

DATE: 4/01/09
TO: All FHCP Providers
cc: Theresa Watson, R.N., Administrator of Quality Management/
 Performance Improvement

FROM: Pat Isner, Provider Services Specialist

SUBJECT: FHCP PROVIDER HANDBOOK UPDATES

The following are recent additions and deletions to the FHCP Provider Handbook. Updates to the Handbook are available on the internet based system PAI (Provider Access Inquiry):

SECTION	POLICY NUMBER	SUBJECT	REVISION NUMBER	REVISION DATE
01		FHCP History		3/09
02		FHCP HMO Provider Listing		4/01/09
08		Pharmacy Services & Hours		1/09
08	MGP018	General Part D Medication Transition Process	4	3/07/09
08		2009 Commercial Drug Formulary		1/09
09	QM019	Facility Credentialing	3	2/23/09
16		Preferred Fitness Program		1/09
19	RF007	Provision of Health Care Services	6	1/03/09
19		FHCP Provider Guidelines		4/01/09
27	PC017	Non-Medicare Subscriber Claims Review & Processing	7	3/17/09
28		Interpreter Services		2/09