



DATE: April 28, 2008

TO: All FHCP Providers

cc: Theresa Watson, R.N., Administrator of Quality Management/
Performance Improvement

FROM: Lilian Garzon, Provider Services Specialist

SUBJECT: **FHCP PROVIDER HANDBOOK UPDATES**

The following are recent additions and deletions to the FHCP Provider Handbook. Updates to the Handbook are available on the internet based system PAI (Provider Access Inquiry):

SECTION	POLICY NUMBER	SUBJECT	REVISION NUMBER	REVISION DATE
2	–	Participating Providers Directory	–	5/1/08
5	RR001	FHCP Member’s Rights and Responsibilities	9	1/16/08
19	–	Referral Instructions	–	5/1/08
20	–	FHCP Disease Management Program	–	4/2008
27	LD002	Medical Staff Bylaws, Rules and Regulations	11	1/16/208
27	PC017	Non-Medicare Subscriber Claims Review and Processing	6	3/17/08
27	PC014	Contract Determinations and Appeals	6	4/17/08