

DATE: August 1, 2011

TO: All FHCP Providers

cc: Theresa Watson, R.N., Administrator of Quality Management/
Performance Improvement

FROM: Jillian Thurrott, Network Provider Services Assistant

SUBJECT: **FHCP PROVIDER HANDBOOK UPDATES**

The following are recent additions and deletions to the FHCP Provider Handbook. The Handbook is available on PAI (Provider Access Inquiry) and at www.fhcp.com. A printed copy of information posted to the FHCP Web site is available upon request:

SECTION	POLICY NUMBER	SUBJECT	REVISION NUMBER	REVISION DATE
27		2012 Holiday Schedule		07/05/11
16		Healthy Living Listing		07/06/11
16		Medicare Gym Listing		07/06/11
16		VCSB Gym Listing		07/06/11
21	MGP012	Adult Preventative Medicine Recommendations	10	07/29/11
23	RR008	Uses and Disclosure of Protected Health Information	8	07/29/11
28	PC014	Contract Determination and Appeals	9	07/29/11
20	RF005	Central Referral Department Guidelines for Processing Medical and Behavioral Referrals that Require Pre-authorization	17	07/29/11
4	PC030	Provision of Health Care Services	1	07/29/11
20	MCG010	Development of Clinical Review Criteria and Evaluations of New Technologies	7	08/01/11
20		HMO-HECN Provider Guidelines		8/01/11