

PROVIDER REFERRAL GUIDE – BREVARD COUNTY

THE FHCP PROVIDER REFERRAL GUIDES CAN BE FOUND AT www.fhcp.com – PROVIDERS AND THE FHCP PROVIDER PORTAL

These links make the Referral Guidelines easily accessible, and they are updated monthly. The guides are interactive as well – NO need to scroll!

Helpful Tips when navigating these guides:

- 1. By typing Ctrl + F it brings up the "Find" function box. Type the Specialty in the "Find" box, it will display exact matches to the user. The user should then select the appropriate match they are trying to reference.
 - Once selected, it transports the user directly to the specialty, under the Table of Contents. Click on the Specialty. That will then lead the user to the desired selection.

or

- 2. Go directly to the Specialty of your choice in the Table of Contents and click on the Specialty and it will take you to the specialty section selected.
- 3. By typing Ctrl + Home will bring the user back to the top of the PDF document.



PROVIDER REFERRAL GUIDE – BREVARD COUNTY

CHECK OUT OUR WEBSITE!!! www.fhcp.com

Fax: 386 / 238-3253 or 855 / 442-8398

Manager - Central Referral Department / Sue Schack, L.P.N. 386 / 676-7100 or 800 / 352-9824 (Ext. 3230)

Clinical Supervisor – Central Referral Department / Jane Vesta, L.P.N. 386 / 676-7100 or 800 / 352-9824 (Ext. 3230)

Provider Relations Coordinator – Brevard / Katherine Sonn 321 / 567-7755 or 800 / 352-9824, (Ext. 3883)

FHCP Case Management Utilization Review Department 386 / 676-7187 or 866 / 676-7187

Case Management Coordination of Care Department 386 / 238-3284 or 855 / 205-7293

Provider Benefit & Eligibility Questions 386 / 615-4024 or 844 / 615-4024

Indicates pre-authorization needed By FHCP Central Referrals Department.

Services that require pre-authorization must have documentation as to the medical necessity. If that documentation is not available, your request may be denied. Please refer to your Provider Referral Guide for assistance in referring your patients for services.

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ACUPUNCTURE

REQUIRES PRIOR AUTHORIZATION. Please complete the "FHCP Referral Form" found at https://www.fhcp.com/for-providers/ under the *Referrals, Prior Authorizations, and Orders* tab. Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP's Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

This program is for Medicare Members with a history of lower chronic back pain lasting 12 weeks and not identifiable with a systemic cause, such as metastatic, inflammatory, or infectious disease and not associated with surgery or pregnancy.

APPLIED BEHAVIOR ANALYSIS (ABA THERAPY)

REQUIRES PRIOR AUTHORIZATION. Please complete the "FHCP Referral Form" found at https://www.fhcp.com/for-providers/ under the *Referrals, Prior Authorizations, and Orders* tab. Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP's Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

ALLERGY

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

| Mark W. Minor, M.D. #044306 | Minor Allergy in Brevard | 321 / 757-5550 |
|-----------------------------------|---|---------------------|
| All ages | 2290 W. Eau Gallie Blvd., Ste. 205, Melbourne, FL 32935 | Fax: 321 / 255-5552 |
| Pavana Beerelli, M.D. #044305 | Medical Associates of Brevard LLC | 321 / 985-4200 |
| All ages | 3140 Suntree Blvd. Ste. 5 Rockledge, FL 32955 | Fax: 321 / 622-4062 |
| Kent N. Leifer, M.D. #042560 | Kent N. Leifer, M.D. | 321 / 452-4730 |
| All ages | 375 S. Courtenay Pkwy Unit 4., Merritt Island, FL 32952 | Fax: 321 / 453-6681 |
| Jeannette G. Warner, M.D. #044307 | Jeannette G. Warner, M.D. | 321 / 722-1933 |
| All ages | 1270 Malabar Rd., SE., Ste. 1, Palm Bay, FL 32907 | Fax: 321 / 722-0744 |

AMBULATORY SURGERY CENTERS

For Ambulatory Surgical Centers (ASC's) please refer to the Surgical Facilities section for In-Network locations and instructions.

ARTERIAL BLOOD GASES (ABG's)

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

| Parrish Medical Center | 951 N. Washington Ave., Titusville, FL 32796 | 321 / 268-6111 Fax: 321 / 268-6850 |
|-----------------------------------|--|---------------------------------------|
| Melbourne Regional Medical Center | 250 N. Wickham Rd., Melbourne, FL 32935 | 321 / 752-1200 Fax: 321 / 242-8310 |
| Rockledge Regional Medical Center | 110 Longwood Ave., Rockledge, FL 32955 | 321 / 636-2211 Fax: 321 / 637-2840 |
| Sebastian River Medical Center | 13695 US Hwy. 1 Sebastian, FL 32958 | 772 / 589-5000 Fax: 321 / 633-1283 |

AUTISM SPECTRUM DISORDER (ASD)

The requesting provider should refer members with suspected autism disorder to FHCP's Psychiatrist, Miriam Staub, M.D., for an evaluation and recommendation. **Preauthorization is NOT needed for this referral.** The requesting provider will send an order and pertinent documentation to substantiate the request to Dr. Staub. Appointments can be made by the provider's office or the member can call after the order has been received by the office. The specialty office will advise you of their scheduling protocol.

| Miriam A. Staub, M.D. #090747 Patients 2 years and older | FHCP Edgewater 239 N Ridgewood Ave. Edgewater, FL 32132 | 386 / 427-4868 Fax: 386 / 427-5157 |
|--|---|---------------------------------------|
| Patients 2 years and older | 239 N Ridgewood Ave. Edgewater, FL 32132 | Fax: 386 / 42 /- 515 / |

BARIATRIC SURGERY PROGRAM

Prior authorization from the FHCP Central Referrals is not needed for the **program**. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

FHCP no longer requires Prior Authorization for the Bariatric Surgery **Programs.** The programs will not require prior authorization but the request for the surgery will continue to need prior authorization. FHCP encourages the Bariatric Surgery providers to verify the patient's benefits with FHCP.

Please complete the Request for Surgical & Special Procedure form to request the Bariatric **Surgery.** This form can be found at https://www.fhcp.com/for-providers/. Complete the form and forward to the FHCP Central Referral Department at (855 / 442-8398) to request the surgery. Surgery will still require a FHCP member to meet the same BMI Parameters (>40 or > 35 with complications).

| Joel Sebastien, M.D., FACS Patients 18 years and older | East Coast Bariatrics at Halifax Health 201 N. Clyde Morris Blvd., Ste. 210, Daytona Beach, FL 32114 | 386 / 238-3208 Fax: 386 / 238-3234 | |
|--|--|--|--|
| Patrick Domkowski M.D. #067736 Jason Radecke, M.D. #067816 Patients 18 years and older | Steward Weight Loss & Surgical Specialists 14430 US Hwy. 1, Ste. 101 Sebastian, FL 32958 3745 11 th Cir., Ste. 103 Vero Beach, FL 32960 | 772 / 581-8003 Fax: 772 / 581-8005 Same phone & fax number for both locations | |

BEHAVIORAL HEALTH

Prior authorization is **NOT REQUIRED** by the FHCP Central Referral Department for these services:

CBT – Cognitive Behavioral Therapy

CISM – Critical Incident Stress Management counseling/treatment

EMDR – Eye Movement Desensitization and Reprocessing

PTSD – Post Traumatic Stress Syndromes counseling/treatment

Prior authorization IS REQUIRED by the FHCP Central Referral Department for these services:

NLP – Neuro-linguistic programming Neuropsychological evaluation Rapid Trauma Resolution TMS – Transcranial Magnetic Stimulation

• Please note Substance Abuse information can be found under the heading of Substance Use Disorders within this document

REQUIRES PRIOR AUTHORIZATION. Please complete the "FHCP Referral Form" found at *https://www.fhcp.com/for-providers/* under the *Referrals, Prior Authorizations, and Orders* tab. Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP's Central Referrals Department at **386-238-3253.** The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

Routine requests: non-urgent and elective procedures should not be scheduled until approval is obtained to avoid patient financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible, as it may take up to 14 calendar days for determination of authorization.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as *urgent requests*. Physician offices should **call FHCP Central Referrals Department at 386.238.3230** to discuss urgent cases with a clinician, rather than faxing the request.

FHCP – Intensive Outpatient Program

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

| 1 | FHCP – Intensive Outpatient Program 330 N Clyde Morris Blvd. Daytona Beach, FL 32114 (Services also offered virtually) | 386 / 676-7175 Fax: 386 / 676-7134 |
|---|--|---------------------------------------|
| | | |

BEHAVIORAL HEALTH – OUTPATIENT

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

| Dawn Warner, LMHC #053359 Patients 9 years and older Non-Medicare Members | 421 Orange St. Titusville, FL 32796 | 321 / 698-6807 Fax: 321/ 567-3525 |
|--|--|---|
| Marilyn Bennett, LMHC #062169 Patients 18 years and older Non-Medicare Members | Marilyn Bennett, LMHC 1 Oleander St., Ste.3 Cocoa, FL 32922 | 321 / 631-5538 Fax: 321 / 631-5154 |
| Bethany Livingston, LMHC #060537 Patients 11 and older Non-Medicare Members | 5095 S. Washington Ave. Ste. 102 Titusville, FL 32780 | 321 / 252-8485 Fax: 321-888-4980 |
| Gwen A. Mundorf, LCSW #065762 Patients 13 years and older Non-Medicare Members | Brevard Outpatient Alternative Treatment 1227 S. Patrick Dr., Ste.108 Satellite Beach, FL 32937 | 321 / 773-1111 Fax: 321 / 773-7692 |
| Gwen A Mundorf, LCSW #076237 Patients 18 years and older | Creative Counseling Centers 3270 Suntree Blvd., Ste. 207 Melbourne, FL 32940 | 321 / 615 / 0990 Fax: 888 / 341-8272 |
| Jason Wieseler, Psy.D. #096534 Patients 18 years and older | Space Coast Health Centers 836 Century Medical Dr. Titusville, FL 32980 | 321 / 268-6836 Fax: 321 / 225-4786 |
| Beth Ann Mahoney, D.O. #103101 Dennis Kolsch, LMHC #070509 Patients 12 to 65 years old Non-Medicare Members | Peace Club Inc 1811 South Orlando Ave. Cocoa Beach, FL 32931 | 321-432-1212 Fax: 321-593-0646 |

| Michelle Pearce, M.D. #053587 Ethel Andrews, M.D. #052937 Jordan Brown, M.D. #058798 (established patients only) Lilia Nikolayev, M.D. #051955 (established | Atlantic Psychiatric Centers, Inc. 2123 Franklin Dr. NE, Palm Bay, FL 32905 | 321 / 724-1614 Fax: 321 / 722-3590 |
|--|--|---------------------------------------|
| patients only) Laura A. Begault, Ph.D #046159 Deborah E. Bruckart, LMHC #046162 Victoria Pospisil, LMHC #093484 | 1351 Bedford Dr., Melbourne, FL 32940 | 321 / 757-6799 Fax: 321 / 757-6792 |
| George V. Burton, LCSW # 046168 Stephen D. Cotton, Ph.D #044765 Walter Hersing, LCSW #062196 James N. Jacobson, M.D. # 137036 Sara J. McManus, LCSW #046172 Thomas J. Reffiner, LCSW #046177 Joel Shuy, Psy.D #056829 Mylissa Fraser, Psy.D #078761 Suzanne Eusebio, LMFT #082451 Mary Elizabeth Laburda, LMFT #080120 Victoria Tydings, Psy.D. #082167 Armando Gutierrez, APRN-C #098956 Ryan Myers, APRN-C #076999 Lisa LeDoux, APRN-C #095195 Susan Kessler, LCSW #046169 Madison Chambers, LMHC #098574 Patients 5 years and older | 4185 US Hwy 1 Unit 102 Rockledge, FL 32955 | 321 / 638-0027 Fax: 321 / 638-0115 |
| Catrina Pauley, LMHC #054859 Patients 16 years and older Non-Medicare Members | 317 Riveredge Blvd., Ste. 104 Cocoa, FL 32922 | 321 / 252-8141 Fax: 321/ 362-7463 |

| | Brevard Health Alliance | |
|--|--|------------------------|
| Ryan Barnett, Psy.D. #076356 | 2120 Sarno Rd. Melbourne, FL 32935 | 321 / 241-6800 |
| Dayana Gonzalez, Psy.D. #083763 | | Fax: 321 / 241-6888 |
| Chad Breznay, Psy.D. #076348 | 17 Silver Palm Ave. Melbourne, FL 32901 | 321 / 733-2021 |
| Eduardo Diaz. Psy.D. #076351 | | Fax: 321 / 727-0884 |
| Stephanie Napoli, Psy.D. #072099 | 5270 Babcock St. NE, Ste. 1 Palm Bay, FL 32905 | 321 / 722-5959 |
| Bonnie Woods, Psy.D. #089298 | | Fax: 321 / 722-5960 |
| Lisa Sarkees, LCSW #089324 | 775 Malabar Rd. Malabar, FL 32950 | 321 / 733-0642 |
| Leslie Sikaffy, LCSW #093605 | | Fax: 321 / 733-0646 |
| Jessica Matos, APRN #088442 | 220 Barton Blvd. Unit C14 Rockledge, FL 32955 | 321 / 639-5177 |
| Santiago DeLosAngeles, M.D. #076349 | | Fax: 321 / 639-4927 |
| Aparana Kopuri, M.D. #099534 | 7227 N. US Hwy. 1 Cocoa, FL 32937 | 321 / 877-2740 |
| Lina Gandara-Lopez, APRN # 086968 | | Fax: 321 / 877-2793 |
| Patients 5 years and older | 1537 N. Singleton Ave., Titusville, FL 32796 | 321 / 268-0267 |
| | | Fax: 321 / 267-37420 |
| Services will be limited to members who are | 1361 Florida Ave NE, Ste. 2 Palm Bay, FL 32905 | 321 / 241-6800 |
| assigned to Brevard Health Alliance PCP. | | Fax: 321 / 241-6888 |
| No outside referrals accepted. | 2550 Grant St., Ste. 137 Melbourne, FL 32901 | 321 / 334-6940 |
| | | Fax: 321 / 334-6912 |
| W. 1 W. 4 I MIC 11000757 | | 221 / 212 0705 |
| Wendy Whittington, LMHC #080757 | Evolve Now Therapy | 321 / 213-9705 |
| Patients 18 years and older Non-Medicare Members | 1700 S. Washington Ave. Titusville, FL 32780 | Fax: 321 / 567-5506 |
| Non-Medicare Members | | |
| Robin Marie Ahlgren, LCSW #078795 | 503 S Palm Ave. Titusville, FL 32796 | 321 / 735-8113 |
| Patients 5 years and older | 303 8 Tulii 11 ve. 11 tusviiie, 1 L 32 / 70 | Fax: 833 / 529-7331 |
| Non-Medicare Members | | 1 tax. 033 / 325 / 331 |
| | | |
| DyeAnna Fuller, LMHC #086809 | Positive First-Step Counseling | 561 / 740-5350 |
| Patients 18 years and older | 1600 W. Eau Gallie Blvd., Ste.201F Melbourne, FL 32935 | |
| Non-Medicare Members | , , | |

| Tammy Star, LMHC #079997 Patients 5 years and older Non-Medicare Members | Kid's Theraplay, Inc. 7777 N. Wickham Rd., Ste. 12-224 Viera, FL 32940 120 Harrison St., Ste. 1 Cocoa, FL 32922 | 321 / 223-8003 Fax: 321 / 452-2802 |
|--|---|---------------------------------------|
| Kailey Mahan, LMHC #080914 Patients 2 to 16 years old Jennifer Stowers, LMHC #088439 Patients 10 years and older Non-Medicare Members | 5095 S. Washington Ave., Ste. 102 Titusville, FL 32780 | 407 / 917-6828 Fax: 321 / 888-4922 |
| Deborah Kalinyak , LMHC #062939 Patients 12 years and older Non-Medicare Members | 2194 Hwy A1A, Ste. 203 Indian Harbor Beach, FL 32937 | 321 / 733-1593 Fax: 321 / 773-5479 |
| Jessica Karle, Ph.D. #083533 Elizabeth Depelteau, Psy.D. #092288 Jessica Kroungold-King, LMHC #095060 Patients 4 years and older | Coastal Psychiatric Center, LLC 1428 Valentine St. Melbourne, FL 32901 | 321 / 586-5444 Fax: 321 / 319-9712 |
| Elizabeth Nyberg, LMHC #073164 Abigail Brown Jones, LMFT #073165 Melissa Henville, LMHC #088677 Emily Like Schuleman, LMHC #088678 Michele Becerra-Williams, LCSW #103432 Michele Wiersma, LMHC #100461 Patients 5 years and older Non -Medicare Members | Lifetime Counseling Center 505 Brevard Ave., Ste. 106 Cocoa. FL 32922 2350 Dairy Rd. West Melbourne, FL 32904 | 321 / 632-5792 Fax: 321 / 632-5796 |
| Thomas Guidera, Ph.D. #069163 Patients 6 years and older | 1777 Garden Street Titusville, FL 32796 | 321 / 268-5682 Fax: 321 / 268-5683 |

| Dennis Kolsch, LMHC #070509 Patients 7 years and older Non -Medicare Members | 1811 S. Orlando Ave. Cocoa Beach, FL 32931 | 321 / 420-1778 Fax: 321 / 593-0646 |
|---|--|--|
| Circles of Care – Central Area Outpatient counseling and medical management services. Patients 5 years and older | 1770 Cedar St., Rockledge, FL 32955 | 321 / 634-6264 or 321 / 890-1500 Fax: 321 /953-7510 |
| Circles of Care – North Area Outpatient counseling and medical management services. Patients 5 years and older | 6700 Washington Ave., Titusville, FL 32780 | 321 / 269-4590 or 321 / 890-1550 Fax: 321 / 268-5689 |
| Circles of Care – South Area Outpatient counseling and medical management services. Patients 5 years and older | 2020 Commerce Dr., W. Melbourne, FL 32904 | 321 / 952-6000 Fax: 321 / 952-6010 |
| Christa Vermillera, LMHC #091808 Pamela Bratton, Ph.D. #090069 Miriam Vermiller, LMHC #092035 Patients 3 years and older Non-Medicare Members | ABC Counseling, LLC 1802 S Fiske Blvd. Rockledge, FL 32955 | 321 / 446-2113 Fax: 321 / 241-4605 |
| Diana Pack, LHMC #077692 Patients 12 years and older Non-Medicare Members | 1600 W. Eau Gallie Blvd., Ste. 201D Melbourne, FL 32935 | 321 / 604-9780 Fax: 321 / 610-3409 |

BEHAVIORAL HEALTH - CHILD & ADOLESCENT

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

| Miriam A. Staub, M.D. #090747 | FHCP Edgewater | 386 / 427-4868 |
|-------------------------------|---|------------------------|
| Patients 2 years and older | 239 N Ridgewood Ave. Edgewater, FL 32132 | Fax: 386 / 427-5157 |
| Tuttento 2 y curs una craci | 255 Tellage wood Tive: Eage water, TE 52152 | 1 4.1. 3 667 127 3 187 |

BEHAVIORAL HEALTH – INPATIENT

INSTRUCTIONS: The requesting provider should instruct the member to present themselves to one of the below facilities for screening. Preauthorization from the FHCP Referral Department is not needed for the initial 24- hour admission. However, the admitting facility must notify FHCP's Case Management Department within 1 business day of the admission and provide clinical information for the authorization of continued inpatient care. Call FHCP Case Management Department at 386 / 676-7187 or 866 / 676-7187.

| Circles of Care – Harbor Pines Inpatient Adult Crisis Stabilization Unit | 880 Airport Rd., Melbourne, FL 32901 | 321 / 722-5200 or 321 / 914-0650 Fax: 321 / 634-6260 |
|---|--|---|
| Circles of Care – Sheridan Oaks Inpatient Adult Crisis Stabilization Unit and Psychiatric Inpatient Facility | 400 E. Sheridan Rd., Melbourne, FL 32901 | 321 / 722-5200 Fax: 321 / 726-2857 or Fax: 321 / 722-5241 |
| Circles of Care – D'Albora Children's CSU Patients 6 to 17 years | 400 E. Sheridan Rd., Melbourne, FL 32901 | 321 / 722-5200 Fax: 321 / 726-2857 |
| Rockledge Regional Medical Center 18 years and older | 110 Longwood Ave., Rockledge, FL 32955 | 321 / 636-2211 Fax: 321 / 637-2828 |
| Palm Point Behavioral Health Patients 5 years and older | 2355 Truman Scarborough Way Titusville, FL 32796 | 321 / 603-6550 Fax: 321 / 603-6645 |

BEHAVIORAL HEALTH - RESIDENTIAL TREATMENT FACILITY

REQUIRES PRIOR AUTHORIZATION. Please complete the "FHCP Referral Form" found at *https://www.fhcp.com/for-providers/* under the *Referrals, Prior Authorizations, and Orders* tab. Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP's Central Referrals Department at **386-238-3253.** The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

Routine requests: Non-urgent and elective procedures should not be scheduled until approval is obtained to avoid patient financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible, as it may take up to 14 calendar days for determination of authorization.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as *urgent* requests. Physician offices should call FHCP Central Referrals Department at 386.238.3230 to discuss urgent cases with a clinician, rather than faxing the request.

| Circles of Care – Assisted Living Center Residential Treatment Facility | 2000 Commerce Dr., Melbourne, FL 32904 | 321 / 676-6650 or 321 / 914-4820 Fax: 321 / 676-6652 |
|--|---|---|
| Circles of Care – Cedar Village Residential Treatment Facility | 1770 Cedar St., Rockledge, FL 32955 | 321 / 890-1555 Fax: 321 / 953-7510 |
| Sunrise Detoxification Center Orlando # 059240 Ft. Lauderdale #080113 Lake Worth #10L945 Patients 18 years and older Non-Medicare Members | 2431 W. Sand Lake Rd. Orlando, FL 32809 2331 NE 53 rd Street Ft. Lauderdale, FL 33308 3185 Boutwell Rd. Lake Worth, FL 33461 | 407 / 857-6117 Fax: 407 / 857-6118 954 / 491-9700 Fax: 954 / 491-9710 561 / 533-0074 Fax: 561 / 533-8077 |

BIRTH CENTER

INSTRUCTIONS: Member can self-refer to this specialty and will be able to call and schedule an appointment without an order from physician

| Heart2Heart Birth Center, LLC | Heart2Heart Birth Center, LLC | 407 / 322-9944 |
|-------------------------------|---|---------------------|
| Patients 16 years and older | 1110 Lexington Green Ln., Sanford, FL 32771 | Fax: 407 / 878-5858 |
| | | |

BONE DENSITY STUDIES

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol. FHCP will cover this testing once every 24 months.

(H) - Outpatient Hospital Department/Facility

(N) – Outpatient Non-Hospital Facility

Out of pocket costs may vary depending on location or benefit plan

| Parrish Healthcare Center at Port St. John (H) | 5005 Port St. John Pkwy., Port St. John, FL 32927 | 321 / 636-9393 Fax: 321/ 636-9788 |
|--|---|--|
| Parrish Medical Center (H) | 951 N. Washington Ave., Titusville, FL 32796 | 321 / 268-6111 Fax: 321 / 268-6850 |
| Melbourne Regional Medical Center (H) | 250 N. Wickham Rd., Melbourne, FL 32935 | 321 / 637-3030 Fax: 321 / 690-6744 |
| Rockledge Medical Center Rockledge (H) | 110 Longwood Ave., Rockledge, FL 32955 | 321 / 636-3030 Fax: 321 / 690-6744 |
| Sebastian River Medical Center (H) | 13695 US Hwy. 1 Sebastian, FL 32958 | 772 / 589-5000 Fax: 321 / 633-1283 |
| University Center Imaging (N) | 1800 W. Hibiscus Blvd., Suite 100, Melbourne, FL 32901 6300 N. Wickham Road, Suite 100, Melbourne, FL 32940 | 321 / 726-3800 Fax: 321 / 726-3842 321 / 775-7100 Fax: 321 / 775-7101 |

Additional Bone Density Studies information on the following page

BONE DENSITY STUDIES (continued)

| Rockledge MRI & PET Center (N) | 1910 Rockledge Blvd., Suite 102 Rockledge, FL 32955 | 321 / 636-6599 Fax: 321 / 636-6614 |
|--------------------------------|--|--|
| Viera Diagnostic Center (N) | 7000 Spyglass Court, Ste. 260, Viera, FL 32940 6609 N. Wickham Rd., Ste. 101 Melbourne, FL 32940 | 321 / 254-7880 Fax: 321 / 254-7707 fax/phone for locations |
| Atlantis Diagnostics (N) | 1344 S. Apollo Blvd., Ste. 102, Melbourne, FL 32901 6100 Minton Rd., Ste. 100, Palm Bay, FL 32907 | 321 / 777-7888 Fax: 321 / 773-7738 321 / 309-2928 Fax: 321 / 309-2930 |

BONE GROWTH STIMULATORS

REQUIRES PRIOR AUTHORIZATION. Please complete the "FHCP Referral Form" found at https://www.fhcp.com/for-providers/ under the *Referrals, Prior Authorizations, and Orders* tab. Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP's Central Referrals Department at **386-238-3253.** The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

Routine requests: non-urgent and elective procedures should not be scheduled until approval is obtained to avoid patient financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible, as it may take up to 14 calendar days for determination of authorization.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as *urgent* requests. Physician offices should call FHCP Central Referrals Department at 386.238.3230 to discuss urgent cases with a clinician, rather than faxing the request.

| OrthoFix, Inc #00SD93 | 1720 Bray Central Dr. McKinney, TX 75069 | 800 / 535-4492 Fax: 800 / 445-1923 |
|-----------------------|--|--|
| EBI, LP | 100 Interpace Parkway Parsippany, NJ 07054 | 800 / /526-2579 Fax: 888 / 299-9022 |

BONE SCANS

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

(H) - Outpatient Hospital Department/Facility

(N) – Outpatient Non-Hospital Facility

Out of pocket costs may vary depending on location or benefit plan

| Parrish Medical Center (H) | 951 N. Washington Ave., Titusville, FL 32796 | 321 / 268-6111 Fax: 321 / 268-6850 |
|--|--|---|
| Parrish Healthcare at Port St. John (H) | 5005 Port St. John Pkwy., Port St. John, FL 32927 | 321 / 636-9393 Fax: 321 / 636-9788 |
| Rockledge Regional Medical Center Diagnostic Services (H) Rockledge Regional Medical Center (H) | 2400 N. Courtenay Pkwy., Merritt Island, FL 32953 110 Longwood Ave., Rockledge, FL 32955 | 321 / 637-3030 Fax: 321 / 690-6744 same phone & fax for both locations |
| Melbourne Regional Medical Center (H) | 250 N. Wickham Rd., Melbourne, FL 32935 | 321 / 637-3030 Fax: 321 / 690-6744 |
| Sebastian River Medical Center (H) | 13695 US Hwy. 1 Sebastian, FL 32958 | 772 / 589-5000 Fax: 321 / 633-1283 |

Additional Bone Scan information on the following page

BONE SCANS (continued)

| Atlantis Diagnostics (N) | 1344 S. Apollo Blvd., Ste. 102, Melbourne, FL 32901 6100 Minton Rd., Ste. 100, Palm Bay, FL 32907 | 321 / 777-7888 Fax: 321 / 773-7738 321 / 309-2928 Fax: 321 / 309-2930 |
|--------------------------------------|---|--|
| Rockledge MRI & PET Center (N) | 1910 Rockledge Blvd., Suite 102 Rockledge, FL 32955 | 321 / 636-6599 Fax: 321 / 636-6614 |
| University Center Imaging (N) | 1800 W. Hibiscus Blvd., Suite 100, Melbourne, FL 32901 6300 N. Wickham Road, Suite 100, Melbourne, FL 32940 | 321 / 726-3800 Fax: 321 / 726-3842 321 / 775-7100 Fax: 321 / 775-7101 |
| Viera Diagnostic Center (N) | 7000 Spyglass Court, Ste. 260, Viera, FL 32940 6609 N. Wickham Rd., Ste. 101 Melbourne, FL 32940 | 321 / 254-7880 Fax: 321 / 254-7707 fax/phone for locations |
| Florida Diagnostic Imaging, Inc. (N) | 5201 Babcock St. NE, Ste. 5 Palm Bay, FL 32905-4637 | 321 / 676-5323 Fax: 321 / 951-9253 |
| NSI Melbourne (N) | 2222 S. Harbor City Blvd., Ste. 520, Melbourne, FL 32902 | 321 / 409-9990 Fax: 321 / 409-9989 |
| NSI Merritt Island (N) | 255 N. Sykes Creek Pkwy., Merritt Island, FL 32953 | 321 / 454-6335 Fax: 321 / 454-4897 |

BRACES / ORTHOTICS / PROSTHETICS

REQUIRES PRIOR AUTHORIZATION. Please complete the "FHCP Referral Form" found at https://www.fhcp.com/for-providers/ under the *Referrals, Prior Authorizations, and Orders* tab. Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP's Central Referrals Department at **386-238-3253.** The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

Routine requests: non-urgent and elective procedures should not be scheduled until approval is obtained to avoid patient financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible, as it may take up to 14 calendar days for determination of authorization.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as *urgent* requests. Physician offices should call FHCP Central Referrals Department at 386.238.3230 to discuss urgent cases with a clinician, rather than faxing the request.

| Premier Orthotics & Prosthetics, LLC | 2202 Bryan St., Melbourne, FL 32901 | 321 / 372-5102 Fax: 321 / 372-5106 |
|--|---|---|
| Brevard Prosthetics & Orthotics | 966 US Hwy. 1, Rockledge, FL 32955 1405 S. Valentine St., Melbourne, FL 32901 (appointment only) 2223 S. Washington Ave., Titusville, FL 32780 (appointment only) | 321 / 638-0262 Fax: 321 / 638-4559 321 / 733-7778 Fax: 321 / 638-4559 321 / 225-8001 Fax: 321 / 225-4046 |
| Orthotic & Prosthetics Center of Melbourne | 47 W. New Haven Ave., Ste. 102 Melbourne, FL 32901 | 321 / 802-2911 Fax: 321 / 473-4909 |

Additional Braces/Orthotics/Prosthetics information on the following page

BRACES / ORTHOTICS / PROSTHETICS (continued)

| Hanger Prosthetics & Orthotics, Inc. | 129 W. Hibiscus Blvd., Suite N., Melbourne, FL 32901 | 321 / 724-5411 Fax: 321 / 724-6551 |
|---------------------------------------|--|---------------------------------------|
| South Beach Orthotics and Prosthetics | 605 Strawbridge Ave. Melbourne, FL 32901 | 772 / 221-9426 Fax 772 / 221-9959 |
| Medcare Services of Orlando | 794 Big Tree Dr., Ste. 108 Longwood, FL 32750 | 407 / 831-8833 Fax: 407-831-8834 |

DIABETIC SHOE PROVIDERS

The need for diabetic shoes must be certified by a physician who is a Doctor of Medicine or a doctor of osteopathy and who is responsible for diagnosing and treating the patient's diabetic systemic condition through a comprehensive plan of care. The managing physician must:

- Document in the patient's medical record that the patient has diabetes.
- Certify that the patient is being treated under a comprehensive plan of care for diabetes, and that the patient needs diabetic shoes; and
- Document in the patient's record that the patient has one or more of the following conditions:
 - * Peripheral neuropathy with evidence of callus formation.
 - * History of pre-ulcerative calluses.
 - * History of previous ulceration.
 - * Foot deformity.
 - * Previous amputation of the foot or part of the foot; or
 - * Poor Circulation

For each individual, coverage of the foot-ware and inserts is limited to one of the following within one calendar year:

*No more than one pair of custom-molded shoes (including inserts provided with such shoes) and two additional pairs of inserts; or *No more than one pair of depth shoes and three pairs of inserts (not including the non-customized removable inserts provided with such shoes).

To request this service please place your order on a **prescription pad** and include applicable covered criteria as listed above. The patient should then be directed to bring the **prescription** to the provider of their choice. Discounts will be offered for patients not meeting above criteria.

| Premier Orthotics & Prosthetics, LLC | 2202 Bryan St., Melbourne, FL 32901 | 321 / 372-5102 Fax: 321 / 372-5106 |
|---|--|---------------------------------------|
| Certified Diabetic & Medical Services, Inc. | 190 Fortenberry Rd., Suite 102, Merritt Island, FL 32952 | 321 / 459-3882 Fax: 321 / 454-4614 |

CARDIAC CATHETERIZATION

REQUIRES PRIOR AUTHORIZATION. Please complete the "FHCP Referral Form" found at *https://www.fhcp.com/for-providers/* under the *Referrals, Prior Authorizations, and Orders* tab. Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP's Central Referrals Department at **386-238-3253.** The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

Routine requests: Non-urgent and elective procedures should not be scheduled until approval is obtained to avoid patient financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible, as it may take up to 14 calendar days for determination of authorization.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as *urgent* requests. Physician offices should call FHCP Central Referrals Department at 386.238.3230 to discuss urgent cases with a clinician, rather than faxing the request.

| Parrish Medical Center | 951 N. Washington Ave., Titusville, FL 32796 | 321 / 268-6111 Fax: 321 / 268-6850 |
|-----------------------------------|--|---------------------------------------|
| Melbourne Regional Medical Center | 250 N. Wickham Rd., Melbourne, FL 32935 | 321 / 752-1200 Fax: 321 / 242-8310 |
| Rockledge Regional Medical Center | 110 Longwood Ave., Rockledge, FL 32955 | 321 / 636-2211 Fax: 321 / 637-2840 |
| Sebastian River Medical Center | 13695 US Hwy. 1 Sebastian, FL 32958 | 772 / 589-5000 Fax: 321 / 633-1283 |

CARDIAC MONITORING

Prior authorization from the FHCP Central Referral Department is not required. Participating providers can contact the company directly at the above telephone number. The medical device shall be affixed to the FHCP member at the Participating Provider's office and the member shall wear the device for up to fourteen (14) days as medically necessary. Interpretation and reporting of the ECG data captured by the supplier's medical device will be the responsibility of the ordering Participating Provider.

| iRhythm Technologies, Inc. | Providers need to set-up an account by emailing <u>Dan.LaBrecque@irhymtech.com</u> or call 801-428-7528 | 888 / 693-2401 Fax: 888 / 693-2402 |
|----------------------------|---|---------------------------------------|
| CardioNet, LLC | Providers need to set-up an account by emailing Mike.Sahram@gobio.com or call 904-626-1907 | 866-426-4402 Fax: 855 / 560-7774 |

CARDIAC REHABILITATION

REQUIRES PRIOR AUTHORIZATION. Please complete the "FHCP Referral Form" found at *https://www.fhcp.com/for-providers/* under the *Referrals, Prior Authorizations, and Orders* tab. Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP's Central Referrals Department at **386-238-3253.** The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

Routine requests: Non-urgent and elective procedures should not be scheduled until approval is obtained to avoid patient financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible, as it may take up to 14 calendar days for determination of authorization.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as *urgent* requests. Physician offices should call FHCP Central Referrals Department at 386.238.3230 to discuss urgent cases with a clinician, rather than faxing the request.

| Parrish Medical Center | 951 N. Washington Ave., Titusville, FL 32796 | 321 / 268-6200 Fax: 321 / 268-6768 |
|-----------------------------------|--|---------------------------------------|
| Melbourne Regional Medical Center | 250 N. Wickham Rd., Melbourne, FL 32935 | 321 / 752-1200 Fax: 321 / 242-8310 |
| Rockledge Regional Medical Center | 110 Longwood Ave., Rockledge, FL 32955 | 321 / 636-2211 Fax: 321 / 637-2840 |

CARDIOLOGY

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

Please refer to the "TAVR Evaluations" section for instructions on ordering this service.

| Joseph Asch, M.D. #002196 | Joel D. Greenberg, M.D., P.A. | 321 / 268-4767 |
|--|--|---------------------------------------|
| Patients 16 years and older | 4401 S. Hopkins Ave., Ste. 103, Titusville, FL 32780 | Fax: 321 / 267-8765 |
| Lewis Bean, M.D. #044869 Patients 18 years and older | Cardiology Associates of Central Brevard, LLC 1600 W. Eau Gallie Blvd., Ste. 102 Melbourne, FL 32935 | 321 / 726-0007 Fax: 321 / 622-6231 |
| Dineshkumar Patel, M.D. #095869 Rakesh N. Patel, M.D. #038503 Gopal Gadodia, M.D. #044344 Patients 18 years and older | Medical Associates of Brevard, L.L.C. 2200 W. Eau Gallie Blvd., Ste. 200, Melbourne, FL 32935 | 321 / 255-1500 Fax: 321 / 254-0400 |
| Hany H. Guirgis, M.D. #044340 | Prestige Cardiology Consultants, L.L.C. | 321 / 421-7544 |
| Patients 18 years and older | 1765 Berglund Lane Ste.1 Melbourne, FL 32940 | Fax: 321 / 421-7543 |
| Hong S. Jeong, M.D. #10U633 | Viera Heart and Vascular Clinic, L.L.C. | 321 / 421-7525 |
| Patients 18 years and older | 1706 Berglund Lane, Melbourne, FL 32940 | Fax: 321 / 622-6860 |

Additional Cardiology information on the following page

CARDIOLOGY (continued)

| Stephen Watts, M.D. #042832 Porur Somasundaram, M.D. #091417 Patients 18 years and older | Steward Heart Rhythm Associates 119 Longwood Ave., Rockledge, FL 32955 | 321 / 632-6963 Fax: 321 / 632-6983 |
|--|---|---|
| Subroto Acharjee, M.D. #066601 Donald P. Messersmith, M.D. #002708 Srinivas Prasad, M.D. #00W928 Amit Sharma, M.D. #067528 Patients 18 years and older | Steward Cardiology Associates 150 N. Sykes Creek Pkwy., Ste. 300, Merritt Island, FL 32953 8055 Spyglass Hill Rd., Ste. 102, Viera, FL 32940 7227 US Hwy 1, Ste. 200, Port St. John, FL 32927 | 321 / 452-3811 Fax: 321 / 454-4026 Same phone/fax for both locations |
| Naresh V. Mody, M.D. #003006 Biju T. Mathews, M.D. #143089 Patients 18 years and older | Florida Cardiovascular Association, P.A. 605 N. Washington Ave., Ste. 100, Titusville, FL 32796 | 321 / 383-7600 Fax: 321 / 383-8111 |
| Behzad Oskouei #058372 Ravi Rao, M.D. #10AJ69 Patients 18 years and older | Heart Care Centers of Florida 3822 S. Washington Ave., Titusville, FL 32780 270 N. Sykes Creek Pkwy., Unit 110 Merritt Island, FL 32953 | 321/636-6914 Fax: 321/636-6916 |

Additional Cardiology information on the following page

CARDIOLOGY (continued)

| Darlene Go Popat, M.D. #040634 James Zavitsanos, M.D. #10B112 Patients 18 years and older | Steward Medical Group Cardiology 240 N. Wickham Rd., Ste. 202 Melbourne, FL 32935 | 321 / 541-1746 Fax: 321 / 676-2613 |
|---|---|---|
| Ravindran Palaniyandi, M.D. #004892 Patients 18 years and older | Space Coast Cardiology Consultants, PA 7139 North Hwy. 1 Port St. John, FL 32927 | 321 / 635-8304 Fax: 321 / 635-8252 |
| Farhat Khawaja, M.D. #069278 Jose Rivera-Jimenez, M.D. #069197 Shahbaaz Shaikh, M.D. #069276 Patients 18 years and older | Steward Cardiology Associates 7754 Bay St., Ste. 6&7 Sebastian, FL 32958 | 772 / 589-3000 Fax: 772 / 589-3003 |
| Brian DeoNarine, M.D. #073512 Patients 18 years and older | Brian J DeoNarine, M.D., P.A. 1285 36 th St., Ste. 200 Vero Beach, FL 32960 | 772 / 562-9923 Fax: 772 / 562-8487 |
| Janet Anderson, M.D. #076370 Patients 18 years and older | Janet Anderson, M.D. 777 37 th Ste. C105 Vero Beach, FL 32960 | 772 / 794-7791 Fax: 772 / 794-7794 |
| Muhammad Aslam, M.D. #044096 Patients 19 years and older | Heart Care PL 1091 Port Malabar Blvd., Ste. A, Palm Bay, FL 32905 1541 S. Wickham Rd., West Melbourne, FL 32904 (limited hours) | 321 / 473-8991 Fax: 321 / 473-8992 same phone/fax for both locations |
| Tudor Scridon, M.D. #098724 Patients 18 years and older | Tudor Scridon MD PL 1300 36 th St., Ste. 1D Vero Beach, FL 32960 13230 US Hwy 1 Sebastian, FL 32958 | 772 / 226-7380 Fax: 772 / 212-0205 |

CARDIOLOGY- NUCLEAR

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

| Joseph Asch, M.D. #002196 Patients 16 years and older | Joel D. Greenberg, M.D., P.A. 4401 S. Hopkins Ave., Ste. 103, Titusville, FL 32780 | 321 / 268-4767 Fax: 321 / 267-8765 |
|--|--|---------------------------------------|
| Muhammad Aslam, M.D. #044096 Patients 21 years and older | Heart Care PL 1091 Port Malabar Blvd., Ste. A, Palm Bay, FL 32905 1541 S. Wickham Rd. West Melbourne, FL 32904 (limited hours) | 321 / 473-8991 Fax: 321 / 473-8992 |
| Lewis Bean, M.D. #044869 Patients 18 years and older | Cardiology Associates of Central Brevard, LLC 1600 W. Eau Gallie Blvd., Ste. 102 Melbourne, FL 32935 | 321 / 726-0007 Fax: 321 / 622-6231 |
| Hany H. Guirgis, M.D. #044340 Patients 18 years and older | Prestige Cardiology Consultants, L.L.C. 1765 Berglund Lane, Ste. 1, Melbourne, FL 32940 | 321 / 421-7544 Fax: 321 / 421-7543 |
| Hong S. Jeong, M.D. #10U633 Patients 18 years and older | Viera Heart and Vascular Clinic, L.L.C. 1706 Berglund Lane, Melbourne, FL 32940 | 321 / 421-7525 Fax: 321 / 622-6860 |
| Janet Anderson, M.D. #076370 Patients 18 years and older | Janet Anderson, M.D. 777 37 th Ste. C105 Vero Beach, FL 32960 | 772 / 794-7791 Fax: 772 / 794-7794 |

Additional Cardiology - Nuclear information on the following page

CARDIOLOGY- NUCLEAR (continued)

| Stephen Watts, M.D. #042832 Porur Somasundaram, M.D. #091417 Patients 18 years and older | Steward Heart Rhythm Associates 119 Longwood Ave., Rockledge, FL 32955 | 321 / 632-6963 Fax: 321 / 632-6983 |
|---|--|---------------------------------------|
| Shashin R. Desai, M.D. #044343 Rakesh N. Patel, M.D. #038503 Gopal Gadodia, M.D. #044344 Patients 18 years and older | Medical Associates of Brevard, L.L.C. 2200 W. Eau Gallie Blvd., Ste. 200, Melbourne, FL 329356 | 321 / 255-1500 Fax: 321 / 254-0400 |
| Subroto Acharjee, M.D. #066601 Srinivas Prasad, M.D. #00W928 Amit Sharma, M.D. #067528 Patients 18 years and older | Steward Cardiology Associates 150 N. Sykes Creek Pkwy., Ste. 300, Merritt Island, FL 32953 8055 Spyglass Hill Rd., Ste. 102, Viera, FL 32940 7227 US HWY 1, Ste. 200, Port St. John, FL 32927 | 321 / 452-3811 Fax: 321 / 454-4026 |
| Naresh V. Mody, M.D. #003006 Biju T. Mathews, M.D. #143089 Patients 18 years and older | Florida Cardiovascular Association, P.A. 605 N. Washington Ave., Ste. 100, Titusville, FL 32796 | 321 / 383-7600 Fax: 321 / 383-8111 |

Additional Cardiology - Nuclear information on the following page

CARDIOLOGY- NUCLEAR (continued)

| Behzad Oskouei #058372 Ravi Rao, M.D. #10AJ69 Patients 18 years and older | Heart Care Centers of Florida 3822 S. Washington Ave., Titusville, FL 32780 270 N. Sykes Creek Pkwy., Unit 110 Merritt Island, FL 32953 | 321/636-6914 Fax: 321/636-6916 |
|---|---|---------------------------------------|
| Darlene Go Popat, M.D. #040634 James Zavitsanos, M.D. #10B112 Patients 18 years and older | Steward Medical Group Cardiology 240 N. Wickham Rd. Ste. 202 Melbourne, FL 32935 | 321 / 541-1746 Fax: 321 / 676-2613 |
| Ravindran Palaniyandi, M.D. #004892 Patients 18 years and older | Space Coast Cardiology Consultants, PA 7139 North Hwy. 1 Port St. John, FL 32927 | 321 / 635-8304 Fax: 321 / 635-8252 |
| Farhat Khawaja, M.D. #069278 Jose Rivera-Jimenez, M.D. #069197 Shahbaaz Shaikh, M.D. #069276 Patients 18 years and older | Steward Cardiology Associates 7754 Bay St., Ste. 6&7 Sebastian, FL 32958 | 772 / 589-3000 Fax: 772 / 589-3003 |
| Brian DeoNarine, M.D. #073512 Patients 18 years and older | Brian J DeoNarine, M.D., P.A. 1285 36 th St., Ste. 200 Vero Beach, FL 32960 | 772 / 562-9923 Fax: 772 / 562-8487 |

CASE MANAGEMENT COORDINATION OF CARE DEPARTMENT

The Case Management Coordination of Care Department provides services to members who experience complex health conditions or critical events that require the extensive use of resources and assistance navigating Florida Health Care Plans (FHCP) to facilitate the appropriate delivery of care and health coaching. Case Management Coordination of Care is considered a voluntary program and all eligible members have the right to participate or decline participation.

The aims of the Case Management Coordination of Care Program are to improve the health and quality of life of our members, identify and reduce socio-economic barriers, reduce inappropriate utilization of emergency department visits, reduce hospitalizations and re-admissions, and partner with providers to promote treatment plan compliance. The Community Resource Services does not substitute services for urgent evaluation or placement.

Florida Health Care Plans' Chronic Complex Care program assists members with complex health conditions that would benefit from additional support by a Registered Nurse Care Coordinator. The Registered Nurse Care Coordinator provides advocacy and education to help members navigate through the healthcare continuum, access appropriate care, and gain empowerment through self-management of lifestyle practices that can reduce disease progression and complications. The Chronic Complex Care program includes Transplant Case Management from pre-transplantation to one year post transplant and as needed.

Florida Health Care Plans' remote patient management program, Interactive Health at Home, allows their clinical team to monitor the member's daily vitals and when followed by Complex Care, notify the Registered Nurse Care Coordinator when there is a change that requires attention. Through the use of daily health sessions, the Remote Monitoring program helps to create positive behavior change and self- management skills. By providing monthly reports, providers gain key insights on the health habits of our members, receiving only timely, accurate, and actionable data. Use of this program promotes improved clinical efficiencies, reduced hospitalizations, and improved outcomes for members with chronic conditions. The peripheral offered are scale, blood pressure cuff, pulse oximetry, manual entry of FHCP glucose monitor.

Florida Health Care Plans' In-Home Providers- Home Docs for Volusia, Flagler, and Seminole Marketplace and Doctors at Home for Seminole and Brevard Marketplace are offered through the Case Management Coordination of Care Department. The service helps to supplement primary care services in the home. The initial visit for transition of care occurs within three business days and primary care services within seven business days. The goals of the In-Home Providers are to improve access to healthcare for homebound members to reduce the risk of disease progress ion; reduce risk of fragmented care; early interventions to reduce the need of the emergency department, hospitalization, and urgent care through management by primary care services; and facilitate transitional care for members discharged from the hospital to home with limited support to ensure compliance with follow up care, medication management, and reduce complications for the purpose to enhance quality of care.

Additional Case Management Coordination of Care information on the following page

CASE MANAGEMENT COORDINATION OF CARE DEPARTMENT (Continued)

Criteria for enrollment in case management may include members with new diagnoses, acute or uncontrolled chronic diseases and referrals through proactive data screening or referral of a member who requires any of the following:

Healthcare related advocacy across the continuum

Member education

Assistance with monitoring and treatment

Assistance with obtaining needed community resources

Assistance with health conditions compromised by psycho-social or behavioral health needs

Any clinical situation requiring care coordination to enhance continuity of care and quality of life

Florida Health Care Plans' Community Resource Services works in partnership with members and providers/referral sources to address the socioeconomic needs of members to improve access to healthcare related services through utilization of agencies and community partners. The Community Resource Coordinators will complete individualized needs assessments and connect members with appropriate existing resources offered through agencies or within their community. The Community Resource Services does not substitute services for urgent evaluation or placement. The goal of the Community Resource Services is to assist members with significant socioeconomic strain to identify actual or potential barriers through needs assessments for the purpose to improve access to healthcare by providing available community resources, or agency related services, and provide navigation through the continuum:

Facilitate the coordination of healthcare delivery through education of available resources that can reduce socioeconomic strain Assist with access of resources available within the community or agencies

Provide education of community services or agencies that may or may not have fees associated

Facilitates member access to existing financial resources, such as those public assistance programs available through the Social Security Administration or Department of Children and Families

Additional Case Management Coordination of Care information on the following page

CASE MANAGEMENT COORDINATION OF CARE DEPARTMENT (Continued)

There are various methods to submit a referral for the CM Coordination of Care or Community Resource services:

Telephone Contact: Toll free 855 / 205-7293 or 386 / 238-3284

Referral form available through the Provider Handbook

Fax: 386 / 238-3271

Website: www.fhcp.com

Email: cmanagement@fhcp.com

Internal: E.H.R. Task

The Case Management Coordination of Care Department does not substitute for urgent evaluation or intervention by their healthcare providers; replace home health care or emergent services such Department of Children and Family, emergent placement to alternative living, skilled placement or staffing, or in-home safety evaluations; nor direct home health care or skilled placement referrals to the Case Management Utilization Review Department.

CHIROPRACTIC

Member can self-refer to this specialty and will be able to call and schedule an appointment without an order from a physician.

| Kevin G. Fogarty, D.C. #045632 All ages | 839 Barton Blvd., Rockledge, FL 32955 | 321 / 636-5200 Fax: 321 / 639-0418 |
|---|--|---|
| Janaina C. Strater, D.C. #10N885 Joseph J. Strater, D.C. #10F388 Patients newborn and older | Strater Family Chiropractic 1950 Viera Blvd. Ste 106 Rockledge, FL 32955 | 321 / 425-4620 Fax: 321 / 425-4690 |
| Tanya Schrumpf, D.C. #059644 All ages | Florida Sports & Spinal Rehab 3910 S. Washington Ave., Ste.109 Titusville, FL 32780 8043 Spyglass Hill Rd. Ste. 102 Melbourne, FL 32940 | 321 / 267-0188 Fax: 321 / 267-0611 321 / 757-6899 Fax: 321 / 757-6859 |
| Nicholas Trastelis, D.C. #076459 All ages | Titusville Accident & Injury 850 Century Medical Dr. Titusville, FL 32796 Cocoa Accident & Injury 840 N. Cocoa Blvd. Ste. A Cocoa, FL 32922 Melbourne Accident & Injury 2351 W. Eau Gallie Blvd., Ste. 8 Melbourne, FL 32935 | 321 / 567-4984 Fax: 321 / 567-7626 321 / 735-9050 Fax: 321 / 735-9429 321 / 622-6610 Fax: 321 / 622-6716 |

COLOGUARD TESTING

The Physician's office will need to complete the Cologuard Requisition Form available at www.cologuardtest.com. Complete the form and fax the completed form to the number noted on the bottom of the form. Patient Insurance/Billing Information must be completed for FHCP to pay for the test. The easiest option would be to copy the patient's FHCP card and attach it to the requisition.

- Cologuard is for individuals 45 years or older, and at average risk.
- Cologuard looks for blood and DNA associated with colon cancer and pre-cancereous growth found in a person's stool sample.

Once ordered by your office, a Cologuard box is delivered to the patient's home via UPS. Patients collect their sample on their own time and use a prepaid return shipping label to send the specimen to Exact Sciences Laboratories in Madison, WI. for processing. Test results are sent directly to your office within a few weeks. Please fax a copy of the test results to FHCP at 386 / 481-5009. Exact Sciences also conducts follow up calls to drive high patient compliance. You can learn more about Cologuard at www.cologuardtest.com/hcp.

Cologuard is not a replacement for diagnostic or surveillance colonoscopy in high-risk individuals.

COLONOSCOPY / SCREENING

Member can self-refer to this specialty and will be able to call and schedule an appointment without an order from a physician. Cologuard Testing instructions is listed under Cologuard Testing.

| Khalid George, M.D. #08004 | Parrish Medical Group | 321 / 268-6224 |
|--|---|---------------------------------------|
| Patients 18 years and older | 825 Century Medical Dr., Ste. A Titusville, FL 32796 | Fax: 321 / 268-6229 |
| Peter Koretsky, M.D. #10M632 | Peter Koretsky, M.D. | 321 / 254-7375 |
| Patients 18 years and older | 2955 Pineda Plaza Way, Ste. 115, Melbourne, FL 32940 | Fax: 321 / 254-7145 |
| Adwait Jathal, M.D. #044346 John Turse, M.D. #044347 Patients 18 years and older | Medical Associates of Brevard, LLC 200 Michigan Ave., Melbourne, FL 32901 | 321 / 952-0700 Fax: 321 / 952-4444 |

Additional Colonoscopy Screening information on the following page

COLONOSCOPY / SCREENING (continued)

| William Rylander, M.D. #045313 Patients 18 years and older | Florida Digestive Health Specialists 407 S. Washington Ave., Ste. 1 Titusville, FL 32796 | 321 / 385-0884 Fax: 321 / 385-9578 |
|---|--|--|
| Francisco Aguilo-Seara, M.D. #074989 Patients 18 years and older | 1268 US Hwy. 1 Rockledge, FL 32955 | 321 / 433-3000 Fax: 321 / 433-3001 |
| Murali Krishna, M.D. #075427 Patients 18 years and older | 1009 Harvin Way, Ste. 110 Rockledge, FL 32955 3165 Suntree Blvd. Ste. 101 Rockledge, FL 32955 | 321 / 301-4546 Fax: 321 / 301-4547 |
| Andrew Tobkes, M.D. #059302 Patients 18 years and older | 1009 Harvin Way, Ste. 100 Rockledge, FL 32955 | 321 / 632-0497 Fax: 321 / 631-7746 |
| Shireen Gadallah, M.D. #119305 Patients 18 years and older | Digestive and Liver Specialists, P.A. 25 E. Silver Palm Ave. Melbourne, FL 32901 | 321 / 725-4150 Fax: 321 / 733-1335 |
| Alejandro Perez, M.D. #067857 Tania Lopez, D.O. #140242 Patients 18 years and older | Steward Gastroenterology Associates 8005 Bay St. Ste.1 Sebastian, FL 32958 3745 11 th Cir., Ste. 103 Vero Beach, FL 32960 | 772 / 589-0580 Fax: 772 / 589-0760 772 / 567-4825 Fax: 772-567-8856 |
| Robert Barbati #047929 Patients 18 years and older | Melbourne GI Center 1051 S. Hickory St. Ste. K Melbourne, FL 32901 | 321 / 434-1919 Fax: 321 / 434-1921 |

Additional Colonoscopy Screening information on the following page

COLONOSCOPY / SCREENING (continued)

| Akriti Dewanwala, M.D. #066760 George Christophi, M.D., PhD #080350 Patients 18 years and older | Steward Gastroenterology Associates 8075 Spyglass Hill Rd., Ste. 101 Melbourne, FL 32940 111 Longwood Ave. Rockledge, FL 32955 7227 N. US Hwy. 1, Ste. 220 Cocoa, FL 32927 | 321 / 255-8008 Fax: 321 / 255- 8009 321 / 637-2345 Fax: 321 / 637-2349 |
|---|---|---|
| Justin Gomez, M.D. #068286 Vanessa Kuwajima, M.D. #096123 Patients 20 years and older | 1273 Florida Ave. South Rockledge, FL 32955 | 321 / 690-0002 Fax: 321 / 632-1358 |
| Robert M. Barbati, M.D. #047929 Francisco Ruiz, M.D. #043852 Patients 18 years and older | Steward Medical Group 240 N. Wickham Rd., Ste. 309 / 311 Melbourne, FL 32935 | 321 / 752-1630 Fax: 321 / 690-6578 |

CONTRACEPTION

A list of FHCP covered oral contraceptives and contraception appliance order forms can be found online at FHCP Medication Formularies. Contraception benefits can be verified with the FHCP Provider Benefit & Eligibility Department at 844 / 615-4024 or 386 / 615-4024.

CT SCANS

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

EXCEPTIONS NOTED ON THE FOLLOWING:

The exceptions to the above are:

- Breast MRI's
- Sestamibi Scan/Parathyroid Scan (Endocrinologists and Cardiologists can order with no prior authorization)
- Stereotactic Breast Biopsy
- Ultrasound Guided Needle Breast Biopsy
- CT Colonography (Virtual Colonoscopy)
- Pill Cam
- Genetic Testing
- Hida Scan
- PET SCAN

REQUIRES PRIOR AUTHORIZATION. Please complete the "FHCP Referral Form" found at https://www.fhcp.com/for-providers/ under the Referrals, Prior Authorizations, and Orders tab. Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP's Central Referrals Department at 386-238-3253. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

Routine requests: Non-urgent and elective procedures should not be scheduled until approval is obtained to avoid patient financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible, as it may take up to 14 calendar days for determination of authorization.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as urgent requests. Physician offices should call FHCP Central Referrals Department at 386.238.3230 to discuss urgent cases with a clinician, rather than faxing the request.

- (H) Outpatient Hospital Department/Facility
- (N) Outpatient Non-Hospital Facility

Out of pocket costs may vary depending on location or benefit plan

Additional CT Scan information on the following page:

CT SCANS (continued)

| Parrish Medical Center (H) | 951 N. Washington Ave., Titusville, FL 32796 | 321 / 268-6111 Fax: 321 / 268-6850 |
|--|--|---------------------------------------|
| Parrish Healthcare Center at Port St. John (H) | 5005 Port St. John Pkwy., Port St. John, FL 32927 | 321 / 636-9393 Fax: 321 / 636-9788 |
| Parrish Medical Group Diagnostic Center Titus Landing (N) | 250 Harrison St., Ste. 100 Titusville, FL 32780 | 321 / 268-6674 Fax: 321-268-6820 |
| Rockledge Regional Medical Center Diagnostic Services (H) | 2400 N. Courtenay Pkwy., Merritt Island, FL 32953 | 321 / 637-3030 Fax: 321 / 690-6744 |
| Rockledge Regional Medical Center (H) | 110 Longwood Ave., Rockledge, FL 32955 | 321 / 636-2211 Fax: 321 / 637-2840 |
| Melbourne Regional Medical Center (H) | 250 N. Wickham Rd., Melbourne, FL 32935 | 321 / 752-1200 Fax: 321 / 242-8310 |
| Sebastian River Medical Center (H) | 13695 US Hwy. 1 Sebastian, FL 32958 | 772 / 589-5000 Fax: 321 / 633-1283 |
| NSI Melbourne (N) | 2222 S. Harbor City Blvd., Ste. 520, Melbourne, FL 32902 | 321 / 409-9990 Fax: 321 / 409-9989 |
| NSI Merritt Island (N) | 255 N. Sykes Creek Pkwy., Merritt Island, FL 32953 | 321 / 454-6335 Fax: 321 / 454-4897 |

Additional CT Scan information on the following page:

CT SCANS (continued)

| Atlantis Diagnostics (N) | 1344 S. Apollo Blvd., Ste. 102, Melbourne, FL 32901 6100 Minton Rd., Ste. 100, Palm Bay, FL 32907 845 Century Medical Dr., Ste. A Titusville, FL 32796 | 321 / 777-7888 Fax: 321 / 773-7738 321 / 309-2928 Fax: 321 / 309-2930 321 / 529-6102 Fax: 321 / 802-6863 |
|--------------------------------------|--|---|
| Florida Diagnostic Imaging, Inc. (N) | 5201 Babcock St. NE, Ste. 5 Palm Bay, FL 32905-4637 | 321 / 676-5323 Fax: 321 / 951-9253 |
| University Center Imaging (N) | 1800 W. Hibiscus Blvd., Suite 100, Melbourne, FL 32901 6300 N. Wickham Road, Suite 100, Melbourne, FL 32940 | 321 / 726-3800 Fax: 321 / 726-3842 321 / 775-7100 Fax: 321 / 775-7101 |
| Viera Diagnostic Center (N) | 7000 Spyglass Court, Ste. 260, Viera, FL 32940 6609 N. Wickham Rd., Ste.101 Melbourne, FL 32940 | 321 / 254-7880 Fax: 321 / 254-7707 Same phone & fax for all locations |
| Rockledge MRI & PET Center (N) | 1910 Rockledge Blvd., Suite 102 Rockledge, FL 32955 | 321 / 636-6599 Fax: 321 / 636-6614 |

DENTAL SERVICES - MEDICAL

INSTRUCTIONS: Complete the FHCP Referral Form located on FHCP.com. Attach pertinent documentation to substantiate the request and forward by fax (386 / 238-3253) to FHCP's Central Referrals at the Holly Hill facility. The Referral Department will review the request and if approved will forward the referral and clinical information to the provider for scheduling purposes.

Routine requests: Non-urgent and elective procedures should not be scheduled until approval is obtained to avoid patient financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible, as it may take up to 14 calendar days for determination of authorization.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as *urgent* requests. Physician offices should call FHCP Central Referrals Department at 386.238.3230 to discuss urgent cases with a clinician, rather than faxing the request.

ORAL SLEEP APNEA APPLIANCES

TMJ SERVICES AND MEDICAL DENTAL SERVICES

DERMATOLOGY

Member can self-refer to this specialty and will be able to call and schedule an appointment without an order from a physician.

| Richard C. Kirkpatrick, M.D. #10B303 Andrew G. Miner, M.D. # 045629 Mario J. Sequeira, M.D. # 109619 All ages | Brevard Skin and Cancer Centers 1286 Florida Ave., S., Rockledge, FL 32955 4500 Hopkins Ave. S., Titusville, FL 32780 8059 Spyglass Hill Rd., Ste. 103, Viera, FL 32940 1071 Port Malabar Blvd. N.E., Ste. 101 Palm Bay, FL 32905 150 N. Sykes Creek Pkwy., Ste 102 Merritt Island, FL 32952 | 321/636-7780 Fax: 321/636-1152 Same phone and fax for all locations |
|--|---|---|
| Michael Spicer, M.D. #045630 Alexandra Grammenos D.O. #096262 All ages accepted | Brevard Medical Dermatology, P.A. 7960 N. Wickham Rd., Ste. 103 Melbourne, FL 32940 800 Century Medical Dr., Ste. B, Titusville, FL 32796 695 Cone Park Court Merritt Island, FL 32952 | 321 / 428-4737 Fax: 321 / 225-8931 321 / 567-7530 Fax: 321 / 225-8931 321 / 453-3360 Fax: 321 / 453-4586 |
| Kristin Smallwood, M.D. #10F608 | Atlantic Dermatology, LLC | 321 / 784-8811 |
| All ages accepted | 1980 N. Atlantic Ave., Ste. 722 Cocoa Beach, FL 32931 | Fax: 321 / 799-4422 |
| Michael Gutierrez, M.D. #142344 | Mid Florida Dermatology Associates | 407 / 299-7333 |
| All ages | 3021 W. Eau Gallie Blvd., Ste. 102 Melbourne, FL 32934 | Fax: 407 / 412-5907 |

Additional Dermatology information on the following page

DERMATOLOGY (continued)

| Betsy Cooduvalli, D.O. #059658 Ruben A Moreno, M.D. #044309 18 years and older | Florida Dermatology Associates, Inc. 80 Woodland Ave., Cocoa Beach, FL 32931 5070 Minton Rd., Ste. 5, Palm Bay, FL 32907 4260 North US Hwy 1, Cocoa, FL 32927 500 N. Washington Ave., Ste. 109 Titusville, FL 32796 7640 N. Wickham Rd., Ste. 118 Melbourne, FL 32940 | 321 / 768-1600 Fax: 321 / 799-4903 Same phone and fax for all locations |
|---|--|--|
| Sumeet Thareja, M.D. #057055 Shalini Thareja, M.D. #098347 16 years and older | Indigo Dermatology, LLC 675 S. Babcock St., Melbourne, FL 32901 5200 Badcock St. NE Ste. 107 Palm Bay, FL 32905 1019 Harvin Way, Ste. 120 Rockledge, FL 32955 | 321 / 265-4300 Fax: 321 / 956-8471 |
| Jason Lockridge, M.D. #082233 Theodore Schiff, M.D. #060729 Shery Varghese, M.D. #069543 Andrew Styperek, M.D. #049041 Robert Weltman, M.D. #060721 All ages | Water's Edge Dermatology 1761 Palm Bay NE, Palm Bay, FL 32905 1730 E. Merritt Island Causeway, Merritt Island, FL 32952 1705 Berglund Lane Ste. 103 Melbourne, FL 32940 2395 S Washington Ave., Ste.1 Titusville, FL 2780 | 321/220-6400 Fax: 321 / 220-6401 321 / 877-3440 Fax: 321 / 735-8377 321 / 294-5800 Fax: 321 / 241-4578 321 / /385-7979 Fax: 321 / 3855-7978 |
| Anand Haryani #078027 Divya Haryani #089960 All ages | 8745 US Hwy 1 Sebastian, FL 32976 311 Barefoot Blvd., Ste 1 Barefoot Bay, FL 32976 | 772 / 217-5362 Fax: 772 / 218-7267 Same phone and fax for both locations |
| Cynthia Halcin, M.D. #103194 All ages | 830 Executive Ln., Ste 110 Rockledge, FL 32955 | 321 / 394-8000 Fax: 321 / 394-8002 |

DIABETES EDUCATION

Prior authorization from the FHCP Central Referrals Department is not needed. scheduled through the main office and will be set at a location most convenient for the member. The Department will advise you of the scheduling protocol. Members can self-refer, but a referral is also encouraged, you may receive a task from one of our educators. Always document ICD-10 code for service requested.

Jennifer Badillo, RN, BSN
MaryBeth Curtiss, RDN, LDN, CDE, CDCES
Deborah Kelleher, MS, RDN, LDN
Andrea Likens, RDN, LDN, CDE, CDCES
Kathleen MacNeill, MSN, RN, BC-ADM, CDCES
Tiffany McClure, RDN, LDN
Catherine Robinson, MS, RDN, LDN, CDCES
Adults only

FHCP Center 330 N. Clyde Morris By Suite 9 Daytona Beach, FL 32114

Classes available at various locations or on an individual basis depending on the need. Classes available at various locations including Brevard, Titusville, Lake Mary, St. Augustine, Flagler, Seminole and Volusia County FHCP centers

Centralized Phone/Fax 386 / 676-7133 Fax: 386 / 238-3228

Services provided include, but not limited to:
Diabetes Education 10 hours, Day, Evening and one on one
Carbohydrate Counting
Gestational Diabetes
Insulin Start
CSII Pump management and Continuous Glucose Management Systems (CGMS)
Medical Nutrition Therapy
Hyperlipidemia
Chronic Kidney Disease
Hyperlipidemia

Hypertension

Diabetes Prevention

Nutritional Game Plan- Refresher courses

DIALYSIS SERVICES

The Nephrologists office should call the dialysis center directly to schedule an appointment. Pre-authorization from the Referral Department is not needed, and a FHCP Referral form does not need to be completed.

| Parrish Medical Dialysis Center | 830 Medical Center Dr., Ste. C, Titusville, FL 32796 | 321 / 269-6270 Fax: 321 / 383-1625 |
|--|--|--|
| DaVita – Melbourne Dialysis | 4175 West Haven Ave., Ste 15 Melbourne FL 32901 | 321 / 956-6252 Fax : 321 / 956-6464 |
| DaVita – North Brevard Dialysis | 250 Harrison St., Ste. 110 Titusville, FL 32780 | 321 / 383-1345 Fax : 321 / 268-4875 |
| DaVita -Titus Landing Home Training | 250 Harrison St., Ste. 310 Titusville, FL 32780 | 321 / 383-2357 Fax: 321 / 383-2362 |
| North Melbourne Dialysis ALL ADMISSIONS call 407 / 843-6110 Ext 1107 | 14 Suntree PL., Ste. 102 Melbourne, FL 32940 | 321 / 253-9033 Fax : 321 / 253-8632 |
| Palm Bay Kidney Center ALL ADMISSIONS call 407 / 843-6110 Ext 1107 | 220 Medplex Pkwy, NE Palm Bay, FL 32907 | 321 / 722-2649 Fax: 321 / 722-2716 |
| Melbourne Kidney Center ALL ADMISSIONS call 407 / 843-6110 Ext 1107 | 1400 S. Apollo Blvd. Melbourne, FL 32901 | 321 / 724-0431 Fax : 321 / 728-7562 |

Additional Dialysis Services on the following page

DIALYSIS SERVICES (continued)

| Fresenius Medical / Kidney Care | 577 Barnes Blvd., Ste.100 Rockledge, FL 32955 | 321 / 636-9067 Fax: 321 / 636-9285 |
|--|---|--|
| | 450 Malabar Rd., SE Unit 101 Palm Bay, FL 32907 | 321 / 409-0874 Fax: 321 / 733-7362 |
| | 874 Dixon Blvd. Cocoa, FL 32922 | 321 / 343-3726 Fax: 321 / 343-3727 |
| Fresenius Medical Care – Brevard Home Therapies | 2200 W. Eau Gallie Blvd., Ste.202A Melbourne, FL 32935 | 321 / 259-1181 Fax: 321 / 259-1188 |
| RAI – S. Courtenay Merritt Island | 245 S. Courtenay Pkwy., Ste A. Merritt Island, FL 32952 | 321 / 452-0020 Fax: 321 / 453-4366 |
| Renal Care Group Brevard | 1355 Palm Bay Rd. Palm Bay, FL 32905 | 321 / 768-9801 Fax: 321 / 768-9826 |
| U.S. Renal Care Viera Dialysis | 8041 Spyglass Hill Rd., Ste. 101 Viera, FL 32940 | 321 / 254-4553 Fax : 321 / 254-9386 |
| Sebastian River Medical Center (in patient only) | 13695 US Hwy. 1 Sebastian, FL 32958 | 772 / 589-5000 Fax : 321 / 633-1283 |

DISEASE MANAGEMENT PROGRAMS

HEALTH, WELLNESS AND DISEASE MANAGEMENT PROGRAMS

FHCP offers members a variety of health, wellness and disease management programs and services at little or no cost. Members are not limited by the number of programs they may participate in. For more information, go to **FHCP.com** or call the number listed under each program, Monday through Friday from 8 a.m. to 5 p.m. Hearing impaired call TRS Relay 711.

Case Management - Coordination of Care

This is a free program offered to members who may benefit from assistance with coordinating their medical, psychosocial, and financial needs. Working with members and their physicians, Case Managers can provide the education and resources needed for members to better understand and comply with their plans of care. Other programs are available to meet your health care needs; these include remote patient monitoring, in-home medical management and community resources coordination. A Case Manager will help you determine which programs are right for you. The FHCP Case Management Department can be reached at **386-238-3284** or toll free at **1-855-205-7293**.

Hypertension (high blood pressure)

FHCP offers a two-hour hypertension self-management class taught by Registered Dietitians. This free class focuses on the DASH (Dietary Approaches to Stop Hypertension) diet and low sodium education. For more information or to register, call the FHCP Diabetes/Health Education Department at 386-676-7133 or toll free at 1-877-229-4518.

Diabetes Education Program

Recognized by the American Diabetes Association (ADA), and conducted by FHCP registered nurses and registered dietitians/Certified Diabetes Educators (CDEs), this free 10-hour diabetes education program covers: diabetes overview, complications, signs and symptoms of high and low blood sugar, lifestyle modifications, medications, nutrition, monitoring guidelines (HgbA1C, blood glucose meters, blood pressure, weight), and foot, skin, and dental care. In addition, CDEs are also available for individual appointments. For more information, contact the FHCP Diabetes/Health Education Department at 386-676-7133 or 1-877-229-4518

Nutrition Game Plan for Diabetes

This two-hour session is recommended for members who have completed the 10-hour Diabetes Education Program. The class reinforces disease specific nutrition education and answers questions regarding diabetes. For more information, call the FHCP Diabetes/Health Education Department at 386-676-7133 or 1-877-229-4518.

Additional Disease Management information on the following page

DISEASE MANAGEMENT PROGRAMS (continued)

Diabetes Prevention Program

This free, two-hour class is designed to help members identify risk factors for developing diabetes. It includes information about nutrition, exercise, and behavioral strategies for prevention. A more intense diabetes prevention program also is available. For more information, call the FHCP Diabetes/Health Education Department at 386-676-7133 or 1-877-229-4518

Healthy Heart Nutrition Program

This free class helps members identify risk factors for heart disease and offers tips for improving lifestyle to reduce those risks. For more information, call the FHCP Diabetes/Health Education Department at 386-676-7133 or 1-877-229-4518.

Osteoporosis

This program is for members who are at risk for or have been diagnosed with Osteoporosis or Osteopenia. Therapists at Ability Health Services will perform an evaluation and physical assessment to determine strength, endurance and activity level. Members can call Ability directly; no referral is needed. Co-pay/co-insurance and policy limits may apply. For more information or to obtain a list of facilities, call FHCP Member Services at **386-615-4022** or **1-877-615-4022**.

Preferred Fitness / Gym Access

This free fitness program is provided to FHCP Medicare members, certain employer groups who elect this coverage and members who enroll in individual plans with gym access. Eligible members have unlimited access to a variety of quality health and fitness facilities in Volusia, Flagler, Brevard, St. Johns and Seminole counties. For a current list of facilities, visit our website or call FHCP Member Services at **386-615-4022** or **1-877-615-4022**.

Weight Management

"Eat Right, Move Right" is a free six-week course that promotes a lifestyle change approach to weight loss for members with a Body Mass Index (BMI) over 27. Class topics include how to increase activity, improve eating habits, and change behaviors for permanent weight loss. Members will learn to set realistic goals, make behavior changes, use the USDA plate method, manage dining out experiences, and change food shopping habits. For more information, call the FHCP Diabetes/Health Education Department at **386-676-7133** or **1-877-229-4518**.

Smoking Cessation

Tobacco Free Florida (TFF) is a free, statewide smoking cessation and prevention campaign. The program is managed by the Florida Department of Health through the Bureau of Tobacco Prevention. Smokers and smokeless tobacco users interested in assistance with quitting are encouraged to call the Florida Quitline at 1-877-U-CAN-NOW (877-822-6669) to speak with Quit Coach®.

To access TFF's additional quit smoking resources, visit the Tobacco Free Florida website at tobaccofreeflorida.com.

DURABLE MEDICAL EQUIPMENT

The requesting provider's office should fax the order along with supporting documentation direct to Apria Healthcare.

All patient (regardless of group type) must meet STRINGENT evidence based medical criteria guidelines for the specific equipment or supplies being ordered. If patient does not meet the criteria, Apria Healthcare will refer the case to the FHCP Referral Department for review.

Please include the following with order:

- FHCP member information
- Physician signed order
- Clinical notes
- Length of need (note nebulizers do not require a length of need)

| Apria Healthcare, Inc. #011216 Wheelchairs Walkers and canes Mastectomy bras Nebulizers CPAP machines and supplies Mattress gel overlays and pads Oxygen | 274 N. Wickham Rd., Melbourne, FL 32935 | Customer Care Center 855 / 613-8303 Fax: 386 / 673-4403 After-Hours Care Center 386 / 274-4809 |
|---|---|--|
|---|---|--|

- **OXYGEN ORDERS GUIDELINES** To request oxygen for a FHCP member, please supply one of the following: an arterial blood gas study performed within 30 days of the order, if not conducted prior to a hospital discharge, an arterial oxygen saturation, 6 minute walk results, or O2 saturation on Room air must be below 88. If the O2 order is only for night, an overnight oximetry is all that will be required. The order must indicate the liter flow and indicate frequency (i.e. at night only, 24 hours per day).
- POV'S / ELECTRIC WHEELCHAIR ORDERS GUIDELINES FHCP follows evidence based medical criteria guidelines for the eligibility of Power Operated Vehicles (POV's) and Electric Wheelchairs for all members (Medicare and Non-Medicare). Therefore, prior to submitting a referral to Apria Healthcare, the member must have had a Physical Therapy Evaluation specific to the need for and use of the equipment.

Additional DME information on the following page

DURABLE MEDICAL EQUIPMENT (continued)

Physical Therapy Evaluation Providers

Top Tier Sports Medicine 494 N. Harbor City Blvd. Melbourne, FL 32935

Phone: 321-610-7978 Fax: 321-610-7979 Top Tier Sports Medicine 6300 N. Wickham Rd., Ste. 133B Melbourne, FL 32940

Phone: 321-421-7117 Fax: 321-421-7141 Top Tier Sports Medicine 1220 N. Hwy. A1A, Ste. 117 Indialantic, FL 32903

Phone: 321-802-3312 Fax: 321-831-3831

DURABLE MEDICAL EQUIPMENT – SPECIAL

REQUIRES PRIOR AUTHORIZATION. Please complete the "FHCP Referral Form" found at *https://www.fhcp.com/for-providers/* under the *Referrals, Prior Authorizations, and Orders* tab. Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP's Central Referrals Department at **386-238-3253.** The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

Routine requests: non-urgent and elective procedures should not be scheduled until approval is obtained to avoid patient financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible, as it may take up to 14 calendar days for determination of authorization.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as *urgent* requests. Physician offices should call FHCP Central Referrals Department at 386 / 238-3230 to discuss urgent cases with a clinician, rather than faxing the request.

- Vacuum assisted closure devices also see Hyperbaric Oxygen Therapy (HBO) & Vacuum Assisted Closure
- Bone growth stimulators also see Bone Growth Stimulators
- Neuro muscular stimulators
- Splinting systems also see Brace/Orthotics/Prosthetics
- Zoll Life vest also see Zoll Life Vest

EAR, NOSE AND THROAT (ENT)

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

| Jayesh V. Patel, D.O. # 044324 | Jayesh V. Patel, D.O., P.A. | 321 / 269-0059 |
|---|---|---------------------------------------|
| All ages | 2175 A. Cheney Hwy., Titusville, FL 32780 | Fax: 321 / 269-9926 |
| Ronald A. Burk, M.D. #041215 Rachel M. Crain, M.D. #047477 Thomas S. Holt, M.D. # 042565 David M. Whitley, M.D. # 042567 All ages Videostroboscopy and voice Therapy Evaluations available with this provider. Please see Outpatient Rehabilitation for guidelines for the therapy. | Brevard Ear Nose and Throat Center 1099 Florida Ave., Rockledge, FL 32955 | 321 / 632-6900 Fax: 321 / 639-7222 |
| Steven Ho, M.D. #043844 Patients 18 years and older | Space Coast Ear, Nose and Throat Associates 1344 S. Apollo Blvd., Ste. 301, Melbourne, FL 32901 | 321 / 676-2353 Fax: 321 / 951-9267 |
| Michael Widick, M.D. #044322 | Atlantic ENT, LLC | 321 / 799-9797 |
| All ages | 333 West Cocoa Beach Cswy., Ste. B, Cocoa Beach, FL 32931 | Fax: 321 / 799-3393 |
| David Malis, M.D. #044323 | Family ENT & Audiology | 321 / 254-5437 |
| All Ages | 1499 S. Harbour City Blvd., Ste. 303, Melbourne, FL 32901 | Fax: 321 / 254-4543 |
| Timothy Tudor, D.O. #068734 Patients 2 years and older | Steward Medical Group d/b/a Steward ENT Specialists 12920 US Hwy. 1, Ste. B Sebastian, FL 32958 | 772 / 228-9808 Fax: 772 / 228-9844 |

ECHOCARDIOGRAMS

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

(H) - Outpatient Hospital Department/Facility

(N) – Outpatient Non-Hospital Facility

Out of pocket costs may vary depending on location or benefit plan

| Parrish Medical Center (H) | 951 N. Washington Ave., Titusville, FL 32796 | 321 / 268-6111 Fax: 321 / 268-6850 |
|--|---|--|
| Parrish Healthcare Center at Port St. John (H) | 5005 Port St. John Pkwy., Port St. John, FL 32927 | 321 / 636-9393 Fax: 321 / 636-9788 |
| Rockledge MRI & PET Center (N) | 1910 Rockledge Blvd., Suite 102 Rockledge, FL 32955 | 321 / 636-6599 Fax: 321 / 636-6614 |
| University Center Imaging (N) | 1800 W. Hibiscus Blvd., Suite 100, Melbourne, FL 32901 6300 N. Wickham Road, Suite 100, Melbourne, FL 32940 | 321 / 726-3800 Fax: 321 / 726-3842 321 / 775-3800 Fax: 321 / 775-7101 |
| Melbourne Regional Medical Center (H) | 250 N. Wickham Rd., Melbourne, FL 32935 | 321 / 752-1200 Fax: 321 / 242-8310 |
| Rockledge Regional Medical Center (H) | 110 Longwood Ave., Rockledge, FL 32955 | 321 / 636-2211 Fax: 321 / 637-2840 |

Additional Echocardiograms information on the following page

ECHOCARDIOGRAMS (continued)

| Sebastian River Medical Center (H) | 13695 US Hwy. 1 Sebastian, FL 32958 | 772 / 589-5000 Fax: 321 / 633-1283 |
|------------------------------------|-------------------------------------|---------------------------------------|
|------------------------------------|-------------------------------------|---------------------------------------|

EEG TESTING

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

- (H) Outpatient Hospital Department/Facility
- (N) Outpatient Non-Hospital Facility

Out of pocket costs may vary depending on location or benefit plan

| Parrish Medical Center (H) | 951 N. Washington Ave., Titusville, FL 32796 | 321 / 268-6111 Fax: 321 / 268-6850 |
|---------------------------------------|--|---------------------------------------|
| Melbourne Regional Medical Center (H) | 250 N. Wickham Rd., Melbourne, FL 32935 | 321 / 752-1200 Fax: 321 / 242-8310 |
| Rockledge Regional Medical Center (H) | 110 Longwood Ave., Rockledge, FL 32955 | 321 / 636-2211 Fax: 321 / 637-2840 |
| Sebastian River Medical Center (H) | 13695 US Hwy. 1 Sebastian, FL 32958 | 772 / 589-5000 Fax: 321 / 633-1283 |

EEG TESTING – VIDEO

REQUIRES PRIOR AUTHORIZATION. Please complete the "FHCP Referral Form" found at *https://www.fhcp.com/for-providers/* under the *Referrals, Prior Authorizations, and Orders* tab. Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP's Central Referrals Department at **386-238-3253.** The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

Routine requests: non-urgent and elective procedures should not be scheduled until approval is obtained to avoid patient financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible, as it may take up to 14 calendar days for determination of authorization.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as *urgent* requests. Physician offices should call FHCP Central Referrals Department at 386.238.3230 to discuss urgent cases with a clinician, rather than faxing the request.

| Wasim Niazi, M.D. #044376 Patient 16 years and older | Brevard Neurology Associates 1910 Rockledge Blvd., Ste. 101, Rockledge, FL 32955 | 321 / 636-8366 Fax: 321 / 636-3985 |
|--|---|---------------------------------------|
| RSC Diagnostic Services Patients 3 months and older | RSC Diagnostic Service – Mobile 331 Melrose Dr., Ste. 145 Richardson, TX 75080 | 877 / 333-8575 Fax: 800 / 840-2626 |

Services for 24-72 ambulatory EEG video monitoring shall be rendered in the Physician's office or the Member's place of residence.

ELECTROCARDIOGRAMS (EKG'S)

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

• ALL CONTRACTED FHCP BREVARD COUNTY CARDIOLOGISTS AND PCPS CAN PERFORM EKGS IN THEIR OFFICE FOR THEIR FHCP PATIENTS.

| FHCP Center – Palm Bay (N) | 5151 Babcock St., NE Palm Bay, FL 32905 | 321 / 567-7760 Fax: 321 / 567-7761 |
|-----------------------------|---|---------------------------------------|
| FHCP Center – Edgewater (N) | 239 N. Ridgewood Ave., Edgewater, FL 32132 BY APPOINTMENT ONLY | 386 / 427-4868 Fax: 386 / 427-6350 |

EMG TESTING

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol. FHCP CONTRACTED NEUROLOGISTS CAN PERFORM EMG TESTING IN THEIR OFFICES FOR THEIR FHCP MEMBERS

| Rockledge Regional Medical Center (H) | 110 Longwood Ave., Rockledge, FL 32955 | 321 / 636-2211 Fax: 321 / 637-2840 |
|---------------------------------------|--|---------------------------------------|
| Parrish Medical Center (H) | 951 N. Washington Ave., Titusville, FL 32796 | 321 / 268-6111 Fax: 321 / 268-6850 |
| Melbourne Regional Medical Center (H) | 250 N. Wickham Rd., Melbourne, FL 32935 | 321 / 752-1200 Fax: 321 / 242-8310 |

ENDOCRINOLOGY

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

| Eugene Go, M.D. #042176 Patients 18 years and older | Parrish Medical Group 5005 Port St. John Pkwy., Ste. 2600, Port St. John, FL 32927 | 321 / 504-7375 Fax: 321 / 504-0737 |
|---|--|---------------------------------------|
| Lee Metchick, M.D. #011145 Patients 18 years of age and older Under 18 – case by case basis | Endocrinology of Central Florida, P.A. 109 W. Knapp Ave., Edgewater, FL 32132 | 386 / 427-4544 Fax: 386 / 427-8688 |
| Rajesh Desai, M.D. #044310 Nikhita Dhruv, M.D. #044311 Ervin Szoke, M.D. #046375 Patients 18 years and older | Medical Associates of Brevard, L.L.C. 2290 W. Eau Gallie Blvd., Ste. 100, Melbourne, FL 32935 | 321 / 309-9000 Fax: 321 / 309-9002 |
| Rita Jain, M.D. #050360 Patients 21 years and older | Access Endocrinology, LLC 830 Executive Ln., Ste. 150, Rockledge, FL 32955 | 321 / 877-1800 Fax: 321 / 848-0550 |
| Carolina C. Sarenas, M.D. #042585 Patients 18 years and older Only accepting established patients | Maimonides Medical Group 1295 S. US Hwy. 1, Rockledge, FL 32955 | 321 / 637-6654 Fax: 321 / 433-1119 |

Additional Endocrinologist information on the following page

ENDOCRINOLOGY (continued)

| Ruben Pipek, M.D. #086396 Patients 18 years and older | Suntree Endocrinology 6619 N. Wickham Rd. Melbourne, FL 32940 | 321 / 259-9500 Fax 321 /426-7800 |
|--|--|---------------------------------------|
| Swati Chalaverya, M.D. #088686 Katja Felsinger, M.D. #097872 Patients 18 years and older | Omni Healthcare, Inc. 1344 S. Apollo Blvd., Ste. 2A Melbourne, FL 32901 | 321 / 722-9731 Fax: 321 / 308-0496 |
| Arturo Castro, M.D. #00G324 Patients 18 years and older | Coastal Endocrinology 1300 Florida Ave. Rockledge, FL 32955 | 321 / 301-1692 Fax: 321 / 301-1691 |

FACILITIES: NOT LISTED IN FHCP DIRECTORIES

INSTRUCTIONS: Complete the FHCP Referral Form. Attach pertinent documentation to substantiate the request and forward by fax (386 / 238-3253) to FHCP's Central Referrals at the Holly Hill facility. The Referral Department will review the request and if approved will forward the referral and clinical information to the provider for scheduling purposes.

Routine requests: Non-urgent and elective procedures should not be scheduled until approval is obtained to avoid patient financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible, as it may take up to 14 calendar days for determination of authorization.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as *urgent* requests. Physician offices should call FHCP Central Referrals Department at 386.238.3230 to discuss urgent cases with a clinician, rather than faxing the request.

GASTROENTEROLOGY

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

*For patients under 18 years of age:

REQUIRES PRIOR AUTHORIZATION. Please complete the "FHCP Referral Form" found at *https://www.fhcp.com/for-providers/* under the *Referrals, Prior Authorizations, and Orders* tab. Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP's Central Referrals Department at **386-238-3253.** The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

| Khalid George, M.D. #08004 | Parrish Medical Group | 321 / 268-6224 |
|--|---|---------------------------------------|
| Patients 18 years and older | 825 Century Medical Dr., Ste. A Titusville, FL 32796 | Fax: 321 / 268-6229 |
| Peter Koretsky, M.D. #10M632 | Peter Koretsky, M.D. | 321 / 254-7375 |
| Patients 18 years and older | 2955 Pineda Plaza Way, Ste. 115, Melbourne, FL 32940 | Fax: 321 / 254-7145 |
| Adwait Jathal, M.D. #044346 John Turse, M.D. #044347 Patients 18 years and older | Medical Associates of Brevard, LLC 200 Michigan Ave., Melbourne, FL 32901 | 321 / 952-0700 Fax: 321 / 952-4444 |
| Francisco Aguilo-Seara, M.D. #074989 Patients 18 years and older | 1268 US Hwy. 1 Rockledge, FL 32955 | 321 / 433-3000 Fax: 321 / 433-3001 |

Additional Gastroenterology information on the following page

GASTROENTEROLOGY (continued)

| Andrew Tobkes, M.D. #059302 Patients 18 years and older | 1009 Harvin Way, Ste. 100 Rockledge, FL 32955 | 321 / 632-0497 Fax: 321 / 631-7746 |
|---|---|--|
| Akriti Dewanwala, M.D. #066760 George Christophi, M.D., PhD #080350 Patients 18 years and older | Steward Gastroenterology Associates 8075 Spyglass Hill Rd., Ste. 101 Melbourne, FL 32940 111 Longwood Ave. Rockledge, FL 32955 7227 N. US Hwy. 1, Ste. 220 Cocoa, FL 32927 | 321 / 255-8008 Fax: 321 / 8009 321 / 637-2345 Fax: 321 / 637-2349 |
| Alejandra Perez, D.O. #067857 Tania Lopez, D.O. #140242 Patients 18 years and older | Steward Gastroenterology Associates 8005 Bay St., Ste. 1 Sebastian, FL 32958 3745 11 th Cir., Ste. 103 Vero Beach, FL 32960 | 772 / 589-0580 Fax: 772 / 589-0760 772 / 567-4825 Fax: 772-567-8856 |
| Shireen Gadallah, M.D. #119305 Patients 18 years and older | Digestive and Liver Specialists, P.A. 25 E. Silver Palm Ave. Melbourne, FL 32901 | 321 / 725-4150 Fax: 321 / 733-1335 |
| Robert Barbati #047929 Patients 18 years and older | Melbourne GI Center 1051 S. Hickory St. Ste. K Melbourne, FL 32901 | 321 / 434-1919 Fax: 321-434-1921 |

Additional Gastroenterology information on the following page

GASTROENTEROLOGY (continued)

| Justin Gomez, M.D. #068286 Vanessa Kuwajima, M.D. #096123 Patients 20 years and older | 1273 Florida Ave. South Rockledge, FL 32955 | 321 / 690-0002 Fax: 321 / 632-1358 |
|--|--|---------------------------------------|
| Murali Krishna, M.D. #075427 Patients 18 years and older | 1009 Harvin Way, Ste. 110 Rockledge, FL 32955 3165 Suntree Blvd. Ste. 101 Rockledge, FL 32955 | 321 / 301-4546 Fax: 321 / 301-4547 |
| Robert M. Barbati, M.D. #047929 Francisco Ruiz, M.D. #043852 Patients 18 years and older | Steward Medical Group 240 N. Wickham Rd., Ste. 309 / 311 Melbourne, FL 32935 | 321 / 752-1630 Fax: 321 / 690-6578 |
| William Rylander, M.D. #045313 Patients 18 years and older | Florida Digestive Health Specialists 407 S. Washington Ave., Ste. 1 Titusville, FL 32796 | 321 / 385-0884 Fax: 321 / 385-9578 |

GENETIC TESTING

REQUIRES PRIOR AUTHORIZATION – See below guidelines:

Please do not send a FHCP member directly to a lab.

- FHCP Providers ordering Genetic Testing may provide Genetic Counseling to the FHCP member. Documentation to be included in patient's record
- If the ordering physician cannot provide Genetic Counseling, then the counseling will require prior authorization from the FHCP Referral Department
- Order the Genetic Counseling on the FHCP Referral Form prior to submitting the test request. The FHCP Referral Department will order counseling from INFORMEDDNA (IDNA). Counseling must be completed before the test is requested
- The FHCP Genetic Testing Form will be used to order Genetic Testing only and must be completed in full and sent to the FHCP Referral Department. Fax to 386 / 238-3253 or 855 / 442-8398. Must be received prior to patient being sent for the lab testing. All Genetic Testing will require prior authorization from the FHCP Referral Department
- The revised FHCP Genetic Testing form and the FHCP Referral form are available online at www.fhcp.com PROVIDERS Referrals, Prior Authorizations and Orders
- Ordering Provider will be notified of approval or denial
 If order is approved the FHCP Referral Department will fax the FHCP Order Form back to the ordering provider with the FHCP authorization number noted
- The ordering provider will notify the FHCP member and either give the order form to the FHCP member or send to the FHCP or Quest draw station that patient has requested

GERIATRIC MEDICINE

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

| Pamela Tronetti, D.O. #038027 | Parrish Senior Consultation Center | 321 / 383-9393 |
|-------------------------------|---|---------------------|
| Patients 65 years and older | 805 Century Medical Dr., Ste. A, Titusville, FL 32796 | Fax: 321 / 385-1118 |

GLUCOMETERS

BREVARD COUNTY – GLUCOMETERS WILL BE AVAILABLE IN THE FHCP PHARMACIES AND DIABETIC EDUCATION LOCATIONS

| FHCP Pharmacy – Melbourne | 785 N. Wickham Rd., Melbourne, FL 32935 Monday – Friday 8:30 am – 6:00 pm Sat. 9:00 am – 1:00 pm | 321 / 567-7505 Fax: 321 / 567-7506 |
|----------------------------|--|---------------------------------------|
| FHCP Pharmacy – Palm Bay | 5151 Babcock St., NE Palm Bay, FL 32905 Monday – Friday 8:30 am – 6:00 pm Sat. 9:00 am – 1:00 pm | 321 / 567-7765 Fax: 321 / 567-7763 |
| FHCP Pharmacy – Rockledge | 1954 Rockledge Blvd., Suite 107, Rockledge, FL 32955 Monday – Friday 8:30 am – 6:00 pm Sat. 9:00 am – 1:00 pm | 321 / 567-7503 Fax: 321 / 567-7504 |
| FHCP Pharmacy – Titusville | 1021 S. Washington Ave., Titusville, FL 32780 Monday – Friday 8:30 am – 6:00 pm Sat. 9:00 am – 1:00 pm | 321 / 567-7500 Fax: 321 / 567-7501 |

A member or his/her representative may pick up a meter if they already know how to use it. Meter training must be provided for all newly diagnosed members and American Diabetes Association (ADA) Recognized Diabetes Education Classes offered.

Meters (both new and replacement meters) will be available for FHCP members.

GYNECOLOGY AND WELL WOMAN'S ASSESSMENTS

Member can self-refer to this specialty and will be able to call and schedule an appointment without an order from a physician.

| Manuel Navas Micheo, M.D. #091430 Patients 18 years and older Christina Caito, D.O. #042235 Patients 18 years and older Roseanne Henry, M.D. #074314 Patients 18 years and older Vidya Hate, M.D. #10U242 Patients 16 years and older Denis Perez, M.D. #129843 Patients 16 years and older | Parrish Medical Group. 5005 Port St. John Pkwy., Ste. 2200, Port St. John, FL 32927 250 Harrison St., Titusville, FL 32780 | 321 / 633-8663 Fax: 321 / 633-8618 321 / 633-8691 Fax: 321 / 267-2713 |
|---|--|---|
| Tanya Taival, D.O. #10R596 Patients 16 years and older | 875 Century Medical Dr. Titusville, FL 32796 | 321 / 269-0748 Fax: 321 / 383-2424 |
| Esther Clayton, M.D. #044314 Patients 18 years and older | Dulce Cure and Wellness 410 N. Wickham Rd., Ste. 201 Melbourne, FL 32935 | 321 / 242-0035 Fax: 321 / 242-0075 |
| Vidya Hate, M.D. #096502 Patients 18 years and older | Space Coast Health Centers 836 Century Medical Dr. Titusville, FL 32980 | 321 / 268-6836 Fax: 321 / 225-4286 |
| Jamie P. Burrows, D.O. #055140 Nefertari D. Esemuede, M.D. #043025 Kristy C. Kazemfar, D.O. #043085 Javier J. Soto, M.D. #043023 Patients 18 years and older | Steward Partners in Women's Health 150 N. Sykes Creek Pkwy #300 Merritt Island, FL 32953 7970 N. Wickham Rd. Ste. 101 Melbourne, FL 32940 1133 Seminole Dr. Rockledge, FL 32955 | 321 / 459-1192 Fax: 321 / 459-2304 Fax: 321 / 254-4919 Fax: 321 / 638-9919 |

Additional Gynecology and Well Woman's Assessments information on the following page

GYNECOLOGY AND WELL WOMAN'S ASSESSMENTS (continued)

| James C. Elmer, M.D. #109148 Patients 16 years and older | 300 Fortenberry Rd. Merritt Island, FL 32952 | 321 / 783-2213 Fax: 321 / 392-0497 |
|--|--|---------------------------------------|
| Marja Sprock, M.D. #036997 Patients 18 years and older | Central Florida Urogynecology 101 Eyster Blvd., Rockledge, FL 32955 | 321 / 806-3929 Fax: 321 / 806-3928 |
| Lindsey Bruce, M.D. #069073 Lindsay Goodman, M.D. #073454 Patients 18 years and older | Steward Coastal Gynecology Specialist 840 37 th Pl., Ste. 1 Vero Beach, FL 32960 | 772 / 567-6412 Fax: 772 / 567-4991 |
| Taryn Gallo, M.D. #068702 Patients 18 years and older | Steward Coastal Gynecology Specialist 14430 US Hwy. 1, Ste. 104 Sebastian, FL 32958 | 772 / 589-6400 Fax: 772-589-6441 |
| Nefertari D. Esemuede, M.D. #043025 Kristy C. Kazemfar, D.O. #043085 Patients 18 years and older | Steward Partners in Women's Health 5151 Babcock St., NE Palm Bay, FL 32905 | 321 / 459-1192 Fax: 321 / 459-2304 |

HEARING / AUDIOLOGY TESTING SERVICES

Member can self-refer to this specialty and will be able to call and schedule an appointment without an order from a physician.

| Jayesh V. Patel, D.O. # 044324 | Jayesh V. Patel, D.O. | 321 / 269-0059 |
|--|---|---------------------------------------|
| All Ages | 2175 A. Cheney Hwy., Titusville, FL 32780 | Fax: 321 / 269-9926 |
| Ronald A. Burk, M.D. #041215 Thomas S. Holt, M.D. # 042565 Hance C. Phillips Jr., M.D. # 042566 David M. Whitley, M.D. # 042567 All ages | Brevard Ear Nose and Throat Center 1099 Florida Ave., Rockledge, FL 32955 | 321 / 632-6900 Fax: 321 / 639-7222 |
| Steven Ho, M.D. #043844 Patients 18 years and older | Space Coast Ear, Nose and Throat Associates 1344 S. Apollo Blvd., Ste. 301, Melbourne, FL 32901 | 321 / 676-2353 Fax: 321 / 951-9267 |
| Michael P. Widick, M.D. #044322 | Atlantic ENT, LLC | 321 / 799-9797 |
| All ages | 333 W. Cocoa Beach Cswy., Ste. B Cocoa Beach, FL 32931 | Fax: 321 / 799-3393 |

HOLTER MONITOR

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

Additional cardiac monitors can be found under Cardiac Monitoring in this document

| iRhythm Technologies, Inc. | Providers need to set-up an account by emailing Frank.Hordos@irhythmtech.com | 888 / 693-2401 Fax: 888 / 693-2402 |
|----------------------------|--|---------------------------------------|
| CardioNet, LLC | Providers need to set-up an account by emailing Mike.Sahram@gobio.com or call 904-626-1907 | 866-426-4402 Fax: 855 / 560-7774 |

HOME HEATH CARE

The requesting provider may call the home health agency directly and make arrangements for necessary home health services.

All Home Health Care Services must have PRIOR AUTHORIZATION from FHCP. The Home Health Care Agency must contact the FHCP Case Management Department at 386 / 676-7187 or 866 / 676-7187

After Hours and Holidays – Call the FHCP Call Center at 386 / 226-4542

| Parrish Home Health Patients 18 years and older | 830 Medical Center Dr., Ste. A, Titusville, FL 32796 7925 N. Wickham Rd., Ste. B Melbourne, FL 32940 | 321 / 383-5422 Fax: 321 / 383-5423 321 /433-8236 Fax: 321 / 433-8237 |
|---|---|--|
| Wuesthoff Brevard Homecare Patients 18 years and older | 8060 Spyglass Hill Rd., Viera, FL 32940 | 321 / 253-2200 Fax: 321 / 255-8145 |
| Kindred at Home Patients 18 years and older | 2080 W. Eau Gallie Blvd., Ste. B, Melbourne, FL 32935 8247 Devereux Dr., Ste. 103, Melbourne, FL 32940 | 321 / 725-4799 Fax: 321 / 725-3703 321 / 255-9995 Fax: 321 / 255-5874 |
| Waypoint Home Health Care, Inc. Patients 18 years and older | 115 S. Park Ave. Titusville, FL 32796 | 321 / 267-2950 Fax: 321 / 264-7491 |

HOME INFUSION PHARMACIES

All Home Infusion Services must have PRIOR AUTHORIZATION from FHCP. The Home Infusion Agency must contact the FHCP Case Management Department at 386 / 676-7187. Toll Free Number 1 / 866 / 676-7187 After Hours and Holidays – Call the FHCP Call Center at 386 / 226-4542

| F | HCP – Holly Hill Pharmacy | 5 | 386 / 677-7377 Fax: 386 / 677- 0739 |
|---|---------------------------|---|--|
|---|---------------------------|---|--|

HOSPICE

The above listings are to be used for FHCP Non-Medicare members. **Non-Medicare members require prior authorization.** Contact FHCP Case Management Utilization Review Department at 386 / 676-7187 or 800 / 352-9824, Ext. 7187

INSTRUCTIONS FOR MEDICARE PATIENTS: The requesting provider, member or other concerned party may call hospice directly and request a hospice evaluation. The FHCP Medicare members can be referred to any Medicare certified hospice of their choice.

It is imperative that FHCP Case Management Utilization Review be notified of all Hospice admissions (Medicare and Commercial). Please call 386 / 676-7187, Option 1, Ext. 7525# to report patient information.

| St. Francis Reflections Lifestage Care | 1250 B Grumman Place, Titusville, FL 32780 | 321 / 269-4240 Fax: 321 / 269-5428 |
|---|---|---|
| VITAS Healthcare Corporation of Florida | 4450 W Eau Gallie Blvd., Ste. 250 Melbourne, FL 32934 7901 Ron Beatty Blvd. Barefoot Bay, FL 32796 111 South Courtenay Pkwy. Merritt Island, FL 32952 | 321 / 751-6671 Fax: 321 / 752-2595 Same phone/fax for all locations |

HOSPITAL ADMISSIONS

Direct Admissions: Providers with admitting privileges should contact FHCP's Admission Coordinator at 386 / 676-7187, Monday – Friday, 8am – 5pm for pre-admission evaluations/verification on direct admissions from the provider's office. After 5:00 pm, on weekends or holidays, please call FHCP's After Hours Call office at 386 / 226-4542 or Fax 386 / 258-4858.

If admitting physician does not have admission privileges at facility, the requesting physician needs to contact FHCP contracted hospitalist group assigned to that facility for coverage.

Emergency Department Admissions or 23-hour Observation Cases:

Identify the member's assigned FHCP PCP and contact that PCP to discuss the case. After 5:00 pm or on weekends or holidays, contact FHCP's After Hours Call office at 386 / 226-4542 or Fax 386 / 258-4858. FHCP contracts with the above hospitals for inpatient, outpatient and twenty-four (24) hour emergency services.

| Parrish Medical Center | 951 N. Washington Ave., Titusville, FL 32796 | 321 / 268-6111 Fax: 321 / 268-6850 |
|-----------------------------------|--|---------------------------------------|
| Melbourne Regional Medical Center | 250 N. Wickham Rd., Melbourne, FL 32935 | 321 / 752-1200 Fax: 321 / 242-8310 |
| Rockledge Regional Medical Center | 110 Longwood Ave., Rockledge, FL 32955 | 321 / 636-2211 Fax: 321 / 637-2840 |
| Sebastian River Medical Center | 13695 US Highway 1 Sebastian, FL 32958 | 772 / 589-3186 Fax: 589-0958 |

ACUTE INPATIENT REHABILITATION FACILITIES

All admissions for acute inpatient rehabilitation facilities must have PRIOR AUTHORIZATION from FHCP. Contact FHCP Case Management Department at 866 /676-7187 or 386 / 676-7187. After Hours and Holidays – Call FHCP Call Center 386 / 226-4542

Routine requests: non-urgent and elective procedures should not be scheduled until approval is obtained to avoid patient financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible, as it may take up to 14 calendar days for determination of authorization.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as *urgent* requests. Physician offices should call FHCP Central Referrals Department at 386.238.3230 to discuss urgent cases with a clinician, rather than faxing the request.

| Central Florida Regional Hospital | 1401 W. Seminole Blvd Sanford, FL 32771 | 407 / 321-4500 Ext. 35315 Fax: 407 / 302-7352 |
|--|--|--|
| Halifax Health and Brooks Center for Inpatient Rehabilitation | 303 N. Clyde Morris Blvd Floors 8 & 9 Daytona Beach, FL 32114 | 386 / 254-4000 Fax: 386 / 425-5801 |
| Sea Pines Rehabilitation Hospital | 101 East Florida Ave. Melbourne, FL 32940 | 321 / 984-4697 Fax: 866-706-2968 |

LTACH ADMISSIONS – LONG TERM ACUTE CARE HOSPITALS

All admissions for long term acute care hospitals must have PRIOR AUTHORIZATION from FHCP. Contact FHCP Case Management Department at 386 / 676-7187. Toll Free Number 1 / 866 / 676-7187 After Hours and Holidays – Call the FHCP Call Center at 386 / 226-4542

Routine requests: non-urgent and elective procedures should not be scheduled until approval is obtained to avoid patient financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible, as it may take up to 14 calendar days for determination of authorization.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as *urgent* requests. Physician offices should call FHCP Central Referrals Department at 386.238.3230 to discuss urgent cases with a clinician, rather than faxing the request.

| Kindred Hospital Melbourne #045272 All ages | 765 W. Nasa Blvd., Melbourne, FL 32901 | 321 / 733-5725 Fax: 321 / 733-5799 |
|--|--|---------------------------------------|
| Select Specialty Hospital – Daytona Beach #049209 18 years and older | 301 Memorial Medical Pkwy., 11th. Floor, Daytona Beach, FL 32117 | 386 / 231-3436 Fax: 386 / 231-5210 |

HYPERBARIC OXYGEN THERAPY (HBO)

Please refer to the "Wound Care" section for instructions on order this service.

IMMUNIZATIONS

The Florida Health Care Plans (FHCP) pharmacies in Brevard County will be available for vaccine administration to FHCP members. You may refer the patient to any one of the listed below FHCP pharmacies. This service will be for FHCP members eighteen (18) years of age and older. All pediatric patients will have to receive their immunizations by their primary care physician.

| FHCP Pharmacy – Melbourne | 785 N. Wickham Rd., Suite 104, Melbourne, FL 32935 Monday – Friday 8:30 am – 6:00 pm Sat. 9:00 am – 1:00 pm | 321 / 567-7505 Fax: 321 / 567-7506 |
|----------------------------|--|---------------------------------------|
| FHCP Pharmacy – Palm Bay | 5151 Babcock St., NE Palm Bay, FL 32905 Monday – Friday 8:30 am – 6:00 pm Sat. 9:00 am – 1:00 pm | 321 / 567-7765 Fax: 321 / 567-7763 |
| FHCP Pharmacy – Rockledge | 1954 Rockledge Blvd., Suite 107, Rockledge, FL 32955 Monday – Friday 8:30 am – 6:00 pm Sat. 9:00 am – 1:00 pm | 321 / 567-7503 Fax: 321 / 567-7504 |
| FHCP Pharmacy – Titusville | 1021 S. Washington Ave., Titusville, FL 32780 Monday – Friday 8:30 am – 6:00 pm Sat. 9:00 am – 1:00 pm | 321 / 567-7500 Fax: 321 / 567-7501 |

The below vaccines will be available at the FHCP pharmacies listed above on a walk-in basis. It is recommended that the patient call first to check on the availability of the vaccine.

Influenza
Pneumococcal (PPSV23 & PCV13)
Hepatitis A
Hepatitis B
Td/TDAP
Zostavax

INFECTIOUS DISEASES

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

| Zaw Htay, M.D. #10S316 Bhavesh Vekariya, M.D. #097806 Patients 18 years and older | Medical Associates of Brevard, L.L.C. 1301 W. Eau Gallie Blvd., Ste. 108 Melbourne, FL 32935 | 321 / 622-8730 Fax: 321 / 622-8732 |
|---|---|---------------------------------------|
| Miguel Mateos-Mora, M.D. #143099 Patients 18 years and older | Miguel Mateos-Mora, M.D., P.A. 445 Pineda Court. Melbourne, FL 32940 | 321 / 254-1611 Fax: 321 / 254-3166 |
| William Catena, M.D. #048502 Patients 18 years and older | Tepas Healthcare 1140 Broadband Dr., Melbourne, FL 32901 | 321 / 733-1901 Fax: 321 / 733-0211 |
| Saima Abbas, M.D. #076906 Patients 18 years and older only | Spacecoast Infectious Disease Care 1019 Harvin Way, Ste. 120 Rockledge, FL 32955 | 321 / 877-4749 Fax: 321 / 877-4751 |
| Aisha Thomas-St. Cyr, M.D. #071124 Patients 18 years and older | 7955 Bay St., Ste. 2 Sebastian, FL 32958 | 772 / 388-9155 Fax: 772 / 388-9154 |

INFUSION CLINIC

The requesting provider may call the above facility for information and instructions. Patient must have a written order from the physician.

| FHCP Center – Palm Bay Call site to confirm services | 5151 Babcock St., NE Palm Bay, FL 32905 | 321 / 567-7760 Fax: 321 / 567-7761 |
|---|--|---------------------------------------|
| Parrish Infusion Center Full- service infusion site | 830 Century Medical Drive, Suite B, Titusville, FL | 321 / 268-6730 Fax: 321 / 267-8774 |
| Melbourne Regional Medical Center Blood infusion only | 250 N. Wickham Rd., Melbourne, FL 32935 | 321 / 255-8020 Fax: 321 / 690-6744 |
| DOCCS (Diagnostic & Clinical Care Services, Inc.) Antibiotics infusion only | 2100 N Wickham Rd. Melbourne, FL 32935 | 321 / 752-7100 Fax: 321 / 752-7105 |
| Sebastian River Medical Center | 13695 US Hwy. 1 Sebastian, FL 32958 | 772 / 388-4138 Fax: 772 / 388-4278 |

INFUSION SERVICES (INFUSION PUMPS FOR CHEMOTHERAPY)

InfuSystem will supply ambulatory infusion pumps and supplies related to chemotherapy/oncology patients.

Prior authorization from the FHCP Central Referrals is not needed. The Oncology office should contact the local representative, Walter Schytte at 407 / 488-3491 to order the supplies for the FHCP member.

| InfuSystem, Inc. Walter Schytte-Representative | 407 / 488-3491 Fax: 800 / 455-4338 |
|--|---------------------------------------|
| | |

INSULIN PUMPS

REQUIRES PRIOR AUTHORIZATION. Please complete the "FHCP Referral Form" found at *https://www.fhcp.com/for-providers/* under the *Referrals, Prior Authorizations, and Orders* tab. Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP's Central Referrals Department at **386-238-3253.** The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

Routine requests: non-urgent and elective procedures should not be scheduled until approval is obtained to avoid patient financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible, as it may take up to 14 calendar days for determination of authorization.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as *urgent* requests. Physician offices should call FHCP Central Referrals Department at 386.238.3230 to discuss urgent cases with a clinician, rather than faxing the request.

It is the policy of Florida Health Care Plans to follow Centers for Medicare and Medicaid and Milliman Care Guidelines for approval of an Insulin Pump for Florida health Care Plans members.

PROCEDURE

All orders for the Insulin Pump will be processed through the Central Referrals Department. Attach the following documentation and laboratory values to the Referral.

Criteria A:

Diagnosis of Diabetes Mellitus Type 1 that is obvious or that is documented by a fasting C-peptide level that is less than or equal to 110 percent of the lower limit of normal of the laboratory's measurement method, or positive GAD or insulin auto-antibodies; or

Diagnosis of Diabetes Mellitus Type 2 manifested by wide fluctuations in blood sugars, or severe insulin resistance with inadequate glycemic control (i.e. HgbA1C > 7.0% despite multiple insulin injections with > 50 units per day + or - oral agents); and

Completion of a comprehensive Diabetes Education Program (10 hour ADA Recognized Self-Management Class or equivalent) within the past three years, to include carbohydrate counting by RD CDE. Once Diabetes Education and Carbohydrate counting has been completed, the appropriate educator will notify physician of completion via email or dictation within 72 hours of completion; and

Documentation of an average of four (4) per day self-glucose testing during the two (2) months prior to ordering pump; and

Additional Insulin Pump information on the following page

INSULIN PUMPS (continued)

Appointment with RN Diabetes Educator for evaluation and introduction to Pump - Documentation of frequent adjustments of insulin dose for three (3) months prior to order.

And meets one or more of the following:

Glycosylated hemoglobin level (HbA1c) >7.0 percent.

History of recurring hypoglycemia and/or hypoglycemic unawareness.

Wide fluctuation in blood glucose before mealtime.

Dawn phenomenon with fasting blood sugars frequently exceeding 200 mg/dl.

History of severe glycemic excursions.

Pregnancy.

Criteria B:

The patient with Diabetes has been on a pump prior to enrollment with Florida Health Care Plans; and

Has documented frequency of glucose self-testing an average of at least four (4) times per day during the month prior to enrollment;

And the patient has been evaluated by an Endocrinologist who recommends continuation of the insulin pump within the last 3 months.

Member should be seen and evaluated by the treating Endocrinologist* at least every three (3) months.

*Insulin pumps may be ordered and managed only by a treating Florida Health Care Plans Endocrinologist or contracted Pediatric Endocrinologist.

All pediatric insulin pump patients under the age of 18 must be treated and managed by a Pediatric Endocrinologist.

INTERPRETER SERVICES

INSTRUCTIONS: Deaf and Hard of Hearing Interpreter services are available to all FHCP members. The requesting provider must call the FHCP Provider Relations Coordinator – Brevard (see below) to request a Sign Language Interpreter at **least 72 hours** prior to the member's visit to their office.

Deaf and Hard of Hearing Services – Sign Language

| Katherine Sonn ksonn@fhcp.com Provider Relations Coordinator – Brevard | Florida Health Care Plans | 800 / 352-9824 Ext. 3883 or 321 / 567-7755 |
|--|---------------------------|--|
|--|---------------------------|--|

Deaf and Hard of Hearing Services – Telecommunication Relay Services

INSTRUCTIONS: FHCP uses the national Telecommunication Relay Services (TRS) System. TRS is a telephone service that allows persons with hearing or speech disabilities to place and receive telephone calls. Please call TRS RELAY directly at 711.

Language Interpreters – Language Line

FHCP contracts with Language Line to assist FHCP staff and providers to better communicate with members whose primary language is other than English. Contact FHCP Switchboard Operator at 800-352-9824 to obtain the 6-digit Client ID number needed for your call. This number ensures that FHCP will be financially responsible for the service.

Additional interpreter services information on the following page

INTERPRETER SERVICES (continued)

INSTRUCTIONS:

Call comes in requesting a specific Language or patient is in the office

Use Conference Hold to place the limited English speaker on hold or have the patient present

Dial: 866 - 874 - 3972

Enter on your telephone keypad or provide the call Agent:

- 6-digit Client ID (Number obtained when calling FHCP)
- Press 1 for Spanish
- Press 2 for all other languages and speak the name of the language you need at the prompt.

An Interpreter will be connected to the call.

Brief the Interpreter. Give your name and phone number and advise the interpreter that in the event you are dropped off the call to conference you back in. Summarize what you wish to accomplish and give any special instructions.

Add the limited-English Speaker to the line.

Say "End of Call" to the Interpreter when the call is completed.

To hear a recorded demonstration of over-the-phone interpretation, call the demonstration line at 1-800-996-8808 or visit the website at www.LanguageLine.com.

INTERVENTIONAL & VASCULAR RADIOLOGY

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

| Robert Kennedy, M.D. #053193 Patients 2 years and older 415 S. Wickham Rd. Melbourne, FL 32904 Fax: 321/241-3000 | <u> </u> | Interventional & Vascular Center, PLLC 415 S. Wickham Rd. Melbourne, FL 32904 | 321 / 400-1220 Fax: 321/ 241-3000 |
|---|----------|---|--------------------------------------|
|---|----------|---|--------------------------------------|

LABORATORY SERVICES-HOME

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol. This service is for patients that have homebound status or documentation of a taxing physical effort to receive services at an outpatient lab draw station.

| Independent Phlebotomy Services, Inc. | 977 Gardenia Drive, Daytona Beach, FL 32117 | 386 / 677-8338 Fax: 386 / 673-5729 |
|---------------------------------------|---|---------------------------------------|
| Onsite Phlebotomy Services, LLC | 176 Ormwood Drive Ormond Beach, FL 32176 | 386 / 238-9139 Fax: 386 / 961-4458 |

LABORATORY SERVICES – ROUTINE AND STAT

QUEST DIAGNOSTICS DRAW STATIONS - Online appointment scheduling available at https://appointment.questdiagnostics.com/patient/appointment or by phone at 888-277-8772.

INSTRUCTIONS: Complete the QUEST DIAGNOSTICS form and give to the member to take to one of the Draw Stations noted in this section.

- All Genetic Testing for FHCP members must have prior authorization from the FHCP Central Referral Department in Holly Hill. Please do not send a FHCP member directly to a lab without prior authorization. Only requests that are medically necessary will be authorized for coverage.
- FHCP requests that FHCP members use the facilities listed above for Routine and STAT lab collections. Offices can make arrangements for specimen collection directly with QUEST Diagnostics.

| FHCP Center – Palm Bay | 5151 Babcock St., NE Palm Bay, FL 32905 Mon – Fri 6:30 am – 4:00 pm (STAT labs, cut off time 3:00 pm) | 321 / 567-7760 Fax: 321 / 567-7761 |
|--|--|--|
| Quest Diagnostics Melbourne Wickham | 6365 N. Wickham Rd. Ste. 103, Melbourne, FL 32940 M-F 6:30 am-3:30 pm Sa 7:00 am-11:00 am | 866 / 697-8378 Fax: 321 / 254-11233 |
| Quest Diagnostics Melbourne Oaks | 1800 W. Hibiscus Blvd., Ste. 125, Melbourne, FL 32901 M-F 7:00 am-12:00 pm & 1:00 pm-4:00 pm | 866 / 697-8378 Fax: 321 / 733-2722 |
| Quest Diagnostics Merritt Island | 915 N. Courtenay Pkwy., Merritt Island, FL 32953 M-F 7:00 am-4:00 p Sa 7:00 am-11:00 am | 866 / 697-8378 Fax: 321 / 453-3972 |

Additional Laboratory Services information on the following page

<u>LABORATORY SERVICES – ROUTINE AND STAT (continued)</u>

| Quest Diagnostics | 3233 Garden St., Unit 13, Titusville, FL 32796 | 866 / 697-8378 |
|---|---|---------------------------------------|
| Titusville | M-F 6:30 am-3:30 pm Sa 7:00 am-11:00 am | Fax: 321 / 267-5709 |
| Quest Diagnostics | 1260 Us Highway 1, Ste. 102, Rockledge, FL 32955 | 866 / 697-8378 |
| Rockledge | M-F 6:30 am-3:00 pm | Fax 321 / 504-0804 |
| Quest Diagnostics | 1515 Elizabeth St., Melbourne, FL 32901 | 866 / 697-8378 |
| Melbourne Elizabeth | M-F 7:00 am-4:00 pm Sa 7:30 am-11:30 am | Fax: 321 / 728-0524 |
| Quest Diagnostics | 590 Malabar Rd., SE, Ste. 4, Palm Bay, FL 32909 | 866 / 697-8378 |
| Palm Bay | M-F 6:30 am-12:00 pm & 1:00 pm-3:00 pm | Fax: 321 / 984-7503 |
| Quest Diagnostics | 1040 Malabar Rd., Se, Palm Bay, FL 32907 | 866 / 697-8378 |
| Inside Malabar Road SE Walmart Store | M-F 7:00 am-4:00 pm Sa 7:00 am-2:00 pm | Fax: 321 / 722-4424 |
| Quest Diagnostics Inside Viera Melbourne Walmart | 8500 N. Wickham Rd. Melbourne, FL 32940 M-F 7:00 am – 4:00 pm Sa 7:00 am to 2:00 pm Drug Screen – same hours stated above | 866 / 697-8378 Fax: 321 / 255-1737 |

Additional Laboratory Services information on the following page

<u>LABORATORY SERVICES – ROUTINE AND STAT (continued)</u>

| Melbourne Medical Lab | 95 Bulldog, Ste.103, Melbourne, FL 32901 Mon – Fri: 7:30 AM – 5:00 PM | 321 / 722-1766 Fax: 321 / 722-0346 |
|--|--|---------------------------------------|
| Melbourne Medical Lab | 6100 Minton Rd. NW Palm Bay, FL 32907 Mon-Fri: 7:30 AM- 11:30 AM | 321 / 802-5956 Fax: 321 / 309-5112 |
| Parrish Healthcare Center at Port St. John | 5005 Port St. John Pkwy., Port St. John, FL 32927 Mon – Fri.: 7:00 AM -4:00 PM | 321 / 636-9393 Fax: 321 / 636-9788 |
| Parrish Medical Center | 951 N. Washington Ave., Titusville, FL 32796 Mon – Fri.: 6:30 AM – 6:30 PM Sat: 7:00 AM – 12 PM (noon) | 321 / 268-6134 Fax: 321 / 268-6149 |
| Parrish Healthcare Center Port Canaveral | 390 Challenger Rd. Cape Canaveral, FL 32920 Mon Fri. 7:00 AM to 4:00 PM | 321 / 633-8640 Fax: 321 / 633-8641 |
| Parrish Medical Group Diagnostic Center Titus Landing | 250 Harrison St., Ste. 100 Titusville, FL 32780 Mon. – Thurs. 7:00 AM – 4:00 PM Fri 7:00 AM to 12:00 pm | 321 / 268-6674 Fax: 321-268-6820 |

LABORATORY SERVICES – STAT

IF STAT LABS ARE NEEDED FOR A FHCP MEMBER, AND ALL DRAW STATIONS ARE CLOSED, PLEASE SEND THE PATIENT TO THE CLOSEST CONTRACTED HOSPITAL WITH THE ORDER

| Parrish Medical Center | 951 N. Washington Ave., Titusville, FL 32796 | 321 / 268-6111 Fax: 321 / 268-6850 |
|-----------------------------------|--|---------------------------------------|
| Melbourne Regional Medical Center | 250 N. Wickham Rd., Melbourne, FL 32935 | 321 / 255-8020 Fax: 321 / 690-6744 |
| Rockledge Regional Medical Center | 110 Longwood Ave., Rockledge, FL 32955 | 321 / 255-8020 Fax: 321 / 690-6744 |

GENETIC AND COLOGUARD TESTING

Instructions for Genetic and Cologuard Testing are listed under their specific titles of Genetic Testing and Cologuard Testing.

LACTATION SERVICES/BREASTFEEDING CLASSES

Member can self-refer to this specialty and will be able to call and schedule an appointment without an order from a physician.

| Breastfeeding Class | Rockledge Regional Medical Center 110 Longwood Avenue, Dining Room 1 & 2, Rockledge, FL 32955 | (321) 636-2211 |
|---------------------|--|----------------|
|---------------------|--|----------------|

LOOP RECORDERS

<u>INSTRUCTIONS WHEN BEING DONE IN AN ASC:</u> Complete the FHCP Referral Form. Attach pertinent documentation to substantiate the request and forward by fax (386 / 238-3253) to FHCP's Central Referrals at the Holly Hill facility. The Referral Department will review the request and if approved will forward the referral and clinical information to the provider for scheduling purposes.

<u>INSTRUCTIONS WHEN BEING DONE IN THE OFFICE:</u> Complete the FHCP Referral Form. Attach pertinent documentation to substantiate the request and forward by fax (386 / 238-3253) to FHCP's Central Referrals at the Holly Hill facility. The Referral Department will review the request and if approved will forward the referral and clinical information to the provider for scheduling purposes.

Routine requests: non-urgent and elective procedures should not be scheduled until approval is obtained to avoid patient financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible, as it may take up to 14 calendar days for determination of authorization.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as *urgent requests*. Physician offices should **call FHCP Central Referrals Department at 386.238.3230** to discuss urgent cases with a clinician, rather than faxing the request.

LYMPHEDEMA CLINIC

REQUIRES PRIOR AUTHORIZATION. Please complete the "FHCP Referral Form" found at *https://www.fhcp.com/for-providers/* under the *Referrals, Prior Authorizations, and Orders* tab. Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP's Central Referrals Department at **386-238-3253.** The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

Routine requests: non-urgent and elective procedures should not be scheduled until approval is obtained to avoid patient financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible, as it may take up to 14 calendar days for determination of authorization.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as *urgent* requests. Physician offices should call FHCP Central Referrals Department at 386.238.3230 to discuss urgent cases with a clinician, rather than faxing the request.

| Parrish Healthcare Port St. John All ages | 5005 Port St. Johns Pkwy Port St, John, FL 32927 Orders should be fax to PMC central referrals at 321-268-6138 | 321 / 634-5065 Fax: 321 / 268-6811 |
|---|---|--|
| A & M Therapy, Inc. All ages | 1395 N. Courtenay Pkwy., Ste. 102 Merritt Island, FL 32953 7777 N. Wickham Rd., Ste. 16 Melbourne, FL 32940 | 321 / 986-8812 Fax: 321 / 986-8815 321 / 622-6508 Fax: 321 / 622-6578 |
| Rockledge Regional Medical Center All ages | 2400 N. Courtenay Pkwy. Merritt Island, FL 32953 | 321 / 637-2878 Fax: 321 / 452-5341 |
| Melbourne Regional Medical Center All ages | 240 N. Wickham Rd., Ste. 207, Melbourne, FL 32935 | 321 / 752-1500 Fax: 321 / 752-1520 |

Additional Lymphedema Clinic information on the following page

LYMPHEDEMA CLINIC (continued)

| Sebastian River Medical Center All ages | 8005 Bay St. Ste. 2, Sebastian, FL 32958 | 772 / 581-2068 Fax: 772-388-4286 |
|--|---|--|
| Coast Physical Therapy All ages | 500 North Washington Ave., Ste 107 Titusville, FL 32796 | 321 / 269-0800 Fax: 321 / 383-0404 |
| Aquatic Health & Rehabilitation Services All ages | 595 N. Courtenay Parkway, Ste. 203 Merritt Island, FL 32953 8085 Spyglass Hill Rd., Ste. 118 Melbourne, FL 32940 | 321 / 453-8484 Fax: 321 / 453-8448 321 / 253-6324 Fax: 321 / 253-6325 |
| Axiom Rehabilitation - In home services only All ages | 1180 Spring Centre South Blvd., Ste. 225 Altamonte Springs, FL 32714 | 407-494-0644 Phone & fax same number |
| Alpha Physical Therapy Clinic, Inc. Patients 5 years and older | 147 Orange Ave., Rockledge, FL 32955 1525 S. Wickham Rd. Melbourne, FL 32904 | 321 / 690-1220 321 / 914-4455 Fax: 321 / 690-1223 same fax for both locations |

MAMMOGRAMS (DIAGNOSTIC OR SCREENING)

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

(H) - Outpatient Hospital Department/Facility

(N) – Outpatient Non-Hospital Facility

Out of pocket costs may vary depending on location or benefit plan

| Parrish Healthcare Center at Port St. John (H) | 5005 Port St. John Pkwy., Port St. John, FL 32927 | 321 / 634-5065 Fax: 321 / 633-8699 |
|--|---|---------------------------------------|
| Parrish Medical Center (H) | 951 N. Washington Ave., Titusville, FL 32796 | 321 / 268-6111 Fax: 321 / 268-6850 |
| Parrish Medical Group Diagnostic Center Titus Landing (N) | 250 Harrison St., Ste. 100 Titusville, FL 32780 | 321 / 268-6674 Fax: 321 / 268-6820 |
| Melbourne Regional Medical Center (H) | 250 N. Wickham Rd., Melbourne, FL 32935 | 321 / 637-3030 Fax: 321 / 690-6744 |
| Rockledge Regional Medical Center (H) | 110 Longwood Ave., Rockledge, FL 32955 | 321 / 637-3030 Fax: 321 / 690-6744 |
| Sebastian River Medical Center (H) | 13695 US Hwy. 1 Sebastian, FL 32958 | 772 / 589-5000 Fax: 321 / 633-1283 |

Additional Mammograms Services information on the following page

MAMMOGRAMS (DIAGNOSTIC OR SCREENING) (continued)

| Florida Diagnostic Imaging, Inc. (N) | 5201 Babcock St. NE, Ste.5 Palm Bay, FL 32905 | 321 / 676-5323 Fax: 321 / 951-9253 |
|--|---|--|
| Viera Diagnostic Center (N) | 7000 Spyglass Court, Ste. 260, Viera, FL 32940 6609 N. Wickham Rd., Ste. 101 Melbourne, FL 32940 | 321 / 254-7880 Fax: 321 / 254-7707 Same phone and fax for all locations |
| Tepas Breast Center (N) (mammogram & breast ultrasound only) | 1140 Broadband Dr., Ste. B Melbourne, FL 32901 | 321 / 733-1901 Fax: 321 / 733-0211 |
| Atlantis Diagnostics (N) | 1344 S. Apollo Blvd., Ste. 102, Melbourne, FL 32901 6100 Minton Rd., Ste. 100, Palm Bay, FL 32907 | 321 / 777-7888 Fax: 321 / 773-7738 321 / 309-2928 Fax: 321 / 309-2930 |
| University Center Imaging (N) | 1800 W. Hibiscus Blvd., Suite 100, Melbourne, FL 32901 6300 N. Wickham Road, Suite 100, Melbourne, FL 32940 | 321 / 726-3800 Fax: 321 / 726-3842 321 / 775-7100 Fax: 321 / 775-7101 |
| Rockledge MRI & PET Center (N) | 1910 Rockledge Blvd., Suite 102 Rockledge, FL 32955 | 321 / 636-6599 Fax: 321 / 636-6614 |

MEDICATIONS

The FHCP Medication Formularies are available online at **FHCP Formularies**

Commercial Formulary 2022 Prescription Drug Formulary – Grandfathered and Non-Grandfathered Plans FHCP Pharmacy Discount Drug List

Federal Exchange Formulary 2022 Prescription Formulary FHCP Pharmacy Discount Drug List

The FHCP Medicare Medication formulary is available online at Medicare Formulary 2022

If a medication requires prior authorization or is not listed in the formulary the provider must submit for prior approval.

REQUIRES PRIOR AUTHORIZATION. Please complete the "FHCP Referral Form" found at under the <u>Referrals, Prior Authorizations, and Orders</u> tab at fhcp.com. Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP's Central Referrals Department at **386-238-3253.** The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

MOBILE IMAGING SERVICES

REQUIRES PRIOR AUTHORIZATION. Please complete the "FHCP Referral Form" found at *https://www.fhcp.com/for-providers/* under the *Referrals, Prior Authorizations, and Orders* tab. Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP's Central Referrals Department at **386-238-3253.** The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

Routine requests: Non-urgent and elective procedures should not be scheduled until approval is obtained to avoid patient financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible, as it may take up to 14 calendar days for determination of authorization.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as *urgent* requests. Physician offices should call FHCP Central Referrals Department at 386.238.3230 to discuss urgent cases with a clinician, rather than faxing the request.

Mobile services to include Doppler Studies, EKGs, Ultrasound Exams, Vascular Ultrasound Exams, X-rays, and 24 Hour Holter Monitor Exams

- The member must be institutionally bound to be approved for Mobile Diagnostic Services (i.e. Skilled Nursing Facility)
- If the patient can be transported to the nearest networked facility, which performs same, then Mobilex USA may **NOT** be used.
- Medicare guidelines for such are also applicable when determining whether a Member may qualify for these services.

| Mobilex USA | 800 / 940-0389 |
|-------------|---------------------|
| All ages | Fax: 727 / 442-7851 |

MRI'S

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

EXCEPTIONS NOTED ON THE FOLLOWING:

The exceptions to the above are:

- Breast MRI's
- Sestamibi Scan/Parathyroid Scan (Endocrinologists and Cardiologists can order with no prior authorization)
- Stereotactic Breast Biopsy
- Ultrasound Guided Needle Breast Biopsy
- CT Colonography (Virtual Colonoscopy)
- Pill Cam
- Genetic Testing
- Hida Scan
- PET SCAN

REQUIRES PRIOR AUTHORIZATION. Please complete the "FHCP Referral Form" found at *https://www.fhcp.com/for-providers/* under the *Referrals, Prior Authorizations, and Orders* tab. Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP's Central Referrals Department at **386-238-3253.** The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

Routine requests: non-urgent and elective procedures should not be scheduled until approval is obtained to avoid patient financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible, as it may take up to 14 calendar days for determination of authorization.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as *urgent* requests. Physician offices should call FHCP Central Referrals Department at 386.238.3230 to discuss urgent cases with a clinician, rather than faxing the request.

- (H) Outpatient Hospital Department/Facility
- (N) Outpatient Non-Hospital Facility

Out of pocket costs may vary depending on location or benefit plan

Additional MRI information on the following page

MRI'S (continued)

| Open MRI of Rockledge (N) | 1978 Rockledge Blvd., Ste.101 Rockledge, FL 32955 | 321 / 633-1600 Fax: 321 / 633-0433 |
|--------------------------------|---|--|
| Rockledge MRI & PET Center (N) | 1910 Rockledge Blvd., Suite 102 Rockledge, FL 32955 | 321 / 636-6599 Fax: 321 / 636-6614 |
| University Center Imaging (N) | 1800 W. Hibiscus Blvd., Suite 100, Melbourne, FL 32901 6300 N. Wickham Road, Suite 100, Melbourne, FL 32940 | 321 / 726-3800 Fax: 321 / 726-3842 321 / 775-7100 Fax: 321 / 775-7101 |
| Viera Diagnostic Center (N) | 7000 Spyglass Court, Ste. 260, Viera, FL 32940 6609 N. Wickham Rd., Ste. 101 Melbourne, FL 32940 | 321 / 254-7880 Fax: 321 / 254-7707 Same phone/fax for all locations |
| Standup MRI of Brevard (N) | 6023 Farcenda Place, Ste. 101 Melbourne, FL 32940 | 321 / 831-1111 Fax: 321 / 831-1212 |
| NSI Melbourne (N) | 2222 S. Harbor City Blvd., Ste. 520, Melbourne, FL 32902 | 321 / 409-9990 Fax: 321 / 409-9989 |
| NSI Merritt Island (N) | 255 N. Sykes Creek Pkwy., Merritt Island, FL 32953 | 321 / 454-6335 Fax: 321 / 454-4897 |

Additional MRI information on the following page

MRI'S (continued)

| Melbourne Regional Medical Center (H) | 250 N. Wickham Rd., Melbourne, FL 32935 | 321 / 637-3030 Fax: 321 / 690-6744 |
|--|--|--|
| Rockledge Regional Medical Center (H) | 110 Longwood Ave., Rockledge, FL 32955 | 321 / 637-3030 Fax: 321/ 690-6744 |
| Sebastian River Medical Center (H) | 13695 US Hwy. 1 Sebastian, FL 32958 | 772 / 589-5000 Fax: 321 / 633-1283 |
| Parrish Healthcare Center at Port St. John (H) Parrish Medical Center (H) | 5005 Port St. John Pkwy., Port St. John, FL 32927 951 N. Washington Ave., Titusville, FL 32796 | 321 / 636-9393 Fax: 321 / 636-9788 321 / 268-6111 Fax: 321 / 268-6850 |
| Parrish Medical Group Diagnostic Center -Titus Landing (N) | 250 Harrison St., Ste. 100 Titusville, FL 32780 | 321 / 268-6674 Fax: 321 / 268-6820 |
| Atlantis Diagnostics (N) | 1344 S. Apollo Blvd., Ste. 102, Melbourne, FL 32901 6100 Minton Rd., Ste. 100, Palm Bay, FL 32907 | 321 / 777-7888 Fax: 321 / 773-7738 321 / 309-2928 Fax: 321 / 309-2930 |

NEPHROLOGY

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

| Ellery Canlas, M.D. #10N197 Hany Girgis, M.D. #220042 Christopher Girgis M.D. #091903 Samir Yassa, M.D. #10AG23 Patients 18 years and older | Brevard Nephrology Group 245 S. Courtenay Pkwy., Bldg. B, Merritt Island, FL 32952 | 321 / 453-5326 Fax: 321 / 452-8507 |
|---|--|---|
| Tamer Ahmed, M.D. #079545 Anthony H. Tran, M.D. #079539 Vishnu G. Patel, M.D. #079532 Disha Trivedi, M.D. #079538 Claus Spies, M.D. #079540 Wayne Rodriguez M.D. #079542 Rhodes Kriete, M.D. #079543 Chirag Faldu, M.D. #079544 Patients 18 years and older | Florida Kidney Physicians 450 Malabar Road SE, Ste. 102 Palm Bay, FL 32907 111 E. Hibiscus Blvd., Melbourne, FL 32901 14 Suntree PL Ste. 104 Melbourne, FL 32940 | 321 / 435-3655 Fax: 321 / 956-0444 All offices use same phone and fax numbers |
| Saatiah Jaffry, M.D. #10R991 Patients 18 years and older | 5200 Babcock St., Ste. 304 Palm Bay, FL 32905 7965 Bay St., Ste. 6 Sebastian, FL 32958 | 772 / 918-8487 Fax: 772 / 918-8621 |
| Imran Rashid, M.D. #042570 Patients 18 years and older | Imran Rashid, M.D. 3300 Dairy Rd., Titusville, FL 32796 830 Century Medical Dr., Ste. C, Titusville, FL 32780 | 321 / 269-6530 Fax: 321 / 269-2334 |

NEUROLOGY

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

EMG SERVICES CAN BE PROVIDED FOR FHCP MEMBERS AT THE ABOVE PHYSICIAN OFFICES

| Arvind D'Cruz, M.D. #042242 Patients 18 years and older | Parrish Medical Group / Titus Landing 250 Harrison St., Titusville, FL 32780 | 321 / 633-8693 Fax: 321 / 267-2713 |
|---|---|---------------------------------------|
| Sachin R. Shenoy, M.D. # 144441 Patients 16 years and older | Neurology, Headache and Pain Clinic 1845 Jess Parrish Ct., Titusville, FL 32796 | 321 / 264-2011 Fax: 321 / 264-0442 |
| Wasim Niazi, M.D. #044376 Patient 16 years and older | Brevard Neurology Associates 1910 Rockledge Blvd., Ste. 101, Rockledge, FL 32955 | 321 / 636-8366 Fax: 321 / 636-3985 |
| David Packey, M.D. # 105263 Patients 5 years and older Jill W. Miller, M.D. # 044597 Patients 10 years and older | Neurology Clinic 1333 Pine St., Melbourne, FL 32901 | 321 / 984-9400 Fax: 321 / 984-0150 |
| Donald Mc Corqudale, M.D. #070195 Shawnna Patterson, M.D. #063721 Vaibhav Shah, M.D. #10U384 Seshurao Kruthiventi #090195 Patients 18 years and older | Knight Neurology, LLC 211 Coral Sands Dr., Ste. B Rockledge, FL 32955 | 321 / 345-6331 Fax: 321 / 345-3295 |
| Daniel Lai, M.D. #061545 Patients 18 years and older | Steward Medical Group 240 N. Wickham Rd. Ste. 309 Melbourne, FL 32935 | 321 / 752-1630 Fax: 321 / 690-6578 |

Additional Neurology information on the following page

NEUROLOGY (continued)

| Diana I. Skirk, M.D. #10C974 Patients 18 years and older | Eastshore Neurology, P.A. 2571 W. Eau Gallie Blvd., Ste.4, Melbourne, FL 32935 | 321 / 757-7776 Fax: 321 / 757-7343 |
|--|--|---------------------------------------|
| Roberta Rose, D.O. #071122 Patients 18 years and older | Roberta S Rose, D.O. 8005 Bay St., Ste. 3 Sebastian, FL 32958 | 772 / 388-1100 Fax: 772 / 918-8838 |

NON-LISTED PROVIDERS

This would include all providers and hospitals that are out of the FHCP network. It also includes supplemental providers not listed in FHCP Provider Directories. Referrals to Providers who do not participate in FHCP's HMO Network or certain providers and facilities that supplement FHCP's Network require prior authorization by FHCP. Referral to a non-participating or supplemental provider may be considered for approval under the following circumstances:

- 1. A particular skill or service is not available from FHCP Network Providers
- 2. A Network Provider is not available or accessible within established availability time frames
- 3. The Network Provider is not geographically accessible to the member

REQUIRES PRIOR AUTHORIZATION. Please complete the "FHCP Referral Form" found at *https://www.fhcp.com/for-providers/* under the *Referrals, Prior Authorizations, and Orders* tab. Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP's Central Referrals Department at **386-238-3253.** The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

Routine requests: non-urgent and elective procedures should not be scheduled until approval is obtained to avoid patient financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible, as it may take up to 14 calendar days for determination of authorization.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as *urgent* requests. Physician offices should call FHCP Central Referrals Department at 386.238.3230 to discuss urgent cases with a clinician, rather than faxing the request.

NUTRITION EDUCATION

Prior authorization from the FHCP Central Referrals Department is not needed. scheduled through the main office and will be set at a location most convenient for the member. The Department will advise you of the scheduling protocol. Members can self-refer, but a referral is also encouraged, you may receive a task from one of our educators. Always document ICD-10 code for service requested.

Jennifer Badillo, RN, BSN
MaryBeth Curtiss, RDN, LDN, CDE, CDCES
Deborah Kelleher, MS, RDN, LDN
Andrea Likens, RDN, LDN, CDE, CDCES
Kathleen MacNeill, MSN, RN, BC-ADM, CDCES
Tiffany McClure, RDN, LDN
Catherine Robinson, MS, RDN, LDN, CDCES
Adults only

FHCP Center 330 N. Clyde Morris By Suite 9 Daytona Beach, FL 32114

Classes available at various locations or on an individual basis depending on the need. Classes available at various locations including Brevard, Titusville, Lake Mary, St. Augustine, Flagler, Seminole and Volusia County FHCP centers

Centralized Phone/Fax 386 / 676-7133
Fax: 386 / 238-3228

Services provided include, but not limited to:

Diabetes Education 10 hours, Day, Evening and one on one

Carbohydrate Counting

Gestational Diabetes

Insulin Start

CSII Pump management and Continuous Glucose Management Systems (CGMS)

Medical Nutrition Therapy

Hyperlipidemia

Chronic Kidney Disease

Hyperlipidemia

Hypertension

Diabetes Prevention

Nutritional Game Plan-Refresher courses

OBSTETRICS

Member can self-refer to this specialty and will be able to call and schedule an appointment without an order from a physician.

| Manuel Navas Micheo, M.D. #091430 Denis Perez, M.D. #129843 Patients 16 years and older Vidya Hate, M.D. #10U242 Patients 16 years and older Christina Caito, D.O. #042235 Patients 18 years and older Roseanne Henry, M.D. #074314 Patients 18 years and older | Parrish Medical Group 250 Harrison St., Titusville, FL 32780 5005 Port St. John Pkwy., Ste. 2200, Port St. John, FL 32927 | 321 / 633-8691 Fax: 321 / 267-2713 321 / 633-8663 Fax: 321 / 633-8618 |
|---|--|---|
| Heart2Heart Birth Center, LLC Complete outpatient obstetrical services, including vaginal delivery at the Center, to members age 16 years and older for uncomplicated, low-risk pregnancies. | 1110 Lexinton Green Ln., Sanford, FL 32771 | 407 / 322-9944 Fax: 407 / 878-5858 |
| Jamie P. Burrows, D.O. #055140 Nefertari D. Esemuede, M.D. #043025 Kristy C. Kazemfar, D.O. #043085 Javier J. Soto, M.D. #043023 Patients 18 years and older | Steward Partners in Women's Health 150 N. Sykes Creek Pkwy #300 Merritt Island, FL 32953 7970 N. Wickham Rd. Ste. 101 Melbourne, FL 32940 1133 Seminole Dr. Rockledge, FL 32955 | 321 / 459-1192 Fax: 321 / 459-2304 Fax: 321 / 254-4919 Fax: 321 / 638-9919 |
| Vidya Hate, M.D. #096502 Patients 18 years and older | Space Coast Health Centers 836 Century Medical Dr. Titusville, FL 32980 | 321 / 268-6836 Fax: 321 / 225-4286 |

OCULAR PROSTHETICS LAB

REQUIRES PRIOR AUTHORIZATION. Please complete the "FHCP Referral Form" found at *https://www.fhcp.com/for-providers/* under the *Referrals, Prior Authorizations, and Orders* tab. Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP's Central Referrals Department at **386-238-3253.** The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

Routine requests: Non-urgent and elective procedures should not be scheduled until approval is obtained to avoid patient financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible, as it may take up to 14 calendar days for determination of authorization.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as *urgent* requests. Physician offices should call FHCP Central Referrals Department at 386.238.3230 to discuss urgent cases with a clinician, rather than faxing the request.

Services include:

- 1. Evaluation for Ocular Prostheses/Artificial Eye
- 2. Fabrication and Fitting of Ocular Prostheses
- 3. Polishing/Resurfacing of Ocular Prosthesis. FHCP will not require prior authorization for the Polishing and Resurfacing as long as the Medicare Guidelines are met. Any services above the standard number of units per year will require prior authorization.

| Ocular Prosthetics Lab, Inc. | Ocular Prosthetics Lab, Inc. 2845 N. Harbor City Blvd., Suite 2, Melbourne, FL 32935 | 888 / 578-4788 Fax: 407 / 246-0222 |
|------------------------------|---|---------------------------------------|
|------------------------------|---|---------------------------------------|

ONCOLOGY-MEDICAL/HEMATOLOGY

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

| Craig J. Badolato, M.D. #043548 Sumeet Chandra, M.D. #068445 Greg B. Hoang, M.D. #042823 Venkat Pavan Kancharla, M.D. #043555 Giuseppe Palermo, M.D. #10Z292 David Ross, M.D. #042824 Patients 18 years and older | Cancer Care Centers of Brevard 1430 S. Pine St., Ste. 1 Melbourne, FL 32901 20 San Filippo Dr. SE Palm Bay, FL 32909 2290 W. Eau Gallie Blvd. Ste.202 Melbourne, FL 32935 1048 Harvin Way Rockledge, FL 32955 | 321 / 674-5050 Fax: 321 / 952-6296 321 / 725-8300 Fax: 321/725-1555 321 / 254-4776 Fax: 321 / 254-4840 321 / 636-2111 Fax: 321 / 636-7180 |
|---|--|--|
| Craig K. Deligdish, M.D. #122694 Patients 18 years and older | Omni Healthcare 1344 S. Apollo Blvd., Ste. 303, Melbourne, FL 32901 | 321 / 727-3495 Fax: 321 / 728-0226 |
| Stephen Yandel, D.O. #143203 Patients 18 years and older | Parrish Cancer Center operated by Omni Healthcare 1344 S. Apollo Blvd., Ste. 300 Melbourne, FL 32901 845 Century Medical Dr. Ste. B Titusville, FL 32796 | 321 / 727-3495 Fax: 321 / 728-0226 321 / 529-6202 Fax: 321 / 802-6864 |

ONCOLOGY - MEDICAL/HEMATOLOGY THERAPY - COMMERCIAL MEMBERS

Medical/Hematology Oncology Therapy for FHCP Commercial members requires prior authorization

Authorization requests for FHCP Commercial members should be directed to AIM Specialty Health through their secure web portal located at www.providerportal.com or by telephone at (844) 423-0881.

ONCOLOGY-MEDICAL/HEMATOLOGY THERAPY – MEDICARE MEMBERS

Medical/Hematology Oncology Therapy for FHCP Medicare members does not require prior authorization.

ONCOLOGY-RADIATION

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

| Uzma Malik, M.D. #083651 James Giebink , M.D. #046335 Patients 18 years and older | Parrish Cancer Center operated by Omni Healthcare 845 Century Medical Dr., Ste. A& B Titusville, FL 32796 | 321 / 529-6102 321 / 529-6202 Fax: 321 / 802-6864 |
|---|--|---|
| Rahul R. Chopra, M.D. #043549 Todd Panarese, M.D. #043551 | Cancer Care Centers of Brevard 1430 S. Pine St., Ste. 201 Melbourne, FL 32901 | 321 / 952-0898 Fax: 321 / 722-1342 |
| Ravi A. Shankar, M.D. #10C080 Patients 18 years and older | 215 Cone Rd., Merritt Island, FL 32952 | 321 / 453-7440 Fax: 321 / 452-6687 |
| | 240 N. Wickham Rd., Ste. 101 Melbourne, FL 32935 | 321 / 752-4811 Fax: 321 / 752-4822 |
| | 1541 S. Wickham Rd. West Melbourne, FL 32904 | 321 / 725-8300 Fax: 321 / 725-1555 |
| | 13050 US Hwy. 1 Sebastian, FL 32958 | 772 / 589-1995 Fax 772 / 589-1922 |

ONCOLOGY-RADIATION THERAPY

Radiation Therapy requires prior authorization -Authorization requests should be directed to AIM Specialty Health through their secure web portal located at www.providerportal.com or by telephone at (844-423-0881)

OPHTHALMOLOGY

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

| Michael Kutryb, M.D. #011884 Patients under 15 years of age treated on case by case basis | Kutryb Eye Institute 730 S. Washington Ave., Titusville, FL 32780 | 321 / 267-2020 Fax: 321 / 267-4165 |
|---|---|---|
| Nicholas A. Pefkaros, M.D. #044803 All ages accepted | Space Coast Ophthalmology 1832 Garden St. Titusville, FL 32796 2328 Medico Lane Viera, FL 32940 | 321 / 267 -0008 Fax: 321 / 267-0002 Same phone & fax for both locations |
| Jason Darlington, M.D. #050412 Gary J. Ganiban, M.D. #132165 Patricia LaFleur, M.D. #042593 James N. McManus, M.D. #010052 Hetal D. Vaishnav, M.D. #011019 Patients 18 years and older | The Eye Institute for Medicine & Surgery 1995 W. Nasa Blvd., Ste. 200, Melbourne, FL 32904 150 S. Woods Dr., Rockledge, FL 32955 5055 Babcock St., Palm Bay, FL 32905 1709 Garden St., Titusville, FL 32796 | 321 / 722-4443 Fax: 321 / 674-3936 |
| K. Frederick Ho, M.D. #10T353 Patients 18 years and older | Atlantic Surgery and Laser Center 8040 N. Wickham Rd. Melbourne, FL 32940 | 321 / 757-7272 Fax: 321 / 757-7273 |

Additional Ophthalmology information on the following page:

OPHTHALMOLOGY (continued)

| Rafael Trespalacios, M.D. #045612 Patients 18 years and older | Tres Vision Group 665 S. Apollo Blvd., Melbourne, FL 32901 250 North Courtenay Parkway, Merritt Island, FL, 32953 7775 North Wickham Road, Melbourne, FL 32940 | 321 / 984-3200 Fax: 321 / 984-0032 |
|--|--|---|
| Mukesh Aggarwal, M.D. #044877 Patients 18 years and older Chaunhi Van, M.D. #093548 Ihsan Bozkir, M.D. #099133 Patients 18 years and older | Aggarwal Medical Associates / Eye Clinic & Laser Institute 1045 N. Courtenay Pkwy., Merritt Island, FL 32953 6725 N Highway US1 Cocoa, FL 32927 6559 N. Wickham Rd. Ste. 101C Melbourne, FL 32940 232 S. Wickham Rd. Melbourne, FL 32904 | 321 / 453-3937 321 / 383-3937 321 / 723-3937 321 / 953-3937 Fax: 855 / 816-8467 for all locations |
| Paul L. Winslow III, M.D. #10K865 All ages accepted | Winslow Retina & Vision Center, Inc. 1649 W. Eau Gallie Blvd., Ste. 201, Melbourne, FL 32935 | 321 / 622-5650 Fax: 321 / 622-5645 |

Additional Ophthalmology information on the following page.

OPHTHALMOLOGY (continued)

| Thomas Baudo, M.D. #071022 Christopher Shumake, M.D. #064268 Karen Todd, M.D. #038964 Wilson Wallace, M.D. #071102 Patients 18 years and older | Florida Eye Institute 2750 Indian River Blvd. Vero Beach, FL 32960 13397 US Hwy. 1 Sebastian, FL 32958 | 772 / 569-9500 Fax: 772 / 569-3507 |
|--|--|---------------------------------------|
| Regine Pappas, M.D. #10U177 All ages Alexandros Pappas, D.O. #114278 Patients 12 years and older | Pinnacle Eye Center 1649 W. Eau Gallie Blvd., Ste. 100, Melbourne, FL 32935 | 321 / 255-4949 Fax: 321 / 255-0887 |

OPHTHALMOLOGY- CORNEAL SERVICES

Prior authorization from FHCP Central Referrals is not needed. The requesting Ophthalmologist provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol. Referrals for Retinal Services can only be made by an Ophthalmologist

| Jason Darlington, M.D. #050412 Patients 18 years and older | The Eye Institute for Medicine & Surgery 1995 W. Nasa Blvd., Ste. 200, Melbourne, FL 32904 150 S. Woods Dr., Rockledge, FL 32955 5055 Babcock St., NE, Ste. 6, Palm Bay, FL 32905 1709 Garden St., Titusville, FL 32796 | 321 / 722-4443 Fax: 321 / 674-3936 |
|--|---|---------------------------------------|
|--|---|---------------------------------------|

<u>OPHTHALMOLOGY – RETINAL SERVICES</u>

Prior authorization from FHCP Central Referrals is not needed. The requesting Ophthalmologist provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol. Referrals for Retinal Services can only be made by an Ophthalmologist

| Thomas Barnard, M.D. #003338 All ages accepted | Florida Retina Institute, Inc. 308 Julia St., Titusville, FL 32796 | 321 / 268-1116 Fax: 321 / 268-4790 |
|---|---|---|
| Gary J. Ganiban, M.D. #132165 Hetal D. Vaishnav, M.D. #011019 Patients 18 years and older | The Eye Institute for Medicine & Surgery 1995 W. Nasa Blvd., Ste. 200, Melbourne, FL 32904 150 S. Woods Dr., Rockledge, FL 32955 5055 Babcock St., NE, Ste. 6, Palm Bay, FL 32905 1709 Garden St., Titusville, FL 32796 | 321 / 722-4443 Fax: 321 / 674-3936 Same phone/fax for all locations |
| Paul L. Winslow III, M.D. #10K865 | Winslow Retina & Vision Center, Inc. 1649 W. Eau Gallie Blvd., Ste. 201, Melbourne, FL 32935 | 321 / 622-5650 Fax: 321 / 622-5645 |

OCULARIST, OCULOPLASTICS, NEURO OPHTHALMOLOGY AND ANY PROVIDER NOT LISTED

REQUIRES PRIOR AUTHORIZATION. Please complete the "FHCP Referral Form" found at https://www.fhcp.com/for-providers/ under the Referrals, Prior Authorizations, and Orders tab. Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP's Central Referrals Department at 386-238-3253. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

Routine requests: non-urgent and elective procedures should not be scheduled until approval is obtained to avoid patient financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible, as it may take up to 14 calendar days for determination of authorization.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as *urgent* requests. Physician offices should call FHCP Central Referrals Department at 386.238.3230 to discuss urgent cases with a clinician, rather than faxing the request.

OPTOMETRY

Member can self-refer to this specialty and will be able to call and schedule an appointment without an order from a physician.

| Dillon Smith, O.D. #074728 Patients under 15 years of age treated on case by case basis | Kutryb Eye Institute 730 S. Washington Ave., Titusville, FL 32780 | 321 / 267-2020 Fax: 321 / 267-4165 |
|---|--|--|
| Staci Walters, O.D. #045397 Bernadette Woods, O.D. #072974 Patients 6 years and older | Space Coast Ophthalmology 1832 Garden St. Titusville, FL 32796 | 321 / 267-0008 Fax: 321 / 267-0002 |
| Carroll G. Aker, O.D. #040688 Sarah Koehnemann, O.D. #042274 Jennifer Bradley, O.D. #040688 Patients 3 years and older | Aker Eye Center. 338 S. Washington Ave., Titusville, FL 32796 Playalinda Eye 1114 S. Washington Ave., Titusville, FL 32780 | 321 / 269-2021 Fax: 321 / 269-2119 (Same phone & fax for both locations) |

Additional Optometry Services information on the following page

OPTOMETRY (continued)

| Michael Mandese, O.D. #050414 Eric Straut, O.D. #050415 Patients 18 years and older – will provide medical treatment of eye diseases & injuries only. Routine vision services will be excluded. | The Eye Institute for Medicine & Surgery 1995 W. Nasa Blvd., Ste. 200, Melbourne, FL 32904 150 S. Woods Dr., Rockledge, FL 32955 5055 Babcock St., Palm Bay, FL 32905 1709 Garden St., Titusville, FL 32796 | 321 / 722-4443 Fax: 321 / 674-3936 |
|--|---|--|
| Jenifer Ramsower, O.D. #044847 Jeanna Shea Eagertpon Ehret, O.D. #067369 will provide medical treatment of eye diseases & injuries only. Routine vision services will be excluded. All ages accepted | Pinnacle Eye Center 1649 W. Eau Gallie Blvd., Ste. 100, Melbourne, FL 32935 | 321 / 255-4949 Fax: 321 / 255-0887 |
| David Hendrix, O.D. #045393 Shea Ehret, O.D. #092747 Jacqueline Zermeno, O.D. #095742 Patients 5 years and older | Hendrixs Eye Care, Inc. 1917 Knox McRae Dr. Titusville, FL 32780 5505 N. Atlantic Ave., Ste. 105 Cocoa Beach, FL 32931 | 321 / 383-1332 Fax: 321 / 383-1243 321 / 783-2002 Fax: 321/ 783-0065 |
| Leslie Collins, O.D. #082379 Lauren Hansen, O.D. #062768 William E. Riehl, O.D. #073439 Michelle Hebert, O.D. #096106 Patients 7 years and older | Tres Vision Group 665 S. Apollo Blvd., Melbourne, FL 32901 250 North Courtenay Parkway, Merritt Island, FL, 32953 7775 North Wickham Road, Melbourne, FL 32940 | 321 / 984-3200 Fax: 321 / 984-0032 321 / 453-5700 Fax: 321 /452-5370 321 / 255-5200 Fax: 321 / 255-1141 |

Additional Optometry Services information on the following page

OPTOMETRY (continued)

| Paul G. Rousseau, O.D. #10D917 Specializes in Binocular Vision Dysfunction Patients 1 year and older | Paul G. Rousseau, O.D., PA 5455 Murrell Rd., Ste. 107 Rockledge, FL 32955 | 321 / 636-1972 Fax: 321 / 636-1507 |
|--|--|---------------------------------------|
| Mark Rowell Fisher, O.D. #061770 Patients 6 years and older | Lifetime Eyecare Center, LLC 5455 Murrell Rd., Ste. 107 Rockledge, FL 32955 | 321 / 636-1972 Fax: 321 / 636-1507 |

OPTOMETRY – LOW VISION

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

Optometry - Low Vision services can only be ordered by an Optometrist or Ophthalmologist

| Eric Straut, O.D. #050415 Patients 18 years and older | The Eye Institute for Medicine & Surgery 1995 W. Nasa Blvd., Ste. 200, Melbourne, FL 32904 150 S. Woods Dr., Rockledge, FL 32955 5055 Babcock St., NE, Ste. 6, Palm Bay, FL 32905 1709 Garden St., Titusville, FL 32796 | 321 / 722-4443 Fax: 321 / 674-3936 |
|---|---|---------------------------------------|
|---|---|---------------------------------------|

ORAL SLEEP APNEA APPLIANCES

REQUIRES PRIOR AUTHORIZATION. Please complete the "FHCP Referral Form" found at *https://www.fhcp.com/for-providers/* under the *Referrals, Prior Authorizations, and Orders* tab. Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP's Central Referrals Department at **386-238-3253.** The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

Routine requests: Non-urgent and elective procedures should not be scheduled until approval is obtained to avoid patient financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible, as it may take up to 14 calendar days for determination of authorization.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as *urgent* requests. Physician offices should call FHCP Central Referrals Department at 386.238.3230 to discuss urgent cases with a clinician, rather than faxing the request.

Patient must have a Sleep Apnea evaluation with Sleep Studies prior to submitting your request.

| Kenneth A. Mogell, DMD #557211 Patients 18 years and older | Kenneth A. Mogell, DMD, P.A. 1400 Pine St., Ste. A Melbourne, FL 32901 | 844 / 692-7632 or 321 / 313-5350 Fax: 561 / 988-1102 |
|---|--|--|
| Timothy Morris, DDS #081003 Patients 18 years and older | Florida Snoring & Sleep Apnea Center 775 E. Merritt Island Causeway, Ste.115 Merritt Island, FL32952 1390 S. Babcock St. Melbourne, FL 32901 | 321 / 831-2961 Fax: 866 / 212-2050 |

ORTHOPAEDICS – SPORTS MEDICINE- NON-SURGICAL TREATMENT

See Surgery – Orthopaedics for Providers doing Surgical Procedures.

Member can self- refer to this specialty and will be able to call and schedule an appointment without an order from a physician.

Orthopaedics/Sports Medicine involves non-surgical treatment of conditions or injuries of bones, joints, ligaments, tendons and muscles. Services can include evaluation and management, splinting, casting, therapy or injections. These providers also have additional training in sports medicine and provide medical care to active people to prevent or treat sports related injuries.

| Anthony Allotta, D.O. #042254 All ages | Parrish Medical Group 5005 Port St. John Pkwy., Ste. 2100, Port St. John, FL 32927 250 Harrison St. Titusville, FL 32780 | 321 / 433-2247 Fax: 321 / 635-9310 Same fax/phone for both locations | |
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| | | | |

OUTPATIENT REHABILITATION

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol. **Please indicate if therapy requested is a result of a motor vehicle accident.**

| Parrish Healthcare Center at Port St. John All ages | 5005 Port St. John Pkwy., Port St. John, FL 32927 Orders should be fax to PMC central referrals at 321-268-6138 | 321 / 634-5065 Fax: 321 / 268-6811 |
|--|--|---|
| Parrish Health & Fitness Center Scheduled to reopen in late 2022 All ages | 2210 Cheney Hwy., Titusville, FL 32780 Orders should be fax to PMC central referrals at 321-268-6138 | 321 / 268-6181 Fax: 321-268-6764 |
| Parrish Healthcare Center Port Canaveral Scheduled to reopen in late 2022 All ages | 390 Challenger Rd. Cape Canaveral, FL 32920 Orders should be fax to PMC central referrals at 321-268-6138 | 321 / 633-8640 Fax: 321 / 633-8645 |
| Spine, Orthopedics and Rehabilitation physical therapy Patients 16 years and older | 389 Commerce Pkwy., Ste. 120 Rockledge, FL 32955 308 S. Harbor City Blvd., Ste. A Melbourne, FL 32901 | 321 / 733-0064 Fax: 321 / /733-7970 All offices use same phone/fax |

Additional Outpatient rehabilitation on the following page

OUTPATIENT REHABILITATION (continued)

| Alpha Physical Therapy Clinic, Inc. physical therapy and vestibular therapy. Patient 5 years and older | Alpha Physical Therapy Clinic, Inc. 147 Orange Ave., Rockledge, FL 32955 1525 S. Wickham Rd. Melbourne, FL 32904 | 321 / 690-1220 321 / 914-4455 Fax: 321 / 690-1223 same fax for both locations |
|---|---|--|
| Top Tier Sports Medicine physical therapy, orthopedic & neurological rehabilitation, and balance and vestibular therapy Patients 18 years and older | 6300 N. Wickham Rd., Ste. 133B Melbourne, FL 32940 1220 N. Hwy. A1A, Ste. 117 Indialantic, FL 32903 494 N. Harbor City Blvd. Melbourne, FL 32935 1950 Viera Blvd., Ste. 107-108 Rockledge, FL 32955 | 321 / 421-7117 Fax: 321 / 421-7141 321 / 802-3312 Fax: 321 / 831-3831 321 / 610-7978 Fax: 321 / 610-7979 321 / 622-4286 Fax: 321 / 622-4289 |
| Harbor City Physical Therapy physical therapy, and vestibular therapy All ages | 5000 N Wickham Rd., Ste. 107 Melbourne, FL 32940 307 E. New Haven Ave., Ste. 2 Melbourne, FL 32901 389 Commerce Pkwy., Ste. 100 Rockledge, FL 32955 | 321 / 701-4020 Fax: 321 / 701-4009 321 / 953-3991 Fax: 321 / 953-3951 321 / 305-6567 Fax: 321 / 806-3284 |
| Taylor Made Therapies Patient newborn to 18 years old | 7370 Cabot Court, Ste. 101 Melbourne, FL32940 | 321 / 6222-8792 Fax: 321 / /622-8793 |

Additional Outpatient rehabilitation on the following page

OUTPATIENT REHABILITATION (continued)

| Rockledge Regional Medical Center / Rehabilitation Services physical therapy and occupational therapy All ages: case by case basis | 830 Executive Ln., Ste.130 Rockledge, FL 32955 | 321 / 433-0288 Fax: 321 / 690-4389 |
|---|---|--|
| Rockledge Regional Medical Center / Rehabilitation Services physical therapy All ages: case by case basis | 2400 N. Courtenay Pkwy., Merritt Island, FL 32953 | 321 / 637-2878 Fax: 321 / 452-5341 |
| Melbourne Regional Medical Center / Rehabilitation Services physical therapy, occupational therapy, speech therapy, and balance and vestibular therapy All ages: case by case basis | 240 N. Wickham Rd., Ste. 207 Melbourne, FL 32935 | 321 / 752-1500 Fax: 321 / 752-1520 |
| Sebastian River Medical Center physical therapy, occupational therapy, speech therapy, and balance and vestibular therapy All ages | 8005 Bay St. Ste. 2, Sebastian, FL 32958 | 772 / 581-2068 Fax: 772-388-4286 |
| Aquatic Health & Rehabilitation Services physical therapy, aquatic therapy, speech therapy, balance, neurological and vestibular therapy All ages | 595 N. Courtenay Parkway, Ste. 203 Merritt Island, FL 32953 8085 Spyglass Hill Rd., Ste. 118 Melbourne, FL 32940 | 321 / 453-8484 Fax: 321 / 453-8448 321 / 253-6324 Fax: 321 / 253-6325 |

Additional Outpatient rehabilitation on the following page

OUTPATIENT REHABILITATION (continued)

| Coast Physical Therapy OT and PT including balance and vestibular therapy All ages | 500 North Washington Ave., Ste 107 Titusville, FL 32796 | 321 / 269-0800 Fax: 321 / 383-0404 |
|---|--|--|
| Fyzical Therapy & Balance physical therapy, and vestibular therapy All ages | 150 5 th Ave. Ste. C Indialantic, FL 32903 3830 S Hwy., A1A, Ste. C5 Melbourne Beach, FL 32951 | 321 / 372-3090 Fax: 321 / 372-3097 321 / 327-7889 Fax: 321 / 327-8447 |
| Functionally Fit Fitness Center physical therapy All ages | 3802 Murrell Road Rockledge, FL 32955 | 321 / 877-2090 Fax: 321 / 349-0217 |
| A & M Therapy OT and PT including balance, and vestibular therapy, and pelvic floor therapy. All ages | 1395 N. Courtenay Pkwy., Ste. 102 Merritt Island, FL 32953 7777 N. Wickham Rd., Ste. 16 Melbourne, FL 32940 | 321 / 986-8812 Fax: 321 / 986-8814 321 / 622-6508 Fax: 321 / 622-6578 |

OUTPATIENT REHABILITATION - HAND THERAPY SERVICES

| The Hale Hand Center All ages | 689 S. Apollo Blvd. Melbourne, FL 32901 1954 Rockledge Blvd., Ste.119 Rockledge, FL 32955 | 321 / 674-5035 Fax: 321 / 674-5039 321 / 433-1500 Fax: 321 / 433-1556 |
|----------------------------------|---|--|
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Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

PALLIATIVE CARE

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

| St. Francis Reflections Palliative Care Patients 18 years and older | 1250 B. Grumman Place Titusville, FL 32780 | 321 / 360-3550 Fax: 321 / 360-3569 |
|--|--|---------------------------------------|
| | | |

PAIN MEDICINE

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

| Drahmane Kaba, M.D. #067172 Patients 16 years and older | Spine, Orthopedics and Rehabilitation 308 S. Harbor City Blvd., Ste. A, Melbourne, FL 32901 389 Commerce Pkwy., Ste. 120, Rockledge, FL 32955 | 321 / 733-0064 Fax: 321 / 733-7970 All offices use same phone/fax |
|---|--|---|
| Sachin R. Shenoy, M.D. Patients 18 years and older (case by case) | Neurology, Headache and Pain Clinic 1845 Jess Parrish Ct., Titusville, FL 32796 | 321 / 264-2011 Fax: 321 / 264-0442 |
| Ashish Udeshi, M.D. #056094 Thaiduc Nguyen, D.O. #059408 Sherin Fetouh, M.D. #060046 Patients 18 years and older | Florida Pain Institute 5545 N. Wickham Rd., Ste. 104 Melbourne, FL 32940 595 N. Courtenay Pkwy., Ste. 101 Merritt Island, FL 32953 490 Centre Lake Dr., NE, Ste. 200 B Palm Bay, FL 32907 | 321 / 784-8211 Fax: 321 / 394-9425 Same phone and fax for all locations |
| Nicholas Gioradno, M.D., #074164 Patients 18 years and older | Central Florida Spine & Pain LLC 395 S. Wickham Rd. Melbourne, FL 32904 1855 Jess Parrish Ct. Titusville, FL 32796 | 321 / 802-5021 Fax: 321 / 802-4999 Same phone & fax for both locations |
| Harold Cordner, M.D. #071104 Patients 18 years and older | Florida Pain Management Associates, P.A. 13825 US Hwy. 1 Sebastian, FL 32958 960 37th Pl., Ste. 102 Vero Beach, FL 32960 | 772 / 388-9998 Fax: 772 / 388-9742 |

Additional Pain Medicine on the following page

PAIN MEDICINE (continued)

| Joseph Bloom, M.D. #047845 Robert Aranibar, M.D. #047539 Patients 18 years and older - Depending on member plans may have facility share of cost | Steward Pain Management 2400 N Courtenay Pkwy. Merritt Island, FL 32953 7227 N. U.S. Hwy. 1 Cocoa, FL 32927 | 321 / 637-2870 Fax: 321 / 453-8490 All locations use same phone/ fax |
|---|--|---|
| Regina Morris Solis, M.D. #072067 Patients 18 years and older | Health First Medical Group dba The B.A.C.K. Center 2222 S. Harbor City Blvd., Ste. 610 Melbourne, FL 32901 650 S Courtenay Pkwy., Ste 100 Merritt Island, FL 32952 | 321 / 723-7716 Fax: 321 / 723-0604 |

PATHOLOGY – OUT-PATIENT/AMBULATORY

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

Pathology services done as an out-patient must be done at one of the following locations for FHCP members.

All Pathology services done while patient is in a hospital will be covered.

| 8150 Chancellor Dr., Ste.110, Orlando, FL 32809 | 800 / 395-7284 |
|--|--|
| 4225 East Fowler Ave., Tampa, FL 33617 | 813 / 972-7100 |
| 1620 Medical Lane, Ste. 100 Ft. Meyers, FL 33907 | 888 / 558-1164 |
| 1200 N. Central Ave. Ste. 103 Kissimmee, FL 34741 | 800 / 395-7284 |
| 895 SW 20 th Ave., Ste. 101 Pompano Beach, FL 33069 | 800 / 330-6770 |
| 745 Orienta Ave., Ste. 1201 Altamonte Springs. FL 32701 | 800 / 226-8968 |
| 10500 University Center Dr., Ste.200, Tampa, FL 33612 | 800 / 929-6694 |
| | Fax: 972 / 934-4335 |
| | |
| | 4225 East Fowler Ave., Tampa, FL 33617 1620 Medical Lane, Ste. 100 Ft. Meyers, FL 33907 1200 N. Central Ave. Ste. 103 Kissimmee, FL 34741 895 SW 20 th Ave., Ste. 101 Pompano Beach, FL 33069 745 Orienta Ave., Ste. 1201 Altamonte Springs. FL 32701 |

PEDIATRICS

Participating Pediatrics can be found on our website at https://providersearch.fhcp.com/.

PEDIATRIC HOSPITAL

INSTRUCTIONS: All admissions for a pediatric hospital must have PRIOR AUTHORIZATION from FHCP.

Contact FHCP Case Management Department at 386 / 676-7187. Toll Free Number 1 / 866 / 676-7187 After Hours and Holidays – Call the FHCP Call Center at 386 / 226-4542

Routine requests: non-urgent and elective procedures should not be scheduled until approval is obtained to avoid patient financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible, as it may take up to 14 calendar days for determination of authorization.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as *urgent* requests. Physician offices should call FHCP Central Referrals Department at 386.238.3230 to discuss urgent cases with a clinician, rather than faxing the request.

PEDIATRIC-SUB-SPECIALTIES

REQUIRES PRIOR AUTHORIZATION. Please complete the "FHCP Referral Form" found at *https://www.fhcp.com/for-providers/* under the Referrals, Prior Authorizations, and Orders tab. Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP's Central Referrals Department at 386-238-3253. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

Routine requests: non-urgent and elective procedures should not be scheduled until approval is obtained to avoid patient financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible, as it may take up to 14 calendar days for determination of authorization.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as urgent requests. Physician offices should call FHCP Central Referrals Department at 386.238.3230 to discuss urgent cases with a clinician, rather than faxing the request.

PELVIC HEALTH PROGRAM

This program is designed to help with urinary incontinence and pelvic pain for both male and female FHCP members 18 years of age and older. The program includes up to six (6) visits for pelvic floor strengthening and muscle training including biofeedback. This will be considered a "Direct Access/Self-Referral program by FHCP. FHCP members can either be referred by their physician or directly call themselves for scheduling.

| Parrish Medical Center Port St. John Male & Female programs | 5005 Port St. John Pkwy. Port St. John, FL 32927 Orders should be fax to PMC central referrals at 321-268-6138 | 321 / 634-5065 Fax: 321 / 268-6811 |
|--|---|--|
| A & M Therapy Male & Female programs | 1395 N. Courtenay Pkwy., Ste.102 Merritt Island, FL 32953 7777 N. Wickham Rd., Ste. 16 Melbourne, FL 32940 | 321 / 986-8812 Fax: 321 / 986-8814 321 / 622-6508 Fax: 321 / 622-6578 |
| Rockledge Regional Medical Center Rehabilitation Services Male & Female programs | 2400 N. Courtenay Pkwy. Merritt Island, FL 32953 | 321 / 637-2878 Fax: 321 / 452-5341 |
| Melbourne Regional Medical Center – Rehabilitation Services Male & Female programs | 240 N. Wickham Rd., Ste. 207 Melbourne, FL 32935 | 321 / 752-1500 Fax: 321 / 752-1520 |

PET SCANS

REQUIRES PRIOR AUTHORIZATION. Please complete the "FHCP Pet CT Prior Authorization Form" found at https://www.fhcp.com/for-providers/ under the *Referrals, Prior Authorizations, and Orders* tab. Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP's Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

Routine requests: Non-urgent and elective procedures should not be scheduled until approval is obtained to avoid patient financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible, as it may take up to 14 calendar days for determination of authorization.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as *urgent* requests. Physician offices should call FHCP Central Referrals Department at 386.238.3230 to discuss urgent cases with a clinician, rather than faxing the request.

(H) - Outpatient Hospital Department/Facility

(N) - Outpatient Non-Hospital Facility

Out of pocket costs may vary depending on location or benefit plan

| Parrish Medical Center (H) | 951 N. Washington Ave., Titusville, FL 32796 | 321 / 268-6111 Fax: 321 / 268-6850 |
|---|---|---------------------------------------|
| Rockledge Regional Medical Center Diagnostic Services (H) | 2400 N. Courtenay Pkwy., Merritt Island, FL 32953 | 321 / 637-3030 Fax: 321 / 690-6744 |
| Rockledge Regional Medical Center (H) | 110 Longwood Ave., Rockledge, FL 32955 | Fax: 321 / 637-2840 |
| Sebastian River Medical Center (H) | 13695 US Hwy. 1 Sebastian, FL 32958 | 772 / 589-5000 Fax: 321 / 633-1283 |

Additional PET Scan information on the following page

PET SCANS (continued)

| Atlantis Diagnostics (N) | 1344 S. Apollo Blvd., Ste. 102, Melbourne, FL 32901 | 321 / 777-7888 Fax: 321 / 773-7738 |
|--------------------------------|--|---------------------------------------|
| | 6100 Minton Rd., Ste. 100, Palm Bay, FL 32907 | 321 / 309-2928 Fax: 321 / 309-2930 |
| | 845 Century Medical Dr., Ste. A Titusville, FL 32796 | 321 / 529-6102 Fax: 321 / 802-6863 |
| Rockledge MRI & PET Center (N) | 1910 Rockledge Blvd., Suite 102 Rockledge, FL 32955 | 321 / 636-6599 Fax: 321 / 636-6614 |

PHARMACY

Located on <u>FHCP.com</u> is a complete listing of preferred, standard, and after hours pharmacy locations. Below are links for easy access to conduct an online search.

FHCP Individual, family and employer group plans pharmacies, Click here

After Hours FHCP Individual, family and employer group plans pharmacies, Click here.

FHCP Medicare Pharmacies, Click here.

PHARMACY-PREFERRED RETAIL PHARMACY

PREFERRED MEANS LOWER COST FOR ALL MEMBERS

| FHCP Pharmacy – Edgewater | 239 N. Ridgewood Ave., Edgewater, FL Monday – Friday 8:30 am – 6:00 pm Sat. 9:00 am – 1:00 pm | 386 / 423-4212 Fax: 386 / 428-9713 |
|--|--|---------------------------------------|
| FHCP Pharmacy – Melbourne | 785 N. Wickham Rd., Suite 104, Melbourne, FL 32935 Monday – Friday 8:30 am – 6:00 pm Sat. 9:00 am – 1:00 pm | 321 / 567-7505 Fax: 321 / 567-7506 |
| FHCP Pharmacy – Palm Bay | 5151 Babcock St., NE Palm Bay, FL 32905 Monday – Friday 8:30 am – 6:00 pm Sat. 9:00 am – 1:00 pm | 321 / 567-7765 Fax: 321 / 567-7763 |
| FHCP Pharmacy – Rockledge | 1954 Rockledge Blvd., Suite 107, Rockledge, FL 32955 Monday – Friday 8:30 am – 6:00 pm Sat. 9:00 am – 1:00 pm | 321 / 567-7503 Fax: 321 / 567-7504 |
| FHCP Pharmacy – Titusville | 1021 S. Washington Ave., Titusville, FL 32780 Monday – Friday 8:30 am – 6:00 pm Sat. 9:00 am – 1:00 pm | 321 / 567-7500 Fax: 321 / 567-7501 |
| FHCP Mail Order Pharmacy NOT OPEN TO PUBLIC | P.O. Box 11696, Daytona Beach, FL 32120 | 800 / 232-0216 Fax: 386 / 676-7165 |

PHYSICAL MEDICINE AND REHABILITATION SERVICES

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

Physical Medicine and Rehabilitation Providers specialize in the non-operative physical medicine services specific to musculoskeletal conditions.

| Drahmane Kaba, M.D. #067172 Patients 16 years and older | Spine, Orthopedics and Rehabilitation 308 S. Harbor City Blvd., Ste. A, Melbourne, FL 32901 389 Commerce Pkwy., Ste. 120, Rockledge, FL 32955 | 321 / 733-0064 Fax: 321 / 733-7970 Same fax/phone for both locations |
|--|---|---|
| Melissa Burgos-Martir, M.D. #079745 Syed Zaidi, M.D. #036102 Patients 18 years and older | The B.A.C.K. Center 2222 S. Harbor City Blvd., Ste. 610 Melbourne, FL 32901 650 S. Courtenay Pkwy., Ste. 100 Merritt Island, FL 32952 | 321 / 723-7716 Fax: 321 / 723-0604 Same fax/phone for both locations |

PICC & MIDLINE PLACEMENT

- FHCP Case Management Coordination of Care (COC)
 - o Providers needing assistance in the coordinating PICC or Midline placement for FHCP members in place of residence or in a skilled nursing facility. Please call 855 / 205-7293 or 386 / 238-3284 or Fax: 386 / 238-3271. After Hours or Holidays call 386 / 226-4542

PODIATRY

Member can self-refer to this specialty and will be able to call and schedule an appointment without an order from a physician.

| Mark Beylin, D.P.M. #044378 | Merritt Island Foot and Ankle | 321 / 452-1327 |
|---|--|---------------------------------------|
| Michael Sosinski, D.P.M. #082795 | 2404 N. Courtenay Pkwy., Merritt Island, FL 32953 | Fax: 321 / 454-9208 |
| Patients 18 years and older | 6549 North Wickham Rd Ste. E103 Melbourne, FL 32940 | Same phone/fax for all offices |
| Jonathan Lubitz, D.P.M. #042240 | Parrish Medical Group | 321 / 433-2247 |
| All ages | 5005 Port St. John Pkwy., Ste. 2100, Port St. John, FL 32927 | Fax: 321 / 635-9310 |
| Dariya Peretta, D.P.M. #079834 David Schweibish D.P.M. #079655 Patients 5 years and older | Coast + Sole Foot and Ankle Specialists 2020 Hwy A1A, Ste. 101, Indian Harbour Beach, FL 32937 3000 N. Atlantic Ave., Ste. 108 Cocoa Beach, FL 32931 | 321 / 777-4774 Fax: 321 / 777-4788 |
| Kevin Lynch, D.P.M. #044386 | Kevin M. Lynch, DPM, P.A. | 321 / 454-6333 |
| Ryan Cantwell, D.P.M. #081703 | 260 Fortenberry Rd., Merritt Island, FL 32952 | 321 / 269-8333 |
| All ages | 500 N. Washington Ave., Ste. 102, Titusville, FL 32796 | Fax: 321 / 454-9877 |
| Susan Love, D.P.M. #052244 | Joan McNeela, D.P.M. | 321 / 267-5577 |
| All ages | 1717 Garden St., Titusville, FL 32796 | Fax: 321 / 264-0724 |
| Robert G. Rosen, D.P.M. #044377 | Brevard Podiatry Group | 321 / 267-3233 |
| All ages | 850 Garden St., Titusville, FL 32780 | Fax: 321 / 267-5141 |
| David A. Simonson, D.P.M. #044380 Mark Vaughn D.P.M. #069801 All ages | David A. Simonson, D.P.M. ,P.A 1950 Rockledge Blvd., Ste. 107, Rockledge, FL 32955 | 321 / 638-2121 Fax: 321 / 638-2126 |

Additional Podiatry information on the following page

PODIATRY (continued)

| Jared B. Moyles, D.P.M. #049728 Jessica A. Wilson, D.P.M. #060549 Richard Wilson, D.P.M. #049832 Thomas C. Wilson, D.P.M. #056927 All ages | Melbourne Podiatry Associates 1515 Martin Luther King Jr Blvd. Melbourne, FL 32901 1310 W. Eau Gallie Blvd., Ste. E Melbourne, FL 32935 | 321 / 723-3500 Fax: 321 / 723-1945 321 / 255-3338 Fax: 321 / 253-9643 |
|--|---|--|
| | 590 Malabar Rd., SE Ste. 5 Palm Bay, FL 32907 | 321 / 417-0822 Fax: 321 / 327-7248 |
| Martin Lenoci, D.P.M. #042828 All ages | Steward Medical Group dba SMG Podiatry 5151 Babcock St., NE Palm Bay, FL 32905 | 321 / 308-5050 Fax: 321 / 541-1791 |
| | 240 N. Wickham Rd., Ste. 304 Melbourne, FL 32935 | 321 / 541-1715 Fax: 321 / 541-1791 |
| Robert W. Tinsley, D.P.M. #044383 All ages | 7341 Office Park Place., Ste. 103, Viera, FL 32940 | 321 / 253-4973 Fax: 321 / 253-4913 |

PRIMARY CARE

Participating Primary Care Physicians can be found on our website at https://providersearch.fhcp.com/.

PROVIDER PORTAL REGISTRATION

Registration for the FHCP Provider Portal is available at www.fhcp.com. Click on the Provider Portal link in the upper left-hand corner. You will need your organization's Tax and Vendor ID to complete the registration process.

PROVIDERS: NOT LISTED IN FHCP DIRECTORIES

Referrals to Providers who do not participate in FHCP's HMO Network or certain providers and facilities that supplement FHCP's Network require prior authorization by FHCP. Referral to a non-participating or supplemental provider may be considered for approval under the following circumstances:

- 1. A particular skill or service is not available from FHCP Network Providers
- 2. A Network Provider is not available or accessible within established availability time frames
- 3. The Network Provider is not geographically accessible to the member

REQUIRES PRIOR AUTHORIZATION. Please complete the "FHCP Referral Form" found at *https://www.fhcp.com/for-providers/* under the *Referrals, Prior Authorizations, and Orders* tab. Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP's Central Referrals Department at **386-238-3253.** The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

Routine requests: non-urgent and elective procedures should not be scheduled until approval is obtained to avoid patient financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible, as it may take up to 14 calendar days for determination of authorization.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as *urgent requests*. Physician offices should **call FHCP Central Referrals Department at 386-238-3230** to discuss urgent cases with a clinician, rather than faxing the request.

PULMONARY FUNCTION TESTS (PFTs) / SPIROMETRY

PFT'S CAN BE DONE AT FHCP PARTICIPATING PHYSICIAN OFFICES

- The FHCP member or requesting provider may call the specialist to schedule an appointment.
- An order or written prescription is needed.
- The office can fax the order or the member can bring it with them to their appointment.

A basic Spirometry test will include the flow volume loop (FVL) and measure the FEV_1 & FVC. If you need pre & post bronchodilation, add that to your order/Rx. Patient to bring inhaler with them if having pre & post bronchodilation.

NO INHALERS OR NEBULIZER TREATMENTS 4 HOURS PRIOR TO APPOINTMENT

| Florida Health Care Plans FHCP Center 239 N. Ridgewood Ave., Edgewater, FL 32132 | 386 / 427-4868 Fax: 386 / 427-9935 Fax: 386 / 427-1544 |
|---|--|
|---|--|

PULMONARY FUNCTION TESTS (PFTs) with DLCO)

NO INHALERS OR NEBULIZER TREATMENTS 4 HOURS PRIOR TO APPOINTMENT

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

| Parrish Medical Center | 951 N. Washington Ave., Titusville, FL 32796 | 321 / 268-6111 Fax: 321 / 268-6850 |
|-----------------------------------|--|---------------------------------------|
| Rockledge Regional Medical Center | 110 Longwood Ave., Rockledge, FL 32955 | 321 / 636-2211 Fax: 321 / 637-2840 |
| Melbourne Regional Medical Center | 250 N. Wickham Rd., Melbourne, FL 32935 | 321 / 752-1200 Fax: 321 / 242-8310 |

PULMONARY REHABILITATION

REQUIRES PRIOR AUTHORIZATION. Please complete the "FHCP Referral Form" found at *https://www.fhcp.com/for-providers/* under the *Referrals, Prior Authorizations, and Orders* tab. Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP's Central Referrals Department at **386-238-3253.** The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

Routine requests: non-urgent and elective procedures should not be scheduled until approval is obtained to avoid patient financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible, as it may take up to 14 calendar days for determination of authorization.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as *urgent* requests. Physician offices should call FHCP Central Referrals Department at 386.238.3230 to discuss urgent cases with a clinician, rather than faxing the request.

| Parrish Medical Center | 951 N. Washington Ave., Titusville, FL 32796 | 321 / 268-6200 Fax: 321 / 268-6768 |
|-----------------------------------|--|---------------------------------------|
| Melbourne Regional Medical Center | 250 N. Wickham Rd., Melbourne, FL 32935 | 321 / 752-1200 Fax: 321 / 242-8310 |
| Rockledge Regional Medical Center | 110 Longwood Ave., Rockledge, FL 32955 | 321 / 636-2211 Fax: 321 / 637-2840 |

PULMONOLOGY

PFT'S CAN BE DONE AT FHCP PARTICIPATING PHYSICIAN OFFICES

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

| Aluino Ochoa, M.D. #044600 Patients 18 years and older | Indian River Medical Office, P.A. 3300 Dairy Rd., Titusville, FL 32796 | 321 / 269-6530 Fax: 321 / 269-2334 |
|--|--|---|
| Deepika Aneja, M.D. #044926 John M. Brodnan, M.D. #002903 Jaime V. Furman, M.D. #043053 Mitchell K. McCullar, M.D. #043054 Patients 18 years and older | Steward Medical Group d/b/a Brevard Pulmonary Specialists 103 Longwood Ave., Rockledge, FL 32955 8075 Spyglass Hill Rd., Ste. 101 Melbourne, FL 32940 150 N. Sykes Creek Pkwy., Ste. 300 Merritt Island, FL 32953 5600 Porada Ave. Ste. 104A Melbourne, FL 32940 | 321 / 631-5677 Fax: 321 / 632-7225 Same phone/fax for all offices |
| Parvesh Bansal, M.D. #044970 Patients 18 years and older | Medical Associates of Brevard, LLC 1400 S. Pine St., Ste. A, Melbourne, FL 32901 | 321 / 676-6000 Fax: 321 / 676-7000 |
| Zaki Elmaghraby, M.D. #144000 Rodel Banal, M.D. #048512 Ashish Mahindra, M.D. #048578 Usman Mazahir, M.D. #096564 Patients 18 years and older | Independent Lung Associates, P.A. 1314 Oak Street, Melbourne, FL 32901 220 S. Courtenay Pkwy., Ste. A Merritt Island, FL 32952 3140 Suntree Blvd., Ste. 4 Rockledge, FL 32955 1326 Malabar Rd. SE, Suite 1, Palm Bay, FL 32907 | 321 / 727-7992 Fax: 321 / 727-7664 |

Additional Pulmonary information on the following page

PULMONOLOGY (continued)

| Andrei Yankovich, M.D. #080771 Michael Tonner, M.D. #10A835 Patients 18 years and older | Riverside Pulmonary and Internal Medicine 12920 US Hwy. 1, Ste. A Sebastian, FL 32958 | 772 / 388-8322 Fax: 772 / 388-8323 |
|---|--|---------------------------------------|
| John Suen, M.D. #071117 Patients 18 years and older | John Suen, M.D., P.A. 3735 11 th Cir., Ste.103 Vero Beach, FL 32960 | 772 / 770-4888 Fax: 772 / 770-0190 |
| Simmy J. Pinto, M.D. #10V608 Patients 18 years and older | Medical Associates of Brevard, LLC 402 N. Babcock St., Ste. 102, Melbourne, FL 32935 | 321 / 241-6540 Fax: 321 / 428-4442 |
| Ricardo Rivera-Morales, M.D. #10V255 Patients 18 years and older | Perez & Rivera PL 800 Century Medical Dr. Ste. A Titusville, FL 32796 | 321 / 269-5101 Fax: 321 / 269-6871 |

REPORTABLE DISEASES/CONDITIONS

| Brevard County Health Department 24/7 | Phone: 321 / 454-7101 | Fax: 321 / 454-7128 |
|---|-----------------------|---------------------|
| HIV/AIDS – BREVARD COUNTY | Phone: 321 / 690-6485 | No Fax |
| STD – BREVARD COUNTY | Phone: 321 / 690-6489 | No Fax |
| TB – BREVARD COUNTY | Phone: 321 / 634-3550 | No Fax |
| RABIES/ANIMAL BITES – BREVARD COUNTY | Phone: 321 / 633-2100 | Fax: 321 / 690-6856 |
| ALL OTHER REPORTABLE DISEASES / CONDITIONS – BREVARD COUNTY | Phone: 321 / 454-7101 | Fax: 321 / 454-7128 |

The Animal Incident Reporting Form should be filled out by the reporter (staff member) and not the victim. An animal bite report must be submitted before the rabies series can be started. Forms needed for reporting diseases and conditions to the State of Florida can be found on www.fhcp.com, PROVIDERS-FORMS. Prior authorization from the FHCP Central Referrals is not needed.

For a list of Reportable Diseases/Conditions in Florida visit:

http://www.floridahealth.gov/diseases-and-conditions/disease-reporting-and-management/ documents/reportable diseases/ documents/Reportable Diseases List Practitioners.pf

RHEUMATOLOGY

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

| Luis A. Del Rosario Cabral, M.D. #044331 | Medical Associates of Brevard, LLC | 321 / 837-0010 |
|--|---|--|
| Patients 17 years and older | 1535 W. Nasa Blvd., #103 Bldg. C, Melbourne, FL 32901 | Fax: 321 / 837-0040 |
| Locum Doctors (call practice) Patients 18 years and older | Omni Healthcare 1344 S. Apollo Blvd., Ste. 300 Melbourne, FL 32904 | 321 / 802-5059 Fax: 321 / 802-5067 |
| Hector Ramirez, M.D. #042829 | Steward Medical Group Rheumatology | 321 / 541-1714 |
| Patients 18 years and older | 240 N. Wickham Rd., Ste. 110 Melbourne, FL 32935 | Fax: 321 / 676-9794 |
| Roderick H. Salach, D.O. #046437 Mohamed Aboyoussef M.D. #084692 Patients 18 years and older | Space Coast Rheumatology 40 Fortenberry Road, Merritt Island, FL 32952 4332 S. Hopkins Ave., Titusville, FL 32780 | 321 / 453-0779 Fax: 321 / 453-4188 321 / 264-1135 Fax: 321 / 453-4188 |

SKILLED NURSING FACILITY

INSTRUCTIONS: Hospital in-patient will be placed through Florida Health Care Plan Case Management Department. Florida Health Care Plans offers no custodial coverage. Any questions regarding member being placed from home or clarification of skilled vs. custodial, please contact Case Management Utilization Review Department at 386 / 676-7187 or 800 / 352-9824, Ext. 7187.

Admissions to skilled level of care require prior authorization through the FHCP Case Management Utilization Review Department at 386 / 676-7187 or 800 / 352-9824, Ext. 7187.

| Royal Oaks Nursing & Rehabilitation Center | 2225 Knox McRae Dr., Titusville, FL 32780 | 321 / 267-0060 Fax: 321 / 268-3303 |
|--|---|---------------------------------------|
| Anchor Care & Rehabilitation Center | 1515 Port Malabar Blvd., NE, Palm Bay, FL 32905 | 321 / 723-1235 Fax: 321 / 726-0751 |
| Avante at Melbourne, Inc. | 1420 S. Oak Street., Melbourne, FL 32901 | 321 / 723-3215 Fax: 321 / 728-4968 |
| Rockledge Health & Rehabilitation Center | 587 Barton Blvd., Rockledge, FL 32955 | 321 / 632-6300 Fax: 321 / 631-5428 |
| Viera Health & Rehabilitation Center | 8050 Spyglass Hill Rd., Viera, FL 32940 | 321 / 752-1000 Fax: 321 / 757-9871 |
| Vista Manor | 1550 Jess Parrish Court, Titusville, 32796 | 321 / 269-2200 Fax: 321 / 383-4990 |
| Viera Del Mar Health and Rehabilitation | 2355 Vidina Dr. Melbourne, FL 32940 | 321 / 775-6800 Fax: 321 / 775-4888 |

SLEEP DISORDER PROVIDERS

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

| Aluino Ochoa, M.D. #044600 Patients 18 years and older | Indian River Medical Office, P.A. 3300 Dairy Rd., Titusville, FL 32796 | 321 / 269-6530 Fax: 321 / 269-2334 |
|---|--|---------------------------------------|
| Parrish Medical Center Sleep Disorders Center | 5005 Port St. John Pkwy., Port St. John, FL 32927 | 321 / 268-6408 Fax: 321 / 268-6214 |
| Space Coast Sleep Disorders Center, LLC Patients 3 years and older | 640 Classic Court, Ste. 106., Melbourne, FL 32940 | 321 / 255-9901 Fax: 321 / 255-9902 |
| Total Sleep Management, Inc. Patients 18 years and older | 1978 Rockledge Blvd., Ste.104, Rockledge, FL 32955 360 N. Babcock St., Ste. 103 Melbourne, FL 32935 | 877 / 441-2411 Fax: 800 / 569-4436 |
| Zaki Elmaghraby, M.D. #144000 Ashish Mahindra, M.D. #048578 Patients 18 years and older | Independent Lung Associates, P.A. 1314 Oak Street, Melbourne, FL 32901 220 S. Courtenay Pkwy., Ste. A Merritt Island, FL 32952 3140 Suntree Blvd., Ste. 4 Rockledge, FL 32955 1326 Malabar Rd. SE, Suite 1, Palm Bay, FL 32907 | 321 / 727-7992 Fax: 321 / 727-7664 |

Additional Sleep Disorder Providers information on the following page

SLEEP DISORDER PROVIDERS (continued)

| Sebastian River Medical Center | 705 Sebastian Blvd., Sebastian, FL 32958 | 772 / 581-5655 Fax: 772 / 388-0104 |
|--|---|---|
| John Suen, M.D. #071117 Patients 18 years and older | John Suen, M.D., P.A. 3735 11 th Cir., Ste.103 Vero Beach, FL 32960 | 772 / 770-4888 Fax: 772 / 770-0190 |
| Parvesh Bansal, M.D. #044970 Patients 18 years and older | Medical Associates of Brevard, LLC 1400 S. Pine St., Ste. A, Melbourne, FL 32901 | 321 / 327-2440 Fax: 321 / 345-4815 |
| Simmy J. Pinto, M.D. #10V608 Patients 18 years and older | Medical Associates of Brevard, LLC 402 N. Babcock St., Ste 102 Melbourne, FL 32935 | 321 / 241-6540 Fax: 321 / 321-428-4442 |
| Ricardo Rivera-Morales, M.D. #10V255 Patients 18 years and older | Perez & Rivera PL 800 Century Medical Dr. Ste. A Titusville, FL 32796 | 321 / 269-5101 Fax: 321 / 269-6871 |

SLEEP DISORDER PROVIDERS – HOME STUDIES

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

| Space Coast Sleep Disorders Center, LLC Patients 3 years and older | 640 Classic Court, Ste. 106., Melbourne, FL 32940 | 321 / 255-9901 Fax: 321 / 255-9902 |
|---|--|---------------------------------------|
| Total Sleep Management, Inc. Patients 18 years and older | 1978 Rockledge Blvd., Ste.104, Rockledge, FL 32955 360 N. Babcock St., Ste. 103 Melbourne, FL 32935 | 877 / 441-2411 Fax: 800 / 569-4436 |
| Zaki Elmaghraby, M.D. #144000 Ashish Mahindra, M.D. #048578 Patients 18 years and older | Independent Lung Associates, P.A. 1314 Oak Street, Melbourne, FL 32901 220 S. Courtenay Pkwy., Ste. A Merritt Island, FL 32952 3140 Suntree Blvd., Ste. 4 Rockledge, FL 32955 1326 Malabar Rd. SE, Suite 1, Palm Bay, FL 32907 | 321 / 727-7992 Fax: 321 / 727-7664 |
| John Suen, M.D. #071117 Patients 18 years and older | John Suen, M.D., P.A. 3735 11 th Cir., Ste.103 Vero Beach, FL 32960 | 772 / 770-4888 Fax: 772 / 770-0190 |
| Parrish Medical Center Sleep Disorders Center | 5005 Port St. John Pkwy., Port St. John, FL 32927 | 321 / 268-6408 Fax: 321 / 268-6214 |
| Simmy J. Pinto, M.D. #10V608 Patients 18 years and older | Medical Associates of Brevard, LLC 402 N. Babcock St., Ste. 102, Melbourne, FL 32935 | 321 / 241-6540 Fax: 321 / 428-4442 |
| Parvesh Bansal, M.D. #044970 Patients 18 years and older | Medical Associates of Brevard, LLC 1400 S. Pine St., Ste. A, Melbourne, FL 32901 | 321 / 676-6000 Fax: 321 / 676-7000 |

SUBSTANCE USE DISORDERS / RESIDENTIAL

Residential Substance Use Disorders Programs must have PRIOR AUTHORIZATION from FHCP.

Contact FHCP Case Management Department at 386 / 676-7187. Toll Free Number 1 / 866 / 676-7187

Fax number for sending records 386 / 615-4058

After Hours and Holidays – Call the FHCP Call Center at 386 / 226-4542

| Circles of Care – Twin Rivers | | |
|---|--|---------------------|
| Treatment Center | 400 E. Sheridan Rd., Melbourne, FL 32901 | 321 / 722-5200 or |
| Adult/Child/Adolescent Detox and Substance | | 321 / 726-2860 |
| Use Disorders Programs at Residential Level 1 | | Fax: 321 / 752-3143 |
| | | |

SUBSTANCE USE DISORDERS – OUTPATIENT CARE

Outpatient Substance Use Disorders Programs must have PRIOR AUTHORIZATION from FHCP.

Contact FHCP Case Management Department at 386 / 676-7187. Toll Free Number 1 / 866 / 676-7187

Fax number for sending records 386 / 615-4058

After Hours and Holidays – Call the FHCP Call Center at 386 / 226-4542

| Circles of Care – Outreach Services Child and Adolescent Outpatient Substance Use Disorders Programs | 4450 W. Eau Gallie Blvd., Melbourne, FL 32934 | 321 / 722-5200 or 321 / 726-2860 Fax: 321 / 752-3143 |
|---|---|--|
| Elizabeth Nyberg, LMHC #073164 Abigail Brown Jones, LMFT #073165 Melissa Henville, LMHC #088677 Emily Like Schuleman, LMHC #088678 Michele Wiersma, LMHC #100461 Patients 6 years and older Non -Medicare Members | Lifetime Counseling Center 505 Brevard Ave., Ste. 106 Cocoa. FL 32922 2350 Dairy Rd. West Melbourne, FL 32904 | 321 / 632-5792 Fax: 321 / 632-5796 |

SUBSTANCE USE DISORDERS & MENTAL HEALTH-INTENSIVE OUTPATIENT PROGRAMS

IOP programs are one of the highest levels of care in an outpatient setting, **PRIOR AUTHORIZATION IS REQUIRED** from FHCP. **Contact:** Case Management Department 386 676-7187 or 1 866 676-7187 After Hours and Holidays please call 386 226-4542 Fax Medical Records to 386 615-4058

| Florida Counseling Centers Patients 18 years of age and older Non-Medicare members only | 100 S. Harbor City Blvd. Melbourne, FL 32901 | 321 / 259-1662 Fax: 321 / 259-1223 |
|--|--|---------------------------------------|
| Palm Point Behavioral Health Patients 5 years and older | 2355 Truman Scarborough Way Titusville, FL 32796 | 321 / 603-6550 Fax: 321 / 603-6645 |
| St. Johns Recovery Place, LLC Patients 18 years of age and older Non-Medicare members only | 109 Silver Palm Ave Melbourne, FL 32901 | 904 / 990-1200 Fax: 904 / 990-1219 |
| Peace Club, Inc. Patients 12 years of age and older Non-Medicare members only | 1811 S. Orlando Ave. Cocoa Beach, FL 32931 | 321 / 423-1212 Fax: 321 / 593-0646 |

FHCP – INTENSIVE OUTPATIENT PROGRAM

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

| FHCP – Behavioral Health Department Patients 18 years and older (Services also offered virtually) | FHCP – Intensive Outpatient Program 330 N Clyde Morris Blvd. Daytona Beach, FL 32114 | 386 / 676-7175 Fax: 386 / 676-7134 |
|---|---|---------------------------------------|
|---|---|---------------------------------------|

SURGERY-CARDIOTHORACIC

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

| Jose Montalvo-Fitzp | atrick, M.D. #072214 | 1 | 321 / 452-3811 |
|------------------------|----------------------|---|---------------------|
| Patients 6 years of ag | ge and older | | Fax: 321 / 454-4026 |
| | | | |

SURGERY-CARDIOVASCULAR

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

Please refer to the "TAVR Evaluations" section for instructions on ordering this service.

| | \mathcal{E} | 386 / 672-9503 Fax: 386 / 672-0386 |
|--|---------------|---------------------------------------|
|--|---------------|---------------------------------------|

Send pertinent dictation and appropriate test results (done within 90 days) and **fax to the specialist's office.** The specialist's office will review, schedule and notify the patient of their appointment. Upon completion, the specialist's office will notify the requesting provider of the appointment date and time.

| Megan March, M.D. #057329 Utpal S. Desai, M.D. #009810 Patrick T. Mangonon, M.D. #059406 Patients 18 years and older | AdventHealth Medical Group 305 Memorial Medical Pkwy., Ste. 308, Daytona Beach, FL 32117 1061 Medical Center Dr., Ste. 305 Orange City, FL 32763 | 386 / 231-3600 Fax: 386 / 231-3602 |
|---|---|---------------------------------------|
| | | |

SURGERY-COLON

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

| Rameshbhai P. Patel, M.D. #10M000 Patients 18 years and older | Titusville Surgical Associates 2475 S. Washington Ave., Titusville, FL 32780 | 321 / 267-4264 Fax: 321 / 267-7012 |
|---|---|---------------------------------------|
| John M. Zambos, M.D. #044336 | John Zambos, M.D. | 321 / 383-2630 |
| Patients 18 years and older | 605 N. Washington Ave., Ste. 200, Titusville, FL 32796 | Fax: 321 / 269-8313 |
| Howard D. Dobson, M.D. #043020 Paul Thompson, M.D. # 002280 Patients 18 years and older | Steward Surgical Specialists 1133 Seminole Dr., Rockledge, FL 32955 8075 Spyglass Hill Rd., 101 Melbourne, FL 32940 | 321 / 637-2975 Fax: 321 / 433-1935 |
| Joseph Wasselle, M.D. #10S537 | Steward Medical Group | 321 / 752-1630 |
| Patients 16 years and older | 240 N. Wickham Rd., Ste. 311 Melbourne, FL 32935 | Fax: 321 / 690-6578 |
| Emran Imami, M.D. #053032 | Tepas Healthcare | 321 / 733-1901 |
| Patients 18 years and older | 1140 Broadband Dr., Melbourne, FL 32901 | Fax: 321 / 733-0211 |
| Diego Velarde, M.D. #049629 Patients 18 years and older | Advance Surgical & Weight Loss Institute 3165 Suntree Blvd., Ste. 101 Rockledge, FL 32955 1541 S. Wickham Rd. Melbourne, FL 32904 | 321 / 549-2000 Fax: 321 / 549-2142 |

SURGERY-GENERAL

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

| Rameshbhai P. Patel, M.D. #10M000 Patients 18 years and older | Titusville Surgical Associates 2475 S. Washington Ave., Titusville, FL 32780 | 321 / 267-4264 Fax: 321 / 267-7012 |
|---|---|---------------------------------------|
| John M. Zambos, M.D. #044336 | John Zambos, M.D. | 321 / 383-2630 |
| Patients 18 years and older | 605 N. Washington Ave., Ste. 200, Titusville, FL 32796 | Fax: 321 / 269-8313 |
| Howard D. Dobson, M.D. #043020 Paul Thompson, M.D. # 002280 Patients 18 years and older | Steward Surgical Specialists 1133 Seminole Dr., Rockledge, FL 32955 8075 Spyglass Hill Rd., 101 Melbourne, FL 32940 | 321 / 637-2975 Fax: 321 / 433-1935 |
| John G. Olinde, M.D. #043858 | Steward Medical Group | 321 / 752-1630 |
| Patients 18 years and older | 240 N. Wickham Rd. Ste. 311 Melbourne, FL 32935 | Fax: 321 / 690-6578 |
| Joseph Wasselle, M.D. #10S537 Patients 16 years and older | Steward Medical Group d/b/a Osler Medical Group 240 N. Wickham Rd., Ste. 311 Melbourne, FL 32935 | 321 / 752-1630 Fax: 321 / 690-6578 |
| Emran Imami, M.D. #053032 | Tepas Healthcare | 321 / 733-1901 |
| Patients 18 years and older | 1140 Broadband Dr., Melbourne, FL 32901 | Fax: 321 / 733-0211 |

Additional Surgical General information on the following page

SURGERY-GENERAL (continued)

| Patrick Domkowski M.D. #067736 Jason Radecke, M.D. #067816 Patients 17 years and older | Steward Weight Loss & Surgical Specialists 14430 US Hwy. 1, Ste. 101 Sebastian, FL 32958 3745 11 th Cir., Ste. 103 Vero Beach, FL 32960 | 772 / 581-8003 Fax: 772 / 581-8005 Same phone/ fax number for both locations |
|--|--|---|
| Mark Talbert, M.D. #072697 Patients 16 years and older | Talbert General Surgery, LLC 129 West Hibiscus Blvd., Ste. D Melbourne, FL 32901 | 321 / 372-1372 Fax 321 / 369-9247 |
| Diego Velarde, M.D. #049629 Patients 18 years and older | Advance Surgical & Weight Loss Institute 3165 Suntree Blvd., Ste. 101 Rockledge, FL 32955 1541 S. Wickham Rd. Melbourne, FL 32904 | 321 / 549-2000 Fax: 321 / 549-2142 |
| Theodore G Perry, M.D. #098322 Patients 15 years and older | Steward General Surgery Vero Beach 3790 7 th Terrace, Ste. 102 Vero Beach, FL 32960 | 772 / 492-9912 Fax: 772 / 217-3649 |
| Edgar Figueroa, M.D. #099532 Patients 18 years and older | Steward Multispecialty Sebastian 7925 Bay St. Sebastian, FL 32958 | 772-581-3366 Fax: 772-581-5567 |

SURGERY GYNECOLOGY ONCOLOGY

REQUIRES PRIOR AUTHORIZATION. Please complete the "FHCP Referral Form" found at *https://www.fhcp.com/for-providers/* under the *Referrals, Prior Authorizations, and Orders* tab. Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP's Central Referrals Department at **386-238-3253.** The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

Routine requests: Non-urgent and elective procedures should not be scheduled until approval is obtained to avoid patient financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible, as it may take up to 14 calendar days for determination of authorization.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as *urgent* requests. Physician offices should call FHCP Central Referrals Department at 386.238.3230 to discuss urgent cases with a clinician, rather than faxing the request.

SURGERY-HAND

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

| Sarah Henry, M.D. #038612 | Volusia Hand Surgery Clinic 239 N. Ridgewood Ave., Edgewater, FL 32132 Fax number listed is for the Port Orange Office | 386 / 410-4972 Fax: 386 / 788-0679 |
|---|--|---------------------------------------|
| Kyle Moyles, M.D. #053303 Brandon Frye, D.O. #090505 Patients 2 years and older | Melbourne Hand Center 2010 W. Eau Gallie Blvd., Suite 104 Melbourne, FL 32935 | 321 / 500-4263 Fax: 888/782-9622 |

SURGERY-MOHS

REQUIRES PRIOR AUTHORIZATION. Please complete the "FHCP Referral Form" found at *https://www.fhcp.com/for-providers/* under the *Referrals, Prior Authorizations, and Orders* tab. Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP's Central Referrals Department at **386-238-3253.** The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

Routine requests: non-urgent and elective procedures should not be scheduled until approval is obtained to avoid patient financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible, as it may take up to 14 calendar days for determination of authorization.

| Jeannine Stein, M.D. #060741 All ages | \mathcal{E}^{\prime} | 321 / 428-4545 Fax: 321 / 421-7898 |
|--|------------------------|---------------------------------------|
|--|------------------------|---------------------------------------|

SURGERY- NEURO

REQUIRES PRIOR AUTHORIZATION. Please complete the "FHCP Referral Form" found at *https://www.fhcp.com/for-providers/* under the *Referrals, Prior Authorizations, and Orders* tab. Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP's Central Referrals Department at **386-238-3253.** The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

Routine requests: non-urgent and elective procedures should not be scheduled until approval is obtained to avoid patient financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible, as it may take up to 14 calendar days for determination of authorization.

| Silvia Baxter, MD #094365 | Halifax/UF Health Center for Neurosurgery | 386 / 255-2340 |
|---------------------------------|---|---------------------|
| Michael Munz, MD #092585 | 311 N. Clyde Morris Boulevard, Suite 550, Daytona Beach, FL 32114 | Fax: 352 / 627-4802 |
| Jason Blatt, MD #074010 | | |
| Jacqes Farkas, MD #076043 | | |
| Saravanam Karuppiah, MD #036057 | | |
| Rohit Khanna, MD #006424 | | |
| Chandan Reddy, MD #073830 | | |
| Nohra Chalouhi, MD #089429 | | |
| Patients 18 years and older | | |
| Patrick Han, MD #087120 | | |
| Patients 16 years and older | | |
| | | |

SURGERY-ORAL

REQUIRES PRIOR AUTHORIZATION. Please complete the "FHCP Referral Form" found at *https://www.fhcp.com/for-providers/* under the *Referrals, Prior Authorizations, and Orders* tab. Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP's Central Referrals Department at **386-238-3253.** The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

Routine requests: non-urgent and elective procedures should not be scheduled until approval is obtained to avoid patient financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible, as it may take up to 14 calendar days for determination of authorization.

| Lance F. Grenevicki, D.D.S., #043863 | Institute of Facial Surgery | 321 / 674-3900 | |
|--------------------------------------|---|---------------------|--|
| Patients 18 years and older | 1093 S. Wickham Rd., W. Melbourne, FL 32904 | Fax: 321 / 722-3303 | |
| | | | |

SURGERY-ORTHOPAEDICS

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol. **NON-SURGICAL ORTHOPAEDICS – SEE ORTHOPAEDICS-SPORTS MEDICINE**

| Erin Mariano, M.D. #083657 Steven Miller, M.D. #098276 Patients 18 years and older | Omni Healthcare 1344 S. Apollo Blvd., Ste. 2D, Melbourne, FL 32901 | 321 / 724-1084 Fax: 321 / 724-0147 |
|--|--|---------------------------------------|
| Mark S. Callenberger, D.O. #038616 Patients 4 years and older | Callenberger Orthopedic Specialists, LLC 333 W. Cocoa Beach Causeway, Ste. E Cocoa Beach, FL 32931 | 321 / 305-4931 Fax: 321 / 305-4933 |
| Ramy S. Hanna, M.D. # 045334 Robert B McShane., M.D. # 045332 Joseph E. Rojas, M.D. # 045333 All ages | Orthopedic Center of Titusville, P.L. 1855 Jess Parrish Ct., Titusville, FL 32796 | 321 / 268-0291 Fax: 321/ 268-0201 |
| David Schafer, M.D. #099139 Bryan Parry, M.D. #100278 Patients 2 years and older | Parrish Medical Group 250 Harrison St. Titusville, FL 32780 5005 Port St. John Parkway Port St. John, FL 32927 | 321 / 633-8660 Fax: 321 / 633-8617 |

Additional Surgical - Orthopaedics information on the following page

SURGERY-ORTHOPAEDICS (continued)

| Hani El Kommos, M.D. # 044316 Robert Sedaros, M.D. #10AF41 Luc J. Teurlings, M.D. # 044317 All ages | Space Coast Orthopaedic Center 220 N. Sykes Creek Pkwy., Ste. 200, Merritt Island, FL 32953 | 321 / 459-1446 Fax: 321 / 456-5195 |
|--|--|--|
| Kirk Maes, M.D. #068724 Anthony Ware, M.D. #068735 All ages | Steward Orthopedic & Sports Medicine 13000 US Hwy.1, Ste. 5 Sebastian, FL 32958 1715 37 th Pl., Ste. 101 Vero Beach, FL 32960 | 772 / 581-5881 Fax: 772 / 581-5992 772 / 778-0600 Fax: 772 / 778-4005 |
| Kenneth Sands, M.D. #056552 Anthony Lombardo M.D. #002955 Richard Harrison Jr., M.D. #079641 All ages | Steward Orthopedic & Sports Medicine 240 N. Wickham Rd. Ste. 102/104/108 Melbourne, FL 32935 | 321 / 541-1777 Fax: 321 / 541-1787 |
| Robert Brennan, M.D. #084361 All ages | Steward Orthopedic & Sports Medicine 7227 N US Hwy. 1 Ste. 220 Cocoa, FL 32927 111Longwood Ave. Rockledge, FL 32955 | 321 / 637-3002 Fax: 321 / 637-3024 Same phone/fax for both offices |

Additional Surgical - Orthopaedics information on the following page

SURGERY-ORTHOPAEDICS (continued)

| Devin K. Datta, M.D. #10S095 Richard A. Hynes, M.D. #10T328 Michael Cronin, M.D. #093100 Patients 18 years and older | Health First Medical Group dba The B.A.C.K. Center 2222 S. Harbor City Blvd., Ste. 610 Melbourne, FL 32901 650 S Courtenay Pkwy., Ste 100 Merritt Island, FL 32952 | 321 / 723-7716 Fax: 321 / 723-0604 |
|---|--|---------------------------------------|
| Lawrence Robinson, M.D. #044315 Brian Ziegler, M.D. #057448 All ages | 830 Executive Lane, Ste. 120 Rockledge, FL 32955 | 321 / 639-2551 Fax: 321 / 504-6260 |

SURGERY-PLASTIC

REQUIRES PRIOR AUTHORIZATION. Please complete the "FHCP Referral Form" found at *https://www.fhcp.com/for-providers/* under the *Referrals, Prior Authorizations, and Orders* tab. Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP's Central Referrals Department at **386-238-3253.** The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

Routine requests: non-urgent and elective procedures should not be scheduled until approval is obtained to avoid patient financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible, as it may take up to 14 calendar days for determination of authorization.

| Ross Clevens, M.D. #042878 Renata Khelemsky, M.D. #071281 Patients 18 years and older | Clevens Face and Body Specialists 707 W. Eau Gallie Blvd., Melbourne, FL 32935 135 N. Grove St., Merritt Island, FL 32953 | 321 / 727-3223 Fax: 321 / 727-9448 phone & fax for both locations |
|---|---|---|
| Robert Bashore, M.D. #050217 Patients 18 years and older Established patients only | Brevard Cosmetic Surgery Group 280 N. Sykes Creek Pkwy., Ste. A, Merritt Island, FL 32953 | 321 / 452-3882 Fax: 321 / 454-7736 |
| Jillian Morrison, M.D. #072389 Frenando Ovalle, M.D. #082832 All ages | Mid Florida Dermatology Associates 3021 W. Eau Gallie Blvd., Ste. 102 Melbourne, FL 32934 | 407 / 299-7333 Fax: 407 / 412-5907 |

SURGERY-THORACIC

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

| Michael Greene, M.D. #068718 Patients 18 years and older | Steward Thoracic Surgery 816 US Hwy. 1, Sebastian, FL 32958 | 772 / 581-5848 Fax: 772 / 581-5849 |
|--|--|--|
| Thomas Corbyons, M.D. #004024 Michael Donohoe, M.D. #003724 All ages | Corbyons & Donohoe Surgical Assoc. 685 Peachwood Dr., De Land, FL 32720 | 386 / 738-5300 Fax: 386 / 738-9537 |
| Utpal S. Desai, M.D. #009810 Megan March, M.D. #057329 Patrick Mangonon, M.D. #059406 Patients 18 years and older | AdventHealth Medical Group 305 Memorial Medical Pkwy., Ste. 307, Daytona Beach, FL 32117 1061 Medical Center Dr. Ste. 305 Orange City, FL 32763 | 386 / 231-3600 Fax: 386 / 231-3602 |
| Jeremy Steinbaum, M.D. #006391 All ages | North Orlando Surgical Group, Inc. 1053 Medical Center Drive, Suite 242, Orange City, FL 32763 1355 S. International Pkwy., Ste. 2451, Lake Mary, FL 32746 | 386 / 775-0333 Fax: 386 / 775-0427 407 / 790-9800 Fax: 386 / 775-0427 |
| Bradley Litke, M.D. #001876 Patients 19 years and older | Cardiovascular Surgeons, P.A. 4106 West Lake Mary Blvd., Suite 201, Lake Mary, FL 32746 | 407 / 425-1566 Fax: 407 / 422-0166 |
| John A. Walsh, M.D. #011584 | John A. Walsh, M.D., P.A. 14 Office Park Dr., Ste. 7, Palm Coast, FL 32137 | 386 / 302-5064 Fax: 386 / 302-5093 |

SURGERY-VASCULAR

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

| Rameshbhai P. Patel, M.D. #10M000 Patients 18 years and older | Titusville Surgical Associates 2475 S. Washington Ave., Titusville, FL 32780 | 321 / 267-4264 Fax: 321 / 267-7012 |
|---|--|---|
| Michael J. Muehlberger, M.D. #10Z765 Richard Teed, M.D. #063705 Charles Thompson, M.D. #10D144 Patients 18 years and older | Vascular Specialist of Central Florida 5005 Port St. John Pkwy., Ste. 2220 Port St. John, FL 32927 | 844 / 713-8405 Fax: 407 / 839-1493 |
| Hani Agrama, M.D. #044335 | Hani M. Agrama, M.D., P.A. 1257 S. Florida Ave. Ste. 1, Rockledge, FL 32955 | 321 / 631-2277 Fax: 321 / 631-2279 |
| Dwayne K. Badgett, M.D. #043056 Nowokere Esemuede, M.D. #043057 Patients 18 years and older | Steward Vascular Specialists 7227 N. US HWY 1, Ste. 200, Port St. John, FL 32927 | 321 / 255-8080 Fax: 321 / 242-2313 |
| | 8055 Spyglass Hill Rd., Ste. 102, Melbourne, FL 32940 | |
| Joseph Wasselle, M.D. #10S537 Patients 16 years and older | Steward Medical Group 240 N. Wickham Rd., Ste. 311 Melbourne, FL 32935 | 321 / 752-1630 Fax: 321 / 690-6578 |
| Peter Dovgan. M.D. #044657 Patients 18 years and older | Medical Associates of Brevard 655 S. Apollo Blvd., Ste. 2 Melbourne, FL 32901 1395 N. Courtenay Pkwy., Ste. 203 Merritt Island, FL 32953 | 321 / 751-2707 Fax: 321 / 255-2361 Same phone and fax for all locations |

Additional Vascular Surgeons information on the following page

SURGERY-VASCULAR (continued)

| Pranay Ramdev, M.D. #092811 Patients 18 years and older | Vascular Interventional & Vein Associates 960 37 th PL., Ste. 104 Vero Beach, FL 32960 | 772 / 567-8482 Fax: 772 / 567-8478 |
|--|---|---------------------------------------|
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SURGICAL FACILITIES

REQUIRES PRIOR AUTHORIZATION. The requesting surgeon will need to complete and submit the FHCP Surgical & Special Procedure Form found at https://www.fhcp.com/for-providers/ under the Referrals, Prior Authorizations, and Orders tab. Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP's Central Referrals Department at 386-238-3253. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling. Patients may have their pre-op testing, ie labs, chest x-ray, ekg at the facility where the surgery is approved, if available.

Routine requests: non-urgent and elective procedures should not be scheduled until approval is obtained to avoid patient financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible, as it may take up to 14 calendar days for determination of authorization.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as urgent requests. Physician offices should call FHCP Central Referrals Department at 386.238.3230 to discuss urgent cases with a clinician, rather than faxing the request.

| Eye Institute Surgery Center, LLC | 1995 West Nasa Blvd., Ste. 100, Melbourne, FL 32904 | 321 / 722-4443 Fax: 321 / 722-2334 |
|-----------------------------------|---|---------------------------------------|
| Intracoastal Surgery Center, LLC | 2200 W. Eau Gallie Blvd., Ste.100 Melbourne, FL 32935 | 321 / 610-3460 Fax: 321 / 610-8549 |
| Space Coast Endoscopy Center | 1974 Rockledge Blvd., Ste. 102, Rockledge, FL 32955 | 321 / 806-2230 Fax: 321 / 504-4470 |

Additional Surgical Facilities information on the following page

SURGICAL FACILITIES (continued)

| Ambulatory Surgical Care, LLC | 1045 North Courtenay Parkway, Merritt Island, FL 32953 | 321 / 452-4448 Fax: 321 / 452-5404 |
|--------------------------------------|---|---------------------------------------|
| Apollo Surgery Center, LLC | 375 S. Wickham Rd., W. Melbourne, FL 32904 | 321 / 726-9393 Fax: 321 / 726-9395 |
| Atlantic Surgery & Laser Center, LLC | 8040 N. Wickham Road, Melbourne, FL 32940 | 321 / 757-7272 Fax: 321 / 757-7273 |
| Brevard Surgery Center, Inc. | 665 S. Apollo Blvd., Melbourne, FL 32901 | 321 / 984-3200 Fax: 321 / 984-0032 |
| Melbourne Surgery Center | 95 Bulldog Blvd., Ste. 104 Melbourne, FL 32901 | 321 / 729-9493 Fax: 321 / 768-6064 |
| Merritt Island Surgery Center | 220 N. Sykes Creek Pkwy., Ste. 101 Merritt Island, FL 32953 | 321 / 459-0015 Fax: 321 / 459-2291 |

Additional Surgical Facilities information on the following page

SURGICAL FACILITIES (continued)

| The Surgery Center of Melbourne | 1401 S. Apollo Blvd., Ste. B, Melbourne, FL 32901 | 321 / 725-5151 Fax: 321 / 725-5157 |
|--|---|---------------------------------------|
| Titusville Center for Surgical Excellence, LLC | 814 South Washington Avenue, Titusville, FL 32780 | 321 / 567-6300 Fax: 321 / 567-6320 |
| Melbourne Regional Medical Center | 250 N. Wickham Rd., Melbourne, FL 32935 | 321 / 752-1200 Fax: 321 / 242-8310 |
| Rockledge Regional Medical Center | 110 Longwood Ave., Rockledge, FL 32955 | 321 / 636-2211 Fax: 321 / 637-2840 |
| Space Coast Surgery Center, LLLP | 595 N. Courtenay Pkwy., Ste. 103 Merritt Island, FL 32953 | 321 / 890-1800 321 / 890-1819 |
| Sebastian River Medical Center | 13695 US Highway 1 Sebastian, FL 32958 | 772 / 589-3186 Fax: 589-0958 |
| Parrish Medical Center | 951 N. Washington Ave., Titusville, FL 32796 | 321 / 268-6111 Fax: 321 / 268-6850 |

TRANSPLANTS

REQUIRES PRIOR AUTHORIZATION. Please complete the "FHCP Referral Form" found at *https://www.fhcp.com/for-providers/* under the *Referrals, Prior Authorizations, and Orders* tab. Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP's Central Referrals Department at **386-238-3253.** The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

Routine requests: Non-urgent and elective procedures should not be scheduled until approval is obtained to avoid patient financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible, as it may take up to 14 calendar days for determination of authorization.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as *urgent* requests. Physician offices should call FHCP Central Referrals Department at 386.238.3230 to discuss urgent cases with a clinician, rather than faxing the request.

TERTIARY CARE CENTERS

REQUIRES PRIOR AUTHORIZATION. Please complete the "FHCP Referral Form" found at *https://www.fhcp.com/for-providers/* under the *Referrals, Prior Authorizations, and Orders* tab. Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP's Central Referrals Department at **386-238-3253.** The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

Routine requests: non-urgent and elective procedures should not be scheduled until approval is obtained to avoid patient financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible, as it may take up to 14 calendar days for determination of authorization.

TAVR EVALUATIONS

REQUIRES PRIOR AUTHORIZATION. Please complete the "FHCP Referral Form" found at *https://www.fhcp.com/for-providers/* under the *Referrals, Prior Authorizations, and Orders* tab. Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP's Central Referrals Department at **386-238-3253.** The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

Routine requests: non-urgent and elective procedures should not be scheduled until approval is obtained to avoid patient financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible, as it may take up to 14 calendar days for determination of authorization.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as *urgent* requests. Physician offices should **call FHCP Central Referrals Department at 386.238.3230** to discuss urgent cases with a clinician, rather than faxing the request.

ULTRASOUND TESTING

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol. All breast ultrasounds, requested after a mammogram, are to be done at the facility where the mammogram was performed.

The exceptions to the above are:

- Breast MRI's
- Sestamibi Scan/Parathyroid Scan (Endocrinologists and Cardiologists can order with no prior authorization)
- Stereotactic Breast Biopsy
- Ultrasound Guided Needle Breast Biopsy
- CT Colonography (Virtual Colonoscopy)
- Pill Cam
- Genetic Testing
- Hida Scan
- PET SCAN

ULTRASOUND TESTING (continued)

(H) – Outpatient Hospital Department/Facility
 (N) – Outpatient Non-Hospital Facility
 Out of pocket costs may vary depending on location or benefit plan

| FHCP Center – Palm Bay (N) (no breast or OBGYN ultrasounds preformed at this site) | 5151 Babcock St., NE Palm Bay, FL 32905 | 321 / 567-7760 Fax: 321 / 567-7761 |
|---|---|---------------------------------------|
| Parrish Healthcare Center at Port St. John (H) | 5005 Port St. John Pkwy., Port St. John, FL 32927 | 321 / 636-9393 Fax: 321 / 636-9788 |
| Parrish Medical Center (H) | 951 N. Washington Ave., Titusville, FL 32796 | 321 / 268-6111 Fax: 321 / 268-6850 |
| Parrish Medical Group Diagnostic Center -Titus Landing (N) | 250 Harrison St., Ste. 100 Titusville, FL 32780 | 321 / 268-6674 Fax: 321 / 268-6820 |
| Parrish Healthcare Center Port Canaveral (N) | 390 Challenger Rd. Cape Canaveral, FL 32920 | 321 / 633-8640 Fax: 321 / 633-8641 |
| Florida Health Care Plans (N) General, GYN, Cardiac and Vascular Ultrasound services available. | FHCP Center 239 N. Ridgewood Ave., Edgewater, FL 32132 OB Ultrasounds not available at FHCP | 386 / 238-3270 Fax: 386 / 238-3256 |

Additional Ultrasound Testing information on the following page

<u>ULTRASOUND TESTING (continued)</u>

| Sebastian River Medical Center (H) | 13695 US Hwy. 1 Sebastian, FL 32958 | 772 / 589-5000 Fax: 321 / 633-1283 |
|--|---|--|
| Tepas Breast Center (N) (mammogram & breast ultrasound only) | 1140 Broadband Dr., Ste. B Melbourne, FL 32901 | 321 / 733-1901 Fax: 321 / 733-0211 |
| University Center Imaging (N) | 1800 W. Hibiscus Blvd., Suite 100, Melbourne, FL 32901 6300 N. Wickham Road, Suite 100, Melbourne, FL 32940 | 321 / 726-3800 Fax: 321 / 726-3842 321 / 775-7100 Fax: 321 / 775-7101 |
| Viera Diagnostic Center (N) | 7000 Spyglass Court, Ste. 260, Viera, FL 32940 6609 N. Wickham Rd., Ste. 101 Melbourne, FL 32940 | 321 / 254-7880 Fax: 321 / 254-7707 Same fax/phone all locations |
| Rockledge Regional Medical Center (H) | 110 Longwood Ave., Rockledge, FL 32955 | 321 / 637-3030 Fax: 321 / 690-6744 |
| Melbourne Regional Medical Center (H) | 250 N. Wickham Rd., Melbourne, FL 32935 | 321 / 637-3030 Fax: 690-6744 |

Additional Ultrasound Testing information on the following page

ULTRASOUND TESTING (continued)

| NSI Melbourne (N) | 2222 S. Harbor City Blvd., Ste. 520, Melbourne, FL 32902 | 321 / 409-9990 Fax: 321 / 409-9989 |
|--|--|---------------------------------------|
| NSI Merritt Island (N) | 255 N. Sykes Creek Pkwy., Merritt Island, FL 32953 | 321 / 454-6335 Fax: 321 / 454-4897 |
| Rockledge MRI & PET Center (N) (Vascular Ultrasounds Only) | 1910 Rockledge Blvd., Suite 102 Rockledge, FL 32955 | 321 / 636-6599 Fax: 321 / 636-6614 |
| Florida Diagnostic Imaging, Inc. (N) | 5201 Babcock St. NE, Ste.5 Palm Bay, FL 32905 | 321 / 676-5323 Fax: 321 / 951-9253 |

URGENT CARE SERVICES

Prior authorization from FHCP Central Referrals is not needed. Any FHCP member may utilize these facilities when FHCP Extended Hours Care Centers (EHCC) and the member's primary care physician (PCP) are unavailable for medical services. Urgent Care Providers should attempt to direct the member to member's Primary Care Physician (PCP) or an FHCP Extended Hours Care Clinic if available prior to initiating treatment.

| Healthy Minors – Pediatric Urgent Care | 6525 3rd St., Ste. 106 Rockledge, FL 32955 | 321 / 307-9400 Fax: 321 / 622-3036 |
|--|---|---------------------------------------|
| Surfside Urgent Care | 325 5 th Ave., Ste.204 Indialantic, FL 32903 | 321 / 821-4889 Fax: 321 / 821-4890 |

Additional Urgent Care Services information on the following page

URGENT CARE SERVICES (continued)

| MedFast Urgent Care | 1400 Rockledge Blvd., Rockledge, FL 32955 | 321 / 735-8960 Fax: 321 / 735-8964 |
|---------------------|---|---------------------------------------|
| MedFast Urgent Care | 275 W. Cocoa Beach Cswy., Cocoa Beach, FL 32931 | 321 / 799-7777 Fax: 321 / 799-1550 |
| MedFast Urgent Care | 7925 N. Wickham Rd., Ste. A, Melbourne, FL 32940 | 321 / 751-7222 Fax: 321 / 751-6655 |
| MedFast Urgent Care | 5005 Port St. John Pkwy., Port St. John, FL 32927 | 321 / 633-8620 Fax: 321 / 633-8622 |
| MedFast Urgent Care | 1840 S. Washington Ave. Titusville, FL 32780 | 321 / 360-5577 Fax: 321 / 806-2087 |
| MedFast Urgent Care | 3045 Columbia Blvd., Ste A 108A, Titusville, FL 32780 | 321 / 264-9176 Fax: 321 / 268-6820 |
| MedFast Urgent Care | 1532 N. Harbor City Blvd. Melbourne, FL 32935 | 321 / 409-9409 Fax: 321 / 409-9411 |

Additional Urgent Care Services information on the following page

URGENT CARE SERVICES (continued)

| MedFast Urgent Care | 206 E. New Haven Ave., Melbourne, FL 32901 | 321 / 802-3311 Fax: 321 / 802-5324 |
|----------------------------|---|---------------------------------------|
| MedFast Urgent Care | 390 N. Courtenay Pkwy. Merritt Island, FL 32953 | 321 / 633-3162 Fax: 321 / 684-7872 |
| MedFast Urgent Care | 5500 Stadium Pkwy., Ste. 101 Melbourne, FL 32940 | 321 / 306-5510 Fax: 321 / 306-5505 |
| MedFast Urgent Care | 2113 Sarno Rd. Melbourne, FL 32935 | 321 / 676-0558 Fax: 321 / 622-3588 |
| MedFast Urgent Care | 490 Centre Lake Dr., Ste. 200A NE, Palm Bay, FL 32907 | 321 / 821-4950 Fax: 321 / 821-4955 |
| Restore Health Urgent Care | 1840 Eldron Blvd., SE, Ste. 1 Palm Bay, FL 32909 | 321 / 312-4580 Fax: 321 / 914-4053 |
| Dairy Road Urgent Care | 2107 Dairy Rd. Melbourne, FL 32904 | 321 / 956-8224 Fax: 321 / 956-8225 |
| Palm Bay Urgent Care | 1155 Malabar Rd., #10 Palm Bay, FL 32907 | 321 / 723-3627 Fax: 321 / 723-1771 |

UROGYNECOLOGY – RECONSTRUCTIVE SURGERY

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

| Marja Sprock, M.D. #036997 Patients 18 years and older | Central Florida Urogynecology 101 Eyster Blvd., Rockledge, FL 32955 | 321 / 806-3929 Fax: 321 / 806-3928 |
|--|--|---------------------------------------|
|--|--|---------------------------------------|

UROLOGY

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

| Justo Gonzalez, M.D. #046495 Patients 18 years and older | Space Coast Urology, LLC 4420 S. Hopkins Ave. Titusville, FL 32780 | 321 / 268-4693 Fax: 321 / 268-4696 |
|---|--|---------------------------------------|
| Yash Sachdev, M.D. #045126 | Yash V Sachdev, M.D., P.A. | 321 / 267-8260 |
| Patients 18 years and older | 860 Century Medical Dr., Titusville, FL 32796 | Fax: 321 / 267-5106 |
| Prodromos G. Borboroglu, M.D.#042830 | Prody Urology, PLLC | 321 / 308-5060 |
| Patients 12 years and older | 575 S. Wickham Rd., Ste. B, Melbourne, FL 32904 | Fax: 321/ 308-5069 |
| Anthony Saracino, M.D. #042831 Patients 12 years and older | Urologic Specialist of Central Florida, PLLC 575 S. Wickham Rd., Ste. A, Melbourne, FL 32904 | 321 / 727-8940 Fax: 321 / 733-7050 |

Additional Urology information on the following page

UROLOGY (continued)

| Mourad Abouelleil, M.D. #058814 Patients 18 years and older | Steward Medical Group d/b/a Urology Associates of Brevard 8055 Spyglass Hill Rd., Ste. 102, Melbourne, FL 32940 | 321 / 255-8080 Fax: 321 / 752-1042 |
|---|--|--|
| Piyush N. Joshi M.D. #044332 Patients 4 years and older | OM Urology, LLC 3160 W. Eau Gallie Blvd., Ste. 101, Melbourne, FL 32934 | 321 / 241-6574 Fax: 321 / 241-6577 |
| Jorge Leal, M.D. #006926 Patients 18 years and older | Jorge Leal, M.D., Urologist, LLC 825 North Courtenay Pkwy., Merritt Island, FL 32953 | 321 / 452-2563 Fax: 321 / 453-5841 |
| Bassem Eldaif, M.D. #043087 Patients 18 years and older | Center for Advanced Urology & Robotics 6032 Farcenda Pl., Ste. 102, Melbourne, FL 32940 | 321 / 215-4799 Fax: 321 / 252-4855 |
| Mark Licht, M.D. #078848 Patients 18 years and older | Parrish Medical Group 825 Century Medical Dr., Ste. A Titusville. FL 32796 250 Harrison St., Ste. 300 Titusville. FL 32780 | 321 / 268-6216 Fax: 321 / 268-6895 321 / 268-6216 Fax: 321 / 268-6895 |
| Amr Fergany, M.D. #089506 Patients 18 years and older | Steward Urology Specialists 8005 Bay St., Ste.4 Sebastian, FL 32958 | 772 / 918-4327 Fax: 772 / 571-6672 |

VACUUM ASSISTED CLOSURE DEVICES

Please refer to the "Wound Care" section for instructions on ordering this service.

VARICOSE VEIN TREATMENT

REQUIRES PRIOR AUTHORIZATION. Please complete the "FHCP Referral Form" found at *https://www.fhcp.com/for-providers/* under the *Referrals, Prior Authorizations, and Orders* tab. Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP's Central Referrals Department at **386-238-3253.** The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

Routine requests: non-urgent and elective procedures should not be scheduled until approval is obtained to avoid patient financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible, as it may take up to 14 calendar days for determination of authorization.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as *urgent* requests. Physician offices should call FHCP Central Referrals Department at 386.238.3230 to discuss urgent cases with a clinician, rather than faxing the request.

| Dwayne K. Badgett, M.D. #043056 Nowokere Esemuede, M.D. #043057 Patients 18 years and older | Steward Vascular Specialists 7227 N. US HWY 1, Ste. 200, Port St. John, FL 32927 8055 Spyglass Hill Rd., Ste. 102, Melbourne, FL 32940 | 321 / 255-8080 Fax: 321 / 242-2323 |
|---|--|---------------------------------------|
| Behzad Oskouei #058372 Ravi Rao, M.D. # 10AJ69 Patients 18 years and older | Heart Care Centers of Florida 3822 S. Washington Ave., Titusville, FL 32780 270 N. Sykes Creek Pkwy, Unit 110 Merritt Island, FL 32953 | 321 / 636-6914 Fax: 321/ 636-6916 |
| Christopher Meyer, M.D. #074085 Patients 16 years and older Currently, not accepting new patients | Florida Vein Care Specialists, LLC 2955 Pineda Plaza Way, Ste. 121 Melbourne, FL 32940 | 321 / 252-0327 Fax: 321 / 257-0327 |

Additional Varicose Vein Treatment information on the following page

VARICOSE VEIN TREATMENT (continued)

| Emran Imami, M.D. #053032 Patients 18 years and older | Tepas Healthcare 1140 Broadband Dr., Melbourne, FL 32901 | 321 / 733-1901 Fax: 321 / 733-0211 |
|---|--|---|
| Pranay Ramdev, M.D. #092811 Patients 18 years and older | Vascular Interventional & Vein Associates 960 37 th PL., Ste. 104 Vero Beach, FL 32960 | 772 / 567-8482 Fax: 772 / 567-8478 |
| Michael J. Muehlberger, M.D. #10Z765 Richard Teed, M.D. #063705 Charles Thompson, M.D. #10D144 Patients 18 years and older | Vascular Specialist of Central Florida 5005 Port St. John Pkwy., Ste. 2220 Port St. John, FL 32927 | 844 / 713-8405 Fax: 407 / 839-1493 |
| Peter Dovgan. M.D. #044657 Patients 18 years and older | Medical Associates of Brevard 655 S. Apollo Blvd., Ste. 2 Melbourne, FL 32901 1395 N. Courtenay Pkwy., Ste. 203 Merritt Island, FL 32953 | 321 / 751-2707 Fax: 321 / 255-2361 Same phone and fax for all locations |

VNG TESTING

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol. An Audiological Evaluation is normally performed prior to a VNG. Please refer to Hearing/Audiology Services in this document for instructions on how to obtain these services for a FHCP member.

| David M. Whitley, M.D. # 042567 All ages | | | Brevard Ear Nose and Throat Center 1099 Florida Ave., Rockledge, FL 32955 | 321 / 632-6900 Fax: 321 / 639-7222 |
|--|--|--|--|---------------------------------------|
|--|--|--|--|---------------------------------------|

WEIGHT MANAGEMENT PROGRAMS

Prior authorization from the FHCP Central Referrals Department is not needed. Any FHCP member may self-refer to their provider of choice. Members may call directly to the Diabetes/Health Education Department in Daytona Beach to reserve their seating. Please call 386 / 676-7311, Monday through Friday between 9:00 am – 5:00 pm.

| Florida Health Care Plans | FHCP Center 330 N. Clyde Morris Bv Suite 9 Daytona Beach, FL 32114 | Centralized Phone/Fax |
|---|--|---------------------------------------|
| Eat Right Move Right Adult Weight Management Program | Classes available at various locations on an individual basis, or zoom depending on the need. Classes are taught by Registered | 386 / 676-7133 Fax: 386 / 238-3228 |
| BMI of 27 or higher – No Charge | Dietitians. | |

WOUND CARE

REQUIRES PRIOR AUTHORIZATION. Please complete the "FHCP Referral Form" found at *https://www.fhcp.com/for-providers/* under the *Referrals, Prior Authorizations, and Orders* tab. Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP's Central Referrals Department at **386-238-3253.** The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

Routine requests: non-urgent and elective procedures should not be scheduled until approval is obtained to avoid patient financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible, as it may take up to 14 calendar days for determination of authorization.

| Nautilus Health Care Group at Parrish Medical Center | 951 N. Washington Ave., Titusville, FL 32796 | 321 / 268-6795 Fax: 321 / 268-6695 |
|---|--|---------------------------------------|
| Melbourne Regional Medical Center Wound Care & Hyperbaric Center | 250 N. Wickham Rd., Ste. 102 Melbourne, FL 32935 | 321 / 676-2012 Fax: 321 / 676-5674 |
| Rockledge Regional Medical Center Wound Care & Hyperbaric Center | 1257 S. Florida Ave., Rockledge, FL 32955 | 321 / 637-7690 Fax: 321 / 637-7620 |
| Brevard Wound Care Center, LLC | 445 Pineda Ct. Melbourne, FL 32940 | 321-254-1611 321-254-3166 |

HYPERBARIC OXYGEN THERAPY (HBO) AND VACUUM ASSISTED CLOSURE DEVICES

REQUIRES PRIOR AUTHORIZATION. Please complete the "FHCP Referral Form" found at *https://www.fhcp.com/for-providers/* under the *Referrals, Prior Authorizations, and Orders* tab. Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP's Central Referrals Department at **386-238-3253.** The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

Routine requests: non-urgent and elective procedures should not be scheduled until approval is obtained to avoid patient financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible, as it may take up to 14 calendar days for determination of authorization.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as *urgent* requests. Physician offices should **call FHCP Central Referrals Department at 386.238.3230** to discuss urgent cases with a clinician, rather than faxing the request.

| Brevard Regional Hyperbaric Center | 1698 W. Hibiscus Blvd., Ste. B Melbourne, FL 32901 | 321 / 676-3200 Fax: 321 / 802-5101 |
|------------------------------------|--|---------------------------------------|
|------------------------------------|--|---------------------------------------|

X-RAYS (PLAIN FILMS)

Prior authorization from FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call to schedule after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

- (H) Outpatient Hospital Department/Facility
- (N) Outpatient Non-Hospital Facility

Out of pocket costs may vary depending on location or benefit plan

| FHCP Center – Palm Bay (N) | 2 / | 321 / 567-7760 Fax: 321 / 567-7761 |
|----------------------------|-----|---------------------------------------|
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X-RAYS (PLAIN FILMS) (continued)

| Viera Diagnostic Center (N) | 7000 Spyglass Court, Ste. 260, Viera, FL 32940 6609 N. Wickham Rd., Ste. 101 Melbourne, FL 32940 | 321 / 254-7880 Fax: 321 / 254-7707 Same phone/fax for all locations |
|---------------------------------------|--|---|
| Sebastian River Medical Center (H) | 13695 US Hwy. 1 Sebastian, FL 32958 | 772 / 589-5000 Fax: 321 / 633-1283 |
| Melbourne Regional Medical Center (H) | 250 N. Wickham Rd., Ste. 102 Melbourne, FL 32935 | 321 / 637-3030 Fax: 321 / 690-6744 |
| NSI Melbourne (N) | 2222 S. Harbor City Blvd., Ste. 520 Melbourne, FL 32901 | 321 / 409-9990 Fax: 321 / 409-9989 |
| NSI Merritt Island (N) | 255 N. Sykes Creek Pkwy., Merritt Island, FL 32953 | 321 / 454-6335 Fax: 321 / 454-4897 |
| Rockledge MRI & PET Center (N) | 1910 Rockledge Blvd., Suite 102 Rockledge, FL 32955 | 321 / 636-6599 Fax: 321 / 636-6614 |

Additional X-ray information on the following page

X-RAYS (PLAIN FILMS) (continued)

| University Center Imaging (N) | 1800 W. Hibiscus Blvd., Suite 100, Melbourne, FL 32901 6300 N. Wickham Road, Suite 100, Melbourne, FL 32940 | 321 / 726-3800 Fax: 321 / 726-3842 321 / 775-7100 Fax: 321 / 775-7101 |
|---|---|--|
| Florida Diagnostic Imaging, Inc. (N) | 5201 Babcock St. NE, Ste.5 Palm Bay, FL 32905 | 321 / 676-5323 Fax: 321 / 951-9253 |
| Atlantis Diagnostics (N) | 1344 S. Apollo Blvd., Ste. 102, Melbourne, FL 32901 6100 Minton Rd., Ste. 100, Palm Bay, FL 32907 | 321 / 777-7888 Fax: 321 / 773-7738 321 / 309-2928 Fax: 321 / 309-2930 |
| Rockledge Regional Medical Center Diagnostic Services – Merritt Island (H) | 2400 N. Courtenay Pkwy., Merritt Island, FL 32953 | 321 / 637-3030 Fax: 321 / 690-6744 |
| Rockledge Regional Medical Center (H) | 110 Longwood Ave. Rockledge, FL 32955 | 321 / 637-3030 Fax: 321 / 690-6744 |

Additional X-ray information on the following page

X-RAYS (PLAIN FILMS) (continued)

| Parrish Medical Center (H) | 951 N. Washington Ave., Titusville, FL 32796 | 321 / 268-6111 Fax: 321 / 268-6850 |
|--|---|---------------------------------------|
| Parrish Healthcare Center at Port St. John (H) | 5005 Port St. John Pkwy., Port St. John, FL 32927 | 321 / 634-5065 Fax: 321 / 633-8699 |
| Parrish Healthcare Center Port Canaveral (N) | 390 Challenger Rd. Cape Canaveral, FL 32920 | 321 / 633-8640 Fax: 321-633-8641 |
| Parrish Medical Group Diagnostic Center Titus Landing (N) | 250 Harrison St., 100 Titusville, FL 32780 | 321 / 268-6674 Fax: 321 / 268-6820 |

ZOLL LIFE VEST

REQUIRES PRIOR AUTHORIZATION. Please complete the "FHCP Referral Form" found at *https://www.fhcp.com/for-providers/* under the *Referrals, Prior Authorizations, and Orders* tab. Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP's Central Referrals Department at **386-238-3253.** The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

Routine requests: non-urgent and elective procedures should not be scheduled until approval is obtained to avoid patient financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible, as it may take up to 14 calendar days for determination of authorization.

| Zoll Services, LLC #058334 | Customer Service | 412 / 968-3333 or 800 / 543-3267 Fax: 412 / 567-9676 |
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