

DATE:
TO: All FHCP Providers
cc: Theresa Watson, R.N., Administrator of Quality Management/
 Performance Improvement

FROM: Pat Isner, Program Management Specialist

SUBJECT: **FHCP PROVIDER HANDBOOK UPDATES**

The following are recent additions and deletions to the FHCP Provider Handbook. Updates to the Handbook are available on the internet based system PAI (Provider Access Inquiry):

SECTION	POLICY NUMBER	SUBJECT	REVISION NUMBER	REVISION DATE
02		FHCP Provider Listings		12/01/09
05	CS004	Medicare Part C Complaints/Grievances	16	3/26/09
16		Preferred Fitness Program		11/09
19		FHCP Provider Guidelines		12/01/09
20		FHCP Disease Management Programs Provider Directory		11/09