



DATE: March 1, 2011

TO: All FHCP Providers

cc: Theresa Watson, R.N., Administrator of Quality Management/
Performance Improvement

FROM: Pat Isner, Program Management Specialist

SUBJECT: **FHCP PROVIDER HANDBOOK UPDATES**

The following are recent additions and deletions to the FHCP Provider Handbook. The Handbook is available on PAI (Provider Access Inquiry) and at www.fhcp.com. A printed copy of information posted to the FHCP Web site is available upon request:

SECTION	POLICY NUMBER	SUBJECT	REVISION NUMBER	REVISION DATE
04		Role of Primary Care Physician		2/11
04		Primary Care Physician Coverage		2/11
04		Primary Care Physician Panel Management		2/11
04		Primary Care Physician PCP Assignment/Reassignment		2/11
04	PC030	Provision of Health Care Services	New	11/1/10
04		Compliance		2/22/11
05	CS006	Medicare PART C Organization Determinations & Appeals	10	12/17/10
06		Hospital Admissions Notification Form		2/11
06		Hospital Admissions – Case Management		2/09/11

08		FHCP 2011 Commercial Formulary		9/10/10
08	MCG004 (formerly MGP017)	Medications Requiring Prior Authorization	14	2/25/11
09	IC-A	Infection Control Plan	9	1/1/10
09		FHCP Communicable Disease Report		1/11
09	QM013	Credentialing of Providers for Florida Health Care Plans, Inc.	8	2/04/11
10		FHCP Infectious Disease Report		1/11
10		Reportable Diseases/Conditions in Florida		2/11
11		Skilled Nursing Facility Benefit		2/09/11
11		Skilled Nursing Facility FAQs		2/09/11
14		Atlantic Institute of Clinical Research		2/11
15		Laboratory Locations		2/09/11
16		Preferred Fitness Program		2/11
17		FHCP Referral Form		2/11
17		FHCP Radiology Requisition		2/11
17		Referral for Diabetes Self-Management Education Form		4/10
17		Order for Childhood Vaccines		5/10
17		FHCP Referral to Minor Surgical Clinic (MSC)		2/11
18		Availity		2/23/11
18		PAI Contract		2/11

19	MCG004 (formerly MGP017)	Medications Requiring Prior Authorization	14	2/25/11
20	RF005	Central Referral Dept Guidelines for Processing Medical Referrals that Require Pre-Auth. Prospective Initial Organizational Determination for Non-Medicare Members	16	11/11/10
20		FHCP Referral Form		2/11
20		Provider Guidelines		3/1/11
21	MGP012	Adult Preventative Medicine Recommendations Policy	9	1/31/11
21		Immunization Schedule Ages 0-6 (2011)		1/11
21		Immunization Schedule Ages 7-18 (2011)		1/11
21		Immunization Schedule (Catch-up) (2011)		1/11
21		Immunization Schedule Adults (2011)		1/11
21		American Cancer Society Guidelines for Colorectal Screening		1/11
21		2010 Adult Preventative Medicine Recommendations		1/11
21		FHCP Adult Preventative Health Log		1/11
21		Dept. of Health & Human Svcs./CDC MMWR QuickGuide		1/11
21		Case Management Complex Care Program		2/11
21		Outpatient Community Resource Program Referral		2/11
21		Complex Care Case Management Referral Form		2/11
23		Physician Dictating Instructions (for Medical Records)		2/11
24		FHCP Radiology Requisition		2/11
25		Ultrasound Studies with CPT Codes and Prep		2/17/11

25		Ultrasound Facility Locations/Exams Performed		2/11
25		Ultrasound Referral Form		2/11
26		FHCP Call Center		2/11
28	RF005	Central Referral Dept Guidelines for Processing Medical Referrals that Require Pre-Auth. Prospective Initial Organizational Determination for Non-Medicare Members	16	11/11/10
28	LD002	Medical Staff Bylaws, Rules and Regulations	14	1/18/11