Florida Health Care Plans
An Independent Licensee of the Blue Cross and Blue Shield Association

TO: All FHCP Providers

FROM: Rosario Cotto, Network Providers Relations Assistant

DATE: 3/1/17

SUBJECT: **FHCP PROVIDER HANDBOOK UPDATES**

The following is a recent addition to the FHCP Provider Handbook. The Handbook is available on PAI (Provider Access Inquiry) and at www.fhcp.com. A printed copy of information posted to the FHCP Web site is available upon request.

SECTION	POLICY NUMBER	SUBJECT	REVISION NUMBER	REVISION DATE
5	RR001	FHCP Member's Rights & Responsibilities	19	3/4/2016
18	UM002	Utilization Management Program	17	1/2/2017
19	RF005	Central Referral Department Guidelines for Processing Medical and Behavioral Health Referrals that Require Pre-authorization – Prospective Initial Organizational Determinations for Non-Medicare Members	22	6/10/2016