



**Florida  
Health Care  
Plans**



An Independent Licensee of the Blue Cross and Blue Shield Association

**TO: PCP'S & BEHAVIORAL HEALTH PROVIDERS**

**FROM: CAROL COOPER, L.P.N. / PROVIDER RELATIONS COORDINATOR**

**DATE: AUGUST 25, 2011**

**SUBJECT: PROVIDER GUIDELINES UPDATE**

Effective September 1, 2011, changes will be made to the FHCP Provider Guidelines for Psychiatry/Behavioral Health. **FHCP will now require Prior Authorization for SMA Behavioral Health Services, Inc. to provide these services at the below locations.**

SMA Behavioral Health Services, Inc.	<u>Mental Health Counseling and Medication Management</u> 1220 Willis Avenue, Daytona Beach, FL 105 West Calvin Street, Deland, FL 311 North Orange Street, New Smyrna Beach, FL 301 Justice Lane, Bunnell, FL	800 / 539-4228 Fax: 386 / 323-2274
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**INSTRUCTIONS:** Complete the FHCP Referral Form. Attach pertinent documentation to substantiate the request and forward by fax (386 / 238-3253) or courier, to FHCP's Central Referrals at the Holly Hill facility. The Referral Department will review the request and notify you of their decision. If approved, FHCP will schedule the member's appointment and also confirm the appointment with the patient.

If you have any questions in reference to this memo, please contact me at 386 / 615-4001 or [ccooper@fhcp.com](mailto:ccooper@fhcp.com). Thank you.