



PROVIDER REFERRAL GUIDE – SEMINOLE COUNTY

**THE FHCP PROVIDER REFERRAL GUIDES CAN BE FOUND AT
[FHCP.COM-PROVIDERS](https://www.fhcp.com/providers)
AND THE FHCP PROVIDER PORTAL**

**These links make the Referral Guidelines easily accessible, and they are updated monthly.
The guides are interactive as well – NO need to scroll!**

Helpful Tips when navigating these guides:

1. By typing Ctrl + F – it brings up the “Find” function box. Type the Specialty in the “Find” box, it will display exact matches to the user. The user should then select the appropriate match they are trying to reference.
Once selected, it transports the user directly to the specialty, under the Table of Contents. Click on the Specialty. That will then lead the user to the desired selection.
or
2. Go directly to the Specialty of your choice in the Table of Contents and click on the Specialty and it will take you to the specialty section selected.
3. By typing Ctrl + Home – will bring the user back to the top of the PDF document.



PROVIDER REFERRAL GUIDE – SEMINOLE COUNTY

CHECK OUT OUR WEBSITE!!! www.fhcp.com

FHCP Central Referral Department
Manager / Sue A. Schack, L.P.N.
Clinical Supervisor / Jane Vesta

800 /352-9824 (Ext. 3230)
Fax: 855 / 442-8398

Community Relations Coordinator / Roberta Hemphill

386 / 615-5018

Case Management Utilization Review Department

866 / 676-7187

Case Management Coordination of Care Department

855 / 205-7293

Provider Benefit & Eligibility Questions

844 / 615-4024

Indicates pre-authorization needed

By FHCP Central Referrals Department.

For URGENT requests that require pre-authorization, the requesting provider/staff MUST CALL FHCP's Central Referrals Department at 800 / 352-9824 (Ext. 3230) or 386 / 238-3230.

Services that require pre-authorization must have documentation as to the medical necessity. If that documentation is not available, the request may be denied. **Please refer to the Provider Referral Guide for assistance in referring patients for services.**

TABLE OF CONTENTS

The Table of Contents listed below outlines Florida Health Care Plan's Preferred Participating Providers

ACUPUNCTURE.....	8
ACUTE LOW BACK & NECK PROGRAM.....	9
ALLERGY.....	11
AMBULATORY SURGERY CENTERS.....	11
APPLIED BEHAVIOR ANALYSIS (ABA THERAPY).....	12
ARTERIAL BLOOD GASES (ABG's).....	12
AUDIOLOGY - HEARING AIDS.....	13
AUTISM SPECTRUM DISORDER (ASD).....	14
BARIATRIC SURGERY PROGRAM.....	14
BEHAVIORAL HEALTH.....	15
BEHAVIORAL HEALTH - INPATIENT.....	16
BEHAVIORAL HEALTH – OUTPATIENT.....	17
BIRTH CENTER.....	24
BONE DENSITY STUDIES.....	25
BONE GROWTH STIMULATORS.....	26
BONE SCANS.....	27
BRACES / ORTHOTICS / PROSTHETICS.....	28
BRCA TESTING.....	29
CARDIOLOGY.....	29
CARDIOLOGY - NUCLEAR.....	32
CARDIOLOGY – PEDIATRIC.....	33
CARDIAC – CATHETERIZATION.....	34
CARDIAC ELECTROPHYSIOLOGY.....	34
CARDIAC MONITORING.....	35
CARDIAC REHABILITATION.....	36
CASE MANAGEMENT COORDINATION OF CARE DEPARTMENT.....	37
CASE MANAGEMENT UTILIZATION REVIEW DEPARTMENT.....	40
CHIROPRACTIC.....	41
COLOGUARD TESTING.....	42
COLONOSCOPY - DIAGNOSTIC.....	43
COLONOSCOPY - SCREENING.....	45

CONTRACEPTION	46
CRANIAL REMODELING ORTHOSES	46
CT SCANS.....	47
DENTAL SERVICES.....	50
URGENT CARE.....	50
TMJ SERVICES	50
ORAL SLEEP APNEA APPLIANCES	50
DERMATOLOGY.....	51
DIABETES EDUCATION.....	52
DIABETIC SHOE PROVIDERS	53
DIAGNOSTIC TESTING	54
DIALYSIS SERVICES	57
DISEASE MANAGEMENT PROGRAMS	58
DURABLE MEDICAL EQUIPMENT	60
OXYGEN ORDERS.....	60
POV'S / ELECTRIC WHEELCHAIR ORDERS.....	60
EAR LAVAGE	61
EAR, NOSE AND THROAT (ENT).....	62
EEG TESTING	64
EEG TESTING – MOBILE SERVICES.....	65
EEG TESTING - VIDEO	66
ELECTROCARDIOGRAMS (EKG'S).....	67
EMERGENCY FACILITIES	68
EMG TESTING.....	69
ENDOCRINOLOGY.....	70
EVENT MONITOR.....	71
FEES-FIBEROPTIC ENDOSCOPIC EVALUATION OF SWALLOWING	71
GASTROENTEROLOGY.....	72
GENETIC TESTING - COUNSELING	74
GLUCOMETERS.....	75
GYNECOLOGY AND WELL WOMAN'S ASSESSMENTS.....	76
HAND THERAPY SERVICES.....	78
HEARING -AUDIOLOGY SERVICES	78
HEPATITIS C.....	79
HOLTER MONITOR	80
HOME HEALTH CARE	80
HOME INFUSION PHARMACIES	81
HOSPICE.....	81
HOSPITALS AND EMERGENCY FACILITIES	82

ACUTE INPATIENT REHABILITATION FACILITIES	83
LTACH ADMISSIONS – LONG TERM ACUTE CARE HOSPITALS	83
HOSPITALISTS	84
HYPERBARIC OXYGEN THERAPY (HBO).....	84
INFECTIOUS DISEASES	85
INFUSION SERVICES	86
INFUSION SERVICES (INFUSION PUMPS FOR CHEMOTHERAPY).....	87
INJECTION CLINIC.....	87
INSULIN PUMPS	88
INTERPRETER SERVICES	90
LABORATORY SERVICES – ROUTINE.....	92
LABORATORY SERVICES – STAT	92
LITHOLINK SERVICES	94
LACTATION SERVICES – BREAST FEEDING CLASSES	94
LOOP RECORDERS.....	95
LYMPHEDEMA CLINIC	95
LYMPHEDEMA IN-HOME	96
MAMMOGRAMS (DIAGNOSTIC OR SCREENING).....	97
MEDICATIONS	98
MOBILE IMAGING SERVICES.....	99
MRI'S	100
NEPHROLOGY	103
NEUROLOGY.....	104
NUTRITIONAL EDUCATION	105
OBSTETRICS.....	106
OCULAR PROSTHETICS LAB.....	108
ONCOLOGY–MEDICAL/HEMATOLOGY.....	109
ONCOLOGY – MEDICAL HEMATOLOGY THERAPY – COMMERCIAL MEMBERS.....	110
ONCOLOGY-MEDICAL HEMATOLOGY THERAPY – MEDICARE MEMBERS	110
ONCOLOGY - RADIATION.....	111
ONCOLOGY – RADIATION THERAPY	112
OPHTHALMOLOGY	112
OPHTHALMOLOGY-CORNEAL SERVICES ONLY	113
OPHTHALMOLOGY-RETINAL SERVICES ONLY	113
OPTOMETRY	114
OPTOMETRY–LOW VISION	114
ORAL SLEEP APNEA APPLIANCES	115
ORTHOPAEDICS – SPORTS MEDICINE-NON-SURGICAL TREATMENT	116
OUTPATIENT REHABILITATION	117

HAND THERAPY	117
PHYSICAL THERAPY	118
OCCUPATIONAL THERAPY	119
SPEECH THERAPY	120
VESTIBULAR THERAPY	121
VIDEOSTROBOSCOPY AND VOICE THERAPY EVALUATION	122
PAIN MEDICINE.....	123
PATHOLOGY – OUT-PATIENT/AMBULATORY.....	124
PEDIATRICS	125
PEDIATRIC SUB-SPECIALTIES.....	125
PEG TUBE FEEDING ASSESSMENT.....	125
PELVIC HEALTH PROGRAM.....	126
PERINATOLOGY.....	127
PET SCANS.....	128
PHARMACY.....	129
PHLEBOTOMY SERVICES	130
PHYSICAL MEDICINE AND REHABILITATION SERVICES	131
PODIATRY	132
PRIMARY CARE.....	133
PROVIDERS OR FACILITIES NOT LISTED IN FHCP DIRECTORIES	133
PROVIDER PORTAL REGISTRATION.....	134
PULMONARY FUNCTION TESTS (PFTs) - SPIROMETRY	135
PULMONARY FUNCTION TESTS (PFTs) with DLCO	136
PULMONARY REHABILITATION.....	136
PULMONOLOGY.....	137
PULMONOLOGY- PEDIATRIC	138
REPORTABLE DISEASES CONDITIONS.....	139
RHEUMATOLOGY	140
SKILLED NURSING FACILITIES.....	141
SLEEP DISORDER PROVIDERS.....	142
SLEEP DISORDER PROVIDER – HOME STUDIES.....	143
SLEEP DISORDER PROVIDER – PEDIATRIC	144
SUBSTANCE USE DISORDERS	145
DETOXIFICATION & INPATIENT CARE	145
INTENSIVE OUTPATIENT PROGRAMS.....	146
PARTIAL HOSPITALIZATION PROGRAM	147
RESIDENTIAL.....	148
OUTPATIENT.....	149
SURGERY	150

CARDIOTHORACIC.....	150
CARDIOVASCULAR.....	151
COLON - GENERAL.....	152
GENERAL.....	153
GYNECOLOGIC ONCOLOGY	154
HAND.....	154
NEURO.....	155
ORTHOPAEDICS	156
PLASTIC	158
THORACIC	159
VASCULAR.....	160
SURGICAL FACILITIES	161
TAVR EVALUATIONS	161
TERTIARY CARE CENTERS	162
TRANSPLANTS	162
ULTRASOUND TESTING.....	163
URGENT CARE FACILITIES	165
UROGYNECOLOGY	166
UROLOGY	167
VACUUM ASSISTED CLOSURE DEVICES	168
VARICOSE VEIN TREATMENT.....	169
VNG TESTING	169
WEIGHT MANAGEMENT PROGRAMS.....	170
WOUND CARE.....	171
HYPERBARIC OXYGEN THERAPY (HBO) AND VACUUM ASSISTED CLOSURE DEVICES.....	171
X-RAYS - PLAIN FILMS.....	172
X-RAYS - STAT READINGS	174
ZOLL LIFE VEST.....	176

ACUPUNCTURE

REQUIRES PRIOR AUTHORIZATION. Please complete the “FHCP Referral Form” found at <https://www.fhcp.com/for-providers/> under the *Referrals, Prior Authorizations, and Orders* tab. Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

Routine requests: Non-urgent and elective procedures should not be scheduled until approvals are obtained to avoid patients having financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible as it may take up to 14 days calendar days for determinations/authorizations.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as urgent requests. Physician offices should call FHCP Central Referrals Department at 386.238.3230 to discuss urgent cases with a clinician rather than faxing requests.

This program is for Medicare Members with a history of lower chronic back pain lasting 12 weeks and not identifiable with a systemic cause, such as metastatic, inflammatory, or infectious disease and not associated with surgery or pregnancy.

ACUTE LOW BACK & NECK PROGRAM

This low back and neck pain program is for FHCP members 17 years of age and older. The program is for **acute pain, less than 2 week duration**. **Access to this program can be made by either the physician or the patient.**

INSTRUCTIONS:

Physician:

- For members you have recently treated for low back or neck pain, you must complete the FHCP Rehabilitation Services Request form indicating **Acute Low Back & Neck Program**.
- Instruct the member to call for an appointment at the nearest location (Location List on next page) and to bring the request form to the initial visit.
- Member is responsible for co-payment.

Member:

- Direct access (i.e. call to self-refer). **Must not be currently receiving care from a physician for low back/neck pain.**
- Appointment will be limited to no more than 4 visits in 2 weeks
- Members are responsible for Physical Therapy co-payment.

**The following page is a listing of all the locations a member can go for therapy.
The page can be printed for the convenience of your office or patient.**

FLORIDA HEALTH CARE PLANS OUTPATIENT REHABILITATION LOCATIONS

Please schedule the initial appointment within one week of the date of the request.

Ability Health Services – Altamonte Springs

901 Douglas Av Suite 105
Altamonte Springs, FL 32714
Phone : 407 / 865-7153
Fax: 407 / 865-7159

Ability Health Services – Heathrow

1337 S International Pkwy Suite 1321
Lake Mary, FL 32746
Phone: 407 / 833-0802
Fax: 407 / 833-8931

Ability Health Services -- Sanford

1200 Lexington Green Ln
Sanford, FL 32771
Phone: 407 / 322-3442
Fax: 407 / 322-8404

Ability Health Services – Oviedo

7400 Red Bug Lake Rd
Oviedo, FL 32765
Phone: 407 / 971-2774
Fax: 407 / 971-2776

ALLERGY

Prior authorization from the FHCP Central Referrals Department is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

Jose R Arias Jr., M.D. #10Z489 Andrew S Bagg, M.D. #10Y927 Warit Jithpratuck, M.D. #099922 Pragnesh H Patel, M.D. #130356 All ages	Allergy Asthma Specialists, PA 661 E Altamonte Dr Suite 315 Altamonte Springs, FL 32701	407 / 339-3002 Fax: 407 / 260-5039
Rajesh Patel, M.D. #112424 Members (5) years of age and older	Asthma Allergy Care Center, PL 1301 S International Pkwy Suite 1011 Lake Mary, FL 32746 2511 Junior St Orange City, FL 32763	407 / 804-6002 Fax: 407 804-8777 386 / 774-1221 Fax: 386 / 774-8660

AMBULATORY SURGERY CENTERS

For Ambulatory Surgical Centers (ASC's) please refer to the Surgical Facilities section for In-Network locations and instructions.

APPLIED BEHAVIOR ANALYSIS (ABA THERAPY)

REQUIRES PRIOR AUTHORIZATION. Please complete the “FHCP Referral Form” found at <https://www.fhcp.com/for-providers/> under the *Referrals, Prior Authorizations, and Orders* tab. Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

In-Bloom Autism Services	6973 University Bv Winter Park, FL 32792 5798 S Semoran Bv Orlando, FL 32822	Centralized Phone & Fax 888 / 754-0398 Fax: 954 / 982-6491
--------------------------	---	--

ARTERIAL BLOOD GASES (ABG’s)

Prior authorization from the FHCP Central Referrals Department is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician’s office, or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

Central Florida Regional Hospital #00Y009	1401 W Seminole Bv Sanford, FL 32771	407 / 321-4500
---	--------------------------------------	----------------

AUDIOLOGY - HEARING AIDS

Prior authorization from the FHCP Central Referrals Department is not needed. Any FHCP member may self-refer to their provider of choice. Member may call to schedule an appointment at their convenience without an order from a physician

Lisa Ballinger, MS, CC-A #065579 Non-Medicare Members Only Members 5 years of age and older	Accurate Hearing Technology, Inc 5258 W SR 46 Sanford, FL 32771	407 / 328-4540 Fax: 407 / 328-4668
Atlantic Ear, Nose & Throat, P.A. All ages	1301 S International Pkwy Suite 2011 Lake Mary, FL 32746	386 / 774-9880 Fax: 386 / 774-2898
Robert P. Collette, M.D. #003831 Members 18 years of age and older	766 N Sun Dr Suite 1060 Lake Mary, FL 32746	407 / 444-0573 Fax: 386 / 775-8679
Timko Hearing Care # 005501	100 E New York Av Suite 103 Deland, FL 32724	386 / 736-7192 Fax: 386 / 736-8520

AUTISM SPECTRUM DISORDER (ASD)

Prior authorization from the FHCP Central Referrals Department is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

Germano Falcao, M.D. #057339	Neurology Children's LLC 2984 Alafaya Trail Suite 2020 Oviedo, FL 32765	407 / 278-2401 Fax: 407 / 278-2402
------------------------------	---	---------------------------------------

BARIATRIC SURGERY PROGRAM

Prior authorization from the FHCP Central Referrals is not needed for the program. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

FHCP no longer requires Prior Authorization for the Bariatric Surgery Programs. The programs will not require prior authorization but the request for the surgery will continue to need prior authorization. FHCP encourages the Bariatric Surgery providers to verify the patient's benefits with FHCP.

Please complete the Request for Surgical & Special Procedure form to request the Bariatric Surgery. This form can be found at <https://www.fhcp.com/for-providers/>. Complete the form and forward to the FHCP Central Referral Department at (855 / 442-8398) to request the surgery. Surgery will still require a FHCP member to meet the same BMI Parameters (>40 or > 35 with complications).

Joel Sebastien, M.D., F.A.C.S.	East Coast Bariatrics at Halifax Health 201 N Clyde Morris Blvd Suite 210 Daytona Beach, FL 32114	386 / 238-3208 Fax: 386 / 238-3234
--------------------------------	--	---------------------------------------

BEHAVIORAL HEALTH

Prior authorization is **NOT REQUIRED** by the FHCP's Central Referral Department for these services:

- CBT – Cognitive screening/behavioral therapy
- CISM – Critical Incident Stress Management counseling/treatment
- EMDR – Eye Movement Desensitization and Reprocessing
- PTSD – Post Traumatic Stress Syndromes counseling/treatment

REQUIRES PRIOR AUTHORIZATION for the following services:

NLP – Neuro-linguistic programming
Neuropsychological evaluation
Rapid Trauma Resolution
TMS – Transcranial Magnetic Stimulation

Please complete the “FHCP Referral Form” found at <https://www.fhcp.com/for-providers/> under the *Referrals, Prior Authorizations, and Orders* tab. Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP's Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

BEHAVIORAL HEALTH - INPATIENT

The requesting provider should instruct the member to present themselves to one of the above facilities for screening. **Prior authorization from the FHCP Central Referrals Department is not needed for the initial 24 hours admission.**

However, the admitting facility must notify FHCP's Case Management Department **within 1 business day of the admission and provide clinical information for the authorization of continued inpatient care.** FHCP Case Management Department – 866 / 676-7187

After Hours and Holidays – 386 / 226-4542

AdventHealth – Deland #05059	701 W Plymouth Av Deland, FL	386 / 943-4522
Blackberry Center Members 18 years of age and older	91 Beehive Circle Dr St. Cloud, FL 34769	321 / 805-5090 Fax: 407 / 593-9241
Orlando Health - Behavioral Health Services #00Y120 Non-Medicare Members Only	South Seminole Hospital 555 W SR 434 Longwood, FL 32750	321 / 842-2000

Additional Psychiatry/Behavioral Health information on the following page.

BEHAVIORAL HEALTH – OUTPATIENT

Prior authorization from the FHCP Central Referrals Department is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

Raymond De Castro, MD #058616 Lisa Dante, LMHC #10W148 Linda Rodgers, LMHC #00007W Brian F Shea, LCSW #089447 Members 18 years of age and older	Florida Health Care Plans 110 Pond Ct Suite 201 Debary, FL 32713	386 / 317-8635 Fax: 386 / 317-8637
Maria Pizarro, APRN #047711 Members 12 years of age and older Non-Medicare Members Only	A New Path In Christian Counseling, Inc 1140 S Semoran Blvd Suite C Orlando, FL 32807	407 / 271-8890 Fax: 407 /271-8991
Jennifer Vestal, LMHC #069924 Members 5 years of age and older Non-Medicare Members Only	A New Perspective 1209 E 2 nd St Sanford, FL 32771	407 / 792-0900 Fax: 321 / 363-4835
Angela Jones, LMFT #080070 Alyssa Sorrells, LMHC #089197 Members 4 years of age and older Non-Medicare Members Only	Art of Therapy Counseling & Consulting 1540 International Pkwy Suite 2000 Lake Mary, FL 32746 275 S US Hwy 17-92 Suite 102, Debary, FL 32713	407 / 602-3550 Fax: 407 / 602-3550
Samantha L Charbonneau, LMHC #077526 Members 6 years of age and older Non-Medicare Members Only	101 Timberlachen Cir Suite 201 Lake, Mary, FL 32746	407 / 466-3467 Fax: 407 / 549-5987
Linda Mesing Cook, LMHC #077923 Members 3 years of age and older Non-Medicare Members Only	5458 Lake Howell Rd Winter Park, FL 32792	321 /274-2224 Fax: 407 / 699-4020
Central Florida Recovery Centers, Inc #080191 Members 3 years of age and older	1120 S Park Av Apopka, FL 32703 6900 Turkey Lake Rd Suite 1-2 Orlando, FL 32819	Centralized Phone/Fax Phone 407 / 370-5257 Fax 407 / 801-5139

Additional Psychiatry/Behavioral Health information on the following page.

BEHAVIORAL HEALTH - OUTPATIENT (continued)

Prior authorization from the FHCP Central Referrals Department is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

Antonio Cubano, M.D. #10Y952 Jesica Aznar, LMHC #058820 Ana Rodriguez, LCSW #094099 Members 2 years of age and older	725 Primera Blvd Suite 140 Lake Mary, FL 32746	407 / 732-7266 Fax: 407 / 732-7310
Samantha L Charbonneau, LMFT #077526 Members 6 years of age and older Non-Medicare Members Only	101 Timberlachen Cir Suite 201, Lake Mary, FL 32746	407 / 466-3467 Fax: 407 / 549-5987
Alison Garcia, LMHC #077675 Non-Medicare Members Only	Compassionate Souls Counseling 101 Timberlachen Cir Suite 101 Lake Mary, FL 32746	321 / 262-3443 Fax: 407 / 577-3109
Michael Grover, LMHC #064821 Members 12 years of age and older Non-Medicare Members Only	Comprehensive Addiction Solutions 283 Cranes Roost Blvd Suite 111 Altamonte Springs, FL 32701	407 / 637-8095 Fax: 407 / 215-7472
Soni McCarty, LMHC #044925 Members 3 years of age and older Non-Medicare Members Only Katharine Mendoza, LCSW #070077 Members 18 years of age and older	The Counseling & Family Wellness Center 1385 W SR 434 Suite 207 Longwood, FL 32750	407 / 620-0598 Fax: 407 / 960-3686 407 / 247-5972 Fax: 407 331-8041

Additional Psychiatry/Behavioral Health information on the following page.

BEHAVIORAL HEALTH - OUTPATIENT (continued)

Prior authorization from the FHCP Central Referrals Department is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

Cindy L Nelson, LMHC #068645 Lynda Ruf, LMHC, LMFT #129946 Sutton Shepherd, LMHC #10S209 Members 13 years of age and older Non-Medicare Members Only	EMDR Counseling Associates 366 E Graves Av Suite D Orange City, FL 32763	386 / 775-0990 Fax: 386 / 822-5696
Patrick Nave, LMHC, CAP #10Z902 Members 3 years of age and older Non-Medicare Members Only	Family4Today, Inc. 1349 S International Pkwy Suite 2421 Lake Mary, FL 32746 960 E Normandy Bv Deltona, FL 32725	Centralized Phone/Fax Phone: 407 / 952 -8444 Fax: 321 / 249-0222
Roman Carrasco, Psy.D. #097211 Josette Romain, M.D. #011590 Jessie Scott, L.M.H.C. # 070344 Jessie Sherman, LMHC # 070344 Adly Thebaud, M.D. #104459 All ages	Family Psychiatric Services 1403 Medical Plaza Dr Suite 202 Sanford, FL 32771 2725 Rebecca Ln Orange City Suite 107 FL 32763	407 / 322-3096 Fax: 407 / 321-5655 386 / 775-0736 Fax: 386 / 775-0738
Sharon L Flatow, PhD, LMHC #069473 Members 18 years of age and older Non-Medicare Members Only	251 Maitland Av Altamonte Springs, FL 32701	407 / 260-5666 Fax: 407 / 732-7310
Kristy M Forare, PsyD #10J865 Members of all ages	713 W New York Av Suite 101 Deland, FL 32720	386 / 742-4822 Fax: 386 / 943-9937

Additional Psychiatry/Behavioral Health information on the following page.

19 FEBRUARY/2022 SEM

BEHAVIORAL HEALTH - OUTPATIENT (continued)

Prior authorization from the FHCP Central Referrals Department is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

Tanesha Burns, LMHC # 076292 Members of ages Non-Medicare Members Only	Grace Counseling Center, LLC 209 San Carlos Av Suite 111A Sanford, FL 32771	407 / 431-7866 Fax: 407 / 386-9611
John Mueller, LMHC #093391 Michelle Patterson, LMHC #10V168 Jayna Race, LMHC #066755 Lisa Weithman, LMHC #086292 Lauren Wycuff, LMHC #098988 Members 6 years of age and older Non-Medicare Members Only	Heart Peace Counseling Center 321 Piney Ridge Rd Casselberry, FL 32707 1395 Campus View Ct Oviedo, FL 32765 112 W New York Av Suite 215, Deland, FL 32720	Centralized Phone/Fax Phone: 877 / 515-7775 Fax: 386 / 742-1508
Adriana Rueda-Barrera, LMHC # 044170 Members 16 years of age and older Non-Medicare Members Only	Lake Mary Counseling and Wellness Center 2500 West Lake Mary Blvd Suite 103 Lake Mary, FL 32746	407 / 620-0598 Fax: 321 / 926-3048
Jeanette Jacobs, PsyD #075896 Members of all ages Non-Medicare Members Only	Jeanette Jacobs, PsyD 1109 W Euclid Av Deland, FL 32720	386 / 943-9040 Fax: 386 / 943-9937
Jeffrey Krotenberg, D.O. #053062 Members 21 years of age and older Non-Medicare Members Only	Lake Mary Psychiatry & Counseling, LLC 305 Waymont Ct Suite 111 Lake Mary, FL 32746	407 324-0405 Fax: 407 324-0075
Sonny V. Joseph, M.D. #005115 Members 13 years of age and older	9430 Turkey Lake Rd Suite 2014 Orlando, FL 32819	407 / 354-5290 Fax: 407 / 370-3411

Additional Psychiatry/Behavioral Health information on the following page.

BEHAVIORAL HEALTH - OUTPATIENT (continued)

Prior authorization from the FHCP Central Referrals Department is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

Belinda Judge, MA LMHC #10Y994 Members 21 years of age and older Non-Medicare Members Only	305 Waymont Ct Suite 111 Lake Mary, FL 32746	407 328-7668 Fax: 407 324-0075
Shawn P. Riker LMFT # 063574 Members 12 years of age and older Non-Medicare Members Only	Life United, LLC 3599 W Lake Mary Bv Suite B1 Lake Mary, FL 32746	407 / 796-1232 Fax: 321 / 363-4302
Members 13 years of age and older	Orlando Health Medical Group Behavioral Health 455 W Warren Av Longwood, FL 32750 NOT ACCEPTING NEW PATIENTS AT THIS TIME	Centralized Phone/Fax Phone: 407 / 262-2220 Fax: 407 / 834-5011
Bhaskar Raju, M.D. #073288 Katie Cutchin, LCSW #099057 Members 3 years of age and older	Orlando Psychiatric Associates 4106 W Lake Mary Blvd Suite 205 Lake Mary, FL 32746	407 / 851-5121 Fax: 407 / 851-0439
Patricia Peace, LMHC #089625 Members 1 years of age and older Non-Medicare Members Only	Peaceful Counseling, LLC 90 Fox Ridge Ct Suite B Debary, FL 32713	386 / 479-9062
Veronica Petkus LMHC #060013 Members 6 years of age and older	418 Treemont Dr Orange City, FL 32763	386 / 212-3643 Fax: 386 / 822-5596
Andrew Pittington, LMHC #045820 Members 2 years of age and older Non-Medicare Members Only	Pittington Counseling Services 142 Lakeview Av Suite 2010 Lake Mary, FL 32746	407 / 330-5060 Fax: 407 / 688-0307

Additional Psychiatry/Behavioral Health information on the following page.

BEHAVIORAL HEALTH - OUTPATIENT (continued)

Prior authorization from the FHCP Central Referrals Department is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

Bret Althafer, LMHC #041907 Jamie Calderon, Psy.D. #060494 Edda Casnova, MD #041672 Mariel Johnson, LMHC # 062172 Steven Littleton, LCSW #077533 Tyler March, LMHC #077627 Nathalia Munoz LMHC #094268 Jessica Plate, LCSW #078551 Kimberly Rust, LCSW #084098 Carmen Sanz, M.D. #063331 Hilda Vega-Vazquez, M.D. #10F568 Members 3 years of age and older	Saafe Behavioral Services, LLC 201 W Plymouth Av Deland FL 32720 3993 W First St Sanford, FL 32771	386 / 873-2963 Fax: 386 / 873-2786 407 / 732-4272 Fax: 407 / 732-4579
Saleh Parvez, M.D. # 049352 Sherin Parvez, M.D. #079269 Members 16 years of age and older	Silver Lining Psychiatry 2984 Alafaya Tr Suite 1030 Oviedo, FL 32765 3554 W Orange Country Club Dr Suite 110, Winter Garden, FL 32787	407 / 542-3137 Fax: 321 / 319-9674 407 / 395-9320 Fax: 407 / 395-9261
Sherry Gergis, M.D. #079299 Members 8 years of age and older	Trinity Psychiatric Health, LLC 2500 W Lake Mary Bv Suite 109 Lake Mary, FL 32746	407 / 324-0484 Fax: 407 324-5890

Additional Psychiatry/Behavioral Health information on the following page.

BEHAVIORAL HEALTH - OUTPATIENT (continued)

Prior authorization from the FHCP Central Referrals Department is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

Elizabeth Aulds, LMHC #079792 Lindsay Brownell, LMHC #095062 Jamie Dimacchia, LMHC #078835 Kelly Johnson, LMHC #091965 Cindy Sharp, LMHC #092368 Elayne Soler-Cummings, LCSW #089285 Jacy Mesch, LCSW #093365 Deena Nathoo, LMHC #078837 Tara Spears, LMHC #078834 Quanique Valera, LCSW #078835 Non-Medicare Members Only	Togetherness Counseling 300 N Ronald Reagan Bv Suite 301 Longwood, FL 32750	407 / 405-3257 Fax: 888 / 519-1560
Katharine Usher, LMHC #042803 Non-Medicare Members only Members 3 years of age and older	1109 W Euclid Av Deland, FL 32720	386 / 943-9040 Fax: 386 / 943-9937
Edmundo Rivera, M.D. #104764 Members 15 years of age and older	West Volusia Psychiatric	386 / 774-6001 Fax: 386 / 774-6044
Cynthia Herzog, LCSW #10Q930 Members 5 years of age and older	Vista Employee Assistance and Counseling, Inc 101 Timberlachen Cir Suite 201 Lake Mary, FL 32746	407 / 324-9440 Fax: 407 / 330-5244
Mary B Griffis, LMHC #087968 Non-Medicare Members only Members 18 years of age and older	Wise Life Counsel Inc 5458 Lake Howell Rd Winter Park, FL 32792	407 / 782-0134 Fax: 407 / 671-6907

BIRTH CENTER

Prior authorization from the FHCP Central Referrals Department is not needed. Any FHCP member may self-refer to their provider of choice. Member may call to schedule an appointment at their convenience without an order from a physician

Heart2Heart Birth Center, LLC #10H411	1110 Lexington Green Ln Sanford, FL 32771	407 / 322-9944 Fax: 407 / 878-5858
---------------------------------------	---	---------------------------------------

BONE DENSITY STUDIES

Prior authorization from the FHCP Central Referrals Department is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

(H) - Outpatient Hospital Department/Facility

(N) - Outpatient Non-Hospital Facility

Out of Pocket costs may vary depending on location or benefit plan

Cyrus Diagnostic Imaging, Inc. #109138 (N)	165 Waymont Ct Lake Mary, FL 32746 Patients screened for mobility	407 / 321-3012 Fax: 407 / 321-9006
Orlando Health Imaging Centers (N) Altamonte #059882	392 Rinehart Rd Suite 1300 Lake Mary, FL 32746 398 E Altamonte Dr Altamonte Springs, FL 32701	Centralized Phone & Fax 407 / 331-9355 Fax: 321 / 331-9481
Oviedo Medical Center #061457 (H)	8300 Red Bug Lake Rd Oviedo, FL 32765	407 / 890-2273
Orlando Health South Seminole Hospital (H) #00Y120	555 West SR 434 Longwood, FL 32750	407 / 767-1200
SimonMed Imaging Florida, LLC #042277 (N)	746 Orienta Av Suite 1161 Altamonte Springs, FL 32701 917 Rinehart Rd Lake Mary, FL 32746 225 West SR 434 Suite 104 Longwood, FL 32750 7424 Red Bug Lake Rd Oviedo, FL 32765 303 W 1 st St Sanford, FL 32771	Centralized Phone/Fax Phone: 407 / 788-2888 Fax: 407 / 682-0746

BONE GROWTH STIMULATORS

REQUIRES PRIOR AUTHORIZATION. Please complete the “FHCP Referral Form” found at <https://www.fhcp.com/for-providers/> under the *Referrals, Prior Authorizations, and Orders* tab. Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

Routine requests: non-urgent and elective procedures should not be scheduled until approvals are obtained to avoid patients having financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible as it may take up to 14 days calendar days for determinations/authorizations.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as urgent requests. Physician offices should call FHCP Central Referrals Department at 386.238.3230 to discuss urgent cases with a clinician rather than faxing requests.

OrthoFix Inc #00SD93	1720 Bray Central Dr McKinney, TX 75069	800 / 535-4492 Fax: 800 / 445-1923
EBI, LP #00SD26	100 Interpace Pkwy Parsippany, NJ 07054	800 / 526-2579 Fax: 888 / 299-9022

BONE SCANS

Prior authorization from the FHCP Central Referrals Department is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

(H) - Outpatient Hospital Department/Facility

(N) - Outpatient Non-Hospital Facility

Out of Pocket costs may vary depending on location or benefit plan

Central Florida Regional Hospital #00Y009 (H)	1401 W Seminole Bv Sanford, FL 32771	407 / 321-4500
Cyrus Diagnostic Imaging, Inc. #109138 (N)	165 Waymont Ct Lake Mary, FL 32746 Patients screened for mobility	407 / 321-3012 Fax: 407 / 321-9006
Fish Imaging #00YG34 (H)	1745 Sterling Silver Blvd Deltona, FL 32725 Centralized Scheduling – 386 / 917-5428	386 / 917-7500 Fax: 386 / 917-7501
AdventHealth Fish Memorial #00YG34 (H)	1055 Saxon Bv Orange City, FL 32763 Centralized Scheduling – 386 / 917-5428	386 / 917-5428 Fax: 386 / 917-5576
Akumin Imaging #008160 (N)	1555 Saxon Bv Bldg 4 Suite 401 Deltona, FL 32725 Patients screened for mobility	386 / 860-9336 Fax: 386 / 860-2225
Orlando Health South Seminole Hospital (H) #00Y120	555 West SR 434 Longwood, FL 32750	407 / 767-1200

BRACES / ORTHOTICS / PROSTHETICS

REQUIRES PRIOR AUTHORIZATION. Please complete the “FHCP Referral Form” found at <https://www.fhcp.com/for-providers/> under the *Referrals, Prior Authorizations, and Orders* tab. Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

Routine requests: Non-urgent and elective procedures should not be scheduled until approvals are obtained to avoid patients having financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible as it may take up to 14 days calendar days for determinations/authorizations.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as urgent requests. Physician offices should call FHCP Central Referrals Department at 386.238.3230 to discuss urgent cases with a clinician rather than faxing requests.

National Diabetes Care # 073996	1431 Orange Camp Rd Suite 109B Deland, FL 32724	386 / 873-2911 No Fax
Dynasplint Systems #00SB77 Dynamic Splinting Systems	770 Ritchie Hwy Suite W21 Severna Park, MD 21146	866 / 293-9406 Fax: 866 / 641-0006
Hanger Prosthetics & Orthotics, Inc. #136048	745 Orienta Av Suite 1041 Altamonte Springs, FL 32701 2754 Enterprise Rd Suite A Orange City, FL 32763	407 / 740-8774 Fax: 407 / 740-7930 386 / 774-5678 Fax: 386 / 774-4644
Joint Active Systems, Inc #111118 Splinting – Range of motion devices	2600 S Raney St Effingham, IL 62401	800 / 879-0117 Fax: 217 / 347-3384
Medicare Services of Orlando #10A395	794 Big Tree Dr Suite 104, Longwood, FL 32750	800 / 453-8551 Fax: 407 / 831-8834
Prosthetic & Orthotic Associates #105165	3160 Southgate Commerce Blvd Suite 38 Orlando, FL 32806	407 / 245-7770 Fax: 407 / 245-7727
Restore Prosthetics Orthotics Cranial #10R459	766 N Sun Dr Suite 3090 Lake Mary, FL 32746	407 / 478-7223 Fax: 407 / 667-8998

BRCA TESTING

For BRCA Testing instructions please refer to Genetic Testing.

CARDIOLOGY

Prior authorization from the FHCP Central Referrals Department is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

TAVR Evaluations guidelines can be found under TAVR.

Zoll Life Vests guidelines can be found under Durable Medical Equipment

Jacob K Agamasu, M.D. #138215 Members 18 years of age and older	731 Stirling Center Pl Suite 1911 Lake Mary, FL 32746 756 Elkcarn Bv Suite A Deltona, FL 32725	Centralized Phone & Fax 407 / 804-9616 Fax: 407 / 804-8331
Ratan Ahuja, M.D. #000397 Mubeen Chida, M.D. #004826 Syed Mahmoon, M.D. # 095702 Members 18 years of age and older	Central Florida Cardiovascular Consultants 915 Harley Strickland Bv Orange City, FL 32763 1319 S. International Pkwy Suite 1171 Lake Mary, FL 32746	Central Phone/Fax 386 / 456-0300 Fax: 386 / 456-0303
Rajendra Hippalgoankar, M.D. #004674 Records needed prior to scheduling Members 18 years of age and older	Central Florida Heart Associates, PA 932 Saxon Bv Suite A Orange City, FL 32763 1403 Medical Plaza Dr Suite 106 Sanford, FL 32771 750 W Plymouth Av Deland, FL 32720	386 / 774-2100 Fax: 386 / 774-0326 407 / 330-9900 Fax: 386 / 774-0326 386 / 774-2100 Fax: 386 / 774-0326

Additional Cardiology information on the following page.

CARDIOLOGY (continued)

Prior authorization from the FHCP Central Referrals Department is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

TAVR Evaluations guidelines can be found under TAVR.

Zoll Life Vests guidelines can be found under Durable Medical Equipment

Neel R. Patel, M.D. #050181 Members 18 years of age and older	Central Florida Heart Care 541 S Orlando Av Suite 301 Maitland, FL 32751	407 / 790-7860 Fax: 407 / 790-7861
Janak Bhavsar, M.D. #10X469 Chad Broome-Webster, M.D. #005530 Marielle Lazard, M.D. #10A338 Roy Venzon, M.D. #048999 Oscar West, M.D. #002073 Members 18 years of age and older	Daytona Heart Group 938 Saxon Bv Suite 101-C Orange City, FL 32763	386 / 774-5485 Fax: 386 / 775-0761
Wasim Ahmar, M.D. #114380 Khalid Yaqoob, M.D. #10P031 Members 18 years of age and older	Longwood Cardiology 450 W SR 434 Suite 3010 Longwood, FL 32750	407 / 767-8200 Fax: 407 / 339-1200
Vakili, Babak M.D. #065355	Heart Vein and Vascular, LLC 2170 W SR 434 Suite 190 Longwood, FL 32779	407 / 990-1921 Fax: 855 / 537-4411
Amish M. Parikh, M.D. #051476 Members 18 years of age and older	Premier Cardiology & Vascular Associates, PL 670 N Orlando Av Suite 1003 Maitland, FL 32751	407 / 622-0793 Fax: 866 / 362-3655

Additional Cardiology information on the following page.

30 FEBRUARY/2022 SEM

CARDIOLOGY (continued)

Prior authorization from the FHCP Central Referrals Department is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

TAVR Evaluations guidelines can be found under TAVR.

Zoll Life Vests guidelines can be found under Durable Medical Equipment

Ashish K. Gupta, M.D. #047613 Maria C. Karam-Demori, M.D. #036470 Salvador N. Lanza, M.D. #006722 Harendra Patel, M.D. #039513	Orlando Health Heart and Vascular Institute 521 W SR 434 Suite 308 Longwood, FL 32750 392 Rinehart Rd Lake Mary, FL 32746	Centralized Phone/Fax Phone: 321 / 841-6444 Fax: 407 / 650-1307
---	---	---

CARDIOLOGY - NUCLEAR

Prior authorization from the FHCP Central Referrals Department is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

Jacob K. Agamasu, M.D. #138215 Members 18 years of age and older	1355 S International Pkwy Suite 1481 Lake Mary, FL 32746	407 / 804-9616 Fax: 407 / 804-8331
Ratan K. Ahuja, M.D. #000397 Members 18 years of age and older	Central Florida Cardiovascular Consultants 915 Harley Strickland Bv Orange City, FL 32763 1319 S. International Pkwy Suite 1171 Lake Mary, FL 32746	386 / 456-0300 Fax: 386 / 456-0303 407 / 268-3660 Fax: 386 / 456-0303
Rajendra Hippalgaonkar, M.D. #004674 Robert Rosemond, M.D. #004655 Records needed prior to scheduling Members 18 years of age and older	Central Florida Heart Associates, PA 932 Saxon Bv Suite A Orange City, FL 32763 1403 Medical Plaza Dr Suite 106 Sanford, FL 32771 750 W Plymouth Av Deland, FL 32720	386 / 774-2100 Fax: 386 / 774-0326 407 / 330-9900 Fax: 386 / 774-0326 386 / 774-2100 Fax: 386 / 774-0326
Neel R. Patel, M.D. #050181 Members 18 years of age and older	Central Florida Heart Care 541 S Orlando Av Suite 301 Maitland, FL 32751	407 / 790-7860 Fax: 407 / 790-7861
Janak Bhavsar, M.D. #10X469 Chad Broome-Webster, M.D. #005530 Marielle Lazard, M.D. #10A338 Roy Venzon, M.D. #048999 Oscar West, M.D. #002073	Daytona Heart Group 938 Saxon Bv Suite 101-C Orange City, FL 32763	386 / 774-5485 Fax: 386 / 775-0761

Cardiology – Nuclear information on the following page.

CARDIOLOGY – NUCLEAR (continued)

Prior authorization from the FHCP Central Referrals Department is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

Robert P. Dalton, M.D. #10W394 Ashish K. Gupta, M.D. #047613 Linda E. Jaffe, M.D. #10Z614 Maria C. Karam-Demori, M.D. #036470 Sushma Koneru, M.D. #064283 Salvador N. Lanza, M.D. #006722 Harendra Patel, M.D. #039513	Orlando Health Heart Institute Cardiology Group 521 W SR 434 Suite 308 Longwood, FL 32750 725 Rodel Cv Suite 201 Lake Mary, FL 32746 1000 W Broadway St Suite 105A Oviedo, FL 32765	Centralized Phone/Fax Phone: 321 / 841-6444 Fax: 407 / 650-1307
Amish M. Parikh, M.D. #051476 Members 18 years of age and older	Premier Cardiology & Vascular Associates, PL 670 N Orlando Av Suite 1003 Maitland, FL 32751	407 / 622-0793 Fax: 866 / 362-3655

CARDIOLOGY – PEDIATRIC

ALL PEDIATRIC SUB-SPECIALTIES REQUIRE PRIOR AUTHORIZATION. Please complete the “FHCP Referral Form” found at <https://www.fhcp.com/for-providers/> under the *Referrals, Prior Authorizations, and Orders* tab. Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP's Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

Routine requests: Non-urgent and elective procedures should not be scheduled until approvals are obtained to avoid patients having financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible as it may take up to 14 days calendar days for determinations/authorizations.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as urgent requests. Physician offices should call FHCP Central Referrals Department at 386.238.3230 to discuss urgent cases with a clinician rather than faxing requests.

CARDIAC – CATHETERIZATION

REQUIRES PRIOR AUTHORIZATION. Please complete the “FHCP Referral Form” found at <https://www.fhcp.com/for-providers/> under the *Referrals, Prior Authorizations, and Orders* tab. Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

Routine requests: Non-urgent and elective procedures should not be scheduled until approvals are obtained to avoid patients having financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible as it may take up to 14 days calendar days for determinations/authorizations.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as urgent requests. Physician offices should call FHCP Central Referrals Department at 386.238.3230 to discuss urgent cases with a clinician rather than faxing requests.

Central Florida Regional Hospital #00Y009	1401 W Seminole Bv Sanford, FL 32771	407 / 321-4500
AdventHealth Fish Memorial #00YG34	1055 Saxon Bv Orange City, FL 32763	386 / 917-5796 Fax: 386 / 917-5512

CARDIAC ELECTROPHYSIOLOGY

Prior authorization from the FHCP Central Referrals Department is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician’s office, or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

Jorge O Diaz, M.D. #141572 Giancarlo Speziani, M.D. #063179 Rafael Pena, M.D. #078934 Members 16 years of age and older	1331 S International Pkwy Suite 1261 Lake Mary, FL 32746	407 / 444-4848 Fax: 407 / 444-4870
--	--	---------------------------------------

CARDIAC MONITORING

Prior authorization from the FHCP's Central Referrals Department is not required. iRhythm Technologies, Inc. provides a long term continuous ambulatory cardiac monitoring device (Zio Patch) to FHCP members to record and store elect electrocardiogram (ECG) data. Prior authorization from the FHCP's Central Referrals Department is not required. Participating providers can contact the company directly at the above telephone number.

The medical device shall be affixed to the FHCP member at the Participating Provider's office and the member shall wear the device for up to fourteen (14) days as medically necessary. Interpretation and reporting of the ECG data captured by the supplier's medical device will be the responsibility of the ordering Participating Provider.

CardioNet, LLC Pennsylvania #10C186 California #085039 Holter Monitors – Up to 48 Hours	456 Montgomery St Suite 600 San Francisco, CA 94104	866 / 426-4402 Fax: 855 / 560-7774
iRhythm Technologies, Inc. #050404	650 Townsend St Suite 380 San Francisco, CA 94103	224 / 543-2200 Fax: 888 / 693-2402

CARDIAC REHABILITATION

REQUIRES PRIOR AUTHORIZATION. Please complete the “FHCP Referral Form” found at <https://www.fhcp.com/for-providers/> under the *Referrals, Prior Authorizations, and Orders* tab. Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

Routine requests: Non-urgent and elective procedures should not be scheduled until approvals are obtained to avoid patients having financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible as it may take up to 14 days calendar days for determinations/authorizations.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as urgent requests. Physician offices should call FHCP Central Referrals Department at 386.238.3230 to discuss urgent cases with a clinician rather than faxing requests.

Central Florida Regional Hospital #00Y009	1401 W Seminole Bv Sanford, FL 32771	407 / 321-4500
AdventHealth Fish Memorial #00YG34	1055 Saxon Bv Orange City, FL 32763	386 / 851-5125 Fax: 386 / 917-5167

CASE MANAGEMENT COORDINATION OF CARE DEPARTMENT

Case Management Coordination of Care is designed to address the needs for the highest risk members. The case management process utilizes evidence-based clinical guidelines to conduct comprehensive assessment of the member's condition, evaluates available benefits and resources, develops and implements a case management plan with performance goals, monitoring, and follow up. The overall goal of case management is to empower members in self-management skills, regain optimum health, or improve functional capability through appropriate services and interventions. Case Management is a voluntary program, and all eligible members have the right to decline participation.

Criteria for enrollment in Case Management Coordination of Care includes but not limited to members with new diagnoses, acute or uncontrolled chronic diseases, critical events that require extensive use of resources, significant barriers of social determinants of health that limit access to care, or identified from proactive data screening, who may require any of the following:

- Assistance navigating the health care system
- Assistance with monitoring and treatment
- Assistance with barriers related to social determinants of health
- Education on health condition(s) and health coaching
- Education supporting practitioner plan of care
- Coordinate appropriate resources, programs, or benefits
- Coordinate measures to improve quality of life and disease-specific outcomes

There are several case management services that the members will be stratified to:

- **Chronic Complex Care-** assists members with complex health conditions to reduce disease progression and gain empowerment through self-management of lifestyle practices that aims to improve quality of life. Members would benefit from advocacy, education, and navigation to access appropriate care, link to resources, benefits, or programs. Program includes transplant case management.
- **Interactive Health at Home-** remote patient monitoring targets members with uncontrolled hypertension and Congestive Heart Failure. Members would benefit from health sessions, monitoring of members' biometrics, and management of symptoms. Reports to the member's physician are timely, accurate, and actionable data to promote clinical efficiencies, reduced hospitalizations, and improved outcomes for members. Peripherals offered are scale, blood pressure cuff, and pulse oximetry.
- **Short Term Program-** assists members with new onset of health diagnoses, transitional care from hospital to home, or link members with high use of emergency room or hospitalizations to FHCP resources. Members would benefit from frequent contact for monitoring and education to understand signs and symptoms for early intervention and gain empowerment with self-management skills to reduce complications and improve quality of life.
- **In-Home Mid-Level Providers-** Available in Brevard, Volusia, Flagler, and Seminole counties; the RN Case Manager coordinates member care with the mid-level providers to assist homebound members or those with limited support to supplement primary care services in the home or facilitate transitional care for high risk members discharged from hospital/SNF to home. The goal is to reduce the risk of disease progression; reduce risk of fragmented care; provide early interventions to reduce need for emergency department, hospitalization, and urgent care by provision of primary care or transitional care services. In Home Mid-Level providers promote compliance with follow up care and medication management to reduce complications and enhance quality of care.

Additional Case Management Coordination of Care information on the following page.

CASE MANAGEMENT COORDINATION OF CARE DEPARTMENT (continued)

- **Community Resource Program-** Community Resource Coordinators partners with members and providers/referral sources to address the barriers to social determinants of health that impact access to healthcare through utilization of agencies and community partners. Community Resource Coordinators complete individualized needs assessments to link members with appropriate existing resources offered through agencies or within their community. CRCs do not address urgent placement or home safety evaluations; physicians would continue to refer members with urgent needs to HHC Skilled Nurse and Medical Social Worker or Department of Children and Families. SNF placement continues to be directed to Utilization Management Department 386-676-7187.

Members may be referred by:

- Practitioners
- Member or Caregiver
- Discharge Planners
- Medical Management Programs
- Proactive Data Claims Review

There are various methods to refer a member to the Case Management Coordination of Care or Community Resources services:

Telephone Contact: Toll Free 855/205-7293 or 386/238-3284

Referral form available through the provider handbook

Fax: 386/238-3271

Website: www.fhcp.com

Email: cmanagement@fhcp.com

Internal: E.H.R. Task

Monday - Friday 08:00 AM to 5:00 PM

- **FHCP New Member Transition of Care Program-** The goal of the Transition of Care team is to assist new members transitioning into our network of providers, pharmacies, and covered medications. The member would benefit from clinical review of health history and medications to coordinate care with available resources, benefits, and participating providers or services to make the transition as seamless as possible. The RN Navigator assists existing members that are experiencing a change in benefits, providers, or services, or moving into another county served by FHCP or change of employers that offer FHCP insurance.

Members may be referred by:

- Practitioners
- Member or Caregiver
- Member Services
- Marketing Agents
- Employer Groups

Additional Case Management Coordination of Care information on the following page.

CASE MANAGEMENT COORDINATION OF CARE DEPARTMENT (continued)

There are various methods to submit a referral for the CM Coordination of Care or Community Resource services:

- Telephone Contact: Toll free 855 / 205-7293
- Referral form available through the Provider Resource Guide
- Fax: 386 / 238-3271
- Website: www.fhcp.com
- Email: cmanagement@fhcp.com
- Internal: E.H.R. Task

CASE MANAGEMENT UTILIZATION REVIEW DEPARTMENT

The FHCP Case Management Utilization Review Department is a multi-faceted case management program designed to monitor, evaluate, assist physicians, members, providers in the care of FHCP members that are in an acute hospital, Skilled Nursing Home, Home Health Care or Long term acute care facility.

Office Coordinator – Screens incoming calls and coordinates departmental needs.

Admissions Coordinator – Manages authorizations for members admitted to hospitals

Data Coordinator – Assists both office and admission coordinators, maintains forms, correspondence and manage reporting data as well as authorization management for SNF and HHC

Case Management Nurses – RN's that review inpatient clinical information for appropriateness of admission and coordinates care upon discharge to ensure that member's needs are met, both locally and out of area. These functions involve physicians, facility Case Mangers/Discharge planners, FHCP administration, FHCP Case Management team and other providers as needed.

HHC Coordinator – RN that reviews and monitors related clinical information as pertinent to Skilled HHC needs with providers as well as contacting members to assist with potential continued care needs. Assist Triage RN as needed.

Skilled Nursing Facility (SNF) Coordinator – RN's that coordinate's care and completes on site reviews during a member's confinement to a SNF. They work closely with the SNF physicians, facility nursing, therapy, discharge planning staff.

Discharge Coordinators - RN's and clerical staff that contact members post discharge from acute hospital for evaluation. This call includes discharge needs in place, appointments in place, medication reconciliation; members are also screened for placement into the short-term complex care or referred to the Complex Care Program.

To access the FHCP Case Management Department, please call 800 / 352-9824 (Ext. 7187) Fax: 386 / 615-4058

CHIROPRACTIC

Prior authorization from the FHCP Central Referrals Department is not needed. Any FHCP member may self-refer to their provider of choice. Member may call to schedule an appointment at their convenience without an order from a physician.

Donald Lorentz, D.C. #078807 Victoria Smith, D.C. #0994493 All ages	Adkore Rehabilitation Chiropractic & Physical Therapy 1260 Upsala Rd Sanford, FL 32771	407 / 328-7595 Fax: 800 / 398-5605
Dana K. Schoonmaker, D.C. #059461 All ages	Chiro-Fit, Inc 142 Parliament Lp Suite 1006 Lake Mary, FL 32746	407 / 878-3913 Fax: 407 / 878-3912
Justin Cough, D.C. #089186 Erin Chu, D.C. #058374 All ages	Oviedo Chiropractic 2871 Clayton Crossing Way Oviedo, FL 32765	407 / 542-1614 Fax: 407 / 542-1615
Richard Fair, D.C. #044870 Alicia Rivera, D.C. #10S129 Omar Rivera, D.C. #10S997 All ages	Rivera Family Chiropractic Center 3590 US Hwy 17-92 Suite 1000 Casselberry, FL 32707 821 Debary Av Deltona, FL 32725	407 / 767-4878 Fax: 407 / 767-4880 386 / 860-5448 Fax: 386 / 668-3665
Omar Rivera, D.C. #10S997 All ages	Rivera Family Chiropractic Center 900 W 25 th St Sanford, FL 32771	407 / 878-5848 Fax: 407 / 878-5850

COLOGUARD TESTING

INSTRUCTIONS: The Physician's office will need to complete the Cologuard Requisition Form available at www.cologuardtest.com. Complete the form and fax the completed form to the number noted on the bottom of the form. Patient Insurance/Billing Information must be completed for FHCP to pay for the test. The easiest option would be to copy the patient's FHCP card and attach it to the requisition.

- Cologuard is for individuals 45 years or older, and at average risk.
- Cologuard looks for blood and DNA associated with colon cancer and precancerous growth found in a person's stool sample.

Once ordered by your office, a Cologuard box is delivered to the patient's home via UPS. Patients collect their sample on their own time and use a prepaid return shipping label to send the specimen to Exact Sciences Laboratories in Madison, Wis. for processing. Test results are sent directly to your office within a few weeks. **Please fax a copy of the test results to FHCP at 386 / 481-5009.** Exact Sciences also conducts follow up calls to drive high patient compliance. You can learn more about Cologuard at www.cologuardtest.com/hcp.

Please fax a copy of the test results to FHCP Medical Records at 386.5009.

Cologuard is not a replacement for diagnostic or surveillance colonoscopy in high-risk individuals.

Note: Cologuard is not a replacement for diagnostic or surveillance colonoscopy in high-risk individuals.

COLONOSCOPY - DIAGNOSTIC

COLONOSCOPIES PERFORMED ON SYMPTOMATIC PATIENTS TO DIAGNOSE OR RULE OUT DISEASE REQUIRE PRIOR.

AUTHORIZATION. Please complete the “FHCP Referral Form” found at <https://www.fhcp.com/for-providers/> under the *Referrals, Prior Authorizations, and Orders* tab. Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

Routine requests: Non-urgent and elective procedures should not be scheduled until approvals are obtained to avoid patients having financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible as it may take up to 14 days calendar days for determinations/authorizations.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as urgent requests. Physician offices should call FHCP Central Referrals Department at 386.238.3230 to discuss urgent cases with a clinician rather than faxing requests.

Lakhinder Bhatia, M.D. #060852 Beatrice Bratu, M.D. #005470 Harsh Duphare, M.D. #061640 Ammar Hemaïdan, M.D. #000104 Saud El-Sayed Suleiman, M.D. #001166 Hassan Zulfiqar, M.D. #009959 Members 18 years of age and older	Advanced GI 1240 E Normandy Bv Suite 100 Deltona, FL 32725 Medical Records Fax 386 / 481-5009	386 / 763-4920 Fax: 386 / 481-5429
Kalyani Gaddipati, M.D. #003542 Members 18 years of age and older	917 Rinehart Rd Suite 2051 Lake Mary, FL 32746	407 / 936-2444 Fax: 407 / 936-2448
Kaleem Ahmed, M.D. #070600 Vishal Gupta, M.D. #143207 Karl Mersich, M.D. # 069804 Dany Shamoun, M.D. #082316 Vernu Visvalingham, M.D. #067114 Members 18 years of age and older	Gastroenterology of Greater Orlando, P.A. 1319 S International Pkwy Suite 1171 Lake Mary, FL 32746 2884 Wellness Av Suite 100 Orange City, FL 32763	Centralized Phone/Fax Phone: 386 / 668-2221 Fax: 386 / 668-2228

Additional Colonoscopy / Diagnostic information and instructions on the following page.

COLONOSCOPY - DIAGNOSTIC (continued)

COLONOSCOPIES PERFORMED ON SYMPTOMATIC PATIENTS TO DIAGNOSE OR RULE OUT DISEASE REQUIRE PRIOR.

AUTHORIZATION. Please complete the “FHCP Referral Form” found at <https://www.fhcp.com/for-providers/> under the *Referrals, Prior Authorizations, and Orders* tab. Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

Routine requests: Non-urgent and elective procedures should not be scheduled until approvals are obtained to avoid patients having financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible as it may take up to 14 days calendar days for determinations/authorizations.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as urgent requests. Physician offices should call FHCP Central Referrals Department at 386.238.3230 to discuss urgent cases with a clinician rather than faxing requests.

Prafulla Kirtane, M.D. #10Z926 Members 18 years of age and older	Kirtane Associates, MD, PA 210 N Westmonte Dr Altamonte Springs, FL 32714	407 / 788-7844 Fax: 407 / 682-6071
Lenkala Mallaiah, M.D. #005629 Members 21 years of age and older	Mid-Florida Gastroenterology Group, PA 1565 Saxon Bv Suite 102 Deltona, FL 32725 311 N Mangoustine Av Sanford, FL 32771	386 / 789-5400 Fax: 386 / 532-0889 407 / 321-4570 Fax: 407 / 321-7690

COLONOSCOPY - SCREENING

Prior authorization from the FHCP Central Referrals Department is not needed. Any FHCP member may self-refer to their provider of choice. Member may call to schedule an appointment at their convenience without an order from a physician.

Lakhinder Bhatia, M.D. #060852 Beatrice Bratu, M.D. #005470 Harsh Duphare, M.D. #061640 Ammar Hemaïdan, M.D. #000104 Saud El-Sayed Suleiman, M.D. #001166 Hassan Zulfiqar, M.D. #009959 Members 18 years of age and older	Advanced GI 1240 E Normandy Bv Suite 100 Deltona, FL 32725 Medical Records Fax 386 / 481-5009	386 / 763-4920 Fax: 386 / 481-5429
Kalyani Gaddipati, M.D. #003542 Members 18 years of age and older	917 Rinehart Rd Suite 2051 Lake Mary, FL 32746	407 / 936-2444 Fax: 407 / 936-2448
Kaleem Ahmed, M.D. #070600 Vishal Gupta, M.D. #143207 Karl Mersich, M.D. # 069804 Dany Shamoun, M.D. #082316 Vernu Visvalingham, M.D. #067114 Members 18 years of age and older	Gastroenterology of Greater Orlando, P.A. 1319 S International Pkwy Suite 1171 Lake Mary, FL 32746 2884 Wellness Av Suite 100 Orange City, FL 32763	Centralized Phone/Fax Phone: 386 / 668-2221 Fax: 386 / 668-2228
Prafulla Kirtane, M.D. #10Z926 Members 18 years of age and older	Kirtane Associates, MD, PA 210 N Westmonte Dr Altamonte Springs, FL 32714	407 / 788-7844 Fax: 407 / 682-6071
Lenkala Mallaiah, M.D. #005629 Members 21 years of age and older	Mid-Florida Gastroenterology Group, PA 1565 Saxon Bv Suite 102 Deltona, FL 32725 311 N Mangoustine Av Sanford, FL 32771	386 / 789-5400 Fax: 386 / 532-0889 407 / 321-4570 Fax: 407 / 321-7690

CONTRACEPTION

A list of FHCP covered oral contraceptives and contraception appliance order forms can be found online at [FHCP Medication Formularies](#). Contraception benefits can be verified with the FHCP Provider Benefit & Eligibility Department at 844 / 615-4024 or 386 / 615-4024.

CRANIAL REMODELING ORTHOSES

REQUIRES PRIOR AUTHORIZATION. Please complete the “FHCP Referral Form” found at <https://www.fhcp.com/for-providers/> under the *Referrals, Prior Authorizations, and Orders* tab. Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

Routine requests: Non-urgent and elective procedures should not be scheduled until approvals are obtained to avoid patients having financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible as it may take up to 14 days calendar days for determinations/authorizations.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as urgent requests. Physician offices should call FHCP Central Referrals Department at 386.238.3230 to discuss urgent cases with a clinician rather than faxing requests.

Level Four Orthotics & Prosthetics #10R459	766 N Sun Dr Suite 3090 Lake Mary, FL 32746	407 / 478-7223 Fax: 407 / 667-8998
Prosthetic & Orthotic Associates #105165	3160 Southgate Commerce Blvd Suite 38 Orlando, FL 32806	407 / 245-7770 Fax: 407 / 245-7727

CT SCANS

Prior authorization from the FHCP Central Referrals Department is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

(H) - Outpatient Hospital Department/Facility

(N) - Outpatient Non-Hospital Facility

Out of Pocket costs may vary depending on location or benefit plan.

Central Florida Regional Hospital #00Y009 (H)	1401 W Seminole Bv Sanford, FL 32771	407-321-4500
Cyrus Diagnostic Imaging, Inc. #109138 (N)	165 Waymont Ct Lake Mary, FL 32746 Patients screened for mobility	407 / 321-3012 Fax: 407 / 321-9006
Fish Imaging #00YG34 (H)	1745 Sterling Silver Blvd Deltona, FL 32725	386 / 917-7500 Fax: 386 / 917-5576
AdventHealth Fish Memorial #00YG34 (H)	1055 Saxon Bv Orange City, FL 32763	386 / 917-5428 Fax: 386 / 917-5576
Akumin Imaging, #008160 (N)	1555 Saxon Bv Bldg 4 Suite 401 Deltona, FL 32725 Patients screened for mobility	386 / 860-9336 Fax: 386 / 860-2225
Orlando Diagnostic Center #039056 (N)	450 W SR 434 Suite 102 Longwood, FL 32750	321 / 207-0200 Fax: 407 / 262-0924
Orlando Health Imaging Centers # 059882 (H)	392 Rinehart Rd Suite 1300 Lake Mary, FL 32746 398 E Altamonte Dr Altamonte Springs, FL 32701	Centralized Phone & Fax 407 / 331-9355 Fax: 407 / 331-9481

Additional CT SCANS information and instructions on the following page.

CT SCANS (continued)

Prior authorization from the FHCP Central Referrals Department is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

(H) - Outpatient Hospital Department/Facility

(N) - Outpatient Non-Hospital Facility

Out of Pocket costs may vary depending on location or benefit plan.

SimonMed Imaging Florida, LLC #042277 (N)	745 Orienta Av Suite 1161 Altamonte Springs, FL 32701	Centralized Phone/Fax Phone: 407 / 788-2888 Fax: 407 / 682-0746
	917 Rinehart Rd Lake Mary, FL 32746	
	225 W SR 434 Suite 104 Longwood, FL 32750	
	7424 Red Bug Lake Rd Oviedo, FL 32765	
	303 W 1 st St Sanford, FL 32771	
Orlando Health South Seminole Hospital #00Y120 (H)	555 W SR 434 Longwood, FL 32750	407 / 767-1200

Additional CT SCANS information and instructions on the following page.

CT SCANS (continued)

EXCEPTIONS TO THE ABOVE ARE NOTED ON THE NEXT PAGE.

REQUIRES PRIOR AUTHORIZATION. Please complete the “FHCP Referral Form” found at <https://www.fhcp.com/for-providers/> under the *Referrals, Prior Authorizations, and Orders* tab. Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

Routine requests: Non-urgent and elective procedures should not be scheduled until approvals are obtained to avoid patients having financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible as it may take up to 14 days calendar days for determinations/authorizations.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as urgent requests. Physician offices should call FHCP Central Referrals Department at 386.238.3230 to discuss urgent cases with a clinician rather than faxing requests.

The exceptions to the above are:

- **Breast MRI’s**
- **Sestamibi Scan/Parathyroid Scan (Endocrinologists and Cardiologists can order with no prior authorization)**
- **Stereotactic Breast Biopsy**
- **Ultrasound Guided Needle Breast Biopsy**
- **CT Colonography (Virtual Colonoscopy)**
- **Pill Cam**
- **Genetic Testing**
- **Hida Scan**
- **PET SCAN**

DENTAL SERVICES

Prior authorization from the FHCP Central Referrals Department is not needed. Members can schedule appointments with FHCP's Dental Department after being assigned to a dentist through Member Services Department 386 / 615-4022. FHCP coverage of dental examinations, cleaning and x-ray services are in accordance with the member's FHCP benefits. Dental services are available to our members on a discounted fee-for-service basis through FHCP Dental Providers.

URGENT CARE

(Accidental dental injury, less than 72 hours.) Calls FHCP's Dental Department at 386 / 238-3280 and describe the presenting problem. They will advise you if FHCP covers the problem and who you should call within FHCP's Provider Network to arrange for treatment of the member.

TMJ SERVICES

Please send the Completed FHCP Referral form along with the completed FHCP TMJ Screening Questionnaire directly to FHCP's Dental Department, in either the Daytona Beach or Orange City Facility for review and scheduling.

ORAL SLEEP APNEA APPLIANCES

Complete the FHCP Referral Form. Attach pertinent documentation to substantiate the request and forward by fax (855 / 442-8398) to FHCP's Central Referrals at the Holly Hill facility. The Referral Department will review the request and if approved will forward the referral and clinical information to the provider for scheduling purposes.

Patient must have a Sleep Apnea evaluation with Sleep Studies prior to submitting your request.

Nicholas Tanturri, D.D.S. #037411 Members 8 years of age and older	FHCP Center 350 N Clyde Morris Bv Daytona Beach, FL 32114	386 / 238-3280 Fax: 386 / 238-3279
Kevin Ogle, D.M.D. #00003N Members 7 years of age and older	FHCP Center 2777 Enterprise Rd Orange City, FL 32763	386 / 481-6886 Fax: 386 / 774-6638
Terry Blanks, D.D.S. #002047 Members 6 years of age and older Non-Medicare Members Only	Florida Dental Associates, Inc. 895 S Dexter Av DeLand, FL 32720	386 / 738-2002 Fax: 386 / 738-9523

DERMATOLOGY

Prior authorization from the FHCP Central Referrals Department is not needed. Any FHCP member may self-refer to their provider of choice. Member may call to schedule an appointment at their convenience without an order from a physician.

Mid Florida Dermatology Associates, PA	4106 W Lake Mary Bv Suite 324 Lake Mary, FL 32746 2650 W State Road 434, Longwood, FL 32779 390 Maitland Av Suites 1000/2000 Altamonte Springs, FL 32701 25 Windsormere Wy Suite 101/301 Oviedo, FL 32765 2921 S Orlando Dr Suite 166, Sanford, Florida 32773	Centralized Scheduling 407 / 299-7333 Fax: 407 / 293-2049
Members of all ages		

DIABETES EDUCATION

Prior authorization from the FHCP Central Referrals Department is not needed. scheduled through the main office and will be set at a location most convenient for the member. The Department will advise you of the scheduling protocol. Members can self-refer, but a referral is also encouraged, you may receive a task from one of our educators. Always document ICD-10 code for service requested.

Jennifer Badillo, RN, BSN MaryBeth Curtiss, RDN, LDN, CDE, CDCES Deborah Kelleher, MS, RDN, LDN Andrea Likens, RDN, LDN, CDE, CDCES Kathleen MacNeill, MSN, RN, BC-ADM, CDCES Tiffany McClure, RDN, LDN Catherine Robinson, MS, RDN, LDN, CDCES Adults only	FHCP Center 330 N. Clyde Morris Bv Suite 9 Daytona Beach, FL 32114 Classes available at various locations or on an individual basis depending on the need. Classes available at various locations including Brevard, Titusville, Lake Mary, St. Augustine, Flagler, Seminole and Volusia County FHCP centers	Centralized Phone/Fax 386 / 676-7133 Fax: 386 / 238-3228
--	--	--

Services provided include, but not limited to:

Diabetes Education 10 hours, Day, Evening and one on one

Carbohydrate Counting

Gestational Diabetes

Insulin Start

CSII Pump management and Continuous Glucose Management Systems (CGMS)

Medical Nutrition Therapy

Hyperlipidemia

Chronic Kidney Disease

Hyperlipidemia

Hypertension

Diabetes Prevention

Nutritional Game Plan- Refresher courses

DIABETIC SHOE PROVIDERS

Prior authorization from the FHCP Central Referrals Department is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

The need for diabetic shoes must be certified by a physician who is a Doctor of Medicine or a Doctor of Osteopathy and who is responsible for diagnosing and treating the patient's diabetic systemic condition through a comprehensive plan of care.

The managing physician must:

- Document in the patient's medical record that the patient has diabetes
- Certify that the patient is being treated under a comprehensive plan of care for diabetes, and that the patient needs diabetic shoes; and
- Document in the patient's record that the patient has one or more of the following conditions:
 - Peripheral neuropathy with evidence of callus formation.
 - History of pre-ulcerative calluses.
 - History of previous ulceration.
 - Foot deformity.
 - Previous amputation of the foot or part of the foot; or
 - Poor Circulation
 - For each individual, coverage of the footwear and inserts is limited to one of the following within one calendar year:
 - No more than one pair of custom-molded shoes (including inserts provided with such shoes) and two additional pairs of inserts; or
 - No more than one pair of depth shoes and three pairs of inserts (not including the non-customized removable inserts provided with such shoes).

Custom molded shoes are only available through Hanger Prosthetics and Orthotics, Inc.

BIPED Medical, Inc #073996	777 Deltona Bv Deltona, FL 32725	386 / 516-6065 Fax: 800 856-4131
Hanger Prosthetics & Orthotics, Inc. Orange City #136048	745 Orienta Av Suite 1041 Altamonte Springs, FL 32701 2754 Enterprise Rd Suite A Orange City, FL 32763	407 /740-8774 Fax: 407 /740-7930 386 / 774-5678 Fax: 386 / 774-4644
The Foot Comfort Shop, Inc. #051382	375 Douglas Av Suite 1009 Altamonte Springs, FL 32714	407 / 834-7463 Fax: 407 / 332-6239

DIAGNOSTIC TESTING

Prior authorization from the FHCP Central Referrals Department is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

(H) - Outpatient Hospital Department/Facility

(N) – Outpatient Non-Hospital Facility

Out of Pocket costs may vary depending on location or benefit plan

Advanced Imaging #10X711(N)	1639 N Volusia Av Orange City, FL 32763	386 / 774-7226 Fax: 386 / 774-7227
Central Florida Regional Hospital # 00Y009 (H)	1401 W Seminole Bv Sanford, FL 32771	407 / 321-4500
Cyrus Diagnostic Imaging, Inc. #109138 (N)	165 Waymont Ct Lake Mary, FL 32746 Patients screened for mobility	407 / 321-3012 Fax: 407 / 321-9006
Fish Imaging #00YG34 (H)	1745 Sterling Silver Blvd Deltona, FL 32725	Phone 386 / 917-7500 Fax: 386 / 917-5576
AdventHealth Fish Memorial #00YG34 (H)	1055 Saxon Bv Orange City, FL 32763	386 / 917-5428 Fax: 386 / 917-5576
Akumin Imaging #008160 (N)	1555 Saxon Bv Bldg 4 Suite 401 Deltona, FL 32725 Patients screened for mobility	386 / 860-9336 Fax: 386 / 860-2225
Orlando Diagnostic Center #039056 (N)	450 W SR 434 Suite 102 Longwood, FL 32750	321 / 207-0200 Fax: 407 / 262-0924
Orlando Health Imaging Centers (H) Altamonte #049882	398 E Altamonte Dr Altamonte Springs, FL 32701	Centralized Phone & Fax 407 /331-9355 Fax: 407 / 331-9481

Additional Diagnostic Testing information and locations on the following page.

DIAGNOSTIC TESTING continued

Prior authorization from the FHCP Central Referrals Department is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

(H) - Outpatient Hospital Department/Facility

(N) – Outpatient Non-Hospital Facility

Out of Pocket costs may vary depending on location or benefit plan

Orlando Health South Seminole Hospital #00Y009 (H)	555 West SR 434 Longwood, FL 32750	407 / 767-1200
SimonMed Imaging Florida, LLC #042277 (N)	745 Orienta Av Suite 1161 Altamonte Springs, FL 32701 917 Rinehart Rd Lake Mary, FL 32746 225 West SR 434 Suite 104 Longwood, FL 32750 7424 Red Bug Lake Rd Oviedo, FL 32765 303 W 1 st St Sanford, FL 32771	Centralized Phone/Fax Phone: 407 / 788-2888 Fax: 407 / 682-0746

EXCEPTIONS ARE NOTED ON THE FOLLOWING PAGE.

DIAGNOSTIC TESTING continued

REQUIRES PRIOR AUTHORIZATION. Please complete the “FHCP Referral Form” found at <https://www.fhcp.com/for-providers/> under the *Referrals, Prior Authorizations, and Orders* tab. Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

Routine requests: Non-urgent and elective procedures should not be scheduled until approvals are obtained to avoid patients having financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible as it may take up to 14 days calendar days for determinations/authorizations.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as urgent requests. Physician offices should call FHCP Central Referrals Department at 386.238.3230 to discuss urgent cases with a clinician rather than faxing requests.

The exceptions to the above are:

- **Breast MRI’s**
- **Sestamibi Scan/Parathyroid Scan (Endocrinologists and Cardiologists can order with no prior authorization)**
- **Stereotactic Breast Biopsy**
- **Ultrasound Guided Needle Breast Biopsy**
- **CT Colonography (Virtual Colonoscopy)**
- **Pill Cam**
- **Genetic Testing**
- **Hida Scan**
- **PET SCAN**

DIALYSIS SERVICES

Prior authorization from the FHCP Central Referrals Department is not needed. The Nephrologist's office should call the dialysis center directly to schedule an appointment.

BMA North Orlando	740 Northlake Bv Suite 1024 Altamonte Springs, FL 32701	407 / 831-7070 Fax : 407 / 831-7091
Central Florida Kidney Center #056124	745 W SR 434 Suite A Longwood, FL 32750	Centralized Phone/Fax Phone : 407 / 843-6100 X 1107 Fax : 407 / 425-1526
DVA Renal Healthcare, Inc. (Davita)		
Lake Mary #047831	39 Skyline Dr Suite 1001 Lake Mary, FL 32746	407 / 833-8667 Fax: 407 / 833-8672
Oviedo #048161	7560 Red Bug Lake Rd Suite 1048 Oviedo, FL 32765	407 / 366-0211 Fax : 407 / 366-4269
Sanford #036875	1701 W First St Sanford, FL 32771	407 / 268-9425 Fax : 407 / 268-9899
Fresenius Medical Care #086731	419 E 1 st St Sanford, FL 32771	407 / 688-6765 Fax : 407 / 688-9478
Fresenius Kidney Care of N Orlando # 086758	750 Northlake Bv Suite 1024 Altamonte Springs, FL 32701	407 / 831-7070 Fax : 407 / 7091
Fresenius Kidney Care of Casselberry #091769	174 SR 436 Suite D102 Casselberry, FL 32707	407 / 551-1601 Fax : 407 / 551-1610
Orlando Artificial Kidney Center	775 Gateway Dr Suite 1010 Altamonte Springs, FL 32714	407 / 294-2456 Fax : 407 / 294-4997

DISEASE MANAGEMENT PROGRAMS

HEALTH, WELLNESS AND DISEASE MANAGEMENT PROGRAMS

FHCP offers members a variety of health, wellness and disease management programs and services at little or no cost. Members are not limited by the number of programs they may participate in. For more information, go to FHCP.com or call the number listed under each program, Monday through Friday from 8 a.m. to 5 p.m. Hearing impaired call TRS Relay 711.

Acute Low Back and Neck Pain

This physical therapy program helps members manage acute or chronic low back or neck pain. Open to all members age 17 and up, members can contact Ability Health Services (all locations) or Palm Coast Sports Medicine directly. Co-pay/co-insurance and policy limits apply. For more information or to obtain a list of facilities, call FHCP Member Services at **386-615-4022** or **1-877-615-4022**.

Case Management - Coordination of Care

This is a free program offered to members who may benefit from assistance with coordinating their medical, psychosocial, and financial needs. Working with members and their physicians, Case Managers can provide the education and resources needed for members to better understand and comply with their plans of care. Other programs are available to meet your health care needs; these include remote patient monitoring, in-home medical management and community resources coordination. A Case Manager will help you determine which programs are right for you. The FHCP Case Management Department can be reached at **386-238-3284** or toll free at **1-855-205-7293**.

Hypertension (high blood pressure)

FHCP offers a two-hour hypertension self-management class taught by Registered Dietitians. This free class focuses on the DASH (Dietary Approaches to Stop Hypertension) diet and low sodium education. For more information or to register, call the FHCP Diabetes/Health Education Department at **386-676-7133** or toll free at **1-877-229-4518**.

Diabetes Education Program

Recognized by the American Diabetes Association (ADA), and conducted by FHCP registered nurses and registered dietitians/Certified Diabetes Educators (CDEs), this free 10-hour diabetes education program covers: diabetes overview, complications, signs and symptoms of high and low blood sugar, lifestyle modifications, medications, nutrition, monitoring guidelines (HgbA1C, blood glucose meters, blood pressure, weight), and foot, skin, and dental care. In addition, CDEs are also available for individual appointments. For more information, contact the FHCP Diabetes/Health Education Department at **386-676-7133** or **1-877-229-4518**.

Nutrition Game Plan for Diabetes

This two-hour session is recommended for members who have completed the 10-hour Diabetes Education Program. The class reinforces disease specific nutrition education and answers questions regarding diabetes. For more information, call the FHCP Diabetes/Health Education Department at **386-676-7133** or **1-877-229-4518**.

Additional Disease Management information on the following page

DISEASE MANAGEMENT PROGRAMS (continued)

Diabetes Prevention Program

This free, two-hour class is designed to help members identify risk factors for developing diabetes. It includes information about nutrition, exercise, and behavioral strategies for prevention. A more intense diabetes prevention program also is available. For more information, call the FHCP Diabetes/Health Education Department at **386-676-7133** or **1-877-229-4518**

Healthy Heart Nutrition Program

This free class helps members identify risk factors for heart disease and offers tips for improving lifestyle to reduce those risks. For more information, call the FHCP Diabetes/Health Education Department at **386-676-7133** or **1-877-229-4518**.

Osteoporosis

This program is for members who are at risk for or have been diagnosed with Osteoporosis or Osteopenia. Therapists at Ability Health Services will perform an evaluation and physical assessment to determine strength, endurance and activity level. Members can call Ability directly; no referral is needed. Co-pay/co-insurance and policy limits may apply. For more information or to obtain a list of facilities, call FHCP Member Services at **386-615-4022** or **1-877-615-4022**.

Preferred Fitness / Gym Access

This free fitness program is provided to FHCP Medicare members, certain employer groups who elect this coverage and members who enroll in individual plans with gym access. Eligible members have unlimited access to a variety of quality health and fitness facilities in Volusia, Flagler, Brevard, St. Johns and Seminole counties. For a current list of facilities, visit our website or call FHCP Member Services at **386-615-4022** or **1-877-615-4022**.

Weight Management

“Eat Right, Move Right” is a free six-week course that promotes a lifestyle change approach to weight loss for members with a Body Mass Index (BMI) over 27. Class topics include how to increase activity, improve eating habits, and change behaviors for permanent weight loss. Members will learn to set realistic goals, make behavior changes, use the USDA plate method, manage dining out experiences, and change food shopping habits. For more information, call the FHCP Diabetes/Health Education Department at **386-676-7133** or **1-877-229-4518**.

Smoking Cessation

Tobacco Free Florida (TFF) is a free, statewide smoking cessation and prevention campaign. The program is managed by the Florida Department of Health through the Bureau of Tobacco Prevention. Smokers and smokeless tobacco users interested in assistance with quitting are encouraged to call the Florida Quitline at **1-877-U-CAN-NOW (877-822-6669)** to speak with Quit Coach®.

To access TFF’s additional quit smoking resources, visit the Tobacco Free Florida website at **tobaccofreeflorida.com**.

DURABLE MEDICAL EQUIPMENT

The requesting provider's office should fax the order along with supporting documentation directly to Apria Healthcare.

All patients (regardless of group type) must meet **STRINGENT** evidence based medical criteria guidelines for the specific equipment or supplies being ordered. If the patient does not meet the criteria, Apria Healthcare will refer the case to FHCP's Central Referrals Department for review.

Please include the following with the order:

- FHCP Member Information
- Physician signed order
- Clinical Documentation
- Length of need (Nebulizers do not need length of need)

Apria Healthcare, Inc. #011216 CPAP machines and supplies Wheelchairs Walkers/Canes Mastectomy Bras Nebulizers Mattress gel overlays and pads	1400 Mason Av Suite 100 Daytona Beach, FL 32117 3443 Parkway Center Ct Orlando, FL 32808	Customer Care Center Phone: 855 / 613-8303 Fax: 386 /673-4403 After-Hours Care Center 386 /274-4809
---	---	---

OXYGEN ORDERS

To request oxygen for a FHCP member, please supply one of the following: an arterial blood gas study performed within 30 days of the order, if not conducted prior to a hospital discharge, arterial oxygen saturation, 6-minute walk results, or O2 saturation on Room air must be below 88. If the O2 order is only for night, an overnight oximetry is all that will be required. The order must indicate the liter flow and indicate frequency (i.e., at night only, 24 hours per day).

POV'S / ELECTRIC WHEELCHAIR ORDERS

FHCP follows evidence based medical criteria guidelines for the eligibility of Power Operated Vehicles (POV's) and Electric Wheelchairs for all members (Medicare and Commercial). Therefore, prior to submitting a referral to Apria Healthcare, the member must have had a Power Operated Vehicle Physical Therapy Evaluation specific to the need for and use of the equipment.

Additional DME information on the following page.

60 FEBRUARY/2022 SEM

DURABLE MEDICAL EQUIPMENT - SPECIAL

REQUIRES PRIOR AUTHORIZATION. Please complete the “FHCP Referral Form” found at <https://www.fhcp.com/for-providers/> under the *Referrals, Prior Authorizations, and Orders* tab. Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

Routine requests: Non-urgent and elective procedures should not be scheduled until approvals are obtained to avoid patients having financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible as it may take up to 14 days calendar days for determinations/authorizations.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as urgent requests. Physician offices should call FHCP Central Referrals Department at 386.238.3230 to discuss urgent cases with a clinician rather than faxing requests.

Vacuum assisted closure devices – also see Hyperbaric Oxygen Therapy (HBO) and Vacuum Assisted Closure Devices

Bone Growth Stimulators – also see Bone Growth Stimulators

Neuro Muscular Stimulators

Splinting Systems – also see Braces / Orthotics / Prosthetics

Zoll Life Vest – also see Zoll Life Vest

EAR LAVAGE

Prior authorization from the FHCP Central Referrals Department is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician’s office, or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

Florida Health Care Plans	707 Platinum Pt Lake Mary, FL 32746 By appointment only	407 / 878-0910 Fax: 407 / 878-0911
---------------------------	---	---------------------------------------

EAR, NOSE AND THROAT (ENT)

Prior authorization from the FHCP Central Referrals Department is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

Erik Schoenberg, M.D. #064428	Allergy, Ear, Nose & Throat Specialists of Central Florida 200 N Mangoustine Av Sanford, FL 32771	407 / 833-7415 Fax: 407 / 833-7416
Robert P. Collette, M.D. #003831	763 Harley Strickland Bv Orange City, FL 32763	386 / 775-4467 Fax: 386 / 775-8679
Members 18 years of age and older	766 N Sun Dr Suite 1060 Lake Mary, FL 32746	407 / 444-0573 Fax: 386 / 775-8679
Daniel Rothbaum, M.D. #011652 Devang Shah, M.D. #006370	Atlantic Ear, Nose & Throat, PA 963 Town Center Dr Suite 100 Orange City, FL 32763	Centralized Phone/Fax Phone: 386 / 774-9880 Fax: 386 / 774-2898
All ages	1431 Orange Camp Rd Suite 112 DeLand, FL 32724 1301 S International Pkwy Suite 2011 Lake Mary, FL 32746	

ECHOCARDIOGRAMS

Prior authorization from the FHCP Central Referrals Department is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

(H) - Outpatient Hospital Department/Facility

(N) – Outpatient Non-Hospital Facility

Out of Pocket costs may vary depending on location or benefit plan

Central Florida Regional Hospital #00Y009 (H)	1401 W Seminole Bv Sanford, FL 32771	407 / 321-4500
Cyrus Diagnostic Imaging, Inc. #109138 (N)	165 Waymont Ct Lake Mary, FL 32746 Patients screened for mobility	407 / 321-3012 Fax: 407 / 321-9006
Orlando Health Imaging Center	398 E Altamonte Dr Altamonte Springs, FL 32701	Centralized Phone & Fax 407 / 331-9355 Fax: 407 / 331-9481
SimonMed Imaging	745 Orienta Av Suite 1161 Altamonte Springs, FL 32701 7424 Red Bug Lake Rd Oviedo, FL 32765	

EEG TESTING

Prior authorization from the FHCP Central Referrals Department is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

(H) - Outpatient Hospital Department/Facility

(N) – Outpatient Non-Hospital Facility

Out of Pocket costs may vary depending on location or benefit plan

Central Florida RegionalHospital#00Y009 (H)	1401 W Seminole Bv Sanford, FL	407 / 321-4500
BioSerentiy /Comprehensive Sleep Disorder Center #10J125 Members 3 years of age and older	598 Northlake Bv Suite 1040, Altamonte Springs, FL 32714	Centralized Phone & Fax 407 / 834-1023 Fax: 407 / 834-6515
RSC Diagnostic Services #053489	RSC Diagnostic Services 331 Melrose Dr., Suite 145 Richardson, Tx 75080	Centralized Phone & Fax 877 333-2575 Fax: 800 / 840-8626

EEG TESTING – MOBILE SERVICES

REQUIRES PRIOR AUTHORIZATION. Please complete the “FHCP Referral Form” found at <https://www.fhcp.com/for-providers/> under the *Referrals, Prior Authorizations, and Orders* tab. Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling. **Services shall be rendered in the Member’s place of residence.**

Routine requests: Non-urgent and elective procedures should not be scheduled until approvals are obtained to avoid patients having financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible as it may take up to 14 days calendar days for determinations/authorizations.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as urgent requests. Physician offices should call FHCP Central Referrals Department at 386.238.3230 to discuss urgent cases with a clinician rather than faxing requests.

Coastal Diagnostic Group, LLC #037343	927 Beville Road, Suite 106, South Daytona, FL 32119	469 / 995-8416 Fax: 833 / 523-8032
BioSerentiy Comprehensive Sleep Disorder Center #10J125 Members 3 years of age and older	598 Northlake Bv Suite 1040, Altamonte Springs, FL 32714	407 / 834-1023 Fax: 407 / 834-6515
RSC Diagnostic Services #053489	331 Melrose Dr., Suite 145 Richardson, Tx 75080	Centralized Phone & Fax 877 / 333-2575 Fax: 800 / 840-8626

EEG TESTING - VIDEO

REQUIRES PRIOR AUTHORIZATION. Please complete the “FHCP Referral Form” found at <https://www.fhcp.com/for-providers/> under the *Referrals, Prior Authorizations, and Orders* tab. Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling. **Services for 24-72 ambulatory EEG video monitoring shall be rendered in the Physician’s office or the Member’s place of residence.**

Routine requests: Non-urgent and elective procedures should not be scheduled until approvals are obtained to avoid patients having financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible as it may take up to 14 days calendar days for determinations/authorizations.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as urgent requests. Physician offices should call FHCP Central Referrals Department at 386.238.3230 to discuss urgent cases with a clinician rather than faxing requests.

Coastal Diagnostic Group, LLC #037343	927 Beville Road, Suite 106, South Daytona, FL 32119	Centralized Phone & Fax 469 / 995-8416 Fax: 833 / 523-8032
Bio Serenity Comprehensive Sleep Disorder Center #10J125 Members 3 years of age and older	598 Northlake Bv Suite 1040, Altamonte Springs, FL 32714	Centralized Phone & Fax 407 / 834-1023 Fax: 407 / 834-6515
RSC Diagnostic Services #053489 Members 3 months of age and older	331 Melrose Dr Suite 145 Melrose, TX 75080-4405	Centralized Phone & Fax 877/ 333-2575 Fax: 800 / 840-8626

ELECTROCARDIOGRAMS (EKG'S)

Prior authorization from the FHCP Central Referrals Department is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

(H) - Outpatient Hospital Department/Facility

(N) - Outpatient Non-Hospital Facility

Out of Pocket costs may vary depending on location or benefit plan

Florida Health Care Plans (N)	Guidewell Medical Center 707 Platinum Pt Lake Mary, FL 32746 By appointment only	407 / 878-0910 Fax: 407 / 878-0911
Cyrus Diagnostic Imaging, Inc. #109138 (N) (EKG'S & STRESS EKG TESTING)	165 Waymont Ct Lake Mary, FL 32746 Patients screened for mobility	407 / 321-3012 Fax: 407 / 321-9006

EMERGENCY FACILITIES

Emergency Department Admissions or 23-hour Observation Cases: Identify the member's assigned FHCP PCP and contact that PCP to discuss the case. After 5:00 pm or on weekends or holidays, contact FHCP's After Hours Call office at 386 / 226-4542 or Fax 386 / 258-4858.

Central Florida Regional Hospital #00Y009	1401 W Seminole Bv Sanford, FL 32771	407 / 321-4500
AdventHealth Deltona ER #00YG34	3108 Howland Bv Deltona, FL 32725	386 / 917-7700
AdventHealth Fish Memorial #00YG34	1055 Saxon Bv Orange City, FL 32763	386 / 851-5000
Guidewell Emergency Doctors Winter Park #049702 Orlando #049702 Ocoee #062701	113 N Orlando Av Winter Park, FL 32789 1706 N Semoran Bv Suite 100 Orlando, FL 32807 9580 W Colonial Dr Ocoee, FL 34761-6947 After Hours Care Only Monday -- Friday 9:00am to 7:00pm Saturday & Sunday 9:00am to 4:00pm	407 / 801-8400 Fax: 407 / 636-5610 321 / 804-9110 Fax: 407 / 757-0755 321 / 316-6455 Fax: 321 / 888-2512
HH/UF Health Medical Center of Deltona #086901	3300 Halifax Crossings Bv Deltona, FL 32725	386 / 425-6100 Fax: 386 / 425-6101
Oviedo Medical Center #061457	8300 Red Bug Lake Rd Oviedo, FL 32765	407 / 890-2273
Orlando Health South Seminole Hospital #00Y120	555 W SR 434 Longwood, FL 32750	407 / 767-1200

EMG TESTING

Prior authorization from the FHCP Central Referrals Department is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

Bhupinder Mangat, M.D. #003464 Members 18 years of age and older	Seminole Neurology Associates, P.A. 1403 Medical Plaza Dr Suite 204 Sanford, FL 32771	407 / 324-5500 Fax: 407 / 324-5584
---	--	---------------------------------------

ENDOCRINOLOGY

Prior authorization from the FHCP Central Referrals Department is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

Ahmad H. Ali, M.D. #062232 Members 18 years of age and older	Diabetes, Thyroid and Endocrine Advance Care 2802 Aloma Av Suite 101 Winter Park, FL 32792	407 / 573-2021 Fax: 407 / 972-2922
Victor L. Roberts, M.D. #006139 Members 16 years of age and older Non-Medicare Members Only	Endocrine Associates of Florida, P.A. 766 N Sun Dr Suite 2060 Lake Mary, FL 32746	407 / 936-3860 Fax: 407 936-3866
Maha Ansara, M.D. #000836 Send records prior to scheduling, Office will schedule and confirm with patient. Members 18 years of age and older	Regency Endocrinology & Diabetes 752 Stirling Center Pl Suite 1008 Lake Mary, FL 32746	407 / 333-1212 Fax: 407 / 333-1213
Lee Metchick, M.D. #011145 Under 18 – case by case basis Members 18 years of age and older	Endocrinology of Central Florida, P.A. 929 Williston Park Pt Suite 1003 Lake Mary, FL 32746	407 / 691-3200 Fax: 386 / 427-8688

EVENT MONITOR

Prior authorization from the FHCP Central Referrals Department is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

Additional cardiac monitors can be found under Cardiac Monitoring in this document.

Cyrus Diagnostic Imaging, Inc. #109138	165 Waymont Ct. Lake Mary, FL 32746 Patients screened for mobility	407 / 321-3012 Fax: 407 / 321-9006
--	--	---------------------------------------

FEES-FIBEROPTIC ENDOSCOPIC EVALUATION OF SWALLOWING

Prior authorization from the FHCP Central Referrals Department is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

Atlantic Ear, Nose & Throat, P.A.	1301 S International Pkwy Suite 2011 Lake Mary, FL 32746	407 / 774-9880 Fax: 386 / 774-2898
	963 Town Center Dr Suite 100 Orange City, FL 32763	386 / 774-9880 Fax: 386 / 774-2898
All ages	1301 S International Pkwy Suite 2011 Lake Mary, FL 32746	

GASTROENTEROLOGY

Prior authorization from the FHCP Central Referrals Department is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

Lakhinder Bhatia, M.D. #060852 Beatrice Bratu, M.D. #005470 Harsh Duphare, M.D. #061640 Ammar Hemaidan, M.D. #000104 Saud El-Sayed Suleiman, M.D. #001166 Harold Sullivan, M.D. #062100 Hassan Zulfiqar, M.D. #009959 Members 18 years of age and older	Advanced GI 1240 E Normandy Bv Suite 100 Deltona, FL 32725 All appointment scheduling will be through the Port Orange office Medical Records Fax – 386 / 481-5009 or 888 / 427-4544	386 / 763-4920 Fax: 386 / 481-5429
Osama Atallah, M.D. #092016 Atiquzzaman Basher, M.D. #091948 Elisa Bianchi M.D. #092013 Sheryl Rosa Cruz, M.D. #091751 Moin Kola, M.D. #063493 Sergio Larach, M.D. #082740 Seth Lipka, M.D. #093531 Jessica Narvaez-Lugo, M.D. #091946 Srinivas Seela, M.D. #143152 Harinath Sheela, M.D. #139418 Douglas Weissman, M.D. #091947 Members 18 years of age and older	Digestive and Liver Center of Florida 1403 Medical Plaza Dr Suite 206 Sanford, FL 32771	407 / 384-7388 Fax: 407 / 384-7391
Kalyani Gaddipati, M.D. #003542 Members 18 years of age and older	917 Rinehart Rd Suite 2051 Lake Mary, FL 32746	407 / 936-2444 Fax: 407 / 936-2448

Additional Gastroenterology information on the following page.

GASTROENTEROLOGY (continued)

Prior authorization from the FHCP Central Referrals Department is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

Kaleem Ahmed, M.D. #070600 Gopal, Arvind, M.D. #092290 Vishal Gupta, M.D. #143207 Karl Mersich, M.D. #069804 Rajiv Sharma, M.D. #095240 Dany Shamoun, M.D. #082316 Jennifer Sinclair, M.D. #088162 Members 18 years of age and older	Gastroenterology of Greater Orlando, P.A. 795 Primera Bv Lake Mary, FL 32746	Centralized Phone & Fax Phone: 407 / 749-6656 Fax: 386 / 668-2228
Lenkala Mallaiah, M.D. #005629 Members 21 years of age and older	Mid-Florida Gastroenterology Group, P.A. 311 Mangoustine Av Sanford, FL 32771	407 / 321-4570 Fax: 407 / 321-7690

GENETIC TESTING - COUNSELING

All Genetic Testing for FHCP members must have prior authorization from the FHCP Referral Department. Please do not send a FHCP member directly to a lab.

- FHCP Providers ordering Genetic Testing may provide Genetic Counseling to the FHCP member. Documentation to be included in patient's record
- If the ordering physician cannot provide Genetic Counseling, then the counseling will require prior authorization from the FHCP Referral Department
- Order the Genetic Counseling on the FHCP Referral Form prior to submitting the test request. The FHCP Referral Department will order counseling from INFORMEDDNA (IDNA). Counseling must be completed before the test is requested.
- The FHCP Genetic Testing Form will be used to order Genetic Testing only and must be completed in full and sent to the FHCP Referral Department. Fax to 855 / 442-8398. Must be received prior to patient being sent for the lab testing
- The revised FHCP Genetic Testing form and the FHCP Referral form are available on line at www.fhcp.com – PROVIDERS – Referrals, Prior Authorizations and Orders
- Ordering Provider will be notified of approval or denial
- If order is approved the FHCP Referral Department will fax the FHCP Order Form back to the ordering provider with the FHCP authorization number noted
- The ordering provider will notify the FHCP member and either give the order form to the FHCP member or send to the FHCP or Quest draw station that patient has requested

GLUCOMETERS

BLOOD GLUCOSE METER TRAINING

FHCP's Call Center, located at Halifax Health, has meters available **ONLY** for FHCP members being discharged.

Meters (both new and replacement meters) are available for all other FHCP members at their **FHCP PCP office** or one of the **Extended Hours Care Centers** listed below. If member has an outside PCP and needs a new or replacement meter those meters are available in the EHCC clinics. All other requests or issues should default to Health/Diabetes Education, and they will assist member.

Please call 877 / 229-4518 or 386 / 676-7133 Fax: 386 / 238-3228.

Fee for Service clients must have a prescription and obtain their meter from wherever their insurance plan directs them. Volusia Health Network patients should call Karen Aalbrektse at VHN, 386 / 239-2322, to obtain their meters.

A member or his/her representative may pick up a meter if they already know how to use it. Meter training must be provided for all newly diagnosed members and American Diabetes Association (ADA) Recognized Diabetes Education Classes offered.

Meters (both new and replacement meters) are available for FHCP members at their FHCP PCP's office or one of the Extended Hours Care Centers listed below. The below EHCC locations will also be available for FHCP members who have an outside PCP and needs a new or replacement meter.

Designated EHCC Clinics

FHCP Center
320 North Clyde Morris Blvd Suite D
Daytona Beach, FL 32114
386 / 238-3204

FHCP Center
239 N Ridgewood Av
Edgewater, FL 32132
386 / 427-4868

FHCP Center
461 S Nova Rd
Ormond Beach, FL 32174
386 / 671-4337

FHCP Center
2777 Enterprise Rd
Orange City, FL 32763
386 / 774-2550

FHCP Center
937 N Spring Garden Av
Deland, FL 32720
386 / 736-1948

GYNECOLOGY AND WELL WOMAN'S ASSESSMENTS

Prior authorization from the FHCP Central Referrals Department is not needed.

WELL WOMAN ASSESSMENT: Routine Well Woman Assessments may be provided by either the GYN provider or the member's PCP. All female FHCP members 16 years of age and older may call directly and schedule themselves for an annual Well Woman Assessment with any of the Providers listed above.

GYN APPOINTMENTS: Member can self-refer to this specialty and will be able to call and schedule an appointment without an order from a physician.

Udita Jahagirdar, M.D. #006874	Udita Jahagirdar, M.D., FACOG, P.A. 101 N 8 th St Suite 1001 Lake Mary, FL 32746	407 / 321-8300 Fax: 407 / 321-8820
Members 2 years of age and older	319 N Mangoustine Av Sanford, FL 32771	407 / 321-4560 Fax: 407 / 330-1298
Cynthia Bernal, M.D. #078656 Virgil A. Davila, M.D. #036775 Dorothy J. Odom, M.D. #10Z182 Shweta Patel, M.D. #079696 Terrence Peppy, M.D. #002094 Natasha Spencer, M.D. #088505 Jon Sweet, M.D. #085450 Brandon Locklear, M.D. #067419 Gregory A. Zittel, M.D. #114300	Orlando Health – Physician Associates 931 N SR 434 Suite 1255 Altamonte Springs, FL 32714 719 Rodel Cove Suite 1015 Lake Mary, FL 32746 550 E SR 434 Longwood, FL 32750	407 / 635-5518 Fax: 407 / 635-7877 407 / 302-3133 Fax: 407 / 330-4690 407 / 635-3056 Fax: 321 / 636-7841
Members 18 years of age and older		

Additional Gynecology and Well Woman's Assessments information can be on the following page.

GYNECOLOGY AND WELL WOMAN'S ASSESSMENTS (continued)

Prior authorization from the FHCP Central Referrals Department is not needed.

WELL WOMAN ASSESSMENT: Routine Well Woman Assessments may be provided by either the GYN provider or the member's PCP. All female FHCP members 16 years of age and older may call directly and schedule themselves for an annual Well Woman Assessment with any of the Providers listed above.

GYN APPOINTMENTS: Member can self-refer to this specialty and will be able to call and schedule an appointment without an order from a physician.

Cynthia Bernal, M.D. #078656 Virgil A. Davila, M.D. #036775 Dorothy J. Odom, M.D. #10Z182 Shweta Patel, M.D. #079696 Terrence Peppy, M.D. #002094 Natasha Spencer, M.D. #088505 Jon Sweet, M.D. #085450 Brandon Locklear, M.D. #067419 Gregory A. Zittel, M.D. #114300 Members 18 years of age and older	Orlando Health – Physician Associates 1890 W CR 419 Suite 2010 Oviedo, FL 32765 7416 Red Bug Lake Rd Oviedo, FL 32765 4932 W SR 46 Suite 1090 Sanford, FL 32771 1135 E SR 434 Suite 1001 Winter Springs, FL 32708	407 / 635-3340 Fax: 407 / 636-7852 407 / 381-7387 Fax: 636-7821 407 / 635-3340 Fax: 407 / 636-7852 407 / 635-3220 Fax: 407 / 636-7841
Hussain Rawji, M.D. #045908 Members 15 years of age and older Not accepting new patients	Dr. Rawji, M.D. OB/GYN 850 W Plymouth Av Deland, FL 32720	Centralized Phone/Fax 386 / 337-3190 Fax: 386 / 337-3189
Shakeela Tawwab, M.D. #005161 Members 13 years of age and older	2650 W Lake Mary Bv Suite 119 Lake Mary, FL 32746	407 / 302-1331 Fax: 407 / 688-9455
True Health #058588 Well Women & Family Planning services only Non-Medicare Members Only	1120 SR 436 Suite 1200 Casselberry, FL 32707 4930 E Lake Mary Bv Sanford, FL 32771 400 W Airport Bv Sanford, FL 32773	407 / 322-8645 Fax: 407 / 386-6947 407 / 322-8645 Fax: 321 / 832-1054 407 / 322-8645 Fax: 407 / 956-4337

HAND THERAPY SERVICES

INSTRUCTIONS: See Outpatient Rehabilitation

HEARING -AUDIOLOGY SERVICES

Prior authorization from the FHCP Central Referrals Department is not needed. Any FHCP member may self-refer to their provider of choice. Member may call to schedule an appointment at their convenience without an order from a physician.

Elvira Livigni-De Armas, Au.D #074281 Lydia Hernandez-Colon, M.A #062814 Dana Jickell, Au.D #057228 Kimberly Lamb, Au.D #088609 John McElmurry, Au.D. #086707 Michael McKenna, Au.D. #088318 All ages	Atlantic Ear, Nose and Throat, P.A. 1301 S International Pkwy Suite 2011 Lake Mary, FL 32746 963 Town Center Dr Suite 100 Orange City, FL 32763 1431 Orange Camp Rd Suite 112 Deland, FL 32724	407 / 774-9880 Fax: 386 / 774-2898
---	---	---------------------------------------

HEPATITIS C

REQUIRES PRIOR AUTHORIZATION. Please complete the “FHCP Referral Form” found at <https://www.fhcp.com/for-providers/> under the *Referrals, Prior Authorizations, and Orders* tab. Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

Routine requests: Non-urgent and elective procedures should not be scheduled until approvals are obtained to avoid patients having financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible as it may take up to 14 days calendar days for determinations/authorizations.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as urgent requests. Physician offices should call FHCP Central Referrals Department at 386.238.3230 to discuss urgent cases with a clinician rather than faxing requests.

Godson Oguchi, M.D. #011100	Santa Rosa De Lima Medical P.A. 955 Town Center Dr Suite 100 Orange City, FL 32763	386 / 228-0661 Fax: 386 / 228-0662
Members 16 years of age and older	665 Peachwood Dr Deland, FL 32720	386 / 822-4191 Fax: 386 / 822-4192

HOLTER MONITOR

Prior authorization from the FHCP Central Referrals Department is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

Additional cardiac monitors can be found under Cardiac Monitoring in this document.

CardioNet, LLC Pennsylvania #10C186 California #085039 Extended Holter Monitors greater than 48 hours	1000 Cedar Hollow Rd Suite 102 Malvern, PA 19355 456 Montgomery St Suite 600, San Francisco, CA 94104	866 / 426-4402 Fax: 855 / 560-7774
Cyrus Diagnostic Imaging, Inc. #109138	165 Waymont Ct Lake Mary, FL 32746 Patients Screened for Mobility	407 / 321-3012 Fax: 407 / 321-9006

HOME HEALTH CARE

Prior authorization from the FHCP Central Referrals Department is not needed. The requesting provider may call the home health agency directly and make arrangements for necessary home health services. When HHC obtains the referral, they will call FHCP Case Management for authorization 386 / 676-7187.

Interim Healthcare of Greater Orlando	1890 SR 436 Suite 355 Winter Park, FL 32792	407 / 740-5284 Fax: 407 / 539-1463
Kindred At Home	300 Primera Blvd Suite 132 Lake Mary, FL 32746	407 644-3532 Fax: 407 644-7782
Mederi Caretenders 18 years of age and older	474 S Northlake Blvd Suite 1020 Altamonte Springs, FL 32701	407 / 661-1963 Fax: 407 / 875-0286
Signature HomeNow-Longwood	1425 SR 434 Suite 101 Longwood, FL 32750	407 / 834-0020 Fax: 407 / 834-0080

HOME INFUSION PHARMACIES

REQUIRES PRIOR AUTHORIZATION. Please complete the “FHCP Referral Form” found at <https://www.fhcp.com/for-providers/> under the *Referrals, Prior Authorizations, and Orders* tab. Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

Ambient Healthcare of Central Florida	12689 Challenger Pkwy Suite 100 Orlando, FL 32826	407 / 678-2068 888 / 999-8586
Holly Hill Pharmacy #00S423	1702 Ridgewood Av Holly Hill, FL 32117	386 / 677-7377 Fax: 844 / 677-0739

INSTRUCTIONS: All Home Infusion Services must have prior authorization from FHCP.
Contact FHCP Case Management Department at 866 / 767-7187.
After Hours and Holidays 386 / 226-4542.

HOSPICE

Non-Medicare members require prior authorization. Contact Case Management Utilization Review Department for detailed instructions at 800 / 352-9824 Ext 7187 or 386 / 676-7187.

FHCP Medicare members can be referred to any Medicare certified hospice of their choice. The requesting provider, member or other concerned party may call the hospice directly and request a hospice evaluation.

It is imperative that FHCP Case Management Utilization Review be notified of all Hospice admissions (Medicare and Commercial). Please call 386 / 676-7187, Option 1, Ext. 7525# to report patient information.

VITAS Healthcare	2201 Lucien Wy Suite 100 Maitland, FL 32751	321 / 751-6671 Fax: 321 / 752-2595
------------------	---	---------------------------------------

HOSPITALS AND EMERGENCY FACILITIES

Direct Admissions:

Providers with admitting privileges should contact FHCP's Admission Coordinator at 800 / 352-9824 Ext. 7187, Monday – Friday, 8am – 5pm for pre-admission evaluations/verification on direct admissions from the provider's office.

After hours and holidays, please call FHCP's After Hours Call Office at 386 / 226-4542 or Fax 386 / 258-4858.

Emergency Department Admissions or 23-hour Observation Cases:

Identify the member's assigned FHCP PCP and contact the PCP to discuss the case.

After hours and holidays, contact FHCP's After Hours Call Center at 386 / 226-4542 or Fax 386 / 258-4858.

Central Florida Regional Hospital #00Y009	1401 W Seminole Bv Sanford, FL 32771	407 / 321-4500
AdventHealth Fish Memorial #00YG34	1055 Saxon Bv Orange City, FL 32763	386 / 851-5000
Oviedo Medical Center #061457	8300 Red Bug Lake Rd Oviedo, FL 32765	407 / 890-2273
Guidewell Emergency Doctors		
Winter Park #049702	113 N Orlando Av Winter Park, FL 32789	407 / 801-8400 Fax: 407 / 636-5610
Orlando #049702	1706 N Semoran Bv Suite 100 Orlando, FL 32807	321 / 804-9110 Fax: 407 / 757-0755
Ocoee #062701	9580 W Colonial Dr Ocoee, FL 34761-6947 After hours care only Monday – Friday 9:00am to 7:00pm Saturday & Sunday 9:00am to 4:00pm	321 / 316-6455 Fax: 321 / 888-2512
HH/UF Health Medical Center of Deltona #086901	3300 Halifax Crossings Bv Deltona, FL 32725	386 / 425-6100 Fax: 386 / 425-6101
Orlando Health South Seminole Hospital #00Y120	555 W SR 434 Longwood, FL 32750	407 / 767-1200

ACUTE INPATIENT REHABILITATION FACILITIES

REQUIRES PRIOR AUTHORIZATION. All admissions for acute inpatient rehabilitation facilities must have prior authorization from FHCP Case Management Department at 866 / 676-7187. After Hours and Holidays – 386 / 226-4542.

Central Florida Regional Hospital	1401 W Seminole Bv Sanford, FL 32771	407 / 321-4500 Ext. 35315 Fax: 407 / 302-7352
Halifax Health and Brooks Center for Inpatient Rehabilitation	303 N Clyde Morris Blvd Floors 8 & 9 Daytona Beach, FL 32114	386 / 254-4000 Fax: 386 / 425-5801
Orlando Health & Rehabilitation Center	830 W 29 th St Orlando, FL 32805	407 / 843-3230 Fax: 407 / 649-7594 ATTN: Rehab Center

LTACH ADMISSIONS – LONG TERM ACUTE CARE HOSPITALS

REQUIRES PRIOR AUTHORIZATION. All admissions for acute inpatient rehabilitation facilities must have prior authorization from FHCP Case Management Department at 866 / 676-7187. After Hours and Holidays – 386 / 226-4542.

Kindred Hospital Melbourne #045272 All ages	765 W Nasa Bv Melbourne, FL 32901	321 / 733-5725 Fax: 321 / 733-5799
Kindred Hospital North Florida #00YP41 All ages	801 Oak Av Green Cove Springs, FL 32043	904 / 284-9230 Fax: 904 / 284-6612
Kindred Hospital Ocala #00Y729 All ages	1500 SW 1 st Av Ocala, FL 34474	352 / 369-0513
Select Specialty Hospital – North Campus #135829 Members 18 years of age and older	2250 Bedford Rd Orlando, FL 32803	407 / 303-7869
Select Specialty Hospital – South Campus #135829 Members 18 years of age and older	5579 S Orange Av Edgewood, FL 32809	407 / 241-4800

HOSPITALISTS

Prior authorization from the FHCP Central Referrals Department is not needed. If admitting physician does not have admitting privileges at a facility, please contact the appropriate hospitalist group to facilitate coverage for the patient.

Inpatient Consultants of Florida, Inc. (IPC)	AdventHealth-Deland 701 W Plymouth Av Deland, FL 32720 AdventHealth-Fish Memorial 1055 Saxon Bv Orange City, FL 32763 Central Florida Regional 1401 W Seminole Bv Sanford, FL 32771	386 / 304-3888
Greater Orlando Hospitalists, P.A.	AdventHealth – Altamonte 601 E Altamonte Dr Altamonte Springs, FL 32701	407 / 303-2200

HYPERBARIC OXYGEN THERAPY (HBO)

REQUIRES PRIOR AUTHORIZATION. Please complete the “FHCP Referral Form” found at <https://www.fhcp.com/for-providers/> under the *Referrals, Prior Authorizations, and Orders* tab. Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

Routine requests: Non-urgent and elective procedures should not be scheduled until approvals are obtained to avoid patients having financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible as it may take up to 14 days calendar days for determinations/authorizations.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as urgent requests. Physician offices should call FHCP Central Referrals Department at 386.238.3230 to discuss urgent cases with a clinician rather than faxing requests.

INFECTIOUS DISEASES

Prior authorization from the FHCP Central Referrals Department is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

Santiago Calderon, M.D. #002522 Members 18 years of age and older	1668 S Volusia Av Orange City, FL 32763	386 / 775-1175 Fax: 321 / 256-1547
Ashley Thomas, M.D. #057637 Members 18 years of age and older	Orlando Health Infectious Disease 521 W SR 434 Suite 305 Longwood, FL 32750	407 / 423-1039 Fax: 407 / 425-2347
Godson Oguchi, M.D. #011100 Members 16 years of age and older	Santa Rosa De Lima Medical, P.A. 955 Town Center Dr Suite 100 Orange City, FL 32763 665 Peachwood Dr Deland, FL 32720	Centralized Phone/Fax 386 / 228-0661 Fax: 386 / 228-0662

INFUSION SERVICES

Florida Health Care Plans	Guidewell Medical Center 707 Platinum Point Lake Mary, FL 32746	407 / 878-0910 Fax: 407 / 878-0911
Mid-Florida Hematology & Oncology	2100 W First Street Sanford, FL 32771	386 / 774-1223 Fax: 386 / 774-4658

Please follow the listed instructions for infusion services for FHCP members:

- Some infusion medications require **Prior Authorization**. Please refer to the list of Prior Authorization medications located on the FHCP website FHCP.com under the For Providers tab located at the bottom of the home page. Please follow the specific instructions for the medication and use the form indicated. The FHCP Central Referral Department will review your request and forward on for administration or notify you if request is denied.
- If the medication does not require prior authorization, the order must be sent to FHCP Infusion Clinic or Mid-Florida Hematology.
- For Infusion services starting on a weekend, the ordering provider must contact a FHCP contracted Home Health agency to start the process. A listing of the contracted Home Health agencies is located in the Seminole and Volusia Provider Referral Guides for Volusia/Flagler and Seminole counties. The guidelines are located on the FHCP website at <http://www.fhcp.com/providers/services/referral-guidance>

All orders must have Patient Demographics and a recent History & Physical along with the required Physician Order.

The Infusion Therapy Physician Order form needed for the above services is available at www.fhcp.com—Providers, under Forms

INFUSION SERVICES (INFUSION PUMPS FOR CHEMOTHERAPY)

Prior authorization from the FHCP Central Referrals Department is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

InfuSystem will supply ambulatory infusion pumps and supplies related to chemotherapy/oncology patients. The Oncology office should contact the local representative, Walter Schytte at 407 / 488-3491 to order the supplies for the FHCP member.

InfuSystem, Inc. Walter Schytte-Representative		407 / 488-3491
---	--	----------------

INJECTION CLINIC

Prior authorization from the FHCP Central Referrals Department is not needed. The requesting provider may call the above facility for information and instructions.

Florida Health Care Plans	Guidewell Medical Center 707 Platinum Point Lake Mary, FL 32746	407 / 878-0910 Fax: 407 / 878-0911
---------------------------	--	---------------------------------------

INSULIN PUMPS

REQUIRES PRIOR AUTHORIZATION. Please complete the “FHCP Referral Form” found at <https://www.fhcp.com/for-providers/> under the *Referrals, Prior Authorizations, and Orders* tab. Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

Routine requests: Non-urgent and elective procedures should not be scheduled until approvals are obtained to avoid patients having financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible as it may take up to 14 days calendar days for determinations/authorizations.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as urgent requests. Physician offices should call FHCP Central Referrals Department at 386.238.3230 to discuss urgent cases with a clinician rather than faxing requests.

It is the policy of Florida Health Care Plans to follow Centers for Medicare and Medicaid and Milliman Care Guidelines for approval of an Insulin Pump for Florida health Care Plans members.

PROCEDURE

All orders for the Insulin Pump will be processed through the Central Referrals Department. Attach the following documentation and laboratory values to the Referral.

Criteria A:

- Diagnosis of Diabetes Mellitus Type 1 that is obvious or that is documented by a fasting C-peptide level that is less than or equal to 110 percent of the lower limit of normal of the laboratory’s measurement method, or positive GAD or insulin autoantibodies; or
- Diagnosis of Diabetes Mellitus Type 2 manifested by wide fluctuations in blood sugars, or severe insulin resistance with inadequate glycemic control (i.e. HgbA1C > 7.0% despite multiple insulin injections with > 50 units per day + or – oral agents); and
- Completion of a comprehensive Diabetes Education Program (10-hour ADA Recognized Self Management Class or equivalent) within the past three years, to include carbohydrate counting by RD CDE. Once Diabetes Education and Carbohydrate counting has been completed, the appropriate educator will notify physician of completion via email or dictation within 72 hours of completion; and
- Documentation of an average of four (4) per day self-glucose testing during the two (2) months prior to ordering pump; and
- Appointment with RN Diabetes Educator for evaluation and introduction to Pump
- Documentation of frequent adjustments of insulin dose for three (3) months prior to order.

And meets one or more of the following:

[Additional Insulin Pumps information on the following page.](#)

INSULIN PUMPS (continued)

REQUIRES PRIOR AUTHORIZATION. Please complete the “FHCP Referral Form” found at <https://www.fhcp.com/for-providers/> under the *Referrals, Prior Authorizations, and Orders* tab. Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

Routine requests: Non-urgent and elective procedures should not be scheduled until approvals are obtained to avoid patients having financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible as it may take up to 14 days calendar days for determinations/authorizations.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as urgent requests. Physician offices should call FHCP Central Referrals Department at 386.238.3230 to discuss urgent cases with a clinician rather than faxing requests.

- Glycosylated hemoglobin level (HbA1c) >7.0 percent.
- History of recurring hypoglycemia and/or hypoglycemic unawareness.
- Wide fluctuation in blood glucose before mealtime.
- Dawn phenomenon with fasting blood sugars frequently exceeding 200 mg/dl.
- History of severe glycemic excursions
- Pregnancy

Criteria B:

- The patient with Diabetes has been on a pump prior to enrollment with Florida Health Care Plans; and
- Has documented frequency of glucose self-testing an average of at least four (4) times per day during the month prior to enrollment;

And the patient has been evaluated by an Endocrinologist who recommends continuation of the insulin pump within the last 3 months.

Member should be seen and evaluated by the treating Endocrinologist* at least every three (3) months.

*Insulin pumps may be ordered and managed only by a treating Florida Health Care Plans Endocrinologist or contracted Pediatric Endocrinologist.

All pediatric insulin pump patients under the age of 18 must be treated and managed by a Pediatric Endocrinologist.

INTERPRETER SERVICES

1. Hearing Impaired Services – Sign Language

Florida Health Care Plans Provider Relations Coordinator	FHCP Center	800 / 352-9824 EXT 7423
---	-------------	-------------------------

INSTRUCTIONS: Deaf and Hard of Hearing Interpreter services are available to all FHCP members. The requesting provider must call the FHCP Provider Relations Coordinator to request a Sign Language Interpreter at least 24 hours prior to the member's visit to their office.

2. Deaf and Hard of Hearing Services – Telecommunication Relay Services

FHCP uses the national Telecommunication Relay Services (TRS) System. TRS is a telephone service that allows persons with hearing or speech disabilities to place and receive telephone calls. Please call TRS RELAY directly at 711.

3. Language Interpreters – Language Line

FHCP contracts with Language Line to assist FHCP staff and providers to better communicate with members whose primary language is other than English.

Language Line Instructions for FHCP Contracted Providers:

Please contact the FHCP Switchboard Operator at **386-238-3200** or **800-352-9824** to obtain the 6-digit Client ID number needed for your call. This number ensures that FHCP will be financially responsible for the service. You will need the 6-digit Client ID number to utilize the Language Line.

All FHCP Staff Providers will have the 6-digit Client ID Number made available to them in their offices.

Additional Interpreter Services information on the following page.

INTERPRETER SERVICES (continued)

INSTRUCTIONS:

Call comes in requesting a specific Language or patient is in the office

1. Use Conference Hold to place the limited English speaker on hold or have the patient present
2. Dial: 866 / 874 – 3972
3. Enter on your telephone keypad or provide the call Agent:
 - 6-digit Client ID (Number **obtained when calling FHCP or available at FHCP Staff offices**)
 - Press 1 for Spanish
 - Press 2 for all other languages and speak the name of the language you need at the prompt.An Interpreter will be connected to the call.
4. Brief the Interpreter. Give your name and phone number and advise the interpreter that in the event you are dropped off the call to conference you back in. Summarize what you wish to accomplish and give any special instructions.
5. **Add the limited-English Speaker to the line.**
6. Say “End of Call” to the Interpreter when the call is completed.

To hear a recorded demonstration of over-the-phone interpretation, call the demonstration line at 1-800-996-8808 or visit the website at www.LanguageLine.com.

LABORATORY SERVICES – ROUTINE

Prior authorization from the FHCP Central Referrals Department is not needed. If the member wishes to utilize a Quest Diagnostic Center, complete the Quest Diagnostics form and direct the member to one of the Draw Stations noted in this section. Appointments are not necessary however, members can schedule appointments online <https://appointment.questdiagnostics.com/patient/appointment> or by phone at 888-277-8772.

Florida Health Care Plans	Guidewell Medical Center 707 Platinum Pt Lake Mary, FL 32746 Lab Hours: M-F 6:30am – 3:30pm	407 / 878-0910 Fax: 407 / 548-6551
---------------------------	---	---------------------------------------

LABORATORY SERVICES – STAT

Prior authorization from the FHCP Central Referrals Department is not needed. If stat labs are needed and all draw stations are closed, please send the patient to the closest contracted hospital with the order.

Central Florida Regional Hospital #00Y009	1401 W Seminole Bv Sanford, FL 32771	407 / 321-4500
Florida Hospital - Fish Memorial #00YG34	1055 Saxon Bv Orange City, FL 32763	386 / 851-5000
Orlando Health South Seminole Hospital #00Y120	555 W SR 434 Longwood, FL 32750	321 / 841-2000

LABORATORY SERVICES-HOME

Prior authorization from the FHCP Central Referrals Department is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

Independent Phlebotomy Services, Inc. will be providing home phlebotomy/laboratory draw services to FHCP members residing in Volusia, Flagler and Seminole Counties. This service is for patients that have homebound status or documentation of a taxing physical effort to receive services at an outpatient lab draw station.

Independent Phlebotomy Services, Inc. #042041	977 Gardenia Dr Daytona Beach, FL 32117	386 / 677-8338 Fax: 386 / 673-5729
--	---	---------------------------------------

LITHOLINK SERVICES

REQUIRES PRIOR AUTHORIZATION. Please complete the “FHCP Referral Form” found at <https://www.fhcp.com/for-providers/> under the *Referrals, Prior Authorizations, and Orders* tab. Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

Litholink assists in preventing recurrent stone formation in patients. They provide laboratory services, educational materials and physician consultation services.

All services for Litholink will require **prior authorization** from the FHCP’s Central Referrals Department. The FHCP Guidelines for Litholink services are as follows:

- All children 18 years of age and younger will be eligible
- Patients over the age of 18 must have 2 documented episodes of Nephrolithiasis in 5 years
- FHCP Primary Care Physicians, Urologists and Nephrologists can request Litholink services

This **must include documentation** of the 2 episodes of Nephrolithiasis in 5 years.

The form needed for the above services is available at [fhcp.com](https://www.fhcp.com) – For Providers, under Related Documents.

LACTATION SERVICES – BREAST FEEDING CLASSES

Prior authorization from the FHCP Central Referrals Department is not needed. Any FHCP member may self-refer to their provider of choice. Member may call to schedule an appointment at their convenience without an order from a physician.

Breastfeeding Class	Oviedo Medical Center 8300 Red Bug Lake Rd Oviedo, FL 32765	(407) 890-2273
---------------------	--	----------------

LOOP RECORDERS

REQUIRES PRIOR AUTHORIZATION. Please complete the “FHCP Referral Form” found at <https://www.fhcp.com/for-providers/> under the *Referrals, Prior Authorizations, and Orders* tab. Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

Routine requests: Non-urgent and elective procedures should not be scheduled until approvals are obtained to avoid patients having financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible as it may take up to 14 days calendar days for determinations/authorizations.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as urgent requests. Physician offices should call FHCP Central Referrals Department at 386.238.3230 to discuss urgent cases with a clinician rather than faxing requests.

LYMPHEDEMA CLINIC

REQUIRES PRIOR AUTHORIZATION. Please complete the “FHCP Referral Form” found at <https://www.fhcp.com/for-providers/> under the *Referrals, Prior Authorizations, and Orders* tab. Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

Routine requests: Non-urgent and elective procedures should not be scheduled until approvals are obtained to avoid patients having financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible as it may take up to 14 days calendar days for determinations/authorizations.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as urgent requests. Physician offices should call FHCP Central Referrals Department at 386.238.3230 to discuss urgent cases with a clinician rather than faxing requests.

Ability Health Services Heathrow # 10B941	1337 S International Pkwy Suite 1321 Lake Mary, FL 32746	407 / 833-0802 Fax 407 / 833-8931
--	--	--------------------------------------

LYMPHEDEMA IN-HOME

REQUIRES PRIOR AUTHORIZATION. Please complete the “FHCP Referral Form” found at <https://www.fhcp.com/for-providers/> under the *Referrals, Prior Authorizations, and Orders* tab. Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

Routine requests: Non-urgent and elective procedures should not be scheduled until approvals are obtained to avoid patients having financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible as it may take up to 14 days calendar days for determinations/authorizations.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as urgent requests. Physician offices should call FHCP Central Referrals Department at 386.238.3230 to discuss urgent cases with a clinician rather than faxing requests.

Axiom Rehabilitation, LLC	1180 Spring Centre South Bv Suite 225 Altamonte Springs, FL 32714	407 / 494-0644 Fax: 407 / 494-0644
---------------------------	---	---------------------------------------

MAMMOGRAMS (DIAGNOSTIC OR SCREENING)

Prior authorization from the FHCP Central Referrals Department is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

(H) - Outpatient Hospital Department/Facility

(N) - Outpatient Non-Hospital Facility

Out of Pocket costs may vary depending on location or benefit plan

Cyrus Diagnostic Imaging, Inc. #109138 (N)	165 Waymont Ct Lake Mary, FL 32746 Patients screened for mobility	407 / 321-3012 Fax: 407 / 321-9006
Fish Imaging #00YG34 (H)	1745 Sterling Silver Bv Deltona, FL 32725	386 / 917-7500 Fax: 386 / 917-5576
Akumin Imaging, #008160 (N)	1555 Saxon Bv Suite 401 Deltona, FL 32725 Patients screened for mobility	386 / 860-9336 Fax: 386 / 860-2225
Orlando Diagnostic Center #039056 (N)	450 W SR 434 Suite 102 Longwood, FL 32750	321 / 207-0200 Fax: 407 / 262-0924
Orlando Health Imaging Centers (N)	392 Rhinehart Rd Suite 1300 Lake Mary, FL 32746 398 E Altamonte Dr Altamonte Springs, FL 32701	Centralized Phone & Fax Phone: 407 / 331-9355 Fax: 407 / 331-9481
SimonMed Imaging Florida, LLC #042277 (N)	277 Douglas Av Suite 1014 Altamonte Springs, FL 32714 917 Rinehart Rd Lake Mary, FL 32746 225 W SR 434 Suite 104 Longwood, FL 32750 7424 Red Bug Lake Rd Oviedo, FL 32765	Central Phone/Fax Phone: 407 / 788-2888 Fax: 407 / 682-0746

MEDICATIONS

If a medication **REQUIRES PRIOR AUTHORIZATION**, or is not listed in a formulary, the provider must submit an “FHCP Prior Authorization Medication Form along with supporting documentation of medical necessity and fax the form and supporting documents to the Central Referrals Department at 386.238-3253. The Central Referrals Department will review the request and notify you of their decision.

All FHCP medication formularies and forms are available online at [FHCP Medication Formularies](#)

MOBILE IMAGING SERVICES

REQUIRES PRIOR AUTHORIZATION. Please complete the “FHCP Referral Form” found at <https://www.fhcp.com/for-providers/> under the *Referrals, Prior Authorizations, and Orders* tab. Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

Routine requests: Non-urgent and elective procedures should not be scheduled until approvals are obtained to avoid patients having financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible as it may take up to 14 days calendar days for determinations/authorizations.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as urgent requests. Physician offices should call FHCP Central Referrals Department at 386.238.3230 to discuss urgent cases with a clinician rather than faxing requests.

Atlantic Mobile Imaging Services, Inc. #109230	1400 Hand Ave., Ste. A, Ormond Beach, FL 32174	386 / 239-8270
Patients 18 years of age and older		Fax: 386 / 239-8273

Mobile services to include:

- Doppler Studies
- EKGs
- Ultrasound Exams
- Vascular Ultrasound Exams
- X-rays
- 24 Hour Holter Monitor Exams
- The member must be institutionally bound to be approved for Mobile Diagnostic Services (i.e. Skilled Nursing Facility)
- If the patient can be transported to the nearest FHCP facility, which performs same, then Atlantic Mobile Imaging may **NOT** be used.
- Medicare guidelines for such are also applicable when determining whether a member may qualify for these services.

MRI'S

Prior authorization from the FHCP Central Referrals Department is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

(H) - Outpatient Hospital Department/Facility

(N) - Outpatient Non-Hospital Facility

Out of Pocket costs may vary depending on location or benefit plan

Advanced Imaging # 10X711 (N)	1639 N Volusia Av Orange City, FL 32763	386 / 774-7226 Fax: 386 / 774-7227
Central Florida Regional Hospital #00Y009 (H)	1401 W Seminole Bv Sanford, FL 32771	407 / 321-4500
Cyrus Diagnostic Imaging, Inc. #109138 (N) Open MRI Available	165 Waymont Ct Lake Mary, FL 32746 Patients screened for mobility	407 / 321-3012 Fax: 407 / 321-9006
Fish Imaging #00YG34 (H)	1745 Sterling Silver Bv Deltona, FL 32725	386 / 917-7500 Fax: 386 / 917-5576
AdventHealth Fish Memorial #00YG34 (H)	1055 Saxon Bv Orange City, FL 32763	386 / 917-5428 Fax: 386 / 917-5576
Akumin Imaging #008160 (N)	1555 Saxon Bv Bldg 4 Suite 401 Deltona, FL 32725 Patients screened for mobility	386 / 860-9336 Fax: 386 / 860-2225
Orlando Health Imaging Centers (H)	392 Rinehart Rd Suite 1300 Lake Mary, FL 32746 398 E Altamonte Dr Altamonte Springs, FL 32701	Centralized Phone & Fax 407 / 331-9355 Fax: 407 / 331-9481
Orlando Diagnostic Center #039056 (N)	450 W SR 434 Suite 102 Longwood, FL 32750	321 / 207-0200 Fax: 407 / 262-0924

Additional MRI information on the following page.

MRI'S (continued)

Prior authorization from the FHCP Central Referrals Department is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

(H) - Outpatient Hospital Department/Facility

(N) - Outpatient Non-Hospital Facility

Out of Pocket costs may vary depending on location or benefit plan

Oviedo Medical Center #061457 (H)	8300 Red Bug Lake Rd Oviedo, FL 32765	407 / 890-2273
SimonMed Imaging Florida, LLC #042277 (N)	277 Douglas Av Suite 1014 Altamonte Springs, FL 32714 917 Rinehart Rd Lake Mary, FL 32746 225 W SR 434 Suite 104 Longwood, FL 32750 7424 Red Bug Lake Rd. Oviedo, FL 32765	Centralized Phone/Fax Phone: 407 / 788-2888 Fax: 407 / 682-0746
Orlando Health South Seminole Hospital #00Y120 (H)	555 W SR 434 Longwood, FL 32750	407 / 767-1200

INSTRUCTIONS: Prior authorization from the FHCP's Central Referrals is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

EXCEPTIONS TO THE ABOVE ARE NOTED ON THE FOLLOWING PAGE.

MRI'S (continued)

REQUIRES PRIOR AUTHORIZATION. Please complete the “FHCP Referral Form” found at <https://www.fhcp.com/for-providers/> under the *Referrals, Prior Authorizations, and Orders* tab. Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

Routine requests: Non-urgent and elective procedures should not be scheduled until approvals are obtained to avoid patients having financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible as it may take up to 14 days calendar days for determinations/authorizations.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as urgent requests. Physician offices should call FHCP Central Referrals Department at 386.238.3230 to discuss urgent cases with a clinician rather than faxing requests.

The exceptions to the above are:

- Breast MRI’s
- Sestamibi Scan (Endocrinologists and Cardiologists can order with no prior authorization)
- Stereotactic Breast Biopsy
- CT Colonography (Virtual Colonoscopy)
- Pill Cam
- Genetic Testing
- Hida Scans
- PET SCANS

NEPHROLOGY

Prior authorization from the FHCP Central Referrals Department is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

Volodymyr, Chorny, M.D. #080634 Rohan Desai, M.D. #011664 Harjas Moorjani, M.D. #000022 Alfredo Pegoraro, M.D. #005634 Members 18 years of age and older	Florida Kidney & Hypertension Specialists, P.A. 2877 Wellness Av Orange City, FL 32763 213 S Alabama Av Deland, FL 32720	386 / 668-4650 Fax: 386 / 668-4649 386 / 279-0081 Fax: 386 / 668-4649
Syed Irfan Qadri, M.D. #084619 All Ages	Kidney Care Associates, LLC 661 E Altamonte Dr Suite 213 Altamonte Springs, FL 32701	407 951-5883 Fax: 407 951-8326
Fuad Afzal, M.D. #143665 Sayed Husain, M.D. #067746 Members 18 years of age and older	Mid Florida Kidney & Hypertension Care, P.L. 631 Palm Springs Dr Suite 104 Altamonte Springs, FL 32701 1355 S International Pkwy Suite 1451 Lake Mary, FL 32746	Centralized Phone/Fax Phone: 407 / 265-2540 Fax: 407 / 265-9167
Vasudeva Bommineni, M.D. #130969 Ivan Maya, M.D. #10Z357 Alfred Rodriguez, M.D. #114093 Jose Santini, M.D. #004873 Members 18 years of age and older	Nephrology Associates of Central Florida, P.A. 685 Palm Springs Dr Suite 1B Altamonte Springs, FL 32701 766 N Sun Dr Suite 3030 Lake Mary, FL 32746	407 / 339-4447 Fax: 407 339-6649 407 / 444-2800 Fax: 407 444-2810

NEUROLOGY

Prior authorization from the FHCP Central Referrals Department is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

Gary Miller, M.D. #088455 Ramit Panara, M.D. #037613 Sampathkumar Shanmugham, M.D. #006807 Nitesh Shekhadia, M.D. #010451 Members 18 years of age and older	Florida Neurology, P.A. 755 Stirling Center Pl Lake Mary, FL 32746 2245 S Volusia Av Orange City, FL 32763	407 / 333-1718 Fax: 407 / 333-1633 386 / 218-6867 Fax: 386 / 218-6870
Bhupinder Mangat, M.D. #003464 Members 18 years of age and older	Seminole Neurology Associates, P.A. 1403 Medical Plaza Dr Suite 204 Sanford, FL 32771	407 / 324-5500 Fax: 407 / 324-5584

NUTRITIONAL EDUCATION

Prior authorization from the FHCP Central Referrals Department is not needed. scheduled through the main office and will be set at a location most convenient for the member. The Department will advise you of the scheduling protocol. Members can self-refer, but a referral is also encouraged, you may receive a task from one of our educators. Always document ICD-10 code for service requested.

Jennifer Badillo, RN, BSN MaryBeth Curtiss, RDN, LDN, CDE, CDCES Deborah Kelleher, MS, RDN, LDN Andrea Likens, RDN, LDN, CDE, CDCES Kathleen MacNeill, MSN, RN, BC-ADM, CDCES Tiffany McClure, RDN, LDN Catherine Robinson, MS, RDN, LDN, CDCES Adults only	FHCP Center 330 N. Clyde Morris Bv Suite 9 Daytona Beach, FL 32114 Classes available at various locations or on an individual basis depending on the need. Classes available at various locations including Brevard, Titusville, Lake Mary, St. Augustine, Flagler, Seminole and Volusia County FHCP centers	Centralized Phone/Fax 386 / 676-7133 Fax : 386 / 238-3228
--	--	---

Services provided include, but not limited to:

- Diabetes Education 10 hours, Day, Evening and one on one
- Carbohydrate Counting
- Gestational Diabetes
- Insulin Start
- CSII Pump management and Continuous Glucose Management Systems (CGMS)
- Medical Nutrition Therapy
- Hyperlipidemia
- Chronic Kidney Disease
- Hyperlipidemia
- Hypertension
- Diabetes Prevention
- Nutritional Game Plan- Refresher courses

OBSTETRICS

Prior authorization from the FHCP Central Referrals Department is not needed. Any FHCP member may self-refer to their provider of choice. Member may call to schedule an appointment at their convenience without an order from a physician.

Heart2Heart Birth Center, LLC #10H411 Complete outpatient obstetrical services, including vaginal delivery at the Center, to members age 16 years and older for uncomplicated, low-risk pregnancies.	1110 Lexington Green Ln Sanford, FL 32771	407 / 322-9944 Fax: 407 / 878-5858
Cynthia Bernal, M.D. #078656 Virgil A. Davila, M.D. #036775 Dorothy J. Odom, M.D. #10Z182 Brandon Locklear, M.D. #067419 Shweta Patel, M.D. # 079696 Terrance Peppy, M.D. #002094 Jon Sweet, M.D. #085450 Members 18 years of age and old	Orlando Health - Physician Associates, LLC 931 N SR 434 Suite 1255 Altamonte Springs, FL 32714 719 Rodel Cv Suite 1015 Lake Mary, FL 32746 550 E SR 434 Longwood, FL 32750 1890 W CR 419 Suite 2010 Oviedo, FL 32765 7416 Red Bug Lake Rd Oviedo, FL 32765 4932 W SR 46 Suite 1090 Sanford, FL 32771 1135 E SR 434 Suite 1001 Winter Springs, FL 32708	407 /635-5518 Fax: 407 636-7877 407 / 302-3133 Fax: 407 / 330-4690 407 / 635-3026 Fax: 321 / 636-7841 407 /635-3340 Fax: 636-7852 407 / 381-7387 Fax: 407 / 636-7821 407 / 635-3340 Fax: 407 /636-7852 407 / 635-3220 Fax: 407 636-7841

Additional Obstetrics information on the following page.

OBSTETRICS (continued)

Prior authorization from the FHCP Central Referrals Department is not needed. Any FHCP member may self-refer to their provider of choice. Member may call to schedule an appointment at their convenience without an order from a physician.

Hussain Rawji, M.D. #045908 Members 15 years of age and older	Dr. Rawji, M.D. OB/GYN LLC 850 W Plymouth Av Deland, FL 32720	Centralized Phone/Fax 386 / 337-3190 Fax: 386 /337-3189
Shakeela Tawwab, M.D. #005161 Members 13 years of age and older	2650 W Lake Mary Bv Suite 119 Lake Mary, FL 32746 634 Deltona Bv Suite C Deltona, FL 32725	407 / 302-1331 Fax: 407 / 688-9455 386 / 574-5565 Fax: 386 / 574-8567

OCULAR PROSTHETICS LAB

REQUIRES PRIOR AUTHORIZATION. Please complete the “FHCP Referral Form” found at <https://www.fhcp.com/for-providers/> under the *Referrals, Prior Authorizations, and Orders* tab. Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

Services include:

1. Evaluation for Ocular Prostheses/Artificial Eye
2. Fabrication and Fitting of Ocular Prostheses
3. Polishing/Resurfacing of Ocular Prosthesis. FHCP will not require prior authorization for the Polishing and Resurfacing as long as the Medicare Guidelines are met. Any services above the standard number of units per year will require prior authorization.

Ocular Prosthetics Lab, Inc.	Ocular Prosthetics Lab, Inc. 36 W Illiana St Orlando FL 32806 17560 US 441 Mount Dora, FL 32757	Centralized Phone/Fax Phone: 888 / 578-4788 Fax: 407 / 246-0222
------------------------------	---	---

ONCOLOGY–MEDICAL/HEMATOLOGY

Prior authorization from the FHCP Central Referrals Department is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

Medical/Hematology Oncology physician consultation services do not require prior authorization

Bushra Ajaz, M.D. #063566 Rene Cabeza, M.D. #002283 Giselle M. Mery, M.D. #044784 Santosh Nair, M.D. #011306 Gregory Ortega, M.D. #003181 Roderick Paras, M.D. #051693 Wandaly Pardo-Ruiz, M.D. #079007 Neeraj Sharma, M.D. #009958 Bhanu Visvalingam, M.D. #011770 Members 18 years of age and older	Mid-Florida Hematology & Oncology Centers 2776 Enterprise Rd Suite 100 Orange City, FL 32763 805 N Spring Garden Av Deland, FL 32720 2100 W First St Sanford, FL 32771 658 Oviedo Medical Dr. Oviedo, FL 32765	386 / 774-1223 Fax: 386 / 774-4658 386 / 734-1013 Fax: 386 / 774-4658 407 / 323-2250 Fax: 407 / 321-5550 407 / 901-9076 Fax: 407 / 901-9075
Ahmed Al-Hazzouri, M.D. #047065 Roy Ambinder, M.D. #10Y416 Martin Dietrich, M.D. #087449 Aamer Farooq, M.D. #093998 Roy Gousse, M.D. #10W131 Vasundhara Iyengar, M.D. # 074379 Raji Shameem, M.D. #087753 Lynn Van Ummersen, M.D. #10J831 Members 18 years of age and older	Florida Cancer Specialists 805 Currency Cir Lake Mary, FL 32746 601 E Altamonte Dr. Altamonte Springs, FL 32701 2572 W SR 426 Suite 3080 Oviedo, FL 32765	407 / 804-6133 Fax: 866 / 447-9143 407 / 303-2305 Fax: 866 / 445-1446 407 / 565-2192 Fax: 407 / 565-2285

Additional Oncology-Medical/Hematology information on the following page.

ONCOLOGY – MEDICAL HEMATOLOGY THERAPY – COMMERCIAL MEMBERS

REQUIRES PRIOR AUTHORIZATION. Authorization requests for FHCP Commercial members should be directed to AIM Specialty Health through their secure web portal located at www.providerportal.com or by telephone at (844) 423-0881.

ONCOLOGY-MEDICAL HEMATOLOGY THERAPY – MEDICARE MEMBERS

Medical/Hematology Oncology Therapy for FHCP Medicare members **Prior authorization from the FHCP Central Referrals Department is not needed.**

ONCOLOGY - RADIATION

Prior authorization from the FHCP Central Referrals Department is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

Radiation Oncology physician consultation services do not require prior authorization

Maneesh Gossain, M.D. #10R521 Richard J. Lee, M.D. #041909 Members 18 years of age and older	Central Florida Cancer Care Center 2200 W First St Sanford, FL 32771	407 / 321-3040 Fax: 407 / 321-3041
David Diamond, M.D. #067682 Kelly LaFave, M.D. # 068478	Florida Radiation Oncology Partners, LLC 483 N Semoran Blvd Suite 107 Winter Park, FL 32792	407 / 539-0722 407 / 539-0723
Alan Forbes, M.D. #060347 Gary Graham, M.D. #011581 Members 18 years of age and older	Mid-Florida Hematology & Oncology Centers 2776 Enterprise Rd Suite 100 Orange City, FL 32763 805 N Spring Garden Av Deland, FL 32720 2100 W First St Sanford, FL 32771 658 Oviedo Medical Dr Oviedo, FL 32765	386 / 774-1223 Fax: 386 / 774-4658 386 / 734-1013 Fax: 386 / 774-4658 407 / 323-2250 Fax: 407 / 321-5550 407 / 901-9076 Fax: 407 / 901-9075
David Buser, M.D. #077404 Members 18 years of age and older	Winter Park Oncology 1561 W Fairbanks Av Suite 100 Winter Park, FL 32789	407 478-4920 Fax: 407 478-4921

ONCOLOGY – RADIATION THERAPY

REQUIRES PRIOR AUTHORIZATION. Authorization requests should be directed to **AIM Specialty Health** through their secure web portal located at www.providerportal.com or by phone at (844) 423-0881.

OPHTHALMOLOGY

Prior authorization from the FHCP Central Referrals Department is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

Eric Cohn, D.O. #002496 Craig Cole, M.D. #075114 Mathew K. George, M.D. #038402 Huberto Perez, M.D. #10B846 Howard Sakowitz, M.D. #002412 Members 10 years of age and older	Sakowitz Eye Center 313 N Mangoustine Av Sanford, FL 32771 2850 Wellness Av Orange City, FL 32763	Centralized Phone/Fax Phone: 386 / 574-0700 Fax: 386 / 574-1139
Kevin Barber, M.D. #10A214 Sanja Cypen, M.D. #098960 Andrea Chih, O.D. #10I299 Jyoti Gupta, M.D. #100348 Brian Jones, O.D. # 090705 Phillip Mackinder, O.D. #000839 Ryan Scruggs, M.D. #041904 Llya Sluch, M.D. #072803 All ages	Central Florida Eye Specialists, P.L. 2715 Rebecca Ln Orange City, FL 32763 1592 S SR 15-A Deland, FL 32720 968 International Pkwy Lake Mary, FL 32746	386 / 917-0404 Fax: 386 / 917-0584 386 / 734-2931 Fax: 386 / 734-2939 407 / 878-6518 Fax: 407 / 688-3096

OPHTHALMOLOGY-CORNEAL SERVICES ONLY

Prior authorization from the FHCP Central Referrals Department is not needed. Referrals for Corneal Services can only be made by an Ophthalmologist. The requesting Ophthalmologist will send an order to the specialist. Appointments can be made by the physician's office or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

OCULARIST, OCULOPLASTICS, NEURO OPHTHALMOLOGY AND ANY PROVIDER NOT LISTED IN THE PROVIDER REFERRAL GUIDE WILL **REQUIRE PRIOR AUTHORIZATION** FROM THE FHCP CENTRAL REFERRALS DEPARTMENT.

Michael Lugo, M.D. #003444	661 E Altamonte Dr Suite 223 Altamonte Springs, FL 32701	407 / 260-2255
Members 18 years of age and older	564 Health Bv Daytona Beach, FL 32114 (Limited Hours)	Fax: 407 / 260-2831

OPHTHALMOLOGY-RETINAL SERVICES ONLY

Prior authorization from the FHCP Central Referrals Department is not needed. Referrals for Retinal Services can only be made by an Ophthalmologist. The requesting Ophthalmologist will send an order to the specialist. Appointments can be made by the physician's office or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

Thomas Barnard, M.D. #003338 Matthew A. Cunningham, M.D. #036832 William J. Dunn, M.D. #000489 Samuel K. Houston, M.D. #047789 Jaya Kumar, M.D. #069548 Elias Mavrofrides, M.D. #011037 All ages accepted	Florida Retina Institute, Inc. 1025 Primera Bv Lake Mary, FL 32748 424 Treemont Dr Orange City, FL 32763	407 / 333-1570 Fax: 407 / 333-1381 386 / 775-9909 Fax: 386 / 775-7344
---	--	--

OPTOMETRY

Prior authorization from the FHCP Central Referrals Department is not needed. Any FHCP member may self-refer to their provider of choice. Member may call to schedule an appointment at their convenience without an order from a physician.

Ingrid Peterson, O.D. #10Z350 Members 4 years of age and older	Bayhead Eye Centre, PA 820 W Lake Mary Bv Sanford, FL 32773	407 /322-2230 Fax: 407 / 330-6287
---	--	--------------------------------------

OPTOMETRY–LOW VISION

Prior authorization from the FHCP Central Referrals Department is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

Darshna Salh, O.D. #10Y761	Salh Vision Enterprises, Inc 311 N Clyde Morris Bv Suite 60 Daytona Beach, FL 32114 1400 S Orlando Av Suite 320 Winter Park, FL 32789	Centralized Phone/Fax Phone: 407 /895-4400 Phone: 877 / 556-6621 Fax: 407 / 264-8671
----------------------------	---	---

ORAL SLEEP APNEA APPLIANCES

REQUIRES PRIOR AUTHORIZATION. Please complete the “FHCP Referral Form” found at <https://www.fhcp.com/for-providers/> under the *Referrals, Prior Authorizations, and Orders* tab. Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

Patient must have a Sleep Apnea evaluation with Sleep Studies prior to submitting your request.

John Whitsitt, D.D.S. #002016	Atlantic Coast Prosthodontists, Inc. 1509 Mason Av Daytona Beach, FL 32117	386 / 239-7600 Fax: 866 / 262-0851
Kenneth A. Mogell, D.M.D. P.A.	1400 Pine St Suite A Melbourne, FL 32901-3170	844 /692-7632 Fax: 561 / 988-1102

ORTHOPAEDICS – SPORTS MEDICINE-NON-SURGICAL TREATMENT

Prior authorization from the FHCP Central Referrals Department is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

Orthopaedics/Sports Medicine involves non-surgical treatment of conditions or injuries of bones, joints, ligaments, tendons and muscles. Services can include evaluation and management, splinting, casting, therapy or injections. These providers also have additional training in sports medicine and provide medical care to active people to prevent or treat sports related injuries.

Kyle Correll, M.D. # 018941	FHCP Lake Mary Facility 707 Platinum Pt Lake Mary, FL 32746	407 /878-0910
Members 5 years of age and older	FHCP Orange City Facility 2777 Enterprise Rd Orange City, FL 32763	386 / 775-2550 Fax: 386 / 774-5140
Narinder Aujla, M.D. #003468	Tri-County Orthopaedics, P.A. 317 N Mangoustine Av Sanford, FL 32771	407 / 323-2577 Fax: 407 / 323-6559

OUTPATIENT REHABILITATION

HAND THERAPY

Prior authorization from the FHCP Central Referrals Department is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

Ability Health Services Altamonte #011007	901 Douglas Av Suite 105 Altamonte Springs, FL 32714	407 / 865-7153 Fax: 407 / 865-7159
Oviedo #10B940	7400 Red Bug Lake Rd Oviedo, FL 32765	407 / 971-2774 Fax: 407 / 971-2776

Additional Outpatient Rehabilitation information on the following page.

OUTPATIENT REHABILITATION (continued)

PHYSICAL THERAPY

Prior authorization from the FHCP Central Referrals Department is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

Ability Health Services Altamonte #011007	901 Douglas Av Suite 105, Altamonte Springs, FL	407 /865-7153 Fax: 407 / 865-7159
Deltona #010413	1565 Saxon Bv Suite 301 Deltona, FL 32725	386 / 851-0901 Fax: 386 / 851-2426
Heathrow #011008	1337 S International Pkwy Suite 1321 Lake Mary, FL 32746	407 / 833-0802 Fax: 407 833-8931
Oviedo #10B940	7400 Red Bug Lake Rd Oviedo, FL 32765	407 / 971-2774 Fax: 971-2776
Sanford #115121	1200 Lexington Green Ln Sanford, FL 32771	407 / 322-3442 Fax: 407 322-8404
Sanford West #094093	270 W Lake Mary Bv Sanford, FL 32773	407 / 638-9834 Fax: 407 / 732-6008

Additional Outpatient Rehabilitation information on the following page.

OUTPATIENT REHABILITATION (continued)

OCCUPATIONAL THERAPY

Prior authorization from the FHCP Central Referrals Department is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

Ability Health Services Altamonte #011007	901 Douglas Av Altamonte Springs, FL	407 /865-7153 Fax: 407 / 865-7159
Deltona #010413	1565 Saxon Bv Suite 301, Deltona, FL 32725	386 / 851-0901 Fax: 386 / 851-2426
Heathrow #10B941	1337 S International Pkwy Suite 1321 Lake Mary, FL 32746	407 / 833-0802 Fax: 407 833-8931
Oviedo #10B940	7400 Red Bug Lake Rd Oviedo, FL 32765	407 / 971-2774 Fax: 407 971-2776

Additional Outpatient Rehabilitation information on the following page.

OUTPATIENT REHABILITATION (continued)

SPEECH THERAPY

Prior authorization from the FHCP Central Referrals Department is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

Ability Health Services Deltona #010413	1565 Saxon Bv Deltona, FL 32725	386 / 851-0901 Fax: 386 / 851-2426
Atlantic Ear, Nose, Throat, P.A. Jamie Smith, SLP #064081 Carinda Stout, CCC-SLP #10Y762 Kelly Yurasko, CCC-SLP #10N564 All Ages	1301 S International Pkwy Suite 2011, Lake Mary, FL 32746 963 Town Center Dr Suite 100, Orange City, FL 32763 1431 Orange Camp Rd Suite 112 Deland, FL 32724	Centralized Phone/Fax 386/ 774-9880 Fax: 386 774-2898

Additional Outpatient Rehabilitation information on the following page.

OUTPATIENT REHABILITATION (continued)

VESTIBULAR THERAPY

Prior authorization from the FHCP Central Referrals Department is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

Ability Health Services Altamonte #011007	901 Douglas Av Altamonte Springs, FL	407 /865-7153 Fax: 407 / 865-7159
Deltona #010413	1565 Saxon Bv Deltona, FL 32725	386 / 851-0901 Fax: 386 / 851-2426
Heathrow #10B941	1337 S International Pkwy Suite 1321 Lake Mary, FL 32746	407 / 833-0802 Fax: 407 833-8931
Oviedo #10B940	7400 Red Bug Lake Rd Oviedo, FL 32765	407 / 971-2774 Fax: 971-2776
Sanford #115121	1200 Lexington Green Ln Sanford, FL 32771	407 / 322-3442 Fax: 407 322-8404
Professional Physical Therapy-Edgewater	1316 S Ridgewood Av Suite 1 Edgewater, FL 32132	386 / 423-0100 Fax: 386 / 428-8631
University Rehabilitation #069786	2576 S Volusia Av Orange City, FL 32763	386 / 774-4840 Fax: 386 473-7588

Additional Outpatient Rehabilitation information on the following page.

OUTPATIENT REHABILITATION (continued)

VIDEOSTROBOSCOPY AND VOICE THERAPY EVALUATION

Prior authorization from the FHCP Central Referrals Department is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

Laryngoscopy with a stroboscopy

- Evaluation of speech, language, voice and communication
- Laryngeal function studies (i.e., aerodynamic and acoustic testing)
- Patient then sent to Ability for prescribed therapy program
- Further evaluation will be made depending on the need of the patient

Daniel Rothbaum, M.D. #011652 Devang Shah, M.D. #006370 Jamie Smith, SLP #064081 Carinda Stout, CCC-SLP #10Y762 Kelly Yurasko, CCC-SLP #10N564 Videostoboscopy and Voice Therapy Evaluations available with this provider. Please see Outpatient Rehabilitation for guidelines. All ages	Atlantic Ear, Nose & Throat, P.A. 963 Town Center Dr Suite 100 Orange City, FL 32763 1431 Orange Camp Rd Suite 112 DeLand, FL 32724 1301 S International Pkwy Suite 2011 Lake Mary, FL 32746	Centralized Phone/Fax Phone: 386 / 774-9880 Fax: 386 / 774-2898
---	---	---

PAIN MEDICINE

Prior authorization from the FHCP Central Referrals Department is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

Nilusha Fernandez, D.O. #053268 Members 18 years of age and older	Lake Mary Pain Relief Center 325 Waymont Ct Suite 111 Lake Mary, FL 32746	407 / 302-4770 Fax: 407 / 936-3352
Nilusha Fernando, D.O #053268 Members 18 years of age and older	Orlando Pain Relief Center 683 Douglas Av Suite 101 Altamonte Springs, FL 32714	407 / 478-1510 Fax: 407 / 478-1512
Rabinder Bhatti, D.O. # 049566 Himabindu Gandam, M.D. #096765 Youssef Guergues, M.D. #000448 Versan Johnson, M.D. #063054 Arun G Joseph, M.D. #042425 Rathi L Joseph, M.D. #044330 Tse C Lee, M.D. #101175 Vinod K. Malik, M.D. #102405 Kavita Sharma M.D. #102405 Quyen V. Truong, M.D. # 95686 Send records prior to scheduling. The practice will schedule and confirm with the member. Members 16 years of age and older	Pain Management & Rehabilitation Associates 761 Stirling Center Pl Lake Mary, FL 32746 2720 Rebecca Ln Suite 104 Orange City, FL 32763	407 / 732-7682 Fax: 407/ 878-0984 386 / 456-1160 Fax: 386 / 218-6218

PATHOLOGY – OUT-PATIENT/AMBULATORY

Prior authorization from the FHCP Central Referrals Department is not needed. The FHCP member's specimen can be sent directly to one of the contracted providers listed below. **All pathology services done while patient is in a hospital will be covered.**

AmeriPath Central Florida #00Z208	8150 Chancellor Dr Suite 110 Orlando, FL 32809	800 / 395-7284
AmeriPath Kissimmee #10Q828	1200 N Central Av Suite 103 Kissimmee, FL 34741	800 / 395-7284
AmeriPath South Florida #136270	895 SW 30 th Av Suite 101 Pompano Beach, FL 33069	800 / 330-6770
AmeriPath Southwest Florida #011516	1620 Medical Ln Suite 100 Ft Myers, FL 33907	888 / 558-1164
AmeriPath Tampa #00Z208	4225 E Fowler Av Tampa, FL 33617	813 / 972-7100
Dermopath Diagnostics Bay Area #10R687	10500 University Center Dr Suite 200 Tampa, FL 33612	800 / 929-6696
Dermopath Diagnostics Center Florida #10P523	745 Orienta Av Suite 1201 Altamonte Springs, FL 32701	800 / 226-8968

PEDIATRICS

Participating Pediatrics can be found on our website at <https://providersearch.fhcp.com/>.

PEDIATRIC SUB-SPECIALTIES

ALL PEDIATRIC SUB-SPECIALTIES REQUIRE PRIOR AUTHORIZATION. Please complete the “FHCP Referral Form” found at <https://www.fhcp.com/for-providers/> under the *Referrals, Prior Authorizations, and Orders* tab. Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

Routine requests: Non-urgent and elective procedures should not be scheduled until approvals are obtained to avoid patients having financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible as it may take up to 14 days calendar days for determinations/authorizations.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as urgent requests. Physician offices should call FHCP Central Referrals Department at 386.238.3230 to discuss urgent cases with a clinician rather than faxing requests.

PEG TUBE FEEDING ASSESSMENT

Prior authorization from the FHCP Central Referrals Department is not needed. Complete the FHCP Referral for Diabetes Education or Nutritional Counseling form located at <https://www.fhcp.com/for-providers/> under the *Referrals, Prior Authorizations, and Orders* tab. Attach documentation supporting medical necessity and fax the information to FHCP’s Nutritional Education Department at 386 /238-3228. If assessment is prior to PEG tube insertion, state scheduled date of procedure.

Nutritional Assessment and recommendation will be sent to physician who will send an order for feeding to Apria Healthcare, Inc., Fax 386 / 673-4403.

Melissa Baumann, MS, RD, CDE Cara Karner, MS, RD, LD, CDE Catherine Robinson, MS, RD, LD, CDE All ages	FHCP Center 330 N Clyde Morris Bv Daytona Beach, FL 32114 – Main Office Classes available at various locations or on an individual basis depending on the need including FHCP Facilities in Orange City and Lake Mary.	Centralized Phone/Fax Phone : 877 / 229-4518 Fax: 386 / 238-3228
---	--	--

PELVIC HEALTH PROGRAM

Prior authorization from the FHCP Central Referrals Department is not needed. Any FHCP member may self-refer to their provider of choice. Member may call to schedule an appointment at their convenience without an order from a physician.

This program is designed to help with urinary incontinence and pelvic pain for both male and female FHCP members 18 years of age and older. The program includes up to six (6) visits for pelvic floor strengthening and muscle training including biofeedback.

Should a member require more than six (6) visits, additional visits will need to be pre-authorized through the FHCP Central Referrals Department.

Ability Health Services Deltona #010413	1565 Saxon Blvd Suite 301 Deltona, FL 32725	386 / 851-0901 Fax: 386 / 851-2426
Ability Health Services Sanford #115121	1200 Lexington Green Ln Sanford, FL 32771	407 / 322-3442 Fax: 407 / 322-8404
Female Members Only Members 18 years of age and older		

PERINATOLOGY

Prior authorization from the FHCP Central Referrals Department is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

Perinatology services can only be ordered by an OB provider

Joann Acuna, M.D. #10AG04 Ramon Castillo, M.D. #002650 Gerardo Del Valle, M.D. #009720 Francisco Gaudier, M.D. #132173 Walter Morales, M.D. #039607 Edgard Ramos-Santos, M.D. #039607 Kathryn Villano, M.D. #10M260	Regional Obstetric Consultants, PA 303 N Clyde Morris Blvd Perinatal Unit-HMC Daytona Beach, FL 32114	386 / 239-5007 Fax: 386 / 239-5010
Lama Tolaymat, M.D. #049429 Patients 12 years and older	Sunshine Perinatology Specialists, M.D., P.A. 7421 Conroy Windermere Rd Orlando, FL 32835	407 / 378-5970 Fax: 407 / 757-0999

PET SCANS

REQUIRES PRIOR AUTHORIZATION. Please complete the “FHCP Referral Form” found at <https://www.fhcp.com/for-providers/> under the *Referrals, Prior Authorizations, and Orders* tab. Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

Routine requests: Non-urgent and elective procedures should not be scheduled until approvals are obtained to avoid patients having financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible as it may take up to 14 days calendar days for determinations/authorizations.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as urgent requests. Physician offices should call FHCP Central Referrals Department at 386.238.3230 to discuss urgent cases with a clinician rather than faxing requests.

(H) - Outpatient Hospital Department/Facility

(N) - Outpatient Non-Hospital Facility

Out of Pocket costs may vary depending on location or benefit plan

For specific instructions in other sections for: Ultrasounds, X-Rays, Mammograms, Event Monitors, Holtor Monitors, EMG’s, EKG’s, ABG’s, PFT’s and echocardiograms.

Central Florida Regional Hospital #00Y009 (H)	1401 W Seminole Blvd Sanford, FL 32771	407 / 321-4500
Cyrus Diagnostic Imaging, Inc # 109138 (N)	165 Waymont Ct Lake Mary, FL 32746 PATIENTS SCREENED FOR MOBILITY	407 / 321-3012 Fax: 407 / 321-9006
Orlando Health Imaging Center #059882 (H)	392 Rinehart Rd Suite 1300 Lake Mary, FL 32746	Centralized Phone & Fax 407 / 331-9355 Fax: 407 331-9481

PHARMACY

FHCP Individual, family and employer group plans pharmacies, [Click here.](#)

After Hours FHCP Individual, family and employer group plans pharmacies, [Click here.](#)

FHCP Medicare Pharmacies, [Click here.](#)

PHLEBOTOMY SERVICES

Onsite Phlebotomy Services, LLC Members 13 years of age an older	Home bound or nursing home facilities as custodial care patients	386 / 238-9139 Fax: 386 / 961-4458
---	--	--

PHYSICAL MEDICINE AND REHABILITATION SERVICES

Prior authorization from the FHCP Central Referrals Department is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

Physical Medicine and Rehabilitation Providers specialize in the non-operative physical medicine services specific to musculoskeletal conditions.

<p>Jonathan Waldbaum, M.D. #011866 Patients 18 years and older</p> <p>Specializes in treatment of neck and back pain</p>	<p>Florida Orthopaedic Associates, P.A. 740 W Plymouth Av DeLand, FL 32720</p> <p>1053 Medical Center Dr Suite 101 Orange City, FL 32763</p> <p>1337 S International Pkwy Suite 1341 Lake Mary, FL 32746</p>	<p>386 / 734-9122 Fax: 386 / 736-4348</p> <p>Referrals Only 386 / 774-2545</p> <p>386 / 774-2500 Fax: 386 / 774-2545</p> <p>407 / 333-4507 Fax: 407 / 333- 4576</p>
---	--	---

PODIATRY

Prior authorization from the FHCP Central Referrals Department is not needed. Any FHCP member may self-refer to their provider of choice. Member may call to schedule an appointment at their convenience without an order from a physician.

Jacob Huffman, D.P.M. #094840 Roma Patel, D.P.M # 062540 Adam Siegel, D.P.M # 092199 Michael Zuri, D.P.M. # 092200 All ages	All Podiatry Group, Inc 178 Wilshire Blvd Casselberry, FL 32707	407 / 671-8010 Fax: 407 / 671-4155
Lisa Crigler, D.P.M. #037601 All ages	Crigler Foot & Ankle Center, LLC 251 Maitland Av Suite 206 Altamonte Springs, FL 32701	407 / 331-3668 Fax: 407 / 331-3700
Seema Fatima, DPM #092635 Howard Finkelstein, DPM #005289 Tara Fussell, DPM # 059594 Robert Hoover, DPM #036701 Bruce Kramer, DPM #096014 German Mikheyey, DPM #075436 Sohail Siddiqui, DPM #115933 Craig Wagner, DPM #005132	Foot & Ankle Associates of Florida 661 E Altamonte Dr Suite 210 Altamonte Springs, FL 32701 1307 S International Pkwy Suite 1061 Lake Mary, FL 32746	Centralized Phone/Fax Phone: 407 / 339-1412 Fax: 407 / 830-0024
Lori A. Grant, D.P.M. #053555 All ages	Physician Associates, LLC 719 Rodel Cv Suite 2001 Lake Mary, FL 32746 800 N Maitland Av Suite 201 Maitland, FL 32751	407 / 878-4720 Fax: 407 / 878-4732
Gary Chessman, D.P.M. # 057424 18 years and older	Level One Orthopedics at Orlando Health 515 W SR 434 Longwood, FL 32750	407 / 649-6878 Fax: 407 / 231-1380
Gary Chessman, D.P.M. #006815 Lisa Alaish, D.P.M. #10Z623 Walter Roth, III, D.P.M. #005575 Cindy Watson, D.P.M. #005053 All Ages	Florida Foot & Ankle Group 925 Williston Park Pt Suite 1009 Lake Mary, FL 32746 7560 Red Bug Lake Rd Suite 2024 Oviedo, FL 32765	407 / 323-2566 Fax: 407 / 381-3370 407 / 679-7444 Fax: 407 / 359-6840

PRIMARY CARE

Participating Primary Care Physicians can be found on our website at

[FHCP-Find A Provider](#) for individual, family and employer groups providers

[FHCP-Medicare](#) for FHCP Medicare providers

PROVIDERS OR FACILITIES NOT LISTED IN FHCP DIRECTORIES

REQUIRES PRIOR AUTHORIZATION. Please complete the “FHCP Referral Form” found at <https://www.fhcp.com/for-providers/> under the *Referrals, Prior Authorizations, and Orders* tab. Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

Routine requests: Non-urgent and elective procedures should not be scheduled until approvals are obtained to avoid patients having financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible as it may take up to 14 days calendar days for determinations/authorizations.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as urgent requests. Physician offices should call FHCP Central Referrals Department at 386.238.3230 to discuss urgent cases with a clinician rather than faxing requests.

This would include all providers and hospitals that are out of the FHCP’s network. It also includes supplemental providers not listed in FHCP Provider Directories.

Referrals to Providers who do not participate in FHCP’s HMO Network or certain providers and facilities that supplement FHCP’s Network require prior authorization by FHCP. Referral to a non-participating or supplemental provider may be considered for approval under the following circumstances:

1. A particular skill or service is not available from FHCP Network Providers
2. A Network Provider is not available or accessible within established availability time frames
3. The Network Provider is not geographically accessible to the member

Please include the requested provider’s complete name, address and telephone number.

PROVIDER PORTAL REGISTRATION

Registration for FHCP Provider Portal is available at [Provider Portal Registration](#). You will need the practice's Tax and Vendor ID to complete the registration process. If assistance is needed, please contact Roberta Hemphill / Provider Relations Manager at 386 / 615-5018.

PULMONARY FUNCTION TESTS (PFTs) - SPIROMETRY

Prior authorization from the FHCP Central Referrals Department is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

A basic Spirometry test will include the flow volume loop (FVL) and measure the FEV₁ & FVC. If you need pre-& post bronchodilation, add that to your order/Rx. **Patient to bring inhaler with them if having pre-& post bronchodilation.**

NO INHALERS OR NEBULIZER TREATMENTS 4 HOURS PRIOR TO APPOINTMENT.

Florida Health Care Plans	Guidewell Medical Center 707 Platinum Pt Lake Mary, FL 32746	407 / 878-0910 Fax: 407 / 878-0911
Arianne Bennett-Venner, M.D. #067251 Kurt Bowman, M.D. #10T025 Krystal Carthan, M.D. #046536 Ashraf Luqman, M.D. #048513 Shahana Masood, M.D. #098839 Edward K. Scanlon, M.D. #004629 Travis Smith, M.D. #005345 Radhika Verma, M.D. #117360 Members 18 years of age and older	Pulmonary Practice Associates 749 Stirling Center Pl Lake Mary, FL 32746 1075 Town Center Dr Orange City, FL 32763 1087 Town Center Dr Orange City, FL 32763	Centralized Phone & Fax 386 / 917-0333 Fax: 386 / 917-0335

PULMONARY FUNCTION TESTS (PFTs) with DLCO

Prior authorization from the FHCP Central Referrals Department is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

NO INHALERS OR NEBULIZER TREATMENTS 4 HOURS PRIOR TO APPOINTMENT.

Central Florida Regional Hospital #00Y009	1401 W Seminole Blvd Sanford, FL 32771	407 / 321-4500
AdventHealth Fish Memorial #00YG34	1055 Saxon Blvd Orange City, FL 32763	386 / 917-5428 Fax: 386 / 917-5576
Orlando Health South Seminole Hospital #00Y120	555 W SR 434 Longwood, FL 32750	407 / 767-1200

PULMONARY REHABILITATION

REQUIRES PRIOR AUTHORIZATION. Please complete the "FHCP Referral Form" found at <https://www.fhcp.com/for-providers/> under the *Referrals, Prior Authorizations, and Orders* tab. Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP's Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

Routine requests: Non-urgent and elective procedures should not be scheduled until approvals are obtained to avoid patients having financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible as it may take up to 14 days calendar days for determinations/authorizations.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as urgent requests. Physician offices should call FHCP Central Referrals Department at 386.238.3230 to discuss urgent cases with a clinician rather than faxing requests.

Central Florida Regional Hospital #00Y009	1401 W Seminole Blvd Sandford, FL 32771	407 / 321-4500
AdventHealth Fish Memorial #00YG34	1055 Saxon Blvd Orange City, FL 32763	386 / 851-5125 Fax: 386 / 917-5167

PULMONOLOGY

Prior authorization from the FHCP Central Referrals Department is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

<p>Karuna Ahuja, M.D. #111202</p> <p>Patients 18 years and older Patient to bring films</p>	<p>Central Florida Cardiopulmonary Center 915 Harley Strickland Blvd Orange City, FL 32763</p> <p>1319 S International Pkwy Suite 1171 Lake Mary, FL 32746</p>	<p>Central Phone/Fax 386 / 456-0300 Fax: 386 / 456-0303</p>
<p>Sunil Desai, M.D. #072330 Edgar Geigel, M.D. #115622 Timothy Jones, M.D. #053375 Rumi Khan, M.D. #10T029 Ziad Mattar, M.D. #059951 Wael Nasser, M.D. #058361 Pranav Patel, M.D. #10W520 Orlando Ruiz-Rodriguez, M.D. #10AG68 Michael Russell, M.D. #058359 Antonio Rodriguez, M.D. #005999 Mark Vollenweider, M.D. #10Z694</p> <p>Members 18 years of age and older</p>	<p>Orlando Health Medical Group Pulmonary and Sleep Medicine 515 W SR 434 Suite 203 Longwood, FL 32750</p> <p>1000 W Broadway St Suite 105-A Oviedo, FL 32765</p> <p>725 Rodel Cv Lake Mary, FL 32746</p>	<p>407 / 265-7775 Fax: 407 / 265-2266</p> <p>407 / 265-7775 Fax: 407 / 265-2266</p> <p>321/ 841-7856 Fax: 321 / 843-6432</p>

Additional Pulmonology information on the following page.

PULMONOLOGY (continued)

Prior authorization from the FHCP Central Referrals Department is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

Arianne Bennett-Venner, M.D. #067251 Kurt Bowman, M.D. 10T025 Kristal Carthan, M.D. #046536 Ashraf Luqman, M.D. #048513 E. Kevin Scanlon, M.D. #004629 P. Travis Smith, M.D. #005345 Radhika Verma, M.D. #117360 Patient to bring films Members 18 years of age and older	Pulmonary Practice Associates 749 Stirling Center Pl Lake Mary, FL 32746 1075 Town Center Dr Orange City, FL 32763 1087 Town Center Dr Orange City, FL 32763	407 / 321-8230 Fax: 407 / 321-0388 386 / 917-0333 Fax: 386 / 917-0335 386 / 917-0333 Fax: 386 / 917-0335
Shirish Kirtane, M.D. #002314 Members 18 years of age and older	Kirtane Associates, M.D., P.A. 210 N Westmonte Dr Altamonte Springs, FL 32714	407 / 788-7844 Fax: 407 / 682-6071

PULMONOLOGY- PEDIATRIC

ALL PEDIATRIC SUB-SPECIALTIES REQUIRE PRIOR AUTHORIZATION. Please complete the "FHCP Referral Form" found at <https://www.fhcp.com/for-providers/> under the *Referrals, Prior Authorizations, and Orders* tab. Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP's Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

Routine requests: Non-urgent and elective procedures should not be scheduled until approvals are obtained to avoid patients having financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible as it may take up to 14 days calendar days for determinations/authorizations.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as urgent requests. Physician offices should call FHCP Central Referrals Department at 386.238.3230 to discuss urgent cases with a clinician rather than faxing requests.

REPORTABLE DISEASES CONDITIONS

The Animal Incident Reporting Form should be filled out by the reporter (staff member) and not the victim.

An animal bite report must be submitted before the rabies series can be started. The report form needed for this is located on www.fhcp.com, PROVIDERS-FORMS

Prior authorization from the FHCP Central Referrals is not needed.

For a list of Reportable Diseases/Conditions in Florida visit:

[http://www.floridahealth.gov/diseases-and-conditions/disease-reporting-and-management/ documents/reportable_diseases/ documents/Reportable Diseases List Practitioners.pdf](http://www.floridahealth.gov/diseases-and-conditions/disease-reporting-and-management/documents/reportable_diseases/documents/Reportable_Diseases_List_Practitioners.pdf)

Forms needed for reporting diseases and conditions to the State of Florida can be found on www.fhcp.com, PROVIDERS-FORMS

Seminole County Health Department 8:00 am to 5:00 pm		407 / 665-3266 Fax: 407 / 665-3214
STD – SEMINOLE COUNTY		407 665-3291 Fax: 407 / 665-3276
TB – SEMINOLE COUNTY		407 665-3243 No Fax
Seminole County Health Department After Hours	Please follow instructions on message.	407 / 665-3266 No Fax

RHEUMATOLOGY

Prior authorization from the FHCP Central Referrals Department is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

Lance Feller, M.D. #094263 Members 18 years of age and older	Central Florida Rheumatology Consultants, LLC 1319 S International Pkwy Suite 1171 Lake Mary, FL 32746 759 Harley Strickland Blvd Orange City, FL 32763	Central Phone & Fax 386 / 561-9967 Fax: 844 / 815-1446
Shikha Mehta, M.D. # 094831 Members 18 years of age and older	Doctor of Clinical Specialties, LLC 1307 S International Pkwy Suite 2071 Lake Mary, FL 32746 634 Deltona Bv Suite B Deltona, FL 32725	Centralized Phone & Fax 407 / 500-3627 Fax: 407 / 930-4353
Jeffrey J. Elston, M.D. #008209 Members 17 years of age and older	616 E Altamonte Dr Suite 203 Altamonte Springs, FL 32701	407 / 265-1109 Fax: 407 / 265-1514
Luis Ramos, M.D. #078131 Members 18 years of age and older	Florida Arthritis Center 147 Parliament Lp Suite 1005 Lake Mary, Fl. 32746 75 Fox Ridge Ct Suite G Debary, FL 32713 All appointments will be made through the Lake Mary office	Central Phone & Fax 407 / 688-9446 Fax: 407 / 688-9448

SKILLED NURSING FACILITIES

Hospital in-patient will be placed through Florida Health Care Plan Case Management Department at 386 / 676-7187. Florida Health Care Plans offers no custodial coverage. Any questions regarding member being placed from home or clarification of skilled vs. custodial, please contact Case Management Department at 386 / 676-7187.

Admissions to skilled level of care require prior authorization through the FHCP Case Management 800 / 352-9824, Ext. 7187.

Healthcare & Rehab of Sanford	950 Mellonville Av Sanford, FL 32771	407 / 322-8566 Fax: 407 / 322-0121
Longwood Health Care Center	1520 S Grant St Longwood, FL 32750	407 / 339-9200 Fax: 407 / 339-5032

SLEEP DISORDER PROVIDERS

Prior authorization from the FHCP Central Referrals Department is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

Karuna Ahuja, M.D. #111202 Members 18 years of age and older	1319 S International Pkwy Suite 1171 Lake Mary, FL 32746	407 / 268-3660 Fax: 407 / 936-1601
Bio Serenity Comprehensive Sleep Disorder Center #10J125 Members 3 years of age and older	598 Northlake Blvd Suite 1040, Altamonte Springs, FL 32701	407 / 834-1023 Fax: 407 / 834-6515
Sunil Desai, M.D. #072330 Edgar Geigel, M.D. #115622 Timothy Jones, M.D. #053375 Rumi Khan, M.D. #10T029 Ziad Mattar, M.D. #059951 Wael Nasser, M.D. #058361 Pranav Patel, M.D. #10W520 Orlando Ruiz-Rodriguez, M.D. #10AG68 Michael Russell, M.D. #058359 Antonio Rodriguez, M.D. #005999 Mark Vollenweider, M.D. #10Z694 18 years of age and older	Orlando Health Pulmonology 515 W SR 434 Suite 203 Longwood, FL 32750 1000 W Broadway St Suite 105-A Oviedo, FL 32765 725 Rodel Cv Lake Mary, FL 32746	407 / 265-7775 Fax: 407 / 265-2266 407 / 265-7775 Fax: 407 / 265-2266 321 / 841-7856 Fax: 321 / 843-6432
Arianne Bennett-Venner, M.D. #067251 Kurt Bowman, M.D. #10T025 Kristal Carthan, M.D. #046536 Ashraf Luqman, M.D. #048513 Shahan Masood, M.D. #098839 Kevin Scanlon, M.D. #004629 P. Travis Smith, M.D. #005345 Radhika Verma, M.D. #117360 Members 18 years and older	Pulmonary Practice Associates 749 Stirling Center Pl Lake Mary, FL 32746 1075 Town Center Dr Orange City, FL 32763 1087 Town Center Dr Orange City, FL 32763	Centralized Phone & Fax 386 / 917-0333 Fax: 386 / 917-0335

SLEEP DISORDER PROVIDER – HOME STUDIES

Prior authorization from the FHCP Central Referrals Department is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

Karuna Ahuja, M.D. #111202 Members 18 years of age and older	1319 S International Pkwy Suite 1171 Lake Mary, FL 32746 Home kits available	407 / 268-3660 Fax: 407 / 936-1601
Bio Serenity Comprehensive Sleep Disorder Center #10J125 Members 3 years of age and older	598 Northlake Blvd Suite 1040, Altamonte Springs, FL 32701	407 / 834-1023 Fax: 407 / 834-6515
Sunil Desai, M.D. #072330 Edgar Geigel, M.D. #115622 Timothy Jones, M.D. #053375 Rumi Khan, M.D. #10T029 Ziad Mattar, M.D. #059951 Wael Nasser, M.D. #058361 Pranav Patel, M.D. #10W520 Orlando Ruiz-Rodriguez, M.D. #10AG68 Michael Russell, M.D. #058359 Antonio Rodriguez, M.D. #005999 Mark Vollenweider, M.D. #10Z694 18 years of age and older	Orlando Health Pulmonology 515 W SR 434 Suite 203 Longwood, FL 32750 1000 W Broadway St Suite 105-A Oviedo, FL 32765 725 Rodel Cv Lake Mary, FL 32746	407 / 265-7775 Fax: 407 / 265-2266 407 / 265-7775 Fax: 407 / 265-2266 321 / 841-7856 Fax: 321 / 843-6432
Kurt Bowman, M.D. #10T025 Kristal Carthan, M.D. #046536 Kevin Scanlon, M.D. #004629 P. Travis Smith, M.D. #005345 Radhika Verma, M.D. #117360 Members 18 years and older	Pulmonary Practice Associates 749 Stirling Center Pl Lake Mary, FL 32746 1087 Town Center Dr Orange City, FL 32763	407 / 321-8230 Fax: 407 / 321-0388 386 / 917-0333 Fax: 386 / 917-0335

SLEEP DISORDER PROVIDER – PEDIATRIC

REQUIRES PRIOR AUTHORIZATION. Please complete the “FHCP Referral Form” found at <https://www.fhcp.com/for-providers/> under the *Referrals, Prior Authorizations, and Orders* tab. Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

SUBSTANCE USE DISORDERS

DETOXIFICATION & INPATIENT CARE

The requesting provider should instruct the member to present themselves to one of the above facilities for screening. **Prior authorization from the FHCP Central Referrals Department is not needed for the initial 24 hours admission.**

However, the admitting facility must notify FHCP's Case Management Department **within 1 business day of the admission and provide clinical information for the authorization of continued inpatient care.** FHCP Case Management Department – 866 / 676-7187

After Hours and Holidays – 386 / 226-4542

Blackberry Recovery Center #049981 18 years of age and older Members 18 years of age and older Non-Medicare members only	81 Beehive Circle Dr St. Cloud, FL 34769	855 / 973-7333 Fax: 407 / 593-2754
Hero's Mile Services limited to Veterans	2775 Big John Dr Deland, FL 32724	386 / 337-7957 Fax: 386 / 337-7968
La Amistad Treatment Center #105993 Members 12 years of age and older	1600 Dodd Rd Winter Park, FL 32792 1650 N Park Av Maitland, FL 32751	Centralized Phone 800 / 433-1122
Central Florida Recovery Centers, Inc Members 18 years of age and older Non-Medicare members only	1124 S Park Av Apopka, FL 32703	Centralized Phone/Fax 407 / 370-5357 Fax: 407 / 801-5139
Sunrise Detox – Ft. Lauderdale Sunrise Detox – Lake Worth #10L945 Sunrise Detox – Orlando #059240 Members 18 years of age and older Non-Medicare members only	2331 NE 53 rd St Ft Lauderdale, FL 33308 3185 Boutwell Rd Lake Worth, FL 33461 2431 West Sand Lake Rd Orlando, FL 32809	954 / 491-9700 Fax: 954 / 491-9710 561 / 533-0074 Fax: 561 / 533-8077 407 / 857-6117 Fax: 407 857-6118

SUBSTANCE USE DISORDERS (continued)

INTENSIVE OUTPATIENT PROGRAMS

REQUIRES PRIOR AUTHORIZATION. INTENSIVE OUTPATIENT PROGRAMS (IOP's) are one of the highest levels of care in an outpatient setting. Prior authorization is required from FHCP Case Management Department. 866 / 676-7187

5Palms Members 18 years of age and older	1200 W Granada Bv Suite 1 Ormond Beach, FL 32174	386 / 463-2170 Fax: 386 / 463-2331
Blackberry Recovery Center #049981 Members 18 years of age and older Non-Medicare Members Only	81 Beehive Circle Dr St. Cloud, FL 34769	855 / 973-7333 Fax: 407 / 593-2754
Central Florida Recovery Centers, Inc Members 13 years of age and older Non-Medicare members only	1120 S Park Av Apopka, FL 32703 6900 Turkey Lake Rd Suite 1 Orlando, FL 32819	Centralized Phone/Fax 407 / 370-5357 Fax: 407 / 801-5139
La Amistad Treatment Center #105993 Members 12 years of age and older	1600 Dodd Rd Winter Park, FL 32792 1650 N Park Av Maitland, FL 32751	Centralized Phone 800 / 433-1122
Hero's Mile Services limited to Veterans	2775 Big John Dr Deland, FL 32724	386 / 337-7957 Fax: 386 / 337-7968
Pathfinder Advocacy Center Members 12 years of age and older Non-Medicare Members Only	2583 S Volusia Av Suite 200 Orange City, FL 32763	386 / 960-7830 Fax: 386 / 960-7833
Serenity Springs, LLC # 068277 Non-Medicare Male Members 18 and Older	1555 Cow Creek Rd Edgewater, FL 32132	386 / 423-4540 Fax: 386 / 463-1023
Sojourners Recovery and Wellness Center, LLC Members 13 years of age and older Non-Medicare Members Only	1349 S International Pkwy Suite 2421 Lake Mary, FL 32746	407 / 952-8444 Fax: 321 / 249-0222
Turning Point of Tampa, Inc Members 18 years of age and older Non-Medicare Members Only	6227 Sheldon Rd Tampa, FL 33615	(813) 882-3003 Fax: (813) 885-6974

SUBSTANCE USE DISORDERS (continued)

PARTIAL HOSPITALIZATION PROGRAM

REQUIRES PRIOR AUTHORIZATION. Please contact FHCP Case Management Department. 866 / 676-7187

5Palms Members 18 years of age and older	1200 W Granada Bv Suite 1 Ormond Beach, FL 32174	386 / 463-2170 Fax: 386 / 463-2331
Serenity Springs, LLC # 068277 Non-Medicare Male Members 18 and Older	1555 Cow Creek Rd Edgewater, FL 32132	386 / 423-4540 Fax: 386 /463-1023
Hero's Mile Services limited to Veterans	2775 Big John Dr Deland, FL 32724	386 / 337-7957 Fax: 386 / 337-7968
La Amistad Treatment Center #105993 Members 12 years of age and older	1600 Dodd Rd Winter Park, FL 32792 1650 N Park Av Maitland, FL 32751	Centralized Phone 800 / 433-1122
Turning Point of Tampa, Inc Members 18 years of age and older Non-Medicare Members Only	6227 Sheldon Rd Tampa, FL 33615	(813) 882-3003 Fax: (813) 885-6974

RESIDENTIAL

REQUIRES PRIOR AUTHORIZATION. Please contact FHCP Case Management Department. 866 / 676-7187

5Palms	515 Tomoka Av Ormond Beach, FL 32714	386 / 463-2170 Fax: 386 / 463-2331
Blackberry Recovery Center #079852 Members 18 years of age and older Non-Medicare Members Only	91 Beehive Circle Dr St Cloud, FL 34769	321 / 805-5090 Fax: 407 / 593-9241
Central Florida Recovery Centers, Inc Members 18 years of age and older Non-Medicare members only	1124 S Park Av Apopka, FL 32703	Centralized Phone/Fax 407 / 370-5357 Fax: 407 / 801-5139
Hero's Mile Services limited to Veterans	2775 Big John Dr Deland, FL 32724	386 / 337-7957 Fax: 386 / 337-7968
La Amistad Treatment Center #105993 Members 12 years of age and older	1600 Dodd Rd Winter Park, FL 32792 1650 N Park Av Maitland, FL 32751	Centralized Phone 800 / 433-1122
Serenity Springs, LLC # 068277 Non-Medicare Male Members 18 and Older	1555 Cow Creek Rd Edgewater, FL 32132	386 / 423-4540 Fax: 386 / 463-1023
Turning Point of Tampa, Inc Members 18 years of age and older Non-Medicare members only	6227 Sheldon Rd Tampa, FL 33613	(813) 882-3003 Fax: (813) 885-6974

SUBSTANCE USE DISORDERS (continued)

OUTPATIENT

Prior authorization from the FHCP Central Referrals Department is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

Saleh Parvez, M.D. # 049352 Sherin Parvez, M.D. #079269	Silver Lining Psychiatry 2500 Discovery Dr Orlando, FL 32826 3554 W Orange Country Club Dr Suite 110, Winter Garden, FL 32787	407 / 275-2203 Fax: 407 / 282-7012 407 / 395-9320 Fax: 407 / 395-9261
Members 16 years of age and older		

SURGERY

CARDIOTHORACIC

Prior authorization from the FHCP Central Referrals Department is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

Megan March, M.D. #057329 Patrick Mangonon, M.D. #059406 Members 18 years of age and older	AdventHealth Medical Group 1061 Medical Center Dr Suite 305 Orange City, FL 32763	386 / 231-3600 Fax: 386 / 231-3602
Hiep Nguyen, M.D. #078769 Tuan Nguyenduy, M.D. #085300 All ages	Heart And Lung Institute of Central Florida 305 N Mangoustine Av Suite 100 Sanford, FL 32771	407 / 322-7841 Fax: 407 / 322-7845

Additional Surgery information on the following page.

SURGERY (continued)

CARDIOVASCULAR

Prior authorization from the FHCP Central Referrals Department is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

Zoll Life Vests guidelines can be found under Durable Medical Equipment

TAVR Evaluations guidelines can be found under TAVR.

Patrick Mangonon, M.D. #059406 Members 18 years of age and older	AdventHealth Medical Group 1061 Medical Center Dr Suite 305 Orange City, FL 32763	386 / 231-3600 Fax: 386 / 231-3602
Muhammad Ghumman, M.D. #084250 Dustin Hill, M.D. #091303 Salvador Lanza, M.D. #006722 Harenda Patel, M.D. #039513	Orlando Heart and Vascular Institute 392 Rinehart Rd Suite 2080 Lake Mary, FL 32746 521 W State Road 434 Suite 307 Longwood, FL 32750	321 /841-6444 Fax 407 / 650-1307

Additional Surgery information on the following page.

SURGERY (continued)

COLON - GENERAL

Prior authorization from the FHCP Central Referrals Department is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

Dennis Diaz, M.D. #10Q154 Joan Iacobeli, M.D. #10S540 Jeremy Steinbaum, M.D. #006391	North Orlando Surgical Group, Inc 2864 Wellness Av Suite 200 Orange City, FL 32763	386 / 775-0333 Fax: 386 / 775-0427
Jessica M. Gielow, D.O. #061871 Jon D. Wiese, M.D. #051539	South Seminole Surgical Group 521 W SR 434 Suite 301 Longwood, FL 32750	407 / 767-5808 Fax: 407 / 767-5892

Additional Surgery information on the following page.

SURGERY (continued)

GENERAL

Prior authorization from the FHCP Central Referrals Department is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

Dennis Diaz, M.D. #10Q154 Joan Iacobelli, M.D. #10S540 Jeremy Steinbaum, M.D. #006391 All ages	North Orlando Surgical Group, Inc. 2864 Wellness Av Suite 200 Orange City, FL 32763	386 / 775-0333 Fax: 386 / 775-0427
Joel Sebastien, M.D. #006578	Guidewell Medical Center 707 Platinum Pt Lake Mary, FL 32746	386 / 238-3295 Fax: 386 / 238-3273
Peter Edelstein, M.D. #090934 Dalkeith Facey, D.O. #094624 Harold Neyra, D.O #077499 All ages	Osceola Surgical Associates, LLC 305 N Magoustine Av Suite 100 Sanford, FL 32771 1718 Lexington Green Ln Sanford, FL 32771 4106 W Lake Mary Bv Lake Mary, FL 32746	407 / 322-7841 Fax: 407 / 322-7845 321 /283-2100 Fax: 321 594-4430 407 / 333-2273 Fax: 407 502-2492
Jessica M. Gielow, D.O. #061871 Javier E Varela, M.D. #091025 Members 18 years of age and older	South Seminole Surgical Group 521 W SR 434 Suite 301 Longwood, FL 32750	407 / 767-5808 Fax: 407 / 767-5892

Additional Surgery information on the following page.

SURGERY (continued)

GYNECOLOGIC ONCOLOGY

REQUIRES PRIOR AUTHORIZATION. Please complete the “FHCP Referral Form” found at <https://www.fhcp.com/for-providers/> under the *Referrals, Prior Authorizations, and Orders* tab. Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

HAND

Prior authorization from the FHCP Central Referrals Department is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician’s office or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

Kathryn Crum, M.D. #067773 Brian Leung, M.D. #057939 Matthew Villani, M.D. #060042	Central Florida Bone & Joint Institute 917 Rinehart Rd Suite 2031 Lake Mary, FL 32714 2745 Rebecca Ln Orange City, FL 32763	Central Phone & Fax 386 / 775-2012 386 / 775-2013
Juan Castaneda, D.O. #011373 Members 6 years of age and older	Hand & Upper Extremity Surgery of Daytona Beach 1241 S Ridgewood Av Daytona Beach, FL 32114	386 / 322-6882 Fax: 386 / 322-6848
Brett Lewellyn, M.D. #044832 Justin Zumsteg, M.D. #060014 Members 18 years of age and older.	Orlando Health Orthopedic Institute Orthopedic and Sports Medicine Group 515 W SR 434 Suite 434 Longwood, FL 32750	407 / 649-6878 Fax: 321 / 843-2172
Vikram P. Mehta, M.D. #10T077 All ages accepted	4106 W Lake Mary Blvd Suite 224 Lake Mary, FL 32746	407 / 333-4548 Fax: 407 / 333-1797

Additional Surgery information on the following page.

SURGERY (continued)

NEURO

Prior authorization from the FHCP Central Referrals Department is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

Gustavo Arriola, MD #039132 Matthew Burry, M.D. #055201 Roy Hwang, MD #099881 All ages	The Neurohealth Sciences Center, LLC 305 N Mangoustine Av Sanford, FL 32771 8400 Red Bug Lake Rd Oviedo, FL 32765	407 / 833-7505 Fax: 407 / 833-7509 407 / 279-4020 Fax: 407 / 833-7509
Raul A. Rodas, D. O. #139691 Members 18 years of age and older	The NeuroHealth Center, LLC 755 Stirling Center Pl Lake Mary, FL 32746 Per the request of Dr. Rodas, you may call his cell phone at 386 / 334-2524 to schedule an appointment. If needed, Dr. Rodas will evaluate the needs of the patient.	407 / 878-3704 Fax: 407 / 878-3705

Additional Surgery information on the following page.

SURGERY (continued)

ORTHOPAEDICS

Prior authorization from the FHCP Central Referrals Department is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

Juan Agudelo, M.D. #098571 Kathryn Crum, M.D. #067773 Brian Leung, M.D. #057939 Matthew Villani, M.D. #060042	Central Florida Bone and Joint Institute 917 Rinehart Rd Suite 2031 Lake Mary, FL 32746	Centralized Phone/Fax Phone: 386 / 775-2012 Fax: 386 / 775-2013
Thomas Brodrick, M.D. #004328 Mark Hollman, M.D. #000050 Royce Hood, M.D. #000039 Stephane Lavoie, M.D. #000132 Stephen M. Reed, M.D. #001954 Brandon M. Steen, M.D. #043372 Nathan J. Turnbull, M.D. #049624 Jonathan Waldbaum, M.D. #011866 Jonath Watts, M.D. #100770 All ages *Under age 14-case by case *	Florida Orthopaedic Associates, P.A. 1053 Medical Center Dr Suite 101 Orange City, FL 32763 1337 S International Pkwy Suite 1341 Lake Mary, FL 32746	386 / 774-2500 Fax: 386 / 774-2545 407 / 333-4507 Fax: 407 / 333-4576
Ronald Hudanich, D.O. #077013 16 years of age and older	Hudanich Orthopedics 725 Rodel Cove Lake Mary, FL 32746 7404 Red Bug Lake Rd Oviedo, FL 32765	Centralized Phone/Fax Phone: 407 /977-4130 Fax: 407 / 977-4139

Additional Surgery information on the following page.

SURGERY (continued)

ORTHOPAEDICS

Prior authorization from the FHCP Central Referrals Department is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

Orlando Health/Jewett Orthopedic Clinic	Jewett Orthopedic Institute 701 Platinum Pt Lake Mary, FL 32746	407 /206-4500 Fax: 407 /643-2802
All ages Non-Medicare members only	392 Rinehart Rd Suite 3000 Lake Mary, FL 32746	321 / 842-6500 Fax: 321 / 843-2191
Frank Avilucea, M.D. #075639 George Haidukewych, M.D. #10W673 Stanley Kupiszewski, M.D. #10M663 Joshua Langford, M.D. #10I268 Mark Munro, M.D. #142510 Robert Murrah, M.D. #121022 Jeffrey Petrie, M.D. #042538 James Ryan IV, M.D. #003618 Benjamin Service, M.D. #059636 18 years of age and older	Orlando Health Orthopedic Institute Orthopedic and Sports Medicine Group 725 Rodel Cv Lake Mary, FL 32746 515 W SR 434 Suite 310 Longwood, FL 32750 7404 Red Bug Lake Rd. Oviedo, FL 32765	 407 / 878-4720 Fax: 407 / 878-4732 407 / 649-6878 Fax: 407 / 231-1380 407 /977-4130 Fax: 407 / 977-4139

Additional Surgery information on the following page.

SURGERY (continued)

PLASTIC

REQUIRES PRIOR AUTHORIZATION. Please complete the “FHCP Referral Form” found at <https://www.fhcp.com/for-providers/> under the *Referrals, Prior Authorizations, and Orders* tab. Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

Routine requests: Non-urgent and elective procedures should not be scheduled until approvals are obtained to avoid patients having financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible as it may take up to 14 days calendar days for determinations/authorizations.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as urgent requests. Physician offices should call FHCP Central Referrals Department at 386.238.3230 to discuss urgent cases with a clinician rather than faxing requests.

Jillian Morrison, M.D. # 072389 All Ages	Mid Florida Dermatology & Plastic Surgery 390 Maitland Av Suite 1000/2000 Altamonte Springs, FL 32701	Centralized Phone/Fax 407 / 299-7333 Fax: 407 / 293-2049
Saulius Jankauskas, M.D. #001309 12 years and over	521 W SR 434 Suite 106 Longwood, FL 32750	407 / 834-5255 Fax: 407 / 834-5364
James Shoukas, M.D. #10N064	Lake Mary Plastic Surgery and Cosmetic Surgery, P.A. 934 Willison Park Pt Suite 1028 Lake Mary, FL 32746	407 / 333-2518 Fax: 407 / 333-2521
Jessica M. Gielow, D.O. #016871 Javier E Varela, M.D. #091025 Members 18 years of age and older	South Seminole Surgical Group 521 W SR 434 Suite 301 Longwood, FL 32750	407 / 767-5808 Fax: 407 / 767-5892

Additional Surgery information on the following page.

SURGERY (continued)

THORACIC

Prior authorization from the FHCP Central Referrals Department is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

Zoll Life Vests guidelines can be found under Durable Medical Equipment

TAVR Evaluations guidelines can be found under TAVR.

Patrick Mangonon, M.D. #059406 Ages 18 years of age and older	AdventHealth Medical Group 1061 Medical Center Dr Suite 305 Orange City, FL 32763	386 / 231-3600 Fax: 386 / 231-3602
Wade Fischer, M.D. #069378 Hiep Nguyen, M.D. #078769	Osceola Surgical Associates, LLC 305 N Mangoustine Av Suite 100 Sanford, FL 32771	407 / 322-7841 Fax: 407 / 322-7845
Jeremy Steinbaum, M.D. #006391 All ages	North Orlando Surgical Group, Inc. 2864 Wellness Av Suite 200 Orange City, FL 32763	386 / 775-0333 Fax: 386 / 775-0427

Additional Surgery information on the following page.

SURGERY (continued)

VASCULAR

Prior authorization from the FHCP Central Referrals Department is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

Zoll Life Vests guidelines can be found under Durable Medical Equipment

TAVR Evaluations guidelines can be found under TAVR.

Patrick Mangonon, M.D. #059406 Willythssa Pierre-Louis, M.D. #089352 Members 18 years of age and older	AdventHealth Medical Group 1061 Medical Center Dr Suite 305 Orange City, FL 32763	386 / 231-3600 Fax: 386 / 231-3602
Kevin Claudeanos, M.D. #063703 Richard Teed, M.D. #063705 Jon Wesley, M.D. #062317 Members 18 years of age and older	Florida Health Network 7560 Red Bug Lake Rd Ste 2024, Oviedo, FL 32765	407 / 648-4323 Fax: 407 / 839-1493
George Adcock, M.D. #086608 Robert Winter, M.D. #086379 Members 18 years of age and older	Orlando Health Health and Vascular Institute 125 Waymont Ct Suite 111 Lake Mary, FL 32746	407 / 539-2100 Fax: 407 / 539-1472
Joan Iacobelli, M.D. #10S540 Jeremy Steinbaum, M.D. #006391 All ages	North Orlando Surgical Group, Inc. 2864 Wellness Av Suite 200 Orange City, FL 32763 917 Rinehart Rd Suite 2031 Lake Mary, FL 32746	386 / 775-0333 Fax: 386 / 775-0427 407 / 790-9800 Fax: 386 / 775-0427
Muhammad Ghumman, M.D. #084250 Dustin Hill, M.D. #091303 Salvador Lanza, M.D. #006722 Harenda Patel, M.D. #039513	Orlando Heart and Vascular Institute 392 Rinehart Rd Suite 2080 Lake Mary, FL 32746 521 W State Road 434 Suite 307 Longwood, FL 32750	321 / 841-6444 Fax 407 / 650-1307

SURGICAL FACILITIES

REQUIRES PRIOR AUTHORIZATION. If the request is approved the requesting provider will be notified and the procedure can then be scheduled. Patients may have their pre-op testing, ie labs, chest x-ray, ekg at the facility where the surgery is approved, if available.

Alliance Surgical Center, LLC #10P538	917 Rinehart Rd Suite 1001 Lake Mary, FL 32746	407 / 708-5383 Fax: 407 / 708-5390
Blue Springs Surgery Center #10G603	1053 Medical Center Dr Suite 201 Orange City, FL 32763	386 / 878-8080 Fax: 386 / 878-8081
Central Florida Regional Hospital #00Y009	1401 W Seminole Blvd Sanford, FL 32771	407 / 321-4500
Lake Mary Surgery Center, LLC #037262	460 St Charles Ct Lake Mary, FL 32746	407 / 585-0263 Fax: 407 / 585-0264
Maitland Surgery Center #10T354	790 Concourse Pkwy S Suite 100 Maitland, FL 32751	407 / 691-33331 (407) 691-3332
Palm Endoscopy Center #052229	623 Maitland Av Suite 1100 Altamonte Springs, FL 32701	407 / 219-9510 Fax: 407 / 478-0877
OH Health Rinehart Rd Surgery Center #092849	392 Rinehart Rd Suite 1090, Lake Mary, FL 32746	321 / 841-8199 Fax: 407 / 363-9444

TAVR EVALUATIONS

REQUIRES PRIOR AUTHORIZATION. You should schedule the surgery with the hospital/surgery center, make arrangements for pre-op as needed and notify the member. The requesting surgeon should then complete the FHCP Surgical & Special Procedure Form, fax the form to the FHCP's Central Referral Department at 877 659-3427. The Central Referrals Department will review the request. The surgeon will be notified only if the surgery is not approved.

Routine requests: Non-urgent and elective procedures should not be scheduled until approvals are obtained to avoid patients having financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible as it may take up to 14 days calendar days for determinations/authorizations.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as urgent requests. Physician offices should call FHCP Central Referrals Department at 386.238.3230 to discuss urgent cases with a clinician rather than faxing requests.

TERTIARY CARE CENTERS

REQUIRES PRIOR AUTHORIZATION. Please complete the “FHCP Referral Form” found at <https://www.fhcp.com/for-providers/> under the *Referrals, Prior Authorizations, and Orders* tab. Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

TRANSPLANTS

REQUIRES PRIOR AUTHORIZATION. Please complete the “FHCP Referral Form” found at <https://www.fhcp.com/for-providers/> under the *Referrals, Prior Authorizations, and Orders* tab. Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

Requests for Bone Marrow Transplants should indicate if the request is for an Allogenic or an Autologous transplant. You will be notified of the decision.

ULTRASOUND TESTING

Prior authorization from the FHCP Central Referrals Department is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

(H) - Outpatient Hospital Department/Facility

(N) - Outpatient Non-Hospital Facility

Out of Pocket costs may vary depending on location or benefit plan

ALL BREAST ULTRASOUNDS, REQUESTED AFTER A MAMMOGRAM, ARE TO BE DONE AT THE FACILITY WHERE THE MAMMOGRAM WAS PERFORMED.

Florida Health Care Plan (N)	Guidewell Medical Center 707 Platinum Point Pl Lake Mary, FL 32746 General, Vascular and GYN Appointments Preferred.	Centralized Phone/Fax Phone: 386 /238-3270 X 3303 Fax: 386 / 238-3256
Central Florida Regional Hospital #00Y009 (H)	1401 W Seminole Blvd Sanford, FL 32771	407 / 321-4500
Cyrus Diagnostic Imaging, Inc. #109138 (N)	165 Waymont Ct Lake Mary, FL 32746 Patients Screened For Mobility	407 / 321-3012 Fax: 407 / 321-9006
Orlando Diagnostic Center #039056 (N)	450 W SR 434 Suite 102 Longwood, FL 32750	321 / 207-0200 Fax: 407 / 262-0924
Orlando Health Imaging Centers (N)	392 Rinehart Rd Suite 1300 Lake Mary, FL 32746 398 E Altamonte Dr Altamonte Springs, FL 32701	Centralized Phone & Fax Phone: 407 / 331-9355 Fax: 407 / 331-9481
Oviedo Medical Center #061457 (H)	8300 Red Bug Lake Rd. Oviedo, FL 32765	407 / 890-2273

Additional Ultrasound Testing information on the following page.

ULTRASOUND TESTING continued

Prior authorization from the FHCP Central Referrals Department is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

(H) - Outpatient Hospital Department/Facility

(N) - Outpatient Non-Hospital Facility

Out of Pocket costs may vary depending on location or benefit plan

ALL BREAST ULTRASOUNDS, REQUESTED AFTER A MAMMOGRAM, ARE TO BE DONE AT THE FACILITY WHERE THE MAMMOGRAM WAS PERFORMED.

SimonMed Imaging Florida, LLC. #042277 (N)	277 Douglas Av Suite 1014 Altamonte Springs, FL 32714 917 Rinehart Rd Lake Mary, FL 32746 225 W SR 434 Suite 104 Longwood, FL 32750 7424 Red Bug Lake Rd Oviedo, FL 32765	Centralized Phone/Fax Phone: 407 / 788-2888 Fax: 407 / 682-0746
Orlando Health South Seminole Hospital (H)# 00Y120	555 W SR 434 Longwood, FL 32750	407 / 767-1200

URGENT CARE FACILITIES

Prior authorization from FHCP Central Referrals is not needed. Any FHCP member may utilize these facilities when FHCP Extended Hours Care Centers (EHCC) and the member's primary care physician (PCP) are unavailable for medical services. Urgent Care Providers should attempt to direct the member to member's Primary Care Physician (PCP) or an FHCP Extended Hours Care Clinic if available prior to initiating treatment.

CareSpot of Orlando	512 E Altamonte Dr Suite 100, Altamonte Springs, FL 327014 136 Parliament Lp Suite 1020 Lake Mary, FL 32746 968 W Mitchell Hammock Rd Suite 1050 Oviedo, FL 32765 5355 Red Bug Lake Rd Winter Springs, FL 32708	321 / 319-0212 Fax: 321 / 319-0123 407 / 333-0160 Fax: 407 / 333-0108 407 / 890-1890 Fax: 407 890-1891 321-304-3300 Fax: 321 / 304-3287
Central Florida Pediatric Urgent Care Members 0 – 21 years of age Non-Medicare Members Only	425 Hunt Club Blvd Suite 1001 Apopka, FL 32703	407 / 865-6564 Fax: 407 865-6266
Express Care Clinic, LLC.	2650 W SR 434 Longwood, FL 32779	407 / 475-3366 Fax: 407 / 475-3367
Paramount Urgent Care	1984 Alafaya Tr Suite 1002 Oviedo, FL 32763 3950 US 17-92 Casselberry, FL 32707	407 / 542-0346 Fax: 407 / 542-0349 407 960-2188 Fax: 407 / 536-5073
Urgent Care Center of Longwood	450 W SR 434 Longwood, FL 32750 Monday -- Friday 8:30am to 5:00pm	407 / 212-3000 Fax: 407 / 212-3001

UROGYNECOLOGY

Prior authorization from the FHCP Central Referrals Department is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

Sarah St. Louis, M.D. #077653 Members 12 years of age and older	Associates in Urogynecology 70 Gore St Suite 201, Orlando, FL 32806	407 /286-6190 Fax: 866 /307-6193
Bela Kudish, M.D. #10U796	Bela Vida Urogynecology 8400 Red Bug Lake Rd Suite 2090, Oviedo, FL 32765	407 982-4852 Fax: 407 604-6323

UROLOGY

Prior authorization from the FHCP Central Referrals Department is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

Anthony Cantwell, M.D. #000599 Jeffrey, Dan M.D. #010952 Martin Dineen, M.D. #003540 Howard Epstein, M.D. #001664 Evan M. Fynes, M.D. #043681 Michael Grable, M.D. #001811 Samuel Lawindy, M.D. #057351 Mathew Merrell, M.D. #009320 John Pearson, M.D. #066327 Michael Pirkowski, M.D. #011557 Terrance Regan, M.D. #001842 Arash Rafiei, M.D. #049271 Billy Vanasupa, D.O. #077863 Stephen Weiss, M.D. #000126 Robert Youngman, M.D. #000347 Members 16 years of age and older	Advanced Urology Institute, LLC 685 Peachwood Dr Suite 1 DeLand, FL 32720 2583 S Volusia Av Suite 300/400 Orange City FL 32763	386 / 736-3463 Fax: 386 / 736-3492 386 / 774-2121 Fax: 386 / 774-5505
Prakash Maniam, M.D. #067096	Central Florida Physician Network, LLC 8400 Red Bud Lake Rd Suite 1010 Oviedo, FL 32765	407 /890-4990 Fax : 407 / 365-7053

Additional Urology information on the following page.

UROLOGY (continued)

Prior authorization from the FHCP Central Referrals Department is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

Abraham Woods III, M.D. #115555	Center for Urology 106 Boston Av Suite 103 Altamonte Springs, FL 32701	407 / 830-4777 Fax : 407 / 830-4762
Adam J. Gerber, M.D. #059738 Gary A. Kalser, M.D. #064777 Jason E. Lemoine, M.D. #061788 Javier Miller, M.D. #061795 Jeffrey R. Thill, M.D. #061624	Orlando Health Urology 1000 W Broadway St Oviedo, FL 32765 1410 W Broadway St Suite 105 Oviedo, FL 32765	Centralized Phone/Fax Phone : 877 / 876-3627 Fax : 321 / 843-4101
Marvin Young, M.D. #10F825 Khaled Shahrour, M.D. # 066269	Urology Wellness Center at Lake Mary 1071 S Sun Dr Suite 1003 Lake Mary, FL 32746	407 / 302-2620 Fax : 407 / 302-2690

VACUUM ASSISTED CLOSURE DEVICES

REQUIRES PRIOR AUTHORIZATION. Please complete the "FHCP Referral Form" found at <https://www.fhcp.com/for-providers/> under the *Referrals, Prior Authorizations, and Orders* tab. Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP's Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

Routine requests: Non-urgent and elective procedures should not be scheduled until approvals are obtained to avoid patients having financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible as it may take up to 14 days calendar days for determinations/authorizations.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as urgent requests. Physician offices should call FHCP Central Referrals Department at 386.238.3230 to discuss urgent cases with a clinician rather than faxing requests.

VARICOSE VEIN TREATMENT

REQUIRES PRIOR AUTHORIZATION. Please complete the “FHCP Referral Form” found at <https://www.fhcp.com/for-providers/> under the *Referrals, Prior Authorizations, and Orders* tab. Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

Routine requests: Non-urgent and elective procedures should not be scheduled until approvals are obtained to avoid patients having financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible as it may take up to 14 days calendar days for determinations/authorizations.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as urgent requests. Physician offices should call FHCP Central Referrals Department at 386.238.3230 to discuss urgent cases with a clinician rather than faxing requests.

Christopher Meyers, M.D. #074085 Members 16 years of age and older	Florida Vein Care Specialists, LLC 75 Fox Ridge Ct Suite D Debary, FL 32713	Centralized Phone/Fax 321 /252-0327 Fax: 321 / 549-0522
George Adcock, M.D. #005311 Robert Winter, M.D. #004708 Members 18 years of age and older	Florida Vascular Consultants 125 Waymont Ct Suite 111 Lake Mary, FL 32746	407 / 539-2100 Fax: 407 / 539-1472

VNG TESTING

Prior authorization from the FHCP Central Referrals Department is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician’s office, or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

Robert P. Collette, M.D. #003831 Members 18 years of age and older	763 Harley Strickland Blvd Orange City, FL 32763	386 / 775-4467 Fax: 386 / 775-8679
---	--	---------------------------------------

WEIGHT MANAGEMENT PROGRAMS

Prior authorization from the FHCP Central Referrals Department is not needed. Any FHCP member may self-refer to their provider of choice. Members may call directly to the Diabetes/Health Education Department in Daytona Beach to reserve their seating. Please call 386 / 676-7311, Monday through Friday between 9:00 am – 5:00 pm.

Florida Health Care Plans Eat Right Move Right Adult Weight Management Program BMI of 27 or higher – No Charge	FHCP Center 330 N. Clyde Morris Bv Suite 9 Daytona Beach, FL 32114 Classes available at various locations on an individual basis, or zoom depending on the need. Classes are taught by Registered Dietitians.	Centralized Phone/Fax 386 / 676-7133 Fax : 386 / 238-3228
--	---	---

WOUND CARE AT FHCP

Prior authorization from the FHCP Central Referrals Department is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

Karla McNish, M.D. # 10M623	FHCP Deland Facility 937 N Spring Garden Av Deland, FL 32720	386 / 736-1948 Fax: 386 / 481-6226
-----------------------------	---	---------------------------------------

WOUND CARE

Orlando Health South Seminole Hospital #00Y120	555 W SR 434 Longwood, FL 32750	407 / 767-5843 Fax: 407 /767-5832
--	---------------------------------	--------------------------------------

HYPERBARIC OXYGEN THERAPY (HBO) AND VACUUM ASSISTED CLOSURE DEVICES

REQUIRES PRIOR AUTHORIZATION. Please complete the "FHCP Referral Form" found at <https://www.fhcp.com/for-providers/> under the *Referrals, Prior Authorizations, and Orders* tab. Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP's Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

Routine requests: Non-urgent and elective procedures should not be scheduled until approvals are obtained to avoid patients having financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible as it may take up to 14 days calendar days for determinations/authorizations.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as urgent requests. Physician offices should call FHCP Central Referrals Department at 386.238.3230 to discuss urgent cases with a clinician rather than faxing requests.

X-RAYS - PLAIN FILMS

Prior authorization from the FHCP Central Referrals Department is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

(H) - Outpatient Hospital Department/Facility

(N) - Outpatient Non-Hospital Facility

Out of Pocket costs may vary depending on location or benefit plan

Florida Health Care Plan (N)	Guidewell Medical Center 707 Platinum Point Pl Lake Mary, FL 32746 Appointments preferred; walk-ins accepted when schedule permits. Patients 600 pounds and under	407 / 878-0910 Ext. 5
Florida Health Care Plan (N) Patients 485 lbs. & under STAT READINGS AVAILABLE	FHCP Center 2777 Enterprise Rd Orange City, FL 32763 Appointments preferred; walk-ins accepted when schedule permits.	386 / 774-2550 Ext. 6823 Fax: 386 / 774-4705
Central Florida Regional Hospital #00Y009 (H)	1401 W Seminole Blvd Sanford, FL 32771	407 / 321-4500
Cyrus Diagnostic Imaging, Inc. #109138 (N) Patients 400 lbs. & under	165 Waymont Ct Lake Mary, FL 32746 Patients Screened For Mobility	407 / 321-3012 Fax: 407 / 321-9006
Orlando Diagnostic Center #039056 (N)	450 W SR 434 Suite 102 Longwood, FL 32750	321 / 207-0200 Fax: 407 / 262-0924
Orlando Health Imaging Centers (H)	392 Rinehart Rd Suite 1300 Lake Mary, FL 32746 398 E Altamonte Dr Altamonte Springs, FL 32701	Centralized Phone & Fax 407 / 331-9355 Fax: 407 / 331-9481

Additional X-ray (Plain Films) information on the following page.

X-RAYS - PLAIN FILMS continued

Prior authorization from the FHCP Central Referrals Department is not needed. The requesting provider will send an order to the specialist. Appointments can be made by the physician's office, or the member can call after the order has been received by the specialty office. The specialty office will advise you of their scheduling protocol.

(H) - Outpatient Hospital Department/Facility

(N) - Outpatient Non-Hospital Facility

Out of Pocket costs may vary depending on location or benefit plan

Oviedo Medical Center #061457 (H)	8300 Red Bug Lake Rd Oviedo, FL 32765	407 / 890-2273
SimonMed Imaging Florida, LLC #042277 (N)	277 Douglas Av Suite 1014 Altamonte Springs, FL 32714 917 Rinehart Rd Lake Mary, FL 32746 225 W SR 434 Suite 104 Longwood, FL 32750 7424 Red Bug Lake Rd Oviedo, FL 32765	Centralized Phone/Fax Phone: 407 / 788-2888 Fax: 407 / 682-0746

X-RAYS - STAT READINGS

Prior authorization from the FHCP Central Referrals Department is not needed. The requesting Provider should call the listed facility directly to schedule an appointment.

(H) - Outpatient Hospital Department/Facility

(N) - Outpatient Non-Hospital Facility

Out of Pocket costs may vary depending on location or benefit plan

Florida Health Care Plan (N)	Guidewell Medical Center 707 Platinum Point Pl Lake Mary, FL 32746	407 / 878-0910
Florida Health Care Plan (N) Patients 485 lbs. & under STAT READINGS AVAILABLE	FHCP Center 2777 Enterprise Rd Orange City, FL 32763 Appointments preferred; walk-ins accepted when schedule permits.	386 / 774-2550 Ext. 6823 Fax: 386 / 774-4705
Central Florida Regional Hospital #00Y009 (H)	1401 W Seminole Blvd Sanford, FL 32771	407 / 321-4500
Cyrus Diagnostic Imaging, Inc. #109138 (N) Patients 400 lbs. & under	165 Waymont Ct Lake Mary, FL 32746 Patients screened for mobility	407 / 321-3012 Fax: 407 / 321-9006
Fish Imaging #00YG34 (H)	1745 Sterling Silver Blvd Deltona, FL 32725	Phone: 386 / 917-7500 Fax: 386 / 917-5576
AdventHealth Fish Memorial #00YG34 (H)	1055 Saxon Blvd Orange City, FL 32763	386 / 917-5428 Fax: 386 / 917-5576
Akumin Imaging #008160 (N)	1555 Saxon Blvd Bldg. 4 Suite 401 Deltona, FL 32725 Patients screened for mobility	386 / 860-9336 Fax: 386 / 860-2225

(H) - Outpatient Hospital Department/Facility

(N) - Outpatient Non-Hospital Facility

Out of Pocket costs may vary depending on location or benefit plan

Additional X-rays (STAT READING) information on the following page.

X-RAYS - STAT READINGS continued

Prior authorization from the FHCP Central Referrals Department is not needed. The requesting Provider should call the listed facility directly to schedule an appointment.

(H) - Outpatient Hospital Department/Facility

(N) - Outpatient Non-Hospital Facility

Out of Pocket costs may vary depending on location or benefit plan

Orlando Diagnostic Center #039056 (N)	450 W SR 434 Suite 102 Longwood, FL 32750	321 / 207-0200 Fax: 407 / 262-0924
Oviedo Medical Center #061457 (H)	8300 Red Bug Lake Rd Oviedo, FL 32765	407 / 890-2273
SimonMed Imaging Florida, LLC #042277 (N)	277 Douglas Av Suite 1014 Altamonte Springs, FL 32714 917 Rinehart Rd Lake Mary, FL 32746 225 West SR 434 Suite 104 Longwood, FL 32750 7424 Red Bug Lake Rd Oviedo, FL 32765	Centralized Phone/Fax Phone: 407 / 788-2888 Fax: 407 / 682-0746
Orlando Health South Seminole Hospital (H) #00Y120	555 W SR 434 Longwood, FL 32750	321 / 843-2584

ZOLL LIFE VEST

REQUIRES PRIOR AUTHORIZATION. Please complete the “FHCP Referral Form” found at <https://www.fhcp.com/for-providers/> under the *Referrals, Prior Authorizations, and Orders* tab. Attach documentation supporting medical necessity. Fax the form and supporting documentation to FHCP’s Central Referrals Department at **386-238-3253**. The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling.

Routine requests: Non-urgent and elective procedures should not be scheduled until approvals are obtained to avoid patients having financial responsibility. Please submit requests to FHCP Central Referrals Department as soon as possible as it may take up to 14 days calendar days for determinations/authorizations.

Urgent requests: Serious jeopardy to life, health, maximum function, or the ability to maintain maximum function all are classified as urgent requests. Physician offices should call FHCP Central Referrals Department at 386.238.3230 to discuss urgent cases with a clinician rather than faxing requests.

Zoll Services, LLC # 058334		412 / 968-3333 Fax: 412 / 567-9676
-----------------------------	--	---------------------------------------