



**Florida
Health Care
Plans**



An Independent Licensee of the Blue Cross and Blue Shield Association

AVAILITY INTERNET ANNOUNCEMENT

Florida Health Care Plans (FHCP) is pleased to announce that it has begun to migrate web based functionality of information for providers from our current proprietary online applications (PAI and Provider Portal) to Availity. The table below summarizes our current state of transition. FHCP will be transferring additional functionality to Availity for many other inquiry types in the coming months.

Availity is a secure Health Information Network that saves time, improves your accounts receivables, and enhances patient care-without spending an extra penny. They are continually expanding their real-time coverage among the nation’s leading health plans-helping you focus on patients, not paperwork.

Please note the addition of FHCP as a health plan choice on Availity’s website. **If you have any questions about access, please contact Availity Client Support at 800 / AVAILITY (282-4548) or support@availity.com.**

<u>Enhanced</u> Functions through AVAILITY	<u>Continuing</u> FHCP PAI / Provider Portal Functions
Member Eligibility status – both individual and batch status requests are accepted	LabCorp laboratory results reporting and trending for members
FHCP Benefit Plan/Service Coverage Inquiries (summarized general benefits and specific benefit information)	History and current status of member prescriptions dispensed through FHCP pharmacies
Real-time member deductible and out-of-pocket balances for the current year	Status of FHCP Referral Request Authorizations
Provider claims Status Information	Member’s current PCP Assignment
	PCP panel additions, deletions, detail/summary

Regarding access to PAI or Collier County Provider Portal, please contact ProviderRelations@fhcp.com.