

DATE: 7/01/09
TO: All FHCP Providers
cc: Theresa Watson, R.N., Administrator of Quality Management/
 Performance Improvement

FROM: Pat Isner, Provider Services Specialist

SUBJECT: FHCP PROVIDER HANDBOOK UPDATES

The following are recent additions and deletions to the FHCP Provider Handbook. Updates to the Handbook are available on the internet based system PAI (Provider Access Inquiry):

SECTION	POLICY NUMBER	SUBJECT	REVISION NUMBER	REVISION DATE
02		FHCP HMO Provider Listing		7/09
02		FHCP Membership Cards/National Access Program		6/09
04	UM002	Utilization Management Plan (formerly LD011)	9	5/18/09
05	RR001	Member Rights and Responsibilities		6/09
05	RR002	Advance Directives	7	6/18/09
05	CS006	Medicare PART C Organization Determinations & Appeals	8	3/26/09
10		Reportable Diseases/Conditions in Florida		1/09
16		Preferred Fitness Program – Facilities Locations		6/09
17		Breast Cancer Screening and Mammography		6/17/09
17		FHCP Outpatient Rehabilitation Locations		12/08
19		FHCP Provider Guidelines		6/29/09
20		Who to Contact for Encounter Data Issues		6/09