



**Florida  
Health Care  
Plans**



An Independent Licensee of the Blue Cross and Blue Shield Association

**MEMORANDUM**

**TO: All FHCP Practitioners**

**FROM: Theresa Watson, RN, Administrator Quality Management/Performance Improvement**

**RE: Quality Information & Practice Information**

**DATE: August 29, 2011**

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FHCP is proud to share with providers' quality information, progress, and performance improvement activities and clinical practice guidelines implemented at Florida Health Care Plans. This information may be found on our website:

<http://www.fhcp.com/providers/announcements/announcements.htm>

A paper copy of the quality measure results, member satisfaction results, Work Plan, and Clinical Guidelines are available upon request. To do so, simply contact the FHCP Quality Management Department.

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**We appreciate our partnership with our practitioners!**