

COVID-19

Update: April 15, 2022

Provider Audience: Individual Under 65, Small Group, Large Group & Medicare

Florida Health Care Plans (FHCP) is actively engaged in the COVID-19 public health emergency and is committed to supporting our members and our communities as this difficult situation evolves. Accordingly, FHCP is pursuing the following initiatives:

COVID-19 Testing through July 15, 2022:

- In Volusia, Flagler and Seminole counties, Members who desire to be tested for COVID-19 are strongly encouraged to go to one of FHCP's COVID-19 testing locations for testing. FHCP testing sites will give our members results and will **include treatment recommendations and follow-up** care if necessary. For a list of the locations please visit <https://www.fhcp.com/for-providers>
- In Brevard County, for Members who desire to be tested for COVID-19, Quest has an available test 39448 which can be ordered by providers able to collect specimens using a nasopharyngeal and/or oropharyngeal swab. The testing kits can be ordered from Quest. The test for COVID-19 must be ordered on a separate requisition from other tests. Members may also go to several network providers who perform COVID-19 testing, including multiple urgent care locations.
- In St. Johns County, for members who desire to be tested for COVID-19, Quest has an available test 39448 which can be ordered by providers able to collect specimens using a nasopharyngeal and/or oropharyngeal swab. The testing kits can be ordered from Quest. The test for COVID-19 must be ordered on a separate requisition from other tests. Members may also go to several other providers who perform COVID-19 testing, including multiple urgent care locations.

Florida Health Care Plans is offering a reimbursement program to members for FDA-approved, over the counter COVID-19 diagnostic tests. <https://www.fhcp.com/covid-19-information/covid-19-reimbursement-program/>

- Beginning January 19, 2022, individuals can receive free At-Home test from the federal government through: <https://www.covidtests.gov/>
- [As of April 4, 2022, Members with Medicare Part B now have access to up to 8 FDA-approved, authorized or cleared over the counter COVID 19 tests per month at no cost via: https://www.covidtests.gov/](https://www.covidtests.gov/)
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COVID 19 Vaccine:

- FHCP is offering the Moderna vaccine to FHCP members and anyone in the community who wishes to be vaccinated. An appointment is appreciated but is not necessary. Vaccinations, including boosters/third shots, will be given on a walk-in basis. [Click here to find a location.](#)

COVID 19 Vaccine Booster:

On March 29,2022, both the FDA and CDC approved a second booster of the Moderna vaccine for all adults over 50 and immunocompromised adults.

- FHCP is offering second Moderna vaccine boosters (half-strength doses) to anyone 18+ who has been boosted for at least four (4) months.
- Moderna vaccine boosters (half-strength doses) are also available to anyone 18+ who has been fully vaccinated for at least five (5) months.

An order is not required to receive the booster or a third shot/full dose.

To learn more about the FDA's Emergency Use Authorization of the vaccine, please visit:

<https://www.fhcp.com/covid-19/covid-19-vaccine>

Telemedicine:

- Members continue to have access to FHCP employed Primary Care Physicians, Behavioral Health Providers, and Specialist Provider at \$0 cost for virtual visits with such FHCP employed providers if the doctor has the virtual visit capability.
- To ensure FHCP members who need care can better focus on their health, FHCP has extended the following through **July 15, 2022**:
 - FHCP will allow all non-staff Primary Care Physicians, Behavioral Health Providers, and Specialist Providers to provide virtual visits with Members if they have telemedicine capabilities which ***include a video component***. Members will be responsible for their normal office visit cost share for virtual visits.
 - FHCP does not cover audio-only visits for Commercial or ACA members.
 - FHCP will allow urgent care facilities to provide virtual visits with Members if they have telemedicine capabilities which ***include a video component***. Members will be responsible for their normal office visit cost share for virtual visits.
 - FHCP will allow Intensive Outpatient Programs (IOP) and Partial Hospitalization Program (PHP) providers to provide virtual visits with Members if they have telemedicine capabilities which ***include a video component***. Members will be responsible for their normal office visit cost share for virtual visits.

Pharmacy Services through July 15, 2022:

- In response to CDC guidelines of encouraging individuals who are ill or at higher risk for COVID-19 to remain home, Members may fill prescriptions and have them mailed with free standard shipping.

In addition, FHCP is waiving early refill limits on 30 Day prescription medications for Medicare Members Only.

Claims through July 15, 2022:

- FHCP will work closely with providers and physicians to ensure Members are not balance billed for any covered services related to COVID-19 testing.
- All Claims that result in a Member being sent for a test or require in office/facility collection must be billed with modifier 'CS' on every line of the claim.
- Claims must be submitted with place of service '02' and have a '95' or 'GT' modifier.

Should you have any questions regarding this bulletin, please contact RHemphill@FHCP.com