

COVID-19

Update: July 15, 2022

Provider Audience: Individual Under 65, Small Group, Large Group & Medicare

Florida Health Care Plans (FHCP) is actively engaged in the COVID-19 public health emergency and is committed to supporting our members and our communities as this difficult situation evolves. Accordingly, FHCP is pursuing the following initiatives:

COVID 19 Testing through **October 13, 2022**

- Since January 19, 2022, all non-Medicare members have been able to receive free At-Home tests from the federal government through: <https://www.covidtests.gov/>
- Since April 4, 2022, Members with Medicare Part B now have access to up to 8 FDA-approved, authorized or cleared over the counter COVID 19 tests per month at no cost via the same website: <https://www.covidtests.gov/>
- FHCP strongly recommends that all members obtain tests using the above links in order to have them available if they develop symptoms of a respiratory illness.
- If a member is not feeling well and have symptoms that may include shortness of breath, fever, or cough, it is recommended that they take an at-home COVID-19 test, unless they need to be evaluated in person due to the severity of their symptoms.
- In Volusia, Flagler and Seminole counties, Members who desire to be tested in person for COVID-19 are strongly encouraged to go to one of FHCP's COVID-19 testing locations for testing. FHCP testing sites will give our members results and will **include treatment recommendations and follow-up** care if necessary. For a list of the locations please visit <https://www.fhcp.com/for-providers>
- In Brevard County, for Members who desire to be tested in person for COVID-19, Quest has an available test 39448 which can be ordered by providers able to collect specimens using a nasopharyngeal and/or oropharyngeal swab. The testing kits can be ordered from Quest. The test for COVID-19 must be ordered on a separate requisition from other tests. Members may also go to several network providers who perform COVID-19 testing, including multiple urgent care locations.
- In St. Johns County, for members who desire to be tested in person for COVID-19, Quest has an available test 39448 which can be ordered by providers able to collect specimens using a nasopharyngeal and/or oropharyngeal swab. The testing kits can be ordered from Quest. The test for COVID-19 must be ordered on a separate requisition from other tests. Members may also go to several other providers who perform COVID-19 testing, including multiple urgent care locations.

Florida Health Care Plans is offering a reimbursement program to members for FDA-approved, over the counter COVID-19 diagnostic tests. <https://www.fhcp.com/covid-19-information/covid-19-reimbursement-program/>

COVID 19 Vaccine:

- FHCP is offering the Moderna vaccine to FHCP members and anyone in the community who wishes to be vaccinated. An appointment is appreciated but is not necessary. Vaccinations, including booster shots, will be given on a walk-in basis. [Click here to find a location.](#)
- The Moderna vaccine has been approved for the pediatric population 6 months and older as well as adults

COVID 19 Vaccine Booster:

FHP is offering Moderna boosters for the following:

1 Booster

- Everyone ages 18 years and older are eligible for 1 booster at least 5 months after completing their COVID 19 vaccine primary series.
- Children ages 5-17 are eligible for one booster 5 months after completing their COVID 19 vaccine primary series if they were vaccinated with the Pfizer vaccine. A booster is not indicated at this time for those vaccinated with Moderna.

2 Boosters

- Adults ages 50 years and older
- Some people ages 12 years and older who are moderately or severely immunocompromised

To learn more about the FDA's Emergency Use Authorization of the vaccine, please visit:

<https://www.fhcp.com/covid-19/covid-19-vaccine>

Telemedicine:

- Members continue to have access to FHCP employed Primary Care Physicians, Behavioral Health Providers, and Specialist Provider at \$0 cost for virtual visits with such FHCP employed providers if the doctor has the virtual visit capability.
- To ensure FHCP members who need care can better focus on their health, FHCP has extended the following through **October 13, 2022**:
 - FHCP will allow all non-staff Primary Care Physicians, Behavioral Health Providers, and Specialist Providers to provide virtual visits with Members if they have telemedicine capabilities which ***include a video component***. Members will be responsible for their normal office visit cost share for virtual visits.
 - FHCP does not cover audio-only visits for Commercial or ACA members.

- FHCP will allow urgent care facilities to provide virtual visits with Members if they have telemedicine capabilities which **include a video component**. Members will be responsible for their normal office visit cost share for virtual visits.
- FHCP will allow Intensive Outpatient Programs (IOP) and Partial Hospitalization Program (PHP) providers to provide virtual visits with Members if they have telemedicine capabilities which **include a video component**. Members will be responsible for their normal office visit cost share for virtual visits.

Pharmacy Services through October 13, 2022:

- In response to CDC guidelines of encouraging individuals who are ill or at higher risk for COVID-19 to remain home, Members may fill prescriptions and have them mailed with free standard shipping.

In addition, FHCP is waiving early refill limits on 30 Day prescription medications for Medicare Members Only.

Claims through October 13, 2022:

- FHCP will work closely with providers and physicians to ensure Members are not balance billed for any covered services related to COVID-19 testing.
- All Claims that result in a Member being sent for a test or require in office/facility collection must be billed with modifier 'CS' on every line of the claim.
- Claims must be submitted with place of service '02' and have a '95' or 'GT' modifier.

Should you have any questions regarding this bulletin, please contact RHemphill@FHCP.com