



DATE: February 8, 2008

TO: All FHCP Providers

cc: Theresa Watson, R.N., Administrator of Quality Management/
Performance Improvement

FROM: Lilian Garzon, Provider Services Specialist

SUBJECT: **FHCP PROVIDER HANDBOOK UPDATES**

The following are recent additions and deletions to the FHCP Provider Handbook. Updates to the Handbook are available on the internet based system PAI (Provider Access Inquiry):

SECTION	POLICY NUMBER	SUBJECT	REVISION NUMBER	REVISION DATE
2	-	Participating Providers Directory	-	2/1/08
5	CS005	Complaints/Grievances (Non Medicare Large & Small Group & Healthy Kids Subscribers)	7	10/31/07
19	RF007	Provisions of Health Care Services	5	1/03/08
19	-	Referral Instructions	-	2/01/08
20	MGP012	Adult Preventive Medicine Recommendations Adult Preventive Medicine Recommendations Form Adult Preventive Health Log Recommended Adult Immunization Schedule Wellness Screening Recommendations for Adults	6	12/31/07 2008
22	RR008	Uses and Disclosures of Protected Health Information	4	1/27/08