



COVID-19

Update: October 20, 2023

Provider Audience: Individual Under 65, Small Group, Large Group & Medicare

The Department of Health and Human Services declared May 11, 2023, the last day of the COVID-19 public health emergency (PHE). Some services members received during the PHE have changed.

COVID 19 Vaccine:

The Comirnaty Vaccine is now available to members 12 years of age and older, **at no cost**, at these [FHCP locations](#) and all [FHCP Pharmacies](#).

At this time, FHCP will not provide the vaccine to members 6 months through 11 years of age as the [vaccine has yet to be FDA-approved](#)

COVID 19 Testing

If a member is not feeling well and presents symptoms that may include shortness of breath, fever, or cough, it is recommended the member take an at-home COVID-19 test.

To learn more about how to order free at-home tests, click on the following link: [Free At-Home COVID-19 Tests](#).

If a member's symptoms are severe, please direct the member to a local [FHCP Testing Location](#). In addition to testing, members with significant symptoms will also be evaluated by a provider at one of the FHCP Testing sites.

Telemedicine:

Members may continue to access FHCP Employed Primary Care Physicians, Behavioral Health Providers and Specialists, and [Doctor on Demand](#) for virtual visits. Members' cost share will depend on their schedule of benefits.

Claims:

Telehealth services cannot be billed as Incident-To.

Providers will receive reimbursement for audio-only visits for Medicare Members only using codes 99441-99443 and when billed with the appropriate and necessary elements to meet the codes' descriptions through December 31, 2023.

Place of Service codes (POS) 02 and 10 should continue to be used to report the member's appropriate location when telehealth services are rendered.

For questions regarding this announcement, please contact FHCP Provider Relations at 386.615.5096 or Providerrelations@fhcp.com.