



**Florida
Health Care
Plans**



An Independent Licensee of the Blue Cross and Blue Shield Association

TO: PCP'S & BEHAVIORAL HEALTH PROVIDERS

FROM: CAROL COOPER, L.P.N. / PROVIDER RELATIONS COORDINATOR

DATE: AUGUST 25, 2011

SUBJECT: PROVIDER GUIDELINES UPDATE

Effective September 1, 2011, changes will be made to the FHCP Provider Guidelines for Substance Abuse–Outpatient Care/Intensive Outpatient Programs. **FHCP will now require Prior Authorization for SMA Behavioral Health Services, Inc. to provide the below services.**

SMA Behavioral Health Services, Inc.	<u>Substance Abuse Counseling</u> 301 Justice Lane, Bunnell, FL 702 South Ridgewood Avenue, Daytona Beach, FL 356 Englenook Drive, Debary, FL <u>Right Turn and Intensive Outpatient Programs</u> Vince Carter Sanctuary, 301 Justice Lane, Bunnell, FL	800 / 539-4228 Fax: 386 / 323-2274
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INSTRUCTIONS: Complete the FHCP Referral Form. Attach pertinent documentation to substantiate the request and forward by fax (386 / 238-3253) or courier, to FHCP’s Central Referrals at the Holly Hill facility. The Referral Department will review the request and notify you of their decision. If approved, FHCP will schedule the member’s appointment and also confirm the appointment with the patient.

If you have any questions in reference to this memo, please contact me at 386 / 615-4001 or ccooper@fhcp.com. Thank you.