

DATE: May 1, 2011

TO: All FHCP Providers

cc: Theresa Watson, R.N., Administrator of Quality Management/
Performance Improvement

FROM: Pat Isner, Program Management Specialist

SUBJECT: **FHCP PROVIDER HANDBOOK UPDATES**

The following are recent additions and deletions to the FHCP Provider Handbook. The Handbook is available on PAI (Provider Access Inquiry) and at www.fhcp.com. A printed copy of information posted to the FHCP Web site is available upon request:

SECTION	POLICY NUMBER	SUBJECT	REVISION NUMBER	REVISION DATE
2		FHCP Membership ID Cards		
5	RR001	FHCP Members' Rights and Responsibilities	13	1/29/11
8	MCG004 (formerly MGP017)	Medications Requiring Prior Authorizations	16	4/25/11
8	MCG005 (formerly MGP018)	General Part D Medication Transition Process	7	4/05/11
16		Preferred Fitness Program		4/06/11
19	RF001	Referrals for Second Opinion (Deleted/retired)		1/01/11
19	MCG004 (formerly MGP017)	Medications Requiring Prior Authorizations	16	4/25/11
19	CM002	Skilled Nursing Facility Utilization	13	2/02/11
20		HMO-HECN Provider Guidelines		5/01/11
28	PC014	Contract Determination and Appeals	9	4/17/11