

To: FHCP Provider Network

From: Sherrie Hutchinson, MSHA, Contract Services Administrator

Date: February 10, 2011

Re: Healthy Kids in Volusia County

Please be reminded that beginning January 1, 2011, Florida Health Care Plans became available to Healthy Kids in Volusia County. *As a FHCP participating provider, it is important that you and your staff understand that Healthy Kids participants may choose between the two (2) HMO plans available in Volusia County in 2011.* This memo explains how this new choice system will work. Healthy Kids enrollees may ask your advice about their choice of plans. We hope you will be able to assist them in choosing a plan with a network that best meets their needs.

1. EXISTING ENROLLEES IN HEALTHY KIDS

- a. In December 2010, all current Volusia County Healthy Kids enrollees received a letter from the Healthy Kids Corporation that explained how the enrollee can choose between two health plans available to administer their Healthy Kids benefits.
- b. In Volusia County, FHCP is one of the two choices available.
- c. Existing participants who would like to be enrolled in FHCP are required to notify Healthy Kids in writing, via telephone (800/821-5437) or through the Healthy Kids Website (www.healthykids.org) that they want to move from their existing HMO plan to FHCP.
- d. Each existing enrollee has a 90 calendar day “free look” period beginning December 13, 2010 through March 31, 2011. During this free look period, the enrollee may change to FHCP without having to provide a reason for such a change. The change will become effective the first of the month following their selection.

2. NEW APPLICANTS TO HEALTHY KIDS

- a. New applicants to the Healthy Kids program are automatically assigned in a “round robin” fashion to FHCP, or to the other Volusia County, Healthy Kids HMO plan.
- b. Siblings will be assigned to the same health plan.
- c. New enrollees also have a 90-day post enrollment free-look period where they can contact Healthy Kids in writing, via telephone (800/821-5437) or through the Healthy Kids Website (www.healthykids.org) that they want to move from their assigned HMO plan to FHCP.
- d. After the “free look” period, the enrollee will be locked into that health plan until the enrollee’s next renewal period, unless the enrollee meets one of the exceptions provided by Healthy Kids Corporation.

Should you have any questions concerning FHCP and our relationship with Healthy Kids, please feel free to contact me at shutchin@fhcp.com or 386-615-4020.