



**Florida  
Health Care  
Plans**

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**Very Important Information  
Please Read & Distribute!!!**



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**TO:** FHCP EPN Provider Networks  
**FROM:** Sherrie Hutchinson, MHSA, Contract Services Administrator  
**CC:** Butch Simpson, CEO; Wendy Myers, MD, CMO  
**Date:** June 25, 2009  
**Re:** New FHCP Member Identification Cards

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As you are aware, Florida Health Care Plan is now an affiliate of Blue Cross and Blue Shield of Florida, Inc. (BCBSF). As promised, our intent is to keep our providers informed of our activities related to this affiliation. Therefore, please be advised of the following:

1. **FHCP will be issuing new identification cards to all of our members.** Over the next few weeks, new member ID cards will be mailed to all members. The new cards will have a new logo, layout and reflect a minor revision to the member identification number recorded on each card. A sample of the new card is attached for your reference.
2. **The numeric portion of the member identification number will not change.** However, each member's identification number will have a three-digit alpha pre-fix. The pre-fix will be one of the following:

**FHW:** Medicare Advantage Member  
or  
**FHJ:** Non-Medicare Member

3. **Continue to use the FHCP member ID as you always have.** FHCP's EPN providers should continue to use the numeric portion of the member ID number as you do now for communicating with FHCP. Please use the numeric portion of the member identification number for activities such as requesting authorizations, billing, and access to member information in FHCP's Provider Access Inquiry (PAI) and Provider Portal Access (PPA) systems.
4. **Your affiliation with FHCP will not change.** FHCP will continue to utilize our current EPN provider networks to render care to our members. Please continue to bill FHCP at the same billing address for FHCP covered services. FHCP will continue to process and pay your claims per the FHCP contract rates in effect at the time of service. If you also have a contract with BCBSF, that contract will apply as it always has to those BCBSF products specified in your BCBSF contract.

Thank you for your continuing support and participation with FHCP. Future updates will be provided as appropriate. We are committed to continue to meet or exceed your expectations. Should you have any questions concerning your continuing relationship with FHCP, please feel free to contact me in Provider Services at 386-615-4020 or at [shutchin@fhcp.com](mailto:shutchin@fhcp.com).



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# FHCP'S NEW TRIPLE OPTION MEMBERSHIP CARD

FHCP is now an affiliate of Blue Cross and Blue Shield of Florida, Inc (BCBSF). New cards have been issued for each member of FHCP. The diagram of our new card below identifies important information for your reference.

