



## PROVIDER REFERRAL GUIDE – SEMINOLE COUNTY

CHECK OUT OUR WEBSITE!!! [www.fhcp.com](http://www.fhcp.com)

FHCP Central Referral Department	800 /352-9824 (Ext. 3230)
Manager / Sue A. Schack, L.P.N.	Fax: 855 / 442-8398
Clinical Supervisor / Jane Vesta	
Community Relations Coordinator / Roberta Hemphill	386 / 317-8533
Provider Relations Coordinator / Carol Cooper	800 / 352-9824 (Ext. 4001)
Case Management Utilization Review Department	866 / 676-7187
Case Management Coordination of Care Department	855 / 205-7293
Provider Benefit & Eligibility Questions	844 / 615-4024

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**Indicates pre-authorization needed**

**By FHCP Central Referrals Department.**

**For URGENT requests that require pre-authorization, the requesting provider/staff MUST CALL FHCP’s Central Referrals Department at 800 / 352-9824 (Ext. 3230) or 386 / 238-3230.**

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Services that require pre-authorization must have documentation as to the medical necessity. If that documentation is not available, the request may be denied. **Please refer to the Provider Referral Guide for assistance in referring patients for services.**

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## **ACUTE LOW BACK & NECK PROGRAM**

This low back and neck pain program is for FHCP members 17 years of age and older. The program is for **acute pain, less than 2 week duration**. **Access to this program can be made by either the physician or the patient.**

### **INSTRUCTIONS:**

#### **Physician:**

- For members you have recently treated for low back or neck pain, you must complete the FHCP Rehabilitation Services Request form indicating **Acute Low Back & Neck Program**.
- Instruct the member to call for an appointment at the nearest location (Location List on next page) and to bring the request form to the initial visit.
- Member is responsible for co-payment.

#### **Member:**

- Direct access (i.e. call to self refer). **Must not be currently receiving care from a physician for low back/neck pain.**
- Appointment will be limited to no more than 4 visits in 2 weeks
- Members are responsible for Physical Therapy co-payment.

**The following page is a listing of all the locations a member can go for therapy.  
The page can be printed for the convenience of your office or patient.**

## **FLORIDA HEALTH CARE PLANS OUTPATIENT REHABILITATION LOCATIONS**

Please schedule the initial appointment within one week of the date of the request.

### **Ability Health Services – Altamonte Springs**

901 Douglas Av Suite 105  
Altamonte Springs, FL 32714  
Phone: 407 / 865-7153  
Fax: 407 / 865-7159

### **Ability Health Services – Lake Mary**

1337 S International Pkwy Suite 1321  
Lake Mary, FL 32746  
Phone: 407 / 833-0802  
Fax: 407 / 833-8931

### **Ability Health Services -- Sanford**

1200 Lexington Green Ln  
Sanford, FL 32771  
Phone: 407 / 322-3442  
Fax: 407 / 322-8404

### **Ability Health Services – Oviedo**

7400 Red Bug Lake Rd  
Oviedo, FL 32765  
Phone: 407 / 971-2774  
Fax: 407 / 971-2776

### **Ability Health Services – Deltona**

1565 Saxon Bv Suite 301  
Deltona, FL 32725  
Phone: 386 / 851-0901  
Fax: 386 / 851-2426

### **Steton/Florida Hosptial -- Deland**

141 East Pennsylvania Av  
Deland, FL 32724  
Phone: 386 / 822-5649  
Fax: 386 / 822-7809

### **Blue Water Therapy -- New Smyrna Beach**

916 N Dixie Frwy  
New Smyrna Beach, FL 32168  
Phone: 386 / 426-7885  
Fax: 866 / 239-9013

### **Professional Physical Therapy -- Edgewater**

1316 S Ridgewood Av Suite 1  
Edgewater, FL 32132  
Phone: 386 / 423-0100  
Fax: 386 / 428-8631



## **ALLERGY**

Jose R Arias Jr., M.D. #10Z489 Andrew S Bagg, M.D. #10Y927 Pragnesh H Patel, M.D. #130356 All ages	Allergy Asthma Specialists, PA 661 E Altamonte Dr Suite 315 Altamonte Springs, FL 32701	407 / 339-3002 Fax: 407 / 260-5039
Rajesh Patel, M.D. #112424  Members (5) years of age and older	Asthma Allergy Care Center 1301 S International Pkwy Suite 1011 Lake Mary, FL 32746  2511 Junior St Orange City, FL 32763	407 / 804-6002 Fax: 407 804-8777  386 / 774-1221 Fax: 386 / 774-8660

**INSTRUCTIONS:** Prior authorization from the FHCP Central Referrals Department is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

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## **AMBULATORY SURGERY CENTERS**

For Ambulatory Surgical Centers (ASC's) please refer to the Surgical Facilities section for In-Network locations and instructions.

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## **ARTERIAL BLOOD GASES (ABG's)**

Central Florida Regional Hospital #00Y009	1401 W Seminole Bv Sanford, FL 32771	407 / 321-4500
Florida Hospital – Fish Memorial #00YG34	1055 Saxon Bv Orange City, FL 32763	386 / 917-5428 Fax: 386 / 917-5576

**INSTRUCTIONS:** Prior authorization from the FHCP Central Referrals Department is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

## AUDIOLOGY/HEARING AIDS

<p>Accurate Hearing Technology, Inc #065579 Lisa Ballinger, MS, CC-A</p> <p>Members 5 years of age and older <b>Non-Medicare Members Only</b></p>	<p>5258 W SR 46 Sanford, FL 32771</p>	<p>407 / 328-4540 Fax: 407 / 328-4668</p>
<p>Atlantic Ear, Nose &amp; Throat, P.A. #049137</p>	<p>1301 S International Pkwy Suite 2011 Lake Mary, FL 32746</p>	<p>407 /444-5225 Fax: 386 / 774-2898</p>
<p>Robert P. Collette, M.D. #003831</p> <p>Members 18 years of age and older</p>	<p>766 N Sun Dr Suite 1060 Lake Mary, FL 32746</p> <p>763 Harley Strickland Bv Orange City, FL 32763</p>	<p>407 / 444-0573 Fax: 386 / 775-8679</p> <p>386 / 775-4467 Fax: 386 / 775-8629</p>
<p>Timko Hearing Care # 005501</p>	<p>100 E New York Av Suite 103 Deland, FL 32724</p>	<p>386 / 736-7192 Fax: 386 / 736-8520</p>

**INSTRUCTIONS:** Member can self refer to this specialty and will be able to call and schedule an appointment without an order from a physician. If a physician is requesting hearing testing for a FHCP member, the order can be placed on a prescription pad and given directly to the patient.

## **BARIATRIC SURGERY PROGRAM**

Joel Sebastien, M.D., F.A.C.S.	East Coast Bariatrics at Halifax Health 201 N Clyde Morris Bv Suite 210 Daytona Beach, FL 32114	386 / 238-3208 Fax: 386 / 238-3234
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All Florida Health Plan Members (FHCP) members that are considering entering the Bariatric Surgery Program must obtain Prior Authorization from the FHCP Central Referral Department before entering the program.

**INSTRUCTIONS:** Complete the FHCP Referral Form. Attach pertinent documentation to substantiate the request and forward by fax (855 442-8398) to FHCP's Central Referrals at the Holly Hill facility. The Referral Department will review to see if the patient meets the guidelines and if they have the benefit of Bariatric Surgery.

A FHCP member can attend the free public Information Sessions that are held in Daytona Beach and Orange City. The members will be advised at the meeting that acceptance into the program will require a referral to be submitted to the FHCP Central Referral Department for consideration.

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## **BIRTH CENTER**

Heart2Heart Birth Center, LLC #10H411	1110 Lexington Green Ln Sanford, FL 32771	407 / 322-9944 Fax: 407 / 878-5858
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The above provider will provide complete outpatient obstetrical services, including vaginal delivery at the Center, to members age 16 years and older for uncomplicated, low-risk pregnancies.

**INSTRUCTIONS:** Member can self-refer to this specialty and will be able to call and schedule an appointment without an order from physician.

## **BONE DENSITY STUDIES**

Cyrus Diagnostic Imaging, Inc. #109138 (N)	165 Waymont Ct Lake Mary, FL 32746 <b>Patients screened for mobility</b>	407 / 321-3012 Fax: 407 / 321-9006
LAD Imaging, LLC #008160 (N)	1555 Saxon Bv Bldg 4 Suite 401 Deltona, FL 32725 <b>Patients screened for mobility</b>	386 / 860-9336 Fax: 386 / 860-2225
Orlando Diagnostic Center #039056 (N)	450 West SR 434 Suite 102 Longwood, FL 32750	321 / 207-0200 Fax: 407 / 262-0924
Orlando Health Imaging Centers Altamonte #059882 (N) <b>Non-Medicare Members Only</b>	398 E Altamonte Dr Altamonte Springs, FL 32701	407 / 331-9355 Fax: 321 / 331-9481
Oviedo Medical Center #061457 (H)	8300 Red Bug Lake Rd Oviedo, FL 32765	407 / 890-2273
Orlando Health South Seminole Hospital #00Y120 (H) <b>Non-Medicare Members Only</b>	555 West SR 434 Longwood, FL 32750	407 / 767-1200
SimonMed Imaging Florida, LLC #042277 (N)	277 Douglas Av Suite 1014 Altamonte Springs, FL 32714 917 Rinehart Rd Lake Mary, FL 32746 225 West SR 434 Suite 104 Longwood, FL 32750 7424 Red Bug Lake Rd Oviedo, FL 32765	Centralized Phone/Fax Phone: 407 / 788-2888 Fax: 407 / 682-0746

**(H) - Outpatient Hospital Department/Facility**

**(N) - Outpatient Non-Hospital Facility**

**Out of Pocket costs may vary depending on location or benefit plan**

**FHCP will cover this testing once every 24 months.**

**INSTRUCTIONS:** Prior authorization from the FHCP's Central Referrals Department is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

## **BONE SCANS**

Central Florida Regional Hospital #00Y009 (H)	1401 W Seminole Bv Sanford, FL 32771	407 / 321-4500
Cyrus Diagnostic Imaging, Inc. #109138 (N)	165 Waymont Ct Lake Mary, FL 32746 <b>Patients screened for mobility</b>	407 / 321-3012 Fax: 407 / 321-9006
AdventHealth Fish Memorial Imaging #00YG34 (H)	1053 Medical Center Dr Suite 151 Orange City, FL 32763 Centralized Scheduling – 386 / 917-5428	386 / 917-7500 Fax: 386 / 917-7501
AdventHealth Fish Memorial #00YG34 (H)	1055 Saxon Bv Orange City, FL 32763 Centralized Scheduling – 386 / 917-5428	386 / 851-5000 Fax: 386 / 917-5576
LAD Imaging, LLC #008160 (N)	1555 Saxon Bv Bldg 4 Suite 401 Deltona, FL 32725 <b>Patients screened for mobility</b>	386 / 860-9336 Fax: 386 / 860-2225
SimonMed Imaging Florida, LLC #042277 (N)	277 Douglas Av Suite 1014 Altamonte Springs, FL 32714 917 Rinehart Rd Lake Mary, FL 32746 225 West SR 434 Suite 104 Longwood, FL 32750 7424 Red Bug Lake Rd Oviedo, FL 32765	Central Phone/Fax Phone: 407 / 788-2888 Fax: 407 / 682-0746
Orlando Health South Seminole Hospital (H) #00Y120 <b>Non-Medicare Members Only</b>	555 West SR 434 Longwood, FL 32750	407 / 767-1200

**(H) - Outpatient Hospital Department/Facility**

**(N) - Outpatient Non-Hospital Facility**

**Out of Pocket costs may vary depending on location or benefit plan**

**INSTRUCTIONS:** Prior authorization from the FHCP’s Central Referrals Department is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician’s office or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

**BRACES / ORTHOTICS / PROSTHETICS**

BIPED Medical, Inc # 073996	70 Spring Vista Dr Suite 3, Debarry, FL 32713	386 / 516-6065 Fax: 800 / 856-4131
Dynasplint Systems #00SB77 <b>Dynamic Splinting Systems</b>	770 Ritchie Hwy Suite W21 Severna Park, MD 21146	866 / 293-9406 Fax: 866 / 641-0006
Hanger Prosthetics & Orthotics, Inc. #136048	745 Orienta Av Suite 1041 Altamonte Springs, FL 32701  2730 Enterprise Rd Suite B Orange City, FL 32763	407 /740-8774 Fax: 407 /740-7930  386 / 774-5678 Fax: 386 / 774-4644
Joint Active Systems, Inc #111118  Splinting – Range of motion devices	2600 S Raney St Effingham, IL 62401	800 / 879-0117 Fax: 217 / 347-3384
Restore OPC - LakeMary #037116	766 N Sun Dr Suite 3090 Lake Mary, FL 32746	386 /258-0401 Fax: 386 / 252-1013

**INSTRUCTIONS:** Complete the FHCP Referral Form. Attach pertinent documentation to substantiate the request and forward by fax 855 / 442-8398 to FHCP's Central Referrals at the Holly Hill facility. The Referral Department will review the request and if approved will forward the referral and clinical information to the provider for scheduling purposes.

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**BRCA TESTING**

For BRCA Testing instructions please refer to the Genetic Testing.

## CRANIAL REMODELING ORTHOSES

Level Four Orthotics & Prosthetics #10R459	766 N Sun Dr Suite 3090 Lake Mary, FL 32746	407 / 478-7223 Fax: 407 / 667-8998
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**INSTRUCTIONS:** Complete the FHCP Referral Form. Attach pertinent documentation to substantiate the request and forward by fax 855 / 442-8398 to FHCP's Central Referrals. The Referral Department will review the request and if approved will forward the referral and clinical information to the provider for scheduling purposes.

**The form needed for the above services is available at [fhcp.com](http://fhcp.com) under Referrals, Prior Authorization and Orders on the For Providers page.**

## **DIABETIC SHOE PROVIDERS**

Hanger Prosthetics & Orthotics, Inc. Orange City #136048	745 Orienta Av Suite 1041 Altamonte Springs, FL 32701  2730 Enterprise Rd Suite B Orange City, FL 32763	407 /740-8774 Fax: 407 /740-7930  386 / 774-5678 Fax: 386 / 774-4644
The Foot Comfort Shop, Inc. #051382	375 Douglas Av Suite 1009 Altamonte Springs, FL 32714	407 / 834-7463 Fax: 407 / 332-6239

**INSTRUCTIONS:** The need for diabetic shoes must be certified by a physician who is a Doctor of Medicine or a Doctor of Osteopathy and who is responsible for diagnosing and treating the patient's diabetic systemic condition through a comprehensive plan of care.

The managing physician must:

- Document in the patient's medical record that the patient has diabetes
- Certify that the patient is being treated under a comprehensive plan of care for diabetes, and that the patient needs diabetic shoes; and
- Document in the patient's record that the patient has one or more of the following conditions:
  - Peripheral neuropathy with evidence of callus formation;
  - History of pre-ulcerative calluses;
  - History of previous ulceration;
  - Foot deformity;
  - Previous amputation of the foot or part of the foot; or
  - Poor Circulation
- For each individual, coverage of the footwear and inserts is limited to one of the following within one calendar year:
  - No more than one pair of custom-molded shoes (including inserts provided with such shoes) and two additional pairs of inserts; or
  - No more than one pair of depth shoes and three pairs of inserts (not including the noncustomized removable inserts provided with such shoes).

**Custom molded shoes are only available through Hanger Prosthetics and Orthotics, Inc.**

To request this service please place your order on a **prescription pad** and include applicable covered criteria as listed above. The patient should then be directed to bring the **prescription** to the provider of their choice. Discounts will be offered for patients not meeting above criteria.



## **CARDIAC CATHETERIZATION**

Central Florida Regional Hospital #00Y009	1401 W Seminole Bv Sanford, FL 32771	407 / 321-4500
AdventHealth Fish Memorial #00YG34	1055 Saxon Bv Orange City, FL 32763	386 / 917-5796 Fax: 386 / 917-5512

**INSTRUCTIONS:** The Cardiologist should schedule the procedure with the hospital, make arrangements for pre-op as needed and notify the member. The requesting Cardiologist should then complete the FHCP Surgical & Special Procedure Form. Fax the form to the FHCP's Central Referrals Department at (855 / 442-8398). The Central Referrals Department will review the request. The Cardiologist will be notified only if the procedure is not approved.

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## **CARDIAC MONITORING**

iRhythm Technologies, Inc. #050404	650 Townsend St Suite 380 San Francisco, CA 94103	224 / 543-2200 Fax: 888 / 693-2402
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iRhythm Technologies, Inc. provide a long term continuous ambulatory cardiac monitoring device (Zio Patch) to FHCP members to record and store elect electrocardiogram (ECG) data. Prior authorization from the FHCP's Central Referrals Department is not required. Participating providers can contact the company directly at the above telephone number.

The medical device shall be affixed to the FHCP member at the Participating Provider's office and the member shall wear the device for up to fourteen (14) days as medically necessary. Interpretation and reporting of the ECG data captured by the supplier's medical device will be the responsibility of the ordering Participating Provider.

## **CARDIAC REHABILITATION**

Central Florida Regional Hospital #00Y009	1401 W Seminole Bv Sanford, FL 32771	407 / 321-4500
AdventHealth Fish Memorial #00YG34	1055 Saxon Bv Orange City, FL 32763	386 / 851-5125 Fax: 386 / 917-5167

**INSTRUCTIONS:** Complete the FHCP Referral Form. Attach pertinent documentation to substantiate the request and forward by fax 855 / 442-8398 to FHCP's Central Referrals. The Referral Department will review the request and if approved will forward the referral and clinical information to the provider for scheduling purposes.

**Indicate what phase of the program is being requested.**

## CARDIOLOGY

Jacob K Agamasu, M.D. #138215 Members 18 years of age and older	1355 S International Pkwy Suite 1481 Lake Mary, FL 32746	407 / 804-9616 Fax: 407 / 804-8331
Mubeen Chida, M.D. #004826 Members 18 years of age and older	Cardiovascular Specialists, PA 305 Mangoustine Av Suite 200 Sanford, FL 32771	407 / 321-1415 Fax: 407 / 321-1597
Ratan Ahuja, M.D. #000397 Sameer Chadha, M.D. #063154 Members 18 years of age and older	Central Florida Cardiovascular Consultants 759 Harley Strickland Bv Orange City, FL 32763  1319 S. International Pkwy Suite 1171 Lake Mary, FL 32746	386 / 456-0300 Fax: 386 / 456-0303  407 / 268-3660 Fax: 407 / 936-1601
Rajendra Hippalgoankar, M.D. #004674  Records needed prior to scheduling Members 18 years of age and older	Central Florida Heart Associates, PA 932 Saxon Bv Suite A Orange City, FL 32763  1403 Medical Plaza Dr Suite 106 Sanford, FL 32771  750 W Plymouth Av Deland, FL 32720	386 / 774-2100 Fax: 386 / 774-0326  407 / 330-9900 Fax: 386 / 774-0326  386 / 774-2100 Fax: 386 / 774-0326

PLEASE SEND RECENT EKG AND LABS.

**INSTRUCTIONS:** Prior authorization from the FHCP Central Referrals Department is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

Information on Zoll Life Vests can be found under Durable Medical Equipment

Additional Cardiology information on the following page.

**CARDIOLOGY (continued)**

<p>Neel R. Patel, M.D. #050181</p> <p>Members 18 years of age and older</p>	<p>Central Florida Heart Care 451 S Orlando Av Suite 301 Maitland, FL 32751</p>	<p>407 / 790-7860 Fax: 407 / 790-7861</p>
<p>Wasim Ahmar, M.D. #114380 Khalid Yaqoob, M.D. #10P031 Members 18 years of age and older</p>	<p>Longwood Cardiology 450 W SR 434 Suite 3010 Longwood, FL 32750</p>	<p>407 / 767-8200 Fax: 407 / 339-1200</p>
<p>Amish M. Parikh, M.D. #051476</p> <p>Members 18 years of age and older</p>	<p>Premier Cardiology &amp; Vascular Associates, PL 670 N Orlando Av Suite 1003 Maitland, FL 32751</p>	<p>407 / 622-0793 Fax: 866 / 362-3655</p>
<p>Robert P. Dalton, M.D. #10W394 Ashish K. Gupta, M.D. #047613 Linda E. Jaffe, M.D. #10Z614 Maria C. Karam-Demori, M.D. #036470 Sushma Koneru, M.D. #064283 Salvador N. Lanza, M.D. #006722 Harendra Patel, M.D. #039513</p> <p><b>Non-Medicare Members Only</b></p>	<p>Orlando Health Heart Institute Cardiology Group 521 W SR 434 Suite 308 Longwood, FL 32750</p> <p>725 Rodel Cv Suite 201 Lake Mary, FL 32746</p> <p>1000 W. Broadway St Suite 105A Oviedo, FL 32765</p>	<p>Centralized Phone/Fax Phone: 321 / 841-6444 Fax: 407 / 650-1307</p>

PLEASE SEND RECENT EKG AND LABS.

**INSTRUCTIONS:** Prior authorization from the FHCP Central Referrals Department is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

Information on Zoll Life Vests can be found under Durable Medical Equipment.

## **CARDIOLOGY - NUCLEAR**

Jacob K. Agamasu, M.D. #138215 Members 18 years of age and older	1355 S International Pkwy Suite 1481 Lake Mary, FL 32746	407 / 804-9616 Fax: 407 / 804-8331
Mubeen H. Chida, M.D. #004826 Members 18 years of age and older	Cardiovascular Specialists, PA 305 Mangoustine Av Suite 200 Sanford, FL 32771	407 / 321-1415 Fax: 407 / 321-1597
Ratan K. Ahuja, M.D. #000397  Members 18 years of age and older	Central Florida Cardiovascular Consultants 759 Harley Strickland Bv Orange City, FL 32763  1319 S. International Pkwy Suite 1171 Lake Mary, FL 32746	386 / 456-0300 Fax: 386 / 456-0303  407 / 268-3660 Fax: 386 / 456-0303
Rajendra Hippalgoankar, M.D. #004674 Robert Rosemond, M.D. #004655  Records needed prior to scheduling Members 18 years of age and older	Central Florida Heart Associates, PA 932 Saxon Bv Suite A Orange City, FL 32763  1403 Medical Plaza Dr Suite 106 Sanford, FL 32771  750 W Plymouth Av Deland, FL 32720	386 / 774-2100 Fax: 386 / 774-0326  407 / 330-9900 Fax: 386 / 774-0326  386 / 774-2100 Fax: 386 / 774-0326
Neel R. Patel, M.D. #050181  <b>Members 18 years of age and older</b>	Central Florida Heart Care 541 S Orlando Av Suite 301 Maitland, FL 32751	407 / 790-7860 Fax: 407 / 790-7861

**INSTRUCTIONS:** Prior authorization from the FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

Cardiology – Nuclear information on the following page.

**CARDIOLOGY – NUCLEAR (continued)**

<p>Robert P. Dalton, M.D. #10W394          Ashish K. Gupta, M.D. #047613          Linda E. Jaffe, M.D. #10Z614          Maria C. Karam-Demori, M.D. #036470          Sushma Koneru, M.D. #064283          Salvador N. Lanza, M.D. #006722          Harendra Patel, M.D. #039513</p> <p>Non-Medicare Members Only</p>	<p>Orlando Health Heart Institute Cardiology Group          521 W SR 434 Suite 308 Longwood, FL 32750</p> <p>725 Rodel Cv Suite 201 Lake Mary, FL 32746</p> <p>1000 W Broadway St Suite 105A Oviedo, FL 32765</p>	<p>Centralized Phone/Fax          Phone: 321 / 841-6444          Fax: 407 / 650-1307</p>
<p>Amish M. Parikh, M.D. #051476</p> <p>Members 18 years of age and older</p>	<p>Premier Cardiology &amp; Vascular Associates, PL          670 N Orlando Av Suite 1003 Maitland, FL 32751</p>	<p>407 / 622-0793          Fax: 866 / 362-3655</p>

**INSTRUCTIONS:** Prior authorization from the FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician’s office or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

**CARDIOLOGY – PEDIATRIC**

**INSTRUCTIONS:** All pediatric subspecialties require Prior Authorization. Please contact the FHCP referral department 800 / 352-9824 (Ext. 3230) for assistance in securing in-network Pediatric sub-specialty care.

## **CASE MANAGEMENT COORDINATION OF CARE DEPARTMENT**

The Case Management Coordination of Care Department provides services to members who experience complex health conditions or critical events that require the extensive use of resources and assistance navigating Florida Health Care Plans (FHCP) to facilitate the appropriate delivery of care and health coaching. Case Management Coordination of Care is considered a voluntary program and all eligible members have the right to participate or decline participation.

The aims of the Case Management Coordination of Care Program are to improve the health and quality of life of our members, identify and reduce socio-economic barriers, reduce inappropriate utilization of emergency department visits, reduce hospitalizations and re-admissions, and partner with providers to promote treatment plan compliance. The Community Resource Services does not substitute services for urgent evaluation or placement.

**Florida Health Care Plans' Chronic Complex Care program** assists members with complex health conditions that would benefit from additional support by a Registered Nurse Care Coordinator. The Registered Nurse Care Coordinator provides advocacy and education to help members navigate through the healthcare continuum, access appropriate care, and gain empowerment through self-management of lifestyle practices that can reduce disease progression and complications. The Chronic Complex Care program includes Transplant Case Management from pre-transplantation to one year post transplant and as needed.

**Florida Health Care Plans' remote patient management program, Interactive Health at Home**, allows their clinical team to monitor the member's daily vitals and when followed by Complex Care, notify the Registered Nurse Care Coordinator when there is a change that requires attention. Through the use of daily health sessions, the Remote Monitoring program helps to create positive behavior change and self-management skills. By providing monthly reports, providers gain key insights on the health habits of our members, receiving only timely, accurate, and actionable data. Use of this program promotes improved clinical efficiencies, reduced hospitalizations, and improved outcomes for members with chronic conditions. The peripheral offered are scale, blood pressure cuff, pulse oximetry, manual entry of FHCP glucose monitor.

**Florida Health Care Plans' In-Home Providers- Home Docs for Volusia, Flagler, and Seminole Marketplace and Doctors at Home for Seminole and Brevard Marketplace** are offered through the Case Management Coordination of Care Department. The service helps to supplement primary care services in the home. The initial visit for transition of care occurs within three business days and primary care services within seven business days. The goals of the In-Home Providers are to improve access to healthcare for homebound members to reduce the risk of disease progression; reduce risk of fragmented care; early interventions to reduce the need of the emergency department, hospitalization, and urgent care through management by primary care services; and facilitate transitional care for members discharged from the hospital to home with limited support to ensure compliance with follow up care, medication management, and reduce complications for the purpose to enhance quality of care.

Additional Case Management Coordination of Care information on the following page.

## **CASE MANAGEMENT COORDINATION OF CARE DEPARTMENT (continued)**

Criteria for enrollment in case management may include members with new diagnoses, acute or uncontrolled chronic diseases and referrals through proactive data screening or referral of a member who requires any of the following:

- Healthcare related advocacy across the continuum
- Member education
- Assistance with monitoring and treatment
- Assistance with obtaining needed community resources
- Assistance with health conditions compromised by psycho-social or behavioral health needs
- Any clinical situation requiring care coordination to enhance continuity of care and quality of life

**Florida Health Care Plans' Community Resource Services** works in partnership with members and providers/referral sources to address the socioeconomic needs of members to improve access to healthcare related services through utilization of agencies and community partners. The Community Resource Coordinators will complete individualized needs assessments and connect members with appropriate existing resources offered through agencies or within their community. The Community Resource Services does not substitute services for urgent evaluation or placement. The goal of the Community Resource Services is to assist members with significant socioeconomic strain to identify actual or potential barriers through needs assessments for the purpose to improve access to healthcare by providing available community resources, or agency related services, and provide navigation through the continuum:

- Facilitate the coordination of healthcare delivery through education of available resources that can reduce socioeconomic strain
- Assist with access of resources available within the community or agencies.
- Provide education of community services or agencies that may or may not have fees associated.
- Facilitates member access to existing financial resources, such as those public assistance programs available through the Social Security Administration or Department of Children and Families.

Additional Case Management Coordination of Care information on the following page.



## **CASE MANAGEMENT COORDINATION OF CARE DEPARTMENT (continued)**

**There are various methods to submit a referral for the CM Coordination of Care or Community Resource services:**

- Telephone Contact: Toll free 855 / 205-7293
- Referral form available through the Provider Handbook
- Fax: 386 / 238-3271
- Website: [www.fhcp.com](http://www.fhcp.com)
- Email: [cmanagement@fhcp.com](mailto:cmanagement@fhcp.com)
- Internal: E.H.R. Task

## **CASE MANAGEMENT UTILIZATION REVIEW DEPARTMENT**

The FHCP Case Management Utilization Review Department is a multi-faceted case management program designed to monitor, evaluate, assist physicians, members, providers in the care of FHCP members that are in an acute hospital, Skilled Nursing Home, Home Health Care or Long term acute care facility.

**Office Coordinator** – Screens incoming calls and coordinates departmental needs.

**Admissions Coordinator** – Manages authorizations for members admitted to hospitals

**Data Coordinator** – Assists both office and admission coordinators, maintains forms, correspondence and manage reporting data as well as authorization management for SNF and HHC

**Case Management Nurses** – RN's that review inpatient clinical information for appropriateness of admission and coordinates care upon discharge to ensure that member's needs are met, both locally and out of area. These functions involve physicians, facility Case Mangers/Discharge planners, FHCP administration, FHCP Case Management team and other providers as needed.

**HHC Coordinator** – RN that reviews and monitors related clinical information as pertinent to Skilled HHC needs with providers as well as contacting members to assist with potential continued care needs. Assist Triage RN as needed.

**Skilled Nursing Facility (SNF) Coordinator** – RN's that coordinate's care and completes on site reviews during a members confinement to a SNF. They work closely with the SNF physicians, facility nursing, therapy, discharge planning staff.

**Discharge Coordinators** - RN's and clerical staff that contact members post discharge from acute hospital for evaluation. This call includes discharge needs in place, appointments in place, medication reconciliation; members are also screened for placement into the short term complex care or referred to the Complex Care Program.

To access the FHCP Case Management Department, please call 800 / 352-9824 (Ext. 7187) or 386 / 676-7187 Fax: 386 / 615-4058

## CHIROPRACTIC

Dana K. Schoonmaker, D.C. #059461 All ages	Chiro-Fit, Inc 142 Parliament Lp Suite 1006 Lake Mary, FL 32746	407 / 878-3913 Fax: 407 / 878-3912
Vernon M. Ressler III, D.C. #061492	Oviedo Injury & Wellness Center 870 Clark St Suite 1040 Oviedo, FL 32765	407 / 977-5005 Fax: 407 / 366-3327
Alicia Rivera, D.C. #10S129 Seth Bowden, D.C. #069583  All ages	Rivera Family Chiropractic Center 3590 US Hwy 17-92 Suite 1000 Casselberry, FL 32707  821 Debary Av Deltona, FL 32725	407 / 767-4878 Fax: 407 / 767-4880  386 / 860-5448 Fax: 386 / 668-3665
Omar Rivera, D.C. #10S997 All ages	Rivera Family Chiropractic Center 900 W 25 <sup>th</sup> St Sanford, FL 32771	407 / 878-5848 Fax: 407 / 878-5850

**INSTRUCTIONS:** Member can self refer to this specialty and will be able to call and schedule an appointment without an order from a physician.

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## COLOGUARD TESTING

**INSTRUCTIONS:** The Physician's office will need to complete the Cologuard Requisition Form available at [www.cologuardtest.com](http://www.cologuardtest.com). Complete the form and fax the completed form to the number noted on the bottom of the form. Patient Insurance/Billing Information must be completed for FHCP to pay for the test. The easiest option would be to copy the patient's FHCP card and attach it to the requisition.

- Cologuard is for individuals 50 years or older, and at average risk.
- Cologuard looks for blood and DNA associated with colon cancer and precancerous growth found in a person's stool sample.

Once ordered by your office, a Cologuard box is delivered to the patient's home via UPS. Patients collect their sample on their own time and use a prepaid return shipping label to send the specimen to Exact Sciences Laboratories in Madison, Wis. for processing. Test results are sent directly to your office within a few weeks. **Please fax a copy of the test results to FHCP at 386 / 481-5009.** Exact Sciences also conducts follow up calls to drive high patient compliance. You can learn more about Cologuard at [www.cologuardtest.com/hcp](http://www.cologuardtest.com/hcp).

Cologuard is not a replacement for diagnostic or surveillance colonoscopy in high-risk individuals.

## COLONOSCOPY / SCREENING

<p>Lakhinder Bhatia, M.D. #060852          Beatrice Bratu, M.D. #005470          Harsh Duphare, M.D. #061640          Ammar Hemaïdan, M.D. #000104          Saud El-Sayed Suleiman, M.D. #001166          Hassan Zulfiqar, M.D. #009959</p> <p>Members 18 years of age and older</p>	<p>Advanced GI          1240 E Normandy Bv Suite 100 Deltona, FL 32725</p> <p>Medical Records Fax 386 / 481-5009</p>	<p>386 / 763-4920          Fax: 386 / 481-5429</p>
<p>Kalyani Gaddipati, M.D. #003542</p> <p>Members 18 years of age and older</p>	<p>917 Rinehart Rd Suite 2051 Lake Mary, FL 32746</p>	<p>407 / 936-2444          Fax: 407 / 936-2448</p>
<p>Kaleem Ahmed, M.D. #070600          Vishal Gupta, M.D. #143207          Karl Mersich, M.D. # 069804          Vernu Visvalingham, M.D. #067114</p> <p>Members 18 years of age and older</p>	<p>Gastroenterology of Greater Orlando, P.A.          1319 S International Pkwy Suite 1171 Lake Mary, FL 32746</p> <p>2884 Wellness Av Suite 100 Orange City, FL 32763</p>	<p>Centralized Phone/Fax          Phone: 386 / 668-2221          Fax: 386 / 668-2228</p>
<p>Prafulla Kirtane, M.D. #10Z926</p> <p>Members 18 years of age and older</p>	<p>Kirtane Associates, MD, PA          210 N Westmonte Dr Alamonte Springs, FL 32714</p>	<p>407 / 788-7844          Fax: 407 / 682-6071</p>
<p>Lenkala Mallaiah, M.D. #005629</p> <p>Members 21 years of age and older</p>	<p>Mid-Florida Gastroenterology Group, PA          1565 Saxon Bv Suite 102 Deltona, FL 32725</p> <p>311 N Mangoustine Av Sanford, FL 32771</p>	<p>386 / 789-5400          Fax: 386 / 532-0889</p> <p>407 / 321-4570          Fax: 407 / 321-7690</p>
<p>Felix A. Navarro, Jr., M.D. #001881</p>	<p>Gastroenterology &amp; Liver Consultants, PA          1403 Medical Plaza Dr Suite 206 Sanford, FL 32771</p>	<p>407 / 322-9530          Fax: 407 / 322-9534</p>

**INSTRUCTIONS:** Member can self refer to this specialty and will be able to call and schedule an appointment without an order from a physician.

## **CONTRACEPTION**

A list of FHCP covered oral contraceptives can be found on the FHCP website at <http://www.fhcp.com/members/formulary>. Please check the correct formulary.

All other types of contraception benefits can be verified with the FHCP Provider Benefit & Eligibility Department at 844 / 615-4024 or 386 / 615-4024.

## CT SCANS

Central Florida Regional Hospital #00Y009 (H)	1401 W Seminole Bv Sanford, FL 32771	407-321-4500
Cyrus Diagnostic Imaging, Inc. #109138 (N)	165 Waymont Ct Lake Mary, FL 32746 <b>Patients screened for mobility</b>	407 / 321-3012 Fax: 407 / 321-9006
Florida Hospital Fish Imaging #00YG34 (H)	1053 Medical Center Dr Suite 15 Orange City, FL 32763 Centralized Scheduling – 386 / 917-5428	386 / 917-5428 Fax: 386 / 917-5576
Florida Hospital - Fish Memorial #00YG34 (H)	1055 Saxon Bv Orange City, FL 32763 Centralized Scheduling – 386 / 917-5428	386 / 851-5000 Fax: 386 / 917-5576
LAD Imaging, LLC #008160 (N)	1555 Saxon Bv. Bldg 4 Suite 401 Deltona, FL 32725 <b>Patients screened for mobility</b>	386 / 860-9336 Fax: 386 / 860-2225
Orlando Diagnostic Center #039056 (N)	450 W SR 434 Suite 102 Longwood, FL 32750	321 / 207-0200 Fax: 407 / 262-0924
Orlando Health Imaging Centers # 059882 (N) <b>Non-Medicare Members Only</b>	398 E Altamonte Dr Altamonte Springs, FL 32701	407 / 331-9355 Fax: 407 / 331-9481

**(H) - Outpatient Hospital Department/Facility**

**(N) - Outpatient Non-Hospital Facility**

**Out of Pocket costs may vary depending on location or benefit plan**

**INSTRUCTIONS:** Prior authorization from the FHCP Central Referrals Department is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

See specific instructions in other sections for: Ultrasounds, X-Rays, Mammograms, Event Monitors, Holtor Monitors, EMG's, EKG's, ABG's, PFT's and Echocardiograms.

Additional CT Scans information on the following page.

**CT SCANS (continued)**

SimonMed Imaging Florida, LLC #042277 (N)	277 Douglas Av Suite 1014 Altamonte Springs, FL 32714 917 Rinehart Rd Lake Mary, FL 32746 225 W SR 434 Suite 104 Longwood, FL 32750 7424 Red Bug Lake Rd Oviedo, FL 32765	Centralized Phone/Fax Phone: 407 / 788-2888 Fax: 407 / 682-0746
Orlando Health South Seminole Hospital #00Y120 (H) <b>Non-Medicare Members Only</b>	555 W SR 434 Longwood, FL 32750	407 / 767-1200

**(H) - Outpatient Hospital Department/Facility**

**(N) - Outpatient Non-Hospital Facility**

**Out of Pocket costs may vary depending on location or benefit plan**

**INSTRUCTIONS:** Prior authorization from the FHCP Central Referrals Department is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician’s office or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

See specific instructions in other sections for: Ultrasounds, X-Rays, Mammograms, Event Monitors, Holtor Monitors, EMG’s, EKG’s, ABG’s, PFT’s and Echocardiograms.

**EXCEPTIONS ARE NOTED ON THE FOLLOWING PAGE.**

Additional CT Scans information on the following page.

## **CT SCANS (continued)**

The exceptions to the above are:

- **Breast MRI's**
- **Sestamibi Scan (Endocrinologists and Cardiologists can order with no prior authorization)**
- **CT Colonography (Virtual Colonoscopy)**
- **Pill Cam**
- **Genetic Testing**
- **Hida Scans**
- **PET SCAN**

**INSTRUCTIONS FOR EXCEPTIONS:** Complete the FHCP Referral Form. Attach pertinent documentation to substantiate the request and forward by fax 855 / 442-8398 to FHCP's Central Referrals. The Referral Department will review the request and if approved will forward the referral and clinical information to the provider for scheduling purposes.



## **DENTAL SERVICES**

Nicholas Tantarri, D.D.S. #037411 Members 8 years of age and older	FHCP Center 350 N Clyde Morris Bv Daytona Beach, FL 32114	386 / 238-3280 Fax: 386 / 238-3279
Vamsi Kallepalli, D.M.D. #00003N Members 7 years of age and older	FHCP Center 2777 Enterprise Rd Orange City, FL 32763	386 / 481-6886 Fax: 386 / 774-6638
Terry Blanks, D.D.S. #002047 Members 6 years of age and older  <b>Non-Medicare Members Only</b>	Florida Dental Associates, Inc. 895 S Dexter Av DeLand, FL 32720	386 / 738-2002 Fax: 386 / 738-9523

**INSTRUCTIONS:** Members can schedule appointments with Florida Dental Associates and/or FHCP's Dental Department after being assigned to a dentist through Member Services Department 386 / 615-4022. FHCP coverage of dental examinations, cleaning and x-ray services are in accordance with the member's FHCP benefits. Dental services are available to our members on a discounted fee-for-service basis through FHCP Dental Providers.

### URGENT CARE

(Accidental dental injury, less than 72 hours.) Calls FHCP's Dental Department at 386 / 238-3280 and describe the presenting problem. They will advise you if FHCP covers the problem and who you should call within FHCP's Provider Network to arrange for treatment of the member.

### TMJ SERVICES

Please send the Completed FHCP Referral form along with the completed FHCP TMJ Screening Questionnaire directly to FHCP's Dental Department, in either the Daytona Beach or Orange City Facility for review and scheduling.

### ORAL SLEEP APENNA APPLIANCES

Complete the FHCP Referral Form. Attach pertinent documentation to substantiate the request and forward by fax (855 / 442-8398) to FHCP's Central Referrals at the Holly Hill facility. The Referral Department will review the request and if approved will forward the referral and clinical information to the provider for scheduling purposes.

**Patient must have a Sleep Apnea evaluation with Sleep Studies prior to submitting your request.**

## **DERMATOLOGY**

Enid Burnett, M.D. #046543 Linda Cardona, M.D. #074004 Candace Glenn, M.D. #059008 Michael Gutierrez, M.D. #142344 Stanley Hoffman, M.D. #068012 Mariela Salinas, M.D. #062121  Members of all ages	Mid Florida Dermatology Associates, PA 4106 W Lake Mary Bv Suite 324 Lake Mary, FL 32746  2921 S Orlando Av Suite 166 Sanford, FL 32771  390 Maitland Av Suites 2000 Altamonte Springs, FL 32701  25 Windsormore Wy Suite 101/301 Oviedo, FL 32765  275 S Charles Richard Beall Suite 105 Bv Debary, FL 32713	Centralized Scheduling 888 / 318-3183
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**INSTRUCTIONS:** Member can self refer to this specialty and will be able to call and schedule an appointment without an order from a physician.

## **DIABETES EDUCATION**

<p>Melissa Baumann, MS, RD, CDE          Leslie Betts, RN, CDE          Kathyann Carmona, RN, CDE          Mary Beth Curtiss, RD, LD, CDE          Deborah Kelleher, MS, RD, LD          Andrea Likens, RD, LD          Catherine Robinson, MS, RD, LD, CDE          Patricia Teuton, RN, CDE</p> <p>Members 18 years of age and older</p>	<p>FHCP Center          330 N Clyde Morris Bv Daytona Beach, FL 32114 - Main Office</p> <p>Classes available at various locations or on an individual basis depending on the need including FHCP Facilities in Orange City and Lake Mary.</p>	<p>Centralized Phone/Fax          Phone: 877 / 229-4518          Fax: 386 / 238-3228</p>
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**INSTRUCTIONS:** Send Task through EHR or complete the one-page sheet titled, FHCP Referral for Diabetes or Nutritional Counseling (Form # 17-105/1/09RX 06-606-04/Rev. 10-10-11). Follow the instructions on the bottom of the form. Always document ICD-10 Code for service requested.

Services provided include:

- 10 Hour Nationally Recognized Diabetes Self-Management Class
- All Day Saturday Class – Orange City
- Classes held in Orange City and Lake Mary
- Pre-Diabetes
- National Diabetes Prevention Program
- Gestational Diabetes
- Refresher Courses
- 1:1 Individual appointments for patients with special circumstances

## **DIAGNOSTIC TESTING**

Advanced Imaging #10X711(N)	1639 N Volusia Av Orange City, FL 32763	386 / 774-7226 Fax: 386 / 774-7227
Central Florida Regional Hospital # 00Y009 (H)	1401 W Seminole Bv Sanford, FL 32771	407 / 321-4500
Cyrus Diagnostic Imaging, Inc. #109138 (N)	165 Waymont Ct Lake Mary, FL 32746 <b>Patients screened for mobility</b>	407 / 321-3012 Fax: 407 / 321-9006
AdventHealth Fish Memorial Imaging #00YG34 (H)	1053 Medical Center Dr Suite 151 Orange City, FL 32763	Centralized Phone/Fax Phone 386 / 917-5428 Fax: 386 / 917-5576
AdventHealth Fish Memorial #00YG34 (H)	1055 Saxon Bv Orange City, FL 32763	386 / 917-5428 Fax: 386 / 917-5576
LAD Imaging, LLC #008160 (N)	1555 Saxon Bv Bldg 4 Suite 401 Deltona, FL 32725 <b>Patients screened for mobility</b>	386 / 860-9336 Fax: 386 / 860-2225
Orlando Diagnostic Center #039056 (N)	450 W SR 434 Suite 102 Longwood, FL 32750	321 / 207-0200 Fax: 407 / 262-0924
Orlando Health Imaging Centers (N) Altamonte #049882  Sanford # 060035 <b>Non-Medicare Members Only</b>	398 E Altamonte Dr Altamonte Springs, FL 32701  303 W First S. Sanford, FL 32771	407 /331-9355 Fax: 407 / 331-9481

**(H) - Outpatient Hospital Department/Facility**

**(N) – Outpatient Non-Hospital Facility**

**Out of Pocket costs may vary depending on location or benefit plan**

**INSTRUCTIONS:** Prior authorization from the FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

Additional Diagnostic Testing information and locations on the following page.

**DIAGNOSTIC TESTING (continued)**

Orlando Health South Seminole Hospital #00Y009 (H) <b>Non-Medicare Members Only</b>	555 West SR 434 Longwood, FL 32750	407 / 767-1200
SimonMed Imaging Florida, LLC #042277 (N)	277 Douglas Av Suite 1014 Altamonte Springs, FL 32714 917 Rinehart Rd Lake Mary, FL 32746 225 West SR 434 Suite 104 Longwood, FL 32750 7424 Red Bug Lake Rd Oviedo, FL 32765	Centralized Phone/Fax Phone: 407 / 788-2888 Fax: 407 / 682-0746

(H) - Outpatient Hospital Department/Facility

(N) – Outpatient Non-Hospital Facility

**Out of Pocket costs may vary depending on location or benefit plan**

**INSTRUCTIONS:** Prior authorization from the FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician’s office or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

**EXCEPTIONS NOTED ON THE FOLLOWING PAGE**

Additional Diagnostic Testing information and locations on the following page.

## **DIAGNOSTIC TESTING (continued)**

See specific instructions in other sections for: Ultrasounds, X-Rays, Mammograms, Event Monitors, Holtor Monitors, EMG's, EKG's, ABG's, PFT's and Echocardiograms.

### **The exceptions to the above are:**

- **Breast MRI's**
- **Sestamibi Scan (Endocrinologists and Cardiologists can order with no prior authorization)**
- **CT Colonography (Virtual Colonoscopy)**
- **Pill Cam**
- **Genetic Testing**
- **Hida Scans**
- **PET SCAN**

**INSTRUCTIONS FOR EXCEPTIONS:** Complete the FHCP Referral Form. Attach pertinent documentation to substantiate the request and forward by fax (855 / 442-8398) to FHCP's Central Referrals at the Holly Hill facility. The Referral Department will review the request and if approved will forward the referral and clinical information to the provider for scheduling purposes.

## DIALYSIS SERVICES

Central Florida Kidney Center #056124	745 W SR 434 Suite A Longwood, FL 32750	Centralized Phone/Fax Phone : 407 / 843-6100 X 1107 Fax : 407 / 425-1526
DVA Renal Healthcare, Inc. (Davita) Deltona #047302	1200 Deltona Bv Suite 26 Deltona, FL 32725	386 / 574-0225 Fax: 386 / 574-6460
Lake Mary #047831	39 Skyline Dr Suite 1001 Lake Mary, FL 32746	407 / 833-8667 Fax: 407 / 833-8672
Orange City #011350	2575 S Volusia Av Suite 400 Orange City, FL 32763	386 / 774-0101 Fax : 386 / 774-0249
Oviedo #048161	7560 Red Bug Lake Rd Suite 1048 Oviedo, FL 32765	407 / 366-0211 Fax: 407 / 366-4269
Sanford #036875	1701 W First St Sanford, FL 32771	407 / 268-9425 Fax : 407 / 268-9899

**INSTRUCTIONS:** The Nephrologist's office should call the dialysis center directly to schedule an appointment. Pre-authorization from the Central Referrals Department is not needed and a FHCP Referral form is not necessary.

## **DISEASE MANAGEMENT PROGRAMS**

### **HEALTH, WELLNESS AND DISEASE MANAGEMENT PROGRAMS**

FHCP offers members a variety of health, wellness and disease management programs and services at little or no cost. Members are not limited by the number of programs they may participate in. For more information, go to **FHCP.com** or call the number listed under each program, Monday through Friday from 8 a.m. to 5 p.m. Hearing impaired call TRS Relay 711.

#### ***Acute Low Back and Neck Pain***

This physical therapy program helps members manage acute or chronic low back or neck pain. Open to all members age 17 and up, members can contact Ability Health Services (all locations) or Palm Coast Sports Medicine directly. Co-pay/co-insurance and policy limits apply. For more information or to obtain a list of facilities, call FHCP Member Services at **1-877-615-4022**.

#### ***Asthma***

This free program provides educational materials to assist members in managing asthma and following a doctor's treatment plans. Members can also visit any FHCP pharmacy to discuss their asthma medications with a pharmacist. For more information, please call the FHCP Quality Management Department at **800-352-9824, Ext. 7242**.

#### ***Case Management - Coordination of Care***

This is a free program offered to members who may benefit from assistance with coordinating their medical, psychosocial, and financial needs. Working with members and their physicians, Case Managers can provide the education and resources needed for members to better understand and comply with their plans of care. Other programs are available to meet your health care needs; these include remote patient monitoring, in-home medical management and community resources coordination. A Case Manager will help you determine which programs are right for you. The FHCP Case Management Department can be reached at **1-855-205-7293**.

#### ***Chronic Obstructive Pulmonary Disease (COPD)***

This free program provides education to members to help them more effectively manage COPD. Members meeting certain criteria may participate in the Medication Action Plan (MAP) program. The MAP Program targets early intervention through medication management when symptoms are worsening. For more information, call the FHCP Quality Management Department at **800-352-9824, Ext. 7242**.

#### ***Controlling High Blood Pressure (Hypertension)***

This free program includes a tool kit that explains the health risks related to high blood pressure. It includes information on measuring blood pressure, the importance of routinely taking medications, diet tips, exercise, and other selfmanagement tools. Included is a coupon for a discount on a home blood pressure monitor. For more information, please call the FHCP Quality Management Department at **800-352-9824, Ext. 7242**. FHCP also offers a two-hour hypertension self-management class taught by Registered Dietitians.

This free class focuses on the DASH (Dietary Approaches to Stop Hypertension) diet and low sodium education. For more information or to register, call the FHCP Diabetes/Health Education Department at **1-877-229-4518**.

Additional Disease Management information on the following page



## **DISEASE MANAGEMENT PROGRAMS (continued)**

### ***Depression***

This free program is for members ages 18 and older who have recently been prescribed an antidepressant medication. Educational materials covering the basics of self-management include a discussion of depression, the importance of taking prescribed medications and methods of coping. Members will also receive information on how to contact a behavioral health provider. For more information, call the FHCP Quality Management Department at **800-352-9824, Ext. 7242**

### ***Diabetes***

This free program provides educational materials to assist members with management of their diabetes. For more information, contact the FHCP Diabetes/Health Education Department at **1-877-229-4518**.

### ***Diabetes Education Program***

Recognized by the American Diabetes Association (ADA), and conducted by FHCP registered nurses and registered dietitians/Certified Diabetes Educators (CDEs), this free 10-hour diabetes education program covers: diabetes overview, complications, signs and symptoms of high and low blood sugar, lifestyle modifications, medications, nutrition, monitoring guidelines (HgbA1C, blood glucose meters, blood pressure, weight), and foot, skin, and dental care. In addition, CDEs are also available for individual appointments. For more information, contact the FHCP Diabetes/Health Education Department at **1-877-229-4518**.

### ***Nutrition Game Plan for Diabetes***

This two-hour session is recommended for members who have completed the 10-hour Diabetes Education Program. The class reinforces disease specific nutrition education and answers questions regarding diabetes. For more information, call the FHCP Diabetes/Health Education Department at **1-877-229-4518**.

### ***Diabetes Prevention Program***

This free, two-hour class is designed to help members identify risk factors for developing diabetes. It includes information about nutrition, exercise, and behavioral strategies for prevention. A more intense diabetes prevention program also is available. For more information, call the FHCP Diabetes/Health Education Department at **1-877-229-4518**.

### ***Heart Disease***

Members with elevated cholesterol levels who are at risk for heart disease will receive educational materials including self-management information, tips for controlling cholesterol levels and reducing risk factors. For more information, call the FHCP Quality Management Department at **800-352-9824, Ext. 7242**.

Additional Disease Management information on the following page

## **DISEASE MANAGEMENT PROGRAMS (continued)**

### ***Heart Failure***

This free program is for members with a history of heart failure. Members receive materials including self-management tools and education aimed at decreasing emergency room and hospital admissions. For more information, please call the FHCP Quality Management Department at **800-352-9824, Ext. 7242**.

### ***Healthy Heart Nutrition Program***

This free class helps members identify risk factors for heart disease and offers tips for improving lifestyle to reduce those risks. For more information, call the FHCP Diabetes/Health Education Department at **1-877-229-4518**.

### ***Osteoporosis***

This program is for members who are at risk for or have been diagnosed with Osteoporosis or Osteopenia. Therapists at Ability Health Services will perform an evaluation and physical assessment to determine strength, endurance and activity level. Members can call Ability directly; no referral is needed. Co-pay/co-insurance and policy limits may apply. For more information or to obtain a list of facilities, call FHCP Member Services at **1-877-615-4022**.

### ***Pelvic Health Program***

In partnership with Ability Health Services, FHCP offers a pelvic health program for conditions such as urinary incontinence and pelvic pain. Members will receive therapy from physical therapists certified in this service. Co-pay/co-insurance and policy limits apply. For more information call the FHCP Quality Management Department at **800-352-9824, Ext. 7242**.

### ***Weight Management***

“Eat Right, Move Right” is a free six-week course that promotes a lifestyle change approach to weight loss for members with a Body Mass Index (BMI) over 27. Class topics include how to increase activity, improve eating habits, and change behaviors for permanent weight loss. Members will learn to set realistic goals, make behavior changes, use the USDA plate method, manage dining out experiences, and change food shopping habits. For more information, call the FHCP Diabetes/Health Education Department at **1-877-229-4518**.

### ***Smoking Cessation***

Tobacco Free Florida (TFF) is a free, statewide smoking cessation and prevention campaign. The program is managed by the Florida Department of Health through the Bureau of Tobacco Prevention. Smokers and smokeless tobacco users interested in assistance with quitting are encouraged to call the Florida Quitline at **1-877-U-CAN-NOW** (877-822-6669) to speak with a Quit Coach®. To access TFF’s additional quit smoking resources, visit the Tobacco Free Florida website at **[tobaccofreeflorida.com](http://tobaccofreeflorida.com)**.

[Additional Disease Management information on the following page](#)

## **DISEASE MANAGEMENT PROGRAMS (continued)**

### ***Preferred Fitness / Gym Access***

This free fitness program is provided to all FHCP Medicare members and certain employer groups. Eligible members have access to a variety of quality health and fitness facilities in Volusia, Flagler, Brevard, and Seminole counties. For a current list of facilities, visit our website at **FHCP.com** or call FHCP Member Services at **1-877-615-4022**.

## **DURABLE MEDICAL EQUIPMENT**

Apria Healthcare, Inc. #011216 Wheelchairs Walkers Mastectomy Bras Please send order and clinicals	1400 Mason Av Suite 100 Daytona Beach, FL 32117  3443 Parkway Center Ct Orlando, FL 32808	800 / 999-2094  Customer Care Center Phone: 855 / 613-8303 Fax: 855 / 550-2845
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The patient (regardless of group type) must meet **STRINGENT** evidence based medical criteria guidelines for the specific equipment/supplies requested. The requesting provider's office should call this office directly to order covered equipment and supplies. You must then forward or fax your supporting documentation directly to Apria Healthcare for the order to be filled.

### **OXYGEN ORDERS**

To request oxygen for a FHCP member, please supply one of the following: an arterial blood gas study performed within 30 days of the order, if not conducted prior to a hospital discharge, arterial oxygen saturation, 6 minute walk results, or O2 saturation on Room air must be below 88. If the O2 order is only for night, an overnight oximetry is all that will be required. The order must indicate the liter flow and indicate frequency (i.e. at night only, 24 hours per day).

If patient does not meet evidence based medical criteria guidelines, Apria Healthcare will refer the case to the FHCP Referral Department for review.

**ALL DME REFERRALS MUST INCLUDE A PHYSICIAN SIGNATURE AND A LENGTH OF NEED.**

**NEBULIZERS DO NOT REQUIRE A LENGTH OF NEED.**

**EXCEPTIONS NOTED ON THE FOLLOWING PAGE**

Additional DME information on the following page.

## DURABLE MEDICAL EQUIPMENT (continued)

**The exceptions to the above are:**

- Vacuum assisted closure devices
- Bone growth stimulators
- Neuro muscular stimulators
- Splinting Systems
- Zoll Life Vest

**INSTRUCTIONS FOR EXCEPTIONS:** Complete the FHCP Referral Form. Attach pertinent documentation to substantiate the request and forward by fax 855 / 442-8398 to FHCP's Central Referrals. The Referral Department will review the request and if approved will forward the referral and clinical information to the provider for scheduling purposes.

### **FOR ALL OTHER MEDICAL EQUIPMENT NOT LISTED**

Apria Healthcare, Inc. #011216 Power Operated Vehicles Electric Wheelchairs	1400 Mason Av Suite 100 Daytona Beach, FL 32117 3443 Parkway Center Ct Orlando, FL 32808	800 / 999-2094 Customer Care Center Phone: 855 / 613-8303 Fax: 855 / 550-2845
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The patient (regardless of group type) must meet **STRINGENT** evidence based medical criteria guidelines for the specific equipment/supplies requested. The requesting provider's office should call this office directly to order covered equipment and supplies. You must then forward or fax your supporting documentation directly to Apria Healthcare for the order to be filled

### **POV'S / ELECTRIC WHEELCHAIR ORDERS**

FHCP follows evidence based medical criteria guidelines for the eligibility of Power Operated Vehicles (POV's) and Electric Wheelchairs for all members (Medicare and Commercial). Therefore, prior to submitting a referral to Apria Healthcare, the member must have had a Physical Therapy Evaluation specific to the need for and use of the equipment.

Ability Health Services, Palm Coast Sports Medicine & Rehabilitation Center, and Professional Physical Therapy – Edgewater provides outpatient Physical Therapy for FHCP members. They will evaluate the patient for the appropriateness of the specified equipment. They will do an objective assessment of the patient's functional ability. This evaluation must be submitted to Apria along with the referral request for the POV or Electric Wheelchair.

Outpatient Rehabilitation Instructions and Locations can be found in this guide. If patient does not meet evidence based medical criteria guidelines, Apria Healthcare will refer the case to the FHCP's Central Referrals Department for review.

## EAR LAVAGE

Florida Health Care Plans	707 Platinum Pt Lake Mary, FL 32746 <b>By appointment only</b>	407 / 878-0910 Fax: 407 / 878-0911
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**INSTRUCTIONS:** The requesting provider may call the above facility for information and instructions. Patient must have a written order from the physician.

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## EAR, NOSE AND THROAT (ENT)

Erik Schoenberg, M.D. #064428	Allergy, Ear, Nose & Throat Specialists of Central Florida 200 N Mangoustine Av Sanford, FL 32771	407 / 833-7415 Fax: 407 / 833-7416
Robert P. Collette, M.D. #003831	763 Harley Strickland Bv Orange City, FL 32763	386 / 775-4467 Fax: 386 / 775-8679
Members 18 years of age and older	766 N Sun Dr Suite 1060 Lake Mary, FL 32746	407 / 444-0573 Fax: 386 / 775-8679
Daniel Rothbaum, M.D. #011652 Devang Shah, M.D. #006370 All ages <b>Videostroboscopy and Voice Therapy Evaluations available with this provider. Please see Outpatient Rehabilitation for guidelines.</b>	Atlantic Ear, Nose & Throat, PA 963 Town Center Dr Suite 100 Orange City, FL 32763  1431 Orange Camp Rd Suite 112 DeLand, FL 32724  1301 S International Pkwy Suite 2011 Lake Mary, FL 32746	Centralized Phone/Fax Phone: 386 / 774-9880 Fax: 386 / 774-2898

**INSTRUCTIONS:** Prior authorization from the FHCP's Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

**For hearing loss, vertigo and tinnitus, an Audiogram must be done before you schedule the appointment. For sinusitis, a CT Sinus – Limited without contrast, must be ordered prior to appointment. See Diagnostic Testing for instructions.**

## **ECHOCARDIOGRAMS**

Central Florida Regional Hospital #00Y009 (H)	1401 W Seminole Bv Sanford, FL 32771	407 / 321-4500
Cyrus Diagnostic Imaging, Inc. #109138 (N)	165 Waymont Ct Lake Mary, FL 32746 <b>Patients screened for mobility</b>	407 / 321-3012 Fax: 407 / 321-9006
Florida Hospital - Fish Memorial #00YG34 (H)	1055 Saxon Bv Orange City, FL 32763	386 / 917-5428 Fax: 386 / 917-5576
LAD Imaging, LLC #008160 (N)	1555 Saxon Bv Bldg 4 Suite 401 Deltona, FL 32725 <b>Patients screened for mobility</b>	386 / 860-9336 Fax: 386 / 860-2225

**(H) - Outpatient Hospital Department/Facility**

**(N) – Outpatient Non-Hospital Facility**

**Out of Pocket costs may vary depending on location or benefit plan**

**INSTRUCTIONS:** Prior authorization from the FHCP's Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

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## **EEG TESTING**

Central Florida RegionalHospital#00Y009 (H)	1401 W Seminole Bv Sanford, FL	407 / 321-4500
AdventHealth Fish Memorial #00YG34 (H)	1055 Saxon Bv Orange City, FL 32763	386 / 917-5428 Fax: 386 / 917-5576

**(H) - Outpatient Hospital Department/Facility**

**(N) - Outpatient Non-Hospital Facility**

**Out of Pocket costs may vary depending on location or benefit plan**

**INSTRUCTIONS:** Prior authorization from the FHCP's Central Referrals Department is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office or the member can call after the order has been received by the specialty office. The specialty office will advise of their scheduling protocol.

## **EEG TESTING - VIDEO**

Comprehensive Sleep Disorder Center #10J125 Members 3 years of age and older	598 Northlake Bv Suite 1040, Altamonte Springs, FL 32714	407 / 834-1023 Fax: 407 / 834-6515
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**Services for 24-72 ambulatory EEG video monitoring shall be rendered in the Physician's office or the Member's place of residence.**

**INSTRUCTIONS:** Complete the FHCP Referral Form. Attach pertinent documentation to substantiate the request and forward by fax 855 / 442-8398 to FHCP's Central Referrals. The Referral Department will review the request and if approved will forward the referral and clinical information to the provider for scheduling purposes.

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## **ELECTROCARDIOGRAMS (EKG'S)**

Florida Health Care Plans (N)	Guidewell Medical Center 707 Platinum Pt Lake Mary, FL 32746 <b>By appointment only</b>	407 / 878-0910 Fax: 407 / 878-0911
Cyrus Diagnostic Imaging, Inc. #109138 (N) (EKG'S & STRESS EKG TESTING)	165 Waymont Ct Lake Mary, FL 32746 <b>Patients screened for mobility</b>	407 / 321-3012 Fax: 407 / 321-9006

**(H) - Outpatient Hospital Department/Facility**

**(N) - Outpatient Non-Hospital Facility**

**Out of Pocket costs may vary depending on location or benefit plan**

**INSTRUCTIONS:** Prior authorization from the FHCP's Central Referrals Department is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

Write the order for the EKG on a prescription pad and give to the member to take with them when they have their test.

**Please include ICD-10 (Diagnosis Code).**



## **EMERGENCY FACILITIES**

Central Florida Regional Hospital #00Y009	1401 W Seminole Bv Sanford, FL 32771	407 / 321-4500
AdventHealth Fish Memorial #00YG34	1055 Saxon Bv Orange City, FL 32763	386 / 851-5000
Guidewell Emergency Doctors  Winter Park #049702  Orlando #049702  Ocoee #062701	113 N Orlando Av Winter Park, FL 32789  1706 N Semoran Bv Suite 100 Orlando, FL 32807  9580 W Colonial Dr Ocoee, FL 34761-6947  <b>After Hours Care Only</b> Monday -- Friday 9:00am to 7:00pm <b>Saturday &amp; Sunday 9:00am to 4:00pm</b>	407 / 801-8400 Fax: 407 / 636-5610  321 / 804-9110 Fax: 407 / 757-0755  321 / 316-6455 Fax: 321 / 888-2512
Oviedo Medical Center #061457	8300 Red Bug Lake Rd Oviedo, FL 32765	407 / 890-2273
Orlando Health South Seminole Hospital #00Y120 <b>Non-Medicare Members Only</b>	555 W SR 434 Longwood, FL 32750	407 / 767-1200

### **INSTRUCTIONS: Direct Admissions:**

Providers with admitting privileges should contact FHCP's Admission Coordinator at 800 / 352-9824 Ext. 7187 or 386 / 676-7187, Monday – Friday, 8am – 5pm for pre-admission evaluations/verification on direct admissions from the provider's office. After 5:00 pm, weekends and holidays, please call FHCP's After Hours Call Center 386 / 226-4542 or Fax 386 / 258-4858.

### **Emergency Department Admissions or 23-hour Observation Cases:**

Identify the member's assigned FHCP PCP and contact the PCP to discuss the case. After 5:00pm, weekends and holidays, contact FHCP's After Hours Call office at 386 / 226-4542 or Fax 386 / 258-4858.

FHCP contracts with the above hospitals for inpatient, outpatient and twenty-four (24) hour emergency services: however Pediatric admissions are only available at Halifax Health – Daytona Beach.

## EMG TESTING

<p>Rabinder Bhatti, D.O. # 049566          Nicholas Giordano, M.D. #074164          Youssef Guergues, M.D. #000448          Versan Johnson, M.D. #063054          Arun G Joseph, M.D. #042425          Rathi L Joseph, M.D. #044330          Tse C Lee, M.D. #10I175          Mohammad Qureshi, M.D. #064612          Vinod K. Malik, M.D. #102405          Sachin Narain, M.D. #064608          Kavita Sharma, D.O. #10G271</p> <p>Send records prior to scheduling. The practice will schedule and confirm with the member.</p> <p>Members 16 years of age and older</p>	<p>Pain Management &amp; Rehabilitation Associates          761 Stirling Center Pl Lake Mary, FL 32746</p> <p>2720 Rebecca Ln Suite 104 Orange City, FL 32763</p>	<p>386 / 274-2977          Fax: 386 / 274-2997</p> <p>386 / 274-2977          Fax: 386 / 274-2997</p>
<p>Bhupinder Mangat, M.D. #003464          Members 18 years of age and older</p>	<p>Seminole Neurology Associates, P.A.          1403 Medical Plaza Dr Suite 204 Sanford, FL 32771</p>	<p>407 / 324-5500          Fax: 407 / 324-5584</p>

**INSTRUCTIONS:** Prior authorization from the FHCP's Central Referrals Department is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

## ENDOCRINOLOGY

<p>Victor L. Roberts, M.D. #006139</p> <p>Members 16 years of age and older <b>Non-Medicare Members Only</b></p>	<p>Endocrine Associates of Florida, P.A. 766 N Sun Dr Suite 2060 Lake Mary, FL 32746</p>	<p>407 / 936-3860 Fax: 407 936-3866</p>
<p>Ashley Briggs ARNP-C, CDE #072146</p> <p>Members 14 years of age and older</p>	<p>FHCP – Guidewell Medical Center 707 Platinum Pt Lake Mary, FL 32746</p> <p>FHCP - Orange City Center 2777 Enterprise Rd Orange City, FL 32763</p>	<p>407 / 878-0910 Fax: 407 / 878-0911</p> <p>386 / 774-2550 Fax: 386 / 774-5140</p>
<p>Maha Ansara, M.D. #000836</p> <p>Send records prior to scheduling, Office will schedule and confirm with patient. Members 18 years of age and older</p>	<p>Regency Endocrinology &amp; Diabetes 752 Stirling Center Pl Suite 1008 Lake Mary, FL 32746</p>	<p>407 / 333-1212 Fax: 407 / 333-1213</p>
<p>Lee Metchick, M.D. #011145</p> <p>Under 18 – case by case basis Members 18 years of age and older</p>	<p>Endocrinology of Central Florida, P.A. 925 Williston Park Pt Suite 1003 Lake Mary, FL 32746</p>	<p>407 / 691-3200 Fax: 386 / 427-8688</p>

**INSTRUCTIONS:** Prior authorization from the FHCP’s Central Referrals Department is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician’s office or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

## **EVENT MONITOR**

Cyrus Diagnostic Imaging, Inc. #109138	165 Waymont Ct. Lake Mary, FL 32746 <b>Patients screened for mobility</b>	407 / 321-3012 Fax: 407 / 321-9006
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**INSTRUCTIONS:** Prior authorization from the FHCP's Central Referrals Department is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

**Additional cardiac monitors can be found under Cardiac Monitoring in this document.**

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### **PROVIDERS OR FACILITIES NOT LISTED IN FHCP DIRECTORIES**

This would include all providers and hospitals that are out of the FHCP network. It also includes supplemental providers not listed in FHCP Provider Directories.

Referrals to Providers who do not participate in FHCP's HMO Network or certain providers and facilities that supplement FHCP's Network require prior authorization by FHCP. Referral to a non-participating or supplemental provider may be considered for approval under the following circumstances:

1. A particular skill or service is not available from FHCP Network Providers
2. A Network Provider is not available or accessible within established availability time frames
3. The Network Provider is not geographically accessible to the member

**INSTRUCTIONS:** Complete the FHCP Referral Form. Attach pertinent documentation to substantiate the request and forward by fax 855 / 442-8398 to FHCP's Central Referrals. The Referral Department will review the request and if approved will forward the referral and clinical information to the provider for scheduling purposes.

**Please include the requested provider's complete name and telephone number if available.**

## **GASTROENTEROLOGY**

<p>Lakhinder Bhatia, M.D. #060852          Beatrice Bratu, M.D. #005470          Harsh Duphare, M.D. #061640          Ammar Hemaidan, M.D. #000104          Saud El-Sayed Suleiman, M.D. #001166          Harold Sullivan, M.D. #062100          Hassan Zulfiqar, M.D. #009959</p> <p>Members 18 years of age and older</p>	<p>Advanced GI          1240 E Normandy Bv Suite 100 Deltona, FL 32725</p> <p>All appointment scheduling will be through the Port Orange office</p> <p>Medical Records Fax – 386 / 481-5009 or 888 / 427-4544</p>	<p>386 / 763-4920          Fax: 386 / 481-5429</p>
<p>Kalyani Gaddipati, M.D. #003542</p> <p>Members 18 years of age and older</p>	<p>917 Rinehart Rd Suite 2051 Lake Mary, FL 32746</p>	<p>407 / 936-2444          Fax: 407 / 936-2448</p>
<p>Ahmed Kaleem, M.D. #070600          Vishal Gupta, M.D. #143207          Karl Mersich, M.D. #069804          Vernu Visvalingam, M.D. #067114</p> <p>Members 18 years of age and older</p>	<p>Gastroenterology of Greater Orlando, P.A.          1319 S International Pkwy Suite 1171 Lake Mary, FL 32746</p> <p>2884 Wellness Av Suite 100 Orange City, FL 32763</p>	<p>Centralized Phone/Fax          Phone: 386 / 668-2221          Fax: 386 / 668-2228</p>
<p>Lenkala Mallaiah, M.D. #005629</p> <p>Members 21 years of age and older</p>	<p>Mid-Florida Gastroenterology Group, P.A.          311 Mangoustine Av Sanford, FL 32771</p>	<p>407 / 321-4570          Fax: 407 / 321-7690</p>
<p>Felix A. Navarro, Jr., M.D. #001881</p> <p>Members 18 years of age and older</p>	<p>Gastroenterology &amp; Liver Consultants, P.A.          1403 Medical Plaza Dr Suite 206 Sanford, FL 32771</p>	<p>407 / 322-9530          Fax: 407 / 322-9534</p>

**INSTRUCTIONS:** Prior authorization from the FHCP’s Central Referrals Department is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician’s office or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

Additional Gastrognterology can be on the following page.

## **GASTROENTEROLOGY (continued)**

**Please send EKG if done within the past year.**

\*For patients under 16 years of age, forward a FHCP Referral form, with the attached documentation, to Central Referrals for approval and scheduling Fax: 855 / 442-8398.

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## **GENETIC TESTING**

All **Genetic Testing** for FHCP members **must have prior authorization** from FHCP's Central Referrals. Please do not send a FHCP member directly to a lab.

**INSTRUCTIONS:** Complete the FHCP Referral Form. Attach pertinent documentation to substantiate the request and forward by fax to (855 / 442-8398 or 386 / 238-3253) FHCP's Central Referrals. The Referral Department will review the request and notify you of their decision. If approved, FHCP will schedule the member's appointment and also confirm the appointment with the patient.

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## **BRCA TESTING**

**Prior to submitting a referral for BRCA testing, the patient must be referred for Genetic Counseling.**

**The Counselor must be a healthcare professional with specialized education and training in medical genetics.**

**No prior authorization is required for Genetic Counseling.**

**The following counselors are available if needed:**

Danielle Bolton, Certified Navigator - 386 / 425-2219

Quest Genetic Counselor – 1 866 / 436-3463

Once the genetic counseling report has been received, attach the report to the FHCP Referral form and follow the above instructions.

## GLUCOMETERS

### BLOOD GLUCOSE METER TRAINING

FHCP's Call Center, located at Halifax Health, has meters available **ONLY** for FHCP members being discharged.

Meters (both new and replacement meters) are available for all other FHCP members at their **FHCP PCP office** or one of the **Extended Hours Care Centers** listed below. If member has an outside PCP and needs a new or replacement meter those meters are available in the EHCC clinics. All other requests or issues should default to Health/Diabetes Education and they will assist member. Please call 877 / 229-4518 or 386 / 676-7133 Fax: 386 / 238-3228.

Fee for Service clients must have a prescription and obtain their meter from wherever their insurance plan directs them. Volusia Health Network patients should call Karen Aalbrecht at VHN, 386 / 239-2322, to obtain their meters.

A member or his/her representative may pick up a meter if they already know how to use it. Meter training must be provided for all newly diagnosed members and American Diabetes Association (ADA) Recognized Diabetes Education Classes offered.

**Meters (both new and replacement meters) are available for FHCP members at their FHCP PCP's office or one of the Extended Hours Care Centers listed below. The below EHCC locations will also be available for FHCP members who have an outside PCP and needs a new or replacement meter.**

#### **Designated EHCC Clinics**

FHCP Center  
320 North Clyde Morris Bv Suite D  
Daytona Beach, FL 32114  
386 / 238-3204

FHCP Center  
239 N Ridgewood Av  
Edgewater, FL 32132  
386 / 427-4868

FHCP Center  
461 S Nova Rd  
Ormond Beach, FL 32174  
386 / 671-4337

FHCP Center  
2777 Enterprise Rd  
Orange City, FL 32763  
386 / 774-2550

FHCP Center  
937 N Spring Garden Av  
Deland, FL 32720  
386 / 736-1948

## GYNECOLOGY AND WELL WOMAN'S ASSESSMENTS

<p>Michele Cofield, M.D. #10H115 Larissa Guerrero, M.D. #048932</p> <p>14 years and older</p>	<p>Heathrow OB/GYN 1071 S Sun Dr Suite 1043 Lake Mary, FL 32746</p>	<p>407 / 333-1616 Fax: 407 / 333-1617</p>
<p>Udita Jahagirdar, M.D. #006874</p> <p>Members 2 years of age and older</p>	<p>Udita Jahagirdar, M.D., FACOG, P.A. 101 N 8<sup>th</sup> St Suite 1001 Lake Mary, FL 32746</p> <p>319 N Mangoustine Av Sanford, FL 32771</p>	<p>407 / 321-8300 Fax: 407 / 321-8820</p> <p>407 / 321-4560 Fax: 407 / 330-1298</p>
<p>Virgil A. Davila, M.D. #036775 Dorothy J. Odom, M.D. #10Z182 Brandon Locklear, M.D. #067419 Gregory A. Zittel, M.D. #114300</p> <p>Members 18 years of age and older <b>Non-Medicare Members Only</b></p>	<p>Physician Associates, LLC 7416 Red Bug Lake Rd Oviedo, FL 32765</p> <p>550 W SR 434 Longwood, FL 32750</p> <p>719 Rodel Cv Suite 1015 Lake Mary, FL 32746</p>	<p>407 / 381-7387 Fax: 407 / 971-0632</p> <p>407 / 262-5800 Fax: 407 / 331-4840</p> <p>407 / 302-3133 Fax: 407 / 330-4690</p>
<p>Shakeela Tawwab, M.D. #005161</p> <p>Members 13 years of age and older</p>	<p>2650 W Lake Mary Bv Suite 119 Lake Mary, FL 32746</p>	<p>407 / 302-1331 Fax: 407 / 688-9455</p>
<p>True Health #058588</p> <p>Well Women &amp; Family Planning services only <b>Non-Medicare Members Only</b></p>	<p>1120 SR 436 Suite 1200 Casselberry, FL 32707</p> <p>4930 E Lake Mary Bv Sanford, FL 32771</p> <p>400 W Airport Bv Sanford, FL 32773</p>	<p>407 / 322-8645 Fax: 407 / 386-6947</p> <p>407 / 322-8645 Fax: 321 / 832-1054</p> <p>407 / 322-8645 Fax: 407 / 956-4337</p>

Additional Gynecology and Well Woman's Assessments information can be on the following page.



## **GYNECOLOGY AND WELL WOMAN'S ASSESSMENTS (continued)**

**WELL WOMAN ASSESSMENT:** Routine Well Woman Assessments may be provided by either the GYN provider or the member's PCP. All female FHCP members 16 years of age and older may call directly and schedule themselves for an annual Well Woman Assessment with any of the Providers listed above. An order for this service is **not required**.

**GYN APPOINTMENTS:** Member can self refer to this specialty and will be able to call and schedule an appointment without an order from a physician.

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## **HAND THERAPY SERVICES**

Ability Health Services Altamonte #011007	901 Douglas Av Suite 105 Altamonte Springs, FL 32714	407 / 865-7153 Fax: 407 / 865-7159
Oviedo #10B940	7400 Red Bug Lake Rd Oviedo, FL 32765	407 / 971-2774 Fax: 407 / 971-2776

**Hand Therapy services must be ordered by a hand surgeon.**

**INSTRUCTIONS:** Prior authorization from the FHCP Central Referrals is not needed. The requesting provider will call or send an order to the specialist. Appointments can be made by the physician's office or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

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## **HEARING/AUDIOLOGY SERVICES**

Atlantic Ear, Nose & Throat, P.A. Lydied Hernandez-Colon, M.A. #062814 Dana Jickell, Au.D. #057228 Lisa Krebs, Au.D. #041381 All ages	1301 S International Pkwy Suite 2011 Lake Mary, FL 32746  Treats FHCP members who reside in Seminole County only	407 / 774-9880 Fax: 386 / 774-2898
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**INSTRUCTIONS:** Member can self refer to this specialty and will be able to call and schedule an appointment without an order from a physician. If a physician is requesting hearing testing for a FHCP member, the order can be placed on a prescription pad and given directly to the patient.

## **HEPATITIS C**

Godson Oguchi, M.D. #011100	Santa Rosa De Lima Medical P.A. 955 Town Center Dr Suite 100 Orange City, FL 32763	386 / 228-0661 Fax: 386 / 228-0662
Members 16 years of age and older	665 Peachwood Dr Deland, FL 32720	386 / 822-4191 Fax: 386 / 822-4192

FHCP is currently managing curative treatment of chronically infected HCV patients through our HCV Clinic with Dr. Daniel Warner. Commercial and Exchange members are currently eligible for treatment with Direct Acting Antivirals (DAAs) if they have a Metavir score of F3-F4. Medicare members are eligible for treatment regardless of Metavir score.

**INSTRUCTIONS:** Complete the FHCP Referral Form. Attach pertinent documentation to substantiate the request and forward by fax 855 / 442-8398 to FHCP's Central Referrals. The Referral Department will review the request and if approved will forward the referral and clinical information to the provider for scheduling purposes.

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## **HOLTER MONITOR**

Cyrus Diagnostic Imaging, Inc. #109138	165 Waymont Ct Lake Mary, FL 32746 <b>Patients Screened For Mobility</b>	407 / 321-3012 Fax: 407 / 321-9006
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**INSTRUCTIONS:** Prior authorization from the FHCP's Central Referrals Department is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

**Additional cardiac monitors can be found under Cardiac Monitoring in this document.**

## **HOME HEALTH CARE**

Interim Healthcare of Greater Orlando	1890 SR 436 Suite 355 Winter Park, FL 32792	407 / 740-5284 Fax: 407 / 539-1463
Kindred At Home	300 Primera Blvd Suite 132 Lake Mary, FL 32746	407 644-3532 Fax: 407 644-7782
Mederi Caretenders 18 years of age and older	474 S Northlake Blvd Suite 1020 Altamonte Springs, FL 32701	407 / 661-1963 Fax: 407 / 875-0286
Signature HomeNow-Longwood	1425 SR 434 Suite 101 Longwood, FL 32750	407 / 834-0020 Fax: 407 /834-0080

**INSTRUCTIONS:** The requesting provider may call the home health agency directly and make arrangements for necessary home health services.

**When HHC obtains referral, they call FHCP Case Management Dept. for authorization 386 / 676-7187.**

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## **HOME INFUSION PHARMACIES**

Ambient Healthcare of Central Florida	12689 Challenger Pkwy Suite 100 Orlando, FL 32826	407 / 678-2068 888 / 999-8586
Holly Hill Pharmacy #00S423	1702 Ridgewood Av Holly Hill, FL 32117	386 / 677-7377 Fax: 386 677-0739

**INSTRUCTIONS:** All Home Infusion Services must have PRIOR AUTHORIZATION from FHCP. Contact FHCP Case Management Department at 800 / 352-9824 Ext. 7187 or 386 / 676-7187. After Hours and Holidays – Call the FHCP Call Center at 386 / 226-4542

## **HOSPICE**

VITAS Healthcare	2201 Lucien Wy Suite 100 Maitland, FL 32751	407 / 875-0028 Fax: 407 / 691-4574
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**INSTRUCTIONS: Non-Medicare members require prior authorization.** Contact Case Management Utilization Review Department for detailed instructions at 800 / 352-9824 Ext 7187 or 386 / 676-7187. FHCP Medicare members can be referred to any Medicare certified hospice of their choice. The requesting provider, member or other concerned party may call the hospice directly and request a hospice evaluation.

**It is imperative that FHCP Case Management Utilization Review be notified of all Hospice admissions (Medicare and Commercial). Please call 386 / 676-7187, Option 1, Ext. 7525# to report patient information.**

## **HOSPITALS AND EMERGENCY FACILITIES**

Central Florida Regional Hospital #00Y009	1401 W Seminole Bv Sanford, FL 32771	407 / 321-4500
AdventHealth Fish Memorial #00YG34	1055 Saxon Bv Orange City, FL 32763	386 / 851-5000
Oviedo Medical Center #061457	8300 Red Bug Lake Rd Oviedo, FL 32765	407 / 890-2273
Guidewell Emergency Doctors  Winter Park #049702  Orlando #049702  Ocoee #062701	113 N Orlando Av Winter Park, FL 32789  1706 N Semoran Bv Suite 100 Orlando, FL 32807  9580 W Colonial Dr Ocoee, FL 34761-6947  <b>After hours care only</b> Monday -- Friday 9:00am to 7:00pm Saturday & Sunday 9:00am to 4:00pm	407 / 801-8400 Fax: 407 / 636-5610  321 / 804-9110 Fax: 407 / 757-0755  321 / 316-6455 Fax: 321 / 888-2512
Orlando Health South Seminole Hospital #00Y120  <b>Non-Medicare Members Only</b>	555 W SR 434 Longwood, FL 32750	407 / 767-1200

### **INSTRUCTIONS: Direct Admissions:**

Providers with admitting privileges should contact FHCP's Admission Coordinator at 800 / 352-9824 Ext. 7187 or 386 / 676-7187, Monday – Friday, 8am – 5pm for pre-admission evaluations/verification on direct admissions from the provider's office. After hours and holidays, please call FHCP's After Hours Call office at 386 / 226-4542 or Fax 386 / 258-4858.

### **Emergency Department Admissions or 23 hour Observation Cases:**

Identify the member's assigned FHCP PCP and contact the PCP to discuss the case. After hours and holidays, contact FHCP's After Hours Call Center at 386 / 226-4542 or Fax 386 / 258-4858.

FHCP contracts with the above hospitals for inpatient, outpatient and twenty-four (24) hour emergency services: however Pediatric admissions are only available at Halifax Health – Daytona Beach.

## **ACUTE INPATIENT REHABILITATION FACILITIES**

Central Florida Regional Hospital	1401 W Seminole Blvd Sanford, FL 32771	407 / 321-4500 Ext. 35315 Fax: 407 / 302-7352
Halifax Health and Brooks Center for Inpatient Rehabilitation	303 N Clyde Morris Blvd Floors 8 & 9 Daytona Beach, FL 32114	386 / 254-4000 Fax: 386 / 425-5801
Orlando Health & Rehabilitation Center	830 W 29 <sup>th</sup> St Orlando, FL 32805	407 / 843-3230 Fax: 407 / 649-7594 ATTN: Rehab Center

**INSTRUCTIONS:** All admissions for acute inpatient rehabilitation facilities must have PRIOR AUTHORIZATION from FHCP.

Contact FHCP Case Management Department at 866 / 676-7187 or 386 / 676-7187

After Hours and Holidays – Call FHCP Call Center 386 / 226-4542

## **LTACH ADMISSIONS – LONG TERM ACUTE CARE HOSPITALS**

Kindred Hospital Melbourne #045272 All ages	765 W Nasa Bv Melbourne, FL 32901	321 / 733-5725 Fax: 321 / 733-5799
Kindred Hospital North Florida #00YP41 All ages	801 Oak Av Green Cove Springs, FL 32043	904 / 284-9230 Fax: 904 / 284-6612
Kindred Hospital Ocala #00Y729 All ages	1500 SW 1 <sup>st</sup> Av Ocala, FL 34474	352 / 369-0513
Select Specialty Hospital – North Campus #135829 Members 18 years of age and older	2250 Bedford Rd Orlando, FL 32803	407 / 303-7869
Select Specialty Hospital – South Campus #135829 Members 18 years of age and older	5579 S Orange Av Edgewood, FL 32809	407 / 241-4800

**INSTRUCTIONS:** All admissions for long term acute care hospitals must have PRIOR AUTHORIZATION from FHCP

Contact FHCP Case Management Department at 386 / 676-7187 or Toll Free Number 866 / 676-7187

After Hours and Holidays – Call the FHCP Call Center at 386 / 226-4542

## **HOSPITALISTS**

Inpatient Consultants of Florida, Inc. (IPC)	Florida Hospital-Deland 701 W Plymouth Av Deland, FL 32720  Florida Hospital Fish Memorial 1055 Saxon Bv Orange City, FL 32763  Central Florida Regional 1401 W Seminole Bv Sanford, FL 32771	386 / 304-3888
Greater Orlando Hospitalists, P.A.	Florida Hospital – Altamonte 601 E Altamonte Dr Altamonte Springs, FL 32701	407 / 303-2200

Physicians provide medical care to FHCP members and to non-FHCP patients of FHCP PCP's who choose not to perform inpatient services.

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## **HYPERBARIC OXYGEN THERAPY (HBO)**

Please refer to the **Wound Care** section for instructions on ordering this service.

## INFECTIOUS DISEASES

<p>Sarah R. Barbour, M.D. #057231  Alex N. Benjamin, M.D. #057636  Mary C. Bowman, M.D. #057653  Antonio Crespo, M.D. #138624  Aixa Curbelo-Irizarry, M.D. #056456  Jarod Fox, M.D. #062193  Asim A. Jani, M.D. # 10D014  Alena Y. Klochko, M.D. # 057634  Carmelo M. Licitra, M.D. #057638  Maria D. Rodriguez, M.D. #057645  Roberto Rojas-Diaz, M.D. #057654  Diana Salazar, M.D. # 057640  Edgar H. Sanchez, M.D. #057645  Ashley Thomas, M.D. #057637</p> <p>Members 18 years of age and older  <b>Non-Medicare Members Only</b></p>	<p>Orlando Health Infectious Disease  521 W SR 434 Suite 305 Longwood, FL 32750</p>	<p>407 / 423-1039  Fax: 407 / 425-2347</p>
<p>Godson Oguchi, M.D. #011100</p> <p>Members 16 years of age and older</p>	<p>Santa Rosa De Lima Medical, P.A.  955 Town Center Dr Suite 100 Orange City, FL 32763</p> <p>665 Peachwood Dr Deland, FL 32720</p>	<p>Centralized Phone/Fax  386 / 228-0661  Fax: 386 / 228-0662</p>

**INSTRUCTIONS:** Prior authorization from the FHCP's Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.



## **INFUSION SERVICES**

Florida Health Care Plans	Guidewell Medical Center 707 Platinum Point Lake Mary, FL 32746	407 / 878-0910 Fax: 407 / 878-0911
Mid-Florida Hematology & Oncology	2100 W First Street Sanford, FL 32771	386 / 774-1223 Fax: 386 / 774-4658

Please follow the listed instructions for infusion services for FHCP members:

- Some infusion medications require **Prior Authorization**. Please refer to the list of Prior Authorization medications located on the FHCP website FHCP.com under the For Providers tab located at the bottom of the home page. The FHCP Central Referral Department will review your request and forward on for administration or notify you if request is denied.
- If the medication does not require prior authorization, the order must be sent to FHCP Infusion Clinic or Mid-Florida Hematology.
- For Infusion services starting on a weekend, the ordering provider must contact a FHCP contracted Home Health agency to start the process. A listing of the contracted Home Health agencies is located in the Provider Referral Guides for Volusia/Flagler and Seminole counties. The guidelines are located on the FHCP website at <http://www.fhcp.com/providers/services/referral-guidance>.

**All orders must have Patient Demographics and a recent History & Physical along with the required Physician Order.**

**The Infusion Therapy Physician Order form needed for the above services is available at [www.fhcp.com](http://www.fhcp.com)–Providers, under Forms**

## **INFUSION SERVICES (INFUSION PUMPS FOR CHEMOTHERAPY)**

InfuSystem, Inc. Walter Schytte-Representative		407 / 488-3491
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InfuSystem will supply ambulatory infusion pumps and supplies related to chemotherapy/oncology patients.

**INSTRUCTIONS:** Prior authorization from the FHCP's Central Referrals Department is not needed. The Oncology office should contact the local representative, Walter Schytte at 407 / 488-3491 to order the supplies for the FHCP member.

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## **INJECTION CLINIC**

Florida Health Care Plans	Guidewell Medical Center 707 Platinum Point Lake Mary, FL 32746	407 / 878-0910 Fax: 407 / 878-0911
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**INSTRUCTIONS:** The requesting provider may call the above facility for information and instructions.

## **INSULIN PUMPS**

It is the policy of Florida Health Care Plans to follow Centers for Medicare and Medicaid and Milliman Care Guidelines for approval of an Insulin Pump for Florida health Care Plans members.

### **PROCEDURE**

All orders for the Insulin Pump will be processed through the Central Referrals Department. Attach the following documentation and laboratory values to the Referral.

#### **Criteria A:**

- Diagnosis of Diabetes Mellitus Type 1 that is obvious or that is documented by a fasting C-peptide level that is less than or equal to 110 percent of the lower limit of normal of the laboratory's measurement method, or positive GAD or insulin auto-antibodies; or
- Diagnosis of Diabetes Mellitus Type 2 manifested by wide fluctuations in blood sugars, or severe insulin resistance with inadequate glycemic control (i.e. HgbA1C > 7.0% despite multiple insulin injections with > 50 units per day + or – oral agents); and
- Completion of a comprehensive Diabetes Education Program (10 hour ADA Recognized Self Management Class or equivalent) within the past three years, to include carbohydrate counting by RD CDE. Once Diabetes Education and Carbohydrate counting has been completed, the appropriate educator will notify physician of completion via email or dictation within 72 hours of completion; and
- Documentation of an average of four (4) per day self glucose testing during the two (2) months prior to ordering pump; and
- Appointment with RN Diabetes Educator for evaluation and introduction to Pump
- Documentation of frequent adjustments of insulin dose for three (3) months prior to order.

#### **And meets one or more of the following:**

- Glycosylated hemoglobin level (HbA1c) >7.0 percent.
- History of recurring hypoglycemia and/or hypoglycemic unawareness.
- Wide fluctuation in blood glucose before mealtime.
- Dawn phenomenon with fasting blood sugars frequently exceeding 200 mg/dl.
- History of severe glycemic excursions.
- Pregnancy.

[Additional Insulin Pumps information on the following page.](#)

## **INSULIN PUMPS**

### **Criteria B:**

- The patient with Diabetes has been on a pump prior to enrollment with Florida Health Care Plans; and
- Has documented frequency of glucose self-testing an average of at least four (4) times per day during the month prior to enrollment;

And the patient has been evaluated by an Endocrinologist who recommends continuation of the insulin pump within the last 3 months.

Member should be seen and evaluated by the treating Endocrinologist\* at least every three (3) months.

\*Insulin pumps may be ordered and managed only by a treating Florida Health Care Plans Endocrinologist or contracted Pediatric Endocrinologist.

All pediatric insulin pump patients under the age of 18 must be treated and managed by a Pediatric Endocrinologist.

**INSTRUCTIONS:** Complete the FHCP Referral Form. Attach pertinent documentation to substantiate the request and forward by fax 855 / 442-8398 to FHCP's Central Referrals. The Referral Department will review the request and if approved will forward the referral and clinical information to the provider for scheduling purposes.

**The form needed for the above services is available at – For Providers, under Related Documents**

## **INTERPRETER SERVICES**

### **1. Hearing Impaired Services – Sign Language**

Florida Health Care Plans Community Relations Coordinator	FHCP Center	800 / 352-9824 ext. 7423
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**INSTRUCTIONS:** Deaf and Hard of Hearing Interpreter services are available to all FHCP members. The requesting provider must call the FHCP Provider Relations Coordinator to request a Sign Language Interpreter at least 24 hours prior to the member's visit to their office.

### **2. Deaf and Hard of Hearing Services – Telecommunication Relay Services**

FHCP uses the national Telecommunication Relay Services (TRS) System. TRS is a telephone service that allows persons with hearing or speech disabilities to place and receive telephone calls. Please call TRS RELAY directly at 711.

### **3. Language Interpreters – Language Line**

FHCP contracts with Language Line to assist FHCP staff and providers to better communicate with members whose primary language is other than English.

#### **Language Line Instructions for FHCP Contracted Providers:**

**Contact FHCP at 1-800-352-9824 or 1-386-238-3200 for your 6-digit Client ID Number. This will be needed for your call. You must call and request the FHCP 6-digit Client ID Number. This will insure FHCP is financially responsible for the service. You will then be able to proceed with the call.**

**All FHCP Staff Providers will have the 6-digit Client ID Number made available to them in their offices.**

Additional Interpreter Services information on the following page.

## **INTERPRETER SERVICES (continued)**

### **INSTRUCTIONS:**

Call comes in requesting a specific Language or patient is in the office

1. Use Conference Hold to place the limited English speaker on hold or have the patient present
2. Dial: 866 / 874 – 3972
3. Enter on your telephone keypad or provide the call Agent:
  - 6-digit Client ID ( **Number obtained when calling FHCP or available at FHCP Staff offices**)
  - Press 1 for Spanish
  - Press 2 for all other languages and speak the name of the language you need at the prompt.An Interpreter will be connected to the call.
4. Brief the Interpreter. Give your name and phone number and advise the interpreter that in the event you are dropped off the call to conference you back in. Summarize what you wish to accomplish and give any special instructions.
5. **Add the limited-English Speaker to the line.**
6. Say “End of Call” to the Interpreter when the call is completed.

To hear a recorded demonstration of over-the-phone interpretation, call the demonstration line at 1-800-996-8808 or visit the website at [www.LanguageLine.com](http://www.LanguageLine.com).

## LABORATORY SERVICES – ROUTINE

Florida Health Care Plans	Guidewell Medical Center 707 Platinum Pt Lake Mary, FL 32746 Lab Hours: M-F 6:30am – 3:30pm	407 / 878-0910 Fax: 407 / 548-6551
Quest Diagnostics – Altamonte Springs	745 Orienta Av Unit 1051 Altamonte Springs, FL 32701 Lab Hours: M-F 6:30am – 3:30pm	866 / 697-8378 Fax: 407 / 265-2748
Quest Diagnostics– Heathrow/Lake Mary	120 International Pkwy Lake Mary, FL 32746 Lab Hours: M-F 7:00am – 12:00pm & 1:00pm – 4:00pm Saturday 7:00am – 11:00am	866 / 697-8378 Fax: 407 / 444-9939
Quest Diagnostics – Lake Mary	2500 W Lake Mary Blvd Suite 108 Lake Mary, FL 32746 Lab Hours: M-F 6:30am – 3:30pm	866 / 697-8378 Fax: 407 / 322-4139
Quest Diagnostics – Longwood	1060 W SR 434 Suite 116 Longwood, FL 32750 Lab Hours: M-F 6:30am – 3:30pm, Saturday 7:00am – 11:00am Drug Screen: M-F 6:30am – 3:30pm, Saturday 7:00am – 11:00am	866 / 697-8378 Fax: 407 260-5315
Quest Diagnostics – Oviedo	1950 W SR 426 Suite 108 Oviedo, FL 32765 Lab Hours: M-F 6:30am – 3:30pm, Saturday 7:00am – 11:00am	866 / 697-8378 Fax: 407 / 977-8921
Quest Diagnostics – Sanford	1418 W First St Sanford, FL 32771 Lab Hours: M-F 7:00am – 12:00pm & 1:00pm – 4:00pm	866 / 697-8378 Fax: 407 / 330-3930
Quest Diagnostics – Winter Springs	1132 E SR 434 Winter Springs, FL 32708 Lab Hours: 6:30am – 12:00pm & 1:00pm – 3:30pm	866 / 697-8378 Fax: 407 / 327-3255

### **Genetic Lab Testing Instructions see Genetic Testing**

No appointment necessary for the locations noted above.

### **QUEST DIAGNOSTICS DRAW STATIONS:**

Online appointment scheduling available at <https://appointment.questdiagnostics.com/patient/appointment> or by phone at 888-277-8772.

**INSTRUCTIONS:** Complete the QUEST DIAGNOSTICS form and give to the member to take to one of the Draw Stations noted in this section.

- All **Genetic Testing** for FHCP members **must have prior authorization** from the FHCP Central Referral Department in Holly Hill. Please do not send a FHCP member directly to a lab without prior authorization. Only requests that are medically necessary will be authorized for coverage.
- FHCP requests that FHCP members use the facilities listed above for Routine and STAT lab collections. Offices can make arrangements for specimen collection directly with QUEST Diagnostics.

## **LABORATORY SERVICES – STAT**

**IF STAT LABS ARE NEEDED FOR A FHCP MEMBER, AND ALL DRAW STATIONS ARE CLOSED, PLEASE SEND THE PATIENT TO THE CLOSEST CONTRACTED HOSPITAL WITH THE ORDER.**

Central Florida Regional Hospital #00Y009	1401 W Seminole Bv Sanford, FL 32771	407 / 321-4500
Florida Hospital - Fish Memorial #00YG34	1055 Saxon Bv Orange City, FL 32763	386 / 851-5000
Orlando Health South Seminole Hospital #00Y120 <b>Non-Medicare Members Only</b>	555 W SR 434 Longwood, FL 32750	321 / 841-2000

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## **LABORATORY SERVICES-HOME**

Independent Phlebotomy Services, Inc. #042041	977 Gardenia Dr Daytona Beach, FL 32117	386 / 677-8338 Fax: 386 / 673-5729
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Independent Phlebotomy Services, Inc. will be providing home phlebotomy/laboratory draw services to FHCP members residing in Volusia, Flagler and Seminole Counties. This service is for patients that have homebound status or documentation of a taxing physical effort to receive services at an outpatient lab draw station.

Prior authorization from the FHCP's Central Referrals Department is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.



## **LITHOLINK SERVICES**

Litholink assists in preventing recurrent stone formation in patients. They provide laboratory services, educational materials and physician consultation services.

All services for Litholink will require **prior authorization** from the FHCP's Central Referrals Department. The FHCP Guidelines for Litholink services are as follows:

- All children 18 years of age and younger will be eligible
- Patients over the age of 18 must have 2 documented episodes of Nephrolithiasis in 5 years
- FHCP Primary Care Physicians, Urologists and Nephrologists can request Litholink services

**INSTRUCTIONS:** Complete the FHCP Referral Form. Attach pertinent documentation to substantiate the request and forward by fax 855 / 442-8398 to FHCP's Central Referrals. The Referral Department will review the request and if approved will forward the referral and clinical information to the provider for scheduling purposes.

This **must include documentation** of the 2 episodes of Nephrolithiasis in 5 years.

**The form needed for the above services is available at [fhcp.com](http://fhcp.com) – For Providers, under Related Documents**

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## **LACTATION SERVICES/BREASTFEEDING CLASSES**

Breastfeeding Class	Central Florida Regional Hospital 1401 W Seminole Bv Sanford, FL 32771	(407) 833-7527
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**INSTRUCTIONS:** Member can self refer to this specialty and will be able to call and schedule an appointment without an order from a physician.

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## **LYMPHEDEMA CLINIC**

**INSTRUCTIONS:** Complete the FHCP Referral Form. Attach pertinent documentation to substantiate the request and forward by fax (855 / 442-8398) to FHCP's Central Referrals. The Referral Department will review the request and if approved will forward the referral and clinical information to the provider for scheduling purposes.

## MAMMOGRAMS (DIAGNOSTIC OR SCREENING)

Cyrus Diagnostic Imaging, Inc. #109138 (N)	165 Waymont Ct Lake Mary, FL 32746 <b>Patients screened for mobility</b>	407 / 321-3012 Fax: 407 / 321-9006
AdventHealth Fish Memorial Imaging #00YG34 (H)	1053 Medical Center Dr Suite 151 Orange City, FL 32763 Centralized scheduling – 386 / 917-5428	386 / 917-5428 Fax: 386 / 917-5576
LAD Imaging, LLC #008160 (N)	1555 Saxon Bv Suite 401 Deltona, FL 32725 <b>Patients screened for mobility</b>	386 / 860-9336 Fax: 386 / 860-2225
Orlando Health Imaging Centers (N) Altamonte #059882	398 E Altamonte Dr Altamonte Springs, FL 32701	Phone: 407 / 331-9355 Fax: 407 / 331-9481
SimonMed Imaging Florida, LLC #042277 (N)	277 Douglas Av Suite 1014 Altamonte Springs, FL 32714  917 Rinehart Rd Lake Mary, FL 32746  225 W SR 434 Suite 104 Longwood, FL 32750  7424 Red Bug Lake Rd Oviedo, FL 32765	Central Phone/Fax Phone: 407 / 788-2888 Fax: 407 / 682-0746
Orlando Health South Seminole Hospital (H) #00Y120 <b>Non-Medicare Members Only</b>	555 W SR 434 Longwood, FL 32750	321 / 842-2000

**(H) - Outpatient Hospital Department/Facility**

**(N) - Outpatient Non-Hospital Facility**

**Out of Pocket costs may vary depending on location or benefit plan**

**INSTRUCTIONS:** Prior authorization from the FHCP's Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

## MEDICATIONS (REQUIRING PRIOR AUTHORIZATIONS)

Following is a list of medications that either **require prior authorization in order to be covered or are not covered** under the FHCP's prescription drug benefit. Specific guidelines for the prior authorization medications can be found in FHCP Policy/Procedure MCG004. This policy is available on the FHCP Website. The policy is also available on PAI (Provider Access Inquiry) in the FHCP Provider Handbook. For additional information, please contact Carol Cooper, LPN / Provider Relations Coordinator at 386 / 615-4001.

**\*\*Biologic, Specialty, or Enzyme therapies not specifically listed must receive approval through the FHCP Central Referral Department prior to administration for reimbursement\*\*.**

Drug Name	Dosage	J code	Short Description	Status
Abatacept (Orencia)	10 MG	J0129	Abatacept injection	Not Covered
Abraxane	1mg	J9264	Paclitaxel Protein-bound	Prior Auth Required
Actemra	1 MG	J3262	Tocilizumab	Prior Auth Required
Adagen	25 IU	J2504	Pegademase bovine, 25 iu	Prior Auth Required
Adcetris	1 mg	J9042	Brentuximab	Prior Auth Required
Aldurazyme	0.1 MG	J1931	Laronidase injection	Prior Auth Required
ALGLUCOSIDASE ALFA	10 MG	J0220	Alglucosidase alfa injection	Prior Auth Required
Aloxi	25 MCG	J2469	Palonosetron hcl	Prior Auth Required
Alprostadil	1.25 MCG	J0270	Alprostadil for injection	Not Covered
Alprostadil,Caverject,Edex	1.25 MCG	J0270	Alprostadil for injection	Not Covered
Amevive	0.5 MG	J0215	Alefacept	Not Covered
Antizol	15 MG	J1451	Fomepizole, 15 mg	Prior Auth Required
Aralast	10 MG	J0256	Alpha 1 proteinase inhibitor	Prior Auth Required
Aralast NP	10 MG	J0256	Alpha 1 proteinase inhibitor	Prior Auth Required
Arixtra	0.5 MG	J1652	Fondaparinux sodium	Prior Auth Required
Avastin	10 MG	J9035	Anti-VEGF monoclonal antibody	Prior Auth Required (For non-ophthalmic use)
Benlysta	10MG	Q2044	Belimumab	Not Covered
Botox	1 UNIT	J0585	Injection,onabotulinumtoxinA	Prior Auth Required
Bravelle	75 IU	J3355	Urofollitropin, 75 iu	Not Covered
Carimune Nf	500 MG	J1566	Immune globulin, powder	Prior Auth Required
Carimune/Gammagard Polygam Classic	500 MG	J1566	Immune globulin, powder	Prior Auth Required
Caverject	1.25	J0270	Alprostadil for injection	Not Covered

	MCG			
Caverject Impulse	1.25 MCG	J0270	Alprostadil for injection	Not Covered
Ceredase	10 UNITS	J0205	Alglucerase injection	Prior Auth Required
Cerezyme	1 UNIT	J1785	Injection imiglucerase /unit	Prior Auth Required
Chorionic Gonadotropin	1000 UNITS	J0725	Chorionic gonadotropin/1000u	Not Covered
Cimzia	1 MG	J0718	Certolizumab pegol inj	Not Covered
Cubicin	1 MG	J0878	Daptomycin injection	Prior Auth Required
Cyramza		J3490 TEMP	Ramucirumab	Prior Auth Required
Denosomab/ Xgeva or Prolia	1mg	J0897	Denosomab	Prolia Not Cov/ XGEVA PA
Edex	1.25 MCG	J0270	Alprostadil for injection	Not Covered
Elitek	0.5 MG	J2783	Rasburicase	Prior Auth Required
EMEND FOR INJECTION	1 MG	J1453	Fosaprepitant injection	Prior Auth Required
Enbrel (Etanercept)	25 MG	J1438	Etanercept injection	Prior Auth Required
Epoprostenol	0.5 MG	J1325	Epoprostenol injection	Prior Auth Required
Epoprostenol/Flolan	0.5 MG	J1325	Epoprostenol injection	Prior Auth Required
EUFLEXXA	PER DOSE	J7323	Euflexxa inj per dose	Prior Auth Required
Eylea	1mg	J0178	Afilbercept	Not Covered
Fabrazyme	1 MG	J0180	Agalsidase beta injection	Prior Auth Required
Flebogamma	500 MG	J1572	Flebogamma injection	Prior Auth Required
Feraheme	500 MG	Q0138	Ferumoxytol	Not Covered
Flolan	0.5 MG	J1325	Epoprostenol injection	Prior Auth Required
Fomepizole	15 MG	J1451	Fomepizole, 15 mg	Prior Auth Required
Fomepizole/Antizol	15 MG	J1451	Fomepizole, 15 mg	Prior Auth Required
Fusilev	0.5mg	J0641	Levoleucovorin/Fusilev	Not Covered
GamaSTAN 10ML 532 PACK LF 13MM	3CC	J1480	Gamma globulin 3 CC inj	Prior Auth Required
GamaSTAN 10ML 532 PACK LF 13MM	4 CC	J1490	Gamma globulin 4 CC inj	Prior Auth Required
GamaSTAN 10ML 532 PACK LF 13MM	5 CC	J1500	Gamma globulin 5 CC inj	Prior Auth Required
GamaSTAN 10ML 532 PACK LF 13MM	6 CC	J1510	Gamma globulin 6 CC inj	Prior Auth Required
GamaSTAN 10ML 532 PACK LF 13MM	9 CC	J1540	Gamma globulin 9 CC inj	Prior Auth Required
GamaSTAN 10ML 532 PACK LF 13MM	10 CC	J1550	Gamma globulin 10 CC inj	Prior Auth Required

GamaSTAN 10ML 532 PACK LF 13MM	1 CC	J1460	Gamma globulin 1 CC inj	Prior Auth Required
GamaSTAN 10ML 532 PACK LF 13MM	2 CC	J1470	Gamma globulin 2 CC inj	Prior Auth Required
GamaSTAN 10ML 532 PACK LF 13MM	10 CC	J1560	Gamma globulin > 10 CC inj	Prior Auth Required
GamaSTAN 10ML 532 PACK LF 13MM	7 CC	J1520	Gamma globulin 7 CC inj	Prior Auth Required
GamaSTAN 10ML 532 PACK LF 13MM	8 CC	J1530	Gamma globulin 8 CC inj	Prior Auth Required
GAMASTAN S/D	2 CC	J1470	Gamma globulin 2 CC inj	Prior Auth Required
GAMASTAN S/D	7 CC	J1520	Gamma globulin 7 CC inj	Prior Auth Required
GAMASTAN S/D	8 CC	J1530	Gamma globulin 8 CC inj	Prior Auth Required
GAMASTAN S/D	1 CC	J1460	Gamma globulin 1 CC inj	Prior Auth Required
GAMASTAN S/D	10 CC	J1550	Gamma globulin 10 CC inj	Prior Auth Required
GAMASTAN S/D	10 CC	J1560	Gamma globulin > 10 CC inj	Prior Auth Required
GAMASTAN S/D	3CC	J1480	Gamma globulin 3 CC inj	Prior Auth Required
GAMASTAN S/D	4 CC	J1490	Gamma globulin 4 CC inj	Prior Auth Required
GAMASTAN S/D	5 CC	J1500	Gamma globulin 5 CC inj	Prior Auth Required
GAMASTAN S/D	6 CC	J1510	Gamma globulin 6 CC inj	Prior Auth Required
GAMASTAN S/D	9 CC	J1540	Gamma globulin 9 CC inj	Prior Auth Required
GAMMAGARD LIQUID	500 MG	J1569	Gammagard liquid injection	Prior Auth Required
Gammagard S/D	500 MG	J1566	Immune globulin, powder	Prior Auth Required
Gamunex	500 MG	J1561	Gamunex injection	Prior Auth Required
Ganite	1 MG	J1457	Gallium nitrate injection	Prior Auth Required
Humira	20 MG	J0135	Adalimumab injection	Prior Auth Required
Ibandronate sodium	1 MG	J1740	Ibandronate sodium injection	Prior Auth Required
Idursulfase	1 MG	J1743	Idursulfase injection	Prior Auth Required
Immune Globulin (Human)	4 CC	J1490	Gamma globulin 4 CC inj	Prior Auth Required
Immune Globulin (Human)	8 CC	J1530	Gamma globulin 8 CC inj	Prior Auth Required
Immune Globulin (Human)	2 CC	J1470	Gamma globulin 2 CC inj	Prior Auth Required
Immune Globulin (Human)	3CC	J1480	Gamma globulin 3 CC inj	Prior Auth Required
Immune Globulin (Human)	5 CC	J1500	Gamma globulin 5 CC inj	Prior Auth Required
Immune Globulin (Human)	6 CC	J1510	Gamma globulin 6 CC inj	Prior Auth Required
Immune Globulin (Human)	7 CC	J1520	Gamma globulin 7 CC inj	Prior Auth Required
Immune Globulin (Human)	9 CC	J1540	Gamma globulin 9 CC inj	Prior Auth Required
Immune Globulin (Human)	1 CC	J1460	Gamma globulin 1 CC inj	Prior Auth Required
Immune Globulin (Human)	10 CC	J1560	Gamma globulin > 10 CC inj	Prior Auth Required
Immune Globulin (Human)	10 CC	J1550	Gamma globulin 10 CC inj	Prior Auth Required
Injectafer	500	J1439	Ferric carboxymaltose	Not Covered
Levulan Kerastick	354 MG	J7308	Aminolevulinic acid hcl top	Prior Auth Required

Lucentis	0.1 MG	J2778	Ranibizumab injection	Not Covered
Kadcyla	1 MG	J9354	Ado-trastuzumab	Prior Auth Required
Macugen	0.3 MG	J2503	Pegaptanib sodium injection	Not Covered
Keytruda		J3490 TEMP	Pembrolizumab	Prior Auth Required
Marinol	2.5 MG	Q0167	Dronabinol 2.5mg oral	Prior Auth Required
Marinol	5 MG	Q0167	Dronabinol 2.5mg oral	Prior Auth Required
Marinol	5 MG	Q0168	Dronabinol 5mg oral	Prior Auth Required
Muse	125 MCG	J0275	Alprostadil urethral suppos	Not Covered
Myobloc	100 UNITS	J0587	Inj, rimabotulinumtoxinB	Prior Auth Required
Naglazyme	1 MG	J1458	Galsulfase injection	Prior Auth Required
Naltrexone	1 MG	J2315	Naltrexone, depot form	Not Covered
Novarel	1000 UNITS	J0725	Chorionic gonadotropin/1000u	Not Covered
Nplate	10 MCG	J2796	Romiplostim injection	Not Covered
Nulojix			Belatacept	Prior Auth Required
Octagam	500 MG	J1568	Octagam injection	Prior Auth Required
Octagam 5%, 1 g in 20 ml	500 MG	J1568	Octagam injection	Prior Auth Required
Octagam 5%, 2.5 g in 50 ml	500 MG	J1568	Octagam injection	Prior Auth Required
Octagam 5%, 25 g in 500 ml	500 MG	J1568	Octagam injection	Prior Auth Required
Opdivo		J3490 TEMP	Nivolumab	Prior auth Required
Orthovisc	PER DOSE	J7324	Orthovisc inj per dose	Prior Auth Required
Panglobulin Nf	500 MG	J1566	Immune globulin, powder	Prior Auth Required
Perjeta	1 MG	J9306	Pertuzumab	Prior Auth Required
Polygam S/D	500 MG	J1566	Immune globulin, powder	Prior Auth Required
Pregnyl	1000 UNITS	J0725	Chorionic gonadotropin/1000u	Not Covered
Pregnyl, Novarel, HCG	1000 UNITS	J0725	Chorionic gonadotropin/1000u	Not Covered
Prialt	1 MCG	J2278	Ziconotide injection	Not Covered
Privigen	500 MG	J1459	Inj IVIG privigen 500 mg	Prior Auth Required
Prolia 1mg (denosumab)	1mg	J0897	Denosomab	Prior Auth Required
Prolastin/Zemaira/Aralast	10 MG	J0256	Alpha 1 proteinase inhibitor	Prior Auth Required
Prostin Vr	1.25 MCG	J0270	Alprostadil for injection	Not Covered
Provenge	50 million units	Q2043	Sipuleucel-T auto CD54+	Not Covered

Pulmozyme	1 MG	J7639	Dornase alfa non-comp unit	Prior Auth Required
Reclast	1 MG	J3488	Reclast Injection	FHCP infusion clinic NO PA
Remicade	10 MG	J1745	Infliximab injection	Prior Auth Required
Remodulin	1 MG	J3285	Treprostinil injection	Not Covered
Rituxan	100 MG	J9310	Rituximab	Prior Auth Required
Soliris	10 MG	J1300	Eculizumab injection	Not Covered
Sporanox	50 MG	J1835	Itraconazole injection	Prior Auth Required
Stelara	1mg	J3357	Ustekinumab	Not Covered
Supartz	PER DOSE	J7321	Hyalgan/supartz inj per dose	Prior Auth Required
Synvisc	1 MG	J7325	Synvisc or Synvisc-One	Prior Auth Required
SynviscOne	1 MG	J7325	Synvisc or Synvisc-One	Prior Auth Required
TOBI	300 MG	J7682	Tobramycin non-comp unit	Prior Auth Required
Tysarbi	1 MG	J2323	Natalizumab injection	Not Covered
Testapel	75mg	S0189	Testosterone Pellet	Not Covered
Visudyne	0.1 MG	J3396	Verteporfin injection	Prior Auth Required
Vivaglobin	100 MG	J1562	Vivaglobin, inj	Not Covered
Vivaglobulin	100 MG	J1562	Vivaglobin, inj	Not Covered
Vivitrol	1 MG	J2315	Naltrexone, depot form	Not Covered
Xgeva(denosumab)	1mg	J0897	Denosomab	Prior auth
Xolair	5 MG	J2357	Omalizumab injection	Prior Auth Required
Yervoy	1 MG	J9228	Ipilimumab	Prior Auth Required
Zaltrap	1mg	J9400	Ziv-Afilbercept	Prior Auth Required
Zemaira	10 MG	J0256	Alpha 1 proteinase inhibitor	Prior Auth Required
Zyvox	200 MG	J2020	Linezolid injection	Prior Auth Required

## MOBILE IMAGING SERVICES

Atlantic Mobile Imaging Services, Inc. #109230  Patients 18 years of age and older	1400 Hand Ave., Ste. A, Ormond Beach, FL 32174	386 / 239-8270 Fax: 386 / 239-8273
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Mobile services to include:

- Doppler Studies
- EKGs
- Ultrasound Exams
- Vascular Ultrasound Exams
- X-rays
- 24 Hour Holter Monitor Exams
- The member must be institutionally bound to be approved for Mobile Diagnostic Services (i.e. Skilled Nursing Facility)
- If the patient can be transported to the nearest FHCP facility, which performs same, then Atlantic Mobile Imaging may **NOT** be used.
- Medicare guidelines for such are also applicable when determining whether a Member may qualify for these services.

**INSTRUCTIONS:** Complete the FHCP Referral Form. Attach pertinent documentation to substantiate the request and forward by fax (386 / 238-3253) or courier, to FHCP's Central Referrals at the Holly Hill facility. The Referral Department will review the request and if approved will forward the referral and clinical information to the provider for scheduling purposes.



## MRI'S

Advanced Imaging # 10X711 (N)	1639 N Volusia Av Orange City, FL 32763	386 / 774-7226 Fax: 386 / 774-7227
Central Florida Regional Hospital #00Y009 (H)	1401 W Seminole Bv Sanford, FL 32771	407 / 321-4500
Cyrus Diagnostic Imaging, Inc. #109138 (N) Open MRI Available	165 Waymont Ct Lake Mary, FL 32746 <b>Patients screened for mobility</b>	407 / 321-3012 Fax: 407 / 321-9006
AdventHealth Fish Memorial Imaging #00YG34 (H) Centralized scheduling 386 / 917-5428	1053 Medical Center Dr Suite 151 Orange City, FL 32763	386 / 917-5428 Fax: 386 / 917-5576
AdventHealth Fish Memorial #00YG34(H)	1055 Saxon Bv Orange City, FL 32763	386 / 917-5428 Fax: 386 / 917-5576
LAD Imaging, LLC #008160 (N)	1555 Saxon Bv Bldg 4 Suite 401 Deltona, FL 32725 <b>Patients screened for mobility</b>	386 / 860-9336 Fax: 386 / 860-2225
Orlando Health Imaging Centers (N) Altamonte Springs #059882  Sanford #060035 <b>Non-Medicare Members Only</b>	398 E Altamonte Dr Altamonte Springs, FL 32701  303 W First St Sanford, FL 32771	407 / 331-9355 Fax: 407 / 331-9481
Orlando Diagnostic Center #039056 (N)	450 W SR 434 Suite 102 Longwood, FL 32750	321 / 207-0200 Fax: 407 / 262-0924
Oviedo Medical Center #061457 (H)	8300 Red Bug Lake Rd Oviedo, FL 32765	407 / 890-2273

**(H) - Outpatient Hospital Department/Facility**

**(N) - Outpatient Non-Hospital Facility**

**Out of Pocket costs may vary depending on location or benefit plan**

See specific instructions in other sections for: Ultrasounds, X-Rays, Mammograms, Event Monitors, Holtor Monitors, EMG's, EKG's, ABG's, PFT's and Echocardiograms.

**INSTRUCTIONS:** Prior authorization from the FHCP's Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

Additional MRI information on the following page.

## **MRI'S (continued)**

SimonMed Imaging Florida, LLC #042277 (N)	277 Douglas Av Suite 1014 Altamonte Springs, FL 32714 917 Rinehart Rd Lake Mary, FL 32746 225 W SR 434 Suite 104 Longwood, FL 32750 7424 Red Bug Lake Rd. Oviedo, FL 32765	Centralized Phone/Fax Phone: 407 / 788-2888 Fax: 407 / 682-0746
Orlando Health South Seminole Hospital #00Y120 (H) <b>Non-Medicare Members Only</b>	555 W SR 434 Longwood, FL 32750	407 / 767-1200

**(H) - Outpatient Hospital Department/Facility**

**(N) - Outpatient Non-Hospital Facility**

**Out of Pocket costs may vary depending on location or benefit plan**

See specific instructions in other sections for: Ultrasounds, X-Rays, Mammograms, Event Monitors, Holtor Monitors, EMG's, EKG's, ABG's, PFT's and Echocardiograms.

**INSTRUCTIONS:** Prior authorization from the FHCP's Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

**EXCEPTIONS NOTED ON THE FOLLOWING PAGE.**

Additional MRI information on the following page.

## **MRI'S (continued)**

### **EXCEPTIONS NOTED BELOW**

**The exceptions to the above are:**

- **Breast MRI's**
- **Sestamibi Scan (Endocrinologists and Cardiologists can order with no prior authorization)**
- **CT Colonography (Virtual Colonoscopy)**
- **Pill Cam**
- **Genetic Testing**
- **Hida Scans**
- **PET SCAN**

**INSTRUCTIONS FOR EXCEPTIONS:** Complete the FHCP Referral Form. Attach pertinent documentation to substantiate the request and forward by fax 855 / 442-8398 to FHCP's Central Referrals.

The Referral Department will review the request and if approved will forward the referral and clinical information to the provider for scheduling purposes.

## NEONATAL & PERINATAL HIGH RISK PREGNANCY & INFANT CASE MANAGEMENT

FHCP is now offering the Rosebud Program to eligible FHCP Members who meet Rosebud’s perinatal and/or neonatal case management risk criteria. Services are available at no charge to the recipient of care; however, **prior authorization** is required to refer the Member to Rosebud’s program and services. A nurse that specializes in high risk pregnancy or high-risk infant care will contact the Member to discuss the pregnancy or the infant care upon approved referral. The Rosebud Referral Form is available on our website at <http://www.fhcp.com/providers/announcements> in the “Related Documents” section as well at <http://www.fhcp.com/providers/forms/> Please complete this form and forward to the FHCP Central Referral Department via fax to either of the numbers listed below for processing.

FHCP Central Referral Department  
Fax (386) 238-3253 or (877) 659-3427

### NEPHROLOGY

Fuad Afzal, M.D. #143665  Members 18 years of age and older	Mid Florida Kidney & Hypertension Care, P.L. 631 Palm Springs Dr Suite 104 Altamonte Springs, FL 32701  1355 S International Pkwy Suite 1451 Lake Mary, FL 32746	Centralized Phone/Fax Phone: 407 / 265-2540 Fax: 407 / 265-9167
Vasudeva Bommineni, M.D. #130969 Ivan Maya, M.D. #10Z357 Alfred Rodriguez, M.D. #114093 Jose Santini, M.D. #004873  Members 18 years of age and older	Nephrology Associates of Central Florida, P.A. 685 Palm Springs Dr Suite 1B Altamonte Springs, FL 32701  766 N Sun Dr Suite 3030 Lake Mary, FL 32746	407 / 339-4447 Fax: 407 339-6649  407 / 444-2800 Fax: 407 444-2810

**INSTRUCTIONS:** Prior authorization from FHCP’s Central Referral Department is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician’s office or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

## NEUROLOGY

<p>Vicente Trapani, M.D. #066367</p>	<p>Apple Neuro &amp; Spine 136 Parliament Lp Suite 1030, Lake Mary, FL 32746</p> <p>938 Saxon Bv Suite E Orange City, FL 32763</p>	<p>407 / 878-0918 Fax: 386 / 313-2577</p> <p>386 / 218-4902 Fax: 386 / 313-2577</p>
<p>Neelu Dhingra, M.D. #074292 Elias M. Gizaw, M.D. #003223 Ramit Panara, M.D. #037613 Sampathkumar Shanmugham, M.D. #006807 Nitesh Shekhadia, M.D. #010451</p> <p>Members 18 years of age and older</p>	<p>Florida Neurology, P.A. 755 Stirling Center Pl Lake Mary, FL 32746</p>	<p>407 / 333-1718 Fax: 407 / 333-1633</p>
<p>Bhupinder Mangat, M.D. #003464</p> <p>Members 18 years of age and older</p>	<p>Seminole Neurology Associates, P.A. 1403 Medical Plaza Dr Suite 204 Sanford, FL 32771</p>	<p>407 / 324-5500 Fax: 407 / 324-5584</p>

**INSTRUCTIONS:** Prior authorization from FHCP's Central Referrals Department is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

## **NON-EMERGENCY TRANSPORTATION SERVICES**

Florida Medical Transport, Inc #038162 Seminole County Only		407 / 260-1230 Fax: 407 749-1230
Med One Shuttle #00E525 Volusia and Flagler Counties		386 / 255-8525 Fax: 386 / 255-8292

**INSTRUCTIONS:** Complete the FHCP Referral Form. Attach pertinent documentation to substantiate the request and forward by fax (386 / 238-3253) or courier, to FHCP's Central Referrals at the Holly Hill facility. The Referral Department will review the request and if approved will forward the referral and clinical information to the provider for scheduling purposes.

## **NUTRITIONAL ASSESSMENT AND COUNSELING**

Melissa Baumann, MS, RD, CDE Cara Karner, MS, RD, LD, CDE Catherine Robinson, MS, RD, LD, CDE	FHCP Center 330 N Clyde Morris Bv Daytona Beach, FL 32114 – Main Office	Centralized Phone/Fax Phone : 877 / 229-4518 Fax: 386 / 238-3228
All ages	Classes available at various locations or on an individual basis depending on the need including FHCP Facilities in Orange City and Lake Mary.	

**INSTRUCTIONS:** Prior authorization from FHCP's Central Referrals Department is not needed. The requesting provider will send a Task through EHR or complete a referral for Diabetes Education or Nutritional Counseling (Form # 17-105/1/09RX 06-606-04/Rev. 10-10-11) to the Department. Appointments can be made by the physician's office or the member can call after the order has been received by the specialty office. The Department will advise you of their scheduling protocol. Always document ICD-10 code for service requested.

Services provided include, but not limited to:  
 Eating Disorders; anorexia, bulimia, obesity  
 Hyperlipidemia  
 Chronic Kidney Disease  
 Peg Tube Feedings  
 Carbohydrate Counting  
 Diabetes Education

## OBSTETRICS

<p>Heart2Heart Birth Center, LLC #10H411</p> <p>Complete outpatient obstetrical services, including vaginal delivery at the Center, to members age 16 years and older for uncomplicated, low-risk pregnancies.</p>	<p>1110 Lexington Green Ln Sanford, FL 32771</p>	<p>407 / 322-9944 Fax: 407 / 878-5858</p>
<p>Michele Cofield, M.D. #10H115 Larissa Guerrero, M.D. #048932</p>	<p>Heathrow OB/GYN 1071 S Sun Dr Suite 1043 Lake Mary, FL 32746</p>	<p>407 / 333-1616 Fax: 407 / 333-1617</p>
<p>Carhine Pierre-Lambert, M.D. #040777</p>	<p>Orange City OB/GYN 932 Saxon Bv Suite B Orange City, FL 32763</p>	<p>386 / 775-0839 Fax: 386 / 775-1029</p>
<p>Virgil A. Davila, M.D. #036775 Dorothy J. Odom, M.D. #10Z182 Brandon Locklear, M.D. #067419 Gregory A. Zittel, M.D. #114300</p> <p>Members 18 years of age and older <b>Non-Medicare Members Only</b></p>	<p>Physician Associates, LLC 7416 Red Bug Lake Rd Oviedo, FL 32765</p> <p>550 E SR 434 Longwood, FL 32750</p> <p>719 Rodel Cv Suite 1015 Lake Mary, FL 32746</p>	<p>407 / 381-7387 Fax: 407 / 971-0632</p> <p>407 / 262-5800 Fax: 407 / 331-4840</p> <p>407 / 302-3133 Fax: 407 / 330-4690</p>

**INSTRUCTIONS:** Member can self refer to this specialty and will be able to call and schedule an appointment without an order from a physician.

## **OCULAR PROSTHETICS LAB**

Ocular Prosthetics Lab, Inc.	Ocular Prosthetics Lab, Inc. 36 W Illiana St Orlando FL 32806  17560 US 441 Mount Dora, FL 32757	Centralized Phone/Fax Phone: 888 / 578-4788 Fax: 407 / 246-0222
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**INSTRUCTIONS:** Complete the FHCP Referral Form. Attach pertinent documentation to substantiate the request and forward by fax 855 / 442-8398 to FHCP's Central Referrals. The Referral Department will review the request and if approved will forward the referral and clinical information to the provider for scheduling purposes.

Services include:

1. Evaluation for Ocular Prostheses/Artificial Eye
2. Fabrication and Fitting of Ocular Prostheses
3. Polishing/Resurfacing of Ocular Prosthesis. FHCP will not require prior authorization for the Polishing and Resurfacing as long as the Medicare Guidelines are met. Any services above the standard number of units per year will require prior authorization.



## ONCOLOGY–MEDICAL/HEMATOLOGY

<p>Rene Cabeza, M.D. #002283  Ajaz Bushra, M.D. #063566  Giselle M. Mery, M.D. #044784  Santosh Nair, M.D. #011306  Gregory Ortega, M.D. #003181  Roderick Paras, M.D. #051693  Neeraj Sharma, M.D. #009958  Dipali Trivedi, M.D. #052859  Bhanu Visvalingam, M.D. #011770</p> <p>Members 18 years of age and older</p>	<p>Mid-Florida Hematology &amp; Oncology Centers  2776 Enterprise Rd Suite 100 Orange City, FL 32763</p> <p>805 N Spring Garden Av Deland, FL 32720</p> <p>2100 W First St Sanford, FL 32771</p> <p>658 Oviedo Medical Dr. Oviedo, FL 32765</p>	<p>386 / 774-1223  Fax: 386 / 774-4658</p> <p>386 / 734-1013  Fax: 386 / 734-1028</p> <p>407 / 323-2250  Fax: 407 / 321-5550</p> <p>407 / 901-9076  Fax: 407 / 901-9075</p>
<p>Ahmed Al-Hazzouri, M.D. #047065  Roy Ambinder, M.D. #10Y416  Rasha N. Beg, M.D. #053816  Ernesto Bustinza-Linares, M.D. #047974  Stefani L. Capone, M.D. #054549  Maria Flores, M.D. #046822  Ralph Gousse, M.D. #10W131  Shemin Gupta, M.D. #038068  William B. Grow, M.D. #054552  Vasundhara Lyengar, M.D. #047379  Kottapurath K. Kunjumoideen, M.D. #10Q733  Victor W. Melgen, M.D. #006583  David C. Molthrop, M.D. #054619  Sonalee K. Shroff, M.D. #054553  Lynn Van Ummersen, M.D. #10J831</p> <p>Members 18 years of age and older</p>	<p>Florida Cancer Specialists  765 Image Wy Orange City, FL 32763</p> <p>917 Rinehart Rd Suite 2041 Lake Mary, FL 32746</p> <p>601 E Altamonte Dr. Altamonte Springs, FL 32701</p> <p>2572 W SR 426 Suite 3080 Oviedo, FL 32765</p> <p>810 N Spring Garden Av Suite 100 Deland, FL 32720</p>	<p>386 / 774-7411  Fax: 386 / 774-7412</p> <p>407 / 804-6133  Fax: 321 / 283-4332</p> <p>407 / 303-2305  Fax: 866 / 445-1446</p> <p>407 / 565-2192  Fax: 407 / 565-2285</p> <p>386 / 943-9446  Fax: 386 / 943-9385</p>

Additional Oncology-Medical/Hematology information on the following page.

## **ONCOLOGY–MEDICAL/HEMATOLOGY (continued)**

**Medical/Hematology Oncology physician consultation services do not require prior authorization**

**INSTRUCTIONS:** Prior authorization from FHCP’s Central Referrals Department is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician’s office or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

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## **ONCOLOGY – MEDICAL/HEMATOLOGY THERAPY – COMMERCIAL MEMBERS**

**Medical/Hematology Oncology Therapy for FHCP Commercial members requires prior authorization.**

Authorization requests for FHCP Commercial members should be directed to AIM Specialty Health through their secure web portal located at [www.providerportal.com](http://www.providerportal.com) .

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## **ONCOLOGY-MEDICAL/HEMATOLOGY THERAPY – MEDICARE MEMBERS**

Medical/Hematology Oncology Therapy for FHCP Medicare members does not require prior authoprization.

## **ONCOLOGY - RADIATION**

<p>Maneesh Gossain, M.D. #10R521 Richard J. Lee, M.D. #041909</p> <p>Members 18 years of age and older</p>	<p>Central Florida Cancer Care Center 2200 W First St Sanford, FL 32771</p>	<p>407 / 321-3040 Fax: 407 / 321-3041</p>
<p>David Diamond, M.D. #067682 Kelly LaFave, M.D. # 068478</p>	<p>Florida Radiation Oncology Partners, LLC 483 N Semoran Blvd Suite 107 Winter Park, FL 32792</p>	<p>407 / 539-0722 407 / 539-0723</p>
<p>Alan Forbes, M.D. #060347 Gary Graham, M.D. #011581</p> <p>Members 18 years of age and older</p>	<p>Mid-Florida Hematology &amp; Oncology Centers 2776 Enterprise Rd Suite 100 Orange City, FL 32763</p> <p>1070 N Stone St Suite C Deland, FL 32720</p> <p>2100 W First St Sanford, FL 32771</p> <p>658 Oviedo Medical Dr Oviedo, FL 32765</p>	<p>386 / 774-1223 Fax: 386 / 774-4658</p> <p>386 / 734-1013 Fax: 386 / 734-1028</p> <p>407 / 323-2250 Fax: 407 / 321-5550</p> <p>407 / 901-9076 Fax: 407 / 901-9075</p>
<p>David Buser, M.D. #036551 Members 18 years of age and older</p>	<p>Winter Park Cancer Center, LLC 1561 W Fairbanks Av Suite 100, Winter Park, FL 32789</p>	<p>407 478-4920 Fax: 407 478-4921</p>

### **Radiation Oncology physician consultation services do not require prior authorization**

**INSTRUCTIONS:** Prior authorization from FHCP's Central Referrals Department is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

## **ONCOLOGY – RADIATION THERAPY**

### **Radiation Therapy requires prior authorization**

Authorization requests should be directed to AIM Specialty Health through their secure web portal located at [www.providerportal.com](http://www.providerportal.com).

## OPHTHALMOLOGY

<p>Eric Cohn, D.O. #002496          Craig Cole, M.D. #075114          Mathew K. George, M.D. #038402          Nader Moinfar, M.D. #069925          Howard Sakowitz, M.D. #002412          Members 10 years of age and older</p>	<p>Sakowitz Eye Center          313 N Mangoustine Av Sanford, FL 32771</p> <p>2850 Wellness Av Orange City, FL 32763</p>	<p>Centralized Phone/Fax          Phone: 386 / 574-0700          Fax: 386 / 574-1139</p>
<p>Kevin Barber, M.D. #10A214          Andrea Chih, O.D. #10I299          Phillip Mackinder, O.D. #000839          Ryan Scruggs, M.D. #041904</p> <p>All ages</p>	<p>Central Florida Eye Specialists, P.L.          2715 Rebecca Ln Orange City, FL 32763</p> <p>1592 S SR 15-A Deland, FL 32720</p>	<p>386 / 917-0404          Fax: 386 / 917-0584</p> <p>386 / 734-2931          Fax: 386 / 734-2939</p>

**Copies of most recent dictation, PE if done within the past year, last CBC and last EKG must be included with the order.**

**INSTRUCTIONS:** Prior authorization from the FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

## **OPHTHALMOLOGY-CORNEAL SERVICES ONLY**

Michael Lugo, M.D. #003444 Members 18 years of age and older	661 E Altamonte Dr Suite 223 Altamonte Springs, FL 32701 564 Health Bv Daytona Beach, FL 32114 (Limited Hours)	407 / 260-2255 Fax: 407 / 260-2831
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**INSTRUCTIONS:** Prior authorization from the FHCP Central Referrals is not needed. The requesting Ophthalmologist will send an order to the specialist. Appointments can be made by the physician's office or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

### **Referrals for Corneal Services can only be made by an Ophthalmologist**

OCULARIST, OCULOPLASTICS, NEURO OPHTHALMOLOGY AND ANY PROVIDER NOT LISTED IN THE PROVIDER REFERRAL GUIDE WILL REQUIRE PRIOR AUTHORIZATION FROM THE FHCP CENTRAL REFERRALS DEPARTMENT.

**INSTRUCTIONS:** Complete the FHCP Referral Form. Attach pertinent documentation to substantiate the request and forward by fax to FHCP's Central Referrals Department 855 / 442-8398. The Central Referrals Department will review the request and notify you of the decision.

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## **OPHTHALMOLOGY-RETINAL SERVICES ONLY**

Thomas Barnard, M.D. #003338 Matthew A. Cunningham, M.D. #036832 William J. Dunn, M.D. #000489 Samuel K. Houston, M.D. #047789 Abdallah Jeroudi, M.D. #061674 Jaya Kumar, M.D. #069548 Elias Mavrofrides, M.D. #011037 Raul J. Moreno, M.D. #000145 James A. Staman, M.D. #000490 Jonathan A. Staman, M.D. #037523 Benjamin Thomas, M.D. #058998  All ages accepted	Florida Retina Institute, Inc. 1025 Primera Bv Lake Mary, FL 32748  424 Tremonte Dr Orange City, FL 32763	407 / 333-1570 Fax: 407 / 333-1381  386 / 775-9909 Fax: 386 / 775-7344
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**INSTRUCTIONS:** Prior authorization from the FHCP Central Referrals is not needed. The requesting **Ophthalmologist** will send an order to the specialist. Appointments can be made by the physician's office or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

### **Referrals for Retinal Services can only be made by an Ophthalmologist**

## **OPTOMETRY**

Marcus Frutchey, O.D. #10Z664 Sandra Frutchey, O.D. #055292  Members 4 years of age and older	Frutchey Eye Care, P.A. 157 Town Center Bv Sanford, FL 32771	407 / 302-4480 Fax: 407 /268-3241
Dustin H. Ramey, O.D. #001057 Elizabeth Ramey, O.D. #10V637  Members 4 years of age and older	Total Vision 2836 Enterprise Rd DeBary, FL 32713	386 / 668-8885 Fax: 386 / 668-3301

**INSTRUCTIONS:** Member can self refer to this specialty and will be able to call and schedule an appointment without an order from a physician.

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## **OPTOMETRY-LOW VISION**

Darshna Salh, O.D. #10Y761	Salh Vision Enterprises, Inc 311 N Clyde Morris Bv Suite 60 Daytona Beach, FL 32114  1400 S Orlando Av Suite 320 Winter Park, FL 32789	Centralized Phone/Fax Phone: 407 /895-4400 Phone: 877 / 556-6621 Fax: 407 / 264-8671
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**INSTRUCTIONS:** Prior authorization from the FHCP Central Referrals is not needed. The requesting Optometrist or Ophthalmologist will send an order to the specialist. Appointments can be made by the physician's office or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

## **ORAL SLEEP APNEA APPLIANCES**

John Whitsitt, D.D.S. #002016	Atlantic Coast Prosthodontists, Inc. 1509 Mason Av Daytona Beach, FL 32117	386 / 239-7600 Fax: 866 / 262-0851
Elsa Wittbold, D.D.S. #10Y759 Patients 16 years and older	Florida Snoring and Apnea Solutions, LLC 555 W Granada Bv Suite C-2 Ormond Beach, FL 32174	386 / 675-6769 Fax: 386 / 675-6770
Kenneth A. Mogell, D.M.D. P.A	1400 Pine St Suite A Melbourne, FL 32901-3170	844 /692-7632 Fax: 561 / 988-1102

**Patient must have a Sleep Apnea evaluation with Sleep Studies prior to submitting your request.**

**INSTRUCTIONS:** Complete the FHCP Referral Form. Attach pertinent documentation to substantiate the request and forward by fax 855 / 442-8398 to FHCP's Central Referrals. The Referral Department will review the request and if approved will forward the referral and clinical information to the provider for scheduling purposes.

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## **ORTHOPAEDICS – NON-SURGICAL**

Narinder Aujla, M.D. #003468	Tri-County Orthopaedics, P.A. 317 N Mangoustine Av Sanford, FL 32771	407 / 323-2577 Fax: 407 / 323-6559
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**INSTRUCTIONS:** Prior authorization from the FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

## OUTPATIENT REHABILITATION

### PHYSICAL THERAPY

Ability Health Services Altamonte #011007	901 Douglas Av Altamonte Springs, FL	407 /865-7153 Fax: 407 / 865-7159
Deltona #010413	1565 Saxon Bv Suite 301 Deltona, FL 32725	386 / 851-0901 Fax: 386 / 851-2426
Heathrow #10B941	1337 S International Pkwy Suite 1321 Lake Mary, FL 32746	407 / 833-0802 Fax: 407 833-8931
Oviedo #10B940	7400 Red Bug Lake Rd Oviedo, FL 32765	407 / 971-2774 Fax: 971-2776
Sanford #115121	1200 Lexington Green Ln Sanford, FL 32771	407 / 322-3442 Fax: 407 322-8404

**INSTRUCTIONS:** Complete the Rehabilitation Services Request form and give to the member. Retain the **Yellow** copy for your records. The member must call and schedule their appointment directly with this provider and is responsible for bringing the Rehabilitation form to the initial appointment. **Please indicate if therapy requested is a result of a motor vehicle accident.**

Additional Outpatient Rehabilitation information on the following page.



## OUTPATIENT REHABILITATION (continued)

### OCCUPATIONAL THERAPY

Ability Health Services Altamonte #011007	901 Douglas Av Altamonte Springs, FL	407 /865-7153 Fax: 407 / 865-7159
Deltona #010413	1565 Saxon Bv Deltona, FL 32725	386 / 851-0901 Fax: 386 / 851-2426
Heathrow #10B941	1337 S International Pkwy Suite 1321 Lake Mary, FL 32746	407 / 833-0802 Fax: 407 833-8931
Oviedo #10B940	7400 Red Bug Lake Rd Oviedo, FL 32765	407 / 971-2774 Fax: 971-2776

**INSTRUCTIONS:** Complete the Rehabilitation Services Request form and give to the member. Retain the **Yellow** copy for your records. The member must call and schedule their appointment directly with this provider and is responsible for bringing the Rehabilitation form to the initial appointment. **Please indicate if therapy requested is a result of a motor vehicle accident.**

### SPEECH THERAPY

Ability Health Services Deltona #010413 Sanford #115121	1565 Saxon Bv Deltona, FL 32725 1200 Lexington Green Ln Sanford, FL 32771	386 / 851-0901 Fax: 386 / 851-2426 407 / 322-3442 Fax: 407 322-8404
Atlantic Ear, Nose, Throat, P.A. Jamie Smith, SLP #064081 Carinda Stout, CCC-SLP #10Y762 Jeffrey Swanson, CCC-SLP #062801 Kelly Yurasko, CCC-SLP #10N564  All Ages	1301 S International Pkwy Suite 2011, Lake Mary, FL 32746 963 Town Center Dr Suite 100, Orange City, FL 32763	Centralized Phone/Fax 386/ 774-9880 Fax: 386 774-2898

Additional Outpatient Rehabilitation information on the following page.

## **OUTPATIENT REHABILITATION (continued)**

**INSTRUCTIONS:** Prior authorization from the FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

### **VESTIBULAR THERAPY**

Ability Health Services Altamonte #011007	901 Douglas Av Altamonte Springs, FL	407 /865-7153 Fax: 407 / 865-7159
Deltona #010413	1565 Saxon Bv Deltona, FL 32725	386 / 851-0901 Fax: 386 / 851-2426
Heathrow #10B941	1337 S International Pkwy Suite 1321 Lake Mary, FL 32746	407 / 833-0802 Fax: 407 833-8931
Oviedo #10B940	7400 Red Bug Lake Rd Oviedo, FL 32765	407 / 971-2774 Fax: 971-2776
Sanford #115121	1200 Lexington Green Ln Sanford, FL 32771	407 / 322-3442 Fax: 407 322-8404
Blue Water Therapy – New Smyrna Bch	916 N Dixie Frwy New Smyrna Beach, FL 32168	386 / 426-7885 Fax: 386 / 239-9013
Professional Physical Therapy-Edgewater	1316 S Ridgewood Av Suite 1 Edgewater, FL 32132	386 / 423-0100 Fax: 386 / 428-8631

**INSTRUCTIONS:** Complete the Rehabilitation Services Request form and give to the member. Retain the **Yellow** copy for your records. The member must call and schedule their appointment directly with this provider and is responsible for bringing the Rehabilitation form to the initial appointment. **Please indicate if therapy requested is a result of a motor vehicle accident.**

Additional Outpatient Rehabilitation information on the following page.

## OUTPATIENT REHABILITATION (continued)

### VIDEOSTROBOSCOPY AND VOICE THERAPY EVALUATION

<p>Daniel Rothbaum, M.D. #011652 Devang Shah, M.D. #006370 Jamie Smith, SLP #064081 Carinda Stout, CCC-SLP #10Y762 Jeffrey Swanson, CCC-SLP #062801 Kelly Yurasko, CCC-SLP #10N564</p> <p><b>Videostroboscopy and Voice Therapy Evaluations available with this provider. Please see Outpatient Rehabilitation for guidelines.</b></p> <p>All ages</p>	<p>Atlantic Ear, Nose &amp; Throat, P.A. 963 Town Center Dr Suite 100 Orange City, FL 32763</p> <p>1431 Orange Camp Rd Suite 112 DeLand, FL 32724</p> <p>1301 S International Pkwy Suite 2011 Lake Mary, FL 32746</p>	<p>Centralized Phone/Fax Phone: 386 / 774-9880 Fax: 386 / 774-2898</p>
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- Laryngoscopy with a stroboscopy
- Evaluation of speech, language, voice and communication
- Laryngeal function studies (i.e., aerodynamic and acoustic testing)
- Patient then sent to Ability for prescribed therapy program
- Further evaluation will be made depending on the need of the patient

**INSTRUCTIONS:** Prior authorization from the FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

**PAIN MEDICINE**

<p>Nilusha Fernandez, D.O. #053268</p>	<p>Lake Mary Pain Relief Center 325 Waymont Ct Suite 111 Lake Mary, FL 32746</p>	<p>407 / 302-4770 Fax: 407 / 936-3352</p>
<p>Michael Creamer, D.O #10Z761 Michael Esposito, M.D. #056099 Nilusha Fernando, D.O #053268 Sherin Fetouh, M.D. #060046 Thaiduc Nguyen, D.O. # 059408 Ashish Udeshi, M.D. #056094 Members 18 years of age and older</p>	<p>Orlando Pain Relief Center 683 Douglas Av Suite 101 Altamonte Springs, FL 32714</p>	<p>407 / 478-1510 Fax: 407 / 478-1512</p>
<p>Rabinder Bhatti, D.O. # 049566 Nicholas Giordano, M.D. #074164 Youssef Guergues, M.D. #000448 Versan Johnson, M.D. #063054 Arun G Joseph, M.D. #042425 Rathi L Joseph, M.D. #044330 Tse C Lee, M.D. #10I175 Mohammad Qureshi, M.D. #064612 Vinod K. Malik, M.D. #102405 Sachin Narain, M.D. #064608 Kavita Sharma, D.O. #10G271</p> <p>Send records prior to scheduling. The practice will schedule and confirm with the member.</p> <p>Members 16 years of age and older</p>	<p>Pain Management &amp; Rehabilitation Associates 761 Stirling Center Pl Lake Mary, FL 32746</p> <p>2720 Rebecca Ln Suite 104 Orange City, FL 32763</p>	<p>386 / 274-2977 Fax: 386 / 274-2997</p> <p>386 / 274-2977 Fax: 386 / 274-2997</p>

**INSTRUCTIONS:** Prior authorization from the FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician’s office or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

## **PATHOLOGY – OUT-PATIENT/AMBULATORY**

**Pathology services done as an out-patient must be done at one of the following locations for FHCP members.**

AmeriPath Central Florida #00Z208	8150 Chancellor Dr Suite 110 Orlando, FL 32809	800 / 395-7284
AmeriPath Kissimmee #10Q828	1200 N Central Av Suite 103 Kissimmee, FL 34741	800 / 395-7284
AmeriPath South Florida #136270	895 SW 30 <sup>th</sup> Av Suite 101 Pompano Beach, FL 33069	800 / 330-6770
AmeriPath Southwest Florida #011516	1620 Medical Ln Suite 100 Ft Myers, FL 33907	888 / 558-1164
AmeriPath Tampa #00Z208	4225 E Fowler Av Tampa, FL 33617	813 / 972-7100
Atlantic Medical Services, LLC GI Pathology	1890 LPGA Bv Suite 270 Daytona Beach, FL 32117	386 / 481-6626
Central Florida Pathologists Lab, Inc.	PO Box 1690 DeLand, FL 32720	352 / 589-4434
Dermpath Diagnostics Bay Area #10R687	10500 University Center Dr Suite 200 Tampa, FL 33612	800 / 929-6696
Dermpath Diagnostics Center Florida #10P523	745 Orienta Av Suite 1201 Altamonte Springs, FL 32701	800 / 226-8968
Interpace Diagnostics Corp. #10AF03 Thyroid molecular testing (ThyGenX, ThyraMIR)	2515 Liberty Av Pittsburgh, PA 15222-4613	412 / 224-6100 Fax: 862 / 207-7810
Global Pathology Laboratory Mark & Kambour M.D., P.A. #001869 Derm Pathology	16250 NW 59 <sup>th</sup> Av Suite 201 Miami Lakes, FL 33014	866 / 825-4422
Palm Beach Pathology #10I524 Thyroid Specimens & Dermatopathology Services	2013 Ponce de Leon Av West Palm Beach, FL 33407	800 / 659-6595
Progressive Medical Lab #045435 Surgical Pathology	345 Beville Rd Suite 101 South Daytona, FL 32119	386 / 788-8000
Surgical Pathology Laboratories, P.A. Mobile Surgical Pathology	8455 66 <sup>th</sup> St North Pinellas Park, FL 33781	800 / 304-1066

**INSTRUCTIONS:** Prior authorization from the FHCP Central Referrals is not needed. The FHCP member's specimen can be sent directly to one of the contracted providers listed above.

**All pathology services done while patient is in a hospital will be covered.**

[Additional Pathology information on the following page.](#)

## **PATHOLOGY – OUT-PATIENT/AMBULATORY (continued)**

Mid-Florida Pathology, LLC #043489 Dermatopathology, Surgical Pathology  Frozen sections & Mobile services.	120 E North Bv Leesburg, FL 34748  2100 Prevatt St Eustis, FL 32726-6130	Centralized Phone/Fax Phone: 352 / 460-0292 Fax: 352 / 460-0785
Miraca Life Sciences, Inc. #10I524 Dermatology & Gastroenterology	6655 N MacArthur Blvd Irving, TX 75039	866 / 588-3280
Veracyte, Inc # 041064 Molecular Pathology Affirma Thyroid FNA Analysis	6000 Shoreline Ct Suite 300 S San Francisco, CA 94080  12357 Riata Trace Pkwy Austin, TX 78727	650 / 243-6300 Fax: 650 243-6301

**INSTRUCTIONS:** Prior authorization from the FHCP Central Referrals is not needed. The FHCP member's specimen can be sent directly to one of the contracted providers listed above.

**All pathology services done while patient is in a hospital will be covered.**

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## **PEDIATRICS**

Participating Pediatrics can be found on our website at <https://providersearch.fhcp.com/>.

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## **PEDIATRIC SUB-SPECIALTIES**

**INSTRUCTIONS:** All pediatric subspecialties require Prior Authorization.

Please contact the FHCP Referral Department 800 /352-9824 (Ext. 3230) for assistance in securing in-network Pediatric sub-specialty care.

## **PEG TUBE FEEDING ASSESSMENT**

Melissa Baumann, MS, RD, CDE Cara Karner, MS, RD, LD, CDE Catherine Robinson, MS, RD, LD, CDE  All ages	FHCP Center 330 N Clyde Morris Bv Daytona Beach, FL 32114 – Main Office  Classes available at various locations or on an individual basis depending on the need including FHCP Facilities in Orange City and Lake Mary.	Centralized Phone/Fax Phone : 877 / 229-4518 Fax: 386 / 238-3228
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**INSTRUCTIONS:** Send Task through EHR or complete one page sheet titled FHCP Referral for Diabetes Education or Nutritional Counseling (Form # 17-105/1/09RX 06-606-04/Rev. 10-10-11). Follow the instructions on the bottom of the Form. If assessment is prior to PEG tube insertion, state scheduled date of procedure.

Nutritional Assessment and recommendation will be sent to physician who will send an order for feeding to Apria Healthcare, Inc., Fax # 386 / 673-4403.

## PELVIC HEALTH PROGRAM

Ability Health Services Deltona #010413  Ability Health Services Oviedo #10B940  Female Members Only Members 18 years of age and older	1565 Saxon Bv Suite 301 Deltona, FL 32725  7400 Red Bug Lake Rd Oviedo, FL 32765	386 / 851-0901 Fax: 386 / 851-2426  407 / 971-2774 Fax: 971-2776
Blue Water Therapy #040685 Female Members Only Members 18 years of age and older	916 N Dixie Frwy New Smyrna Beach, FL 32168	386 / 426-7885 Fax: 386 239-9013
Saylor Physical Therapy #063980 Males & Female Members Members 18 years of age and older	925 Williston Park Pt Suite 1001 Lake Mary, FL 32746	407 / 732-6926 Fax: 407 / 732-6928

This program is designed to help with urinary incontinence and pelvic pain for both male and female FHCP members 18 years of age and older. The program includes up to six (6) visits for pelvic floor strengthening and muscle training including biofeedback.

This will be considered a Direct Access/Self-Referral program by FHCP. FHCP members can either be referred by their physician or call directly themselves for scheduling.

**Should a member require more than six (6) visits, additional visits will need to be pre-authorized through the FHCP Central Referrals Department.**



## PERINATAL & NEONATAL HIGH RISK PREGNANCY & INFANT CASE MANAGEMENT

FHCP is now offering the Rosebud Program to eligible FHCP Members who meet Rosebud's perinatal and/or neonatal case management risk criteria. Services are available at no charge to the recipient of care; however, **prior authorization** is required to refer the Member to Rosebud's program and services. A nurse that specializes in high risk pregnancy or high risk infant care will contact the Member to discuss the pregnancy or the infant care upon approved referral. The Rosebud Referral Form is available on our website at <http://www.fhcp.com/providers/announcements> in the "Related Documents" section as well at <http://www.fhcp.com/providers/forms/> Please complete this form and forward to the FHCP Central Referral Department via fax to either of the numbers listed below for processing.

FHCP Central Referral Department  
Fax (877) 659-3427 or (386) 238-3253

### PERINATOLOGY

Joann Acuna, M.D. #10AG04 Ramon Castillo, M.D. #002650 Gerardo Del Valle, M.D. #009720 Francisco Gaudier, M.D. #132173 Walter Morales, M.D. #039607 Edgard Ramos-Santos, M.D. #039607 Kathryn Villano, M.D. #10M260	Regional Obstetric Consultants, PA 303 N Clyde Morris Bv Perinatal Unit-HMC Daytona Beach, FL 32114	386 / 239-5007 Fax: 386 / 239-5010
Lama Tolaymat, M.D. #049429  Patients 12 years and older	Sunshine Perinatology Specialists, M.D., P.A.  7421 Conroy Windermere Rd Orlando, FL 32835	407 / 378-5970 Fax: 407 / 757-0999

**Perinatology services can only be ordered by an OB provider**

**INSTRUCTIONS:** Prior authorization from the FHCP Central Referrals is not needed. The requesting OB provider will send an order to the specialist. Appointments can be made by the physician's office or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

## **PET SCANS**

Advanced Imaging, Inc # (N)	1639 N Volusia Av Orange City, FL 32763	386 / 774-7226 Fax: 386 / 774-7227
Central Florida Regional Hospital #00Y009 (H)	1401 W Seminole Bv Sanford, FL 32771	407 / 321-4500
Cyrus Diagnostic Imaging, Inc # 109138 (N)	165 Waymont Ct Lake Mary, FL 32746 <b>PATIENTS SCREENED FOR MOBILITY</b>	407 / 321-3012 Fax: 407 / 321-9006
Orlando Health Imaging Center #059882 (N) <b>Non-Medicare Members Only</b>	398 E Altamonte Dr Altamonte Springs, FL 32701	407 / 331-9355 Fax: 407 331-9481

**(H) - Outpatient Hospital Department/Facility**

**(N) - Outpatient Non-Hospital Facility**

**Out of Pocket costs may vary depending on location or benefit plan**

**INSTRUCTIONS:** Complete the FHCP Referral Form. Attach pertinent documentation to substantiate the request and forward by fax (855 / 442-8398) to FHCP's Central Referrals. The Referral Department will review the request and if approved will forward the referral and clinical information to the provider for scheduling purposes.

For specific instructions in other sections for: Ultrasounds, X-Rays, Mammograms, Event Monitors, Holtor Monitors, EMG's, EKG's, ABG's, PFT's and echocardiograms.

## **PHARMACY-PREFERRED RETAIL PHARMACY**

### **PREFERRED MEANS LOWER COST FOR MEMBERS**

FHCP Pharmacy	707 Platinum Pt Lake Mary, FL 32746 Monday – Friday 8:00am – 8:00pm Saturday 9:00am – 5:00pm	407 / 732-7950 Fax: 407 / 732-7956
FHCP Pharmacy	2777 Enterprise Rd Orange City, FL 32763 Monday – Friday 8:30am – 6:00pm Saturday 9:00am – 1:00pm	386 / 774-5961 Fax: 386 / 774-7592
FHCP Pharmacy	937 N. Spring Garden Av DeLand, FL 32720 Monday – Friday 8:30am – 6:00pm Saturday 9:00am – 1:00pm	386 / 736-7318 Fax: 386 / 943-8123
FHCP Pharmacy	239 N. Ridgewood Av Edgewater, FL 32132 Monday – Friday 8:30am – 6:00pm Saturday 9:00am – 1:00pm	386 / 423-4212 Fax: 386 / 481-6593
FHCP Mail Order Pharmacy NOT OPEN TO PUBLIC	P.O. Box 11696 Daytona Beach, FL 32120 Monday – Friday 8:30am – 5:30pm	386 / 676-7126 Fax: 386 / 676-7165

Additional Pharmacy information on the following page.

## **PHARMACY-STANDARD RETAIL PHARMACY**

### **THE FOLLOWING PHARMACIES CAN FILL FHCP PRESCRIPTIONS ALL DAY – DURING BUSINESS HOURS**

Walgreen Pharmacy #6922	113 Maitland Av Altamonte Springs, FL 32701 Monday - Friday 7:00am to Midnight Saturday 9:00am – 6:00pm, Sunday 10:00am – 6:00pm	407 / 331-4698 Fax: 407 / 331-5302
Walgreens Pharmacy #7944	1201 W State Road 436 Altamonte Springs, FL 32714 Monday – Friday 9:00am – 9:00pm Saturday & Sunday 9:00am – 5:00pm	407 / 389-7353 Fax: 407 / 389-7356
Walgreens Pharmacy #9016	200 W State Road 436 Altamonte Springs, FL 32714 Monday – Friday 9:00am – 9:00pm Saturday & Sunday 9:00am – 5:00pm	407 / 389-0476 Fax 407 / 389-0707
Walgreens Pharmacy #5399	955 S Winter Park Dr Casselberry, FL 32707 Monday – Friday 9:00am – 9:00pm Saturday & Sunday 9:00am – 5:00pm	407 767-7002 Fax: 407 / 767-8105
Walgreens Pharmacy #7298	7815 S US Highway 17-92 Fern Park, FL 32730 Monday – Friday 9:00am – 9:00pm Saturday & Sunday 9:00am – 5:00pm	407 / 331-0968 Fax: 407 / 331-7904
Walgreens Pharmacy #7149	115 E State Road 434 Longwood, FL 32750 Monday – Friday 9:00am – 9:00pm Saturday 9:00am – 6:00pm, Sunday 10:00am – 6:00pm	407 / 830-7350 Fax: 407 / 830-1559
Walgreens Pharmacy #4251	85 E Mitchell Hammock Rd Oviedo, FL 32750 Monday – Friday 9:00am – 9:00pm Saturday & Sunday 9:00am – 5:00pm	407 977-1518 Fax: 407 977-1389
Walgreens Pharmacy #6997	785 Lockwood Bv Oviedo, FL 32765 Monday – Friday 9:00am – 9:00pm Saturday & Sunday 9:00am – 5:00pm	407 / 359-2453 Fax: 407 / 359- 8498
Walgreens Pharmacy #11583	1000 W. Broadway St Suite 101 Oviedo, FL 32765 Monday – Friday 8:00am – 6:00pm Closed Saturday and Sunday	407 / 366-7007 Fax: 407 / 366-1714
Walgreens Pharmacy #6970	3803 S Orlando Av Sanford, FL 32771 Monday – Friday 9:00am – 9:00pm Saturday & Sunday 9:00am – 5:00pm	407 / 321-0250 Fax: 407 324-9413

Additional Pharmacy-Standard Retail information on the following page.

**PHARMACY-STANDARD RETAIL PHARMACY (continued)**

**THE FOLLOWING PHARMACIES CAN FILL FHCP PRESCRIPTIONS ALL DAY – DURING BUSINESS HOURS**

Walgreens Pharmacy #7314	2000 Howell Branch Rd Winter Park, FL 32792 Monday – Friday 9:00am – 9:00pm Saturday & Sunday 9:00am – 5:00pm	407 657-9827 Fax: 407 / 657-8174
Walgreens Pharmacy #3161	401 W State Road 434 Winter Springs, FL 32708 Monday – Friday 9:00am – 9:00pm Saturday & Sunday 9:00am – 5:00pm	407 327-9362 Fax: 407 / 327-6853
Walgreens Pharmacy #5178	5205 Red Bug Lake Rd Winter Springs, FL 32708 Monday- Friday 7:00am – 11:00pm Saturday & Sunday 9:00am – 9:00pm	407 / 696-2242 Fax: 407 / 696-5697

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**PHARMACY-STANDARD RETAIL PHARMACY**

**THE FOLLOWING FHCP CONTRACT PHARMACIES CAN FILL FHCP PRESCRIPTIONS AFTER HOURS**

Walgreens Pharmacy #7819	7085 CR 46A Lake Mary, FL 32746 Monday – Friday 9:00am – 9:00pm Saturday & Sunday 9:00am – 5:00pm	407 / 833-0276 Fax: 407 / 833-4289
Walgreens Pharmacy #12041	4024 W Lake Mary Bv Lake Mary, FL 32746 Monday – Friday 9:00am – 9:00pm Saturday & Sunday 9:00am – 5:00pm	407 / 549-3115 Fax: 407 / 333-5248
Walgreens Pharmacy #5245	1201 S International Pkwy Lake Mary, FL 32746 Monday – Friday 8:00am – Midnight Saturday 9:00am – 6:00pm, Sunday 10:00am – 6:00pm	407 / 805-9148 Fax: 407 / 805-0126
Walgreens Pharmacy # 3107	2501 French Av Sanford, FL 32771 Monday – Friday 9:00am – 9:00pm Saturday 9:00am – 6:00pm, Sunday 10:00am – 6:00pm	407 / 321-0518 Fax: 407 / 323-8312

## **PHYSICAL MEDICINE AND REHABILITATION SERVICES**

**Physical Medicine and Rehabilitation Providers specialize in the non-operative physical medicine services specific to musculoskeletal conditions.**

<p>Jonathan Waldbaum, M.D. #011866 Patients 18 years and older</p> <p><b>Specializes in treatment of neck and back pain</b></p>	<p>Florida Orthopaedic Associates, P.A. 740 W Plymouth Av DeLand, FL 32720</p> <p>1053 Medical Center Dr Suite 101 Orange City, FL 32763</p> <p>1337 S International Pkwy Suite 1341 Lake Mary, FL 32746</p>	<p>386 / 734-9122 Fax: 386 / 736-4348</p> <p>Referrals Only 386 / 774-2545</p> <p>386 / 774-2500 Fax: 386 / 774-2545</p> <p>407 / 333-4507 Fax: 407 / 323- 4576</p>
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**INSTRUCTIONS:** Prior authorization from the FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

## PODIATRY

Roma Patel, D.P.M # 062540 All ages	Advanced Foot & Ankle, LLC 178 Wilshire Bv Casselberry, FL 32707	407 / 671-8010 Fax: 307 671-4155
Lisa Crigler, D.P.M. #037601 All ages	Crigler Foot & Ankle Center, LLC 616 E Altamonte Dr Suite 205 Altamonte Springs, FL 32701	407 / 331-3668 Fax: 407 / 331-3700
Howard Finkelstein, D.P.M #005289 Tara Fussell D.P.M. #059594 Robert Hoover, D.P.M #036701 Eugene Pascarella, D.P.M. #115933 Sohail Siddiqui D.P.M. #069298 Matthew Villani, D.P.M #060042 Curtis Wagner, D.P.M. #005132	Foot & Ankle Associates of Florida 661 E Altamonte Dr Suite 210 Altamonte Springs, FL 32701  1307 S International Pkwy Suite 1061 Lake Mary, FL 32746	Centralized Phone/Fax Phone: 407 / 339-7759 Fax: 407 / 830-0024
Lori A. Grant, D.P.M. #053555  All ages <b>Non-Medicare Members Only</b>	Physician Associates, LLC 719 Rodel Cv Suite 2001 Lake Mary, FL 32746  800 N Maitland Av Suite 201 Maitland, FL 32751	407 / 878-4720 Fax: 407 / 878-4732
Lisa Alaish, D.P.M. #10Z623 Walter Roth, III, D.P.M. #005575 Cindy Watson, D.P.M. #005053  <b>All Ages</b>	Florida Foot & Ankle Group 925 Williston Park Pt Suite 1009 Lake Mary, FL 32746	407 / 323-2566 Fax: 407 / 381-3370

**INSTRUCTIONS:** Member can call and schedule an appointment with this provider directly without any paperwork being completed.

## **PRIMARY CARE**

Participating Primary Care Physicians can be found on our website at <https://providersearch.fhcp.com/>.

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### **PROVIDERS OR FACILITIES NOT LISTED IN FHCP DIRECTORIES**

This would include all providers and hospitals that are out of the FHCP's network. It also includes supplemental providers not listed in FHCP Provider Directories.

Referrals to Providers who do not participate in FHCP's HMO Network or certain providers and facilities that supplement FHCP's Network require prior authorization by FHCP. Referral to a non-participating or supplemental provider may be considered for approval under the following circumstances:

1. A particular skill or service is not available from FHCP Network Providers
2. A Network Provider is not available or accessible within established availability time frames
3. The Network Provider is not geographically accessible to the member

**INSTRUCTIONS:** Complete the FHCP Referral Form. Attach pertinent documentation to substantiate the request and forward by fax (855 / 442-8398) to FHCP's Central Referrals. The Referral Department will review the request and if approved will forward the referral and clinical information to the provider for scheduling purposes.

**Please include the requested provider's complete name, address and telephone number.**



## **PSYCHIATRY/BEHAVIORAL HEALTH**

Prior authorization is **NOT REQUIRED** by the FHCP's Central Referral Department for these services:

- CBT – Cognitive screening/behavioral therapy
- CISM – Critical Incident Stress Management counseling/treatment
- EMDR – Eye Movement Desensitization and Reprocessing
- PTSD – Post Traumatic Stress Syndromes counseling/treatment

Prior authorization **IS REQUIRED** by the FHCP Central Referral Department for these services:

**NLP – Neuro-linguistic programming**  
**Neuropsychological evaluation**  
**Rapid Trauma Resolution**  
**TMS – Transcranial Magnetic Stimulation**

**INSTRUCTIONS:** Complete the FHCP Referral Form. Attach pertinent documentation to substantiate the request and forward by fax (855 / 442-8398) to FHCP's Central Referrals. The Referral Department will review the request and if approved will forward the referral and clinical information to the provider for scheduling purposes.

Additional Psychiatry/Behavioral Health information on the following page.

**PSYCHIATRY/BEHAVIORAL HEALTH - OUTPATIENT**

Jennifer Vestal, LMHC #069924 Members 5 years of age and older <b>Non-Medicare Members Only</b>	A New Perspective 1209 E 2 <sup>nd</sup> St Sanford, FL 32771	407 / 792-0900 Fax: 321 / 363-4835
Antonio Cubano, M.D. #10Y952 Members 2 years of age and older	Antonio Cubano, M.D. 725 Primera Bv Suite 140 Lake Mary, FL 32746	407 / 732-7266 Fax: 407 / 732-7310
Sharon L Flatow, PhD, LMHC #069473  Members 18 years of age and older <b>Non-Medicare Members Only</b>	251 Maitland Av Altamonte Springs, FL 32701	407 / 260-5666 Fax: 407 260-9790
Michael Grover, LMHC #064821  Members 12 years of age and older <b>Non-Medicare Members Only</b>	Comprehensive Addiction Solutions 283 Cranes Roost Bv Suite 111 Altamonte Springs, FL 32701	407 / 637-8095 Fax: 407 / 215-7472
Adriana Rueda-Barrera, LMHC #044170 Members 16 years of age and older <b>Non-Medicare Members Only</b>  Soni McCarty, LMHC #044925 Members 3 years of age and older <b>Non-Medicare Members Only</b>  Katharine Mendoza, LCSW #070077 Members 18 yers of age and older	The Counseling & Family Wellness Center 1385 W SR 434 Suite 207 Longwood, FL 32750	407 / 461-1978 Fax: 407 / 960-3686  407 / 620-0598 Fax: 407 / 960-3686  407 / 247-5972 Fax: 407 331-8041

**INSTRUCTIONS:** Prior authorization from the FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician’s office or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

Additional Psychiatry/Behavioral Health information on the following page.

**PSYCHIATRY/BEHAVIORAL HEALTH - OUTPATIENT (continued)**

<p>Walter B. Laraway, LMFT #10Q395 Members 6 years of age and older</p> <p>Lynda Ruf, LMHC, LMFT #129946 Sutton Shepherd, LMHC #10S209 Members 13 years of age and older</p> <p><b>Non-Medicare Members Only</b></p>	<p>EMDR Counseling Associates 366 E Graves Av Suite D Orange City, FL 32763</p>	<p>386 / 775-0990 Fax: 386 / 822-5696</p>
<p>Patrick Nave, LMHC, CAP #10Z902 Members 3 years of age and older</p> <p><b>Non-Medicare Members Only</b></p>	<p>Family4Today, Inc. 1349 S International Pkwy Suite 2421 Lake Mary, FL 32746</p> <p>960 E Normandy Bv Deltona, FL 32725</p>	<p>Centralized Phone/Fax Phone: 407 / 952 -8444 Fax: 321 / 249-0222</p>
<p>Abid Mian, M.D. #10Y865 Anne Mian, M.D. #054280</p> <p>Members 18 years of age and older</p>	<p>Florida Psychiatric Associates, LLC 1331 S International Pkwy Suite 1251 Lake Mary, FL 32746</p> <p>2450 Maitland Center Pkwy Suite 202 Maitland, FL 32751</p>	<p>407 / 321 363-0982 Fax: 321 / 363-0983</p> <p>407 / 960-5633 Fax: 407 / 960-5635</p>
<p>Victoria Henry, LMHC #070857 Josette Romain, M.D. #011590 Jessie Sherman, LMHC # 070344 Adly Thebaud, M.D. #104459 Paula Wright, LCSW #058271</p> <p>All ages</p>	<p>Family Psychiatric Services 1403 Medical Plaza Dr Suite 202 Sanford, FL 32771</p> <p>2725 Rebecca Ln Orange City Suite 107 FL 32763</p>	<p>407 / 322-3096 Fax: 407 / 321-5655</p> <p>386 / 775-0736 Fax: 386 / 775-0738</p>
<p>Jeffrey Krotenberg, D.O. #053062 Members 21 years of age and older</p> <p><b>Non-Medicare Members Only</b></p>	<p>Lake Mary Psychiatry &amp; Counseling, LLC 305 Waymont Ct Suite 111 Lake Mary, FL 32746</p>	<p>407 324-0405 Fax: 407 324-0075</p>

**INSTRUCTIONS:** Prior authorization from the FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

Additional Psychiatry/Behavioral Health information on the following page.

**PSYCHIATRY/BEHAVIORAL HEALTH - OUTPATIENT (continued)**

<p>Sonny V. Joseph, M.D. #005115</p> <p>Members 13 years of age and older</p>	<p>9430 Turkey Lake Rd Suite 2014 Orlando, FL 32819</p>	<p>407 / 354-5290 Fax: 407 / 370-3411</p>
<p>Belinda Judge, MA LMHC #10Y994</p> <p>Members 21 years of age and older <b>Non-Medicare Members Only</b></p>	<p>305 Waymont Ct Suite 111 Lake Mary, FL 32746</p>	<p>407 328-7668 Fax: 407 324-0075</p>
<p>Shawn P. Riker LMFT # 063574</p> <p>Members 12 years of age and older <b>Non-Medicare Members Only</b></p>	<p>Life United, LLC 101 Timberlachen Cr Suite 201 Lake Mary, FL 32746</p>	<p>407 / 796-1232 Fax: 407 / 330-5244</p>
<p>Abid Malik, M.D. #10Q819 Robert Molpus, M.D. #10D703 Dennis Platt, M.D. #10H921 Sofia Qadir, M.D. #053354 Marcial Serrano, M.D. #10G038 Gilbert Tamakloe, M.D. #138103 Linda Grant, LMHC #053351 Julie Harper, LCSW #053350</p> <p><b>Non-Medicare Members only</b></p>	<p>Orlando Health Behavioral Group 455 W Warren Av Longwood, FL 32750</p> <p>NOT ACCEPTING NEW PATIENTS AT THIS TIME</p>	<p>Centralized Phone/Fax Phone: 407 / 262-2220 Fax: 407 / 834-5011</p>
<p>Veronica Petkus LMHC #060013</p> <p>Members 6 years of age and older</p>	<p>Veronica Petkus, LLC 418 Treemonte Dr Orange City, FL 32763</p>	<p>386 / 212-3643 Fax: 386 / 822-5596</p>
<p>Bethany Livingston, LMHC #060537 Andrew Pittington, LMHC #045820</p> <p>Members 2 years of age and older <b>Non-Medicare Members only</b></p>	<p>Pittington Counseling Services 142 Lakeview Av Suite 2010 Lake Mary, FL 32746</p>	<p>407 / 330-5060 Fax: 407 / 688-0307</p>

**INSTRUCTIONS:** Prior authorization from the FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

Additional Psychiatry/Behavioral Health information on the following page.

**PSYCHIATRY/BEHAVIORAL HEALTH - OUTPATIENT (continued)**

<p>Bret Althafer, LMHC #041907          Kelly Bowles, LCSW #061337          Jamie Calderon, Psy D #060949          Edda Casnova, MD #041672          Mariel Johnson, LMHC # 062172          Santosh Pillai, D.O. #057511          Carmen Sanz, M.D. #063331          Hilda Vega-Vazquez, M.D. #10F568</p> <p>Members 3 years of age and older</p>	<p>Saafe Behavioral Services, LLC          201 W Plymouth Av Deland FL 32720</p> <p>3993 W First St Sanford, FL 32771</p>	<p>386 / 873-2963          Fax: 386 / 873-2786</p> <p>407 / 732-4272          Fax: 407 / 732-4579</p>
<p>Katharine Usher, LMHC #042803</p> <p><b>Non-Medicare Members only</b>          Members 3 years of age and older</p>	<p>1109 W Euclid Av Deland, FL 32720</p>	<p>386 / 943-9040          Fax: 386 / 943-9937</p>
<p>Nelly Venturini, LMHC #10Z839</p> <p><b>Non-Medicare Members only</b>          Members 16 years of age and older</p>	<p>1325 S International Pkwy Suite 2221 Lake Mary, FL 32746</p>	<p>407 / 491-8260          Fax: 407 330-9195</p>

**INSTRUCTIONS:** Prior authorization from the FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

**PSYCHIATRY/BEHAVIORAL HEALTH - INPATIENT**

AdventHealth – Deland #05059	701 W Plymouth Av Deland, FL	386 / 943-4522
Orlando Health South Seminole Hospital - Behavioral Health Services #00Y120 <b>Non-Medicare Members Only</b>	South Seminole Hospital 555 W SR 434 Longwood, FL 32750	321 / 842-2000

**INSTRUCTIONS:** The requesting provider should instruct the member to present themselves to one of the above facilities for screening. Pre-authorization from the FHCP Referral Department **is not needed** for the initial 24 hour admission. However, the admitting facility must notify FHCP’s Case Management Department **within 1 business day of the admission and provide clinical information for the authorization of continued inpatient care.** FHCP Case Management Department 386 / 676-7187.

## PULMONARY FUNCTION TESTS (PFTs) / SPIROMETRY

Florida Health Care Plans	Guidewell Medical Center 707 Platinum Pt Lake Mary, FL 32746	407 / 878-0910 Fax: 407 / 878-0911
Kurt Bowman, M.D. #10T025 Edward K. Scanlon, M.D. #004629 Travis Smith, M.D. #005345 Radhika Verma, M.D. #117360	Pulmonary Practice Associates 749 Stirling Center Pl Lake Mary, FL 32746  1075 Town Center Dr Orange City, FL 32763  1087 Town Center Dr Orange City, FL 32763	407 / 321-8230 Fax: 407 / 321-0388  386 / 917-0333 Fax: 386 / 917-0335  386 / 917-0333 Fax: 386 / 917-0335
Members 18 years of age and older		

- The FHCP member or requesting provider may call the specialist to schedule an appointment.
- An order or written prescription is needed.
- The office can fax the order, or the member can bring it with them to their appointment.

A basic Spirometry test will include the flow volume loop (FVL) and measure the FEV<sub>1</sub> & FVC. If you need pre-& post bronchodilation, add that to your order/Rx. **Patient to bring inhaler with them if having pre-& post bronchodilation.**

**NO INHALERS OR NEBULIZER TREATMENTS 4 HOURS PRIOR TO APPOINTMENT**

## PULMONARY FUNCTION TESTS (PFTs) with DLCO

Central Florida Regional Hospital #00Y009	1401 W Seminole Bv Sanford, FL 32771	407 / 321-4500
AdventHealth Fish Memorial #00YG34	1055 Saxon Bv Orange City, FL 32763	386 / 917-5428 Fax: 386 / 917-5576
Orlando Health South Seminole Hospital #00Y120 <b>Non-Medicare Members Only</b>	555 W SR 434 Longwood, FL 32750	407 / 767-1200

**INSTRUCTIONS:** Prior authorization from the FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

**NO INHALERS OR NEBULIZER TREATMENTS 4 HOURS PRIOR TO APPOINTMENT.**

**PULMONARY REHABILITATION**

Central Florida Regional Hospital #00Y009	1401 W Seminole Bv Sandford, FL 32771	407 / 321-4500
AdventHealth Fish Memorial #00YG34	1055 Saxon Bv Orange City, FL 32763	386 / 851-5125 Fax: 386 / 917-5167

**INSTRUCTIONS:** Complete the FHCP Referral Form. Attach pertinent documentation to substantiate the request and forward by fax 855 / 442-8398 to FHCP’s Central Referrals at the Holly Hill facility. The Referral Department will review the request and if approved will forward the referral and clinical information to the provider for scheduling purposes.



## PULMONOLOGY

<p>Karuna Ahuja, M.D. #111202 Patients 18 years and older Patient to bring films</p>	<p>Central Florida Cardio Pulmonary Center 759 Harley Strickland Bv Orange City, FL 32763</p> <p>1319 S International Pkwy Suite 1171 Lake Mary, FL 32746</p>	<p>386 / 456-0300 Fax: 386 / 456-0303</p> <p>407 / 268-3660 Fax: Same as Orange City</p>
<p>Antonio Rodriguez, M.D. #005999</p> <p><b>Non-Medicare Members Only</b></p>	<p>Orlando Health Pulmonology 515 W SR 434 Suite 203 Longwood, FL 32750</p> <p>1000 W Broadway St Suite 105-A Oviedo, FL 32765</p>	<p>407 / 265-7775 Fax: 407 / 265-2266</p> <p>407 / 265-7775 Fax: 407 / 265-2266</p>
<p>Arianne Bennett-Venner, M.D. #067251 Kurt Bowman, M.D. 10T025 Kristal Carthan, M.D. #046536 Ashraf Luqman, M.D. #048513 E. Kevin Scanlon, M.D. #004629 P. Travis Smith, M.D. #005345 Radhika Verma, M.D. #117360</p> <p>Patient to bring films Members 18 years of age and older</p>	<p>Pulmonary Practice Associates 749 Stirling Center Pl Lake Mary, FL 32746</p> <p>1075 Town Center Dr Orange City, FL 32763</p> <p>1087 Town Center Dr Orange City, FL 32763</p>	<p>407 / 321-8230 Fax: 407 / 321-0388</p> <p>386 / 917-0333 Fax: 386 / 917-0335</p> <p>386 / 917-0333 Fax: 386 / 917-0335</p>
<p>Shirish Kirtane, M.D. #002314 Members 18 years of age and older</p>	<p>Kirtane Associates, M.D., P.A. 210 N Westmonte Dr Altamonte Springs, FL 32714</p>	<p>407 / 788-7844 Fax: 407 / 682-6071</p>

**INSTRUCTIONS:** Prior authorization from the FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

## **PULMONOLOGY- PEDIATRIC**

**INSTRUCTIONS:** All pediatric subspecialties require Prior Authorization.

Please contact the FHCP referral department 800 /352-9824 (Ext. 3230) for assistance in securing in-network Pediatric sub-specialty care.

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### **REPORTABLE DISEASES/CONDITIONS**

Seminole County Health Department 8:00 am to 5:00 pm		407 / 665-3266 Fax: 407 / 665-3214
STD – SEMINOLE COUNTY		407 665-3291 Fax: 407 / 665-3276
TB – SEMINOLE COUNTY		407 665-3243 No Fax
Seminole County Health Department After Hours	Please follow instructions on message.	407 / 665-3266 No Fax

The Animal Incident Reporting Form should be filled out by the reporter (staff member) and not the victim.

An animal bite report must be submitted before the rabies series can be started. The report form needed for this is located on [www.fhcp.com](http://www.fhcp.com), PROVIDERS-FORMS

Prior authorization from the FHCP Central Referrals is not needed.

For a list of Reportable Diseases/Conditions in Florida visit:

[http://www.floridahealth.gov/diseases-and-conditions/disease-reporting-and-management/documents/reportable\\_diseases/documents/Reportable\\_Diseases\\_List\\_Practitioners.pdf](http://www.floridahealth.gov/diseases-and-conditions/disease-reporting-and-management/documents/reportable_diseases/documents/Reportable_Diseases_List_Practitioners.pdf)

Forms needed for reporting diseases and conditions to the State of Florida can be found on [www.fhcp.com](http://www.fhcp.com), PROVIDERS-FORMS

ADDITIONAL INFORMATION ON REPORTABLE DISEASES IS PROVIDED IN CHAPTER 10 OF THE FHCP PROVIDER HANDBOOK.

<http://www.fhcp.com/providers/services/provider-handbook>

## **RHEUMATOLOGY**

Shikka Mehta, M.D. #075035  Members 18 years of age and older	Central Florida Rheumatology Consultants, LLC 1319 S International Pkwy Suite 1171 Lake Mary, FL 32746  759 Harley Strickland Bv Orange City, FL 32763	407 / 268-3660 Fax: 386 / 202-2096  386 /456-0300 Fax: 386 / 202-2096
Jeffrey J. Elston, M.D. #008209 Members 17 years of age and older	616 E Altamonte Dr Suite 203 Altamonte Springs, FL 32701	407 / 265-1109 Fax: 407 / 265-1514
Sanjiv Kapil, M.D. #010533  Members 18 years of age and older	Florida Arthritis Center 147 Parliament Lp Suite 1005 Lake Mary, Fl. 32746  75 Fox Ridge Ct Suite G DeBary, FL 32713  All appointments will be made through the Lake Mary office	407 / 688-9446 Fax: 407 / 688-9448

**INSTRUCTIONS:** Prior authorization from the FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

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## **SKILLED NURSING FACILITIES**

Healthcare & Rehab of Sanford	950 Mellonville Av Sanford, FL 32771	407 / 322-8566 Fax: 407 / 322-0121
Longwood Health Care Center	1520 S Grant St Longwood, FL 32750	407 / 339-9200 Fax: 407 / 339-5032

**INSTRUCTIONS:** Hospital in-patient will be placed through Florida Health Care Plan Case Management Department at 386 / 676-7187. Florida Health Care Plans offers no custodial coverage. Any questions regarding member being placed from home or clarification of skilled vs. custodial, please contact Case Management Department at 386 / 676-7187.

**Admissions to skilled level of care require prior authorization through the FHCP Case Management 800 / 352-9824, Ext. 7187.**

## **SLEEP DISORDER PROVIDERS**

Karuna Ahuja, M.D. #111202 Members 18 years of age and older	1319 S International Pkwy Suite 1171 Lake Mary, FL 32746	407 / 268-3660 Fax: 407 / 936-1601
Comprehensive Sleep Disorder Center #10J125 Members 3 years of age and older	598 Northlake Bv Suite 1040, Altamonte Springs, FL 32701	407 / 834-1023 Fax: 407 / 834-6515
Ramon Echague-Coleman, M.D #053383 Antonio Rodriguez, M.D. #005999  <b>Non-Medicare Members Only</b>	Orlando Health Pulmonology 515 W SR 434 Suite 203 Longwood, FL 32750  1000 W Broadway St Suite 105-A Oviedo, FL 32765	407 / 265-7775 Fax: 407 / 265-2266  407 / 265-7775 Fax: 407 / 265-2266
Kurt Bowman, M.D. #10T025 Kristal Carthan, M.D. #046536 Kevin Scanlon, M.D. #004629 P. Travis Smith, M.D. #005345 Radhika Verma, M.D. #117360 Members 18 years and older	Pulmonary Practice Associates 749 Stirling Center Pl Lake Mary, FL 32746  1087 Town Center Dr Orange City, FL 32763	407 / 321-8230 Fax: 407 / 321-0388  386 / 917-0333 Fax: 386 / 917-0335
Orlando Health South Seminole Hospital #00Y120 <b>Non-Medicare Members Only</b>	555 W SR 434 Longwood, FL 32750	407 / 767-1200

**INSTRUCTIONS:** Prior authorization from the FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

## **SLEEP DISORDER PROVIDER – HOME STUDIES**

Comprehensive Sleep Disorder Center #10J125	598 Northlake Bv Suite 1040, Altamonte Springs, FL 32701	407 / 834-1023 Fax: 407 / 834-6515
Ramon Echague-Coleman, M.D #053383 Antonio Rodriguez, M.D. #005999  <b>Non-Medicare Members Only</b>	Orlando Health Pulmonology 515 W SR 434 Suite 203 Longwood, FL 32750  1000 W Broadway St. Suite 105-A Oviedo, FL 32765	407 / 265-7775 Fax: 407 /265-2266  407 / 265-7775 Fax: 407 / 265-2266

**INSTRUCTIONS:** Prior authorization from the FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

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## **SLEEP DISORDER PROVIDER – PEDIATRIC**

**INSTRUCTIONS:** Complete the FHCP Referral Form. Attach pertinent documentation to substantiate the request and forward by fax 855 / 442-8398 to FHCP's Central Referrals at the Holly Hill facility. The Referral Department will review the request and if approved will forward the referral and clinical information to the provider for scheduling purposes.

**SUBSTANCE ABUSE / DETOXIFICATION & INPATIENT CARE**

Blackberry Recovery Center #049981 18 years of age and older  Members 18 years of age and older <b>Non-Medicare members only</b>	81 Beehive Circle Dr St. Cloud, FL 34769	855-973-7333 Fax: 407 / 593-2754
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**INSTRUCTIONS:** The requesting provider should instruct the member to present themselves to the above facility for screening. Pre-authorization from the FHCP Referral Department **is not needed** for the initial 24 hour detox admission. However, the admitting facility must notify FHCP's Case Management Department **within 1 business day of the admission and provide clinical information for the authorization of continued inpatient care.** FHCP Case Management Department 386 / 676-7187.

## SUBSTANCE ABUSE / INTENSIVE OUTPATIENT PROGRAMS

Blackberry Recovery Center #049981  Members 18 years of age and older <b>Non-Medicare Members Only</b>	81 Beehive Circle Dr St. Cloud, FL 34769	855 / 973-7333 Fax: 407 / 593-2754
My Freedom Quest, Inc #068865  Members 12 years of age and older <b>Non-Medicare Members Only</b>	2989 W SR 434 Suite 100 Longwood, FL 32779	407 / 786-1913 Fax: 407 / 960-2636
Pathfinder Advocacy Center  Members 12 years of age and older <b>Non-Medicare Members Only</b>	2583 S Volusia Av Suite 200 Orange City, FL 32763	386 / 960-7830 Fax: 386 / 960-7833
Sojourners Recovery and Wellness Center, LLC  Members 13 years of age and older <b>Non-Medicare Members Only</b>	1349 S International Pkwy Suite 2421 Lake Mary, FL 32746  58 N Charles Richard Beall Blv Suite C Debary, FL 32713	407 / 952-8444 Fax: 321 / 249-0222

**INSTRUCTIONS:** Complete the FHCP Referral Form. Attach pertinent documentation to substantiate the request and forward by fax 855 / 442-8398 to FHCP's Central Referrals. The Referral Department will review the request and if approved will forward the referral and clinical information to the provider for scheduling purposes.

INTENSIVE OUTPATIENT PROGRAMS (IOP's) are one of the highest levels of care in an outpatient setting.

## **SUBSTANCE ABUSE / RESIDENTIAL**

Blackberry Recovery Center #049981 Members 18 years of age and older <b>Non-Medicare Members Only</b>	81 Beehive Circle Dr St Cloud, FL 34769	855 / 973-7333 Fax: 407 / 593-2754
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**INSTRUCTIONS:** Complete the FHCP Referral Form. Attach pertinent documentation to substantiate the request and forward by fax 855 / 442-8398 to FHCP's Central Referrals. The Referral Department will review the request and if approved will forward the referral and clinical information to the provider for scheduling purposes.

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## **SURGERY-CARDIOTHORACIC**

Alberto Maldonado, M.D. #066901 All ages	305 N Mangoustine Ave Suite 100 Sanford, FL 32771	407 / 833-7505 Fax: 833-7509
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**INSTRUCTIONS:** Prior authorization from the FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.



## **SURGERY-CARDIOVASCULAR**

Kevin Accola, M.D.# 011842 Clay Burnett, M.D. #046516 Jorge Suarez-Cavelier, M.D. #011839 Tomas Martin, M.D. #047866 George Palmer III, M.D. #003244  Members 19 years and older	Cardiovascular Surgeons, P.A. 217 Hillcrest St Orlando, FL 32801	407 / 425-1566 Fax: 407 / 422-0166
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**INSTRUCTIONS:** Prior authorization from the FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

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## **SURGERY-COLON/GENERAL**

Dennis Diaz, M.D. #10Q154 Joan Iacobeli, M.D. #10S540 Jeremy Steinbaum, M.D. #006391 Nathaniel Walsh, M.D. #073916	North Orlando Surgical Group, Inc 2864 Wellness Av Suite 200 Orange City, FL 32763  917 Rinehart Rd Suite 2031 Lake Mary, FL 32746	386 / 775-0333 Fax: 386 / 775-0427  407 / 790-9800 Fax: 386 / 775-0427
Jessica M. Gielow, D.O. #061871 Jon D. Wiese, M.D. #051539  <b>Non-Medicare Members Only</b>	South Seminole Surgical Group 521 W SR 434 Suite 301 Longwood, FL 32750	407 / 767-5808 Fax: 407 / 767-5892

**INSTRUCTIONS:** Prior authorization from the FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

## SURGERY-GENERAL

<p>Dennis Diaz, M.D. #10Q154          Joan Iacobelli, M.D. #10S540          Jeremy Steinbaum, M.D. #006391          Nathaniel Walsh, M.D. #073916</p> <p>All ages</p>	<p>North Orlando Surgical Group, Inc.          2864 Wellness Av Suite 200 Orange City, FL 32763</p> <p>917 Rinehart Rd Suite 2031, Lake Mary, FL 32746</p>	<p>386 / 775-0333          Fax: 386 / 775-0427</p> <p>407 / 790-9800          Fax: 386 / 775-0427</p>
<p>Joel Sebastien, M.D. #006578</p>	<p>Guidewell Medical Center          707 Platinum Pt Lake Mary, FL 32746</p>	<p>386 / 238-3295          Fax: 386 / 238-3273</p>
<p>Jessica M. Gielow, D.O. #061871          Jon D. Wiese, M.D. #051539</p> <p><b>Non-Medicare Members Only</b></p>	<p>South Seminole Surgical Group          521 W SR 434 Suite 301 Longwood, FL 32750</p>	<p>407 / 767-5808          Fax: 407 / 767-5892</p>

**INSTRUCTIONS:** Prior authorization from the FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

## **SURGERY-HAND**

Juan Castaneda, D.O. #011373 Members 6 years of age and older	Hand & Upper Extremity Surgery of Daytona Beach 1241 S Ridgewood Av Daytona Beach, FL 32114	386 / 322-6882 Fax: 386 / 322-6848
Brett Lewellyn, M.D. #044832 Non-Medicare Members Only Members 18 years of age and older.	Orlando Health Orthopedic Institute Orthopedic and Sports Medicine Group  515 W SR 434 Suite 434 Longwood, FL 32750	407 / 649-6878 Fax: 321 / 843-2172
Vikram P. Mehta, M.D. #10T077 All ages accepted	Vikram P. Mehta, M.D., P.A. 4106 W Lake Mary Bv Suite 224 Lake Mary, FL 32746	407 / 333-4548 Fax: 407 / 333-1797

**INSTRUCTIONS:** Prior authorization from the FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

## SURGERY-NEURO

<p>Rafael Allende, M.D. #06558</p> <p>All ages</p>	<p>The Neurohealth Sciences Center, LLC                  200 N Mangoustine Av Sanford, FL 32771                  305 N Mangoustine Av Sanford, FL 32771</p>	<p>407 / 833-7505                  Fax: 407 / 833-7509</p>
<p>Matthew Burry, M.D. #055201</p> <p>All ages</p>	<p>Osceola Surgical Associates                  8400 Red Bug Lake Rd Suite 1010, Oviedo, FL 32765</p>	<p>407 / 890-4990                  Fax: 407 / 365-7053</p>
<p>Raul A. Rodas, D. O. #139691</p> <p>Members 18 years of age and older</p>	<p>The NeuroHealth Center, LLC                  755 Stirling Center Pl Lake Mary, FL 32746</p> <p>Per the request of Dr. Rodas, you may call his cell phone at                  386 / 334-2524 to schedule an appointment. If needed, Dr.                  Rodas will evaluate the needs of the patient.</p>	<p>407 / 878-3704                  Fax: 407 / 878-3705</p>
<p>Marshall C. Cress, M.D. #054856                  Jacques N. Farkas, M.D. #053815                  Cory J. Hartman, M.D. #065872                  Robert A. Hirschl, M.D. #054858                  Mayur Jayarao, M.D. #066459                  Virgilio Matheus, M.D. #067573                  Scott H. Meyer, M.D. #059953                  Jay A. Vachhani, M.D. #065873</p> <p>Members 18 years of age and older  <b>Non-Medicare Members Only</b></p>	<p>Orlando Health Physicians Neurosurgery Group                  521 W SR 434 Suite 301 Longwood, FL 32750</p>	<p>Centralized Phone/Fax                  Phone: 321 / 841-7550                  Fax: 321 / 841-8185</p>

**INSTRUCTIONS:** Prior authorization from the FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

## SURGERY-ORTHOPAEDICS

<p>Kathryn Crum, M.D. #067773 Brian Leung, M.D. #057939</p>	<p>Central Florida Bone and Joint Institute  707 Platinum Point Suite 102 Lake Mary, FL 32746  1639 N Volusia Av Suite B Orange City, FL 32763</p>	<p>386 / 775-2012 Fax: 386 / 775-2013</p>
<p>Thomas Brodrick, M.D. #004328 Mark Hollman, M.D. #000050 Royce Hood, M.D. #000039 Stephane Lavoie, M.D. #000132 Stephen M. Reed, M.D. #001954 Brandon M. Steen, M.D. #043372 Benjamin G. Thomasson, D.O. #048347 Nathan J. Turnbull, M.D. #049624  All ages *Under age 14-case by case *</p>	<p>Florida Orthopaedic Associates, P.A. 740 W Plymouth Av DeLand, FL 32720  1053 Medical Center Dr Suite 101 Orange City, FL 32763  1337 S International Pkwy Suite 1341 Lake Mary, FL 32746</p>	<p>386 / 734-9122 Fax: 386 / 774-2545  386 / 774-2500 Fax: 386 / 774-2545  407 / 333-4507 Fax: 407 / 333-4576</p>
<p>Ronald Hudanich, D.O. #011041 George Haidukewych, M.D. #10W673 Bruce Thomas II, M.D. #072294 Stanley Kupiszewski, M.D. #10M663 Joshua Langford, M.D. #10I268 Mark Munro, M.D. #142510 Robert Murrah, M.D. #121022 James Ryan IV, M.D. #003618 Members 18 years of age and older Non-Medicare Members Only Ayman Daouk, M.D. #10Y974  <b>Non-Medicare Members Only</b></p>	<p>Orlando Health Orthopedic Institute Orthopedic and Sports Medicine Group  725 Rodel Cv Lake Mary, FL 32746  515 W SR 434 Suite 310 Longwood, FL 32750  7404 Red Bug Lake Rd. Oviedo, FL 32765</p>	<p>407 / 878-4720 Fax: 407 / 878-4732  407 / 649-6878 Fax: 321 / 843-2172  407 / 977-4130 Fax: 407 / 977-4139</p>

Additional Surgery-Orthopaedics information on the following page.

## **SURGERY-ORTHOPAEDICS (continued)**

### **SEE PHYSICAL MEDICINE AND REHABILITATION SERVICES FOR ADDITIONAL BACK PAIN PROVIDERS**

Prior authorization from the FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

## **SURGERY-PLASTIC**

Saulius Jankauskas, M.D. #001309  12 years and over	521 W SR 434 Suite 106 Longwood, FL 32750	407 / 834-5255 Fax: 407 / 834-5364
Jessica M. Gielow, D.O. #016871 Jon D. Wiese, M.D. #051539  <b>Non-Medicare Members Only</b>	South Seminole Surgical Group 521 W SR 434 Suite 301 Longwood, FL 32750	407 / 767-5808 Fax: 407 / 767-5892
James T. Shoukas, M.D. #10N064	934 Williston Park Pt Suite 1028 Lake Mary, FL 32746	407 / 333-2518 Fax: 407 / 333-2521

**INSTRUCTIONS:** Complete the FHCP Referral Form. Attach pertinent documentation to substantiate the request and forward by fax (855 / 442-8398) to FHCP's Central Referrals. The Referral Department will review the request and if approved will forward the referral and clinical information to the provider for scheduling purposes.

## **SURGERY-THORACIC**

<p>Jeremy Steinbaum, M.D. #006391 Nathaniel Walsh, M.D. #073916</p> <p>All ages</p>	<p>North Orlando Surgical Group, Inc. 2864 Wellness Av Suite 200 Orange City, FL 32763</p> <p>917 Rinehart Rd Suite 2031 Lake Mary, FL 32746</p>	<p>386 / 775-0333 Fax: 386 / 775-0427</p> <p>407 / 790-9800 Fax: 386 / 775-0427</p>
<p>Kevin Accola, M.D.# 011842 Clay Burnett, M.D. #046516 Jorge Suarez-Cavelier, M.D. #011839 Tomas Martin, M.D. #047866 George Palmer III, M.D. #003244</p> <p>Members 19 years and older</p>	<p>Cardiovascular Surgeons, P.A. 217 Hillcrest St Orlando, FL 32801</p>	<p>407 / 425-1566 Fax: 407 / 422-0166</p>

**INSTRUCTIONS:** Prior authorization from the FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

## **SURGERY–VASCULAR**

<p>Kevin Claudeanos, M.D. #063703 Richard Teed, M.D. #063705 Jon Wesley, M.D. #062317</p> <p>Members 18 years of age and older</p>	<p>Florida Health Network 7560 Red Bug Lake Rd Ste 2024,Oviedo, FL 32765</p>	<p>407 / 648-4323 Fax: 407 / 839-1493</p>
<p>Christopher Meyers, M.D. #074085</p> <p>Members 16 years of age and older</p>	<p>Florida Vein Care Specialists, LLC 201 N Lakemont Av Suite 700 Winter Park, FL 32792</p> <p>75 Fox Ridge Ct Suite D Debarry, FL 32713</p>	<p>Centralized Phone/Fax 321 /252-0327 Fax: 321 /215-7085</p>
<p>George Adcock, M.D. #005311 Robert Winter, M.D. #004708</p> <p>Members 18 years of age and older</p>	<p>Florida Vascular Consultants 125 Waymont Ct Suite 111 Lake Mary, FL 32746</p>	<p>407 / 539-2100 Fax: 407 / 539-1472</p>
<p>Joan Iacobelli, M.D. #10S540 Jeremy Steinbaum, M.D. #006391 Nathaniel Walsh, M.D. #073916</p> <p>All ages</p>	<p>North Orlando Surgical Group, Inc. 2864 Wellness Av Suite 200 Orange City, FL 32763</p> <p>917 Rinehart Rd Suite 2031 Lake Mary, FL 32746</p>	<p>386 / 775-0333 Fax: 386 / 775-0427</p> <p>407 / 790-9800 Fax: 386 / 775-0427</p>

**INSTRUCTIONS:** Prior authorization from the FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician’s office or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.



## **SURGICAL FACILITIES**

Alliance Surgical Center, LLC #10P538	917 Rinehart Rd Suite 1001 Lake Mary, FL 32746	407 / 708-5383 Fax: 407 / 708-5390
Blue Springs Surgery Center #10G603	1053 Medical Center Dr Suite 201 Orange City, FL 32763	386 / 878-8080 Fax: 386 / 878-8081
Central Florida Regional Hospital #00Y009	1401 W Seminole Bv Sanford, FL 32771	407 / 321-4500
AdventHealth Fish Memorial #00YG34	1055 Saxon Bv Orange City, FL 32763	386 / 851-5000
Lake Mary Surgery Center, LLC #037262	460 St Charles Ct Lake Mary, FL 32746	407 / 585-0263 Fax: 407 / 585-0264
Palm Endoscopy Center #052229	623 Maitland Av Suite 1100 Altamonte Springs, FL 32701	407 / 219-9510 Fax: 407 / 478-0877

**INSTRUCTIONS:** You should schedule the surgery with the hospital/surgery center, make arrangements for pre-op as needed and notify the member. The requesting surgeon should then complete the FHCP Surgical & Special Procedure Form. Fax the form to the FHCP's Central Referral Department at 877 659-3427. The Central Referrals Department will review the request. The surgeon will be notified only if the surgery is not approved.

If available, patients may have their pre-op testing (Labs, Chest x-ray & EKG) at the facility where the surgery is scheduled.

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## **TERTIARY CARE CENTERS**

**INSTRUCTIONS:** Complete the FHCP Referral Form. Attach pertinent documentation to substantiate the request and forward by fax (855 / 442-8398) to FHCP's Central Referrals at the Holly Hill facility. The Referral Department will review the request and if approved will forward the referral and clinical information to the provider for scheduling purposes.

## **TRANSPLANTS**

**INSTRUCTIONS:** All Transplants, as well as a second transplant opinion, require prior authorization by FHCP. Complete a FHCP Referral Form; fax the form along with all clinical documentation to the FHCP Central Referral Department at 386 / 238-3253 or 855 / 442-8398. The Referral Department will review the request and notify you of their decision. Requests for Bone Marrow Transplants should indicate if the request is for an Allogenic or an Autologous transplant. You will be notified of the decision.

**\*\* Please do not make any arrangements for this service without prior authorization\*\***

## ULTRASOUND TESTING

**ALL BREAST ULTRASOUNDS, REQUESTED AFTER A MAMMOGRAM, ARE TO BE DONE AT THE FACILITY WHERE THE MAMMOGRAM WAS PERFORMED.**

Florida Health Care Plan (N)	Guidewell Medical Center 707 Platinum Point Pl Lake Mary, FL 32746  General, Vascular and GYN Appointments Preferred.	Centralized Phone/Fax Phone: 386 /238-3270 X 3303 Fax: 386 / 238-3256
Central Florida Regional Hospital #00Y009 (H)	1401 W Seminole Bv Sanford, FL 32771	407 / 321-4500
Cyrus Diagnostic Imaging, Inc. #109138 (N)	165 Waymont Ct Lake Mary, FL 32746 Patients Screened For Mobility	407 / 321-3012 Fax: 407 / 321-9006
Orlando Diagnostic Center #039056 (N)	450 W SR 434 Suite 102 Longwood, FL 32750	321 / 207-0200 Fax: 407 / 262-0924
Orlando Health Imaging Centers (N) Altamonte #059882  Sanford # 060035 <b>Non-Medicare Members Only</b>	398 E Altamonte Dr Altamonte Springs, FL 32701  303 W First St Sanford, FL 32771	Phone: 407 / 331-9355 Fax: 407 / 331-9481
Oviedo Medical Center #061457 (H)	8300 Red Bug Lake Rd. Oviedo, FL 32765	407 / 890-2273

**(H) - Outpatient Hospital Department/Facility**

**(N) - Outpatient Non-Hospital Facility**

**Out of Pocket costs may vary depending on location or benefit plan**

**INSTRUCTIONS:** Prior authorization from the FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office or the member can call after the order has been received by the specialty office. The specialty office will advise of their scheduling protocol.

Additional Ultrasound Testing information on the following page.

**ULTRASOUND TESTING continued**

SimonMed Imaging Florida, LLC. #042277 (N)	277 Douglas Av Suite 1014 Altamonte Springs, FL 32714  917 Rinehart Rd Lake Mary, FL 32746  225 W SR 434 Suite 104 Longwood, FL 32750  7424 Red Bug Lake Rd Oviedo, FL 32765	Centralized Phone/Fax Phone: 407 / 788-2888 Fax: 407 / 682-0746
Orlando Health South Seminole Hospital (H)# 00Y120 <b>Non-Medicare Members Only</b>	555 W SR 434 Longwood, FL 32750	407 / 767-1200

**(H) - Outpatient Hospital Department/Facility**

**(N) - Outpatient Non-Hospital Facility**

**Out of Pocket costs may vary depending on location or benefit plan**

**INSTRUCTIONS:** Prior authorization from the FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office or the member can call after the order has been received by the specialty office. The specialty office will advise of their scheduling protocol.

## URGENT CARE FACILITIES

Central Florida Pediatric Urgent Care Members 0 – 21 years of age <b>Non-Medicare Members Only</b>	425 Hunt Club Bv Suite 1001 Apopka, FL 32703 Monday – Friday 5:00pm to 12:00am Saturday & Sunday 12:00pm – 12:00am	407 / 865-6564 Fax: 407 865-6266
Express Care Clinic, LLC.	2650 W SR 434 Longwood, FL 32779 <b>After hours care only</b> Monday -- 7:00am to 7:00pm Tuesday -- Thursday 9:00am to 6:00pm Friday -- 8:00am to 7:00pm Saturday & Sunday 9:00am to 6:00pm	407 / 475-3366 Fax: 407 / 475-3367
Heathrow Urgent Care	1125 Town Park Av Suite 1011 Lake Mary, FL 32746 <b>After hours care only</b> Monday -- Friday 9:00am to 7:00pm Saturday & Sunday 9:00am to 3:00pm	407 / 804-9494 Fax: 407 / 804-9443
Paramount Urgent Care	1984 Alafaya Tr Suite 1002 Oviedo, FL 32763 <b>After hours care only</b> Monday – Friday 8:00am – 8:00pm Saturday & Sunday 8:00am – 8:00pm	407 / 542-0346 Fax: 407 / 542-0349
Urgent Care of Longwood	450 W SR 434 Longwood, FL 32750 <b>After hours care only</b> Monday -- Friday 8:30am to 7:00pm Saturday 9:00am to 2:00pm, Sunday Noon to 5:00pm	407 / 212-3000 Fax: 407 / 212-3001

**INSTRUCTIONS:** Members will be charged the appropriate co-payment as listed in the co-payment section of the FHCP Member Handbook. FHCP urgent care facilities can be used after hours and when the member’s primary care physician is unavailable for those medical services required to prevent a serious deterioration of a member’s health that results from an unforeseen illness or injury.

## UROLOGY

<p>Anthony Cantwell, M.D. #000599          Jeffrey, Dan M.D. #010952          Martin Dineen, M.D. #003540          Howard Epstein, M.D. #001664          Evan M. Fynes, M.D. #043681          Michael Grable, M.D. #001811          Samuel Lawindy, M.D. #057351          Mathew Merrell, M.D. #009320          John Pearson, M.D. #066327          Michael Pirkowski, M.D. #011557          Terrance Regan, M.D. #001842          Arash Rafiei, M.D. #049271          Stephen Weiss, M.D. #000126          Robert Youngman, M.D. #000347</p> <p>Members 16 years of age and older</p>	<p>Advanced Urology Institute, LLC</p> <p>917 Rinehart Rd Suite 2031 Lake Mary, FL 32746</p> <p>685 Peachwood Dr Suite 1 DeLand, FL 32720</p> <p>2583 S Volusia Av Suite 300/400 Orange City FL 32763</p>	<p>386 / 774-2121          Fax: 386 / 774-5505</p> <p>386 / 736-3463          Fax: 386 / 736-3492</p> <p>386 / 774-2121          Fax: 386 / 774-5505</p>
<p>Michael Friedman, M.D. #003824          Charles Witten, M.D. #004760</p> <p>Members 16 years of age and older</p>	<p>Central Florida Urology Associates          4106 W Lake Mary Bv Suite 205 Lake Mary, FL 32746</p>	<p>407 / 332-7700          Fax: 407 / 332-9749</p>
<p>Ravidra R. Jahagirdar, M.D. #004011</p> <p>Members 18 years and older</p>	<p>Associates in Urology of Central Florida          101 N 8<sup>th</sup> St Suite 1001 Lake Mary, FL 32746</p>	<p>407 / 330-1100          Fax: 407 / 321-8820</p>
<p>Abraham Woods III, M.D. #115555</p>	<p>Center for Urology          106 Boston Av Suite 103 Altamonte Springs, FL 32701</p>	<p>407 / 830-4777          Fax: 407 / 830-4762</p>

**INSTRUCTIONS:** Prior authorization from the FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

**Patient must bring any pertinent radiology films with them to their appointment.**

Additional Urology information on the following page.

## **UROLOGY (continued)**

Adam J, Gerber, M.D. #059738 Gary A. Kalser, M.D. #064777 Jason E. Lemoine, M.D. #061788 Javier Miller, M.D. #061795 Jeffrey R. Thill, M.D. #061624  <b>Non-Medicare Members Only</b>	Orlando Health Urology 1000 W Broadway St Oviedo, FL 32765  1410 W Broadway St Suite 105 Oviedo, FL 32765	Centralized Phone/Fax Phone : 877 / 876-3627 Fax : 321 / 843-4101
Marvin Young, M.D. #10F825	Urology Wellness Center at Lake Mary 1071 S Sun Dr Suite 1003 Lake Mary, FL 32746	407 / 302-2620 Fax: 407 / 302-2690

**INSTRUCTIONS:** Prior authorization from the FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

**Patient must bring any pertinent radiology films with them to their appointment.**

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## **VACUUM ASSISTED CLOSURE DEVICES**

Please refer to the **Wound Care** section for instructions on ordering this item.

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## **VARICOSE VEIN TREATMENT**

George Adcock, M.D. #005311 Robert Winter, M.D. #004708 Members 18 years of age and older	Florida Vascular Consultants 125 Waymont Ct Suite 111 Lake Mary, FL 32746	407 / 539-2100 Fax: 407 / 539-1472
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**INSTRUCTIONS:** Complete the FHCP Referral Form. Attach pertinent documentation to substantiate the request and forward by fax (855 / 442-8398) to FHCP's Central Referrals at the Holly Hill facility. The Referral Department will review the request and if approved will forward the referral and clinical information to the provider for scheduling purposes.

## VNG TESTING

Robert P. Collette, M.D. #003831 All ages accepted	763 Harley Strickland Bv Orange City, FL 32763	386 / 775-4467 Fax: 386 / 775-8679
Daniel Rothbaum, M.D. #011652 Devang Shah, M.D. #006370 All ages accepted	Atlantic Ear, Nose & Throat, P.A. 963 Town Center Dr Suite 100 Orange City, FL 32763	386 / 774-9880 Fax: 386 / 774-2398

**INSTRUCTIONS:** Prior authorization from the FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.



## WEIGHT MANAGEMENT PROGRAMS

<p>Melissa Baumann, MS, RD, CDE          Cara Karner, MS, RD, LD, CDE          Catherine Robinson, MS, RD, LD, CDE</p> <p>All ages</p>	<p>FHCP Center          330 N Clyde Morris Bv Daytona Beach, FL 32114 – Main Office</p> <p>Classes available at various locations or on an individual basis depending on the need including FHCP Facilities in Orange City and Lake Mary.</p>	<p>386 / 676-7133 or          1 / 877 / 229-4518          Fax: 386 / 238-3228</p>
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**INSTRUCTIONS:** Prior authorization from the FHCP Central Referrals is not needed. The requesting provider will send a Task through EHR or complete a referral for Diabetes Education or Nutritional Counseling (Form # 17-105/1/09RX 06-606-04/Rev. 10-10-11) to the Department. Appointments can be made by the physician’s office or the member can call after the order has been received by the specialty office. The Department will advise you of their scheduling protocol. Always document ICD-10 code for service requested.

FHCP contracted providers can complete a Referral for Diabetes Education or Nutritional Counseling and send by courier to FHCP Health Education Department in Daytona Beach or fax to 386 / 226-4519.

FHCP members may call directly to the Diabetes/Health Education Department in Daytona Beach to reserve their seating. Please call 386 / 676-7133 or 877 / 229-4518, Monday through Friday between 9:00 am – 5:00 pm.

FHCP staff physicians can generate an order in the EHR system.

Program is open to FHCP members 18 years and older with a BMI of 30 or above who has been a member for at least 6 months. The Member may self-refer or the Provider can direct them to the Halifax Fitness Center by calling the number listed above and asking to speak with a dietician.

For information on the Bariatric Program, call 386 / 254-4223.

## **WOUND CARE**

Orlando Health South Seminole Hospital #00Y120 <b>Non-Medicare Members Only</b>	555 W SR 434 Longwood, FL 32750	407 / 767-5843 Fax: 407 /767-5832
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**INSTRUCTIONS:** Complete the FHCP Referral Form. Attach pertinent documentation to substantiate the request and forward by fax (855 / 442-8398) to FHCP's Central Referrals at the Holly Hill facility. The Referral Department will review the request and if approved will forward the referral and clinical information to the provider for scheduling purposes.

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## **HYPERBARIC OXYGEN THERAPY (HBO) AND VACUUM ASSISTED CLOSURE DEVICES**

**INSTRUCTIONS:** Complete the FHCP Referral Form. Attach pertinent documentation to substantiate the request and forward by fax (855 / 442-8398) to FHCP's Central Referrals at the Holly Hill facility. The Referral Department will review the request and if approved will forward the referral and clinical information to the provider for scheduling purposes.

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## **X-RAYS (PLAIN FILMS)**

Florida Health Care Plan (N)	Guidewell Medical Center 707 Platinum Point Pl Lake Mary, FL 32746  Appointments preferred, walk-ins accepted when schedule permits. Patients 600 pounds and under	407 / 878-0910 Ext. 5
Florida Health Care Plan (N) Patients 485 lbs. & under  STAT READINGS AVAILABLE	FHCP Center 2777 Enterprise Rd Orange City, FL 32763  Appointments preferred, walk-ins accepted when schedule permits.	386 / 774-2550 Ext. 6823 Fax: 386 / 774-4705
Central Florida Regional Hospital #00Y009 (H)	1401 W Seminole Bv Sanford, FL 32771	407 / 321-4500
Cyrus Diagnostic Imaging, Inc. #109138 (N)  Patients 400 lbs. & under	165 Waymont Ct Lake Mary, FL 32746 Patients Screened For Mobility	407 / 321-3012 Fax: 407 / 321-9006
Orlando Diagnostic Center #039056 (N)	450 W SR 434 Suite 102 Longwood, FL 32750	321 / 207-0200 Fax: 407 / 262-0924
Orlando Health Imaging Centers (N) Altamonte #059882  Non-Medicare Members Only	398 E Altamonte Dr Altamonte Springs, FL 32701	407 / 331-9355 Fax: 407 / 331-9481

**(H) - Outpatient Hospital Department/Facility**

**(N) - Outpatient Non-Hospital Facility**

**Out of Pocket costs may vary depending on location or benefit plan**

**INSTRUCTIONS:** Prior authorization from the FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

Additional X-ray (Plain Films) information on the following page.

**X-RAYS (PLAIN FILMS) continued**

Oviedo Medical Center #061457 (H)	8300 Red Bug Lake Rd Oviedo, FL 32765	407 / 890-2273
SimonMed Imaging Florida, LLC #042277 (N)	277 Douglas Av Suite 1014 Altamonte Springs, FL 32714 917 Rinehart Rd Lake Mary, FL 32746 225 W SR 434 Suite 104 Longwood, FL 32750 7424 Red Bug Lake Rd Oviedo, FL 32765	Centralized Phone/Fax Phone: 407 / 788-2888 Fax: 407 / 682-0746

**(H) - Outpatient Hospital Department/Facility**

**(N) - Outpatient Non-Hospital Facility**

**Out of Pocket costs may vary depending on location or benefit plan**

**INSTRUCTIONS:** Prior authorization from the FHCP Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

## **X-RAYS (STAT READINGS)**

Florida Health Care Plan (N)	Guidewell Medical Center 707 Platinum Point Pl Lake Mary, FL 32746	407 / 878-0910
Florida Health Care Plan (N) Patients 485 lbs. & under STAT READINGS AVAILABLE	FHCP Center  2777 Enterprise Rd Orange City, FL 32763  Appointments preferred, walk-ins accepted when schedule permits.	386 / 774-2550 Ext. 6823 Fax: 386 / 774-4705
Central Florida Regional Hospital #00Y009 (H)	1401 W Seminole Bv Sanford, FL 32771	407 / 321-4500
Cyrus Diagnostic Imaging, Inc. #109138 (N)  Patients 400 lbs. & under	165 Waymont Ct Lake Mary, FL 32746 <b>Patients screened for mobility</b>	407 / 321-3012 Fax: 407 / 321-9006
AdventHealth Fish Imaging #00YG34 (H)	1053 Medical Center Dr Suite 151 Orange City, FL 32763	Centralized Phone/Fax Phone: 386 / 917-5428 Fax: 386 / 917-5576
AdventHealth Fish Memorial #00YG34 (H)	1055 Saxon Bv Orange City, FL 32763	386 / 917-5428 Fax: 386 / 917-5576
LAD Imaging, LLC #008160 (N)	1555 Saxon Bv Bldg. 4 Suite 401 Deltona, FL 32725 <b>Patients screened for mobility</b>	386 / 860-9336 Fax: 386 / 860-2225

**(H) - Outpatient Hospital Department/Facility**

**(N) - Outpatient Non-Hospital Facility**

**Out of Pocket costs may vary depending on location or benefit plan**

**INSTRUCTIONS:** The requesting Provider should call the listed facility directly to schedule an appointment. Prior authorization from the FHCP Central Referrals Department is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office or the member can call after the order has been received by the specialty office. The specialty office will advise of their scheduling protocol.

Additional X-rays (STAT READING) information on the following page.

**X-RAYS (STAT READINGS) continued**

Orlando Diagnostic Center #039056 (N)	450 W SR 434 Suite 102 Longwood, FL 32750	321 / 207-0200 Fax: 407 / 262-0924
Oviedo Medical Center #061457 (H)	8300 Red Bug Lake Rd Oviedo, FL 32765	407 / 890-2273
SimonMed Imaging Florida, LLC #042277 (N)	277 Douglas Av Suite 1014 Altamonte Springs, FL 32714 917 Rinehart Rd Lake Mary, FL 32746 225 West SR 434 Suite 104 Longwood, FL 32750 7424 Red Bug Lake Rd Oviedo, FL 32765	Centralized Phone/Fax Phone: 407 / 788-2888 Fax: 407 / 682-0746
Orlando Health South Seminole Hospital (H) #00Y120 Non-Medicare Members Only	555 W SR 434 Longwood, FL 32750	407 / 767-1200

**(H) - Outpatient Hospital Department/Facility**

**(N) - Outpatient Non-Hospital Facility**

**Out of Pocket costs may vary depending on location or benefit plan**

**INSTRUCTIONS:** The requesting Provider should call the listed facility directly to schedule an appointment. Prior authorization from the FHCP Central Referrals Department is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office or the member can call after the order has been received by the specialty office. The specialty office will advise of their scheduling protocol.