FHCP Memorandum

TO: **FHCP PROVIDERS**

FROM: **MARY PETERSON / PROVIDER SERVICES ADMINISTRATIVE SPECIALIST**

DATE: **OCTOBER 2020**

RE: **PROVIDER RESOURCE GUIDE UPDATES**

The following are recent updates to the FHCP Provider Resource Guide (Formerly known as the FHCP Provider Handbook). The Guide is available at www.fhcp.com/documents/FHCP-Provider-Resource-Guide-2020.pdf. A printed copy of information posted to the FHCP Web site is available upon request.

SECTION NAME	DESCRIPTION OF CHANGE	REVISION DATE
How We Manage Our Members' Care: Case Management Coordination of Care Department	Updated verbiage on page 45	10/2/20
FHCP Provider Portal User Guide	Updated Guide hyperlink on page 8	10/2/20
FHCP Notice of Privacy Practices	Updated hyperlink on page 8	10/2/20
Network Access Standards & Measurements	Updated hyperlink and title of sections under Network Access Standards & Measurements on page 8	10/2/20
Provider Billing of Dual Eligible Medicare Part C Enrollees	Updated contact information on page 64	10/2/20

If you have any questions in reference to this memo, please contact me at 386 / 615-5079, or mpeterson1@fhcp.com. Thank you.