case basis</p> | <p>Volusia Eye Associates 415 N. Causeway, New Smyrna Beach, FL 32169 602 Indian River Boulevard, Suite 1, Edgewater, FL 32132</p> | <p>Ph: 386-427-4143 Fax: 386-427-0711 Ph: 386-402-7328 Fax: 386-410-2074</p> |
| <p>Nishita Patel, MD #049665 Ages 5+ <i>HECN Provider</i></p> | <p>Halifax Health Center for Ophthalmology 517 N. Clyde Morris Boulevard, Daytona Beach, FL 32114</p> | <p>Ph: 386-425-0393 Fax: 386-253-3484</p> |
| <p>Douglas Lieb, MD #058396 <i>EPN Triple Option Point of Service members only.</i> Ages 10+</p> | <p>Advanced Retina Associates 1053 Medical Center Drive, Suite 251, Orange City, FL 32763 900 Swallowtail Road, Suite H-108, Port Orange, FL 32129</p> | <p>Both locations: Ph: 386-456-0210 Fax: 386-456-0219</p> |

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OPHTHALMOLOGY - (3 of 3 pages)

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

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| <p>C. Durham Barnes, MD #097486 Drew Bawcombe, MD #10V306 William Carroll, MD #082302 Suzanne Demming, MD #005281 John Olson, MD #003323 Preston Richmond, MD #003315 Karl Waite, MD #097486 Ages 18+ EPN TRIPLE OPTION POINT OF SERVICE MEMBERS ONLY.</p> | <p>Central Florida Retina 305 E. New York Avenue, Deland, FL 32724 415 N. Causeway, New Smyrna Beach, FL 32169 529 Health Boulevard, Daytona Beach, FL 32114</p> | <p>Ph: 386-254-1951 Fax: 386-239-9758 Ph: 386-254-1951 Fax: 386-239-9758 Ph: 386-254-1951 Fax: 386-427-0711</p> |
| <p>Joseph Zobian, MD #008480 Ronald Norman, OD #082529 Rory Myer, MD #037965 Mark Kennedy, MD #001302 Michael Makowski, MD #003318 Timothy Root, MD #10I711 Alan Spertus, MD #004154 Karin Schoeler, OD #10C519 Thomas Kline, OD #10Q440 All ages EPN TRIPLE OPTION POINT OF SERVICE MEMBERS ONLY.</p> | <p>Tomoka Eye Associates 790 Dunlawton Avenue, Suite A, Port Orange, FL 32127 345 Clyde Morris Boulevard, Suite 330, Ormond Beach, FL 32174 21 Hospital Drive, Suite 160, Palm Coast, 32174</p> | <p>Ph: 386-767-0053 Fax: 386-767-3490 Ph: 386-672-4244 Fax: 386-672-0603 Ph: 386-586-3711 Fax: 386-586-3788</p> |

OPHTHALMOLOGY – CORNEAL SERVICES ONLY

Referrals for Corneal Services can only be made by an ophthalmologist. Prior authorization from FHCP Central Referrals is not needed. The requesting ophthalmologist will send an order to the specialist. Appointments can be made by the physician’s office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

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| <p>Rory Myer, MD #037965 Ages 18 months +</p> | <p>Tomoka Eye Associates, PA 790 Dunlawton Avenue, Suite A, Port Orange, FL 32127</p> <p>345 Clyde Morris Boulevard, Suite 330, Ormond Beach, FL 32174</p> <p>21 Hospital Drive, Suite 160, Palm Coast, FL 32164</p> | <p>Ph: 386-767-0053 Fax: 386-767-3490</p> <p>Ph: 386-672-4244 Fax: 386-672-0603</p> <p>Ph: 386-586-3711 Fax: 386-586-3788</p> |
| <p>Miguel Lugo, MD #003444 Ages 18+</p> | <p>564 Health Boulevard, Daytona Beach, FL 32114 <i>Satellite office - open limited hours.</i></p> | <p>Ph: 407-260-2255 Fax: 407-260-2831</p> |

OPHTHALMOLOGY – RETINAL SERVICES ONLY

Referrals for Retinal Services can only be made by an ophthalmologist. Prior authorization from FHCP Central Referrals is not needed. The requesting ophthalmologist will send an order to the specialist. Appointments can be made by the physician’s office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

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| <p> Thomas Barnard, MD #003338 William J. Dunn, MD #000489 Abdallah Jeroudi, MD #061674 Samuel K. Houston, MD #047789 Jaya Kumar, MD #069548 Elias Mavrofrides, MD #011037 Tomas Moreno, MD #079560 Amila Silva, MD #094360 Jonathan A. Staman, MD #037523 All ages </p> | <p> Florida Retina Institute, Inc. 564 Health Boulevard, Daytona Beach, FL 32114 424 Treemonte Drive, Orange City, FL 32763 50 Leanni Way, Suite E-5, Palm Coast, FL 32137 </p> | <p> Ph: 386-258-5777 Fax: 386-239-8984 Ph: 386-775-9909 Fax: 386-775-7344 Ph: 386-447-1847 Fax: 386-447-1848 </p> |
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OPHTHALMOLOGY – OTHER

SERVICES LISTED BELOW REQUIRE PRIOR AUTHORIZATION. Please complete the “FHCP Referral Form” found at [Referrals, Prior Authorizations, and Orders](#). Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

Routine requests: Non-urgent and elective procedures should not be scheduled until approval is obtained to avoid patient financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible, as it may take up to 14 calendar days for determination of authorization.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as *urgent requests*. Physician offices should **call FHCP Central Referrals Department at 386.238.3230** to discuss urgent cases with a clinician, rather than faxing the request.

- **OCULARIST / OCULOPLASTIC SPECIALIST**
- **NEURO-OPHTHALMOLOGY**
- **ANY OPHTHALMOLOGY PROVIDER NOT LISTED IN THIS REFERRAL GUIDE**

OPTOMETRY – (1 of 2 pages)

Prior authorization from the FHCP Central Referrals Department is not needed. Any FHCP member may self-refer to their provider of choice. Member may call to schedule an appointment at their convenience without an order from a physician.

Optometry services are available to members who have an eligible Vision Benefit as part of their plan.

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| <p>Michael Cady, OD #10X165 For Vision Benefit plan only.</p> | <p>Florida Eye Clinic – Ormond Beach 1089 W. Granada Boulevard, Ormond Beach, FL 32174</p> | <p>Ph: 386-676-1300 Fax: 386-672-5073</p> |
| <p>Nicola Granger, OD #058566 Charles Heacock, OD #10X271 Whitney Rogers, OD #098275 Philip L. Stephens, OD #10X278 Jeffrey L. Timko, OD #10X268 Jeffrey R. Timko, OD #10X270 For Vision Benefit plan only.</p> | <p>MyEyeDr Optometry of Florida 524 Canal Street, New Smyrna Beach, FL 32168 840 N. Stone Street, Deland, FL 32720 15 Cypress Branch Way, Suite 206, Palm Coast, FL 32137</p> | <p>Ph: 386-423-5190 Fax: 386-423-1490 Ph: 386-734-1766 Fax: 386-740-4866 Ph: 386-445-1880 Fax: 386-445-8796</p> |
| <p>Nicola J. Granger, OD #058565 Kirsten Wilgers, OD #10X293 Brian Peterson, OD #071921 For Vision Benefit plan only.</p> | <p>Total Vision Port Orange 5820 S. Williamson Boulevard, Unit 106, Port Orange, FL 32128</p> | <p>Ph: 386-767-4449 Fax: 386-767-1980</p> |
| <p>Robert Routh, MD #038022 For Vision Benefit plan only. Ages accepted vary on a case-by-case basis.</p> | <p>Volusia Eye Associates 415 N. Causeway, New Smyrna Beach, FL 32169 602 Indian River Boulevard, Suite 1, Edgewater, FL 32132</p> | <p>Ph: 386-427-4143 Fax: 386-427-0711 Ph: 386-402-7328 Fax: 386-410-2074</p> |

OPTOMETRY – (2 of 2 pages)

Prior authorization from the FHCP Central Referrals Department is not needed. Any FHCP member may self-refer to their provider of choice. Member may call to schedule an appointment at their convenience without an order from a physician.

Optometry services are available to members who have an eligible Vision Benefit as part of their plan.

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| <p>Joseph Zobian, MD #008480 Ronald Norman, OD #082529 Rory Myer, MD #037965 Mark Kennedy, MD #001302 Michael Makowski, MD #003318 Timothy Root, MD #101711 Alan Spertus, MD #004154 Karin Schoeler, OD #10C519 Thomas Kline, OD #10Q440 All ages EPN TRIPLE OPTION POINT OF SERVICE MEMBERS ONLY.</p> | <p>Tomoka Eye Associates 790 Dunlawton Avenue, Suite A, Port Orange, FL 32127 345 Clyde Morris Boulevard, Suite 330, Ormond Beach, FL 32174 21 Hospital Drive, Suite 160, Palm Coast, 32174</p> | <p>Ph: 386-767-0053 Fax: 386-767-3490 Ph: 386-672-4244 Fax: 386-672-0603 Ph: 386-586-3711 Fax: 386-586-3788</p> |
|---|---|--|

OPTOMETRY – LOW VISION

Low Vision services must be ordered by an optometrist or ophthalmologist. Prior authorization from the FHCP Central Referrals Department is not needed. The requesting ophthalmologist or optometrist will send an order to the specialist. Appointments can be made by the physician's office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

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| Darshna Salh, OD #078922 Ages 12+ | Halifax Health Center for Ophthalmology 517 N. Clyde Morris Boulevard, Daytona Beach, FL 32114 | Ph: 386-425-0393 Fax: 386-253-3484 |
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ORAL SLEEP APNEA APPLIANCES

PRIOR AUTHORIZATION IS REQUIRED. Patient must have a sleep apnea evaluation with sleep studies prior to submitting your request. Please complete the “FHCP Referral Form” found at [Referrals, Prior Authorizations, and Orders](#). Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, FHCP will schedule and confirm the member’s appointment.

Routine requests: Non-urgent and elective procedures should not be scheduled until approval is obtained to avoid patient financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible, as it may take up to 14 calendar days for determination of authorization.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as *urgent requests*. Physician offices should **call FHCP Central Referrals Department at 386.238.3230** to discuss urgent cases with a clinician, rather than faxing the request.

Providers do not render sleep studies.

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| Sondra L. Avant, DDS, MS #002053 All ages | 731 Dunlawton Avenue, Suite 105, Port Orange, FL 32127 | Ph: 386-304-4620 Fax: 386-304-4618 |
| John Kulaga, DDS #10AL53 Not accepting new TMJ patients | White Wolf Dental 1221 Dunlawton Avenue, Suite 100, Port Orange, FL 32127 | Ph: 386-882-9900 Fax: 386-304-6401 |
| John Whitsitt, DDS #002016 | Atlantic Coast Prosthodontists, Inc. 1509 Mason Avenue, Daytona Beach, FL 32117 | Ph: 386-239-7600 Fax: 866-262-0851 |

ORTHOPEDICS & SPORTS MEDICINE – NON-SURGICAL TREATMENT

Prior authorization from the FHCP Central Referrals Department is not needed. Any FHCP member may self-refer to their provider of choice. Member may call to schedule an appointment at their convenience without an order from a physician.

Orthopedics and Sports Medicine involves non-surgical treatment of conditions or injuries of bones, joints, ligaments, tendons, and muscles. Services may include evaluation and management, splitting, casting, therapy, or injections. These providers have additional training in sports medicine and provide care to active people to prevent or treat sports-related injuries.

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| <p>Kyle Correll, MD #081941 Ages 5+ Medical Records Fax: 386-481-5009</p> | <p>Florida Health Care Plans Orange City Sports Medicine 2777 Enterprise Road, Suite 4, Orange City, FL 32763</p> | <p>Ph: 386-774-2550 Fax: 386-774-5140</p> |
| <p>Tyler Jay Staley, MD #10X029 Ages 5+ Medical Records Fax: 386-481-5009</p> | <p>Florida Health Care Plans Daytona Beach Sports Medicine 350 N. Clyde Morris Boulevard, 1st Floor, Daytona Beach, FL 32114</p> | <p>Ph: 386-238-3290 Fax: 386-238-3275</p> |
| <p>Halifax Family Health & Sports Medicine All ages Do not refer traumatic fracture, surgical orthopedic evaluations, pre-op evaluations, or second opinions.</p> | <p>201 N. Clyde Morris Boulevard, Suite 110, Daytona Beach, FL 32114</p> | <p>Ph: 386-425-4165 Fax: 386-425-7545</p> |
| <p>Sonia Millan Pinzon, MD #053337 All ages</p> | <p>Advent Health Medical Group Orthopedics & Sports Medicine 120 Cypress Edge Drive, Suite 207, Palm Coast, FL 32164</p> | <p>Ph: 386-200-5296 Fax: 386-586-4411</p> |
| <p>Brent Fulton, MD #10H439 Michael Fulton, MD #003644 Ages 10+ HECN, DAYTONA STATE COLLEGE, & BETHUNE-COOKMAN UNIVERSITY PROVIDERS</p> | <p>3127 W. International Speedway Blvd., Daytona Beach, FL 32124</p> | <p>Ph: 386-258-9502 Fax: 386-239-9781</p> |

OUTPATIENT REHABILITATION with Sub-specialties – (1 of 13 pages)

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

AQUATIC THERAPY

| | | |
|---------------------------|--|---------------------------------------|
| Blue Water Therapy | 916 N. Dixie Freeway, New Smyrna Beach, FL 32168 | Ph: 386-410-6903 Fax: 866-239-9013 |
| | 699 N. Dixie Freeway, New Smyrna Beach, FL 32168 | Ph: 386-426-7885 Fax: 386-239-9013 |
| | 600 Eaton Road, Edgewater, FL 32132 | Ph: 386-426-7885 Fax: 386-239-9013 |
| | 617 Canal Street, Suites B & C, New Smyrna Beach, FL 32168 | Ph: 386-410-6903 Fax: 386-402-7459 |

OUTPATIENT REHABILITATION with Sub-specialties – (2 of 13 pages)

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician’s office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

BALANCE & VESTIBULAR THERAPY

| | | |
|---|---|---------------------------------------|
| Ability Health Services & Rehabilitation | 1565 Saxon Boulevard, Suite 301, Deltona, FL 32725 | Ph: 386-851-0901 Fax: 386-851-2426 |
| | 401 Venture Boulevard, Suite B, South Daytona, FL 32119 | Ph: 386-763-0084 Fax: 386-763-0085 |
| | 290 Clyde Morris Boulevard, Suite A-1, Ormond Beach, FL 32174 | Ph: 386-898-0443 Fax: 386-898-0459 |
| | 617 Canal Street, Suites B & C, New Smyrna Beach, FL 32168 | Ph: 386-410-6903 Fax: 386-402-7459 |
| | 10 Cypress Point Parkway, Unit 106, Palm Coast, FL 32164 | Ph: 386-264-6672 Fax: 386-264-6632 |
| | 294 Treemont Drive, Orange City, FL 32763 | Ph: 386-878-1200 Fax: 386-561-9284 |

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OUTPATIENT REHABILITATION with Sub-specialties – (3 of 13 pages)

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician’s office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

BALANCE & VESTIBULAR THERAPY – Continued

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| Atlantic Hearing and Balance All ages | 1680 Dunlawton Avenue, Port Orange, FL 32127 1400 Hand Avenue, Suite M, Ormond Beach, FL 32174 | Both locations: Ph: 386-756-8225 Fax: 386-767-0742 |
| Palm Coast Sports Medicine & Rehabilitation Center Ages 6+ | 35 Old Kings Road, Palm Coast, FL 32127 | Ph: 386-445-5555 Fax: 386-445-9800 |
| Professional Physical Therapy | 1316 S. Ridgewood Avenue, Suite 1, Edgewater, FL 32132 | Ph: 386-423-0100 Fax: 386-428-8631 |
| Timko Hearing Care, PL Deland location – All ages | 100 E. New York Avenue, Suite 103, Deland, FL 32724 | Ph: 386-736-7192 Fax: 386-736-8520 |
| AdventHealth New Smyrna Beach | 401 Palmetto Street, New Smyrna Beach, FL 32168 | Ph: 386-424-5000 |

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OUTPATIENT REHABILITATION with Sub-specialties – (4 of 13 pages)

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician’s office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

BALANCE & VESTIBULAR THERAPY – Continued

| | | |
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| University Rehabilitation Ages 18+ | 326 Moody Boulevard, Flagler Beach, FL 32136 | Ph: 386-436-0506 Fax: 386-439-0630 |
| | 733 Dunlawton Avenue, Suites 103 & 104, Port Orange, FL 32127 | Ph: 386-756-0077 Fax: 386-756-6811 |
| | 2576 South Volusia Avenue, Suite 102 Orange City, FL 32763 | Ph: 386-774-4840 Fax: 386-473-7588 |
| | 1710 SR 44, New Smyrna Beach, FL 32168 | Ph: 386-410-2304 Fax: 386-957-3847 |
| | 196 Vining Court, Ormond Beach, FL 32176 | Ph: 386-317-6444 Fax: 386-317-6445 |
| | 752 W. Plymouth Avenue, Deland, FL 32720 | Ph: 386-439-0506 Fax: 386-439-0630 |

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OUTPATIENT REHABILITATION with Sub-specialties – (5 of 13 pages)

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

HAND THERAPY SERVICES

| | | |
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| Brooks Rehabilitation Center Flagler County residents only | 9 Pine Cone Trail, Suite 104-B, Palm Coast, FL 32137 | Ph: 386-446-9716 Fax: 386-446-0046 |
| Daytona Beach Hand Clinic | 3635 S. Clyde Morris Boulevard, Suite 300, Port Orange, FL 32129 | Ph: 386-258-8080 Fax: 386-258-8177 |
| Ability Health Services & Rehabilitation | 1565 Saxon Boulevard, Suite 301, Deltona, FL 32725 617 Canal Street, Suites B & C, New Smyrna Beach, FL 32168 | Ph: 386-851-0901 Fax: 386-851-2426 Ph: 386-410-6903 Fax: 386-402-7459 |

INCONTINENCE THERAPY

See **PELVIC HEALTH PROGRAMS**.

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OUTPATIENT REHABILITATION with Sub-specialties – (6 of 13 pages)

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician’s office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

OCCUPATIONAL THERAPY

For Pediatric Occupational Therapy, see the sub-specialty under *PEDIATRIC THERAPY*.

Please indicate if therapy requested is a result of a motor-vehicle accident.

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| Ability Health Services & Rehabilitation | 1565 Saxon Boulevard, Suite 301, Deltona, FL 32725 | Ph: 386-851-0901 Fax: 386-851-2426 |
| | 401 Venture Boulevard, Suite B, South Daytona, FL 32119 | Ph: 386-763-0084 Fax: 386-763-0085 |
| | 290 Clyde Morris Boulevard, Suite A-1, Ormond Beach, FL 32174 | Ph: 386-898-0443 Fax: 386-898-0459 |
| | 617 Canal Street, Suites B & C, New Smyrna Beach, FL 32168 | Ph: 386-410-6903 Fax: 386-402-7459 |
| | 10 Cypress Point Parkway, Unit 106, Palm Coast, FL 32164 | Ph: 386-264-6672 Fax: 386-264-6632 |
| Palm Coast Sports Medicine & Rehabilitation Center Ages 6+ | 35 Old Kings Road, Palm Coast, FL 32127 | Ph: 386-445-5555 Fax: 386-445-9800 |

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OUTPATIENT REHABILITATION with Sub-specialties – (7 of 13 pages)

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician’s office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

OSTEOPOROSIS / OSTEOPENIA PROGRAMS

| | | |
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| <p>Ability Health Services & Rehabilitation Members can call Ability directly for these services. No referral is needed. Copay/coinsurance and policy limits may apply.</p> | <p>1565 Saxon Boulevard, Suite 301, Deltona, FL 32725</p> <p>401 Venture Boulevard, Suite C, South Daytona, FL 32119</p> <p>290 Clyde Morris Boulevard, Suite A1, Ormond Beach, FL 32174</p> <p>617 Canal Street, Suites B & C, New Smyrna Beach, FL 32168</p> <p>10 Cypress Point Parkway, Unit 6, Palm Coast, FL 32164</p> <p>294 Treemont Drive, Orange City, FL 32763</p> | <p>Ph: 386-851-0901 Fax: 386-851-2426</p> <p>Ph: 386-763-0084 Fax: 386-763-0085</p> <p>Ph: 386-898-0443 Fax: 386-898-0459</p> <p>Ph: 386-410-6903 Fax: 386-402-7459</p> <p>Ph: 386-264-6672 Fax: 386-264-6632</p> <p>Ph: 386-878-1200 Fax: 386-561-9284</p> |
| <p>Palm Coast Sports Medicine & Rehabilitation Center Ages 6+</p> | <p>35 Old Kings Road, Palm Coast, FL 32127</p> | <p>Ph: 386-445-5555 Fax: 386-445-9800</p> |
| <p>Professional Physical Therapy</p> | <p>1316 S. Ridgewood Avenue, Suite 1, Edgewater, FL 32132</p> | <p>Ph: 386-423-0100 Fax: 386-428-8631</p> |

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OUTPATIENT REHABILITATION with Sub-specialties – (8 of 13 pages)

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician’s office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

PEDIATRIC THERAPY & OCCUPATIONAL PEDIATRIC THERAPY

| | | |
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| <p>Speech Works Pediatric Therapy Pediatric Occupational Therapy Speech Therapy</p> <p>Referring physician should fax an order to Ability Centralized Scheduling in South Daytona. Upon receiving the therapy referral from Ability, Speech Works will coordinate the evaluation, therapy, and location of care.</p> | <p>569 Health Boulevard, Suite 19, Daytona Beach, FL 32114</p> <p>208 Booth Road, Suite B, Ormond Beach, FL 32174</p> <p>4875 Palm Coast Parkway NW, Unit 2, Palm Coast, FL 32137</p> <p>900 N. Swallowtail Road, Suite 107, Port Orange, FL 32119</p> <p>521 W. New York Avenue, Deland, FL 32724</p> | <p>All locations: Ability Centralized Scheduling for Speech Works - Ph: 386-763-0084 Fax: 386-763-0085</p> |
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OUTPATIENT REHABILITATION with Sub-specialties – (9 of 13 pages)

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. **Please indicate if therapy is requested due to a motor vehicle accident.** Appointments can be made by the physician’s office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

PHYSICAL THERAPY

| | | |
|--|--|---------------------------------------|
| Ability Health Services & Rehabilitation | 1565 Saxon Boulevard, Suite 301, Deltona, FL 32725 | Ph: 386-851-0901 Fax: 386-851-2426 |
| | 401 Venture Boulevard, Suite C, South Daytona, FL 32119 | Ph: 386-763-0084 Fax: 386-763-0085 |
| | 290 Clyde Morris Boulevard, Suite A1, Ormond Beach, FL 32174 | Ph: 386-898-0443 Fax: 386-898-0459 |
| | 617 Canal Street, Suites B & C, New Smyrna Beach, FL 32168 | Ph: 386-410-6903 Fax: 386-402-7459 |
| | 10 Cypress Point Parkway, Unit 6, Palm Coast, FL 32164 | Ph: 386-264-6672 Fax: 386-264-6632 |
| | 294 Treemont Drive, Orange City, FL 32763 | Ph: 386-878-1200 Fax: 386-561-9284 |
| Palm Coast Sports Medicine & Rehabilitation Center Ages 6+ | 35 Old Kings Road, Palm Coast, FL 32127 | Ph: 386-445-5555 Fax: 386-445-9800 |
| Professional Physical Therapy | 1316 S. Ridgewood Avenue, Suite 1, Edgewater, FL 32132 | Ph: 386-423-0100 Fax: 386-428-8631 |

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OUTPATIENT REHABILITATION with Sub-specialties – (10 of 13 pages)

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. **Please indicate if therapy is requested due to a motor vehicle accident.** Appointments can be made by the physician’s office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

PHYSICAL THERAPY – Continued

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| <p>Speech Works Pediatric Therapy Pediatric Physical Therapy</p> <p>Referring physician should send an order to Ability Centralized Scheduling in South Daytona. Upon receiving the therapy referral from Ability, Speech Works will coordinate the evaluation, therapy, and location of care.</p> | <p>569 Health Boulevard, Suite 19, Daytona Beach, FL 32114</p> <p>208 Booth Road, Suite B, Ormond Beach, FL 32174</p> <p>4875 Palm Coast Parkway NW, Unit 2, Palm Coast, FL 32137</p> <p>900 N. Swallowtail Road, Suite 107, Port Orange, FL 32119</p> <p>521 W. New York Avenue, Deland, FL 32724</p> | <p>All locations: Ability Centralized Scheduling for Speech Works - Ph: 386-763-0084 Fax: 386-763-0085</p> |
| <p>Brooks Rehabilitation</p> <p>HECN Members only</p> | <p>201 N. Clyde Morris Boulevard, Suite 300, Daytona Beach, FL 32114</p> <p>4701 City Center Parkway, YMCA Building, Port Orange, FL 32129</p> <p>1180 W. Granada Boulevard, Suite C, Ormond Beach, FL 32174</p> <p>820 Commed Boulevard, Orange City, FL 32763</p> <p>9 Pine Cone Drive, Suite 104-B, Palm Coast, FL 32137</p> | <p>Ph: 386-236-7017 Fax: 386-236-7018</p> <p>Ph: 386-236-7010 Fax: 386-236-7002</p> <p>Ph: 386-898-0220 Fax: 386-898-0221</p> <p>Ph: 386-775-7488 Fax: 386-775-9515</p> <p>Ph: 386-446-9716 Fax: 386-446-0046</p> |

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OUTPATIENT REHABILITATION with Sub-specialties – (11 of 13 pages)

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician’s office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

SPEECH THERAPY

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| Ability Health Services & Rehabilitation Limited appointments availability for speech therapy | 1565 Saxon Boulevard, Suite 301, Deltona, FL 32725 | Ph: 386-851-0901 Fax: 386-763-0085 |
| Jamie Smith, SLP #064081 Carinda Stout, CCC-SLP #10Y762 Kelly Yurasko, CCC-SLP #10N564 | Atlantic Ear, Nose, & Throat, PA 963 Town Center Drive, Suite 100, Orange City, FL 32763 1431 Orange Camp Road, Suite 112, Deland, FL 32724 | Ph: 386-774-9880 Fax: 386-774-2898 All locations |
| Palm Coast Sports Medicine & Rehabilitation Center | 35 Old Kings Road, Palm Coast, FL 32127 | Ph: 386-445-5555 Fax: 386-445-9800 |
| Speech Works Pediatric Therapy Pediatric Speech & Physical Therapy Referring physician should send an order to Ability Centralized Scheduling in South Daytona. Upon receiving the therapy referral from Ability, Speech Works will coordinate the evaluation, therapy, and location of care. | 569 Health Boulevard, Suite 19, Daytona Beach, FL 32114 208 Booth Road, Suite B, Ormond Beach, FL 32174 4875 Palm Coast Parkway NW, Unit 2, Palm Coast, FL 32137 900 N. Swallowtail Road, Suite 107, Port Orange, FL 32119 521 W. New York Avenue, Deland, FL 32724 | All locations: Ability Centralized Scheduling for Speech Works - Ph: 386-763-0084 Fax: 386-763-0085 |

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OUTPATIENT REHABILITATION with Sub-specialties – (12 of 13 pages)

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician’s office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

SPEECH THERAPY – Continued

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| <p>Brooks Rehabilitation</p> | <p>201 N. Clyde Morris Boulevard, Suite 300, Daytona Beach, FL 32114</p> | <p>Ph: 386-236-7017 Fax: 386-236-7018</p> |
| <p>HECN Members only</p> | <p>4701 City Center Parkway, YMCA Building, Port Orange, FL 32129</p> <p>1180 W. Granada Boulevard, Suite C, Ormond Beach, FL 32174</p> <p>820 Commed Boulevard, Orange City, FL 32763</p> <p>9 Pine Cone Drive, Suite 104-B, Palm Coast, FL 32137</p> | <p>Ph: 386-236-7010 Fax: 386-236-7002</p> <p>Ph: 386-898-0220 Fax: 386-898-0221</p> <p>Ph: 386-775-7488 Fax: 386-775-9515</p> <p>Ph: 386-446-9716 Fax: 386-446-0046</p> |

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OUTPATIENT REHABILITATION with Sub-specialties – (13 of 13 pages)

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician’s office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

VIDEOSTROBOSCOPY AND VOICE THERAPY EVALUATION

Services include:

- Laryngoscopy with stroboscopy
- Evaluation of speech, language, voice, and communication
- Laryngeal function studies (i.e., aerodynamic testing, acoustic testing)

Patient will then be sent to Ability Health Services and Rehabilitation for prescribed therapy program. Further evaluation will be made dependent upon patient needs.

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| <p>Daniel Rothbaum, MD #011652 Devang Shah, MD #006370 Jamie Smith, SLP #064081 Carinda Stout, CCC-SLP #10Y762 Kelly Yurasko, CCC-SLP #10N564 All ages</p> | <p>Atlantic Ear, Nose, & Throat, PA 963 Town Center Drive, Suite 100, Orange City, FL 32763 1431 Orange Camp Road, Suite 112, Deland, FL 32724</p> | <p>Both locations: Ph: 386-774-9880 Fax: 386-774-2898</p> |
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PAIN MANAGEMENT (1 of 2 pages)

Prior authorization from FHCP Central Referrals is not needed to see the providers listed below. The requesting provider will send an order to the specialist. Appointments can be made by the physician’s office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

PRIOR AUTHORIZATION IS REQUIRED for patients who wish to see a pain management provider not listed below. Please complete the “FHCP Referral Form” found at [Referrals, Prior Authorizations, and Orders](#). Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, FHCP will schedule and confirm the member’s appointment.

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| Carmen Dominguez, MD #00014D Pervez Irandaz Iranpur, MD #001799 Mary Kathleen “Kathy” Lichtenwalter, MS, LMHC #01S109 | Florida Health Care Plans Daytona Beach 350 N. Clyde Morris Boulevard, 2 nd Floor, Daytona Beach, FL 32128 Medical Records Fax: 386-481-5009 | Ph: 386-238-3226 Fax: 386-238-3260 |
| Manuel Lopez Diez, MD #071548 Ages 18+ | Seaside Spine and Pain Center 4863 Palm Coast Parkway NW, Suites 2 & 3, Palm Coast, FL 32137 | Ph: 386-222-7746 Fax: 386-310-2381 |
| Richard Sims, MD #080912 All ages | Orthopedic Clinic of Daytona Beach, PA 17 Old Kings Road North, Suite K, Palm Coast, FL 32137 | Ph: 386-255-4596 Fax: 386-254-6819 |

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PAIN MANAGEMENT (2 of 2 pages)

Prior authorization from FHCP Central Referrals is not needed to see the providers listed below. The requesting provider will send an order to the specialist. Appointments can be made by the physician’s office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

PRIOR AUTHORIZATION IS REQUIRED for patients who wish to see a pain management provider not listed below. Please complete the “FHCP Referral Form” found at [Referrals, Prior Authorizations, and Orders](#). Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, FHCP will schedule and confirm the member’s appointment.

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| <p>Rabinder Bhatti, DO #049566 Youssef Guergues, MD #000448 Versan Johnson, MD #063054 Arun G. Joseph, MD #042425 Rathi Joseph, DO #044330 Tse C. Lee, MD #101175 Vinod K. Malik, MD #102405 Kavita Sharma, DO #10G271 Ages 16+ Quyen V. Truong, MD #095686 Himabindu Gandam Venkata, MD #096765 Ages 18+ Send records prior to scheduling</p> | <p>PRC Associates 1545 Hand Avenue, Suite A1, Ormond Beach, FL 32174</p> <p>1165 Dunlawton Avenue, Suite 101, Port Orange, FL 32127</p> <p>750 W. Plymouth Avenue, Suite B, Deland, FL 32720</p> <p>2720 Rebecca Lane, Suite 104, Orange City, FL 32763</p> <p>21 Hospital Drive, Suite 120, Palm Coast, FL 32164</p> <p>501 S. Orange Street, New Smyrna Beach, FL 32168</p> | <p>Ph: 386-274-2977 Fax: 386-317-5164</p> <p>Ph: 386-760-0815 Fax: 386-410-4935</p> <p>Ph: 386-740-1123 Fax: 386-469-9617</p> <p>Ph: 386-456-1160 Fax: 386-218-6218</p> <p>Ph: 386-586-2280 Fax: 386-313-6112</p> <p>Ph: 386-410-4926 Fax: 386-410-4935</p> |
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PALLIATIVE CARE

PRIOR AUTHORIZATION IS REQUIRED for all outpatient cases. Please complete the “FHCP Referral Form” found at [Referrals, Prior Authorizations, and Orders](#). Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP’s Central Referrals

Department at

386-238-3253. The FHCP Central Referrals Department will review the request and, if approved, FHCP will contact the provider.

Outpatient palliative supportive care services are offered for members with serious illness who require comprehensive symptom management, advance care planning, and psychosocial support in the home setting with in-home and/or telehealth services.

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| Halifax Health Supportive Care | Serving Volusia and Flagler counties. | Ph: 386-425-8712 Fax: 833-957-0837 |
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PATHOLOGY – OUTPATIENT/AMBULATORY

Prior authorization from FHCP Central Referrals is not needed to utilize the facilities below. Send the specimen to any contracted facility below.
ALL INPATIENT PATHOLOGY SERVICES WILL BE COVERED.

| | | |
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| AmeriPath Central Florida #00Z208 Surgical pathology | 8150 Chancellor Drive, Suite 110, Orlando, FL 32809 | Ph: 800-395-7284 Fax: 972-934-4335 |
| AmeriPath Kissimmee #10Q828 | 1200 N. Central Avenue, Suite 103, Kissimmee, FL 34741 | Ph: 800-395-7284 Fax: 972-934-4335 |
| AmeriPath Tampa #00Z028 | 4225 East Fowler Avenue, Tampa, FL 33617 | Ph: 813-972-7100 Fax: 972-934-4335 |
| AmeriPath Southwest #136270 Surgical pathology | 10500 University Center Drive, Suite 200, Tampa, FL 33612 | Ph: 800-330-6770 Fax: 972-934-4335 |
| AmeriPath Southwest Florida #011516 | 1620 Medical Lane, Suite 100, Fort Myers, FL 33907 | Ph: 888-558-1164 Fax: 972-934-4335 |
| Dermpath Diagnostics Central Florida #10P523 | 745 Oriental Avenue, Suite 1201, Altamonte Springs, FL 32701 | Ph: 800-226-8968 Fax: 972-934-4335 |
| Dermpath Diagnostics Bay Area #10R687 Surgical pathology | 10500 University Center Drive, Suite 200, Tampa, FL 33612 | Ph: 800-929-6694 Fax: 972-934-4335 |

PEDIATRICS

Participating pediatricians can be found on our website at <https://fhcp.healthtrioconnect.com/public-app/consumer/provdir/entry.page>

PEDIATRIC SUB-SPECIALTIES

UNLESS LISTED BELOW, ALL PEDIATRIC SUB-SPECIALTIES REQUIRE PRIOR AUTHORIZATION. Please contact the FHCP Central Referrals Department at **386-238-3230** or **800-352-9824, Ext. 3230** for assistance in securing in-network pediatric sub-specialty care. Then please complete the “FHCP Referral Form” found at [Referrals, Prior Authorizations, and Orders](#). Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

Routine requests: Non-urgent and elective procedures should not be scheduled until approval is obtained to avoid patient financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible, as it may take up to 14 calendar days for determination of authorization.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as *urgent requests*. Physician offices should **call FHCP Central Referrals Department at 386.238.3230** to discuss urgent cases with a clinician, rather than faxing the request.

PEDIATRIC SUB-SPECIALTIES - BEHAVIORAL HEALTH – See *BEHAVIORAL HEALTH – CHILD & ADOLESCENT*

PEDIATRIC SUB-SPECIALTIES – GASTROENTEROLOGY

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. **Please send EKG if completed within the past year.** Appointments can be made by the physician’s office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

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| Bisher Abdullah, MD #092750 Osman Ahmad, MD #078432 Ages 0-21 Medical Records Fax: 386-481-5009 | Advanced Pediatric Gastroenterology Specialists 1690 Dunlawton Avenue, Suite 220, Port Orange, FL 32127 | All locations: Ph: 386-271-2273 Fax: 386-256-7151 |
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PEG TUBE FEEDING ASSESSMENT

Prior authorization from the FHCP Central Referrals Department is not needed.

Providers should send a referral order through the EHR, or by completing the “FHCP Diabetes & Nutritional Counseling Form,” found at [Referrals, Prior Authorizations, and Orders](#). Completed form with ICD-10 code should be faxed to FHCP Diabetes & Nutritional Education at **386-238-3228**. If an assessment is scheduled prior to the PEG tube insertion, state the scheduled date of the procedure.

A nutritional assessment and recommendation will be sent to the provider, who will then send an order for feeding to **Apria Healthcare, Inc.** via fax. Fax the order to **386-673-4403**.

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| <p>Melissa Baumann, MS, RDN, LDN, CDE Kathyann Carmona RN, BSN, CDE MaryBeth Curtiss, RDN, LDN, CDE Deborah Kelleher, MS, RDN, LDN Andrea Likens, RDN, LDN, CDE Kathleen MacNeill, MSN, RN, BC-ADM, CDE Tiffany McClure, RDN, LDN Catherine Robinson, MS, RDN, LDN, CDE</p> | <p>Florida Health Care Plans Daytona Beach 330 N. Clyde Morris Boulevard, Daytona Beach, FL 32114</p> | <p>Ph: 386-676-7133 877-229-4518 Fax: 386-238-3228</p> |
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PELVIC HEALTH PROGRAMS

Prior authorization from FHCP Central Referrals is not needed.

This program is designed to help with urinary incontinence and pelvic pain for both male and female FHCP members ages 18+. The program includes up to six (6) visits for pelvic floor strengthening and muscle training, including biofeedback. This is a self-referral program. FHCP members may either be referred by a provider or may call directly for scheduling. A provider’s order is not required.

If a member requires more than six (6) visits, **additional visits will require prior authorization** through the FHCP Central Referral Department.

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| Ability Health Services & Rehabilitation | 1565 Saxon Boulevard, Suite 301, Deltona, FL 32725 | Ph: 386-851-0901 Fax: 386-851-8486 |
| Palm Coast Sports Medicine & Rehabilitation Center | 35 Old Kings Road, Palm Coast, FL 32137 | Ph: 386—445-5555 Fax: 386-445-9800 |
| Blue Water Therapy | 916 N. Dixie Freeway, New Smyrna Beach, FL 32168 699 N. Dixie Freeway, New Smyrna Beach, FL 32168 600 Eaton Road, Edgewater, FL 32132 617 Canal Street, Suites B & C, New Smyrna Beach, FL 32168 | Ph: 386-410-6903 Fax: 866-239-9013 Ph: 386-426-7885 Fax: 386-239-9013 Ph: 386-426-7885 Fax: 386-239-9013 Ph: 386-410-6903 Fax: 386-402-7459 |

PERINATOLOGY

Prior authorization from FHCP Central Referrals is not needed. An obstetrician must order. The requesting obstetrician will send an order to the specialist. Appointments can be made by the physician's office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

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| Joann Acuna, MD #10AG04 Ramon Castillo, MD #002650 Gerardo Del Valle, MD #009720 Francisco Gaudier, MD #132173 Walter Morales, MD #039607 Edgard Ramos-Santos #039607 Kathryn Villano, MD #10M260 | Regional Obstetric Consultants, PA 303 N. Clyde Morris Boulevard, Perinatal Unit, HMC, Daytona Beach, FL 32114 | Ph: 386-425-4830 Fax: 386-425-7555 |
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PERIPHERAL VASCULAR INTERVENTION

Prior authorization from FHCP Central Referrals is not needed. The requesting obstetrician will send an order to the specialist. Appointments can be made by the physician's office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

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| <p>Stephen Minor, MD #10P180 Ages 18+ Medical Records Fax: 386-481-5009</p> | <p>Florida Health Care Plans Daytona Beach Cardiology 350 N. Clyde Morris Boulevard, 2nd Floor, Daytona Beach, FL 32114</p> | <p>Ph: 386-238-3289 Fax: 386-238-3296</p> |
| <p>Utpal S. Desai, MD #009810 Patrick T. Mangonon, MD #059406 Willythssa Pierre-Louis, MD #089352 Ages 18+</p> | <p>AdventHealth Group Cardiovascular & Thoracic Surgery Daytona 305 Memorial Parkway, Suite 308, Daytona Beach, FL 32117 1061 Medical Center Drive, Suite 212, Orange City, FL 32763</p> | <p>Both locations: Ph: 386-231-3600 Fax: 386-231-3602</p> |
| <p>John B. Holt, MD #000426 Ages 18+ Fax pertinent records prior to scheduling.</p> | <p>Atlantic Cardiovascular & Thoracic Surgeons, LLC 588 Sterthaus Avenue, Ormond Beach, FL 32174</p> | <p>Ph: 386-672-9503 Fax: 386-673-0308</p> |

PET SCANS (1 of 2 pages)

REQUIRES PRIOR AUTHORIZATION. Please complete the “PET – PET CT Prior Authorization Form” found at [Referrals, Prior Authorizations, and Orders](#). Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

Routine requests: Non-urgent and elective procedures should not be scheduled until approval is obtained to avoid patient financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible, as it may take up to 14 calendar days for determination of authorization.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as *urgent requests*. Physician offices should **call FHCP Central Referrals Department at 386.238.3230** to discuss urgent cases with a clinician, rather than faxing the request.

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| AdventHealth Deland #00YG80 (H) | 701 W. Plymouth Avenue, Deland, FL 32720 | Ph: 386-943-4610 Fax: 386-917-5576 |
| AdventHealth Fish Memorial #00YG34 (H) | 1055 Saxon Boulevard, Orange City, FL 32763 | Ph: 386-917-5428 Fax: 386-917-5576 |
| AdventHealth Palm Coast Flagler #00Y015 (H) | 60 Memorial Medical Parkway, Palm Coast, FL 32164 | Ph: 386-586-4402 Fax: 386-917-5576 |

Legend:

- (H) – Outpatient hospital department or facility
- (N) – Outpatient non-hospital department or facility

NOTE: *Out of pocket costs may vary, depending on location or benefit plan.*

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PET SCANS – (2 of 2 pages)

REQUIRES PRIOR AUTHORIZATION. See instructions on page 1 of 2 pages.

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| Twin Lakes Imaging Center #10P735 (N) <i>Will not schedule SNF patients.</i> | 1890 LPGA Blvd., Suite 110, Daytona Beach, FL 32124 | Ph: 386-274-5454 Fax: 386-274-5440 |
| Port Orange Imaging Center #10P730 (N) <i>PET, CT, and Open MRI Unit available.</i> <i>Will not schedule SNF patients.</i> | 1195 Dunlawton Avenue, Port Orange, FL 32127 | Ph: 386-322-1616 Fax: 386-322-5330 |

Legend:

- **(H)** – Outpatient hospital department or facility
- **(N)** – Outpatient non-hospital department or facility

NOTE: *Out of pocket costs may vary, depending on location or benefit plan.*

PHARMACY

For FHCP individual plans, family plans, and employer group plans, [Click here.](#)

For FHCP Medicare plans, [Click here.](#)

PHYSICAL MEDICINE AND REHABILITATION SERVICES – (1 of 2 pages)

Prior authorization from FHCP Central Referrals is not needed for the providers listed below. The requesting provider will send an order to the specialist. Appointments can be made by the physician’s office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

Physical Medicine and Rehabilitation providers specialize in non-operative physical medicine services specific to musculoskeletal conditions.

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| <p>Tyler Jay Staley, MD #10X029 Ages 5+ Medical Records Fax: 386-481-5009</p> | <p>Florida Health Care Plans Daytona Beach Sports Medicine 350 N. Clyde Morris Boulevard, 1st Floor, Daytona Beach, FL 32114</p> <p>Florida Health Care Plans Palm Coast</p> | <p>Ph: 386-238-3290 Fax: 386-238-3275</p> <p>Ph: 386-445-7073 Fax: 386-447-7092</p> |
| <p>Amol K. Gupta, MD #10F317 Ages 16+</p> | <p>Gupta Sports & Spine Center 345 Clyde Morris Boulevard, Suite 390, Ormond Beach, FL 32174</p> | <p>Ph: 386-673-0075 Fax: 386-673-0049</p> |
| <p>Manual Lopez Diez, MD #071548 Ages 18+</p> | <p>Seaside Spine and Pain Center 4863 Palm Coast Parkway NW, Suites 2 & 3, Palm Coast, FL 32137</p> | <p>Ph: 386-222-7746 Fax: 386-310-2381</p> |
| <p>Thomas J. Brodrick, MD #004328 Mark Hollman, MD #000050 Royce Hood Jr., MD #000039 Stephane Lavoie, MD #000132 Stephen M. Reed, MD #001954 Brandon Steen, MD #043372 Nathan Turnbull, MD #049624 Jonathan Waldbaum, MD #049624 Jonathon Watts, MD #100770 All ages (under age 14 on a case-by-case basis)</p> | <p>Florida Orthopedic Associates, PA 617 Canal Street, Suite 110, New Smyrna Beach, FL 32168</p> <p>740 W. Plymouth Avenue, Deland, FL 32720</p> <p>1053 Medical Center Drive, Suite 101, Orange City, FL 32763</p> | <p>Ph: 386-734-9122 Fax: 386-774-2545</p> <p>Ph: 386-736-9122 Fax: 386-774-2545</p> <p>Ph: 386-774-2500 Fax: 386-774-2545</p> |

PHYSICAL MEDICINE AND REHABILITATION SERVICES

REQUIRES PRIOR AUTHORIZATION. Please complete the “FHCP Referral Form” found at [Referrals, Prior Authorizations, and Orders](#). Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

Routine requests: Non-urgent and elective procedures should not be scheduled until approval is obtained to avoid patient financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible, as it may take up to 14 calendar days for determination of authorization.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as *urgent requests*. Physician offices should **call FHCP Central Referrals Department at 386.238.3230** to discuss urgent cases with a clinician, rather than faxing the request.

Services performed at the facilities below require prior authorization.

| | | |
|---|--|---------------------------------------|
| Ivy Garcia, MD #089569 Jorge Perez-Lopez, MD #038579 Ages 18+ | Halifax Health Brooks Rehabilitation Physician Group 201 N. Clyde Morris Boulevard, Suite 120, Daytona Beach, FL 32114 | Ph: 386-425-4641 Fax: 386-947-4647 |
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PODIATRY (1 of 2 pages)

Prior authorization from the FHCP Central Referrals Department is not needed. Any FHCP member may self-refer to their provider of choice. Member may call to schedule an appointment at their convenience without an order from a physician.

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|---|---|---|
| <p>John Borzok, DPM #081882 Mark Davids, DPM #004915 Andrew Green, DPM #005587 Hilaree B. Milliron, DPM #043201 Dennis McBroom, DPM #10F763 Daria McDonough, DPM #066823 Jessica Dean, DPM #066315 James Rust III, DPM #000031 Laura Walton, DPM #042420 Joseph Watson, DPM #081568 Bobbi Hayashi, DPM #091894 Jason LeVitre, DPM #093267 Jason Manuel, DPM #091721 Karen Moon, DPM #092629 Seema Fatima, DPM #095448 Jonathan Sullivan, DPM #092632 Cynthia Correa-Cedeno, DPM #096780 Beth Pearce, DPM #130513 All ages</p> | <p>Atlantic Foot & Ankle Associates 790 Dunlawton Avenue, Suite C, Port Orange, FL 32127</p> <p>1890 LPGA Boulevard, Suite 230, Daytona Beach, FL 32117</p> <p>975 Town Center Drive, Suite 200, Orange City, FL 32763</p> <p>21 Hospital Drive, Suite 170, Palm Coast, FL 32164</p> <p>595 W. Granada Boulevard, Suite F, Ormond Beach, FL 32174</p> <p>11 Florida Park N., Palm Coast, FL 32137</p> | <p>Ph: 386-788-6333 Fax: 386-788-3996</p> <p>Ph: 386-274-3336 Fax: 855-439-9682</p> <p>Ph: 386-775-2281 Fax: 386-775-2482</p> <p>Ph: 386-586-7373 Fax: 386-586-7346</p> <p>Ph: 386-673-2266 Fax: 386-676-2772</p> <p>Ph: 386-445-4734 Fax: 386-445-8411</p> |
| <p>Jerry Weed, DPM #138226</p> | <p>Flagler Family Medicine 28 Old Kings Road North, Suite A, Palm Coast, FL 32137</p> | <p>Ph: 904-826-3469 Fax: 904-808-4608</p> |
| <p>Sona Ramdath, Jr., DPM #10T330 All ages</p> | <p>Ankle and Foot Sports Medicine 929 N. Spring Garden Avenue, Suite 927-A, Deland, FL 32720</p> | <p>Ph: 386-279-0540 Fax: 386-279-0571</p> |

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PODIATRY (2 of 2 pages)

Prior authorization from the FHCP Central Referrals Department is not needed. Any FHCP member may self-refer to their provider of choice. Member may call to schedule an appointment at their convenience without an order from a physician.

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| <p>DeAndrea Duffus, DPM #095499 <i>EPN Triple Option point of service members only.</i> All ages</p> | <p>Volusia County Podiatry 110 Pond Court, Suite 101, Debary, FL 32713</p> | <p>Ph: 386-777-3266 Fax: 386-774-9096</p> |
| <p>Pamela E. Kirby, DPM #006082 All ages.</p> | <p>4606 S. Clyde Morris Boulevard, Suite 1-J, Port Orange, FL 32119 HECN, DAYTONA STATE COLLEGE, & BETHUNE-COOKMAN UNIVERSITY PROVIDER</p> | <p>Ph: 386-788-4111 Fax: 386-788-4113</p> |
| <p>Joe Li, DPM #046242 <i>EPN Triple Option point of service members only.</i> Ages 2+</p> | <p>Goldenfeet, Inc. 4867 Palm Coast Parkway NW, Unit 1, Palm Coast, FL 32137</p> | <p>Ph: 386-490-9990 Fax: 386-263-8768</p> |

PRIMARY CARE

Participating Primary Care Providers (PCPs) can be found on our website at <https://fhcp.healthtrioconnect.com/public-app/consumer/provdir/entry.page>

PROVIDERS AND FACILITIES NOT LISTED IN THIS FHCP DIRECTORY

ANY PROVIDER, HOSPITAL, OR FACILITY NOT LISTED HEREIN (NON-NETWORK PROVIDER) REQUIRES PRIOR AUTHORIZATION. Please complete the “FHCP Referral Form” found at [Referrals, Prior Authorizations, and Orders](#). Include the requested provider’s complete name, address, phone, and fax numbers. Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

Referral to a non-participating or supplemental provider may be considered for approval under the following circumstances:

- A particular skill or service is not available from FHCP network providers.
- A network provider is not available or accessible within established availability time frames.
- The network provider is not geographically accessible to the member.

Routine requests: Non-urgent and elective procedures should not be scheduled until approval is obtained to avoid patient financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible, as it may take up to 14 calendar days for determination of authorization.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as *urgent requests*. Physician offices should **call FHCP Central Referrals Department at 386.238.3230** to discuss urgent cases with a clinician, rather than faxing the request.

PROVIDER PORTAL

Registration for the FHCP Provider Portal is available at <https://www.fhcp.com/provider-log-in/>. Simply click on the red *Log In* tab at the bottom of the *PROVIDERS* drop down list. You will need your organization’s tax ID and vendor ID numbers to complete the registration process.

PULMONARY FUNCTION TESTS (PFT) – SPIROMETRY

Prior authorization from FHCP Central Referrals is not needed for the providers listed below. The requesting provider may call the specialist to schedule an appointment. An order or written prescription is required. The provider may fax the order, or the member can bring it to their appointment.

A basic spirometry test will include flow volume loop (FVL) and measure the FEV₁ and FVC. If you need pre- and post-bronchodilation, add it to your order or prescription. Patient should bring their inhaler if having pre- or post-bronchodilation.

Patient should not use their inhaler or have a nebulizer treatment four (4) hours prior to their appointment.

| | | |
|---------------------------|---|---|
| Florida Health Care Plans | FHCP Daytona Beach 350 N. Clyde Morris Boulevard, Daytona Beach, FL 32114 | Ph: 386-238-3200 Fax: 386-238-3210 |
| | FHCP Deland 937 N. Spring Garden Avenue, Deland, FL 32720 | Ph: 386-736-1948 Fax: 386-736-2784 |
| | FHCP Edgewater 239 N. Ridgewood Avenue, Edgewater, FL 32132 | Ph: 386-428-4531, Ext 6216 Fax: 386-427-9935 |
| | FHCP Orange City 2777 Enterprise Road, Orange City, FL 32763 | Ph: 386-774-2550 Fax: 386-775-0176 |
| | FHCP Palm Coast 309 Palm Coast Parkway, Palm Coast, FL 32137 | Ph: 386-445-7073, Ext 1114 Fax: 386-447-7092 |

PULMONARY FUNCTION TESTING (PFT) WITH DIFFUSION CAPACITY (DLCO)

Prior authorization from FHCP Central Referrals is not needed for the providers listed below. The requesting provider may call the specialist to schedule an appointment. An order or written prescription is required. The provider may fax the order, or the member can bring it to their appointment.

Patient should not use their inhaler or have a nebulizer treatment four (4) hours prior to their appointment.

| | | |
|---|---|---------------------------------------|
| Halifax Health #00Y007 | 303 N. Clyde Morris Boulevard, Daytona Beach, FL 32114 | Ph: 386-238-2251 Fax: 386-425-7744 |
| AdventHealth Deland #00YG80 | 701 W. Plymouth Ave., Deland, FL 32720 | Ph: 386-943-4610 Fax: 386-917-5576 |
| AdventHealth Fish Memorial Imaging #00YG34 | 1055 Saxon Blvd, 1 st Floor, Orange City, FL 32763 | Ph: 386-917-5428 Fax: 386-917-5576 |
| AdventHealth Palm Coast #00Y015 Outpatient Laboratory | 60 Memorial Medical Parkway, Palm Coast, FL 32168 | Ph: 386-586-4402 Fax: 386-917-5576 |
| AdventHealth New Smyrna Beach #00Y010 | 401 Palmetto Street, New Smyrna Beach, FL 32168 | Ph: 386-424-5044 Fax: 386-917-5576 |

PULMONARY REHABILITATION

PRIOR AUTHORIZATION IS REQUIRED. Please complete the “FHCP Referral Form” found at [Referrals, Prior Authorizations, and Orders](#). Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, FHCP will forward to the provider for scheduling.

Routine requests: Non-urgent and elective procedures should not be scheduled until approval is obtained to avoid patient financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible, as it may take up to 14 calendar days for determination of authorization.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as *urgent requests*. Physician offices should **call FHCP Central Referrals Department at 386.238.3230** to discuss urgent cases with a clinician, rather than faxing the request.

| | | |
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| Halifax Health #00Y007 | 201 N. Clyde Morris Boulevard, 3 rd Floor, Daytona Beach, FL 32114 | Ph: 386-947-4644 Fax: 386-258-4803 |
| AdventHealth Deland #00YG80 | 701 W. Plymouth Ave., Deland, FL 32720 | Ph: 386-943-4610 Fax: 386-917-5576 |
| AdventHealth Fish Memorial Imaging #00YG34 | 1055 Saxon Blvd, 1 st Floor, Orange City, FL 32763 | Ph: 386-917-5428 Fax: 386-917-5576 |
| AdventHealth Palm Coast #00Y015 Outpatient Laboratory | 60 Memorial Medical Parkway, Palm Coast, FL 32168 | Ph: 386-586-4402 Fax: 386-917-5576 |
| AdventHealth New Smyrna Beach #00Y010 | 401 Palmetto Street, New Smyrna Beach, FL 32168 | Ph: 386-424-5044 Fax: 386-917-5576 |

PULMONOLOGY – (1 of 3 pages)

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician’s office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol. **Please send films to the provider in advance, or have patient bring their films to the appointment.**

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| <p>Rajesh K. Ailani, MD #108513 Christopher DiBello, MD #10W190 Theodossis Zacharis, MD #011605 Ages 2+</p> | <p>PCCC of Volusia, LLC 1055 N. Dixie Freeway, New Smyrna Beach, FL 32168</p> <p>780 Dunlawton Avenue, Suite 1, Port Orange, FL 32127</p> <p>575 N. Clyde Morris Boulevard, Suite B, Daytona Beach, FL 32114</p> <p>638 W. Plymouth Avenue, Deland, FL 32720</p> | <p>Ph: 386-423-0505 Fax: 386-423-0515</p> <p>Ph: 386-322-6111 Fax: 386-322-3777</p> <p>Ph: 386-671-6333 Fax: 386-615-1713</p> <p>Ph: 386-279-0006 Fax: 386-279-0007</p> |
| <p>Karuna Ahuja, MD #111202 Ages 18+</p> | <p>Central Florida Cardiopulmonary Center 915 Harley Strickland Boulevard, Orange City, FL 32763</p> | <p>Ph: 386-456-0300 Fax: 386-456-0303</p> |
| <p>Arjun D. Aneja, MD #010390 Ages 18+</p> | <p>325 Clyde Morris Boulevard, Suite 300, Ormond Beach, FL 32174</p> <p>1728 Dunlawton Avenue, Suite 5, Port Orange, FL 32127</p> <p>263 N. Causeway, New Smyrna Beach, FL 32169</p> | <p>All locations: Ph: 386-672-6356 Fax: 386-672-6366</p> |

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PULMONOLOGY – (2 of 3 pages)

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician’s office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol. **Please send films to the provider in advance, or have patient bring their films to the appointment.**

| | | |
|---|---|---|
| <p>Arianne Bennett-Venner, MD #067251 Kurt Bowman, MD #10T025 Kristal Carthan, MD #046536 Ashraf Luqman, MD #048513 Edward K. Scanlon, MD #004629 P. Travis Smith, MD #005345 Radhika Verma, MD #117360 Shahana Masood, MD #098839 Ages 18+</p> | <p>Pulmonary Practice Associates 1075 Town Center Drive, Orange City, FL 32763 1087 Town Center Drive, Orange City FL 32763</p> | <p>Both locations: Ph: 386-917-0333 Fax: 386-917-0335</p> |
| <p>V. John D’Souza, MD #004010 All ages</p> | <p>576 Sterthaus Drive, Ormond Beach, FL 32174 1728 Dunlawton Avenue, Suite 4, Port Orange, FL 32129</p> | <p>Both locations: Ph: 386-677-7260 Fax: 386-672-6194</p> |
| <p>Dany Obeid, MD #109583 Ages 5+</p> | <p>Advanced Sleep and Respiratory Institute 305 Memorial Medical Parkway, Suite 501, Daytona Beach, FL 32117 4483 Palm Coast Parkway, Suite 5, Palm Coast, FL 32137</p> | <p>Both locations: Ph: 386-615-0900 Fax: 386-615-0902</p> |
| <p>Albert Razzetti, MD #010284 Ages 18+</p> | <p>West Volusia Medical Associates 1070 North Stone Street, Deland, FL 32720</p> | <p>Ph: 386-943-7100 Fax: 386-943-8909</p> |

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PULMONOLOGY – (3 of 3 pages)

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician’s office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol. **Please send films to the provider in advance, or have patient bring their films to the appointment.**

| | | |
|---|--|--|
| Wahba Wahba, MD #003854 | 810 Wildwood Street, Suite 1, Daytona Beach, FL 32117 621 S. Nova Road, Ormond Beach, FL 32174 3949 Nova Road, Port Orange, FL 32127 4869 Palm Coast Parkway NW, Unit 4, Palm Coast, FL 32127 | All locations: Ph: 386-258-7100 Fax: 386-253-1843 |
| Alaa Iskandar, MD #089242 Steven White, MD #004127 Chetna Jinjavadia, MD #100347 Ages 18+ | Halifax Health Pulmonary Care 601 N. Clyde Morris Boulevard, Daytona Beach, FL 32114 3400 Halifax Crossing Boulevard, Suite 120-A, Deltona, FL 32725 | Both locations: Ph: 386-425-3995 Fax: 855-814-6679 |

PULMONOLOGY – PEDIATRIC

REQUIRES PRIOR AUTHORIZATION. All pediatric subspecialists require prior authorization. Please complete the “FHCP Referral Form” found at [Referrals, Prior Authorizations, and Orders](#). Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

Routine requests: Non-urgent and elective procedures should not be scheduled until approval is obtained to avoid patient financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible, as it may take up to 14 calendar days for determination of authorization.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as *urgent requests*. Physician offices should **call FHCP Central Referrals Department at 386.238.3230** to discuss urgent cases with a clinician, rather than faxing the request.

For assistance in securing pediatric subspecialty care, you may contact FHCP Central Referrals at **386-238-3260** or **800-352-9824, extension 3230**.

REPORTABLE DISEASES & CONDITIONS

Prior authorization from FHCP Central Referrals is not needed.

For a list of reportable diseases and conditions in the State of Florida, visit <http://www.floridahealth.gov/diseases-and-conditions/disease-reporting-and-management/documents/reportable-diseases-list-practitioners.pdf>

To report a disease, condition, or animal bite for a patient *residing* in:

- Flagler County – visit <http://flagler.floridahealth.gov/>
- Volusia County – visit <http://volusia.floridahealth.gov/>
- Or use the Practitioner Disease Report Form found at <http://www.floridahealth.gov/diseases-and-conditions/disease-reporting-and-management/documents/practitioner-disease-report-form.pdf>

Note that the Florida DOH Animal Bite Reporting Form found on the county DOH website (link above) must be filled out by the provider, *not the victim*. The form must be submitted prior to starting a rabies vaccination series.

| Florida Department of Health (DOH) Contact Information for Providers | | | |
|--|--|-----------------------|-------------------|
| County Mailing Address & Location | Daytime Reporting | After-Hours Reporting | Confidential Fax |
| Department of Health – Flagler County #00PV15 Attn: Epidemiology P. O. Box 847 301 Dr. Carter Boulevard, Bunnell, FL 32110 | Ph: 386-313-7101 Ph: 386-313-7110 | Ph: 386-986-7749 | Fax: 386-437-8207 |
| Department of Health – Volusia County #00P421 Attn: Epidemiology P. O. Box 9190 1845 Holsonback Drive, Daytona Beach, FL 32120 | HIV/AIDS: 386-274-0634 STD: 386-274-0643 Tuberculosis: 386-274-0652 All other diseases: Ph: 386-274-0633 | Ph: 386-316-5030 | Fax: 386-274-0641 |

RHEUMATOLOGY

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician’s office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

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| Jose Martinez, DO #081872 Louis Ramos, MD #078131 Ages 18+ | Florida Arthritis Center 75 Fox Ridge Court, Suite G, Debarry, FL 32713 | Ph: 407-688-9446 Fax: 407-688-9448 |
| Michael D. Kohen, MD #004099 Vinicius Costa Diniz Dominguez, MD #064728 Ages 1+ | 709 N. Clyde Morris Boulevard, Daytona Beach, FL 32114 | Ph: 386-252-1632 Fax: 386-257-5526 |
| Howard L. Offenber, MD #002521 Ages 18+; not accepting fibromyalgia patients | 325 Clyde Morris Boulevard, Suite 350, Ormond Beach, FL 32174 | Ph: 386-673-7227 Fax: 386-673-9940 |
| Yong Tsai, MD #004441 Ages 3+ | Arthritis, Autoimmune, and Allergy 1893 N. Clyde Morris Boulevard, Suite 110, Daytona Beach, FL 32117 | Ph: 386-676-0307 Fax: 386-677-7842 |
| Lance Feller, MD #094263 Ages 18+ | Central Florida Rheumatology Consultants 915 Harley Strickland Boulevard, Orange City, FL 32763 | Ph: 386-561-9967 Fax: 844-815-1446 |
| Shikha Mehta, MD #094831 Ages 18+ | Doctors of Clinical Specialties, LLC 634 Deltona Boulevard, Suite B, Deltona, FL 32725 | Ph: 407-500-3627 Fax: 407-930-4353 |

RHEUMATOLOGY – PEDIATRICS

REQUIRES PRIOR AUTHORIZATION. All pediatric subspecialists require prior authorization. Please complete the “FHCP Referral Form” found at [Referrals, Prior Authorizations, and Orders](#). Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

Routine requests: Non-urgent and elective procedures should not be scheduled until approval is obtained to avoid patient financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible, as it may take up to 14 calendar days for determination of authorization.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as *urgent requests*. Physician offices should **call FHCP Central Referrals Department at 386.238.3230** to discuss urgent cases with a clinician, rather than faxing the request.

For assistance in securing pediatric subspecialty care, you may contact FHCP Central Referrals at **386-238-3260** or **800-352-9824, extension 3230**.

SKILLED NURSING FACILITY – (1 of 2 pages)

Hospital in-patient members will be placed through our FHCP Case Management Department at **386-676-7187**. Florida Health Care Plans offers no custodial coverage. For questions regarding members being placed from home or clarification of skilled versus custodial coverage, please contact FHCP Case Management Department at **386-676-7187**.

PRIOR AUTHORIZATION IS REQUIRED FOR ADMISSION TO SKILLED LEVEL OF CARE. For authorization, please call the FHCP Case Management Department at **386-676-7187**.

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| Alliance Community Nursing Center #00K040 | 138 W. Armstrong, Deland, FL 32720 | Ph: 386-734-6401 Fax: 386-734-9168 |
| Florida Lutheran Retirement Center #00K072 Nursing home residents only | 450 N. McDonald Avenue, Deland, FL 32724 | Ph: 386-736-5800 Fax: 386-736-5858 |
| Grand Oaks Health & Rehabilitation Center #122441 | 3001 Palm Coast Parkway SE, Palm Coast, FL 32137 | Ph: 386-446-6060 Fax: 386-446-6033 |
| Indigo Manor #00K027 | 595 Williamson Boulevard, Daytona Beach, FL 32114 | Ph: 386-257-4400 Fax: 386-252-9797 |
| Flagler Health and Rehabilitation Center #100577 | 300 Dr. Carter Boulevard, Bunnell, FL 32110 | Ph: 386-437-4168 |

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SKILLED NURSING FACILITY – (2 of 2 pages)

SEE INSTRUCTIONS ON PRIOR PAGE.

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| John Knox Village – Majestic Oaks #00K002 | 901 Veteran’s Memorial Parkway, Orange City, FL 32763 | Ph: 386-775-2008 Fax: 386-775-0655 |
| Seaside Health and Rehabilitation Center #00K022 | 324 Wilder Boulevard, Daytona Beach, FL 32114 | Ph: 386-252-2600 Fax: 386-252-2660 |
| Parkside Health & Rehabilitation Center #00K041 | 451 South Amelia Avenue, Deland, FL 32724 | Ph: 386-734-8614 Fax: 386-738-2616 |
| Ocean View Nursing & Rehabilitation Center | 2810 S. Atlantic Avenue, New Smyrna Beach, FL 32169 | Ph: 386-428-6424 Fax: 386-428-7132 |
| Signature Healthcare of Ormond #00K079 | 103 Clyde Morris Boulevard, Ormond Beach, FL 32174 | Ph: 386-673-0450 Fax: 386-677-6715 |
| Ridgecrest Nursing & Rehabilitation Center #00K018 | 1200 North Stone Street, Deland, FL 32720 | Ph: 386-734-4334 Fax: 386-736-2118 |
| Villa Health & Rehabilitation Center #044537 | 120 Chipola Avenue, Deland, FL 32720 | Ph: 386-738-3433 Fax: 386-822-9296 |

SLEEP DISORDER PROVIDERS – (1 of 2 pages)

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician’s office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

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| AdventHealth Deland Sleep Center #00YG80 | 744 W. Plymouth Avenue, Deland, FL 32720 | Ph: 386-943-4777 Fax: 386-943-4896 |
| Rajesh K. Ailani, MD #108513 Christopher DiBello, MD #10W190 Theodossis Zacharis, MD #011605 Ages 5+ | PCCC of Volusia, LLC 1055 N. Dixie Freeway, New Smyrna Beach, FL 32168 780 Dunlawton Avenue, Suite 1, Port Orange, FL 32127 575 N. Clyde Morris Boulevard, Suite B, Daytona Beach, FL 32114 638 W. Plymouth Avenue, Deland, FL 32720 | Ph: 386-423-0505 Fax: 386-423-0515 Ph: 386-322-6111 Fax: 386-322-3777 Ph: 386-671-6333 Fax: 386-615-1713 Ph: 386-279-0006 Fax: 386-279-0007 |
| Kurt Bowman, MD #10T025 Kristal Carthan, MD #046536 Ashraf Luqman, MD #048513 Edward Kevin Scanlon, MD #004629 P. Travis Smith, MD #005345 Radhika Verma, MD #117360 Shahana Masood, MD #098839 Ages 18+ | Pulmonary Practice Associates 1087 Town Center Drive, Orange City FL 32763 | Ph: 386-917-0333 Fax: 386-917-0335 |
| Stephanie Carinci, MD #10A885 Hendrik Dinkla, MD #004435 | DMA – Central Florida Neurological Consultants, PA 742 W. Plymouth Avenue, Deland, FL 32720 | Ph: 386-943-3190 Fax: 386-738-7629 |

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SLEEP DISORDER PROVIDERS – (2 of 2)

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician’s office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

| | | |
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| <p>Dany Obeid, MD #109583 Ages 5+</p> | <p>Advanced Sleep and Respiratory Institute 1400 Hand Avenue, Ormond Beach, FL 32174 4483 Palm Coast Parkway, Suite 5, Palm Coast, FL 32137</p> | <p>Both locations: Ph: 386-615-0900 Fax: 386-615-0902</p> |
| <p>Wahba Wahba, MD #003854 Nashwa Wahba, MD #063210</p> | <p>810 Wildwood Street, Suite 1, Daytona Beach, FL 32117 621 S. Nova Road, Ormond Beach, FL 32174 3949 Nova Road, Port Orange, FL 32127 4869 Palm Coast Parkway NW, Unit 4, Palm Coast, FL 32127 263 N. Causeway, New Smyrna Beach, FL 32169</p> | <p>All locations: Ph: 386-258-7100 Fax: 386-253-1843</p> |
| <p>Flagler Diagnostic & Sleep Disorder #10B886 Ages 5+</p> | <p>Flagler Diagnostic & Sleep Disorder 4721 East Moody Boulevard, Suite 104, Bunnell, FL 32110</p> | <p>Ph: 386-586-6229 Fax: 386-263-2975</p> |

SLEEP DISORDER PROVIDERS – HOME STUDIES (1 of 2)

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician’s office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

| | | |
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| AdventHealth Deland Sleep Center #00YG80 | 744 W. Plymouth Avenue, Deland, FL 32720 | Ph: 386-943-4777 Fax: 386-943-4896 |
| Wahba Wahba, MD #003854 Nashwa Wahba, MD #063210 | 810 Wildwood Street, Suite 1, Daytona Beach, FL 32117 621 S. Nova Road, Ormond Beach, FL 32174 3949 Nova Road, Port Orange, FL 32127 4869 Palm Coast Parkway NW, Unit 4, Palm Coast, FL 32127 | All locations: Ph: 386-258-7100 Fax: 386-253-1843 |
| Rajesh K. Ailani, MD #108513 Christopher DiBello, MD #10W190 Theodossis Zacharis, MD #011605 Ages 5+ | PCCC of Volusia, LLC 1055 N. Dixie Freeway, New Smyrna Beach, FL 32168 780 Dunlawton Avenue, Suite 1, Port Orange, FL 32127 575 N. Clyde Morris Boulevard, Suite B, Daytona Beach, FL 32114 638 W. Plymouth Avenue, Deland, FL 32720 | Ph: 386-423-0505 Fax: 386-423-0515 Ph: 386-322-6111 Fax: 386-322-3777 Ph: 386-671-6333 Fax: 386-615-1713 Ph: 386-279-0006 Fax: 386-279-0007 |

CONTINUED

SLEEP DISORDER PROVIDERS – HOME STUDIES – (2 of 2)

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician’s office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

| | | |
|--|---|--|
| Flagler Diagnostic & Sleep Disorder #10B886 Ages 5+ | Flagler Diagnostic & Sleep Disorder 4721 East Moody Boulevard, Suite 104, Bunnell, FL 32110 | Ph: 386-586-6229 Fax: 386-263-2975 |
| Dany Obeid, MD #109583 Ages 5+ | Advanced Sleep and Respiratory Institute 1400 Hand Avenue, Ormond Beach, FL 32174 4483 Palm Coast Parkway, Suite 5, Palm Coast, FL 32137 | Both locations: Ph: 386-615-0900 Fax: 386-615-0902 |
| Stephanie Carinci, MD #10A885 Hendrik Dinkla, MD #004435 | DMA – Central Florida Neurological Consultants, PA 742 W. Plymouth Avenue, Deland, FL 32720 | Ph: 386-943-3190 Fax: 386-738-7629 |
| Kurt Bowman, MD #10T025 Kristal Carthan, MD #046536 Ashraf Luqman, MD #048513 Edward Kevin Scanlon, MD #004629 P. Travis Smith, MD #005345 Radhika Verma, MD #117360 Shahana Masood, MD #098839 Ages 18+ | Pulmonary Practice Associates 1087 Town Center Drive, Orange City FL 32763 | Ph: 386-917-0333 Fax: 386-917-0335 |

SLEEP DISORDER PROVIDERS – PEDIATRIC

REQUIRES PRIOR AUTHORIZATION. All pediatric subspecialists require prior authorization. Please complete the “FHCP Referral Form” found at [Referrals, Prior Authorizations, and Orders](#). Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

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For assistance in securing pediatric subspecialty care, you may contact FHCP Central Referrals at **386-238-3260** or **800-352-9824, extension 3230**.

SMOKING CESSATION SERVICES

Prior authorization from FHCP Central Referrals is not needed. FHCP members may self-refer without a provider's order.

Six (6) Week Quit Smoking Now Class

Attendees will receive all the tools and resources they need to quit smoking, including nicotine replacement therapy (i.e., patches, gum, lozenges) at no cost.

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| Florida Dept of Health – Volusia County Tobacco Prevention Program | 1845 Holsonback Drive, #113, Daytona Beach, FL 32117 <i>Classes held in Conference Room #516-C from 12pm to 1pm.</i> | Ph: 386-274-0500 Ext 0794 |
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SUBSTANCE USE DISORDER – DETOXIFICATION & INPATIENT CARE

Prior authorization from FHCP Central Referrals is not needed *for the initial 24-hour admission*. The requesting provider should instruction he member to present to one of the facilities below for screening.

PRIOR AUTHORIZATION IS REQUIRED. The admitting facility must contact FHCP's Case Management Department at **386-676-7187**. After hours and holidays, call the FHCP Call Center at **386-226-4542**. Fax records to **386-615-4038**.

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| SMA Behavioral Health Services, Inc. Crisis Stabilization & 23-Hour Observation Adult Detox | 1150 Red John Drive, Daytona Beach, FL 32124 | Ph: 800-539-4228 Fax: 386-236-3161 |
| AdventHealth Deland | 701 W. Plymouth Avenue, Deland, FL 32720 | Ph: 386-943-4522 |
| Heroes' Mile Ages 18+; does not accept Medicare <i>Veterans' care only.</i> | 2775 Big John Drive, Deland, FL 32724 | Ph: 386-337-7957 Fax: 386-337-7968 |
| 5 Palms Ages 18+; does not accept Medicare | 515 Tomoka Avenue, Ormond Beach, FL 32174 | Ph: 386-463-2170 Fax: 386-463-2331 |

SUBSTANCE USE DISORDER – *INTENSIVE* OUTPATIENT PROGRAMS

PRIOR AUTHORIZATION IS REQUIRED. The admitting facility must contact FHCP’s Case Management Department at **386-676-7187**. After hours and holidays, call the FHCP Call Center at **386-226-4542**. Fax records to **386-615-4038**.

Intensive Outpatient Programs (IOP’s) are one of the highest levels of care in an outpatient setting. See the next page for Outpatient Programs for Substance Abuse that are not designated as *Intensive*.

| | | |
|--|--|---------------------------------------|
| Heroes’ Mile Ages 18+; does not accept Medicare <i>Veterans’ care only.</i> | 2775 Big John Drive, Deland, FL 32724 | Ph: 386-337-7957 Fax: 386-337-7968 |
| Break the Cycle Ages 15+; does not accept Medicare | 724 S. Beach Street, #3, Daytona Beach, FL 32114 | Ph: 386-333-9622 Fax: 386-333-9778 |
| Palm Coast Recovery Center Ages 18+; does not accept Medicare | 160 Cypress Point Parkway, Suite B201, Palm Coast, FL 32164 | Ph: 386-986-6498 Fax: 386—264-6336 |
| Sojourners Recovery and Wellness Center Ages 13+; does not accept Medicare | 58 N. Charles Richard Beall Boulevard, Suite C, Debary, FL 32713 | Ph: 407-952-8444 Fax: 321-249-0222 |
| 5 Palms Ages 18+; does not accept Medicare | 1200 W. Granada Boulevard, Suite 1, Ormond Beach, FL 32174 | Ph: 386-463-2170 Fax: 386-463-2331 |

SUBSTANCE USE DISORDER – OUTPATIENT SERVICES – (1 of 2 pages)

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician’s office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

| | | |
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| FHCP Psychiatry Department <ul style="list-style-type: none"> • Substance Abuse & Recovery Groups <ul style="list-style-type: none"> ○ Trauma Support Group ○ Women’s Support Group ○ Adolescent Support Group | Florida Health Care Plans Daytona Beach 330 N. Clyde Morris Boulevard, Daytona Beach, FL 32114 | Ph: 386-676-7175 Fax: 386-676-7134 |
| Kelly Bowles, LCSW #079406 Nadine Heusner, LCSW #079412 Carla Morales, LMHC #083871 Patricia Adams, LCSW #079410 Katherine Staley, LMHC #079407 Jonathan Nelson III, LCSW, MCAP #079408 Brenda Rockwell, LMHC 079409 Ages 2+ | Lakeside Counseling and Wellness Center 900 N. Swallowtail Drive, Suite 105, Port Orange, FL 32129 | Ph: 386-333-9717 Fax: 386-333-9718 |
| Carol S. Hull, LMHC #064509 Ages 10-64; does not accept Medicare. DOT-qualified substance abuse professional | 1025 West New York Avenue, Suite 2, Deland, FL 32720 | Ph: 386-668-5435 Fax: 386-738-5916 |
| Palm Coast Recovery Center Ages 18+; does not accept Medicare | 160 Cypress Point Parkway, Suite B201, Palm Coast, FL 32164 | Ph: 386-986-6498 Fax: 386-264-6336 |
| Asad Khan, MD #045159 Sharon Crane, LMHC #071524 Cindy L. Nelson, LMHC #068645 Ages 16+ | Medical & Psychiatric Institute of Florida, Inc. 927 Beville Road, Suite 7, South Daytona, FL 32119 | Ph: 386-269-9009 Fax: 386-269-9004 |

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SUBSTANCE USE DISORDER – OUTPATIENT SERVICES (2 of 2 pages)

REQUIRES PRIOR AUTHORIZATION. Please complete the “FHCP Referral Form” found at [Referrals, Prior Authorizations, and Orders](#). Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

Routine requests: Non-urgent and elective procedures should not be scheduled until approval is obtained to avoid patient financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible, as it may take up to 14 calendar days for determination of authorization.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as *urgent requests*. Physician offices should **call FHCP Central Referrals Department at 386.238.3230** to discuss urgent cases with a clinician, rather than faxing the request.

Outpatient services performed at the facilities below require prior authorization.

| | | |
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| Outpatient services performed at the facilities below require prior authorization. | | |
| Break the Cycle Ages 15+; does not accept Medicare | 724 S. Beach Street, #3, Daytona Beach, FL 32114 | Ph: 386-333-9622 Fax: 386-333-9778 |
| SMA Behavioral Health Services, Inc. Adult and Adolescent | 702 S. Ridgewood Avenue, Daytona Beach, FL 32114 356 Englenook Drive, Debary, FL 32713 | Both locations: Ph: 800-539-4228 Fax: 386-236-3161 |

SUBSTANCE USE DISORDER – PARTIAL HOSPITALIZATION PROGRAM

PRIOR AUTHORIZATION IS REQUIRED. The admitting facility must contact FHCP’s Case Management Department at **386-676-7187**. After hours and holidays, call the FHCP Call Center at **386-226-4542**. Fax records to **386-615-4038**.

| | | |
|--|---|---------------------------------------|
| Break the Cycle Ages 15+; does not accept Medicare | 724 S. Beach Street, #3, Daytona Beach, FL 32114 | Ph: 386-333-9622 Fax: 386-333-9778 |
| Palm Coast Recovery Center Ages 18+; does not accept Medicare | 160 Cypress Point Parkway, Suite B201, Palm Coast, FL 32164 | Ph: 386-986-6498 Fax: 386—264-6336 |
| 5 Palms Ages 18+; does not accept Medicare | 1200 W. Granada Boulevard, Suite 1, Ormond Beach, FL 32174 | Ph: 386-463-2107 Fax: 386-463-2331 |
| Heroes’ Mile Ages 18+; does not accept Medicare <i>Veterans’ care only.</i> | 2775 Big John Drive, Deland, FL 32724 | Ph: 386-337-7957 Fax: 386-337-7968 |

SUBSTANCE USE DISORDER – RESIDENTIAL

PRIOR AUTHORIZATION IS REQUIRED. The admitting facility must contact FHCP’s Case Management Department at **386-676-7187**. After hours and holidays, call the FHCP Call Center at **386-226-4542**. Fax records to **386-615-4038**.

| | | |
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| SMA Behavioral Health Services, Inc. Adult and Adolescent | Adult: 301 Justice Lane, Bunnell, FL 32110 Adolescent: 3875 Tiger Bay Road, Daytona Beach, FL 32124 | Both locations: Ph: 800-539-4228 Fax: 386-236-3161 |
| Blackberry Recovery Center Ages 18+; does not accept Medicare | 2775 Big John Drive, Deland, FL 32724 | Ph: 855-973-7333 Fax: 386-337-7968 |
| 5 Palms Ages 18+; does not accept Medicare | 515 Tomoka Avenue, Ormond Beach, FL 32174 | Ph: 386-463-2170 Fax: 386-463-2331 |

SUBSTANCE USE DISORDER – SUBOXONE SERVICES

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician’s office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

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| Krista Brinkerhoff, MD #089959 Samuel Rosati, MD #048992 Monique Upton, MD #037436 James Bryant, LCSW #093979 Ages 18+ Medical Records Fax: 386-481-5009 | Florida Health Care Plans Daytona Beach 330 N. Clyde Morris Boulevard, Suite 10, Daytona Beach, FL 32114 | Ph: 386-676-7175 Fax: 386-676-7134 |
|---|--|---------------------------------------|

SURGERY – CARDIOVASCULAR

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Be sure to include clinic notes, EKG, labs, or other appropriate documentation. Appointments can be made by the physician’s office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

Guidelines for TAVR evaluations are found under *TAVR*.

| | | |
|---|--|---|
| <p>John B. Holt, MD #000426 William Johnson, MD #000018 Ages 18+ Records required prior to scheduling</p> | <p>Atlantic Cardiovascular & Thoracic Surgeons, LLC 588 Sterthaus Avenue, Ormond, Beach, FL 32174</p> | <p>Ph: 386-672-9503 Fax: 386-672-0386</p> |
| <p>Utpal S. Desai, MD #009810 Patrick T. Mangonon, MD #059406 Willythssa Pierre-Louise, MD #089352 Ages 18+</p> | <p>AdventHealth Medical Group Cardiovascular & Thoracic Surgery 305 Memorial Medical Parkway, Suite 308, Daytona Beach, FL 32117 1061 Medical Center Drive, Suite 305, Orange City, FL 32763</p> | <p>Both locations: Ph: 386-231-3600 Fax: 386-231-3602</p> |
| <p>Robert Feezor, MD #060351 Sohit K. Khanna, MD #048751 Cary H. Meyers, MD #048752 Michael Yacoub, MD #075138 Ages 18+</p> | <p>UF Health Heart & Vascular Surgery at Halifax 311 N. Clyde Morris Boulevard, Suite 100, Daytona Beach, FL 32114</p> | <p>Ph: 386-241-1040 Fax: 386-226-2593</p> |

SURGERY – COLON

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician’s office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

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| <p>Harry H. Black, MD #001852 – All ages Andrew Fritze, MD #082826 – Ages 15+ Lars S. Nelson, MD 3086285 – Ages 18+ Joel Sebastien, MD #006578 Medical Records Fax: 386-481-5009</p> | <p>Florida Health Care Plans General Surgery 201 N. Clyde Morris Boulevard, Daytona Beach, FL 32114 2777 Enterprise Road, Suite 5, Orange City, FL 32763</p> | <p>Both locations: Ph: 386-238-3295 Fax: 386-238-3273</p> |
| <p>Steven Bower, MD #010391 – Ages 14+ John J. Cascone, MD #049876 – Ages 12+</p> | <p>AdventHealth Medical Group General Surgery Palm Coast 61 Memorial Medical Parkway, Suite 3807, Palm Coast, FL 32164 61 Memorial Medical Parkway, Suite 3805, Palm Coast, FL 32164</p> | <p>Ph: 386-586-1780 Fax: 386-586-1781 Ph: 386-586-1605 Fax: 386-586-1607</p> |
| <p>Dennis Diaz, MD #10Q154 Joan Iacobelli, MD #10S540 Jeremy Steinbaum, MD #006391 All ages</p> | <p>North Orlando Surgical Group, Inc. 2864 Wellness Avenue, Suite 200, Orange City, FL 32763</p> | <p>Ph: 386-775-0333 Fax: 386-775-0427</p> |
| <p>Frank Toub, MD #005494 Ages 18+</p> | <p>AdventHealth Medical Group General Surgery New Smyrna Beach 600 Palmetto Street, New Smyrna Beach, FL 32168</p> | <p>Ph: 386-428-8326 Fax: 386-428-2493</p> |

SURGERY – MINOR SURGERY

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician’s office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

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| <p>Harry H. Black, MD #001852 Joel Sebastien, MD #006578 Vijay Moradia, MD #003038 Caren Wilkie, MD #00002# Medical Records Fax: 386-481-5009</p> | <p>Florida Health Care Plans General Surgery 201 N. Clyde Morris Boulevard, Daytona Beach, FL 32114</p> | <p>Ph: 386-238-3295 Fax: 386-238-3273</p> |
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SURGERY – GENERAL (1 of 2 pages)

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician’s office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

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| <p>Harry H. Black, MD #001852 – All ages Joel Sebastien, MD #006578 – Ages 13+ Lars S. Nelson, MD 3086285 – Ages 18+ Andrew Fritze, MD #082826 – Ages 15+ Caren Wilkie, MD #00002E – Ages 13+ Medical Records Fax: 386-481-5009</p> | <p>Florida Health Care Plans General Surgery 201 N. Clyde Morris Boulevard, Daytona Beach, FL 32114</p> <p>2777 Enterprise Road, Suite 5, Orange City, FL 32763</p> | <p>Both locations: Ph: 386-238-3295 Fax: 386-238-3273</p> |
| <p>Steven Bower, MD #010391 – Ages 14+ John J. Cascone, MD #049876 – Ages 12+ Farhaad Golkar, MD #065347 – Ages 12+</p> | <p>AdventHealth Memorial Hospital Flagler 61 Memorial Medical Parkway, Suites 3805-3807, Palm Coast, FL 32164</p> <p>60 Memorial Medical Parkway, Palm Coast, FL 32164</p> | <p>Ph: 386-586-1780 Fax: 386-586-1781</p> <p>Ph: 386-586-4743 Fax: 386-589-4740</p> |

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SURGERY – GENERAL (2 of 2 pages)

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician’s office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

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| Aryan Modasi, MD #089705 Frank Toub, MD #005494 Rebecca Gill, MD #066822 Ages 18+ | AdventHealth Medical Group General Surgery New Smyrna Beach 600 Palmetto Street, New Smyrna Beach, FL 32168 | Ph: 386-428-8326 Fax: 386-428-2493 |
| Thomas Corbyons, MD #004024 Michael Donohoe, MD #003424 All ages | AdventHealth Medical Group General Surgery Deland 685 Peachwood Drive, Deland, FL 32720 | Ph: 386-738-5300 Fax: 386-738-9537 |
| Dennis Diaz, MD #10Q154 Joan Iacobelli, MD #10S540 Jeremy Steinbaum, MD #006391 All ages | North Orlando Surgical Group, Inc. 2864 Wellness Avenue, Suite 200, Orange City, FL 32763 | Ph: 386-775-0333 Fax: 386-775-0427 |
| Samuel Ogle, MD #10D378 | West Volusia Surgical, P.A. 70 Foxbridge Court, Suite B, Debary, FL 32713 | Ph: 407-409-8111 Fax: 407-409-8115 |

The providers below are HECN, DAYTONA STATE COLLEGE, AND BETHUNE-COOKMAN UNIVERSITY providers.

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| James T. Sutton, MD #009105 All ages | 588 Sterthaus Drive, Ormond Beach, FL 32174 | Ph: 386-672-9503 Fax: 386-672-0386 |
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SURGERY – HAND (1 of 2 pages)

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician’s office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

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| Juan Castaneda, DO #011373 Ages 6+ | Hand & Upper Extremity Surgery of Daytona Beach 667 Beville Road, Suite B, South Daytona, FL 32119 | Ph: 386-322-6882 Fax: 386-322-6848 |
| Tamara R. Clancy, MD #006794 All ages | Volusia Hand Surgery Clinic 315 Palm Coast Parkway, NE, Suite 4, Palm Coast, FL 32137 | Ph: 386-246-3063 Fax: 386-788-0679 |
| Tamara R. Clancy, MD #006794 Srikanth Eathiraju, MD #038612 Sarah Henry, MD #048405 All ages | Volusia Hand Surgery Clinic 3635 S. Clyde Morris Boulevard, Suite 900, Port Orange, FL 32137 | Ph: 386-788-4263 Fax: 386-788-0679 |
| Sarah Henry, MD #048405 All ages | Volusia Hand Surgery Clinic 239 N. Ridgewood Avenue, Edgewater, FL 32132 | Ph: 386-410-4972 Fax: 386-788-0679 |
| Brian Leung, MD #057939 All ages | Central Florida Bone & Joint Institute 2745 Rebecca Lane, Orange City, FL 32763 | Ph: 386-775-2012 Fax: 386-775-2013 |

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SURGERY – HAND (2 of 2 pages)

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician’s office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

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| <p>Christopher J. Matthews, MD #070986</p> <p>It is not required to order imaging prior to the referral, as the practice will order; however, if imaging is available, send it with the patient.</p> | <p>Orthopedic Clinic of Daytona Beach, PA 1075 Mason Avenue, Daytona Beach, FL 32117</p> <p>1890 LPGA Boulevard, Suite 240, Daytona Beach, FL 32117</p> <p>1165 Dunlawton Avenue, Suite 102, Port Orange, FL 32127</p> <p>1175 Dunlawton Avenue, Suite 1, Port Orange, FL 32127</p> <p>17 Old Kings Road North, Suite K, Palm Coast, FL 32137</p> | <p>All locations: Ph: 386-255-4596 Fax: 386-254-6819</p> |
| <p>Scott Putney, MD #082298 Corey Rosenbaum, DO #051951 Ages 18+</p> | <p>Flagler Health+ Orthopedic Specialists 145 City Place, Suite 201, Palm Coast, FL 32164</p> | <p>Ph: 888-481-2135 Ph: 386-627-7318 Fax: 386-627-7319</p> |
| <p>Louis C. Blaum, III, MD #011648 All ages</p> | <p>Blaum Hand Clinic 410 Palmetto Street, New Smyrna Beach, FL 32168</p> | <p>Ph: 386-267-6224 Fax: 386-703-2304</p> |

SURGERY – NEUROLOGICAL (NEUROSURGERY)

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician’s office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol. For urgent neurosurgery referrals, the requesting provider should call to speak to the physician of choice.

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| <p>Silvia Baxter, MD #094365 Jason Blatt, MD #074010 Nohra Chalouhi, MD #089429 Brian Hoh, MD #075457 Rohit Khanna, MD #006424 Michael Munz, MD #092585 Adam Polifka, MD #074620 Ages 18+ Patrick Han, MD #087120 Ages 16+</p> | <p>Halifax/UF Health Center for Neurosurgery 311 N. Clyde Morris Boulevard, Suite 550, Daytona Beach, FL 32114</p> | <p>Ph: 386-255-2340 Fax: 352-627-4802</p> |
| <p>Erinc Akture, MD #099806 Wissam Elfallal, MD #097805 Robert Martin, MD #10A067 Dennis Mark Murphy, MD #143848 Jesna Sublett, MD #096451 Gregory Velat, MD #056531 Federico Vinas, MD #106957 Michael Wolak, MD #091418 Ages 18+</p> | <p>AdventHealth Medical Group Neurosurgery at Daytona Beach 305 Memorial Medical Parkway, Suite 505, Daytona Beach, FL 32117 305 Memorial Medical Parkway, Suite 303, Daytona Beach, FL 32117</p> | <p>Both locations: Ph: 386-231-3540 Fax: 386-231-3544</p> |

SURGERY – ORAL

REQUIRES PRIOR AUTHORIZATION. Please complete the “FHCP Referral Form” found at [Referrals, Prior Authorizations, and Orders](#). Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

Routine requests: Non-urgent and elective procedures should not be scheduled until approval is obtained to avoid patient financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible, as it may take up to 14 calendar days for determination of authorization.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as *urgent requests*. Physician offices should **call FHCP Central Referrals Department at 386.238.3230** to discuss urgent cases with a clinician, rather than faxing the request.

For accidental dental injury services, call FHCP Dental Daytona Beach at **386-238-3280**, and they will advise you whom to contact in network to arrange for treatment of the FHCP member.

SURGERY – ORTHOPEDICS (1 of 4 pages)

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order, clinical, and therapy notes to the specialist. Appointments can be made by the physician’s office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

For non-surgical orthopedics, see *ORTHOPEDICS – SPORTS MEDICINE*.

| | | |
|---|--|---|
| Douglas K. Dew, MD #036977 All ages | 50 Cypress Point Parkway, Suite C1-2, Palm Coast, FL 32137 | Ph: 386-447-2210 Fax: 904-825-2303 |
| Paul Suhey, DO #092419 David Gay, MD #10N313 Jeffrey Keen, MD #10U001 Scott Putney, MD #082298 Corey Rosenbaum, DO #051951 Ages 18+ | Flagler Health+ Orthopedic Specialists 145 City Place, Suite 201, Palm Coast, FL 32164 | Ph: 888-481-2135 Ph: 386-627-7318 Fax: 386-627-7319 |
| Marc Harr, MD #004965 Scott Silas, MD #002642 All ages | Orthopedic Center of Volusia 1630 Mason Avenue, Suite B, Daytona Beach, FL 32117 | Ph: 386-274-5252 Fax: 386-274-5544 |
| Charles Kollmer, MD #006651 All ages | New Smyrna Beach Orthopedics 812 W. Indian River Boulevard, Edgewater, FL 32132 | Ph: 386-426-1411 Fax: 386-426-0457 |
| Brian Leung, MD #057939 Kathryn Crum, MD #067773 Juan Agudelo, MD #098571 All ages | Central Florida Bone & Joint Institute 2745 Rebecca Lane, Orange City, FL 32763 | Ph: 386-775-2012 Fax: 386-775-2013 |
| Srinivasa Sridhar, MD #008858 All ages. ACL repair is not offered. | Atlantic Orthopedic Associates, PA 1400 Dunlawton Avenue, Suite 1-A, Port Orange, FL 32127 | Ph: 386-760-5008 Fax: 386-760-0084 |

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SURGERY – ORTHOPEDICS (2 of 4 pages)

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order, clinical, and therapy notes to the specialist. Appointments can be made by the physician’s office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

For non-surgical orthopedics, see *ORTHOPEDICS – SPORTS MEDICINE*.

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| <p>Ross P. Smith, MD #083355 James Bryan, MD #006073 Richard K. Gaines, MD #10AB03 Albert Gillespy, MD #004452 Mark Gillespy, MD #004501 Brian Hatten, MD #125572 Kate Heinlein, MD #073915 Brittney Lambie, MD #064604 Jeffrey Martin, MD #107390 Christopher Matthews, MD #070986 Todd McCall, MD #10B922 All ages</p> | <p>Orthopedic Clinic of Daytona Beach, PA 1075 Mason Avenue, Daytona Beach, FL 32117</p> <p>1890 LPGA Boulevard, Suite 240, Daytona Beach, FL 32117</p> <p>1165 Dunlawton Avenue, Suite 102, Port Orange, FL 32127</p> <p>1175 Dunlawton Avenue, Suite 1, Port Orange, FL 32127</p> <p>17 Old Kings Road North, Suite K, Palm Coast, FL 32137</p> | <p>All locations: Ph: 386-255-4596 Fax: 386-254-6819</p> |
| <p>J. Richard Rhodes, MD #008855 All ages</p> | <p>UF Halifax Health Orthopedics 3400 Halifax Crossing Boulevard, Suite 200, Deltona, FL 32725</p> | <p>Ph: 386-457-6384 Fax: 386-457-6385</p> |
| <p>William Browning, III, DO #074872 Gregory White, MD #10AF78 All ages <i>These listed locations only →</i></p> | <p>AdventHealth Medical Group Orthopedics – these locations only: 600 Palmetto Street, New Smyrna Beach, FL 32168</p> <p>125 Florida Memorial Pkwy, Suite 2200, New Smyrna Beach, FL 32168</p> <p>5535 S. Williamson Blvd., Suite 722, Port Orange, FL 32128</p> | <p>Ph: 386-424-3845 Fax: 386-424-3847</p> <p>Ph: 386-454-3845 Fax: 386-424-3847</p> <p>Ph: 386-409-6836 Fax: 386-409-6910</p> |

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SURGERY – ORTHOPEDICS (3 of 4 pages)

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order, clinical, and therapy notes to the specialist. Appointments can be made by the physician’s office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

For non-surgical orthopedics, see *ORTHOPEDICS – SPORTS MEDICINE*.

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| <p>Antony Denard, MD #054447 Benjamin Lindbloom, MD #088857 Denis Alter, MD #005138 Raymond Weiland, DO #088081 Ages 16+ <i>Flagler County Members only</i></p> | <p>AdventHealth Medical Group Orthopedics – <i>Flagler County Members only</i> 61 Memorial Medical Parkway, Suite 2801, Palm Coast, FL 32164</p> <p>21 Hospital Drive, Suite 110, Palm Coast, FL 32164</p> <p>120 Cypress Edge Drive, Suite 207, Palm Coast, FL 32164</p> | <p>Ph: 386-200-5296 Fax: 386-586-1939</p> <p>Ph: 386-586-1910 Fax: 386-586-1912</p> <p>Ph: 386-200-5296 Fax: 386-586-4411</p> |
| <p>Thomas J. Brodrick, MD #004328 Mark Hollman, MD #000050 Royce Hood Jr., MD #000039 Stephane Lavoie, MD #000132 Stephen M. Reed, MD #001954 Brandon Steen, MD #043372 Nathan Turnbull, MD #049624 Jonathon Waldbaum, MD #049624 Jonathon Watts, MD #100770 All ages (under 14 on a case-by-case basis)</p> | <p>Florida Orthopedic Associates, PA 617 Canal Street, Suite 110, New Smyrna Beach, FL 32168</p> <p>740 W. Plymouth Avenue, Deland, FL 32720</p> <p>1053 Medical Center Drive, Suite 101, Orange City, FL 32763</p> | <p>Ph: 386-734-9122 Fax: 386-774-2545</p> <p>Ph: 386-736-9122 Fax: 386-774-2545</p> <p>Ph: 386-774-2500 Fax: 386-774-2545</p> |

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SURGERY – ORTHOPEDICS (4 of 4 pages)

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order, clinical, and therapy notes to the specialist. Appointments can be made by the physician’s office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

For non-surgical orthopedics, see *ORTHOPEDICS – SPORTS MEDICINE*.

The providers below are HECN, DAYTONA STATE COLLEGE, and BETHUNE-COOKMAN UNIVERSITY providers.

| | | |
|---|---|---------------------------------------|
| Normal Seltzer, MD #003476 | Halifax Orthopedic Clinic 614 N. Peninsula Drive, Daytona Beach, FL 32118 | Ph: 386-257-2602 Fax: 386-257-2329 |
| Charles B. Williamson, MD #003397 | 3635 S. Clyde Morris Boulevard, Suite 600, Port Orange, FL 32129 | Ph: 386-760-288 Fax: 386-760-8866 |
| Michael Fulton, MD #003644 Ages 10+ | 3127 W. International Speedway Blvd., Daytona Beach, FL 32124 | Ph: 386-258-9502 Fax: 386-239-9781 |

SURGERY – PLASTIC – (1 of 2 pages)

REQUIRES PRIOR AUTHORIZATION. Please complete the “FHCP Referral Form” found [Referrals, Prior Authorizations, and Orders](#). Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

Routine requests: Non-urgent and elective procedures should not be scheduled until approval is obtained to avoid patient financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible, as it may take up to 14 calendar days for determination of authorization.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as *urgent requests*. Physician offices should **call FHCP Central Referrals Department at 386.238.3230** to discuss urgent cases with a clinician, rather than faxing the request.

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| Richard V. Cashio, Jr. MD #10B744 Ages 18+ | 61 Memorial Medical Parkway, Suite 2802, Palm Coast, FL 32164 | Ph: 386-313-1982 Fax: 386-313-1985 |
| Ashley Lentz, MD #058872 Carl Lentz III, MD #004080 All ages | Lentz Plastic Surgery, PLCC 1265 W. Granada Boulevard, Suite 3, Ormond Beach, FL 32174 | Ph: 386-252-8051 Fax: 386-252-1173 |
| Jillian Morrison, MD #072389 All ages Dermatological & breast reconstruction | Mid Florida Dermatology and Plastic Surgery 519 North Dixie Freeway, New Smyrna Beach, FL 32168 802 Sterthaus Drive, Suite C, Ormond Beach, FL 32174 14 Office Park Drive, Suite 6, Palm Coast, FL 32137 | Ph: 407-299-7333 Ph: 888-318-3183 Fax: 407-293-2049 Helpline: 407-581-4171 |

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SURGERY – PLASTIC – (2 of 2 pages)

SEE INSTRUCTIONS ON PAGE 1 OF 2 PAGES.

| | | |
|---|---|---------------------------------------|
| Sergio Zamora, MD #006299 All ages | 1890 LPGA Boulevard, Suite 150, Daytona Beach, FL 32117 | Ph: 386-274-5557 Fax: 386-274-5527 |
| Noah Prince, MD #094332 Rachel Cohen-Shohet, MD #099031 All ages HECN members only. | Halifax / UF Health Plastic Surgery and Aesthetics Center 311 N. Clyde Morris Boulevard, Suite 500, Daytona Beach, FL 32114 | Ph: 386-241-1011 Fax: 386-241-1012 |

SURGERY – RECTAL

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

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| <p>David Meese, MD #004013 Andrew Ritter, MD #003473 John Tolland, MD #006725 Kathleen Williams, MD #009804 Robert Yu, MD #082709 All ages</p> | <p>Colon & Rectal Surgery Associates 550 Memorial Circle, Suite H, Ormond Beach, FL 32174</p> <p>1185 Dunlawton Avenue, Suite 100, Port Orange, FL 32127</p> | <p>Ph: 386-672-0017 Fax: 386-672-6732</p> <p>Ph: 386-756-7066 Fax: 386-672-1512</p> |
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SURGICAL – THORACIC

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Be sure to include clinic notes, test results, or other appropriate documentation. Appointments can be made by the physician’s office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

Guidelines for TAVR evaluations are found under *TAVR*.

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| <p>Utpal S. Desai, MD #009810 Patrick T. Mangonon, MD #059406 Willythssa Pierre-Louise, MD #089352 Ages 18+</p> | <p>AdventHealth Medical Group Cardiovascular & Thoracic Surgery 305 Memorial Medical Parkway, Suite 308, Daytona Beach, FL 32117 1061 Medical Center Drive, Suite 305, Orange City, FL 32763</p> | <p>Both locations: Ph: 386-231-3600 Fax: 386-231-3602</p> |
| <p>Robert Feezor, MD #060351 Sohit, K. Khanna, MD #048751 Cary H. Meyers, MD #048752 Michael Yacoub, MD #075138 Ages 18+</p> | <p>UF Health Heart & Vascular Surgery at Halifax 311 N. Clyde Morris Boulevard, Suite 100, Daytona Beach, FL 32114</p> | <p>Ph: 386-226-2662 Fax: 386-226-2593</p> |
| <p>Thomas Corbyons, MD #004024 Michael Donohoe, MD #003724 All ages</p> | <p>AdventHealth Group General Surgery Deland 685 Peachwood Drive, Deland, FL 32720</p> | <p>Ph: 386-738-5300 Fax: 386-738-9537</p> |
| <p>Jeremy Steinbaum, MD #006391 All ages</p> | <p>North Orlando Surgical Group, Inc. 2864 Wellness Avenue, Suite 200, Orange City, FL 32763</p> | <p>Ph: 386-775-0333 Fax: 386-775-0427</p> |
| <p>John A. Walsh, MD #011584</p> | <p>14 Office Park Drive, Suite 7, Palm Coast, FL 32137</p> | <p>Ph: 386-302-5093</p> |

SURGERY – UROGYNECOLOGY & PELVIC RECONSTRUCTION

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician’s office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

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| Julie Schneider, MD #011823 FHCP Medicare & Triple Option point of service only | AdventHealth Medical Group 335 Clyde Morris Boulevard, Suite 240, Ormond Beach, FL 32174 | Ph: 386-231-6172 Fax: 386-676-6173 |
| Jason R. Thompson, MD #138267 Ages 18+ | Florida Urogynecology & Reconstructive Surgery, PA 6885 Belfort Oaks Place, Suite 210, Jacksonville, FL 32216 | Ph: 904-652-0373 Fax: 904-652-0378 |

SURGERY – VASCULAR (1 of 3 pages)

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Be sure to include clinic notes, test results, or other appropriate documentation. Appointments can be made by the physician’s office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

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| Stephen Minor, MD #10P1580 Ages 18+ See also <i>Peripheral Vascular Intervention</i> | Florida Health Care Plans Daytona Beach 350 N. Clyde Morris Boulevard, 2 nd Floor, Daytona Beach, FL 32114 | Ph: 386-238-3289 Fax: 386-238-3296 |
| John B. Holt, MD #000426 William H. Johnson, MD #000018 Ages 18+ Records required prior to scheduling | Atlantic Cardiovascular & Thoracic Surgeons, LLC 588 Sterthaus Avenue, Ormond Beach, FL 32174 | Ph: 386-672-9503 Fax: 386-672-0386 |
| Thomas Corbyons, MD #004024 Michael Donohoe, MD #003724 All ages | AdventHealth Group General Surgery Deland 685 Peachwood Drive, Deland, FL 32720 | Ph: 386-738-5300 Fax: 386-738-9537 |

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SURGERY – VASCULAR (2 of 3 pages)

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Be sure to include clinic notes, test results, or other appropriate documentation. Appointments can be made by the physician’s office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

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| Utpal S. Desai, MD #009810 Patrick T. Mangonon, MD #059406 Willythssa Pierre-Louise, MD #089352 Ages 18+ | AdventHealth Medical Group Cardiovascular & Thoracic Surgery 305 Memorial Medical Parkway, Suite 308, Daytona Beach, FL 32117 1061 Medical Center Drive, Suite 305, Orange City, FL 32763 | Both locations: Ph: 386-231-3600 Fax: 386-231-3602 |
| Robert Feezor, MD #060351 Sohit, K. Khanna, MD #048751 Cary H. Meyers, MD #048752 Michael Yacoub, MD #075138 Ages 18+ | UF Health Heart & Vascular Surgery at Halifax 311 N. Clyde Morris Boulevard, Suite 100, Daytona Beach, FL 32114 | Ph: 386-226-2662 Fax: 386-226-2593 |
| Joan Iacobelli, MD #10S540 Jeremy Steinbaum, MD #006391 All ages | North Orlando Surgical Group, Inc. 2864 Wellness Avenue, Suite 200, Orange City, FL 32763 | Ph: 386-775-0333 Fax: 386-775-0427 |
| Ryan Messiner, DO #038113 Ages 18+ | The Vein & Vascular Center of North Orlando 1061 Medical Center Drive, Suite 102, Orange City, FL 32763 | Ph: 386-917-7315 Fax: 386-917-7334 |
| James Sutherland, DO #043239 Ages 18+ | AdventHealth Medical Group General Surgery Orange City 1061 Medical Center Drive, Suite 212, Orange City, FL 32763 | Ph: 386-917-7620 Fax: 386-917-7621 |
| Frank Toub, MD #005494 Ages 18+ | AdventHealth Medical Group General Surgery New Smyrna Beach 600 Palmetto Street, New Smyrna Beach, FL 32168 | Ph: 386-428-8326 Fax: 386-428-2493 |
| John A. Walsh, MD #011584 | 14 Office Park Drive, Suite 7, Palm Coast, FL 32137 | Ph: 386-302-5093 |

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SURGERY – VASCULAR (3 of 3 pages)

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Be sure to include clinic notes, test results, or other appropriate documentation. Appointments can be made by the physician’s office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

| | | |
|--|---|---------------------------------------|
| James T. Sutton, MD #009105 All ages | 588 Sterthaus Drive, Ormond Beach, FL 32174 | Ph: 386-672-9503 Fax: 386-672-0386 |
| Ratan Ahuja, MD #000397 Ages 18+ | Central Florida Cardiovascular Consultants, PL 915 Harley Strickland Blvd., Orange City, FL 32763 | Ph: 386-456-0300 Fax: 386-456-0303 |

SURGICAL FACILITIES (1 of 3 pages)

REQUIRES PRIOR AUTHORIZATION. Schedule the surgery with the hospital/surgical center, arrange for pre-op, and notify the member. The requesting surgeon should then complete the “Request for Surgical & Special Procedure Form” found at [Referrals, Prior Authorizations, and Orders](#). Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling. The surgeon will only be notified if the surgery is *not* approved.

Routine requests: Non-urgent and elective procedures should not be scheduled until approval is obtained to avoid patient financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible, as it may take up to 14 calendar days for determination of authorization.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as *urgent requests*. Physician offices should **call FHCP Central Referrals Department at 386.238.3230** to discuss urgent cases with a clinician, rather than faxing the request.

| | | |
|--|--|---------------------------------------|
| FHCP Ambulatory Surgical Center #048538 | Florida Health Care Plans Ambulatory Surgical Center 2777 Enterprise Road, Orange City, FL 32763 | Ph: 386-481-6285 Fax: 386-481-6885 |
| Atlantic Surgery Center, Inc. #00YH63 | 541 Health Boulevard, Daytona Beach, FL 32114 | Ph: 386-248-8221 Fax: 386-248-8226 |
| East Coast Surgery Center #065070 | 1871 LPGA Boulevard, Daytona Beach, FL 32117 | Ph: 386-366-8181 Fax: 386-366-8182 |

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SURGICAL FACILITIES (2 of 3 pages)

SEE INSTRUCTIONS ON PAGE 1 OF 3 PAGES.

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|---|---|---------------------------------------|
| Halifax Health #00Y007 | 303 N. Clyde Morris Boulevard, Daytona Beach, FL 32114 | Ph: 386-254-4000 |
| Halifax Health Atlantic Campus #00Y007 | 400 N. Clyde Morris Boulevard, Daytona Beach, FL 32114 | Ph: 386-239-5000 |
| Halifax Health Twin Lakes Surgery Center #00Y007 | 1890 LPGA Boulevard, Daytona Beach, FL 32117 | Ph: 386-425-3232 Fax: 386-425-3238 |
| AdventHealth New Smyrna Beach #00Y010 | 401 Palmetto Street, New Smyrna Beach, FL 32168 | Ph: 386-424-5000 Fax: 386-424-5054 |
| Blue Springs Surgery Center #10G603 | 1053 Medical Center Drive, Suite 201, Orange City, FL 32763 | Ph: 386-878-8080 Fax: 386-878-8081 |
| AdventHealth Deland #00YG80 | 701 W. Plymouth Ave., Deland, FL 32720 | Ph: 386-943-4610 Fax: 386-917-5576 |
| AdventHealth Fish Memorial #00YG34 | 1055 Saxon Blvd, 1 st Floor, Orange City, FL 32763 | Ph: 386-917-5428 Fax: 386-917-5576 |
| AdventHealth Palm Coast #00Y015 | 60 Memorial Medical Parkway, Palm Coast, FL 32168 | Ph: 386-586-4402 Fax: 386-917-5576 |

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SURGICAL FACILITIES (3 of 3 pages)

SEE INSTRUCTIONS ON PAGE 1 OF 3 PAGES.

| | | |
|---|---|---------------------------------------|
| AdventHealth Deland #00YG80 | 701 W. Plymouth Avenue, Deland, FL 32724 | Ph: 386-943-4710 Fax: 386-943-4759 |
| AdventHealth Daytona Beach #00Y004 | 301 Memorial Medical Pkwy., Daytona Beach, FL 32117 | Ph: 386-676-6105 Fax: 386-676-6498 |
| Surgery Center of Volusia, LLC #118394 | 3635 Clyde Morris Boulevard, Suite 500, Port Orange, FL 32129 | Ph: 386-760-8151 Fax: 386-760-8185 |

SUTURE & STAPLE REMOVAL

Prior authorization from FHCP Central Referrals is **not needed**. Appointments can be made by the physician's office, or the member can walk in during business hours.

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| Florida Health Care Plans EHCC Daytona Beach | 350 North Clyde Morris Boulevard, 1 st Floor, Daytona Beach, FL 32114 | Ph: 386-238-3221 Fax: 386-235-3232 |
| Florida Health Care Plans EHCC Edgewater | 239 N. Ridgewood Avenue, Edgewater, FL 32132 | Ph: 386-427-4868 Fax: 386-481-6591 |
| Florida Health Care Plans EHCC Orange City | 2777 Enterprise Road, Orange City, FL 32763 | Ph: 386-774-2550 Fax: 386-774-5667 |
| Florida Health Care Plans EHCC Deland | 937 N. Spring Garden Avenue, Deland, FL 32720 | Ph: 386-736-1948 Fax: 386-734-4571 |
| Florida Health Care Plans EHCC Ormond Beach | 461 S. Nova Road, Ormond Beach, FL 32174 | Ph: 386-671-4337 Fax: 386-671-1127 |
| Florida Health Care Plans Port Orange | 740 Dunlawton Avenue, Port Orange, FL 32127 | Ph: 386-763-1000 Fax: 386-481-6399 |

TAVR EVALUATIONS

REQUIRES PRIOR AUTHORIZATION. The requesting provider should complete the “FHCP Referral Form” found at [Referrals, Prior Authorizations, and Orders](#). Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

Routine requests: Non-urgent and elective procedures should not be scheduled until approval is obtained to avoid patient financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible, as it may take up to 14 calendar days for determination of authorization.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as *urgent requests*. Physician offices should **call FHCP Central Referrals Department at 386.238.3230** to discuss urgent cases with a clinician, rather than faxing the request.

TERTIARY CARE CENTERS

REQUIRES PRIOR AUTHORIZATION. The requesting provider should complete the “FHCP Referral Form” found at [Referrals, Prior Authorizations, and Orders](#). Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

Routine requests: Non-urgent and elective procedures should not be scheduled until approval is obtained to avoid patient financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible, as it may take up to 14 calendar days for determination of authorization.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as *urgent requests*. Physician offices should **call FHCP Central Referrals Department at 386.238.3230** to discuss urgent cases with a clinician, rather than faxing the request.

TRANSPLANTS

REQUIRES PRIOR AUTHORIZATION. Do not make arrangements for the services without prior authorization. The requesting provider should complete the “FHCP Referral Form” found [Referrals, Prior Authorizations, and Orders](#). Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

Routine requests: Non-urgent and elective procedures should not be scheduled until approval is obtained to avoid patient financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible, as it may take up to 14 calendar days for determination of authorization.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as *urgent requests*. Physician offices should **call FHCP Central Referrals Department at 386.238.3230** to discuss urgent cases with a clinician, rather than faxing the request.

ULTRASOUND (1 of 2 pages)

Prior authorization from FHCP Central Referrals is not needed. Call the selected FHCP Ultrasound Department listed below to schedule, then confirm the appointment date/time with the member. Send the provider’s order to the appropriate location via fax.

Obstetrical (OB) and breast ultrasounds are not performed at FHCP Ultrasound Departments.

| | | | |
|---------------------------|--|--|---------------------------------------|
| Florida Health Care Plans | FHCP Daytona Beach Ultrasound Department 350 N. Clyde Morris Boulevard, 1 st Floor, Daytona Beach, FL 32114 | | Ph: 386-238-3270 Fax: 386-238-3256 |
| Florida Health Care Plans | FHCP Deland Ultrasound Department 937 North Spring Garden Avenue, Deland, FL 32720 | | Fax: 386-734-4571 |
| Florida Health Care Plans | FHCP Orange City Ultrasound Department 2777 Enterprise Road, Orange City, FL 32132 | | Fax: 386-774-5667 |
| Florida Health Care Plans | FHCP Edgewater Ultrasound Department 239 N. Ridgewood Avenue, Edgewater, FL 32132 | | Fax: 386-481-6593 |
| Florida Health Care Plans | FHCP Palm Coast Parkway Ultrasound Department 309 Palm Coast Parkway, Palm Coast, FL 32137 | | Fax: 386-446-0324 |
| Florida Health Care Plans | FHCP Palm Coast City Place Ultrasound Department 145 City Place Parkway, Palm Coast, FL 32137 | | Fax: 386-302-0980 |
| Florida Health Care Plans | FHCP Port Orange Ultrasound Department 740 Dunlawton Avenue, Port Orange, FL 32127 | | Fax: 386-481-6355 |
| Florida Health Care Plans | FHCP Ormond Beach Ultrasound Department 300 Clyde Morris Boulevard, Ormond Beach, FL 32174 | | Fax: 386-238-3256 |

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ULTRASOUND (2 of 2 pages)

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

| | | |
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| Cyrus Diagnostic Imaging, Inc. #109138 (N) Patients screened for mobility | 165 Waymont Court, Lake Mary, FL 32746 | Ph: 407-321-3012 Fax: 407-321-9006 |
|---|--|---------------------------------------|

Legend:

- **(H) – Outpatient hospital department or facility**
- **(N) – Outpatient non-hospital department or facility**

Out of pocket costs may vary, depending on location or benefit plan.

UNLISTED PROVIDERS OR FACILITIES

ANY PROVIDER, HOSPITAL, OR OTHER FACILITY NOT LISTED IN THIS DIRECTORY (OUT OF FHCP NETWORK) REQUIRES PRIOR AUTHORIZATION. The requesting provider should complete the “FHCP Referral Form” found at [Referrals, Prior Authorizations, and Orders](#). Fax the form and supporting documentation, including the provider’s/facility’s name, location, and phone number, to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

Routine requests: Non-urgent and elective procedures should not be scheduled until approval is obtained to avoid patient financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible, as it may take up to 14 calendar days for determination of authorization.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as *urgent requests*. Physician offices should **call FHCP Central Referrals Department at 386.238.3230** to discuss urgent cases with a clinician, rather than faxing the request.

A referral to a non-participating or supplemental provider *may be approved* under the following circumstances:

- A particular skill or service is not available from an FHCP provider or an FHCP network provider.
- An FHCP provider or FHCP network provider is not available or accessible with established availability timeframe for prompt service.
- An FHCP provider or FHCP network provider is not geographically accessible to our member.

URGENT CARE SERVICES (1 of 2 pages) – See first: *EXTENDED HOURS CARE CENTERS*

Prior authorization from FHCP Central Referrals is not needed. FHCP members may utilize these facilities when FHCP Extended Hours Care Centers (EHCC) and the member’s primary care physician (PCP) are unavailable for medical services. Urgent Care providers should attempt to direct the member to the member’s primary care physician (PCP) or an FHCP Extended Hours Care Center (EHCC) if available prior to initiating treatment.

| | | |
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| Advanced Urgent Care All ages | 1690 Dunlawton Avenue, Suite 120, Port Orange, FL 32127 | Ph: 386-271-2273 Fax: 386-271-2274 |
| MediQuick Urgent Care Center Ages 4+ | 6 Office Park Drive, Palm Coast, FL 32137 140 Pinnacles Drive, Palm Coast, FL 32164 | Ph: 386-447-6615 Fax: 386-447-1266 Ph: 386-597-2829 Fax: 386-313-1923 |
| New Smyrna Beach Urgent Care, LLC | 1860 Renzulli Road, New Smyrna Beach, FL 32128 | Ph: 386-663-3061 Fax: 386-663-3066 |
| Ormond Beach Urgent Care | 126 S. Nova Road, Ormond Beach, FL 32174 | Ph: 386-673-9949 Fax: 386-673-9952 |

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URGENT CARE (2 of 2 pages) – See first: *EXTENDED HOURS CARE CENTERS*

Prior authorization from FHCP Central Referrals is not needed. FHCP members may utilize these facilities when FHCP Extended Hours Care Centers and the member’s primary care physician (PCP) are unavailable for medical services. Urgent Care providers should attempt to direct the member to the member’s primary care physician (PCP) or an FHCP Extended Hours Care Center (EHCC) if available prior to initiating treatment.

| | | |
|---|---|---------------------------------------|
| Prime Care at Twin Lakes Ages 6 months+ | 1890 LPGA Boulevard, Suite 130, Daytona Beach, FL 32117 | Ph: 386-274-2212 Fax: 386-274-1508 |
| Prime Care at New Smyrna Beach Ages 6 months+ | 1327 Saxon Drive, New Smyrna Beach, FL 32169 | Ph: 386-767-2402 Fax: 386-767-1566 |
| Prompt Care of Central Florida, LLC | 1133 Saxon Boulevard, Orange City, FL 32763 | Ph: 386-878-4137 Fax: 386-878-4293 |
| Twilight Pediatrics Closed holidays | 1688 W. Granada Boulevard, Suite 1A, Ormond Beach, FL 32174 | Ph: 386-615-4414 Fax: 386-615-8466 |
| Advanced EmUrgent Care All ages | 1639 North Volusia Avenue, Suite B, Orange City, FL 32763 | Ph: 386-777-2273 Fax: 386-628-0045 |

UROLOGY

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol. Patient should bring any radiological films to their appointment.

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| <p>Bennett Scaglia, MD #10K206 Shawn W. Thomas, DO #040021 Ages 18+; adolescents on a case-by-case basis</p> | <p>UF Health Urology – Halifax Health 311 N. Clyde Morris Boulevard, Suite 480, Daytona Beach, FL 32114</p> | <p>Ph: 386-317-3960 Fax: 386-254-3131</p> |
| <p>Billy Vanasupa, MD #077863 Anthony Cantwell, MD #000599 Jeffrey Dann, MD #010952 Martin Dineen, MD #003540 Evan M. Fynes, MD #043681 Michael Grable, MD #001811 Samuel Lawindy, MD #057351 Mathew Merrell, MD #009320 Terrance Regan, MD #001842 Stephen Weiss, MD #000126 Robert Youngman, MD #000347 Arash Rafiei, MD #049271 Ages 18+</p> | <p>Atlantic Urology – A division of Advanced Urology Institute 545 Health Boulevard, Daytona Beach, FL 32114</p> <p>506 Palmetto Street, New Smyrna Beach, FL 32168</p> <p>685 Peachwood Drive, Suite 1, Deland, FL 32164</p> <p>21 Hospital Drive, Suite 140, Palm Coast, FL 32164</p> <p>900 N. Swallowtail Drive, Suite 106, Port Orange, FL 32129</p> <p>2583 S. Volusia Avenue, Suites 300-400, Orange City, FL 32763</p> | <p>Ph: 386-239-8500 Fax: 386-239-8530</p> <p>Ph: 386-427-9554 Fax: 386-427-2157</p> <p>Ph: 386-736-3463 Fax: 386-736-3492</p> <p>Ph: 386-445-8530 Fax: 386-446-5087</p> <p>Ph: 386-756-1945 Fax: 386-239-8530</p> <p>Ph: 386-774-2121 Fax: 386-774-5505</p> |

VACUUM-ASSISTED CLOSURE DEVICES

Please refer to the *WOUND CARE* section of this document for instructions.

VARICOSE VEIN TREATMENT – (1 of 3 pages)

REQUIRES PRIOR AUTHORIZATION. The requesting provider should complete the “FHCP Referral Form” found at [Referrals, Prior Authorizations, and Orders](#). Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

Routine requests: Non-urgent and elective procedures should not be scheduled until approval is obtained to avoid patient financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible, as it may take up to 14 calendar days for determination of authorization.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as *urgent requests*. Physician offices should **call FHCP Central Referrals Department at 386.238.3230** to discuss urgent cases with a clinician, rather than faxing the request.

| | | |
|--|--|---|
| <p>John B. Holt, MD #000426 William Johnson, MD #000018 Ages 18+ Records required prior to scheduling</p> | <p>Atlantic Cardiovascular & Thoracic Surgeons, LLC 588 Sterthaus Avenue, Ormond, Beach, FL 32174</p> | <p>Ph: 386-672-9503 Fax: 386-672-0386</p> |
| <p>Utpal S. Desai, MD #009810 Patrick T. Mangonon, MD #059406 Willythssa Pierre-Louis, MD #089352 Ages 18+</p> | <p>AdventHealth Group Cardiovascular & Thoracic Surgery 305 Memorial Medical Parkway, Suite 308, Daytona Beach, FL 32117 1061 Medical Center Drive, Suite 305, Orange City, FL 32763</p> | <p>Both locations: Ph: 386-231-3600 Fax: 386-231-3602</p> |
| <p>Robert Feezor, MD #060351 Sohit, K. Khanna, MD #048751 Cary H. Meyers, MD #048752 Michael Yacoub, MD #075138 Ages 18+</p> | <p>UF Health Heart & Vascular Surgery at Halifax 311 N. Clyde Morris Boulevard, Suite 100, Daytona Beach, FL 32114</p> | <p>Ph: 386-226-2662 Fax: 386-226-2593</p> |

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VARICOSE VEIN TREATMENT – (2 of 3 pages)

SEE INSTRUCTIONS ON PAGE 1 OF 3 PAGES.

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| <p>Thomas Corbyons, MD #004024 Michael Donohoe, MD #003424 All ages</p> | <p>AdventHealth Medical Group General Surgery Deland 685 Peachwood Drive, Deland, FL 32720</p> | <p>Ph: 386-738-5300 Fax: 386-738-9537</p> |
| <p>Frank Toub, MD #005494 Ages 18+</p> | <p>AdventHealth Medical Group General Surgery New Smyrna Beach 600 Palmetto Street, New Smyrna Beach, FL 32168</p> | <p>Ph: 386-428-8326 Fax: 386-428-2493</p> |
| <p>John A. Walsh, MD #011584</p> | <p>14 Office Park Drive, Suite 7, Palm Coast, FL 32137</p> | <p>Ph: 386-302-5093</p> |
| <p>Ryan Messiner, DO #038113 Ages 18+</p> | <p>The Vein & Vascular Center of North Orlando 1061 Medical Center Drive, Suite 102, Orange City, FL 32763</p> | <p>Ph: 386-917-7315 Fax: 386-917-7334</p> |
| <p>Kyle Herron, MD #091608 Ages 18+</p> | <p>Upperline Health Vein Center 790 Dunlawton Avenue, Suite C, Port Orange, FL 32127 1890 LPGA Boulevard, Suites 255, Daytona Beach, FL 32117 21 Hospital Drive, Suite 170, Palm Coast, FL 32164</p> | <p>Ph: 386-788-6333 Fax: 386-788-3993 Ph: 386-281-3524 Fax: 386-265-4197 Ph: 386-586-7373 Fax: 386-586-7346</p> |
| <p>Christopher Meyer, MD #074085 Ages 16+</p> | <p>Florida Vein Care Specialists 75 Fox Ridge Court, Suite D, Debarry, FL 32713</p> | <p>Ph: 321-252-0327 Fax: 321-549-0522</p> |

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VARICOSE VEIN TREATMENT – (2 of 3 pages)

SEE INSTRUCTIONS ON PAGE 1 OF 3 PAGES.

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| <p>Sukhender Singiereddy, MD #010488 All ages</p> | <p>Suncoast Vein & Vascular Center 1728 Dunlawton Avenue, Suite 5, Port Orange, FL 32127</p> | <p>Ph: 386-304-3404 Fax: 386-304-3135</p> |
| <p>Charles Stein, MD #01137 Ages 18+</p> | <p>Vein Treatment Center of Palm Coast 21 Hospital Drive, Suite 250, Palm Coast, FL 32164 598 Sterthaus Drive, Ormond Beach, FL 32174</p> | <p>Both locations: Ph: 386-586-5344 Fax: 386-313-1532</p> |
| <p>James T. Sutton, MD #009105 All ages</p> | <p>588 Sterthaus Drive, Ormond Beach, FL 32174</p> | <p>Ph: 386-672-9503 Fax: 386-672-0386</p> |
| <p>Wing Yi Liu, MD #038604 Ages 18+ Records required prior to scheduling.</p> | <p>Wing Cardiology and Health 161 N. Causeway, Suite C. New Smyrna Beach, FL 32169</p> | <p>Ph: 386-424-8440 Fax: 386-426-8839</p> |

VESTIBULAR TESTING

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician’s office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol. Patient should bring any radiological films to their appointment.

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| Atlantic Hearing and Balance All ages | 1680 Dunlawton Avenue, Port Orange, FL 32127 1400 Hand Avenue, Suite M, Ormond Beach, FL 32174 | Both locations: Ph: 386-756-8225 Fax: 386-767-0742 |
| Timko Hearing Care, PL Deland location – All ages | 100 E. New York Avenue, Suite 103, Deland, FL 32724 | Ph: 386-736-7192 Fax: 386-736-8520 |
| University Rehabilitation | 326 Moody Boulevard, Flagler Beach, FL 32136 733 Dunlawton Avenue, Suites 103 & 104, Port Orange, FL 32127 2576 South Volusia Avenue, Suite 102 Orange City, FL 32763 1710 SR 44, New Smyrna Beach, FL 32168 196 Vining Court, Ormond Beach, FL 32176 752 W. Plymouth Avenue, Deland, FL 32720 | Ph: 386-436-0506 Fax: 386-439-0630 Ph: 386-756-0077 Fax: 386-756-6811 Ph: 386-774-4840 Fax: 386-473-7588 Ph: 386-410-2304 Fax: 386-957-3847 Ph: 386-317-6444 Fax: 386-317-6445 Ph: 386-439-0506 Fax: 386-439-0630 |

VIDEONYSTAGMOGRAPHY (VNG TESTING)

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol. Patient should bring any radiological films to their appointment.

An audiological evaluation is normally performed prior to VNG testing. Please see the *HEARING/AUDIOLOGY SERVICES* section of this document for more information.

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|--|--|--|
| Robert P. Collette, MD #003831 Ages 18+ | 763 Harley Strickland Boulevard, Orange, City, FL 32763 | Ph: 386-775-4467 Fax: 386-775-8679 |
| Daniel Rothbaum, MD #011652 Devang Shah, MD #006370 All ages | Atlantic Ear, Nose, & Throat, PA 963 Town Center Drive, Suite 100, Orange City, FL 32763 1431 Orange Camp Road, Suite 112, Deland, FL 32724 | Ph: 386-774-9880 Fax: 386-774-2898 All locations |

WEIGHT MANAGEMENT PROGRAMS

Prior authorization from the FHCP Central Referrals Department is not needed. Providers should send a referral order through the EHR or by completing the “FHCP Diabetes & Nutritional Counseling Form” found at [Referrals, Prior Authorizations, and Orders](#). Completed form with ICD-10 code should be faxed to FHCP Diabetes & Nutritional Education at **386-238-3228**. FHCP members may call **386-676-7133** Mon-Fri from 9am to 5pm to reserve seating.

| | | |
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| <p>Eat Right Move Right Adult weight-management program BMI of 27 or higher = no charge Individual classes available depending upon need.</p> | <p>Florida Health Care Plans Daytona Beach 330 N. Clyde Morris Boulevard, Suite 9, Daytona Beach, FL 32114 Classes available at multiple locations.</p> | <p>Ph: 386-676-7133 Fax: 386-238-3228</p> |
| <p>Halifax Fitness Center Ages 18+ with a BMI of 30 or higher. Member may self-refer.</p> | <p>303 N. Clyde Morris Boulevard, Daytona Beach, FL 32114</p> | <p>Ph: 386-254-4031 Fax: 386-947-2982</p> |

For information on the Bariatric Program, call **386-254-4223**, or see the *BARIATRIC SURGERY* section of this document.

WOUND CARE – (1 of 2 pages)

Prior authorization for the two providers listed here is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

| | | |
|---|---|---|
| Florida Health Care Plans All ages Medical Records Fax: 386-481-5009 | FHCP Daytona Beach Wound Care Department 350 N. Clyde Morris Boulevard, Daytona Beach, FL 32114 | Ph: 386-238-3200, Ext 3563 Fax: 386-481-6137 |
| Karla McNish, MD #10M623 Medica Records Fax: 386-481-5009 | FHCP Deland Wound Care Department 937 N. Spring Garden Avenue, Deland, FL 32720 | Ph: 386-736-1948 Fax: 386-481-6226 |

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WOUND CARE – (2 of 2 pages)

The provider(s) below REQUIRE PRIOR AUTHORIZATION. The requesting provider should complete the “FHCP Referral Form” found at [Referrals, Prior Authorizations, and Orders](#). Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

Routine requests: Non-urgent and elective procedures should not be scheduled until approval is obtained to avoid patient financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible, as it may take up to 14 calendar days for determination of authorization.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as *urgent requests*. Physician offices should **call FHCP Central Referrals Department at 386.238.3230** to discuss urgent cases with a clinician, rather than faxing the request.

Halifax Health Medical Centers

311 N. Clyde Morris Boulevard, Suite 510, Daytona Beach, FL 32114

303 N. Clyde Morris Boulevard, Daytona Beach, FL 32114

1041 Dunlawton Avenue, Port Orange, FL 32127

All locations:

Ph: 386-425-4267

Fax: 386-425-4879

WOUND CARE: HYPERBARIC OXYGEN (HBO) THERAPY and VACUUM-ASSISTED DEVICES

REQUIRES PRIOR AUTHORIZATION. The requesting provider should complete the “FHCP Referral Form” found at [Referrals, Prior Authorizations, and Orders](#). Fax the form and supporting documentation to Dr. Harry Black at **386-238-3273**. Dr. Black will review the request and upon approval will forward to the FHCP Central Referrals Department to contact the provider for scheduling.

Routine requests: Non-urgent and elective procedures should not be scheduled until approval is obtained to avoid patient financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible, as it may take up to 14 calendar days for determination of authorization.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as *urgent requests*. Physician offices should **call FHCP Central Referrals Department at 386.238.3230** to discuss urgent cases with a clinician, rather than faxing the request.

X-RAYS – PLAIN FILMS

Prior authorization from the FHCP Central Referrals Department is not needed. STAT readings are available. Appointments are preferred, but walk-ins may be accepted when schedule permits. (No appointment necessary at the Daytona Beach location.) Mastoid, Panorex, head/skull series, mandible, TMJ, patients above weight limits stated below, and patients with limited mobility cannot be performed at FHCP locations.

| | | |
|---|--|--|
| Florida Health Care Plans Daytona Beach (N) Patients weighing 600 pounds and under | 350 N. Clyde Morris Blvd, Daytona Beach, FL 32114 | Ph: 386-238-3200 Ext 3229 Fax: 386-238-3292 |
| Florida Health Care Plans (N) Patients weighing 600 pounds and under | 239 N. Ridgewood Avenue, Edgewater, FL 32132 | Ph: 386-427-4868 Fax: 386-427-6350 |
| Florida Health Care Plans Deland (N) Patients weighing 600 pounds and under | 937 N. Spring Garden Avenue., Deland, FL 32720 | Ph: 386-736-1948 Fax: 386-736-2784 |
| Florida Health Care Plans Orange City (N) Patients weighing 485 pounds and under | 2777 Enterprise Road, Orange City, FL 32763 | Ph: 386-774-2550, Ext. 6832 Fax: 386-775-0176 |
| Florida Health Care Plans Ormond Beach (N) Patients weighing 485 pounds and under | 461 S. Nova Road, Ormond Beach, FL 32174 | Ph: 386-671-4337 Fax: 386-481-6182 |
| Florida Health Care Plans Palm Coast Parkway (N) Patients weighing 600 pounds and under | 309 Palm Coast Parkway, Palm Coast, FL 32137 | Ph: 386-447-9685 Fax: 386-446-3222 |
| Florida Health Care Plans Palm Coast City Place (N) Patients weighing 450pounds and under | 145 City Place, Palm Coast, FL 32164 | Ph: 386-736-7948 Fax: 386-734-4571 |
| Florida Health Care Plans Port Orange (N) Patients weighing 485 pounds and under | 740 Dunlawton Avenue, Suite 200, Port Orange, FL 32127 | Ph: 386-763-1000 Fax: 386-763-0507 |

Legend:

- (H) – Outpatient hospital department or facility
- (N) – Outpatient non-hospital department or facility

Out of pocket costs may vary, depending on location or benefit plan.

X-RAYS – STAT READINGS (1 of 3 pages)

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| Florida Health Care Plans Daytona Beach (N) Patients weighing 600 pounds and under | 350 N. Clyde Morris Blvd, Daytona Beach, FL 32114 | Ph: 386-238-3200 Ext 3229 Fax: 386-238-3292 |
| Florida Health Care Plans Edgewater (N) Patients weighing 600 pounds and under | 239 N. Ridgewood Avenue, Edgewater, FL 32132 | Ph: 386-427-4868 Fax: 386-427-6350 |
| Florida Health Care Plans Deland (N) Patients weighing 600 pounds and under | 937 N. Spring Garden Avenue., Deland, FL 32720 | Ph: 386-736-1948 Fax: 386-736-2784 |
| Florida Health Care Plans Orange City (N) Patients weighing 485 pounds and under | 2777 Enterprise Road, Orange City, FL 32763 | Ph: 386-774-2550, Ext. 6832 Fax: 386-775-0176 |
| Florida Health Care Plans Ormond Beach (N) Patients weighing 485 pounds and under | 461 S. Nova Road, Ormond Beach, FL 32174 | Ph: 386-671-4337 Fax: 386-481-6182 |
| Florida Health Care Plans Palm Coast Parkway (N) Patients weighing 600 pounds and under | 309 Palm Coast Parkway, Palm Coast, FL 32137 | Ph: 386-447-9685 Fax: 386-446-3222 |
| Florida Health Care Plans Palm Coast City Place (N) Patients weighing 450pounds and under | 145 City Place, Palm Coast, FL 32164 | Ph: 386-736-7948 Fax: 386-734-4571 |
| Florida Health Care Plans Port Orange (N) Patients weighing 485 pounds and under | 740 Dunlawton Avenue, Suite 200, Port Orange, FL 32127 | Ph: 386-763-1000 Fax: 386-763-0507 |

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X-RAYS – STAT READINGS & Plain Films not performed at FHCP (2 of 3 pages)

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| Akumin #008160 (N) Patients screened for mobility | 1555 Saxon Blvd., Bldg. 4, Suite 401, Deltona, FL 32725 | Ph: 386-860-9336 Fax: 386-860-2225 |
| Palm Coast Imaging #005448 (N) Will not schedule SNF patients | 3 Pine Cone Drive, #101, Palm Coast, FL 32137 | Ph: 386-274-6000 Fax: 386-446-1866 |
| Town Center Imaging #10P733 (N) Will not schedule SNF patients | 21 Hospital Drive, Palm Coast, FL 32164 | Ph: 386-446-5200 Fax: 386-446-1866 |
| AdventHealth Fish Memorial Imaging #00YG34 (H) | 1055 Saxon Blvd, 1 st Floor, Orange City, FL 32763 | Ph: 386-917-5428 Fax: 386-917-5576 |
| AdventHealth Palm Coast #00Y015 (H) | 60 Memorial Medical Parkway, Palm Coast, FL 32168 | Ph: 386-437-2211 Fax: 386-917-5576 |
| AdventHealth New Smyrna Beach #00Y010 (H) | 401 Palmetto Street, New Smyrna Beach, FL 32168 | Ph: 386-424-5044 Fax: 386-917-5576 |
| AdventHealth Deland #00YG80 (H) | 701 W. Plymouth Ave., Deland, FL 32720 | Ph: 386-943-4522 Fax: 386-917-5576 |

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X-RAYS – STAT READINGS & Plain Films not performed at FHCP (3 of 3 pages)

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| Twin Lakes Imaging Center #10P735 (N) <i>Will not schedule SNF patients.</i> | 1890 LPGA Blvd., Suite 110, Daytona Beach, FL 32124 | Ph: 386-274-5454 Fax: 386-274-5440 |
| Port Orange Imaging Center #10P730 (N) <i>Open MRI also available. Will not schedule SNF patients.</i> | 1195 Dunlawton Avenue, Port Orange, FL 32127 | Ph: 386-322-1616 Fax: 386-322-5330 |
| Radiology Associates Imaging Deltona #083163 (N) | 3400 E. Halifax Crossing Blvd., Suite 170, Deltona, FL 32725 | Ph: 386-259-5959 Fax: 386-274-5440 |
| AdventHealth Imaging Deltona #00YG34 (H) | 1745 Sterling Silver Bldg., Deltona, FL 32725 | Ph: 386-917-5428 Fax: 386-917-5576 |

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ZOLL LIFE VEST

REQUIRES PRIOR AUTHORIZATION. The requesting provider should complete the “FHCP Referral Form” found at [Referrals, Prior Authorizations, and Orders](#). Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

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| Zoll Services, LLC #058334 Ages: Case by case | | Ph: 412-968-3333 Ph: 800-421-0015 Fax: 412-567-9676 |
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For changes or corrections to any information found in this document,
please call Rhonda White in the FHCP Provider Services Department at 386-317-8809.



Setting the Standard in Affordable Coverage & Quality Care