



PROVIDER REFERRAL GUIDE – VOLUSIA/FLAGLER COUNTIES

THE FHCP PROVIDER REFERRAL GUIDES CAN BE FOUND AT

[HTTPS://WWW.FHCP.COM/PROVIDERS/](https://www.fhcp.com/providers/)

AND THE FHCP PROVIDER PORTAL

These links make the Referral Guidelines easily accessible, and they are updated monthly.

The guides are interactive, so there's no need to scroll!

NOTE: We do not recommend printing this extensive guide, as it's updated monthly. If you note any errors in the guide, please contact FHCP Provider Services at 386-317-8809 so that we may make corrections.

HELPFUL TIPS FOR REFERRAL GUIDE NAVIGATION:

- **Ctrl + F** – Brings up the “Find” function box. Type the specialty in the box, and exact matches will appear to the left of your screen on the Navigation panel. Select your choice, and you'll be directed to the specialty under the Table of Contents. Click on the specialty to go directly to the list of specialists.
- Alternatively, you may select the specialty of choice in the Table of Contents. Click on the specialty to go directly to the list of specialists.
- **Ctrl + Home** will return you to the top of this document.



PROVIDER REFERRAL GUIDE – VOLUSIA/FLAGLER COUNTIES

FHCP Central Referral Department	Ph: 386-238-3230 or Toll Free: 800-352-9824, Ext 3230 Fax: 386-238-3253 or 855-442-8398
Central Referral Department Manager – Sue Schack, LPN	Ph: 386-676-7100 or Toll Free: 800-352-9824, Ext 3230
Central Referral Department Clinical Supervisor – Jane Vesta, LPN	Ph: 386-676-7100 or Toll Free: 800-352-9824, Ext 3230
Provider Relations Manager – Roberta Hemphill	Ph: 800-352-9824, Ext 7423 or 386-616-5018
Flagler & Volusia Counties Provider Relations Coordinator – Rhonda White	Ph: 800-352-9824, Ext 7662 or 386-317-8809
FHCP Case Management – Utilization Review Department	Ph: 386-676-7187 or Toll Free: 866-676-7187
FHCP Case Management – Coordination of Care Department	Ph: 386-238-3284 or Toll Free: 855-205-7293
Provider Benefits and Eligibility Questions	Ph: 386-615-4024 or Toll Free: 844-615-4024

A BLACK BOX Indicates prior authorization is required through the FHCP Central Referrals Department.

For URGENT REQUESTS (i.e., life-threatening or serious jeopardy to health) requiring prior authorization, the requesting provider must call FHCP Central Referrals at 386-238-3230.

Services that require prior authorization must have documentation of medical necessity. If documentation is unavailable, your request may be denied. Please refer to this Provider Referral Guide for assistance in referring our patients for services. Note that there are guideline variations for Halifax Employee Care Network (HECN).

HALIFAX EMPLOYEE CARE NETWORK (HECN), DAYTONA STATE COLLEGE, BETHUNE-COOKMAN UNIVERSITY, AND VOLUSIA COUNTY SCHOOL BOARD MEMBERS CAN SEE ALL LISTED HMO PROVIDERS, AS WELL AS ADDITIONAL PROVIDERS, AS SPECIFIED, WHO HAVE BEEN INDICATED IN GREEN WITHIN THIS DOCUMENT.

EXTENDED PROVIDER NETWORK (EPN) PROVIDERS ACCEPTING TRIPLE OPTION PLAN MEMBERS ONLY HAVE THIS PLAN INDICATED IN BLUE WITHIN THIS DOCUMENT.

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ACUPUNCTURE

REQUIRES PRIOR AUTHORIZATION. The requesting provider should complete the “FHCP Referral Form” found at [Referrals, Prior Authorizations, and Orders](#). Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

Routine requests: Non-urgent and elective procedures should not be scheduled until approval is obtained to avoid patient financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible, as it may take up to 14 calendar days for determination of authorization.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as *urgent requests*. Physician offices should **call FHCP Central Referrals Department at 386.238.3230** to discuss urgent cases with a clinician, rather than faxing the request.

This program is for FHCP Medicare members with a history of chronic lower back pain lasting 12 weeks, not identifiable with a systemic cause (such as metastatic, inflammatory, or infectious disease) and not associated with surgery or pregnancy.

ACUTE LOW BACK & NECK PROGRAM (1 of 2 pages)

This low back and neck pain program is for FHCP members ages 17 and above. The program is for *acute pain, less than two-weeks duration*. Access to this program can be made by either the physician or the patient.

PHYSICIAN:

For members whom you have recently treated for low back or neck pain, please give an order to the patient indicating “Acute Low Back & Neck Program.” Instruct the member to call for an appointment at the nearest location (list of *Outpatient Rehabilitation Programs* on the next page) and to bring your order to their initial visit.

The member is responsible for their copayment.

MEMBER:

Direct access – patient may call to self-refer. Patient must not be currently receiving care from a physician for low back or neck pain. Appointments will be limited to no more than four (4) visits in two (2) weeks.

The member is responsible for copayment.

A list of locations providing these services appears on the next pages.

CONTINUED NEXT PAGE

ACUTE LOW BACK & NECK PROGRAM (2 of 2 pages)

OUTPATIENT REHABILITATION LOCATIONS

Ability Health Services & Rehabilitation	290 Clyde Morris Boulevard, Suite A1, Ormond Beach, FL 32174	Ph: 386-898-0443 Fax: 386-898-0459
Ability Health Services & Rehabilitation	401 Venture Boulevard, Suite B, South Daytona, FL 32119	Ph: 386-763-0084 Fax: 386-763-0085
Ability Health Services & Rehabilitation	1565 Saxon Boulevard, Suite 301, Deltona, FL 32725	Ph: 386-851-0901 Fax: 386-763-0085
Ability Health Services & Rehabilitation	10 Cypress Point Parkway, Until 106, Palm Coast, FL 32164	Ph: 386-264-6672 Fax: 386-264-6632
Ability Health Services & Rehabilitation	617 Canal Street, Suites B & C, New Smyrna Beach, FL 32168	Ph: 386-410-6903 Fax: 386-402-7459
Ability Health Services & Rehabilitation	294 Treemont Drive, Orange City, FL 32763	Ph: 386-878-1200 Fax: 386-561-9284
Professional Physical Therapy	1316 S. Ridgewood Avenue, Suite 1, Edgewater, FL 32132	Ph: 386-423-0100 Fax: 386-428-8631
Blue Water Therapy	916 N. Dixie Freeway, New Smyrna Beach, FL 32168	Ph: 386-410-6903 Fax: 866-239-9013
	699 N. Dixie Freeway, New Smyrna Beach, FL 32168	Ph: 386-426-7885 Fax: 386-239-9013
	600 Eaton Road, Edgewater, FL 32132	Ph: 386-426-7885 Fax: 386-239-9013
	617 Canal Street, Suites B & C, New Smyrna Beach, FL 32168	Ph: 386-410-6903 Fax: 386-402-7459

ALLERGY

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician’s office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

<p>Daniel Rothbaum, MD #011652 Devang Shah, MD #006370 All ages</p>	<p>Atlantic Ear, Nose, & Throat 963 Town Center Drive, Suite 100, Orange City, FL 32763 1431 Orange Camp Road, Suite 112, Deland, FL 32724</p>	<p>Ph: 386-774-9880 Fax: 386-774-2898 All locations</p>
<p>Michael D. Kohen, MD #004099 Vinicius Costa Diniz Dominguez, MD #064728 Ages 1+</p>	<p>Allergy, Asthma, & Arthritis Center 709 N. Clyde Morris Boulevard, Daytona Beach, FL 32114</p>	<p>Ph: 386-252-1632 Fax: 386-257-5526</p>
<p>Robert DiNicolo, MD #001853 All ages Records are needed prior to scheduling. Please send via courier.</p>	<p>The Asthma, Allergy, and Sinus Clinic 353 N. Clyde Morris Blvd., Daytona Beach, FL 32114</p>	<p>Ph: 386-252-6622 Fax: 386-252-6990</p>
<p>Juan C. Mas, MD #000557 Edward McLaughlin, MD #000003 Ages 2+</p>	<p>Asthma & Allergy Specialists 890 N. Boundary Avenue, Suite 101, Deland, FL 32720 9 Pine Cone Drive, Suite 105, Palm Coast 32137 785 W. Granada Blvd., Suite 2, Ormond Beach, FL 32174</p>	<p>Ph: 386-736-3911 Fax: 386-736-2293 Ph: 386-446-3006 Fax: 386-446-2909 Ph: 386-673-1323 Fax: 386-676-7448</p>
<p>Rajesh K. Patel, MD #112424 Ages 5+</p>	<p>Asthma Allergy Care Center 2511 Junior Street, Orange City, FL 32763</p>	<p>Ph: 386-774-1221 Fax: 386-774-8660</p>
<p>Yong Tsai, MD #004441 Ages 3+</p>	<p>Arthritis, Autoimmune, and Allergy 1893 N. Clyde Morris Blvd, Ste 110, Daytona Beach, FL 32117</p>	<p>Ph: 386-676-0307 Fax: 386-677-7842</p>
<p>Michael D. Kohen, MD #004099 Vinicius Costa Diniz Domingues, MD #064728 Ages 3+</p>	<p>Allergy, Asthma, Arthritis & Lung Center 709 N. Clyde Morris Blvd., Daytona Beach, FL 32114 HECN, DAYTONA STATE COLLEGE, AND BETHUNE-COOKMAN UNIVERSITY</p>	<p>Ph: 386-252-1632 Fax: 386-257-5526</p>

AMBULATORY SURGICAL CENTERS (ASC)

PLEASE SEE *SURGICAL FACILITIES*.

APPLIED BEHAVIORAL ANALYSIS (ABA THERAPY)

REQUIRES PRIOR AUTHORIZATION. The requesting provider should complete the “FHCP Referral Form” found at [Referrals, Prior Authorizations, and Orders](#). Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

Easterseals Northeast Central Florida #10J850	1219 Dunn Avenue, Daytona Beach, FL 32114 156 McGregor Road, Deland, FL 32720	Ph: 386-255-4568 Fax: 386-258-7677 Ph: 386-873-3658 Fax: 386-738-1160
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ARTERIAL BLOOD GASES (ABG)

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

Halifax Health #00Y007	303 N. Clyde Morris Blvd., Daytona Beach, FL 32114	Ph: 386-238-2251 Fax: 386-238-2252
AdventHealth Deland #00YG80	701 W. Plymouth Avenue, Deland, FL 32720	Ph: 386-943-4610 Fax: 386-943-4461
AdventHealth Fish Memorial Imaging #00YG34	1055 Saxon Blvd, 1 st Floor, Orange City, FL 32763	Ph: 386-917-5428 Fax: 386-917-5576
AdventHealth Palm Coast #00Y015 Outpatient Laboratory	60 Memorial Medical Parkway, Palm Coast, FL 32168	Ph: 386-586-4402 Fax: 386-917-5576
AdventHealth New Smyrna Beach #00Y010	401 Palmetto Street, New Smyrna Beach, FL 32168	Ph: 386-424-5044 Fax: 386-917-5576

AUDIOLOGY & HEARING AIDS

PLEASE SEE *HEARING & AUDIOLOGY SERVICES*

AUTISM SPECTRUM DISORDER (ASD)

Prior authorization from the FHCP Central Referral Department is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician’s office, or the member can call to schedule after the order has been received by the specialty office.

The FHCP psychiatrist will evaluate and diagnose the member. Once evaluated and a confirmatory diagnosis is made, the FHCP psychiatric office will submit a referral order to our FHCP Central Referral Department. The Central Referral Department will review the request to determine benefit eligibility has been met for coverage of ASD. If approved, the FHCP Central Referral Department will notify the FHCP-contracted provider who renders Autism Spectrum Disorder Treatment, who will then schedule the member.

FHCP Behavioral Health Department Miriam A. Staub, MD #090747 Ages 2+	Florida Health Care Plans Edgewater 239 N. Ridgewood Avenue, Edgewater, FL 32132	Ph: 386-427-4868 Fax: 386-427-5157
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BARIATRIC SURGERY PROGRAM

Prior authorization from FHCP Central Referrals is not needed *for the program*. However, **prior authorization is required for *bariatric surgery***. For the Bariatric Surgery *Program*, the requesting provider will send an order to the specialist. Appointments can be made by the physician’s office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

THE REQUEST FOR BARIATRIC SURGERY REQUIRES PRIOR AUTHORIZATION. FHCP encourages all bariatric surgery providers to contact FHCP to verify the member’s benefits. Please complete the “Request for Surgical and Special Procedure Form” found at [Referrals, Prior Authorizations, and Orders](#). Please fax the completed form to the FHCP Central Referral Department at **386-238-3253** to request surgical approval. *Note that bariatric surgery requires the member to meet a BMI parameter of >40, or >35 with complications.*

Routine requests: Non-urgent and elective procedures should not be scheduled until approval is obtained to avoid patient financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible, as it may take up to 14 calendar days for determination of authorization.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as *urgent requests*. Physician offices should **call FHCP Central Referrals Department at 386.238.3230** to discuss urgent cases with a clinician, rather than faxing the request.

Joel Sebastien, MD, FACS	East Coast Bariatrics at Halifax Health 201 N. Clyde Morris Blvd., Suite 210, Daytona Beach, FL 32114 2777 Enterprise Road, Suite 5, Orange City, FL 32763	Both locations: Ph: 386-238-3205 Fax: 386-238-3234
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BEHAVIORAL HEALTH (1 of 17 pages)

Prior authorization from FHCP Central Referrals is not needed for the services listed immediately below. The requesting provider will send an order to the specialist. Provider should include patient's psychiatric history, recent labs, and medication list. Appointments can be made by the physician's office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

- Cognitive screening / behavioral therapy (CBT)
- Critical incident stress management counseling and treatment (CISM)
- Eye movement desensitization and reprocessing (EMDR)
- Post-traumatic stress disorder/syndrome counseling and treatment (PTSD)

THE SERVICES LISTED IN THE BLACK BOX BELOW REQUIRE PRIOR AUTHORIZATION. Please complete the "FHCP Referral Form" found at [Referrals, Prior Authorizations, and Orders](#). Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP's Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

- **Routine requests:** Non-urgent and elective procedures should not be scheduled until approval is obtained to avoid patient financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible, as it may take up to 14 calendar days for determination of authorization.
- **Urgent requests:** Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as *urgent requests*. Physician offices should **call FHCP Central Referrals Department at 386.238.3230** to discuss urgent cases with a clinician, rather than faxing the request.

- NEURO-LINGUISTIC PROGRAMMING (NLP)
- NEUROPSYCHOLOGICAL EVALUATION
- RAPID TRAUMA RESOLUTION THERAPY
- TRANSCRANIAL MAGNETIC STIMULATION

Substance use disorder information can be found under the heading ***SUBSTANCE USE DISORDER*** within this document.

NOTE: Licensed Mental Health Counselor (LMHC) and Licensed Medical Family Therapist (LMFT) services are not covered by Medicare and should not be scheduled for FHCP Medicare members.

BEHAVIORAL HEALTH – (2 of 17 pages)

PLEASE SEE SPECIFIC INSTRUCTIONS ON PAGE 1 of 16.

<p>Richard Greer, MD #078143 (Palm Coast) Amy Iannitelli, LMHC #079142 (Ormond Beach) Linda Rodgers, LMHC #00007W (Debary) Ages to 65 Susan Munteer, LMFT #007654 (Ormond, Palm Coast) Miriam A. Staub, MD #090747 (Edgewater) Ages 2+ Julia D. Howe, LCSW #138254 (Ormond Beach) Ages 3+ Maria Masferrer, MD #079951 (Ormond Beach) Ages 4+ Brian Shea, LCSW #089447 (Debary) Nicole Blue, LMHC #099380 (Daytona) Ages 5+ Lisa Dante, LMHC #10W148 (Debary) Ages 7-65 Mary Kathleen “Kathy” Lichtenwalter, MS, LMHC #10S109 Ages 10+ (Daytona Pain Management) John Caliendo, MD #081241 (Daytona Beach) Ages 13+ Karen Berkeley, LCSW #066962 (Edgewater) Ages 17+ Kathryn F. Clay, LMHC Ages 18+</p> <p>Medical Records Fax: 386-481-5009</p> <p><i>FHCP PROVIDER LIST CONTINUED NEXT PAGE</i></p>	<p>Florida Health Care Plans Daytona Beach 330 N. Clyde Morris Boulevard, Suite 10, Daytona Beach, FL 32114</p> <p>Florida Health Care Plans Palm Coast 315 Palm Coast Parkway NE, Suite 3, Palm Coast, FL 32137</p> <p>Florida Health Care Plans Edgewater 239 N. Ridgewood Avenue, Edgewater, FL 32132</p> <p>Florida Health Care Plans Debary 110 Pond Court, Suite 201, Debary, FL 32713</p> <p>Florida Health Care Plans Ormond Beach 483 S. Nova Road, Ormond Beach, FL 32174</p> <p>These providers offer in-home Behavioral Health services:</p> <ul style="list-style-type: none"> • Karen Berkeley, LCSW • Heather Pepe, LCSW • Willis Blower, LCSW 	<p>Ph: 386-676-7175 Fax: 386-676-7134</p> <p>Ph: 386-445-7073 Fax: 386-676-7134</p> <p>Ph: 386-427-4868 Fax: 386-427-5157</p> <p>Ph: 386-317-8635 Fax: 386-317-8637</p> <p>Ph: 386-481-6160 Fax: 386-481-6170</p>
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BEHAVIORAL HEALTH – (3 of 17 pages)

PLEASE SEE SPECIFIC INSTRUCTIONS ON PAGE 1 of 16.

<p>James Bryant, LCSW #093979 (Daytona) Willis Blower, LCSW #055245 (Daytona) Heather Pepe, LCSW #042370 (Approved referral required) Ages 18+ (All locations) Rafael Parlade, Ph.D. #000456 (Daytona Beach) Ages 21+</p> <p>Medical Records Fax: 386-481-5009</p>	<p>Florida Health Care Plans Daytona Beach 330 N. Clyde Morris Boulevard, Daytona Beach, FL 32114</p> <p>Florida Health Care Plans Palm Coast 315 Palm Coast Parkway, Palm Coast, FL 32137</p> <p>Florida Health Care Plans Edgewater 239 N. Ridgewood Avenue, Edgewater, FL 32132</p> <p>Florida Health Care Plans Debary 110 Pond Court, Suite 201, Debary, FL 32713</p> <p>Florida Health Care Plans Ormond Beach 483 S. Nova Road, Ormond Beach, FL 32174</p> <p>These providers offer in-home Behavioral Health services:</p> <ul style="list-style-type: none"> • Karen Berkeley, LCSW • Heather Pepe, LCSW • Willis Blower, LCSW 	<p>Ph: 386-676-7175 Fax: 386-676-7134</p> <p>Ph: 386-445-7073 Fax: 386-676-7134</p> <p>Ph: 386-427-4868 Fax: 386-427-5157</p> <p>Ph: 386-317-8635 Fax: 386-317-8637</p> <p>Ph: 386-481-6160 Fax: 386-481-6170</p>
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PLEASE SEE SPECIFIC INSTRUCTIONS ON PAGE 1 of 16.

<p>Patricia Adams, LCSW #079410 Karen Boggs, LCSW #085925 Kelly Bowles, LCSW #079406 Matthew Fuller, LMHC #099617 Nadine Heusner, LCSW #079412 Vanessa Hill, LCSW #084610 Liana Menendez, LCSW #091906 Carla Morales, LMHC #083871 Katherine Staley, LMHC #079407 John Townsend, LCSW #091907 Ages 3+</p>	<p>Lakeside Counseling and Wellness Center 900 N. Swallowtail Drive, Suite 105, Port Orange, FL 32129</p>	<p>Ph: 386-333-9717 Fax: 386-333-9718 Crisis Line: 800-273-8255</p>
<p>Kimberly L. Rust, LCSW #10AC36 Ages 3+</p>	<p>136 Julia Street, New Smyrna Beach, FL 32168</p>	<p>Ph: 386-423-9161 Fax: 386-423-3094</p>
<p>Jennifer Mann, LMHC #064823 Ages 5-64 Does not accept Medicare</p>	<p>REACH Counseling & Wellness 7421 E. Moody Boulevard, Suite 204, Bunnell, FL 32110</p>	<p>Ph: 386-793-9669 Fax: 386-256-1761</p>
<p>Kathleen Chapin, LCSW #115054 Ages 14+</p>	<p>Solid Ground Counseling 1109 W. Euclid Avenue, Deland, FL 32720</p>	<p>Ph: 386-456-4092 Fax: 386-943-9337</p>

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PLEASE SEE SPECIFIC INSTRUCTIONS ON PAGE 1 of 16.

<p>Bret Althafer, LMHC #041907 Edda Casanova, MD #041672 Mariel Johnson, LMHC #062172 Steven Littleton, LCSW #077533 Kanisha Miller, APRN #102587 Nathalia Munoz, LMHC #094268 Carmen Sanz, MD #06331 Seher Shaikh, PA #091955 Morgan Thomas, APRN #088991 Marline Toussaint, APRN #077530 Hilda Vega-Vazques, MD #10F568 Jose Vera, APRN #077529 Ages 3+ Some providers do not accept Medicare.</p>	<p>Saafe Behavioral Services, LLC 201 W. Plymouth Avenue, Deland, FL 32720</p>	<p>Ph: 386-873-2963 Fax: 877-406-6392</p>
<p>Margaret Aldridge, LCSW #011355</p>	<p>3220 W. State Road #0442, Unit 2, Edgewater, FL 32132</p>	<p>Ph & Fax number: 386-679-2621</p>
<p>Kelly Jo Bowles, LCSW #099501 Ages 5+</p>	<p>Magnolia Grove Counseling 104 Treemont Drive, Orange City, FL 32763</p>	<p>Ph: 386-385-4748 Fax: 386-855-8729</p>
<p>Scott Osborn, LMHC #090847 Ages 10-64 Does not accept Medicare.</p>	<p>Osborn Wellness and Counseling 90 Fox Ridge Circle B, Debary, FL 32713</p>	<p>Ph: 407-607-4901 Fax: 352-259-5194</p>
<p>Michelle Jordan, LMHC #098262 Ages 8-64 Does not accept Medicare.</p>	<p>Sunshyne Counseling 1109 West Euclid Avenue, Deland, FL 32720</p>	<p>Ph: 386-943-9040 Fax: 386-943-9937</p>

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BEHAVIORAL HEALTH – (6 of 17 pages)

PLEASE SEE SPECIFIC INSTRUCTIONS ON PAGE 1 of 16.

<p>Richard Fay, LCSW #076786 Brandon Harris, LCSW #091504 All ages Lisa Johnson, LCSW #089489 Deborah H. Yost, LCSW #087629 (Daytona only) Ages 13+</p> <p><i>THESE PROVIDERS DO NOT ACCEPT MEDICARE:</i> Margaret Billings, LMHC #064150 (Ormond only) Kristi Miller, LMHC #076778 Lisa Benitez, LMHC #076787 Michelle Protko, LMHC #064020 Blessing Pereira, LMHC #076779 Ages up to 64 Robert L. Cavin, LMHC #093844 (Daytona & Ormond locations only) Ages 13+ Jacqueline Rita, LMHC #098439 (La Paloma only) Katy Redel, LMHC #093633 (Daytona & Port Orange only) Ages 5+ Denise Otera, LMHC #100071 (Daytona & Port Orange only) Ages 6+</p>	<p>Presbyterian Counseling Center 430 Braddock Avenue, Daytona Beach, FL 32118</p> <p>3232 La Paloma Avenue, Daytona Beach, FL 32118</p> <p>50 W. Granada Boulevard, Ormond Beach, FL 32174</p> <p>1035 W. Granada Boulevard, Ormond Beach, FL 32174</p> <p>4662 S. Clyde Morris Boulevard, Port Orange, FL 32129</p> <p>156 Florida Park Drive, Palm Coast, FL 32137</p> <p>509 Magnolia Avenue, New Smyrna Beach, FL 32168</p>	<p>All locations: Ph: 386-258-1618 Fax: 386-253-4215</p>
<p>Elisa Carter, LMHC #069691 Cristen Coker, LMHC #052988 Ages 3+; does not accept Medicare.</p>	<p>Better Day Therapy 501 North Ridgewood Avenue, Suite E, Edgewater, FL 32132</p>	<p>Ph: 386-663-4495 Fax: 386-269-6121</p>
<p>Trevon Clow, Ph.D. #011023 All ages</p>	<p>Trevon Clow Counseling Therapies 221 N. Causeway, Suite B, New Smyrna Beach, FL 32169</p>	<p>Ph: 386-428-4564 Fax: 386-428-4539</p>

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<p>Jamie McCole, LMHC #078907 Ages 2-64; does not accept Medicare. Kim Carter Winokur, LMHC #055222 Jessica Magers, LMHC, #090080 Potoula Diaz, LMFT #085460 Ages 5-64; does not accept Medicare. Sarah Kuykendall, LCSW #060940 Ages 6+ Shane Porter, LMHC #010963 Ages 10-64; does not accept Medicare.</p>	<p>Counseling Center of New Smyrna Beach 136 Julia Street, Suite 100, New Smyrna Beach, FL 32168</p> <p>1730 Dunlawton Avenue, Suite 3, Port Orange, FL 32127</p>	<p>Ph: 386-423-9161 Fax: 386-423-3094</p> <p>Ph: 386-957-3905 Fax: 386-402-8992</p>
<p>Katherine Usher, LMHC #042803 Ages 3+; does not accept Medicare. Jeanette Jacobs, Psy.D. #075896 Ages 5+</p>	<p>1109 W. Euclid Avenue, Deland, FL 32720</p>	<p>Ph: 386-943-9040 Fax: 386-943-9937</p>
<p>Emily Edwards, LCSW #069560 Ages 6+</p>	<p>118 ½ North Woodland Boulevard, Suite 3, Deland, FL 32720</p>	<p>Ph: 407-765-4703</p>

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BEHAVIORAL HEALTH – (8 of 17 pages)

PLEASE SEE SPECIFIC INSTRUCTIONS ON PAGE 1 of 16.

<p>Anthony Capozzi, MD #10R246 Ages 12+</p> <p>Potoula Diaz, LMFT #085460 Ages 5-64; does not accept Medicare</p> <p>Abbie C. James, LMHC #065500 Ages 4-64; does not accept Medicare.</p> <p>Kim Kroeger-Bushell, APRN #101029 Ages 18-64; does not accept Medicare.</p> <p>Jerry Oestmann, Ph.D. #047257 Ages 5+</p> <p>Shane Porter, LMHC #010963 Ages 10-64; does not accept Medicare.</p>	<p>Center for Behavioral Medicine 1730 Dunlawton Avenue, Suite 3, Port Orange, FL 32127</p>	<p>Ph: 386-957-3905 Fax: 386-402-8992</p>
<p>Salvador Cevallos, MD #10V006 New patients ages 4+</p>	<p>Santrock Psychiatry at Center for Behavioral Medicine 1730 Dunlawton Avenue, Suite 3, Port Orange, FL 32127</p>	<p>Ph: 386-957-3905 Fax: 386-402-8992</p>
<p>Jacob Borg, Ph.D. #059872</p> <p>Sophia Mas, LMHC #059873</p> <p>Dean Palamara, LCSW #080293</p> <p>Denise Verones, Ph.D. #059893 Ages 18+, Does not accept Medicare.</p>	<p>Verones & Company 328 North 2nd Street, Flagler Beach, FL 32136</p>	<p>Ph: 386-439-7905 Fax: 386-439-7910</p>
<p>Kathleen Conrad, LCSW #073848 Ages 1+; does not accept Medicare.</p>	<p>New Beginnings Therapeutic Services 4721 East Moody Boulevard, Suite 503, Bunnell, FL 32110</p>	<p>Ph: 386-437-7747 Fax: 386-437-4938</p>

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<p>David Martin, LMHC #081113 Ages 5-64 Cindy L. Nelson, LMHC, #068645 Lynda Ruf, LMHC, LMFT #129946 Sutton Shepherd, LMHC #10S209 Ages 13-64 Practice does not accept Medicare.</p>	<p>EMDR Counseling Associates 366 E. Graves Avenue, Suite D, Orange City, FL 32763</p>	<p>Ph: 801-450-5704 Ph: 386-738-7787 Ph: 386-679-4429 Fax for all locations: 386-822-5696</p>
<p>Emeka Anyiam, LMFT #077302 Ages 2+</p>	<p>Embridge Counseling Services 140 S. Beach Street, Suite 310, Daytona Beach, FL 32114</p>	<p>Ph: 386-747-6541 Fax: 866-401-6150</p>
<p>Jessica Magers, LMHC #090080 Ages 5+</p>	<p>136 Julia Street, Suite 100, New Smyrna Beach, FL 32168</p>	<p>Ph: 386-423-9161 Fax: 386-423-3094</p>
<p>Rachel Dawson, LMHC #097453 Ages 13-64; does not accept Medicare. Kathleen Coughlin, LCSW #078878 Carrie Oliver, LCSW #087305 Christine Renuart, LCSW #099816 Ages 10+</p>	<p>OceanVista Counseling Associates 1450 North US Highway 1, Suite 500, Ormond Beach, FL 32174</p>	<p>Ph: 386-449-8600 Fax: 833-559-1151</p>
<p>Lynda Ruf. LMHC, LMFT Ages 13-64; does not accept Medicare.</p>	<p>Choices Unlimited 366 E. Graves Avenue, Suite D, Orange City, FL 32763</p>	<p>Ph: 386-775-0990 Fax: 386-822-5696</p>
<p>Kristy M. Forare, Psy.D. #10J865 Ages 18+</p>	<p>713 West New York Avenue, Suite 101, Deland, FL 32720</p>	<p>Ph: 386-742-4822 Fax: 386-943-9937</p>

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<p>Autumn French, LMFT # 041745 Ages 15+; does not accept Medicare. <i>Established patients only.</i></p>	<p>1025 W. New York Avenue, Suite 3, Deland, FL 32720</p>	<p>Ph: 386-214-5143 Fax: 386-873-7565</p>
<p>Gary Frick, MD #039522 Ages 14+</p>	<p>Northeast Florida Psychiatric Association 804 Dunlawton Avenue, Suite 1, Port Orange, FL 32127</p>	<p>Ph: 386-767-8584 Fax: 386-767-8536</p>
<p>Sibel Guelseren, LMFT #041906 Ages 3+; does not accept Medicare.</p>	<p>Anew Counseling 50 Leanni Way, Suite B3, Palm Coast, FL 32137</p>	<p>Ph: 386-334-3777 Fax: 386-238-5900</p>
<p>Cynthia Hairston, LMHC #061265 Ages 13+; does not accept Medicare.</p>	<p>Cynthia Hairston Counseling 1 Hargrove Grade, Suite B1, Palm Coast, FL 32137</p>	<p>Ph: 386-643-3115 Fax: 386-276-3474</p>
<p>Carole S. Hull, LMHC #064509 Ages 10-64; does not accept Medicare. DOT-qualified substance abuse professional</p>	<p>1025 West New York Avenue, Suite 2, Deland, FL 32720</p>	<p>Ph: 386-668-5435 Fax: 386-738-5916</p>

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David L. Johns, LMHC #057539 Ages 18+; does not accept Medicare	465 Summerhaven Drive, Suite A, Debary, FL 32713	Ph: 407-970-8814 Fax: 888-386-7036
Angela Jones, LMFT #080070 Alyssa Sorrells, LMHC #089197 Ages 4-65; does not accept Medicare	Art of Therapy Counseling & Consulting Group 275 South US Highway 17-92, Suite 102, Debary, FL 32713	Ph: 407-602-3550 Fax: 407-602-3550
Asad Khan, MD #045159 Abdelrahim Abu-Shtaiah, APRN #076847 Ages 18+ Offers addictionology services.	Medical & Psychiatric Institute of Florida, Inc. 927 Beville Road, Suite 7, South Daytona, FL 32119	Ph: 386-269-9009 Fax: 386-269-9004
Sandra Lynch-Bass, LMFT #062940 Ages 12+; does not accept Medicare	Therapeutic Empowerment, Inc. 1182 Pelican Bay Drive, Daytona Beach, FL 32119	Ph: 386-547-2876 Fax: 386-561-9974
Courtney Mahairas, LMHC #078774 All ages; does not accept Medicare	Lighthouse Behavioral Health, LLC 595 N. Nova Road, Suite 119, Ormond Beach, FL 32174	Ph: 386-492-9041 Fax: 386-492-9061
Travis McBride, LMHC #10P589 Ages 15+; does not accept Medicare	Starting Point Mental Health, LLC 620 East New York Avenue, Suite A, Deland, FL 32724	Ph: 386-738-9922 Fax: 386-738-9923
Sarah Keen, LMHC #040804 Ages 5+; does not accept Medicare	Keen Counseling, LLC 1362 N. US Hwy 1, Suite 301, Ormond Beach, FL 32174	Ph: 386-871-9632 Fax: 386-200-4410
Concetta Tina Pomroy, LMFT #104712 Does not accept Medicare <i>EPN Triple Option members only</i>	4643 S. Clyde Morris Boulevard, Suite 306, Port Orange, FL 32129	Ph: 386-767-7252 Fax: 386-898-0534

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<p>Angela R. Baldwin, LMHC #093584 Marilyn DeLuera, LCSW #097672 Edward Merkle, LMHC #058466 Liana Menendez, LCSW #091995 Ages 10+; does not accept Medicare</p>	<p>Psychotherapy of Volusia 2447 South Ridgewood Avenue, South Daytona, FL 32119</p>	<p>Ph: 386-416-9767 Fax: 386-204-8712</p>
<p>Patrick Nave, LMHC, CAP Ages 3+; does not accept Medicare</p>	<p>Family4Today 960 E. Normandy Boulevard, Deltona, FL 32725</p>	<p>Ph: 407-952-8444 Fax: 321-249-0222</p>
<p>Ryan A. Freda, LMHC #109655 Michelle Patterson, LMHC #10V168 Jordan Mueller, LMHC #093391 Ages 3-64 Jayna Race, LMHC #066755 Ages 6-64 established patients only Lauren Wycuff, LMHC #098988 Ages 13-64 This practice does not accept Medicare.</p>	<p>Heart Peace Counseling Center 112 W. New York Avenue, Suite 215, Deland, FL 32720</p>	<p>Ph: 407-797-5289 Ph: 877-515-7775 Fax: 386-742-1508</p>
<p>Patricia Peace, LMHC #089625 Ages 1 to 65; does not accept Medicare</p>	<p>Peaceful Counseling, LLC 90 Fox Ridge Court, Suite B, DeBary, FL 32713</p>	<p>Ph: 386-479-9062</p>
<p>Roderick Perry, LMHC #088322 Ages 11+ years; does not accept Medicare</p>	<p>Helping Homes Counseling & Wellness 1 Florida Park Drive South, Suite 320, Palm Coast, FL 32137</p>	<p>Ph: 386-888-3682 Fax: 386-313-1309</p>
<p>Veronica Petkus, LMHC #060013 Ages 6+; does not accept Medicare</p>	<p>418 Treemonte Drive, Orange City, FL 32763</p>	<p>Ph: 386-212-3643</p>

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Edmundo Rivera, MD #104764 Ages 15+	West Volusia Psychiatric 250 Treemonte Drive, Orange City, FL 32763	Ph: 386-774-6001 Fax: 386-774-6044
Brenda C. Rockwell, LMHC #090493 Ages 5-65; does not accept Medicare	Chrysalis Counseling Center, LLC 3930 S. Nova Road, Suite 303, Port Orange, FL 32127	Ph: 386-310-7436 Fax: 386-774-6044
Anita Sanz, Ph.D., #010131 Donald Sanz, Ph.D., #106727	Sanz and Sanz Psychological Associates 1109 W. Euclid Avenue, Deland, FL 32720	Ph: 386-943-9040 Fax: 386-943-9937
Jessica Cavinta, LMHC, #098797 Ashley Goetsch, LMHC #074481 Stacy Savage, LMHC #10Q548 Rachel Scott, LMHC #086486 Ages 8+; does not accept Medicare	Solutions Counseling and Consulting 381 Palm Coast Parkway SW, Unit 1, Palm Coast, FL 32137	Ph: 386-597-2904 Fax: 386-597-2903
Edward Lee Somers, LMHC #10V167 Ages 5+; does not accept Medicare	101 N. Woodland Boulevard, Suite 203, Deland, FL 32720	Ph: 321-277-7714 Fax: 321-445-5223
Sunita Tikku, MD #10N259 Ages 18+	Southwest Volusia Medical Associates 1061 Medical Center Drive, Orange City, FL 32174	Ph: 386-917-7610 Fax: 386-917-7615
Josephine H. Underhill, LMHC #044953 Ages 3+; does not accept Medicare	101 N. Woodland Boulevard, Suite 207, Deland, FL 32720	Ph: 386-747-7148 Fax: 386-734-2475

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<p>Elizabeth Shoemaker, LMFT #039542 Ages 13+; does not accept Medicare</p>	<p>Behavioral Health Center of Ormond Beach 533 N. Nova Road, Suite 203, Ormond Beach, FL 32174</p>	<p>Ph: 386-589-5610 Fax: 386-672-0771</p>
<p>Cynthia Streifer, LMFT #042753 Ages 13+; does not accept Medicare</p>	<p>721 Ridgewood Avenue, #6, Holly Hill, FL 32117</p>	<p>Ph: 386-265-3920 Fax: 386-243-3749</p>
<p>Fhteachia Andrews, APRN #084519 Roman Carrasco, Psy.D #097211 Josette Romain, MD #011590 Katie Ruri, APRN #074209 Jessie Scott, LMHC #070344 Jessica Shutt, APRN #052255 Natalie K. Speranzo-Otero, APRN #064531 Adly Thebaud, MD #104459 All ages</p>	<p>Family Psychiatric Services 2725 Rebecca Lane, Orange City, 32763</p>	<p>Ph: 386-322-3096 Fax: 407-321-5655</p>
<p>Kathleen Vacchelli, APRN #142680 Ages 5+</p>	<p>Atlas Behavioral Health 50 Leanni Way, Suite B-3, Palm Coast, FL 32137</p>	<p>Ph: 386-283-2929 Fax: 386-264-6254</p>
<p>Jennifer Warmka, LCSW #057543 Ages 5+ Keniesha Francis, LMHC #086293 Ages 12+; does not accept Medicare</p>	<p>Journey to Wellness 4865 Palm Coast Parkway NW, Unit 1, Palm Coast, FL 32137</p>	<p>Ph: 386-530-6796 Fax: 386-530-6797</p>
<p>SMA Behavioral Health Services, Inc. Adults only</p>	<p>Mental Health Counseling and Medication Management 1220 Willis Avenue, Daytona Beach, FL 32114 105 West Calvin Street, Deland, FL 32720 702 S. Ridgewood Avenue, Daytona Beach, FL 32114</p>	<p>All locations: Ph: 800-539-4228 Fax: 386-236-3161</p>

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Kathryn Fraser, Ph.D. #010102 <i>HECN Only Provider</i>	Halifax Center for Family & Sports Medicine 201 N. Clyde Morris Boulevard, Suite 200, Daytona Beach, FL 32114	Ph: 386-425-4165 Fax: 386-425-7545
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BEHAVIORAL HEALTH – CHILD & ADOLESCENT

PRIOR AUTHORIZATION IS REQUIRED TO SEE THE PROVIDERS BELOW. Please complete the “FHCP Referral Form” found at [Referrals, Prior Authorizations, and Orders](#). Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, FHCP will forward to the provider for scheduling.

Routine requests: Non-urgent and elective procedures should not be scheduled until approval is obtained to avoid patient financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible, as it may take up to 14 calendar days for determination of authorization.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as *urgent requests*. Physician offices should **call FHCP Central Referrals Department at 386.238.3230** to discuss urgent cases with a clinician, rather than faxing the request.

Steven Batton, DO #076733 Fariya Afridi, MD #10N061 Ages 0-18	Halifax Behavioral Services 841 Jimmy Ann Drive, Daytona Beach, FL 32114	Ph: 386-425-3900 Fax: 386-425-7804
Sara Riley, LMHC #011510 Ages 1-25 new; 25+ established	4865 NW Palm Coast Parkway, Unit 1, Palm Coast, FL 32137	Ph: 386-986-2222 Fax: 386-986-2200

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BEHAVIORAL HEALTH – (16 of 17 pages)

BEHAVIORAL HEALTH – INPATIENT SERVICES

PLEASE SEE SPECIFIC INSTRUCTIONS ON PAGE 1 of 16.

Prior authorization from FHCP Central Referrals is not needed for the initial 24-hour admission. The requesting provider should instruction he member to present to one of the facilities listed below for screening.

The admitting facility must notify FHCP’s Case Management Department at 386-676-7187 within one business day of admission for authorization of continued inpatient care.

AdventHealth Deland	701 W. Plymouth Avenue, Deland, FL 32720	Ph: 386-943-4522
Halifax Health #00Y007	303 N. Clyde Morris Boulevard, Daytona Beach, FL 32114	Ph: 386-254-4303 Fax: 386-254-4113
SMA Behavioral Health Services, Inc.	1150 Red John Drive, Daytona Beach, FL 32124	Ph: 800-539-4228 Fax: 386-236-3161

BEHAVIORAL HEALTH – (17 of 17 pages)

BEHAVIORAL HEALTH – NEUROPSYCHOLOGY

PRIOR AUTHORIZATION IS REQUIRED TO SEE THE PROVIDERS BELOW. Please complete the “FHCP Referral Form” found at [Referrals, Prior Authorizations, and Orders](#). Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, FHCP will forward to the provider for scheduling.

Routine requests: Non-urgent and elective procedures should not be scheduled until approval is obtained to avoid patient financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible, as it may take up to 14 calendar days for determination of authorization.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as *urgent requests*. Physician offices should **call FHCP Central Referrals Department at 386.238.3230** to discuss urgent cases with a clinician, rather than faxing the request.

<p>Christine Bailey, Ph.D. #089611 Alexa Barnett, Psy.D. #086784 Sharon Crane, LCMH #071524 Lisa Merilson, Psy.D. #011043 Michael Meth, Psy.D. #116737 Julie Parker, Psy.D. #10F433 Ages 6+ Outpatient cognitive screening</p> <p>Neuropsychological evaluation requires prior authorization.</p>	<p>Volusia Neuropsychology & Behavioral Health 512 Canal Street, New Smyrna Beach, FL 32169</p>	<p>Ph: 386-423-0442 Fax: 386-423-0402</p>
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BIRTH CENTERS

Prior authorization is not needed. Members may self-refer to this specialty and will be able to call to schedule appointments without an order from their physician.

These providers will provide complete outpatient obstetrical services to FHCP members, including vaginal deliveries at the birth center, for uncomplicated, low-risk pregnancies.

Heart2Heart Birth Center, LLC Ages 16+	1110 Lexington Green Lane, Sanford, FL 32771	Ph: 407-322-9944 Fax: 407-878-5858
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BONE DENSITY STUDIES

Prior authorization from the FHCP Central Referral Department is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician’s office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

FHCP will cover this testing for our members once every twenty-four (24) months.

Florida Health Care Plans (N) Patients weighing 350 pounds and under	FHCP Center – Daytona Beach 350 N. Clyde Morris Blvd, Daytona Beach, FL 32114	Ph: 386-238-3200 Ext 3229 Fax: 386-238-3292
Florida Health Care Plans (N) Patients weighing 350 pounds and under	FHCP Center – Edgewater 239 N. Ridgewood Avenue, Edgewater, FL 32132	Ph: 386-427-4868 Fax: 386-427-6350
Cyrus Diagnostic Imaging, Inc. #109138 (N) Patients screened for mobility	165 Waymont Court, Lake Mary, FL 32746	Ph: 407-321-3012 Fax: 407-321-9006
Akumin #008160 (N) Patients screened for mobility	1555 Saxon Blvd., Bldg. 4, Suite 401, Deltona, FL 32725	Ph: 386-860-9336 Fax: 386-860-2225
Palm Coast Imaging #005448 (N) Will not schedule SNF patients	3 Pine Cone Drive, #101, Palm Coast, FL 32137	Ph: 386-274-6000 Fax: 386-446-1866
Town Center Imaging #10P733 (N) Will not schedule SNF patients	21 Hospital Drive, Palm Coast, FL 32164	Ph: 386-446-5200 Fax: 386-446-1866
Radiology Associates Imaging Deltona (N) #083163	3400 E. Halifax Crossing Blvd., Suite 170, Deltona, FL 32725	Ph: 386-259-5959 Fax: 386-259-5999

Legend:

- **(H) – Outpatient hospital department or facility**
- **(N) – Outpatient non-hospital department or facility**

Out of pocket costs may vary, depending on location or benefit plan.

BONE GROWTH STIMULATORS

REQUIRES PRIOR AUTHORIZATION. The requesting provider should complete the “FHCP Referral Form” found at [Referrals, Prior Authorizations, and Orders](#). Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

Routine requests: Non-urgent and elective procedures should not be scheduled until approval is obtained to avoid patient financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible, as it may take up to 14 calendar days for determination of authorization.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as *urgent requests*. Physician offices should **call FHCP Central Referrals Department at 386.238.3230** to discuss urgent cases with a clinician, rather than faxing the request.

OrthoFix, Inc. #00SD93	1720 Bray Central Drive, McKinney, TX 75069	Ph: 800-535-4492 Fax: 800-445-1923
EBI, LP #00SD26	100 Interpace Parkway, Parsippany, NJ 07054	Ph: 800-526-2579

BONE SCANS (1 of 2 pages)

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

Cyrus Diagnostic Imaging, Inc. #109138 (N) Patients screened for mobility	165 Waymont Court, Lake Mary, FL 32746	Ph: 407-321-3012 Fax: 407-321-9006
Akumin #008160 (N) Patients screened for mobility	1555 Saxon Blvd., Bldg. 4, Suite 401, Deltona, FL 32725	Ph: 386-860-9336 Fax: 386-860-2225
Palm Coast Imaging #005448 (N) Will not schedule SNF patients	3 Pine Cone Drive, #101, Palm Coast, FL 32137	Ph: 386-274-6000 Fax: 386-446-1866
Town Center Imaging #10P733 (N) Will not schedule SNF patients	21 Hospital Drive, Palm Coast, FL 32164	Ph: 386-446-5200 Fax: 386-446-1866
AdventHealth Fish Memorial Imaging #00YG34 (H)	1055 Saxon Blvd, 1 st Floor, Orange City, FL 32763	Ph: 386-917-5428 Fax: 386-917-5576
AdventHealth Palm Coast #00Y015 (H)	60 Memorial Medical Parkway, Palm Coast, FL 32168	Ph: 386-437-2211 Fax: 386-917-5576
AdventHealth New Smyrna Beach #00Y010 (H)	401 Palmetto Street, New Smyrna Beach, FL 32168	Ph: 386-424-5044 Fax: 386-917-5576

Legend:

- **(H)** – Outpatient hospital department or facility
- **(N)** – Outpatient non-hospital department or facility

Out of pocket costs may vary, depending on location or benefit plan.

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BONE SCANS (2 of 2 pages)

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

AdventHealth Deland #00YG80 (H)	701 W. Plymouth Avenue, Deland, FL 32720	Ph: 386-943-4522 Fax: 386-943-4461
AdventHealth Imaging Deltona #00YG34 (H)	1745 Sterling Silver Bldg., Deltona, FL 32725	Ph: 386-917-5428 Fax: 386-917-5576
Port Orange Imaging Center #10P730 (N) Open MRI unit also available Will not schedule SNF patients	1195 Dunlawton Avenue, Port Orange, FL 32127	Ph: 386-322-1616 Fax: 386-322-5330
Twin Lakes Imaging Center #10P735 (N) Will not schedule SNF patients	1890 LPGA Blvd., Suite 110, Daytona Beach, FL 32124	Ph: 386-274-5454 Fax: 386-274-5440

Legend:

- **(H) – Outpatient hospital department or facility**
- **(N) – Outpatient non-hospital department or facility**

Out of pocket costs may vary, depending on location or benefit plan.

BRACES, ORTHOTICS, AND PROSTHETICS (1 of 2 pages)

REQUIRES PRIOR AUTHORIZATION. Please complete the “FHCP Referral Form” found at [Referrals, Prior Authorizations, and Orders](#). Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

See also **Diabetic Shoes** for diabetic member footwear needs.

Routine requests: Non-urgent and elective procedures should not be scheduled until approval is obtained to avoid patient financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible, as it may take up to 14 calendar days for determination of authorization.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as *urgent requests*. Physician offices should **call FHCP Central Referrals Department at 386.238.3230** to discuss urgent cases with a clinician, rather than faxing the request.

American Ortho-Tech Laboratories, d/b/a Restore OPC #001917	1320 Mason Avenue, Daytona Beach, FL 32117	Ph: 386-258-0401 Fax: 386-252-1013
B & G Rehab, Inc. #067009 Spinal and cervical braces only	533 N. Nova Road, Suite 109, Ormond Beach, FL 32174	Ph: 386-310-4359 Fax: 386-310-4394
Bremer Brace of Florida – Clyde Morris #102018 Margaret Street #102019 University Boulevard #005451	290 Clyde Morris Boulevard, Suite D1, Ormond Beach, FL 32174 423 Margaret Street, Jacksonville, FL 32204 4131 University Boulevard South, Building 16, Jacksonville, FL 32216	Ph: 386-672-3191 Fax: 386-672-3851 Ph: 904-355-5451 Fax: 904-355-0004 Ph: 904-346-0086 Fax: 904-396-2754
Dynasplint Systems / Dynamic Splinting Systems	770 Ritchie Hwy., Suite W21, Severna Park, MD 21146	Ph: 866-293-9406 Fax: 866-641-0006

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BRACES, ORTHOTICS, AND PROSTHETICS (2 of 2 pages)

PLEASE SEE SPECIAL INSTRUCTIONS ON PAGE 1 OF 2.

<p>Hanger Prosthetics & Orthotics, Inc.</p>	<p>1400 Mason Avenue, Suite 130, Daytona Beach, FL 32117</p> <p>2730 Enterprise Road, Suite B, Orange City, FL 32763</p>	<p>Ph: 386-274-4907 Fax: 386-274-1229</p> <p>Ph: 386-774-5678 Fax: 386-774-4644</p>
<p>Joint Active Systems, Inc. Custom orthotic devices (L-codes) JAS dynamic range-of-motion devices EMPI advance range-of-motion devices</p>	<p>2600 S. Raney Street, Effingham, IL 62401</p>	<p>Ph: 800-879-0117 Fax: 217-347-3384</p>
<p>Medicare Services of Orlando #10A395 Provides orthotic spinal services and devices to eligible FHCP member's residence or SNF.</p>	<p>794 Big Tree Drive, Suite 104, Longwood, FL 32750</p>	<p>Ph: 800-453-8551 Fax: 407-831-8834</p>
<p>National Diabetes Care Ages 15+ <i>DME related to diabetic care and diabetic shoes only.</i></p>	<p>1431 Orange Camp Road, Suite 109-B, Deland, FL 32724</p>	<p>Ph: 386-873-2911 No fax.</p>
<p>Orthotic & Prosthetic Center of Daytona</p>	<p>851 Dunlawton Avenue, Suite 101, Port Orange, FL 32127</p>	<p>Ph: 386-267-5389 Fax: 386-265-4456</p>

BREAST MRI

REQUIRES PRIOR AUTHORIZATION. Please complete the “FHCP Referral Form” found at [Referrals, Prior Authorizations, and Orders](#). Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

Routine requests: Non-urgent and elective procedures should not be scheduled until approval is obtained to avoid patient financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible, as it may take up to 14 calendar days for determination of authorization.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as *urgent requests*. Physician offices should **call FHCP Central Referrals Department at 386.238.3230** to discuss urgent cases with a clinician, rather than faxing the request.

CARDIAC CATHETERIZATION

REQUIRES PRIOR AUTHORIZATION. The cardiologist should schedule the procedure with the hospital, make arrangements for pre-op as needed, and notify the member. The cardiologist should then complete the “Request for Surgical and Special Procedure Form” found at [Referrals, Prior Authorizations, and Orders](#). Please fax the completed form to the FHCP Central Referral Department at **386-238-3253** to request surgical approval. After review, **the cardiologist will be notified *only if the procedure is not approved*.**

Routine requests: Non-urgent and elective procedures should not be scheduled until approval is obtained to avoid patient financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible, as it may take up to 14 calendar days for determination of authorization.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as *urgent requests*. Physician offices should **call FHCP Central Referrals Department at 386.238.3230** to discuss urgent cases with a clinician, rather than faxing the request.

Halifax Health #00Y007 Outpatient cardiac catheterization laboratory	303 N. Clyde Morris Blvd., Daytona Beach, FL 32114	Ph: 386-254-4338 Fax: 386-258-4803
AdventHealth Deland #00YG80	701 W. Plymouth Avenue, Deland, FL 32724	Ph: 386-943-4710 Fax: 386-943-4759
AdventHealth Fish Memorial #00YG34	1055 Saxon Blvd., Orange City, FL 32763	Ph: 386-917-5796 Fax: 386-917-5512
AdventHealth Palm Coast #00Y015	60 Memorial Medical Parkway, Palm Coast, FL 32168	Ph: 386-586-4372 Fax: 386-586-4618
AdventHealth Daytona Beach #00Y004 Outpatient cardiac catheterization laboratory	301 Memorial Medical Pkwy., Daytona Beach, FL 32117	Ph: 386-676-6105 Fax: 386-676-6498
AdventHealth New Smyrna Beach #00Y010	401 Palmetto Street, New Smyrna Beach, FL 32168	Ph: 386-424-5091 Fax: 386-424-6364
HCA Florida Lake Monroe Hospital #00Y009	1401 West Seminole Blvd., Sanford, FL 32771	Ph: 407-321-4500

CARDIAC MONITORING

Prior authorization from FHCP Central Referrals is not needed. The requesting provider can directly call the company below. Appointments can be made by the physician’s office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

iRhythm Technologies, Inc. provides a long-term, continuous, ambulatory cardiac monitoring device (Zio Patch) to the FHCP member to record and store electrocardiogram (ECG) data. The medical device shall be affixed to the FHCP member at the participating provider’s office, and the member can wear the device up to fourteen days, as medically necessary. Interpretation and reporting of the ECG data captured by the supplier’s medical device will be the responsibility of the ordering participating provider.

iRhythm Technologies, Inc. #050404	650 Townsend Street, Suite 380, San Francisco, CA 94103	Ph: 224-543-2200 Fax: 888-693-2402
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CARDIAC REHABILITATION

REQUIRES PRIOR AUTHORIZATION. Please complete the “FHCP Referral Form” found at [Referrals, Prior Authorizations, and Orders](#). Attach documentation supporting medical necessity. **Please indicate what phase of the program is being requested.** Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

Routine requests: Non-urgent and elective procedures should not be scheduled until approval is obtained to avoid patient financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible, as it may take up to 14 calendar days for determination of authorization.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as *urgent requests*. Physician offices should **call FHCP Central Referrals Department at 386.238.3230** to discuss urgent cases with a clinician, rather than faxing the request.

Halifax Health #00Y007	201 N. Clyde Morris Blvd., 3rd. Floor, Daytona Beach, FL 32114	Ph: 386-254-4338 Fax: 386-258-4803
HCA Florida Lake Monroe Hospital #00Y009	1401 West Volusia Seminole Blvd., Sanford, FL 32771	Ph: 407-321-4500
AdventHealth New Smyrna Beach #00Y010	401 Palmetto Street, New Smyrna Beach, FL 32168	Ph: 386-424-5091 Fax: 386-424-5079
AdventHealth Deland #00YG80	701 W. Plymouth Avenue, DeLand, FL 32724	Ph: 386-943-4716 Fax: 386-943-4776
AdventHealth Fish Memorial #00YG34	1055 Saxon Blvd., Orange City, FL 32763	Ph: 386-851-5125 Fax: 386-917-5167
AdventHealth Palm Coast #00Y015	60 Memorial Medical Parkway, Palm Coast, FL 32168	Ph: 386-586-4480 Fax: 386-586-1751
AdventHealth Daytona Beach #00Y004	301 Memorial Medical Pkwy., Daytona Beach, FL 32117	Ph: 386-676-6000 Fax: 386-231-3691

CARDIOLOGY (1 of 5 pages)

Prior authorization from FHCP Central Referrals is not needed, with the exceptions listed below. The requesting provider will send an order to the specialist. Please send recent EKG and labs. Appointments can be made by the physician's office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

THE IN-OFFICE-BASED PROCEDURES LISTED BELOW REQUIRE PRIOR AUTHORIZATION.

- LOWER EXTREMITY ENDOVASCULAR REVASCULARIZATION
- LOOP RECORD IMPLANTATION
- SUPERFICIAL VENOUS DISEASE TREATMENT, INCLUDING ABLATION AND SCLEROTHERAPY
- COMPUTED TOMOGRAPHY ANGIOGRAPHY (CTA) IMAGING

Please complete the "FHCP Referral Form" found at [Referrals, Prior Authorizations, and Orders](#). Attach documentation supporting medical necessity. Please indicate what phase of the program is being requested. Fax the form and supporting documentation to FHCP's Central Referrals Department at 386-238-3253. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

Routine requests: Non-urgent and elective procedures should not be scheduled until approval is obtained to avoid patient financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible, as it may take up to 14 calendar days for determination of authorization.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as *urgent requests*. Physician offices should call FHCP Central Referrals Department at 386.238.3230 to discuss urgent cases with a clinician, rather than faxing the request.

Information on Zoll Life Vests can be found under Zoll Life Vest.

Guidelines for TAVR evaluations can be found under TAVR.

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CARDIOLOGY (2 of 5 pages)

SEE PAGE 1 OF 5 FOR INSTRUCTIONS.

<p>Stephen Minor, M.D. #10P180 Ryan A. Smith, D.O. #068788 Niloufar T. Wilson, M.D. #087871 Ages 18+ <i>Records required prior to scheduling. Please fax to 386-481-5009.</i></p>	<p>FHCP Daytona Beach 350 N. Clyde Morris Boulevard, Second Floor, Daytona Beach, FL 32114</p>	<p>Ph: 386-238-3289 Fax: 386-238-3296</p>
<p>Robert Bianco, MD #005086 Ages 18+ <i>Ordering provider must complete and review patient EKG before referring. Fax to 386-481-5009</i></p>	<p>FHCP Palm Coast Center 145 City Place, Palm Coast, FL 32164</p>	<p>Ph: 386-302-0975 Fax: 386-302-0976</p>
<p>Ratan Ahuja, MD #000397 Mubeen Chida, MD #004826 David Joseph, MD #117764 Syed Mahmood, MD #095702 Ages 18+</p>	<p>Central Florida Cardiovascular Consultants, PL 915 Harley Strickland Blvd., Orange City, FL 32763</p>	<p>Ph: 386-456-0300 Fax: 386-456-0303</p>
<p>Rajendra Hippalgoankar, MD #004674 Ages 18+ Records required prior to scheduling.</p>	<p>Central Florida Heart Associates, PA 932 Saxon Boulevard, Suite A, Orange City, FL 32763</p>	<p>Ph: 386-774-2100 Fax: 386-774-0326</p>
<p>Jacob K. Agamasu, MD #138215 Ages 18+</p>	<p>756 Elkcam Boulevard, Suite A, Deltona, FL 32725</p>	<p>Ph: 407-804-9616 Fax: 407-804-8331</p>

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CARDIOLOGY (3 of 5 pages)

SEE PAGE 1 OF 5 FOR INSTRUCTIONS.

SPECIAL INSTRUCTIONS for Daytona Heart Group:

Daytona Heart Group physicians located in *West Volusia (indicated by an asterisk below) may see any FHCP member referred by a physician without prior authorization.

Daytona Heart Group physicians located in East Volusia require a referral approved by the FHCP Cardiology Department. Fax the referral to FHCP Cardiology Department at 386-238-3296.

HECN members do not require prior authorization.

<p>Beth Bartholomew, MD #011244 Joshua Horenstein, MD #10L042 Vincent Petersen, DO #058364 Glenn Rayos, MD #002655 Surya Rao, MD #10E082 *Janak Bhavsar, MD #10X469 *Chad Broome-Webster, MD #005530 *Marielle Lazard, MD #10A228 *Oscar D. West, MD #002073 *Roy Venzon, MD #048999 *Hansey Seide, MD #010393 Ages 18+ Vance Wilson, MD #005336 Ages 25+ *Umang Shah, MD #080396 <i>Interventional cardiology</i> Ages 18+</p>	<p>Daytona Heart Group 695 N. Clyde Morris Blvd., Daytona Beach, FL 32114</p> <p>655 N. Clyde Morris Blvd., Daytona Beach, FL 32114</p> <p>780 Dunlawton Ave, Unit 101, Port Orange, FL 32127</p> <p>1404 S. Ridgewood Avenue, Edgewater, FL 32132</p> <p>*630 W. Plymouth Avenue, Deland, FL 32720</p> <p>*938 Saxon Blvd., Suite 101-C, Orange City, FL 32763</p> <p>3400 Halifax Crossing Boulevard, Suite 220, Deltona, FL 32725</p>	<p>Ph: 386-258-8722 Fax: 386-258-8659</p> <p>Ph: 386-258-8722 Fax: 386-258-8659</p> <p>Ph: 386-265-5926 Fax: 386-265-5928</p> <p>Ph: 386-265-5926 Fax: 386-265-5928</p> <p>Ph: 386-734-3654 Fax: 386-943-8087</p> <p>Ph: 386-774-5485 Fax: 386-775-0761</p> <p>Ph: 386-774-5485 Fax: 386-775-0761</p>
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CARDIOLOGY (4 of 5 pages)

SEE PAGE 1 OF 5 FOR INSTRUCTIONS.

<p>Wing Yi Liu, MD #038604 Ages 18+ Records required prior to scheduling. Doppler imaging and venous scans available.</p>	<p>Wing Cardiology and Health 161 N. Causeway, Suite C. New Smyrna Beach, FL 32169</p>	<p>Ph: 386-424-8440 Fax: 386-426-8839</p>
<p>Huijian Wang, MD #10H333 18+ Practice offers cardiac electrophysiology.</p>	<p>Complete Cardiology Care 1240 W. Granada Boulevard, 2nd Floor, Ormond Beach, FL 32174</p>	<p>Ph: 386-672-1023 Fax: 386-263-2996</p>
<p>Dinesh Arab, MD #011602 David Henderson, MD #000901 Barton Sickinger, DO #054636 Nathaniel Valin, MD #062843 Rene Celis, MD #055916 Ages 18+</p>	<p>Cardiology Physicians Memorial 305 Memorial Medical Pkwy, Suite 301, Daytona Beach, FL 32117</p> <p>HECN, DAYTONA STATE COLLEGE, and BETHUNE-COOKMAN UNIV EMPLOYEES & DEPENDENTS, and EPN TRIPLE OPTION MEMBERS</p>	<p>Ph: 386-615-1521 Fax: 386-671-0694</p>
<p>Humayun Jamidar, MD #000027 Otakar Quadrat, MD #102108 Ages 18+</p>	<p>Cardiology Physicians 311 N. Clyde Morris Blvd., Suite 320, Daytona Beach, FL 32114</p> <p>HECN, DAYTONA STATE COLLEGE, AND BETHUNE-COOKMAN UNIV, EPN TRIPLE OPTION MEMBERS and EMPLOYEES & DEPENDENTS OF THE CARDIOLOGY PHYSICIANS PRACTICE</p>	<p>Ph: 386-255-5331 Fax: 386-254-8945</p>

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CARDIOLOGY (5 of 5 pages)

SEE PAGE 1 OF 5 FOR INSTRUCTIONS.

<p>Taher Khalil, MD #005527 Ages 18+ <i>EPN Triple Option members only</i></p>	<p>1425 Hand Avenue, Suite K, Ormond Beach, FL 32174</p>	<p>Ph: 386-673-5404 Fax: 386-673-5480</p>
<p>William David, MD #004246 Mulugeta Fissaha, MD #065081 Carlos Grullon, MD #004493 Wilberto Lopez, MD #138974 Lawrence Vallario, MD #003467 Ages 18+ <i>EPN Triple Option members only</i></p>	<p>AdventHealth Medical Group Cardiovascular Center at Saxon 1565 Saxon Boulevard, Suite 202, Deltona, FL 32725</p>	<p>Ph: 386-532-1232 Fax: 386-532-3090</p>
<p>Kizhake Kurian, MD #10R358 Ages 18+ <i>EPN Triple Option members only</i></p>	<p>AdventHealth Medical Group Interventional Cardiology at Palm Coast 120 Cypress Edge Drive, Suite 201, Palm Coast, FL 32164 61 Memorial Medical Parkway, Suite 3802, Palm Coast, FL 32164</p>	<p>Ph: 386-586-4765 Fax: 386-586-4769 Ph: 386-586-1930 Fax: 386-586-1931</p>

COMPUTED TOMOGRAPHY ANGIOGRAPHY (CTA) IMAGING requires prior authorization. Please complete the “FHCP Referral Form” found at [Referrals, Prior Authorizations, and Orders](#). Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253** a *minimum of seven (7) days prior to performing the service*. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling

Routine requests: Non-urgent and elective procedures should not be scheduled until approval is obtained to avoid patient financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible, as it may take up to 14 calendar days for determination of authorization.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as *urgent requests*. Physician offices should **call FHCP Central Referrals Department at 386.238.3230** to discuss urgent cases with a clinician, rather than faxing the request.

CARDIOLOGY – NUCLEAR (1 of 2 pages)

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. **Please send recent EKG and labs.** Appointments can be made by the physician’s office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

<p>Stephen Minor, MD #10P180 Ryan A. Smith, DO #068788 Niloufar T. Wilson, MD #087871 Ages 18+ Records required prior to scheduling. Fax to 386-481-5009</p>	<p>FHCP Cardiology Daytona Beach 350 N. Clyde Morris Blvd., Daytona Beach, FL 32114</p>	<p>Ph: 386-238-3289 Fax: 386-238-3296 Medical records fax: 386-481-5009</p>
<p>Robert Bianco, MD #005086 Ages 18+ Ordering provider must complete and review patient EKG before referring. Fax to 386-481-5009</p>	<p>FHCP Cardiology Palm Coast 145 City Place, Palm Coast, FL 32164</p>	<p>Ph: 386-302-0975 Fax: 386-302-0976</p>
<p>Ratan Ahuja, MD #000397 Mubeen Chida, MD #004826 Syed Mahood, MD #095702 Ages 18+</p>	<p>Central Florida Cardiovascular Consultants, PL 915 Harley Strickland Blvd., Orange City, FL 32763</p>	<p>Ph: 386-456-0300 Fax: 386-456-0303</p>

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CARDIOLOGY - NUCLEAR (2 of 2 pages)

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. **Please send recent EKG and labs.** Appointments can be made by the physician's office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

<p>Janak Bhavsar, MD #10X469 Chad Broome-Webster, MD #005530 Marielle Lazard, MD #10A228 Oscar D. West, MD #002073 Roy Venzon, MD #048999 Ages 18+</p>	<p>Daytona Heart Group 630 W. Plymouth Avenue, Deland, FL 32720 938 Saxon Blvd., Suite 101-C, Orange City, FL 32763</p>	<p>Ph: 386-734-3654 Fax: 386-943-8087 Ph: 386-774-5485 Fax: 386-775-0761</p>
<p>Rajendra Hippalgoankar, MD #004674 Ages 18+ Records required prior to scheduling.</p>	<p>Central Florida Heart Associates, PA 932 Saxon Blvd., Suite A, Orange City, FL 32763</p>	<p>Ph: 386-774-2100 Fax: 386-774-0326</p>
<p>Wing Yi Liu, MD #038604 Ages 18+ Records required prior to scheduling.</p>	<p>Wing Cardiology and Health, LLC 161 N. Causeway, Suite C. New Smyrna Beach, FL 32169</p>	<p>Ph: 386-424-8440 Fax: 386-426-8839</p>
<p>Dinesh Arab, MD #011602 David Henderson, MD #000901 Barton Sickinger, DO #054636 Nathaniel Valin, MD #062843 Ages 18+</p>	<p>Cardiology Physicians Memorial, LLC 305 Memorial Medical Pkwy, Suite 301, Daytona Beach, FL 32117 HECN, DAYTONA STATE COLLEGE, AND BETHUNE-COOKMAN UNIVERSITY</p>	<p>Ph: 386-615-1521 Fax: 386-671-0694</p>

CARDIOLOGY – PEDIATRIC

REQUIRES PRIOR AUTHORIZATION. Please complete the “FHCP Referral Form” found at [Referrals, Prior Authorizations, and Orders](#). Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

Routine requests: Non-urgent and elective procedures should not be scheduled until approval is obtained to avoid patient financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible, as it may take up to 14 calendar days for determination of authorization.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as *urgent requests*. Physician offices should **call FHCP Central Referrals Department at 386.238.3230** to discuss urgent cases with a clinician, rather than faxing the request.

CASE MANAGEMENT – COORDINATION OF CARE (1 of 3 pages)

Case Management Coordination of Care is designed to address the needs of high-risk members. The case-management process utilizes evidence-based clinical guidelines to conduct comprehensive assessment of the member's condition; evaluates available benefits and resources; and develops and implements a case-management plan with performance goals, monitoring, and follow up. The overall goal is to empower members in self-management skills, regain optimum health, or improve functional capability through appropriate services and interventions. Case management is voluntary program, and all eligible members have the right to decline participation.

Criteria for enrollment includes, but is not limited to, members with new diagnoses, acute or uncontrolled chronic diseases, critical events that require extensive use of resources, significant barriers of social determinants of health that limit access to care, or members identified from proactive data screening who may require any of the following:

- Assistance navigating the health care system
- Assistance with barriers related to social determinants of health
- Education on health condition(s) and health coaching
- Education supporting their practitioner's plan of care
- Coordination of appropriate resources, programs, or benefits
- Coordination of measures to improve quality of life and disease-specific outcomes.

There are several case-management services to which the member may be stratified:

- **Chronic Complex Care** – Assists members with complex health conditions to reduce disease progression and gain empowerment through self-management of lifestyle practices that aim to improve quality of life. Members benefit from advocacy, education, and navigation to access appropriate care and/or link to resources, benefits, or programs. The program includes transplant case management.
- **Interactive Health at Home** – Remote patient monitoring targets members with uncontrolled hypertension and congestive heart failure. Members benefit from health sessions, monitoring of member's biometrics, and management of symptoms. Reports to the member's physician are timely and accurate, with actionable data to promote clinical efficiencies, reduce hospitalizations, and improve outcomes for members. Peripherals offered are a scale, blood pressure cuff, and pulse oximeter.
- **Short-term Program** – Assists members with new-onset health diagnoses, hospital-to-home transitional care, or links members who have high use of the emergency room or multiple hospitalizations to FHCP resources. Members benefit from frequent contact for monitoring and education to better understand signs and symptoms for early intervention. Members gain empowerment with self-management skills to reduce complications and improve their quality of life.

CONTINUED NEXT PAGE

CASE MANAGEMENT – COORDINATION OF CARE (2 of 3 pages)

SEE PAGE 1 OF 3 FOR INSTRUCTIONS.

- **In-home Mid-level Providers** – Service available in Brevard, Volusia, Flagler, and Seminole Counties. An RN Case Manager coordinates member’s care with mid-level providers to assist homebound members or those with limited support to supplement primary care services in the home, or facility transitional care for high-risk members discharged from the hospital or skilled nursing facility (SNF) to home. In-home mid-level providers promote compliance with follow-up care and medication management to reduce complications and enhance the member’s quality of life.
- **Community Resource Program** – FHCP Community Resource Coordinators (CRCs) partner with members and providers and/or referral sources to address barriers to social determinants of health that impact access to healthcare through utilization of agencies and community partners. Community Resource Coordinators complete individualized needs assessments to link members with appropriate existing resources offered through agencies or within their community. *CRCs do not address urgent placement or home safety evaluations.* Physicians must continue to refer members with urgent needs to their home health care skilled nurse and medical social worker or the Department of Children and Families (DCF). Skilled nursing facility (SNF) placement should be directed to the FHCP Utilization Management Department at 386-676-7187.

Members may be referred by:

- Practitioner
- Member or caregiver
- Discharge planner
- Medical management programs
- Proactive data claims review

You may refer a member to the Case Management – Coordination of Care or Community Resources Services by:

- Phone: 855-205-7293 or 386-238-3284, Monday-Friday from 8:00am to 5:00pm.
- The “FHCP Referral Form” found at [Referrals, Prior Authorizations, and Orders](#).
- Fax a referral to 386-238-3271
- Email a referral to cmanagement@fhcp.com
- Internally, enter the referral through an EHR task.

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CASE MANAGEMENT – COORDINATION OF CARE (3 of 3)

SEE PAGE 1 OF 3 FOR INSTRUCTIONS.

The FHCP New Member Transition of Care Program – The goal of the Transition of Care team is to assist new members transitioning into our network of providers, pharmacies, and covered medications. Members benefit from clinical review of their health history and medications to coordinate care with available resources, benefits, and participating providers or services to make the transition as seamless as possible. Our FHCP RN Navigator assists existing members who are experiencing a change in benefits, providers, or services, or are moving into another county served by FHCP, or change of employers who offer FHCP insurance.

These members may be referred by:

- Practitioners
- Member or caregiver
- FHCP Member Services
- Marketing agents
- Employer groups

You may refer a member to the New Member Transition of Care Program by:

- Phone: 855-205-7293 or 386-386-615-5017, Monday-Friday from 8:00am to 5:00pm.
- The “FHCP Referral Form” found at [Referrals, Prior Authorizations, and Orders](#).
- Fax a referral to 386-238-3271
- Email a referral to TOC@fhcp.com
- FHCP staff providers may internally enter the referral through an EHR task.

CHIROPRACTIC – (1 of 8 pages)

Prior authorization from the FHCP Central Referrals Department is not needed. Any FHCP member may self-refer to their provider of choice. Member may call to schedule an appointment at their convenience without an order from a physician.

Elizabeth Hennighan, DC #118573	American Family & Sports Chiropractic Center, Inc. 4649 S. Clyde Morris Blvd., Suite 609, Port Orange, FL 32129	Ph: 386-760-6150 Fax: 386-788-1998
Doris Antos, DC #10P988 All ages	Doris Antos, DC, PL 569 Health Boulevard, Daytona Beach, FL 32114	Ph: 386-258-9800 Fax: 386-238-0092
MaryJo Arciom, DC #105175 All ages	Arciom Chiropractic Clinic 244 9 th St., Daytona Beach, FL 32117	Ph: 386-677-1212 Fax: 386-872-7831
Philip Afghani, DC #039371 All ages	Atlantic Chiropractic & Wellness Center 840 Dunlawton Avenue, Suite B, Port Orange, FL 32127	Ph: 386-492-4881 Fax: 386-492-4887
Rebecca Bruno, DC #011736 Linda Lombardo, DC #102242 Meagan Vecino, DC #095033 All ages	Lombardo Chiropractic Clinic 1400 Hand Ave., Suite S, Ormond Beach, FL 32174	Ph: 386-673-0400 Fax: 386-673-1825
Jennifer DeMaio, DC #081499 All ages	Coastal City Chiropractic Center 4550 Clyde Morris Blvd., Suite D, Port Orange, FL 32129	Ph: 386-238-9355 Fax: 386-238-9356
Keith Engler, DC #105112 Robert Snow, DC #079094	225 N. Causeway, New Smyrna Beach, FL 32169	Ph: 386-424-9977 Fax: 386-423-3899
Rachel Nakayama, DC #080668 All ages	Elite Spine 800 Dunlawton Avenue, Unit 103, Port Orange, FL 32127	Ph: 386-265-0102 Fax: 386-401-2316
Cecil Ashby, DC #096648 Alene Cabrera, DC #10AD11 All ages	Total Health of Ormond Beach 400 Clyde Morris Boulevard, Suite C, Ormond Beach, FL 32174	Ph: 386-672-3305 Fax: 800-429-7089

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CHIROPRACTIC – (2 of 8 pages)

Prior authorization from the FHCP Central Referrals Department is not needed. Any FHCP member may self-refer to their provider of choice. Member may call to schedule an appointment at their convenience without an order from a physician.

Samuel Kranz, DC #071452 Kenneth W. Davis, DC #044901 Bryan Schuerlein, DC #096268 All ages	Davis Chiropractic Center 381 Palm Coast Pkwy. SW, Unit 2, Palm Coast, FL 32137	Ph: 386-264-6800 Fax: 386-264-6802
John Pl. Gingras, DC #008694	Gringas Chiropractic 3133 S. Ridgewood Ave., South Daytona, FL 32119	Ph: 386-767-6602 Fax: 386-767-6602
Jamie A. Grainger, DC, #067800 All ages	Ultimate Spine & Wellness 70 Fox Ridge Court, Suite A, Debary, FL 32713	Ph: 386-668-6321 Fax: 386-668-1855
James Jeremy Hether, DC, #011914 All ages	Hether Chiropractic Clinic 2719 S. Woodland Blvd. Deland, FL 32720	Ph: 386-734-0702 Fax: 386-279-0185
Ashley Hughes, DC #069791 All ages	Passion Chiropractic 3510 S. Nova Rd., Suite 108, Port Orange, FL 32129	Ph: 386-947-7185 Fax: 386-333-9437
Graham R. Steskal, DC #088088 J. Randall Timko, DC #00WG79 All ages – <i>All FHCP plans</i> James Rybinski, DC #118802 All ages – <i>EPN Triple Option members only</i>	Complete Wellness Chiropractic Center 844 N. Stone Street, Suite 202, Deland, FL 32720	Ph: 386-434-2592 Fax: 386-734-1773
Carol Learned, DC #10N499 Roger Learned, DC #10Q034 Vincent Mattiello, DC #067158	Ormond's Family Chiropractic Center 147 E. Granada Blvd., Ormond Beach, FL 32176	Ph: 386-265-5968 Fax: 386-265-5970
Christopher Lechmaier, DC #10P381 Tricia Lechmaier, DC #130379	Lechmaier Family Chiropractic Center 1051 Town Center Drive, Orange City, FL 32763	Ph: 386-775-3600 Fax: 386-775-3602

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CHIROPRACTIC – (3 of 8 pages)

Prior authorization from the FHCP Central Referrals Department is not needed. Any FHCP member may self-refer to their provider of choice. Member may call to schedule an appointment at their convenience without an order from a physician.

John Christopher, DC #088037 Matt R. Nirschl, DC #011439	55 N. Old Kings Road, Suite C, Ormond Beach, FL 32174	Ph: 386-672-6565 Fax: 386-672-6550
A. Michael Petker, DC #005553	A. Michael Petker Chiropractic 220 Mason Ave., Holly Hill, FL 32117	Ph: 386-258-7474 Fax: 386-248-1466
Debora Porter, DC #058688 All ages	Porter Chiropractic and Wellness, LLC 1367 Beville Road, Daytona Beach, FL 32119	Ph: 386-317-2000 Fax: 386-265-5552
Jose Sanchez, DC #096274 Amanda Prokop, DC #10E187 All ages	New Smyrna Beach Chiropractic 1205 N. Dixie Freeway, New Smyrna Beach, FL 32168	Ph: 386-423-5259 Fax: 386-423-0929
Patrick Reed, DC #010969 All ages	Patrick Reed, DC 4601 East Highway 100, Suite G4, Bunnell, FL 32110	Ph & Fax: 386-437-9990
Leonard Rollman, DC #060085	Coastal Spine and Injury Center 2415 S. Volusia Ave., Suite A2, Orange City, FL 32763 701 Ridgewood Avenue, Unit D, Holly Hill, FL 32117	Ph: 386-775-6879 Fax: 386-774-0307 Ph: 386-238-9092 Fax: 386-238-9093

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CHIROPRACTIC – (4 of 8 pages)

Prior authorization from the FHCP Central Referrals Department is not needed. Any FHCP member may self-refer to their provider of choice. Member may call to schedule an appointment at their convenience without an order from a physician.

Jennifer Smith, DC #10F257 All ages	Health & Wellness Chiropractic Center 1051 Town Center Drive, Orange City, FL 32763	Ph: 386-775-3600 Fax: 386-775-3602
Michael DiBella, DC #10S377 Timothy Steflik, DC #10V838 Melony K. Thomas, DC #086286 Samantha Wunder, DC #092794 All ages	Coastal Integrative Healthcare, Inc. 315 N. Ridgewood Ave., Edgewater, FL 32132 75 Fox Ridge Court, Suite G, Debarry, FL 32713 145 Cypress Point Pkwy, Suite 208, Palm Coast, FL 32164 305 Clyde Morris Boulevard, Suite 220, Ormond Beach, FL 32174	Ph: 386-427-8403 Fax: 386-269-9541 Ph: 386-854-3031 Fax: 386-269-9541 Ph: 386-445-4455 Fax: 386-631-6211 Ph: 386-800-3100 Fax: 386-269-9541
Jennifer Thornton, DC #10J889 All ages	Palm Coast Chiropractic Center 4721 E. Moody Blvd., Suite 101, Bunnell, FL 32210	Ph: 386-437-7111 Fax: 386-437-7790
Trudy Vogel, DC #000123 All ages	Vogel Chiropractic Center 1780 S. Nova Road, Suite 4, South Daytona Beach, FL 32119	Ph: 386-788-4778 Fax: 386-788-8110
Donald B. Walsh, DC #10K176 All ages	Synergy Chiropractic and Wellness Solutions, LLC 259 N. Causeway, New Smyrna Beach, FL 32169	Ph: 386-423-2415 Fax: 386-423-2417
Terry Watts, DC #10S122 <i>Does not accept Medicare.</i>	Watts Chiropractic Center 2751 Enterprise Road, Suite 103, Orange City, FL 32763	Ph: 386-218-4924 Fax: 386-218-6887
Michael Hill, DC #011594 Sarah Hill, DC #133357	Hill Family Chiropractic 298 S. Nova Road, Suite E, Ormond Beach, FL 32174	Ph: 386-226-0081 Fax: 386-226-2148

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CHIROPRACTIC – (5 of 8 pages)

Prior authorization from the FHCP Central Referrals Department is not needed. Any FHCP member may self-refer to their provider of choice. Member may call to schedule an appointment at their convenience without an order from a physician.

Rachel Nakayama, DC #080668	Elite Spine 800 Dunlawton Avenue, Unit 103, Port Orange, FL 32127	Ph: 386-265-0102 Fax: 386-401-2316
John Gringas, DC #008694 Joshua M. Pollard, DC #102765 Chris Tatalovich, DC #10S342 All ages	Florida Coast Chiropractic Clinic 3821 Woodbriar Trail, Suite 103, Port Orange, FL 32129	Ph: 386-265-1579 Fax: 386-310-8075
Russell Humphries, DC #005542	Humphries Chiropractic 4343 S. Ridgewood Avenue, Suite B, Port Orange, FL 32127	Ph: 386-767-2727 Fax: 386-676-6674
Christian Grause, DC #081073	Liddle Chiropractic 103 E. Connecticut Avenue, Edgewater, FL 32132	Ph: 386-423-7572 Fax: 386-847-8366
Jasmine Perez, DC #084664	Restore Injury Health Center 747 Fawn Ridge Drive, Suite 100, Orange City, FL 32763	Ph: 386-259-9051 Fax: 386-259-4243
Stacy Craig, DC #057451 Christopher Ristuccia, DC #088811 Peter Wakeman, DC #001539	Wakeman Chiropractic 305 Memorial Medical Pkwy., Suite 305, Daytona Beach, FL 32117 120 Cypress Edge Drive, Suite 201, Palm Coast, FL 32164	Both locations: Ph: 386-673-0201 Fax: 386-677-8143
Seth J. Bowden, DC, #069583 All ages	River City Chiropractic 155 S. Charles Richard Beall Boulevard, Suite B, Debary, FL 32713	Ph: 386-320-0058 Fax: 386-516-6921
Alicia Rivera, DC #10S129 All ages	Rivera Family Chiropractic Center 821 Debary Avenue, Deltona, FL 32725	Ph: 386-860-5448 Fax: 386-668-3665

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CHIROPRACTIC – (6 of 8 pages)

Prior authorization from the FHCP Central Referrals Department is not needed. Any FHCP member may self-refer to their provider of choice. Member may call to schedule an appointment at their convenience without an order from a physician.

These providers are contracted for Triple Option Point of Service only:		
Bradley Tepper, DC #10AD12	First Choice Chiropractic of Ormond, Inc. 1721 Ridgewood Avenue, Suite A, Holly Hill, FL 32117	Ph: 386-310-7246 Fax: 386-310-4952
Dennis Acquaro, DC #005553 Stacy Straw, DC #057451	Acquaro & Wakeman Chiropractic and Rehabilitation 305 Memorial Medical Pkwy., Suite 305, Daytona Beach, FL 32117	Ph: 386-673-0201 Fax: 386-677-8143
Roberta Amara, DC #010369	Amara Chiropractic Center 2445 S. Ridgewood Avenue, South Daytona, FL 32119	Ph: 386-767-2064 Fax: 386-756-5700
Dennis Filosa, DC #010244	Back in Action Chiropractic 840-H Deltona Boulevard, Deltona, FL 32725	Ph: 386-860-3777 Fax: 386-860-0330
Ryan Imhoff, DC #055855	Back to Basics Chiropractic & Sports Rehabilitation 800 Sterthaus Drive, Suite A, Ormond Beach, FL 32174	Ph: 386-310-4884 Fax: 386-872-7647
Carl Bennett, DC #143000	Bennett Chiropractic Clinic 3945 S. Nova Road, Port Orange, FL 32127	Ph: 386-767-1100 Fax: 386-767-1103
Carly Meckle, DC #039074	Edgewater Chiropractic Clinic 201 S. Ridgewood Avenue, Suite 11, Edgewater, FL 32132	Ph & Fax: 386-423-7575

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CHIROPRACTIC – (7 of 8 pages)

Prior authorization from the FHCP Central Referrals Department is not needed. Any FHCP member may self-refer to their provider of choice. Member may call to schedule an appointment at their convenience without an order from a physician.

These providers are contracted for Triple Option Point of Service only:		
Bradley Tepper, DC #10AD12	First Choice Chiropractic of Ormond, Inc. 1721 Ridgewood Avenue, Suite A, Holly Hill, FL 32117	Ph: 386-310-7246 Fax: 386-310-4952
Ronald Utter, DC, #048248	Halifax Chiropractic & Injury Center 337 N. Clyde Morris Boulevard, Daytona Beach, FL 32114	Ph: 386-265-7246 Fax: 386-265-4908
Herman Carrero, DC #10W724	Harmony Clinic 1948 Saxon Boulevard, Deltona, FL 32725	Ph: 386-774-7246 Fax: 386-206-1433
Kathleen Link, DC, #106234	Link Chiropractic Clinic 190 Vining Court, Ormond Beach, FL 32176	Ph: 386-673-3085 Fax: 386-673-3353
David Mallory, DC #00WG74	Mallory Chiropractic 1033 S. Ridgewood Avenue, Daytona Beach, FL 32114	Ph: 386-248-8000 Fax: 386-252-1850
Lisa Parissi, DC #061818 Christopher Wojcik #036747	Modern Health Chiropractic 760 S. Volusia Avenue, Suite 100, Orange City, FL 32763 912 S. Ridgewood Avenue, Suite D, Daytona Beach, FL 32114	Ph: 386-218-3799 Fax: 386-256-3516
Danielle Menneto, DC #054587 Angela Moore, DC #049988	Moore & Menneto Chiropractic 4647 S. Clyde Morris Boulevard, Suite 502, Port Orange, FL 32129	Ph: 386-202-2714 Fax: 386-202-2708
David Jacobsen, DC #005545	OneCare Chiropractic & Wellness Clinic 755 Westmoreland Road, Daytona Beach, FL 32114	Ph: 386-226-0011 Fax: 386-226-0013

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CHIROPRACTIC – (8 of 8 pages)

Prior authorization from the FHCP Central Referrals Department is not needed. Any FHCP member may self-refer to their provider of choice. Member may call to schedule an appointment at their convenience without an order from a physician.

These providers are contracted for Triple Option Point of Service only:		
Terry Kahn, DC #10Q987 Mindy Weingarten, DC #114022	Port Orange Family Chiropractic Center 4606 Clyde Morris Boulevard, Suite 1-M, Port Orange, FL 32129	Ph: 386-756-9303 Fax: 386-756-8119
Brandon Lavelle, DC #051808	Radiant Health Chiropractic 209 Dunlawton Avenue, Suite 18, Port Orange, FL 32127	Ph: 386-308-9076 Fax: 386-675-6591
Adam Sainato, DC #10T341	Sainato Chiropractic Injury & Wellness Clinic 3959 S. Nova Road, Suite 9, Port Orange, FL 32127	Ph: 386-761-4001 Fax: 386-761-2522

COCHLEAR IMPLANT SERVICES

Prior authorization from the FHCP Central Referrals Department is not needed. Any FHCP member may self-refer to their provider of choice.

COLOGUARD TESTING

The provider must complete the Cologuard Requisition Form found at <https://www.fhcp.com/providers/referrals-authorizations-orders/>. Fax the completed form to the number noted on the bottom of the form. “Patient Insurance/Billing Information” must be completed for FHCP to pay for the test. To ensure coverage, please attach a copy of the patient’s FHCP insurance card to the requisition when faxing.

- Cologuard is for individuals 45 years of age or older and at average risk.
- Cologuard looks for blood and DNA associated with colon cancer and precancerous growth found in a person’s stool sample.

Once a provider submits the Cologuard Requisition Form, the request is processed and a Cologuard box is delivered to the patient’s home via UPS. Patients collect a sample and return using the prepaid return shipping label included with the box, sending the specimen to Exact Sciences Laboratories in Madison, WI for processing. Test results will be sent directly to the ordering provider in a few weeks.

Please fax a copy of the test result to FHCP Medical Records at 386-481-5009.

Exact Sciences Laboratories also conducts follow-up calls to encourage higher patient compliance. You can learn more about Cologuard at <https://www.cologuardhcp.com>.

NOTE: Cologuard is not a replacement for diagnostic or surveillance colonoscopy in high-risk individuals.

COLONOSCOPY – SCREENING – (1 of 2 pages)

Prior authorization from the FHCP Central Referrals Department is not needed for age-related screening colonoscopy. Any FHCP member may self-refer to their provider of choice. Member may call to schedule an appointment at their convenience without an order from a physician.

<p>Ahmad Alawad, MD #101539 Beatrice Bratu, MD #005470 Ammar Hemaïdan, MD #000104 Brian Hudes, MD #077419 Saud El-Sayed Suleiman, MD #001166 Hassan Zulfiqar, MD #009959 <i>Schedule all appointments through the Port Orange office.</i></p>	<p>Advanced GI 1690 Dunlawton Avenue, Suite 210, Port Orange, FL 32127 1890 LPGA Boulevard, Suite 270, Daytona Beach, FL 32117 239 N. Ridgewood Avenue, Suite 3, Edgewater, FL 32132 315 Palm Coast Parkway, Suite 5, Palm Coast, FL 32137</p>	<p>All locations: Ph: 386-763-4920 Fax: 386-763-4939 Medical Records Fax: 386-491-5009</p>
<p>Arvind Gopal, MD #092290 Vishal Gupta, MD #143207 Karl Mersich, MD #069804 Dwarka Nath, MD #099699 Rajiv Sharma, MD #095240 Jennifer Sinclair, MD #088162 Ages 18+ <i>West Volusia and Seminole members only for screening colonoscopy.</i></p>	<p>Gastroenterology of Greater Orlando 929 North Spring Garden Avenue, Suite 150, Deland, FL 32720 2884 Wellness Avenue, Suite 100, Orange City, FL 32763 795 Primera Boulevard, Suite 1001, Lake Mary, FL 32746</p>	<p>Ph: 386-469-7993 Fax for all locations: 386-668-2228 Ph: 386-668-2221 Ph: 407-749-6656</p>
<p>Kalyani Gaddipati, MD #003542</p>	<p>917 Rinehart Road, Suite 2051, Lake Mary, FL 32746</p>	<p>Ph: 407-936-2444 Fax: 407-936-2448</p>
<p>Lenkala Mallaiah, MD #005629</p>	<p>Mid-Florida Gastroenterology Group, PA 311 N. Mangoustine Avenue, Sanford, FL 32771</p>	<p>Ph: 407-321-4570 Fax: 407-321-7690</p>
<p>Bharat C. Patel, MD #000451 Martin Gino F. Prado, MD #007629 Maria Soriano Co, MD #043830 <i>FHCP member must reside in, or be assigned to a PCP in, West Volusia to be referred to this group.</i></p>	<p>Advent Health Medical Group Gastroenterology at Deland 1070 N. Stone Street, Suite D, Deland, FL 32720</p>	<p>Ph: 386-943-3270 Fax: 386-822-9112</p>

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COLONOSCOPY – SCREENING – (2 of 2 pages)

Prior authorization from the FHCP Central Referrals Department is not needed for age-related screening colonoscopy. Any FHCP member may self-refer to their provider of choice. Member may call to schedule an appointment at their convenience without an order from a physician.

<p>William Barlow, MD #047675 Daniel Gassert, MD #10T871 Camille McGaw, MD #051554 Stuart Soroka, MD #116113 Ages 18+</p>	<p>Borland-Groover Clinic – (Flagler County) 50 Cypress Point Parkway, Condo C1-C2, Palm Coast, FL 32164</p>	<p>Ph: 386-986-3400 Fax: 904-265-6479</p>
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COLONOSCOPY – DIAGNOSTIC – (1 of 2 pages)

COLONOSCOPIES PERFORMED ON SYMPTOMATIC PATIENTS TO DIAGNOSE OR RULE OUT DISEASE REQUIRE PRIOR AUTHORIZATION. Please complete the “FHCP Referral Form” found at [Referrals, Prior Authorizations, and Orders](#). Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

Routine requests: Non-urgent and elective procedures should not be scheduled until approval is obtained to avoid patient financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible, as it may take up to 14 calendar days for determination of authorization.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as *urgent requests*. Physician offices should **call FHCP Central Referrals Department at 386.238.3230** to discuss urgent cases with a clinician, rather than faxing the request.

<p>Ahmad Alawad, MD #101539 Beatrice Bratu, MD #005470 Ammar Hemaidan, MD #000104 Brian Hudes, MD #077419 Saud El-Sayed Suleiman, MD #001166 Hassan Zulfiqar, MD #009959 <i>Schedule all appointments through the Port Orange office.</i></p>	<p>Advanced GI 1690 Dunlawton Avenue, Suite 210, Port Orange, FL 32127 1890 LPGA Boulevard, Suite 270, Daytona Beach, FL 32117 239 N. Ridgewood Avenue, Suite 3, Edgewater, FL 32132 315 Palm Coast Parkway, Palm Coast, FL 32137</p>	<p>Ph: 386-763-4920 Fax: 386-763-4939 Medical Records Fax: 386-491-5009</p>
<p>Arvind Gopal, MD #092290 Vishal Gupta, MD #143207 Karl Mersich, MD #069804 Dwarka Nath, MD #099699 Rajiv Sharma, MD #095240 Jennifer Sinclair, MD #088162 Ages 18+</p>	<p>Gastroenterology of Greater Orlando 929 North Spring Garden Avenue, Suite 150, Deland, FL 32720 2884 Wellness Avenue, Suite 100, Orange City, FL 32763 795 Primera Boulevard, Suite 1001, Lake Mary, FL 32746</p>	<p>Ph: 386-469-7993 Fax for all locations: 386-668-2228 Ph: 386-668-2221 Ph: 407-749-6656</p>

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COLONOSCOPY - DIAGNOSTIC – (2 of 2 pages)

SEE PAGE 1 OF 2 FOR INSTRUCTIONS.

Bharat C. Patel, MD #000451 Martin Gino F. Prado, MD #007629 Maria Soriano Co, MD #043830 <i>FHCP member must reside in or be assigned to a PCP in West Volusia to be referred to this group.</i>	Advent Health Medical Group Gastroenterology at Deland 1070 N. Stone Street, Suite D, Deland, FL 32720	Ph: 386-943-3270 Fax: 386-822-9112
Kalyani Gaddipati, MD #003542	917 Rinehart Road, Suite 2051, Lake Mary, FL 32746	Ph: 407-936-2444 Fax: 407-936-2448
Lenkala Mallaiah, MD #005629	Mid-Florida Gastroenterology Group, PA 311 N. Mangoustine Avenue, Sanford, FL 32771	Ph: 407-321-4570 Fax: 407-321-7690

COLONOSCOPY – CT (VIRTUAL COLONOSCOPY)

REQUIRES PRIOR AUTHORIZATION. Please complete the “Request for Surgical and Special Procedure Form” found at [Referrals, Prior Authorizations, and Orders](#). Please fax the completed form to the FHCP Central Referral Department at **386-238-3253** to request surgical approval.

Routine requests: Non-urgent and elective procedures should not be scheduled until approval is obtained to avoid patient financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible, as it may take up to 14 calendar days for determination of authorization.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as *urgent requests*. Physician offices should **call FHCP Central Referrals Department at 386.238.3230** to discuss urgent cases with a clinician, rather than faxing the request.

CONTRACEPTION

A list of FHCP covered oral contraceptives and contraception appliances can be found on the FHCP website at [FHCP Medication Formularies](#). Contraception benefits can be verified with the FHCP Provider Benefit & Eligibility Department at **844-615-4024** or **386-615-4024**.

CT SCANS – (1 of 4 pages)

Prior authorization from FHCP Central Referrals is not needed, with the exceptions noted below. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

EXCEPTIONS REQUIRING PRIOR AUTHORIZATION INCLUDE:

- BREAST MRI
- SESTAMIBI SCAN (ENDOCRINOLOGISTS AND CARDIOLOGISTS CAN ORDER WITH NO PRIOR AUTHORIZATION)
- STEREOTACTIC BREAST BIOPSY
- ULTRASOUND-GUIDED NEEDLE BREAST BIOPSY
- CT COLONOSCOPY (VIRTUAL COLONOSCOPY)
- PILL CAMERA
- GENETIC TESTING
- HIDA (CHOLESCINTIGRAPHY) SCANS
- PET SCANS – *SEE NEXT PAGE FOR SPECIAL INSTRUCTIONS.*

FOR EXCEPTIONS NOTED ABOVE – PET scan instructions on next page: Please complete the “FHCP Referral Form” found at [Referrals, Prior Authorizations, and Orders](#). Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP's Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

Routine requests: Non-urgent and elective procedures should not be scheduled until approval is obtained to avoid patient financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible, as it may take up to 14 calendar days for determination of authorization.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as *urgent requests*. Physician offices should **call FHCP Central Referrals Department at 386.238.3230** to discuss urgent cases with a clinician, rather than faxing the request.

CT SCANS – (2 of 4 pages)

SEE PAGE 1 OF 4 FOR INSTRUCTIONS.

PRIOR AUTHORIZATION IS REQUIRED FOR PET SCANS: Please complete the “PET – PET CT Prior Authorization Form” found at [Referrals, Prior Authorizations, and Orders](#). Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

Routine requests: Non-urgent and elective procedures should not be scheduled until approval is obtained to avoid patient financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible, as it may take up to 14 calendar days for determination of authorization.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as *urgent requests*. Physician offices should **call FHCP Central Referrals Department at 386.238.3230** to discuss urgent cases with a clinician, rather than faxing the request.

Twin Lakes Imaging Center #10P735 (N) <i>Will not schedule SNF patients.</i>	1890 LPGA Blvd., Suite 110, Daytona Beach, FL 32124	Ph: 386-274-5454 Fax: 386-274-5440
AdventHealth New Smyrna Beach #00Y010 (H)	401 Palmetto Street, New Smyrna Beach, FL 32168	Ph: 386-424-5044 Fax: 386-917-5576
Port Orange Imaging Center #10P730 (N) <i>PET, CT, and Open MRI Unit available.</i>	1195 Dunlawton Avenue, Port Orange, FL 32127	Ph: 386-322-1616 Fax: 386-322-5330

Legend:

- **(H)** – Outpatient hospital department or facility
- **(N)** – Outpatient non-hospital department or facility

Out of pocket costs may vary, depending on location or benefit plan.

CONTINUED NEXT PAGE

CT SCANS (3 of 4 pages)

SEE PAGE 1 OF 4 FOR INSTRUCTIONS.

Cyrus Diagnostic Imaging, Inc. #109138 (N) <i>Patients screened for mobility.</i>	165 Waymont Court, Lake Mary, FL 32746	Ph: 407-321-3012 Fax: 407-321-9006
Advent Health Imaging Deland #00YG80 (H)	701 W. Plymouth Avenue, Deland, FL 32720	Ph: 386-943-4610 Fax: 386-917-5576
Advent Health Imaging Deltona #00YG34 (H)	1745 Sterling Silver Boulevard, Deltona, FL 32725	Ph: 386-917-5428 Fax: 386-917-5576
Advent Health Palm Coast #00YG80 (H)	60 Memorial Medical Parkway, Palm Coast, FL 32164	Ph: 386-586-4402 Fax: 386-917-5576
Advent Health Fish Memorial Imaging #00YG34 (H)	1055 Saxon Boulevard, Orange City, FL 32763	Ph: 386-851-5000 Fax: 386-917-5576
Akumin #008160 (N) <i>Patients screened for mobility</i>	1555 Saxon Boulevard, Bldg. 4, Suite 401, Deltona, FL 32725	Ph: 386-860-9336 Fax: 386-860-2225
Palm Coast Imaging Center #005448 (N) <i>Will not schedule SNF patients.</i>	3 Pine Cone Drive, Suite 101, Palm Coast 32137	Ph: 386-274-6000 Fax: 386-446-1866

Legend:

- **(H)** – Outpatient hospital department or facility
- **(N)** – Outpatient non-hospital department or facility

Out of pocket costs may vary, depending on location or benefit plan.

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CT SCANS (4 of 4 pages)

SEE PAGE 1 OF 4 FOR INSTRUCTIONS.

Radiology Associates Imaging Deltona #083163 (N)	3400 E. Halifax Crossing Blvd., Suite 170, Deltona, FL 32725	Ph: 386-259-5959 Fax: 386-274-5440
Advanced Imaging (N)	1639 North Volusia Avenue, Orange City, FL 32763	Ph: 386-774-7226 Fax: 386-774-7227
Town Center Imaging #10P733 (N) <i>Will not schedule SNF patients.</i>	21 Hospital Drive, Palm Coast, FL 32164	Ph: 386-446-5200 Fax: 386-446-1866
Halifax Health Medical Center Daytona #00Y007 (H)	303 N. Clyde Morris Boulevard, Daytona Beach, FL 32114	Ph: 386-254-4070 Fax: 386-425-4356
Halifax Health Port Orange #00Y007 (H)	1041 Dunlawton Avenue, Port Orange, FL 32127	Ph: 386-322-4700 Fax: 386-425-4386
Halifax Health Deltona Imaging #00Y007 (H)	3300 Halifax Crossing Boulevard, Deltona, FL 32725	Ph: 386-425-6100 Fax: 386-425-6101

Legend:

- **(H)** – Outpatient hospital department or facility
- **(N)** – Outpatient non-hospital department or facility

Out of pocket costs may vary, depending on location or benefit plan.

DENTAL SERVICES (1 of 3 pages)

Prior authorization from FHCP Central Referrals is not needed. FHCP members can schedule appointments with FHCP's Dental Department after being assigned to a dentist through the Member Services Department at **386-615-4022**. FHCP coverage of dental examinations, cleaning, and x-ray services are in accordance with the member's FHCP benefits. Dental services are available to our members on a discounted fee-for-service basis with FHCP Dental providers.

URGENT DENTAL SERVICES – *No later than 72 hours* – accidental dental injury services – Call FHCP's Dental Department in our FHCP Daytona Beach Center at **386-238-3280** and describe the presenting problem. They will advise you if FHCP covers the problem and who you should call within the FHCP Provider Network or otherwise arrange for treatment of our member.

TMJ SERVICES – Please complete the "FHCP Referral Form" found at [Referrals, Prior Authorizations, and Orders](#), and fax the form directly to FHCP's Dental Department at **386-238-3279 (Daytona Beach)** or **386-774-6638 (Orange City)** for review and scheduling.

ORAL SLEEP APNEA APPLIANCES – *Please see ORAL SLEEP APNEA APPLIANCES* located alphabetically in this document.

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DENTAL SERVICES (2 of 3 pages)

SEE PAGE 1 OF 3 FOR INSTRUCTIONS.

<p>Nicholas Tanturri, DDS #037411 David Boules, DMD #044188 Ages 8+</p>	<p>FHCP Daytona Beach 350 N. Clyde Morris Blvd., 2nd Floor, Daytona Beach, FL 32114</p>	<p>Ph: 386-238-3280 Fax: 386-238-3279</p>
<p>Kevin Ogle, DDS #093287 All ages</p>	<p>FHCP Orange City 2777 Enterprise Road, Orange City, FL 32763</p>	<p>Ph: 386-481-6886 Fax: 386-774-6638</p>
<p>Benjamin Lacy, DDS #077358 Jeremiah Mahoney, DMD #077357 Ryan Smith, DMD #077359 All ages Erik Olson, DMD #000840 Ages 9+</p>	<p>Flagler Dental Associates 30 Office Park Drive, Palm Coast, FL 32137 97 Flagler Drive, Flagler Beach, FL 32137</p>	<p>Ph: 386-446-3883 Fax: 386-445-9318 Ph: 386-693-4883 Fax: 386-445-9318</p>
<p>Danny Parrish, DDS #10W591 All ages For Dental Benefit 2 (non-Medicare) and Benefit Plan 002 (Medicare) only.</p>	<p>Parrish Family Dentistry, LLC 729 Dunlawton Avenue, Port Orange, FL 321227</p>	<p>Ph: 386-767-3121 Fax: 386-767-2667</p>
<p>Terry C. Blanks, Jr., DDS #002047 All ages For Dental Benefit 2 (non-Medicare) only.</p>	<p>895 S. Dexter Avenue, Deland, FL 32720</p>	<p>Ph: 386-738-2002 Fax: 386-738-2026</p>

DENTAL SERVICES – TMJ SERVICES (3 of 3 pages)

PRIOR AUTHORIZATION IS REQUIRED. Please complete the “FHCP Referral Form” found at [Referrals, Prior Authorizations, and Orders](#), and fax the form directly to FHCP’s Dental Department at **386-238-3279 (Daytona Beach)** or **386-774-6638 (Orange City)**. The FHCP Dental Department will review the request and, if approved, FHCP will schedule and confirm the member’s appointment.

Routine requests: Non-urgent and elective procedures should not be scheduled until approval is obtained to avoid patient financial responsibility. Please submit requests marked to FHCP Dental Department as soon as possible, as it may take up to 14 calendar days for determination of authorization.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as *urgent requests*. Physician offices should **call FHCP Central Referrals Department at 386.238.3230** to discuss urgent cases with a clinician, rather than faxing the request.

John Whitsitt, DDS #002016	Atlantic Coast Prosthodontists, Inc. 1509 Mason Avenue, Daytona Beach, FL 32117	Ph: 386-239-7600 Fax: 866-262-0851
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DERMATOLOGY – (1 of 2 pages)

Prior authorization from the FHCP Central Referrals Department is not needed. Any FHCP member may self-refer to their provider of choice. Member may call to schedule an appointment at their convenience without an order from a physician.

<p>Lina Cardona, MD #074004 Robert Collette, MD #069759 Michael Gutierrez, MD #142344 Stanley Hoffman, MD #068012 Jillian Morrison, MD #072389 All ages Ronald Sherman, DO #004104 <i>Limited availability. Ages 18+</i></p>	<p>Mid Florida Dermatology and Plastic Surgery 713 N. Clyde Morris Boulevard, Daytona Beach, FL 32114 275 South Charles Richard Beall Blvd. Suite 105, Debary, FL 32713 844 North Stone Street, Suite 204 Deland, FL 32720 519 North Dixie Freeway, New Smyrna Beach, FL 32168 802 Sterthaus Drive, Suite C, Ormond Beach, FL 32174 14 Office Park Drive, Suite 6, Palm Coast, FL 32137</p>	<p>Ph: 407-299-7333 Fax: 407-293-2049 Helpline: 407-581-4171</p>
<p>Gina Mollis Sevigny, MD #007916 Reena Sachdev, MD #046637 All ages HECN, DAYTONA STATE COLLEGE, & BETHUNE-COOKMAN PROVIDERS</p>	<p>Ormond Beach Dermatology 305 Clyde Morris Boulevard, Suite 150, Ormond Beach, FL 32174</p>	<p>Ph: 386-615-1771 Fax: 386-615-1545</p>
<p>Jeffrey Heller, DO #002947 Ages 12+ <i>EPN Triple Option members only</i></p>	<p>Heller Dermatology 511 N. Clyde Morris Boulevard, Daytona Beach, FL 32114 790 Dunlawton Avenue, Suite D, Port Orange, FL 32127</p>	<p>Both locations: Ph: 386-239-8700 Fax: 386-239-7070</p>
<p>Jeffrey DeMercurio, MD #066754 Stanley Katz, MD #074003 Michael Murchland, MD #079628 George Papanicolaou #084953 All ages <i>EPN Triple Option members only</i></p>	<p>Blue Ocean Dermatology 3951 S. Nova Road, Suite 3, Port Orange, FL 32127</p>	<p>Ph: 386-256-1444 Fax: 386-4000-1118</p>

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DERMATOLOGY (2 of 2 pages)

Prior authorization from the FHCP Central Referrals Department is not needed. Any FHCP member may self-refer to their provider of choice. Member may call to schedule an appointment at their convenience without an order from a physician.

<p> Jeffrey Parks, MD #006094 John Coppola, DO #10Q049 Michelle Foley, DO #10Q117 Michael Suah, MD #006440 Courtney Bernett, DO #090742 Karthik Krishnamurthy, DO #082248 All ages VOLUSIA COUNTY SCHOOL BOARD & EPN TRIPLE OPTION MEMBERS ONLY </p>	<p> Parks Dermatology Center 1175 Dunlawton Avenue, Suite 102, Port Orange, FL 32127 2515 Junior Street, Orange City, FL 32763 1385 W. Granada Boulevard, Suite 1, Ormond Beach, FL 32174 400 Lakebridge Plaza Drive, Ormond Beach, FL 32174 406-B Palmetto Street, New Smyrna Beach, FL 32168 </p>	<p> Ph: 386-265-1913 Fax: 386-677-3083 Ph: 386-218-6806 Fax: 386-677-3083 Ph: 386-677-9044 Fax: 386-677-3083 Ph: 386-677-9044 Fax: 386-677-3083 Ph: 386-677-9044 Fax: 386-677-3083 </p>
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DIABETIC SHOES (1 of 3 pages)

SPECIAL INSTRUCTIONS: The need for diabetic shoes must be certified by a provider who is an MD or DO and is responsible for diagnosing and treating the patient's diabetic systemic condition through a comprehensive plan of care. The managing physician must:

- Document in the patient's medical record that the patient has diabetes
- Certify that the patient is being treated under a comprehensive plan of care for diabetes and needs diabetic shoes
- Document in the patient's medical record that the patient has one or more of the following conditions:
 - Peripheral neuropathy with evidence of callus formation
 - History of pre-ulcerative calluses
 - History of previous ulceration
 - Foot deformity
 - Previous amputation of the foot or part of the foot
 - Poor circulation

Coverage of the footwear and inserts is limited to one of the following within one (1) calendar year:

- No more than one pair of custom-molded shoes (including inserts provided with shoes) and two additional pairs of inserts, *or*
- No more than one pair of depth shoes and three pairs of inserts (not including non-customized removable inserts provided with shoes).

Custom-molded shoes are available only through:

- **Hanger Prosthetics and Orthotics, Inc.**
- **From the Sole, Inc.**
- **Dale's Shoes and Pedorthics**

TO REQUEST THIS SERVICE: Medical doctor (MD) or doctor of osteopathy (DO) places order on a **prescription pad**, including applicable covered criteria listed above. The patient should be directed to take the **prescription** to their provider of choice.

Discounts will be offered to patients who do not meet the above criteria.

CONTINUED ON NEXT PAGE

DIABETIC SHOES (2 of 3 pages)

PLEASE SEE SPECIAL INSTRUCTIONS ON PREVIOUS PAGE.

DIABETIC SHOE PROVIDERS

Atlantic Foot & Ankle Associates All ages	790 Dunlawton Avenue, Suite C, Port Orange, FL 32127	Ph: 386-788-6333 Fax: 386-788-3996
	1890 LPGA Boulevard, Suite 230, Daytona Beach, FL 32117	Ph: 386-274-3336 Fax: 386-274-3660
	1890 LPGA Boulevard, Suite 255, Daytona Beach, FL 32117	Ph: 386-281-3524 Fax: 386-265-4197
	975 Town Center Drive, Suite 200, Orange City, FL 32763	Ph: 386-775-2281 Fax: 386-775-2482
	21 Hospital Drive, Suite 170, Palm Coast, FL 32164	Ph: 386-586-7373 Fax: 386-586-7346
	595 W. Granada Boulevard, Suite F, Ormond Beach, FL 32174	Ph: 386-673-2266 Fax: 386-676-2772
	11 Florida Park N., Palm Coast, FL 32137	Ph: 386-445-4734 Fax: 386-445-8411

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DIABETIC SHOES (3 of 3 pages)

PLEASE SEE SPECIAL INSTRUCTIONS ON PAGE 1 OF 3.

DIABETIC SHOE PROVIDERS

Dale's Shoes and Pedorthics #008743 All ages	453 S. Nova Road, Ormond Beach, FL 32174	Ph: 386-252-2138 Fax: 386-252-0928
From the Sole, Inc. Custom-molded shoes available	1520 Ridgewood Ave., Holly Hill, FL 32117	Ph: 386-672-9394 Fax: 386-672-4310
Hanger Prosthetics and Orthotics, Inc. Custom-molded shoes available	1400 Mason Avenue, Suite 130, Daytona Beach, FL 32117 2730 Enterprise Road, Suite B, Orange City, FL 32763	Ph: 386-274-4907 Fax: 386-274-1229 Ph: 386-774-5678 Fax: 386-774-4644
National Diabetes Care Ages 15+ <i>DME related to diabetic care and diabetic shoes only.</i>	1431 Orange Camp Road, Suite 109-B, Deland, FL 32724	Ph: 386-873-2911 No fax.

DIABETES EDUCATION

Prior authorization from the FHCP Central Referrals Department is not needed. Providers should send a referral order through the EHR or by completing the “FHCP Diabetes & Nutritional Counseling Form” found at [Referrals, Prior Authorizations, and Orders](#). Completed form with ICD-10 code should be faxed to FHCP Nutrition & Health Education Department at **386-238-3228**. Patients may also self-refer, but a provider referral is encouraged.

<p>MaryBeth Curtiss, RDN, LDN, CDE, CDCES Deborah Kelleher, MS, RDN, LDN Andrea Likens, RDN, LDN, CDE, CDCES Kathleen MacNeill, MSN, RN, BC-ADM, CDCES Tiffany McClure, RDN, LDN Catherine Robinson, MS, RDN, LDN, CDCES Jennifer Badillo, RN, BSN Adults only</p>	<p>FHCP Nutrition & Health Education Department 330 N. Clyde Morris Boulevard, Suite 9, Daytona Beach, FL 32114</p> <p>Class locations include: Daytona Beach, Titusville, Lake Mary, St. Augustine, and other FHCP Centers in Flagler, Seminole, Brevard, and Volusia Counties as needed. Classes may also be held on an individual basis, depending on need.</p>	<p>Ph: 386-676-7133 Fax: 386-238-3228</p>
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Services provided include, but are not limited to:

- **Diabetes Education (10 hours – day, evening, and one-on-one)**
- **Prediabetes Education (Diabetes Prevention)**
- **Gestational Diabetes Education**
- **Carbohydrate Counting**
- **Insulin Start**
- **CSII Pump Management and Continuous Glucose Management Systems (CGMS)**
- **Medical Nutrition Therapy**
- **Hyperlipidemia**
- **Chronic Kidney Disease**
- **Hypertension**
- **Nutritional Game Plan – Refresher courses**

DIALYSIS SERVICES (1 of 2 pages)

Prior authorization from the FHCP Central Referrals Department is not needed. The nephrologist's office should call the dialysis center directly to schedule the appointment. An FHCP referral form is not needed.

Fresenius Kidney Care Daytona	720 N. Clyde Morris Boulevard, Daytona Beach, FL 32114	Ph: 386-947-9872 Fax: 386-947-9873
Fresenius Kidney Care Palm Coast	515 Palm Coast Parkway SW, Suite 2, Palm Coast, FL 32137	Ph: 386-447-4477 Fax: 386-447-4476
Fresenius Kidney Care Port Orange	3881 S. Nova Road, Port Orange, FL 32127	Ph: 386-291-3830 Fax: 386-213-6844
U.S. Renal Care, Inc.	821 State Road 44, New Smyrna Beach FL 32168	Ph: 386-409-8855 Fax: 386-409-8755
DaVita Palm Coast Home Training	80 Pinnacles Drive, Suite 1000, Palm Coast, FL 32164	Ph: 386-586-7399 Fax: 386-586-2975
DaVita Preserve Point Dialysis	57 Town Court, Suite 118, Palm Coast, FL 32164	Ph: 386-309-2885 Fax: 386-309-2904
DaVita Port Orange Dialysis	3997 S. Nova Road., Port Orange, FL 32127	Ph: 386-761-7961 Fax: 386-763-2150

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DIALYSIS SERVICES – (2 of 2 pages)

Prior authorization from the FHCP Central Referrals Department is not needed. The nephrologist's office should call the dialysis center directly to schedule the appointment. An FHCP referral form is not needed.

Total Renal Deland Dialysis	3000 DaVita Way, Deland, FL 32724	Ph: 386-738-1809 Fax: 386-738-2469
DaVita Deland Dialysis	350 E. New York Avenue., Deland, FL 32720	Ph: 386-738-2570 Fax: 386-738-9576
DaVita Daytona Beach Dialysis	578 Health Boulevard, Daytona Beach, FL 32114	Ph: 386-258-7322 Fax: 386-258-0191
DaVita Diamond Speedway Dialysis	1115 N. Nova Road, Daytona Beach, FL 32117	Ph: 386-239-6877 Fax: 386-239-5955
DaVita Daytona South Dialysis	955 Foster Way, Suite 306, South Daytona, FL 32119	Ph: 386-322-3625 Fax: 386-322-3695
DaVita Deltona Dialysis	1200 Deltona Boulevard, Suite 26, Deltona, FL 32725	Ph: 386-574-0225 Fax: 386-574-6460
DaVita New Smyrna Beach Dialysis	110 S. Orange Street., New Smyrna Beach, FL 32168	Ph: 386-409-0025 Fax: 386-409-0410
DaVita Orange City Dialysis	2575 S. Volusia Avenue, Suite 400, Orange City, FL 32763	Ph: 386-774-0101 Fax: 386-774-0249
DaVita Ormond Beach Dialysis	420 S. Nova Road, Suite 7, Ormond Beach, FL 32174	Ph: 386-676-2405 Fax: 386-676-6738

DISEASE MANAGEMENT PROGRAMS (1 of 3 pages)

HEALTH, WELLNESS, AND DISEASE MANAGEMENT PROGRAMS - Prior authorization from the FHCP Central Referrals Department is not needed.

FHCP offers members a wide variety of health, wellness, and disease management programs and services at little or no cost. Participation in the programs is unlimited: members may join as many programs as desired. For more information, please visit www.fhcp.com, or call the number listed under each program below. We are available Monday through Friday, 8am to 5pm. Hearing impaired may call TRS Relay 711.

Acute Low Back and Neck Pain

This physical therapy program helps members manage acute or chronic low back or neck pain. Members 17 and up can contact Ability Health Services (all locations) directly. Co-pay/co-insurance and policy limits apply. For more information, or to obtain a list of locations, call FHCP Member Services at **386-615-4022** or **877-615-4022**.

Case Management – Coordination of Care

This is a free program offered to members who may benefit coordination of their medical, financial, and/or psychosocial needs. Our Case Managers work with members and their physicians to provide education and resources need for members to better understand and comply with their care plans. Programs other than those listed here are available to meet the member's health care needs, including remote patient monitoring, in-home medical management, and community resources coordination. An FHCP Case Manager will help determine which programs are right for our member by calling **386-238-3284** or **877-229-4518**.

Hypertension (High Blood Pressure)

FHCP offers a free, two-hour hypertension self-management class taught by Registered Dietitians. This course focuses on the Dietary Approaches to Stop Hypertension (DASH) Diet and education on low-sodium foods. For more information and registration, call the FHCP Diabetes and Nutrition Information Department at **386-676-7133** or **877-229-4518**.

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DISEASE MANAGEMENT PROGRAMS (2 of 3 pages)

Diabetes Education Program

This free, 10-hour diabetes program is recognized by the American Diabetes Association (ADA) and conducted by FHCP Registered Nurses, Registered Dietitians/Certified Diabetes Educators. The course covers a diabetes overview, complications, signs and symptoms of high and low blood sugar, lifestyle modifications, medications, nutrition, and foot, skin, and dental care. Members are also educated on monitoring guidelines for HgbA1C, blood glucose meters, blood pressure, and weight. Our Certified Diabetes Educators are also available for one-on-one appointments. For more information, contact the FHCP Diabetes and Nutrition Information Department at **386-676-7133** or **877-229-4518**.

Nutrition Game Plan for Diabetes

This free, two-hour session is recommended for members who have completed the 10-hour Diabetes Education Program. The class reinforces disease-specific nutrition education and answers questions regarding diabetes. For more information, call the FHCP Diabetes and Nutrition Information Department at **386-676-7133** or **877-229-4518**.

Diabetes Prevention Program

This free, two-hour class is designed to help our members identify risk factors for developing diabetes. Information is shared about nutrition, exercise, and behavioral strategies for prevention. A more intense diabetes prevention program is also available. For more information, call the FHCP Diabetes and Nutrition Information Department at **386-676-7133** or **877-229-4518**.

Healthy Heart Nutrition Program

This free class helps members identify risk factors for heart disease and offers tips for improving lifestyle to reduce those risks. For more information, call the FHCP Diabetes and Nutrition Information Department at **386-676-7133** or **877-229-4518**.

Osteoporosis / Osteopenia Programs

This program is for members who are at risk or have been diagnosed with osteoporosis or osteopenia. The therapists at Ability Health Services will perform an evaluation and physical assessment to determine strength, endurance, and activity level. Members may call Ability directly, as no referral is needed. Co-pay/co-insurance and policy limits apply. For more information, or to obtain a list of locations, call FHCP Member Services at **386-615-4022** or **877-615-4022**.

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DISEASE MANAGEMENT PROGRAMS (3 of 3 pages)

Preferred Fitness Gym Access

This free fitness program is provided to FHCP Medicare members, certain employer groups who elect this coverage, and members who enroll in individual plans with gym access. Our eligible members have access to a variety of quality health and fitness facilities in Volusia, Flagler, Brevard, St. Johns, and Seminole counties. For a current list of facilities, visit www.FHCP.com, or call FHCP Member Services at **386-615-4022** or **877-615-4022**.

Weight Management

“Eat Right, Move Right” is a free, six-week course promoting a lifestyle-change approach to weight loss for members with a body mass index (BMI) of 27 or higher. Class topics include how to increase activity, improve eating habits, and change behaviors for permanent weight loss. Members learn how to set realistic goals, make behavior changes, use the USDA plate method, manage dining-out experiences, and change food shopping habits. For more information, call the FHCP Diabetes and Nutrition Information Department at **386-676-7133** or **877-229-4518**.

Smoking Cessation

Tobacco Free Florida (TFF) is a free, statewide smoking cessation and prevention campaign. The program is managed by the Florida Department of Health through the Bureau of Tobacco Prevention. Smokers and smokeless tobacco users interested in assistance with quitting are encouraged to call the Florida Quitline at **877-U-CAN-NOW (877-822-6669)** to speak with a Quit Coach®. To access Tobacco Free Florida’s additional quit-smoking resources, visit the Tobacco Free Florida website at www.tobaccofreeflorida.com.

DURABLE MEDICAL EQUIPMENT (1 of 3 pages)

ALL DURABLE MEDICAL EQUIPMENT (DME) ORDERS/REFERRALS REQUIRE:

- A PHYSICIAN SIGNATURE
- CLINICAL DOCUMENTATION OF MEDICAL NECESSITY
- LENGTH OF NEED.
- LENGTH OF NEED (nebulizers do not require length of need)

SEE SPECIFIC INSTRUCTIONS BELOW FOR EACH TYPE OF EQUIPMENT LISTED.

For custom pedorthotics, diabetic shoes, and shoe inserts, please see *DIABETIC SHOES*.

Prior authorization from the FHCP Central Referrals Department is not needed for the equipment listed immediately below. The requesting provider's office should fax the order, along with supporting documentation, directly to Apria Healthcare to order covered equipment and supplies. Documentation of supporting medical necessity should then be faxed directly to Apria for the order to be filled. All patients (regardless of group type) must meet **stringent** evidence-based medical criteria guidelines for the specific equipment or supplies being ordered. If the patient does not meet Apria's evidence-based medical care guidelines, Apria will refer the case to the FHCP Referral Central Department for review. Nebulizers do not require length of need.

<p>Apria Healthcare, Inc. #011216</p> <ul style="list-style-type: none"> • Wheelchairs – <i>see special instructions below for POVs and electric wheelchairs</i> • Walkers and canes • Mastectomy bras • Nebulizers • CPAP machines and supplies • Mattress gel overlays and pads • Oxygen – <i>see special instructions below</i> 	<p>771 Fentress Boulevard, Suite 1F, Daytona Beach, FL 32114</p>	<p>Ph: 855-613-8303 Fax: 386-673-4403 After hours: 386-274-4809</p>
<p>Oxygen – To request oxygen for an FHCP member, please supply one of the following: an arterial blood gas study performed within 30 days of the order (if not conducted prior to a hospital discharge); an arterial oxygen saturation; 6-minute walk results; or O₂ saturation on room air (must be below 88). If the oxygen order is for one night only, an overnight oximetry is all that will be required. The order must indicate the liter flow and indicate frequency (i.e., only at night, 24 hours per day, etc.)</p>		
<p>Power-Operated Vehicles / Electric Wheelchair Orders – See next page</p>		

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DURABLE MEDICAL EQUIPMENT – SPECIAL (2 of 3 pages)

PLEASE SEE ADDITIONAL INSTRUCTIONS ON PRIOR PAGE.

Apria Healthcare, Inc. #011216 <ul style="list-style-type: none">• Power-operated vehicles (POVs)• Electric wheelchairs	771 Fentress Boulevard, Suite 1F, Daytona Beach, FL 32114	Ph: 855-613-8303 Fax: 386-673-4403 After hours: 386-274-4809
<p>FHCP follows evidence-based medical criteria guidelines for the eligibility of Power-Operated Vehicles (POVs) and Electric Wheelchairs for all members (Medical and Commercial). Therefore, <i>prior to submitting</i> a referral to Apria Healthcare, the members must complete a Power-Operated Vehicle Physical Therapy Evaluation specific to the need for and use of the equipment. Outpatient Rehabilitation instructions and locations can be found in this directory. The physical therapist will evaluate the patient for appropriateness of the requested equipment.</p> <p>Documentation of supporting medical necessity should then be faxed directly to Apria for the order to be filled. If the patient does not meet evidence-based medical guidelines, Apria Healthcare will refer the case to the FHCP Central Referral Department for review.</p>		

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DURABLE MEDICAL EQUIPMENT – SPECIAL – (3 of 3 pages)

EXCEPTIONS REQUIRING PRIOR AUTHORIZATION INCLUDE:

- VACUUM-ASSISTED CLOSURE DEVICES – See *Hyperbaric Oxygen Therapy (HBO)* and *Vacuum-Assisted Closure Devices* found in the *WOUND CARE* section of this document
- BONE GROWTH STIMULATORS – See *Bone Growth Stimulators*
- NEUROMUSCULAR STIMULATORS
- SPLINTING SYSTEMS – See *Braces / Orthotics / Prosthetics*
- ZOLL LIFE VESTS – See *Zoll Life Vest*

FOR EXCEPTIONS NOTED ABOVE: Please complete the “FHCP Referral Form” found at [Referrals, Prior Authorizations, and Orders](#). Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

Routine requests: Non-urgent and elective procedures should not be scheduled until approval is obtained to avoid patient financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible, as it may take up to 14 calendar days for determination of authorization.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as *urgent requests*. Physician offices should **call FHCP Central Referrals Department at 386.238.3230** to discuss urgent cases with a clinician, rather than faxing the request.

EAR, NOSE, AND THROAT (ENT) – (1 of 2 pages)

Prior authorization from the FHCP Central Referrals Department is not needed *except as indicated on page 2 of 2*. The requesting provider will send a referral order to the specialist. Appointments can be made by the physician's office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

Robert P. Collette, MD #003831 Ages 18+	763 Harley Strickland Boulevard, Orange, City, FL 32763	Ph: 386-775-4467 Fax: 386-775-8679
Narges Mazloom, DO #048397 Ages 65+ Medicare Members Only	AdventHealth Medical Group Ear, Nose & Throat at Daytona Beach 305 Memorial Medical Pkwy, Suite 208, Daytona Beach, FL 32117	Ph: 386-231-3593 Fax: 386-231-3595

Prior authorization from the FHCP Central Referrals Department is not needed. The requesting provider will send a referral order to the specialist listed below. Provider or member should then call to schedule an appointment. For hearing loss, vertigo, and tinnitus, an audiogram must be completed before scheduling the appointment. For sinusitis, a sinus CT, limited without contract, must be completed prior to the appointment. See *Diagnostic Testing* for instructions.

Perrin C. Clark, MD #0548141 James Craven, MD #011985 Jane T. Dillon, MD #079508 Joseph P. Mirante, MD #001948 Michael Munier, MD #000024 Anthony Tucker, MD #044370 All ages	Coastal Ear, Nose, & Throat, PA 1050 W. Granada Boulevard, Suite 4, Ormond Beach, FL 32174 1185 Dunlawton Avenue, Suite 102, Port Orange, FL 32127 3 Pine Cone Drive, Suite 106, Palm Coast, FL 32137	Ph: 386-677-8808 Fax: 386-222-0769 Ph: 386-760-6601 Fax: 386-222-0769 Ph: 386-597-5839 Fax: 386-222-0769
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EAR, NOSE, AND THROAT (ENT) – (2 of 2 pages)

<p>Alina Lasrado, Au.D. #103320 Daniel Rothbaum, MD #011652 Devang Shah, MD #006370 All ages <i>Fiberoptic Endoscopic Evaluation of Swallowing (FEES)</i> <i>Evaluation of oral and pharyngeal swallowing tests</i> <i>Videostroboscopy procedures</i> Services provided to FHCP members assigned to PCPs in West Volusia.</p>	<p>Atlantic Ear, Nose, & Throat, PA 963 Town Center Drive, Suite 100, Orange City, FL 32763 1431 Orange Camp Road, Suite 112, Deland, FL 32724</p>	<p>Both locations: Ph: 386-774-9880 Fax: 386-774-2898</p>
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NASAL AND SINUS ENDOSCOPY PROCEDURES REQUIRE PRIOR AUTHORIZATION IF PERFORMED IN AN AMBULATORY SURGICAL CENTER.

Please complete the “FHCP Referral Form” found [Referrals, Prior Authorizations, and Orders](#). Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling. *Endoscopy procedures performed in the office do not require prior authorization.*

Routine requests: Non-urgent and elective procedures should not be scheduled until approval is obtained to avoid patient financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible, as it may take up to 14 calendar days for determination of authorization.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as *urgent requests*. Physician offices should **call FHCP Central Referrals Department at 386.238.3230** to discuss urgent cases with a clinician, rather than faxing the request.

ECHOCARDIOGRAMS (1 of 2 pages)

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician’s office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

<p>Florida Health Care Plans (N) Ultrasound Departments</p>	<p>FHCP Daytona Beach 350 N. Clyde Morris Blvd., Suite 5, Daytona Beach, FL 32114</p> <p>FHCP Deland 937 North Spring Garden Avenue, Deland, FL 32720</p> <p>FHCP Edgewater 239 N. Ridgewood Avenue, Edgewater, FL 32132</p> <p>FHCP Ormond Beach 300 Clyde Morris Boulevard, Ormond Beach, FL 32174</p> <p>FHCP Palm Coast 309 Palm Coast Parkway, Palm Coast, FL 32137</p> <p>FHCP Palm Coast 145 City Place, Palm Coast, FL 32164</p>	<p>All locations:</p> <p>Ph: 386-238-3270 Ph: 800-321-1227, Ext 3303 Fax: 386-238-3256</p>
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Legend:

- (H) – Outpatient hospital department or facility
- (N) – Outpatient non-hospital department or facility

Out of pocket costs may vary, depending on location or benefit plan

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ECHOCARDIOGRAMS (2 of 2 pages)

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

AdventHealth Deland #00YG80 (H)	701 W. Plymouth Avenue, Deland, FL 32720	Ph: 386-943-4610 Fax: 386-917-5576
AdventHealth Fish Memorial #00YG80 (H)	1055 Saxon Boulevard, Orange City, FL 32763	Ph: 386-943-4610 Fax: 386-917-5576
Akumin #008160 (N) <i>Patients screened for mobility.</i>	1555 Saxon Blvd., Bldg. 4, Suite 401, Deltona, FL 32725	Ph: 386-860-9336 Fax: 386-860-2225

Legend:

- **(H) – Outpatient hospital department or facility**
- **(N) – Outpatient non-hospital department or facility**

Out of pocket costs may vary, depending on location or benefit plan

ELECTROENCEPHALOGRAM (EEG TESTING)

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

Halifax Health #00Y007 (H)	201 N. Clyde Morris Boulevard, Daytona Beach, FL 32114	Ph: 386-238-2251 Fax: 386-238-2252
HCA Florida Lake Monroe Hospital #00Y009 (H)	1401 West Seminole Boulevard, Sanford, FL 32771	Ph: 407-321-4500
AdventHealth Deland #00YG80 (H)	701 W. Plymouth Avenue, Deland, FL 32720	Ph: 386-943-4610 Fax: 386-917-5576
AdventHealth Fish Memorial #00YG80 (H)	1055 Saxon Boulevard, Orange City, FL 32763	Ph: 386-943-4610 Fax: 386-917-5576
AdventHealth Palm Coast #00Y015 (H)	60 Memorial Medical Parkway, Palm Coast, FL 32164	Ph: 386-586-4402 Fax: 386-917-5576
AdventHealth Daytona Beach #00Y015 (H)	301 Memorial Medical Parkway, Daytona Beach, FL 32117	Ph: 386-671-5055 Fax: 386-917-5576
Neurology Associates of Ormond Beach (N) Ages 18+	8 Mirror Lake Drive, Suite A, Ormond Beach, FL 32174 870 Dunlawton Avenue, Suite 109, Port Orange, FL 32127	Ph: 386-673-2500 Fax: 386-673-3204 Ph: 386-427-3700 Fax: 386-673-3204

Legend:

- **(H)** – Outpatient hospital department or facility
- **(N)** – Outpatient non-hospital department or facility

Out of pocket costs may vary, depending on location or benefit plan

EEG TESTING – VIDEO – (1 of 2 pages)

REQUIRES PRIOR AUTHORIZATION. Please complete the “FHCP Referral Form” found at [Referrals, Prior Authorizations, and Orders](#). Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling. **Services for 24-72-hour ambulatory EEG video monitoring shall be rendered in the physician’s office or the member’s place of residence.**

Routine requests: Non-urgent and elective procedures should not be scheduled until approval is obtained to avoid patient financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible, as it may take up to 14 calendar days for determination of authorization.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as *urgent requests*. Physician offices should **call FHCP Central Referrals Department at 386.238.3230** to discuss urgent cases with a clinician, rather than faxing the request.

Dalia Fulop, MD #133180 Mandeep Garewal, MD #011986 David McDonald, MD #002373 James A. Scott, MD #005198 Fax records to 386-676-6348, then the office will schedule member.	Neurology Associates of Ormond Beach 8 Mirror Lake Drive, Ormond Beach, FL 32174	Ph: 386-673-2500 Fax: 386-673-3204
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Legend:

- **(H)** – Outpatient hospital department or facility
- **(N)** – Outpatient non-hospital department or facility

Out of pocket costs may vary, depending on location or benefit plan

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EEG TESTING – VIDEO – (2 of 2 pages)

PLEASE SEE INSTRUCTIONS ON PAGE 1 OF 2.

Vincente Trapani, MD #038366 Ages 18+	NDC of Volusia 1055 N. Dixie Freeway, Suite 1, New Smyrna Beach, FL 32168 780 Dunlawton Avenue, Suite 1, Port Orange, FL 32127	Ph: 386-423-0505 Fax: 386-423-0515 Ph: 386-322-6111 Fax: 386-322-3777
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Legend:

- **(H)** – Outpatient hospital department or facility
- **(N)** – Outpatient non-hospital department or facility

Out of pocket costs may vary, depending on location or benefit plan

EEG TESTING – MOBILE SERVICES

REQUIRES PRIOR AUTHORIZATION. Please complete the “FHCP Referral Form” found [Referrals, Prior Authorizations, and Orders](#). Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling. **Services shall be rendered in the member’s place of residence.**

Routine requests: Non-urgent and elective procedures should not be scheduled until approval is obtained to avoid patient financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible, as it may take up to 14 calendar days for determination of authorization.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as *urgent requests*. Physician offices should **call FHCP Central Referrals Department at 386.238.3230** to discuss urgent cases with a clinician, rather than faxing the request.

<p>Coastal Diagnostics Group #037343 <i>Mobile EEG continuous recording (with or without video) and interpretation</i> Ages 3+</p>	<p>927 Beville Road, Suite 106, South Daytona, FL 32119</p>	<p>Ph: 469-995-8416 Fax: 386-523-8032</p>
<p>Comprehensive Sleep Disorder Center #10J125 <i>Mobile EEG monitoring (with or without video)</i></p>	<p>598 Northlake Boulevard, Suite 1040, Altamonte Springs, FL 32701</p>	<p>Ph: 407-834-1023 Fax: 407-834-6515</p>
<p>RSC Diagnostic Services #053489 <i>Mobile EEGs (with or without video)</i> Ages 3 months+</p>	<p>331 Melrose Drive, Suite 145, Richardson, TX, 75080</p>	<p>Ph: 877-333-2575 Fax: 800-840-8626</p>

ELECTROCARDIOGRAM (EKG)

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician’s office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol. **Write the EKG order and ICD-10 (diagnosis) code on a prescription pad and give to the member to present at the time of their test.**

Florida Health Care Plans Daytona Beach No appointment necessary	FHCP Daytona Beach Cardiology Department 350 N. Clyde Morris Blvd., 2 nd Floor, Daytona Beach, FL 32114	Ph: 386-238-3289 Fax: 386-238-3296
Florida Health Care Plans Deland By appointment only.	937 N. Spring Garden Avenue., Deland, FL 32720	Ph: 386-736-1948 Fax: 386-736-2784
Florida Health Care Plans Edgewater By appointment only.	239 N. Ridgewood Avenue, Edgewater, FL 32132	Ph: 386-427-4868 Fax: 386-427-6350
Florida Health Care Plans Orange City By appointment only.	2777 Enterprise Road, Orange City, FL 32763	Ph: 386-774-2550, Ext. 6832 Fax: 386-775-0176
Florida Health Care Plans Ormond Beach No appointment necessary; Monday thru Friday, 7am to 11:30am and 1pm to 3pm	461 S. Nova Road, Ormond Beach, FL 32174	Ph: 386-671-4337 Fax: 386-481-6182
Florida Health Care Plans Palm Coast By appointment only.	309 Palm Coast Parkway, Palm Coast, FL 32137	Ph: 386-447-9685 Fax: 386-446-3222
Florida Health Care Plans Port Orange By appointment only.	740 Dunlawton Avenue, Suite 200, Port Orange, FL 32127	Ph: 386-763-1000 Fax: 386-763-0507
Florida Health Care Plans Holly Hill By appointment only.	1510 Ridgewood Avenue, Holly Hill, FL 32117	Ph: 386-676-7136 Fax: 386-676-7181

EMERGENCY FACILITIES

Prior authorization from FHCP Central Referrals is not needed.

For emergency department admissions or 23-hour observation care, identify the member's assigned FHCP PCP and contact the PCP to discuss the case. After 5pm, or on weekends or holidays, contact the FHCP After Hours Call Center at **386-226-4542** or via fax at **386-258-4858**.

Pediatric admissions are available ONLY at the Halifax Health Daytona Beach (N. Clyde Morris) location.

Halifax Health #00Y007 Pediatric admissions available ONLY at the Daytona Beach location.	303 N. Clyde Morris Boulevard, Daytona Beach, FL 32114 1041 Dunlawton Avenue, Port Orange, FL 32127	Ph: 386-454-4303 Fax: 386-254-4133 Ph: 386-322-4700
UF Health Medical Center at Halifax of Deltona #086901	3300 Halifax Crossings Boulevard, Deltona, FL 32725	Ph: 386-425-6100 Fax: 386-425-6101
AdventHealth New Smyrna Beach #00Y010	401 Palmetto Street, New Smyrna Beach, FL 32168	Ph: 386-424-5000 Fax: 386-424-5007
AdventHealth Deland #00YG80	701 W. Plymouth Avenue, Deland, FL 32720	Ph: 386-943-4610 Fax: 386-917-5576
AdventHealth Fish Memorial #00YG80	1055 Saxon Boulevard, Orange City, FL 32763	Ph: 386-943-4610 Fax: 386-917-5576
AdventHealth Palm Coast #00Y015	60 Memorial Medical Parkway, Palm Coast, FL 32164	Ph: 386-586-4402 Fax: 386-917-5576
AdventHealth Daytona Beach #00Y015	301 Memorial Medical Parkway, Daytona Beach, FL 32117	Ph: 386-671-5055 Fax: 386-917-5576
AdventHealth Deltona #00YG34	3108 Howland Boulevard, Deltona, FL 32725	Ph: 386-917-7700 Fax: 386-851-5019
AdventHealth Port Orange ER #00Y004	3511 S. Williamson Boulevard, Port Orange, FL 32128	Ph: 386-231-6350 Fax: 386-231-6398

ELECTROMYOGRAPHY (EMG) – (1 of 2 pages)

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician’s office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

Kenneth Derbenwick, MD #000694	Florida Health Care Plans Daytona Beach 350 N. Clyde Morris Boulevard, Daytona Beach, FL 32114 Medical Records fax: 386-481-5009	Ph: 386-238-3244 Fax: 386-238-3269
Brahmananda R. Yadlapalli, MD #089276	Florida Health Care Plans Palm Coast 315 Palm Coast Parkway NE, Suite 4, Palm Coast, FL 32137 Medical Records fax: 386-481-5009	Ph: 386-445-7073 Fax: 386-246-3839
Hendrik Dinkla, MD #004435 All ages <i>Established patients only.</i>	Advent Health Medical Group Neurology at Deland 742 W. Plymouth Avenue, Deland, FL 32720	Ph: 386-943-3190 Fax: 386-738-7629
Dalia Fulop, MD #133180 Mandeep Garewal, MD #011986 David McDonald, MD #002373 James A. Scott, MD #005198 Fax records to 386-676-6348, then office will schedule member.	Neurology Associates of Ormond Beach 8 Mirror Lake Drive, Ormond Beach, FL 32174	Ph: 386-673-2500 Fax: 386-673-3204
Amol K. Gupta, MD #10F317 Ages 18+	Gupta Sports & Spine Center 345 Clyde Morris Boulevard, Suite 390, Ormond Beach, FL 32174	Ph: 386-673-0075 Fax: 386-673-0049

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ELECTROMYOGRAPHY (EMG) – (2 of 2 pages)

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician’s office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

<p>Jeremy Grimes, MD #10T549 Ages 18+ Send records, and staff will schedule appointment.</p>	<p>Grimes Neurology and Concussion Center, PA 1515 Herbert Street, Unit 208, Port Orange, FL 32129</p>	<p>Ph: 386-679-3270 Fax: 386-256-2518</p>
<p>Vincente Trapani, MD #038366 Ages 18+</p>	<p>NDC of Volusia 1055 N. Dixie Freeway, Suite 1, New Smyrna Beach, FL 32168 780 Dunlawton Avenue, Suite 1, Port Orange, FL 32127</p>	<p>Ph: 386-423-0505 Fax: 386-423-0515 Ph: 386-322-6111 Fax: 386-322-3777</p>

ENDOCRINOLOGY (1 of 2 pages)

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

<p>Silvia Cuadra, MD #074063 Ages 18+ Medical records fax: 386-481-5009</p>	<p>Florida Health Care Plans Daytona Beach 350 N. Clyde Morris Boulevard, 1st Floor, Daytona Beach, FL 32114</p> <p>Florida Health Care Plans Port Orange 1657 Taylor Road, Port Orange, FL 32128</p>	<p>Ph: 386-763-1000 Fax: 386-481-6399</p> <p>Ph: 386-317-8520 Fax: 386-317-8550</p>
<p>Gerald Miceli, MD #005608 Ages 18+ Medical Records Fax: 386-481-5009</p>	<p>Florida Health Care Plans Palm Coast 309 Palm Coast Parkway NE, Suite 1, Palm Coast, FL 32137</p> <p>Florida Health Care Plans Ormond Beach 300 Clyde Morris Boulevard, Ormond Beach, FL 32174</p>	<p>Both locations: Ph: 386-317-8620 Fax: 386-317-8625</p>
<p>Ashley Briggs, APRN-C, CDE #072146 Ages 14+ Diabetes Management Medical Records Fax: 386-481-5009</p>	<p>Florida Health Care Plans Orange City 2777 Enterprise Road, Orange City, FL 32763</p> <p>Florida Health Care Plans Edgewater 239 Ridgewood Avenue, Edgewater, FL 32132</p>	<p>Ph: 386-774-2550 Fax: 386-774-5140</p> <p>Ph: 386-427-4868 Fax: 386-427-6350</p>
<p>Christina Rho, MD #00007N Established patients only Ages 18+ Some ages 16-17, on a case-by-case basis.</p>	<p>780 Dunlawton Avenue, Suite 1, Port Orange, FL 32127</p>	<p>Ph: 386-322-6111 Fax: 386-322-3777</p>
<p>Charlene Robertson, MD #10AD28 Medicare members only.</p>	<p>AdventHealth Medical Group Endocrinology at Orange City 2885 Wellness Avenue, Orange City, FL 32763</p>	<p>Ph: 386-917-7627 Fax: 386-456-0033</p>
<p>Sheila Gupta, MD #00007L Ages 18+ Not accepting new diabetic patients.</p>	<p>Gupta Medical Specialists 345 Clyde Morris Boulevard, Suite 390, Ormond Beach, FL</p>	<p>Ph: 386-673-0075 Fax: 386-673-0049</p>

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ENDOCRINOLOGY (2 of 2 pages)

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

Lee Metchick, MD #011145 Ages 18+ Under age 18 on a case-by-case basis.	Endocrinology of Central Florida, PA 141 Victoria Commons Boulevard, Deland, FL 32724	Ph: 386-427-4544 Fax: 386-427-8688
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ENDOCRINOLOGY

THE PROVIDERS/LOCATIONS BELOW REQUIRE PRIOR AUTHORIZATION. Please complete the "FHCP Referral Form" found [Referrals, Prior Authorizations, and Orders](#). Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP's Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

Routine requests: Non-urgent and elective procedures should not be scheduled until approval is obtained to avoid patient financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible, as it may take up to 14 calendar days for determination of authorization.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as *urgent requests*. Physician offices should **call FHCP Central Referrals Department at 386.238.3230** to discuss urgent cases with a clinician, rather than faxing the request.

Poonam Kapadia, MD #094265 Ages 18+	UF Health Endocrinology at Halifax 311 N. Clyde Morris Boulevard, Suite 580, Daytona Beach, FL 32114	Ph: 386-241-1000 Fax: 386-241-1001
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EVENT MONITOR

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician’s office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

Additional cardiac monitors can be found under *Cardiac Monitoring* in this document.

Florida Health Care Plans Daytona Beach EKG Technician	350 N. Clyde Morris Boulevard, Daytona Beach, FL 32114	Ph: 386-238-3200, Ext. 3352 Fax: 386-238-3210
Florida Health Care Plans Orange City EKG Technician	2777 Enterprise Road, Orange City, FL 32763	Ph: 386-774-2550, Ext. 6832 Fax: 386-775-0176
Florida Health Care Plans Palm Coast EKG Technician	309 Palm Coast Parkway, Palm Coast, FL 32137	Ph: 386-447-9685 Fax: 386-446-3222

EXTENDED HOURS CARE CENTERS (EHCC) – (1 of 2)

ALL FHCP EXTENDED HOURS CARE CENTERS OFFER APPOINTMENTS (SAME DAY AVAILABLE) AND ACCEPT WALK-INS. Call the center below or call FHCP Central scheduling at 386-676-7198 for an appointment. **Prior authorization is not needed.**

HOURS OF OPERATION FOR THE FHCP EXTENDED HOURS CARE CENTERS BELOW: Monday – Friday, 7am to 7pm Saturdays, 8am to 12 noon		
Florida Health Care Plans EHCC Daytona Beach	350 North Clyde Morris Boulevard, 1 st Floor, Daytona Beach, FL 32114	Ph: 386-238-3221 Fax: 386-235-3232
Florida Health Care Plans EHCC Edgewater	239 N. Ridgewood Avenue, Edgewater, FL 32132	Ph: 386-427-4868 Fax: 386-481-6591
Florida Health Care Plans EHCC Orange City	2777 Enterprise Road, Orange City, FL 32763	Ph: 386-774-2550 Fax: 386-774-5667
Florida Health Care Plans EHCC Ormond Beach	461 S. Nova Road, Ormond Beach, FL 32174	Ph: 386-671-4337 Fax: 386-671-1127
HOURS OF OPERATION FOR THE FHCP EXTENDED HOURS CARE CENTERS BELOW: Monday – Friday, 7am to 7pm		
Florida Health Care Plans EHCC Deland	937 N. Spring Garden Avenue, Deland, FL 32720	Ph: 386-736-1948 Fax: 386-734-4571
Florida Health Care Plans Port Orange	740 Dunlawton Avenue, Port Orange, FL 32127	Ph: 386-763-1000 Fax: 386-481-6399

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EXTENDED HOURS CARE CENTERS (EHCC) – (2 of 2)

Extended-Hour Primary Care Services Only

Members will be charged the appropriate copayment as listed in the copayment section of their FHCP Member Handbook.

Halifax Health Express Care Clinics All ages HECN PROVIDER	Halifax Health Express Care Deltona 2090 Saxon Boulevard, Suite B, Deltona, FL 32725	Ph: 386-425-3300 Fax: 386-425-3301
	Halifax Health Express Care Ormond Beach 1688 W. Granada Boulevard, Suite 2A, Ormond Beach, FL 32174	Ph: 386-425-4460 Fax: 386-425-4461
	Halifax Health Express Care Daytona Beach Shores 3048 South Atlantic Avenue, Daytona Beach Shores, FL 32118	Ph: 386-845-5450 Fax: 386-845-5454
	Halifax Health Express Care Port Orange 5440 South Williamson Boulevard, Port Orange, FL 32128	Ph: 386-45-5451 Fax: 386-845-5455

For additional after-hours services, see *URGENT CARE SERVICES*.

FLIGHT PHYSICALS – Federal Aviation Administration (FAA) Physicals

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician’s office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

Elizabeth Le, MD #10G373 All FHCP Members	Florida Health Care Plans Daytona Beach 350 N. Clyde Morris Blvd., 1 st Floor, Daytona Beach, FL 32114	Ph: 386-238-3221 Fax: 386-238-3235
Ryan Rees, MD #011254 Non-Medicare FHCP members only	201 N. Clyde Morris Blvd., Suite 240, Daytona Beach, FL 32114	Ph: 386-425-4822 Fax: 386-255-0140

GASTROENTEROLOGY – (1 of 3 pages)

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. **Please send EKG if completed within the past year.** Appointments can be made by the physician’s office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

For Pediatric Gastroenterology, see *PEDIATRIC SUB-SPECIALTIES – GASTROENTEROLOGY*.

<p>Ahmad Alawad, MD #101539 Beatrice Bratu, MD #005470 Ammar Hemaïdan, MD #000104 Brian Hudes, MD #077419 Saud El-Sayed Suleiman, MD #001166 Hassan Zulfiqar, MD #009959 Ages 18+ Medical Records Fax: 386-481-5009</p>	<p>Advanced GI 1690 Dunlawton Avenue, Suite 210, Port Orange, FL 32127 1890 LPGA Boulevard, Suite 270, Daytona Beach, FL 32117 239 N. Ridgewood Avenue., Suite 3, Edgewater, FL 32132 315 Palm Coast Parkway, Suite 5, Palm Coast, FL 32137</p>	<p>All locations: Ph: 386-763-4920 Fax: 386-763-4939</p>
<p>Joseph McKinley, MD #10L528 Wallace Combs, MD #112551 Issam Nasr, MD #10S757 Ages 18+ <i>EPN Triple Option members only</i></p>	<p>Advent Health Medical Group Gastroenterology at Palm Coast 60 Memorial Medical Parkway, Palm Coast, FL 32164 61 Memorial Medical Parkway, Suite 1800-B, Palm Coast, FL 32164 61 Memorial Medical Parkway, Suite 2815, Palm Coast, FL 32164 120 Pinnacles Drive, Suite 1, Palm Coast, FL 32164</p>	<p>Ph: 386-589-1955 Fax: 386-246-3615 Ph: 386-589-1955 Fax: 386-586-1772 Ph: 386-586-1810 Fax: 386-586-1811 Ph: 386-586-6611 Fax: 386-586-6633</p>

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GASTROENTEROLOGY – (2 of 3 pages)

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. **Please send EKG if completed within the past year.** Appointments can be made by the physician’s office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

For Pediatric Gastroenterology, see *PEDIATRIC SUB-SPECIALTIES – GASTROENTEROLOGY*.

<p>Arvind Gopal, MD #092290 Vishal Gupta, MD #143207 Karl Mersich, MD #069804 Dwarka Nath, MD #099699 Dany Shamoun, MD #082316 Jennifer Sinclair, MD #088162 Ages 18+</p>	<p>Gastroenterology of Greater Orlando, PA 929 North Spring Garden Ave., Suite 150, Deland, FL 32720 2884 Wellness Avenue, Suite 100, Orange City, FL 32763</p>	<p>Ph: 386-469-7993 Ph: 386-668-2228 Ph: 386-668-2221 Fax: 386-668-2228</p>
<p>Antonio DeCarli, MD #10D185 Ages 18+</p>	<p>Gastro Health, LLC 1722 State Road 44, New Smyrna Beach, FL 32168</p>	<p>Ph: 386-427-0390 Fax: 386-427-0394</p>
<p>Bryan Heath, MD #004974 Ages 17+</p>	<p>308 Palmetto Street, New Smyrna Beach, FL 32168</p>	<p>Ph: 386-957-3891 Fax: 386-957-3887</p>
<p>Mark A. Nagrani, MD #004740 Ages 17+</p>	<p>612 Palmetto Street, New Smyrna Beach, FL 32168</p>	<p>Ph: 386-423-5500 Fax: 386-409-9762</p>
<p>Maria Soriano Co, MD #004740 Bharat C. Patel, MD #000451 Martin Gino F. Prado, MD #007629 Ages 16+ Member must reside in, or be assigned to, a western Volusia County PCP to be referred to this group.</p>	<p>AdventHealth Medical Group Gastroenterology at Deland 1070 N. Stone Street, Suite D, Deland, FL 32720 151 Victoria Commons Blvd., Suite 105, Deland, FL 32724</p>	<p>Ph: 386-943-3270 Fax: 386-822-9112 Ph: 386-943-3270 Fax: 386-822-9112</p>

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GASTROENTEROLOGY – (3 of 3 pages)

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. **Please send EKG if completed within the past year.** Appointments can be made by the physician’s office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

For Pediatric Gastroenterology, see *PEDIATRIC SUB-SPECIALTIES – GASTROENTEROLOGY*.

<p>Osman Ahmad, MD #078846 Pediatric Gastroenterology only - Ages birth to 21 Amer Khatib, MD #077460 Ages 18+ Medical records fax: 386-481-5009</p>	<p>Advanced Medical Center Gastroenterology at Port Orange 1690 Dunlawton Ave., Suite 220, Port Orange, FL 32127</p>	<p>Ph: 386-271-2273 Fax: 386-256-7151</p>
<p>Louis Agnone, MD #004456 Vrushak Deshpande, MD #081880 Raxitkumar Jinjuvadia, MD #098310 Sunil Pasricha, MD #005463 Ketul Patel, MD #10X175 Donato Ricci, MD #004155 Ages 18+ <i>EPN Triple Option members only</i></p>	<p>Borland-Groover Clinic – (Volusia County) 3635 S. Clyde Morris Blvd., Suite 100, Port Orange, FL 32129 305 Clyde Morris Blvd., Suite 270, Ormond Beach, FL 32174</p>	<p>Both locations: Ph: 386-788-1242 Fax: 386-756-8802</p>
<p>William Barlow, MD #047675 Daniel Gassert, MD #10T871 Camille McGaw, MD #051554 Stuart Soroka, MD #116113 Ages 18+</p>	<p>Borland-Groover Clinic – (Flagler County) 50 Cypress Point Parkway, Condo C1-C2, Palm Coast, FL 32164</p>	<p>Ph: 386-986-3400 Fax: 904-265-6479</p>

GENETIC TESTING/COUNSELING

REQUIRES PRIOR AUTHORIZATION. Please do not send a member directly to a lab. Please complete both the “FHCP Referral Form” and the “Genetic Testing Authorization Form” found at [Referrals, Prior Authorizations, and Orders](#). Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the ordering provider for scheduling.

Routine requests: Non-urgent and elective procedures should not be scheduled until approval is obtained to avoid patient financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible, as it may take up to 14 calendar days for determination of authorization.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as *urgent requests*. Physician offices should **call FHCP Central Referrals Department at 386.238.3230** to discuss urgent cases with a clinician, rather than faxing the request.

IMPORTANT INFORMATION:

- **Genetic Counseling of the FHCP member is required prior to testing.** FHCP Providers ordering Genetic Testing may provide Genetic Counseling to the FHCP member.
- **If the ordering physician cannot provide Genetic Counseling, then the counseling will require prior authorization** from the FHCP Central Referrals Department. See instructions above for how to request prior authorization. *The provider must order Genetic Counseling prior to submitting the request for Genetic Testing on the “Genetic Testing Authorization Form” noted above.*
 - The FHCP Central Referrals Department will order patient genetic counseling from INFORMEDDNA (IDNA). *Counseling must be completed prior to submitting the request for Genetic Testing on the “Genetic Testing Authorization Form.”*
- If the member is approved for genetic testing, the ordering provider will notify the member and either give the order form directly to the FHCP member or to the Quest or FHCP lab draw station that the patient has requested.

GLUCOMETERS

Prior authorization from FHCP Central Referrals is not needed.

For FHCP Members: New and replacement glucometers (blood glucose meters) are available to diabetic FHCP members at their FHCP PCP office or at any of the FHCP Extended Hours Care Centers listed below. If our FHCP member is a patient of a network PCP and needs a new or replacement glucometer, the member may pick up a meter at any of the FHCP Extended Hours Care Centers listed below.

For Fee for Service clients: Fee for Service clients must have a prescription and obtain their glucometer from the place where their insurance plan directs them.

Volusia Health Networks (VHN) patients should call Karen Albrecht with VHN at 386-239-2322 to obtain a meter.

A member or their representative may pick up a glucometer if they know how to use it.

NOTE: Glucometer training must be provided for all newly diagnosed diabetic members and American Diabetes Association (ADA) recognized diabetes education classes offered. Members may receive glucometer training at their PCP office or at one of our EHCC locations listed below.

Diabetes education, other training requests, or any issues should be directed to the **FHCP Diabetes and Nutrition Education Department at 386-676-7133, or 877-229-4518 (fax: 386-238-3228).**

FHCP Extended Hours Care Center Daytona Beach 350 North Clyde Morris Boulevard, 1 st Floor, Daytona Beach, FL 32114 Ph: 386-238-3221	FHCP Extended Hours Care Center Port Orange 740 Dunlawton Avenue, Port Orange, FL 32127 Ph: 386-763-1000
FHCP Extended Hours Care Center Ormond Beach 461 S. Nova Road, Ormond Beach, FL 32174 Ph: 386-671-4337	FHCP Extended Hours Care Center Edgewater 239 N. Ridgewood Avenue, Edgewater, FL 32132 Ph: 386-427-4868
FHCP Extended Hours Care Center Deland 937 North Spring Garden Avenue, Deland, FL 32720 Ph: 386-736-1948	FHCP Extended Hours Care Center Orange City 2777 Enterprise Road, Orange City, FL 32763 Ph: 386-774-2550

GYNECOLOGY & WELL WOMAN'S ASSESSMENTS – (1 of 4 pages)

Prior authorization from FHCP Central Referrals is not needed. Routine well-woman and gynecological exams may be provided by either a gynecologist or the member's PCP. Female members may directly call the selected provider below to schedule an appointment. A provider's referral is not necessary.

<p>Cynthia Baldwin, MD #011160 Marjorie Bhogal, MD #042174 Pamela Carbiener, MD #000170 (<i>established patients only</i>) Patricia C. Esquivel, MD #049161 Toby Marshall, MD #098726 Zachary Tyser, MD #063216 Jacinta Feldman, CNM #085735 Ages 10+</p>	<p>Halifax OB/Gyn Associates 1890 LPGA Boulevard, Suite 160, Daytona Beach, FL 32117</p>	<p>Ph: 386-252-4701 Fax: 386-253-9410</p>
<p>Megan Bagwell, MD #042577 Meetesh Desai, MD #112690 Ted. E. Robertson, MD #10Q518 Cecille Tapia-Santiago, MD #000793 Sergio Vignali, MD #075320 Ages 18+</p>	<p>Volusia Obstetrics & Gynecology 500 Health Boulevard, Daytona Beach, FL 32114</p>	<p>Ph: 386-252-5858 Fax: 386-252-4477</p>
<p>Jeffrey Brooks, MD #043476 Ages 13+ <i>Established patients only.</i></p>	<p>AdventHealth Medical Group OB/GYN at Deland 1070 N. Stone Street, Suite C, Deland, FL 32720</p>	<p>Ph: 386-943-3175 Fax: 386-943-3177</p>
<p>Steven J. Brown, MD #000075 All ages</p>	<p>Palm Coast Women's Center 21 Hospital Drive, Suite 270, Palm Coast, FL 32164</p>	<p>Ph: 386-437-5959 Fax: 376-437-5390</p>

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GYNECOLOGY & WELL WOMAN'S ASSESSMENTS – (2 of 4 pages)

Prior authorization from FHCP Central Referrals is not needed. Routine well-woman and gynecological exams may be provided by either a gynecologist or the member's PCP. Female members may directly call the selected provider below to schedule an appointment. A provider's referral is not necessary.

Jesse Greenblum, MD #061149 Ages 12+	Halifax Health Family & Sports Medicine 201 Clyde Morris Boulevard, Suite 200, Daytona Beach, FL 32114	Ph: 386-425-4165 Fax: 386-255-0140
Christine DaSilva, MD #107457 John Meyers, MD #006366 All ages	OB/Gyn Health Center 769 N. Clyde Morris Boulevard, Daytona Beach, FL 32114	Ph: 386-258-0123 Fax: 386-258-6464
Ricardo J. Larrain, MD #001855 All ages	800 W. Plymouth Avenue, Deland, FL 32720	Ph: 386-736-1404 Fax: 386-736-1423
Heather Metchick #011105 Ages 10+	Edgewater Gynecology, PA 433 N. Causeway, New Smyrna Beach, FL 32169	Ph: 386-427-4441 Fax: 386-427-4494
Patricia Modad, MD #10T904 Ages 16+	Palm Coast OB/Gyn 7 Boulder Rock Drive, Suite 4, Palm Coast, FL 32137	Ph: 386-447-6831 Fax: 386-447-6834
Hussain Esmail Rawji, MD #045908 Ages 15+ Established patients only.	850 W. Plymouth Avenue, Deland, FL 32720	Ph: 386-337-3190 Fax: 844-766-1845

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GYNECOLOGY & WELL WOMAN'S ASSESSMENTS – (3 of 4 pages)

Prior authorization from FHCP Central Referrals is not needed. Routine well-woman and gynecological exams may be provided by either a gynecologist or the member's PCP. Female members may directly call the selected provider below to schedule an appointment. A provider's referral is not necessary.

Jacob Rouse, MD #001831 All ages	New Smyrna Beach Gynecology 603 South Orange Street, New Smyrna Beach, FL 32168	Ph: 386-423-0333 Fax: 386-423-0042
Julie Schneider, MD #011823 FHCP Medicare members only	Florida Women's Health Center 335 Clyde Morris Boulevard, Suite 240, Ormond Beach, FL 32174	Ph: 386-231-6172 Fax: 386-231-6173
Whitney Shoemaker, DO #066279 All ages	The Gynecology Center 598 Sterthaus Drive, Ormond Beach, FL 32174	Ph: 386-256-2565 Fax: 386-256-2567
Charles Stein, MD #011374 Ages 18+	21 Hospital Drive, Suite 250, Palm Coast, FL 32164 598 Sterthaus Drive, Ormond Beach, FL 32174	Both locations: Ph: 386-586-5344 Fax: 386-313-1532
Shakeela Tawwab, MD #005161 Ages 13+	634 Deltona Boulevard, Suite C, Deltona, FL 32725	Ph: 386-574-5565 Fax: 386-574-8567
R. John Vagovic, MD #005314 All ages	Daytona Beach Women's Center, Inc. 311 N. Clyde Morris Boulevard, Suite 420, Daytona Beach, FL 32114	Ph: 386-274-1005 Fax: 386-274-5779
John White, MD #005158 Gyn services – ages 12+ Well-woman services – ages 18+	533 N. Clyde Morris Boulevard, Suite A, Daytona Beach, FL 32114	Ph: 386-255-0901 Fax: 386-255-4454

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GYNECOLOGY & WELL WOMAN'S ASSESSMENTS – (4 of 4 pages)

Prior authorization from FHCP Central Referrals is not needed. Routine well-woman and gynecological exams may be provided by either a gynecologist or the member's PCP. Female members may directly call the selected provider below to schedule an appointment. A provider's referral is not necessary.

<p>Kelly Jago, MD #040604 Laila Needham, MD #046621 Eric Pulsfus, MD #110301 Karen Toppi, MD #011083 Ages 18+</p>	<p>Florida Woman Care dba OB/GYN Associates 5 Boulder Rock Drive, Palm Coast, FL 32137</p>	<p>Ph: 386-246-2350 Fax: 904-810-1023</p>
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GYNECOLOGIC ONCOLOGY

REQUIRES PRIOR AUTHORIZATION. Please complete the "FHCP Referral Form" found at [Referrals, Prior Authorizations, and Orders](#). Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP's Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the home health care provider for scheduling.

Routine requests: Non-urgent and elective procedures should not be scheduled until approval is obtained to avoid patient financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible, as it may take up to 14 calendar days for determination of authorization.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as *urgent requests*. Physician offices should **call FHCP Central Referrals Department at 386-238-3230** to discuss urgent cases with a clinician, rather than faxing the request.

<p>Kelly Molpus, MD #011164 (Medical & Gyn only) Ages 18+</p>	<p>Halifax Medical Oncology Associates 303 N. Clyde Morris Boulevard, Daytona Beach, FL 32114</p>	<p>Ph: 386-425-4034 Fax: 386-425-7704</p>
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IMPORTANT NOTE: If appointments are not available with Dr. Molpus, please fax a prior authorization request to FHCP Central Referrals Department at **386-238-3253** for consideration for the patient to be seen at Mayo Clinic in Jacksonville, Florida.

HEARING & AUDIOLOGY SERVICES

Prior authorization from FHCP Central Referrals is not needed, *except for Easterseals, as noted below.*

FHCP members may self-refer to this special and can call to schedule an appointment without a provider's order. If a physician is requesting a hearing test for an FHCP member, the order can be written on a prescription and given to the patient to present at time of service.

Atlantic Hearing, Balance & Tinnitus Center Cochlear implant services included All ages	1680 Dunlawton Avenue, Port Orange, FL 32127 1400 Hand Avenue, Suite M, Ormond Beach, FL 32174	Both locations: Ph: 386-756-8225 Fax: 386-767-0742
First Coast Hearing Clinic Cochlear implant services included All ages	50 Cypress Point Parkway, Suite B3, Palm Coast, FL 32164 290 Clyde Morris Boulevard, Suite C1, Ormond Beach, FL 32174	Ph: 386-447-7364 Fax: 386-447-8742 Ph: 386-677-2366 Fax: 386-671-0342
Timko Hearing Care Cochlear implant services included All ages	844 N. Stone Street, Suite 206, Deland, FL 32720	Ph: 386-736-7192 Fax: 386-736-8520

EASTERSEALS REFERRALS REQUIRE PRIOR AUTHORIZATION. Please complete the "FHCP Referral Form" found at [Referrals, Prior Authorizations, and Orders](#). Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP's Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the ordering provider for scheduling.

Easterseals Northeast Central Florida #10J850	1219 Dunn Avenue, Daytona Beach, FL 32114 156 McGregor Road, Deland, FL 32720	Ph: 386-255-4568 Fax: 386-258-7677 Ph: 386-873-3658 Fax: 386-738-1160
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HEMATOLOGY

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

Walter J. Durkin, MD #003875 Ages 18+ Medical Records fax: 386-481-5009	Florida Health Care Plans Daytona Beach 350 N. Clyde Morris Boulevard, 2 nd Floor, Daytona Beach, FL 32114	Ph: 386-238-3200 Fax: 386-238-3216
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HEPATITIS C SERVICES

REQUIRES PRIOR AUTHORIZATION. Please complete the “FHCP Referral Form” found at [Referrals, Prior Authorizations, and Orders](#). Attach documentation supporting medical necessity. Please include recent lab and Metavir score (through liver biopsy or Fibrosure), as well as genotype, viral load, and treatment history. Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

Routine requests: Non-urgent and elective procedures should not be scheduled until approval is obtained to avoid patient financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible, as it may take up to 14 calendar days for determination of authorization.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as *urgent requests*. Physician offices should **call FHCP Central Referrals Department at 386.238.3230** to discuss urgent cases with a clinician, rather than faxing the request.

FHCP is managing curative treatment of chronically infected HCV patients through our CAN Community HCV Clinic. Non-Medicare and Exchange (ACA) members with a Metavir score of F3-F4 are eligible for treatment with Direct Acting Antivirals (DAA). Medicare members are eligible for treatment regardless of Metavir score.

Mohammed Reza, MD #059549
Ages 18+
Mobile medical unit available.

CAN Community Health, Inc.
1435 Dunn Avenue, Suite 101, Daytona Beach, FL 32114

Ph: 386-274-7651
Fax: 877-242-5455

HEPATOBILIARY SERVICES

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician’s office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

Mark Johnson, MD #065795
Ages 18+

Halifax Healthcare Systems
311 N. Clyde Morris Boulevard, Suite 360, Daytona Beach, FL 32114

Ph: 386-425-4650
Fax: 386-425-7510

HIDA (CHOLESCINTIGRAPHY) SCAN

REQUIRES PRIOR AUTHORIZATION. Please complete the “FHCP Referral Form” found at [Referrals, Prior Authorizations, and Orders](#). Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

HIV (HUMAN IMMUNODEFICIENCY VIRUS)

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician’s office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

Dana Barnes, MD #070079 Anil Suryaprasad, MD #085974 Ages 18+ Mobile medical unit available.	CAN Community Health, Inc. 1435 Dunn Avenue, Suite 101, Daytona Beach, FL 32114	Ph: 386-274-7651 Fax: 877-242-5455
Godson Oguchi, MD #011100 Ages 16+	Santa Rosa De Lima Medical, PA 955 Town Center Drive, Suite 100, Orange City, FL 32763 665 Peachwood Drive, Deland, FL 32720	Ph: 386-228-0661 Fax: 386-228-0062 Ph: 386-822-4191 Fax: 386-822-4192

HOLTER MONITOR

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

Additional cardiac monitors can be found under *Cardiac Monitoring* in this document.

Florida Health Care Plans Daytona Beach EKG Technician	FHCP Daytona Beach Cardiology Department 350 N. Clyde Morris Blvd., 2 nd Floor, Daytona Beach, FL 32114	Ph: 386-238-3289 Fax: 386-238-3296
Florida Health Care Plans Orange City EKG Technician	2777 Enterprise Road, Orange City, FL 32763	Ph: 386-774-2550, Ext. 6832 Fax: 386-775-0176
Florida Health Care Plans Palm Coast EKG Technician	309 Palm Coast Parkway, Palm Coast, FL 32137	Ph: 386-447-9685 Fax: 386-446-3222
CardioNet <i>To be connected and disconnected by trained FHCP personnel only.</i> Monitoring system is staffed 24/7/365.	2476 Swedesford Road, Suite 350, Malvern, PA 19355 1 Electronics Drive, Mercerville, NJ 08619 4430 Rosewood Drive, Suite 200, Pleasanton, CA 94588 175 Pinelawn Road, Melville, NY 11747	All locations: Ph: 866-426-4402 Fax: 855-560-7774

HOME HEALTH CARE

The requesting provider will call the home health care agency below directly to make arrangements. **The home health care company will then obtain authorization from the FHCP Case Management Department at 386-676-7187.**

AccentCare Home Health of Daytona #011810 Ages 18+ FHCP members residing in Volusia and Flagler Counties only.	1200 W. Granada Boulevard, Suite 4, Daytona Beach, FL 32174	Ph: 386-872-4700 Fax: 800-475-9082
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HOME INFUSION PHARMACIES

REQUIRES PRIOR AUTHORIZATION. Providers should contact the FHCP Case Management Utilization Review Department at **386-676-7187** or **866-686-7187**. For after-hours or holiday **authorizations**, call the FHCP Call Center at **386-226-4542**.

Routine requests: Non-urgent and elective procedures should not be scheduled until approval is obtained to avoid patient financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible, as it may take up to 14 calendar days for determination of authorization.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as *urgent requests*. Physician offices should **call FHCP Central Referrals Department at 386.238.3230** to discuss urgent cases with a clinician, rather than faxing the request.

Holly Hill Pharmacy	1702 Ridgewood Avenue, Holly Hill, FL 32117	Ph: 386-677-7377 Ph: 844-677-0739
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HOSPICE

NON-MEDICARE MEMBERS REQUIRE PRIOR AUTHORIZATION. Providers should contact the FHCP Case Management Utilization Review Department at **386-676-7187** or **866-686-7187**. For after-hours or holiday authorizations, call the FHCP Call Center at **386-226-4542**.

Medicare patients, their representatives, or their providers, may call any Medicare-certified hospice of their choice for an evaluation. The FHCP Case Management Utilization Review Department must be notified of all hospice admissions (Medicare and commercial) by calling **386-676-7187** or **866-686-7187**.

Halifax Health Hospice	Care Center Locations: 4140 S. Ridgewood Avenue, Edgewater, FL 32141 1625 Veterans Memorial Parkway, Orange City, FL 32763 235 Booth Road, Ormond Beach, FL 32174 3800 Woodbriar Trail, Port Orange, FL 32129 Office Locations: 3800 Woodbriar Trial, Port Orange, FL 32129 168 W. Granada Boulevard, Ormond Beach, FL 32174 12550 South SR 15-A, Deland, FL 32720 110 Flagler Plaza Drive, Palm Coast, FL 32137	Ph: 386-425-8950 Ph: 386-851-7600 Ph: 386-425-7900 Ph: 386-322-4752 Ph: 386-322-4701 Ph: 386-425-7900 Ph: 386-822-4848 Ph: 386-446-0300
AdventHealth Hospice Care	770 West Granada Boulevard, Suite 304, Ormond Beach, FL 32174	Ph: 386-671-2138 Fax: 386-672-0314

HOSPITAL ADMISSIONS – (1 of 2 pages)

Direct Admissions: Providers with admitting privileges should contact FHCP’s Admission Coordinator at **386-676-7187** Monday – Friday 8am to 5pm for pre-admission evaluations and verification of direct admissions from the provider’s office. After 5pm or on weekends or holidays, please call FHCP’s After Hours Call Center at **386-226-4542** or fax **386-258-4858**.

If the admitting physician does not have admitting privileges, the physician should all the FHCP contracted hospitalist group assigned to that facility for coverage. See “Hospitalist” for a list of locations.

Emergency Department Admissions or 23-hour Observation cases: Contact the FHCP member’s PCP to discuss the case. After 5pm or on weekends or holidays, please call FHCP’s After Hours Call Center at **386-226-4542**.

Halifax Health #00Y007 Pediatric admissions available at Halifax Daytona Beach only.	303 N. Clyde Morris Boulevard, Daytona Beach, FL 32114 1041 Dunlawton Avenue, Port Orange, FL 32127	Ph: 386-425-4000 Fax: 386-254-4113 Ph: 386-425-4700
UF Health Medical Center of Deltona at Halifax #086901	3300 Halifax Crossings Boulevard, Deltona, FL 32725	Ph: 386-425-6100 Fax: 386-425-6101
AdventHealth New Smyrna Beach #00Y010	401 Palmetto Street, New Smyrna Beach, FL 32168	Ph: 386-424-5000 Fax: 386-424-5007
AdventHealth Deland #00YG80	701 W. Plymouth Avenue, Deland, FL 32720	Ph: 386-943-4522
AdventHealth Fish Memorial #00YG80	1055 Saxon Boulevard, Orange City, FL 32763	Ph: 386-851-5000
AdventHealth Palm Coast #00Y015	60 Memorial Medical Parkway, Palm Coast, FL 32164	Ph: 386-437-2211 Fax: 386-586-4627
AdventHealth Daytona Beach #00Y015	301 Memorial Medical Parkway, Daytona Beach, FL 32117	Ph: 386-231-3034 Fax: 386-676-6077

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HOSPITAL ADMISSIONS – (2 of 2 pages)

INPATIENT (ACUTE) REHABILITATION FACILITIES

REQUIRES PRIOR AUTHORIZATION. Providers should contact the FHCP Case Management Utilization Review Department at **386-676-7187** or **866-686-7187**. For after-hours or holiday authorizations, call the FHCP Call Center at **386-226-4542**.

Halifax Health and Brooks Center for Inpatient Rehabilitation	303 N. Clyde Morris Boulevard, Floors 8 & 9, Daytona Beach, FL 32114	Ph: 386-425-5817 Fax: 386-425-5801
AdventHealth Daytona Beach Inpatient Rehab	301 Memorial Medical Parkway, 12 th Floor, Daytona Beach, FL 32117	Ph: 386-231-5023 Fax: 386-231-1298

LONG-TERM ACUTE CARE HOSPITAL ADMISSIONS

REQUIRES PRIOR AUTHORIZATION. Providers should contact the FHCP Case Management Utilization Review Department at **386-676-7187** or **866-686-7187**. For after-hours or holiday **authorizations**, call the FHCP Call Center at **386-226-4542**.

Select Specialty Hospital – Daytona Beach #049209 Ages 18+	301 Memorial Medical Parkway, 11 th Floor, Daytona Beach, FL 32117	Ph: 386-231-3436 Fax: 386-231-5210
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HOSPITALIST (1 of 2 pages)

If the admitting physician does not have admitting privileges, the physician should call the FHCP contracted hospitalist group assigned to that facility for coverage. Physicians provide medical care to FHCP members and to non-FHCP patients of our FHCP PCPs who choose not to perform inpatient services.

FHCP Hospitalist Program Richard L. Braithwaite, MD , Program Director Susan P. Mathew, MD, Ph.D. Edward Schwartz, DO	Halifax Health 303 N. Clyde Morris Boulevard, Daytona Beach, FL 32114	Ph: 386-226-4542 Fax: 386-258-4858
FHCP Physicians – Hospitalist Services Mario Cucciarella, MD Wesley Driggers, MD Carmen Serrano-Lopez, MD Donald White, MD	Halifax Health 1041 Dunlawton Avenue, Port Orange, FL 32127	Ph: 386-226-4542 Fax: 386-258-4858
Halifax Pediatric Hospitalists Lindsey Johnson, MD Muhammad Youseuf Hassan, MD	Halifax Health 303 N. Clyde Morris Boulevard, Daytona Beach, FL 32114	Ph: 386-226-4542 Fax: 386-258-4858
OB Hospitalist Group, LLC	Halifax Health 303 N. Clyde Morris Boulevard, Daytona Beach, FL 32114 1041 Dunlawton Avenue, Port Orange, FL 32127	Both locations: Ph: 386-425-5200 Fax: 386-425-7535
FHCP Physicians – Hospitalist Services George L. Ehringer, MD Erika Faile, MD Jason Harmon, MD Harjot Kahlon, MD Alfonza McCollum, MD	AdventHealth Daytona Beach 301 Memorial Medical Parkway, Daytona Beach, FL 32117	Ph: 386-226-4542 Fax: 386-258-4858

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HOSPITALIST (2 of 2 pages)

If the admitting physician does not have admitting privileges, the physician should all the FHCP contracted hospitalist group assigned to that facility for coverage. Physicians provide medical care to FHCP members and to non-FHCP patients of our FHCP PCPs who choose not to perform inpatient services.

Sound Inpatient Physicians, Inc.	AdventHealth New Smyrna Beach 401 Palmetto Street, New Smyrna Beach, FL 32168	Ph: 386-424-5000
	AdventHealth Palm Coast 60 Memorial Medical Parkway, Palm Coast, FL 32164	Ph: 386-586-2000
Volusia Hospitalists, PLC	301 Memorial Medical Parkway, Daytona Beach, FL 32117	Ph: 386-676-0255 Fax: 386-676-2555
Inpatient Consultants of Florida, Inc. (IPC)	AdventHealth Deland 701 W. Plymouth Avenue, Deland, FL 32720	Ph: 386-304-3888
	AdventHealth Fish Memorial 1055 Saxon Boulevard, Orange City, FL 32763	

HYPERBARIC OXYGEN THERAPY

Please refer to the *WOUND CARE* section of this document for instructions on ordering these services.

INFECTIOUS DISEASES

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician’s office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

<p>Alexandra A. Crossman, MD #038593 <i>Limited availability. Ages 18+</i></p>	<p>FHCP Ormond Beach 300 Clyde Morris Boulevard, Suite A, Ormond Beach, FL 32174</p>	<p>Ph: 386-317-8620 Fax: 386-317-8625</p>
<p>Levonne Mitchell-Samon, MD #10AK97 <i>Outpatient services only. Ages 18+</i> Medical Records Fax: 386-481-5009</p>	<p>FHCP Daytona Beach 320 N. Clyde Morris Boulevard, Suite D, Daytona Beach, FL 32114</p>	<p>Ph: 386-238-3242 Fax: 386-238-3287</p>
<p>Dana Barnes, MD #070079 Ages 18+ Mobile medical unit available.</p>	<p>CAN Community Health, Inc. 1435 Dunn Avenue, Suite 101, Daytona Beach, FL 32114</p>	<p>Ph: 386-274-7651 Fax: 877-242-5455</p>
<p>Reba K. Isaac, MD #011046 Ages 16+</p>	<p>IDC of Volusia 410 Palmetto Street, New Smyrna Beach, FL 32168</p>	<p>Ph: 386-410-4981 Fax: 386-410-4982</p>
<p>Godson Oguchi, MD #011100 Ages 16+</p>	<p>Midland Florida Infectious Diseases Specialists 955 Town Center Drive, Suite 100, Orange City, FL 32763 665 Peachwood Drive, Deland, FL 32720</p>	<p>Ph: 386-228-0661 Fax: 386-228-0662 Ph: 386-822-4191 Fax: 386-822-4192</p>
<p>Volusia County Health Department #00P421 All ages</p>	<p>1845 Holsenback Drive, Daytona Beach, FL 32117 775 Harley Strickland Blvd., Suite 110, Orange City, FL 32763 717 Canal Street, New Smyrna Beach, FL 32168 421 S. Keech Street, Daytona Beach, FL 32114</p>	<p>Ph: 386-424-2065 Fax for all locations: 386-274-0800 Ph: 386-457-6300 Ph: 386-424-2065 Ph: 386-281-6500</p>

INFECTIOUS DISEASES – PEDIATRICS

REQUIRES PRIOR AUTHORIZATION. All pediatric subspecialists require prior authorization. Please complete the “FHCP Referral Form” found at [Referrals, Prior Authorizations, and Orders](#). Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

Routine requests: Non-urgent and elective procedures should not be scheduled until approval is obtained to avoid patient financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible, as it may take up to 14 calendar days for determination of authorization.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as *urgent requests*. Physician offices should **call FHCP Central Referrals Department at 386.238.3230** to discuss urgent cases with a clinician, rather than faxing the request.

For assistance in securing pediatric subspecialty care, you may contact FHCP Central Referrals at **386-238-3260** or **800-352-9824, extension 3230**.

INFUSION CLINICS

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the facility below for information and instructions. The patient must have a written order from the physician. Scheduling is by appointment only.

Florida Health Care Plans Daytona Beach	350 N. Clyde Morris Boulevard, 1 st Floor, Daytona Beach, FL 32114	Ph: 386-238-3297 Fax: 386-238-3274
Florida Health Care Plans Orange City	2777 Enterprise Road, Orange City, FL 32763	Ph: 386-774-2550, Ext 6832 Fax: 386-774-5667

INFUSION SERVICES FOR WEST VOLUSIA RESIDENTS:

Some infusion medications require prior authorization. Please refer to the list of Prior Authorization medications located on the FHCP website at <https://www.fhcp.com/providers/referrals-authorizations-orders/> under the Medication Formularies tab, at “Prior Authorization Criteria.” Please follow the specific instructions for the medication. Complete the “FHCP Prior Authorization Medication Form” found on the link above and fax to FHCP’s Central Referrals Department at **386-238-3253**. All orders require recent history and physical along with the physician’s order. The FHCP Central Referrals Department will review the request and forward for administration or notify you if the request is denied. If the medication does not require prior authorization, the provider should send the history and physical along with the order directly to Mid-Florida Hematology. For Infusion Service beginning on a weekend, the ordering provider must contact an FHCP-contracted Home Health Agency to start the process. Guidelines are noted under *HOME HEALTH* in this document.

Mid-Florida Hematology & Oncology	2776 Enterprise Road, Orange City, FL 32763	Ph: 386-774-1223 Fax: 386-774-1314
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INFUSION SERVICES – INFUSION PUMPS FOR CHEMOTHERAPY

Prior authorization from FHCP Central Referrals is not needed. The requesting oncologist should contact the representative below to order supplies for the FHCP member.

Walter Schytte, Representative	InfuSystem, Inc. 960 Turnpike Street, Unit 20, Canton, MA 02021	Ph: 407-488-3491
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INJECTION CLINIC

Prior authorization from FHCP Central Referrals is not needed. The requesting provider may call the selected facility below for information and instructions. Scheduling is by appointment only.

Florida Health Care Plans Daytona Beach	350 N. Clyde Morris Boulevard, Daytona Beach, FL 32114	Ph: 386-238-3297 Fax: 386-238-3274
Florida Health Care Plans Orange City	2777 Enterprise Road, Orange City, FL 32763 Mon-Fri 8:30am to 1:00pm and 2:00pm to 3:00pm Routine injections will be scheduled Wednesdays from 1pm to 4pm.	Ph: 386-774-2550 Ext 6832 or 6833 Fax: 386-774-5667
Florida Health Care Plans Palm Coast	309 Palm Coast Parkway, Palm Coast, FL 32137	Ph: 386-445-7073 Fax: 386-447-7092

INSULIN PUMPS (1 of 2 pages)

REQUIRES PRIOR AUTHORIZATION. Please complete the “FHCP Referral Form” found at [Referrals, Prior Authorizations, and Orders](#). Attach lab results requested below along with documentation supporting medical necessity. Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling. FHCP follows CMS and Milliman Care Guidelines for approving insulin pumps.

Routine requests: Non-urgent and elective procedures should not be scheduled until approval is obtained to avoid patient financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible, as it may take up to 14 calendar days for determination of authorization.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as *urgent requests*. Physician offices should **call FHCP Central Referrals Department at 386.238.3230** to discuss urgent cases with a clinician, rather than faxing the request.

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INSULIN PUMPS - (2 of pages)

SEE SPECIAL INSTRUCTIONS ON PAGE 1 OF 2 PAGES.

CRITERIA A:

- Diagnosis of diabetes mellitus type 1 that is obvious or documented by a fasting C-peptide level that is $< / =$ to 110% of the lower limit of the normal laboratory's measurement method, or positive GAD or insulin auto-antibodies; or
- Diagnosis of diabetes mellitus type 2 manifested by wide fluctuations in blood sugars, or severe insulin resistance with inadequate glycemic control (i.e., HgbA1c $> 7\%$ despite multiple insulin injections with > 50 units per day, plus or minus oral agents); and
- Completion of a comprehensive diabetes education program (10-hour ADA-recognized self-management class, or equivalent), within the past three years, to include carbohydrate counting by RD CDE. (See *DIABETES EDUCATION* in this document for more information.) Once diabetes education and carbohydrate counting has been completed, the appropriate educator will notify the physician via email or dictation within 72 hours of completion; and
- Documentation of an average of four self-glucose tests per day during the two months prior to ordering the pump; and
- An appointment with an RN Diabetes Educator for evaluation and introduction to the insulin pump; and
- Documentation of frequent adjustments of insulin dose for three months prior to the order; and
- Must meet one or more of the following:
 - HgbA1c of $>7.0\%$
 - History of recurring hypoglycemia and/or hypoglycemic unawareness
 - Wide fluctuation in blood glucose before mealtime.
 - Dawn phenomenon with fasting blood sugars frequently exceeding 200mg/dl.
 - History of severe glycemic excursions.
 - Pregnancy.

CRITERIA B:

- The diabetic patient has been on an insulin pump prior to enrollment with Florida Health Care Plans, and
- Has documented frequency of glucose self-testing and average of at least four times per day during the month prior to enrollment, and
- Has been evaluated by an endocrinologist within the last three months who recommends continuation of the insulin pump.

Member should be seen and evaluated by their treating endocrinologist* at least every three months.

*Insulin pumps may be ordered and managed only by a treating FHCP endocrinologist or a contracted pediatric endocrinologist.

All pediatric insulin pump patients under 18 years of age must be treated and managed by a pediatric endocrinologist.

INTERPRETER SERVICES (1 of 2 pages)

DEAF AND HARD OF HEARING SERVICES

SIGN LANGUAGE:

Deaf and Hard of Hearing Sign Language Interpreters are available to all FHCP members. The requesting provider must call an FHCP Provider Relations Coordinator at the number below at least 24 hours in advance to request a sign language interpreter.

Florida Health Care Plans Provider Relations Coordinator	Florida Health Care Plans	Ph: 386-615-4001 Fax: 386-676-7167
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TELECOMMUNICATION RELAY SERVICES:

FHCP uses the national Telecommunication Relay Services (TRS) System. TRS is a telephone service that allows persons with hearing or speech disabilities to place and receive telephone calls. **Please call TRS Relay directly at 711.**

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INTERPRETER SERVICES (2 of 2 pages)

LANGUAGE INTERPRETERS

LANGUAGE LINE:

FHCP contracts with Language Line to assist FHCP staff and providers to better communicate with members whose primary language is other than English.

Please contact the FHCP Switchboard Operator at **386-238-3200** or **800-352-9824** to obtain a 6-digit Client ID number needed for your call. This number ensures that FHCP will be financially responsible for the service. You will need the 6-digit Client ID number to utilize the Language Line.

FHCP staff providers have a 6-digit client ID number available to them in their offices.

LANGUAGE LINE INSTRUCTIONS:

1. A call comes in from a limited-English-speaking patient or a patient requesting a specific-language interpreter, or a patient need language assistance arrives in the physician's office.
2. Use "**conference hold**" to place the limited-English-speaking caller on hold or have the patient present with you.
3. Dial Language Line at **866-874-3972**.
4. **Enter your 6-digit client ID** when prompted to do so. (Be sure to have obtained this number in advance as instructed above.)
 - a. Press 1 for Spanish
 - b. Press 2 for all other languages
 - i. Speak the name of the language you need at the prompt.
5. An interpreter will be connected to your call.
6. **Brief the interpreter.** Give your name, phone number, and advise the interpreter that, in the event of a dropped call, to please call to conference you back in on the call. Summarize what you wish to accomplish and give any special instructions.
7. **Add the limited-English-speaking caller to the line.**
8. **Say, "End of call"** to the interpreter when the call is completed.

To hear a recorded demonstration of an over-the-phone Language Line interpretation, call the demonstration line at **800-996-8808**, or visit their website at www.LanguageLine.com.

LABORATORY SERVICES – ROUTINE AND STAT (1 of 4 pages)

No appointment is necessary at the locations listed below. FHCP requests that all members use these facilities and those on the next page for routine and STAT lab collections. Providers may make arrangements for specimen collection appointments with Quest Diagnostics by calling 888-277-8772 or online at www.QuestDiagnostics.com/appointments. Complete the Quest form and give to the patient to take to Quest at time of service.

PRIOR AUTHORIZATION IS REQUIRED FOR GENETIC TESTING. See **GENETIC TESTING** in this document for instructions.

Florida Health Care Plans Daytona Beach Laboratory Draw Station	350 N. Clyde Morris Boulevard, 1 st Floor, Daytona Beach, FL 32114 Lab hours: Monday through Friday, 7am to 5pm	Ph: 386-238-3285 Fax: 386-238-3282
Florida Health Care Plans Deland Laboratory Draw Station	937 North Spring Garden Avenue, Deland, FL 32720 Lab hours: Monday through Friday, 7am to 4pm	Ph: 386-736-7948 Fax: 386-734-4571
Florida Health Care Plans Holly Hill Laboratory Draw Station	1510 Ridgewood Avenue, Holly Hill, FL 32117 Lab hours: Monday through Friday, 7am to 3:15pm	Ph: 386-676-7136 Fax: 386-676-7181
Florida Health Care Plans Ormond Beach Laboratory Draw Station	461 S. Nova Road., Ormond Beach, FL 32174 Lab hours: Monday through Friday, 6:30am to 3pm	Ph: 386-671-4337 Fax: 386-481-6185
Florida Health Care Plans Orange City Laboratory Draw Station	2777 Enterprise Road, Orange City, FL 32763 Lab hours: Monday through Friday, 6:30am to 4:15pm	Ph: 386-774-2550 Fax: 386-774-5667
Florida Health Care Plans Palm Coast Laboratory Draw Station	309 Palm Coast Parkway, Palm Coast, FL 32137 Lab hours: Monday through Friday, 7am to 3:30pm	Ph: 386-447-9685 Fax: 386-446-3222
Florida Health Care Plans Palm Coast Laboratory Draw Station	145 City Place, Palm Coast, FL 32164 Lab hours: Monday through Friday, 7am to 3:30pm	Ph: 386-302-0975 Fax: 386-302-0980
Florida Health Care Plans Edgewater Laboratory Draw Station	239 N. Ridgewood Avenue, Edgewater, FL 32132 Lab hours: Monday through Friday, 7am to 3:15pm	Ph: 386-427-4868 Fax: 386-481-6593
Florida Health Care Plans Port Orange Laboratory Draw Station	740 Dunlawton Avenue, Port Orange, FL 32127 Lab hours: Monday through Friday, 7am to 3pm	Ph: 386-763-1000, ext. 6312 Fax: 386-481-6386
Quest Diagnostics Daytona Beach	1663 N. Clyde Morris Boulevard, Suite 1, Daytona Beach, FL 32117 Lab & drug screen hours: Mon-Fri 6:30am to 3:30pm, Sat 7am-11am	Ph: 866-697-8378 Fax: 386-274-2510
Quest Diagnostics Daytona Beville	1500 Beville Road, Suite 601, Daytona Beach, FL 32114 Lab & drug screen hours: Mon-Fri 6:30am to 3:30pm	Ph: 866-697-8378 Fax: 386-255-2585

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LABORATORY SERVICES – ROUTINE AND STAT (2 of 4 pages)

No appointment is necessary at the locations listed below. FHCP requests that all members use these facilities and those on the prior and next pages for routine and STAT lab collections. Providers may make arrangements for specimen collection appointments with Quest Diagnostics by calling **888-277-8772** or online at www.QuestDiagnostics.com/appointments. Complete the Quest form and give to the patient to take to Quest at time of service.

PRIOR AUTHORIZATION IS REQUIRED FOR GENETIC TESTING. See **GENETIC TESTING** in this document for instructions.

Quest Diagnostics New Smyrna Beach	1704 State Road 44, New Smyrna Beach, FL 32168 Lab & drug screen hours: Mon-Fri 6:30am to 3:30pm	Ph: 866-697-8378 Fax: 386-423-3157
Quest Diagnostics Ormond Beach	372 W. Granada Boulevard, Ormond Beach, FL 32174 Lab & drug screen hours: Mon-Fri 6:30am to 3:30pm	Ph: 866-697-8378 Fax: 386-673-1275
Quest Diagnostics Port Orange	3863 South Nova Road, Port Orange, FL 32127 Lab & drug screen hours: Mon-Fri 6:30am to 3:30pm, Sat 7am-11am	Ph: 866-697-8378 Fax: 386-761-4416
Quest Diagnostics Orange City	2756 Enterprise Road., Orange City, FL 32763 Lab & drug screen hours: Mon-Fri 6:30am to 3:30pm, Sat 7am-11am	Ph: 866-697-8378 Fax: 386-774-8239
Quest Diagnostics Deltona	2783 Elkcam Boulevard, Unit 208, Deltona, FL 32738 Lab & drug screen hours: Mon-Fri 6:30am to 3:30pm	Ph: 866-697-8378 Fax: 386-774-0255
Quest Diagnostics Deltona 2	915 Doyle Road, Suites C4 & C5, Deltona, FL 32725 Lab hours: Mon-Fri 6:30am to 3:30pm, Drug screens M-F 6:30a to 1p	Ph: 866-697-8378 Fax: 386-860-5067
Quest Diagnostics Deltona 3	101 Howland Boulevard, Deltona, FL 32738 Lab hours: Mon-Fri 7am to 4pm, Sat 7am-11am, 11:30am-2pm	Ph: 866-697-8378 Fax: 407-320-7044
Quest Palm Coast	33 Old Kings Road N., Suite 4, Palm Coast, FL 32137 Lab hours: Mon-Fri 6am to 3pm	Ph: 866-697-8378 Fax: 386-447-5804
Quest Diagnostics Deland	1702 N. Woodland Boulevard, Suite 106, Deland, FL 32720 Lab & drug screen hours: Mon-Fri 6:30am to 3:30pm, Sat 7am-11am	Ph: 866-697-8378 Fax: 386-734-7511

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LABORATORY SERVICES – ROUTINE AND STAT (3 of 4 pages)

No appointment is necessary at the locations listed below. FHCP requests that all members use these facilities and those on the prior two pages for routine and STAT lab collections.

PRIOR AUTHORIZATION IS REQUIRED FOR GENETIC TESTING. See **GENETIC TESTING** in this document for instructions.

These locations are HECN providers.

Halifax Health – Professional Building	311 N. Clyde Morris Boulevard, Daytona Beach, FL 32114 Lab hours: Monday through Friday, 6:30am to 4:15pm	Ph: 386-254-4128 Fax: 386-254-6833
Countryside Professional Center	1185 Dunlawton Avenue, Port Orange, FL 32127 Lab hours: Mon-Thurs, 6:30am to 3:45pm, Friday, 6:30am to 12:00pm	Ph: 386-947-4655 Fax: 386-947-4658
Twin Lakes Medical Center	1890 LPGA Boulevard, Suite 200, Daytona Beach, FL 32117 Lab hours: Mon-Fri, 7am to 11:30am and 12:30pm-3:15pm	Ph: 386-274-1830 Fax: 386-274-2955
Halifax Health Ormond Beach	1688 W. Granada Boulevard, Ormond Beach, FL 32174 Lab hours: Monday through Friday, 7am to 12 noon	Ph: 386-615-4405 Fax: 38-676-1391

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LABORATORY SERVICES – ROUTINE AND STAT (4 of 4 pages)

For STAT labs needed when all draw stations are closed, please send the FHCP member to the closest contracted hospital listed below with lab orders in hand.

PRIOR AUTHORIZATION IS REQUIRED FOR GENETIC TESTING. See **GENETIC TESTING** in this document for instructions.

Halifax Health #00Y007 Pediatric admissions available at Daytona location	303 N. Clyde Morris Boulevard, Daytona Beach, FL 32114 1041 Dunlawton Avenue, Port Orange, FL 32127	Ph: 386-254-4303 Fax: 386-254-4113 Ph: 386-322-4700
AdventHealth New Smyrna Beach #00Y010	401 Palmetto Street, New Smyrna Beach, FL 32168	Ph: 386-424-5000 Fax: 386-424-5007
AdventHealth Deland #00YG80	701 W. Plymouth Avenue, Deland, FL 32720	Ph: 386-943-4522
AdventHealth Fish Memorial #00YG80	1055 Saxon Boulevard, Orange City, FL 32763	Ph: 386-851-5000
AdventHealth Palm Coast #00Y015	60 Memorial Medical Parkway, Palm Coast, FL 32164	Ph: 386-437-2211 Fax: 386-586-4627
AdventHealth Daytona Beach #00Y015	301 Memorial Medical Parkway, Daytona Beach, FL 32117	Ph: 386-231-3034 Fax: 386-676-6077

LABORATORY SERVICES – IN-HOME

Prior authorization from FHCP Central Referrals is not needed. The requesting provider may call the selected facility below for information and instructions.

Independent Phlebotomy Services, Inc. provides home phlebotomy/lab draw services to FHCP members residing in Volusia, Flagler, and Seminole Counties. Provider should document homebound status or taxing physical effort to receive services at an outpatient laboratory.

Independent Phlebotomy Services, Inc. #042041	977 Gardenia Drive, Daytona Beach, FL 32117	Ph: 386-677-8338 Fax: 386-673-5729
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Onsite Phlebotomy Services, LLC provides phlebotomy services to eligible FHCP members ages 13+ in their homes or nursing home facilities as custodial care patients. Services are available in Volusia, Flagler, Seminole, Brevard, and Orange Counties. Provider should document homebound status or taxing physical effort to receive services at an outpatient laboratory.

Onsite Phlebotomy Services, LLC #075982 Ages 13+	176 Ormwood Drive, Ormond Beach, FL 32176	Ph: 386-238-9139
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LACTATION SERVICES & BREASTFEEDING CLASSES

Prior authorization from FHCP Central Referrals is not needed. FHCP members may self-refer to this specialty and may call to schedule an appointment without a referral from their provider.

Breastfeeding Class	Halifax Health Medical Center 303 N. Clyde Morris Boulevard, Daytona Beach, FL 32114	Ph: 386-425-4000
Better Breastfeeding	AdventHealth Deland 701 West Plymouth Avenue, Deland, FL 32720	Ph: 386-943-4560

LITHOLINK SERVICE

PRIOR AUTHORIZATION IS REQUIRED. Please complete the “FHCP Referral Form” found [Referrals, Prior Authorizations, and Orders](#). Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

Routine requests: Non-urgent and elective procedures should not be scheduled until approval is obtained to avoid patient financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible, as it may take up to 14 calendar days for determination of authorization.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as *urgent requests*. Physician offices should **call FHCP Central Referrals Department at 386.238.3230** to discuss urgent cases with a clinician, rather than faxing the request.

Litholink assists in preventing recurrent stone formation in patients. They provide laboratory services, educational materials, and physician consultation services to FHCP members.

FHCP guidelines for Litholink services are:

- All children ages 18 and younger are eligible.
- Patients ages 18+ must have two documented episodes of nephrolithiasis in the last five years.
- Litholink services may be requested by FHCP PCPs, urologists, and nephrologists.

LOOP RECORDERS

PRIOR AUTHORIZATION IS REQUIRED. Please complete the “FHCP Referral Form” found at [Referrals, Prior Authorizations, and Orders](#). Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

Routine requests: Non-urgent and elective procedures should not be scheduled until approval is obtained to avoid patient financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible, as it may take up to 14 calendar days for determination of authorization.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as *urgent requests*. Physician offices should **call FHCP Central Referrals Department at 386.238.3230** to discuss urgent cases with a clinician, rather than faxing the request.

LYMPHEDEMA CLINICS

REQUIRES PRIOR AUTHORIZATION. Please complete the “FHCP Referral Form” found at [Referrals, Prior Authorizations, and Orders](#). Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

Routine requests: Non-urgent and elective procedures should not be scheduled until approval is obtained to avoid patient financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible, as it may take up to 14 calendar days for determination of authorization.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as *urgent requests*. Physician offices should **call FHCP Central Referrals Department at 386.238.3230** to discuss urgent cases with a clinician, rather than faxing the request.

Ability Health Services & Rehabilitation	290 Clyde Morris Boulevard, Suite A-1, Ormond Beach, FL 32174	Ph: 386-898-0443 Fax: 386-898-0459
Ability Health Services & Rehabilitation	10 Cypress Point Parkway, Unit 106, Palm Coast, FL 32164	Ph: 386-264-6672 Fax: 386-264-6632
IN-HOME LYMPHEDEMA CLINIC:		
Axiom Rehabilitation #087258	1180 Spring Centre South Blvd., Suite 225, Altamonte Springs, FL 32714	Ph: 407-494-0644 Fax: 407-494-0644

MAMMOGRAPHY - DIAGNOSTIC OR SCREENING – (1 of 2 pages)

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician’s office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

Twin Lakes Imaging Center #10P735 (N) Will not schedule SNF patients.	1890 LPGA Blvd., Suite 110, Daytona Beach, FL 32124	Ph: 386-446-5200 Fax: 386-446-1866
AdventHealth Medical Group Radiology at New Smyrna Beach #00Y010 (H)	401 Palmetto Street, New Smyrna Beach, FL 32168	Ph: 386-424-5044 Fax: 386-917-5576
Port Orange Imaging Center #10P730 (N) Will not schedule SNF patients.	1195 Dunlawton Avenue, Port Orange, FL 32127	Ph: 386-322-1616 Fax: 386-322-5330
Radiology Imaging Associates Deltona #083163 (N)	3400 E. Halifax Crossing Blvd., Suite 170, Deltona, FL 32725	Ph: 386-259-5959 Fax: 386-274-5440
Town Center Imaging #10P733 (N) Will not schedule SNF patients.	21 Hospital Drive, Palm Coast, FL 32164	Ph: 386-446-5200 Fax: 386-446-1866
AdventHealth Medical Group Imaging at Deltona #00YG34 (H)	1745 Sterling Silver Boulevard, Deltona, FL 32725	Ph: 386-917-5428 Fax: 386-917-5576
AdventHealth Medical Group Radiology at Palm Coast #00YG80 (H)	60 Memorial Medical Parkway, Palm Coast, FL 32164	Ph: 386-586-4402 Fax: 386-917-5576

Legend:

- **(H)** – Outpatient hospital department or facility
- **(N)** – Outpatient non-hospital department or facility

NOTE: *Out of pocket costs may vary, depending on location or benefit plan.*

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MAMMOGRAPY – DIAGNOSTIC OR SCREENING – (2 of 2 pages)

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician’s office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

Akumin #008160 (N) Patients screened for mobility	1555 Saxon Boulevard, Bldg. 4, Suite 401, Deltona, FL 32725	Ph: 386-860-9336 Fax: 386-860-0050
AdventHealth Medical Group Deland Victoria Medical Imaging #046572 (H) HMO members, City of Deland, and Deland Housing Authority members are covered for outpatient imaging. All other members require prior authorization.	151 Victoria Commons Boulevard, Deland, FL 32724	Ph: 386-740-4020 Fax: 386-917-5576
Palm Coast Imaging Center #005448 (N) Will not schedule SNF patients.	3 Pine Cone Drive, Suite 101, Palm Coast 32137	Ph: 386-274-6000 Fax: 386-446-1866
Radiology Associates Daytona Beach Shores #095634 (N) Mammography services only	3048 S. Atlantic Ave., Ste 102, Daytona Beach Shores, FL 32118	Ph: 386-274-6000 Fax: 386-274-5095
Radiology Associates Port Orange West #100543 (N) Mammogram services only	5440 S. Williamson Boulevard, Suite 102, Port Orange, FL 32128	Ph: 386-274-6000 Fax: 386-274-5095

Legend:

- **(H) – Outpatient hospital department or facility**
- **(N) – Outpatient non-hospital department or facility**

Out of pocket costs may vary, depending on location or benefit plan.

MEDICATIONS

If a medication REQUIRES PRIOR AUTHORIZATION, or is not listed in the formulary, the provider must submit a request on the “FHCP Prior Authorization Medication Form.” Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and notify you of their decision.

ALL FHCP MEDICATION FORMULARIES AND AUTHORIZATION FORMS ARE AVAILABLE ONLINE at [FHCP Medication Formularies](#).

MOBILE IMAGING SERVICES

REQUIRES PRIOR AUTHORIZATION. Please complete the “FHCP Referral Form” found at [Referrals, Prior Authorizations, and Orders](#). Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

Routine requests: Non-urgent and elective procedures should not be scheduled until approval is obtained to avoid patient financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible, as it may take up to 14 calendar days for determination of authorization.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as *urgent requests*. Physician offices should **call FHCP Central Referrals Department at 386.238.3230** to discuss urgent cases with a clinician, rather than faxing the request.

Mobile imaging services include:

- Doppler studies
- EKGs
- Ultrasound exams with interpretation
- Vascular ultrasound exams with interpretation
- X-rays
- 24-hour Holter monitor exams with interpretation

The member must be institutionally bound for approval of mobile imaging services (i.e., skilled nursing facility or homebound). If the patient can be transported to the nearest FHCP facility for the same imaging exam, then the facilities below cannot be utilized. Medicare guidelines are also applicable when determining if an FHCP Medicare member may qualify for mobile imaging services.

Atlantic Mobile Imaging Services, Inc. #109230 Ages 18+	1400 Hand Avenue, Suite A, Ormond Beach, FL 32174	Ph: 386-239-8270 Fax: 386-239-8273
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MAGNETIC RESONANCE IMAGING (MRI) – (1 of 3 pages)

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician’s office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

EXCEPTIONS REQUIRING PRIOR AUTHORIZATION INCLUDE:

- BREAST MRI
- STEREOTACTIC BREAST BIOPSY
- ULTRASOUND-GUIDED NEEDLE BREAST BIOPSY
- GENETIC TESTING
- SESTAMIBI SCAN (ENDOCRINOLOGISTS AND CARDIOLOGISTS CAN ORDER WITH NO PRIOR AUTHORIZATION)
- CT COLONOSCOPY (VIRTUAL COLONOSCOPY)
- PILL CAMERA
- PET SCANS
- HIDA (CHOLESCINTIGRAPHY) SCANS

FOR EXCEPTIONS NOTED ABOVE: Please complete the “FHCP Referral Form” found at [Referrals, Prior Authorizations, and Orders](#). Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

Routine requests: Non-urgent and elective procedures should not be scheduled until approval is obtained to avoid patient financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible, as it may take up to 14 calendar days for determination of authorization.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as *urgent requests*. Physician offices should **call FHCP Central Referrals Department at 386.238.3230** to discuss urgent cases with a clinician, rather than faxing the request.

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MAGNETIC RESONANCE IMAGING (MRI) – (2 of 3 pages)

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician’s office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol. **See page 1 of 3 pages for exceptions requiring prior authorization.**

Palm Coast Imaging Center #005448 (N) Will not schedule SNF patients.	3 Pine Cone Drive, Suite 101, Palm Coast, FL 32137	Ph: 386-274-6000 Fax: 386-446-1866
Advanced Imaging (N)	1639 North Volusia Avenue, Orange City, FL 32763	Ph: 386-774-7226 Fax: 386-774-7227
AdventHealth Deland #00YG80 (H)	701 W. Plymouth Avenue, Deland, FL 32720	Ph: 386-943-4610 Fax: 386-943-4461
Open MRI of Daytona #000297 (N)	201 Bill France Boulevard, Daytona Beach, FL 32114	Ph: 386-254-6800 Fax: 386-254-6995
Halifax Health Medical Center Imaging Daytona #00Y007 (H)	303 N. Clyde Morris Boulevard, Daytona Beach, FL 32114	Ph: 386-254-4070 Fax: 386-425-4356
Halifax Health Port Orange Imaging Center #00Y007 (H)	1041 Dunlawton Avenue, Port Orange, FL 32127	Ph: 386-322-4700 Fax: 386-425-4386
Halifax Health Deltona Imaging #00Y007 (H)	3300 Halifax Crossing Boulevard, Deltona, FL 32725	Ph: 386-425-6100 Fax: 386-425-6101
Radiology Associates Imaging Deltona #083163 (N)	3400 E. Halifax Crossing Blvd., Suite 170, Deltona, FL 32725	Ph: 386-259-5959 Fax: 386-274-5440

Legend:

- **(H)** – Outpatient hospital department or facility
- **(N)** – Outpatient non-hospital department or facility

NOTE: Out of pocket costs may vary, depending on location or benefit plan.

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MAGNETIC RESONANCE IMAGING (MRI) – (3 of 3 pages)

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician’s office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol. **See page 1 of 3 pages for exceptions requiring prior authorization.**

Twin Lakes Imaging Center #10P735 (N) <i>Will not schedule SNF patients.</i>	1890 LPGA Blvd., Suite 110, Daytona Beach, FL 32124	Ph: 386-274-5454 Fax: 386-446-1866
AdventHealth New Smyrna Beach #00Y010 (H)	401 Palmetto Street, New Smyrna Beach, FL 32168	Ph: 386-424-5044 Fax: 386-917-5576
Port Orange Imaging Center #10P730 (N) <i>Open MRI also available.</i> <i>Will not schedule SNF patients.</i>	1195 Dunlawton Avenue, Port Orange, FL 32127	Ph: 386-322-1616 Fax: 386-322-5330
Town Center Imaging #10P733 (N) <i>Will not schedule SNF patients.</i>	21 Hospital Drive, Palm Coast, FL 32164	Ph: 386-446-5200 Fax: 386-446-1866
AdventHealth Imaging Deltona #00YG34 (H)	1745 Sterling Silver Boulevard, Deltona, FL 32725	Ph: 386-917-5428 Fax: 386-917-5576
AdventHealth Palm Coast #00YG80 (H)	60 Memorial Medical Parkway, Palm Coast, FL 32164	Ph: 386-586-4402 Fax: 386-917-5576
Akumin #008160 (N) <i>Patients screened for mobility</i>	1555 Saxon Boulevard, Bldg. 4, Suite 401, Deltona, FL 32725	Ph: 386-860-9336 Fax: 386-860-2225
AdventHealth Fish Memorial Imaging #00YG34 (H)	1055 Saxon Boulevard, Orange City, FL 32763	Ph: 386-851-5000 Fax: 386-917-5576

Legend:

- **(H)** – Outpatient hospital department or facility
- **(N)** – Outpatient non-hospital department or facility

NOTE: Out of pocket costs may vary, depending on location or benefit plan.

NEPHROLOGY (1 of 2 pages)

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

Volodymyr Chorny, MD #080634 Rohan Desai, MD #011664 Harjas Moorjani, MD #000022 Alfredo Pegoraro, MD #005634 Ages 18+	Florida Kidney and Hypertension Specialists, PA 2877 Wellness Avenue, Orange City, FL 32720 213 S. Alabama Avenue, Deland, FL 32720	Ph: 386-668-4650 Fax: 386-668-4649 Ph: 386-279-0081 Fax: 386-668-4649
Jaideep Hoskote, MD #037825 Ages 18+	AdventHealth Medical Group Nephrology at Palm Coast 120 Cypress Edge Drive, Suite 208, Palm Coast, FL 32164	Ph: 386-586-4460 Fax: 386-586-4461
Jaideep Hoskote, MD #101719 Ages 18+	Nephrology Consultants, PA 1200 West Granada Boulevard, Suite 6A, Ormond Beach, FL 32174	Ph: 386-258-6522 Fax: 386-254-8803
Abdul Jumani, MD #011821 Ages 18+	Volusia Renal Consultants 4645 S. Clyde Morris Boulevard, Suite 208, Port Orange, FL 32129	Ph: 386-295-6601 Fax: 386-492-1174
Luke Basdeo, MD #086580 Maulik Govani, MD #094742 Ages 18+	Daytona Beach Nephrology, LLC 544 Health Boulevard, Daytona Beach, FL 32114 125 Florida Memorial Pkwy, Suite 2300, New Smyrna Beach, FL 32168	All locations: Ph: 386-304-8302 Fax: 386-304-8204

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NEPHROLOGY (2 of 2 pages)

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

<p>Sajid Latif, MD #005982 Ages 18+ Send records prior to scheduling.</p>	<p>Renal Care Consultants, PL 4641 S. Clyde Morris Boulevard, Suite 201, Port Orange, FL 32129</p>	<p>Ph: 386-322-6340 Fax: 386-322-6212</p>
<p>Christopher Mai, MD #010475 Ages 19+</p>	<p>821 State Road 44, New Smyrna Beach, FL 32168</p>	<p>Ph: 386-427-3762 Fax: 386-423-2516</p>
<p>Vinayak V. Purandare, MD #000778 Prathap Simhadri, MD #049827 Ages 18+ Send records prior to scheduling.</p>	<p>AdventHealth Medical Group Nephrology at Daytona Beach 305 Memorial Medical Parkway, Suite 507, Daytona Beach, FL 32117</p>	<p>Ph: 386-672-8595 Fax: 386-677-4987</p>
<p>J. Peter Singh, MD #001889 Ages 18+</p>	<p>East Coast Nephrology Associates, LLC 335 Clyde Morris Boulevard, Suite 260, Ormond Beach, FL 32174 1728 Dunlawton Avenue, Suite 4, Port Orange, FL 32127 385 Palm Coast Parkway SW, Suite 2, Palm Coast, FL 32137</p>	<p>All locations: Ph: 386-672-4001 Fax: 386-672-4006</p>

NEUROLOGY (1 of 2 pages)

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

<p>Mary J. Derbenwick, MD #000693 Ages 12+ Medical Records Fax: 386-481-5009</p>	<p>Florida Health Care Plans Daytona Beach 350 N. Clyde Morris Boulevard, Daytona Beach, FL 32114</p>	<p>Ph: 386-238-3244 Fax: 386-238-3269</p>
<p>Brahmananda R. Yadlapalli, #089276 Ages 14+ Medical Records Fax: 386-481-5009</p>	<p>Florida Health Care Plans Palm Coast 315 Palm Coast Parkway NE, Suite 4, Palm Coast, FL 32137</p> <p>Florida Health Care Plans Ormond Beach 300 Clyde Morris Boulevard, Ormond Beach, FL 32174</p>	<p>Ph: 386-445-7073 Fax: 386-246-3839</p> <p>Ph: 386-317-8620 Fax: 386-317-8625</p>
<p>Hendrik Dinkla, MD #004435 All ages <i>Established patients only.</i></p>	<p>AdventHealth Medical Group Neurology at Deland 742 W. Plymouth Avenue, Deland, FL 32720</p>	<p>Ph: 386-943-3190 Fax: 386-738-7629</p>
<p>Dalia Fulop, MD #133180 Mandeep Garewal, MD #011986 David McDonald, MD #002373 James A. Scott, MD, Ph.D. #005198 Ages 18+ Fax records to 386-676-6348 prior to scheduling.</p>	<p>Neurology Associates of Ormond Beach 8 Mirror Lake Drive, Ormond Beach, FL 32174</p>	<p>Ph: 386-673-2500 Fax: 386-673-3204</p>
<p>Ramit Panara, MD 037613 Sampathkumar Shanmugham, MD #006807 Nitesh Shekhadia, MD #010451 Gary Miller, MD #088455 Ages 18+</p>	<p>Florida Neurology, PA 2445 S. Volusia Avenue, Orange City, FL 32763</p>	<p>Ph: 386-218-6867 Fax: 386-218-6870</p>

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NEUROLOGY (2 of 2 pages)

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

Jose Garcia-Guerra, MD #10H400 Ages 18+ <i>FHCP Medicare and EPN Triple Option members only</i>	AdventHealth Medical Group Neurology at Palm Coast 61 Memorial Parkway, Suite 2808, Palm Coast, FL 32164	Ph: 386-586-1875 Fax: 386-586-1871
David Karaffa, MD #10X510 Ages 18+ <i>FHCP Medicare and EPN Triple Option members only</i>	AdventHealth Medical Group Neurology at Palm Coast Parkway 120 Cypress Edge Drive, Suite 206, Palm Coast, FL 32164	Ph: 386-586-4464 Fax: 386-586-8411
Jeremy Grimes, MD #10T549 Ages 18+ Send records prior to scheduling.	Grimes Neurology and Concussion Center 1515 Herbert Street, Unit 208, Port Orange, FL 32129	Ph: 386-679-3270 Fax: 386-256-2818
Deepak Tikku, MD #011898 Ages 18+	Neurology Center of Central Florida 2808 Enterprise Road, Suite 104, Debary, FL 32713	Ph: 386-624-6900 Fax: 386-624-6993
Vincente Trapani, MD #038366 Ages 18+	NDC of Volusia 1055 N. Dixie Freeway, Suite 1, New Smyrna Beach, FL 32167 780 Dunlawton Avenue, Suite 1, Port Orange, FL 32127	Ph: 386-423-0505 Fax: 386-423-0515 Ph: 386-322-6111 Fax: 386-322-3777
Mirza Beg, MD #037398 Established patients only. Ages 16+ Alyn Benezette, DO #003692 Ages 16+	Coastal Neurology 725 W. Granada Boulevard, Suite 22, Ormond Beach, FL 32137	Ph: 386-788-2300 Fax: 386-944-6622

NUTRITIONAL SERVICES

Prior authorization from the FHCP Central Referrals Department is not needed. Providers should send a referral order through the EHR or by completing the “FHCP Diabetes & Nutritional Counseling Form” found at [Referrals, Prior Authorizations, and Orders](#). Completed form with ICD-10 code should be faxed to FHCP Nutrition & Health Education at **386-238-3228**. Patients may also self-refer, but a provider referral is encouraged.

Services provided include, but are not limited to:

- Eating disorders such as anorexia, bulimia, and obesity
- Food allergies
- Hyperlipidemia
- Chronic kidney disease
- Peg tube feedings
- Carbohydrate counting
- Diabetes education (please see the *Diabetes Education* section in this document)
- Medical nutrition therapy

<p>MaryBeth Curtiss, RDN, LDN, CDE, CDCES Deborah Kelleher, MS, RDN, LDN Andrea Likens, RDN, LDN, CDE, CDCES Kathleen MacNeill, MSN, RN, BC-ADM, CDCES Tiffany McClure, RDN, LDN Catherine Robinson, MS, RDN, LDN, CDCES Jennifer Badillo, RN, BSN Adults only</p>	<p>FHCP Nutrition & Health Education Department 330 N. Clyde Morris Boulevard, Suite 9, Daytona Beach, FL 32114</p> <p>Class locations include: Daytona Beach, Titusville, Lake Mary, St. Augustine, and other FHCP Centers in Flagler, Seminole, Brevard, and Volusia Counties as needed. Classes may also be held on an individual basis, depending on need.</p>	<p>Ph: 386-676-7133 Fax: 386-238-3228</p>
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OBSTETRICS (1 of 2 pages)

Prior authorization from FHCP Central Referrals is not needed. FHCP members may directly call the selected provider below to schedule an appointment. A provider's order is not necessary.

<p>Cynthia Baldwin, MD #011160 Marjorie Bhogal, MD #042174 Pamela Carbiener, MD #000170 Patricia C. Esquivel, MD #049161 Toby Marshall, MD #098726 Zachary Tyser, MD #063216 Jacinta Feldman, CNM #085735 Ages 10+</p>	<p>Halifax OB/Gyn Associates 1890 LPGA Boulevard, Suite 160, Daytona Beach, FL 32117</p>	<p>Ph: 386-252-4701 Fax: 386-253-9410</p>
<p>Megan Bagwell, MD #042577 Meetesh Desai, MD #112690 Ted. E. Robertson, MD #10Q518 Cecille Tapia-Santiago, MD #000793 Sergio Vignali, MD #075320 Ages 18+</p>	<p>Volusia Obstetrics & Gynecology 500 Health Boulevard, Daytona Beach, FL 32114</p>	<p>Ph: 386-252-5858 Fax: 386-252-4477</p>
<p>R. John Vagovic, MD #005314 All ages</p>	<p>Daytona Beach Women's Center, Inc. 311 N. Clyde Morris Boulevard, Suite 420, Daytona Beach, FL 32114</p>	<p>Ph: 386-274-1005 Fax: 386-274-5779</p>
<p>John White, MD #005158 Gyn services – ages 12+ Well-woman services – ages 18+</p>	<p>533 N. Clyde Morris Boulevard, Suite A, Daytona Beach, FL 32114</p>	<p>Ph: 386-255-0901 Fax: 386-255-4454</p>
<p>Christine DaSilva, MD #107457 John Meyers, MD #006366 All ages</p>	<p>OB/Gyn Health Center 769 N. Clyde Morris Boulevard, Daytona Beach, FL 32114</p>	<p>Ph: 386-258-0123 Fax: 386-258-6464</p>

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OBSTETRICS (2 of 2 pages)

Prior authorization from FHCP Central Referrals is not needed. FHCP members may directly call the selected provider below to schedule an appointment. A provider's order is not necessary.

Ricardo J. Larrain, MD #001855 All ages	800 W. Plymouth Avenue, Deland, FL 32720	Ph: 386-736-1404 Fax: 386-736-1423
Hussain Esmail Rawji, MD #045908 Ages 15+	850 W. Plymouth Avenue, Deland, FL 32720	Ph: 386-337-3190 Fax: 844-766-1845
Kelly Jago, MD #040604 Laila Needham, MD #046621 Eric Pulsfus, MD #110301 Karen Toppi, MD #011083 Elizabeth Arnett, CNM #061450 Elizabeth Meadows, CNM #061452 Lindsay Stubbs, CNM #091865 Naomi Sullivan, CNM #091962 Ages 18+	OB/GYN Associates of St. Augustine 5 Boulder Rock Drive, Palm Coast, FL 32137	Ph: 386-246-2350 Fax: 904-810-1023

The providers below will provide complete outpatient obstetrical services, including vaginal deliveries at the birth center, to FHCP members, for uncomplicated, low-risk pregnancies. **Prior authorization from FHCP Central Referrals is not needed.** FHCP members may directly call the selected provider to schedule an appointment. A provider's order is not necessary.

Heart 2 Heart Birth Center Ages 16+	1110 Lexington Green Lane, Sanford, FL 32771	Ph: 407-322-9944 Fax: 407-878-5858
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OCULAR PROSTHETICS LAB

REQUIRES PRIOR AUTHORIZATION. Please complete the “FHCP Referral Form” found at [Referrals, Prior Authorizations, and Orders](#). Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

Routine requests: Non-urgent and elective procedures should not be scheduled until approval is obtained to avoid patient financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible, as it may take up to 14 calendar days for determination of authorization.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as *urgent requests*. Physician offices should **call FHCP Central Referrals Department at 386.238.3230** to discuss urgent cases with a clinician, rather than faxing the request.

Services include:

- Evaluation for ocular prosthesis/artificial eye
- Fabrication and fitting of ocular prosthesis
- Polishing and resurfacing of ocular prosthesis. FHCP does not require prior authorization for polishing and resurfacing if Medicare guidelines are met. Any services above the Medicare standard number of units per year will require prior authorization.

Ocular Prosthetics Lab, Inc.	575 W. Granada Boulevard, Suite H, Ormond Beach, FL 32174	Ph: 407-246-5451 Ph: 888-578-4788 Fax: 407-246-0222
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ONCOLOGY – MEDICAL/HEMATOLOGY – (1 of 3 pages)

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician’s office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol. **Medical/Hematology Oncology Therapy requires prior authorization for FHCP Commercial members.** See that section in this document for information.

<p>Christopher Alexander, DO #002456 Rasha N. Beg, MD #053816 Karin Bigman, MD #002309 Ernesto Bustinza-Linares, MD #047974 Marinely Cruz-Amy, MD #074727 Paul Dodd III, MD #002284 Kathleen Doughney, MD #003384 Shemin Gupta, MD #038068 Eric M. Harris, DO #043960 Mudussara Khan, MD #037471 Victor W. Melgen, MD #006583 Padmaja Sai, MD #011934 Raji Shameem, MD #087753 Lynn Van Ummersen, MD #10J831 Faye Yin, MD #112722 Ages 18+</p>	<p>Florida Cancer Specialists, PL 325 Clyde Morris Boulevard, Suite 450, Ormond Beach, FL 32174</p> <p>800 Dunlawton Avenue, Suite 101, Port Orange, FL 32127</p> <p>224 Memorial Parkway, Suite 300, Daytona Beach, FL 32117</p> <p>61 Memorial Medical Parkway, Suite 2812, Palm Coast, FL 32164</p> <p>61 Memorial Medical Parkway, Suite 2818, Palm Coast, FL 32164</p> <p>765 Image Way, Orange City, FL 32763</p> <p>810 N. Spring Garden Avenue, Suite 100, Deland, FL 32720</p>	<p>Ph: 386-673-2442 Fax: 855-783-0488</p> <p>Ph: 386-767-6977 Fax: 855-783-0491</p> <p>Ph: 386-231-4060 Fax: 386-615-9119</p> <p>Ph: 386-586-1860 Fax: 386-586-1861</p> <p>Ph: 386-586-2889 Fax: 386-586-2890</p> <p>Ph: 386-774-7411 Fax: 386-774-7412</p> <p>Ph: 386-943-9446 Fax: 386-943-9385</p>
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ONCOLOGY – MEDICAL/HEMATOLOGY – (2 of 3 pages)

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician’s office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol. **Medical/Hematology Oncology Therapy requires prior authorization for FHCP Commercial members.** See instructions in the *Oncology – Medical Hematology Therapy* sections of this document.

<p>Murty Andavolu, MD #072379 Boon Y. Chew, MD #011075 Ruby Anne Deveras, MD #011371 Zafar Latif, MD #10X841 Abdul Sorathia, MD #002958 Tabitha Townsend, MD #066013 Richard Weiss, MD #003903 Ages 18+</p>	<p>Halifax Medical Center for Oncology 303 N. Clyde Morris Boulevard, Daytona Beach, FL 32114</p> <p>1688 W. Granada Boulevard, Ormond Beach, FL 32174</p> <p>1185 Dunlawton Avenue, Port Orange, FL 32127</p> <p>401 Palmetto Street, New Smyrna Beach, FL 32168</p>	<p>Ph: 386-254-4212 Fax: 386-425-4214</p> <p>Ph: 386-425-4480 Fax: 386-425-7536</p> <p>Ph: 386-425-4750 Fax: 386-425-4751</p> <p>Ph: 386-424-5038 Fax: 386-424-5081</p>
<p>Bushra Ajaz, MD #063566 Rene Cabeza, MD #002283 Giselle M. Mery, MD #044784 Santosh Nair, MD #011306 Gregory Ortega, MD #003181 Roderick Paras, MD #051693 Wandaly Pardo-Ruiz, MD #079007 Neeraj Sharma, MD #009958 Bhanu Visvalingam, MD #011770 Ages 18+</p>	<p>Mid-Florida Hematology & Oncology Center, PA 2776 Enterprise Road, Suite 100 Orange City, FL 32763</p> <p>805 N. Spring Garden Avenue, Deland, FL 32720</p> <p><i>Referral fax: 386-774-1314</i></p>	<p>Ph: 386-774-1223 Fax: 386-774-4658</p> <p>Ph: 386-734-1013 Fax: 386-774-4658</p>

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ONCOLOGY – MEDICAL/HEMATOLOGY – (3 of 3 pages)

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician’s office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol. **Medical/Hematology Oncology Therapy requires prior authorization for FHCP Commercial members.** See instructions in the *Oncology – Medical Hematology Therapy* sections below.

<p>Sameer Baig, MD #090588 Muhammad Iqbal, MD #109587 Marc Warmuth, MD #061067 Ages 18+</p>	<p>Cancer Specialists of North Florida 80 Pinnacles Drive, Suite 700, Palm Coast, FL 32164</p>	<p>Ph: 386-367-8500 Fax: 386-387-8007</p>
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ONCOLOGY – MEDICAL/HEMATOLOGY THERAPY – *NON-MEDICARE MEMBERS*

PRIOR AUTHORIZATION IS REQUIRED FOR NON-MEDICARE MEMBERS. Authorization should be requested through AIM Specialty Health through their secure web portal at www.providerportal.com or by calling **844-423-0881**.

Routine requests: Non-urgent and elective procedures should not be scheduled until approval is obtained to avoid patient financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible, as it may take up to 14 calendar days for determination of authorization.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as *urgent requests*. Physician offices should **call FHCP Central Referrals Department at 386.238.3230** to discuss urgent cases with a clinician, rather than faxing the request.

ONCOLOGY – MEDICAL/HEMATOLOGY THERAPY – *MEDICARE MEMBERS*

Prior authorization from FHCP Central Referrals is not needed for Medicare members. The requesting provider will send an order to the specialist. Appointments can be made by the physician’s office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

ONCOLOGY – RADIATION – (1 of 2 pages)

Prior authorization from FHCP Central Referrals is not needed for radiation oncology consultation services. The requesting provider will send an order to the specialist. Appointments can be made by the physician’s office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol. **Radiation therapy requires prior authorization.** See instructions in the *Oncology – Radiation Therapy* section of this document on the next page.

<p>Alvaro Alvarez-Farinetti, MD #011745 Jeffrey Brabham, MD #061713 David Diamond, MD #061714 Brad Factor, MD #011613 Ronald J. Krochak, MD #048160 Kelly LaFave, MD #053440 Ages 18+</p>	<p>Halifax Medical Center for Oncology 303 N. Clyde Morris Boulevard, Daytona Beach, FL 32114</p> <p>1688 W. Granada Boulevard, Ormond Beach, FL 32174</p> <p>1185 Dunlawton Avenue, Port Orange, FL 32127</p> <p>401 Palmetto Street, New Smyrna Beach, FL 32168</p>	<p>Ph: 386-254-4212 Fax: 386-425-4214</p> <p>Ph: 386-425-4480 Fax: 386-425-7536</p> <p>Ph: 386-425-4750 Fax: 386-425-4751</p> <p>Ph: 386-424-5038 Fax: 386-424-5081</p>
<p>Alan Forbes, MD #060347 Gary Graham, MD #011581 Ages 18+</p>	<p>Mid-Florida Hematology & Oncology Center, PA 2776 Enterprise Road, Suite 100, Orange City, FL 32763</p> <p>658 Oviedo Medical Drive, Oviedo, FL 32765</p>	<p>Ph: 386-774-1223 Fax: 386-774-4658</p> <p>Ph: 407-901-9076 Fax: 407-901-9075</p>
<p>Sameer Baig, MD #090588 Muhammad Iqbal, MD #109587 Marc Warmuth, MD #061067 Ages 18+</p>	<p>Cancer Specialists of North Florida 80 Pinnacles Drive, Suite 700, Palm Coast, FL 32164</p>	<p>Ph: 386-387-8500 Fax: 386-387-8007</p>

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ONCOLOGY – RADIATION (2 of 2 pages)

Prior authorization from FHCP Central Referrals is not needed for radiation oncology consultation services. The requesting provider will send an order to the specialist. Appointments can be made by the physician’s office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol. **Radiation therapy requires prior authorization.** See instructions in the *Oncology – Radiation Therapy* section of this document, below.

<p> Catherine Hwang, MD #048089 Afshin Foruzannia, MD #048103 Amber Orman, MD #080541 Matthew Biagiolo, MD #080541 John Bollinger, MD #064121 Ravi Shridhar, MD #10S463 Anudh Jain, MD #048092 Samir Sejpal, MD #048666 Shravan Kandula, MD #050369 Irfan Ahmed, MD #053690 Mark Harvey, MD #047586 Margarita Racsa, MD #051690 Charles Hodge, MD #047587 Justin Wu, MD #092649 All ages William Assad, MD #002970 Nevine Hanna, MD #084100 John Reilly Jr., MD #089437 Aamir Hussain, MD #048088 Ages 18+ Shiv Desai, MD #075941 Ages 22+ </p>	<p> AdventHealth Medical Group Radiation Oncology at Central Florida 301 Memorial Medical Parkway, Daytona Beach, FL 32117 701 W. Plymouth Avenue, Deland, FL 32720 1055 Saxon Boulevard, Orange City, FL 32763 60 Memorial Medical Parkway, Palm Coast, FL 32164 </p>	<p> All locations: Ph: 386-943-7160 Fax: 386-738-6824 </p>
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ONCOLOGY – RADIATION THERAPY

Prior authorization required. Please request authorization through AIM Specialty Health at www.providerportal.com or by calling **844-423-0881**.

OPHTHALMOLOGY – (1 of 3 pages)

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician’s office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

<p>Annemarie N. Etienne, MD #10H655 Todd Geis, MD #000091 F. Harold Kushner, MD #000007 All ages Asher Neren, MD #099400 Ages 12+ Medical Records Fax: 386-481-5009 <i>Neuro-ophthalmology services at FHCP Ophthalmology do not require prior authorization.</i></p>	<p>Florida Health Care Plans Daytona Beach 350 N. Clyde Morris Boulevard, Suite 210, Daytona Beach, FL 32114</p> <p>Florida Health Care Plans Palm Coast 315 Palm Coast Parkway, Palm Coast, FL 32137</p>	<p>Ph: 386-676-7103 Fax: 386-676-7186</p> <p>Ph: 386-676-7103 Fax: 386-447-7536</p>
<p>Kevin Barber, MD #10A214 Ryan Scruggs, MD #041904 Ilya Sluch, MD #072803 Sanja Cypen, MD #098960 Jyoti Gupta, MD #100348 Brian Jones, OD #090705 Bao Truong, MD #100956 All ages <i>Office-based surgeries are approved for non-Medicare members only.</i></p>	<p>Central Florida Eye Specialists 1592 S. SR 15-A, Deland, FL 32720</p> <p>2715 Rebecca Lane, Orange City, FL 32763</p> <p>524 Canal Street, New Smyrna Beach, FL 32168</p>	<p>Ph: 386-734-2931 Fax: 386-734-2939</p> <p>Ph: 386-917-0404 Fax: 386-917-0584</p> <p>Ph: 386-428-6811 Fax: 386-734-2939</p>

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OPHTHALMOLOGY - (2 of 3 pages)

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

<p>Eric Cohn, DO #002496 Craig Cole, MD #075114 Eric Feinstein, MD #078097 Matthew K. George, MD #069925 Gokul Kumar, MD #064200 Huberto Perez, MD #10B846 Ages 10+</p>	<p>Sakowitz Eye Center 2850 Wellness Avenue, Orange City, FL 32763</p>	<p>Ph: 386-574-0700 Fax: 386-574-1139</p>
<p>Robert Routh, MD #038022 <i>Ages on a case-by-case basis</i></p>	<p>Volusia Eye Associates 415 N. Causeway, New Smyrna Beach, FL 32169 602 Indian River Boulevard, Suite 1, Edgewater, FL 32132</p>	<p>Ph: 386-427-4143 Fax: 386-427-0711 Ph: 386-402-7328 Fax: 386-410-2074</p>
<p>Nishita Patel, MD #049665 Ages 5+ <i>HECN Provider</i></p>	<p>Halifax Health Center for Ophthalmology 517 N. Clyde Morris Boulevard, Daytona Beach, FL 32114</p>	<p>Ph: 386-425-0393 Fax: 386-253-3484</p>
<p>Douglas Lieb, MD #058396 <i>EPN Triple Option members only</i> Ages 10+</p>	<p>Advanced Retina Associates 1053 Medical Center Drive, Suite 251, Orange City, FL 32763 900 Swallowtail Road, Suite H-108, Port Orange, FL 32129</p>	<p>Both locations: Ph: 386-456-0210 Fax: 386-456-0219</p>

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OPHTHALMOLOGY - (3 of 3 pages)

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

<p>C. Durham Barnes, MD #097486 Drew Bawcombe, MD #10V306 William Carroll, MD #082302 Suzanne Demming, MD #005281 John Olson, MD #003323 Preston Richmond, MD #003315 Karl Waite, MD #097486 Ages 18+ <i>EPN Triple Option members only</i></p>	<p>Central Florida Retina 305 E. New York Avenue, Deland, FL 32724</p> <p>415 N. Causeway, New Smyrna Beach, FL 32169</p> <p>529 Health Boulevard, Daytona Beach, FL 32114</p>	<p>Ph: 386-254-1951 Fax: 386-239-9758</p> <p>Ph: 386-254-1951 Fax: 386-239-9758</p> <p>Ph: 386-254-1951 Fax: 386-427-0711</p>
<p>Joseph Zobian, MD #008480 Ronald Norman, OD #082529 Rory Myer, MD #037965 Mark Kennedy, MD #001302 Michael Makowski, MD #003318 Timothy Root, MD #10I711 Alan Spertus, MD #004154 Karin Schoeler, OD #10C519 Thomas Kline, OD #10Q440 All ages <i>EPN Triple Option members only</i></p>	<p>Tomoka Eye Associates 790 Dunlawton Avenue, Suite A, Port Orange, FL 32127</p> <p>345 Clyde Morris Boulevard, Suite 330, Ormond Beach, FL 32174</p> <p>21 Hospital Drive, Suite 160, Palm Coast, 32174</p>	<p>Ph: 386-767-0053 Fax: 386-767-3490</p> <p>Ph: 386-672-4244 Fax: 386-672-0603</p> <p>Ph: 386-586-3711 Fax: 386-586-3788</p>

OPHTHALMOLOGY – CORNEAL SERVICES ONLY

Referrals for Corneal Services can only be made by an ophthalmologist. Prior authorization from FHCP Central Referrals is not needed. The requesting ophthalmologist will send an order to the specialist. Appointments can be made by the physician’s office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

<p>Rory Myer, MD #037965 Ages 18 months + HECN Provider</p>	<p>Tomoka Eye Associates, PA 790 Dunlawton Avenue, Suite A, Port Orange, FL 32127</p> <p>345 Clyde Morris Boulevard, Suite 330, Ormond Beach, FL 32174</p> <p>21 Hospital Drive, Suite 160, Palm Coast, FL 32164</p>	<p>Ph: 386-767-0053 Fax: 386-767-3490</p> <p>Ph: 386-672-4244 Fax: 386-672-0603</p> <p>Ph: 386-586-3711 Fax: 386-586-3788</p>
<p>Miguel Lugo, MD #003444 Ages 18+</p>	<p>564 Health Boulevard, Daytona Beach, FL 32114 <i>Satellite office - open limited hours.</i></p>	<p>Ph: 407-260-2255 Fax: 407-260-2831</p>

OPHTHALMOLOGY – RETINAL SERVICES ONLY

Referrals for Retinal Services can only be made by an ophthalmologist. Prior authorization from FHCP Central Referrals is not needed. The requesting ophthalmologist will send an order to the specialist. Appointments can be made by the physician’s office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

<p>Thomas Barnard, MD #003338 William J. Dunn, MD #000489 Abdallah Jeroudi, MD #061674 Samuel K. Houston, MD #047789 Jaya Kumar, MD #069548 Tomas Moreno, MD #079560 Amila Silva, MD #094360 Jonathan A. Staman, MD #037523 All ages</p>	<p>Florida Retina Institute, Inc. 564 Health Boulevard, Daytona Beach, FL 32114</p> <p>424 Treemonte Drive, Orange City, FL 32763</p> <p>50 Leanni Way, Suite E-5, Palm Coast, FL 32137</p>	<p>Ph: 386-258-5777 Fax: 386-239-8984</p> <p>Ph: 386-775-9909 Fax: 386-775-7344</p> <p>Ph: 386-447-1847 Fax: 386-447-1848</p>
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OPHTHALMOLOGY – OTHER

SERVICES LISTED BELOW REQUIRE PRIOR AUTHORIZATION. Please complete the “FHCP Referral Form” found at [Referrals, Prior Authorizations, and Orders](#). Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

Routine requests: Non-urgent and elective procedures should not be scheduled until approval is obtained to avoid patient financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible, as it may take up to 14 calendar days for determination of authorization.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as *urgent requests*. Physician offices should **call FHCP Central Referrals Department at 386.238.3230** to discuss urgent cases with a clinician, rather than faxing the request.

- OCULARIST / OCULOPLASTIC SPECIALIST
- NEURO-OPHTHALMOLOGY SERVICES
- ANY OPHTHALMOLOGY PROVIDER NOT LISTED IN THIS REFERRAL GUIDE

OPTOMETRY

Prior authorization from the FHCP Central Referrals Department is not needed. Any FHCP member may self-refer to their provider of choice. Member may call to schedule an appointment at their convenience without an order from a physician.

Optometry services are available to members who have an eligible Vision Benefit as part of their plan.

<p>Michael Cady, OD #10X165 For Vision Benefit plan only.</p>	<p>Florida Eye Clinic – Ormond Beach 1089 W. Granada Boulevard, Ormond Beach, FL 32174</p>	<p>Ph: 386-676-1300 Fax: 386-672-5073</p>
<p>Nicola Granger, OD #058566 Margaret Harrington, OD #088382 Charles Heacock, OD #10X271 Philip L. Stephens, OD #10X278 Jeffrey L. Timko, OD #10X268 Jeffrey R. Timko, OD #10X270 For Vision Benefit plan only.</p>	<p>MyEyeDr Optometry of Florida 524 Canal Street, New Smyrna Beach, FL 32168 840 N. Stone Street, Deland, FL 32720 15 Cypress Branch Way, Suite 206, Palm Coast, FL 32137</p>	<p>Ph: 386-423-5190 Fax: 386-423-1490 Ph: 386-734-1766 Fax: 386-740-4866 Ph: 386-445-1880 Fax: 386-445-8796</p>
<p>Nicola J. Granger, OD #058542 Kirsten Wilgers, OD #010470 Brian Peterson, OD #071913 For Vision Benefit plan only.</p>	<p>Total Vision Port Orange 5820 S. Williamson Boulevard, Unit 106, Port Orange, FL 32128</p>	<p>Ph: 386-767-4449 Fax: 386-767-1980</p>
<p>Joseph Zobian, MD #008480 Ronald Norman, OD #082529 Rory Myer, MD #037965 Mark Kennedy, MD #001302 Michael Makowski, MD #003318 Timothy Root, MD #10I711 Alan Spertus, MD #004154 Karin Schoeler, OD #10C519 Thomas Kline, OD #10Q440 All ages For Vision Benefit plan only. <i>EPN Triple Option members only</i></p>	<p>Tomoka Eye Associates 790 Dunlawton Avenue, Suite A, Port Orange, FL 32127 345 Clyde Morris Boulevard, Suite 330, Ormond Beach, FL 32174 21 Hospital Drive, Suite 160, Palm Coast, 32174</p>	<p>Ph: 386-767-0053 Fax: 386-767-3490 Ph: 386-672-4244 Fax: 386-672-0603 Ph: 386-586-3711 Fax: 386-586-3788</p>

ORAL SLEEP APNEA APPLIANCES

PRIOR AUTHORIZATION IS REQUIRED. Patient must have a sleep apnea evaluation with sleep studies prior to submitting your request. Please complete the “FHCP Referral Form” found at [Referrals, Prior Authorizations, and Orders](#). Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, FHCP will schedule and confirm the member’s appointment.

Routine requests: Non-urgent and elective procedures should not be scheduled until approval is obtained to avoid patient financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible, as it may take up to 14 calendar days for determination of authorization.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as *urgent requests*. Physician offices should **call FHCP Central Referrals Department at 386.238.3230** to discuss urgent cases with a clinician, rather than faxing the request.

Providers do not render sleep studies.

Sondra L. Avant, DDS, MS #002053 All ages	731 Dunlawton Avenue, Suite 105, Port Orange, FL 32127	Ph: 386-304-4620 Fax: 386-304-4618
John Kulaga, DDS #10AL53 Not accepting new TMJ patients	White Wolf Dental 1221 Dunlawton Avenue, Suite 100, Port Orange, FL 32127	Ph: 386-882-9900 Fax: 386-304-6401
John Whitsitt, DDS #002016	Atlantic Coast Prosthodontists, Inc. 1509 Mason Avenue, Daytona Beach, FL 32117	Ph: 386-239-7600 Fax: 866-262-0851

ORTHOPEDICS & SPORTS MEDICINE – NON-SURGICAL TREATMENT

Prior authorization from the FHCP Central Referrals Department is not needed. Any FHCP member may self-refer to their provider of choice. Member may call to schedule an appointment at their convenience without an order from a physician.

Orthopedics and Sports Medicine involves non-surgical treatment of conditions or injuries of bones, joints, ligaments, tendons, and muscles. Services may include evaluation and management, splitting, casting, therapy, or injections. These providers have additional training in sports medicine and provide care to active people to prevent or treat sports-related injuries.

<p>Kyle Correll, MD #081941 Ages 5+ Medical Records Fax: 386-481-5009</p>	<p>Florida Health Care Plans Orange City Sports Medicine 2777 Enterprise Road, Suite 4, Orange City, FL 32763</p>	<p>Ph: 386-774-2550 Fax: 386-774-5140</p>
<p>Tyler Jay Staley, MD #10X029 Ages 5+ Medical Records Fax: 386-481-5009</p>	<p>Florida Health Care Plans Daytona Beach Sports Medicine 350 N. Clyde Morris Boulevard, 1st Floor, Daytona Beach, FL 32114</p>	<p>Ph: 386-238-3290 Fax: 386-238-3275</p>
<p>Halifax Family Health & Sports Medicine All ages Do not refer traumatic fracture, surgical orthopedic evaluations, pre-op evaluations, or second opinions.</p>	<p>201 N. Clyde Morris Boulevard, Suite 110, Daytona Beach, FL 32114</p>	<p>Ph: 386-425-4165 Fax: 386-425-7545</p>
<p>Sonia Millan Pinzon, MD #053337 All ages</p>	<p>Advent Health Medical Group Orthopedics & Sports Medicine at Palm Coast 120 Cypress Edge Drive, Suite 207, Palm Coast, FL 32164</p>	<p>Ph: 386-232-9381 Fax: 386-586-4412</p>
<p>Brent Fulton, MD #10H439 Michael Fulton, MD #003644 Ages 10+ HECN, DAYTONA STATE COLLEGE, & BETHUNE-COOKMAN UNIVERSITY PROVIDERS</p>	<p>3127 W. International Speedway Blvd., Daytona Beach, FL 32124</p>	<p>Ph: 386-258-9502 Fax: 386-239-9781</p>

OUTPATIENT REHABILITATION with Sub-specialties – (1 of 12 pages)

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

AQUATIC THERAPY

Blue Water Therapy	916 N. Dixie Freeway, New Smyrna Beach, FL 32168	Ph: 386-410-6903 Fax: 866-239-9013
	699 N. Dixie Freeway, New Smyrna Beach, FL 32168	Ph: 386-426-7885 Fax: 386-239-9013
	600 Eaton Road, Edgewater, FL 32132	Ph: 386-426-7885 Fax: 386-239-9013
	617 Canal Street, Suites B & C, New Smyrna Beach, FL 32168	Ph: 386-410-6903 Fax: 386-402-7459

OUTPATIENT REHABILITATION with Sub-specialties – (2 of 12 pages)

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician’s office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

BALANCE & VESTIBULAR THERAPY – (Page 1 of 2)

Ability Health Services & Rehabilitation	1565 Saxon Boulevard, Suite 301, Deltona, FL 32725	Ph: 386-851-0901 Fax: 386-851-2426
	401 Venture Boulevard, Suite B, South Daytona, FL 32119	Ph: 386-763-0084 Fax: 386-763-0085
	290 Clyde Morris Boulevard, Suite A-1, Ormond Beach, FL 32174	Ph: 386-898-0443 Fax: 386-898-0459
	617 Canal Street, Suites B & C, New Smyrna Beach, FL 32168	Ph: 386-410-6903 Fax: 386-402-7459
	10 Cypress Point Parkway, Unit 106, Palm Coast, FL 32164	Ph: 386-264-6672 Fax: 386-264-6632
	294 Treemont Drive, Orange City, FL 32763	Ph: 386-878-1200 Fax: 386-561-9284

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OUTPATIENT REHABILITATION with Sub-specialties – (3 of 12 pages)

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician’s office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

BALANCE & VESTIBULAR THERAPY – (Page 2 Of 2)

Atlantic Hearing, Balance & Tinnitus Center All ages	1680 Dunlawton Avenue, Port Orange, FL 32127 1400 Hand Avenue, Suite M, Ormond Beach, FL 32174	Both locations: Ph: 386-756-8225 Fax: 386-767-0742
Professional Physical Therapy	1316 S. Ridgewood Avenue, Suite 1, Edgewater, FL 32132	Ph: 386-423-0100 Fax: 386-428-8631
AdventHealth New Smyrna Beach	401 Palmetto Street, New Smyrna Beach, FL 32168	Ph: 386-424-5000
University Rehabilitation Ages 18+	326 Moody Boulevard, Flagler Beach, FL 32136 733 Dunlawton Avenue, Suites 103 & 104, Port Orange, FL 32127 2576 South Volusia Avenue, Suite 102 Orange City, FL 32763 1710 SR 44, New Smyrna Beach, FL 32168 196 Vining Court, Ormond Beach, FL 32176 752 W. Plymouth Avenue, Deland, FL 32720	Ph: 386-436-0506 Fax: 386-439-0630 Ph: 386-756-0077 Fax: 386-756-6811 Ph: 386-774-4840 Fax: 386-473-7588 Ph: 386-410-2304 Fax: 386-957-3847 Ph: 386-317-6444 Fax: 386-317-6445 Ph: 386-439-0506 Fax: 386-439-0630

OUTPATIENT REHABILITATION with Sub-specialties – (4 of 12 pages)

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

HAND THERAPY SERVICES

Brooks Rehabilitation Center Flagler County residents only	9 Pine Cone Trail, Suite 104-B, Palm Coast, FL 32137	Ph: 386-446-9716 Fax: 386-446-0046
Daytona Beach Hand Clinic	3635 S. Clyde Morris Boulevard, Suite 300, Port Orange, FL 32129	Ph: 386-258-8080 Fax: 386-258-8177
Ability Health Services & Rehabilitation	1565 Saxon Boulevard, Suite 301, Deltona, FL 32725 617 Canal Street, Suites B & C, New Smyrna Beach, FL 32168	Ph: 386-851-0901 Fax: 386-851-2426 Ph: 386-410-6903 Fax: 386-402-7459

INCONTINENCE THERAPY

See **PELVIC HEALTH PROGRAMS**.

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OUTPATIENT REHABILITATION with Sub-specialties – (5 of 12 pages)

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician’s office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

OCCUPATIONAL THERAPY

For Pediatric Occupational Therapy, see the sub-specialty under *PEDIATRIC THERAPY*.

Please indicate if therapy requested is a result of a motor-vehicle accident.

Ability Health Services & Rehabilitation	1565 Saxon Boulevard, Suite 301, Deltona, FL 32725	Ph: 386-851-0901 Fax: 386-851-2426
	401 Venture Boulevard, Suite B, South Daytona, FL 32119	Ph: 386-763-0084 Fax: 386-763-0085
	290 Clyde Morris Boulevard, Suite A-1, Ormond Beach, FL 32174	Ph: 386-898-0443 Fax: 386-898-0459
	617 Canal Street, Suites B & C, New Smyrna Beach, FL 32168	Ph: 386-410-6903 Fax: 386-402-7459
	10 Cypress Point Parkway, Unit 106, Palm Coast, FL 32164	Ph: 386-264-6672 Fax: 386-264-6632

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OUTPATIENT REHABILITATION with Sub-specialties – (6 of 12 pages)

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician’s office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

OSTEOPOROSIS / OSTEOPENIA PROGRAMS

<p>Ability Health Services & Rehabilitation Members can call Ability directly for these services. No referral is needed. Copay/coinsurance and policy limits may apply.</p>	<p>1565 Saxon Boulevard, Suite 301, Deltona, FL 32725</p> <p>401 Venture Boulevard, Suite C, South Daytona, FL 32119</p> <p>290 Clyde Morris Boulevard, Suite A1, Ormond Beach, FL 32174</p> <p>617 Canal Street, Suites B & C, New Smyrna Beach, FL 32168</p> <p>10 Cypress Point Parkway, Unit 6, Palm Coast, FL 32164</p> <p>294 Treemont Drive, Orange City, FL 32763</p>	<p>Ph: 386-851-0901 Fax: 386-851-2426</p> <p>Ph: 386-763-0084 Fax: 386-763-0085</p> <p>Ph: 386-898-0443 Fax: 386-898-0459</p> <p>Ph: 386-410-6903 Fax: 386-402-7459</p> <p>Ph: 386-264-6672 Fax: 386-264-6632</p> <p>Ph: 386-878-1200 Fax: 386-561-9284</p>
<p>Professional Physical Therapy</p>	<p>1316 S. Ridgewood Avenue, Suite 1, Edgewater, FL 32132</p>	<p>Ph: 386-423-0100 Fax: 386-428-8631</p>

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OUTPATIENT REHABILITATION with Sub-specialties – (7 of 12 pages)

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician’s office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

PEDIATRIC THERAPY & OCCUPATIONAL PEDIATRIC THERAPY

<p>Speech Works Pediatric Therapy Pediatric Occupational Therapy Speech Therapy</p> <p>Referring physician should fax an order to Ability Centralized Scheduling in South Daytona. Upon receiving the therapy referral from Ability, Speech Works will coordinate the evaluation, therapy, and location of care.</p>	<p>569 Health Boulevard, Suite 19, Daytona Beach, FL 32114</p> <p>208 Booth Road, Suite B, Ormond Beach, FL 32174</p> <p>4875 Palm Coast Parkway NW, Unit 2, Palm Coast, FL 32137</p> <p>900 N. Swallowtail Road, Suite 107, Port Orange, FL 32119</p> <p>521 W. New York Avenue, Deland, FL 32724</p>	<p>All locations: Ability Centralized Scheduling for Speech Works - Ph: 386-763-0084 Fax: 386-763-0085</p>
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OUTPATIENT REHABILITATION with Sub-specialties – (8 of 12 pages)

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. **Please indicate if therapy is requested due to a motor vehicle accident.** Appointments can be made by the physician’s office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

PHYSICAL THERAPY

Ability Health Services & Rehabilitation	1565 Saxon Boulevard, Suite 301, Deltona, FL 32725	Ph: 386-851-0901 Fax: 386-851-2426
	401 Venture Boulevard, Suite C, South Daytona, FL 32119	Ph: 386-763-0084 Fax: 386-763-0085
	290 Clyde Morris Boulevard, Suite A1, Ormond Beach, FL 32174	Ph: 386-898-0443 Fax: 386-898-0459
	617 Canal Street, Suites B & C, New Smyrna Beach, FL 32168	Ph: 386-410-6903 Fax: 386-402-7459
	10 Cypress Point Parkway, Unit 6, Palm Coast, FL 32164	Ph: 386-264-6672 Fax: 386-264-6632
	294 Treemont Drive, Orange City, FL 32763	Ph: 386-878-1200 Fax: 386-561-9284
Hodge Physical Therapy	1450 North US Highway 1, Suite 300, Ormond Beach, FL 32174	Ph: 386-265-0015 Fax: 386-265-0026
Professional Physical Therapy	1316 S. Ridgewood Avenue, Suite 1, Edgewater, FL 32132	Ph: 386-423-0100 Fax: 386-428-8631

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OUTPATIENT REHABILITATION with Sub-specialties – (9 of 12 pages)

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. **Please indicate if therapy is requested due to a motor vehicle accident.** Appointments can be made by the physician’s office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

PHYSICAL THERAPY – Continued

<p>Speech Works Pediatric Therapy Pediatric Physical Therapy</p> <p>Referring physician should send an order to Ability Centralized Scheduling in South Daytona. Upon receiving the therapy referral from Ability, Speech Works will coordinate the evaluation, therapy, and location of care.</p>	<p>569 Health Boulevard, Suite 19, Daytona Beach, FL 32114</p> <p>208 Booth Road, Suite B, Ormond Beach, FL 32174</p> <p>4875 Palm Coast Parkway NW, Unit 2, Palm Coast, FL 32137</p> <p>900 N. Swallowtail Road, Suite 107, Port Orange, FL 32119</p> <p>521 W. New York Avenue, Deland, FL 32724</p>	<p>All locations: Ability Centralized Scheduling for Speech Works - Ph: 386-763-0084 Fax: 386-763-0085</p>
<p>Brooks Rehabilitation Center</p> <p>HECN Members only</p>	<p>201 N. Clyde Morris Boulevard, Suite 300, Daytona Beach, FL 32114</p> <p>4701 City Center Parkway, YMCA Building, Port Orange, FL 32129</p> <p>1180 W. Granada Boulevard, Suite C, Ormond Beach, FL 32174</p> <p>820 Commed Boulevard, Orange City, FL 32763</p> <p>9 Pine Cone Drive, Suite 104-B, Palm Coast, FL 32137</p>	<p>Ph: 386-236-7017 Fax: 386-236-7018</p> <p>Ph: 386-236-7010 Fax: 386-236-7002</p> <p>Ph: 386-898-0220 Fax: 386-898-0221</p> <p>Ph: 386-775-7488 Fax: 386-775-9515</p> <p>Ph: 386-446-9716 Fax: 386-446-0046</p>

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OUTPATIENT REHABILITATION with Sub-specialties – (10 of 12 pages)

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician’s office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

SPEECH THERAPY

<p>Ability Health Services & Rehabilitation Limited appointments availability for speech therapy</p>	<p>1565 Saxon Boulevard, Suite 301, Deltona, FL 32725</p>	<p>Ph: 386-851-0901 Fax: 386-763-0085</p>
<p>Jamie Smith, SLP #064081 Kelly Yurasko, CCC-SLP #10N564</p>	<p>Atlantic Ear, Nose, & Throat, PA 963 Town Center Drive, Suite 100, Orange City, FL 32763 1431 Orange Camp Road, Suite 112, Deland, FL 32724</p>	<p>Ph: 386-774-9880 Fax: 386-774-2898 All locations</p>
<p>Speech Works Pediatric Therapy Pediatric Speech & Physical Therapy Referring physician should send an order to Ability Centralized Scheduling in South Daytona. Upon receiving the therapy referral from Ability, Speech Works will coordinate the evaluation, therapy, and location of care.</p>	<p>569 Health Boulevard, Suite 19, Daytona Beach, FL 32114 208 Booth Road, Suite B, Ormond Beach, FL 32174 4875 Palm Coast Parkway NW, Unit 2, Palm Coast, FL 32137 900 N. Swallowtail Road, Suite 107, Port Orange, FL 32119 521 W. New York Avenue, Deland, FL 32724</p>	<p>All locations: Ability Centralized Scheduling for Speech Works - Ph: 386-763-0084 Fax: 386-763-0085</p>

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OUTPATIENT REHABILITATION with Sub-specialties – (11 of 12 pages)

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician’s office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

SPEECH THERAPY – Continued

<p>Brooks Rehabilitation</p>	<p>201 N. Clyde Morris Boulevard, Suite 300, Daytona Beach, FL 32114</p>	<p>Ph: 386-236-7017 Fax: 386-236-7018</p>
<p>HECN Members only</p>	<p>4701 City Center Parkway, YMCA Building, Port Orange, FL 32129</p>	<p>Ph: 386-236-7010 Fax: 386-236-7002</p>
	<p>1180 W. Granada Boulevard, Suite C, Ormond Beach, FL 32174</p>	<p>Ph: 386-898-0220 Fax: 386-236-7002</p>
	<p>820 Commed Boulevard, Orange City, FL 32763</p>	<p>Ph: 386-898-0220 Fax: 386-898-0221</p>
	<p>9 Pine Cone Drive, Suite 104-B, Palm Coast, FL 32137</p>	<p>Ph: 386-775-7488 Fax: 386-775-9515</p>
		<p>Ph: 386-446-9716 Fax: 386-446-0046</p>

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OUTPATIENT REHABILITATION with Sub-specialties – (12 of 12 pages)

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician’s office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

VIDEOSTROBOSCOPY AND VOICE THERAPY EVALUATION

Services include:

- Laryngoscopy with stroboscopy
- Evaluation of speech, language, voice, and communication
- Laryngeal function studies (i.e., aerodynamic testing, acoustic testing)

Following the evaluation, patient will be sent to Ability Health Services and Rehabilitation for prescribed therapy program. Further evaluation will be made dependent upon patient needs.

Alina Lasrado, Au.D. #103320 Daniel Rothbaum, MD #011652 Devang Shah, MD #006370 Jamie Smith, SLP #064081 Kelly Yurasko, CCC-SLP #10N564 All ages	Atlantic Ear, Nose, & Throat 963 Town Center Drive, Suite 100, Orange City, FL 32763 1431 Orange Camp Road, Suite 112, Deland, FL 32724	Both locations: Ph: 386-774-9880 Fax: 386-774-2898
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PAIN MANAGEMENT (1 of 2 pages)

Prior authorization from FHCP Central Referrals is not needed to see the providers listed below. The requesting provider will send an order to the specialist. Appointments can be made by the physician’s office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

PRIOR AUTHORIZATION IS REQUIRED for patients who wish to see a pain management provider not listed below. Please complete the “FHCP Referral Form” found at [Referrals, Prior Authorizations, and Orders](#). Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, FHCP will schedule and confirm the member’s appointment.

Carmen Dominguez, MD #00014D Pervez Irandaz Iranpur, MD #001799 Mary Kathleen “Kathy” Lichtenwalter, MS, LMHC #01S109	Florida Health Care Plans Daytona Beach 350 N. Clyde Morris Boulevard, 2 nd Floor, Daytona Beach, FL 32128 Medical Records Fax: 386-481-5009	Ph: 386-238-3226 Fax: 386-238-3260
Manuel Lopez Diez, MD #071548 Peter Fernandez, MD #087544 Ages 18+	Seaside Spine and Pain Center 4863 Palm Coast Parkway NW, Suites 2 & 3, Palm Coast, FL 32137	Ph: 386-222-7746 Fax: 386-310-2381
Richard Sims, MD #080912 All ages	Orthopedic Clinic of Daytona Beach, PA – Flagler County members only 17 Old Kings Road North, Suite K, Palm Coast, FL 32137	Ph: 386-255-4596 Fax: 386-254-6819

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PAIN MANAGEMENT (2 of 2 pages)

Prior authorization from FHCP Central Referrals is not needed to see the providers listed below. The requesting provider will send an order to the specialist. Appointments can be made by the physician’s office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

PRIOR AUTHORIZATION IS REQUIRED for patients who wish to see a pain management provider not listed below. Please complete the “FHCP Referral Form” found at [Referrals, Prior Authorizations, and Orders](#). Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, FHCP will schedule and confirm the member’s appointment.

<p>Sanjay Bakshi, MD #101747 Rabinder Bhatti, DO #049566 Youssef Guergues, MD #000448 Versan Johnson, MD #063054 Arun G. Joseph, MD #042425 Rathi Joseph, DO #044330 Tse C. Lee, MD #101175 Vinod K. Malik, MD #102405 Kavita Sharma, DO #10G271 Ages 16+ Carl A. Tandatnick, MD #101746 Quyên V. Truong, MD #095686 Himabindu Gandam Venkata, MD #096765 Ages 18+ Send records prior to scheduling</p>	<p>PRC Associates 1545 Hand Avenue, Suite A1, Ormond Beach, FL 32174</p> <p>1165 Dunlawton Avenue, Suite 101, Port Orange, FL 32127</p> <p>750 W. Plymouth Avenue, Suite B, Deland, FL 32720</p> <p>2720 Rebecca Lane, Suite 104, Orange City, FL 32763</p> <p>21 Hospital Drive, Suite 120, Palm Coast, FL 32164</p> <p>501 S. Orange Street, New Smyrna Beach, FL 32168</p>	<p>Ph: 386-274-2977 Fax: 386-317-5164</p> <p>Ph: 386-760-0815 Fax: 386-410-4935</p> <p>Ph: 386-740-1123 Fax: 386-274-4835</p> <p>Ph: 386-456-1160 Fax: 386-218-6218</p> <p>Ph: 386-586-2280 Fax: 386-263-8521</p> <p>Ph: 386-410-4926 Fax: 386-275-1767</p>
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PALLIATIVE CARE

PRIOR AUTHORIZATION IS REQUIRED for all outpatient cases. Please complete the “FHCP Referral Form” found at [Referrals, Prior Authorizations, and Orders](#). Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP’s Central Referrals

Department at

386-238-3253. The FHCP Central Referrals Department will review the request and, if approved, FHCP will contact the provider.

Outpatient palliative supportive care services are offered for members with serious illness who require comprehensive symptom management, advance care planning, and psychosocial support in the home setting with in-home and/or telehealth services.

Halifax Health Supportive Care	Serving Volusia and Flagler counties.	Ph: 386-425-8712 Fax: 833-957-0837
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PATHOLOGY – OUTPATIENT/AMBULATORY

Prior authorization from FHCP Central Referrals is not needed to utilize the facilities below. Send the specimen to any contracted facility below.
ALL INPATIENT PATHOLOGY SERVICES WILL BE COVERED.

AmeriPath Central Florida #00Z208 Surgical pathology	8150 Chancellor Drive, Suite 110, Orlando, FL 32809	Ph: 800-395-7284 Fax: 972-934-4335
AmeriPath Kissimmee #10Q828	1200 N. Central Avenue, Suite 103, Kissimmee, FL 34741	Ph: 800-395-7284 Fax: 972-934-4335
AmeriPath Tampa #00Z028	4225 East Fowler Avenue, Tampa, FL 33617	Ph: 813-972-7100 Fax: 972-934-4335
AmeriPath Southwest #136270 Surgical pathology	10500 University Center Drive, Suite 200, Tampa, FL 33612	Ph: 800-330-6770 Fax: 972-934-4335
AmeriPath Southwest Florida #011516	1620 Medical Lane, Suite 100, Fort Myers, FL 33907	Ph: 888-558-1164 Fax: 972-934-4335
Dermpath Diagnostics Central Florida #10P523	745 Oriental Avenue, Suite 1201, Altamonte Springs, FL 32701	Ph: 800-226-8968 Fax: 972-934-4335
Dermpath Diagnostics Bay Area #10R687 Surgical pathology	10500 University Center Drive, Suite 200, Tampa, FL 33612	Ph: 800-929-6694 Fax: 972-934-4335

PEDIATRICS

Participating pediatricians can be found on our website at <https://fhcp.healthtrioconnect.com/public-app/consumer/provdir/entry.page>

PEDIATRIC SUB-SPECIALTIES

UNLESS LISTED BELOW, ALL PEDIATRIC SUB-SPECIALTIES REQUIRE PRIOR AUTHORIZATION. Please contact the FHCP Central Referrals Department at **386-238-3230** or **800-352-9824, Ext. 3230** for assistance in securing in-network pediatric sub-specialty care. Then please complete the “FHCP Referral Form” found at [Referrals, Prior Authorizations, and Orders](#). Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

Routine requests: Non-urgent and elective procedures should not be scheduled until approval is obtained to avoid patient financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible, as it may take up to 14 calendar days for determination of authorization.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as *urgent requests*. Physician offices should **call FHCP Central Referrals Department at 386.238.3230** to discuss urgent cases with a clinician, rather than faxing the request.

PEDIATRIC SUB-SPECIALTIES - BEHAVIORAL HEALTH – See *BEHAVIORAL HEALTH – CHILD & ADOLESCENT*

PEDIATRIC SUB-SPECIALTIES – GASTROENTEROLOGY

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. **Please send EKG if completed within the past year.** Appointments can be made by the physician’s office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

Bisher Abdullah, MD #092750 Osman Ahmad, MD #078432 Ages 0-21 Medical Records Fax: 386-481-5009	Advanced Pediatric Gastroenterology Specialists 1690 Dunlawton Avenue, Suite 220, Port Orange, FL 32127	All locations: Ph: 386-271-2273 Fax: 386-256-7151
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PEG TUBE FEEDING ASSESSMENT

Prior authorization from the FHCP Central Referrals Department is not needed.

Providers should send a referral order through the EHR, or by completing the “FHCP Diabetes & Nutritional Counseling Form,” found at [Referrals, Prior Authorizations, and Orders](#). Completed form with ICD-10 code should be faxed to FHCP Diabetes & Nutritional Education at **386-238-3228**. If an assessment is scheduled prior to the PEG tube insertion, state the scheduled date of the procedure.

A nutritional assessment and recommendation will be sent to the provider, who will then send an order for feeding to **Apria Healthcare, Inc.** via fax. Fax the order to **386-673-4403**.

<p>Melissa Baumann, MS, RDN, LDN, CDE Kathyann Carmona RN, BSN, CDE MaryBeth Curtiss, RDN, LDN, CDE Deborah Kelleher, MS, RDN, LDN Andrea Likens, RDN, LDN, CDE Kathleen MacNeill, MSN, RN, BC-ADM, CDE Tiffany McClure, RDN, LDN Catherine Robinson, MS, RDN, LDN, CDE</p>	<p>Florida Health Care Plans Daytona Beach 330 N. Clyde Morris Boulevard, Daytona Beach, FL 32114</p>	<p>Ph: 386-676-7133 877-229-4518 Fax: 386-238-3228</p>
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PELVIC HEALTH PROGRAMS

Prior authorization from FHCP Central Referrals is not needed.

This program is designed to help with urinary incontinence and pelvic pain for both male and female FHCP members ages 18+. The program includes up to six (6) visits for pelvic floor strengthening and muscle training, including biofeedback. This is a self-referral program. FHCP members may either be referred by a provider or may call directly for scheduling. A provider's order is not required.

If a member requires more than six (6) visits, **additional visits will require prior authorization** through the FHCP Central Referral Department.

Ability Health Services & Rehabilitation	1200 Lexington Green Lane, Sanford, FL 32771	Ph: 407-638-9834 Fax: 407-732-6008
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PERINATOLOGY

Prior authorization from FHCP Central Referrals is not needed. An obstetrician must order. The requesting obstetrician will send an order to the specialist. Appointments can be made by the physician's office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

<p>Joann Acuna, MD #10AG04 Ramon Castillo, MD #002650 Gerardo Del Valle, MD #009720 Francisco Gaudier, MD #132173 Jill Mauldin, MD #056068 Edgard Ramos-Santos #039607 Kathryn Villano, MD #10M260</p>	<p>Pediatrix Medical Group of Florida - Regional Obstetric Consultants Halifax Medical Center, 303 N. Clyde Morris Boulevard, Perinatal Unit, Daytona Beach, FL 32114</p>	<p>Ph: 386-425-4830 Fax: 386-425-7555</p>
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PERIPHERAL VASCULAR INTERVENTION

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

<p>Stephen Minor, MD #10P180 Ages 18+ Medical Records Fax: 386-481-5009</p>	<p>Florida Health Care Plans Daytona Beach Cardiology 350 N. Clyde Morris Boulevard, 2nd Floor, Daytona Beach, FL 32114</p>	<p>Ph: 386-238-3289 Fax: 386-238-3296</p>
<p>Utpal S. Desai, MD #009810 Ravi Dhanisetty, MD #100457 Patrick T. Mangonon, MD #059406 Willythssa Pierre-Louis, MD #089352 Ages 18+</p>	<p>AdventHealth Group Cardiovascular & Thoracic Surgery 305 Memorial Parkway, Suite 308, Daytona Beach, FL 32117 1061 Medical Center Drive, Suite 212, Orange City, FL 32763 120 Cypress Edge Drive, Suite 201, Palm Coast, FL 32164</p>	<p>All locations: Ph: 386-231-3600 Fax: 386-231-3602</p>
<p>John B. Holt, MD #000426 Ages 18+ Fax pertinent records prior to scheduling.</p>	<p>Atlantic Cardiovascular & Thoracic Surgeons, LLC 588 Sterthaus Avenue, Ormond Beach, FL 32174</p>	<p>Ph: 386-672-9503 Fax: 386-673-0308</p>

PET SCANS (1 of 2 pages)

REQUIRES PRIOR AUTHORIZATION. Please complete the “PET – PET CT Prior Authorization Form” found at [Referrals, Prior Authorizations, and Orders](#). Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

Routine requests: Non-urgent and elective procedures should not be scheduled until approval is obtained to avoid patient financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible, as it may take up to 14 calendar days for determination of authorization.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as *urgent requests*. Physician offices should **call FHCP Central Referrals Department at 386.238.3230** to discuss urgent cases with a clinician, rather than faxing the request.

AdventHealth Deland #00YG80 (H)	701 W. Plymouth Avenue, Deland, FL 32720	Ph: 386-943-4610 Fax: 386-943-4461
AdventHealth Fish Memorial #00YG34 (H)	1055 Saxon Boulevard, Orange City, FL 32763	Ph: 386-917-5428 Fax: 386-917-5576
AdventHealth Palm Coast Flagler #00Y015 (H)	60 Memorial Medical Parkway, Palm Coast, FL 32164	Ph: 386-586-4402 Fax: 386-917-5576

Legend:

- (H) – Outpatient hospital department or facility
- (N) – Outpatient non-hospital department or facility

NOTE: *Out of pocket costs may vary, depending on location or benefit plan.*

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PET SCANS – (2 of 2 pages)

REQUIRES PRIOR AUTHORIZATION. See instructions on page 1 of 2 pages.

Twin Lakes Imaging Center #10P735 (N) <i>Will not schedule SNF patients.</i>	1890 LPGA Blvd., Suite 110, Daytona Beach, FL 32124	Ph: 386-274-5454 Fax: 386-274-5440
Port Orange Imaging Center #10P730 (N) <i>PET, CT, and Open MRI Unit available.</i> <i>Will not schedule SNF patients.</i>	1195 Dunlawton Avenue, Port Orange, FL 32127	Ph: 386-322-1616 Fax: 386-322-5330

Legend:

- **(H)** – Outpatient hospital department or facility
- **(N)** – Outpatient non-hospital department or facility

NOTE: *Out of pocket costs may vary, depending on location or benefit plan.*

PHARMACY

For FHCP individual plans, family plans, and employer group plans, [Click here.](#)

For FHCP Medicare plans, [Click here.](#)

PHYSICAL MEDICINE AND REHABILITATION SERVICES – (1 of 2 pages)

Prior authorization from FHCP Central Referrals is not needed for the providers listed below. The requesting provider will send an order to the specialist. Appointments can be made by the physician’s office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

Physical Medicine and Rehabilitation providers specialize in non-operative physical medicine services specific to musculoskeletal conditions.

<p>Tyler Jay Staley, MD #10X029 Ages 5+ Medical Records Fax: 386-481-5009</p>	<p>Florida Health Care Plans Daytona Beach Sports Medicine 350 N. Clyde Morris Boulevard, 1st Floor, Daytona Beach, FL 32114</p> <p>Florida Health Care Plans Palm Coast</p>	<p>Ph: 386-238-3290 Fax: 386-238-3275</p> <p>Ph: 386-445-7073 Fax: 386-447-7092</p>
<p>Amol K. Gupta, MD #10F317 Ages 16+</p>	<p>Gupta Sports & Spine Center 345 Clyde Morris Boulevard, Suite 390, Ormond Beach, FL 32174</p>	<p>Ph: 386-673-0075 Fax: 386-673-0049</p>
<p>Manual Lopez Diez, MD #071548 Peter Fernandez, MD #087544 Ages 18+</p>	<p>Seaside Spine and Pain Center 4863 Palm Coast Parkway NW, Suites 2 & 3, Palm Coast, FL 32137</p>	<p>Ph: 386-222-7746 Fax: 386-310-2381</p>
<p>Thomas J. Brodrick, MD #004328 Mark Hollman, MD #000050 Royce Hood Jr., MD #000039 Stephane Lavoie, MD #000132 Stephen M. Reed, MD #001954 Brandon Steen, MD #043372 Nathan Turnbull, MD #049624 Jonathan Waldbaum, MD #049624 Jonathon Watts, MD #100770 All ages (under age 14 on a case-by-case basis)</p>	<p>Florida Orthopedic Associates, PA 617 Canal Street, Suite 110, New Smyrna Beach, FL 32168</p> <p>740 W. Plymouth Avenue, Deland, FL 32720</p> <p>1053 Medical Center Drive, Suite 101, Orange City, FL 32763</p>	<p>Ph: 386-734-9122 Fax: 386-774-2545</p> <p>Ph: 386-734-9122 Fax: 386-736-4348</p> <p>Ph: 386-774-2500 Fax: 386-774-2545</p>

PHYSICAL MEDICINE AND REHABILITATION SERVICES

REQUIRES PRIOR AUTHORIZATION. Please complete the “FHCP Referral Form” found at [Referrals, Prior Authorizations, and Orders](#). Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

Routine requests: Non-urgent and elective procedures should not be scheduled until approval is obtained to avoid patient financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible, as it may take up to 14 calendar days for determination of authorization.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as *urgent requests*. Physician offices should **call FHCP Central Referrals Department at 386.238.3230** to discuss urgent cases with a clinician, rather than faxing the request.

Services performed at the facilities below require prior authorization.

Pierre Galea, MD #100842 Ivy Garcia, MD #089569 Brian Higdon, MD #100706 Jorge Perez-Lopez, MD #038579 Eugene Rankin, PhD #060517 Ages 18+	Halifax Physical Medicine – Brooks Rehabilitation Services Physician Group 201 N. Clyde Morris Boulevard, Suite 120, Daytona Beach, FL 32114	Ph: 386-425-4641 Fax: 386-947-4647
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PICC LINE AND MIDLINE PLACEMENT

Providers needing assistance coordinating a PICC or midline placement in a patient’s place of residence, or in a skilled nursing facility, please call FHCP Case Management Coordination of Care Department at **386-238-3284**. The department’s fax number is 386-238-3271.

For assistance after hours or on a holiday, please call **386-226-4542**.

PODIATRY (1 of 2 pages)

Prior authorization from the FHCP Central Referrals Department is not needed. Any FHCP member may self-refer to their provider of choice. Member may call to schedule an appointment at their convenience without an order from a physician.

<p>Sona Ramdath, Jr., DPM #10T330 All ages</p>	<p>Ankle and Foot Sports Medicine 929 N. Spring Garden Avenue, Suite 927-A, Deland, FL 32720</p>	<p>Ph: 386-279-0540 Fax: 386-279-0571</p>
<p>John Borzok, DPM #081882 Mark Davids, DPM #004915 Andrew Green, DPM #005587 Hilaree B. Milliron, DPM #043201 Dennis McBroom, DPM #10F763 Daria McDonough, DPM #066823 Jessica Dean, DPM #066315 James Rust III, DPM #000031 Laura Walton, DPM #042420 Joseph Watson, DPM #081568 Bobbi Hayashi, DPM #091894 Jason LeVitre, DPM #093267 Jason Manuel, DPM #091721 Karen Moon, DPM #092629 Seema Fatima, DPM #095448 Jonathan Sullivan, DPM #092632 Cynthia Correa-Cedeno, DPM #096780 Beth Pearce, DPM #130513 All ages</p>	<p>Atlantic Foot & Ankle Associates 790 Dunlawton Avenue, Suite C, Port Orange, FL 32127</p> <p>1890 LPGA Boulevard, Suite 230, Daytona Beach, FL 32117</p> <p>975 Town Center Drive, Suite 200, Orange City, FL 32763</p> <p>21 Hospital Drive, Suite 170, Palm Coast, FL 32164</p> <p>595 W. Granada Boulevard, Suite F, Ormond Beach, FL 32174</p> <p>11 Florida Park N., Palm Coast, FL 32137</p>	<p>Ph: 386-788-6333 Fax: 386-788-3996</p> <p>Ph: 386-274-3336 Fax: 386-274-3660</p> <p>Ph: 386-775-2281 Fax: 386-775-2482</p> <p>Ph: 386-586-7373 Fax: 386-586-7346</p> <p>Ph: 386-673-2266 Fax: 386-676-2772</p> <p>Ph: 386-445-4734 Fax: 386-445-8411</p>

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PODIATRY (2 of 2 pages)

Prior authorization from the FHCP Central Referrals Department is not needed. Any FHCP member may self-refer to their provider of choice. Member may call to schedule an appointment at their convenience without an order from a physician.

Matthew Villani, DPM #060042 All ages	Central Florida Bone and Joint Institute 2745 Rebecca Lane, Orange City, FL 32763	Ph: 386-775-2012 Fax: 386-775-2013
Joe Li, DPM #046242 <i>EPN Triple Option members only</i> Ages 2+	Goldenfeet, Inc. 4867 Palm Coast Parkway NW, Unit 1, Palm Coast, FL 32137	Ph: 386-490-9990 Fax: 386-263-8768
Basem Halaka, DPM #100840 <i>EPN Triple Option members only</i> All ages	The Institute for Foot and Ankle Surgery 665 Peachwood Drive, Suite 1, Deland, FL 32720 955 Town Center Drive, Suite 100, Orange City, FL 32763	Both locations: Ph: 386-774-2200 Fax: 386-774-2202
DeAndrea Duffus, DPM #095499 <i>EPN Triple Option members only</i> All ages	Volusia County Podiatry 110 Pond Court, Suite 101, Debary, FL 32713	Ph: 386-777-3266 Fax: 386-774-9096

PRIMARY CARE

Participating Primary Care Providers (PCPs) can be found on our website at <https://fhcp.healthtrioconnect.com/public-app/consumer/provdir/entry.page>

PROVIDERS AND FACILITIES NOT LISTED IN THIS FHCP DIRECTORY

ANY PROVIDER, HOSPITAL, OR FACILITY NOT LISTED HEREIN (NON-NETWORK PROVIDER) REQUIRES PRIOR AUTHORIZATION. Please complete the “FHCP Referral Form” found at [Referrals, Prior Authorizations, and Orders](#). Include the requested provider’s complete name, address, phone, and fax numbers. Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

Referral to a non-participating or supplemental provider may be considered for approval under the following circumstances:

- A particular skill or service is not available from FHCP network providers.
- A network provider is not available or accessible within established availability time frames.
- The network provider is not geographically accessible to the member.

Routine requests: Non-urgent and elective procedures should not be scheduled until approval is obtained to avoid patient financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible, as it may take up to 14 calendar days for determination of authorization.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as *urgent requests*. Physician offices should **call FHCP Central Referrals Department at 386.238.3230** to discuss urgent cases with a clinician, rather than faxing the request.

PROVIDER PORTAL

Registration for the FHCP Provider Portal is available at <https://www.fhcp.com/provider-log-in/>. Simply click on the red *Log In* tab at the bottom of the *PROVIDERS* drop down list. You will need your organization’s tax ID and vendor ID numbers to complete the registration process. Once the application is completed, your temporary password will be sent to you within 48 hours. Tutorials for navigating the Provider Portal are available within the portal.

PULMONARY FUNCTION TESTS (PFT) – SPIROMETRY

Prior authorization from FHCP Central Referrals is not needed for the providers listed below. The requesting provider may call the specialist to schedule an appointment. An order or written prescription is required. The provider may fax the order, or the member can bring it to their appointment.

A basic spirometry test will include flow volume loop (FVL) and measure the FEV₁ and FVC. If you need pre- and post-bronchodilation, add it to your order or prescription. Patient should bring their inhaler if having pre- or post-bronchodilation.

Patient should not use their inhaler or have a nebulizer treatment four (4) hours prior to their appointment.

Florida Health Care Plans	FHCP Daytona Beach 350 N. Clyde Morris Boulevard, Daytona Beach, FL 32114	Ph: 386-238-3200 Fax: 386-238-3210
	FHCP Deland 937 N. Spring Garden Avenue, Deland, FL 32720	Ph: 386-736-1948 Fax: 386-736-2784
	FHCP Orange City 2777 Enterprise Road, Orange City, FL 32763	Ph: 386-774-2550 Fax: 386-775-0176
	FHCP Palm Coast 309 Palm Coast Parkway, Palm Coast, FL 32137	Ph: 386-445-7073, Ext 1114 Fax: 386-447-7092

PULMONARY FUNCTION TESTING (PFT) WITH DIFFUSION CAPACITY (DLCO)

Prior authorization from FHCP Central Referrals is not needed for the providers listed below. The requesting provider may call the specialist to schedule an appointment. An order or written prescription is required. The provider may fax the order, or the member can bring it to their appointment.

Patient should not use their inhaler or have a nebulizer treatment four (4) hours prior to their appointment.

Halifax Health #00Y007	303 N. Clyde Morris Boulevard, Daytona Beach, FL 32114	Ph: 386-238-2251 Fax: 386-425-7744
AdventHealth Deland #00YG80	701 W. Plymouth Avenue, Deland, FL 32720	Ph: 386-943-4610 Fax: 386-943-4461
AdventHealth Fish Memorial Imaging #00YG34	1055 Saxon Blvd, 1 st Floor, Orange City, FL 32763	Ph: 386-917-5428 Fax: 386-917-5576
AdventHealth Palm Coast #00Y015 Outpatient Laboratory	60 Memorial Medical Parkway, Palm Coast, FL 32168	Ph: 386-586-4402 Fax: 386-917-5576
AdventHealth New Smyrna Beach #00Y010	401 Palmetto Street, New Smyrna Beach, FL 32168	Ph: 386-424-5044 Fax: 386-917-5576

PULMONARY REHABILITATION

PRIOR AUTHORIZATION IS REQUIRED. Please complete the “FHCP Referral Form” found at [Referrals, Prior Authorizations, and Orders](#). Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, FHCP will forward to the provider for scheduling.

Routine requests: Non-urgent and elective procedures should not be scheduled until approval is obtained to avoid patient financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible, as it may take up to 14 calendar days for determination of authorization.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as *urgent requests*. Physician offices should **call FHCP Central Referrals Department at 386.238.3230** to discuss urgent cases with a clinician, rather than faxing the request.

Halifax Health #00Y007	201 N. Clyde Morris Boulevard, 3 rd Floor, Daytona Beach, FL 32114	Ph: 386-947-4644 Fax: 386-258-4803
AdventHealth Deland #00YG80	701 W. Plymouth Avenue, Deland, FL 32720	Ph: 386-943-4610 Fax: 386-943-4461
AdventHealth Fish Memorial Imaging #00YG34	1055 Saxon Blvd, 1 st Floor, Orange City, FL 32763	Ph: 386-917-5428 Fax: 386-917-5576
AdventHealth Palm Coast #00Y015 Outpatient Laboratory	60 Memorial Medical Parkway, Palm Coast, FL 32168	Ph: 386-586-4402 Fax: 386-917-5576
AdventHealth New Smyrna Beach #00Y010	401 Palmetto Street, New Smyrna Beach, FL 32168	Ph: 386-424-5044 Fax: 386-917-5576

PULMONOLOGY – (1 of 3 pages)

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician’s office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol. **Please send films to the provider in advance, or have patient bring their films to the appointment.**

<p>Rajesh K. Ailani, MD #108513 Christopher DiBello, MD #10W190 Theodossis Zacharis, MD #011605 Ages 2+</p>	<p>PCCC of Volusia, LLC 1055 N. Dixie Freeway, New Smyrna Beach, FL 32168</p> <p>780 Dunlawton Avenue, Suite 1, Port Orange, FL 32127</p> <p>575 N. Clyde Morris Boulevard, Suite B, Daytona Beach, FL 32114</p> <p>638 W. Plymouth Avenue, Deland, FL 32720</p>	<p>Ph: 386-423-0505 Fax: 386-423-0515</p> <p>Ph: 386-322-6111 Fax: 386-322-3777</p> <p>Ph: 386-671-6333 Fax: 386-615-1713</p> <p>Ph: 386-279-0006 Fax: 386-279-0007</p>
<p>Karuna Ahuja, MD #111202 Ages 18+</p>	<p>Florida Cardiopulmonary Center 915 Harley Strickland Boulevard, Orange City, FL 32763</p>	<p>Ph: 386-456-0300 Fax: 386-456-0303</p>
<p>Arjun D. Aneja, MD #010390 Ages 18+</p>	<p>325 Clyde Morris Boulevard, Suite 300, Ormond Beach, FL 32174</p> <p>1728 Dunlawton Avenue, Suite 5, Port Orange, FL 32127</p> <p>263 N. Causeway, New Smyrna Beach, FL 32169</p>	<p>All locations: Ph: 386-672-6356 Fax: 386-672-6366</p>

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PULMONOLOGY – (2 of 3 pages)

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician’s office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol. **Please send films to the provider in advance, or have patient bring their films to the appointment.**

<p>Arianne Bennett-Venner, MD #067251 Kurt Bowman, MD #10T025 Kristal Carthan, MD #046536 Ashraf Luqman, MD #048513 Edward K. Scanlon, MD #004629 P. Travis Smith, MD #005345 Radhika Verma, MD #117360 Shahana Masood, MD #098839 Ages 18+</p>	<p>Pulmonary Practice Associates 1075 Town Center Drive, Orange City, FL 32763 1087 Town Center Drive, Orange City FL 32763</p>	<p>Both locations: Ph: 386-917-0333 Fax: 386-917-0335</p>
<p>V. John D’Souza, MD #004010 All ages</p>	<p>576 Sterthaus Drive, Ormond Beach, FL 32174 1728 Dunlawton Avenue, Suite 4, Port Orange, FL 32129</p>	<p>Both locations: Ph: 386-677-7260 Fax: 386-672-6194</p>
<p>Dany Obeid, MD #109583 Ages 5+</p>	<p>Advanced Sleep and Respiratory Institute 305 Memorial Medical Parkway, Suite 501, Daytona Beach, FL 32117 4483 Palm Coast Parkway, Suite 5, Palm Coast, FL 32137</p>	<p>All locations: Ph: 386-313-6032 Fax: 386-615-0902</p>
<p>Albert Razzetti, MD #010284 Ages 18+</p>	<p>West Volusia Medical Associates 1070 North Stone Street, Deland, FL 32720</p>	<p>Ph: 386-943-7100 Fax: 386-943-8909</p>

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PULMONOLOGY – (3 of 3 pages)

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician’s office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol. **Please send films to the provider in advance, or have patient bring their films to the appointment.**

<p>Wahba Wahba, MD #003854 Nashwa Wahba, MD #063210</p>	<p>810 Wildwood Street, Suite 1, Daytona Beach, FL 32117</p> <p>621 S. Nova Road, Ormond Beach, FL 32174</p> <p>3949 Nova Road, Port Orange, FL 32127</p> <p>4869 Palm Coast Parkway NW, Unit 4, Palm Coast, FL 32127</p>	<p>All locations: Ph: 386-258-7100 Fax: 386-253-1843</p>
<p>Steven White, MD #004127 Chetna Jinjuvadia, MD #100347 Ages 18+</p>	<p>Halifax Health Pulmonology Care 601 N. Clyde Morris Boulevard, Daytona Beach, FL 32114</p> <p>3400 Halifax Crossing Boulevard, Suite 120-A, Deltona, FL 32725</p>	<p>Both locations: Ph: 386-425-3995 Fax: 855-814-6679</p>

PULMONOLOGY – PEDIATRIC

REQUIRES PRIOR AUTHORIZATION. All pediatric subspecialists require prior authorization. Please complete the “FHCP Referral Form” found at [Referrals, Prior Authorizations, and Orders](#). Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

Routine requests: Non-urgent and elective procedures should not be scheduled until approval is obtained to avoid patient financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible, as it may take up to 14 calendar days for determination of authorization.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as *urgent requests*. Physician offices should **call FHCP Central Referrals Department at 386.238.3230** to discuss urgent cases with a clinician, rather than faxing the request.

For assistance in securing pediatric subspecialty care, you may contact FHCP Central Referrals at **386-238-3260** or **800-352-9824, extension 3230**.

REPORTABLE DISEASES & CONDITIONS

Prior authorization from FHCP Central Referrals is not needed.

For a list of reportable diseases and conditions in the State of Florida, visit <http://www.floridahealth.gov/diseases-and-conditions/disease-reporting-and-management/documents/reportable-diseases-list-practitioners.pdf>

To report a disease, condition, or animal bite for a patient *residing* in:

- Flagler County – visit <http://flagler.floridahealth.gov/>
- Volusia County – visit <http://volusia.floridahealth.gov/>
- Or use the Practitioner Disease Report Form found at <http://www.floridahealth.gov/diseases-and-conditions/disease-reporting-and-management/documents/practitioner-disease-report-form.pdf>

Note that the Florida DOH Animal Bite Reporting Form found on the county DOH website (link above) must be filled out by the provider, *not the victim*. The form must be submitted prior to starting a rabies vaccination series.

Florida Department of Health (DOH) Contact Information for Providers			
County Mailing Address & Location	Daytime Reporting	After-Hours Reporting	Confidential Fax
Florida Department of Health – Flagler County Health Department #00PV15 Attn: Epidemiology P. O. Box 847 301 Dr. Carter Boulevard, Bunnell, FL 32110 <i>STD Testing and Vaccinations available to Non-Medicare Members Only</i>	Ph: 386-437-7350 Ph: 386-437-7353	Ph: 386-986-7749	Fax: 386-437-8207
Florida Department of Health – Volusia County Health Department #00P421 Attn: Epidemiology P. O. Box 9190 1845 Holsonback Drive, Daytona Beach, FL 32120	HIV/AIDS: 386-274-0634 STD: 386-274-0643 Tuberculosis: 386-274-0652 All other diseases: Ph: 386-274-0633	Ph: 386-316-5030	Fax: 386-274-0641

RHEUMATOLOGY

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician’s office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

Carolina Mejia Otero, MD #101625 Ages 18+	Florida Health Care Plans Rheumatology 300 Clyde Morris Boulevard, Suite A, Ormond Beach, FL 32174	Ph: 386-317-8620 Fax: 386-317-8625
Jose Martinez, DO #081872 Louis Ramos, MD #078131 Ages 18+	Florida Arthritis Center 609 N. Charles Richard Beall Boulevard, Debary, FL 32713	Ph: 407-688-9446 Fax: 407-688-9448
Michael D. Kohen, MD #004099 Vinicius Costa Diniz Dominguez, MD #064728 Ages 1+	Allergy, Asthma, & Arthritis Center 709 N. Clyde Morris Boulevard, Daytona Beach, FL 32114	Ph: 386-252-1632 Fax: 386-257-5526
Howard L. Offenberg, MD #002521 Ages 18+; not accepting fibromyalgia patients	325 Clyde Morris Boulevard, Suite 350, Ormond Beach, FL 32174	Ph: 386-673-7227 Fax: 386-673-9940
Yong Tsai, MD #004441 Ages 3+	Arthritis, Autoimmune, and Allergy 1893 N. Clyde Morris Boulevard, Suite 110, Daytona Beach, FL 32117	Ph: 386-676-0307 Fax: 386-677-7842
Lance Feller, MD #094263 Ages 18+	Central Florida Rheumatology Consultants 915 Harley Strickland Boulevard, Orange City, FL 32763	Ph: 386-561-9967 Fax: 844-815-1446
Shikha Mehta, MD #094831 Ages 18+	Doctors of Clinical Specialties, LLC 634 Deltona Boulevard, Suite B, Deltona, FL 32725	Ph: 407-500-3627 Fax: 407-930-4353

RHEUMATOLOGY – PEDIATRICS

REQUIRES PRIOR AUTHORIZATION. All pediatric subspecialists require prior authorization. Please complete the “FHCP Referral Form” found at [Referrals, Prior Authorizations, and Orders](#). Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

Routine requests: Non-urgent and elective procedures should not be scheduled until approval is obtained to avoid patient financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible, as it may take up to 14 calendar days for determination of authorization.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as *urgent requests*. Physician offices should **call FHCP Central Referrals Department at 386.238.3230** to discuss urgent cases with a clinician, rather than faxing the request.

For assistance in securing pediatric subspecialty care, you may contact FHCP Central Referrals at **386-238-3260** or **800-352-9824, extension 3230**.

SESTAMIBI SCAN

ENDOCRINOLOGISTS AND CARDIOLOGISTS MAY ORDER WITHOUT PRIOR AUTHORIZATION. ALL OTHER PROVIDER ORDERS REQUIRE PRIOR AUTHORIZATION. Please complete the “Request for Surgical and Special Procedure Form” found at [Referrals, Prior Authorizations, and Orders](#). Please fax the completed form to the FHCP Central Referral Department at **386-238-3253** to request surgical approval.

Routine requests: Non-urgent and elective procedures should not be scheduled until approval is obtained to avoid patient financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible, as it may take up to 14 calendar days for determination of authorization.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as *urgent requests*. Physician offices should **call FHCP Central Referrals Department at 386.238.3230** to discuss urgent cases with a clinician, rather than faxing the request.

SKILLED NURSING FACILITY – (1 of 2 pages)

Hospital in-patient members will be placed through our FHCP Case Management Department at **386-676-7187**. Florida Health Care Plans offers no custodial coverage. For questions regarding members being placed from home or clarification of skilled versus custodial coverage, please contact FHCP Case Management Department at **386-676-7187**.

PRIOR AUTHORIZATION IS REQUIRED FOR ADMISSION TO SKILLED LEVEL OF CARE. For authorization, please call the FHCP Case Management Department at **386-676-7187**.

Alliance Health and Rehabilitation Center #00K040	130 W. Armstrong Avenue, Deland, FL 32720	Ph: 386-734-6401 Fax: 386-734-9168
Avante at Ormond Beach #105530	170 North Kings Road, Ormond Beach, FL 32174	Ph: 386-677-7955 Fax: 386-667-5920
Flagler Health and Rehabilitation Center #100577	300 Dr. Carter Boulevard, Bunnell, FL 32110	Ph: 386-437-4168 Fax: 386-437-7740
Good Samaritan Society of Florida Lutheran #00K072 Nursing home residents only	450 North McDonald Avenue, Deland, FL 32724	Ph: 386-736-5800 Fax: 386-736-5858
Grand Oaks Health & Rehabilitation Center #122441	3001 Palm Coast Parkway SE, Palm Coast, FL 32137	Ph: 386-446-6060 Fax: 386-446-6033
Indigo Manor #00K027	595 Williamson Boulevard, Daytona Beach, FL 32114	Ph: 386-257-4400 Fax: 386-252-9797

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SKILLED NURSING FACILITY – (2 of 2 pages)

SEE INSTRUCTIONS ON PRIOR PAGE.

John Knox Village – Majestic Oaks #00K002	901 Veteran’s Memorial Parkway, Orange City, FL 32763	Ph: 386-775-2008 Fax: 386-775-0655
Seaside Health and Rehabilitation Center #00K022	324 Wilder Boulevard, Daytona Beach, FL 32114	Ph: 386-252-2600 Fax: 386-252-2660
Parkside Health & Rehabilitation Center #00K041	451 South Amelia Avenue, Deland, FL 32724	Ph: 386-734-8614 Fax: 386-738-2616
Ocean View Nursing & Rehabilitation Center	2810 S. Atlantic Avenue, New Smyrna Beach, FL 32169	Ph: 386-428-6424 Fax: 386-428-7132
Signature Healthcare of Ormond #00K079	103 Clyde Morris Boulevard, Ormond Beach, FL 32174	Ph: 386-673-0450 Fax: 386-677-6715
Ridgecrest Nursing & Rehabilitation Center #00K018	1200 North Stone Street, Deland, FL 32720	Ph: 386-734-4334 Fax: 386-736-2118
Villa Health & Rehabilitation #044537	120 Chipola Avenue, Deland, FL 32720	Ph: 386-738-3433 Fax: 386-822-9296

SLEEP DISORDER PROVIDERS – (1 of 2 pages)

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician’s office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

AdventHealth Deland Sleep Center #00YG80	744 W. Plymouth Avenue, Deland, FL 32720	Ph: 386-943-4777 Fax: 386-943-4896
Rajesh K. Ailani, MD #108513 Christopher DiBello, MD #10W190 Theodossis Zacharis, MD #011605 Ages 5+	PCCC of Volusia, LLC 1055 N. Dixie Freeway, New Smyrna Beach, FL 32168 780 Dunlawton Avenue, Suite 1, Port Orange, FL 32127 575 N. Clyde Morris Boulevard, Suite B, Daytona Beach, FL 32114 638 W. Plymouth Avenue, Deland, FL 32720	Ph: 386-423-0505 Fax: 386-423-0515 Ph: 386-322-6111 Fax: 386-322-3777 Ph: 386-671-6333 Fax: 386-615-1713 Ph: 386-279-0006 Fax: 386-279-0007
Arianne Bennette-Venner #067251 Kurt Bowman, MD #10T025 Kristal Carthan, MD #046536 Ashraf Luqman, MD #048513 Edward Kevin Scanlon, MD #004629 P. Travis Smith, MD #005345 Radhika Verma, MD #117360 Shahana Masood, MD #098839 Ages 18+	Pulmonary Practice Associates 1075 Town Center Drive, Orange City, FL 32763 1087 Town Center Drive, Orange City FL 32763	Both locations: Ph: 386-917-0333 Fax: 386-917-0335
Hendrik Dinkla, MD #004435 <i>Established patients only.</i>	AdventHealth Medical Group Neurology at Deland 742 W. Plymouth Avenue, Deland, FL 32720	Ph: 386-943-3190 Fax: 386-738-7629

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SLEEP DISORDER PROVIDERS – (2 of 2)

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician’s office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

<p>Dany Obeid, MD #109583 Ages 5+</p>	<p>Advanced Sleep and Respiratory Institute 1400 Hand Avenue, Ormond Beach, FL 32174 (Office) 4483 Palm Coast Parkway, Suite 5, Palm Coast, FL 32137 (Office) Sleep Lab locations: 275 N. Clyde Morris Boulevard, Daytona Beach, FL 32114 1055 N. Dixie Freeway, Suite 1, New Smyrna Beach, FL 32168 780 Dunlawton Avenue, Suite 1, Port Orange, FL 32127 638 W. Plymouth Avenue, Deland, FL 32720</p>	<p>All locations: Ph: 386-313-6032 Fax: 386-615-0902</p>
<p>Wahba Wahba, MD #003854 Nashwa Wahba, MD #063210</p>	<p>810 Wildwood Street, Suite 1, Daytona Beach, FL 32117 621 S. Nova Road, Ormond Beach, FL 32174 3949 Nova Road, Port Orange, FL 32127 4869 Palm Coast Parkway NW, Unit 4, Palm Coast, FL 32127 263 N. Causeway, New Smyrna Beach, FL 32169</p>	<p>All locations: Ph: 386-258-7100 Fax: 386-253-1843</p>
<p>Flagler Diagnostic & Sleep Disorder Ages 5+</p>	<p>4721 East Moody Boulevard, Suite 104, Bunnell, FL 32110</p>	<p>Ph: 386-586-6229 Fax: 386-263-2975</p>

SLEEP DISORDER PROVIDERS – HOME STUDIES (1 of 2)

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician’s office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

AdventHealth Deland Sleep Center #00YG80	744 W. Plymouth Avenue, Deland, FL 32720	Ph: 386-943-4522 Fax: 386-943-4461
Wahba Wahba, MD #003854 Nashwa Wahba, MD #063210	Sleep-Wake Disorder Center of Daytona 810 Wildwood Street, Suite 1, Daytona Beach, FL 32117 621 S. Nova Road, Ormond Beach, FL 32174 3949 Nova Road, Port Orange, FL 32127 4869 Palm Coast Parkway NW, Unit 4, Palm Coast, FL 32127	All locations: Ph: 386-258-7100 Fax: 386-253-1843
Rajesh K. Ailani, MD #108513 Christopher DiBello, MD #10W190 Theodossis Zacharis, MD #011605 Ages 5+	PCCC of Volusia, LLC 1055 N. Dixie Freeway, New Smyrna Beach, FL 32168 780 Dunlawton Avenue, Suite 1, Port Orange, FL 32127 575 N. Clyde Morris Boulevard, Suite B, Daytona Beach, FL 32114 638 W. Plymouth Avenue, Deland, FL 32720	Ph: 386-423-0505 Fax: 386-423-0515 Ph: 386-322-6111 Fax: 386-322-3777 Ph: 386-671-6333 Fax: 386-615-1713 Ph: 386-279-0006 Fax: 386-279-0007

CONTINUED

SLEEP DISORDER PROVIDERS – HOME STUDIES – (2 of 2)

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician’s office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

Flagler Diagnostic & Sleep Disorder Ages 5+	4721 East Moody Boulevard, Suite 104, Bunnell, FL 32110	Ph: 386-586-6229 Fax: 386-263-2975
Dany Obeid, MD #109583 Ages 5+	Advanced Sleep and Respiratory Institute 1400 Hand Avenue, Ormond Beach, FL 32174 4483 Palm Coast Parkway, Suite 5, Palm Coast, FL 32137 Sleep Lab locations: 275 N. Clyde Morris Boulevard, Daytona Beach, FL 32114 1055 N. Dixie Freeway, Suite 1, New Smyrna Beach, FL 32168 780 Dunlawton Avenue, Suite 1, Port Orange, FL 32127 638 W. Plymouth Avenue, Deland, FL 32720	Both locations: Ph: 386-313-6032 Fax: 386-615-0902
Hendrik Dinkla, MD #004435 All ages. <i>Established patients only.</i>	AdventHealth Medical Group Neurology at Deland 742 W. Plymouth Avenue, Deland, FL 32720	Ph: 386-943-3190 Fax: 386-738-7629
Kurt Bowman, MD #10T025 Kristal Carthan, MD #046536 Ashraf Luqman, MD #048513 Edward Kevin Scanlon, MD #004629 P. Travis Smith, MD #005345 Radhika Verma, MD #117360 Shahana Masood, MD #098839 Ages 18+	Pulmonary Practice Associates 1087 Town Center Drive, Orange City FL 32763	Ph: 386-917-0333 Fax: 386-917-0335

SLEEP DISORDER PROVIDERS – PEDIATRIC

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For assistance in securing pediatric subspecialty care, you may contact FHCP Central Referrals at **386-238-3260** or **800-352-9824, extension 3230**.

SMOKING CESSATION SERVICES

Prior authorization from FHCP Central Referrals is not needed. FHCP members may self-refer without a provider's order.

Six (6) Week Quit Smoking Now Class

Attendees will receive all the tools and resources they need to quit smoking, including nicotine replacement therapy (i.e., patches, gum, lozenges) at no cost.

Florida Dept of Health – Volusia County
Tobacco Prevention Program

1845 Holsonback Drive, #113, Daytona Beach, FL 32117
Classes held in Conference Room #516-C from 12pm to 1pm.

Ph: 386-274-0500 Ext 0794

STEREOTACTIC BREAST BIOPSY & ULTRASOUND-GUIDED NEEDLE BREAST BIOPSY

REQUIRES PRIOR AUTHORIZATION. Please complete the “Request for Surgical and Special Procedure Form” found at [Referrals, Prior Authorizations, and Orders](#). Please fax the completed form to the FHCP Central Referral Department at **386-238-3253** to request surgical approval.

Routine requests: Non-urgent and elective procedures should not be scheduled until approval is obtained to avoid patient financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible, as it may take up to 14 calendar days for determination of authorization.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as *urgent requests*. Physician offices should **call FHCP Central Referrals Department at 386.238.3230** to discuss urgent cases with a clinician, rather than faxing the request.

SUBSTANCE USE DISORDER – DETOXIFICATION & INPATIENT CRISIS CARE

Prior authorization from FHCP Central Referrals is not needed *for the initial 24-hour admission*. The requesting provider should instruct the member to present to one of the facilities below for screening.

PRIOR AUTHORIZATION IS REQUIRED. The admitting facility must contact FHCP's Case Management Department at **386-676-7187**. After hours and holidays, call the FHCP Call Center at **386-226-4542**. Fax records to **386-615-4038**.

SMA Behavioral Health Services, Inc. Crisis Stabilization & 23-Hour Observation Adult Detox	1150 Red John Drive, Daytona Beach, FL 32124	Ph: 800-539-4228 Fax: 386-236-3161
AdventHealth Deland	701 W. Plymouth Avenue, Deland, FL 32720	Ph: 386-943-4522
Heroes' Mile Ages 18+; does not accept Medicare <i>Veterans' care only.</i>	2775 Big John Drive, Deland, FL 32724	Ph: 386-337-7957 Fax: 386-337-7968
5 Palms Ages 18+; does not accept Medicare	515 Tomoka Avenue, Ormond Beach, FL 32174	Ph: 386-463-2170 Fax: 386-463-2331

SUBSTANCE USE DISORDER – *INTENSIVE OUTPATIENT PROGRAMS*

Prior authorization from FHCP Central Referrals is not needed for the FHCP Intensive Outpatient Program listed immediately below. The program is offered throughout FHCP's service area and is open to all FHCP members ages 18 and older. The requesting provider will send an order to the FHCP Behavioral Health Department listed below. Eligible members can participate in this program in person or virtually.

Florida Health Care Plans Behavioral Health Department Ages 18+	330 N. Clyde Morris Boulevard, Daytona Beach, FL 32114	Ph: 386-676-7175 Fax: 386-676-7134
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SUBSTANCE USE DISORDER – *INTENSIVE OUTPATIENT PROGRAMS*

PRIOR AUTHORIZATION IS REQUIRED. The admitting facility must contact FHCP's Case Management Department at **386-676-7187**. After hours and holidays, call the FHCP Call Center at **386-226-4542**. Fax records to **386-615-4038**.

Intensive Outpatient Programs (IOP's) are one of the highest levels of care in an outpatient setting. See the next page for Outpatient Programs for Substance Abuse that are not designated as *Intensive*.

Heroes' Mile Ages 18+; does not accept Medicare <i>Veterans' care only.</i>	2775 Big John Drive, Deland, FL 32724	Ph: 386-337-7957 Fax: 386-337-7968
Break the Cycle Ages 15+; does not accept Medicare	724 S. Beach Street, #3, Daytona Beach, FL 32114	Ph: 386-333-9622 Fax: 386-333-9778
Palm Coast Recovery Center Ages 18+; does not accept Medicare	160 Cypress Point Parkway, Suite B201, Palm Coast, FL 32164	Ph: 386-986-6498 Fax: 386-264-6336
Sojourners Recovery and Wellness Center Ages 13+; does not accept Medicare	1349 International Parkway South, Suite 2421, Lake Mary, FL 32746	Ph: 407-952-8444 Fax: 321-249-0222
5Palms Ages 18+; does not accept Medicare	1200 W. Granada Boulevard, Suite 1, Ormond Beach, FL 32174	Ph: 386-463-2170 Fax: 386-463-2331

SUBSTANCE USE DISORDER – OUTPATIENT SERVICES – (1 of 2 pages)

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician’s office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol. Please see the previous page for *INTENSIVE* Outpatient Programs for substance use disorders.

FHCP Psychiatry Department <ul style="list-style-type: none"> • Substance Abuse & Recovery Groups <ul style="list-style-type: none"> ○ Trauma Support Group ○ Women’s Support Group ○ Adolescent Support Group 	Florida Health Care Plans Daytona Beach 330 N. Clyde Morris Boulevard, Daytona Beach, FL 32114	Ph: 386-676-7175 Fax: 386-676-7134
Patricia Adams, LCSW #079410 Karen Boggs, LCSW #085925 Kelly Bowles, LCSW #079406 Matthew Fuller, LMHC #099617 Nadine Heusner, LCSW #079412 Vanessa Hill, LCSW #084610 Liana Menendez, LCSW #091906 Carla Morales, LMHC #083871 Jonathan Nelson III, LCSW, MCAP #079408 Brenda Rockwell, LMHC 079409 Katherine Staley, LMHC #079407 John Townsend, LCSW #091907 Ages 3+	Lakeside Counseling and Wellness Center 900 N. Swallowtail Drive, Suite 105, Port Orange, FL 32129	Ph: 386-333-9717 Fax: 386-333-9718
Carol S. Hull, LMHC #064509 Ages 10-64; does not accept Medicare. DOT-qualified substance abuse professional	1025 West New York Avenue, Suite 2, Deland, FL 32720	Ph: 386-668-5435 Fax: 386-738-5916
Palm Coast Recovery Center Ages 18+; does not accept Medicare	160 Cypress Point Parkway, Suite B201, Palm Coast, FL 32164	Ph: 386-986-6498 Fax: 386-264-6336
Asad Khan, MD #045159 Abdelrahim Abu-Shtaiah, APRN #076847 Ages 16+	Medical & Psychiatric Institute of Florida, Inc. 927 Beville Road, Suite 7, South Daytona, FL 32119	Ph: 386-269-9009 Fax: 386-269-9004

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SUBSTANCE USE DISORDER – OUTPATIENT SERVICES (2 of 2 pages)

REQUIRES PRIOR AUTHORIZATION. Please complete the “FHCP Referral Form” found at [Referrals, Prior Authorizations, and Orders](#). Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

Routine requests: Non-urgent and elective procedures should not be scheduled until approval is obtained to avoid patient financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible, as it may take up to 14 calendar days for determination of authorization.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as *urgent requests*. Physician offices should **call FHCP Central Referrals Department at 386.238.3230** to discuss urgent cases with a clinician, rather than faxing the request.

Outpatient services performed at the facilities below require prior authorization.

Break the Cycle Ages 15+; does not accept Medicare	724 S. Beach Street, #3, Daytona Beach, FL 32114	Ph: 386-333-9622 Fax: 386-333-9778
SMA Behavioral Health Services, Inc. Adult and Adolescent	702 S. Ridgewood Avenue, Daytona Beach, FL 32114 356 Englenook Drive, Debary, FL 32713	Both locations: Ph: 800-539-4228 Fax: 386-236-3161

SUBSTANCE USE DISORDER – PARTIAL HOSPITALIZATION PROGRAM

PRIOR AUTHORIZATION IS REQUIRED. The admitting facility must contact FHCP’s Case Management Department at **386-676-7187**. After hours and holidays, call the FHCP Call Center at **386-226-4542**. Fax records to **386-615-4038**.

Break the Cycle Ages 15+; does not accept Medicare	724 S. Beach Street, #3, Daytona Beach, FL 32114	Ph: 386-333-9622 Fax: 386-333-9778
Palm Coast Recovery Center Ages 18+; does not accept Medicare	160 Cypress Point Parkway, Suite B201, Palm Coast, FL 32164	Ph: 386-986-6498 Fax: 386-264-6336
5 Palms Ages 18+; does not accept Medicare	1200 W. Granada Boulevard, Suite 1, Ormond Beach, FL 32174	Ph: 386-463-2107 Fax: 386-463-2331
Heroes’ Mile Ages 18+; does not accept Medicare <i>Veterans’ care only.</i>	2775 Big John Drive, Deland, FL 32724	Ph: 386-337-7957 Fax: 386-337-7968

SUBSTANCE USE DISORDER – RESIDENTIAL

PRIOR AUTHORIZATION IS REQUIRED. The admitting facility must contact FHCP’s Case Management Department at **386-676-7187**. After hours and holidays, call the FHCP Call Center at **386-226-4542**. Fax records to **386-615-4038**.

SMA Behavioral Health Services, Inc. Adult and Adolescent	Adult: 301 Justice Lane, Bunnell, FL 32110 Adolescent: 3875 Tiger Bay Road, Daytona Beach, FL 32124	Both locations: Ph: 800-539-4228 Fax: 386-236-3161
Blackberry Recovery Center Ages 18+; does not accept Medicare	2775 Big John Drive, Deland, FL 32724	Ph: 855-973-7333 Fax: 386-337-7968
5 Palms Ages 18+; does not accept Medicare	515 Tomoka Avenue, Ormond Beach, FL 32174	Ph: 386-463-2170 Fax: 386-463-2331

SUBSTANCE USE DISORDER – SUBOXONE SERVICES

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician’s office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

Krista Brinkerhoff, MD #089959 Samuel Rosati, MD #048992 Jacob Bryant, LCSW #093979 Ages 18+ Medical Records Fax: 386-481-5009	Florida Health Care Plans Daytona Beach 330 N. Clyde Morris Boulevard, Suite 10, Daytona Beach, FL 32114	Ph: 386-676-7175 Fax: 386-676-7134
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SURGERY – CARDIOVASCULAR (1 of 2 pages)

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Be sure to include clinic notes, EKG, labs, or other appropriate documentation. Appointments can be made by the physician’s office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

Guidelines for TAVR evaluations are found under *TAVR*.

<p>John B. Holt, MD #000426 Ages 18+ Records required prior to scheduling</p>	<p>Atlantic Cardiovascular & Thoracic Surgeons 588 Sterthaus Avenue, Ormond, Beach, FL 32174</p>	<p>Ph: 386-672-9503 Fax: 386-673-0308</p>
<p>Utpal S. Desai, MD #009810 Patrick T. Mangonon, MD #059406 Ages 18+</p>	<p>AdventHealth Medical Group Cardiovascular & Thoracic Surgery 305 Memorial Medical Parkway, Suite 308, Daytona Beach, FL 32117 1061 Medical Center Drive, Suite 305, Orange City, FL 32763 120 Cypress Edge Drive, Suite 201, Palm Coast, FL 32164</p>	<p>All locations: Ph: 386-231-3600 Fax: 386-231-3602</p>

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SURGERY – CARDIOVASCULAR (2 of 2 pages)

THE PROVIDERS/LOCATIONS LISTED BELOW REQUIRE PRIOR AUTHORIZATION. Please complete the “FHCP Referral Form” found [Referrals, Prior Authorizations, and Orders](#). Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

Routine requests: Non-urgent and elective procedures should not be scheduled until approval is obtained to avoid patient financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible, as it may take up to 14 calendar days for determination of authorization.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as *urgent requests*. Physician offices should **call FHCP Central Referrals Department at 386.238.3230** to discuss urgent cases with a clinician, rather than faxing the request.

Robert Feezor, MD #060351 Sohit K. Khanna, MD #048751 Cary H. Meyers, MD #048752 Michael Yacoub, MD #075138 Ages 18+	UF Health Heart & Vascular Surgery at Halifax 311 N. Clyde Morris Boulevard, Suite 100, Daytona Beach, FL 32114 UF Health Surgical Specialists at Halifax Medical Center of Deltona 3400 Halifax Crossings Boulevard, Suite 200, Deltona, FL 32725	Ph: 386-241-1040 Fax: 386-226-2593 Ph: 386-457-6384 Fax: 386-457-6385
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SURGERY – COLON

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician’s office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

<p>Harry H. Black, MD #001852 – All ages Andrew Fritze, MD #082826 – Ages 15+ Lars S. Nelson, MD 3086285 – Ages 18+ Joel Sebastien, MD #006578 Medical Records Fax: 386-481-5009</p>	<p>Florida Health Care Plans General Surgery 201 N. Clyde Morris Boulevard, Daytona Beach, FL 32114 2777 Enterprise Road, Suite 5, Orange City, FL 32763</p>	<p>Both locations: Ph: 386-238-3295 Fax: 386-238-3273</p>
<p>Christian Birkedal, MD #011867 Gregory Burgoyne, MD #082288 Christopher Grove, MD #054519 Ages 8+ <i>EPN Triple Option members only</i></p>	<p>AdventHealth Medical Group General Surgery at Daytona Beach 305 Memorial Medical Parkway, Suite 205, Daytona Beach, FL 32117 305 Memorial Medical Parkway, Suite 209, Daytona Beach, FL 32117 305 Memorial Medical Parkway, Suite 201, Daytona Beach, FL 32117</p>	<p>Ph: 386-231-3414 Fax: 386-231-3415 Ph: 386-231-3520 Fax: 386-231-3524 Ph: 386-231-3414 Fax: 386-231-3415</p>
<p>Steven Bower, MD #010391 – Ages 14+ John J. Cascone, MD #049876 – Ages 12+ Farhaad Golkar, MD #065347 – Ages 12+</p>	<p>AdventHealth Medical Group General Surgery at Palm Coast 61 Memorial Medical Parkway, Suite 3807, Palm Coast, FL 32164 61 Memorial Medical Parkway, Suite 3806, Palm Coast, FL 32164 61 Memorial Medical Parkway, Suite 3805, Palm Coast, FL 32164 60 Memorial Medical Parkway, Palm Coast, FL 32164</p>	<p>Ph: 386-586-1780 Fax: 386-586-1781 Ph: 386-586-1840 Fax: 386-586-1841 Ph: 386-586-1605 Fax: 386-586-1607 Ph: 386-586-1840 Fax: 386-586-1841</p>
<p>Dennis Diaz, MD #10Q154 Joan Iacobelli, MD #10S540 Jeremy Steinbaum, MD #006391 All ages</p>	<p>North Orlando Surgical Group, Inc. 2864 Wellness Avenue, Suite 200, Orange City, FL 32763</p>	<p>Ph: 386-775-0333 Fax: 386-775-0427</p>
<p>Frank Toub, MD #005494 Ages 18+</p>	<p>AdventHealth Medical Group General Surgery New Smyrna Beach 600 Palmetto Street, Suite C, New Smyrna Beach, FL 32168</p>	<p>Ph: 386-428-8326 Fax: 386-428-2493</p>

SURGERY – MINOR SURGERY

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

Harry H. Black, MD #001852 Joel Sebastien, MD #006578 Vijay Moradia, MD #003038 Caren Wilkie, MD #00002# Medical Records Fax: 386-481-5009	Florida Health Care Plans General Surgery 201 N. Clyde Morris Boulevard, Daytona Beach, FL 32114	Ph: 386-238-3295 Fax: 386-238-3273
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SURGERY – GENERAL (1 of 3 pages)

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician’s office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

<p>Harry H. Black, MD #001852 – All ages Andrew Fritze, MD #082826 – Ages 15+ Suh Yueh Lim, MD #101829 – Ages 18+ Lars S. Nelson, MD 3086285 – Ages 18+ Joel Sebastien, MD #006578 – Ages 13+ Caren Wilkie, MD #00002E – Ages 13+ <i>Medical Records Fax: 386-481-5009</i></p>	<p>Florida Health Care Plans General Surgery 201 N. Clyde Morris Boulevard, Daytona Beach, FL 32114</p> <p>2777 Enterprise Road, Suite 5, Orange City, FL 32763</p>	<p>Both locations: Ph: 386-238-3295 Fax: 386-238-3273</p>
<p>Steven Bower, MD #010391 – Ages 14+ John J. Cascone, MD #049876 – Ages 12+ Farhaad Golkar, MD #065347 – Ages 12+</p>	<p>AdventHealth Medical Group General Surgery at Palm Coast 61 Memorial Medical Parkway, Suite 3807, Palm Coast, FL 32164</p> <p>61 Memorial Medical Parkway, Suite 3806, Palm Coast, FL 32164</p> <p>61 Memorial Medical Parkway, Suite 3805, Palm Coast, FL 32164</p> <p>60 Memorial Medical Parkway, Palm Coast, FL 32164</p>	<p>Ph: 386-586-1780 Fax: 386-586-1781</p> <p>Ph: 386-586-1840 Fax: 386-586-1841</p> <p>Ph: 386-586-1605 Fax: 386-586-1607</p> <p>Ph: 386-586-1840 Fax: 386-586-1841</p>
<p>Aryan Modasi, MD #089705 (2nd Floor, Suite 3) Frank Toub, MD #005494 (Suite C) Rebecca Gill, MD #066822 (Suite C) Ages 18+</p>	<p>AdventHealth Medical Group General Surgery New Smyrna Beach 600 Palmetto Street, New Smyrna Beach, FL 32168</p>	<p>Ph: 386-428-8326 Fax: 386-428-2493</p>
<p>Thomas Corbyons, MD #004024 Michael Donohoe, MD #003424 Michele Malit, MD #102625 Rachel Raphael, MD #114767 All ages</p>	<p>AdventHealth Medical Group General Surgery at Deland 685 Peachwood Drive, Deland, FL 32720</p> <p>1070 N. Stone Street, Suite E, Deland, FL 32720</p>	<p>Both locations: Ph: 386-738-5300 Fax: 386-738-9537</p>

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SURGERY – GENERAL (2 of 3 pages)

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician’s office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

<p>Christian Birkedal, MD #011867 Gregory Burgoyne, MD #082288 Christopher Grove, MD #054519 Ages 8+ <i>EPN Triple Option members only</i></p>	<p>AdventHealth Medical Group General Surgery at Daytona Beach 305 Memorial Medical Parkway, Suite 205, Daytona Beach, FL 32117</p> <p>305 Memorial Medical Parkway, Suite 209, Daytona Beach, FL 32117</p> <p>305 Memorial Medical Parkway, Suite 201, Daytona Beach, FL 32117</p>	<p>Ph: 386-231-3414 Fax: 386-231-3415</p> <p>Ph: 386-231-3520 Fax: 386-231-3524</p> <p>Ph: 386-231-3414 Fax: 386-231-3415</p>
<p>Dennis Diaz, MD #10Q154 Joan Iacobelli, MD #10S540 Jeremy Steinbaum, MD #006391 All ages</p>	<p>North Orlando Surgical Group, Inc. 2864 Wellness Avenue, Suite 200, Orange City, FL 32763</p>	<p>Ph: 386-775-0333 Fax: 386-775-0427</p>
<p>Samuel Ogle, MD #10D378</p>	<p>West Volusia Surgical, P.A. 70 Foxbridge Court, Suite B, Debary, FL 32713</p>	<p>Ph: 407-409-8111 Fax: 407-409-8115</p>
<p>The providers below are HECN, DAYTONA STATE COLLEGE, AND BETHUNE-COOKMAN UNIVERSITY providers.</p>		
<p>James T. Sutton, MD #009105 All ages</p>	<p>588 Sterthaus Drive, Ormond Beach, FL 32174</p>	<p>Ph: 386-672-9503 Fax: 386-672-0386</p>

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SURGERY – GENERAL (3 of 3 pages)

THE PROVIDERS/LOCATIONS BELOW REQUIRE PRIOR AUTHORIZATION. Please complete the “FHCP Referral Form” found [Referrals, Prior Authorizations, and Orders](#). Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

Routine requests: Non-urgent and elective procedures should not be scheduled until approval is obtained to avoid patient financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible, as it may take up to 14 calendar days for determination of authorization.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as *urgent requests*. Physician offices should **call FHCP Central Referrals Department at 386.238.3230** to discuss urgent cases with a clinician, rather than faxing the request.

<p>Jason Arellano, MD #088554 Joel Bautista, MD #089232 Joe Olivi, MD #097911 Douglas Sanders, MD, #102983 Ages 18+</p>	<p>UF Health Surgical Specialists at the Medical Center of Deltona at Halifax 3400 Halifax Crossings Boulevard, Suite 200, Deltona, FL 32725</p>	<p>Ph: 386-457-6384 Fax: 386-457-6385</p>
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SURGERY – HAND (1 of 2 pages)

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician’s office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

Louis C. Blaum, III, MD #011648 All ages	Blaum Hand Clinic 410 Palmetto Street, New Smyrna Beach, FL 32168	Ph: 386-267-6224 Fax: 386-703-2304
Brian Leung, MD #057939 All ages	Central Florida Bone & Joint Institute 2745 Rebecca Lane, Orange City, FL 32763	Ph: 386-775-2012 Fax: 386-775-2013
Scott Putney, MD #082298 Corey Rosenbaum, DO #051951 Ages 18+	Flagler Health+ Orthopedic Specialists 145 City Place, Suite 201, Palm Coast, FL 32164	Ph: 888-481-2135 Ph: 386-627-7318 Fax: 386-627-7319
Juan Castaneda, DO #011373 Ages 6+	Hand & Upper Extremity Surgery of Daytona Beach 667 Beville Road, Suite B, South Daytona, FL 32119	Ph: 386-322-6882 Fax: 386-322-6848
Christopher J. Matthews, MD #070986 It is not required to order imaging prior to the referral, as the practice will order; however, if imaging is available, send it with the patient.	Orthopedic Clinic of Daytona Beach, PA 1075 Mason Avenue, Daytona Beach, FL 32117 1890 LPGA Boulevard, Suite 240, Daytona Beach, FL 32117 1165 Dunlawton Avenue, Suite 102, Port Orange, FL 32127 1175 Dunlawton Avenue, Suite 1, Port Orange, FL 32127 17 Old Kings Road North, Suite K, Palm Coast, FL 32137	All locations: Ph: 386-255-4596 Fax: 386-254-6819

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SURGERY – HAND (2 of 2 pages)

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician’s office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

<p>Tamara R. Clancy, MD #006794 Srikanth Eathiraju, MD #038612 Sarah Henry, MD #048405 All ages</p>	<p>Volusia Hand Surgery Clinic 3635 S. Clyde Morris Boulevard, Suite 900, Port Orange, FL 32137</p> <p>239 N. Ridgewood Avenue, Edgewater, FL 32132</p> <p>315 Palm Coast Parkway, NE, Suite 4, Palm Coast, FL 32137</p> <p>211 S. Volusia Avenue, Orange City, FL 32763</p>	<p>Ph: 386-788-4263</p> <p>Ph: 386-410-4972</p> <p>Ph: 386-246-3063</p> <p>Ph: 386-218-4920</p> <p>Fax for all locations: 386-788-0679</p>
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SURGERY – NEUROLOGICAL (NEUROSURGERY) – (1 of 2 pages)

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician’s office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol. For urgent neurosurgery referrals, the requesting provider should call to speak to the physician of choice.

<p>Erinc Akture, MD #099806 Wissam Elfallal, MD #097805 Dennis Mark Murphy, MD #143848 Jesna Sublett, MD #096451 Gregory Velat, MD #056531 Federico Vinas, MD #106957 Michael Wolak, MD #091418 Ages 18+</p>	<p>AdventHealth Medical Group Neurosurgery at Daytona Beach 305 Memorial Medical Parkway, Suite 505, Daytona Beach, FL 32117</p> <p>305 Memorial Medical Parkway, Suite 303, Daytona Beach, FL 32117</p>	<p>Both locations: Ph: 386-231-3540 Fax: 386-231-3544</p>
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SURGERY - NEUROLOGICAL (NEUROSURGERY) – (2 of 2 pages)

THE PROVIDERS/LOCATIONS BELOW REQUIRE PRIOR AUTHORIZATION. Please complete the “FHCP Referral Form” found [Referrals, Prior Authorizations, and Orders](#). Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

Routine requests: Non-urgent and elective procedures should not be scheduled until approval is obtained to avoid patient financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible, as it may take up to 14 calendar days for determination of authorization.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as *urgent requests*. Physician offices should **call FHCP Central Referrals Department at 386.238.3230** to discuss urgent cases with a clinician, rather than faxing the request.

<p>Silvia Baxter, MD #094365 Jason Blatt, MD #074010 Nohra Chalouhi, MD #089429 Brian Han, MD #075457 Rohit Khanna, MD #006424 Michael Munz, MD #092585 Adam Polifka, MD #074620 Ages 18+ Patrick Han, MD #087120 Ages 16+</p>	<p>UF Health Center for Neurosurgery at Halifax 311 N. Clyde Morris Boulevard, Suite 550, Daytona Beach, FL 32114</p>	<p>Ph: 386-255-2340 Fax: 352-627-4802</p>
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SURGERY – ORAL

REQUIRES PRIOR AUTHORIZATION. Please complete the “FHCP Referral Form” found at [Referrals, Prior Authorizations, and Orders](#). Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

Routine requests: Non-urgent and elective procedures should not be scheduled until approval is obtained to avoid patient financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible, as it may take up to 14 calendar days for determination of authorization.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as *urgent requests*. Physician offices should **call FHCP Central Referrals Department at 386.238.3230** to discuss urgent cases with a clinician, rather than faxing the request.

For accidental dental injury services, call FHCP Dental Daytona Beach at **386-238-3280**, and they will advise you whom to contact in network to arrange for treatment of the FHCP member.

SURGERY – ORTHOPEDICS (1 of 5 pages)

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order, clinical, and therapy notes to the specialist. Appointments can be made by the physician’s office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

For non-surgical orthopedics, see *ORTHOPEDICS – SPORTS MEDICINE*.

Juan Agudelo, MD #098571 Kathryn Crum, MD #067773 Jose Jimenez-Almonte, MD #102834 Brian Leung, MD #057939 All ages	Central Florida Bone & Joint Institute 2745 Rebecca Lane, Orange City, FL 32763	Ph: 386-775-2012 Fax: 386-775-2013
Douglas K. Dew, MD #036977 All ages	50 Cypress Point Parkway, Suite C1-2, Palm Coast, FL 32137	Ph: 386-447-2210 Fax: 904-825-2303
David Gay, MD #10N313 Jeffrey Keen, MD #10U001 Scott Putney, MD #082298 Corey Rosenbaum, DO #051951 Paul Suhey, DO #092419 Ages 18+	Flagler Health+ Orthopedic Specialists 145 City Place, Suite 201, Palm Coast, FL 32164	Ph: 888-481-2135 Ph: 386-627-7318 Fax: 386-627-7319
Scott Silas, MD #002642 All ages	Orthopedic Center of Volusia 545 Health Boulevard, Daytona Beach, FL 32114	Ph: 386-274-5252 Fax: 386-274-5544
Charles Kollmer, MD #006651 All ages	New Smyrna Beach Orthopedics 812 W. Indian River Boulevard, Edgewater, FL 32132	Ph: 386-426-1411 Fax: 386-426-0457

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SURGERY – ORTHOPEDICS (2 of 5 pages)

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order, clinical, and therapy notes to the specialist. Appointments can be made by the physician’s office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

For non-surgical orthopedics, see *ORTHOPEDICS – SPORTS MEDICINE*.

<p>James Bryan, MD #006073 Richard K. Gaines, MD #10AB03 Albert Gillespy, MD #004452 Mark Gillespy, MD #004501 Brian Hatten, MD #125572 Kate Heinlein, MD #073915 Brittney Lambie, MD #064604 Jeffrey Martin, MD #107390 Christopher Matthews, MD #070986 Todd McCall, MD #10B922 Ross P. Smith, MD #083355 All ages</p>	<p>Orthopedic Clinic of Daytona Beach, PA 1075 Mason Avenue, Daytona Beach, FL 32117</p> <p>1890 LPGA Boulevard, Suite 240, Daytona Beach, FL 32117</p> <p>1165 Dunlawton Avenue, Suite 102, Port Orange, FL 32127</p> <p>1175 Dunlawton Avenue, Suite 1, Port Orange, FL 32127</p> <p>17 Old Kings Road North, Suite K, Palm Coast, FL 32137</p>	<p>All locations: Ph: 386-255-4596 Fax: 386-254-6819</p>
<p>William Browning, III, DO #074872 Gregory White, MD #10AF78 All ages <i>These listed locations only →</i></p>	<p>AdventHealth Medical Group Orthopedics & Sports Medicine – <i>These locations only:</i> 600 Palmetto Street, New Smyrna Beach, FL 32168</p> <p>125 Florida Memorial Pkwy, Suite 2200, New Smyrna Beach, FL 32168</p> <p>5535 S. Williamson Blvd., Suite 722, Port Orange, FL 32128</p>	<p>Ph: 386-424-3845 Fax: 386-424-3847</p> <p>Ph: 386-454-3845 Fax: 386-424-3847</p> <p>Ph: 386-409-6836 Fax: 386-409-6910</p>

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SURGERY – ORTHOPEDICS (3 of 5 pages)

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order, clinical, and therapy notes to the specialist. Appointments can be made by the physician’s office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

For non-surgical orthopedics, see *ORTHOPEDICS – SPORTS MEDICINE*.

<p>Denis Alter, MD #005138 Antony Denard, MD #054447 Benjamin Lindbloom, MD #088857 Raymond Weiland, DO #088081 Ages 16+ <i>Flagler County Members only</i></p>	<p>AdventHealth Medical Group Orthopedics & Sports Medicine– Flagler County Members only 61 Memorial Medical Parkway, Suite 2801, Palm Coast, FL 32164</p> <p>at Town Medical Center – 21 Hospital Drive, Suite 110, Palm Coast, FL 32164</p> <p>at Palm Coast – 120 Cypress Edge Drive, Suite 207, Palm Coast, FL 32164</p>	<p>Ph: 386-200-5296 Fax: 386-586-1939</p> <p>Ph: 386-586-1910 Fax: 386-586-1912</p> <p>Ph: 386-232-9381 Fax: 386-586-4412</p>
<p>Thomas J. Brodrick, MD #004328 Mark Hollman, MD #000050 Royce Hood Jr., MD #000039 Stephane Lavoie, MD #000132 Stephen M. Reed, MD #001954 Brandon Steen, MD #043372 Nathan Turnbull, MD #049624 Jonathon Waldbaum, MD #049624 Jonathon Watts, MD #100770 All ages (under 14 on a case-by-case basis)</p>	<p>Florida Orthopedic Associates, PA 617 Canal Street, Suite 110, New Smyrna Beach, FL 32168</p> <p>740 W. Plymouth Avenue, Deland, FL 32720</p> <p>1053 Medical Center Drive, Suite 101, Orange City, FL 32763</p>	<p>Ph: 386-734-9122 Fax: 386-774-2545</p> <p>Ph: 386-736-9122 Fax: 386-774-2545</p> <p>Ph: 386-774-2500 Fax: 386-774-2545</p>

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SURGERY – ORTHOPEDICS (4 of 5 pages)

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order, clinical, and therapy notes to the specialist. Appointments can be made by the physician’s office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

For non-surgical orthopedics, see *ORTHOPEDICS – SPORTS MEDICINE*.

The providers below are HECN, DAYTONA STATE COLLEGE, and BETHUNE-COOKMAN UNIVERSITY providers.		
Normal Seltzer, MD #003476	Halifax Orthopedic Clinic 614 N. Peninsula Drive, Daytona Beach, FL 32118	Ph: 386-257-2602 Fax: 386-257-2329
Charles B. Williamson, MD #003397 All ages <i>Also sees EPN Triple Option members</i>	3635 S. Clyde Morris Boulevard, Suite 600, Port Orange, FL 32129	Ph: 386-760-2888 Fax: 386-760-8866

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SURGERY – ORTHOPEDICS (5 of 5 pages)

THE PROVIDERS/LOCATIONS BELOW REQUIRE PRIOR AUTHORIZATION. Please complete the “FHCP Referral Form” found [Referrals, Prior Authorizations, and Orders](#). Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

Routine requests: Non-urgent and elective procedures should not be scheduled until approval is obtained to avoid patient financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible, as it may take up to 14 calendar days for determination of authorization.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as *urgent requests*. Physician offices should **call FHCP Central Referrals Department at 386.238.3230** to discuss urgent cases with a clinician, rather than faxing the request.

Jason Arellano, MD #088554 Andrew Hayden, MD #097591 J. Richard Rhodes, MD #008855 Ages 18+	UF Health Surgical Specialists at the Medical Center of Deltona at Halifax 3400 Halifax Crossings Boulevard, Suite 200, Deltona, FL 32725	Ph: 386-457-6384 Fax: 386-457-6385
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SURGERY – PLASTIC – (1 of 2 pages)

REQUIRES PRIOR AUTHORIZATION. Please complete the “FHCP Referral Form” found [Referrals, Prior Authorizations, and Orders](#). Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

Routine requests: Non-urgent and elective procedures should not be scheduled until approval is obtained to avoid patient financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible, as it may take up to 14 calendar days for determination of authorization.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as *urgent requests*. Physician offices should **call FHCP Central Referrals Department at 386.238.3230** to discuss urgent cases with a clinician, rather than faxing the request.

Richard V. Cashio, Jr. MD #10B744 Ages 18+	61 Memorial Medical Parkway, Suite 2802, Palm Coast, FL 32164	Ph: 386-313-1982 Fax: 386-313-1985
Ashley Lentz, MD #058872 All ages	Lentz Plastic Surgery, PLCC 1265 W. Granada Boulevard, Suite 3, Ormond Beach, FL 32174	Ph: 386-252-8051 Fax: 386-252-1173
Jillian Morrison, MD #072389 David Plank, MD #060592 All ages Dermatological & breast reconstruction	Mid Florida Dermatology and Plastic Surgery 275 S. Charles Richard Beall Boulevard, Suite 105, Debary, FL 32713 519 North Dixie Freeway, New Smyrna Beach, FL 32168 802 Sterthaus Drive, Suite C, Ormond Beach, FL 32174	Ph: 407-299-7333 Ph: 888-318-3183 Fax: 407-293-2049 Helpline: 407-581-4171
Sergio Zamora, MD #006299 All ages	1890 LPGA Boulevard, Suite 150, Daytona Beach, FL 32117	Ph: 386-274-5557 Fax: 386-274-5527

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SURGERY – PLASTIC – (2 of 2 pages)

REQUIRES PRIOR AUTHORIZATION. Please complete the “FHCP Referral Form” found [Referrals, Prior Authorizations, and Orders](#). Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

Routine requests: Non-urgent and elective procedures should not be scheduled until approval is obtained to avoid patient financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible, as it may take up to 14 calendar days for determination of authorization.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as *urgent requests*. Physician offices should **call FHCP Central Referrals Department at 386.238.3230** to discuss urgent cases with a clinician, rather than faxing the request.

Noah Prince, MD #094332 Rachel Cohen-Shohet, MD #099031 All ages	UF Health Plastic Surgery Aesthetics Center at Halifax 311 N. Clyde Morris Boulevard, Suite 500, Daytona Beach, FL 32114	Ph: 386-241-1011 Fax: 386-241-1012
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SURGERY – RECTAL

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician’s office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

<p>David Meese, MD #004013 Andrew Ritter, MD #003473 John Tolland, MD #006725 Kathleen Williams, MD #009804 Robert Yu, MD #082709 All ages</p>	<p>Colon & Rectal Surgery Associates, PA 550 Memorial Circle, Suite H, Ormond Beach, FL 32174</p> <p>1185 Dunlawton Avenue, Suite 100, Port Orange, FL 32127</p>	<p>Ph: 386-672-0017 Fax: 386-672-1512</p> <p>Ph: 386-756-7066 Fax: 386-672-1512</p>
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SURGICAL – THORACIC (1 of 2 pages)

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Be sure to include clinic notes, test results, or other appropriate documentation. Appointments can be made by the physician’s office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

Guidelines for TAVR evaluations are found under *TAVR*.

Utpal S. Desai, MD #009810 Ages 18+	AdventHealth Medical Group Cardiovascular & Thoracic Surgery 305 Memorial Medical Parkway, Suite 308, Daytona Beach, FL 32117 1061 Medical Center Drive, Suite 305, Orange City, FL 32763	Both locations: Ph: 386-231-3600 Fax: 386-231-3602
Thomas Corbyons, MD #004024 Michael Donohoe, MD #003724 All ages	AdventHealth Group General Surgery at Deland 685 Peachwood Drive, Deland, FL 32720	Ph: 386-738-5300 Fax: 386-738-9537
John B. Holt, MD #000426 Ages 18+ Records required prior to scheduling	Atlantic Cardiovascular & Thoracic Surgeons, LLC 588 Sterthaus Avenue, Ormond Beach, FL 32174	Ph: 386-672-9503 Fax: 386-672-0386
Jeremy Steinbaum, MD #006391 All ages	North Orlando Surgical Group, Inc. 2864 Wellness Avenue, Suite 200, Orange City, FL 32763	Ph: 386-775-0333 Fax: 386-775-0427
John A. Walsh, MD #011584 Ages 18+	14 Office Park Drive, Suite 7, Palm Coast, FL 32137	Ph: 386-302-5064 Fax: 386-302-5093

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SURGERY – THORACIC – (2 of 2 pages)

REQUIRES PRIOR AUTHORIZATION. Please complete the “FHCP Referral Form” found [Referrals, Prior Authorizations, and Orders](#). Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

Routine requests: Non-urgent and elective procedures should not be scheduled until approval is obtained to avoid patient financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible, as it may take up to 14 calendar days for determination of authorization.

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Robert Feezor, MD #060351 Sohit, K. Khanna, MD #048751 Cary H. Meyers, MD #048752 Michael Yacoub, MD #075138 Ages 18+	UF Health Heart & Vascular Surgery at Halifax 311 N. Clyde Morris Boulevard, Suite 100, Daytona Beach, FL 32114 UF Health Surgical Specialists at Halifax Medical Center of Deltona 3400 Halifax Crossing Boulevard, Suite 200, Deltona, FL 32725	Ph: 386-226-2662 Fax: 386-226-2593 Ph: 386-457-6384 Fax: 386-457-6385
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SURGERY – UROGYNECOLOGY & PELVIC RECONSTRUCTION

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician’s office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

Julie Schneider, MD #011823 Ages 22+ <i>FHCP Medicare and EPN Triple Option members only</i>	AdventHealth Medical Group Urogynecology at Ormond Beach 335 Clyde Morris Boulevard, Suite 240, Ormond Beach, FL 32174	Ph: 386-231-6172 Fax: 386-231-6173
Jason R. Thompson, MD #138267 Ages 18+	Florida Urogynecology & Reconstructive Surgery, PA 6885 Belfort Oaks Place, Suite 210, Jacksonville, FL 32216	Ph: 904-652-0373 Fax: 904-652-0378

SURGERY – VASCULAR (1 of 3 pages)

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Be sure to include clinic notes, test results, or other appropriate documentation. Appointments can be made by the physician’s office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

Stephen Minor, MD #10P1580 Ages 18+ See also <i>Peripheral Vascular Intervention</i>	Florida Health Care Plans Daytona Beach 350 N. Clyde Morris Boulevard, 2 nd Floor, Daytona Beach, FL 32114	Ph: 386-238-3289 Fax: 386-238-3296
John B. Holt, MD #000426 Ages 18+ Records required prior to scheduling	Atlantic Cardiovascular & Thoracic Surgeons, LLC 588 Sterthaus Avenue, Ormond Beach, FL 32174	Ph: 386-672-9503 Fax: 386-672-0386
Thomas Corbyons, MD #004024 Michael Donohoe, MD #003724 All ages	AdventHealth Group General Surgery at Deland 685 Peachwood Drive, Deland, FL 32720	Ph: 386-738-5300 Fax: 386-738-9537
Christopher Meyer, MD #074085 Ages 16+ Established patients only.	Florida Vein Care Specialists 75 Fox Ridge Court, Suite D, Debary, FL 32713	Ph: 321-252-0327 Fax: 321-549-0522

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SURGERY – VASCULAR (2 of 3 pages)

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Be sure to include clinic notes, test results, or other appropriate documentation. Appointments can be made by the physician’s office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

Utpal S. Desai, MD #009810 Ravi Dhanisetty, MD #100457 Patrick T. Mangonon, MD #059406 Willythssa Pierre-Louise, MD #089352 Ages 18+	AdventHealth Medical Group Cardiovascular & Thoracic Surgery 305 Memorial Medical Parkway, Suite 308, Daytona Beach, FL 32117 1061 Medical Center Drive, Suite 305, Orange City, FL 32763 120 Cypress Edge Drive, Suite 201, Palm Coast, FL 32164	All locations: Ph: 386-231-3600 Fax: 386-231-3602
James T. Sutton, MD #009105 All ages	588 Sterthaus Drive, Ormond Beach, FL 32174	Ph: 386-672-9503 Fax: 386-672-0386
Ratan Ahuja, MD #000397 Ages 18+	Central Florida Cardiovascular Consultants, PL 915 Harley Strickland Blvd., Orange City, FL 32763	Ph: 386-456-0300 Fax: 386-456-0303
Joan Iacobelli, MD #10S540 Jeremy Steinbaum, MD #006391 All ages	North Orlando Surgical Group, Inc. 2864 Wellness Avenue, Suite 200, Orange City, FL 32763	Ph: 386-775-0333 Fax: 386-775-0427
James Sutherland, DO #043239 Patrick Mangonon, MD #063986 Ages 18+	AdventHealth Medical Group Vascular Surgery at Orange City 1061 Medical Center Drive, Suite 212, Orange City, FL 32763	Ph: 386-917-7620 Fax: 386-917-7621
Frank Toub, MD #005494 Ages 18+	AdventHealth Medical Group General Surgery New Smyrna Beach 600 Palmetto Street, Suite C, New Smyrna Beach, FL 32168	Ph: 386-428-8326 Fax: 386-428-2493
John A. Walsh, MD #011584 Ages 18+	14 Office Park Drive, Suite 7, Palm Coast, FL 32137	Ph: 386-302-5064 Fax: 386-302-5093

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SURGERY – VASCULAR (3 of 3 pages)

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Routine requests: Non-urgent and elective procedures should not be scheduled until approval is obtained to avoid patient financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible, as it may take up to 14 calendar days for determination of authorization.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as *urgent requests*. Physician offices should **call FHCP Central Referrals Department at 386.238.3230** to discuss urgent cases with a clinician, rather than faxing the request.

<p>Robert Feezor, MD #060351 Sohit, K. Khanna, MD #048751 Cary H. Meyers, MD #048752 Michael Yacoub, MD #075138 Ages 18+</p>	<p>UF Health Heart & Vascular Surgery at Halifax 311 N. Clyde Morris Boulevard, Suite 100, Daytona Beach, FL 32114</p> <p>UF Health Surgical Specialists at Halifax Medical Center of Deltona 3400 Halifax Crossing Boulevard, Suite 200, Deltona, FL 32725</p>	<p>Ph: 386-226-2662 Fax: 386-226-2593</p> <p>Ph: 386-457-6384 Fax: 386—457-6385</p>
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SURGICAL FACILITIES (1 of 3 pages)

REQUIRES PRIOR AUTHORIZATION. Schedule the surgery with the hospital/surgical center, arrange for pre-op, and notify the member. The requesting surgeon should then complete the “Request for Surgical & Special Procedure Form” found at [Referrals, Prior Authorizations, and Orders](#). Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling. The surgeon will only be notified if the surgery is *not* approved.

Routine requests: Non-urgent and elective procedures should not be scheduled until approval is obtained to avoid patient financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible, as it may take up to 14 calendar days for determination of authorization.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as *urgent requests*. Physician offices should **call FHCP Central Referrals Department at 386.238.3230** to discuss urgent cases with a clinician, rather than faxing the request.

FHCP Ambulatory Surgical Center #048538	Florida Health Care Plans Ambulatory Surgical Center 2777 Enterprise Road, Orange City, FL 32763	Ph: 386-481-6285 Fax: 386-481-6885
Atlantic Surgery Center, Inc. #00YH63	541 Health Boulevard, Daytona Beach, FL 32114	Ph: 386-248-8221 Fax: 386-248-8226
East Coast Surgery Center #065070	1871 LPGA Boulevard, Daytona Beach, FL 32117	Ph: 386-366-8181 Fax: 386-366-8182

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SURGICAL FACILITIES (2 of 3 pages)

SEE INSTRUCTIONS ON PAGE 1 OF 3 PAGES.

Halifax Health #00Y007	303 N. Clyde Morris Boulevard, Daytona Beach, FL 32114	Ph: 386-254-4000
Halifax Health Atlantic Campus #00Y007	400 N. Clyde Morris Boulevard, Daytona Beach, FL 32114	Ph: 386-239-5000
Halifax Health Twin Lakes Surgery Center #00Y007	1890 LPGA Boulevard, Daytona Beach, FL 32117	Ph: 386-425-3232 Fax: 386-425-3238
AdventHealth New Smyrna Beach #00Y010	401 Palmetto Street, New Smyrna Beach, FL 32168	Ph: 386-424-5000 Fax: 386-424-5054
Blue Springs Surgery Center #10G603	1053 Medical Center Drive, Suite 201, Orange City, FL 32763	Ph: 386-878-8080 Fax: 386-878-8081
AdventHealth Deland #00YG80	701 W. Plymouth Avenue, Deland, FL 32720	Ph: 386-943-4610 Fax: 386-943-4461
AdventHealth Fish Memorial #00YG34	1055 Saxon Blvd, 1 st Floor, Orange City, FL 32763	Ph: 386-917-5428 Fax: 386-917-5576
AdventHealth Palm Coast #00Y015	60 Memorial Medical Parkway, Palm Coast, FL 32168	Ph: 386-586-4402 Fax: 386-917-5576

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SURGICAL FACILITIES (3 of 3 pages)

SEE INSTRUCTIONS ON PAGE 1 OF 3 PAGES.

AdventHealth Deland #00YG80	701 W. Plymouth Avenue, Deland, FL 32724	Ph: 386-943-4710 Fax: 386-943-4461
AdventHealth Daytona Beach #00Y004	301 Memorial Medical Pkwy., Daytona Beach, FL 32117	Ph: 386-676-6105 Fax: 386-676-6498
Surgery Center of Volusia, LLC #118394	3635 Clyde Morris Boulevard, Suite 500, Port Orange, FL 32129	Ph: 386-760-8151 Fax: 386-760-8185

SUTURE & STAPLE REMOVAL

Prior authorization from FHCP Central Referrals is **not needed**. Appointments can be made by the physician's office, or the member can walk in during business hours.

Florida Health Care Plans EHCC Daytona Beach	350 North Clyde Morris Boulevard, 1 st Floor, Daytona Beach, FL 32114	Ph: 386-238-3221 Fax: 386-235-3232
Florida Health Care Plans EHCC Edgewater	239 N. Ridgewood Avenue, Edgewater, FL 32132	Ph: 386-427-4868 Fax: 386-481-6591
Florida Health Care Plans EHCC Orange City	2777 Enterprise Road, Orange City, FL 32763	Ph: 386-774-2550 Fax: 386-774-5667
Florida Health Care Plans EHCC Deland	937 N. Spring Garden Avenue, Deland, FL 32720	Ph: 386-736-1948 Fax: 386-734-4571
Florida Health Care Plans EHCC Ormond Beach	461 S. Nova Road, Ormond Beach, FL 32174	Ph: 386-671-4337 Fax: 386-671-1127
Florida Health Care Plans Port Orange	740 Dunlawton Avenue, Port Orange, FL 32127	Ph: 386-763-1000 Fax: 386-481-6399

TAVR EVALUATION

REQUIRES PRIOR AUTHORIZATION. The requesting provider should complete the “FHCP Referral Form” found at [Referrals, Prior Authorizations, and Orders](#). Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

Routine requests: Non-urgent and elective procedures should not be scheduled until approval is obtained to avoid patient financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible, as it may take up to 14 calendar days for determination of authorization.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as *urgent requests*. Physician offices should **call FHCP Central Referrals Department at 386.238.3230** to discuss urgent cases with a clinician, rather than faxing the request.

TERTIARY CARE CENTERS

REQUIRES PRIOR AUTHORIZATION. The requesting provider should complete the “FHCP Referral Form” found at [Referrals, Prior Authorizations, and Orders](#). Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

Routine requests: Non-urgent and elective procedures should not be scheduled until approval is obtained to avoid patient financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible, as it may take up to 14 calendar days for determination of authorization.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as *urgent requests*. Physician offices should **call FHCP Central Referrals Department at 386.238.3230** to discuss urgent cases with a clinician, rather than faxing the request.

TRANSPLANTS

REQUIRES PRIOR AUTHORIZATION. Do not make arrangements for the services without prior authorization. The requesting provider should complete the “FHCP Referral Form” found [Referrals, Prior Authorizations, and Orders](#). Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

Routine requests: Non-urgent and elective procedures should not be scheduled until approval is obtained to avoid patient financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible, as it may take up to 14 calendar days for determination of authorization.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as *urgent requests*. Physician offices should **call FHCP Central Referrals Department at 386.238.3230** to discuss urgent cases with a clinician, rather than faxing the request.

ULTRASOUND (1 of 2 pages)

Prior authorization from FHCP Central Referrals is not needed. Call the selected FHCP Ultrasound Department listed below to schedule, then confirm the appointment date/time with the member. Send the provider’s order to the appropriate location via fax.

EXCEPTIONS REQUIRING PRIOR AUTHORIZATION INCLUDE:

- BREAST MRI
- SESTAMIBI SCAN (ENDOCRINOLOGISTS AND CARDIOLOGISTS CAN ORDER WITH NO PRIOR AUTHORIZATION)
- STEREOTACTIC BREAST BIOPSY
- ULTRASOUND-GUIDED NEEDLE BREAST BIOPSY
- CT COLONOSCOPY (VIRTUAL COLONOSCOPY)
- PILL CAMERA
- GENETIC TESTING
- HIDA (CHOLESCINTIGRAPHY) SCANS
- PET SCANS

PLEASE SEE PRIOR AUTHORIZATION INSTRUCTIONS FOR THE TESTS NOTED ABOVE UNDER THEIR HEADING WITHIN THIS GUIDE

Obstetrical (OB) and breast ultrasounds are not performed at FHCP Ultrasound Departments.

Florida Health Care Plans	FHCP Daytona Beach Ultrasound Department 350 N. Clyde Morris Boulevard, 1 st Floor, Daytona Beach, FL 32114	Phone for all locations: 386-238-3270 Fax: 386-238-3256
Florida Health Care Plans	FHCP Deland Ultrasound Department 937 North Spring Garden Avenue, Deland, FL 32720	Fax: 386-734-4571
Florida Health Care Plans	FHCP Orange City Ultrasound Department 2777 Enterprise Road, Orange City, FL 32132	Fax: 386-774-5667
Florida Health Care Plans	FHCP Edgewater Ultrasound Department 239 N. Ridgewood Avenue, Edgewater, FL 32132	Fax: 386-481-6593

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ULTRASOUND (2 of 2 pages)

SEE INSTRUCTIONS ON PAGE 1 OF 2 PAGES.

Obstetrical (OB) and breast ultrasounds are not performed at FHCP Ultrasound Departments.

Florida Health Care Plans	FHCP Palm Coast Parkway Ultrasound Department 309 Palm Coast Parkway, Palm Coast, FL 32137	Fax: 386-446-0324
Florida Health Care Plans	FHCP Palm Coast City Place Ultrasound Department 145 City Place Parkway, Palm Coast, FL 32137	Fax: 386-302-0980
Florida Health Care Plans	FHCP Port Orange Ultrasound Department 740 Dunlawton Avenue, Port Orange, FL 32127	Fax: 386-481-6355
Florida Health Care Plans	FHCP Ormond Beach Ultrasound Department 300 Clyde Morris Boulevard, Ormond Beach, FL 32174	Fax: 386-238-3256
Cyrus Diagnostic Imaging, Inc. #109138 (N) Patients screened for mobility	165 Waymont Court, Lake Mary, FL 32746	Ph: 407-321-3012 Fax: 407-321-9006

Legend:

- **(H) – Outpatient hospital department or facility**
- **(N) – Outpatient non-hospital department or facility**

Out of pocket costs may vary, depending on location or benefit plan.

ULTRASOUND-GUIDED NEEDLE BREAST BIOPSY

REQUIRES PRIOR AUTHORIZATION. Please complete the “Request for Surgical and Special Procedure Form” found at [Referrals, Prior Authorizations, and Orders](#). Please fax the completed form to the FHCP Central Referral Department at **386-238-3253** to request surgical approval. After review, **the cardiologist will be notified *only if the procedure is not approved***.

Routine requests: Non-urgent and elective procedures should not be scheduled until approval is obtained to avoid patient financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible, as it may take up to 14 calendar days for determination of authorization.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as *urgent requests*. Physician offices should **call FHCP Central Referrals Department at 386.238.3230** to discuss urgent cases with a clinician, rather than faxing the request.

UNLISTED PROVIDERS OR FACILITIES

ANY PROVIDER, HOSPITAL, OR OTHER FACILITY NOT LISTED IN THIS DIRECTORY (OUT OF FHCP NETWORK) REQUIRES PRIOR AUTHORIZATION.

The requesting provider should complete the “FHCP Referral Form” found at [Referrals, Prior Authorizations, and Orders](#). Fax the form and supporting documentation, including the provider’s/facility’s name, location, and phone number, to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

Routine requests: Non-urgent and elective procedures should not be scheduled until approval is obtained to avoid patient financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible, as it may take up to 14 calendar days for determination of authorization.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as *urgent requests*. Physician offices should **call FHCP Central Referrals Department at 386.238.3230** to discuss urgent cases with a clinician, rather than faxing the request.

A referral to a non-participating or supplemental provider *may be approved* under the following circumstances:

- A particular skill or service is not available from an FHCP provider or an FHCP network provider.
- An FHCP provider or FHCP network provider is not available or accessible with established availability timeframe for prompt service.
- An FHCP provider or FHCP network provider is not geographically accessible to our member.

URGENT CARE SERVICES (1 of 2 pages) – See first: *EXTENDED HOURS CARE CENTERS*

Prior authorization from FHCP Central Referrals is not needed. FHCP members may utilize these facilities when FHCP Extended Hours Care Centers (EHCC) and the member’s primary care physician (PCP) are unavailable for medical services. Urgent Care providers should attempt to direct the member to the member’s primary care physician (PCP) or an FHCP Extended Hours Care Center (EHCC) if available prior to initiating treatment.

Advanced EmUrgent Care All ages	1639 North Volusia Avenue, Suite B, Orange City, FL 32763	Ph: 386-777-2273 Fax: 386-628-0045
Advanced Urgent Care All ages	1690 Dunlawton Avenue, Suite 120, Port Orange, FL 32127	Ph: 386-271-2273 Fax: 386-271-2274
MediQuick Urgent Care Centers Ages 4+	6 Office Park Drive, Palm Coast, FL 32137 140 Pinnacles Drive, Palm Coast, FL 32164	Ph: 386-447-6615 Fax: 386-447-1266 Ph: 386-597-2829 Fax: 386-313-1923
New Smyrna Beach Urgent Care, LLC All ages	1860 Renzulli Road, New Smyrna Beach, FL 32128	Ph: 386-663-3061 Fax: 386-663-3066
Ormond Beach Urgent Care All ages	126 S. Nova Road, Ormond Beach, FL 32174	Ph: 386-673-9949 Fax: 386-673-9952
PrimeCare at Twin Lakes Ages 6 months+	1890 LPGA Boulevard, Suite 130, Daytona Beach, FL 32117	Ph: 386-274-2212 Fax: 386-274-1508
PrimeCare at New Smyrna Beach Ages 6 months+	1327 Saxon Drive, New Smyrna Beach, FL 32169	Ph: 386-767-2402 Fax: 386-767-1566
Prompt Care of Central Florida All ages	1133 Saxon Boulevard, Orange City, FL 32763	Ph: 386-878-4137 Fax: 386-878-4293
Twilight Pediatrics Ages Newborn to 21 Closed holidays	1688 W. Granada Boulevard, Suite 1A, Ormond Beach, FL 32174	Ph: 386-615-4414 Fax: 386-615-8466

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URGENT CARE SERVICES (2 of 2 pages) – See first: *EXTENDED HOURS CARE CENTERS*

Prior authorization from FHCP Central Referrals is not needed. FHCP members may utilize these facilities when FHCP Extended Hours Care Centers (EHCC) and the member’s primary care physician (PCP) are unavailable for medical services. Urgent Care providers should attempt to direct the member to the member’s primary care physician (PCP) or an FHCP Extended Hours Care Center (EHCC) if available prior to initiating treatment.

<p>Halifax Health Express Care Clinics All ages HECN PROVIDER</p>	<p>Halifax Health Express Care Deltona 2090 Saxon Boulevard, Suite B, Deltona, FL 32725</p> <p>Halifax Health Express Care Ormond Beach 1688 W. Granada Boulevard, Suite 2A, Ormond Beach, FL 32174</p> <p>Halifax Health Express Care Daytona Beach Shores 3048 South Atlantic Avenue, Daytona Beach Shores, FL 32118</p> <p>Halifax Health Express Care Port Orange 5440 South Williamson Boulevard, Port Orange, FL 32128</p>	<p>Ph: 386-425-3300 Fax: 386-425-3301</p> <p>Ph: 386-425-4460 Fax: 386-425-4461</p> <p>Ph: 386-845-5450 Fax: 386-845-5454</p> <p>Ph: 386-45-5451 Fax: 386-845-5455</p>
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UROLOGY (1 of 2 pages)

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol. Patient should bring any radiological films to their appointment.

<p>Anthony Cantwell, MD #000599 Jeffrey Dann, MD #010952 Martin Dineen, MD #003540 Evan M. Fynes, MD #043681 Michael Grable, MD #001811 Samuel Lawindy, MD #057351 Mathew Merrell, MD #009320 Arash Rafiei, MD #049271 Terrance Regan, MD #001842 Stephen Weiss, MD #000126 Robert Youngman, MD #000347 Ages 18+</p>	<p>Advanced Urology Institute 545 Health Boulevard, Daytona Beach, FL 32114</p> <p>506 Palmetto Street, New Smyrna Beach, FL 32168</p> <p>685 Peachwood Drive, Suite 1, Deland, FL 32164</p> <p>21 Hospital Drive, Suite 140, Palm Coast, FL 32164</p> <p>900 N. Swallowtail Drive, Suite 106, Port Orange, FL 32129</p> <p>2583 S. Volusia Avenue, Suites 300-400, Orange City, FL 32763</p>	<p>Ph: 386-239-8500 Fax: 386-239-8530</p> <p>Ph: 386-427-9554 Fax: 386-427-2157</p> <p>Ph: 386-736-3463 Fax: 386-736-3492</p> <p>Ph: 386-445-8530 Fax: 386-446-5087</p> <p>Ph: 386-756-1945 Fax: 386-239-8530</p> <p>Ph: 386-774-2121 Fax: 386-774-5505</p>
<p>Charles Witten, MD #095333 Ages 18+</p>	<p>Orlando Health Medical Group Urology 2541 S. Volusia Avenue, Suite 300, Orange City, FL 32763</p>	<p>Ph: 407-332-7700 Fax: 407-332-9749</p>

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UROLOGY (2 of 2 pages)

THE PROVIDERS/LOCATIONS BELOW REQUIRE PRIOR AUTHORIZATION. Please complete the “FHCP Referral Form” found [Referrals, Prior Authorizations, and Orders](#). Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

Routine requests: Non-urgent and elective procedures should not be scheduled until approval is obtained to avoid patient financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible, as it may take up to 14 calendar days for determination of authorization.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as *urgent requests*. Physician offices should **call FHCP Central Referrals Department at 386.238.3230** to discuss urgent cases with a clinician, rather than faxing the request.

Bennett Scaglia, MD #10K206 Shawn W. Thomas, DO #040021 Ages 18+; adolescents on a case-by-case basis	UF Health Urology at Halifax 311 N. Clyde Morris Boulevard, Suite 480, Daytona Beach, FL 32114	Ph: 386-317-3960 Fax: 386-254-3131
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VACUUM-ASSISTED CLOSURE DEVICES

Please refer to the *WOUND CARE* section of this document for instructions.

VARICOSE VEIN TREATMENT – (1 of 3 pages)

REQUIRES PRIOR AUTHORIZATION. The requesting provider should complete the “FHCP Referral Form” found at [Referrals, Prior Authorizations, and Orders](#). Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

Routine requests: Non-urgent and elective procedures should not be scheduled until approval is obtained to avoid patient financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible, as it may take up to 14 calendar days for determination of authorization.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as *urgent requests*. Physician offices should **call FHCP Central Referrals Department at 386.238.3230** to discuss urgent cases with a clinician, rather than faxing the request.

<p>John B. Holt, MD #000426 Ages 18+ Records required prior to scheduling</p>	<p>Atlantic Cardiovascular & Thoracic Surgeons, LLC 588 Sterthaus Avenue, Ormond, Beach, FL 32174</p>	<p>Ph: 386-672-9503 Fax: 386-672-0386</p>
<p>Utpal S. Desai, MD #009810 Ravi Dhanisetty, MD #100457 Patrick T. Mangonon, MD #059406 Willythssa Pierre-Louis, MD #089352 Ages 18+</p>	<p>AdventHealth Group Cardiovascular & Thoracic Surgery 305 Memorial Medical Parkway, Suite 308, Daytona Beach, FL 32117 1061 Medical Center Drive, Suite 305, Orange City, FL 32763 120 Cypress Edge Drive, Suite 201, Palm Coast, FL 32164</p>	<p>All locations: Ph: 386-231-3600 Fax: 386-231-3602</p>
<p>Robert Feezor, MD #060351 Sohit, K. Khanna, MD #048751 Cary H. Meyers, MD #048752 Michael Yacoub, MD #075138 Ages 18+</p>	<p>UF Health Heart & Vascular Surgery at Halifax 311 N. Clyde Morris Boulevard, Suite 100, Daytona Beach, FL 32114 UF Health Surgical Specialists at Halifax Medical Center of Deltona 3400 Halifax Crossing Boulevard, Suite 200, Deltona, FL 32725</p>	<p>Ph: 386-226-2662 Fax: 386-226-2593 Ph: 386-457-6384 Fax: 386-457-6385</p>

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VARICOSE VEIN TREATMENT – (2 of 3 pages)

SEE INSTRUCTIONS ON PAGE 1 OF 3 PAGES.

<p>Thomas Corbyons, MD #004024 Michael Donohoe, MD #003424 All ages</p>	<p>AdventHealth Medical Group General Surgery at Deland 685 Peachwood Drive, Deland, FL 32720</p>	<p>Ph: 386-738-5300 Fax: 386-738-9537</p>
<p>Frank Toub, MD #005494 Ages 18+</p>	<p>AdventHealth Medical Group General Surgery New Smyrna Beach 600 Palmetto Street, New Smyrna Beach, FL 32168</p>	<p>Ph: 386-428-8326 Fax: 386-428-2493</p>
<p>John A. Walsh, MD #011584</p>	<p>14 Office Park Drive, Suite 7, Palm Coast, FL 32137</p>	<p>Ph: 386-302-5093</p>
<p>Kyle Herron, MD #091608 Ages 18+</p>	<p>Atlantic Foot & Ankle Associates – Upperline Health Vein Center 790 Dunlawton Avenue, Suite C, Port Orange, FL 32127</p> <p>1890 LPGA Boulevard, Suite 230, Daytona Beach, FL 32117</p> <p>975 Town Center Drive, Suite 200, Orange City, FL 32763</p> <p>21 Hospital Drive, Suite 170, Palm Coast, FL 32164</p> <p>595 W. Granada Boulevard, Suite F, Ormond Beach, FL 32174</p> <p>11 Florida Park N., Palm Coast, FL 32137</p>	<p>Ph: 386-788-6333 Fax: 386-788-3996</p> <p>Ph: 386-274-3336 Fax: 386-274-3660</p> <p>Ph: 386-775-2281 Fax: 386-775-2482</p> <p>Ph: 386-586-7373 Fax: 386-586-7346</p> <p>Ph: 386-673-2266 Fax: 386-676-2772</p> <p>Ph: 386-445-4734 Fax: 386-445-8411</p>

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VARICOSE VEIN TREATMENT – (3 of 3 pages)

SEE INSTRUCTIONS ON PAGE 1 OF 3 PAGES.

<p>Christopher Meyer, MD #074085 Ages 16+ <i>Established patients only.</i></p>	<p>Florida Vein Care Specialists 75 Fox Ridge Court, Suite D, Debary, FL 32713</p>	<p>Ph: 321-252-0327 Fax: 321-549-0522</p>
<p>Sukhender Singireddy, MD #010488 All ages</p>	<p>Suncoast Vein & Vascular Center 1728 Dunlawton Avenue, Suite 5, Port Orange, FL 32127</p>	<p>Ph: 386-304-3404 Fax: 386-304-3135</p>
<p>Charles Stein, MD #011374 Ages 18+</p>	<p>Vein Treatment Center of Palm Coast 21 Hospital Drive, Suite 250, Palm Coast, FL 32164 598 Sterthaus Drive, Ormond Beach, FL 32174</p>	<p>Both locations: Ph: 386-586-5344 Fax: 386-313-1532</p>
<p>James T. Sutton, MD #009105 All ages</p>	<p>588 Sterthaus Drive, Ormond Beach, FL 32174</p>	<p>Ph: 386-672-9503 Fax: 386-672-0386</p>
<p>Wing Yi Liu, MD #038604 Ages 18+ Records required prior to scheduling.</p>	<p>Wing Cardiology and Health 161 N. Causeway, Suite C. New Smyrna Beach, FL 32169</p>	<p>Ph: 386-424-8440 Fax: 386-426-8839</p>

VESTIBULAR TESTING, TREATMENT, and REHABILITATION

See *OUTPATIENT REHABILITATION: BALANCE AND VESTIBULAR THERAPY*

VIDEONYSTAGMOGRAPHY (VNG TESTING)

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol. Patient should bring any radiological films to their appointment.

An audiological evaluation is normally performed prior to VNG testing. Please see the *HEARING/AUDIOLOGY SERVICES* section of this document for more information.

Mirza Beg, MD #037398 Established patients only. Ages 16+ Alyn Benezette, DO #003692 Ages 16+	Coastal Neurology 725 W. Granada Boulevard, Suite 22, Ormond Beach, FL 32137	Ph: 386-788-2300 Fax: 386-944-6622
Atlantic Hearing, Balance & Tinnitus Center All ages	1680 Dunlawton Avenue, Port Orange, FL 32127 1400 Hand Avenue, Suite M, Ormond Beach, FL 32174	Both locations: Ph: 386-756-8225 Fax: 386-767-0742

WEIGHT MANAGEMENT PROGRAMS

Prior authorization from the FHCP Central Referrals Department is not needed. Providers should send a referral order through the EHR or by completing the “FHCP Diabetes & Nutritional Counseling Form” found at [Referrals, Prior Authorizations, and Orders](#). Completed form with ICD-10 code should be faxed to FHCP Diabetes & Nutritional Education at **386-238-3228**. FHCP members may call **386-676-7133** Mon-Fri from 9am to 5pm to reserve seating.

<p>Eat Right Move Right Adult weight-management program BMI of 27 or higher = no charge <i>Individual classes available depending upon need.</i></p>	<p>Florida Health Care Plans Daytona Beach 330 N. Clyde Morris Boulevard, Suite 9, Daytona Beach, FL 32114 <i>Classes available at multiple locations.</i></p>	<p>Ph: 386-676-7133 Fax: 386-238-3228</p>
<p>Halifax Fitness Center Ages 18+ with a BMI of 30 or higher. Member may self-refer.</p>	<p>303 N. Clyde Morris Boulevard, Daytona Beach, FL 32114</p>	<p>Ph: 386-254-4031 Fax: 386-947-2982</p>

For information on the Bariatric Program, call **386-254-4223**, or see the **BARIATRIC SURGERY** section of this document.

WOUND CARE – (1 of 2 pages)

<p>Prior authorization for the two providers listed here is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician’s office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.</p>		
<p>Florida Health Care Plans All ages Medical Records Fax: 386-481-5009</p>	<p>FHCP Daytona Beach Wound Care Department 350 N. Clyde Morris Boulevard, Daytona Beach, FL 32114</p>	<p>Ph: 386-238-3200, Ext 3563 Fax: 386-481-6137</p>
<p>Karla McNish, MD #10M623 Medical Records Fax: 386-481-5009</p>	<p>FHCP Deland Wound Care Department 937 N. Spring Garden Avenue, Deland, FL 32720</p>	<p>Ph: 386-736-1948 Fax: 386-481-6226</p>

WOUND CARE

<p>The provider(s) below REQUIRE PRIOR AUTHORIZATION. The requesting provider should complete the “FHCP Referral Form” found at Referrals, Prior Authorizations, and Orders. Fax the form and supporting documentation to FHCP’s Central Referrals Department at 386-238-3253. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.</p> <p>Routine requests: Non-urgent and elective procedures should not be scheduled until approval is obtained to avoid patient financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible, as it may take up to 14 calendar days for determination of authorization.</p> <p>Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as <i>urgent requests</i>. Physician offices should call FHCP Central Referrals Department at 386.238.3230 to discuss urgent cases with a clinician, rather than faxing the request.</p>		
<p>Nautilus Wound Care at Halifax Health Medical Centers</p>	<p>303 N. Clyde Morris Boulevard, Daytona Beach, FL 32114 1041 Dunlawton Avenue, Port Orange, FL 32127</p>	<p>All locations: Ph: 386-425-4267 Fax: 386-425-4879</p>
<p>Donald Covington, MD #093237 Stephen Levine, MD #079004 Ages 18+</p>	<p>Center for Advanced Wound Healing 311 N. Clyde Morris Boulevard, Suite 70, Daytona Beach, FL 32114 HECN Members Only</p>	<p>Ph: 386-425-4267 Fax: 386-425-4879</p>

WOUND CARE: HYPERBARIC OXYGEN (HBO) THERAPY and VACUUM-ASSISTED DEVICES

REQUIRES PRIOR AUTHORIZATION. The requesting provider should complete the “FHCP Referral Form” found at [Referrals, Prior Authorizations, and Orders](#). Fax the form and supporting documentation to Dr. Harry Black at **386-238-3273**. Dr. Black will review the request and upon approval will forward to the FHCP Central Referrals Department to contact the provider for scheduling.

Routine requests: Non-urgent and elective procedures should not be scheduled until approval is obtained to avoid patient financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible, as it may take up to 14 calendar days for determination of authorization.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as *urgent requests*. Physician offices should **call FHCP Central Referrals Department at 386.238.3230** to discuss urgent cases with a clinician, rather than faxing the request.

X-RAYS – PLAIN FILMS

Prior authorization from the FHCP Central Referrals Department is not needed. STAT readings are available. Appointments are preferred, but walk-ins may be accepted when schedule permits. (No appointment necessary at the Daytona Beach location.) Mastoid, Panorex, head/skull series, mandible, TMJ, patients above weight limits stated below, and patients with limited mobility cannot be performed at FHCP locations.

Florida Health Care Plans Daytona Beach (N) Patients weighing 600 pounds and under	350 N. Clyde Morris Blvd, Daytona Beach, FL 32114	Ph: 386-238-3200 Ext 3229 Fax: 386-238-3292
Florida Health Care Plans (N) Patients weighing 600 pounds and under	239 N. Ridgewood Avenue, Edgewater, FL 32132	Ph: 386-427-4868 Fax: 386-427-6350
Florida Health Care Plans Deland (N) Patients weighing 600 pounds and under	937 N. Spring Garden Avenue., Deland, FL 32720	Ph: 386-736-1948 Fax: 386-736-2784
Florida Health Care Plans Orange City (N) Patients weighing 485 pounds and under	2777 Enterprise Road, Orange City, FL 32763	Ph: 386-774-2550, Ext. 6832 Fax: 386-775-0176
Florida Health Care Plans Ormond Beach (N) Patients weighing 485 pounds and under	461 S. Nova Road, Ormond Beach, FL 32174	Ph: 386-671-4337 Fax: 386-481-6182
Florida Health Care Plans Palm Coast Parkway (N) Patients weighing 600 pounds and under	309 Palm Coast Parkway, Palm Coast, FL 32137	Ph: 386-447-9685 Fax: 386-446-3222
Florida Health Care Plans Palm Coast City Place (N) Patients weighing 450pounds and under	145 City Place, Palm Coast, FL 32164	Ph: 386-736-7948 Fax: 386-734-4571
Florida Health Care Plans Port Orange (N) Patients weighing 485 pounds and under	740 Dunlawton Avenue, Suite 200, Port Orange, FL 32127	Ph: 386-763-1000 Fax: 386-763-0507

Legend:

- (H) – Outpatient hospital department or facility
- (N) – Outpatient non-hospital department or facility

Out of pocket costs may vary, depending on location or benefit plan.

X-RAYS – STAT READINGS (1 of 3 pages)

Prior authorization from the FHCP Central Referrals Department is not needed. STAT readings are available. Appointments are preferred, but walk-ins may be accepted when schedule permits. (No appointment necessary at the Daytona Beach location.) Mastoid, Panorex, head/skull series, mandible, TMJ, patients above weight limits stated below, and patients with limited mobility cannot be performed at FHCP locations.

Florida Health Care Plans Daytona Beach (N) Patients weighing 600 pounds and under	350 N. Clyde Morris Blvd, Daytona Beach, FL 32114	Ph: 386-238-3200 Ext 3229 Fax: 386-238-3292
Florida Health Care Plans Edgewater (N) Patients weighing 600 pounds and under	239 N. Ridgewood Avenue, Edgewater, FL 32132	Ph: 386-427-4868 Fax: 386-427-6350
Florida Health Care Plans Deland (N) Patients weighing 600 pounds and under	937 N. Spring Garden Avenue., Deland, FL 32720	Ph: 386-736-1948 Fax: 386-736-2784
Florida Health Care Plans Orange City (N) Patients weighing 485 pounds and under	2777 Enterprise Road, Orange City, FL 32763	Ph: 386-774-2550, Ext. 6832 Fax: 386-775-0176
Florida Health Care Plans Ormond Beach (N) Patients weighing 485 pounds and under	461 S. Nova Road, Ormond Beach, FL 32174	Ph: 386-671-4337 Fax: 386-481-6182
Florida Health Care Plans Palm Coast Parkway (N) Patients weighing 600 pounds and under	309 Palm Coast Parkway, Palm Coast, FL 32137	Ph: 386-447-9685 Fax: 386-446-3222
Florida Health Care Plans Palm Coast City Place (N) Patients weighing 450pounds and under	145 City Place, Palm Coast, FL 32164	Ph: 386-736-7948 Fax: 386-734-4571
Florida Health Care Plans Port Orange (N) Patients weighing 485 pounds and under	740 Dunlawton Avenue, Suite 200, Port Orange, FL 32127	Ph: 386-763-1000 Fax: 386-763-0507

Legend:

- (H) – Outpatient hospital department or facility
- (N) – Outpatient non-hospital department or facility

Out of pocket costs may vary, depending on location or benefit plan.

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X-RAYS – STAT READINGS & Plain Films not performed at FHCP (2 of 3 pages)

Prior authorization from the FHCP Central Referrals Department is not needed *except for*:

Mastoid, Panorex, head/skull series, mandible, TMJ, patients above weight limits stated on the prior page, and patients with limited mobility REQUIRE PRIOR AUTHORIZATION. The requesting provider should complete the “FHCP Referral Form” found at [Referrals, Prior Authorizations, and Orders](#). Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

Akumin #008160 (N) Patients screened for mobility	1555 Saxon Blvd., Bldg. 4, Suite 401, Deltona, FL 32725	Ph: 386-860-9336 Fax: 386-860-2225
Palm Coast Imaging #005448 (N) Will not schedule SNF patients	3 Pine Cone Drive, #101, Palm Coast, FL 32137	Ph: 386-274-6000 Fax: 386-446-1866
Town Center Imaging #10P733 (N) Will not schedule SNF patients	21 Hospital Drive, Palm Coast, FL 32164	Ph: 386-446-5200 Fax: 386-446-1866
AdventHealth Fish Memorial Imaging #00YG34 (H)	1055 Saxon Blvd, 1 st Floor, Orange City, FL 32763	Ph: 386-917-5428 Fax: 386-917-5576
AdventHealth Palm Coast #00Y015 (H)	60 Memorial Medical Parkway, Palm Coast, FL 32168	Ph: 386-437-2211 Fax: 386-917-5576
AdventHealth New Smyrna Beach #00Y010 (H)	401 Palmetto Street, New Smyrna Beach, FL 32168	Ph: 386-424-5044 Fax: 386-917-5576
AdventHealth Deland #00YG80 (H)	701 W. Plymouth Ave., Deland, FL 32720	Ph: 386-943-4522 Fax: 386-943-4461

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X-RAYS – STAT READINGS & Plain Films not performed at FHCP (3 of 3 pages)

Prior authorization from the FHCP Central Referrals Department is not needed *except for*:

Mastoid, Panorex, head/skull series, mandible, TMJ, patients above weight limits stated on the prior page, and patients with limited mobility REQUIRE PRIOR AUTHORIZATION. The requesting provider should complete the “FHCP Referral Form” found at [Referrals, Prior Authorizations, and Orders](#). Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

Twin Lakes Imaging Center #10P735 (N) <i>Will not schedule SNF patients.</i>	1890 LPGA Blvd., Suite 110, Daytona Beach, FL 32124	Ph: 386-274-5454 Fax: 386-274-5440
Port Orange Imaging Center #10P730 (N) <i>Open MRI also available. Will not schedule SNF patients.</i>	1195 Dunlawton Avenue, Port Orange, FL 32127	Ph: 386-322-1616 Fax: 386-322-5330
Radiology Associates Imaging Deltona #083163 (N)	3400 E. Halifax Crossing Blvd., Suite 170, Deltona, FL 32725	Ph: 386-259-5959 Fax: 386-274-5440
AdventHealth Imaging Deltona #00YG34 (H)	1745 Sterling Silver Bldg., Deltona, FL 32725	Ph: 386-917-5428 Fax: 386-917-5576

Legend:

- (H) – Outpatient hospital department or facility
- (N) – Outpatient non-hospital department or facility

Out of pocket costs may vary, depending on location or benefit plan.

ZOLL LIFE VEST

REQUIRES PRIOR AUTHORIZATION. The requesting provider should complete the “FHCP Referral Form” found at [Referrals, Prior Authorizations, and Orders](#). Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

Routine requests: Non-urgent and elective procedures should not be scheduled until approval is obtained to avoid patient financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible, as it may take up to 14 calendar days for determination of authorization.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as *urgent requests*. Physician offices should **call FHCP Central Referrals Department at 386.238.3230** to discuss urgent cases with a clinician, rather than faxing the request.

Zoll Services, LLC #058334 Ages: Case by case		Ph: 412-968-3333 Ph: 800-543-3267 Fax: 412-567-9676
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For changes or corrections to any information found in this document,
please call Rhonda White in the FHCP Provider Services Department at 386-317-8809.



Setting the Standard in Affordable Coverage & Quality Care