

Welcome to the Collier County Healthy Kids program. Community Health Partners is your comprehensive network of providers. Please refer to the below listing of contact numbers to ensure your questions are answered correctly and timely.

Collier County Healthy Kids Quick Reference Guide

Authorizations and Referrals

Contact your Primary Care Physician for all treatment. For After-hours or Out of Area Emergencies go to the nearest Emergency Room and contact your Primary Care Physician as soon as possible. All Specialists visits require authorizations / precertification. To verify authorization please call Community Health Partners. Authorizations are based on medical necessity and are not a guarantee of payment. Unauthorized services may result in you becoming responsible for the charges.

Community Health Partners	(239)659-7742 or Out of Area at (888)594-9008	Monday-Friday; 8-5
Florida Health Care Plans	(800)352-9824	after hours admissions

Member Services

Please direct any PCP assignment, benefit inquires to:

Florida Health Care Plans Member Services	(877)615-4022 Monday-Friday; 8-5 TTY: TRS Relay 711	www.fhcp.com
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For help finding a physician or to verify a providers participation please call:

Community Health Partners - Provider Relations	(239)659-7760	www.chealthpartners.com
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Claims

Please direct any benefit inquires, bills or correspondence to:

FHCP Claims
PO Box 9910
Daytona Beach, FL 32120

(800)-352-9824, Ext. 5010	Monday-Friday; 8-5	www.fhcp.com
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Pharmacy Services

Express Scripts:	1(800)824-0898	www.express-scripts.com
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Laboratory Services

All Labs should be performed at or sent to LabCorp for processing. For locations call:

LabCorp	(888)522-2677	www.labcorp.com
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Optical Services

All Optometry Service should be performed at or referred to Advantica EyeCare. For locations visit:

Advantica EyeCare	www.advanticaeyecare.com
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