



**Florida  
Health Care  
Plans®**



An Independent Licensee of the Blue Cross and Blue Shield Association



## Say Hello to 24/7 Virtual Care with Doctor on Demand®

The Easiest Way to See a Doctor from Anywhere, Anytime!

**No traffic. No waiting rooms. No hassle.** No more juggling time for urgent or behavioral health visits. FHCP understands that even when you're not feeling well, finding time to get to the doctor can be difficult. That's why we provide Doctor On Demand® giving you the freedom to schedule a video visit with a provider 24/7 by phone, tablet, or laptop when it is convenient for you.

- Connect with a medical provider in minutes, anytime of the day or night
- Get a diagnosis and treatment plan in minutes, not hours or days
- Have your prescriptions sent to your preferred FHCP pharmacy

**Get Started.** Join Doctor On Demand® in 3 easy steps.

**STEP 1** ■ Go to <https://doctorondemand.com/fhcp/>

**STEP 2** ■ Sign up and create an account

**STEP 3** ■ Add your coverage

**Always on the go?** You can also download the Doctor On Demand® App from your favorite App Store, and join a virtual care appointment with your phone or tablet.

**Our board-certified providers** can treat 90% of the most common Urgent Care, General Medicine, and Behavioral Health conditions. Examples include:

### MEDICAL

- Cold and Flu
- Sinus Infections
- Skin Rashes
- Asthma
- Urinary Tract Infections
- Prescription Refills

### MENTAL HEALTH

- Anxiety
- Stress
- Depression
- Trauma
- PTSD
- Bipolar Disorder

General Medicine  
**\$0\***  
copay

Behavioral Health  
**\$30\***  
copay

\$0 General Medicine and \$30 Behavioral Health copays on most plans. Please check your plan documents to see if a different cost sharing may apply. For HSA compatible plans, contact Member Services to see if your deductible has been met.

**dr.** on demand  
by Included Health



\*see additional information on the reverse side



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**For questions or additional information,  
please contact FHCP Member Services at  
386-615-4022 or 877-615-4022 (TTY: 800-955-8770)  
Monday to Friday, 8 AM - 5 PM  
or visit <https://doctorondemand.com/fhcp/>**

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